#### FRANCHISE DISCLOSURE DOCUMENT



Set The Stage, Inc. A Utah Corporation 39 West 9000 South Sandy, Utah 84070 801-750-1700 WeSetTheStage.com

We offer franchises to qualified individuals and entities to provide staging services and furniture and decor products for sale to Home Sellers, Real Estate Agents, Builders, Developers, Investors, and consumers.

The total initial investment necessary to begin operation of a Set The Stage® franchise is \$164,500 - \$174,500. This includes an initial franchise fee of \$59,500 and a starter package of furnishings, marketing materials, and equipment with a cost of \$85,000 that must be paid to the Franchisor.

This Franchise Disclosure Document <u>summarizes</u> certain provisions of your Franchise Agreement and other information in plain English. Read this Franchise Disclosure Document and all accompanying agreements carefully. You must receive this Franchise Disclosure Document at least 14 calendar days before you sign any binding agreement with, or make any payment to the Franchisor in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.** 

You may wish to receive your Franchise Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in a different format, contact Cameron Wheat at 39 West 9000 South, Sandy, Utah 84070; (801) 647-3470; or cameron@wesetthestage.com.

The terms of your contract will govern your franchise relationship. Don't rely on the Franchise Disclosure Document alone to understand your contract. Read all of your contracts carefully. Show your contract and this Franchise Disclosure Document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this Franchise Disclosure Document can help you make up your mind. More information on franchising, such as "*A Consumer's Guide to Buying a Franchise*," which can help you understand how to use this Franchise Disclosure Document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, N.W Washington, D.C. 20580. You can also visit the FTC's home page at <a href="www.FTC.gov">www.FTC.gov</a> for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

ISSUE DATE: March 31, 2023

#### How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

| QUESTION             | WHERE TO FIND INFORMATION              |
|----------------------|--|
| How much can I earn? | Item 19 may give you information about |

nation about outlet sales, costs, profits, or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact

information in Exhibits B-1 and B-2.

How much will I need to invest? Items 5 and 6 list fees you will be paying to the

> Franchisor or at the Franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the

suppliers you must use.

Does the franchisor have the financial

ability to provide support to my business?

Exhibit C includes financial statements of Franchisor.

Review these statements carefully.

or shrinking?

Is the franchise system stable, growing, Item 20 summarizes the recent history of the number of company-owned and franchised outlets.

Item 12 and the "territory" provisions in the Franchise

Will my business be the only Set The Stage business in my area?

Agreement describe whether the Franchisor and other

franchisees can compete with you.

Does the franchisor have a troubled legal history?

Items 3 and 4 tell you whether the Franchisor or its management have been involved in material litigation

or bankruptcy proceedings.

What's it like to be a Set The Stage franchisee?

Exhibit B-1 and B-2 lists current and former

franchisees. You can contact them to ask about their

experiences.

What else should I know? These questions are only a few things you should look

> for. Review all 23 Items and all Exhibits in this Franchise Disclosure Document to better understand this franchise opportunity. See the table of contents

#### What You Need To Know About Franchising Generally

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The Franchise Agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

**Supplier restrictions.** You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

<u>Operating restrictions</u>. The Franchise Agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor</u>. Even if the Franchise Agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal**. Your Franchise Agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The Franchise Agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

#### **Some States Require Registration**

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit A.

Your state also may have laws that require special disclosures or amendments be made to your Franchise Agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda

#### Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The Franchise Agreement requires you to resolve disputes with the franchisor by mediation, arbitration and/or litigation only in Utah. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the Franchisor in Utah than in your own state.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

#### GENERAL STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in Exhibit A for information about the franchisor or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise:

- 1. THE FRANCHISE AGREEMENT REQUIRES YOU TO RESOLVE DISPUTES WITH US BY LITIGATION AND MEDIATION ONLY IN UTAH. OUT-OF-STATE LITIGATION OR MEDIATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST MORE TO LITIGATE OR MEDIATE IN UTAH THAN IN YOUR HOME STATE.
- 2. THE FRANCHISE AGREEMENT STATES THAT UTAH LAW GOVERNS THE FRANCHISE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.
- 3. THE FRANCHISOR HAS THE RIGHT TO TERMINATE YOUR FRANCHISE AGREEMENT IF YOU DO NOT COMPLY WITH ITS TERMS, INCLUDING IF YOU ARE UNABLE TO ACHIEVE THE MINIMUM MONTHLY ROYALTIES. SEE ITEM 12 FOR COMPLETE DETAILS.
- 4. THE FRANCHISOR'S FINANCIAL CONDITION, AS REFLECTED IN THE FINANCIAL STATEMENTS (SEE ITEM 21), CALLS INTO QUESTION FRANCHISOR'S FINANCIAL CAPABILITY TO PROVIDE ANY SERVICES & SUPPORT TO YOU.
- 5. THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.

Effective Date: See the next page for state effective dates

#### STATE EFFECTIVE DATES

The following states require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin.

This Franchise Disclosure Document is registered, on file or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates:

Utah October 27, 2023

In all other states, the effective date of this Franchise Disclosure Document is the Issue Date.

# THE FOLLOWING APPLY ONLY TO TRANSACTIONS GOVERNED BY THE MICHIGAN FRANCHISE INVESTMENT LAW

THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU:

- (a) A prohibition on the right of a franchisee to join an association of franchises.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in the Michigan Franchise Investment Law. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity which in no event need be more than thirty (30) days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than five (5) years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least six (6) months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
  - (i) Failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.

- (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
- (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
- (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.
- (h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- (i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

# THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION, OR ENFORCEMENT BY THE ATTORNEY GENERAL.

Any questions regarding the notice of this Offering should be directed to:

State of Michigan
Department of Attorney General
Consumer Protection Division
Attn: Franchise Section
525 West Ottawa Street
G. Mennen Williams Building, 1st Floor
Lansing, Michigan 48913
Telephone Number: (517) 373-7117

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#### ITEM 1. THE FRANCHISOR, AND ANY PREDECESSORS AND AFFILIATES

#### The Franchisor

Set The Stage, Inc. is the Franchisor. The franchises described in this Franchise Disclosure Document are offered and sold by Franchisor. This Franchise Disclosure Document also refers to the Franchisor as "we" or "us." We refer to the person who buys a franchise from us as the "Franchisee," or as "you." If you purchase a franchise described in this Franchise Disclosure Document, you will have a contractual relationship with us.

Franchisor has rights to the trademark "Set the Stage®" and the System pursuant to a License Agreement with The Key Design, LLC., an affiliate of Set The Stage, Inc. by reason of common control. Please refer to "Affiliates" below. Franchisor does business under the name Set the Stage and does not do business under any other names. Set The Stage, Inc. was incorporated in Utah on August 6, 2021. Its principal business address is 39 West 9000 South, Sandy, Utah 84070. Please refer to Exhibit A for a listing of agents for service of process.

#### **Predecessors**

On October 31, 2016, the principals of the Franchisor acquired a staging company doing business under the trade name "The Key Design." One year after the acquisition, The Key Design was relocated at 639 W. Sandy Pkwy, Sandy, Utah. At the time of its acquisition by the principals of the Franchisor, The Key Design, LLC was a company primarily offering home staging services to real estate agents and homebuilders. In 2018, The Key Design, LLC added retail furniture and decor products to market and sell directly to homebuyers. The Key Design, LLC also expanded its scope of service by providing Pre-Listing Consultation Services for home sellers and Vacation Rental Furnishing Packages for real estate investors. In June 2019, The Key Design, LLC acquired the registered trademark "Set The Stage®" and began doing business under that name. In 2020, Set the Stage® added "Love Your Space" consultations for the general public. Also in 2021, Set The Stage, Inc. was created to develop and market franchises for aspiring entrepreneurs.

#### **Affiliates**

The Franchisor is wholly-owned by its parent company, The Key Design, LLC, a Utah limited liability company with an address at 39 West 9000 South, Sandy, Utah 84070. The Franchisor's affiliate, Set the Stage Salt Lake Valley, LLC, is also wholly-owned by The Key Design, LLC. The Franchisor has no other affiliates.

#### Franchise Brokers

The Franchisor does not currently use franchise brokers in connection with the offer and sale of Franchises. The Franchisor may elect to use a franchise broker in the future.

#### The Business

The business which is the basis of the franchise business described in this Franchise Disclosure Document was created in 2013 under the name The Key Design, Home Staging Services. The Franchisor began offering franchises in 2022. The franchise business is the operation of a business that provides staging services and furnishes staging packages to real estate agents, home sellers, home builders and real estate investors. The franchise business also includes providing quality furnishing products to home buyers and consultation services to the general public. The franchise business provides services and products using a unique system under specific names and marks.

#### The Franchise

The franchise being offered in this disclosure document is the right to establish and operate a staging and furniture sales and rental business. Staging is the furnishing of residential or commercial real estate space on a temporary basis to facilitate the ultimate sale. Business comes from referrals by real estate professionals and real property owners and managers.

We encourage you to enter into strategic alliances with realtors, homebuilders, home sellers, real estate investors, real estate brokers, and other service-oriented businesses in your territory that can give you referrals. In states where multiple franchisees are established, we encourage you to pool resources for advertising purposes.

Competition to our franchisees includes other staging companies that perform some of the same or similar services, as well as entities that sell furniture directly. Although, there are staging companies that stage homes with results that are very similar to Franchisor's staged homes, many of the services provided by Franchisor are unique in systems, processes, technology, sales methods, and marketing strategies.

Revenues can be seasonal with home buying trends and cyclical with real estate market conditions. Franchisor has been very successful in an extreme Sellers Market and even more so in a Buyers Market. The shifts in business have mostly been regarding the turnaround time for the staged furnishings. In a Seller's Market, homes typically go under contract faster and with quicker closings; while in a Buyer's Market, homes typically are on the market longer often resulting in extension of staging contracts.

If required by your state, you may need to obtain and maintain an active contractors license. If so, you are required to submit proof of your current contractor's license annually in conjunction with confirmation of payment of taxes and proof of insurance. There are no other regulations specific to the industry that we are aware of. You must comply with all laws that apply to business in general. We strongly encourage you to investigate these laws and their possible effect on your business. You will operate your Franchised Business under our Franchise Agreement. You are required to purchase certain items (including, but not limited to furnishings, support supplies, and equipment) from us or specific suppliers. See Item 8 of this Franchise Disclosure Document.

PLEASE REFER TO THE STATE COVER PAGE, IF ANY, ACCOMPANYING THIS FRANCHISE DISCLOSURE DOCUMENT FOR ANY SPECIAL FRANCHISING LAWS APPLICABLE TO YOUR STATE.

#### **Business Experience**

The Franchisor does not and has not conducted or operated any business similar to the Franchised Business that will be operated by YOU. However, certain affiliates of Franchisor, including its principals, have operated businesses which are similar to the Franchised Business, although these businesses were not operated as franchises.

Franchisor began offering franchises of the type of business that is to be operated by you in 2022. We provide training and operational support for our franchisees. We have never offered franchises in any other line of business and have no other business activities.

Neither Franchisor nor its predecessors or affiliates offers or has offered franchises in any other line of business.

#### ITEM 2. BUSINESS EXPERIENCE

#### **CEO (Chief Executive Officer)** Cameron Wheat

Cameron Wheat became CEO of the Franchisor in June 2022. Mr. Wheat's responsibilities include overseeing all franchisees' operations and performance, managing systems and processes, website and app development, auditing, financials and franchise sales. Prior to his employment by the Franchisor, Mr. Wheat was employed by FixIT Mobile as Director of Employee Development from November 2018 to June 2022 and he was employed by COI Resources Chief Technology Officer from November 2016 to November 2018.

#### COO (Chief Operations Officer) Lisa Wheat

Lisa Wheat became COO of the Franchisor upon it formation in August 2021. Her responsibilities include training operations, vendor and distributor buying group programs and product sales. Prior to that time she had served as Director of Marketing of The Key Design in Sandy, Utah, a position she had held since the purchase of The Key Design in October 2016. As such, she is responsible for overseeing all marketing operations, project acquisition and franchise expansion development. In 2018, she also became COO of The Key Design. Prior to acquiring The Key Design, Ms. Wheat was self-employed in real estate sales and graphic design.

#### **CCO (Chief Cultural Officer)** Courtney Clark

Courtney Clark has served as CCO of the Franchisor since June 2022. Her responsibilities include franchise relations, event coordination and publicity. Prior to that time she had served as CEO of the Franchisor since its formation in August 2021. Ms. Clark has also served as Director of Operations of The Key Design in Sandy, Utah since the purchase of The Key Design in October 2016. As such, she is responsible for overseeing all staging operations, financial affairs and e-

commerce development. In 2018, she became CEO of The Key Design. Prior to The Key Design Ms. Clark was employed by Inifinteam Insurance from 2005 to 2016.

#### ITEM 3. LITIGATION

There has been no litigation involving the Franchisor which is required to be disclosed in this Item of the Franchise Disclosure Document.

#### ITEM 4. BANKRUPTCY

There has been no bankruptcy involving the Franchisor which is required to be disclosed in this Item of the Franchise Disclosure Document.

#### ITEM 5. INITIAL FEES

The Franchisee must pay an initial Franchise Fee (the "Franchise Fee") to the Franchisor in the amount of \$59,500, and must purchase a Set The Stage Starter Package (the "Starter Package") from the Franchisor at a cost of \$85,000. The Franchise Fee will be paid upon signing of the Franchise Agreement. The \$85,000 for the Starter Package will be paid within 14 days after signing of the Franchise Agreement. Upon payment of the Franchise Fee and the Starter Package in full, all materials included in the Starter Package will be ordered for the Franchisee and scheduling a "Setting The Stage" Week with us in your prospective area will begin. The Franchise Fee and cost of the Starter Package must be paid in cash, cashier's check, or ACH bank transfer.

A 10% reduction of the Franchise Fee may be available to certain qualifying veterans.

A reduced Franchise Fee may be available in connection with multiple franchises purchased in the same transaction and at the same time: Franchise Fee for the second franchise is \$40,000.00; for the third franchise is \$35,000.00; and for additional franchises \$30,000.00. This multi-outlet discount is only available for franchises purchased in a single transaction.

The Franchise Fee is paid in consideration for our sales expense, administrative overhead, return on investment, start-up costs related to the execution of the Franchise Agreement, start-up costs related to the opening of the franchise, pre-opening training, and for our lost or deferred opportunity to sell franchises in your franchise territory to others.

The Starter Package includes materials used in the operation of the Franchised Business, including five (5) complete Furnishings Packages (including furniture, textiles, and decor), each sufficient to stage a moderate sized space. The Starter Package also includes staging materials, staging equipment (including storage containers, totes and linen bags), staging supplies (including packing materials for up to six months), staging tool bags (including tools and supplies), basic location signage and branded team items. The pre-opening training program, introductory marketing tools, website portal and operations template are also included.

The initial fees are uniform except as described herein. We may offer franchises at a reduced rate to prospective franchisees who in our opinion possess the knowledge and experience to conduct business with minimal training, assistance, or support from us or who are purchasing multiple

franchise territories. Occasionally, we may grant new franchises to our owners and employees and/or their family members with reduced or no initial fees.

ITEM 6. OTHER FEES

| Name of Fee (1)   | Amount of Fee  | When Due  | To Whom Payable |
|---|--|---|-----------------|
| Franchise Royalty (2)   | Six percent (6%) of Gross<br>Revenues generated within<br>Operating Territory, subject<br>to required minimum<br>royalties | Monthly, within 15 days after calendar month for which due.                                       | Franchisor      |
| Project Support<br>Fee (3)  | actual cost  | when incurred   | Franchisor      |
| Advertising & Promotion Fee (4)                                   | Up to 2% of annual Gross<br>Revenues, at Franchisor<br>discretion  | Annually  | Franchisor      |
| Late Fees,<br>Convenience Fees,<br>Penalties, and<br>Interest (5) | Late payment, \$250 or 10% if greater; Late reporting, \$250; Convenience, 3.5%; Interest, 12%                             | Upon demand after your payment or reporting default.  | Franchisor      |
| Transfer/Training<br>Fees (6)                                     | Greater of \$12,000 or 5% of gross sale or transfer price  | Upon any assignment, sale or transfer of the franchise except to a spouse or child of Franchisee. | Franchisor      |
| Renewal (7)   | \$5,000  | Upon renewal  | Franchisor      |
| Additional<br>Training (8)  | \$300 per day, plus travel, lodging and meals.   | Before additional training begins.  | Franchisor      |
| Technology Fees (9)   | Hosting fee is currently \$13 per month, per person, subject to change.  | Franchisee will pay then current hosting fee.   | Franchisor      |
| Audit Fees (10)   | actual cost  | when incurred   | Third Parties   |

- (1) All of these fees apply to each franchise purchased and are imposed by and are payable to Franchisor. All fees are non-refundable and are uniformly imposed.
- (2) Franchise Royalty. The Franchise Royalty is the greater of 6% of Gross Revenues or a minimum royalty amount. We will auto-withdraw from your bank account the amount to cover Royalty Fee payments. We reserve the right to charge your credit card and assess a 3.5% convenience fee on the outstanding balance if auto-withdraw is unsuccessful to cover Royalty Fee payments, or any past due amounts, penalties or interest.

- (3) Project Support Fee. This fee relates to National Accounts, accounts requiring more than the normal capability of a single Franchisee. In this situation, the Franchisee may refer the account to the Franchisor, who may accept it as a National Account and pool the resources of multiple Franchisees and negotiate a separate Project Support Fee to be paid from the account.
- (4) Advertising & Promotion Fee. This is a discretionary fee which may be assessed by the Franchisor in an amount up to 2% of annual Gross Revenues. It will be managed by the Franchisor and intended to promote the brand.
- (5) Late Fees, Convenience Fees, Interest. Late payment, greater of \$250 or 10% of late payment; late reporting, \$250 per report; convenience fee, 3.5% of failed auto withdrawal; interest, 12% of amounts owed or maximum amount allowed by law, if lesser.
- (6) Transfer. Transfer/Training Fee. You may not transfer your franchise without our prior written consent. If we consent to a transfer of the franchise by you, a fee of \$12,000.00 must be paid, by either you or the approved transferee to reimburse us for our reasonable legal, accounting, credit, or other investigation expenses. This transfer/training fee is nonrefundable and is payable at the time of the approved transfer. You must also pay us a nonrefundable commission equal to three percent (3%) of the gross transfer price, in addition to the transfer/training fee.
- (7) Renewal. The Franchise Agreement may be renewed subject to compliance with the Franchise Agreement, including the payment to Franchisor of a \$5,000 renewal fee.
- (8) Additional Training. The prevailing 8-hour per day rate is currently \$300 plus travel, lodging and meals of our trainer when requested by you and approved by us. Additional training can be between two and five days in length, with an estimated cost of \$600-\$1,500 (this does not include travel, lodging and meals of our trainer, which are estimated to be \$100-\$250 per day). If training is performed at a Company owned location, travel, lodging and meals of our trainer are not required. Your travel, lodging and meals are your responsibility in addition to the amount due for the additional training. The current rate for additional training is \$300 per 8-hour day or \$37.50 per hour. Franchisor has the discretion to adjust Additional Training rates to accommodate for labor rate adjustments in the job market such as inflation or the increase in standard wages.
- (9) Technology Fees. You are required by the Franchise Agreement to subscribe to and use the Set The Stage Inventory Management App and the Set The Stage Customer Relations App, which currently have a combined hosting fee of \$13.00 per user per month. The Inventory Management App will be used to manage staging projects, inventory of furnishings and decor, team information, and calendared events. You are also required by the Franchise Agreement to subscribe to a WeSetTheStage.com email account for each of the Franchisee, its Affiliates and team members, and pay a hosting fee of \$13.00 per account. A credit card must be provided upon activation of the software applications and email accounts. Activation fee and monthly hosting fee will be paid from the provided credit card. The hosting fee is subject to change by the host.
- (10) Audit Fees. You are required by the Franchise Agreement to submit to us certain financial reports and information. We have the right to audit or cause to be audited these financial reports and information at our expense. However, if the audit discloses an understatement of 2% or more of the

Gross Revenues of the Franchised Business for any period, you are required to reimburse us for the costs of the audit.

ITEM 7. ESTIMATED INITIAL INVESTMENT

| Expenditure   | Amount                               | Method of Payment | When Due                                      | To Whom Payable |
|---|--------------------------------------|-------------------|---|-----------------|
| Franchise Fee (1)   | \$59,500                             | Lump Sum          | Pay upon signing Franchise Agreement.         | Franchisor      |
| Starter Package (2)   | \$85,000                             | Lump Sum          | 14 days after signing the Franchise Agreement | Franchisor      |
| Grand Opening<br>Support Fee (3)  | \$10,000                             | Lump Sum          | Prior to opening                              | Franchisor      |
| Rent, Infrastructure<br>Improvements &<br>Tools (4)                     | \$3,000 -<br>\$5,000                 | As Incurred       | As Incurred                                   | Third Parties   |
| Vehicle / Enclosed<br>Trailer (5)                                       | \$0 - \$2,500                        | Monthly           | Before Use                                    | Third Parties   |
| Laptop Computer<br>and Smartphone<br>(PC or MacBook<br>recommended) (6) | \$0 - \$1,000                        | Lump Sum          | As Incurred                                   | Third Parties   |
| Insurance (7)   | \$0 - \$2,000                        | Annually          | As Incurred                                   | Third Parties   |
| Marketing Expenses (8)  | \$2,700                              | As Incurred       | As Incurred                                   | Third Parties   |
| Additional Training<br>& Franchisor<br>Support (9)                      | \$300 - \$2,800                      | As Incurred       | As Incurred                                   | Franchisor      |
| Working capital - initial period (10)                                   | \$4,000 for the first two (2) months | As Incurred       | As Incurred                                   | Third Parties   |
| TOTAL (11)  | \$164,500-<br>\$174,500              |                   |   |                 |

You should anticipate the preceding initial expenditures in connection with the establishment of a Franchisor franchised business. Franchisor currently does not finance any fees; however, this is subject to change at the Franchisors discretion and financing abilities. Additional factors related to particular expenditure categories are described in the following notes. We estimate the initial phase covered by the above estimates to be approximately 2 months. The high and low range estimates are

based on our owners' and our corporate franchisees' experience in opening and operating since 2016.

- (1) The Franchise Fee is non-refundable and can be referenced from Item 5 for a description of what is included.
- (2) The Starter Package can be referenced from Item 5 for a description of what is included. All furnishings necessary to begin operations are included in the Starter Package. This inventory should last for at least 60 stages unless sold to consumers throughout the course of those stages, if maintained properly. At this time, new inventory will need to be purchased to replace sold items.
- (3) Grand Opening Support Fee in the amount of \$10,000 shall be paid by the Franchisee to the Franchisor prior to the Grand Opening.
- (4) Most Franchisees will use their home as the initial business office location in conjunction with a large storage unit or a small office/warehouse space. If you decide not to use your home, rent is estimated at \$250 per month for a large storage unit, or estimated \$1,200 per month for a small/medium office/warehouse space, depending on factors such as size, condition and location of the leased premises and local economic real estate conditions. Additionally, warehouses and storage units MUST BE carpeted (inexpensive grey low pile indoor/outdoor carpet) anywhere staging furnishings are stored. Simple plywood platform shelves for furniture and wall art need to be constructed (plans provided), and multiple deep PVC shelving for pillows, plants and accessories needs to be purchased.
- (5) Although professional movers are the best means to move furnishings, a vehicle and trailer are beneficial for smaller loads. If you don't already have a vehicle to pull a staging trailer, you may need to purchase or lease one. This amount is an estimate based on reasonable interest rates and other factors.
- (6) A laptop computer will be needed for business fuctions. A PC powered by Microsoft, or a MacBook powered by iOS operating systems, is hightly recommended to ensure all programs and the Management App function properly. You must create a Google account which will accommodate WeSetTheStage.com emails, Google Drive, Google Docs, Google Sheets, and Google Slides. Use of the Set The Stage Management App will be mandatory. Quickbooks Online is the required bookkeeping and accounting software, as it will integrate with a franchise Management App best. You will be required to have Franchisor as a user and can be listed as "Reports Only" for the user type access. You will need to have high-speed Internet access (cable/DSL/T1), where available. You will also need a printer. Most franchisees will already have these software programs on their home computer, but the estimated costs to obtain these items if you do not already have them is approximately \$150, you will also need to pay monthly for internet service.
- (7) You must obtain business insurance, including general liability, business personal property insurance, workers compensation, etc. We can help direct you to an agent that has provided the insurance for Franchisor and other franchisees.
- (8) The initial marketing efforts require significant driving to real estate brokerages for agent pop-ins and brokerage presentations to promote our service, as well as, visiting potential clients such

as builders and investors. This expense is significant particularly during the initial period of operation.

- (9) There may be multiple large projects that require additional Set The Stage Project Training and Franchisor support (large project bidding, vision boards, presentations, remote project staff recruiting/training, etc.)
- (10) Working capital covers the initial expenses you are likely to incur while you establish the Franchise, and those you are likely to incur between the time you begin providing services and the time you begin having a steady cash flow from payments by customers. Your expenditures will depend on factors like your business skills and experience, general and local economic conditions, competition, the prevailing wage rate, the amount of revenue you generate during the initial period, how well your business is performing, and the number of hours you are willing to invest in your Franchise. These expenses do not include any draw or salary for the owners of the Franchise.
- (11) These figures are estimates and Franchisor cannot guarantee that you will not have additional expenses in starting the business. Your actual costs will depend on factors such as: your experience and business expertise, how specifically you follow Franchisor's methods of operations, your management abilities, local economic conditions, the acceptance of our services in the local area, the prevailing wage rate, the number of employees, competition, and sales abilities. These estimates are based on the initial phase of operations or approximately two (2) months. Franchisor relied on franchisor and franchisees combined experience to compile these estimates as well as the cost to new franchisees. You should review these figures carefully with a business advisor or legal counsel or accountant before making any decision to purchase the franchise.

#### ITEM 8. RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

We will grant you access to online copies of our Operations Manual at the mandatory training course described in Item 11, below. We may amend the Operations Manual, including changes that may affect minimum requirements for your franchise operations. You will strictly follow the requirements of the Operations Manual as we amend them. You will carry out immediately all changes at your cost, unless we otherwise specify. We reasonably may designate minimum standards for operations and designate guidelines, as specified in the Operations Manual. The Operations Manual is confidential, copyrighted, and our exclusive property.

The Operations Manual contains our system and related specifications, standards, operating procedures, accounting and bookkeeping methods, marketing programs and ideas, advertising layouts, advertising guidelines, operation requirements, public relations guidelines, service guidelines and other rules that we may prescribe.

We and our franchisees have an interest in ensuring the proper marketing and promotion of Franchisor services and in protecting the quality and integrity of our brand and our system, including knowhow and trade secrets. To protect our common interests, we require you to purchase certain products and services from us, from our designs, from suppliers or distributors we approve, or under our specifications.

You must purchase all staging furniture and decor (non-furniture items - rugs, lamps, wall art, accessories, faux plants, etc,) from approved distributors and approved suppliers. Any other suggested vendors, suppliers or distributor accounts in the Furnishings Industry must be approved by Franchisor.

You must purchase additional support items (after included items are consumed) from Franchisor or our approved or designated suppliers and all advertising materials, clothing, and any equipment, products, inventory, or other items that bear our name, marks, or approved logo in them.

Due to the nature of our equipment and supplies, and for branding conformity, you must purchase all storage containers, totes, linen bags, and tool bags from Franchisor. We negotiate purchase arrangements with suppliers, including price terms and volume discounts for the benefit of our franchisees and franchise system. The cost to you is the price we are charged from our suppliers plus a 5% mark up for quality control testing, shipping, and handling. Other equipment and supplies may be purchased from other sources.

The initial equipment and supplies for operations comes as part of the Starter Package. The Starter Package includes your initial inventory of equipment and supplies; advertising and marketing materials such as business cards and brochures; administrative material such as office forms and routine administration forms; access to our Operations Manual (including but not limited to business information, training guides, forms, etc.).

