

## FRANCHISE DISCLOSURE DOCUMENT

LMS Franchising, LLC A Missouri limited liability company 11960 Westline Industrial Drive, Suite 355 St. Louis, Missouri 63146 Tel: (888) 567-7836 JGriffard@LittleMedicalSchool.com www.LittleMedicalSchool.com

The franchise that we offer is for Little Medical School, a business that provides curriculum-based educational programs that focus on medicine, science and the benefits of good health for children ages four to 14 years old, and other products and services (each, a "Franchised Business" or "Little Medical School Business"). The business uses proprietary curriculum to teach children the world of medicine by incorporating multi-sensory learning methods and interactive activities, under the name "Little Medical School." We offer individual unit Little Medical School Businesses.

The total investment necessary to begin operation of a Mobile Little Medical School Business under a franchise agreement is \$58,200 to \$79,400. This includes \$50,000 that must be paid to the franchisor or its affiliates. The total investment necessary to begin operation of a Mobile Little Medical School Business Plus Center under a franchise agreement is \$77,450 to \$226,900. This includes \$50,000 that must be paid to the franchisor or its affiliates.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.** 

You may wish to receive your disclosure document in another form that is more convenient for you. To discuss the availability of disclosures in different forms, contact Dr. Mary Mason, President, LMS Franchising, LLC, 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146, (888) 567-7836.

The terms of your contract will govern your franchise relationship. Do not rely on the disclosure document alone to understand your contract. Read your entire contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "<u>A Consumer's Guide to Buying a Franchise</u>," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at <u>www.ftc.gov</u> for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: March 15, 2024

# How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibits F and G.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit D includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Little Medical School business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be a Little Medical School franchisee?	Item 20 or Exhibits F and G list current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

## What You Need to Know About Franchising Generally

<u>Continuing responsibility to pay fees</u>. You may have to pay royalties and other fees even if you are losing money.

**Business model can change**. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier restrictions</u>. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions**. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor</u>. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**<u>Renewal</u>**. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

<u>When your franchise ends</u>. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

## **Some States Require Registration**

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit A.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

## Special Risks to Consider About This Franchise

Certain states require that the following risk(s) be highlighted:

- 1. <u>Out-of-State Dispute Resolution</u>. The franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration, and/or litigation only in Missouri. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in Missouri than in your own state.
- 2. <u>Mandatory Minimum Payments.</u> You must make minimum royalty or advertising fund payment regardless of your sales levels. Your inability to make payments pay result in termination of your franchise and loss of your investment.
- 3. <u>Financial Condition</u>. The franchisor's financial condition, as reflected in its financial statements (see Item 21), calls into question the franchisor's financial ability to provide services and support to you.
- 4. <u>Spousal Liability.</u> Your spouse must sign a document that makes your spouse liable for all financial obligations under the franchise agreement even though your spouse has no ownership interest in the franchise. This guarantee will place both your and your spouse's marital and personal assets, perhaps including your house, at risk if your franchise fails.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

#### NOTICE REQUIRED BY THE STATE OF MICHIGAN

## THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU.

The Michigan Franchise Law states in Sec. 445.1527, Sec. 27 that each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than five years and (ii) the franchise is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchise does not receive at least six months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

(i) The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.

(ii) The fact that the proposed transferee is a competitor of the franchisor or sub-franchisor.

(iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.

(iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

- (h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- (i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

If the franchisor's most recent financial statements are unaudited and show a net worth of less than \$100,000.00, the franchisee may request the franchisor to arrange for the escrow of initial investment and other funds paid by the franchisee until the obligations, if any, of the franchisor to provide real estate, improvements, equipment, inventory, training or other items included in the franchise offering are fulfilled. At the option of the franchisor, a surety bond may be provided in place of escrow.

THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION, OR ENDORSEMENT BY THE ATTORNEY GENERAL.

Any questions regarding this notice should be directed to:

State of Michigan Department of Attorney General CONSUMER PROTECTION DIVISION Attention: Antitrust & Franchise G. Mennen Williams Building, 1st Floor 525 West Ottawa Street Lansing, Michigan 48909 Telephone Number: (517) 373-7117

## Little Medical School<sup>®</sup> Franchise Disclosure Document

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## **EXHIBITS**

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## ITEM 1 <u>THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES</u>

LMS Franchising, LLC, the franchisor of the Little Medical School franchise, is referred to in this franchise disclosure document (the "Disclosure Document") as "we", "us" or "our" as the context requires. A franchisee is referred to in this Disclosure Document as "you" and "your" as the context requires. If you are a corporation, partnership or other legal entity (a "Corporate Entity"), our franchise agreement will also apply to your individual owners, shareholders, members, officers, directors and other principals.

#### **The Franchisor**

We are a Missouri limited liability company established on May 21, 2014. Our principal place of business is 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146. We conduct business under our corporate name LMS Franchising, LLC and under Little Medical School trade name. Our business is operating the Little Medical School Business franchise system and granting franchises to third parties like you to develop and operate a Little Medical School Business. We began offering franchises as of October 2014. Other than as discussed above, we are not in any other business, we have not conducted business in any other line of business, we do not conduct or operate a Franchised Business of the type to be operated by a franchisee, and we have not offered or sold franchises in any other line of business. We do not have any predecessors and we do not have any parent company. Our registered agents for service of process are disclosed in Exhibit B of this Disclosure Document.

#### **The Franchised Business**

We license a system (the "System") for the operation of a Little Medical School Business that provides after school programs, summer camps and special event programs (such as in-school workshops, multi-day programs, and weekend programs) for children ages four to 14, featuring role play and interactive instruction teaching medical and health-related topics, and other products and services (the "Approved Services and Products") using our system curriculum, which is geared toward applying the principals of medicine and science to understand the human body and such other proprietary programs, materials, equipment, products, and supplies that we may designate (the "System Curriculum and Materials").

We refer to Little Medical School Businesses in our System as "Little Medical School Businesses" and we refer to the Little Medical School Business that you will develop and operate as either "your Little Medical School Business" or the "Franchised Business". You may enter into a franchise agreement in the form attached to this Disclosure Document as Exhibit E (the "Franchise Agreement") to develop and operate a single Little Medical School Business within a designated territory. Under the Franchise Agreement you will develop and operate your Little Medical School Business in conformity with the requirements of our System. The System includes Approved Services and Products that we currently designate and that we may modify, add to or discontinue from time to time, and our specifications, methods and procedures for marketing, selling, offering, and providing the Approved Services and Products. The System also features and requires, as designated by us, your exclusive purchase, use, and maintenance of certain merchandise, inventory, products, supplies, and goods constituting or comprising the Approved Services and Products offered for sale and/or the services provided and further includes displays, equipment, furniture, and fixtures designated by us (collectively, the "System Supplies"). You must operate your Little Medical School Business in conformity with the specifications, procedures, criteria and requirements that we designate in our confidential operations manual and other proprietary manuals that we may designate and loan to you and, as we may from time to time supplement and modify other manuals and communications (collectively, the "Manuals").

The services that are offered include, but are not limited to: pre-determined program packages for after school or summer camps, a variety of our proprietary medical and health oriented themed programs (that include topics such as: the heart, lungs, brain, blood, CPR, first aid, healthy eating, etc.), scouting

workshops and special event programs all of which complement our System Curriculum and Materials. Additional services are customizable as a Franchised Business may also offer middle school programs, daytime programs for pre-school age children, fundraising programs, special needs programs and other types of medical-related programs, services and products approved by us.

We offer a designated territory that is comprised of a population of approximately 60,000 children between the ages of five and 14. Your Little Medical School Business may be a mobile business that may be administratively managed as a home-based business that, if permitted by law, may be administratively managed from your home (an "Administrative Office") provided that you only offer and provide the Approved Services and Products of your Little Medical School Business at authorized schools, hospitals, community centers or other community based sites that we authorize and that are located within your designated territory ("Third Party Sites"). You may not establish a permanent presence at Third Party Sites, and you may not build out or add furniture and fixtures to any Third Party Site. Within your designated territory, we also give you the option to establish a Little Medical School Business at a fixed retail location from which you may also offer the Approved Services and Products of your Little Medical School Business (a "Center"). Within this Disclosure Document we refer to your Little Medical School Business as a "Mobile Little Medical School Business" if you elect to operate your Little Medical School Business as a mobile based business operated from Third Party Sites and we refer to your Little Medical School Business as a "Mobile Little Medical School Business Plus Center" if you elect to also establish a Center.

The System is presently identified by the Little Medical School trademark, Little Medical School logo and other trademarks, service-marks, logotypes, and commercial symbols as we may designate, modify and adopt from time to time for use in the System and as same may or may not be registered with the United States Patent and Trademark Office (collectively referred to as the "Licensed Marks"). The System features the prominent display of the Licensed Marks and our trade dress.

## **Franchise Agreement**

You may enter into a Franchise Agreement in the form attached to this Disclosure Document as <u>Exhibit E</u> to develop and operate one Little Medical School Business within a designated territory and in conformity with the requirements of our System. At the time of signing the Franchise Agreement we will designate a geographic area comprising your designated territory where you will offer and provide our Approved Services and Products using only our System Curriculum and Materials. At the time of signing the Franchise Agreement you may elect to establish your Little Medical School Business as either a Mobile Little Medical School Business or Mobile Little Medical School Business Plus Center. If you do not have an approved site for your Center you must select a site in accordance with the Franchise Agreement and obtain our written approval of the Center. Your rights in the System will be limited to the establishment and operation of a single Little Medical School Business offering, selling, and/or providing only our Approved Services and Products from your approved Little Medical School designated territory and using only our System.

## **Our Affiliates**

## Mason MedStat Media, LLC

Our affiliate Mason MedStat Media, LLC is a Missouri limited liability company established on February 19, 2010. This affiliate maintains a principal business address at 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146. This affiliate is a designated supplier of the curriculum, program packages and instructor kits as an approved vendor to franchisees. This affiliate is the owner of the Licensed Marks. This affiliate has not in the past and does not now offer franchises in any lines of business.

## LMS Wholesale, LLC

Our affiliate LMS Wholesale, LLC is a Missouri limited liability company established on July 2, 2019. This affiliate maintains a principal business address at 711960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146. This affiliate is a designated supplier of toys to franchisees. This affiliate has not in the past and does not now offer franchises in any lines of business.

## Dr. Genie's Kids Inc.

Our affiliate Dr. Genie's Kids Inc. is a Missouri 501(c)(3) corporation established on January 8, 2016. This affiliate maintains a principal business address at 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146. This affiliate may partner with our franchisees for certain charity programs. This affiliate has not in the past and does not now offer franchises in any lines of business.

#### Loyalty Franchising, LLC

Our affiliate Loyalty Franchising, LLC is a Virginia limited liability company established on September 23, 2020. This affiliate maintains a principal business address at 780 Lynnhaven Parkway, Suite 240, Virginia Beach, Virginia 23452. This affiliate has not in the past and does not now offer franchises in any lines of business.

## Loyalty, LLC

Our affiliate Loyalty, LLC is a Virginia limited liability company established on November 6, 2017. This affiliate maintains a principal business address at 780 Lynnhaven Parkway, Suite 240, Virginia Beach, Virginia 23452. This affiliate has not in the past and does not now offer franchises in any lines of business.

## Market and Competition

The general market for the services and products offered by a Little Medical School Business is extremely competitive. You will be competing with numerous businesses that sell, offer and provide after school and/or summer camp programs that focus on educating children on medicine and various health-related topics. You will be competing with many local businesses that are independently owned or part of regional or national franchise chain. These competing businesses will include businesses that sell, offer and provide services and products that provide educational after school and/or summer camp programs and other products and services. The market for the products and services sold by the Franchised Business is not seasonal and is very highly competitive.

## **Industry Specific Laws**

Many states and local jurisdictions have laws, rules, and regulations that may apply to the Franchised Business, including rules and regulations related to health and safety requirements concerning after school and/or summer camp programs. Many states require that you be "cleared" to offer after-school classes in the public school system, which may require that you consent to a background check and verification of identification. This may require completing specific forms and being fingerprinted. You must evaluate and you must obtain the necessary licenses, certification, permits, and approval necessary to establish and operate the Franchised Business. You must investigate all of these laws. You must check your state, county and local jurisdiction about these rules and regulations and you should consult with your own legal advisor. You also must comply with all applicable laws, rules, and orders of any governmental authority concerning any pandemic or public health crisis, which may require businesses in the educational services industry to materially modify, limit, or cease operations for an indeterminate period.

Many states and local jurisdictions have laws, rules, and regulations that may apply to your Little Medical School Business, including rules and regulations related to construction, design and maintenance of your Little Medical School Business, construction requirements, zoning; health and sanitation requirements for your Little Medical School Business operations and employee practices; employee health and safety and emergency preparedness; use, storage and disposal of waste; product labeling; equal access for the disabled

(including requirements imposed by The Americans with Disabilities Act of 1990 and numerous state equivalent laws that may affect your Little Medical School Business construction and/or location requirements, including specialized entrance ramps, doors, seating, bathroom facilities and other facility requirements). You should investigate and evaluate how these regulations and requirements and other regulations and requirements apply in the geographic where you will be locating your Little Medical School Business. You should consult with your attorney concerning these and other local laws, rules and regulations that may affect the operation of your Little Medical School Business.

#### ITEM 2 BUSINESS EXPERIENCE

#### Dr. Mary Mason, Founder and President/CEO

Dr. Mary Mason is our Founder and President/CEO and has served in this role since our formation in May 2014, in. St. Louis, Missouri. From February 2010 to present, Dr. Mason has served as the President of our affiliate, Mason MedStat Media, LLC in St. Louis, Missouri. From March 2014 to present, Dr. Mason has served as the Chief Medical Officer and Senior Vice President of Envolve in St. Louis, Missouri. From July 2011 to present, Dr. Mason has served as an Adjunct Lecturer and Clinical Instructor for Internal Medicine at the Washington University John Olin School of Business in St. Louis, Missouri.

#### Dr. John Mason, Vice President

Dr. John Mason is our Vice President and has served in this role since our formation in May 2014, in St. Louis, Missouri. From February 2010 to present, Dr. Mason has served as the Vice President of our affiliate, Mason MedStat Media, LLC in St. Louis, Missouri. From June 2003 to present, Dr. Mason has served as a Partner of St. Louis Surgical in St. Louis, Missouri.

#### Jennifer Griffard, Chief Operating Officer

Jennifer Griffard is our Chief Operating Officer and has served in this role since our formation in May 2014, in St. Louis, Missouri. From 2014 to present, Ms. Griffard has served as the Chief Operating Officer of our affiliate, Mason MedStat Media, LLC in St. Louis, Missouri.

#### Grace Cameron, Administrative Director

Grace Cameron is our Administrative Director and has served in this role since August 2022, in St. Louis, Missouri. From June 2022 to August 2022, Ms. Cameron has served as a Design Assistant of Two Blind Guys in Des Peres, Missouri. From July 2019 to April 2022, Ms. Cameron has served as an Administrative Assistant of Chesterfield Montessori School in Chesterfield, Missouri. From September 2018 to June 2019, Ms. Cameron has served as a Direct Care Counselor of Alsana in Ballwin, Missouri.

## Kristen Masiel, Curriculum Director and Education Specialist

Kristen Masiel is our Curriculum Director and Education Specialist and has served in this role since July 2023. From September 2005 to July 2023, Ms. Masiel was a teacher for Rohan Woods School in St. Louis, Missouri.

## ITEM 3 <u>LITIGATION</u>

We have been subject to the following litigation:

#### **Concluded Actions**

On January 30, 2019, a Consent Order was entered in the matter of In re LMS Franchising, LLC d/b/a Little Medical School, Case No. 2018-0738, related to allegations by the Securities Commissioner of Maryland that we violated Maryland Franchise Law by making a single unauthorized sale in 2018 when we accepted a signed Franchise Agreement one day after our Maryland registration had expired and without the franchisee having executed a separate Maryland addendum to the Franchise Agreement. We neither admitted nor denied the allegations. We engaged an attorney experienced in franchise law compliance matters to provide sales compliance training to our officers and sales personnel. Under the Consent Order we agreed to: immediately and permanently cease offering and selling franchises in violation of the Maryland Franchise Law; diligently pursue the completion of our application to register our franchise offering in Maryland; and offer to rescind the Franchise Agreement that was the subject of the unauthorized sale.

Other than this action, no litigation is required to be disclosed in this Item.

## ITEM 4 BANKRUPTCY

No bankruptcy information is required to be disclosed in this Item.

## ITEM 5 INITIAL FEES

#### **Franchise Agreement**

When you sign a Franchise Agreement you will pay to us a non-refundable initial franchise fee of \$35,000 (the "Initial Franchise Fee"). The Initial Franchise Fee is fully earned by us upon payment. In 2023, our Initial Franchise Fee was between \$35,000 and \$60,000. The method we use to calculate the Initial Franchise Fee is uniform for all franchises that we offer through this Disclosure Document, except that we offer the following discounts:

## (a) Veteran's Discount

We offer a 10% discount off of the Initial Franchise Fee for franchisees who are active members or veterans of the United States military who enter into additional Little Medical School Franchise Agreements. This discount cannot be combined with other discounts of the Initial Franchise Fee.

## (b) Healthcare Professional and Teacher Discount

We offer a \$2,500 discount off of the Initial Franchise Fee for franchisees who are healthcare professionals or teachers. The discount must be requested at the time of signing the Franchise Agreement and represents a one-time discount applicable to only the Initial Franchise Fee. This discount is subject to our approval of franchisee entering into our franchise system and the franchisee's satisfaction of the qualifications for this discount, including, but not limited to, documentation of employment. This discount cannot be combined with other discounts of the Initial Franchise Fee.

#### (c) <u>Referral Fee</u>

If an existing franchisee refers a new prospective franchisee to us who ultimately acquires a Little Medical School Business, we currently pay the referring franchisee a referral fee of \$1,000. We reserve the right to discontinue this practice or change the amount of the referral fee at any time.

#### (d) In Term Additional Territory

If during the term of your initial Franchise Agreement you are approved by us and enter into an additional Little Medical School Franchise Agreement, the Initial Franchise Fee for each subsequent Little Medical School Franchise Agreement will be \$18,000 and will not be subject to any other discount. Prior to entering into any additional Franchise Agreements with us you must be in compliance with the terms of all of your agreements with us and you must obtain our approval. This discount is subject to our approval of franchisee entering into our franchise system and the franchisee's satisfaction of our qualifications for this discount, including, but not limited to, appropriate financial statements. This discount cannot be combined with other discounts of the Initial Franchise Fee.

## **Opening Inventory**

You must purchase your opening inventory of certain System Curriculum and Materials from us or our affiliates. We estimate that your initial opening inventory of System Supplies that you must purchase from us or our affiliates will be \$15,000. This includes: (1) access to our current programming (400 hours of programming), any new programs we create in the future; (2) Little Medical School Part 1 product and instructor kits (six hours of programming); (3) Little Veterinarian School Part 1 product and instructor kits (six hours of programming); and (4) Little Medical School summer camp product and instructor kits (25 hours of programming). The kits come with enough products for 12 students. Your initial opening inventory fees will be fully earned by us upon payment and are non-refundable.

## ITEM 6 <u>OTHER FEES</u>

Type of Fee (Note 1)	Amount	Due Date	Remarks
Royalty (Notes 2 and 3)	8% of Gross Sales, but subject to Minimum Monthly Royalty Fee Requirements	Monthly on the 5 <sup>th</sup> of each month for the preceding month	Will be debited automatically from your bank account by ACH or other means designated by us. Subject to Minimum Monthly Royalty Fee Requirements.
Brand Development Fund <sup>(Note 4)</sup>	Up to 2% of Gross Sales, currently \$100 per month	Monthly on the 5 <sup>th</sup> of each month for the preceding month	Will be debited automatically from your bank account by ACH or other means designated by us.
Franchisee Directed Local Marketing (Note 5)	Up to 2% of Gross Sales. Currently, we do not require you to spend any amount on local marketing.	As incurred	We reserve the right to require that you spend not less than 2% of your Gross Sales each month on pre- approved marketing within your designated territory. Currently, we do not require you to spend any amount on local marketing.
Online Ordering, Customer Rewards, and Gift Cards <sup>(Note 6)</sup>	Currently not implemented by us but may be implemented in the future	As invoiced and as incurred	Fees for access to ordering and other systems we designate for online ordering, customer rewards, and/or gift card system management and redemption.
Technology <sup>(Note 7)</sup>	Up to \$500 per month, currently \$50 per month	Monthly on the 5 <sup>th</sup> of each month for the preceding month	Will be debited automatically from your bank account by ACH or other means designated by us.
Local and Regional Advertising Cooperatives <sup>(Note 8)</sup>	As established by cooperative members, but not exceeding 2% of Gross Sales	As established by cooperative members	Established by cooperative members, but not exceeding 2% of Gross Sales.
Annual Conference Attendance Fee <sup>(Note 9)</sup>	Our then current conference fee, not greater than \$750	When invoiced and before conference	Will be debited automatically from your bank account by ACH or other means designated by us.
Additional Employee Initial Training	Our then current training fee, currently \$250 per person per day	When invoiced and prior to training	Under our pre-opening initial training, we will train you or your Managing Owner and one designated manager at no additional charge. This fee is for initial training, either before or after you open. Initial training is conducted at facilities we designate

			and you must pay for all other expenses of your trainees, including salary, travel and accommodations.
Supplemental On-Site Training	Our then current daily rate per trainer, plus expenses we incur. Current rate is \$250 per day. Subject to increase to \$500 per day	When invoiced and prior to training	If you request or we require on-site training at your Little Medical School Business, you must pay our then current trainer fee plus our expenses related to travel and accommodations.
Continuing Education and Conferences	Will vary under circumstances. Continuing education is estimated not to exceed \$250 per person per day, plus expenses we incur. There will be a registration fee for conferences.	When invoiced	The location for the continuing education will be at our headquarters although we reserve the right to provide it over the internet or telephone.
Interest	18% per annum from due date	On demand	Payable on all overdue amounts, fees, charges, and payments due to us under the Franchise Agreement. Interest rate cannot exceed legal rate allowed by law and may be adjusted to reflect same.
Reporting Non-Compliance	\$150 per occurrence	14 days of invoice	Payable for failure to timely submit Royalty and Activity Reports, and other reports and financial statements as required under Franchise Agreement.
Operations Non-Compliance	\$450 to \$1,000 per occurrence	14 days of invoice	Payable for failure to comply with operational standards as required and specified under Franchise Agreement, plus inspection and re-inspection costs incurred by us.
Payment Non-Compliance	\$150 per occurrence	14 days of invoice	Payable for failure to timely pay, when due, a fee or payment due to us under the Franchise Agreement, plus interest, costs and legal fees.
Audit	Cost of audit	On demand	For costs incurred by us for each financial audit, provided the audit determines underreporting of 2% or greater during any designated audit period. Includes fees incurred by us

			including audit, legal, travel and reasonable accommodations.
Collections	Actual fees, costs, and expenses	On demand	For costs and expenses incurred by us in collecting fees due to us, and/or to enforce the terms of the Franchise Agreement or a termination of the Franchise Agreement. Includes costs and expenses of re-inspections required by quality assurance audit.
NSF Check Fee of Failed Electronic Fund Transfer	5% of amount or \$50, whichever is greater, or maximum fee allowed by law	On demand	Payable if your bank account possesses insufficient funds and/or fails to process a payment or transfer related to a fee due from you to us.
Non-Compliance	Actual fees, costs, and expenses	On demand	Fees, costs and expenses incurred by us as a result of your breach or non- compliance with the terms of your Franchise Agreement.
Supplier Review	Actual fees, costs, and expenses, subject to a minimum of \$100 per supplier or product	As invoiced	You must pay us the costs incurred by us to review and evaluate a potential supplier, product, or service that you submit to us for approval.
Management Service	Actual costs incurred by us	As invoiced	Payable if we elect to manage the Franchised Business due to a failure by you to have the Franchised Business managed by an authorized Managing Owner or Manager.
Supplemental System Curriculum and Materials <sup>(Note 10)</sup>	\$200 to \$900 per unit of supplemental System Curriculum and Materials, with a minimum spend of \$5,000 per year. Minimum is subject to a 10% increase per annum	On demand	Will be debited automatically from your bank account by ACH or other means designated by us.
Website Maintenance and Promotion Fee	Currently \$65 to \$125 per hour	As incurred	You must pay us a website maintenance and promotion fee to update and/or promote your website or Digital Media at your request.
Background Check Service Fee	Currently \$30 to \$45 per person for each county and national background check	As incurred	Payable to the background check service provider for each background check performed.

	performed when hiring instructors		
Resale Assistance Fee	As agreed, generally a percentage of the total consideration you receive for the sale of your Franchised Business	As incurred	You must pay this amount if you want to sell your franchise and we find a buyer for you. This fee is in addition to any transfer fee.
Transfer	\$5,000	On demand	Payable if we approve your transfer request, but prior to execution of final transfer agreements and authorization.
Renewal	\$6,000	On signing renewal Franchise Agreement	Payable if we approve your renewal request and upon signing our then current Franchise Agreement.

## Explanatory Notes to Item 6 <u>"Other Fees"</u>

<u>Note 1: Type of Fee</u> – The above table describes fees and payments that you must pay to us, our affiliates, or that our affiliates may impose or collect on behalf of a third party. All fees are uniformly imposed for all franchises offered under this Disclosure Document, are recurring, are not refundable, and are payable to us, unless otherwise specified. Payment is subject to our specification and instruction, including, our election to have all fees automatically drafted from your business bank account or automatically debited or charged to your business bank account. You will be required to sign an ACH Authorization Form (Franchise Agreement, <u>Exhibit 4</u>) permitting us to electronically debit your designated bank account for payment of all fees payable to us and/or our affiliates. You must deposit the Gross Sales of your Little Medical School Business into the designated bank accounts that are subject to our ACH authorization. You must install and use, at your expense, the pre-authorized payment, point of sale, credit card processing, automatic payment, automated banking, electronic debit and/or electronic funds transfer systems that we designate and require in the operation of your Little Medical School Business. You must pay all service charges and fees charged to you by your bank so that we may electronically debit your bank account.

<u>Note 2: Royalty Fees</u> – The royalty fee is a continuing monthly fee equal to the greater of either: (a) 8% of Gross Sales (the "Royalty Rate"); or (b) the amount of your then applicable monthly minimum Royalty Fee requirement (the "Monthly Minimum Royalty Fee Requirement") as determined in accordance with the schedule below.

