Ensuring compliance with the Innovaccer Health Cloud

Overview Payers need to comply with the CMS Interoperability and Patient Access final rule. According to the rule—which CMS hopes will create industry-wide, barrier-free data exchange—payers must give patients easier access to their healthcare data as well as implement provider directory APIs (HL7 FHIR Release 4.0.1) that can be used by third-party programmers to create applications for members. In addition to helping organizations achieve true data transparency, the rule will help payers leverage data to identify gaps in care, execute timely interventions, and get new insights for population health management.

However, most payers are concerned about integrating data sources. They need to collate all member data dating back to January 1, 2016, ensuring its quality and streamlining it for CMS compliance.

Challenges

- Arranging high-quality back-dated member data
- Mapping data across various sources and formats
- Authenticating members, managing member consent, and educating them

Solutions

- Increased payer data connectivity
- FHIR server and API gateway
- Third-party application workflow management
- Member workflow management

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Challenges

The new CMS regulations are designed to ensure higher qualities of care and member satisfaction. However, disparate, complex systems make compliance challenging because payers need to:

Collate member data dating back to January 1, 2016

Aggregate data at the member level and update members within one business day of processing or receipt

Ensure that the required data is high-quality

Access provider and pharmacy directory data and ensure that updates are available within 30 days

Map data across various sources and formats to FHIR profiles and resources

Certify third-party applications based on specific criteria

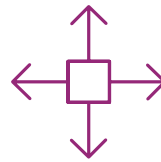Authenticate members, manage consent, and educate members on data security and privacy risks

Solutions

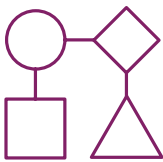Innovaccer's CMS Compliance solution helps payers comply with the Interoperability rule, ensures payer data connectivity, helps build FHIR APIs, unlocks third-party application workflows, and supports member authentication and consent management. Innovaccer addresses compliance with:
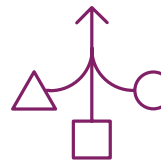
Payer data connectivity The solution integrates source systems and data warehouses containing required data and maps required data elements to FHIR-based schematics for continuous data feeds to servers.
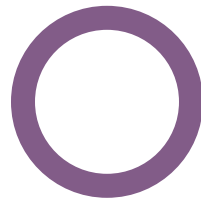
FHIR server and API gateway The solution launches a payer admin portal to manage FHIR APIs and third-party applications.

Third-party application workflows The solution provides developer portal access to support app development, registration, and certification. It helps organizations manage consent, privacy, and security.

Member workflows The solution securely authenticates members with a streamlined consent process and displays relevant information to help them take control of their healthcare journeys.
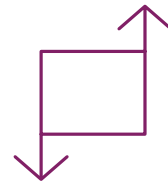
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Results

With Innovaccer's CMS Compliance solution, payers can access clean, standardized, high-quality clinical data with support for multiple exchange protocols and data formats as well as unstructured clinical documents. Payers can share data across systems to create 360-degree member views. Finally, the highly personalized workflows based on intuitive user interfaces and custom APIs help improve cost, quality, and satisfaction outcomes.

access to cleaned, standardized, high-quality clinical data

improved cost, quality, and satisfaction outcomes

data sharing across systems

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Innovaccer by the numbers

$600M
total medical
expense reduction

12M
Value-based care
lives managed

37,000
providers

7M
commercial

3M
Medicare

2M
Medicaid

Innovaccer Inc., the Health Cloud company, is dedicated to accelerating innovation in healthcare. The Innovaccer® Health Cloud unifies patient data across systems and care settings, and empowers healthcare organizations to develop scalable, modern applications that improve clinical, financial, and operational outcomes.

Innovaccer's solutions have been deployed across more than 1,600 care settings in the U.S., enabling more than 96,000 providers to transform care delivery and work collaboratively with payers and life sciences companies. Innovaccer has helped its customers unify health records for more than 39 million people and generate over $1B in cumulative cost savings.

Innovaccer is the #1 rated Data and Analytics Platform by KLAS, and the #1 rated population health technology platform by Black Book.

For more information, please visit innovaccer.com

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