We are currently the only approved supplier for the items listed above. We may approve other suppliers for the equipment or supplies outlined above.

All specifications that we require of you and lists of approved suppliers will be included in the Operations Manual. We will, upon request, provide them to approved suppliers and suppliers seeking approval. We will use our best judgment to set and modify specifications to maintain the integrity and quality of our franchise system.

We may derive revenue from our purchasing or distribution cooperatives and arrangements and by providing products and services to you. This revenue results from sales to our franchisees of products bearing our names and mark and the equipment outlined above. We also reserve the right to receive rebates, price adjustments, or discounts on products or services sold to you by recommended or approved suppliers. Through organizing Franchise buying groups for furnishings, supplies, marketing materials, etc. (for deeper wholesale discounts for franchisees), Franchisor may be rebated an additional 5% in credit with participating suppliers.

We estimate that approximately 2% to 3% of Franchisor total revenues will be from products purchased from us or our distributors, by our franchisees. We estimate that purchases from approved suppliers or Franchisor will be from 50% to 100% of the total purchases you make to establish and operate your franchise.

As part of the computer equipment, we require you to purchase as disclosed in Item 7 above and Item 11 below, we also have online training materials. You must lease, purchase, or otherwise acquire, from sources of your choice and at your expense, computer equipment software and hardware (including but not limited to programs, computer terminals and Internet); which strictly conform to our specifications as outlined in Item 11, below.

You are required to obtain and keep in force the following insurance:

- (A) Insurance on the generally accepted "all risk" form insuring all personal property, leasehold improvements, and assets of every description and kind you use in the franchised business, for the full insurable value thereof;
- (B) Commercial general liability insurance with a limit of not less than \$1,000,000 per occurrence (combined single limit for bodily injury and property damage) with respect to the activities you and any employee or other person performing work on your behalf conducts;
- (C) Automobile liability insurance with limits of not less than \$1,000,000 per accident for all owned, hire, and non-owned vehicles you, your employees, or any other person performing work on your behalf operate;
- (D) Workers' compensation insurance as required by state law, and employers' liability insurance with limits of not less than \$100,000 per person; and
  - (E) Third Party Crime Bond/Policy with limits of not less than \$25,000 per occurrence.

All such insurance policies will be written by responsible insurers licensed to conduct business in your Operating Territory, and will name Franchisor as an additional insured, and will provide that we receive 30 days' written notice before termination, expiration, or cancellation. You must submit to us a copy or certificate or other acceptable proof of such insurance at least 10 days before you begin operation of the franchise and each year. During the term of your Franchise Agreement, we may increase the minimum insurance limits from time to time and require different or additional kinds of insurance to reflect changes in insurance standards, normal business practices, court awards, and other relevant circumstances. If you at any time fail or refuse to maintain in effect any insurance coverage required by the Franchise Agreement, we may, at our option, obtain such insurance coverage on your behalf, and you will promptly execute any applications or other forms or instruments required to obtain any such insurance and, on demand, reimburse us for any and all costs or expenses we incur and premiums we pay related to such insurance.

You may not sell any products, services, or activities other than those specifically recognized and approved by Franchisor as part of our franchise system without our prior written approval. The only approved services and products Franchisor has currently approved are: Vacant Home Staging, Model/Parade Home Staging, Vacation Nightly Rental Staging and Equipping, Pre-Listing Consultations, Love Your Space Consultations, and Furniture and Decor Sales. For liability reasons, neither Franchisor nor Franchisee is permitted to engage in typical Interior Design Services for compensation, including but not limited to: Reconstruction and remodelling consulting and design, interior and exterior hard finishes, etc.

Except as stated above, you may purchase or lease any other goods, services, supplies, fixtures, equipment, inventory, or real estate from any supplier, provided they meet any specification we provided.

We currently provide material benefits to franchisees based on use of designated or approved sources including the right to renew your franchise rights and to obtain additional franchises.

### ITEM 9. FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this Franchise Disclosure Document.

| Obligation                             | Section in                    | Franchise Disclosure |
|--|-------------------------------|----------------------|
| 0 011 <i>g</i> 1011                    | Franchise Agreement           | Document Item        |
|  | 8 11 11                       |                      |
| a. Site selection and acquisition /    | Section 3                     | Item 12              |
| lease                                  |                               |                      |
| b. Pre-opening purchases / leases      | Section 4, 7, 8               | Items 7, 8           |
| c. Site development and other pre-     | Section 4, 6                  | Items 11, 12         |
| opening requirements                   |                               |                      |
| d. Initial and ongoing training        | Section 7, 8                  | Items 6, 7, 11       |
| e. Opening                             | Section 6                     | Items 6, 11          |
| f. Fees                                | Section 4, 6, 7, 8, 9, 10, 12 | Items 5, 6, 7        |
|  |                               |                      |
| g. Compliance with standards and       | Section 7, 9                  | Items 6, 8, 16       |
| policies / Operations Manual           | ,                             | , ,                  |
| h. Trademarks and proprietary          | Sections 8, 9, 11, 17         | Items 13, 14         |
| information                            | , , ,                         | ,                    |
| i. Restrictions on products / services | Section 7, 8, 9               | Item 16              |
| offered                                | , ,                           |                      |
| j. Warranty and customer service       | Section 9, 17                 | Item 8, 17           |
| requirements                           |                               |                      |
| k. Territorial development and sales   | Section 8                     | Items 11, 12         |
| quotas                                 |                               |                      |
| 1. Ongoing product / service           | Section 8, 9                  | Items 6, 8           |
| purchases                              |                               |                      |
| m. Maintenance, appearance and         | Section 9                     | Items 11             |
| remodeling requirements                |                               |                      |
| n. Insurance                           | Section 10                    | Items 7, 11          |
| o. Advertising                         | Section 12                    | Items 6, 11          |
| p. Indemnification                     | Section 10                    | Item 14              |
| q. Owner's participation /             | Section 8                     | Items 11, 15         |
| management / staffing                  |                               |                      |
| r. Records and reports                 | Section 13                    | Item 11              |
| s. Inspections and audits              | Section 13                    | Items 6, 11          |
| t. Transfer                            | Section 15                    | Items 6, 17          |
| u. Renewal                             | Section 5                     | Items 6, 17          |
| v. Post-termination obligations        | Sections 17                   | Item 17              |
| w. Non-competition covenants           | Sections 14                   | Item 17              |
| x. Dispute resolution                  | Section 18                    | Items 11, 17         |

#### ITEM 10. FINANCING

We currently do not offer direct or indirect financing; however, this is subject to change at the Franchisor's discretion and financing capabilities. If requested, we can refer you to preferred institutions that can assist with financing options. We do not guarantee any note, lease or other financial obligations you may incur in setting up or operating your franchise. There are institutions that provide financing for franchisees with regards to fixtures, products, and supplies.

### ITEM 11. FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

Except as listed below, we are not required to provide you with any assistance.

<u>Services Before Operation (Not Applicable to Renewal)</u> Before you open your Franchised Business, representatives from Franchisor will:

- 1. Meet with you and present the size and location of your specifically assigned Operating Territory for your Franchise. We have already pre-determined the size and location of your Operating Territory (Franchise Agreement, Schedule A). You are required to establish a principal office (may be in your home, if within the Operating Territory, a commercial space, or your warehouse facility) and a warehouse facility (may be storage unit or other commercial space) for the Franchised Business. Both the principal office and the warehouse facility must be located in the Operating Territory and must be approved in advance by the Franchisor. Other site requirements and infrastructure are noted above in Item 7.
- 2. Make available to you and up to three participants the pre-opening training, Setting the Stage Program. Training can consist of up to four (4) weeks of Franchisor Training in the operation of a Franchisor franchise (Franchise Agreement, Section 7). We describe our Franchisor Training more fully below in this Item 11.
- 3. Help arrange a visit (travel and lodging at your own expense) to an existing franchise location, of the Franchisor's choosing, to shadow business practices and procedures of the Franchised Business.
- 4. Provide you with your Starter Package and review its contents. We may use the materials provided in your Starter Package in your training. See Item 8 of this Franchise Disclosure Document.
- 5. Loan to you a hardcopy of and/or grant to you online access to our Operations Manual and other confidential and proprietary materials containing specifications and operating procedures we prescribe from time to time. We will update and modify the Operations Manual and other items to meet the changes in our system and industry. On termination or expiration of the Franchise Agreement for any reason, you must immediately return all copies (hard and electronic) of the Operations Manual and all other proprietary materials to us. (Franchise Agreement, Section 4.6). You must keep the manuals up-to-date with replacement pages and inserts, and you must protect the confidentiality of the manuals.

- 6. Allow you to use our technology, franchise management software, proprietary information, and trade secrets (Franchise Agreement, Sections 9 and 11). The software and the computer equipment you will need are described in the notes to Item 7.
- 7. Upon receipt of the initial payment of your Franchise Fee and Starter Package, we will schedule and provide marketing and sales presentation training in your prospective area to potential clients.
- 8. Prior to the commencement of operations by the Franchisee and upon payment by the Franchisee of a Grand Opening Support Fee in the amount of \$10,000.00 to the Franchisor, the Franchisor shall stage, with the assistance of the Franchisee, a Grand Opening.

#### Time to Open

The typical length of time between the signing of the Franchise Agreement and the opening of the Franchised Business is about 30 days. You must commence your Franchised Business operations within 30 days after you successfully complete our initial training programs (see below in this Item). Factors that may affect this timeframe are arranging for the training session, financing, business permits, equipping the franchise and obtaining initial inventory, and your personal operation needs.

#### **Operations Manual**

The Operations Manual is confidential and proprietary, and must remain property of the Franchisor. The Operations Manual contains mandatory and suggested specifications, standards, and procedures. We may modify the Operations Manual, but the modifications will not alter your basic status and rights under the Franchise Agreement. Revisions may include advancements and developments in supplies, products, equipment, sales, marketing, operational techniques, and other items and procedures used for the operation of the Franchised Business. As of the date of this Franchise Disclosure Document, the current version of the Operations Manual is hosted online through shared Google Drive and consists of approximately 200 aggregate pages. A table of contents for the Operations Manual is shown here:

#### **Operations Manual**

| Introduction                 | Section 1  |
|------------------------------|------------|
| Franchise Setup              | Section 2  |
| Sales & Marketing            | Section 3  |
| Staging Fundamentals         | Section 4  |
| Set The State Management App | Section 5  |
| Hiring & Onboarding          | Section 6  |
| Team Member Training         | Section 7  |
| Scheduling                   | Section 8  |
| Products & Services          | Section 9  |
| Pricing                      | Section 10 |

| Contracts & Invoices    | Section 11 |
|-------------------------|------------|
| Warehouse & Maintenance | Section 12 |
| Set The Stage Events    | Section 13 |
| Forms & Templates       | Section 14 |
| STS Directory           | Section 15 |
| Index                   | Section 16 |

#### **Initial Training**

We will provide you with the initial training program described below. (Franchise Agreement, Section 7). You must successfully complete the Pre-Opening Training and Franchisor Training before you begin operating your franchised business. As of the date of this Franchise Disclosure Document, the current agenda for training includes:

#### PRE-OPENING TRAINING PROGRAM \*

| Subject                        | Online or Video<br>Training | On the Job<br>Training | Location  |
|--------------------------------|-----------------------------|------------------------|-----------|
| Administration                 | up to 4 hours               | up to 12 hours         | Sandy, UT |
| Staging Consultations          | 1                           | up to 4 hours          | Sandy, UT |
| Team Member Management         | 1                           | up to 8 hours          | Sandy, UT |
| Staging Operations             | 1                           | up to 6 hours          | Sandy, UT |
| Sales and Marketing            | 1                           | up to 8 hours          | Sandy, UT |
| Other Franchisor Consultations | 1                           | up to 10 hours         | Sandy, UT |
| Project Management             | 1                           | up to 12 hours         | Sandy, UT |

<sup>\*</sup> The training agenda may be modified from time to time.

#### **Explanatory Notes:**

1. Some of the training may be completed within your assigned Operating Territory, however due to the nature of our business, most training will be done from our Sandy, Utah location or at another location that we designate. Any training done in your Operating Territory needs to be approved by us in advance. Our instructors and support staff will train you based on the written manuals we will lend you. We will discuss your questions and walk you through the operation of the business. The time to complete the Pre-Opening Training varies depending on how much time you can devote to training and how quickly you understand the material. We expect Pre-Opening Training to take you up to a 30-day period to complete. We do not charge any additional fee for the Pre-Opening Training. All your accommodations, travel, room, board, and wage expenses during this period are borne exclusively by you. In addition to the training, we may also send an employee or trainer to your Operating Territory to assist with initial work and make sure you have understood all information provided in the training.

2. Our training staff includes Cameron Wheat, Courtney Clark, Lisa Wheat, Destini Madsen, Samantha Brannon, and/or other STS supporting team members designated by us.

Cameron Wheat has worked with the Franchisor since 2022. Cameron serves as Chief Executive Officer and is actively involved overseeing the production and expansion of Franchisor through the development and optimization of systems, processes, training, and infrastructure.

Courtney Clark has worked with The Key Design, an affiliate of the Franchisor, since it was acquired in 2016. Courtney primarily served as VP of Operations and the day-to-day management of staging services, furnishing sales and team member training up until March 2020. Since 2020, Courtney has been actively involved in the expansion of Franchisor.

Lisa Wheat has also worked with The Key Design, an affiliate of the Franchisor, since it was acquired in 2016. Lisa has served as VP of Marketing and is primarily involved in business development, infrastructure, and special projects. Since 2020, Lisa has also been actively involved in expansion of Franchisor.

Destini Madsen has served as a Trainer and Team Member of The Key Design, an affiliate of the Franchisor, since 2017. Destini has also been a Project Manager on numerous occasions. She has a wide range of experience and expertise in all facets of the home staging industry, and has been involved in the development of the Franchisor online training program.

Samantha Brannon has been with The Key Design, an affiliate of the Franchisor, since November 2019. She has served as Staging Manager and is involved in the day-to-day operations including staging consulting and sales, team member relations and training, and has been involved int eh development of the Franchisor online training program and Operations Manual.

Additional background information for Cameron Wheat, Courtney Clark, and Lisa Wheat is disclosed in Item 2, above. They use the Franchisor's Operations Manual for instructional material.

Pre-opening and additional training classes are held at our Sandy, Utah facility on an "asneeded" basis depending on the number of franchisees requesting training in a particular timeframe and our training personnel's availability. You must request to schedule a training session at least 14 days before it is to start.

Additional training or refresher courses are not required unless your performance is below standards set forth in the Franchise Agreement. We require our franchisees to attend our annual Summit, which is generally held each January. There is no fee payable by you to us to attend our annual meeting or Summit, however, you are responsible for all expenses incurred in attending our annual meeting or Summit including, but not limited to, travel, lodging, meals, and incidentals. The annual meeting or Summit is

generally held over a three to four day period. At the annual meeting or Summit, we present, discuss, and review best practices in operations and marketing and cover the latest trends and furnishings products and any new updates and developments for franchises. We estimate the cost to attend our annual meeting or Summit to range from \$900-\$1500.

For optional additional training, whether at our facility or within your Operating Territory the prevailing per-day rate is \$300 plus travel, lodging, and meals of our trainer. Additional training can be between one and five days in duration, with an estimated cost of \$300-\$1,500 plus travel, lodging, and meals of our trainer, which are estimated to be \$100-\$250 per day, if the additional training takes place within your Operating Territory. (See Section 7 of the Franchise Agreement)

#### Continuing Assistance. During the operation of your franchised business, we will:

- 1. Provide you with a number for telephone support and email support by our experienced staff and trainers in all aspects of your franchised business, including planning, hiring and training, marketing and promotion, insurance, etc. Support staff will be available during regular business hours Monday through Friday, 9:00AM 4:00PM MST (Franchise Agreement, Section 7).
- 2. Provide you with On-Site Training. Our experienced trainers conduct the On-Site Training in the field either in Utah or in your Operating Territory. This training will enable you to train your employees, and establish a marketing and sales program. (Franchise Agreement, Section 7). We describe our Training more fully below in this Item 11.
- 3. Hold Franchise Meetings or Conference Calls, to consult with you individually and/or to consult the entire group of franchisees. Virtual meeting or conference calls will most often be facilitated through Zoom or Google Meets.
- 4. If you request, we will consider any items you propose to us (like supplies, forms, or manuals) in your franchised business that we have not previously approved, to determine whether they meet franchise specifications. (Franchise Agreement, Section 7).
- 5. Offer you guidance concerning the prices you should charge in your Operating Territory. Although we will provide you with guidance, you do not have to take such advice except with regards to national accounts, where a minimum price should be charged; otherwise, you have the sole right to decide how much you will charge for your services. (Franchise Agreement, Section 9).
- 6. Consult with you regarding your performance and your compliance with the Operations Manual as needed or requested by you.
- 7. We will provide you ordering portals and guidance to vendors that provide printing for us and other franchisees.

- 8. Administer our advertising program and formulate and conduct national, regional, or local promotional programs.
- 9. We may provide other supervision, assistance, or services, although we are not bound by the Franchise Agreement or any related agreement to do so. These may include, among other things, advertising materials, literature, additional assistance or training, and bulletins on new products, services, or sales and marketing techniques or developments, which may be provided in a variety of formats, including, without limitation, on the password protected website we refer to as the Portal or any other password protected website operated by us.

#### Advertising and Promotion.

Currently, we promote our brand and franchises through print, social media, internet, local television, direct mail media, and in-person or virtual presentations. Advertising and branding programs may be implemented locally and regionally through regional group marketing efforts. We may use in-house advertising departments and may use regional advertising agencies. We may provide to you advertising materials and sales aids for you to use in your local advertising and promotional efforts. We will use your marketing fees to place advertising in geographic areas, in media, at times and using products and services we deem to be in the best interest of our franchisees and the System.

You are required to pay to us 2% of Gross Revenues per year as an annual marketing fee. (See Item 6, above). This fee shall not be payable until the Franchisor has sold 10 or more franchises. In addition to the annual marketing fee, we strongly recommend that you expend sufficient amounts each month to advertise and promote your franchise.

We reserve the right to temporarily lower, suspend, or rebate the marketing fee at any time, upon prior written notice to you and to our other franchisees. We will administer the capital we receive as marketing fees and direct all regional and national advertising programs with sole discretion over the creative ideas, materials, endorsements, placement, and allocation of overhead expenses. We may use the marketing fees to maintain, administer, direct, prepare, and review national, regional, or local advertising materials and programs as we, in our sole discretion, deem proper. We are under no obligation to use or administer the marketing fees to ensure that expenditures are proportionate to contributions of franchisees for any given market area or that any franchise benefits directly or proportionately from the development or placement of advertising. We shall not be obligated to expend all or any part of the marketing fees we receive during any specific period.

Each of our company-owned operations offering products and services similar to our Franchised Business will make marketing contributions equivalent to the contribution percentage required of our franchisees.

It is permitted for a Franchisee to promote their business on Social Media platforms within the guidelines and criteria that is set forth in the Operations Manual.

Any marketing fees not used in the fiscal year in which they were contributed will be applied and used for advertising expenses in the following year.

We do not use any of the marketing fee to advertise our franchise opportunity, although we will place notices that franchises are available on advertising materials and on the internet. While advertising materials note that franchises are available from us, no advertising fees or assessments we collect from our franchisees are used for advertising that is principally a solicitation for the sale of franchises.

The marketing fees are administered by us. The marketing fees are not audited. Neither we nor any of our parents, affiliates, or owners receive any payment for providing goods or services paid for by the marketing fees. You may obtain an accounting of the marketing fees and expenditures upon written request to us.

You will not use any advertising copy or other promotional material until we approve it. You specifically acknowledge and agree that any website will be deemed "advertising" under the Franchise Agreement and will be subject to, among other things, our approval, restrictions, and requirements outlined in the Operations Manual. We do not allow you to create a website for your franchised business. We provide, through our own website, the opportunity for each franchisee to have their contact information published.

#### **Advertising Cooperatives**

We do not designate or administer any formal advertising cooperatives. However, franchisees may form a group to pool additional funds to market to particular demographics (typically within a particular region); we encourage you to participate in such group marketing efforts.

Other than the marketing fees described above, there are no other advertising funds or requirements in which you must participate.

#### Computer Systems

You must lease, purchase, or otherwise have or acquire, from sources of your choice and at your expense, a laptop computer, a smart phone, and specified software which strictly conforms to our specifications. Many franchisees will already have this hardware and software, but the estimated costs to obtain the required hardware and software, if you do not already have them, will be approximately \$500 to \$2,000.

The laptop computer must have available and be able to process Google Business Software and Google Drive or Microsoft 365 (Words, Excel, Powerpoint) or similar Mac compatible programs, antivirus software, internet browsers (such as Chrome, Safari and Firefox), remote backup methods (such as DropBox), and other programs that we may require from time to time. Having a computer with Microsoft or iOS operating systems is highly recommended to ensure all required programs and the Management App function properly. You must have high-speed Internet access (cable/DSL/T1), where available. You must also have a printer. You must have a Smart phone or tablet and download specific applications that the Franchisor requires, with the capacity and ample storage for taking good pictures of homes to be staged.

You must have a Smartphone or tablet and download specific applications that the Franchisor requires, and capacity and ample storage for taking good pictures of homes to be staged.

**E-Problem Disclaimer:** Computer systems are vulnerable in varying degrees to computer viruses, bugs, power disruptions, communication line disruptions, Internet access failures, Internet content failures, date related problems, and attacks by hackers and other unauthorized intruders ("E-Problems"). We have taken reasonable steps so that E-Problems will not materially affect our business. We do not guarantee that information or communication systems that we or others supply will not be vulnerable to E-Problems. It is your responsibility to protect yourself from E-Problems. You should also take reasonable steps to verify that your suppliers, lenders, landlords, customers, and governmental agencies on which you rely have reasonable protection from E-problems. This may include taking reasonable steps to secure your systems including firewalls, password protection, and anti-virus systems, and to provide backup systems.

National or Global Pandemics, Natural Disasters, Economic Failures Disclaimer: In any unfortunate event of local, national, or global pandemics, natural disasters, economic failures that adversely affect business practices and operations, Franchisor and all Franchisor affiliates are held harmless by Franchisees.

#### ITEM 12. TERRITORY

We will grant to you an exclusive and protected territory (which we refer to as your "Operating Territory"). Among the factors we consider to determine the feasibility of possible territory locations are population statistics and demographics and other similar businesses in the area pursuant to census and chamber of commerce information and information from similar sources. We also take into consideration the number of residences in your Operating Territory and the concentration of the population. We have determined that a typical Operating Territory would require a population base of approximately 250,000 people. This determination is based on the Franchisor's experience in owning and operating a business similar to that being franchised. The exact determination of your Operating Territory will depend on your approval and our market analysis, market penetration plans and franchise placement strategies. All territory maps for your area will be provided to you in advance of purchasing a Franchised Business.

You will be the only person we authorize to use our System, which includes our Names and Marks, in your Operating Territory during the Term of the Franchise Agreement. We will not operate or franchise the right to others to operate a business substantially similar to the Franchised Business within your Operating Territory.

You are to establish your principal office and a warehouse facility within your Operating Territory, subject to our approval. Specifications for a warehouse facility are set forth in the Operations Manual.

You are to advertise, promote, and market your Franchise only in your Operating Territory. You will not be allowed to actively market to or advertise in an area outside your Operating Territory. Any violation of this restriction shall be subject to a \$500.00 per violation fine, payable to the Franchisor. Only we may place national or regional advertising that may cover

certain territories. All marketing, promotion and advertising materials are to be approved by Franchisor prior to their use.

With our written permission, you may serve customers reasonably located outside of your Operating Territory, so long as they are not in the territory of any other franchisee (unless that franchisee consents). You will also provide additional information and explanation for any work you perform outside of your assigned Operating Territory. If you service a customer outside of your Operating Territory who is not in the territory of another franchisee, but we later sell that territory to another franchisee, you must give up that customer. We have the right to determine the reasonable transfer time of customers from an existing franchise to a new franchise for customers that reside in the new territory.

If you have a client in your territory and they have service needs outside of your Operating Territory, whether in another franchisee's territory or not, you may follow that client and fulfill their staging needs and receive the revenue for your territory.

All staging marketing materials, including but not limited to brochures, business cards and signs promoting all staging services must be advertising the authorized franchisee's business. It is the responsibility of the franchisee supplying the staging furnishings to supply and place only those furnishings marketing tools such as tags, labels, and furnishing signs that are permitted by the authorized franchisee. The client will always remain in territory boundaries. If your territory cannot fulfill service needs within your territory, you must notify Franchisor immediately and we may assign service to a nearby territory franchise. All marketing rules stated above will apply.

Before you sign the Franchise Agreement, we will define your Operating Territory in Schedule A to the Franchise Agreement, usually by a description of the geographic boundaries of the Operating Territory or by a map. Should future demographic shifts result in your Operating Territory being capable of supporting multiple Franchised Businesses, Franchisor reserves the right to redefine your Operating Territory, but only upon an event of renewal and only if a population base of at least 250,000 is maintained in the redefined Operating Territory.

We do not operate or franchise others to operate any business in the United States offering services similar to those offered under the System under trade names or trademarks other than Set The Stage®.

Your rights to your Operating Territory are contingent on you paying minimum monthly royalties in the amount of \$500.00 per month for the 7<sup>th</sup> through 12<sup>th</sup> month of operation, \$1,000.00 per month during the second year of operation, \$1,100.00 per month during the third year of operation, \$1,200.00 per month during the fourth year of operation, \$1,300.00 per month during the fifth year of operation, \$1,400.00 per month during the sixth year of operation, and \$1,500.00 per month during the seventh and all subsequent periods of operation. Franchisor has the right to terminate your Franchise Agreement if you are unable to achieve these minimum monthly royalties.

You must receive our written permission before you relocate your principal office or your warehouse facility within your Operating Territory. Any relocation will be at your sole expense.

You must satisfy our then current franchise placement and demographics criteria, as expressed in the Operations Manual.

You do not receive the right to acquire additional franchises or grant subfranchises within your Operating Territory or in contiguous territories. You are not granted any options, rights of first refusal, or similar rights to purchase or acquire additional territories or grant subfranchises within your Operating Territory or contiguous territories.

We retain all rights not specifically granted to you in the Franchise Agreement. This includes our right to operate or grant franchises at locations and on such terms and conditions as we may deem appropriate and the right to develop, market, and sell any product or service or own or operate any other business under the Marks. Neither we nor our affiliates are restricted from participating in other distribution methods, whether or not within or next to your Operating Territory, including Internet, other forms of media now or in the future developed, wholesale and e-commerce channels under marks and product configurations different than those offered through your franchise. We are not required to pay you for soliciting or accepting orders from inside your Operating Territory.

We retain the sole right to market on the Internet, including all use of web sites, domain names, URL's, linking, meta-tags, advertising, auction sites, e-commerce, and co-branding arrangements. You will provide us content for our Internet marketing, and follow our Internet usage requirements. We also retain the sole right to use the Names and Marks on the Internet, including on web sites, as domain names, directory addresses, meta-tags, and in connection with linking, advertising, co-branding, and other arrangements. We retain the right to approve any linking or other use of our website. You may not establish a presence of your business on, or market using the Internet or Social Media except as we may specify, and only with our prior written consent. By establishing your franchisee social media presence there are guidelines and specifications that must be followed as outlined in the Operations Manual. Subject to the terms of use on our website, we may gather, develop and use in any lawful manner information about any visitor to the website, including but not limited to your clients, franchisees, or prospective franchisees regardless of whether they were referred to you via the website or were otherwise in contact with you.

We have not established and do not intend to establish other franchises or company-owned outlets selling similar products or services under a different method of operation, trade name or trademark.

We may purchase or be purchased by, or merge or combine with, competing businesses, wherever located.