Monthly Minimum Royalty Fee Requirement			
Months $1-2$	\$0 per month		
Months $3 - 12$	\$300 per month		
Months 13 – 24	\$450 per month		
Months 25 – 36	\$600 per month		
Months 37 and each month thereafter	\$750 per month		
<u>Commencement</u> : In determining the applicable Monthly Minimum Royalty Fee Requirement "Month 1" automatically commences on the earlier of			

Actual Business Commencement Date or the Scheduled Business Commencement Date.

<u>Renewal Term</u>: During any applicable renewal term, the Monthly Minimum Royalty Fee Requirement shall be not less than the Monthly Minimum Royalty Fee Requirements applicable in months 37 and each month thereafter and shall be subject to increase as determined by us.

If any federal, state or local tax other than an income tax is imposed on the Royalty Fee which we cannot directly and, dollar for dollar, offset against taxes required to be paid under any applicable federal or state laws, you must compensate us in the manner prescribed by us so that the net amount or net effective Royalty Fees received by us is not less than 8% of your Gross Sales.

<u>Note 3: Gross Sales</u> – "Gross Sales" means the total dollar sales from all business and customers of your Little Medical School Business and includes the total gross amount of revenues and sales from whatever source derived, whether in form of cash, credit, agreements to pay or other consideration including the actual retail value of any goods or services traded, borrowed, or received by you in exchange for any form of non-money consideration (whether or not payment is received at the time of the sale), from or derived by you or any other person or Corporate Entity from business conducted or which started in, on, from or through your Little Medical School Business and/or your Little Medical School Business Center, whether such business is conducted in compliance with or in violation of the terms of the Franchise Agreement. Gross Sales include the total gross amount of revenues and sales from whatever source derived from and/or derived by you (including any person and/or Corporate Entity acting on your behalf) from business conducted within and/or outside your designated territory that is related to your Little Medical School Business Center, within your designated territory, outside your designated territory, and/or otherwise. Gross Sales do not include (a) sales taxes that you collect and remit to the proper taxing authority, and (b) authorized promotional discounts that you provide to customers.

<u>Note 4: Brand Development Fund</u> – The brand development fund fee is a continuing monthly fee equal to an amount of up to 2% of your monthly Gross Sales (the "Brand Development Fund Fee"). We currently charge a fixed monthly Brand Development Fund Fee of \$100 per month.

<u>Note 5: Franchisee Directed Local Marketing</u> – Currently, we do not require you to spend any amount on the local marketing of your Little Medical School Business within your designated territory. We reserve the right to require that on an on-going monthly basis, you spend not less than 2% of your monthly Gross Sales on the local marketing of your Little Medical School Business within your designated territory and in accordance with our standards and specifications.

<u>Note 6: Online Ordering, Customer Rewards, and Gift Cards</u> – As designated by us from time to time you must pay to us, our affiliate or our designated vendors, monthly, weekly, and/or per transaction fees related to online, business management system integrated, web based, and/or app based, ordering, customer rewards, and/or gift card systems. Currently we have not implemented a fee for these systems but require that you access and purchase these services as business management system integrations from our currently designated business management system vendor. See, Item 11 for additional details.

<u>Note 7: Technology Fee</u> – The continuing monthly technology fee is an administrative fee and is not associated with any particular service but is used, at our discretion, to defray some of our costs related to system website and intranet (the "Technology Fee"). Currently we charge a monthly Technology Fee of \$50 per month but reserve the right to increase the Technology Fee any time in the future provided that the monthly Technology Fee shall not exceed \$500 per month.

<u>Note 8: Local and Regional Advertising Cooperatives</u> – If two or more Little Medical School Businesses are operating within a geographic area, region, or market designated by us (a "designated market"), we reserve the right to establish and require your participation in a local or regional advertising cooperative within the designated market. If a local or regional advertising cooperative is established within a designated market that includes your Little Medical School Business(es), you will be required to participate in the cooperative and make on-going payments to the cooperative in such amounts and subject to such caps as established by the cooperative members. We anticipate that each Little Medical School Business franchisee will have one vote for each Little Medical School Business located within the cooperative market and that cooperative decisions shall be made based on approval of a simple majority vote with a quorum of not less than 25% of the designated cooperative members. Contributions to a local or regional cooperative that we designate will count toward satisfaction of your minimum local marketing requirements and shall not exceed 2% of your monthly Gross Sales.

<u>Note 9: Annual Conference Attendance Fee</u> – If we offer a franchisee annual conference in a given year you will be required to attend the conference on the dates and at the location that we designate. You will be responsible for all travel and lodging expenses. We may charge you an annual conference fee in an amount not exceeding \$750. We reserve the right to charge the annual conference fee to those franchisees that do not attend. We will not require your attendance at an annual conference for more than five days during any calendar year.

<u>Note 10:</u> Supplemental System Curriculum and Materials – We are the exclusive supplier of the System Curriculum and Materials. The products and services that your Little Medical School Business provides must be based on, utilize, and conform to our System Curriculum and Materials as we designate and may modify from time to time. The supplemental System Curriculum and Materials fee is an ongoing additional cost that ranges between \$200 and \$900 per unit of System Curriculum and Materials, each unit of which includes the product and supplies needed for the conduct of classes for 12 students. The range reflects that the cost will vary depending on the specific type of program. Notwithstanding the foregoing, the supplemental System Curriculum and Materials may include expansion packs and enhancements to lesson plans, programs, and topics that are a part of the Core Curriculum Suite. We require you to purchase at least \$5,000 of supplemental System Curriculum and Materials as part of the System Curriculum and Materials for us each calendar year.

## ITEM 7 ESTIMATED INITIAL INVESTMENT

## YOUR ESTIMATED INITIAL INVESTMENT

## A. Mobile Little Medical School Business

Type of Expenditure	Amount	Method of Payment	When Due	To Whom Payment is Made
Initial Franchise Fee <sup>(Note 1)</sup>	\$35,000	Lump sum	When Franchise Agreement is signed	Us
Construction and Leasehold Improvements (Note 2)	\$0	As arranged	As incurred	Contractors, suppliers, and/or landlord
Lease Deposits – Three Months (Note 3)	\$0-\$1,350	As arranged	As incurred	Landlord
Furniture, Fixtures and Equipment (Note 4)	\$0-\$1,500	As arranged	As incurred	Suppliers
Signage (Note 5)	\$0	As arranged	As incurred	Suppliers
Computer, Software, and Business Management System <sup>(Note 6)</sup>	\$0 - \$2,500	As arranged	As incurred	Suppliers
Grand Opening Marketing <sup>(Note 7)</sup>	\$0-\$5,000	As arranged	As incurred	Suppliers
Initial Inventory (Note 8)	\$15,000	As arranged	As incurred	Us, suppliers
Utility Deposits (Note 9)	\$0-\$300	As arranged	As incurred	Suppliers
Insurance Deposits – Three Months <sup>(Note 10)</sup>	\$550 - \$1,100	As arranged	As incurred	Insurers
Travel for Initial Training <sup>(Note 11)</sup>	\$800 - \$1,400	As arranged	As incurred	Airlines, hotels, restaurants

Professional Fees (Note 12)	\$3,000 - \$5,000	As arranged	As incurred	Attorneys, accountants, architects, advisors
Licenses and Permits <sup>(Note 13)</sup>	\$350 - \$750	As arranged	As incurred	Government
Additional Funds – Three Months (Note 14)	\$3,500 - \$10,500	As arranged	As incurred	Us, employees, suppliers, landlord, utility suppliers
Total Estimate (Note 15)	\$58,200 - \$79,400			·

## **B. Mobile Little Medical School Business Plus Center**

Type of Expenditure	Amount	Method of Payment	When Due	To Whom Payment is Made
Initial Franchise Fee <sup>(Note 1)</sup>	\$35,000	Lump sum	When Franchise Agreement is signed	Us
Construction and Leasehold Improvements (Note 2)	\$0 - \$100,000	As arranged	As incurred	Contractors, suppliers, and/or landlord
Lease Deposits – Three Months (Note 3)	\$2,100 - \$4,050	As arranged	As incurred	Landlord
Furniture, Fixtures and Equipment (Note 4)	\$15,000 - \$25,000	As arranged	As incurred	Suppliers
Signage (Note 5)	\$1,500 - \$5,000	As arranged	As incurred	Suppliers
Computer, Software and Business Management System <sup>(Note 6)</sup>	\$0-\$2,500	As arranged	As incurred	Suppliers
Grand Opening Marketing <sup>(Note 7)</sup>	\$0-\$5,000	As arranged	As incurred	Suppliers
Initial Inventory (Note 8)	\$15,000	As arranged	As incurred	Us, suppliers

## YOUR ESTIMATED INITIAL INVESTMENT

Utility Deposits (Note 9)	\$300 - \$1,500	As arranged	As incurred	Suppliers
Insurance Deposits – Three Months <sup>(Note 10)</sup>	\$900 - \$1,500	As arranged	As incurred	Insurers
Travel for Initial Training <sup>(Note 11)</sup>	\$800-\$1,400	As arranged	As incurred	Airlines, hotels, restaurants
Professional Fees (Note 12)	\$3,000 - \$5,000	As arranged	As incurred	Attorneys, accountants, architects, advisors
Licenses and Permits <sup>(Note 13)</sup>	\$350 - \$950	As arranged	As incurred	Government
Additional Funds – Three Months (Note 14)	\$3,500 - \$25,000	As arranged	As incurred	Us, employees, suppliers, landlord, utility suppliers
Total Estimate (Note 15)	\$77,450 - \$226,900			

## Explanatory Notes to Item 7 For a Franchise Agreement

<u>Note 1: Initial Franchise Fee</u> – The Initial Franchise Fee to operate a single franchise Little Medical School Business under a Franchise Agreement is \$35,000. All fees are non-refundable. We do not finance any portion of your initial fees.

<u>Note 2: Construction and Leasehold Improvements</u> – If you operate your Little Medical School Business as a Mobile Little Medical School Business then you may administratively operate the business from your home provided that you only offer and provide the Approved Services and Products of your Little Medical School Business from temporary authorized Third Party Sites that you license or lease on a non-exclusive and short-term basis. Examples of Third Party Sites include, but are not limited to, authorized schools, hospitals, community centers or other community based sites. For a Little Medical School Business operated as a Mobile Little Medical School Business you will not incur expenses for construction, leasehold improvements, furniture or fixtures.

If you operate your Little Medical School Business as a Mobile Little Medical School Business Plus Center then you will develop a fixed location retail Center within your Designated Territory at a location that we approve and subject to our standards and specifications. This estimate is for the cost of construction, construction management and build-out of the Mobile Little Medical School Business Plus Center but does not including furniture, fixtures and equipment. Our estimates are based on the assumption that the typical square footage of a Mobile Little Medical School Business Plus Center is 1,500 to 2,000 square feet. These estimates are based on the assumption that the location that you select for your Mobile Little Medical School Business Plus Center is a site delivered to you at a pre-existing stage where existing interior improvements consist of installed and functional heating/cooling with delivery systems, essential lighting, electrical switches and outlets, lavatories, a finished ceiling, walls prepared for painting and a concrete slab floor. This estimate does not include architectural fees or other fees charged by licensed professionals other than general contractors and licensed tradesmen and do not include any special heating cooling or ductwork required by a Mobile Little Medical School Business Plus Center. The low end of this estimate assumes that the Center operates at a location that was previously a school or other community based site. The costs for developing your Little Medical School Business may be higher or lower than the estimates provided.

<u>Note 3: Lease Deposits – Three Months</u> – If you operate your Little Medical School Business as a Mobile Little Medical School Business Plus Center, you must operate your Little Medical School Business from a Little Medical School Center that we approve and complies with state and local laws. If you do not already own or lease a suitable location you will be required to lease a location that meets our standards and is approved by us. This estimate is based on the assumption that you will be leasing your Little Medical School Center and is for the estimated amount of the initial lease deposit that you will be required to pay to the landlord at the time of signing your lease and before opening your Business. The estimate is based on the assumption that your Business is 1,500 to 2,000 square feet. The amount of your lease deposit is something that you will directly negotiate with the landlord and will vary significantly based on a number of factors that include location and your own negotiations. This estimate does not include the purchase of real property should you elect to purchase the real property of your Little Medical School Center.

<u>Note 4: Furniture and Fixtures</u> – You will be required to purchase certain types of equipment for your Little Medical School Business, such as toys, computer equipment and bins from us, our approved manufacturers, and/or suppliers and/or subject to our specifications. If you operate your Little Medical School Business as a Mobile Little Medical School Business Plus Center, you will be required to purchase certain types of furniture and fixtures, such as desks, chairs, filing cabinets, storage cabinets, and bins from us, our approved manufacturers, and/or suppliers and/or subject to our specifications. The costs for furniture and fixtures may differ depending on the material quality and on other factors. Significant factors that will influence and will increase the cost of furniture, fixtures and equipment will depend on the size of your Little Medical School Business. The costs listed here do not include any transportation or set up costs. It is assumed that some of the equipment will be leased. If you elect to purchase such equipment, your costs may be higher. Third party financing may be available for qualified candidates for some of the leasehold improvement costs, however, with such financing comes associated costs and fees which will cause the cost to exceed what is indicated in this table.

<u>Note 5: Signs</u> – If you operate your Little Medical School Business as a Mobile Little Medical School Business Plus Center, you are required to purchase, subject to our design and construction specifications and approval, interior and exterior signs and displays that we designate. This estimate is for the cost to produce wall signage to be mounted to the outside of the building as well as all interior signage. This estimate includes other elements of brand identification within the Little Medical School Business such as wall graphics.

<u>Note 6: Computer, Software and Business Management System</u> – You will be required to purchase, license and use the business management system, ordering systems, and applications that we designate. Information about the business management system and computer systems are disclosed in <u>Item 11</u> of this Disclosure Document.

<u>Note 7: Grand Opening Marketing Expense</u> – You must spend a minimum we designate of up to \$5,000 prior to the opening your Little Medical School Business to promote your grand opening. You must submit your grand opening marketing plan to us for our pre-approval. Currently, we do not have a grand opening marketing requirement but reserve our right to implement one in the future.

<u>Note 8: Initial Inventory</u> – You must purchase an initial opening inventory of our System Curriculum and Materials for students and instructors to conduct up to 12 classes of 12 students each, plus one week's worth

of supplies for camp classes comprising of 12 students that you are required to obtain from us, our affiliate or our designated suppliers. This initial inventory includes: (1) access to our current programming (400 hours of programming), any new programs we create in the future; (2) Little Medical School Part 1 product and instructor kits (six hours of programming); (3) Little Veterinarian School Part 1 product and instructor kits (six hours of programming); and (4) Little Medical School summer camp product and instructor kits (25 hours of programming). Based on the activity of your Little Medical School Business you will be required to continuously restock, replenish, maintain and replace your supplies, equipment and inventory.

<u>Note 9: Utility Deposits</u> – To secure the appropriate utilities required for the operation of your Little Medical School Business, including gas, electric, water, sewer and internet access, you will be required to pay upfront deposits to each applicable utility company.

<u>Note 10: Insurance Deposits – Three Months</u> – You are required to maintain certain insurance coverage. Your actual payments for insurance and the timing of those payments will be determined based on your agreement with your insurance company and agent. This estimate is for the cost of an initial deposit in order to obtain the minimum required insurance and we estimate this deposit to be equal to the amount of three months of monthly insurance premium payments. We recommend that you consult with your insurance agent before signing a Franchise Agreement.

<u>Note 11: Travel for Initial Training</u> – You must complete our pre-opening training program before opening your Little Medical School Business. We do not charge a fee for our pre-opening initial training. This estimate is for estimated travel and lodging expenses that you will incur to attend our pre-opening initial training program.

<u>Note 12: Professional Fees</u> – This estimate is for costs associated with the engagement of professionals such as attorneys, accountants and architects for advisories consistent with the start-up of a Little Medical School Business. We recommend that you seek the assistance of professional advisors when evaluating this franchise opportunity, this Disclosure Document, the Franchise Agreement. It is also advisable to consult these professionals to review any lease and other contracts that you will enter into as part of the development and operation of your Little Medical School Business.

<u>Note 13: Licenses and Permits</u> – You must apply for, obtain and maintain all required permits and licenses necessary to operate a Little Medical School Business. The licenses will vary depending on local, municipal, county and state regulations. All licensing fees are paid directly to the governmental authorities when incurred and are due prior to opening the Franchised Business. This estimate does not include the cost of specialized licenses such as licenses that involve a specialized application process and involve costs that vary significantly depending on state and location.

<u>Note 14: Additional Funds</u> – This is an estimate of the minimum recommended levels of additional funds that may be required to cover operating expenses such as employee salaries, inventory, rent, and utilities only for the initial three month period following the opening of your Little Medical School Business. This estimate does not include compensation to you or your owners and does not include interest, finance charges, or payments that may be incurred by you if you financed the development of your Little Medical School Business. In making this estimate, we have relied on the experiences of our affiliate in developing and operating Little Medical School Businesses. This is only an estimate for your initial three months of operations and more working capital and additional funds may be required depending on the sales and performance of your Little Medical School Business.

<u>Note 15: About Your Estimated Initial Investment</u> – This is an estimate of the initial start-up expenses for a Little Medical School Business. These are only estimates and your costs and the range of those costs may vary. These estimates do not include interest and financing charges that you may incur and they do not

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include management level compensation payable to you or your owners. These estimates are for one Little Medical School Business only.

#### ITEM 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

You may only offer and sell the Approved Services and Products. You may only use those products, supplies, equipment, technology systems, and services that we authorize and designate in writing. To ensure that our standards and specifications of quality, service and System development are maintained, you must operate your Little Medical School Business in strict conformity with the Franchise Agreement and the methods, standards, specifications and sources of supply that we designate and prescribe in the Manuals.

#### Source Restricted Purchases and Leases – Generally

We require that you purchase or lease certain source restricted goods and services for the development and operation of your Little Medical School Business. Source restricted goods and services are goods and services that must meet our specifications and/or that must be purchased from an approved or designated supplier that may include us or our affiliates. We may designate a supplier, including ourselves or our affiliates, as the exclusive supplier for the System. Our specifications and list of approved and designated suppliers is contained in our Manuals. We will notify you of any changes to our specifications or list of approved or designated suppliers. We may notify you of these changes in various ways, including written or electronic correspondence, amendments and updates to our Manuals, and other forms of communication. We formulate and modify our standards and specifications for products and services based on our industry experience and our management decisions as to the overall operation and expansion of the System. If we have previously approved a supplier, and their standards fall below our designated standards, we will revoke our approval. We will notify you in writing of us revoking our approval.

#### **Suppliers and Supplier Criteria**

We may designate ourselves and our affiliates as exclusive suppliers of source restricted goods and services. We may designate ourselves or a third party as the sole and exclusive supplier irrespective of the existence of competing suppliers. If, in the Manuals, we do not designate a supplier for a particular item, you will purchase all such products, supplies and services from suppliers who meet our specifications and standards. Our affiliate Mason MedStat Media, LLC is currently designated as an approved supplier of the curriculum, program packages, instructor kits, and other System Supplies. During the fiscal year ending December 31, 2023, our affiliate Mason MedStat Media, LLC earned \$306,989.79 in revenue from franchisee purchases. Our affiliate LMS Wholesale, LLC is currently designated as an approved supplier of toys for Little Medical School franchisees. During the fiscal year ending December 31, 2022, our affiliate LMS Wholesale, LLC earned \$689.25 in revenue from franchisee purchases.

Except for Mason MedStat Media, LLC and LMS Wholesale, LLC, currently, we are not and our affiliates are not approved suppliers of the source restricted goods and services identified below. Except as to Mason MedStat Media, LLC and LMS Wholesale, LLC, no officer of ours currently owns an interest in any of our designated suppliers.

If you want to purchase or lease a source restricted item from a supplier that has not been previously approved or designated by us in writing, you must send us a written request for approval and submit additional information, samples, and testing data that we may request. We may charge you a fee equal to the costs and expenses that we incur in reviewing and evaluating an alternate supplier, product, and/or service requested by you. We may request that you send us samples from the supplier for testing and documentation from the supplier for evaluation. We may also require, subject to our discretion, that we be allowed to inspect the supplier's facilities. We will notify you of our approval or disapproval within a reasonable time not exceeding 60 days after we receive your written request and all additional information

and samples that we request. We may, in our sole discretion, withhold our approval. We do not make our procedures or criteria for approving suppliers available to our System franchisees, except that when evaluating the approval of a particular supplier, among other things, we consider: whether the supplier can demonstrate to our reasonable satisfaction the ability to meet our standards, specifications and production requirements, the suppliers quality control, whether or not we are the exclusive supplier of the particular item, whether or not our affiliate or affiliates are the exclusive supplier of the particular item, and whether or not the suppliers approval, in our sole determination, will allow us to advance the overall interests of the System and our company.

We estimate that your purchase of goods and services from suppliers according to our specifications, including your purchase of goods or services from our designated exclusive suppliers, to represent approximately 35% to 45% of your total purchases and leases in establishing the Franchised Business and approximately 60% to 75% of the on-going operating expenses of the Franchised Business. We currently require that you purchase or lease the following source restricted goods and services:

1. <u>System Curriculum and Materials and System Supplies</u> – Your Little Medical School Business must maintain an initial and ongoing inventory of System Curriculum and Materials and System Supplies. You must purchase the System Supplies, and, to the extent additional inventory of materials is needed, you must obtain System Curriculum and Materials, from us, our affiliates, and/or our designated suppliers.

2. <u>Furniture and Fixtures</u> – If you operate your Little Medical School Business as a Mobile Little Medical School Business Plus Center, your Little Medical School Business must be equipped with branded and unbranded furniture and fixtures that we designate and that meet our standards and specifications. You may purchase unbranded furniture and fixtures from any supplier of your choosing, provided that the furniture and fixtures meet our specifications and standards, which may also include specified manufacturers, brands and models. If the furniture and fixtures that we designate are specified to be branded with the Licensed Marks, then you may only purchase them from our designated exclusive suppliers.

3. <u>Signage</u> – If you operate your Little Medical School Business as a Mobile Little Medical School Business Plus Center, the signage for your Little Medical School Business must meet our standards and specifications and must be purchased from our designated suppliers.

4. <u>Business Management System and Computer Equipment</u> – Currently you are required to purchase, license and utilize the business management system that we designate in the Manuals or otherwise in writing with one configured hardware terminal. Additionally, you must purchase and maintain a computer system on-site at your Little Medical School Business. In general, you will be required to obtain a computer system that will consist of certain hardware, software, and peripheral devices such as printers. You will be required to meet our requirements involving back office and business management systems, security systems, printers, back-up systems, and high-speed internet access.

5. <u>Credit Card Processing</u> – You must use our designated supplier and vendor for credit card processing which may be integrated with the business management system that we designate. Credit card processing fees will, generally, be based on a percentage of all credit card processed Gross Sales.

6. <u>Online Ordering, Customer Rewards, and Gift Cards</u> – You must use our designated supplier and vendor for the ability to access and use online, business management integrated, web based, and/or app based, ordering, customer rewards, and/or gift card systems. As you access and utilize these systems you will pay usage fees based on a percentage of your processed Gross Sales.

7. <u>Branded Items and Marketing Materials</u> – All materials bearing the Licensed Marks (including, but not limited to, stationary, business cards, brochures, apparel, signs and displays) must meet our standards and specifications and must be purchased from either us directly or our designated suppliers. All of your marketing materials must comply with our standards and specifications and must be approved by us before you use them. You may market your Little Medical School Business through approved digital media and social media platforms provided that you do so in accordance with our digital media and social media policies. You must purchase all branded marketing materials from either us or our designated exclusive supplier. We may require that you exclusively use, at your cost, our designated supplier for social and digital media marketing services and exclusively use, at your cost, our social media platforms, vendors and marketing channels.

8. <u>Insurance</u> – You must obtain the insurance coverage that we require from time to time as presently disclosed in the Manuals and as we may modify. All insurance policies required under your Franchise Agreement and as set forth in the Franchise Agreement must be written by a responsible carrier, reasonably acceptable to us and all insurance (excluding workers' compensation) must name us, our officers, directors, shareholders, partners, agents, representatives and independent contractors as additional insureds. The insurance policies must include a provision that the insurance carrier must provide us with no less than 30 days' prior written notice in the event of a material alteration to, or cancellation of, any insurance policy. A certificate of insurance must be furnished by you to use at the earlier of 90 days after the Effective Date of the Franchise Agreement or prior to the commencement of our initial training program. Insurance coverage must be at least as comprehensive as the minimum requirements set forth below and in the Franchise Agreement (Franchise Agreement, <u>Article 8</u>). You must consult your carrier representative to determine the level of coverage necessary for the Franchised Business. Higher exposures may require higher limits.

## Insurance Requirements

a) Coverage against direct physical loss or damage to real and personal property, including improvements and betterments, written on a special form peril basis, including flood and earthquake, if the relevant property is situated in a flood or earthquake zone, in an amount equal to 100% of the Franchised Business' property value;

b) Comprehensive general liability insurance, written on an occurrence basis, extended to include contractual liability, products and completed operations, and personal and advertising injury, with a combined bodily injury and property damage limit of at least \$1,000,000 per occurrence and \$2,000,000 in the aggregate;

c) Statutory workers' compensation insurance and employers' liability insurance as required by the law of the state in which the Franchised Business is located, including statutory workers' compensation limits and employers' liability limits of at least \$1,000,000;

d) Business interruption insurance equal to 12 months of your net income and continuing expenses, including Royalty Fees;

e) Commercial umbrella liability insurance with total liability limit of at least \$1,000,000;

f) Child abuse or molestation insurance for any teacher with total liability limit of at least \$1,000,000;

g) Cyber insurance in the amount of at least \$1,000,000 protecting against first party and third party claims;

h) Employment practices liability insurance with a limit of at least \$2,000,000 including actions of a third party and a minimum limit of \$100,000 for wage and hour disputes; and

i) All other insurance that we require in the Manual or that is required by law or by the lease or sublease for the Franchised Business.

## Purchase Agreements and Cooperatives

We may, in our discretion, negotiate purchase agreements, including price terms, with designated suppliers for source restricted goods and services on behalf of the System. We may establish preferred vendor programs with suppliers on behalf of some or all of the Little Medical School Businesses under the System. We may limit the number of approved vendors and/or suppliers that you may purchase from and we may designate one vendor as your sole supplier. Presently, there are no purchase or supply agreements in effect for source restricted products or services and there are no purchasing or distribution cooperatives that you must join. You will not receive any material benefits for using our designated or approved suppliers.

