



CUSTOMER SUCCESS

Improving risk management with the Innovaccer Health Cloud



Overview An Arizona-based health network, has more than 30 hospitals serving more than 3 million patients. The system is spread across six states with more than 10,000 healthcare providers. It had disconnected electronic health record systems and were using various vendors for population health, hospital analytics, risk adjustment, quality reporting, data warehousing, and engagement. The network was spending \$15.3 million annually on data management and population health strategies.

The health network replaced its third-party population health analytics, risk adjustment, provider engagement, and data warehousing technology with the suite of solutions on the Innovaccer Health Cloud. They upgraded to Innovaccer's solution to improve coding accuracy, physician engagement, and population stratification, leading to better health outcomes. Leveraging Innovaccer's solution, the health network recorded a 70% decrease in data management and population health expenditures.

\$4M

in savings



in physician response rate
and coding accuracy

At a glance

- 30 hospitals
- 3 million patients
- More than 10,000 healthcare providers

Goals

- Accurately capture codes
- Accurately predict population risk
- Align risk adjustment programs with reimbursements
- Acquire data for coding

Solutions

- Rectifying coding inaccuracies
- Real-time coding insights for physicians
- Simplifying workflows
- Stratifying populations

Goals

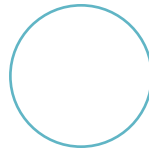
The health network's goal was to focus on risk-adjustment programs to improve care quality and health outcomes. To do this, there was a need to:

Accurately capture dropped and suspect codes

Accurately predict and reflect population risk

Work with health plans to ensure risk adjustment programs aligned with reimbursement models

Acquire data for appropriate coding and advanced analytics



Solution

To improve risk management, the health network replaced its existing technology with the comprehensive suite of solutions available on the Innovaccer Health Cloud.

Innovaccer helped improve coding practices through evidence-based, customized prompts for dropped and suspect codes. The health network was able to capture leaking codes throughout the workflow and integrated it seamlessly into EMR workflows.

The Innovaccer Health Cloud helped utilize claims and clinical data, which enabled the health network to identify missing codes from all sources. It also helped coders make decisions with access to insights on RAF scores and risk capture trends

Leveraging Innovaccer's solutions, the health network simplified risk adjustment and improved outcomes by:

Rectifying coding inaccuracies and improving performance on risk-based contracts

Making coding decisions based on actionable point-of-care insights

Simplifying workflows and ensuring seamless communication to improve accuracy and save time

Stratifying populations with Innovaccer's highly advanced predictive model

Results

The Innovaccer Health Cloud helped the health network achieve the following

\$4M

worth of savings through displacing their former risk management solution with Innovaccer



increase in coding accuracy due to improved code capture



decrease in physician time spent on coding, improving physician response rate



reduction in time spent by risk coders through reducing manual processes



decrease in readmissions as a result of improved stratification of high-risk patients

70%

percent decrease in anticipated annual spend on data management and population health from \$21.1million to \$8.2 million annually

Innovaccer by the numbers

\$600M

total medical
expense reduction

12M

Value-based care
lives managed

37,000

providers

7M

commercial

3M

Medicare

2M

Medicaid

Innovaccer Inc., the Health Cloud company, is dedicated to accelerating innovation in healthcare. The Innovaccer® Health Cloud unifies patient data across systems and care settings, and empowers healthcare organizations to develop scalable, modern applications that improve clinical, financial, and operational outcomes.

Innovaccer's solutions have been deployed across more than 1,600 care settings in the U.S., enabling more than 96,000 providers to transform care delivery and work collaboratively with payers and life sciences companies. Innovaccer has helped its customers unify health records for more than 39 million people and generate over \$1B in cumulative cost savings.

Innovaccer is the #1 rated Data and Analytics Platform by KLAS, and the #1 rated population health technology platform by Black Book.

For more information, please visit innovaccer.com

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