#### ITEM 13. TRADEMARKS

We license the national trademark, that we license to you under the Franchise Agreement (the "Names and Marks"), from Key Design, LLC, our parent company. The principal Mark you will typically use to identify your Franchised Business is the service mark "Set The Stage<sup>®</sup>."

The Mark "Set The Stage®" is registered as a service mark on the Principal Register of the United States Patent and Trademark as follows:

| Mark           | Registration No. | Registration Date | Type of Mark |
|----------------|------------------|-------------------|--------------|
| SET THE STAGE® | 4,406,455        | 09/24/2013 (org.) | Word         |
|                |                  |                   |              |

We have filed all required affidavits and have not been required to renew this registration.

There are no presently effective determinations of the United States Patent and Trademark Office, the Trademark Trial and Appeal Board, or the Trademark Administrator of any state or any court, that materially limit your right to use any Mark. There is currently no pending interference, opposition, or cancellation proceeding, nor any pending litigation involving the Marks that is relevant to their use anywhere in the United States. There are currently no pending agreements in effect that affect or limit our use or our ability to license others to use the Marks in any manner material to your Franchise. To our knowledge, there are currently no superior rights or infringing uses that could materially affect your use of the Marks in any state.

If someone challenges your use of our trademark, we will take the action we think appropriate, this could include taking no action at all. Franchisor, alone, has the right to control any legal action or proceeding including settlement involving service mark infringement or trademarks. Franchisor will sue or defend an action at its sole discretion. You must notify us immediately upon learning about any possible infringement or challenge so we can take whatever action we deem necessary. We may take over the defense of this claim at any time and settle it as we think fit. Since we are registered on the Supplemental Register we may not be able to protect the franchisee against claims of infringement or unfair competition arising out of your use of the trademark.

You must modify or discontinue the use of a trademark if we modify or discontinue it. You must not directly or indirectly contest our right to our trademarks, trade secrets or business techniques that are part of the franchised system.

If another company located in your area already has use of the name "Set The Stage", we will need to approve another name for your business. If you do business under another name, you need our permission to use our service marks with that name. You may not use our registered name in connection with the sale of an unauthorized product or service or in a manner not authorized in writing by us. All revenue generated under the business name is subject to Royalty Fees.

#### ITEM 14. COPYRIGHTS AND PROPRIETARY INFORMATION

We claim common law rights and copyright protection and intend to affix a statutory notice of copyright in and to a number of different items you will use in operating your Franchised Business, including our Operations Manual, most of our advertising, administrative and training materials, bidding software, invoicing and other office forms, etc. and to all modifications and additions to them. We have not registered any of these materials with the United States Registrar of Copyrights, although we may do so. There are no determinations, agreements,

infringements, or obligations currently affecting these notices or copyrights. You have no rights to our copyrighted materials. You are granted the right and are required to use the copyrighted items only with your operation of the Franchised Business during the term of your Franchise Agreement.

There are no patents, pending patent applications, or registered copyrights that are material to your Franchise.

There are currently no material determinations of the United States Patent and Trademark Office, the United States Copyright Office, or a court regarding the patents or copyrights, nor are there any currently-effective agreements between any third parties and us that will limit our right to use or license others to use any of our copyrighted material in any manner material to your Franchise.

We do not know of any infringing uses that could materially affect your use of our Copyrighted Materials in this state or any state in which your Franchised Business is located.

We claim proprietary rights in the contents of our Operations Manual and in all other materials and information related to our System including our methods of operating a business, techniques, specifications, marketing and sales techniques, advertising programs, equipment and supplies, supplier lists, price lists, expansion plans, advertising strategies, and other information we create or use. We consider certain portions and components of these proprietary systems and materials as our trade secrets. You agree to maintain the confidentiality of this information both during and after the term of the Franchise Agreement, and agree that you will not use this information in any other business or in any manner that we do not approve in writing. You may not communicate, divulge, or otherwise display this information to anyone other than your employees who have a need to know of it in order to operate your franchised business. You must have all your management personnel and team members execute on an annual basis a nondisclosure/non-compete agreement, in a form we prepare, to ensure that they maintain the confidentiality of our confidential and proprietary information. Your client lists are our property, and you cannot use them for any purpose other than to support your Franchised Business. We have the right to take legal action against you if there has been an unauthorized use of our confidential information through you. Any litigation that is required for any reason in your Operating Territory is to be paid by you.

We are not required to protect or defend our copyrights or patents, although we intend to do so when it is in the best interests of Franchisor. We have the exclusive right to control any litigation. We are not required to participate in your defense or to indemnify you for damages or expenses you incur if you are a party to any administrative or judicial proceeding involving our confidential information or copyrighted materials. Any litigation that is required for any reason in your Operating Territory is to be paid by you.

### ITEM 15. OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

We only grant franchises to individuals who are looking for an active, rather than passive, investment. You must directly supervise your Franchised Business. You may hire a manager or a

management team to assist you as you deem appropriate. We have the right to approve any manager you hire before the manager assumes management responsibility for the Franchised Business. You are required to dedicate a minimum of 35 hours each week towards sales and management activities for at least the first two years in business and until a qualified and approved manager is hired to run franchisee's operations. We recommend that all managers of your business attend our Franchisor training class(es). You must have your managers, employees and team members execute on an annual basis a non-disclosure/non-compete agreement, in a form we prepare, that obligates them to maintain the confidentiality of our trade secrets and confidential information, including but not limited to our Operations Manual.

You will sign the Franchise Agreement in your individual capacity. You may assign the Franchise Agreement to an entity, provided the entity is legally formed and conducts no business other than the Franchised Business, and further provided that you actively manage the entity and control the entity. You make the assignment through an Assignment to Entity Agreement (see Exhibit F) in which you and your company agree to be bound jointly and severally by all provisions of the Franchise Agreement. All obligations of confidentiality and non-competition under the Franchise Agreement are your personal obligations. All issued and outstanding share certificates of your company must bear a legend stating that you will not transfer, assign, or sell any share without Franchisor approval. If you assign your Franchised Business under the Assignment to Entity Agreement, the entity may hire a manager or management team to supervise the day-to-day operations of the Franchised Business, subject to our requirements regarding the employment of managers. Your managers are not required to have an equity interest in your entity or your Franchised Business. *See* Item 17 of this Franchise Disclosure Document.

#### ITEM 16. RESTRICTIONS ON WHAT THE FRANCHISE MAY SELL

We require that you offer and sell only those products and services that are part of the System or that we approve in writing.

In offering these products and services, you may use only materials, supplies, uniforms, forms, and products that meet our specifications. You must operate your Franchised Business in complete compliance with our System, which permits us to dictate requirements about your trade dress, materials, procedures for performing the work, and advertising. We have the right to add additional authorized products or services that a franchisee is required to offer. There are no limitations on our right to make changes to the types of authorized products and services.

You may provide these products and services to any customers you desire within your Operating Territory. You must refer prospective clients outside your Operating Territory to the Franchisor or to the franchisee with rights to that territory.

## ITEM 17. RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION THE FRANCHISE RELATIONSHIP

This table lists certain important provisions of your Franchise Agreement and related agreements. You should read these provisions in the agreements attached to this Franchise Disclosure Document.

| Provision   | Section in Franchise       | Summary   |
|---|----------------------------|---|
| a. Term of the franchise                              | Agreement Section 5.1      | 10 Years  |
| b. Renewal or extension of term                       | Section 5.2                | If you meet certain requirements, you may renew for an additional 10-year term.   |
| c. Requirements for franchisee to renew or extend     | Section 5.3                | Full compliance with the Franchise Agreement during the initial term, give us notice, sign then current form of Franchise Agreement, pay a renewal fee, and sign a renewal/release agreement. Your new Franchise Agreement may have materially different terms and conditions than your original Franchise Agreement. The royalties and other fees may increase but they will be no greater than the royalties and other fees that we then impose on similarly situated renewing and new franchisees.                                     |
| d. Termination by franchisee                          | None                       | Not applicable  |
| e. Termination by franchisor without cause            | None                       | Not applicable  |
| f. Termination by franchisor with cause               | Sections 16.2 and 16.3     | We can terminate if you default or commit any one of the several listed violations  |
| g. "Cause" defined – curable defaults                 | Section 16.1               | Events of Default.  |
| h. "Cause" defined – non-<br>curable defaults         | Section 16.1               | Events of Default.  |
| i. Franchisee's obligations on termination/nonrenewal | Section 16.4  Section 15.1 | Pay outstanding amounts, de-identify (including changing telephone number), forwarding pertinent residual emails, mail, leads, etc., return manuals and confidential information to us, return proprietary files, inventory and supplies, and a complete database of all past and current customers, comply with covenant against competing with us, sell us your franchise if we exercise our right to purchase, transfer your telephone numbers and directory listings to us, professionally correspond with clients during transition. |
| j. Assignment of contract<br>by franchisor            | Section 15.1               | We may freely assign the Franchise Agreement in our absolute discretion.  |
| k. "Transfer" by franchisee – definition              | Section 15.2               | Includes direct, indirect, or contingent transfer, in whole or in part, of any interest in the franchised business.   |

| 1. Franchisor approval of transfer by franchisee                                   | Sections 15.2, and 15.3 | Right to withhold approval at our sole discretion.  |
|--|-------------------------|---|
| m. Conditions for franchisor approval of transfer                                  | Sections 15.2, and 15.3 | Transferee meets our criteria, you are current on your obligations to us, you pay a transfer/training fee, you give us notice and sign a release, and transferee signs current Franchise Agreement.   |
| n. Franchisor's right of<br>first refusal to acquire<br>franchisee's business      | Section 15.6            | This right is triggered by you receiving a bona fide written offer to purchase your franchised business and its assets.   |
| o. Franchisor's option to purchase franchisee's business                           | Section 16.5            | This option is triggered by the termination or non-renewal of your Franchise Agreement.   |
| p. Death or disability of franchisee   | Section 15.5            | Your estate or representative may assign the Franchise Agreement to your spouse, or to any one or more of your adult children, on the same terms and conditions as you are permitted to assign the Franchise Agreement to a third-party transferee.   |
| q. Non-competition covenants during the term of the franchise                      | Section 14.3            | You may not engage in any business that interferes with your obligation to manage your franchised business.   |
| r. Non-competition<br>covenants after the<br>franchise is terminated or<br>expires | Section 14.1            | No competition is allowed for 5 years in the United States of America or Canada.  |
| s. Modification of the<br>Franchise Agreement                                      | Section 19.8            | No modification without written agreement, but we may change the Operating Manual without your consent  |
| t. Integration/merger clause   | Section 19.12           | Only terms of the Franchise Agreement (including Schedules and Addenda) are binding. Nothing in the Franchise Agreement or in any related agreement is intended to disclaim the representations we make in the Franchise Disclosure Document. Any representations or promises outside of the Franchise Disclosure Document and other agreements may not be enforceable. |
| u. Dispute resolution by arbitration or mediation                                  | Article XVIII           | Arbitration to be held in Salt Lake County,<br>Utah (subject to Utah State law)   |
| v. Choice of forum   | Section 19.1            | Litigation in state or federal courts in Salt<br>Lake County, Utah (subject to Utah State<br>law)   |

| w. Choice of law | Section 19.1 | Utah law applies (subject to Utah State law)  |
|------------------|--------------|---|
|                  |              | except as otherwise provided in the Franchise |
|                  |              | Agreement and except in those states whose    |
|                  |              | franchise laws require exclusive application  |
|                  |              | and except to the extent governed by the      |
|                  |              | United States Trademark Act.                  |
|                  |              |   |

See the State Law Addendum (Exhibit J) for additional, state-specific disclosures and amendments.

### ITEM 18. PUBLIC FIGURES

While we may use public figures to promote our franchise, we do not presently use any public figures in the sale of our franchise. You have no right to use the name of any public figure for purposes of promotional efforts, advertising, or endorsements, except with our prior written consent. No public figure has an investment in the System or in the Franchisor.

#### ITEM 19. FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Franchise Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

The Franchisor sold one Franchise during 2022. The Franchisor has one company-owned Outlet, which has been in operation since 2016, with Gross Revenues as follows:

|                          | <u>2022</u> | <u>%</u> |
|--------------------------|-------------|----------|
| Staging Revenues         | \$362,122   | 54.4%    |
| Furniture Sales Revenues | \$303,067   | 45.6%    |
| Gross Revenues           | \$665,189   | 100.0%   |

We do not make any representations about a franchisee's future financial performance or the past financial performance of franchised outets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Cameron Wheat, 39 West 9000 South, Sandy, Utah 84070, 801-750-1700, the Federal Trade Commission, and the appropriate state regulatory agencies.

### ITEM 20. OUTLETS AND FRANCHISEE INFORMATION

# TABLE NO. 1 SYSTEMWIDE OUTLET SUMMARY AS OF DECEMBER 31, 2022

| Outlet Type   | Year | Outlets at the Start of the Year | Outlets at the End of the Year | Net Change |
|---------------|------|----------------------------------|--------------------------------|------------|
| Franchised    | 2021 | 0                                | 0                              | 0          |
| "             | 2022 | 0                                | 1                              | 1          |
| Company Owned | 2021 | 1                                | 1                              | 0          |
| "             | 2022 | 1                                | 1                              | 0          |
| Total         | 2021 | 1                                | 1                              | 0          |
| "             | 2022 | 1                                | 2                              | 1          |

# TABLE NO. 2 TRANSFERS OF OUTLETS FROM FRANCHISEES TO NEW OWNERS (OTHER THAN THE FRANCHISOR) FOR TWO YEARS ENDED DECEMBER 31, 2022

There have been no Transfers of Outlets from Franchisees to New Owners (other than the Franchisor) For Years Ended December 31, 2022/2021

TABLE NO. 3 STATUS OF FRANCHISED BUSINESSES FOR TWO YEARS ENDED DECEMBER 31, 2022

| State | Year | Outlets<br>at Start<br>of Year | Outlets<br>Opened | Termi<br>n-<br>ations | Non-Re-<br>newals | Reaquired<br>by<br>Franchisor | Ceased<br>Operations<br>- Other<br>Reasons | Outlets<br>at End<br>of Year |
|-------|------|--------------------------------|-------------------|-----------------------|-------------------|-------------------------------|--|------------------------------|
| UT    | 2021 | 0                              | 0                 | 0                     | 0                 | 0                             | 0  | 0                            |
| "     | 2022 | 0                              | 1                 | 0                     | 0                 | 0                             | 0  | 1                            |
| Total | 2021 | 0                              | 0                 | 0                     | 0                 | 0                             | 0  | 0                            |
| "     | 2022 | 0                              | 1                 | 0                     | 0                 | 0                             | 0  | 1                            |

# TABLE NO. 4 STATUS OF COMPANY-OWNED BUSINESSES FOR TWO YEARS ENDED DECEMBER 31, 2022

| State | Year | Outlets<br>at Start<br>of Year | Outlets<br>Opened | Outlets Reacquired from Franchisees | Outlets<br>Closed | Outlets Sold to<br>Franchisees | Outlets<br>at End<br>of Year |
|-------|------|--------------------------------|-------------------|-------------------------------------|-------------------|--------------------------------|------------------------------|
| UT    | 2021 | 1                              | 0                 | 0                                   | 0                 | 0                              | 1                            |
| "     | 2022 | 1                              | 0                 | 0                                   | 0                 | 0                              | 1                            |
| Total | 2021 | 1                              | 0                 | 0                                   | 0                 | 0                              | 1                            |
| "     | 2022 | 1                              | 0                 | 0                                   | 0                 | 0                              | 1                            |

TABLE NO. 5 PROJECTED OPENINGS AS OF DECEMBER 31, 2022

| State  | Franchise Agreements Signed But Business Not Yet Operational | Projected New<br>Franchisees in the<br>Next Fiscal Year | Projected Company-<br>Owned Openings in<br>Next Fiscal Year |  |
|--------|--|---|---|--|
| Utah   | 0  | 2   | 0   |  |
| Totals | 0  | 2   | 0   |  |

# **Current and Former Franchisees**

The name, address and telephone number of each franchisee under a Franchise Agreement with US or OUR affiliates is attached as Exhibit B-1.

The name, address and telephone number of every franchisee who had an Outlet terminated, canceled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement during the most recently completed fiscal year or who has not communicated with US or OUR affiliates within 10 weeks of the issuance date of this Franchise Disclosure Document is attached as Exhibit B-2.

If YOU buy this franchise, your contact information may be disclosed to other buyers when YOU leave the franchise system.

### **Confidentiality Provisions**

Our standard Franchise Agreement, all renewal and transfer agreements, and all agreements to settle disputes with franchisees, generally contain confidentiality clauses. Thus, all our franchisees have signed a confidentiality clause with us. In some instances, current and former franchisees sign provisions restricting their ability to speak openly about their experience with us. You may wish to speak with current and former franchisees, but be aware that not all such franchisees will be able to communicate with you.

### Other Organizations

There are no independent franchisee organizations that have asked to be included in this Franchise Disclosure Document.

There are no trademark-specific franchise organizations associated with the franchise system being offered which we have created, sponsored, or endorsed.

### ITEM 21. FINANCIAL STATEMENTS

Attached to this Franchise Disclosure Document as Exhibit C are the Set The Stage, Inc. audited financial statements for the years ended December 31, 2022 and 2021.

#### ITEM 22. CONTRACTS

The following franchise contracts and agreements are proposed for use in connection with this franchise and are attached to and made a part of this Franchise Disclosure Document:

- D Standard Franchise Agreement
- E Standard Renewal and Release Agreement
- F Assignment to Entity Agreement
- G Preauthorized Payments Form
- H National Account Policy Agreement
- I Non-Disclosures / Non-Competition

#### ITEM 23. RECEIPT

The last two pages of this Franchise Disclosure Document (Exhibit K) are a detachable Receipt document acknowledging that you received this Franchise Disclosure Document. You are required to sign each Receipt. If you are missing these Receipts, please contact us at this physical address, email, or telephone number:

Set The Stage, Inc. 39 West 9000 South Sandy, UT 84070 (801) 647-3470

Cameron@wesetthestage.com

# EXHIBIT A STATE FRANCHISE ADMINISTRATORS AND AGENTS FOR SERVICE OF PROCESS

| State      | State Franchise Administrator   | Agent for Service of Process  |
|------------|---|---|
| California | California Department of<br>Business Oversight<br>1515 K Street, Suite 200<br>Sacramento, California 95814-<br>4052<br>916-445-7205   | Commissioner California Department of Business Oversight 1515 K Street, Suite 200 Sacramento, California 95814- 4052 916-445-7205   |
| Hawaii     | Commissioner of Securities Dept. of Commerce & Consumer Affairs Business Registration Division Securities Compliance Branch 335 Merchant Street, Room 203 Honolulu, Hawaii 96813 808-586-2722 | Commissioner of Securities Dept. Of Commerce & Consumer Affairs Business Registration Division Securities Compliance Branch 335 Merchant Street, Room 203 Honolulu, Hawaii 96813 808-586-2722 |
| Illinois   | Franchise Bureau Office of the Attorney General 500 South Second Street Springfield, Illinois 62706 217-782-4465  | Illinois Attorney General<br>500 South Second Street<br>Springfield, Illinois 62706<br>217-782-4465   |
| Indiana    | Securities Division Secretary of State 302 West Washington, Room E-111 Indianapolis, Indiana 46204 317-232-6681   | Indiana Secretary of State<br>Securities Division<br>302 West Washington,<br>Room E-111<br>Indianapolis, Indiana 46204<br>317-232-6681  |
| Maryland   | Securities Division Office of the Attorney General 200 St. Paul Place Baltimore, Maryland 21202-2020 410-576-6360   | Maryland Securities Commissioner Securities Division 200 Saint Paul Place Baltimore, Maryland 21202-2020 410-576-6360   |

| Michigan        | Department of Attorney General<br>Consumer Protection Division<br>Franchise Section<br>525 West Ottawa Street<br>G. Mennen Williams Building,<br>1st Floor<br>Lansing, Michigan 48913<br>517-373-7117 | Department of Commerce Corporation and Securities Bureau Consumer Protection Division Franchise Section G. Mennen Williams Building, 1st Floor 525 West Ottawa Street Lansing, Michigan 48913 517-373-7117 |
|-----------------|---|--|
| Minnesota       | Department of Commerce<br>85 7 <sup>th</sup> Place East, Suite 500<br>St. Paul, Minnesota 55101<br>651-539-1500   | Commissioner of Commerce<br>Department of Commerce<br>85 7 <sup>th</sup> Place East, Suite 500<br>St. Paul, Minnesota 55101<br>651-539-1500  |
| New York        | Investor Protection Bureau Office of the Attorney General 28 Liberty Street, 21st Floor New York, New York 10005- 1495 212-416-8222   | Secretary of State State of New York 41 State Street, 2 <sup>nd</sup> Floor Albany, New York 12231   |
| North<br>Dakota | Securities Department State Capital 5 <sup>th</sup> Floor 600 East Boulevard Avenue Bismarck, North Dakota 58505- 0510 701-328-4712   | Securities Commissioner<br>600 East Boulevard Avenue<br>State Capital 5 <sup>th</sup> Floor,<br>Bismarck, North Dakota 58505-<br>0510<br>701-328-4712  |
| Rhode<br>Island | Securities Division Department of Business Regulation John O. Pastore Complex 1511 Pontiac Avenue, Bldg 69-1 Cranston, Rhode Island 02920 401-462-9500  | Director of Department of<br>Business Regulation<br>Securities Division<br>John O. Pastore Complex<br>1511 Pontiac Avenue, Bldg 69-1<br>Cranston, Rhode Island 02920<br>401-462-9500                       |

| South<br>Dakota | Division of Securities Department of Labor and Regulation 124 South Euclid, Suite 104 Pierre, South Dakota 57501 605-773-4823                         | Department of Labor and<br>Regulation<br>Division of Insurance<br>Securities Regulation<br>124 South Euclid, Suite 104<br>Pierre, South Dakota 57501<br>605-773-3563 |
|-----------------|---|--|
| Virginia        | Division of Securities and Retail<br>Franchising<br>State Corporation Commission<br>1300 East Main Street<br>Richmond, Virginia 23219<br>804-371-9051 | Clerk, State Corporation<br>Commission<br>1300 East Main Street<br>Richmond, Virginia 23219<br>804-371-9733  |
| Washington      | Securities Division Department of Financial Institutions PO Box 9033 Olympia, Washington 98507- 9033 360-902-8760                                     | Director of Dept. of Financial Institutions Securities Division, 3 <sup>rd</sup> Floor 150 Israel Road SW Tumwater, Washington 98501 360-902-8760                    |
| Wisconsin       | Division of Securities Department of Financial Institutions 201 W. Washington Ave., Suite 300 PO Box 1768 Madison, Wisconsin 53703 608-267-9140       | Commissioner of Securities<br>345 W. Washington Ave.,<br>4 <sup>th</sup> Floor<br>Madison, Wisconsin 53703<br>608-267-9140   |

If a state is not listed, we are not required to appoint an agent for service of process in that state in order to comply with the requirements of franchise laws. There may be states in addition to those listed above in which we have appointed an agent for service of process. There may also be additional agents appointed in some of the states listed.

# EXHIBIT B-1 LISTING OF ALL CURRENT FRANCHISES AS OF DECEMBER 31, 2022

Franchisee Address Telephone
1. Spencer & Andre Smith 174 Old Hwy 91, Ste 13, Hurricane, UT 84737 (435) 767-1333
Ryan & Geneve York

# EXHIBIT B-2 LISTING OF ALL FRANCHISES CEASING OPERATIONS DURING THE FISCAL YEAR ENDED DECEMBER 31,2022

Franchisor has not had any Franchises ceasing operations.

# **SET THE STAGE, INC.** Financial Statements

December 31, 2022 and 2021 with Independent Auditor's Report

Traveller &

Company, LLC

Certified Public Accountants 500 N. Marketplace Drive, Suite 270 Centerville, Utah 84014

# Set the Stage, Inc. Combined Financial Statements December 31, 2022 and 2021

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| Statements of Owners' Equity  | 5 |
| Statements of Cash Flows      |   |
| Notes to Financial Statements | 7 |



500 North Marketplace Drive, Suite 270 Centerville, Utah 84014 Phone (801) 299-1302 Fax (801) 401-7985

# **Independent Auditor's Report**

To the Management of: Set the Stage, Inc.

# **Opinion**

We have audited the accompanying financial statements of Set the Stage, Inc. (a Utah corporation), which comprise the balance sheets as of December 31, 2022 and 2021, and the related statements of operations, owners' equity, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Set the Stage, Inc. (the "Company") as of December 31, 2022 and 2021, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

## **Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

### **Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

Traveller & Company LLC March 30, 2023

Traveller (Company, CCC

# Set the Stage, Inc. Balance Sheets December 31, 2022 and 2021

|  |    | 2022     | 2021         |
|--|----|----------|--------------|
| Assets                                     | '  |          | _            |
| Current assets:                            |    |          |              |
| Cash and cash equivalents                  | \$ | 95,758   | \$<br>       |
| Related party receivables                  |    |          | 48,893       |
| Total current assets                       |    | 95,758   | 48,893       |
| Property and equipment, net                |    | 12,970   |              |
| Total assets                               | \$ | 108,728  | \$<br>48,893 |
| Liabilities and stockholders' equity       |    |          |              |
| Current liabilities:                       |    |          |              |
| Current portion of long-term debt          | \$ | 3,195    | \$<br>       |
| Related party payables                     |    | 94,473   | _            |
| Total current liabilities                  |    | 97,668   | _            |
| Notes payable                              |    | 10,874   |              |
| Lease liability - Non-current              |    |          |              |
| Total liabilities                          |    | 108,542  | 0            |
| Shareholders' equity:                      |    |          |              |
| Shareholders' draws                        |    | (16,000) | (66,800)     |
| Shareholders' contributions                |    | 81,726   |              |
| Retained earnings/(deficits)               |    | (65,540) | 115,693      |
| Total shareholders' equity                 |    | 186      | 48,893       |
| Total liabilities and shareholders' equity | \$ | 108,728  | \$<br>48,893 |

# Set the Stage, Inc. Statements of Operations For the years ended December 31, 2022 and 2021

|                                     | <br>2022     | 2021 |          |
|-------------------------------------|--------------|------|----------|
| Income:                             |              |      |          |
| Franchise fees                      | \$<br>35,000 | \$   | _        |
| Franchise buildout fees             | <br>85,000   |      |          |
| Total income                        | 120,000      |      | _        |
| Cost of sales                       | <br>8,276    |      |          |
| Gross profit                        | 111,724      |      |          |
| Operating Expenses:                 |              |      |          |
| General and administrative expenses | 152,232      |      | 49,636   |
| Advertising and marketing           | <br>22,630   |      | 26,045   |
| Total operating expenses            | <br>174,862  |      | 75,681   |
| Loss from operations                | (63,138)     |      | (75,681) |
| Other income (expense):             |              |      |          |
| Other income                        | 1,425        |      |          |
| Interest, net                       | <br>(1,901)  |      |          |
| Net loss                            | <br>(63,614) |      | (75,681) |

# Set the Stage, Inc. Statements of Shareholders' Equity For the years ended December 31, 2022 and 2021

|  | Shareholders' Contributions/ (Draws) | Retained<br>Earnings | Total<br>Sharholders'<br>Equity |
|--|--------------------------------------|----------------------|---------------------------------|
| Balance at August 15, 2021                               | \$<br>(14,800) \$                    | 232,767 \$           | 217,967                         |
| Shareholders' contributions/(draws)<br>Adjustments to RE | (52,000)                             | <u> </u>             | (52,000)<br>(41,393)            |
| Net loss   |                                      | (75,681)             | (75,681)                        |
| Balance at December 31, 2021                             | (66,800)                             | 115,693              | 48,893                          |
| Shareholders' contributions/(draws)<br>Adjustments to RE | 132,526                              | —<br>(117,619)       | 132,526<br>(117,619)            |
| Net loss   | <u> </u>                             | (63,614)             | (63,614)                        |
| Balance at December 31, 2022                             | \$<br>65,726 \$                      | (65,540) \$          | 186                             |

# Set the Stage, Inc. Statements of Cash Flows For the years ended December 31, 2022 and 2021

|   |    | 2022        | 2021      |
|---|----|-------------|-----------|
| Operating activities  |    |             | _         |
| Net loss  | \$ | (63,614) \$ | (75,681)  |
| Adjustments to reconcile net income to net cash provided by                               |    |             |           |
| operating activities:   |    |             |           |
| Depreciation  |    | 3,242       |           |
| Net cash provided by (used in) operating activities                                       |    | (60,372)    | (75,681)  |
| Investing activities  |    |             |           |
| Purchase of assets  |    | (16,212)    |           |
| Net cash provided by (used in) investing activities                                       |    | (16,212)    | _         |
| Financing activities  |    |             |           |
| Proceeds from new debt  |    | 16,556      |           |
| Loan repayments   |    | (2,487)     |           |
| Advances (to)/from related parties  |    | 143,366     | (90,286)  |
| Members' contributions/(distributions)  |    | 14,907      | (52,000)  |
| Net cash provided by (used in) financing activities                                       |    | 172,342     | (142,286) |
| Net increase (decrease) in cash and cash equivalents                                      |    | 95,758      |           |
| Cash and cash equivalents, at beginning of year   |    |             | 217,967   |
| Cash and cash equivalents, at end of year   | \$ | 95,758 \$   |           |
| Supplemental disclosures of Cash Flow Information: Cash paid during the year for interest | \$ | 1,901 \$    | _         |

# Set the Stage, Inc. Notes to Financial Statements December 31, 2022 and 2021

# 1. Organization and Accounting Policies

# **Organization and Business Description**

Set the Stage, Inc., (a Utah Corporation) (the "Company") formed in 2021 was created to offer franchises to qualified individuals and entities to operate a staging and furniture sales and rental business. The Company is wholly-owned by its parent company, The Key Design, LLC, a Utah limited liability company.