## Our Right to Receive Compensation and Our Revenue from Source Restricted Purchases

We and/or our affiliates may receive rebates, payments and other material benefits from suppliers based on your purchases and we reserve the right to institute and expand rebate programs in the future. During the fiscal year ending December 31, 2023, we did not earn any revenue from approved suppliers based on our franchisees' purchases. We do not provide our franchisees with any material benefits based on a franchisee's purchase of particular products or services or use of particular suppliers.

#### ITEM 9 FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this Disclosure Document.

	Obligation	Articles in Agreement	Disclosure Document Item
a.	Site selection and acquisition/lease	2.A., 3.A. and 3.B.	7 and 11
b.	Pre-opening purchases and leases	3 and 8	7 and 8
c.	Site development and other pre- opening requirements	3, 4, 7.F., 7.G., 7.I., 7.J., 8 and 9	6, 7 and 11
d.	Initial and ongoing training	4, 7.J., 14.C. and 14.D.	11
e.	Opening	2, 3, 4 and 9.B.	11
f.	Fees	3, 4.A., 5, 9, 10, 12, 13, 14, 15, 16 and 18.N.	5, 6 and 7
g.	Compliance with standards and policies/manual	3, 4, 5, 7, 8, 9, 11, 12 and 13	8 and 11
h.	Trademarks and proprietary information	6, 7 and 11	13 and 14
i.	Restrictions on products and services offered	3, 4.C. and 7	8, 11 and 16
j.	Warranty and customer service requirements	7	16
k.	Territorial development and sales quotas	2 and 3	12
1.	Ongoing product and service purchases	3, 4.C., 5 and 7	8
m.	Maintenance, appearance and remodeling requirements	3 and 7	7 and 17
n.	Insurance	8	7 and 8
0.	Advertising	3.F., 4.B., 7.I., 9 and 11	6 and 11
p.	Indemnification	10 and 11.E.	6
q.	Owner's participation, management, and staffing	4, 6 and 7	11 and 15
r.	Records and reports	5, 9, 12 and 13	6
s.	Inspections and audits	5, 7.K. and 13	6 and 11
t.	Transfer	14	17
u.	Renewal	15	17
v.	Post-termination obligations	6, 10, 11, 17 and 18	17
w.	Non-competition covenants	6, 17 and 18	1
X.	Dispute resolution	18.F. and 18.G.	17
у.	Individual guarantee of franchisee obligations	2.C., 6, 7.J., 14.C., 14.D., 14.E. and 17.C.	9

## ITEM 10 <u>FINANCING</u>

We do not offer direct or indirect financing. We do not guarantee your note, lease or other obligation.

## ITEM 11 FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

#### Except as listed below, we are not required to provide you with any assistance.

## **Pre-Opening Obligations**

1. <u>Grant of Franchise</u> – We will grant you the right to operate a single Little Medical School Business within a designated territory. (Franchise Agreement, <u>Article 2</u>);

2. <u>Franchise Agreement Designated Territory</u> – If you operate the Franchised Business as a Mobile Little Medical School Business Plus Center, once you secure a Little Medical School Center that we approve, we will define the Designated Territory for your Little Medical School Business and include the geographic boundaries and/or a description of your Designated Territory within <u>Schedule 1</u> of the Franchise Agreement, <u>Article 2</u> and <u>Schedule 1</u>).

If you operate the Franchised Business as a Mobile Little Medical School Business then you may only provide the System Products and Services at Third Party Sites located within your Designated Territory. If you operate the Franchised Business as a Mobile Little Medical School Business Plus Center then the site that you select for your Center must be located within your Designated Territory and must be approved by us. We will review the site that you propose for the operation of your Center. Although there is no specified time limit for us to review your proposed site, we will do so within a reasonably expedient time period, not exceeding 60 days from your submission of all required site information. Factors that we consider in approving the site of a Center include the location of the Center within your Designated Territory, the proximity of the Center to the Centers of other Little Medical School businesses, and suitability of the site relate as a venue for child related services. If we do not approve of the site for your Center then you must continue to operate the Franchised Business as a Mobile Little Medical School Business only. We reserve the right to reject or disapprove you (as a franchisee) at any time within 90 days after the date of your Franchise Agreement. (Franchise Agreement, <u>Articles 3.A.</u> and <u>5.B.</u>);

3. <u>Manuals</u> – We will provide you with access to our confidential and proprietary Manuals. You must operate the Franchised Business in accordance with the Manuals and all applicable laws, rules and regulations. At all times, we reserve the right to supplement, modify and update the Manuals. (Franchise Agreement, <u>Article 4.C.</u>). As of the Issuance Date of this Disclosure Document, the Manual consists of 307 pages and the table of contents to the operations manual is attached as <u>Exhibit C</u> to this Disclosure Document (Franchise Agreement, <u>Article 4</u>). The major subjects contained in the operations manual consist of establishing, developing, marketing and operating the Franchised Business;

4. <u>Approved Suppliers and Distributors</u> – We will provide you with a list of our approved suppliers and distributors, either as part of the Manuals or otherwise in writing. (Franchise Agreement, <u>Articles 3</u> and <u>4</u>);

5. <u>Signs, Equipment, Furniture, and Fixtures</u> – We will provide you with a list of our approved signage, equipment, furniture and fixtures, either as part of the Manuals or otherwise in writing and we will review and approve, in our discretion, your proposed signage, equipment, furniture and fixtures. We do not provide

assistance in delivering or installing signs, equipment, furniture, or fixtures. (Franchise Agreement, <u>Articles</u>  $\underline{3}$  and  $\underline{4}$ );

6. <u>Website and Digital Media</u> – We will identify your Little Medical School Business on our website. You may not use any websites, web-based media or digital media unless expressly approved by us in writing. We strictly control how you may or may not use websites and digital media and you must assign all website media and digital media accounts to us. (Franchise Agreement, <u>Articles 3.F. and 9</u>);

7. <u>Initial Training</u> – Not less than 30 days prior to the opening of your Little Medical School Business you or your Managing Owner and one management level employee or Owner must attend and complete our initial training program. We will provide you, and up to one of your designated managers, with training in accordance with our initial training program. (Franchise Agreement, <u>Article 4</u>). Our current training program is to be attended by you, or if you are a Corporate Entity, your Managing Owner and one Operating Manager at our training facility located in St. Louis, Missouri or as otherwise designated by us. The training program takes place over an approximate three day period and is described below in this <u>Item 11</u> in more detail;

8. <u>System Curriculum and Materials</u> – We will allow you to purchase our opening inventory of System Curriculum and Materials. This currently includes our proprietary core curriculum suite with supplies for students and instructors for up to 12 classes of 12 students each, plus one weeks' worth of supplies for camp classes comprising of 12 students (the "Core Curriculum Suite"). The Core Curriculum Suite includes: (1) access to our current programming (400 hours of programming), any new programs we create in the future; (2) Little Medical School Part 1 product and instructor kits (six hours of programming); (3) Little Veterinarian School Part 1 product and instructor kits (six hours of programming); and (4) Little Medical School summer camp product and instructor kits (25 hours of programming); and

9. <u>Marketing, Advertising and Promotion</u> – We will provide you with a marketing template package which includes templates for brochures, postcards, flyers, business cards, print advertisement, online advertisement and other marketing and advertising products to be used to promote your programs. Marketing, advertising and promotional materials must abide by our branding standards as set forth in the Manuals.

## **Site Selection**

If you operate your Little Medical School Business as a Mobile Little Medical School Business Plus Center, you must obtain our approval of a site that you select for your Center. We do not typically own or lease the real property that will serve as your Center and you are responsible for all costs and expenses in locating and evaluating proposed sites and the demographic data associated with your proposed sites. Before you enter into a lease or other agreement for your Center you must obtain our approval. We will provide you with site selection guidelines. If your Franchise Agreement specifies and designates a Designated Territory, your Center must be located within your Designated Territory at a site that we approve.

Although there is no specified time limit for us to review the proposed site for your Center, we will do so within a reasonable time period, not exceeding 30 days of our receipt of your written request for our review of a proposed site and your submission to us of the information and documentation that we may request. In determining whether to approve or disapprove a proposed site for your Center, factors that we take into consideration include: (a) demographic factors, traffic patterns, parking, building structures, visibility and available sign locations; (b) characteristics of the proposed site; and (c) the location of your proposed site relative to your overall Designated Territory and proximity to other Little Medical School Businesses, if your Designated Territory was previously designated.

Within 60 days of signing your Franchise Agreement you must secure a Center and lease that we approve (Franchise Agreement, <u>Article 3.A.</u>). If you do not meet this requirement for any reason, including our disapproval of a proposed center location and/or your failure to find a suitable center location that we approve during the 60 day period, we may terminate your Franchise Agreement without refunding any fees to you if you do not cure this default within 30 days of notice from us. It is your obligation to consult with government agencies, architects and legal professionals to evaluate and determine that your Little Medical School Center permits the establishment and operation of the Franchised Business and that you possess the necessary licenses and authority to operate a center that offers and provides the Approved Services and Products. (Franchise Agreement, <u>Articles 2, 3, 7 and 16</u>).

## Time to Open

You may not open your Little Medical School Business until you have completed our initial training requirements, obtained the necessary licensing and authorization from state and regulatory agencies within your Designated Territory, obtained and provided us with written proof of the required insurance, and have timely secured a Little Medical School Center that we approved. The time to open will depend on the type of your Little Medical School Business, as follows:

## Mobile Little Medical School Business

We estimate that the length of time between the signing of your Franchise Agreement and opening your Mobile Little Medical School Business where you will offer and provide Approved Services and Products from Third Party Sites located within your Designated Territory to be approximately one to two months. Factors that may affect this estimated time period include: (a) length of time taken by you to successfully complete our initial training program; (b) obtaining third party lender financing, if necessary; and (c) obtaining the necessary licenses for the operation of your Mobile Little Medical School Business. You must open your Little Medical School Business within 60 days from the effective date of your Franchise Agreement, otherwise we may terminate your Franchise Agreement without refunding any fees to you. (Franchise Agreement, <u>Article 3.C.</u>).

## Mobile Little Medical School Business Plus Center

We estimate that the length of time between the signing of your Franchise Agreement and opening your Mobile Little Medical School Business Plus Center to be approximately three to four months. Factors that may affect this estimated time period include: (a) evaluating and selecting a suitable site for your Little Medical School Center; (b) timeliness of your submission to us of information and documentation that we may request in determining whether or not to approve of the site for your proposed Little Medical School Center; (c) length of time taken by you to successfully complete our initial training program; (d) negotiating and obtaining a suitable lease for your Little Medical School Center that is approved by us; (e) obtaining third party lender financing, if necessary; and (f) obtaining the necessary licenses for the operation of your Mobile Little Medical School Business Plus Center. You must open your Mobile Little Medical School Business Plus Center within 120 days from the effective date of your Franchise Agreement, otherwise we may terminate your Franchise Agreement without refunding any fees to you. (Franchise Agreement, <u>Article 3.C.</u>).

## **Post-Opening Obligations**

1. <u>Supplemental Training and Continuing Education</u> – We may require that you and your Operating Manager participate in supplemental on-site training and/or continuing education that we may designate and require in our discretion. We may provide, in our discretion, supplemental training on-site at your Little Medical School Business. You will be required to pay our then current supplemental training fee, currently \$250 per on-site trainer per day, plus travel expenses, meals and accommodation expenses incurred by us,

and/or our continuing education fee, currently \$250 per on-site trainer per day, plus travel expenses, meals and accommodation expenses incurred by us. (Franchise Agreement, <u>Article 4.A.</u>);

2. <u>Initial Training for Replacement Operating Manager(s)</u> – Your Operating Manager must complete, to our satisfaction, our initial training program. We will offer and make available to your replacement Operating Manager our initial training program which must be complete to our satisfaction. The initial training program will be provided by us at the facilities that we designate that, presently, is comprised of our Little Medical School Business located in St. Louis, Missouri and at the certified training Little Medical School Business that we designate in St. Louis, Missouri. You will be required to pay our then current supplemental training fee for your replacement Operating Manager, currently \$250 per manager per day for each replacement manager attending our initial training. You will also be responsible for all costs incurred by your managers in attending our initial training. (Franchise Agreement, <u>Articles 4.A.</u> and <u>7.J.</u>);

3. <u>Communication of Operating Standards</u> – We may establish, update and provide you with consultations and communications as to the standards, procedures and System requirements as to the operation of your Little Medical School Business including, but not limited to, Approved Services and Products, System Supplies, marketing and promotion standards, and as we may, in our discretion, designate, modify, supplement and amend from time to time and as set forth in the Manuals which we may, in our discretion, modify from time to time. (Franchise Agreement, <u>Articles 4.B.</u> and <u>4.C.</u>);

4. <u>Marketing Standards and Approval</u> – We may establish, update and communicate to you our standards for the marketing and promotion of the Franchised Business including, but not limited to, the marketing materials and mediums that you may utilize. We will respond to your request respecting the communication of our approval or disapproval of marketing materials and mediums that may be requested by you for use in the marketing and promotion of the Franchised Business. We maintain full discretion as to the marketing standards and the marketing materials and media that you may use in the marketing and promotion of the Franchised Business. (Franchise Agreement, <u>Article 4.B.</u>);

5. <u>Approved Vendors</u> – We will provide the names and addresses of approved vendors and suppliers for the Approved Services and Products and the System Supplies. (Franchise Agreement, <u>Articles 4.B.</u> and <u>4.C.</u>);

6. <u>Annual System Conference</u> – We may, in our discretion, coordinate an annual conference to be attended by franchisees of the System that are in good standing. We may charge an annual conference fee not exceeding \$750. You will be responsible for all travel and accommodation expenses associated with your attendance at the conference. (Franchise Agreement, <u>Article 5.C.</u>);

7. <u>Administration of Marketing Funds</u> – We may administer and manage System-wide marketing funds comprised of a Brand Development Fund. (Franchise Agreement, <u>Articles 9.A.</u> and <u>9.F.</u>);

8. <u>Hiring and Training of Employees</u> – We do not provide assistance with the hiring and training of your employees. You will be directly responsible for the management and supervision of your employees. For the protection of the System, you must ensure that all employees wear and maintain the proper uniforms with our approved System branded apparel and uniforms including, but not limited to, the apparel and uniforms comprising System Supplies. You must monitor and ensure that all System Supplies and Approved Services and Products are prepared, maintained, and served in accordance with the System standards and Manuals; and

9. <u>Pricing</u> – You will exclusively determine the prices that you charge for the Approved Services and Products served and sold by your Little Medical School Business. However, we may suggest pricing levels that we recommend.

10. <u>Access to System Curriculum and Materials</u> – We will provide you with the opportunity to access our Core Curriculum Suite and any updates and revised plans to our Core Curriculum Suite that we make available to the System generally.

## Advertising

1. <u>Generally</u> – All advertising, marketing, marketing materials and all marketing mediums used by you in the marketing and promotion of your Little Medical School Business must be pre-approved by us in writing and conform to our standards and specifications. You may only utilize those advertising and marketing materials and mediums that we designate and approve in writing. In our discretion, we may make available to you approved marketing templates comprised of pre-approved ads, ad copy and digital media that you may utilize at your own expense. If you wish to utilize marketing materials and/or marketing mediums that are not currently approved by us in writing, you may submit a written request requesting permission and we will approve or disapprove of your request within 15 days of your submission of the written request and sample marketing materials. We are not required to spend any amount on your behalf on advertising in your designated territory and we are not required to conduct any advertising on behalf of the franchise System or on your behalf. (Franchise Agreement, <u>Article 9</u>);

2. Local Marketing – You are not authorized to engage in any marketing unless it is pre-approved by us, in our discretion. (Franchise Agreement, <u>Article 9.B.</u>). Currently, we do not require you to spend any amount on the local marketing of your Little Medical School Business within your designated territory. We reserve the right to require that on an on-going monthly basis, you spend not less than 2% of your monthly Gross Sales on the local marketing of your Little Medical School Business within your designated territory and in accordance with our standards and specifications. We will review your local marketing programs and notify you if we approve same. We will make available to you and provide you with access, in the form of a source document, to our approved marketing campaigns, media, and messaging that may be used by you. In those instances where we provide you with access to our marketing campaigns, we provide you with the source designs, copy, and design specifications. However, you will incur the direct costs associated with customizing, duplicating and using such marketing campaigns and in having them printed, distributed and/or placed with media sources. (Franchise Agreement, <u>Article 9</u>);

3. <u>Digital Media and Website</u> – All digital media and marketing must be approved by us. We will designate for your Designated Territory information about your Little Medical School Business on the www.LittleMedicalSchool.com webpage or such other websites as we may designate for the System. (Franchise Agreement, <u>Article 9</u>);

4. <u>Brand Development Fund</u> – We may control and administer a brand development fund (the "Brand Development Fund") (Franchise Agreement, <u>Article 9.A.</u>). As disclosed in <u>Item 6</u> of this Disclosure Document, the Brand Development Fund Fee is currently \$100 per month, but we reserve the right to increase the Brand Development Fund Fee provided that the fee shall not exceed 2% of monthly Gross Sales. We may use the Brand Development Fund for market studies, research, service development, product development, testing, research studies, technology development, advertising and public relations studies or services, creative production and printing of advertising and marketing materials, advertising copy and commercials, tracking costs, agency fees, administrative costs, which may include reimbursement for direct administrative and personnel costs associated with advertising and public relations, and any other costs associated with the development, marketing and testing of advertising, marketing and public relations materials in national, regional or other advertising and public relations media in a manner determined by us, in our discretion, to be in the best interest of the franchisees and the System. Our company and/or affiliate owned Little Medical School Businesses may but are not required to contribute to the Brand Development Fund. The Brand Development Fund will maintain unaudited financial records detailing its expenditures and will make

available to you, no more frequently than one time in any 12 month period, an unaudited accounting of how monies contributed to the Brand Development Fund were spent each year. You may obtain an accounting of the advertising fund upon written request. We are not required to segregate the Brand Development Fund from our general operating funds and we are not a fiduciary or trustee of the Brand Development Fund. The Brand Development Fund will not be used to directly promote your Little Medical School Business or the marketing area in which your Little Medical School Business will be located. (Franchise Agreement, <u>Article 9.A.</u>). We may use the Brand Development Fund to develop and test various media and technologies for potential use and/or improvement of the operations of Little Medical School Businesses and the marketing of Little Medical School Businesses. These technology developments and/or improvements may relate, among other things, to our website and to the interaction and potential enhancement of web offerings that may or may not be implemented on behalf of Little Medical School Businesses. You may or may not benefit from these technology developments. The Brand Development Fund will be uniformly imposed upon all franchisees. (Franchise Agreement, <u>Article 9.A.</u>).

We may use the Brand Development Fund to compensate ourselves for administrative fees associated with managing the Brand Development Fund and for our internal employee salaries, expenses and overhead associated with or reasonably allocated to managing the activities of the Brand Development Fund and performing services on behalf of the Brand Development Fund including, but not limited to, directing, developing and managing media of the Brand Development Fund. We will not use the Brand Development Fund to directly market the sale of Little Medical School Businesses but may do so indirectly by requiring and including information as to the availability of Little Medical School Business franchises for sale and contact information for franchise inquiries on and within advertising, marketing and brand development materials, including the System website, developed with the Brand Development Fund. As of December 31, 2023, we have collected \$23,994.17 towards the Brand Development Fund from franchisees, and we have contributed \$58,748.47 towards the Brand Development Fund. Of the \$82,742.64 collected and contributed, we spent 78% towards public relations, 8% towards social media placement, and 13% towards website maintenance. No funds were rolled over into 2024.

5. Local and Regional Advertising Cooperative - We possess the exclusive right to authorize, establish, designate and de-authorize a local or regional advertising cooperative within those markets that we designate. We will exclusively determine the geographic and other boundaries constituting each respective cooperative and factors that we will consider include media markets including print, television and digital. If we establish a cooperative within a market that includes your Little Medical School Business, you must contribute to the cooperative in such amounts and frequency as determined by the cooperative. Members of the cooperative will be responsible for administering the cooperative, including determining the amount of contributions, marketing expenditures and allocations. However, we may require that cooperative decisions be made based on approval of a simple majority of franchisee members based on one vote per Little Medical School Business located and a quorum of not less than 25% of the designated franchisee cooperative members. If a cooperative exceeds nine franchisee members, we may require that the cooperative establish formal governing documents. Each cooperative must prepare annual unaudited financial statements that must be provided to each cooperative member for review. We reserve the right to form, change, dissolve, or merge any advertising cooperative. If we elect to form a local or regional cooperative or if a cooperative already exists as to the area of your Little Medical School Business, you will be required to participate in the cooperative in accordance with the provisions of our operations manual which we may supplement and modify from time to time. You will not be required to make contributions to a Local or Regional Advertising Cooperative in amounts exceeding 2% of your monthly Gross Sales.

As of the Issuance Date of this Disclosure Document we have not established any local or regional advertising cooperatives but reserve the right to do so in the future; and

6. <u>Advertising Council</u> – We have not established an advertising council but reserve the right to do so in the future. (Franchise Agreement, <u>Article 9.A</u>).

## **Computer System**

You must purchase, license, and use the computer, business management, and ordering systems that we designate. Currently, the designated business management system that you must license, and use is Naranga, and as otherwise designated by us in the Manuals. You must purchase one configured and licensed hardware terminal. Additionally, you must purchase and maintain a computer system on-site at your Little Medical School Business. Generally, you will be required to obtain a computer system that will consist of certain hardware and software and, among other things, you will be required to meet our requirements for: (a) back office and business management systems; (b) security systems; (c) printers and other peripheral devices; (d) archive and back-up systems; and (e) high speed internet access. The initial upfront cost of the business management and computer system that you will be required to purchase ranges from \$0 to \$2,500. You are obligated to install and/or access all required business management system and software upgrades as recommended by the manufacturer of the computer and the licensor of business management system. You are responsible for hardware repairs or replacement of systems that are no longer covered under warranty. Your estimated costs for the maintenance, repair and updates for the computer and business management systems is estimated not to exceed \$1,500 per year. There are no contractual obligations imposed on us to maintain, repair, update, or upgrade your computer systems. We will have independent access to all of the information and data that is electronically transmitted on your business management system and will have access to all data related to the financial performance of your Little Medical School Business. There are no contractual limitations on our right to access your business management system.

#### **Initial Training**

If this is your first Little Medical School Business we will provide initial training for you, or if you are a Corporate Entity, your Managing Owner, plus one designated manager. You or your Managing Owner and your General Manager must successfully attend and complete the initial training program to our satisfaction no later than 30 days prior to the scheduled opening of your Little Medical School Business. The initial training program takes place over an approximate three day period. After the three day on-site training program, you will be required to attend up to five days of training remotely via Skype or as otherwise designated by us. The amount and content of remote training will be determined by us, in our sole discretion, on a case by case basis depending on the specific needs of each franchisee. If more than two individuals attend initial training you will be charged an additional fee per additional persons attending initial training. Although we provide you and your general manager with initial training at no additional fee or charge, you will be responsible for paying for all travel expenses and employee wages that you incur in your initial training attendance and participation. (Franchise Agreement, <u>Article 4</u>). Currently, we provide our initial training program no less frequently than quarterly and on an as-needed basis.

# TRAINING PROGRAM

The following table summarizes the subjects covered in our initial training program:

Subject	Hours of Classroom	Hours of On- the-Job	Location	
Subject	Training	Training	Location	
Little Medical School Overview,	1	0	Corporate headquarters in St. Louis,	
Standards and Philosophy			Missouri or as we otherwise specify	
Different Program Packages	2	0	Corporate headquarters in St. Louis,	
			Missouri or as we otherwise specify	
Approved Products and Supplies	2	0	Corporate headquarters in St. Louis,	
			Missouri or as we otherwise specify	
Curriculum Training	2	6	Corporate headquarters in St. Louis,	
			Missouri or as we otherwise specify	
Classroom Observation	0	2	Corporate headquarters in St. Louis,	
			Missouri or as we otherwise specify	
Customer Service, Scheduling	2	0	Corporate headquarters in St. Louis,	
and Operational Checklists			Missouri or as we otherwise specify	
Safety Training and Security	2	1	Corporate headquarters in St. Louis,	
Measures			Missouri or as we otherwise specify	
Marketing Your Business	5	0	Corporate headquarters in St. Louis,	
			Missouri or as we otherwise specify	
Technology, Website and	4	0	Corporate headquarters in St. Louis,	
Software Training*			Missouri or as we otherwise specify	
Administrative and Bookkeeping	4	0	Corporate headquarters in St. Louis,	
Responsibilities			Missouri or as we otherwise specify	
Administrative and Bookkeeping	4	0	Corporate headquarters in St. Louis,	
Responsibilities			Missouri or as we otherwise specify	
Subtotal Hours	28	9		
Total Hours	37			

\*Additional software training may be provided to franchisees after the initial training above is completed.

Instructional materials that will be used in the initial training process includes our Manuals, live instruction, and handouts. Initial training will be conducted under the direction and supervision by a combination of Dr. Mary Mason who has over 20 years of experience in the health care industry, Dr. John Mason who has over 20 years of experience in the health care industry, and/or Jennifer Griffard who has over 10 years of experience in the health care industry. The level of experience of our trainers will, at a minimum, include each trainer's satisfactory completion of our initial training program. In addition to initial training you will also be required to participate in and satisfy all other training programs that we may designate respecting the Franchised Business. (Franchise Agreement, <u>Articles 4</u> and <u>7.J.</u>).

After the opening of your Little Medical School Business we reserve the right to require that you (or your Managing Owner if you are a Corporate Entity) attend a system-wide training program (the "System-Wide Training Program") that we may establish in our discretion. If we establish a System-Wide Training Program, the program will be offered from our affiliate owned Little Medical School Business in St. Louis, Missouri and you will be responsible for all travel and expenses, lodging, food, automobile rental expenses, and employee wages that you incur in connection with your attendance. We will not require your attendance at a System-Wide Training Program for more than a total of five days in any calendar year.

# ITEM 12 TERRITORY

#### Your Location

Under the Franchise Agreement, we will grant to you the right to develop and operate one Little Medical School Business within a territory that we designate and approve (the "Designated Territory"). If the location is not known at the time you sign a Franchise Agreement, then your Designated Territory is subject to our approval.