### **Revenue Recognition**

The Company collects an initial non-refundable franchise fee, payable when the franchise agreement is signed. The fee covers costs associated with the Company's sales experience and other administrative overhead and start-up costs related to the opening of the franchise. The Company collects an additional Starter Package and Grand Opening fee related to a startup program including training, five complete furnishing packages, staging supplies, signage and brand team items, and in-person meetings in each prospective franchise area.

The Company also provides consulting services, additional employee training and support services, and other services on an as-needed basis.

The Company also receives other recurring income as follows:

- Royalty income equal to 6% of Gross Revenues, subject to required minimum royalties.
- Advertising & Promotion Income up to 2% of Gross Revenues.
- Technology Fee income at a fixed monthly rate.

Revenue is recorded when cash is received.

### **Issued Accounting Pronouncements**

In February 2016, the FASB issued ASU No. 2016-02, *Leases (Topic 842)*. FASB ASC 842 supersedes the lease requirements in FASB ASC 840. Under FASB ASC 842, lessees are required to recognize assets and liabilities on the balance sheet for most leases and provide enhanced disclosures. The Company adopted FASB ASC 842, with a date of initial application of January 1, 2022, by applying the modified retrospective transition approach and using the additional (and optional) transition method provided by ASU No. 2018-11, *Leases (Topic 842): Targeted Improvements*. The Company signed a lease agreement for the use of warehouse space that terminated December 2019, and has been paying rent of \$1,100 on a month-to-month basis since that time. Under ASC 842, there are no additional disclosure requirements the Company is required to make as of December 31, 2022.

# Set the Stage, Inc. Notes to Financial Statements

# 2. Summary of Significant Accounting Policies

The following is a summary of certain significant accounting policies followed in the preparation of these financial statements. The financial statements and notes are representations of the Company's management, which is responsible for their integrity and objectivity.

## Cash and Cash Equivalents

The Company considers all liquid debt instruments with original maturities of three months or less to be cash equivalents.

# **Property and Equipment**

Property and equipment are stated at cost. Depreciation is computed using the Modified Accelerated Cost Recovery System (MACRS) to match tax depreciation. Upon the disposal of assets subject to depreciation, the accounts are relieved of the related costs and accumulated depreciation and resulting gains or losses are reflected in operations. Maintenance and repair costs are expensed as incurred and expenditures for additions, renewals, and betterments are capitalized.

#### **Use of Estimates**

Management uses estimates and assumptions in preparing these financial statements. Those estimates and assumptions affect the reported amounts of assets and liabilities, the disclosures of contingent assets and liabilities, and the reported revenues and expenses. Actual results could vary from the estimates that were used.

#### **Basis of Accounting**

The Company has prepared the financial statements using the cash basis of accounting, which is a comprehensive basis of accounting other than generally accepted accounting principles.

# **Concentrations of Credit Risk**

The Company maintains its cash in bank deposit accounts, which, at times, may exceed federally insured limits. The Company has not experienced any losses in such accounts and believes it is not exposed to any significant credit risk on cash and cash equivalents.

# Set the Stage, Inc. Notes to Financial Statements

# 2. Summary of Significant Accounting Policies (continued)

## **Commitments and Contingencies**

Management of the Company has adjusted its operations during the COVID-19 outbreak (the "pandemic") to meet changing market conditions throughout 2021. However, the impact of the pandemic continues to evolve as of the date of this report. As such, it is uncertain as to the full magnitude that the pandemic will have on the Company's financial condition, liquidity, and future results of operations. Management is actively monitoring the pandemic's effect on its financial condition, liquidity, operations, suppliers, industry, and workforce and strives to adjust its operations in response to those changes. Given the daily evolution of the pandemic and the global responses to curb its spread, the Company is not able to estimate the full impact of the pandemic on its results of operations, financial condition, or liquidity during 2022.

# **Subsequent Events**

Management of the Company has evaluated any subsequent events that may require disclosure in these financial statements through March 30, 2023, the date of financial statement issuance.

# 3. Property and Equipment

Property and equipment consisting of one vehicle purchased for business use was \$12,970, net of accumulated depreciation of \$(3,242) at December 31, 2022. The Company had no assets subject to depreciation at December 31, 2021.

Depreciation expense for the years ended December 31, 2022 and 2021 was \$3,242 and \$0, respectively.

# 4. Notes Payable

Notes payable were \$14,069 at December 31, 2022 consisting of one note with America First Credit Union with a maturity date of February 2027, interest at 2.99% and monthly principal and interest payments of \$298. The note is secured by a company asset with a net book value of \$12,970. The current portion of the note at December 31, 2022 was \$3,195.

# Set the Stage, Inc. Notes to Financial Statements

# 4. Notes Payable (continued)

Future minimum principal payments remaining are as follows:

| Year ending December 31: |              |
|--------------------------|--------------|
| 2023                     | \$<br>3,195  |
| 2024                     | 3,292        |
| 2025                     | 3,392        |
| 2026                     | 3,495        |
| 2027                     | <br>795      |
|                          | \$<br>14,169 |

# 5. Related Party Transactions

The Company is wholly-owned by its parent company, The Key Design, LLC ("Parent"), which also owns and operates Set the Stage, Salt Lake Valley ("STS SLV"). Both entities are considered related parties. Intercompany payable balances due to the Parent of \$10,936 and due to STS SLV of \$83,537 have been recorded as of December 31, 2022. An intercompany receivable balance due from the Parent of \$48,893 has been recorded as of December 31, 2021.

# SET THE STAGE®

# FRANCHISE AGREEMENT

between

SET THE STAGE, INC. "Franchisor"

and

"Franchisee"

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## SET THE STAGE, INC. FRANCHISE AGREEMENT

| THIS FRANCHISE AGR           | EEMENT (the         | "Agreement")      | is made      | and entered   | into as of    |
|------------------------------|---------------------|-------------------|--------------|---------------|---------------|
| , 2023                       | the "Effectiv       | e Date"), by and  | between S1   | ET THE STAC   | GE, INC. (the |
| "Franchisor"), a Utah corpor | ration with its pri | ncipal place of b | usiness at 3 | 9 West 9000 S | South, Sandy  |
| Utah 84070; and              |                     |                   |              | ,             | an individua  |
| with an address at           |                     |                   |              |               | and           |
|                              |                     |                   |              | ,             | an individua  |
| with an address at           |                     |                   |              |               | (being        |
| referred to individually and | collectively as th  | ne "Franchisee")  |              |               |               |

#### WITNESSETH:

- A. Set the Stage, Inc. (the "Franchisor"), a Utah corporation, is engaged in the business of developing, operating, and franchising in various states a unique kind of Franchised Business (as defined below) for a home staging and furnishings business that offers a variety of services and products to assist in the marketing of homes and selling of furnishings. System Standards for the Franchised Business have been established by the Franchisor which are original and unique.
- B. Franchisor has developed and owns a unique System (as defined below) for the operation of the Outlet.
- C. Franchisor has developed and has rights to the Names and Marks (as defined below) used for the Outlets and licenses the use of said Names and Marks in connection with the franchising of the Outlets and the System.
- D. Franchisor has established a high reputation with the public as to the quality of services and high standards in connection with the operation of a Franchised Business using the System under the Names and Marks. This high reputation and goodwill have been and continue to be a unique benefit to Franchisor and its franchisees and this has created and is creating a demand for services provided by a Franchised Business using the System under the Names and Marks.
- E. Franchisee is desirous of acquiring the right, franchise, and sub-license to operate an Outlet using the System under the Names and Marks within the Operating Territory (as defined in Section 3.1). Franchisor is ready and willing to grant such a right, franchise, and sub-license to Franchisee upon the terms and subject to the conditions hereinafter set forth.

#### **AGREEMENT**

NOW, THEREFORE in consideration of the terms, conditions and covenants contained herein, and for other valuable consideration, the receipt and sufficiency of which are hereby mutually acknowledged, it is understood and agreed by and among the parties hereto as follows:

- I. ACKNOWLEDGMENTS. Franchisee acknowledges that Franchisee has:
- 1.1. Received a copy of Franchisor's complete Franchise Disclosure Document required by the Federal Trade Commission and the governing authorities of the state in which the Operating Territory will be located at least 14 calendar days (or such greater period as may be required by the state in which the Franchise is sold) prior to the date on which Franchisee executed this Agreement or any related agreement or paid any consideration to Franchisor or Franchisor's affiliate in connection with the franchise sale.
- 1.2. Read and understood this Agreement, and all related agreements, and has before signing this Agreement;
  - (a) Been accorded ample time and opportunity to consult with advisers of Franchisee's own choosing before signing this Agreement;
  - (b) Either received this Agreement containing all substantive terms at the time of delivery of the Franchise Disclosure Document, or, if Franchisor unilaterally changed or modified any of the terms or conditions of Franchisor's standard franchise agreement attached to Franchisor's Franchise Disclosure Document, then Franchisee received a copy of this Agreement and its exhibits in complete and final form at least 7 days before signing it;
  - (c) Received no representations, promises, guarantees, projections, or warranties of any kind from Franchisor to induce the execution of this Agreement or related to this Agreement except as specifically set forth in writing in this Agreement or the Franchise Disclosure Document; and
  - (d) Received no guarantee from Franchisor or any other party as to Franchisee's success in the Franchised Business; and that the number of qualified households within the Operating Territory is not an indicator or predictor of future success.
- 1.3. Franchisee understands and accepts the terms, conditions and covenants contained in this Agreement; that they are necessary to maintain Franchisor's high standards of quality, service and uniformity at all Franchised Businesses; that they protect and preserve the goodwill of Franchisor's Names and Marks and the confidentiality and value of Franchisor's System.
- 1.4. The success of Franchisee's Franchised Business is speculative and depends, to a large extent, upon Franchisee's ability as an independent businessperson. Franchisee recognizes that the business venture contemplated by this Agreement involves business risks. Franchisor does not make any representation or warranty, express or implied, as to the potential success of the Franchisee's Franchised Business.
- 1.5. Franchisee acknowledges that Franchisee has entered this Agreement after conducting an independent investigation of Franchiser and of the Franchised Business. Franchisee's success will be dependent upon Franchisee's ability as an independent

businessperson. Franchisee has not relied upon any representation as to gross revenues, volume, cost savings, potential earnings or profits which Franchisee in particular might realize. Except as outlined in Item 19 of Franchisor's Franchise Disclosure Document, Franchisor expressly disclaims the making of, and Franchisee acknowledges that Franchisee have not received, any representation, warranty, or guarantee, express or implied, concerning the potential revenues, cost savings, volume, profits, or success of the business venture contemplated by this Agreement. Franchisee acknowledges that neither Franchisor, nor any of Franchisor's officers, directors, shareholders, employees, agents or servants, made any other representation about the Franchised Business contemplated by this Agreement or that are not expressly set forth in this Agreement or Franchisor's Franchise Disclosure Document to induce Franchisee to accept the Franchised Business and execute this Agreement. Any oral representations made by Franchisor's representatives to Franchisee, whether or not set forth in earlier versions of Franchisor's standard form franchise agreement, have either been ratified by Franchisor by including the representations in this document or have been disavowed by excluding them from this Agreement.

- 1.6. Prior to Franchisee's execution of this Agreement, Franchisor has not given Franchisee any advice or reviewed any of Franchisee's business plans or third-party loan applications related to Franchisee's purchase of and proposed operation of the Franchised Business. Franchisor does not receive or review business plans or loan applications before a Franchisee signs the relevant Franchise Agreement. Franchisor has strongly recommended that Franchisee retain and work with Franchisee's own independent accountant, attorneys, and financial advisors to fully review all financial aspects of Franchisee's potential franchise investment for Franchisee. Franchisee acknowledges that Franchisor will not provide financial assistance to Franchisee and that Franchisor has made no representation that Franchisor will buy back from Franchisee any products, supplies, or equipment Franchisee purchases in connection with Franchisee's Franchised Business.
- 1.7. Franchisee acknowledges that Franchisor will not provide or designate locations for Franchisee. Franchisee has investigated the potential of the market area in which Franchisee is to establish and operate Franchisee's Franchised Business and the laws and regulations applicable thereto. Franchisee agrees and represents that the market area is reasonable, and the Franchise Fee represents fair consideration for the opportunity to establish and operate a Franchised Business.
- 1.8. Franchisee acknowledges that a Franchised Business involves hard work and sometimes long hours, similar to most small businesses that are owner operated. Franchisor has not represented that this business is going to be easy for Franchisee, Franchisee's partners, officers or directors. Franchisee must actively participate in the daily affairs of the business. Franchisee represents that Franchisee is in good health and able to devote Franchisee's full time and best efforts in the day to day operations of Franchisee's Franchised Business or that Franchisee has the business management skills necessary to successfully hire a general manager to run the day to day operations of Franchisee's Franchised Business.

- 1.9. Neither Franchisee, nor Franchisee's spouse, nor Franchisee's children, nor Franchisee's parents, nor anyone who has an interest in or who will manage the Franchised Business, nor any of Franchisee's partners or affiliates:
  - (a) supports terrorism,
  - (b) provides money or financial services to terrorists,
  - (c) receives money or financial services from terrorists or institutions that support terrorists,
    - (d) is engaged in terrorism, or
  - (e) is on the current U.S. or Canadian government lists of persons and organizations that support terrorism as provided for by law, such as the list of "Specially Designated Nationals" and "Blocked Persons" under the "USA Patriot Act" 18 USC Section 1900 et seq.
- 1.10. Neither Franchisee nor any of these persons has engaged in or has been convicted of fraud, corruption, bribery, money laundering, narcotics trafficking or other crimes, and each is eligible under applicable U.S. immigration laws to communicate with and travel to the United States to fulfill Franchisee's obligations under Franchisee's agreements with Franchisor.

#### II. DEFINITIONS

As used in this Agreement, the following words and phrases shall have the meanings indicated:

- 2.1. "Affiliate" means any natural person or entity which, directly or indirectly, controls, is controlled by, or is under common Control with, the subject Person.
- 2.2. "Control" means the possession, directly or indirectly, of the power to direct or cause the direction of the management and policies of a natural person or an entity, or of the power to veto major policy decisions of a natural person or an entity, whether through the ownership of voting securities, by contract, or otherwise.
- 2.3. "Copyrighted Materials" means all brochures, advertisements, sales literature, publications, the Operations Manual (as defined below) and all other printed or copyrightable materials prepared by or for Franchisor and made generally available to Franchisees.
  - 2.4. "Events of Default" has the meaning set forth in Section 16.1 herein.
- 2.5. "Franchised Business" means the franchise of a single Outlet providing commercial staging and furniture sales services and ancillary activities within the Operating Territory and operating pursuant to this Agreement.

- 2.6. "Names and Marks" means the trade name, trademark or service mark "SET THE STAGE®" and such other or similar names, service marks, trademarks, trade names and copyrights, together with all ancillary signs, symbols, slogans, phrases, emblems, designs and other indicia as are indicated by Franchisor and used in connection with the Franchised Business and the System.
- 2.7. "National Account Agreements" means customer agreements negotiated by Franchisor which because of their scope and/or size require the participation of Franchisees.
- 2.8. "Operating Territory" means the geographic area within which the Franchised Business is operated, as approved by Franchisor, and as more specifically identified in Section 3.1 herein.
- 2.9. "Operations Manual" means all written compilations of the System Standards. The Operations Manual may take the form of one or more of the following: one or more looseleaf or bound volumes; bulletins; notices; videos; CD-ROMS and/or other electronic media; online postings; e-mail and/or electronic communications; facsimiles; or any other medium capable of conveying the Operations Manual's contents.
  - 2.10. "Person" means a natural person or legal entity.
- 2.11. "Reasonable Business Judgment" means that Franchisor's determinations or choices will prevail, even if other alternatives are also reasonable or arguably preferable, if Franchisor intends to benefit, or is acting in a way that could benefit, the System (by, for example, enhancing the value of the Names and Marks, increasing customer satisfaction, minimizing possible customer confusion as to the Names and Marks or the location of any Franchised Business, or increasing Franchisor's financial strength). Franchisee agrees to this concept of Reasonable Business Judgment in acknowledgment of the fact that Franchisor should have at least as much discretion in administering the System as a corporate board of directors has in directing a corporation and because the long-term interests of the System and all franchisees and owners of Franchises in the System require that Franchisor have the latitude to exercise Reasonable Business Judgment. Franchisor shall not be required to consider Franchisee's particular economic or other circumstances or to slight Franchisor's own economic or other business interests when exercising Franchisor's Reasonable Business Judgment. Franchisee acknowledges that: (i) Franchisor has a legitimate interest in seeking to maximize Franchisor's profit; and (ii) the fact that Franchisor benefits economically from an action will not be relevant to showing that Franchisor did not exercise Reasonable Business Judgment. Neither Franchisee nor any third party (including but not limited to any third party acting as a trier of fact) shall substitute Franchisee's or its judgment for Franchisor's Reasonable Business Judgment. Franchisee agrees that, in a given situation, Franchisee has the burden of establishing, by clear and convincing proof that Franchisor failed to exercise Reasonable Business Judgment.
- 2.12. "System Standards" means all standards, specifications, requirements, criteria, and policies that have been and are in the future developed and compiled by Franchisor for use by Franchisee in connection with the establishing, operating, maintaining, marketing, services, service levels, quality, and quality assurance of the Franchised Business, and for advertising and

accounting, whether contained in the Operations Manual or set out in this Agreement or other written communication from Franchisor.

- 2.13. "System" means the elements, including know-how, that Franchisor designates to distinguish a Franchised Business operating under the Names and Marks that provide to the public a similar, distinctive, high-quality service. The System currently includes: the Names and Marks, and the System Standards; advertising, publicity and other marketing programs and materials; training programs and materials; and programs for Franchisor's inspection of the Franchised Business and consultation with the Franchisee.
  - 2.14. "Term" has the meaning set forth in Sections 5.1 and 5.2 herein.
  - 2.15. "Trade Name" has the meaning set forth in Section 3.4 herein.
- 2.16. "Trade Secrets" means all know-how, processes, techniques, and information relating to the provision of services in connection with the Franchised Business and the System.
- 2.17. "Transfer" means in all its forms, any sale, lease, assignment, spin-off, transfer, or other conveyance.

#### III. ESTABLISHMENT OF FRANCHISE

- 3.1. <u>Grant of Franchise</u>. Subject to all the terms and considerations of this Agreement, Franchisor hereby grants to Franchisee, and Franchisee hereby accepts, the exclusive right to operate a Franchised Business using the System during the Term within the Operating Territory, commencing on the Effective Date. Franchisee may not conduct the Franchised Business outside of the Operating Territory without the prior written permission of Franchisor. The Franchisee's Operating Territory is identified on Schedule A, attached hereto and incorporated herein by this reference.
- 3.2. <u>Grant of Licenses</u>. Subject to the terms and considerations contained in this Agreement, Franchisor hereby grants to Franchisee, and Franchisee hereby accepts, the nonexclusive right and sub-license to use (but only in connection with the Franchised Business and the System) the Names and Marks, Trade Secrets and Copyrighted Materials (as such may presently exist or hereafter be modified or acquired by Franchisor and be licensed for use to the Franchisee) but only to the extent Franchisor has rights or may acquire rights to the same. Franchisor agrees to impart and disclose to Franchisee the Trade Secrets prior to the commencement of operations of the Franchised Business.
  - 3.3. <u>Reserved Rights.</u> Notwithstanding the foregoing Sections 3.1 and 3.2:
  - (a) This Agreement does not limit the Franchisor's right, or the right of any of its Affiliates, to own, license or operate any other business whatsoever, whether or not under the Names and Marks;

- (b) Franchisor may add, alter, delete or otherwise modify elements of the System; use or license to others all or part of the System; and use any portion of the System and Names and Marks in other businesses; and
- (c) Franchisee acknowledges and agrees that Franchisee has no rights to, and will not make any claims or demands for, damages or other relief arising from or related to any of the foregoing activities, and that such activities will not give rise to any liability on Franchisor's part, including liability for claims for unfair competition, breach of any applicable implied covenant of good faith and fair dealing, or divided loyalty.
- 3.4. Franchisee Name. Franchisee shall operate the Franchised Business under the trade name "SET THE STAGE of \_\_\_\_\_\_\_" (the "Trade Name") and shall use no other name in connection with any operations conducted by Franchisee without the prior written approval of Franchisor. Franchisor may change the Trade Name or the way in which it is depicted, at its sole option. Franchisee shall use the Trade Name and such other of the Names and Marks as Franchisee may be authorized to use exclusively for the purpose of operating the Franchised Business granted by this Agreement.

Franchisee shall display the Franchisee's Trade Name for all purposes, and on all signs, stationary, business cards, advertising materials and other media, in strict compliance with the requirements set forth in the Operations Manual.

Franchisee shall file and keep current, in the county and/or state in which Franchisee's Franchised Business is located and at such other places as may be required by law, a "fictitious name certificate" or comparable instrument, for the Trade Name. Franchisee shall not, without Franchisor's prior written approval, use any of the Names and Marks, or any form thereof in connection with (i) any corporate, partnership or other entity name or in any corporate or other entity filing with any political subdivision; (ii) any internet-related name (including a domain name); or (iii) any other business. Franchisee hereby agrees that if this Agreement is terminated for any reason, Franchisee shall immediately discontinue all use of the Trade Name.

# IV. INITIAL FRANCHISE FEE AND FRANCHISE ROYALTY

- 4.1. <u>Initial Franchise Fee</u>. Franchisee hereby promises and agrees to pay to Franchisor an initial franchise fee (the "Initial Franchise Fee") of Fifty-Nine Thousand Five Hundred and no/100 Dollars (\$59,500.00), upon signing of this Agreement. The Initial Franchise Fee is fully-earned and is non-refundable as and when paid as consideration for the expenses incurred by Franchisor in furnishing assistance and service to Franchisee and for Franchisor's lost or deferred opportunity to franchise to others. Each franchise acquired must be open and operating within six months after the date of acquisition.
  - (a) <u>Veteran's Discount</u>. Prospective Franchisees who have been honorably discharged from any branch of the United States Military may qualify for a 10% reduction in the amount of the Initial Franchise Fee upon request with the initial franchise application and the submission of acceptable documentation of discharge to the Franchisor.

(b) <u>Multiple Franchises</u>. Franchisee may acquire additional franchises, each with its own Franchise Agreement and Operating Territory, upon approval of Franchisor and payment of the following Franchise Fees. Multi-Outlet discounts are available only for a group of franchises purchased in a single transaction.

Second Franchise acquired by Franchisee or Affiliates - \$40,000.00 Third Franchise acquired by Franchisee or Affiliates - \$35,000.00 Each additional Franchisee over three acquired by or Affiliates - \$30,000.00

4.2. <u>Franchise Royalty</u>. In addition to the Initial Franchise Fee, Franchisee hereby promises and agrees to pay to Franchisor a franchise royalty (the "Franchise Royalty") in an amount equal to the greater of (i) 6% of Gross Revenues of (ii) the minimum monthly royalty set forth below:

| Applicable Term           | Minimum Monthly Royalty |
|---------------------------|-------------------------|
| Months 0 - 6              | \$0.00                  |
| Months 7 - 12             | \$500.00                |
| Year 2                    | \$1,000.00              |
| Year 3                    | \$1,100.00              |
| Year 4                    | \$1,200.00              |
| Year 5                    | \$1,300.00              |
| Year 6                    | \$1,400.00              |
| All remaining periods in  |                         |
| initial and renewal terms |                         |
|                           | \$1,500.00              |

As used in this Agreement, the term "Gross Revenues" means all receipts of every kind and nature whatsoever received by Franchisee directly or indirectly in connection with the operation of the Franchised Business. In addition, Gross Revenues shall include the cost of all furniture and decor acquired from approved suppliers and held for personal use by Franchisee and its Affiliates. The Franchise Royalty shall be paid monthly on or before the 15th day of each calendar month based upon the Gross Revenues of the preceding calendar month.

- 4.3. <u>Determination and Method of Payment of Franchise Royalty</u>. The calculation and payment of the Franchise Royalty specified in Section 4.2 above shall be made as follows:
  - (a) On or before the 15th day of each calendar month Franchisee shall deliver to Franchisor a report of the financial activity of the Franchised Business for the immediately preceding calendar month. The report shall show Gross Revenues, all sales

and other services performed, and such other information concerning the financial affairs of Franchisee as Franchisor may reasonably require pursuant to the Operations Manual. For purposes of this Agreement, such information shall be referred to as the "Monthly Revenues Report."

- (b) The Franchise Royalty shall be due and payable on the same date that the corresponding Monthly Revenues Report is due, and the Franchise Royalty amount will be auto-withdrawn from Franchisee's bank account on its due date. Franchisee shall be required to complete and provide to Franchisor a Preauthorized Payments Form authorizing the auto-withdrawal, in the Form included in the Operating Manual and in the Franchisor's Franchise Disclosure Documents. Franchisee is also required to keep a valid credit card on file with Franchisor, in case the auto-withdrawal fails or is rejected or Franchisee otherwise fails to pay the Franchise Royalty when due. Any payment made with any type of credit card that Franchisor accepts, will be subject to a three and one half percent (3.5%) convenience fee regardless of the amount of payment.
- (c) If the Franchisee fails to deliver the required Monthly Revenues Reports to Franchisor on or before the 15th day of each month, a late charge of \$250.00 shall be assessed for each Monthly Revenues Report which is not timely delivered. Incorrect classification of revenue (within the Operating Territory versus outside the Operating Territory) constitutes a violation of this Agreement and will be assessed a \$250.00 fee per incident.
- (d) If the Franchisee fails to pay any Franchise Royalty when due, Franchisee shall be assessed a one-time late charge equal to the lesser of ten percent (10%) of the Franchise Royalty due or, if less, the maximum late charge assessable under the laws of the state in which the Franchised Business is located.
- (e) In addition to the one-time late charge referred to in subsection (d) above, all Franchise Royalties not paid when due shall bear interest from such due date of payment, both before and after judgment, at the rate equal to the lesser of twelve percent (12%) per annum or, if less, the maximum rate allowed under the laws of the state in which the Franchised Business is located.
- 4.4. <u>Project Support Fee.</u> In addition to the foregoing, a special Project Support Fee will be assessed by Franchisor in connection with special projects of Franchisee for which Franchisee requests Franchisor support, such as, but not limited to, additional Franchisor assistance with proposals, templates, diagrams, vision boards, sourcing or other needs. Project Support Fees will be on a project by project basis and will be negotiated prior to any bids, estimates or proposals made by the Franchisee to their customer. Generally, it is expected that Franchisee will be able to provide necessary service to its customers without Franchisor support. Project Support Fees shall be paid with the Monthly Revenues Report for the month in which the Project Support Fee is assessed.

#### V. TERM AND RENEWAL

- 5.1. <u>Initial Term.</u> This Agreement shall have an Initial Term commencing on the Effective Date and ending on the last day of the calendar month which is ten (10) years after the Effective Date of this Agreement, unless terminated at an earlier date as provided herein.
- 5.2. <u>Renewal Terms</u>. Subject to the terms and conditions set forth in Section 5.3 below, Franchisee may renew its franchise upon the expiration of the Initial Term or any Renewal Term for additional consecutive ten (10) year periods by giving Franchisor written notice of intent to renew at least six (6) months but not more than nine (9) months prior to the expiration date of the then current Term. Failure of the Franchisee to give such notice shall constitute an Election Not to Renew, unless the law of the state in which the Franchised Business is located provides otherwise.
- 5.3. Conditions to Renewal. Franchisee's renewal under Section 5.2 is subject to Franchisee's compliance with the following on the date of the notice of intent to renew and on the first day of the Renewal Term: (i) Franchisee is not in default of any provision of this Agreement or any other Franchise Agreement or any other agreement with Franchisor or its Affiliates to which the Franchisee is a party; (ii) Franchisee executes prior to the first day of the Renewal Term the then current form of Franchise Agreement being used by Franchisor, which Franchise Agreement may contain materially different terms from those contained in this Agreement; (iii) Franchisee, its Franchised Business, staging inventory, equipment and procedures meet the then current System Standards applicable to new franchisees; (iv) Franchisee pays to Franchisor prior to the first day of the Renewal Term a renewal fee of \$5,000; and (v) Franchisee executes a general release, in form acceptable to Franchisor, of any and all claims against Franchisor and Franchisor's affiliates, directors, officers, and employees. A form of the general release is included in the Operating Manual and in Franchisor's Franchise Disclosure Document.
- 5.4. <u>Non-Renewal</u>. If Franchisee makes an Election Not to Renew as provided in 5.2 above, upon expiration of the Initial Term or Renewal Term this Agreement shall continue in full force and effect on a month-to-month basis until terminated by Franchisor by delivery to Franchisee of a written notice of termination at least thirty (30) days prior to the date of such termination.

### VI. COMMENCEMENT OF BUSINESS

6.1. Prior to commencing operation of the Franchised Business, (a) Franchisee shall be required to successfully complete Franchisor's (i) "Setting The Stage<sup>TM</sup>" Program, and (ii) STS<sup>TM</sup> Franchisee Training Program; (b) Franchisee shall be in full compliance with all of the terms and conditions of this Agreement; and (c) Franchisee shall have established (i) a principal office as provided in the Operations Manual, at a location approved in writing by the Franchisor, which location may be in the Franchisee's home, at a commercial location in the Operating Territory, or at the Franchisee's warehouse facility, where the Franchisee will conduct its business operations of the Franchised Business, and (ii) a warehouse facility as provided in the Operations Manual, at a location in the Operating Territory and approved in writing by

Franchisor, where Franchisee will store the supplies, equipment and inventory used in the Franchised Business.

- 6.2. Prior to commencement of operations the Franchisee shall stage a Grand Opening, with the assistance of Franchisor. Prior to the Grand Opening, Franchisee shall pay to Franchisor a \$10,000.00 Opening Support Fee, which will cover such things as assistance with warehouse design and build-out, network and association introductions and support, vendor set up, coaching and counseling, social media and marketing launch, and Territory systems integration.
- 6.3. Franchisee will commence operation of the Franchised Business as soon as practicable after the date of this Agreement, but in any event not later than 15 days after Franchisee completes the requirements of this Article VI.

#### VII. OBLIGATIONS OF FRANCHISOR

- 7.1. Franchisor has the following responsibilities to Franchisee under this Agreement. Franchisor reserves the right to fulfill some or all of these responsibilities through one or more of its Affiliates or through unrelated third parties, in its Reasonable Business Judgment. Franchisor may require Franchisee to make payment for any resulting services or products directly to the provider.
- 7.2. Operating Territory. It is specifically understood and agreed by and between the parties to this Agreement that the grant of a franchise pursuant to this Agreement is only for the operation of one Franchised Business within the Operating Territory, as set forth in Section 3.1, and that there can be no change in the address of the Franchisee's principal office or warehouse facility without the prior written agreement of the parties to this Agreement. Franchisor covenants that no franchise for an additional Franchised Business, whether franchised or owned by Franchisor, will be sold within the Operating Territory. Franchisee acknowledges and agrees that each Operating Territory in which there is a Franchised Business may be different from each other Operating Territory in terms of size, population, and other factors, it being further agreed that the determination of the size, population, and other factors regarding the Operating Territory shall be established by Franchisor. Franchisee hereby waives any and all claims against Franchisor and all other current and future franchisees regarding the size, population, or other factors differentiating the area encompassing Franchisee's Operating Territory from that of other franchisees.
- 7.3. <u>Specifications</u>. Franchisor will provide an itemization of all staging inventory, including furniture and decor, all equipment and supplies, and all branded products to be used in the operation of the Franchised Business.
- 7.4. <u>Pre-Opening Training</u>. Franchisor shall provide Pre-Opening Training to Franchisee, Franchisor's "Setting The Stage<sup>TM</sup>" Program, which Franchisee will be required to successfully complete prior to Franchisee beginning operation of the Franchised Business. Franchisee will be trained in the operation of the Franchised Business. The Setting The Stage<sup>TM</sup> Program training shall take place at the Franchisor's corporate office in Sandy, Utah, or at such other location as may be designated by the Franchisor. This Pre-Opening training will last up to

- three (3) weeks and will include participation in actual operations, familiarization with the Operations Manual and other aspects of the Franchised Business. Franchisee shall be solely responsible for the costs of attendance at the "Setting The Stage<sup>TM</sup>" Program, including, without limitation, transportation, lodging, food, and incidentals. If, for any reason, Franchisee fails to complete the Setting the Stage<sup>TM</sup> Program to the reasonable satisfaction of Franchisor, Franchisee will be responsible for any additional expenses that may be incurred by Franchisor's Trainer or Training Department to further train Franchisee.
- 7.5. Additional Training. Franchisor may, from time to time, offer additional training programs for Franchisees, their employees and team members, which may include an annual system-wide meeting and retreat. Attendance at additional training is voluntary. Franchisee shall be solely responsible for the costs of attendance at additional training, including, without limitation, transportation, lodging, food, and incidentals. The above notwithstanding, Franchisor may require Franchisee to attend Franchisor's annual meeting and retreat if Franchisee does not meet the revenue requirements outlined in this Agreement during the previous year. Franchisee shall be solely responsible for the training costs and the costs of attendance at such additional training. Training costs shall be billed at the then-current prevailing 8-hour per day rate of Franchisor's trainer. If additional training occurs at Franchisee's principal office or warehouse facility, Franchisee will also be solely responsible for the transportation, lodging, meals and incidentals of Franchisor's trainer.
- 7.6. Operational Assistance. Franchisor will provide reasonable assistance to Franchisee at Franchisee's request in operational, facilities and marketing issues encountered by Franchisee in connection with the operations of the Franchised Business. Franchisor will also make its representatives available to consult with Franchisee during the continuing operations of the Franchised Business. The Franchisee shall be responsible for paying the Franchisor's reasonable, actual costs of such assistance as determined prior to the commencement of the services.
- 7.7. Operations Manual. Franchisor will provide for use by the Franchisee a copy of the Franchisor's Operations Manual, which may be hard copy or electronic format, and any revisions and updates which Franchisor and its Affiliates may make to the Operations Manual during the Term. The Operations Manual will contain mandatory specifications, standards, and operating procedures Franchisor prescribes from time to time for all of Franchisor's Franchised Businesses and information related to Franchisee's other obligations under this Agreement and to the operation of the Franchised Business. Franchisor and its Affiliates retain the right to modify the Operations Manual at any time and in any manner they deem appropriate, in their sole discretion, provided no such modification shall alter Franchisee's rights under this Agreement and if there is a conflict between the Operations Manual and this Agreement the terms and conditions of this Agreement shall prevail. The Operations Manual is the exclusive property of the Franchisor, is provided for use by the Franchisee's principal office.
- 7.8. <u>Starter Package</u>. Franchisor will provide for purchase by Franchisee, prior to the commencement of operations of the Franchised Business, an initial package of materials for use in the operation of the Franchised Business, including staging inventory, furniture and decor,

equipment; branded items; and a budget for signage to be installed on the trailer, business cards, and other marketing materials. Included are five (5) Furnishings Packages, each with all of the furniture, linens and decor needed to stage a moderate sized space with additional furniture items for extra spaces. The cost of this Starter Package will be approximately \$85,000 and will be paid in full within 14 days after the signing of this Agreement.

#### VIII. OBLIGATIONS OF FRANCHISEE

- 8.1. Franchisee will obtain a principal office and an ample sized storage unit or a warehouse facility for the Franchised Business within the Operating Territory. Franchisee is solely responsible for, and is encouraged to consult with its own legal counsel and other advisors in connection with, the negotiation of all agreements and other contracts relating to the principal office and warehouse facility and improvements and modifications thereto.
- 8.2. <u>Pre-Opening Training</u>. Franchisee will satisfactorily complete the Franchisor's Setting the Stage<sup>TM</sup> Program for training in the operation of the Franchised Business.
- 8.3. <u>Starter Package</u>. The Franchisee shall obtain from Franchisor and pay for the Starter Package of materials referred to in Section 7.8 above.
- 8.4. Operation of Franchised Business. Franchisee will use its best efforts to operate the Franchised Business profitably and will be in breach of this Agreement if Franchisee fails to produce annual Gross Revenues in excess of one hundred fifty thousand dollars (\$150,000) in the first full calendar year of operation; fails to produce annual Gross Revenues in excess of two hundred fifty thousand dollars (\$250,000) in the second full calendar year of operation; fails to produce annual Gross Revenues in excess of three hundred fifty thousand dollars (\$350,000) in the third full calendar year of operation; or fails to produce annual Gross Revenues in excess of four hundred fifty thousand dollars (\$450,000) in the fourth full calendar year of operation, and each subsequent calendar year, for a period of two consecutive years. Prior to constituting a breach, Franchisor will review whether or not the Operating Territory can support the Gross Revenues targets, and if not, will make appropriate adjustments.
- 8.5. <u>Compliance With System Standards</u>. Franchisee will comply with the System Standards, including Franchisor's specifications for all supplies, products and services. Franchisor may require Franchisee to purchase particular supplies, products or services meeting certain standards to maintain the common identity and uniqueness of the design, furnishings and appurtenances of the services of the Franchised Business, and Franchisee will comply with such requirements. Franchisee shall purchase supplies, products, and services only from distributors and suppliers approved by the Franchisor.
- 8.6. <u>Compliance With Operations Manual</u>. Franchisee covenants to adhere to the System Standards contained in the Operations Manual. The Franchisee agrees to ensure that his copy of the Operations Manual is, at all times, current and up to date. If there is any dispute as to Franchisee's compliance with the provisions of the Operations Manual, the master copy of the Operations Manual maintained at Franchiser's principal office will control. The Franchisee will

not disclose the contents of the Operations Manual to any unauthorized person and upon termination of this Agreement will return all forms of the Operations Manual to Franchisor. Franchisee will not at any time copy, duplicate, or reproduce any Operations Manual or portion thereof and will not distribute, disseminate, transfer, or otherwise make the Operations Manual or any portions thereof available to any unauthorized person. Franchisee will return the Operations Manual and all portions thereof to Franchisor at the end of the Term or immediately upon termination of the Franchised Business or this Agreement for any reason. This Section shall apply to the Operations Manual and all portions thereof, regardless of form, whether hard copy, electronic or any other medium.

- 8.7. <u>Compliance with Laws</u>. Franchisee covenants to comply with all applicable statutes, ordinances, rules and regulations of federal, state and local governments and agencies thereof which in any way regulate or affect the operation of the Franchised Business, including the maintaining of a contractor's license, if required, and agrees not to engage in any activity or practice which results in violation of any such statutes, ordinances, rules and regulations or which results in or may reasonably be anticipated to result in any public criticism of the Franchisor's System or any part thereof. Franchisee shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.
- Confidentiality. Franchisee will treat as confidential the System Standards, the 8.8. Operations Manual and all other Proprietary Information. Proprietary Information means all information or materials concerning development, operation, marketing and licensing of the System, including the System Standards and the Operations Manual, whether developed by Franchisor, Franchisee or another Person. Franchisee acknowledges and agrees that it does not acquire any right or interest in the Proprietary Information other than the right to utilize the same in the development and operation of the Franchised Business under the terms of this Agreement. Franchisee agrees that it will not use the Proprietary Information in any business or for any purpose other than in the development and operation of the Franchised Business under the System and will maintain the absolute confidentiality of the Proprietary Information during and after the Term. Franchisee will not make unauthorized copies of any portion of the Proprietary Information; and will adopt and implement all procedures Franchisor may periodically establish in its business judgment to prevent unauthorized use or disclosure of the Proprietary Information, including restrictions on disclosure to employees and the use of non-disclosure and noncompetition clauses in agreements with employees, agents and independent contractors who have access to the Proprietary Information.
- 8.9. <u>Conflict of Interest</u>. Franchisee covenants that for the duration of this Agreement: (a) it shall not be employed by or have any direct or indirect financial or ownership interest in any other business providing services of the type described in this Agreement or in the Operations Manual unless such other business is operated pursuant to a Franchised Business granted by Franchisor or its Affiliates; and (b) it will require its manager and all employees to execute Franchisor's standard Non-Competition and Non-Disclosure Agreement, signed copies of which will be forwarded by Franchisee to Franchisor within one (1) week after execution of this Agreement or upon the date of employment, whichever is sooner.

- 8.10. <u>Inspections</u>. Franchisee hereby consents to reasonable inspections during normal business hours of Franchisee's principal office and warehouse facility at reasonable intervals by Franchisor and/or its Affiliates.
- 8.11. Advertising Conditions. Franchisee covenants to advertise, promote and market the Franchised Business and related services using the System Standards for all Franchised Businesses, at its cost and expense and only within the Franchisee's Operating Territory. Franchisee covenants to pay to Franchisee, upon demand, a fine of \$500.00 per violation of this condition. Franchisee will not use any advertising or promotional materials (including any materials in digital, electronic, or computerized form or in any form of media that exists now or is developed in the future) which have not been previously submitted to and approved in writing by Franchisor. Franchisee will immediately discontinue its use of any advertising or promotional material which is disapproved by Franchisor, even if previously approved. Further, Franchisee covenants that it will use only the website provided by Franchisor and that it will not maintain any other website or link to any other website relating to activities conducted in connection with this Agreement, without the express written approval of Franchisor.
- 8.12. <u>Subsequent Training</u>. Franchisee will comply with System Standards for the training of all persons involved in the operation of the Franchised Business, including completion by team members and employees of the required training. If the Franchisee elects to have Franchisor provide such training for successor managers, Franchisor shall provide such training at Franchisee's Franchised Business at a cost of not less than \$300.00 per day, plus transportation, lodging, food and incidentals.
- 8.13. Hiring and Training of Employees and Team Members. Unless trained by Franchisor or otherwise agreed to by Franchisor, Franchisee will hire, and train at Franchisee's expense, all management employees and team members of the Franchised Business. Franchisee will be solely responsible for the terms of employment and compensation of all employees and team members Franchisee employs. Franchisee will not employ anyone: (i) that a background check would suggest that such person does not adhere to the highest standards of honesty, integrity, fair dealing, and ethical conduct; or (ii) who refuses or fails to complete satisfactorily the training program of Franchisee or Franchisor, as the case may be, conduct. All Franchisee's employees and team members charged with management responsibilities for the day-to-day operations of the Franchised Business must either be trained by Franchisor pursuant to Section 7.4 above or otherwise trained by Franchisee to Franchisor's satisfaction. Franchisor must consent to the employment of all such management personnel in writing before they assume any such management responsibility. Franchisee must inform Franchisor in writing immediately on the termination of employment of any management personnel.

#### IX. SYSTEM STANDARDS AND SERVICES

Franchisee understands and acknowledges the essential nature of and that benefits inuring to the parties to this Agreement shall be derived from the uniformity of service, appearance, and quality among all of Franchisor's Franchised Businesses. In order to maintain a uniform standard of operation and quality for all of Franchisor's Franchised Businesses and to further protect the

goodwill of the same, all of which Franchisee acknowledges to be of benefit to Franchisee, the Franchisee agrees as follows:

- 9.1. <u>Management and Supervision</u>. Franchisee, at its sole cost and expense, shall provide, or shall arrange for team members or employees to provide, sufficient and proper management, supervision, and other operational oversight of the Franchised Business, in accordance with the Operations Manual, System Standards and requirements and applicable federal, state, and local laws and regulations.
- 9.2. <u>Services</u>. Franchisee will provide through the Franchised Business only those services as may be established in Franchisor's System Standards from time to time and shall not provide any services that do not conform to the System Standards, specifications, quality, or characteristics as from time to time may be prescribed by Franchisor.
- 93 System Standards of Service. Franchisee and Franchisee's team members and employees will at all times give prompt, courteous, and efficient service to customers of the Franchised Business. In all dealings with customers, suppliers, and the public, Franchisee and Franchisee's team members and employees will adhere to the highest standards of honesty, integrity, fair dealing, and ethical conduct. All Franchisee's advertising and promotion of the Franchised Business and its services will be in strict compliance with these standards, will be completely factual, and will reflect the high standards of Franchisor's service. Franchisee agrees to refrain from any business or advertising practice that may be injurious to the goodwill associated with the System, including the Names and Marks. Franchisee agrees that Franchisee will adhere to the Franchisor's System Standards for the operation of the Franchised Business. Franchisee will respond promptly to all inquiries and complaints in order to achieve customer satisfaction. Franchisee acknowledges that it may be necessary or desirable to change or modify the System and the methods and procedures Franchisee uses to conduct the Franchised Business, and upon notice from Franchisor, Franchisee will promptly implement such changes and modifications at Franchisee's cost. Franchisee agrees to comply with all of Franchisor's specifications, standards, and operating procedures related to the operation of Franchisee's Franchised Business as prescribed from time to time in the Operations Manual.
- 9.4. <u>Use of Materials Imprinted with Names and Marks</u>. Franchisee agrees that the proper display of the Names and Marks is important to the public recognition of the System and, as a result, to the growth of Franchisee's Franchised Business and the Franchised Business of Franchisor's other franchisees. As a result, Franchisee agrees to use only such printed materials, including letterheads, checks, invoices, signs, and other promotional material, as comply with the Franchisor System Standards, as prescribed from time to time.
- 9.5. <u>Furnishings, Equipment, and Inventories</u>. Franchisee covenants that there shall be used in providing services through the Franchised Business only such furnishings, equipment, and inventories as shall comply with the specifications and System Standards prescribed by Franchisor from time to time. Franchisor may also prescribe that furnishings, equipment, and inventories must be purchased from approved suppliers, including Franchisor.

- 9.6. <u>Pricing</u>. Franchisee has the sole right to determine the prices charged for products and services sold through the Franchised Business, except for National Account Agreements for which prices shall be set by Franchisor.
- 9.7. Management/Conflicting and Competing Interests. Franchisee will directly manage the Franchised Business at all times, except for minor, temporary absences and reasonable vacations, in which case fully-trained management personnel will directly manage the Franchised Business. Franchisee agrees that Franchisee will at all times faithfully and diligently perform Franchisee's obligations hereunder, that Franchisee will continuously devote Franchisee's full-time attention, energy, and best efforts to promote and enhance the Franchised Business, and Franchisee will not engage in any business or other activity that will conflict with Franchisee's obligations hereunder. Franchisee agrees to invest a minimum of 35 hours per week in marketing and sales activities as part of Franchisee's full-time effort. Franchisee acknowledges the operation of Franchisee's Franchised Business is a full-time occupation and, therefore, Franchisee agrees that Franchisee will not, during the Term of this Agreement, without Franchisor's written approval, have any interest as an owner (except of publicly traded securities), lender, director, officer, employee, consultant, representative, or agent, or in any other capacity, in any other business that is similar to the Franchised Business, except other franchises of Franchisor which are in the same state(s) in which the Operating Territory is located, or in states that border such state(s).
- 9.8. <u>Vehicles Used in Franchised Business</u>. Franchisee, at its sole cost and expense, will ensure that all vehicles, including trailers, used in connection with the operation of the Franchised Business, are clean, free of body damage, registered, licensed, insured, of recent vintage, and of a conservative type and color. Any vehicle which displays a Name or Mark or logo incorporating the same shall comply with the foregoing requirements at all times.
  - 9.9. Technology Requirements. Franchisee, at its sole cost and expense, will:
  - (a) install, maintain, update and upgrade Franchisee's computer systems to meet the requirements necessary to run the System as prescribed from time to time in the Operations Manual or in Franchisor's System Standards;
  - (b) assure that Franchisee and each of Franchisee's team members owns a Smartphone capable of operating software and apps prescribed from time to time in the Operations Manual or in Franchisor's System Standards;
  - (c) will subscribe to, activate and pay for Franchisee and each of Franchisee's team members any software prescribed from time to time in the Operations Manual or in Franchisor's System Standards, including Quickbooks Online (QBO), the Set the Stage Inventory Management App and the Set the Stage Customer Relations App. The Set the Stage Inventory Management App and the Set the Stage Customer Relations App currently have a combined hosting fee of \$13.00 per individual user per month. Franchisee shall pay the hosting fee, as set from time to time by the host, for its managers, team members and employees; and

- (d) subscribe to a WeSetTheStage.com email account for the Franchisee, its Affiliates and each of its team members and shall pay to the Franchisor a \$13.00 per month hosting fee per individual user.
- 9.10. <u>Compliance with Laws</u>. Franchisee will comply with all laws (federal, state, and local) applicable to the operation of Franchisee's Franchised Business, including, without limitation, all wage and hour laws, labor department, workers compensation and unemployment laws and rules.
- 9.11. <u>Annual Review</u>. To provide consistent service standards, Franchisee agrees that Franchisor or its designated representative may visit Franchisee's location, at least once each year, and work with Franchisee, its team members and Franchisee's employees for a period of time not to exceed one week per visit and Franchisee agrees to make himself and his employees available to Franchisor and to provide any items Franchisor may request to be made available during that time period. Franchisee will be responsible for reasonable, actual costs of transportation, lodging, meals for Franchisor or its designated representative, plus wages of the designated representative not to exceed \$37.50 per hour of time spent with Franchisee.
- 9.12. <u>National Account Agreements.</u> Franchisee may participate at the invitation of Franchisor in any national account project agreements, at a compensation agreed to by the Franchisor and the Franchisee, where Franchisor provides structure for the governance of work that may be generated in operating territories outside the Franchisee's Operating Territory.

## X. INSURANCE AND INDEMNIFICATION

- 10.1. <u>Insurance</u>. Franchisee will procure, and maintain in full force and effect throughout the Term, the following insurance:
  - (a) Insurance on the generally accepted "all risk" form insuring all personal property, leasehold improvements, and assets of every description and kind Franchisee may use in the Franchised Business, for the full insurable value thereof;
  - (b) Commercial general liability insurance with a limit of not less than \$1,000,000 per occurrence (combined single limit for bodily injury and property damage) with respect to the activities Franchisee and any team member, employee or other person performing work on Franchisee's behalf conducts;
  - (c) Automobile liability insurance with limits of not less than \$1,000,000 per accident for all owned, hire, and non-owned vehicles Franchisee, Franchisee's employees, or any other person performing work on Franchisee's behalf operate;
  - (d) Workers' compensation insurance as required by state law, and employers' liability insurance with limits of not less than \$100,000 per person; and
  - (e) Third Party Crime Bond/Policy with limits of not less than \$25,000 per occurrence.

- 10.2. PolicyTerms. All such insurance policies will be written by responsible insurers licensed to conduct business in the Operating Territory, will name Franchisor as an additional insured, and will provide that Franchisor receive thirty (30) days' written notice prior to termination, expiration, or cancellation. At least ten (10) days before Franchisee begins operation of the Franchised Business, and annually thereafter, Franchisee will submit to Franchisor a copy or certificate or other acceptable proof of such insurance. During the Term, Franchisor may increase the minimum insurance limits from time to time and require different or additional kinds of insurance to reflect changes in insurance standards, normal business practices, court awards, and other relevant circumstances. If Franchisee at any time fails or refuses to maintain in effect any insurance coverage required by this Agreement, Franchisor may, at Franchisor's option and in addition to Franchisor's other rights and remedies under this Agreement, obtain such insurance coverage on Franchisee's behalf, and Franchisee will promptly execute any applications or other forms or instruments required to obtain any such insurance and, on demand, reimburse Franchisor for any and all costs or expenses Franchisor incurs and premiums Franchisor pays related to such insurance.
- 10.3. Notice of Claims. In the event any claim, demand, action or proceeding is brought against Franchisee or his property, or if Franchisee is notified of any violation of an applicable rule or statute, Franchisee will immediately notify Franchisor thereof, giving full particulars, and at its sole expense will diligently and expeditiously defend, compromise, cure or satisfy such claim, action, demand, proceeding or violation in Franchisee's sole discretion. Franchisee shall, in all respects, strive to uphold the System Standards and goodwill created by the System and associated with the Names and Marks, Trade Secrets and Copyrighted Materials.
- 10.4. <u>Indemnification By Franchisor</u>. Franchisor agrees to indemnify Franchisee against and to reimburse Franchisee for all damages for which Franchisee is held liable, and all costs Franchisee reasonably incurs in the defense of any such claim brought against Franchisee, in any proceeding arising out of:
  - (a) Franchisee's proper use of the Names and Marks in accordance with this Agreement;
    - (b) False representations or warranties Franchisor made; or
  - (c) The negligent or willful acts or omissions of Franchisor or Franchisor's directors, officers, employees, or agents under this Agreement.

Franchisor will have the right to participate in, and to control, any litigation or proceeding related to the claim, including the right to compromise or settle such litigation or proceeding, to the extent that Franchisor deems necessary or advisable. As a condition of this indemnification, Franchisee must timely notify Franchisor of a claim subject to indemnification and have otherwise complied with this Agreement.

10.5. <u>Indemnification By Franchisee</u>. Franchisee agrees to indemnify, defend, and hold harmless Franchisor, Franchisor's affiliates, directors, officers, shareholders, employees, and

agents, and the successors and assigns of Franchisor and any of them, against, and to reimburse Franchisor and them for, all loss, claims, or obligations that are related to or are based on Franchisee's acquisition, management, or operation of the Franchised Business; including, without limitation:

- (a) Franchisee's breach of any provision contained in this Agreement or any other agreement between Franchisee and Franchisor or any of Franchisor's affiliates;
- (b) Acts, errors, or omissions of Franchisee or any of Franchisee's agents, servants, employees, contractors, partners, affiliates, or representatives;
- (c) Franchisee's violation, breach, or asserted violation or breach of any federal, state, or local law, rule, ordinance, regulation, standard, or directive, or of any industry standard;
- (d) Franchisee's taxes, liabilities, costs, or expenses related to the Franchised Business:
- (e) Any advertising or promotional material distributed, broadcast, or in any way disseminated by Franchisee or on Franchisee's behalf, unless Franchisor has produced such material or approved it in writing in advance; and
  - (f) The negligent operation of the Franchised Business.
- (g) In any unfortunate event of local, national or global pandemics, natural disasters, economic failures that adversely affect business practices and operations, Franchisor and all of its Affiliates are held harmless by Franchisee.