#### Grant of Territory

If your Little Medical School Business is a Mobile Little Medical School Business then you may only operate your Little Medical School Business at Third Party Sites located within your Designated Territory. If your Little Medical School Business is a Mobile Little Medical School Businesses Plus Center then, in addition to operating your Little Medical School Business from Third Party Sites located within your Designated Territory, you may also develop and operate a Center at a location that we approve within your Designated Territory.

For all Little Medical School Businesses the scope and size of your Designated Territory will vary depending on local factors. A Designated Territory will, generally, be a geographic area that contains a population of approximately 60,000 children between the ages of five and 14. If your Little Medical School Business is located within a shopping mall or a similar facility with a captive market, your Designated Territory may be limited to the physical boundaries of the mall or facility. Depending on the demographics and geography we may designate your Designated Territory where your Little Medical School Business is located at the center of the Designated Territory or where your Little Medical School Business is located elsewhere within the Designated Territory. We may identify your Designated Territory by zip code, boundary streets, highways, county lines, designated market area, and/or other recognizable demarcations.

## Relocation

Your right to relocate your Little Medical School Business is not guaranteed and approval of a request by you to relocate your Little Medical School Business is completely at our discretion. We evaluate relocation requests on a case-by-case basis and consider factors such as operational history, the location of other Little Medical School Businesses, our expansion plans, the designated territory, demographics and other factors that, at the time of a relocation request, are relevant to us.

#### Establishment of Additional Little Medical School Businesses

You do not have the right to establish additional Little Medical School Businesses.

#### Options and Rights of First Refusal to Acquire Additional Franchises

You are not granted any options, rights of first refusal, or similar rights to acquire additional franchises.

# Territory Rights

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control. However, during the term of the Franchise Agreement, provided that you are not in default of your obligations to us or our affiliates and except as to our Reserved Rights set forth below, you will receive a protected Designated Territory and we will not establish or open and we will not grant another franchisee the right to establish or open a Little Medical School Business at a Center within your Designated Territory.

We and our affiliates reserve to ourselves the exclusive right on any and all terms and conditions that we deem advisable and, without any compensation or consideration to you (Franchise Agreement, <u>Article 2.D.</u>, to engage in the following activities (our "Reserved Rights"): (a) operate and grant to others the right to

develop and operate Little Medical School Businesses and Franchised Businesses using the System and Licensed Marks at locations outside your Designated Territory and, if applicable, Development Area, as we deem appropriate and irrespective of the proximity to your Designated Territory and, if applicable, Development Area; (b) acquire, merge with or otherwise affiliate with one or more businesses of any kind, including businesses that offer and sell products and services that are the same as, or similar to, the Franchised Business, and after such acquisition, merger or affiliation to own and operate and to franchise, or license others to own and operate and to continue to own and operate such businesses of any kind, even if such businesses offer and sell products and services that are the same as or similar to a the Franchised Business (but not utilizing the Licensed Marks) within your Designated Territory and, if applicable, within your Development Area; (c) be acquired by or merge with or otherwise affiliate with one or more businesses of any kind, including businesses that offer and sell products and services that are the same as or similar to the Franchised Business, even if such business or businesses presently or, in the future, own and operate and franchise or license others to own and operate businesses that offer and sell products and services that are the same as or similar to the Franchised Business (but not utilizing the Licensed Marks) within your Designated Territory and, if applicable, your Development Area; (d) use the Licensed Marks and System to distribute the Approved Services and Products offered and sold by the Franchised Business or products and services similar to the Approved Services and Products offered and sold by the Franchised Business in alternative channels of distribution including the internet based retail sales and online courses and programs within or outside your Designated Territory; (e) use the Licensed Marks and System to offer, sell, and provide the Approved Services and Products offered and sold by the Franchised Business or products and services similar to the Approved Services and Products offered and sold by the Franchised Business on behalf of customers of local, regional, and/or national corporate accounts such as school systems, resorts, and universities (referred to as "Corporate Accounts") within or outside your Designated Territory; and (f) use the Licensed Marks and System and to license others to use the Licensed Marks and System, to engage in all other activities not expressly prohibited by the Franchise Agreement.

## Corporate Accounts Program

If we establish a Corporate Accounts Program where we engage in a contract or service agreement with a Corporate Account service provider, we will offer you the opportunity to participate in the program under the guidelines and rules that we develop from time to time and subject to the pricing criteria and requirements that we establish. You will have an option to refuse to participate in Corporate Accounts Programs, but if you do, you agree that we can service the Corporate Accounts in your territory or authorize others, including other franchisees, to perform work for the Corporate Accounts. All pricing and fees charged in connection with Corporate Accounts will be at rated negotiated and determined by us. We or our designee are not obligated to pay you for servicing Corporate Account customers that you have elected not to service under our Corporate Accounts Program.

# Restrictions on Us from Soliciting or Accepting Orders in Your Territory

There are no restrictions on us from soliciting or accepting orders from customers inside your territory. We reserve the right to use other channels of distribution, such as the internet, catalog sales, telemarketing, or other direct marketing sales, to make sales within your territory using our principal trademarks or using trademarks different from the ones you will use under the Franchise Agreement. We do not pay any compensation to you for soliciting or accepting orders from inside your territory.

## Soliciting by You Outside Your Territory

You are required to target and direct the marketing of your Little Medical School Business to customers located within your territory. You may only offer and sell Approved Services and Products from your Little Medical School Business located within your Designated Territory, and only to retail customers. You are not allowed to solicit or accept orders from consumers outside your territory, and you do not have the right to use other channels of distribution, such as the internet, catalog sales, telemarketing or other direct marketing to make sales outside your territory.

# Competition by Us Under Different Trademarks

We do not have plans to operate or franchise a business under trademarks different from the Licensed Marks that sells or will sell goods or services similar to those that will be offered by you through the Franchised Business.

## ITEM 13 TRADEMARKS

Under the terms of the Franchise Agreement, you will be granted a license to use the "Little Medical School" trademark and those other marks that we designate. Our affiliate Mason MedStat Media, LLC is the owner of the Licensed Marks and has granted to us a license with an initial 20 year term and with automatic renewal thereafter to use the Licensed Marks and to license our franchisees to use the Licensed Marks. We reserve the right to supplement and modify the marks that you may or may not use in connection with the operations of your Little Medical School Business. You may only use the Licensed Marks as authorized by us in writing and under the terms of your Franchise Agreement. You may not use the Licensed Marks in the name of any Corporate Entity that you establish. Although the License Agreement may be terminated as a result of a breach of the License Agreement, in the event of any termination of the License Agreement, our franchisees will continue to maintain the right to use the Licensed Marks pursuant to the terms of their Franchise Agreement.

# Principal Trademarks Registered with the United States Patent and Trademark Office

The principal trademarks identified in the schedule below are a part of the Licensed Marks, our System, are registered with the United States Patent and Trademark Office (the "USPTO") and, unless otherwise designated by us, will be used by you in the operations of the Franchised Business. As to these marks all required affidavits have been filed with the USPTO.

Mark	USPTO Registration Number	Registration Type	Registration Date
little medical school	4341944	Principal	May 28, 2013 (Our first renewal was filed on May 31, 2022)
Little Medical School	4274259	Principal	January 15, 2013 (Our first renewal was filed on January 20, 2022)
little nursing school	4752840	Principal	June 9, 2015 (Our first renewal was filed on May 24, 2021)
Little Nursing School	4752815	Principal	June 9, 2015 (Our first renewal was filed on May 24, 2021)
Iittle pharmacy school	4868413	Principal	December 8, 2015 (Our first renewal was filed on May 24, 2021)

Little Pharmacy School	4868412	Principal	December 8, 2015 (Our first renewal was filed on May 24, 2021)
little veterinarian school	5138390	Principal	February 7, 2017 (Our first renewal was filed on February 7, 2022)
Little Veterinarian School	5300182	Principal	October 3, 2017 (Our first renewal was filed on October 3, 2022)
little dental school	5077473	Principal	November 8, 2016 (Our first renewal was filed on November 18, 2021)
Little Dental School	5078078	Principal	November 8, 2016 (Our first renewal was filed on November 18, 2021)

As to our principal trademarks, there are no currently effective material determinations by the USPTO, the Trademark Trial and Appeal Board, any court, or the trademark administrator of any state. There are no pending infringement, opposition or cancellation proceedings and no pending litigation involving our principal marks. We know of no superior rights or infringing uses that could materially affect your use of our principal marks or other related rights in any state.

You are required to provide us with written notice of any claims that you may become aware of respecting the Licensed Marks, including your use of the Licensed Marks and/or any claim associated with a third party's use of a trademark that is identical or confusingly similar to the Licensed Marks. We maintain the exclusive discretion to take any and all actions, or to refrain from any action, that we believe to be appropriate in response to any trademark infringement, challenge or claim. As between us, we possess the sole right to exclusively control any and all litigation, legal proceedings, administrative proceedings and/or settlement(s) involving any actual or alleged infringement, challenge or claim relating to the Licensed Marks. You must sign all documents, instruments and agreements and undertake the actions that we, with the advice of our legal counsel, determine to be necessary or advisable for the protection and/or maintenance of our interests in the Licensed Marks in any legal proceeding, administrative proceeding or as may be otherwise determined by us. As to the foregoing, we will reimburse you for the reasonable out-of-pocket administrative expenses that you incur and pay in complying with our written instructions.

We will protect your right to use the Licensed Marks and other related rights and to protect you against claims of infringement and unfair competition related to the Licensed Marks, provided that you use the Licensed Marks in accordance with the terms of your Franchise Agreement, as designated by us in the Manuals, and, otherwise, as we instruct you. We will indemnify you against direct damages for trademark infringement in a proceeding arising out of your use of the Licensed Marks, provided your use of the Licensed Marks comply with the terms of your Franchise Agreement, the Manuals, our written instructions and, that you have timely notified us of the claim, have given us sole control of the defense and settlement of the claim, and you are in compliance with your Franchise Agreement and, if applicable, Multi-Unit Development Agreement. If we defend the claim, we have no obligation to indemnify or reimburse you with respect to any fees or disbursements of any attorney that you retain.

If any third party establishes, to our satisfaction and in our discretion that its rights to the Licensed Marks are, for any legal reason, superior to any of our rights or of a nature that we believe, in our discretion, that it is advisable to discontinue and/or modify the Licensed Marks, then we will modify and/or replace the Licensed Marks and you must use the substitutions, replacements and/or variations of and/or to the Licensed Marks and use the those trademarks, service marks, logos and trade names required and designated by us. In such event, our sole liability and obligation will be to reimburse you for the direct out-of-pocket costs of complying with this obligation, which you must document to our satisfaction, including, by way of example, alterations in signage and replacement of marketing materials.

# ITEM 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

We do not own any rights to, or licenses in any patent or copyrights material to the franchise System; however we claim common law copyright and trade secret protection for several aspects of our System, services, products, program packages, methods, techniques, software, business procedures, website, design, décor, signage, manuals, System Curriculum and Materials, workbooks and all related materials including advertisement and promotional materials although such materials may not have been registered with the United States Copyright Office. We may copyright advertising materials and design specifications, our Manuals and other written materials and items. We have not applied to the USPTO for the issuance of any patents.

You must keep as confidential our Manuals and any supplements to the Manuals. Our Manuals may take the form of written materials and/or digitally distributed and stored materials and made available to you for use in connection with the Franchised Business. The Manuals contain information about our System, Approved Services and Products, System Supplies, proprietary products, marketing systems, training, and confidential methods of operation. You must use all reasonable and prudent means to maintain the Manuals and the information maintained in the Manuals as confidential and prevent any unauthorized copies, recordings, reproduction, or distribution of the Manuals or the information contained in the Manuals. You must also restrict access to the Manuals to management level employees who sign a confidentiality agreement with you and are required by you to maintain the confidentiality of the Manuals and refrain from distributing or disclosing the Manuals and the information contained in the Manuals. You must provide us with immediate notice if you learn of any unauthorized use of the Manuals or of the information contained in the Manuals, or any infringement or challenge to the proprietary or confidentiality of the information contained in the Manuals. We will take any and all action(s) or, refrain from taking action, that we determine, in our discretion, to be appropriate. We may control any action or legal proceeding we choose to bring. We need not participate in your defense or indemnify you for damages or expenses in a proceeding involving a copyright or patent. If any third party establishes to our satisfaction, in our discretion, that it possesses rights superior to ours, then you must modify or discontinue your use of these materials in accordance with our written instructions.

#### ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

The Franchise Agreement requires that you or, if you are a Corporate Entity, your designated managing shareholder, member or partner (your "Managing Owner") be personally responsible for the management and overall supervision of your Little Medical School Business. Your Managing Owner must complete, to our satisfaction, our initial training program and be approved by us. While we recommend that your Managing Owner personally participate in the day-to-day management and on-site supervision and operations of your Little Medical School Business, you may hire an operating manager to supervise and manage the day-to-day on-site operations of your Little Medical School Business, you may hire an operating manager to supervise and manage the day-to-day on-site operations of your Little Medical School Business provided that your operating manager: (a) meets all of our minimum standards and criteria for managers; (b) completes our initial training program; and (c) signs our confidentiality agreements (an "Operating Manager"). At all times, your Little Medical School Business must be managed and supervised on-site by either a Managing Owner or Operating Manager. If you own and operate multiple Little Medical School Businesses then each Little Medical School Business must be managed and supervised on-site by an Operating Manager.

You and, if you are a Corporate Entity, each of your members, shareholders and/or partners (collectively, "Owners"), must personally guarantee all of your obligations to us under the Franchise Agreement. Each Owner and the spouse of each Owner must personally guarantee your obligations to us under the Franchise Agreement. You and each Owner and spouse must also promise in writing that, among other things, during the term of the Franchise Agreement you will not participate in any business that in any way competes with the Franchised Business, and that for 24 months after the expiration of termination of the Franchise Agreement (with said period being tolled during any periods of non-compliance), neither you nor your Owners and their spouses will participate in any competitive business located within and/or servicing customers located within your Designated Territory and a 25 mile radius surrounding your Designated Territory. Further you will not participate in any competitive business located within and/or servicing customers located within a 25 mile radius of any other Little Medical School Business and/or the designated territory of any other Little Medical School Business. Your managers and all other employees and agents with access to our confidential information will be required by us to sign a confidentiality agreement.

#### ITEM 16 RESTRICTIONS ON WHAT FRANCHISEE MAY SELL

You may only sell the Approved Services and Products as specified in the Manuals or otherwise approved by us in writing and may only sell the products and services required by us. We can change the products and services that you must offer. There is no limitation on our right to change the products and services offered sold by Little Medical School Businesses. You are not limited to whom you may sell products and services of your Little Medical School Business, provided you do so exclusively from your Little Medical School Center and as otherwise required by and in compliance with the standards we determine for the System.

# ITEM 17 RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

# The Franchise Relationship Under a Single Unit Franchise Agreement

# THE FRANCHISE RELATIONSHIP

# This table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this Disclosure Document.

	Provision	Article in Franchise Agreement	Summary
a.	Length of the franchise term	2.B.	The term of your Franchise Agreement is five years.
b.	Renewal or extension of the term	15	If you meet our conditions for renewal you may renew your franchise for two additional five year term.
с.	Requirements for franchisee to renew or extend	15	To renew your franchise you must be in compliance with the terms of your Franchise Agreement, provide us with 180 days prior written notice of your request to renew, sign our then current form of Franchise Agreement and related agreements for the renewal term, sign a general release in our favor, pay a renewal fee, remodel and upgrade your Little Medical School Business to meet our standards and specifications, secure and possess the legal right to continue to occupy the premises of your Little Medical School Center, and meet all other renewal requirements contained in the Franchise Agreement. Your Owners must be in compliance with their agreements with us, including the Franchise Owner and Spouse Agreement and Guaranty, and they must personally guarantee the terms of your renewal Franchise Agreement which may contain terms materially different from your current Franchise Agreement.
d.	Termination by franchisee	16.B.	You may terminate the Franchise Agreement if you are in compliance with its terms, we are in material breach of the Franchise Agreement, and we fail to cure the material breach within 30 days of receiving written notice or, if the breach cannot be cured within 30 days, such period of time that is reasonable to cure the material breach.
e.	Termination by franchisor without cause	Not applicable	Not applicable.
f.	Termination by franchisor with "cause"	16.A.	We can terminate if you are in default of the terms of the Franchise Agreement.
g.	"Cause" defined-curable defaults	16.A.(3), 16.A.(4)	You have 10 days to cure a default where you fail to pay any fees and/or obligations due to us and/or to an affiliate of ours, or if you fail to pay a supplier without, as determined by us, a legal justification, provided that the foregoing defaults were

		not intentionally and knowingly in violation of the Franchise Agreement. You will have 30 days to cure a default where you, fail to: timely lease a location that we approve for your Little Medical School Business; timely develop and open your Little Medical School Business; operate your Little Medical School Business in accordance with the specifications, standards, and requirements set forth in our Manuals; develop or operate your Little Medical School Business in compliance with all federal, state, and local laws, rules, and regulations, unless, such violation poses a threat to public health or safety; maintain insurance coverage that we require; comply with our standards, systems or specifications as we may designate or as otherwise designated in the operations manual; fail to operate your Little Medical School Business in conformity with our System or otherwise violate the Franchise Agreement, except as to events of default that are not curable.
h. "Cause" defined-non-curable defaults	16.A.(1), 16.A.(2)	The following are defaults that cannot be cured: three or more instances where you commit a curable default, whether or not you timely cured such default in each instance; you intentionally and knowingly refuse to comply with the terms of the Franchise Agreement, and/or the standards specifications, and/or requirements set forth in the operations manual and/or as communicated to you by us from time to time; you intentionally, knowingly, or negligently operate the Franchised Business in violation of applicable laws, rules, and regulations and, in doing so, create a foreseeable, imminent, and/or immediate threat to the health and safety of others; you abandon the Franchised Business or fail to maintain the required leasehold and/or ownership interests in your Little Medical School Centers; you or your Owners intentionally made a material statement or omission in questionnaires submitted to us; the data, information, and/or records that you record and/or submit to us are intentionally misleading or false; you transfer or attempt to transfer the Franchised Business or the ownership interests in your franchise company without our approval; you disclose or permit the disclosure of information contained in the operations manual and/or of confidential information; you or your Owners engage in intentionally dishonest or unethical conduct that impacts our System; you and/or your Owners breach and, if such breach is capable of a cure, fail to timely cure another agreement with us including the Owner and Spouse Agreement and Guaranty; you and your Owners and managers fail to complete, to our satisfaction, our initial and on-going training programs; you fail to notify us of the misuse of confidential information and you fail to protect same; you misappropriate or misuse the Licensed Marks; you are deemed insolvent, make an assignment for the benefit of creditors, admit in writing your inability to pay debts; are adjudicated bankrupt, file a voluntary bankruptcy petition or have one filed against you, and/or you acquiesce to

			appointment of a trustee or receiver, or a court orders one; execution is levied against the Franchised Business; a final judgment is entered against the Franchised Business and is not satisfied within 30 days; you are dissolved; a lawsuit or action is commenced against the Franchised Business to foreclose on a lien on equipment of the Franchised Business and such action is not dismissed after 60 days; real or personal property used by the Franchised Business is sold or levied by a sheriff or other law enforcement officer; and/or you abandon or fail to continuously own and operate the Franchised Business.
i.	Franchisee's obligations on termination/non-renewal	6, 17	You must: pay all sums that you owe to us under the Franchise Agreement and all other agreements with us; cease owning and operating the Franchised Business; cease representing yourself as a franchisee of ours; permanently cease using and/or accessing the System, the Licensed Marks, our confidential information, the operations manual, the Business Management System, the Business Management System Data, and the System Supplies; return the operations manual and all Confidential Information to us in the original form provided to you and document the destruction of all electronic files related to same; completely de-identify the location and/or facility associated with the Franchised Business; as requested by us, transfer to us all data, telephone listings, digital media, accounts, web listings and websites associated with the Franchised Business; and abide by the post-termination non-competition covenants and restrictions.
j.	Assignment of the contract by franchisor	14.A.	No restriction on our right to assign.
k.	"Transfer" by franchisee- definition	14.B.	A transfer means and includes, whether voluntary or involuntary, conditional or unconditional, direct or indirect: (a) an assignment, sale, gift, transfer, pledge or sub- franchise; (b) the grant of a mortgage, charge, lien or security interest, including, without limitation, the grant of a collateral assignment; (c) a merger, consolidation, exchange of shares or other ownership interests, issuance of additional ownership interests or securities representing or potentially representing ownership interests, or redemption of ownership interests; and (d) a sale or exchange of voting interests or securities convertible to voting interests, or an agreement granting the right to exercise or control the exercise of the voting rights of any holder of ownership interests or to control the operations or affairs of Franchisee.
1.	Franchisor's approval of transfer by franchisee	14.B.	Transfers require our prior written consent, which may be granted or withheld in our discretion.
m.	Conditions for franchisor's approval of transfer	14.C.	For approval of your transfer, you must provide us with 30 days prior written notice of the proposed transfer; you and

n.	Franchisor's right of first refusal	14.F.	your Owners must not have defaulted in your obligations under the Franchise Agreement and all other agreements with us; you and your Owners must be in compliance with your obligations under the Franchise Agreement and all other agreements with us; the transferee must agree to be bound by all of the terms and provisions of the Franchise Agreement; the transferee's owners and their spouses must personally guarantee all of the terms and provisions of the Franchise Agreement; you and your Owners and their spouses must sign a general release in favor of us; the transfer must provide for the assignment and/or ownership of the approved location for the Franchised Business, and the transferees continued use and occupancy of such location throughout the term of the Franchise Agreement; the assets of the Franchised Business must be transferred to the transferee; the transferee and the transferee's owners and managers, at the transferee in writing and subject to our discretion; and you pay the Transfer Fee (subject to applicable state laws). We have the right to match any offer to purchase your Little Medical School Business or the Corporate Entity operation
	to acquire franchisee's business		Medical School Business or the Corporate Entity operating your Little Medical School Business.
0.	Franchisor's option to purchase franchisee's business	Not applicable	Not applicable.
p.	Death or disability of franchisee	14.D.	If you are an individual, within 30 days of the death or permanent disability of Franchisee, your executor and/or legal representative must appoint an Operating Manager approved by us and within 60 days of such appointment the Operating Manager must complete, to our satisfaction, our initial training program. Within 12 months of the date of death or disability, the Franchise Agreement must be transferred to a transferee approved by us and otherwise transferred in accordance with the terms of the Franchise Agreement. If the franchisee is a Corporate Entity, within 30 days of the death or permanent disability of your Managing Owner, if there are other Owners, must appoint a replacement Operating Manager approved by us and within 60 days of such appointment the replacement Operating Manager must complete, to our satisfaction, our initial training program.
q.	Non-competition covenants during the term of the franchise	6	No involvement in any competitive business and must comply with confidentiality, non-disclosure and non- solicitation covenants.
r.	Non-competition covenants after the franchise is terminated or expires	6, 17.C.	No involvement, ownership or interest whatsoever for 24 months in any competing business in: your Designated Territory; a 25-mile radius of your Designated Territory; a 25-mile radius of the Designated Territory of any other Little Medical School Business; and you must comply with

			confidentiality, non-disclosure and non-solicitation covenants.				
s.	Modification of the agreement	18.L.	Requires writing signed by you and us, except for unilateral changes that we may make to the Manuals or our unilateral reduction of the scope of a restrictive covenant that we may make in our discretion.				
t.	Integration/merger clauses	18.M.	Only the terms of the Franchise Agreement and schedules to the Franchise Agreement and the respective signed exhibits to the Franchise Agreement are binding, subject to state law. Nothing in any agreement is intended to disclaim the express representations made in the Franchise Disclosure Document, its exhibits and amendments.				
u.	Dispute resolution by arbitration or mediation	18.G.	Except for certain claims for injunctive relief, all disputes must first be submitted to non-binding mediation in St. Louis County, Missouri and, if mediation is unsuccessful, then to binding arbitration in St. Louis County, Missouri. This provision is subject to applicable state law.				
v.	Choice of forum	18.G.	All mediation, arbitration and, if applicable, litigation proceedings must be conducted in, or closest to, State court of general jurisdiction that is within or closest to St. Louis County, Missouri. This provision is subject to applicable state law.				
w.	Choice of law	18.F.	Missouri law will govern. However, this provision is subject to state law and as otherwise disclosed in <u>Exhibit H</u> to this Disclosure Document.				

## ITEM 18 <u>PUBLIC FIGURES</u>

We do not currently use any public figure to promote our franchise. No public figure is currently involved in our management.

#### ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Jennifer Giffard, LMS Franchising, LLC at 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146 and (888) 567-7836, the Federal Trade Commission, and the appropriate state regulatory agencies.