For purposes of this indemnification, "loss, claims, or obligations" will include, without limitation, all loss, losses, damage, damages (whether compensatory, exemplary, or punitive), fines, charges, costs, lost profits, attorneys' fees and costs, accountants' fees, expenses, court costs, settlement amounts, judgments, expert witness fees, other litigation expenses, and travel and living expenses. Franchisor will have the right to defend any such claim against Franchisor in such manner as Franchisor deem appropriate in Franchisor's Reasonable Business Judgment. This indemnification will survive the termination of this Agreement.

#### XI. PROPRIETARY INFORMATION

11.1. Ownership and Use of Modifications and Alterations to System. Franchisee acknowledges and agrees that as among Franchisor, its Affiliates and Franchisee, all modifications and alterations to the System, whether or not incorporated into the System and whether made by Franchisor, its Affiliates or Franchisee, are validly and exclusively owned by Franchisor, and Franchisee has only the nonexclusive right to use such modifications and alterations during the Term of this Agreement.

- Materials. Franchisee acknowledges and agrees that the Names and Marks, Trade Secrets and Copyrighted Materials are validly owned by Franchisor and that Franchisee has only the nonexclusive right to use such Names and Marks, Trade Secrets, and Copyrighted Materials as provided in this Agreement. Franchisee further acknowledges and agrees that Franchisor's rights to the Names and Marks, Trade Secrets and Copyrighted Materials are acquired by license from an Affiliate. Franchisee further acknowledges and agrees that all trademarks, service marks, trade names and copyrights, together with all ancillary signs, symbols, slogans, phrases, emblems, designs and other indicia developed by or for Franchisee for use in connection with the System are the sole and exclusive property of Franchisor and may be used by Franchisee only during the Term of this Agreement. Immediately upon termination or expiration of this Agreement, the Franchisee shall cease and desist from using said Names and Marks, Trade Secrets and Copyrighted Materials and shall return to Franchisor or destroy, at the Franchisor's election, all documents, instructions, displays, and advertising items and the like relating to the Names and Marks, Trade Secrets and Copyrighted Materials.
- 11.3. Confidential Information. Franchisee acknowledges that Franchisee's knowledge of the operation of Franchisee's Franchised Business and the particulars of the System is derived solely from information Franchisor discloses to Franchisee pursuant to this Agreement, the training Franchisor provides, the Operations Manual, all information obtained from any password protected website operated by Franchisor and otherwise in connection with Franchisee's use of the System (the "Confidential Information"). Franchisee acknowledges and agrees that the Confidential Information is a valuable asset of Franchisor, is proprietary, includes trade secrets, and is disclosed to Franchisee solely to benefit the Franchised Business. Franchisee agrees that Franchisee will not use the Confidential Information in connection with any other business and to maintain its secrecy and confidentiality during the Term and thereafter. In addition, Franchisee agrees not to copy, reproduce, disseminate, or otherwise disclose the Confidential Information, except with Franchisor's written consent, to Franchisee's employees or others to the extent necessary for them to operate the Franchised Business, and will take all necessary action to prevent the unauthorized use of, or access to, the Confidential Information. Finally, Franchisee agrees that Franchisee acquires no interest in the Confidential Information other than the right to use it in the operation of the Franchised Business. Any litigation costs required to protect the proprietary information and Names and Marks within Franchisee's Operating Territory are Franchisee's responsibility. This litigation may be directed by Franchisor but paid for by Franchisee. Franchisee are required to obtain a non-competition and non-disclosure agreement signed by each employee and team member. If one of Franchisee's employees or team members violates the non-disclosure or non-compete agreement, Franchisee must take legal action against that employee or team member at Franchisee's cost, such as directed by Franchisor.

# 11.4. Ownership and Use of Goodwill.

(a) Ownership of Goodwill. Franchisee acknowledges and agrees that any and all goodwill associated with the System, the Names and Marks, Trade Secrets and Copyrighted Materials, including any goodwill that might be deemed to have arisen through Franchisee's activities, shall inure directly and exclusively to the benefit of, and be owned solely by, Franchisor, except as otherwise provided herein.

- (b) <u>Preservation of Goodwill</u>. Franchisee acknowledges and agrees that valuable goodwill is attached to the System, the Names and Marks, Trade Secrets and Copyrighted Materials and that it will use the same solely in the manner prescribed by Franchisor, and will operate the Franchised Business and provide the services under the Names and Marks, Trade Secrets and Copyrighted Materials in strict accordance with the System, terms and conditions of this Agreement, the Operations Manual and other System Standards established by Franchisor from time to time.
- 11.5. Web Sites. For purposes of this Section, "Site(s)" means domain names, the World Wide Web, the Internet, computer network/distribution systems, or any other electronic communications sites or means.
  - (a) Franchisee may not register, own, maintain or use any Sites that relate to the System or that include any of the Names and Marks. The only domain names, Sites, or Site contractors that Franchisee may use relating to the System or this Agreement are those which Franchisor assigns or otherwise approves in writing. Franchisee acknowledges that it may not, without a legal license or other legal right, post on its Sites any material in which any third party has any direct or indirect ownership interest. Franchisee must incorporate on its Sites any information Franchisor requires in the manner Franchisor deems necessary to protect its Names and Marks.
  - (b) Any use of the Names and Marks on any Site must conform to Franchisor's System Standards. Given the changing nature of this technology, Franchisor reserves the right to withhold its approval, and to withdraw any prior approval, and to modify its requirements.

## XII. ADVERTISING AND PROMOTION

- 12.1. Advertising & Promotion Fees. Franchisor may assess an annual Advertising & Promotion Fee of up to 2% of Gross Revenues for the prior calendar year, at its discretion. This Fee may not be assessed unless and until the Franchisor has 10 or more operating franchises; all Fees will be paid to third parties and not to the Franchisor; and all expenditures will be subject to review and approval of a representative chosen by the Franchisees.
- 12.2. <u>Advertising Group.</u> Some franchisees may form a group to pool additional funds to market to particular demographics (typically within a particular region), Franchisor encourages Franchisee to participate in such group marketing efforts.
- 12.3. <u>Franchisee's Name and Photograph</u>. Franchisee hereby grants Franchisor the right, without compensation to Franchisee, to use Franchisee's name, address, photograph, and biographical information in any publication related to the System, including in relation to the sale of other Franchised Businesses of Franchisor.
- 12.4. <u>Internet Advertising</u>. Franchisor does not allow Franchisee to create a website for Franchisee's Franchised Business. Franchisor does provide, through its own public Website, the

opportunity for each franchisee to have their contact information published and any portal specific for that Franchisee.

12.5. <u>Social Media Marketing.</u> It is permitted for a Franchisee to promote their business on Social Media platforms within the guidelines and criteria that are set forth in the Operations Manual. All advertising materials, whether or not on social media platforms, must be approved in advance of publication by Franchisor.

## XIII. REPORTS AND RECORDS

- 13.1. Bookkeeping, Accounting and Records. Franchisee will maintain accurate financial records or employ a qualified bookkeeping service to maintain bookkeeping, accounting, sales and marketing records and all general record-keeping systems for the Franchised Business. Franchisee will retain items that include but are not limited to: Invoices, timecards, customer lists, Job Order Forms, Job Tracker Spreadsheet, Special Project Agreements, bids, contracts, payroll records, bank deposit receipts, Venmo records, project contracts with customers, notices sent from Franchisor, equipment maintenance records and federal and state income tax returns. Franchisee will keep such documents at Franchisee's principal office throughout the Term of this Agreement, including renewals, or a minimum of 10 years, whichever is longer, and thereafter will keep Franchisor advised of their location. Franchisee will provide names and contact information for all customers as part of Franchisee's regular monthly reporting. Access to all sales information (sales software programs, spreadsheets, and all other forms of customer data and information and notes) must be available to Franchisor upon request at any time.
- 13.2. Franchisee will use QuickBooks Online to manage Franchisee's accounting and financial records. No other accounting software may be used unless approved by Franchisor. Franchisor will assist Franchisee in the set up of Franchisee's account upon starting Franchisee's Franchised Business. Franchisee's accounting records must be maintained weekly including purchases, receipts, invoices, bills, payroll, etc. Franchisor reserves the right to have full access to Franchisee's QuickBooks Online account to determine royalties to charge, audit Franchisee's records, and to advise Franchisee. If Franchisee is not accurately accounting for transactions in QuickBooks Online, Franchisee will be required to receive additional mandatory training at Franchisee's expense. Any significant changes (i.e. account information, login/passwords, subscription level, etc.) must be approved and reported to Corporate within 10 days of change.
- 13.3. <u>Reports and Tax Returns</u>. Franchisee will furnish to Franchisor, at the times and in a form Franchisor prescribes from time to time:
  - (a) A complete and properly filled out Monthly Revenues Report, as defined in Section 4.3 above, for each month. The report for the prior month must be transmitted so Franchisor receives it within 15 days of the close of each month. The report must be submitted before 5:00 PM MST on the 15<sup>th</sup> day of the subsequent month. Any reports submitted past 5:00 PM MST are considered late. The report must account for all revenue invoiced in the reporting month using general accounting accrual method/practice. The report must contain the name, complete contact information, dollar

amount invoiced, identified service(s) and/or product(s) sold (package type, furnishings, suppliers), and date service was completed, or products sold for each customer. Franchisor may also require additional information to be provided as part of this reporting upon request. To facilitate the transmittal of these reports, Franchisee agree to comply with reasonable operating procedures Franchisor establishes and to send reports using modern technology to communicate with Franchisor;

- (b) An exact copy of all returns, schedules, extensions, reports and/or amendments Franchisee files for federal and state income, corporate, or sales tax purposes, on the 20<sup>th</sup> of April each year. If Franchisee filed for a tax extension beyond April 15<sup>th</sup>, Franchisee must provide a copy of the tax extension, provide a written timeline of when Franchisee's taxes will be filed, and provide Franchisor a copy of Franchisee's filed tax return within 5 business days of submitting Franchisee's tax return to Federal and State agencies. Differences in Gross Revenue on Franchisee's tax return and what Franchisee had reported in Franchisee's monthly reporting are not allowed. Any differences in the tax return and Franchisee's reporting to the Franchisor are subject to an audit by the Franchisor or a hired company chosen by the Franchisor at the cost of the Franchisee. Failure to not pay taxes or submit tax returns or differences in reported and tax revenue could result in immediate termination of the Franchise Agreement.
- (c) A copy of Franchisee's annual ACORD Certificate of Insurance or other acceptable form of verification from Franchisee's insurance carrier showing proof of all insurance coverage required pursuant to this Agreement;
- (d) A detailed list of customers, which includes name, phone number, email address, mailing address, type of entity, all notes on customer and work completed for customer; and
- (e) The number of all vacant home staging packages, model/parade home staging packages, vacation nightly rental packages, Pre-Listing Consultations, Love Your Space Consultations, furniture and decor sales (as defined during training and in the Franchisor's Operations Manual) constitute the total Gross Revenue amount for each customer.
- 13.4. <u>Inspections and Audits</u>. The accounts, books, records, and tax returns of the Franchisee shall be open for inspection, examination and audit by Franchisor and its authorized representatives at all times. Any such inspection, examination or audit shall be at the requesting party's cost and expense unless (i) the same is necessitated by Franchisee's failure to prepare and deliver its data, reports and statements required hereunder, (ii) the same is necessitated by Franchisee's failure to keep and preserve records as hereinabove provided, or (iii) such inspection discloses that any such data, report or statement made and delivered by Franchisee is in error to an extent of two (2%) percent or more, in any of which events, such cost and expense shall be borne and paid by Franchisee, who shall reimburse Franchisor, as the case may be, immediately upon demand.

13.5. <u>Information from Others</u>. Franchisee hereby authorizes Franchisor to make reasonable inquires of Franchisee's bank, bookkeeper, accountant, tax preparer, suppliers, and trade creditors, concerning the operation and business affairs of Franchisee's Franchised Business, and hereby direct such persons and companies to provide to Franchisor with such information and copies of any such documents Franchisor may request. Failure to do so within 15 days constitutes a violation of this agreement and is subject to termination.

## XIV. RESTRICTIVE COVENANTS

14.1. Covenant Not to Compete. In express consideration for this Agreement, if this Agreement either expires and is not renewed, or is terminated prior to its designated expiration date by Franchisor in accordance with the provisions of this Agreement or by Franchisee without cause, Franchisee agrees that for a period of 5 years, commencing on the earlier of: (i) the effective date of any injunction or other court order against Franchisee barring Franchisee from conducting the Franchised Business and using the Names and Marks; or (ii) the date on which Franchisee cease to conduct the Franchised Business, Franchisee will assure that Franchisee and Franchisee's owners, shareholders, partners, directors, officers, employees, and agents, will not directly or indirectly participate or have any interest as owner (except up to a 5% ownership interest in publicly held corporations registered under the Securities Exchange Act of 1934), partner, director, officer, lender, employee, consultant, representative, relative, franchisee, franchisor, distributor, advisor or agent or serve in any other capacity, in any other business engaged directly or indirectly in the offer, sale, internet dissemination, or promotion of home staging or any business that offers products or services that are essentially the same as, or substantially similar to, the products and services that are part of the Franchisor's System, nor will Franchisee influence or attempt to influence Franchisee's customers or former customers to divert their business from Franchisor or another Franchised Business of Franchisor. This covenant applies within the United States of America and Canada.

If all or any portion of a covenant in this Section 14.1 is held unreasonable or unenforceable by a court, agency, or other tribunal having valid jurisdiction in an unappealed final decision to which Franchisor are party, Franchisee agree to be bound by any lesser covenant that imposes the maximum duty permitted by law, as if the resultant covenant were separately stated in and made a part of this Section 14.1. Furthermore, Franchisee acknowledges and agrees that Franchisor will have the right, in Franchisor's sole discretion, to reduce the scope of any covenant contained in this Section 14.1 without Franchisee's consent, effective immediately on Franchisee's receipt of written notice, and Franchisee agrees that Franchisee will comply forthwith with any covenant so modified.

14.2. <u>Nondisclosure</u>. During the Term of this Agreement or thereafter, the Franchisee shall not, and if Franchisee is a corporation or other legal entity, its officers, directors, shareholders, partners, managers, members shall not, communicate or divulge to or use for the benefit of any person, corporation or other legal entity, any Trade Secrets or other information or knowledge concerning the methods of operation and promotion of the Franchisor's System, or used for or employed by Franchisor in and about its business and which may be communicated to such person, or which such person may be apprised of by virtue of its operation under the terms

of this Agreement, nor will such person do any acts prejudicial or injurious to the goodwill of Franchisor.

14.3. Other Employment. During the Term of this Agreement and for a period of three (3) years after Transfer, termination or expiration of this Agreement for any cause, the Franchisee shall not, and if Franchisee is a corporation or other legal entity, its officers, directors, shareholders, partners, managers and members shall not, in any capacity, directly or indirectly, except with the written consent of Franchisor, enter the employment of, or render services to, any other Person engaged in any business which is the same or substantially similar to the type of business covered by this Agreement in any location for which any of the Names and Marks is registered, nor engage in such business on their own account, or become interested therein, directly or indirectly, as an individual, partner, member, officer, director, shareholder or in any other relation or capacity whatsoever.

# XV. ASSIGNMENT, TRANSFER, AND ENCUMBRANCE

- 15.1. <u>By Franchisor</u>. This Agreement is fully assignable by Franchisor in whole or in part, and will inure to the benefit of and be binding on any assignee or other legal successor to Franchisor's interest in this Agreement; provided, however, Franchisor will not assign this Agreement to any party unless Franchisor, in Franchisor's Reasonable Business Judgment, determines that such party is able to perform all Franchisor's obligations set forth in this Agreement.
- 15.2. By Franchisee. Franchisee will not assign, pledge, or encumber this Agreement or the Franchised Business. Any Transfer in violation of this Article XV shall be an Unauthorized Transfer. This Agreement and the Franchised Business are personal to Franchisee and, except as provided in Section 15.3 below, neither this Agreement nor any part of the ownership in the Franchised Business may be voluntarily or involuntarily, directly or indirectly, assigned, subdivided, sub-franchised, or otherwise transferred by Franchisee (including, without limitation, any such attempted transfer by Franchisee's personal representatives in the event of Franchisee's death, or by will, declaration of trust, or the laws of intestate succession) without Franchisor's prior written approval, which approval Franchisor will not unreasonably withhold or delay. If Franchisor grants such approval, it will be conditioned on the following:
  - (a) Franchisee paying Franchisor all amounts due under this Agreement Franchisee paying the Franchisor a transfer/training fee equal to the greater of (i) \$12,000.00 or (ii) 5% of the gross sales or transfer price. The transfer/training fee, which will include, but not be limited to, reasonable attorneys' fees actually incurred, the cost of investigating the transferee, and Franchisor's administrative expenses, including employee salaries, sales staff commissions, travel costs, telephone charges, and out-of-pocket costs, properly attributable to the transfer, the cost of training the transferee, which will include, but not be limited to, the transportation, food, lodging, salary expenses, and benefit costs of Franchisor's employees involved in such training;
  - (b) The transferee executing Franchisor's then-current form of franchise agreement and which may contain financial terms different from those contained in this

Agreement. The transferee will also execute such other documents as Franchisor then customarily uses to grant franchises;

- (c) Franchisee executing a general release, in form Franchisor prepares, of any and all claims against Franchisor and Franchisor's affiliates, directors, officers, shareholders, employees, and agents, and the successors and assigns of Franchisor and any of them;
- (d) Franchisee executing a non-competition agreement that is consistent with Section 15.4 above, and which will provide that; (i) Franchisee will not for a period of five (5) years after the transfer have any interest or involvement, directly or indirectly, in any similar business; and (ii) Franchisee will not influence or attempt to influence Franchisee's former or existing customers to divert their business from Franchisor or another franchisee;
- (e) The transferee purchasing all of Franchisee's assets used in the Franchisee's Franchised Business and assuming all of the liabilities associated with the Franchisee's Franchised Business;
- (f) The transferee being an individual having adequate financial resources who will have completed Franchisor's then-standard Pre-Opening Training and Corporate Training for franchisees, and who Franchisor determines in Franchisor's Reasonable Business Judgment is otherwise capable of operating a franchise;
- (g) Compliance by Franchisee and the transferee with such other requirements as Franchisor deems appropriate in Franchisor's Reasonable Business Judgment;
- (h) Written notification of at least 30 days identifying whom Franchisee wishes to sell and/or transfer to:
- (i) Review and approval of the terms of the sale or transfer to another person by Franchisor. Minimum of 10 days for Franchisor to review such sale or transfer;
- (j) Approval of entity or person Franchisee wishes to sell to. They will be required to do several things, including but not limited to, completing a franchise application, receiving a credit check, and going through Franchisor's screening process; and
- 15.3. Assignment to Entity. A Franchisee who is an individual may assign this Agreement without charge, once only, to a newly-formed entity that will conduct no business other than the Franchised Business, which Franchisee actively manages, and in which Franchisee owns and controls all of the equity and voting power. Such assignment will not relieve Franchisee of Franchisee's personal obligations to Franchisor under this Agreement. To effectuate this assignment, Franchisee and Franchisee's entity will execute Franchisor's then-current form of Entity Assignment Agreement.

- 15.4. <u>Transfer Among Franchisees</u>. In the event that Franchisee consists of two or more individuals, Franchisor will not unreasonably withhold Franchisor's consent to a sale, assignment, or transfer of any kind (a "Transfer") of the interest of one Franchisee under this Agreement (the "Transferor") to the other or others (whether one or more, the "Transferee"); provided, however:
  - (a) The Transferor must transfer all of his or her interest in this Agreement;
  - (b) The Transfer will not relieve the Transferor of his or her obligations under this Agreement to Franchisor;
  - (c) The Transfer will be completed in accordance with all applicable bulk sales legislation;
  - (d) The Transferor will give Franchisor at least thirty (30) days' prior written notice of the proposed Transfer together with all details of the Transfer that Franchisor request; and,
  - (e) The Transferee is capable, in Franchisor's Reasonable Business Judgment, of operating the Franchised Business without the Transferor.
- 15.5. <u>Franchisee's Death or Incapacity</u>. On Franchisee's death or permanent incapacity, Franchisee or Franchisee's estate may assign this Agreement and the Franchised Business to Franchisee's spouse, or to any one or more of Franchisee's adult children, on the same terms and conditions as Franchisee is permitted to assign this Agreement to a third-party transferee pursuant to Section 15.2 above. For the purposes of this Agreement, "death or permanent incapacity" will be deemed to have occurred if, due to mental or physical infirmity, Franchisee fail to participate actively in the Franchised Business for a total of ninety (90) days at any time or times throughout any 365-consecutive-day period.
- 15.6. Franchisor's Right of First Refusal. If Franchisee determines at any time to sell the Franchised Business or an ownership interest in the Franchised Business, Franchisee will obtain a bona fide executed written offer to purchase the Franchised Business and all assets Franchisee use in the Franchised Business from a responsible and fully-disclosed purchaser, and will submit an exact copy of such offer to Franchisor. Franchisor will, for a period of twenty (20) days from the date Franchisor receives such documented offer, have the right, but not the obligation, exercisable by written notice to Franchisee, to purchase all of the Franchised Business and its assets for the price (minus any sales commission that would have been payable as a result of the proposed sale and on the terms and conditions contained in such offer); provided, however, Franchisor may substitute cash for any other form of consideration proposed in such offer. Franchisor may deduct from the purchase price any unpaid debts Franchisee owes Franchisor and may pay out of the purchase price any of Franchisee's unpaid trade creditors. If Franchisor does not exercise Franchisor's right of first refusal, Franchisee may complete the sale of the Franchised Business to such purchaser on the same terms as offered to Franchisor, subject to the provisions of Section 15.2 of this Agreement. If the sale to such purchaser is not completed within sixty (60) days after delivery of such offer to Franchisor, or if the purchaser makes any

proposed material modifications to the offer, Franchisor will again have the right of first refusal set forth in this Section 15.6.

- 15.7. Franchisor's Temporary Operation of Business. In the event that Franchisee:
- (a) Fails to conduct the Franchised Business during the hours of business Franchisor specify;
  - (b) Abandons the Franchised Business; or
- (c) Dies or becomes permanently incapacitated (as described in Section 15.5 above), and Franchisee or Franchisee's estate, as the case may be, fail to assign this Agreement by means of an assignment (with Franchisor's approval) pursuant to Sections 15.2 or 15.5 of this Agreement;
- (d) Then unless and until Franchisor terminates this Agreement pursuant to Section 14 hereof, Franchisor may enter the Operating Territory and operate and manage the Franchised Business for Franchisee or Franchisee's estate's account until this Agreement is terminated or assigned to a party acceptable to Franchisor, or until Franchisee resumes control over the Franchised Business and operates it in accordance with this Agreement; provided, however, no such operation and management by Franchisor will continue for more than ninety (90) days without Franchisee's written consent or the written consent of the representative of Franchisee's estate. In the event that Franchisor so operates the Franchised Business, Franchisor will account to Franchisee's estate for all net income from such operation, less the reasonable expenses Franchisor incurred in, and a reasonable management fee for, Franchisor's operation of the Franchised Business.

## XVI. BREACH AND TERMINATION

- 16.1. Events of Default. The following, subject to the notice requirements of Section 16.2 below, shall constitute "Events of Default":
  - (a) Any monies payable by Franchisee to Franchisor are not paid as and when due and payable;
  - (b) There shall be any failure or omission in the full and faithful performance and observance of any of the terms, conditions and limitations of this Agreement on Franchisee's part to be performed or observed (other than the payment of monies);
  - (c) There shall be filed by or against Franchisee, in any court pursuant to any statute, either of the United States or any state, a petition for any relief under the Federal Bankruptcy Act or for reorganization or for the appointment of a receiver or trustee for the property of Franchisee, which is not vacated within a period of twenty (20) days, or Franchisee shall be adjudicated bankrupt or insolvent within the meaning of insolvency in either Bankruptcy Act proceedings or equity proceedings, or shall make a general

assignment for the benefit of creditors, or, admit in writing its inability to pay its debts as they mature, or, as debtor, take the benefit of the provisions of any debtor relief act, whether now or hereafter enacted;

- (d) Franchisee by its action or inaction, effects an incident which may reasonably be expected to materially impair the goodwill associated with the Names and Marks;
- (e) Franchisee commits any act which constitutes good cause for termination as determined under the law of the state in which the Franchised Business is operated.
- (f) Franchisee shall engage in any Unauthorized Transfer as provided in Section 14.2 of this Agreement;
- (g) The occurrence of an Event of Default under any other Franchise Agreement or other agreement between the Franchisee or any Affiliate of the Franchisee, on the one hand, and Franchisor or any of its Affiliates, on the other hand.
- 16.2. Notice of Default. Upon the occurrence of an Event of Default as defined in Section 16.1 above, other than the payment of monies as defined in Section 16.1(a), Franchisor shall give Franchisee written Notice of Default which must be cured by Franchisee as of the date of the Notice if the Event of Default is one which is incapable of cure by Franchisee or within thirty (30) days after the date of the Notice, unless a longer period is required under the laws of the state in which the Franchised Business is operated. In addition, for an Event of Default under Section 16.1(a), Franchisor may also give written notice to any lender of Franchisee.
- 16.3. <u>Termination</u>. Upon the occurrence of any Event of Default and compliance with the notice requirements of Section 16.2 and upon Franchisee's failure to timely cure, Franchisor may terminate this Agreement by delivering to Franchisee a written Notice of Termination. This Agreement shall not be terminated until the delivery of the Notice of Termination to Franchisee.
- 16.4. <u>Obligations of Franchisee Upon Termination or Expiration</u>. Upon termination or expiration of this Agreement for any reason, the Franchisee shall cease to be a licensed franchisee of Franchiser and Franchisee hereby covenants:
  - (a) To pay to Franchisor all fees and other charges owed or accrued to Franchisor on or before the first day of the month following the date of termination or expiration;
  - (b) Not to hold itself out as a Franchisee of Franchisor and to cease all use of the Names and Marks, Trade Secrets and Copyrighted Materials;
  - (c) To deliver and surrender up to Franchisor each and all of the Names and Marks, and any physical objects bearing or containing any of the Names and Marks, or, at Franchisor's election, to obliterate or destroy any Names and Marks in Franchisee's possession;

- (d) To take all necessary steps to disassociate itself from Franchisor, including, but not limited to, the removal of signs, destruction of letterhead, disconnecting of all telephone numbers listed under any of the Names or Marks or under any confusingly similar name and, upon Franchisor's request, transferring all such numbers and listings to Franchisor or its designee;
- (e) To take such action as shall be necessary to amend or cancel any assumed name, business name or equivalent registration which contains any Names or Marks;
- (f) To furnish evidence satisfactory to Franchisor of compliance with this Section within the thirty (30) calendar days after the termination or expiration under this Agreement; and
- (g) If Franchisee fails to promptly complete any of the foregoing steps, Franchisee hereby irrevocably appoints Franchisor as its attorney-in-fact to complete the foregoing steps for and on the behalf of the Franchisee.
- 16.5. Franchisor's Right Upon Termination or Expiration. As additional consideration for this Agreement, Franchisee hereby gives and grants to Franchisor and its designees, the unrestricted right and option, exercisable upon the occurrence of an Event of Default described in Section 16.1 above, and subject to the notice requirements of Section 16.2 above, or upon the occurrence of an Election Not to Renew as defined in Section 5.2 of this Agreement, to purchase (i) all or any portion of the Personal Property (consisting of all furniture, equipment, supplies, other chattels, intangibles and other personal property) in use in the Franchised Business, and/or (ii) all right, title and interest in and to any leasehold of the warehouse facility. Franchisor or its designee may exercise this right and option by delivering to Franchisee a written Notice of Exercise on or before the date which is sixty (60) days after Franchisor's delivery of a Notice of Termination of this Agreement; the expiration of this Agreement after Franchisee's Election Not to Renew; or the determination of the exercise price. This right and option is in addition to any other remedies available to Franchisor at law or pursuant to this Agreement.

Franchisee hereby acknowledges and agrees that Franchisor may file security agreements with respect to the Personal Property with the Secretary of State (or similar public official) for the state in which the Personal Property is located. Franchisee further acknowledges and agrees to cooperate with Franchisor's determination of the exercise price as provided below.

The exercise price for the Personal Property shall be the value of such property then shown on Franchisee's books and records for federal income tax purposes. Franchisee covenants and agrees that it will not, without the prior written consent of Franchisor, remove any of the Personal Property from the warehouse facility prior to the expiration of this right and option. The exercise price for the leasehold interest shall be its discounted present value at the prime rate published in the Wall Street Journal.

# XVII. FRANCHISEE'S RIGHTS AND OBLIGATIONS ON TERMINATION OR EXPIRATION

- 17.1. <u>Payment of Amounts Owed</u>. Franchisee agrees that within ten (10) days after the effective date of termination or expiration of this Agreement, Franchisee will pay all amounts Franchisee owes to Franchisor and any affiliate of Franchisor's, and Franchisee will pay Franchisor's trade and other creditors that are then unpaid. All periodic payments will be deemed to accrue daily and will be adjusted accordingly.
- 17.2. Return of Operations Manuals and Retention of Records. Franchisee agrees that within five (5) days after the effective date of termination or expiration of this Agreement, Franchisee will return to Franchisor all copies of all Confidential Information Franchisee previously received from Franchisor; including, without limitation, all Operations Manuals, and a complete list of Franchisee's past and present customers, including their addresses, emails, telephone numbers and any notes or history with the communication of Franchisee's customers. Franchisee will retain all business records described above in Section 12 of this agreement (including ledgers, sales reports, accounts, and checks) for at least six (6) years after the effective date of termination or expiration and will keep Franchisor advised of the location of such records. Franchisee will permit Franchisor to inspect such records at any time during normal business hours.
- 17.3. Cancellation of Names and Discontinue Use of Names and Marks. Franchisee agrees that within five (5) days after the effective date of termination or expiration of this Agreement, Franchisee will cancel any trade names or d.b.a. names using Franchisor's name or any of the Names and Marks. Substantial damages that are difficult to determine at the date of execution of this Agreement will accrue to Franchisor if Franchisee does not complete with the requirements and obligations upon the expiration or termination of this Agreement. Upon expiration or termination of this Agreement, Franchisee will immediately cease using the Names and Marks (or any names or marks deceptively similar to them).
- 17.4. Termination of Licenses to Use Software, Confidential Information. Franchisee agrees that within five (5) days after the effective date of termination or expiration of this Agreement: (i) all rights, licenses and authorizations to use software and apps provided by Franchisor will immediately terminate and that Franchisee will (A) immediately cease all use of and other activities with respect to other software and apps provided by Franchisor; (B) Franchisee will deliver to Franchisor, or at Franchisor's written request destroy, and permanently erase from all devices and systems Franchisee directly or indirectly control, the shared Google Drive folders and files, and all other software and apps provided by Franchisor, along with any copies of Franchisor's Confidential Information, including all documents, files, and tangible materials (and any partial and complete copies) containing, reflecting, incorporating, or based on any of the foregoing, whether or not modified or merged into other materials; and (C) certify to Franchisor in a signed written instrument that Franchisee have complied with the requirements of this Section 17.4.
- 17.5. <u>Franchisor's Right to Purchase</u>. In the event this Agreement is terminated for any reason or is not renewed, Franchisor will have the right, but not the obligation, exercisable by

written notice delivered to Franchisee at any time after delivery of a notice of default under this Agreement or within thirty (30) days after the date of termination or expiration, to purchase all or part of Franchisee's physical assets used in the Franchised Business except Franchisee's personal assets. There will be no compensation for goodwill, and the purchase price for such assets will be equal to their fair market value less such goodwill. All proprietary materials, tools and signs associated with the operation of Franchisee's Franchised Business must be returned. If Franchisee and Franchisor cannot agree on the purchase price for the assets that Franchisor desire to purchase within ten (10) days following Franchisor's exercise of Franchisor's option to buy, an independent appraiser Franchisee and Franchisor agree on, will determine the fair market value, and Franchisee and Franchisor will share equally the cost of the appraiser. Such an appraiser's decision will be final and binding with no appeal there from. The closing of the purchase will take place at a location, and on a date, Franchisor choose in Franchisor's Reasonable Business Judgment, and will be completed in accordance with all applicable bulk sales legislation. At closing, Franchisee will deliver to Franchisor a bill of sale for the assets, in a form acceptable to Franchisor. Franchisor will be entitled to set off against the purchase price any amounts Franchisee then owe Franchisor or any affiliate of Franchisor, and to pay out of the purchase price any of Franchisee's unpaid creditors. In addition, and whether or not Franchisor purchase Franchisee's business assets, Franchisor have the right, upon termination or non-renewal, to assume Franchisee's lease for Franchisee's business premises and take over possession of such premises.

- 17.6. <u>Continuing Obligations</u>. All obligations of the parties hereto that expressly or by their nature survive the expiration or termination of this Agreement will continue in full force and effect notwithstanding such expiration or termination. In particular, but without limiting the generality of the foregoing, the provisions of Sections 11, 14, and 17 hereof will survive termination or expiration of this Agreement.
- 17.7. <u>Signs and Appearance of Franchisee's Business Premises</u>. After the termination or expiration of the Franchised Business, Franchisee agree that Franchisee will immediately make such removals of or changes in signs and colors as Franchisor reasonably request so as to distinguish the Franchised Business, its premises, and its vehicles from those of any other Franchised Business. If Franchisee fails to make such changes immediately, then Franchisor may enter on such premises or take temporary possession of such vehicles and make such changes at Franchisee's expense without such action constituting a trespass.
- 17.8. Transfer of Domain Names, Phone Numbers, and Websites. On termination or expiration of this Franchise Agreement, Franchisee shall authorize all telephone, internet, email, electronic network, social media accounts, directory and listing entities, etc. to transfer all numbers, addresses, domain names, locators, directories and listings to Franchisor or Franchisor's designee. Franchisee appoint Franchisor as Franchisee's agent and attorney-in-fact to effect the transfer of these numbers, addresses, domain names, and listings to Franchisor. Franchisee acknowledges and agrees that Franchisor will have the absolute right to notify InterNIC, ICANN, and all other Internet authorities of the termination or expiration of Franchisee's right to use all domain names, phone numbers, websites, and other search engines for the Franchisor or Franchisor's designee all domain names, phone numbers, websites, and search

engines associated with the Franchised Business. Franchisee acknowledge and agree that Franchisor have the absolute right to, and interest in, all domain names, websites, and search engines related to the Franchised Business and that Franchisor have the full right and authority to direct the above and all search engines to transfer Franchisee's domain names, websites, and search engines to Franchisor or Franchisor's designee if this Franchise Agreement expires or is terminated for any reason. Franchisee further acknowledge that this Agreement will constitute a release by Franchisee of the above and all other search engines from any and all claims, liabilities, actions, and damages that Franchisee may, at any time, have the right to allege against them in connection with this Section 17.8 or because such entities follow Franchisor's instructions.

17.9. <u>Transfer of Vendor Accounts</u>. On termination or expiration of this Franchise Agreement, Franchisee shall be cooperative in authorizing all vendors, suppliers, distributors, retailers and other accounts to transfer account information, including but not limited to, logins, passwords, account history, customer service contacts, territory representative contacts and any other information Franchisor feels is needed to complete the transition.

#### XVIII. ARBITRATION

Any dispute, controversy or claim arising out of or in relation to this Agreement, or any modification thereof, or the breach thereof (including, but not limited to contract, tort and statutory claims) shall be settled by arbitration under the auspices of the American Arbitration Association, pursuant to its Commercial Arbitration Rules and judgment rendered on the arbitration award may be entered in any court having jurisdiction thereof. The costs of the arbitration will be borne equally by the parties. The Franchisor and Franchisee agree that Salt Lake City, Utah shall be the site for all hearings held under this Article, and that no party shall pursue class claims and/or consolidate the arbitration with any other proceedings to which the Franchisor or Franchisor is a party.

Any disputes concerning the enforceability or scope of this Article shall be resolved pursuant to the Federal Arbitration Act, 9 U.S.C. §1 *et seq.* (the "FAA"), and the Franchisee acknowledges that, notwithstanding any contrary language in this Agreement or in the Franchise Disclosure Document, the FAA preempts any state law restrictions on the enforcement of this Article in this Agreement according to its terms, including any restrictions on the site of the arbitration.

If any provision of this Article is unenforceable, that provision is severable from the remainder of this Article, and the balance of this Article shall remain in full force and effect. In addition, any ruling invalidating any other portion of this Agreement shall not affect the validity of this Article.

Notwithstanding any other provision of this Article, Franchisor may bring an action for injunctive relief in any court having jurisdiction to enforce the Franchisor's trademark or proprietary rights, in order to avoid irreparable harm to the Franchisor, it affiliates, or the franchise System as a whole.

The sole entity against which the Franchisee may seek damages or any remedy under law or equity for any arbitrable claim is Franchisor or its successors or assigns. The Franchisee agrees that the shareholders, directors, officers, employees, agents and representatives of the Franchisor and of its affiliates, shall not be liable on or named as a party in any litigation or other proceedings commenced by the Franchisee where the claim arises out of or relates to this Agreement. The Franchisee further agrees that each of the foregoing parties are intended beneficiaries of this Article, and that all claims against them that arise out of or relate to this Agreement must be resolved through arbitration with Franchisor.

If, before an Arbitrator's final decision, either Franchisor or Franchisee commences an action in any court of a claim that arises out of or relates to this Agreement (except for the purpose of enforcing this Article or as otherwise permitted by this Agreement), that party will be responsible for the other party's expenses of enforcing this Article, including court costs, arbitration filing fees and attorneys' fees.

# XIX. GENERAL PROVISIONS

- 19.1. Governing Law/Venue. Except as otherwise provided in this Agreement, and to the extent governed by state franchise laws requiring exclusive application, the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 et seg.), or any other federal law, this Agreement will be construed in accordance with, and be governed by the laws of the State of Utah, without regard to its conflict of law principles. Franchisee agrees that all actions related to this Agreement will be tried in any state or federal court of general jurisdiction in the County of Salt Lake, State of Utah, and Franchisee irrevocably submits to the jurisdiction of such courts and waives any objection Franchisee may have to the jurisdiction or venue of such court. To the extent permitted by law, and except as otherwise permitted under this Agreement, Franchisee and Franchisor waive any right or claim for any punitive or multiplied damages against the other and agree that in the event of a dispute between Franchisee and Franchisor, each will be limited to the recovery of actual damages sustained. Furthermore, Franchisee and Franchisor, to the extent permitted by law, irrevocably waive trial by jury on any action, proceeding or counterclaim, whether at law or equity, brought by either against the other. To the extent permitted by applicable law, any and all claims related to this Agreement or the relationship between Franchisee and Franchisor will be barred unless an action or proceeding is commenced within one year from the date on which Franchisee and Franchisor knew or should have known, in the exercise of reasonable investigation, of the facts giving rise to such claims. This limitation of claims will not apply to claims or proceedings for the recovery of monies owed under this Agreement.
- 19.2. Compliance with Local Law. If an applicable and binding law or rule of any jurisdiction requires a greater prior notice of the termination of this Agreement that is required under this Agreement, or the taking of some other not required under this Agreement, the prior notice or other action required by such law or rule will be substituted for the notice requirements set forth in this Agreement. Such modifications of this Agreement will be effective only in such jurisdiction and will be enforced as originally made and entered into in all other jurisdictions.

- 19.3. <u>Cost of Enforcement</u>. Should either party incur attorneys' fees in order to enforce the terms and conditions of this Agreement, including post-Term covenants, whether or not a legal action is instituted, the party not in default shall be entitled to reimbursement of such attorneys' fees and costs, in addition to any other remedies either party may have at law or in equity. Should any legal action be instituted, the prevailing party shall be entitled to recover all litigation costs, including attorneys' fees.
- 19.4. Enforcement. If a dispute arises, Franchisee and Franchisor agree to participate in at least six hours of mediation in accordance with the mediation procedures of the US Arbitration & Mediation Service or of any similar organization that specializes in the mediation of commercial business disputes. Franchisee and Franchisor agree to equally share the costs of mediation. Franchisee acknowledges that any failure by Franchisee to comply with the terms of this Agreement could cause Franchisor irreparable harm that may not be compensable by the payment of money; and, therefore, Franchisee agree that Franchisor will be entitled to appoint a receiver of the Franchised Business and to seek to obtain declarations, temporary and permanent injunctions, and orders of specific performance enforcing the provisions of this Agreement related to Franchisee's use of the Names and Marks, Franchisee's obligations on termination or expiration of this Agreement, and assignment of this Agreement, and to prohibit any act or omission by Franchisee, or any employee of Franchisee, that constitutes a violation of any applicable law, by-law, or regulation, is dishonest or misleading to customers or prospective customers of a Franchised Business; or constitutes a danger to employees, team members, customers, or to the public; or that may impair the goodwill associated with the Names and Marks. If Franchisor secure any such injunction, declaration, or order of specific performance, or bring any proceeding to enforce the provisions of this Agreement, Franchisee agree to pay to Franchisor an amount equal to the aggregate of Franchisor's reasonable costs of obtaining such relief including, without limitation, attorneys' and expert witness fees, costs of investigation and proof of facts, court costs, other litigation expenses, travel and living expenses, and any damages related to the breach of any such provision.
  - 19.5. Time of the Essence. In all respects, time will be of the essence to this Agreement.
- 19.6. Severability. All provisions of this Agreement are severable. In the event that any provision of the Agreement is ruled by a court, agency, or arbitrator having jurisdiction over the subject matter and the parties to be invalid or unenforceable, this Agreement will be interpreted and enforced as if all completely invalid or unenforceable provisions were not contained in this Agreement; and all partially valid and enforceable provisions will be enforced to the extent they are intelligible, valid, and enforceable. If any provision of this Agreement that restricts competitive activity is declared invalid or unenforceable due to its scope, geographic restriction, or length of time, but could be enforceable if any of the foregoing are reduced, Franchisee agree that the restrictions will be enforced to the fullest extent permitted by law in the jurisdiction in which Franchisor seek enforcement.
- 19.7. <u>Force Majeure</u>. Neither party to this Agreement will be liable for any loss or damage due to any delay in the due performance of the terms of this Agreement (except for the payment of money) by reason of strikes, lockouts, fires, riots, wars, embargoes, civil commotion,

pandemics or acts of God. Any such delay will extend performance only so long as such an event is in progress.

- 19.8. Waiver of Obligations and Amendments. Either party to this Agreement may, by written instrument delivered to the other, unilaterally waive any obligation of, or restriction placed solely on, the other party under this Agreement. No acceptance by Franchisor of any payment by Franchisee, and no failure, refusal, or neglect of Franchisor or Franchisee to exercise any right under this Agreement or to insist on full compliance by the other with its obligations under this Agreement, will constitute a waiver of any provision in this Agreement. Any waiver Franchisor grants will be without prejudice to any other rights Franchisor may have and may be revoked at any time, and for any reason, by written notice. No failure, refusal, or neglect of the parties to this Agreement to exercise any rights contained in this Agreement will be deemed a waiver of such rights unless notice is given in writing as provided in this Agreement. Any modification or amendment to this Agreement, except as noted above, will be in writing signed by all parties to this Agreement.
- 19.9. <u>Successors Bound</u>. This Agreement will inure to the benefit of, and be binding on, the parties to this Agreement and their permitted heirs, representative, successors and assignees.
- 19.10. <u>Joint and Several Liability</u>. In the event that Franchisee consists of more than one person, entity, or combination of the two, Franchisee's liability under this Agreement will be both joint and several. A breach of this Agreement by one such person or entity will be deemed to be a breach by both or all persons or entities.
- 19.11. Construction. The headings of the several sections and paragraphs of this Agreement are for convenience only and do not define, limit, or have any effect on the construction of the contents of such sections or paragraphs. The term "Franchisee" as used in this agreement is applicable to one or more persons, a corporation, a limited liability company, or a partnership, as the case may be, and the singular usage (where applicable) includes the plural, and the masculine and neuter usages (where applicable) include the other and the feminine.
- 19.12. Entire Agreement. This Agreement including Schedules and any other documents expressly referred to herein or otherwise attached hereto, sets forth the sole and entire agreement between the parties and supersedes all prior discussions, understandings, and agreements between the parties with respect to the matters contained herein. The parties expressly confirm that there are no other oral or written agreements, "side-deals," arrangements, or understandings between them except as set forth herein. No modification, amendment, or waiver of this Agreement, or any provision hereof, will be binding on either party unless evidenced by an instrument in writing duly signed by an authorized officer or employee of the party against whom enforcement is sought. Franchisee acknowledges and agrees that Franchisee has not been induced to enter into this Agreement in reliance on, nor as a result of, any statements, representations warranties, covenants, promises, or inducements whatsoever, whether oral or written, and whether directly related to the contents hereof or collateral thereto, made by Franchisor or Franchisor's affiliates, directors, officers, shareholders, employees. Franchisee acknowledges that Franchisor has granted Franchisee the Franchise in reliance on the information Franchisee supplied to Franchisor in Franchisee's application for a Franchise.

- 19.13. Withholding Payments. Franchisee will not, for any reason, withhold payment of any Franchise Royalties, Advertising & Promotion Fees, Invoices, or any other fees or payments due to Franchisor under this Agreement. Franchisee will not have the right to withhold or offset any liquidated or unliquidated amounts, damages, or other monies allegedly due to Franchisee by Franchisor against any Franchise Royalties, Advertising & Promotion Fees, or any other fees due to Franchisor under this Agreement. No endorsement or statement on any check or payment of any sum less than the full sum due to Franchisor will be construed as an acknowledgement of payment in full or an accord and satisfaction, and Franchisor may accept and cash such check or payment without prejudice to Franchisor's right to recover the balance due or pursue any other remedy provided in this Agreement or by law. Franchisor may set off sums Franchisor owes Franchisee against any unpaid debts Franchisee owes Franchisor.
- 19.14. <u>Rights of Parties Are Cumulative</u>. The rights of the parties under this Agreement are cumulative, and no exercise or enforcement by a party of any right or remedy under this Agreement will preclude the exercise or enforcement by that party of any other right or remedy contained in this Agreement, or to which it is entitled by law.
- 19.15. Independent Contractors. The parties to this Agreement are independent contractors and no training, supervision, or assistance Franchisor gives will be deemed to negate such independence. Franchisee acknowledges that the success of the Franchised Business depends substantially on Franchisee's own efforts and on circumstances beyond Franchisor's control, such as general economic conditions, pandemic, market trends, and the economic conditions in Franchisee's Operating Territory, competition, and ability to defend Franchisor's Names and Marks, and Franchisee hereby assumes the sole responsibility for its success or failure. Franchisee will conspicuously identify itself at the Franchised Business premises as the owner or tenant, as the case may be, of the premises and a licensed franchisee of Franchisor. Neither party to this Agreement will make any agreements, representations, or warranties (except by Franchisor in advertising as provided for in this Agreement) in the name of, or on behalf of, the other, or that their relationship is other than that of franchisor and franchisee; neither party hereto will be obligated by nor has any liability for, any agreements, representations, or warranties made by the other (except by Franchisor in advertising as provided for in this Agreement); nor will Franchisor be liable for any damages to any person or property, directly or indirectly, related to Franchisee's operation of the Franchised Business. Franchisor will have no liability for any sales, use, exercise, income, property, or other tax levied on the Franchised Business or its assets related to the services Franchisee perform.
- 19.16. Notices. Any notice, request, or demand that the parties to this Agreement may be required or permitted to give to the other party (collectively the "Notice") will be in writing and will be delivered by: (i) personal delivery; (ii) email; (iii) courier delivery by a national courier service, such as Federal Express, or UPS, for overnight delivery; or (iv) prepaid certified mail; and will be deemed given on the earlier of: (a) receipt; (b) refusal to accept delivery; (c) copy printout of email communication sent; or (d) three (3) business days after deposit in the mail. All such notices will be addressed as shown on the first page or Schedule A of this Agreement, to the site of the Franchised Business in case of notices given to Franchisee, or to such other address as may be designated by a party to this Agreement by written notice to the other party.

19.17. <u>Further Assurances</u>. Each party to this Agreement will execute and deliver such further instruments, contracts, forms, and other documents, and will perform such further acts, as may be necessary or desirable to carry out, complete, and perform all terms, covenants, and obligations contained in this Agreement.

19.18. <u>Schedules</u>. The following schedules form part of this Agreement:

Schedule A - Description of Franchisee's Operating Territory

FRANCHISOR HAS NOT MADE ANY REPRESENTATIONS, PROMISES, GUARANTEES, PROJECTIONS, OR WARRANTIES OF ANY KIND TO FRANCHISEE, FRANCHISEE'S OWNERS, OR THE GUARANTORS TO INDUCE THE EXECUTION OF THIS AGREEMENT OR CONCERNING THIS AGREEMENT EXCEPT AS SPECIFICALLY SET FORTH IN WRITING IN THIS AGREEMENT AND IN FRANCHISOR'S FRANCHISE DISCLOSURE DOCUMENT THAT FRANCHISOR DELIVERED TO FRANCHISEE. FRANCHISEE ACKNOWLEDGE THAT NEITHER FRANCHISOR NOR ANY OTHER PARTY HAS GUARANTEED FRANCHISEE'S SUCCESS IN THE BUSINESS CONTEMPLATED BY THIS AGREEMENT.

IN WITNESS WHEREOF, the parties to this Agreement, on their own behalf or by their duly authorized representatives and intending to be legally bound, hereby have duly executed and delivered this Agreement in multiple counterparts, any of which will have the effect of an original and all of which, when taken together, will constitute one and the same instrument, as of the Effective Date first above written.

| FRANCHISOR: | SET THE STAGE, INC. |
|-------------|---------------------|
|             | Ву                  |
|             | Cameron Wheat, CEO  |
|             | Dated:              |
|             |                     |
| FRANCHISEE: |                     |
|             |                     |
|             | Printed Name        |
|             | Dated:              |
|             |                     |
| FRANCHISEE: |                     |
|             |                     |
|             | Printed Name        |
|             | Dated:              |
|             |                     |

# **SET THE STAGE**<sup>®</sup> FRANCHISE AGREEMENT

# SCHEDULE A

# DESCRIPTION OF FRANCHISEE'S OPERATING TERRITORY

| Franchisee's Operating Territory will be:   |   |
|---|---|
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
| Franchisee's Principal Business Address is: |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
| Agreed To:                                  |   |
|   |   |
|   |   |
| Franchisor                                  |   |
| 2.44.4.4.4.4                                |   |
|   |   |
| Franchisee                                  | _ |
| Tranchisee                                  |   |
|   |   |
|   | _ |
| Franchisee                                  |   |

# EXHIBIT E TO

# SET THE STAGE, INC. FRANCHISE DISCLOSURE DOCUMENT

# RENEWAL & RELEASE AGREEMENT

| THIS AGREEMENT (the "Agreement") is made and entered into as of the day of   |  |  |
|--|--|--|
| , 20 (the "Effective Date"), by and between SET THE STAGE INC. (the "Franchisor"), a Utah corporation with its principal place of business at 39 West 9000 South, Sandy, Utah 84070; and ("you"), whose principal address is   |  |  |
| On or about the following date, you and Franchisor entered into a Set The Stage® franchise agreement (the "Franchise Agreement") for the operation of a franchise at the following location:   |  |  |
| You desire to renew the Franchise Agreement on the terms of our current franchise agreement forms. You desire to release us from any and all claims whatsoever arising out of the negotiation, execution, delivery, and performance of the Franchise Agreement.  |  |  |
| NOW, THEREFORE, in consideration of the foregoing and the mutual promises and covenants contained herein, and for other valuable consideration, the receipt and sufficiency of all of which are hereby acknowledged, you and Franchisor agree as follows:  |  |  |
| 1. Renewal of Franchise Agreement.   |  |  |
| a. The Franchise Agreement, including all appurtenant addenda, certificates, exhibits, options, and obligations of the parties is terminated. The provisions of the Franchise Agreement concerning your obligations upon termination and renewal will continue in full force and effect. The parties agree that this Agreement fully and completely expresses the present understanding between the parties. |  |  |
| b. Contemporaneously with execution of this Agreement, you agree to execute our current franchise agreement forms and pay the relevant renewal fee for the renewal of the franchise. These forms may vary materially from the Franchise Agreement. Royalty Fees, Marketing Fees and other fees will be set at the currently prevailing rates and terms.  |  |  |
| c. You will pay to us the renewal fee outlined in your original Franchise Agreement.   |  |  |
| d. You will refurbish and equip your franchise to conform to the current Operations Manual and standards of our system. This includes:   |  |  |

If Franchisor so require in our reasonable discretion, you or your designated manager will attend and successfully complete the following retraining programs at your expense, including travel, meals, lodging, and our current training fee.

- 2. <u>Communication of Confidential Information</u>. Neither you nor your owners, officers, directors, or other persons enumerated in the Franchise Agreement will communicate or divulge to any person or entity the contents of this Agreement, the contents of the Franchise Agreement, the substance of the Set The Stage franchise operations manuals, or any other nonpublic information related to the operation of the Set The Stage franchise system. You represent and warrant that neither nor any listed individual has communicated or divulged any such information to anyone prior to the date of this Agreement. You will continue to comply with all the confidentiality requirements of the Franchise Agreement.
- 3. <u>Release</u>. You (and your owners, members, partners, officers, and directors) agree to the following general release, subject to and following laws applicable in your jurisdiction, to release us from any claims you may have against us:

In consideration of the mutual covenants and understandings set forth in this release agreement, you release and discharge us and our respective current and former owners, partners, directors, officers, employees and agents from all obligations, duties, covenants and responsibilities to be performed under the franchise agreement with us related to the franchise and the franchise premises ("your Prior Franchise Agreement").

You release and forever discharge us and our respective current and former owners, partners, directors, officers, members, employees and agents from any and all claims, demands, actions or causes of action of every name, nature, kind and description whatsoever, whether in tort, in contract or under statute, arising directly or indirectly out of the offer of, negotiation of, execution of, performance of, nonperformance, or breach of your Prior Franchise Agreement and any related agreements between you and us and out of any other action or relationship between you and us arising prior to the date of the release agreement.

You and Franchisor will represent that this release has been read and that it is fully understood and voluntarily accepted. The purpose of this release is to make a full, final and complete settlement of all claims, known or unknown, arising directly or indirectly out of your Prior Franchise Agreement and the relationship between you and us prior to the date of the renewal [transfer] agreement including, but not limited to, economic loss.

It is expressly understood and agreed that this release is intended to cover and does cover not only all known losses and damages but any further losses and damages not now known or anticipated but which may later develop or be discovered, which arise under your Prior Franchise Agreement prior to the date of the renewal [transfer] agreement, including all effects and consequences.

These releases are intended to waive, release and discharge all claims against us, with the express waiver of any statute, legal doctrine or other similar limitation upon the effect of general releases.

4. <u>Miscellaneous Provisions</u>. This writing constitutes the entire agreement between the parties. It supersedes all prior understandings among the parties with respect to its subject matter. This Agreement may not be modified or amended in a manner adverse to any party except by written agreement signed by that party.

Any party may seek and obtain in any court of competent jurisdiction specific performance and injunctive relief to restrain a violation by the other party of any covenant contained in this Agreement. The prevailing party in any suit or action to enforce this Agreement will be entitled to recover its court costs and reasonable legal fees to be set by the court, including costs and legal fees on appeal.