## ITEM 20 OUTLETS AND FRANCHISEE INFORMATION

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
	2021	31	20	-11
Franchised	2022	20	29	+9
	2023	29	30	+1
Commons	2021	3	3	0
Company Owned	2022	3	1	-2
Owned	2023	1	4	+3
	2021	34	23	-11
Total Outlets	2022	23	30	+7
	2023	30	34	+4

## TABLE NO. 1 SYSTEMWIDE OUTLET SUMMARY FOR YEARS 2021 to 2023

# TABLE NO. 2 TRANSFER OF OUTLETS FROM FRANCHISEES TO NEW OWNERS (OTHER THAN THE FRANCHISOR) FOR YEARS 2021 to 2023

State	Year	Number of Transfers
	2021	0
Georgia	2022	1
	2023	0
	2021	0
Hawaii	2022	1
	2023	0
	2021	0
Maryland	2022	0
	2023	1
	2021	0
Pennsylvania	2022	0
	2023	1
	2021	0
Totals	2022	2
	2023	2

# TABLE NO. 3 STATUS OF FRANCHISED OWNED OUTLETS FOR YEARS 2021 to 2023

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non Renewals	Reacquired by Franchisor	Ceased Operations for Other Reasons	Outlets at End of Year
	2021	4	0	0	0	0	0	4
California	2022	4	0	0	0	0	1	3
	2023	3	0	0	0	0	0	3
	2021	0	0	0	0	0	0	0
Colorado	2022	0	2	0	0	0	0	2
Florida	2023	2	0	0	0	0	0	2
	2021	1	0	0	0	0	0	1
Florida	2022	1	1	0	0	0	0	2
Florida	2023	2	2	0	0	0	0	4
	2021	3	0	0	1	0	1	1
Georgia	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
Hawaii	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
Illinois	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
Maryland	2021	2	0	0	0	0	1	1
	2022	1	1	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	2021	1	0	0	1	0	0	0
Michigan	2022	0	0	0	0	0	0	0
	2023	0	0	0	0	0	0	0
	2021	1	0	0	0	0	0	1
Mississippi	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
Missouri	2022	1	1	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	2021	2	0	0	0	0	0	2
New Jersey	2022	2	0	0	0	0	0	2
	2023	2	0	1	0	0	0	1
	2021	3	0	1	0	0	0	2
New York	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
North Carolina	2021	0	0	0	0	0	0	0
	2022	0	1	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2021	1	0	0	1	0	0	0
Ohio	2022	0	0	0	0	0	0	0
	2023	0	0	0	0	0	0	0
	2021	2	0	0	0	0	0	2

Pennsylvania	2022	2	0	0	0	0	0	2
1 Chilisyivailla	2023	2	0	0	0	0	0	2
	2021	7	0	5	0	0	0	2
Texas	2022	2	3	0	0	0	0	5
	2023	5	0	0	0	0	0	5
	2021	1	0	0	0	0	1	0
Virginia	2022	0	1	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
Washington	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2021	32	0	6	3	0	3	20
Totals	2022	20	10	0	0	0	1	29
	2023	29	2	1	0	0	0	30

## TABLE NO. 4 STATUS OF COMPANY OWNED OUTLETS FOR YEARS 2021 to 2023

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired by Franchisor	Outlets Closed	Outlets Sold to Franchisee	Outlets at End of Year
	2021	0	0	0	0	0	0
Arizona	2022	0	0	0	0	0	0
	2023	0	1	0	0	0	1
	2021	0	0	0	0	0	0
Florida	2022	0	0	0	0	0	0
	2023	0	1	0	0	0	1
	2021	1	0	0	0	0	1
Illinois	2022	1	0	0	0	0	1
	2023	1	0	0	1	0	0
	2021	0	0	0	0	0	0
Massachusetts	2022	0	0	0	0	0	0
	2023	0	1	0	0	0	1
	2021	1	0	0	0	0	1
Missouri	2022	1	0	0	0	1	0
	2023	0	0	0	0	0	0
	2021	0	0	0	0	0	0
Pennsylvania	2022	0	0	0	0	0	0
	2023	0	1	0	0	0	1
Virginia	2021	1	0	0	0	0	1
	2022	1	0	0	1	0	0
	2023	0	0	0	0	0	0
	2021	3	0	0	0	0	3
Totals	2022	3	0	0	1	1	1
	2023	1	4	0	1	0	4

## TABLE NO. 5 PROJECTED OPENINGS AS OF DECEMBER 31, 2023

State	Franchise Agreement Signed but Outlet Not Opened	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Company Owned Outlets in the Next Fiscal Year
Nevada	0	1	0
Totals	0	1	0

#### Notes to Tables:

# If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

During the last three fiscal years, some current or former franchisees have signed confidentiality clauses with us that restrict them from discussing with you their experiences as a franchisee in our franchise system. There are no trademark-specific franchisee organizations associated with the franchise system being offered in this Franchise Disclosure Document.

<u>Exhibit F</u> to this Disclosure Document contains a list of our then current franchisees as of the end of the Issuance Date of this Disclosure Document.

<u>Exhibit G</u> to this Disclosure Document contains a list of franchisees that had an outlet terminated, cancelled, not renewed or otherwise voluntarily or involuntarily ceased to do business under our Franchise Agreement during our most recently completed fiscal year or who has not communicated with us within 10 weeks of the Issuance Date of this Disclosure Document.

#### ITEM 21 FINANCIAL STATEMENTS

Attached as <u>Exhibit D</u> are our audited financial statements for 2021, 2022, and 2023. We were established on May 21, 2014, and our fiscal year ends on December 31.

## ITEM 22 CONTRACTS

Attached to this Disclosure Document or to the Exhibits attached to and comprising the Franchise Agreement attached to this Disclosure Document are copies of the following franchise and other contracts and agreements in use or proposed for use:

#### **Exhibits to this Disclosure Document**

Exhibit <u>E</u>	Franchise Agreement
Exhibit <u>H</u>	State Specific Addenda

#### Schedules and Exhibits to the Franchise Agreement

- Schedule <u>1</u> Designated Territory Acknowledgment
- Schedule <u>2</u> Statement of Franchise Owners
- Schedule <u>3</u> Center Location Acknowledgment

Exhibit <u>1</u>	Franchise Owner and Spouse Agreement and Guaranty
Exhibit <u>2</u>	Confidentiality Agreement
Exhibit <u>3</u>	Assignment of Telephone Numbers and Digital Media Accounts
Exhibit <u>4</u>	ACH Authorization Form
Exhibit <u>5</u>	General Release

Individual state law may supersede the provisions contained in your Franchise Agreement respecting the requirement that you execute a general release as a condition to assignment, sale or transfer. See, the state specific addendums contained in <u>Exhibit H</u> of this Disclosure Document.

# ITEM 23 RECEIPTS

Two copies of a detachable receipt in <u>Exhibit J</u> are located at the very end of this Disclosure Document. Please sign one copy of the receipt and return it to us at the following address: Dr. Mary Mason and Jennifer Griffard, LMS Franchising, LLC, 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146. The duplicate is for your records.

[THE DISCLOSURE DOCUMENT ENDS HERE]



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT A** STATE ADMINISTRATORS

#### List of State Administrators

# <u>California</u>

<u>California</u> Department of Financial Protection and Innovation 320 West 4th Street, Suite 750 Los Angeles, CA 90013

2101 Arena Boulevard Sacramento, CA 95834 1-866-275-2677

#### **Connecticut**

Connecticut Banking Commissioner Department of Banking Securities & Business Investments Division 260 Constitution Plaza Hartford, CT 06103

#### <u>Florida</u>

Division of Consumer Services Attn: Business Opportunities 2005 Apalachee Parkway Tallahassee, FL 32399

#### <u>Hawaii</u>

Commissioner of Securities Dept. of Commerce & Consumer Affairs Business Registration Division 335 Merchant St., Room 203 Honolulu, HI 96813

#### <u>Illinois</u>

Office of the Attorney General Franchise Bureau 500 South Second Street Springfield, IL 62706

#### <u>Indiana</u>

Indiana Secretary of State Indiana Securities Division Franchise Section 302 W. Washington Street Room E-111 Indianapolis, IN 46204

#### **Kentucky**

Office of the Attorney General Consumer Protection Division Attn: Business Opportunity 1024 Capital Center Drive Frankfort, KY 40601

# Maine

Department of Professional and Financial Regulations Bureau of Banking Securities Division 121 Statehouse Station Augusta, ME 04333

#### Maryland

Office of the Attorney General Securities Division 200 St. Paul Place Baltimore, MD 21202

#### <u>Michigan</u>

Michigan Department of the Attorney General Consumer Protection Division Antitrust and Franchise Unit 670 Law Building P.O. Box 30213 Lansing, MI 48909

#### <u>Minnesota</u>

Minnesota Department of Commerce Securities Division 85 7th Place East, Suite 280 St. Paul, MN 55101

#### Nebraska

Nebraska Department of Banking and Finance Commerce Court 1230 O Street, Suite 400 Lincoln, NE 68509

#### New York

NYS Department of Law Investor Protection Bureau 28 Liberty Street, 21st Floor New York, NY 10005 212-416-8222

#### North Carolina

Secretary of State Securities Division 300 North Salisbury Street, Suite 100 Raleigh, NC 27603

#### North Dakota

Securities Department 600 East Boulevard Avenue, State Capitol Fourteenth Floor Dept414 Bismarck, ND 58505-0510 Phone 701-328-4712

### Rhode Island

Department of Business Registration Division of Securities 233 Richmond Street, Suite 232 Providence, RI 02903

#### South Carolina

Office of the Secretary of State 1205 Pendleton Street Edgar Brown Building, Suite 525 Columbia, SC 29201

#### South Dakota

Franchise Office Division of Securities 910 E. Sioux Avenue Pierre, SD 57501

#### Texas

Office of the Secretary of State Statutory Document Section 1019 Brazos Street Austin, TX 78701

#### Utah

Utah Department of Commerce Division of Consumer Protection 160 East Three Hundred South P.O. Box 146704 Salt Lake City, UT 84114

#### <u>Virginia</u>

State Corporation Commission Division of Securities and Retail Franchising 1300 E. Main Street, 9th Floor Richmond, VA 23219

#### **Washington**

Department of Financial Institutions Securities Division P.O. Box 9033 Olympia, WA 98507 360-902-8700

#### Wisconsin

Franchise Office Wisconsin Securities Commission P.O. Box 1768 Madison, WI 53701



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT B** AGENTS FOR SERVICE OF PROCESS

#### Agents for Service of Process

LMS Franchising, LLC, 11960 Westline Industrial Drive, Suite 355 St. Louis, Missouri 63146 Attn: Dr. Mary Mason, President and CEO

#### <u>California</u>

Department of Financial Protection and Innovation 320 West 4th Street, Suite 750 Los Angeles, CA 90013

2101 Arena Boulevard Sacramento, CA 95834 1-866-275-2677

#### **Connecticut**

Banking Commissioner Department of Banking Securities and Business Investment Division 260 Constitution Plaza Hartford, CT 06103

#### Hawaii

Commissioner of Securities Dept. of Commerce & Consumer Affairs Business Registration Division 335 Merchant Street, Room 203 Honolulu, HI 96813

#### <u>Illinois</u>

Illinois Attorney General 500 South Second Street Springfield, IL 62706

#### Maryland

Maryland Securities Commissioner 200 St. Paul Place Baltimore, MD 21202

#### <u>Michigan</u>

Michigan Department of Commerce Corporation and Securities Bureau 6546 Mercantile Way Lansing, MI 48910

#### **Minnesota**

Commissioner of Commerce of Minnesota Department of Commerce 85 7th Place East, Suite 280 St. Paul, MN 55101

#### New York

Secretary of the State of New York 99 Washington Avenue Albany, NY 12231

#### North Dakota

North Dakota Securities Department Securities Commissioner 600 East Boulevard Avenue, State Capitol Fifth Floor, Dept. 414 Bismarck, ND 58505 Phone 701-328-4712

#### Rhode Island

Director of Department of Business Regulation 233 Richmond Street, Suite 232 Providence, RI 02903

#### South Dakota

Director, Division of Securities Department of Commerce and Regulation 445 East Capitol Avenue Pierre, SD 57501

#### <u>Virginia</u>

Clerk of the State Corporation Commission 1300 East Main Street, 1st Floor Richmond, VA 23219

#### **Washington**

Securities Administrator Washington Department of Financial Institutions 150 Israel Road SW Tumwater, WA 98501

#### **Wisconsin**

Wisconsin Commissioner of Securities 345 W Washington Avenue Madison, WI 53703



FRANCHISE DISCLOSURE DOCUMENT EXHIBIT C OPERATIONS MANUAL TABLE OF CONTENTS

# LMS FRANCHISING, LLC Operations Manual for Little Medical School

Section		Pages
	Confidentiality Agreement	1-5
	Welcome to Little Medical School	6
	Table of Contents	7
Section I	Introduction to Little Medical School®	8-12
Section II	Franchisor Management	13
Section III	Franchisee Obligations	14-36
Section IV	Our Basic Principles	37-38
Section V	Hiring Procedures and Processes	39-42
Section VI	Confidentiality Agreements	42-46
Section VII	Administrative	47-48
Section VIII	Franchise Management	49-50
Section IX	Legal and Safety Requirements	51-52
Section X	Standards Enforcement/Supervisor Field Inspections	53-54
Section XI	Financial Reporting Requirements and Format	55-59
Section XII	Marketing, Advertising and Public Relations	60-76
Section XIII	Business Information References	77-89
Total Pages in	Operations Manual:	89

# **Total Pages in Operations Manual:**



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT D** FINANCIAL STATEMENTS



Bernard Robinson & Company, L.L.P.

# Form F – Consent of Accountant

#### CONSENT

<u>Bernard Robinson & Company, LLP</u> consents to the use in the Franchise Disclosure Document issued by <u>LMS Franchising, LLC</u> ("Franchisor") on <u>March 15, 2024</u>, or as it may be amended, of our report dated <u>March 11, 2024</u>, relating to the financial statements of Franchisor for the period ending <u>December 31, 2023</u>.

Bernard Robinson & Company, J.S.P.

1501 Highwoods Blvd., Ste. 300 (27410) P.O. Box 19608 | Greensboro, NC 27419 P: 336-294-4494 • F: 336-294-4495



# LMS FRANCHISING, LLC

# FINANCIAL STATEMENTS

YEARS ENDED DECEMBER 31, 2023 AND 2022



# LMS FRANCHISING, LLC Table of Contents

# Page No.

Independent Auditor's Report	1
Financial Statements	
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Statements of Cash Flows	6
Notes to Financial Statements	7



# **Independent Auditor's Report**

To Members of LMS Franchising, LLC St. Louis, Missouri

# **Opinion**

We have audited the accompanying financial statements of LMS Franchising, LLC (a limited liability company) which comprise the balance sheets as of December 31, 2023 and 2022, and the related statements of income, changes in members' equity (deficit), and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of LMS Franchising, LLC as of December 31, 2023 and 2022, and its results of operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

# **Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of Financial Statements section of our report. We are required to be independent of LMS Franchising, LLC and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

# **Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about LMS Franchising, LLC's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

# Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with auditing standards generally accepted in the United States of America will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements, including omissions, are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with auditing standards generally accepted in the United States of America, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of LMS Franchising, LLC's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about LMS Franchising, LLC's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

Benaud Robinson & Company, J.F.P.

Greensboro, North Carolina March 11, 2024

Assets		
	2023	
Current Assets:		
Cash and cash equivalents	\$ 10,507	\$ 20,694
Accounts receivable, net of allowance	78,126	44,957
Prepaid expenses	-	7,455
Inventory	-	4,500
Total Current Assets	88,633	77,606
Operating lease right-of-use asset	501,551	551,366
Fixed Assets:		
Office and computer equipment	49,762	49,762
Website design	23,654	23,654
	73,416	73,416
Less accumulated depreciation	72,571	68,265
	845	5,151
Total Assets	\$ 591,029	\$ 634,123
Liabilities and Member's Equit	ty (Deficit)	
Current Liabilities:		
Accounts and credit cards payable	\$ 3,832	\$ 24,110
Operating lease liability, current	47,242	36,152
Contract liabilities, current	31,177	52,070
Due to related parties		124,784
Total Current Liabilities	82,251	237,116
Long-Term Liabilities:		
Operating lease liability, less current portion	481,636	528,878
Contract liabilities, less current portion	87,650	135,834
-	569,286	664,712
Total Liabilities	651,537	901,828
Member's Equity (Deficit):		
Member's equity (deficit)	(60,508)	(267,705)
Total Member's Equity (Deficit)	(60,508)	(267,705)
Total Liabilities and Members' Equity (Deficit)	\$ 591,029	\$ 634,123

# LMS FRANCHISING, LLC Statements of Income Years Ended December 31, 2023 and 2022

	2023	2022
Revenues:		
Franchise fees, net of refunds	\$ 87,500	\$ 251,000
Curriculum fees	84,078	66,188
Royalty fees	223,214	195,694
System advertising fees	23,994	22,323
Other income	8,455	
Net revenues	427,241	535,205
Expenses:		
Advertising	76,469	48,066
Bad debt	42,182	32,879
Bank charges	5,360	2,238
Business development	650	-
Depreciation expense	4,306	5,350
Dues and subscriptions	2,137	2,211
Franchise commissions	15,000	120,000
Insurance	10,557	8,966
Legal and professional fees	118,370	118,663
Meals and entertainment	1,681	3,240
Office expenses	27,532	40,873
Payroll	47,560	41,354
Rent	32,512	58,756
Repairs and maintenance	-	286
Taxes and licenses	3,819	10,531
Telephone	5,841	5,351
Travel	418	3,507
Utilities	7,974	7,263
	402,368	509,534
Net income	\$ 24,873	\$ 25,671

# LMS FRANCHISING, LLC Statements of Changes in Members' Equity (Deficit) Years Ended December 31, 2023 and 2022

Members' deficit, January 1, 2022	\$ (264,024)
Distributions Net income	(29,352) 25,671
Members' deficit, December 31, 2022	(267,705)
Contributions Net income	182,324 24,873
Members' deficit, December 31, 2023	\$ (60,508)

# LMS FRANCHISING, LLC Statements of Cash Flow Years Ended December 31, 2023 and 2022

	2023		2022	
Cash flows from operating activities:				
Net income	\$ 24,873	\$	25,671	
Adjustments to reconcile net income to net cash				
provided by (used in) operating activities:				
Depreciation	4,306		5,350	
Change in allowance for doubtful accounts	42,182		32,879	
Non-cash lease expense	13,663		13,664	
(Increase) decrease in:				
Accounts receivable	(75,351)		(31,510)	
Prepaid expenses	7,455		(7,455)	
Inventory	4,500		(4,500)	
Increase (decrease) in:				
Accounts and credit cards payable	(20,278)		(26,509)	
Due to related parties	(3,178)		35,813	
Contract liabilities	(69,077)		(6,189)	
Net cash provided by (used in) operating activities	 (70,905)		37,214	
Cash flows from financing activities:				
Member contributions	60,718		-	
Member distributions	-		(29,352)	
Net cash provided by (used in) financing activities	 60,718		(29,352)	
Net increase (decrease) in cash	(10,187)		7,862	
Cash, beginning of year	 20,694		12,832	
Cash, end of year	\$ 10,507	\$	20,694	
Supplemental disclosure of noncash investing and financing activities: Transfer of related party payable to member contributions	\$ 121,606	\$	_	

# NOTE 1 - NATURE OF ACTIVITIES AND SIGNIFICANT ACCOUNTING POLICIES

# **Nature of Activities**

LMS Franchising, LLC (the "Company") was organized in the state of Missouri and began operations on May 21, 2014. Its principal business is to franchise and distribute a devised uniform system to operate mobile businesses, offering medical-themed learning programs onsite as after school programs, summer camp programs and special event programs for children ages five to ten years old. The Franchisee will obtain the right to use the Names and Marks and the expertise for operating a Little Medical School® Business. During 2021, the sole member of LMS Franchising, LLC sold a minority interest in the Company in exchange for lead generation and advertising expenditures.

A summary of the Company's significant accounting policies follows:

# **Basis of Presentation**

The financial statements are prepared on the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America.

# Adoption of New Accounting Standard

On January 1, 2023, the Company adopted the requirements of Accounting Standards Update ("ASU") 2016-13, *Financial Instruments - Credit Losses* (Topic 326). This ASU, along with related ASUs issued subsequently, revises the accounting requirements related to the measurement of credit losses and requires organizations to measure all expected credit losses for financial assets based on historical experience, current conditions, and reasonable and supportable forecasts about collectability. Assets must be presented in the financial statements at the net amount expected to be collected.

The Company does not expect Topic 326 to have a significant impact on its financial condition or results of operations on an ongoing basis.

# Cash and Cash Equivalents

The Company considers all investments available for current use with an initial maturity of one year or less to be cash equivalents and cash equivalents.

# Accounts Receivables

Accounts receivable are recorded at total unpaid balances, net of allowance for credit losses and consist of amounts due from franchise initial fees, additional curriculums sold, as well as royalty and advertising fees that are due monthly from each franchisee. The Company determines past-due status of individual accounts receivable based on the original billing date and does not charge interest. The Company estimates its allowance for credit losses based on a combination of factors, including the Company's knowledge of the current composition of receivables, historical losses, existing economic conditions and reasonable and supportable forecasts about the future ability to collect on the receivables. Accounts receivable that management believes to be ultimately not collectible are written off upon such determination.

### Inventory

Inventory consists of supplies and are stated at the lower of cost or net realizable value using the firstin, first-out method.

### Leases

At the inception of a lease, the Company assesses whether the lease represents an operating or financing lease. Operating leases are included in the balance sheet as a right-of-use ("ROU") asset and a corresponding lease liability. Financing leases are recorded in property and equipment and corresponding lease liability. The Company has elected not to recognize a right-of-use asset or lease liability for leases with an initial term of 12 months or less that do not include a purchase option that is reasonably expected to be exercised. The expense associated with short-term leases is included in lease expense in the accompanying statement of income.

Right-of use assets and lease liabilities are recognized at the commencement date. The lease liabilities are measured at the present value of the lease payments over the lease term. The Company uses the rate implicit in the lease if it is determinable. If not determinable, the Company has elected the practical expedient to use the risk-free rate for all classes of underlying assets. Lease terms may include renewal or extension options to the extent they are reasonably certain to be exercised. To the extent a lease agreement includes both lease and nonlease components, the Company has elected to account for lease and nonlease components separately.

### **Fixed Assets**

Fixed assets consists principally of office and computer equipment, and capitalized website design costs used in operations. Depreciation is provided using the straight-line method over their estimated useful lives. Ordinary repairs and maintenance is charged to expense when incurred.

Office and computer equipment	5-7 years
Website design	3 years

### **Revenue Recognition**

The Company franchises locations to operate under its name/trademark, "Little Medical School". A franchise includes, but is not limited to, a training program and a license to use the specified trade names and trademarks in a protected territory. Other services include a website and teaching manuals.

In general, the Company believes there are three separate performance obligations associated with each contract. These performance obligations consist of initial training, curriculum access, and use of the Company's trademark and trade names.

The initial franchise fees related to sales of franchises are recognized as revenue upon substantial performance by the Company of all material conditions relating to the initial fees. The Company satisfies the performance obligation of the initial franchise upon completing the initial training, which commonly occurs immediately after signing a franchise agreement.

### **Revenue Recognition (Continued)**

Curriculum fees are earned in relation to providing franchises with access to current and future curriculum developed by the Company. The revenue related to curriculum fees is deferred when received and recognized over the life of the franchise agreement (typically five years for general sub-franchise agreements and ten years for master franchise agreements) as the Company satisfies the performance obligation.

Royalty fees are billed and earned monthly as the performance obligation is satisfied of allowing franchises to use the trademarks and trade names of the Company, as well as a protected territory in which each franchise operates their business. Additionally, the Company has a system advertising fee which is billed and earned monthly to each franchise.

### **Contract Assets and Liabilities**

The billing of curriculum fees does not correlate with revenue recognized during the current period as curriculum fees are billed in correlation with the initial franchise fees. This lack of correlation results in contract assets and liabilities.

Contract assets comprise revenues earned by satisfying performance obligations related to the franchise agreement before billing occurs. There were no contract assets as of December 31, 2023 and 2022.

Contract liabilities, as shown on the Balance Sheets, are comprised of deferred revenue, representing curriculum fees received from a franchisee prior to satisfying the performance obligation under a franchise agreement.

### **Advertising Costs**

Advertising costs are charged to operations when incurred. Advertising costs totaled \$76,469 and \$48,066 for the years ended December 31, 2023 and 2022, respectively.

### **Foreign Currency**

From time to time, the Company deals in international currency for transactions during the course of business. All currency is converted to USD at the transaction date and recorded as such.

### Income Tax Status

For income tax purposes, the Company has elected to be taxed as a partnership. Accordingly, no provision for income tax is reflected in the financial statements, as it is the responsibility of the members to report their respective share of income and other tax attributes on their individual income tax returns.

It is the Company's policy to evaluate all tax positions to identify those that may be considered uncertain. All identified material tax positions will be assessed and measured by a more-likely-thannot threshold to determine if the benefit of any uncertain tax position should be recognized in the financial statements. Any changes in the amount of a tax position will be recognized in the period the change occurs. No material uncertain tax positions were identified for 2023 and 2022.

#### **Use of Estimates**

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

### Subsequent Events

The Company has evaluated events and transactions for potential recognition or disclosure through March 11, 2024, which is the date the financial statements were available to be issued.

### NOTE 2 - CURRENT EXPECTED CREDIT LOSSES

Balance, January 1, 2023	\$ 132,669
Change in allowance	42,182
Write-offs	 -
Balance, December 31, 2023	\$ 174,851

### NOTE 3 - OPERATING LEASES

As of December 31, 2023, the Company has the following lease agreements:

The Company leases office space for its headquarters and daily operations. Monthly escalating lease payments ranging from \$4,509 - \$5,040 are due monthly through February 2028. The lease has 1 renewal option to extend the term of the lease for an additional 5 years which the Company expects to exercise. In addition to the base rent, LMS Franchising, LLC is also responsible for 3.44% of the operating expenses associated with the building.

The components of lease expense for the year ended December 31, 2023 are as follows:

Operating lease expense	\$ 58,756
Other information:	
Operating cash flows from operating leases	\$ 45,093
Weighted-average remaining lease term in years	9.25
Weighted-average discount rate	1.63%

### NOTE 3 - OPERATING LEASES (Continued)

Maturities of lease payments due are as follows as of December 31, 2023:

2024	\$ 55,437
2025	57,029
2026	58,620
2027	60,212
2028	61,803
Thereafter	 277,717
Total undiscounted cash flows	570,818
Less: present value discount	(41,940)
Total lease liabilities	\$ 528,878

#### NOTE 4 - FRANCHISOR COMMITMENTS

In general, the term for each franchise granted shall be five years commencing from the date of execution and acceptance. Franchisees have the option to renew the agreements for up to two additional terms of five years each, provided the Company is still offering franchises at that time and other rules and restrictions have been met.

The Company, as the franchisor, has certain obligations to each franchisee related to supervision, assistance or services. These performance obligations consist of initial training programs, advanced training programs, guidance in obtaining all certifications, licenses, and permits required to operate. The Company also provides advertising and promotional plans for purchases by the franchisees, Little Medical School® website, premises selection, premise layout and design, guidelines for hiring instructors, and other supported services.

### NOTE 5 - RELATED PARTY TRANSACTIONS

Dr. Mary Mason is the majority owner of LMS Franchising, LLC as well as the sole owner of Mason Medstat, LLC. Mason Medstat, LLC operates The Little Medical School, a local franchise. LMS Franchising, LLC incurs all expenses related to advertising and business development which benefit both entities. Mason Medstat, LLC also holds the entire inventory that is sold to franchisees of LMS Franchising, LLC.

Since October 2019, all payroll expenses have been paid out of Mason Medstat, LLC, which results in LMS Franchising, LLC owing Mason Medstat, LLC for payroll expenses paid on LMS Franchising, LLC's behalf. During the year ended December 31, 2023, the amount owed to Mason Medstat of \$121,606 was transferred to member contributions in the accompanying statement of changes in members equity (deficit).

### NOTE 6 - CONCENTRATIONS OF CREDIT RISK

The Company maintains its cash in financial institutions insured by the Federal Deposit Insurance Corporation. Deposit accounts, at times, may exceed federally insured limits.