If a dispute arises, you and Franchisor agree to participate in at least six hours of mediation in accordance with the mediation procedures of the US Arbitration & Mediation Service or of any similar organization that specializes in the mediation of commercial business disputes. You and Franchisor agree to equally share the costs of mediation.

This Agreement is executed in the State of Utah and will be governed by the laws of Utah, which laws will prevail, except to the extent governed by the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051, et seq.). This choice of laws will not include and does not extend the scope of application of any Utah franchise or business opportunity laws. All issues or disagreements relating to this Agreement, will be mediated, tried, heard, and decided in Salt Lake County, Utah.

This Agreement will benefit and bind the respective heirs, executors, administrators, successors, and assigns of the parties.

IN WITNESS WHEREOF, the undersigned being duly authorized has executed this Agreement as of the Effective Date.

| FRANCHISOR: | SET THE STAGE, INC. |
|-------------|---------------------|
|             | Ву                  |
|             | Cameron Wheat, CEO  |
| YOU:        |                     |
|             | [Signature]         |
|             | [Print Name]        |

# EXHIBIT F TO SET THE STAGE, INC. FRANCHISE DISCLOSURE DOCUMENT

# ASSIGNMENT TO ENTITY AGREEMENT

ASSIGNMENT AND CONSENT TO ASSIGNMENT OF FRANCHISE TO A [CORPORATION/PARTNERSHIP/LIMITED LIABILITY COMPANY]

| This Assignment and Consent to Assignment of Franchise to a  |                   |
|--|-------------------|
| [Corporation/Partnership/Limited Liability Company], dated   | ("Assignment"),   |
| is by and among SET THE STAGE, INC., a Utah corporation ("Franchisor");  |                   |
|  | , the             |
| and (collectively, "Assignor"); [Corporation/Partnership/LLC Name], a  |                   |
| [corporation/partnership/limited liability company] ("Assignee"); and those [shareholders/partners/members] of Assignee (individually ["Shareholder"/"Partners"] and collectively ["Shareholders"/"Partners"/"Members"]) listed on Exhibit A attaincorporated herein by reference. |                   |
| Recitals   |                   |
| A. Set The Stage or its predecessor in interest issued to Assignor or its printerest a Franchise Agreement dated (the "Franchise A the Set The Stage Franchise located at "Franchise").  | greement"), for   |
| B. Assignor requests Franchisor's consent to transfer the rights in the Franchisoree.  | nchise to         |
| C. Assignor, Assignee, and [Shareholders/Partners/Members] acknowled Franchisor's consent to this Assignment is required under the terms of the Franchisor's   | _                 |
| Agreement  |                   |
| The parties, intending to be legally bound and for good and valuable cons as follows:  | sideration, agree |
| 1. The effective date of this Assignment is ("Eff  | fective Date").   |
| 2. Franchisor consents to this Assignment subject to the provisions of the Agreement and this Assignment.  | Franchise         |

Assignor in the Franchise to Assignee, subject to the provisions of the Franchise Agreement.

3. On the Effective Date, Assignor assigns and transfers all the right, title, and interest of

- 4. Assignee must pay all fees and perform all obligations under the Franchise Agreement.
- 5. Assignor agrees to remain personally bound by, and personally liable for the breach of, each and every provision of the Franchise Agreement, both monetary obligations and obligations to take or refrain from taking specific actions or to engage or refrain from engaging in specific activities, and is not released from any obligations to Franchisor by this Assignment. After the date of this Assignment, all references to Franchisee in the Franchise Agreement shall refer to both Assignor and Assignee both jointly and severally.

# [Alternate paragraph to be used for Assignment to Corporation.]

- 6. Without the prior written consent of Franchisor, Assignor, Assignee, and Shareholders may not, either voluntarily or by operation of law, make or permit:
  - a) any further transfer or assignment of the Franchise or the Franchise Agreement;
  - b) any pledge or encumbrance of the Franchise;
  - c) any assignment, transfer, or pledge of any equity interest in Assignee including, but not limited to, transfers in any entity that is a Shareholder;
    - d) the creation of new or additional equity interests in Assignee; or
  - e) any amendment of the terms of any organizational documents relating to Assignee.

Equity interests, as used in this Assignment, include direct or indirect equity or beneficial interests in Assignee and the business risks associated with the Franchise including, but not limited to, interests stated as debt that include any type of risk-taking interest or any interest in the profits or appreciation of the Home.

## [Alternate paragraph to be used for Assignment to Partnership.]

- 6. Without the prior written consent of Franchisor, Assignor, Assignee, and Partners may not, either voluntarily or by operation of law, make or permit:
  - a) any further transfer or assignment of the Franchise or the Franchise Agreement;
  - b) any pledge or encumbrance of the Franchise;
  - c) any assignment, transfer, or pledge of any equity interest in Assignee including, but not limited to, transfers in any entity that is a Partner;
    - d) the creation of new or additional equity interests in Assignee;
  - e) the change of a limited partnership interest to a general partnership interest or of a general partnership interest to a limited partnership interest; or

f) any amendment of the terms of any partnership agreement or other organizational documents relating to Assignee.

Equity interests, as used in this Assignment, include direct or indirect equity or beneficial interests in Assignee and the business risks associated with the Home including, but not limited to, interests stated as debt that include any type of risk-taking interest or any interest in the profits or appreciation of the Home.

# [Alternate paragraph to be used for Assignment to Limited Liability Company.]

- 6. Without the prior written consent of Franchisor, Assignor, Assignee, and Members may not, either voluntarily or by operation of law, make or permit:
  - a) any further transfer or assignment of the Franchise or the Franchise Agreement;
  - b) any pledge or encumbrance of the Franchise;
  - c) any assignment, transfer, or pledge of any equity interest in Assignee including, but not limited to, transfers in any entity that is a Member;
    - d) the creation of new or additional equity interests in Assignee; or
  - e) any amendment of the terms of any operating agreement or other organizational documents relating to Assignee.

Equity interests, as used in this Assignment, include direct or indirect equity or beneficial interests in Assignee and the business risks associated with the Home including, but not limited to, interests stated as debt that include any type of risk-taking interest or any interest in the profits or appreciation of the Home.

- 7. Assignor, Assignee, and [Shareholders/Partners/Members] represent and warrant that:
- a) they are the only persons or entities with equity interests in Assignee and their ownership interests are as shown on Exhibit A; and
- b) there is no obligation or intention to issue additional equity interests in Assignee.
- 8. If any [Shareholders/Partners/Members] are trustees or trusts:
- a) the beneficial interests in the trusts may not be assigned, transfers to successor trustees or special trustees may not be made even if the transfer is provided for in any trust agreement, and the trust agreement may not be amended without the prior written consent of Franchisor;
- b) Exhibit A lists all persons who are trustees of any nature or have beneficial interests in any [Shareholder's/Partner's/Member's] trust(s);

- c) this Assignment is not a consent to any future transfers of equity interest(s) of Assignee to any [Shareholder's/Partner's/Member's] trust beneficiaries based on any condition including, but not limited to, attainment of a certain age or occurrence of any event. All future transfers or vesting of equity interest(s) of Assignee are subject to this Assignment; and
- d) Franchisor has not reviewed any trust documents of any [Shareholder's/Partner's/Member's] trust; therefore, this Assignment does not constitute an approval by Franchisor of any documents relating to any [Shareholder's/Partner's/Member's] trust. If any of those documents conflict with or contradict the provisions of this Assignment or Franchisor ownership policies, Franchisor will not be bound by those documents and the provisions of this Assignment will control.
- 9. Franchisor has not reviewed any of Assignee's organizational documents; therefore, this Assignment does not constitute an approval by Franchisor of any documents relating to Assignee. If any of those documents conflict with or contradict the provisions of this Assignment or Franchisor ownership policies, Franchisor will not be bound by those documents and the provisions of this Assignment will control.
- 10. Assignor, Assignee, and [Shareholders/Partners/Members] acknowledge that: (i) Franchisor has not provided any tax or other advice in connection with this Assignment; (ii) Franchisor approval of this Assignment does not constitute tax advice; and (iii) Franchisor has not reviewed or evaluated the validity of Assignee or of any trusts or entities with an equity interest in Assignee.

# [Additional paragraph to be used for Assignment to Corporation.]

- 11. a) Assignor or Assignee must include the following legend on all issued and outstanding shares of stock of Assignee: This stock may not be pledged, sold, assigned or otherwise transferred, in whole or in part, voluntarily or by operation of law, without the prior written consent of Set The Stage, Inc. Any and all transfers are also subject to the terms of the Franchise, including the Franchise Agreement, or other applicable agreements, for each Franchisor Franchise operated by \_\_\_\_\_\_\_ [Corporation].
- b) If Franchisor requests, Assignor or Assignee must send to Franchisor a copy of all outstanding certificates of stock of Assignee.
- 12. No [Shareholders/Partners/Members] are granted approved owner/operator status by this Assignment. However, Assignee and [Shareholders/Partners/Members] must abide by those provisions of the Franchise Agreement relating to the maintenance and protection of the Franchisor System (as defined in the Franchise Agreement) including, but not limited to, those provisions requiring confidentiality and regulating involvement in other or similar residential care or assisted living businesses. A breach of this covenant is a material breach of the Franchise Agreement and entitles Franchisor to enforce all remedies available including, but not limited to, the termination of the Franchise.

- 13. The parties' respective successors, assigns, heirs, and personal representatives are bound by this Assignment. All obligations, agreements, representations, and warranties made by more than one party will be joint and several even if it is not so stated in the relevant paragraph.
- 14. At anytime during normal business hours, Franchisor may examine and copy any of Assignor's, Assignee's, or any [Shareholder's/Partner's/Member's] records, books, financial records, tax returns, or other documents for the purpose of insuring compliance with the Franchise Agreement and this Assignment.
- 15. If Assignor, Assignee, or any [Shareholder/Partner/Member] breaches any of the conditions, representations, agreements, or warranties contained in this Assignment, Franchisor will be entitled to all relief and remedies available by law, and to all relief and remedies granted to Franchisor by the Franchise.
  - 16. Assignor has notified all of Assignor's lien holders and lenders of this Assignment.
- 17. All terms and conditions of the Franchise Agreement remain in full force and effect except as modified by this Assignment including, but not limited to, the terms and conditions of Paragraph 13.3(c) of the Franchise Agreement in the event of the death of Assignor.
- 18. If Assignee's name or the name of any trust or entity with an equity interest in Assignee (collectively "Assignee's Name") contains any reference to "Set The Stage®", "STSTM", or any derivative thereof, or any other Franchisor trademark, then Assignor, Assignee, and [Shareholders/Partners/Members] covenant and agree (i) that they will cause Assignee's Name to be changed, within 30 days after the Effective Date, to delete any such reference without further consideration from Franchisor; (ii) that they will not challenge Franchisor use of any trade name, trademark, or internet domain name on the grounds that it: (a) is similar to Assignee's Name; (b) is likely to cause confusion; or (c) dilutes the value of the trade name; and (iii) that Assignee's Name shall not be used in connection with any trade or business conducted by Assignor, Assignee, or [Shareholders/Partners/Members] except the Franchisor Franchise business.

The parties have signed this Assignment, by their duly authorized representative, evidencing that they have read, understand, and are bound by the terms of this Assignment.

| FRANCHISOR: | SET THE STAGE, INC.      |   |
|-------------|--------------------------|---|
|             | By<br>Cameron Wheat, CEO | _ |
| Assignor:   |                          |   |
| Assignee:   |                          |   |
|             | By:                      |   |

| [Shareholder/Partner/Member] |  |
|------------------------------|--|
| [Shareholder/Partner/Member] |  |
| [Shareholder/Partner/Member] |  |
| [Shareholder/Partner/Member] |  |

# EXHIBIT A Listing of Equity Interests of Assignee

Percentage
Name
Ownership

# EXHIBIT G TO SET THE STAGE, INC. FRANCHISE DISCLOSURE DOCUMENT

#### AGREEMENT FOR PREAUTHORIZED PAYMENTS

SET THE STAGE, INC. ("COMPANY") ID NUMBER: 87-2095089

The undersigned ("DEPOSITOR") authorizes COMPANY to initiate debit entries to the Checking Account indicated below at the DEPOSITORY named below, and authorizes DEPOSITORY to debit to such account all entries COMPANY initiates.

| DEPOSITORY  |                      |
|---|----------------------|
| NAME  |                      |
| BRANCH  |                      |
| CITY  |                      |
| STATE   |                      |
| CHECKING ACCOUNT  |                      |
| NO  |                      |
| ROUTING NUMBER  |                      |
| DEPOSITOR agrees that this authorization will remain in full force and DEPOSITOR has given COMPANY written notice of its revocation in s manner as to afford COMPANY and DEPOSITORY a reasonable oppornotice. | uch time and in such |
| DEPOSITOR'S   |                      |
| NAME  |                      |
| FEIN  |                      |
| DEPOSITOR'S   |                      |
| SIGNATURE   |                      |
| TITLE OF PERSON SIGNING (if signed in a representative capacity)  |                      |
| DATE  |                      |

NOTE: ALL WRITTEN DEBIT AUTHORIZATIONS MUST PROVIDE THAT THE DEPOSITOR MAY REVOKE THE AUTHORIZATION ONLY BY NOTIFYING THE DEBIT ORIGINATOR (COMPANY) IN THE MANNER SPECIFIED IN THE

## AUTHORIZATION.

| PLEASE ATTACH VOIDEI | CHECK OF THE BA  | NK ACCOUNT TO | D BE DEBITED | ALONG |
|----------------------|------------------|---------------|--------------|-------|
| WITH INFORMATION ON  | YOUR CREDIT CARI | O HERE.       |              |       |

| CREDIT CARD TYPE (MC, VISA, ETC.) |
|-----------------------------------|
| NUMBER:                           |
| EXPIRATION DATE:                  |
| NAME ON CARD:                     |
| AUTHORIZATION SIGNATURE:          |

# EXHIBIT H TO SET THE STAGE, INC. FRANCHISE DISCLOSURE DOCUMENT

#### NATIONAL ACCOUNT POLICY AGREEMENT

This agreement is designed to manage the situation where a franchise generates a project, job, or contract where the physical locations of the services extend beyond their own territory and into the territory of another franchise territory. Corporate will act as mediator if any conflict arises out of this agreement.

On an individual basis, if you have a client in your territory and they have service needs in another franchisee's territory, that service would need to be transferred to that territory's franchisee, unless otherwise agreed on by that authorized territory franchisee that your franchise can service it. In the case of the service being referred to the authorized territory franchisee for the work to be performed by them, a ten percent (10%) commission is then owed to you, the referring franchisee, while ninety percent (90%) revenue is then kept by the franchisee fulfilling the service. In the event this scenario was reversed, the same would apply. If a referred service cannot be performed by the authorized territorial franchisee and they agree to pass the service work back to you, the referring franchisee to perform the service, a ten percent (10%) commission is then owed to that authorized territory franchisee, while ninety percent (90%) revenue is then kept by the franchisee fulfilling the service. The same would apply in reverse.

However, all staging marketing materials, including but not limited to brochures, business cards and signs promoting all staging services must be advertising the local franchisee's business. It is the responsibility of the authorized territory franchisee. The furnishings marketing such as tags, labels and signs is permitted by the franchisee that the furnishings came from. The client will always remain in territory boundaries. If your territory can not fulfil service needs within your territory, you must notify Corporate immediately and we may assign service to a nearby territory franchise. All marketing rules stated above will apply.

Corporate reserves the right to perform any work in an un-franchised territory and pay the franchisee who obtained the contract of services a ten percent (10%) commission. If Corporate chooses to allow the franchisee that obtained the contract to perform the work, then a commission/royalty shall be paid to Corporate based on their out of territory royalty percentage according to the franchise agreement. Negotiations to work on the project together is plausible.

Any disagreements with regard to the interpretation of this agreement are to be decided by Corporate at its sole discretion. If any disputes arise that cannot be resolved between two franchised territories then Corporate will become involved and make decisions to resolve the dispute to achieve maximum customer satisfaction and revenue.

| Print Name:              |   |
|--------------------------|---|
| Signed:                  | - |
| Franchised Territory(s): |   |

### EXHIBIT I TO

### SET THE STAGE, INC. FRANCHISE DISCLOSURE DOCUMENT

### CONFIDENTIALITY, NONDISCLOSURE, AND NONCOMPETE AGREEMENT

| This Confidentiality, Nondisclosure, and Noncompete Agreement (the "Agreement") is      |
|---|
| entered into by and between SET THE STAGE, INC. ("Franchisor"), a Utah corporation, and |
| ("Representative").   |

#### **RECITALS**

- A. Franchisor and Representative have entered into, or may enter into concurrently with this Agreement, an employment or independent contractor arrangement ("Relationship") by which Representative agrees to work and advocate on Franchisor's behalf and advance its business interests for compensation. The term of the Relationship shall commence when Representative receives, or agrees to receive, monetary compensation for such work and advocacy and shall continue until the employment or independent contractor arrangement ceases.
- B. In connection with the Relationship, Franchisor intends to disclose to Representative important information regarding Franchisor's business model and business practices which is private, proprietary, and confidential.
- C. Franchisor is only willing to enter into the Relationship on the condition that Representative also enter into this Agreement and observe the restrictive covenants set forth herein.

#### **AGREEMENT**

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties do agree as follows:

- 1. Recitals Incorporated. The recitals above are incorporated into the parties' Agreement.
- 2. Franchisor's Interests. Representative agrees that during the Relationship, Representative will: (a) have access to Franchisor's confidential information and business practices; (b) be specially trained by Franchisor; and (c)be responsible for building Franchisor's good will with clients, vendors, suppliers, etc. Representative agrees that the services which Representative will perform on Franchisor's behalf are special and unique. Representative agrees that Franchisor has a legitimate business interest in keeping information related to its business operations confidential and in protecting itself from competition for the limited period set forth in this Agreement. Representative agrees that the restrictions set forth in this Agreement are no greater than reasonably necessary to protect Franchisor's legitimate interests.

- Confidential Business Information. Franchisor may, from time to time, provide Representative with confidential and proprietary information about its business including, contracts, agreements, designs, product lists, policies, procedures, processes, customer lists, vendor lists, materials, and other information (any such information being the "Business Information"). Without limiting the general nature of the foregoing sentence, Business Information specifically includes: (a) cost and source of products; (b) inventory systems and procedures; (c) training materials, manuals, and videos; (d) vendor lists and contact information; (e) client lists and contact information; (f) lists of other resources used by Franchisor; (g) lists of, and contact information for, industry connections and networking partners (including real estate professionals, developers and builders, investors, property mangers, etc.); (h) identification of upcoming and potential projects; (i) non-pubic information about products and materials provided to third-party media sources (including, without limitation, reality television); (j) nonpublic marketing materials; and (k) any information, pattern, compilation, program, device, method, technique, or process that constitutes a "trade secret" under the Utah Uniform Trade Secrets Act. Business Information may include, but is not limited to, tangible documents or intangible data files. The Business Information also includes any information delivered to Representative under circumstances which a reasonable person would understand to be the delivery of confidential information. Business Information may be provided to Representative orally or in writing or orally, and may come from the owners, principals, or managers of Franchisor or from its employees, representatives, or agents. The Business Information is, and will remain, the sole property of Franchisor and Franchisor will have exclusive rights to all Business Information.
- 4. Duty of Confidentiality. Representative understands and agrees that all Business Information is proprietary to Franchisor and is Confidential. Representative agrees to strictly maintain the confidentiality of the Business Information. Representative agrees to not disclose any Business Information to any third-party. Representative's duty of confidentiality will continue and survive beyond the termination or expiration of the Relationship.
- 5. Use. Representative agrees to use any Business Information exclusively in connection with the Relationship and Representative's work and efforts on Franchisor's behalf and not for any other purpose. Representative shall not create, or allow to be created, any summary of the Business Information or derivative work based on the Business Information.
- 6. Nondisclosure. Representative must not disclose the Business Information, or any portion thereof, to any third-party, except as may be expressly authorized by Franchisor's owners or managers. If Representative receives any subpoena, court order, or is otherwise legally compelled to disclose the Business Information, Representative shall give notice to Franchisor immediately (and in all events prior to making such disclosure) so that Franchisor may take such legal action as it deems necessary.
- 7. Return of Business Information. Representative will return, destroy, or delete any Business Information to Franchisor immediately upon request.
- 8. Noncompete. Representative agrees that he/she will not compete with, and will not assist any other person or entity in competition with, the Franchisor during the term of the

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Relationship. Additionally, for a period of twelve (12) months following the end of the Relationship, Representative will not compete with, and will not assist any other person or entity in competition with, Franchisor; provided that such post-Relationship restriction will be limited to: (a) competition within the State of Utah; or (b) competition involving clients, vendors, suppliers, etc., with whom Representative worked, directly or indirectly, on Franchisor's behalf during the Relationship, regardless of where such clients, vendors, suppliers, etc. are located. When competition becomes permissible under this Agreement, Representative agrees not to use or disclose any Business Information and Representative acknowledges and understands that the duty to keep Business Information confidential is perpetual in nature.

- 9. Nonsolicitation. Representative agrees that he/she will not solicit any owner, manger, employee, agent, or representative of Franchisor or any client, vendor, or supplier of Franchisor: (a) during the Relationship; and (b) for a period of twelve (12) months following the termination of the Relationship. For purposes of this Agreement, to "solicit" means to engage in any form of contact with a person or entity with the intent to encourage that person or entity to cease employment or business with Franchisor, engage in any business or conduct that competes with Franchisor, or take any action that would adversely affect or otherwise impair Franchisor's business or business practices. When solicitation becomes permissible under this Agreement, Representative agrees not to use or disclose any Business Information and Representative acknowledges and understands that the duty to keep Business Information confidential is perpetual in nature.
- 10. Enforcement and Remedies. This Agreement will be governed by the laws of the State of Utah. This Agreement may be enforced by legal action. Representative will be liable to Franchisor for all damages of any sort which Franchisor suffers, or which are asserted against Franchisor, arising out of or pertaining to Representative's breach of any of the covenants, duties, or obligations of this Agreement. Because of the importance of the Business Information, and the harm to Franchisor which is likely to occur if Representative breaches any portion of restrictions identified in this Agreement, the parties agree that, in addition to any other remedies available to Franchisor, such as money damages, this Agreement may be enforced by injunction or temporary restraining order, and Representative specifically waives the requirement for a bond or other security in connection with an injunction or temporary restraining order. Each party WAIVES THE RIGHT TO JURY TRIAL and consents to the jurisdiction of the state or federal courts situated in Salt Lake County, Utah. In any action to enforce or interpret this Agreement, the prevailing party shall be entitled to recover costs and fees, including attorney fees.
- 11. Miscellaneous. Representative has had the chance to review this Agreement with an attorney or other advisor prior to signing. This Agreement shall be binding on the parties and their respective successors and assigns. This Agreement may be executed in counterparts, which may be exchanged by traditional or electronic means. This Agreement constitutes the entire agreement of the parties with respect to the subject matter hereof and may only be amended by a written instrument signed by both parties. This Agreement shall not create a partnership, joint venture, or similar arrangement. This Agreement shall not be considered an employment agreement, offer of employment, or commitment for employment. The terms of this Agreement are severable, and the invalidity or unenforceability of any term will not affect the remainder. To

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the extent any term hereof can be judicially revised rather than being held invalid, the parties intend that such term be so revised and remain intact to the extent legally enforceable.

IN WITNESS of the foregoing, the parties have executed this agreement to be effective on the date stated above.

| FRANCHISOR:     | SET THE STAGE, INC.      |  |
|-----------------|--------------------------|--|
|                 | By<br>Cameron Wheat, CEO |  |
| REPRESENTATIVE: | Signature                |  |
|                 | Printed Name             |  |
|                 | Date:                    |  |

#### **EXHIBIT J**

TO

### STS™ FRANCHISE DISCLOSURE DOCUMENT

## FRANCHISE DISCLOSURE DOCUMENT AND FRANCHISE AGREEMENT STATE LAW ADDENDUM

The following modifications and additions are part of the Set The Stage® Franchise Disclosure Document ("FDD") and Franchise Agreement ("FA") as required by relevant state laws.

These states have statutes which may supersede the Franchise Agreement in your relationship with us including the areas of termination and renewal of the Franchise:

ARKANSAS (Stat. Section 70-807) CALIFORNIA (Bus. & Prof. Code Sections 20000-20043) CONNECTICUT (Gen. Stat. Section 42-133e et seq.) **DELAWARE** (Code, tit.) HAWAII (Rev. Stat. Section 482-E1) **ILLINOIS (815 ILCS 705/1-44) INDIANA (Stat. Section 23-2-2.7)** MICHIGAN (Stat. Section 19.854(27)) **MINNESOTA (Stat. Section 80C.14)** MISSISSIPPI (Code Section 75-24-51) **MISSOURI (Stat. Section 407.400)** NEBRASKA (Rev. Stat. Section 8-401) **NEW JERSEY (Stat. Section 56:10-1) SOUTH DAKOTA (Codified Laws Section 37-5A-51)** VIRGINIA (Code 13.1-557-574, 13.1-564) **WASHINGTON (Code Section 19.100.180)** 

**WISCONSIN (Stat. section 135.03)** 

These and other states may have court decisions which may supersede the Franchise Agreement in your relationship with us, including the areas of termination and renewal of the Franchise.

IN WITNESS WHEREOF, the parties hereto have duly executed and delivered this Addendum as of the Effective Date of the Franchise Agreement.

| US: SET THE STAGE® |              |
|--------------------|--------------|
|                    | (Signature)  |
| By:                |              |
| Cameron Wheat      | (Print Name) |
| Its: CEO           | ,            |
|                    |              |
| Date:              | (Date)       |
|                    |              |

YOU:

# EXHIBIT K TO SET THE STAGE, INC. FRANCHISE DISCLOSURE DOCUMENT

#### **RECEIPT (YOUR COPY)**

This Franchise Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Franchise Disclosure Document and all agreements carefully. If Set The Stage, Inc. offers you a franchise, it must provide this Franchise Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make a payment to, Set The Stage, Inc. or an affiliate in connection with the proposed franchise sale.

If Set The Stage, Inc. does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state agency listed on Exhibit A.

The name, principal business address, and telephone number of each franchise seller offering the franchise are:

Cameron Wheat, 39 West 9000 South, Sandy, UT 84070, (801) 662-9117 Dan Glaser, 708 Austin Ave., Suite 200 Waco, TX 76701, (254) 545-2295

Date of Issuance: March 31, 2023

See Exhibit A for our registered agents authorized to receive service of process.

I have received a Disclosure Document dated as indicated above that included the following Exhibits:

- A State Administrators and Agents for Service of Process
- B List of Franchised Operations
- C Financial Statements
- D Standard Franchise Agreement
- E Standard Renewal and Release Agreement
- F Assignment to Entity Agreement
- G Preauthorized Payments Form
- H National Account Policy Agreement
- I Non-Disclosures / Non-Competition
- J State Specific Addenda
- K Receipt

| 11     | посотре |                                    |
|--------|---------|------------------------------------|
| DATED: | , 20 .  |                                    |
|        | ,       | Signature - Prospective Franchisee |
|        |         |                                    |
|        |         | Printed Name:                      |

# EXHIBIT K TO SET THE STAGE, INC. FRANCHISE DISCLOSURE DOCUMENT

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The name, principal business address, and telephone number of each franchise seller offering the franchise are:

Cameron Wheat, 39 West 9000 South, Sandy, UT 84070, (801) 647-3470 Dan Glaser, 708 Austin Ave., Suite 200 Waco, TX 76701, (254) 545-2295

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- I Non-Disclosures / Non-Competition
- J State Specific Addenda
- K Receipt

| 11     | receipt |    |                                    |  |
|--------|---------|----|------------------------------------|--|
| DATED: | ·       | 20 |                                    |  |
|        |         |    | Signature - Prospective Franchisee |  |
|        |         |    |                                    |  |
|        |         |    | Printed Name:                      |  |