Bernard Robinson & Company, L.L.P.

#### Form F – Consent of Accountant

#### CONSENT

<u>Bernard Robinson & Company, LLP</u> consents to the use in the Franchise Disclosure Document issued by <u>LMS Franchising, LLC</u> ("Franchisor") on <u>March 30, 2023</u>, or as it may be amended, of our report dated <u>March 28, 2023</u>, relating to the financial statements of Franchisor for the period ending <u>December 31</u>, 2022.

Benard Robinson & Company, J.S.P.

1501 Highwoods Blvd., Ste. 300 (27410) P.O. Box 19608 | Greensboro, NC 27419 P: 336-294-4494 • F: 336-294-4495



# LMS FRANCHISING, LLC

## FINANCIAL STATEMENTS

YEARS ENDED DECEMBER 31, 2022 AND 2021



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## **Independent Auditor's Report**

To Members of LMS Franchising, LLC St. Louis, Missouri

### **Opinion**

We have audited the accompanying financial statements of LMS Franchising, LLC (a limited liability company) which comprise the balance sheet as of December 31, 2022, and the related statements of income, changes in members' equity (deficit), and cash flows for the year then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of LMS Franchising, LLC as of December 31, 2022, and its results of operations and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

### **Basis for Opinion**

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of Financial Statements section of our report. We are required to be independent of LMS Franchising, LLC and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### **Prior Period Financial Statements**

The financial statements of LMS Franchising, LLC as of December 31, 2021, were audited by other auditors whose report dated May 20, 2022 expressed an unmodified opinion on those statements.

### **Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about LMS Franchising, LLC's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with auditing standards generally accepted in the United States of America will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements, including omissions, are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with auditing standards generally accepted in the United States of America, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of LMS Franchising, LLC's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about LMS Franchising, LLC's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

Bernard Robinson & Company, J.F.P.

Greensboro, North Carolina March 28, 2023

## LMS FRANCHISING, LLC Balance Sheets December 31, 2022 and 2021

Assets				
		2022		2021
Current Assets:	<b>A</b>	<b>2</b> 0 (0)	Φ	10.000
Cash and cash equivalents	\$	20,694	\$	12,832
Accounts receivable, net of allowance of \$132,669 for 2022		44.057		16.226
and \$99,790 for 2021		44,957		46,326
Prepaid expenses		7,455		-
Inventory Total Current Assets		4,500 77,606		- 59,158
Total Current Assets		77,000		39,138
Operating lease right-of-use asset		551,366		-
Fixed Assets:				
Office and computer equipment		49,762		49,115
Website design		23,654		24,300
		73,416		73,415
Less accumulated depreciation		68,265		62,914
		5,151		10,501
Total Assets	\$	634,123	\$	69,659
Liabilities and Member's Equity (	Defic	<u>it)</u>		
Current Liabilities:				
Accounts and credit cards payable	\$	24,110	\$	50,619
Operating lease liability, current		36,152		-
Contract liabilities, current		52,070		56,978
Due to related parties		124,784		88,971
Total Current Liabilities		237,116		196,568
Long-Term Liabilities:				
Operating lease liability, less current portion		528,878		_
Contract liabilities, less current portion		135,834		137,115
		664,712		137,115
		<u> </u>		
Total Liabilities		901,828		333,683
Member's Equity (Deficit):				
Member's equity (deficit)		(267,705)		(264,024)
Total Member's Equity (Deficit)		(267,705)		(264,024)
Total Liabilities and Members' Equity (Deficit)	\$	634,123	\$	69,659

## LMS FRANCHISING, LLC Statements of Income Years Ended December 31, 2022 and 2021

	2022	2021
Revenues:		
Franchise fees, net of refunds	\$ 251,000	\$ 31,421
Curriculum fees	66,188	105,695
Royalty fees	195,694	186,270
System advertising fees	22,323	28,053
Miscellaneous income		55,579
Net revenues	535,205	407,018
Expenses:		
Advertising	48,066	140,502
Bad debt	32,879	47,723
Bank charges	2,238	3,787
Business development	-	7,436
Depreciation expense	5,350	19,462
Dues and subscriptions	2,211	4,348
Franchise commissions	120,000	-
Insurance	8,966	12,318
Legal and professional fees	118,663	140,928
Meals and entertainment	3,240	3,979
Office expenses	40,873	20,988
Payroll	41,354	98,442
Rent	58,756	54,941
Repairs and maintenance	286	475
Taxes and licenses	10,531	11,789
Telephone	5,351	11,258
Travel	3,507	2,303
Utilities	7,263	7,122
	509,534	587,801
Net income (loss)	\$ 25,671	\$ (180,783)

## LMS FRANCHISING, LLC Statements of Changes in Members' Equity (Deficit) Years Ended December 31, 2022 and 2021

Members' deficit, January 1, 2021	\$ (237,190)
Contributions Net loss	153,949 (180,783)
Members' deficit, December 31, 2021	(264,024)
Distributions Net income	(29,352) 25,671
Members' deficit, December 31, 2022	\$ (267,705)

## LMS FRANCHISING, LLC Statements of Cash Flow Years Ended December 31, 2022 and 2021

	2022	2021
Cash flows from operating activities:		
Net income (loss)	\$ 25,671	\$ (180,783)
Adjustments to reconcile net income (loss) to net cash		
provided by (used in) operating activities:		
Depreciation	5,350	19,462
Change in allowance for doubtful accounts	32,879	47,723
Non-cash lease expense	13,664	-
(Increase) decrease in:		
Accounts receivable	(31,510)	104,885
Prepaid expenses	(7,455)	-
Inventory	(4,500)	-
Increase (decrease) in:		
Accounts and credit cards payable	(26,509)	(2,184)
Due to related parties	35,813	(131,921)
Contract liabilities	 (6,189)	 (105,695)
Net cash provided by (used in) operating activities	 37,214	 (248,513)
Cash flows from financing activities:		
Member contributions	-	227,515
Member distributions	(29,352)	-
Net cash provided by (used in) financing activities	 (29,352)	 227,515
Net increase (decrease) in cash	7,862	(20,998)
Cash, beginning of year	 12,832	 33,830
Cash, end of year	\$ 20,694	\$ 12,832
Supplemental disclosure of noncash investing and financing activities:		
Distribution of fixed assets	\$ -	\$ 73,565

### **Nature of Activities**

LMS Franchising, LLC (the "Company") was organized in the state of Missouri and began operations on May 21, 2014. Its principal business is to franchise and distribute a devised uniform system to operate mobile businesses, offering medical-themed learning programs onsite as after school programs, summer camp programs and special event programs for children ages five to ten years old. The Franchisee will obtain the right to use the Names and Marks and the expertise for operating a Little Medical School® Business. During 2021, the sole member of LMS Franchising, LLC sold a minority interest in the Company in exchange for lead generation and advertising expenditures.

A summary of the Company's significant accounting policies follows:

### **Basis of Presentation**

The financial statements are prepared on the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America.

### Adoption of New Accounting Standard

In February 2016, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2016-02, Leases (Topic 842), which requires an entity to recognize assets and liabilities arising from an operating or financing lease on the balance sheet, as well as additional qualitative and quantitative disclosures. The Company adopted this standard effective January 1, 2022, the first day of the Company's fiscal year using the modified retrospective approach and have not restated prior years. In addition, the Company elected the package of practical expedients permitted under the transition guidance, which among other things, allowed the Company to carry forward the historical lease classification. In addition, the Company elected the practical expedient to use hindsight in determining the lease term for existing leases.

The adoption of Topic 842 resulted in the recording of a right of use asset and lease liability of \$600,718 for all operating leases that existed as of January 1, 2022. Adoption of the new standard did not materially impact the Company's net income and had no impact on cash flows.

### Cash and Cash Equivalents

The Company considers all investments available for current use with an initial maturity of one year or less to be cash equivalents and cash equivalents.

### **Accounts Receivables**

Accounts receivable are amounts due on franchise initial fees, additional curriculums sold, as well as royalty and advertising fees that are due monthly from each franchisee. The Company records an allowance for estimated uncollectible accounts that approximates anticipated losses. Receivables are evaluated by management as to their collectability on an individual basis prior to an allowance being established. Management believes the necessary allowance for uncollectible accounts was \$132,669 and \$99,790 at December 31, 2022 and 2021, respectively.

### Inventory

Inventory consists of supplies and are stated at the lower of cost or net realizable value using the firstin, first-out method.

### Leases

At the inception of a lease, the Company assesses whether the lease represents an operating or financing lease. Operating leases are included in the balance sheet as a right-of-use ("ROU") asset and a corresponding lease liability. Financing leases are recorded in property and equipment and corresponding lease liability. The Company has elected not to recognize a right-of-use asset or lease liability for leases with an initial term of 12 months or less that do not include a purchase option that is reasonably expected to be exercised. The expense associated with short-term leases is included in lease expense in the accompanying statement of income.

Right-of use assets and lease liabilities are recognized at the commencement date. The lease liabilities are measured at the present value of the lease payments over the lease term. The Company uses the rate implicit in the lease if it is determinable. If not determinable, the Company has elected the practical expedient to use the risk-free rate for all classes of underlying assets. Lease terms may include renewal or extension options to the extent they are reasonably certain to be exercised. To the extent a lease agreement includes both lease and nonlease components, the Company has elected to account for lease and nonlease components separately.

### **Fixed Assets**

Fixed assets consists principally of office and computer equipment, and capitalized website design costs used in operations. Depreciation is provided using the straight-line method over their estimated useful lives. Ordinary repairs and maintenance is charged to expense when incurred.

Office and computer equipment	5-7 years
Website design	3 years

### **Revenue Recognition**

The Company franchises locations to operate under its name/trademark, "Little Medical School". A franchise includes, but is not limited to, a training program and a license to use the specified trade names and trademarks in a protected territory. Other services include a website and teaching manuals.

In general, the Company believes there are three separate performance obligations associated with each contract. These performance obligations consist of initial training, curriculum access, and use of the Company's trademark and trade names.

The initial franchise fees related to sales of franchises are recognized as revenue upon substantial performance by the Company of all material conditions relating to the initial fees. The Company satisfies the performance obligation of the initial franchise upon completing the initial training, which commonly occurs immediately after signing a franchise agreement.

### **Revenue Recognition (Continued)**

Curriculum fees are earned in relation to providing franchises with access to current and future curriculum developed by the Company. The revenue related to curriculum fees is deferred when received and recognized over the life of the franchise agreement (typically five years for general sub-franchise agreements and ten years for master franchise agreements) as the Company satisfies the performance obligation.

Royalty fees are billed and earned monthly as the performance obligation is satisfied of allowing franchises to use the trademarks and trade names of the Company, as well as a protected territory in which each franchise operates their business. Additionally, the Company has a system advertising fee which is billed and earned monthly to each franchise.

### **Contract Assets and Liabilities**

The billing of curriculum fees does not correlate with revenue recognized during the current period as curriculum fees are billed in correlation with the initial franchise fees. This lack of correlation results in contract assets and liabilities.

Contract assets comprise revenues earned by satisfying performance obligations related to the franchise agreement before billing occurs. There were no contract assets as of December 31, 2022 and 2021.

Contract liabilities, as shown on the Balance Sheets, comprise of deferred revenue, representing curriculum fees received from a franchisee prior to satisfying the performance obligation under a franchise agreement.

### Advertising Costs

Advertising costs are charged to operations when incurred. Advertising costs totaled \$48,066 and \$140,502 for the years ended December 31, 2022 and 2021, respectively.

### **Foreign Currency**

From time to time, the Company deals in international currency for transactions during the course of business. All currency is converted to USD at the transaction date and recorded as such.

### Income Tax Status

For income tax purposes, the Company has elected to be taxed as a partnership. Accordingly, no provision for income tax is reflected in the financial statements, as it is the responsibility of the members to report their respective share of income and other tax attributes on their individual income tax returns.

It is the Company's policy to evaluate all tax positions to identify those that may be considered uncertain. All identified material tax positions will be assessed and measured by a more-likely-thannot threshold to determine if the benefit of any uncertain tax position should be recognized in the financial statements. Any changes in the amount of a tax position will be recognized in the period the change occurs. No material uncertain tax positions were identified for 2022 and 2021.

#### **Use of Estimates**

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

### Subsequent Events

The Company has evaluated events and transactions for potential recognition or disclosure through March 28, 2023, which is the date the financial statements were available to be issued.

### NOTE 2 - OPERATING LEASES

As described in Note 1, the Company adopted ASU 2016-02, Leases (Topic 842) on January 1, 2022. As of December 31, 2022, the Company has the following lease agreements:

The Company leases office space for its headquarters and daily operations. Monthly escalating lease payments ranging from \$4,509 - \$5,040 are due monthly through February 2028. The lease has 1 renewal option to extend the term of the lease for an additional 5 years which the Company expects to exercise. In addition to the base rent, LMS Franchising, LLC is also responsible for 3.44% of the operating expenses associated with the building.

The components of lease expense for the year ended December 31, 2022 are as follows:

Operating lease expense	\$ 58,756
Other information:	
Operating cash flows from operating leases	\$ 45,093
ROU assets obtained in exchange for new operating lease liabilities	\$ 600,718
Weighted-average remaining lease term in years	10.25
Weighted-average discount rate	1.63%

Maturities of lease payments due are as follows as of December 31, 2022:

2023	\$ 45,093
2024	55,437
2025	57,029
2026	58,620
2027	60,212
Thereafter	 339,520
Total undiscounted cash flows	 615,911
Less: present value discount	 (50,881)
Total lease liabilities	\$ 565,030
	0

### NOTE 3 - FRANCHISOR COMMITMENTS

In general, the term for each franchise granted shall be five years commencing from the date of execution and acceptance. Franchisees have the option to renew the agreements for up to two additional terms of five years each, provided the Company is still offering franchises at that time and other rules and restrictions have been met.

The Company, as the franchisor, has certain obligations to each franchisee related to supervision, assistance or services. These performance obligations consist of initial training programs, advanced training programs, guidance in obtaining all certifications, licenses, and permits required to operate. The Company also provides advertising and promotional plans for purchases by the franchisees, Little Medical School® website, premises selection, premise layout and design, guidelines for hiring instructors, and other supported services.

### NOTE 4 - RELATED PARTY TRANSACTIONS

Dr. Mary Mason is the majority owner of LMS Franchising, LLC as well as the sole owner of Mason Medstat, LLC. Mason Medstat, LLC operates The Little Medical School, a local franchise. LMS Franchising, LLC incurs all expenses related to advertising and business development which benefit both entities. Mason Medstat, LLC also holds the entire inventory that is sold to franchisees of LMS Franchising, LLC.

Since October 2019, all payroll expenses have been paid out of Mason Medstat, LLC, which results in LMS Franchising, LLC owing Mason Medstat, LLC for payroll expenses paid on LMS Franchising, LLC's behalf.

The previously listed transactions result in due to related parties of \$124,784 and \$88,971 as of December 31, 2022 and 2021, respectively.

### NOTE 5 - CONCENTRATIONS OF CREDIT RISK

The Company maintains its cash in financial institutions insured by the Federal Deposit Insurance Corporation. Deposit accounts, at times, may exceed federally insured limits.



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT E** FRANCHISE AGREEMENT



## LITTLE MEDICAL SCHOOL FRANCHISE AGREEMENT

FRANCHISEE:

© 2024, The Internicola Law Firm, PC - This Agreement and the Schedules and Exhibits attached hereto are subject to the copyright of The Internicola Law Firm, PC.

### Little Medical School® FRANCHISE AGREEMENT

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#### Little Medical School FRANCHISE AGREEMENT

This Franchise Agreement (the "Agreement") is entered into on \_\_\_\_\_\_, 20\_\_ ("Effective Date"), by and between LMS Franchising, LLC, a Missouri limited liability company with a principal place of business located at 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146, (the "Franchisor") and (the "Franchisee").

#### **RECITALS**

WHEREAS, Franchisor has developed a distinctive and proprietary system (the "System") for the establishment, development and operation of a Little Medical School Business, a Mobile Business with or without a Center that offers, sells and provides curriculum-based educational programs that focus on medicine, science and the benefits of good health for children ages four to 14 years old, and other products and services that Franchisor authorizes (the "Approved Services and Products"), using our proprietary System Curriculum and Materials under the Licensed Marks (defined below) (each, a "Little Medical School Business");

WHEREAS, the System and, therefore, each Little Medical School Business, is identified by the Licensed Marks and distinctive trade dress, service offerings, business formats, equipment, products, supplies, operating procedures, programs, methods, procedures, and marketing and advertising standards, all of which are part of the System and all of which Franchisor may modify from time to time; and

WHEREAS, Franchisee desires to obtain the non-exclusive license and right to use the System in the development and operation of one Little Medical School Business within a designated territory and pursuant to the terms of this Agreement.

NOW THEREFORE, in consideration of the foregoing recitals and other good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, the parties do hereby agree, as follows:

#### ARTICLE 1 DEFINITIONS

Supplementing the terms and definitions contained in the foregoing "Recitals":

"Accounting Period" refers to and means the period of time selected and determined by Franchisor for the required measurement and reporting of financial information and payment of financial obligations by Franchisee. The applicable measurement period will be determined by Franchisor from time to time with respect to Franchisee's obligations to report financial information and data to Franchisor and Franchisee's payment of all fees and other obligations under this Agreement. The respective "Accounting Period" shall be those Franchisor designated times, whether, weekly, monthly, or otherwise, as designated by Franchisor, with all such Accounting Periods automatically commencing on the earlier of the (a) Scheduled Business Commencement Date, or (b) the Actual Business Commencement Date of the Franchised Business and, continuing, throughout the Term of this Agreement. Unless otherwise designated by Franchisor at any time, unless otherwise specified in this Agreement, the Accounting Period shall be a monthly period for each and every month throughout the Term of this Agreement.

"<u>Actual Business Commencement Date</u>" refers to and means the date of the grand opening of the Franchised Business and/or the date upon which the Franchised Business is open to the public.

"<u>Additional Initial Training Fee</u>" shall have the meaning defined and set forth in <u>Article 4.A.</u> of this Agreement.

"<u>Administrative Office</u>" the non-retail, back-end, administrative office and/or facilities from which a Little Medical School Business is managed. An Administrative Office may be comprised of, if permitted by law, a home based office, or a non-retail, non-public back-end office and/or facility for managing the operations of the Franchised Business and may include facilities for storing inventory and supplies.

"<u>Advertising Contributions</u>" refers to and means any and all obligations of Franchisee to contribute to or pay fees to Franchisor, Franchisor's affiliate and/or designees as set forth in this Agreement including, but not limited to, the Brand Development Fund Fee (<u>Article 9.A.</u>).

"<u>Advertising Cooperative</u>" shall have the meaning defined and set forth in <u>Article 9.F.</u> of this Agreement.

"<u>Alternative Channels of Distribution</u>" refers to and means retail and/or wholesale based sales and/or distribution outlets based on the world wide web, print catalogs, and mail order outlets.

"<u>Ancillary Agreements</u>" refers to and means, individually and collectively, each and every agreement between: (a) Franchisor and Franchisee, but not including this Agreement; (b) Franchisor and each of Franchisee's Owners, whether individually and/or collectively; and (c) Franchisor and each Spouse of Franchisee's Owners, whether individually and/or collectively. Without limitation to the foregoing, the term Ancillary Agreements includes the Franchise Owner and Spouse Agreement and Guaranty and the Assignment of Telephone Numbers and Digital Media Accounts, as said agreements, individually and/or collectively, may have been entered into between the foregoing parties.

"<u>Annual Conference Attendance Fee</u>" refers to and means an annual conference attendance fee to be paid by Franchisee to Franchisor in an amount determined by Franchisor but not to exceeding \$750 annually.

"<u>Annual System Conference</u>" refers to and means a conference that may be established and organized by Franchisor for the purpose of facilitating networking among Little Medical School Business franchisees, and general education. Franchisor shall designate and determine whether or not an Annual System Conference shall occur and, if one is established in any particular year, the dates, content and location of the Annual System Conference. The Annual System Conference shall be for a duration of not more than five consecutive days per calendar year. Franchisee is responsible for all costs and expenses associated with Franchisee's travel to and attendance at the Annual System Conference.

"<u>Approved Services and Products</u>" shall have the meaning defined in the "Recitals" section of this Agreement and shall further refer to and mean those products and services that Franchisor authorizes for sale by Little Medical School Businesses. Franchisor shall exclusively designate and determine the Approved Services and Products and Franchisor, in Franchisor's Reasonable Business Judgment, may change, modify, reduce or supplement the Approved Services and Products that must be offered and sold by the Franchised Business and those products and services that may not be sold by the Franchised Business. The operations manual, subject to changes that Franchisor may make from time to time and Franchisor's right to change and modify the Approved Services and Products, shall designate the Approved Services and Products that must be offered and sold by the Franchised Business. The Franchised Business may only offer and sell the Approved Services and Products.

"<u>Assigned Area</u>" refers to and means the operating area, designated area and/or territory of current and future Little Medical School Businesses other than the Designated Territory of Franchisee's Little Medical School Business. Franchisor shall exclusively determine Assigned Areas.

"<u>Assignment of Telephone Numbers and Digital Media Accounts</u>" refers to and means the Assignment of Telephone Numbers and Digital Media Accounts agreement attached to this Agreement as <u>Exhibit 3</u>.

"Brand Development Fund" shall have the meaning defined and set forth in <u>Article 9.A.</u> of this Agreement.

"<u>Brand Development Fund Fee</u>" shall have the meaning defined and set forth in <u>Article 9.A.</u> of this Agreement.

"Business Management System" refers to and means the software, internet, web based and/or cloud based system or systems, point of sale system or systems and customer relationship management system or systems as same may be individually, or collectively, designated by Franchisor, in Franchisor's Reasonable Business Judgment, as being required for use by the Franchised Business including, but not limited to, the day-to-day sales, ordering, operations and management of the Franchised Business. Franchisor reserves the right to modify and designate alternative Business Management Systems as Franchisor determines in Franchisor's Reasonable Business Judgment. At all times, Franchisor shall possess direct live access and storage based access to the Business Management System for the Franchised Business and to Franchisee's Business Management System Data.

"<u>Business Management System Data</u>" refers to and means the forms, data, tools, customer information, inventory, sales, and other information that: (a) is pre-populated or entered into the Business Management System; (b) is entered by Franchisor or Franchisee into the Business Management System; and/or (c) is recorded, stored and/or maintained in connection with the Franchised Business.

"<u>Center</u>" refers to and means a fixed retail location from which a System franchisee offers and provides Approved Services and Products.

"<u>Closed Market</u>" refers to and means any and all Corporate Accounts customers that are presently or, in the future, located within Franchisee's Designated Territory.

"<u>Competitive Business</u>" refers to and means any business that is the same as or similar to a Little Medical School Business including any business that offers and/or provides services and/or products relating to children's educational and entertainment programs, and related products and/or services.

"<u>Confidential Information</u>" refers to and means all of Franchisor's and Franchisor's affiliates trade secrets, methods, standards, techniques, procedures, data and information, as same may exist as of the Effective Date of this Agreement and as same may be developed, modified and supplemented in the future, constituting and comprising: (a) methods, specifications, standards, policies, procedures, information, concepts, programs and systems relating to the development, establishment, marketing, promotion and operation of Little Medical School Businesses; (b) information concerning consumer preferences for services, products, materials and supplies used or sold by Little Medical School Businesses; (c) information concerning customers, supplies and procedures used or sold by Little Medical School Businesses; (c) information concerning results, financial performance and other financial data of Little Medical School Businesses; (d) Business Management

System Data; (e) current and future information contained in the operations manual; (f) Know-How; and (g) System Curriculum and Materials, other than those portions of the System Curriculum and Materials that are authorized for disclosure to customers of the Franchised Business.

"<u>Confidentiality Agreement</u>" refers to and means the sample form of "Confidentiality Agreement" attached to this Agreement as <u>Exhibit 2</u>.

"<u>Continuing Education Fee</u>" shall have the meaning defined and set forth in <u>Article 4.A.</u> of this Agreement.

"<u>Controlling Interest</u>" shall exist for the following individuals, Owners, partners and/or entities: (a) (<u>If Franchisee is a corporation</u>) a controlling interest shall exist for such shareholders and Owners of the voting shares of stock of Franchisee as (i) shall permit voting control of Franchisee on any issue and/or (ii) shall prevent any other person, group, combination, or entity from blocking voting control on any issue or exercising any veto power; (b) (<u>If Franchisee is a general partnership</u>) a controlling interest shall exist for such partners and Owners that possess a managing partnership interest or such percentage of the general partnership interests in Franchisee as (i) shall permit determination of the outcome on any issue, and (ii) shall prevent any other person, group, combination, or entity from blocking voting control on any issue or exercising any veto power; (c) (<u>If Franchisee is a limited partnership</u>) a controlling interest shall exist for such partners that possess a general partnership interest shall exist for such partners and Owners that possess a general partnership interest shall exist for such partners and Owners that possess a general partnership interest shall exist for such partners and Owners that possess a general partnership interest shall exist for such partners and Owners that possess a general partnership interest shall exist for such members and Owners that possess a percentage of the membership interest shall exist for such membership interests as (i) shall prevent any other person, group, combination of the outcome on any issue, and (ii) shall prevent any other person, and (ii) shall prevent any other person, group, combination of the outcome on any issue, and (ii) shall prevent any other person, group, combination or entity from blocking voting control on any issue or exercising any veto power.

"<u>Copyrights</u>" refers to and means all works and materials for which Franchisor or any affiliate of Franchisor has secured common law or registered copyright protection and Franchisor uses and/or allows Little Medical School Business franchisees to use in the operation of a Little Medical School Business, whether as of the Effective Date of this Agreement or any time in the future.

"<u>Core Curriculum Suite</u>" refers to and means, as designated by Franchisor in Franchisor's Reasonable Business Judgment, a core suite of lesson plans and other materials and supplies for students and instructors. Franchisor, in Franchisor's Reasonable Business Judgment, may modify, replace, and/or substitute the programs comprising the Core Curriculum Suite. Franchisee must use the Core Curriculum Suite in the services offered by the Franchised Business.

"<u>Corporate Accounts</u>" refers to and means local, regional, and/or national agreements that Franchisor and/or Franchisor's affiliates enter into with local, regional, and/or national retailers that, directly or indirectly, offer, provide, and/or subcontract on behalf of their end-user customers services and products that compete with or that are similar to the Approved Services and Products. Without limitation to the foregoing, examples of Corporate Accounts include school systems, resorts, and universities.

"<u>Corporate Entity</u>" refers to and means a corporation, limited liability company, partnership or other corporate legal entity that is not an individual person.

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"<u>Customer Vouchers</u>" refers to and means any and all gift cards, vouchers, receipts, cards and other evidence of a pre-paid purchase transaction (for goods and/or services and whether in electronic form, printed form, card or otherwise) concerning a Little Medical School Business.

"<u>Designated Territory</u>" refers to and means the territory identified and described in <u>Schedule 1</u> attached to and made a part of this Agreement or, if <u>Schedule 1</u> is not completed at the time of signing this Agreement, as <u>Schedule 1</u> is otherwise completed in accordance with this Agreement. Franchisor, in Franchisor's Reasonable Business Judgment and discretion, shall determine the Designated Territory. If <u>Schedule 1</u> is not completed and/or is not signed by Franchisor there shall be no Designated Territory.

"<u>Digital Media</u>" refers to and means any interactive or static digital document, application or media that is connected to and/or in a network of computers and/or other devices linked by communications software, part of the world wide web, linked by the internet or part of a web based application, software application, smart phone application or social media platform such as Facebook, LinkedIn, Twitter, Pinterest, Instagram, SnapChat, and YouTube, and internet based directories and local directories that refers, references, identifies, reviews, promotes and/or relates, in any way, to Little Medical School Businesses, the Franchised Business, the Licensed Marks, the System and/or Franchisor. Digital Media further includes the System Website, and all other media and/or publications relating to the System that is displayed and/or transmitted digitally.

"<u>Direct Solicitation</u>" refers to and means communications and/or contacts occurring through in person contact, telephone, mail, electronic mail, direct mail, distributed print media, Digital Media, Marketing Media, media distribution and/or marketing directed toward customers, potential customers or referral sources of a Little Medical School Business.

"<u>Due Date</u>" shall have the meaning defined and set forth in <u>Article 5.B.</u> of this Agreement.

"<u>Effective Date</u>" shall be the date set forth, defined and referred to in the first paragraph of this Agreement.

"<u>First Renewal Term</u>" refers to and means the five year period that commences on the expiration of the Term and continues for the five year period thereafter. The First Renewal Term shall apply only if Franchisee is entitled to invoke and does invoke Franchisee's renewal rights in accordance with the terms and conditions of this Agreement.

"Franchise Owner and Spouse Agreement and Guaranty" refers to and means the form of "Franchise Owner and Spouse Agreement and Guaranty" attached to this Agreement as Exhibit 1.

"<u>Franchised Business</u>" refers to and means Little Medical School Business that Franchisee is required to develop, maintain and operate as part of the System and in accordance with the terms, conditions and obligations set forth in this Agreement and the operations manual.

"<u>Franchisee's Little Medical School Business Administrative Office</u>" refers to and means the Administrative Office from which Franchisee administratively manages the Franchised Business. If Franchisee elects to conduct the administrative operations of the Franchised Business from a home office, Franchisee may do so as long as it is permitted by applicable laws and regulations.

"<u>Franchisee's Little Medical School Business Center</u>" refers to and means, if applicable, the Center from which Franchisee offers and provides Approved Services and Products in accordance with the System and the terms and conditions of this Agreement and the operations manual.

"<u>Franchisee's Little Medical School Business Facility / Facilities</u>" Refers to and means: (a) in connection with Franchisee's exclusive operation of a Mobile Little Medical School Business, the temporary Third Party Sites from which Franchisee offers and provides the Approved Services and

Products; and (b) in connection with Franchisee's operation of a Mobile Little Medical School Business Plus Center, both (i) the temporary Third Party Sites from which Franchisee offers and provides the Approved Services and Products, and (ii) Franchisee's Center.

"Franchisor's Reasonable Business Judgment" refers to, means, and relates to any and all decisions, actions and choices made by Franchisor concerning or relating to this Agreement, the System generally, Little Medical School Businesses and/or the Franchised Business where Franchisor undertakes or makes such decision with the intention of benefitting or acting in a way that could benefit the System. When making decisions and/or taking actions in Franchisor's Reasonable Business Judgment, Franchisor may, in addition to all other rights afforded to Franchisor under this Agreement, consider factors, in whole or in part, that include: Franchisor's profits, enhancing the value of the Licensed Marks; increasing customer satisfaction, minimizing potential customer confusion as to the Licensed Marks, determining designated territory markets, minimizing potential customer confusion as to the location of Little Medical School Businesses, expanding brand awareness of the Licensed Marks, implementing marketing and accounting control systems, approving products, services, supplies and equipment. Franchisee agrees that when a decision, determination, action and/or choice is made by Franchisor in Franchisor's Reasonable Business Judgment that such decision, determination, action or choice shall take precedence and prevail, even if other alternatives, determinations, actions and/or choices are reasonable or arguably available and/or preferable. Franchisee agrees that in connection with any decision, determination, action and/or choice made by Franchisor in Franchisor's Reasonable Business Judgment that: (a) Franchisor possesses a legitimate interest in seeking to maximize Franchisor's profits; (b) Franchisor shall not be required to consider Franchisee's individual economic or business interests as compared to the overall System; and (c) should Franchisor economically benefit from such decision, determination, action and/or choice that such economic benefit to Franchisor shall not be relevant to demonstrating that Franchisor did not exercise reasonable business judgment with regard to Franchisor's obligations under this Agreement and/or with regard to the System. Franchisee agrees that neither Franchisee and/or any third party, including, but not limited to, any third party acting as a trier of fact, shall substitute Franchisee's or such third party's judgment for Franchisor's Reasonable Business Judgment. Franchisee further agrees that should Franchisee challenge Franchisor's Reasonable Business Judgment in any legal proceeding that Franchisee possesses the burden of demonstrating, by clear and convincing evidence, that Franchisor failed to exercise Franchisor's Reasonable Business Judgment.

"GAAP" refers to and means United States Generally Accepted Accounting Principles.

"<u>Gift Cards</u>" refers to and means any and all gift cards, vouchers, receipts, cards and other evidence of a pre-paid purchase transaction or credit that Franchisor authorizes concerning a Little Medical School Business.

"<u>Gross Sales</u>" refers to and means the total dollar sales from all business and customers of the Franchised Business and includes the total gross amount of revenues and sales from whatever source derived, whether in form of cash, credit, agreements to pay or other consideration including the actual retail value of any goods or services traded, borrowed, or received by Franchisee in exchange for any form of non-money consideration (whether or not payment is received at the time of the sale), from or derived by Franchisee or any other person or Corporate Entity from business conducted or which started in, on, from or through the Franchised Business, Franchisee's Little Medical School Center, and/or Franchisee's Little Medical School Business Facility whether such business is/was conducted in compliance with or in violation of the terms of this Agreement. Supplementing the foregoing, Gross Sales further includes the total gross amount of revenues and sales from whatever source derived from and/or derived by Franchisee (including any person and/or Corporate Entity acting on behalf of Franchisee) from business conducted within and/or outside the Designated Territory that is related to

the Franchised Business and/or a Competitive Business located and/or operated at Franchisee's Little Medical School Center, at Franchisee's Little Medical School Business Facility, within the Designated Territory, outside the Designated Territory, and/or otherwise (the foregoing does not constitute approval for Franchisee's operation of a Competitive Business and/or the operation of a Little Medical School Business outside of the Designated Territory). Gross Sales do not include (a) sales taxes that Franchisee collects and remits to the proper taxing authority, and (b) authorized promotional discounts that Franchisee provides to Little Medical School Business customers.

"<u>Immediate Family Member</u>" refers to and means the spouse of a person and any other member of the household of such person, including, without limitation, children, and grandchildren of such person. Immediate Family Member shall further refer to and mean the spouse, children, grandchildren, and other members of the household of each Franchisee, if Franchisee is an individual, or each Owner of Franchisee if Franchisee is a Corporate Entity.

"IP Claim" shall have the meaning defined and set forth in <u>Article 11.E.</u> of this Agreement.

"<u>Know-How</u>" refers to means Franchisor's trade secrets and proprietary information relating to the development, establishment, marketing, promotion and/or operation of a Little Medical School Business including, but not limited to, methods, techniques, inventory, products and services standards and specifications and information reflected in, included in, comprising and/or constituting a part of the System. Without limitation to the foregoing, Know-How shall further include information contained in the operations manual and the Confidential Information.

"Licensed Marks" refers to and means the trademarks, service marks, indicia of origin, including the "Little Medical School" trademark, Little Medical School logo, Trade Dress, and other trademarks, service marks, logos, slogans and designs authorized by Franchisor in connection with the identification of Little Medical School Businesses and the Approved Services and Products, provided that such trade names, trademarks, service marks, logos and designs are subject to modification, replacement and discontinuance by Franchisor at any time in Franchisor's Reasonable Business Judgment.

"<u>Little Medical School Business(es)</u>" refers to and means every business and all businesses owned and/or operated by Franchisor, Franchisor's affiliates and/or authorized franchisees that use and/or is/are required to use the System and/or Licensed Marks, and, including, but not limited to, the Franchised Business. Generally, a Little Medical School Business may be developed and operated as either a Mobile Little Medical School Business or a Mobile Little Medical School Business Plus Center.

"<u>Management Service Fees</u>" shall have the meaning defined and set forth in <u>Articles 7.J.</u> and <u>14.D.</u> of this Agreement.

"<u>Managers</u>" refers to and means the Managing Owner plus all assistant managers of the Franchised Business and all other employees, independent contractors, consultants, directors, officers and board members who may possess access to the Confidential Information.

"<u>Managing Owner</u>" refers to and means, if Franchisee is a partnership or Corporate Entity, the Owner responsible for the day-to-day oversight, management and operation of the Franchised Business. The Managing Owner must possess, maintain and own not less than 25% of the equity and ownership interests in Franchisee. At all times, the Managing Owner must manage the operations of the Franchised Business.

"<u>Marketing Media</u>" refers to and means all communications, whether written, oral, digital, or otherwise utilized for and/or designed for the purpose of marketing, advertising and/or promoting

Franchisee's Little Medical School Business including, but not limited to, Direct Solicitations, Digital Media, social media, print publications, print mailers, email communications and public relations.

"<u>Media Distribution</u>" refers to and means methods, by any means, for the publication, transmission, dissemination, distribution and/or delivery of Marketing Media.

"<u>Mobile Little Medical School Business</u>" refers to and means all Little Medical School Businesses. A Little Medical School Business may be administratively operated from Franchisee's home or personal residence (subject to local laws and zoning rules and regulations) and shall offer and provide authorized Little Medical School products and services on a mobile basis from Third Party Sites located within Franchisee's Designated Territory in accordance with the terms of this Agreement and the operations manual. As the operator of a Mobile Little Medical School Business, Franchisee shall license, rent and/or contract with Third Party Sites on a per diem or daily basis from which Franchisee will offer, sell and provide the Approved Services and Products.

"Monthly Minimum Royalty Fee Requirements" shall have the meaning defined and set forth in Article 5.B. of this Agreement.

"<u>Operating Manager</u>" refers to and means the Manager designated by Franchisee or Franchisee's Managing Owner, that is charged with the obligation and responsibility to supervise and manage (onsite at Franchisee's Little Medical School Business Facility) the day-to-day operations of the Franchised Business. At all times, the Operating Manager must: (a) meet all of Franchisor's minimum training and brand quality control standards and criteria for managers as may be set forth in the operations manual; (b) successfully complete Franchisor's initial training program; (c) sign the Confidentiality Agreement; and (d) agree, in writing, to assume responsibility for the on-site management and supervision of the Franchised Business.

"Operations Manual" refers to and means, individually and collectively, the manual(s) designated by Franchisor and relating to the development and/or operations of Little Medical School Businesses including, but not limited to, the policies, procedures and requirements for the development and operation of Little Medical School Businesses. The operations manual may consist of one or more volumes, handbooks, manuals, written materials, videos, electronic media files, cloud/internet based list-service, intranet, internet based and accessed databases, computer media, email, webinars and other materials as may be modified, added to, replaced or supplemented by Franchisor from time to time in Franchisor's Reasonable Business Judgment, whether by way of supplements, replacement pages, franchise bulletins, or other official pronouncements or means. Subject to Franchisor's modification from time to time and, based on Franchisor's Reasonable Business Judgment, the operations manual may, among other things, designate the Approved Services and Products that must be exclusively offered and sold by the Franchised Business and, the System Supplies and designated vendors that must be exclusively used by Franchisee.

"<u>Operations Non-Compliance Fee</u>" shall have the meaning defined and set forth in <u>Article 7.K.</u> of this Agreement.

"Operations Violation" shall have the meaning defined and set forth in Article 7.K. of this Agreement.

"<u>**Owner**</u>" refers to and means collectively, individually and jointly: (a) the officers and directors of Franchisee (including the officers and directors of any general partner of Franchisee) who hold an ownership interest in Franchisee; (b) the managing member or manager of Franchisee, if franchisee is a limited liability company; (c) all holders of a 5% or more direct or indirect ownership interest in

Franchisee and/or of any entity directly or indirectly controlling Franchisee; and (d) the Managing Owner(s). Franchisee's Owners are identified in <u>Schedule 2</u> to this Agreement.

"<u>Payment Non-Compliance Fee</u>" shall have the meaning defined and set forth in <u>Article 5.D.</u> of this Agreement.

"<u>Post-Term Restricted Period</u>" refers to and means the 24 month period after the earliest to occur of the following: (a) the expiration or termination of this Agreement for any reason; or (b) the date on which Franchisee, in compliance with the terms of this Agreement, Transfers this Agreement to another person or Corporate Entity. Provided however, that if a court of competent jurisdiction determines that this period of time is too long to be enforceable, then the "Post-Term Restricted Period" means the 18 month period after the earliest to occur of the following: (a) the expiration or termination of this Agreement for any reason; or (b) the date on which Franchisee, in compliance with the terms of the following: (a) the expiration or termination of this Agreement for any reason; or (b) the date on which Franchisee, in compliance with the terms of this Agreement, Transfers this Agreement to another person or Corporate Entity.

"<u>Prohibited Activities</u>" shall have the meaning defined and set forth in <u>Article 6.D.</u> of this Agreement.

"<u>Published Content</u>" refers to and means any and all information, data, articles, communications, videos and other information relating to or concerning the Franchised Business, the System, or the Licensed Marks that is or was made available by Franchisee or Franchisee's agents to the public in print or electronic media that is published, listed, made available, uploaded on, downloaded to, posted or distributed through Digital Media.

"<u>Renewal Ancillary Agreements</u>" shall have the meaning defined and set forth in <u>Article 15.B.</u> of this Agreement.

"<u>Renewal Fee</u>" is a fixed sum of \$6,000.

"<u>Renewal Franchise Agreement</u>" shall have the meaning defined and set forth in <u>Article 15.B.</u> of this Agreement.

"<u>Renewal Notice</u>" shall have the meaning defined and set forth in <u>Article 15.B.</u> of this Agreement.

"<u>Renewal Term</u>" refers to and means the First Renewal Term or the Second Renewal Term, individually.

"<u>Reporting Non-Compliance Fee</u>" shall have the meaning defined and set forth in <u>Article 12.C.</u> of this Agreement.

"<u>Reporting Violation</u>" shall have the meaning defined and set forth in <u>Article 12.C.</u> of this Agreement.

"Reserved Rights" shall have the meaning defined and set forth in Article 2.D. of this Agreement.

"<u>Restricted Territory</u>" refers to and means the geographic area: (a) comprising Franchisee's Designated Territory; (b) comprising a 25 mile radius surrounding Franchisee's Designated Territory or, if Franchisee is not granted or designated a designated territory, then a 25 mile radius surrounding Franchisee's Little Medical School Business Center; (c) comprising a 25 mile radius surrounding the Little Medical School Business Centers for all other Little Medical School Businesse operating and/or under development as of the Effective Date of this Agreement; and (d) comprising a 25 mile radius surrounding that are in operation or under development during all or any part of the Post-Term Restricted Period;

provided, however, that if a court of competent jurisdiction determines that the foregoing Restricted Territory is too broad to be enforceable, then the "Restricted Territory" means the geographic area comprising Franchisee's Designated Territory plus a 25 mile radius surrounding Franchisee's Designated Territory or, if Franchisee is not granted or designated a designated territory, then a 25 mile radius surrounding Franchisee's Little Medical School Business Center.

"<u>Royalty and Activity Report</u>" shall have the meaning defined and set forth in <u>Article 5.B.</u> of this Agreement.

"Royalty Fee" shall have the meaning defined and set forth in Article 5.B. of this Agreement.

"Royalty Rate" shall have the meaning defined and set forth in Article 5.B. of this Agreement.

"<u>Scheduled Business Commencement Date</u>" refers to and means the date that occurs on the 60 day anniversary of the Effective Date of this Agreement if your Little Medical School Business is a Mobile Little Medical School Business or on the 120 day anniversary of the Effective Date of this Agreement if your Little Medical School Business is a Mobile Little Medical School Business Plus Center.

"<u>Second Renewal Term</u>" refers to and means the five year period that commences on the expiration of the First Renewal Term and continues for the five year period thereafter. The Second Renewal Term shall apply only if Franchisee is entitled to invoke and does invoke Franchisee's renewal rights in accordance with the terms and conditions of this Agreement.

"<u>Spouse</u>" refers to and means the legal spouse of an Owner as of the Effective Date.

"Supplemental Training" shall have the meaning defined and set forth in <u>Article 4.A.</u> of this Agreement.

"Supplemental Training Fee" shall have the meaning defined and set forth in <u>Article 4.A.</u> of this Agreement.

"<u>Supplier Evaluation Fee</u>" refers to and means the fee determined by Franchisor, in Franchisor's Reasonable Business Judgment, and based upon the fees and/or expenses incurred by Franchisor in connection with the evaluation of a request by Franchisee for Franchisor's consideration and/or review of a potential supplier. Under no circumstance is Franchisor required to approve of suppliers requested by Franchisee. The Supplier Evaluation Fee is subject to a minimum of \$100 per potential supplier or potential product.

"System" shall have the meaning defined in the "Recitals" section of this Agreement and is further supplemented, as follows: without limitation to the Recitals section of this Agreement and supplementing the definition and meaning of the term "System", System shall be defined to further include and mean: (a) the Approved Services and Products, System Supplies and the services, procedures and systems that are designated by Franchisor, whether presently or in the future, for use in connection with the development, establishment, marketing, promotion and operation of a Little Medical School Business; (b) the Licensed Marks; (c) the Trade Dress; (d) Copyrights; (e) other trade names, service marks, signs, and logos, copyrights and trade dress that is designated by Franchisor, whether presently or in the future, for use in connection with the development, establishment, marketing, promotion and operation of a Little Medical School Business; (f) operations manual; (g) Business Management System Data; (h) Know-How; (i) Confidential Information; (j) Digital Media; and (k) System Curriculum and Materials. All determinations as to the system including components to the system and modifications and replacements thereto shall be determined by Franchisor in Franchisor's Reasonable Business Judgment.

"<u>System Curriculum and Materials</u>" refers to and means the curriculum, course guides, program materials and such other programs, materials, equipment and products that Franchisor, in Franchisor's Reasonable Business Judgment, designates from time to time and as may be modified, replaced and/or supplemented from time to time by Franchisor, in Franchisor's Reasonable Business Judgment. Without limitation to the foregoing the System Curriculum and Materials includes the Core Curriculum Suite.

"<u>System Supplies</u>" refers to and means all: (a) merchandise, inventory, products, supplies, and/or goods constituting or comprising the Approved Services and Products, or a portion thereof, authorized for sale by the Franchised Business or designated for the preparation of Approved Services and Products; (b) products, supplies, services, and/or goods used to prepare, provide, offer, and/or sell services constituting or comprising the Approved Services and Products; (c) products, supplies, and/or goods as designated by Franchisor for the marketing, sale, provision, and/or delivery of the Approved Services and Products including, without limitation, uniforms, point of sale displays, packaging; (d) furniture, fixtures, and equipment designated by Franchisor; and (e) other items as designated by Franchisor for the modified and supplemented by Franchisor from time to time, in Franchisor's Reasonable Business Judgment, as being required for the development and operation of the Franchised Business.

"<u>System Website</u>" refers to and means the web page and pages located on the world wide web at the www.LittleMedicalSchool.com URL and shall further include all webpages and subdomains, including those that are franchisee and/or geography specific, that are a part of www.LittleMedicalSchool.com, or as designated by Franchisor being associated with the URL of www.LittleMedicalSchool.com and/or Little Medical School Businesses.

"Technology Fee" shall have the meaning defined and set forth in Article 5.C. of this Agreement.

"<u>Term</u>" refers to and means the period of time set forth and defined in <u>Article 2.B.</u> of this Agreement and, the Renewal Term if Franchisee invokes Franchisee's renewal rights in accordance with the terms of this Agreement.

"<u>Third Party Sites</u>" refers to and means temporary third party retail, commercial or community based sites and venues such as schools, community centers, recreation centers and businesses located within Franchisee's Designated Territory that are of the type and nature that are approved by Franchisor as sites from which Franchisee is authorized to offer and provide the System Products and Services. Franchisor, in Franchisor's Reasonable Business Judgment may, from time to time, determine and modify the types of locations that qualify as approved Third Party Sites from which Franchisee may offer and provide the System Products and Services.

"<u>Trade Dress</u>" refers to and means Little Medical School Business designs, images, marketing materials, packaging, branding and/or branding images which Franchisor authorizes and requires Franchisee to use in connection with the operation of the Franchised Business and as may be revised and further developed by Franchisor from time to time.

"Training Program" shall have the meaning defined and set forth in <u>Article 4.A.</u> of this Agreement.

"Transfer" refers to and means and shall include, without limitation, the following, whether voluntary or involuntary, conditional or unconditional, and/or direct or indirect: (a) an assignment, sale, gift,

transfer, pledge or sub-franchise; (b) the grant of a mortgage, charge, lien or security interest, including, without limitation, the grant of a collateral assignment; (c) a merger, consolidation, exchange of shares or other ownership interests, issuance of additional ownership interests or securities representing or potentially representing ownership interests, or redemption of ownership interests; (d) a sale or exchange of voting interests or securities convertible to voting interests, or an agreement granting the right to exercise or control the exercise of the voting rights of any holder of ownership interests or to control the operations or affairs of Franchisee; and/or (e) the legal and/or equitable transfer and/or sale of an Owners interests and/or voting rights in Franchisee.

"<u>Transfer Fee</u>" shall have the meaning defined in <u>Article 14.C.(11)</u> of this Agreement. The Transfer Fee is a fixed sum of \$5,000.

#### ARTICLE 2 GRANT OF FRANCHISE

#### 2.A. GRANT OF FRANCHISE

Franchisee has requested that Franchisor grant to Franchisee the non-exclusive license and right to develop, own and operate a Little Medical School Business within a specified territory. Relying on the representations made by Franchisee and/or Franchisee's Owners in any submitted application and during the application process and, subject to the terms and conditions of this Agreement, Franchisee's request has been approved by Franchisor, subject to the following terms and conditions:

(1) During the Term of this Agreement and subject to the rights of Franchisor including, but not limited to, the Reserved Rights, Franchisor grants to Franchisee and Franchisee accepts, the right and obligation to develop and operate a Little Medical School Business within the Designated Territory designated and set forth in <u>Schedule 1</u> of this Agreement and in accordance with the terms of this Agreement (the "Designated Territory"). If <u>Schedule 1</u> does not specifically identify and designate a Designated Territory, and/or if <u>Schedule 1</u> is not signed by Franchisor, the Designated Territory shall be determined by Franchisor in Franchisor's Reasonable Business Judgment;

(2) Franchisee's Little Medical School Business shall be developed and operated in accordance with the designation set forth in <u>Schedule 3</u> of this Agreement wherein Franchisor and Franchisee shall designate Franchisee's Little Medical School Business to be developed and operated as either a Mobile Little Medical School Business or a Mobile Little Medical School Business Plus Center;

(3) Franchisee's Administrative Office must be located within the Designated Territory and be approved by Franchisor;

(4) If Franchisee's Little Medical School Business is a Mobile Little Medical School Plus Center, Franchisee's Center shall be selected by Franchisee, subject to Franchisor's approval which may or may not be granted in Franchisor's Reasonable Business Judgment. Franchisor's approval, if granted, must be in writing and shall be evidenced by the inclusion of a specifically identified Center location within <u>Schedule 3</u> of this Agreement and Franchisor's execution of same;

(5) If, as of the Effective Date, Franchisee has not selected a proposed Center location that is approved by Franchisor or, if <u>Schedule 3</u> is left incomplete or unsigned by Franchisor and <u>Schedule 3</u> does not indicate that there will be no Center, Franchisee must locate, identify and secure an Center for the Franchised Business in accordance with the terms of this Agreement, including the requirement that Franchisee must obtain Franchisor's written approval of Franchisee's Center, as evidenced by the designation of Franchisee's Center in <u>Schedule 3</u> and the execution of <u>Schedule 3</u> by Franchisor;

(6) Franchisee may only operate the Franchised Business within Franchisee's Designated Territory and, without limitation to the foregoing, Franchisee may only offer and sell the Approved Services and Products within Franchisee's Designated Territory, the System standards designated by Franchisor, and in accordance with the requirements designated by Franchisor in the operations manual;

(7) Except as otherwise provided in this Agreement including, but not limited to, the Reserved Rights and Corporate Accounts, provided that, at all times, Franchisee is and remains in compliance with the terms of this Agreement, during the Term of this Agreement, Franchisor will not and Franchisor's affiliates will not operate, or grant a franchisee the right to operate a Little Medical School Business using the Licensed Marks and System within Franchisee's Designated Territory, provided that an Designated Territory has been designated and approved by Franchisor in accordance with the terms of this Agreement; and

(8) The foregoing rights granted in this <u>Article 2.A.</u> are subject to and contingent upon each and every, term and condition of this Agreement, the rights of any prior user, and are non-exclusive and subordinate to the Reserved Rights.

### 2.B. TERM

Unless previously terminated pursuant to the terms of this Agreement, the term of this Agreement will be for a period of five consecutive years, commencing from the Effective Date (the "Term").

#### 2.C. GUARANTEES, CONFIDENTIALITY AND RESTRICTIVE COVENANTS

If Franchisee is, at any time, a Corporate Entity, Franchisee agrees that each Owner and their respective Spouse shall execute, sign and deliver to Franchisor the Franchise Owner and Spouse Agreement and Guaranty attached to this Agreement as <u>Exhibit 1</u> and, in doing so, among other things, will individually, jointly, and severally, guarantee Franchisee's obligations under this Agreement and personally bind themselves to confidentiality and non-competition covenants and restrictions.

#### 2.D. RESERVATION OF RIGHTS

Franchisor on behalf of itself, its affiliates and its assigns retains all rights, on any and all terms and conditions that Franchisor deems advisable and without any compensation or consideration to Franchisee to engage in the following activities (the "Reserved Rights"): (a) operate and grant to others the right to operate a Franchised Business, Little Medical School Business and/or other businesses using the System and Licensed Marks at locations outside Franchisee's Designated Territory; (b) acquire or merge with or otherwise affiliate with one or more businesses of any kind, including businesses that are Competitive Businesses, and after such acquisition, merger or affiliation to own and operate and to franchise or license others to own and operate and to continue to own and operate such businesses, including Competitive Businesses (but not utilizing the Licensed Marks) within Franchisee's Designated Territory; (c) be acquired by or merge with or otherwise affiliate with one or more businesses of any kind, including businesses that are Competitive Businesses, even if such business or businesses presently or, in the future, own and operate and franchise or license others to own and operate such businesses, including Competitive Businesses (but not utilizing the Licensed Marks) within Franchisee's Designated Territory; (d) use the Licensed Marks and System to distribute the Approved Services and Products or products and services similar to the Approved Services and Products in Alternative Channels of Distribution within or outside Franchisee's Designated Territory; (e) use the Licensed Marks and System to offer, sell, and provide Approved Services and Products or products and services similar to the Approved Services and Products offered and sold by the Franchised Business on behalf of customers of Corporate Accounts within or outside Franchisee's Designated Territory; and (f) use the Licensed Marks and System and to license others to use the Licensed Marks and System to engage in all other activities not expressly prohibited by this Agreement.

## 2.E. MODIFICATION OF SYSTEM

Franchisor, in Franchisor's Reasonable Business Judgment, reserves the right at all times to supplement, modify, alter and/or amend the System. Franchisee shall promptly comply with all such modifications to the System whether such modification(s) results in the addition, subtraction, modification and/or enhancement to any and/or all components of the System. Franchisor shall provide Franchisee with a reasonable time period to comply with any change or modification to the System which shall be communicated in writing by Franchisor to Franchisee, including, but not limited to, modifications, updated, amendments, and changes made by Franchisor to the operations manual. Franchisor's modifications to the System shall not materially alter Franchisee's fundamental rights under this Agreement.

## 2.F. CORPORATE ENTITY OWNERSHIP

If Franchisee is a Corporate Entity, Franchisee represents that the information contained in <u>Schedule 2</u> to this Agreement is and shall remain complete, true and accurate throughout the Term of this Agreement.

## ARTICLE 3

# **DEVELOPMENT AND OPERATION OF THE FRANCHISED BUSINESS**

## **3.A. DEVELOPMENT OF THE FRANCHISED BUSINESS**

Franchisee must develop and open the Franchised Business on or before the Scheduled Business Commencement Date. Notwithstanding the foregoing, prior to opening and commencing the operations of the Franchised Business, Franchisee must, as determined by Franchisor: (a) be in compliance with the terms and conditions of this Agreement; (b) have satisfied the pre-opening obligations designated by Franchisor in the operations manual; (c) have completed and satisfied the training obligations designated by Franchisor; (d) have timely secured a Center location within 60 days of the Effective Date of this Agreement, as evidenced by a binding lease with a duration equal to the full Term of this Agreement; (e) have developed a, Administrative Office in conformity with Franchisor's standards and specifications and as otherwise required by Franchisor in the operations manual; (f) have obtained the necessary licenses and permits to operate the Franchised Business; and (g) have obtained Franchisor's written consent to open.

## **3.B. OPERATIONS OF THE FRANCHISED BUSINESS**

At all times, Franchisee's Little Medical School Business shall: (a) be operated within Franchisee's Designated Territory and only Franchisee's Designated Territory; (b) be administratively managed from an Administrative Office; (c) exclusively offer, sell and provide the Approved Services and Products as designated by Franchisor, in Franchisor's Reasonable Business Judgment, and as modified by Franchisor from time to time; (d) exclusively utilize the System Curriculum and Materials; (e) exclusively offer, sell, and provide the Approved Services and Products at and from Third Party Sites located within the Designated Territory, and, if applicable, Franchisee's Center located within the Designated Territory; (f) exclusively utilize and, as applicable, offer, sell and provide, the System Supplies as designated by Franchisor, in Franchisor's Reasonable Business Judgment, and as modified by Franchisor from time to time; (g) exclusively purchase the equipment and supplies from Franchisor and/or suppliers designated by Franchisor from time-to time; (h) exclusively utilize and, as applicable, offer, sell and provide, the System Curriculum and Materials as designated by Franchisor in Franchisor's Reasonable Business Judgment, and as modified by Franchisor from time to time; (i) exclusively purchase the System Curriculum and Materials from Franchisor and/or, if applicable, suppliers designated by Franchisor from time to time; (i) ensure that the Approved Services and Products are only offered and provided by Franchisee through employees and/or Owners that have, to Franchisor's satisfaction, completed the training requirements and Training Programs required by Franchisor, in Franchisor's Reasonable Business Judgment and, as may be modified and supplemented by Franchisor from time to time; (k) exclusively utilize, maintain and stock in inventory the System Supplies and System Curriculum and Materials in such quantities and as designated by Franchisor, in Franchisor's Reasonable Business Judgment, and as modified by Franchisor from time to time; (1) be

exclusively managed and operated by Franchisee or, if Franchisee is a Corporate Entity, Franchisee's Managing Owner; and (m) be operated in conformity with Franchisor's standards, specifications, criteria and requirements as set forth by Franchisor in the operations manual as such operations manual exists as of the Effective Date of this Agreement and as the operations manual may be modified and supplemented from time to time in the future by Franchisor, in Franchisor's Reasonable Business Judgment.

## 3.C. THIRD PARTY SITES AND CENTER

Franchisee shall only offer and provide the Approved Services and Products from authorized Third Party Sites, located within Franchisee's Designated Territory. Third Party Sites must meet Franchisor's standards and specifications as to Third Party Sites and be of the type and nature that is approved and/or authorized by Franchisor in writing. Franchisee's selection of Third Party Sites and the operation of Franchisee's Little Medical School Business at Third Party Sites must be conducted in compliance with Franchisor's standards and specifications for the selection, lease, license and operation of Little Medical School Businesses at Third Party Sites manual. If Franchisee receives notification from Franchisor that a Third Party Site does not meet Franchisor's standards or specifications for Third Party Sites Franchisee shall immediately discontinue operations at the Third Party Site.

In addition to offering and providing the Approved Services and Products from Third Party Sites, Franchisee shall also offer and provide Approved Services and Products from Franchisee's Center. Franchisee's Center must be established and operated in accordance with Franchisor's standards and specifications for the design, establishment and operation of Centers as set forth in the operations manual. Franchisor will furnish Franchisee with Franchisor's then current preliminary plans and specifications for a Center and, if applicable, Franchisors display and organization requirements for Third Party Sites reflecting, if applicable, Franchisor's general requirements for dimensions, interior design and layout, image, building materials, fixtures, equipment, furniture and signs.

If applicable, Franchisee, at Franchisee's own expense, must construct Franchisee's Center in compliance with the plans and specifications approved and/or designated by Franchisor and, in doing so, Franchisee at Franchisee's sole cost and expense must consult with and hire any and all necessary architects and engineers to plan, configure and obtain all required licenses and approvals for Franchisee's Center. In connection with the construction and operation of Franchisee's Center, Franchisee agrees to utilize and purchase only those types of construction and decorating materials, fixtures, equipment, furniture, and signs that Franchisor has approved or designated in the operations manual as meeting Franchisor's specifications and standards for appearance, function and performance. Franchisee may purchase approved or designated types of construction and decorating materials, fixtures, equipment, furniture and signs from any supplier approved or designated by Franchisor, which may include Franchisor and/or its affiliates. If know and approved of at the time of signing this Agreement, the location of Franchisee's Center shall be identified in <u>Schedule 3</u> to this Agreement.

Franchisee will not lease, purchase or otherwise acquire a proposed Center until such information as Franchisor may require as to the proposed Center has been provided to Franchisor by Franchisee and, Franchisor has approved the location in accordance with the terms and conditions of this Agreement. Franchisor shall respond to Franchisee's request for approval of a proposed Center within 30 days following Franchisor's receipt, from Franchisee, of complete written information about Franchisee's proposed Center. If Franchisor rejects or disapproves Franchisee's proposed Center, Franchisee must nevertheless identify and obtain Franchisor's disapproval of a proposed Center within the time requirements set forth in this Agreement. Franchisor's disapproval of a proposed Center shall not serve as a basis to extend any deadline or requirement set forth in this Agreement.

Franchisor's approval of Franchisee's proposed Center is not and does not constitute a representation or warranty of any kind other than that Franchisor does not object to or disapprove of Franchisee's proposed

Center. No provision of this Agreement shall be construed or interpreted to impose an obligation on Franchisor to locate a Center for the Franchised Business, to assist Franchisee in the selection of a suitable Center, or, to provide assistance to the Franchisee in the purchase or lease of a Center.

# 3.D. FURNITURE, FIXTURES, EQUIPMENT, AND SIGNS

Under no circumstance shall Franchisee permanently attach any signs or trade dress bearing the Licensed Marks at any Third Party Site. All signs and trade dress used by Franchisee at a Third Party Sites shall be portable, shall not be attached to any structure, and shall not be left at the Third Party Site overnight unless otherwise permitted by the Third Party Site in writing.

If Franchise elects to and is authorized to establish a Center, Franchisee agrees to use in the construction and operation of Franchisee's Center only those types of construction and decorating materials, fixtures, equipment, furniture, and signs that Franchisor has approved or designated in the operations manual for Centers as meeting Franchisor's specifications and standards for appearance, function and performance.

# 3.E. LITTLE MEDICAL SCHOOL SYSTEM CURRICULUM AND MATERIALS

Franchisee shall exclusively use the System Curriculum and Materials in the operation of the Franchised Business and the Approved Services and Products offered by the Franchised Business. There are no substitutes or replacements to the System Curriculum and Materials unless such substitutes or replacements are designated by Franchisor in writing.

Franchisee agrees that Franchisor and/or Franchisor's designees are and shall remain the sole and exclusive supplier and owner of the System Curriculum and Materials and that Franchisee's access and use of same exists pursuant to a limited non-exclusive, non-transferable license subject to Franchisee's compliance with the terms and conditions of this Agreement and Franchisee's use of the System Curriculum and Materials exclusively for the Franchised Business and provided that use by Franchisee is in compliance with the terms of this Agreement and Franchiser's standards and specifications as announced by Franchisor from time to time and as set forth, modified and updated by Franchisor in Franchiser's Reasonable Business Judgment in the operations manual. As between Franchisee and Franchisor, Franchisee agrees that all enhancements and improvements to the System Curriculum and Materials, no matter the source of such enhancements or improvements, shall be owned exclusively by Franchisor and that Franchisor is and shall remain the sole and exclusive owner of all copyrights and legal rights and interests in and to the System Curriculum and Materials.

# **3.F. SYSTEM SUPPLIES**

Franchisee shall exclusively use the System Supplies as Franchisor shall designate and Franchisee shall purchase the System Supplies from the suppliers and vendors designated and approved by Franchisor from time to time in Franchisor's Reasonable Business Judgment. Without limitation to the foregoing, Franchisee agrees that Franchisor's control over the nature, quality, branding and source of the System Supplies is critical to the System and that irrespective of the availability of substitute products, supplies, equipment and/or sources of supply, Franchisee shall only use the System Supplies as designated by Franchisor and only from those suppliers approved by Franchisor. Franchisee acknowledges and agrees that in many instances Franchisor and/or Franchisor's affiliates may be, may become and in most, if not all, instances currently is and will remain the sole and exclusive supplier of System Supplies.

# **3.G. BUSINESS MANAGEMENT SYSTEM**

Franchisee shall exclusively use the Business Management System or systems designated by Franchisor, in Franchisor's Reasonable Business Judgment, and as may be modified, supplemented or replaced by Franchisor from time to time. Franchisee shall purchase, license and maintain such Business Management System and/or systems from Franchisor and/or such third party suppliers designated by Franchisor. Franchisor, in Franchisor's Reasonable Business Judgment, may require that Franchisee's license, and use

of the Business Management System occur through accounts registered to Franchisor, controlled by Franchisor, or licensed through Franchisor. Franchisee shall provide and grant Franchisor with unlimited and uninterrupted direct internet based and/or remote access to the Business Management Systems of the Franchised Business. Franchisee shall pay and be responsible for all fees associated with the Business Management Systems including, but not limited to, initial and on-going license fees. Supplementing and, without limitation to the foregoing, Franchisee agrees that:

(1) The Business Management System will contain proprietary and Confidential Information owned by Franchisor and related to the System;

(2) The Business Management System shall be exclusively used by Franchisee in the operations of the Franchised Business, in accordance with the terms of this Agreement and the standards and specifications set forth by Franchisor in the operations manual;

(3) As between Franchisee and Franchisor, Franchisor is and shall be the exclusive owner of the Business Management System Data, except that Franchisee shall store and maintain such data in accordance with all applicable local, state and federal privacy, data collection and solicitation laws. Upon expiration or termination of this Agreement for any reason, Franchisee shall preserve and maintain the Business Management System data for the purpose of transferring such data to Franchisor;

(4) At all times, Franchisee shall provide and permit Franchisor to maintain direct and independent access to the Business Management System and the Business Management System Data and to duplicate and evaluate the data;

(5) Franchisee shall upgrade, replace and modify the Business Management System at the request of Franchisor and in accordance with Franchisor's written instructions;

(6) Other than permitting access to employees of the Franchised Business for the purpose of conducting the authorized operations of the Franchised Business, Franchisee shall not permit or allow any third party to access, use or duplicate the Business Management System or the Business Management System Data;

(7) Franchisee shall keep and maintain the Business Management System and the Business Management System Data as secret and confidential and, Franchisee shall maintain security precautions to maintain the confidentiality of the Business Management System and the Business Management System Data; and

(8) In no event shall Franchisor be liable to Franchisee for any damages, including any lost profits, lost savings, or other incidental or consequential damages, relating to Franchisee's use, or Franchisee's inability to use, the Business Management System even if Franchisor has been advised of the possibility of such damages, or for any claim by any other party including the software manufacturer. The foregoing limitations of liability are intended to apply without regard to whether other provisions of the Agreement have been breached or proven ineffective.

## 3.H. DIGITAL MEDIA, SYSTEM WEBSITE AND TELEPHONE NUMBERS

Franchisee agrees the significance of Digital Media to the System and necessity for Franchisor's control over Digital Media. As between Franchisor and Franchisee, Franchisor is the absolute owner of the Digital Media. Franchisee shall not use, access or open accounts regarding or related to Digital Media unless expressly approved by Franchisor in writing which approval Franchisor may withhold, condition or limit as determined by Franchisor in Franchisor's Reasonable Business Judgment and which approval, if given,

shall be limited to the marketing and promotion of the Franchised Business in accordance with Franchisor's standards and specifications. Upon expiration or termination of this Agreement for any reason, any prior authorization by Franchisor as to Franchisee's right to use the Digital Media and/or otherwise as to any rights of Franchisee in or to the Digital Media shall be automatically terminate and, at Franchisor's election, the right to any and all accounts and/or sites (if any) associated with Digital Media utilized by Franchisee shall be transferred to Franchisor. Under no circumstance shall Franchisee utilize the Digital Media for purposes of or with the effect of libeling or disparaging another nor shall Franchisee is exclusively responsible for disparagement, libel and/or copyright infringement if Franchisee published and/or caused such content to be published.

Franchisee agrees that Digital Media must be approved by Franchisor prior to publication or use in any form. Digital Media and Published Content that is approved by Franchisor or that otherwise is acceptable to Franchisor as meeting Franchisor's standards shall be owned by Franchisor. As between Franchisor and Franchisee, any and all interest and right in or to the Digital Media and/or Published Content shall, at all times, be and is the exclusive property of Franchisor both during the Term of this Agreement and upon the expiration or termination of this Agreement. Franchisee agrees that the System Website and all improvements and modifications made to the System Website, Digital Media, and Published Content is and shall be the exclusive property of Franchisor. During the Term of this Agreement and subject to Franchisee's compliance with the terms and conditions of this Agreement, the System Website, shall include information related to the Franchised Business as shall be determined and designated by Franchisor in Franchisor's Reasonable Judgment.

In the event of the termination of this Agreement, for any reason, that the accounts related to all telephone numbers associated with the Franchised Business and all rights in and to the telephone numbers associated with the Franchised Business, shall, at Franchisor's election, be transferred to Franchisor.

Without limitation to the foregoing, Franchisee shall, upon the request of Franchisor, execute and deliver to Franchisor the Assignment of Telephone Numbers and Digital Media Accounts attached to this Agreement as <u>Exhibit 3</u>. Upon the request of Franchisor, Franchisee shall execute, update, and/or re-execute the Assignment of Telephone Numbers and Digital Media agreement upon the request of Franchisor. As between Franchisor and all third parties, Franchisee does hereby represent and acknowledge that such third party is authorized to rely on the Assignment of Telephone Numbers and Digital Media agreement, irrespective of any dispute and/or controversy between Franchisor and Franchisee and irrespective of any contrary instructions of Franchisee.

# 3.I. LITTLE MEDICAL SCHOOL BUSINESS RELOCATION

To the extent that Franchisee wishes to relocate the Franchised Business and, thereby, Franchisee's Little Medical School Business Center and Franchisee's Little Medical School Business Facility, Franchisee must obtain Franchisor's prior written consent, which Franchisor may refuse in Franchisor's Reasonable Business Judgment. Franchisee agrees that if Franchisor does consent to the relocation of the Franchised Business, that Franchisor may condition Franchisor's consent to Franchisee's relocation request on requirements imposed by Franchisor which may include, among other things: (a) that the proposed Little Medical School Business Centers; (b) that the proposed Little Medical School Business Centers; (b) that the proposed Little Medical School Business Facility meet and satisfy Franchisor's then current standards for Little Medical School Business Facility be constructed and established in accordance with Franchisor's current standards and specifications; (d) that the proposed Little Medical School Business Center (even if it is located within the Designated Territory) not be within a close proximity to the Designated Territory and/or Little Medical School Business Center of another Little Medical School; and (f) that, as to the

proposed Little Medical School Business Facility and proposed Little Medical School Business Center, Franchisee satisfy the terms and conditions set forth in this Agreement for Little Medical School Business Facilities, and Little Medical School Business Centers including, but not limited to, the requirements set forth in <u>Articles 2.A.</u> and <u>3.B.</u> of this Agreement. Franchisee agrees that Franchisor possesses sole discretion as to whether or not Franchisor approves of Franchisee's relocation request.

## **3.J. CORPORATE ACCOUNTS**

The license and rights granted to Franchisee in this Agreement are limited to, among other things, the Designated Territory, the grant of franchise rights set forth in <u>Article 2.A.</u> of this Agreement, and the reservation of rights set forth in <u>Article 2.D.</u> of this Agreement. Subject to the following terms and conditions and, Franchisee's compliance with same (hereinafter the "Corporate Account Rules"), Franchisee may provide Approved Services and Products on behalf of a Corporate Account location within Franchisee's Designated Territory:

## Corporate Account Rules

(1) Franchisee must be in compliance with the terms and conditions of this Agreement;

(2) If Franchisor, in Franchisor's Reasonable Business Judgment, determines that Franchisee possesses the operational capacity and experience sufficient for performing the services on behalf of the Corporate Account, Franchisor shall submit to Franchisee a proposed contract (the "Contract") to Franchisee disclosing the Approved Services and Products designated by Franchisor to be performed by Franchisee, the pricing related thereto, timing requirements, and other information determined to be relevant by Franchisor;

(3) Franchisee shall have 10 days to evaluate the Contract and determine whether or not Franchisee wishes to accept same and provide, on an on-going basis as designated by the Contract, the Approved Services and Products on behalf of designated Corporate Account customers; and

(4) If Franchisee elects to accept the Contract, Franchisee shall perform and comply with same. If Franchisee elects to reject the Contract, Franchisee is under no obligation to perform same. If Franchisee fails to respond in writing within 10 days where Franchisee either accepts or rejects the Contract, Franchisee shall be deemed to have rejected the Contract.

Franchisee agrees that if Franchisor, in Franchisor's Reasonable Business Judgment, determines that Franchisee does not possess the requisite capacity, skills and/or resources to provide Approved Services and Products in connection with the Corporate Account, that Franchisor may elect to not submit a Contract to Franchisee and either Franchisor, Franchisor's affiliates, and/or other System franchisee's may be selected to provide Approved Services and Products on behalf of a Corporate Account located within Franchisee's Designated Territory.

## ARTICLE 4 TRAINING AND OPERATING ASSISTANCE

## 4.A. INITIAL TRAINING, SUPPLEMENTAL TRAINING AND SYSTEM-WIDE TRAINING

(1) Within 30 days of the earlier of the Scheduled Business Commencement Date or the Actual Business Commencement Date, Franchisee's Managing Owner and one manager must complete, to Franchisor's satisfaction, Franchisor's initial training program (the "Training Program"). Franchisor will provide Franchisee, comprised of Franchisee's Managing Owner, and one designated manager, with Franchisor's Training Program. If Franchisee would like more than two individuals to attend the Training Program, subject to Franchisor's approval, Franchisee shall pay

to Franchisor an additional fee of \$250 per additional person attending the Training Program (the "Additional Initial Training Fee"). Additional Initial Training Fees shall be pre-paid in advance of training and upon submission of invoice by Franchisor to Franchisee.

Prior to opening and commencing the operations of the Franchised Business, the Managing Owner and other personnel as designated or determined by Franchisor, must attend and successfully complete the Training Program designated by Franchisor. The training may include classroom and on-the-job instruction at a location or facility designated by Franchisor, and/or, at the election of Franchisor and as determined by Franchisor, in Franchisor's Reasonable Business Judgment, may be conducted remotely through online web based conferencing. Following completion of the Training Program, Franchisee shall be responsible for the ongoing training of Franchisee's employees, staff and all other employees of the Franchised Business. Said on-going training must conform to Franchisor's standards and specifications. The Training Program shall be structured, configured and established by Franchisor from time to time. The Training Program may be structured so that it is offered and completed by Franchisee in various phases.

(2) Franchisee or, if Franchisee is a Corporate Entity, Franchisee's Managing Owner and Manager, at Franchisee's sole cost and expense, must attend and successfully complete all refresher training courses or system-wide training courses, additional training programs and seminars as Franchisor periodically may designate or offer in Franchisor's Reasonable Business Judgment. Franchisor provides instructors and training materials for those programs and seminars, but Franchisor reserves the right to assess Franchisee reasonable charges for such training. Franchisee is responsible for all expenses Franchisee and Franchisee's employee incurs in connection with attendance and participation in these programs and seminars, including, without limitation, the cost of transportation, lodging, meals and any salaries and other wages.

(3) Franchisee shall pay all costs and expenses incurred by Franchisee, and those attending training on behalf of Franchisee, in connection with Franchisee's participation in all Training Programs and continuing education and satisfaction of Franchisee's Training Program and continuing education obligations as designated by Franchisor. Franchisee shall pay to Franchisor a continuing education fee of \$250 per trainer per day plus, if applicable, reimbursement of travel and hotel accommodation expenses incurred by Franchisor (the "Continuing Education Fee");

(4) Subject to Franchisor's approval and agreement, Franchisor may offer supplemental training to Franchisee at Franchisee's Little Medical School Business Center or, as elected by Franchisor, remotely through online web based conferencing (hereinafter referred to as "Supplemental Training"). Franchisor, in Franchisor's Reasonable Business Judgment, reserves the right to reject or approve of any request by Franchisee for Supplemental Training. If Franchisor does agree to offer and provide Supplemental Training, Franchisee shall pay to Franchisor Franchisor's then current supplemental training fee, currently \$250 per trainer per day plus, if applicable, reimbursement of travel and hotel accommodation expenses incurred by Franchisee hires a new Operating Manager, and/or Franchisor, in Franchisor's Reasonable Busines' Reasonable Business Judgment, determines that Franchisee is not satisfying and/or meeting Franchisor's operational standards, then, Franchisor may require that Franchisee, and/or, as applicable, Franchisee's Operating Manager participate in and, successfully complete, Supplemental Training pay the Supplemental Training Fees designated by Franchisor. Supplemental Training Fees shall be pre-paid in advance of training and upon submission of invoice by Franchisor to Franchisee.

(5) Franchisor, in Franchisor's Reasonable Business Judgment must approve of all individuals attending and participating in the Training Program and all Supplemental Training programs. All

participants in the Training Program must qualify as either an Owner or Operating Manager and, prior to training, among other things, must have executed the Franchise Owner and Spouse Agreement and Guaranty or the Confidentiality Agreement, respectively.

#### 4.B. OPERATING ASSISTANCE

From time to time and as determined by Franchisor, in Franchisor's Reasonable Business Judgment, Franchisor shall advise Franchisee of those applicable standards, procedures and System requirements concerning the Franchised Business. Operating assistance may, as determined by Franchisor, in Franchisor's sole discretion, consist of:

(1) Establishing and communicating systems and procedures related to the development and operation of the Franchised Business;

(2) Establishing and communicating Approved Services and Products and, as applicable and as determined by Franchisor, modifications, if any, to the Approved Services and Products including, but not limited to, additions, deletions, and/or changes to the Approved Services and Products;

(3) Designating and communicating System Supplies and, as applicable and as determined by Franchisor, modifications, if any, to the System Supplies including, but not limited to, additions, deletions, and/or changes to the System Supplies;

(4) Designating and communicating approved and designated suppliers of the Franchised Business and, as applicable and as determined by Franchisor, modifications, if any, to approved and designated suppliers including, but not limited to, additions, deletions, and/or changes to the approved and designated suppliers;

(5) Establishing and communicating marketing and brand standards related to the promotion of the Franchised Business;

(6) Approving or disapproving of Franchisee requests related to marketing materials and Digital Media that may be used to market the Franchised Business;

(7) Establishing and communicating System standards and requirements in the form of the operations manual and, as Franchisor, in Franchisor's sole discretion; and

(8) Providing Franchisee with access to the Core Curriculum Suite for use in the Franchised Business.

## 4.C. OPERATIONS MANUAL

Franchisor shall provide Franchisee with access to the operations manual. The operations manual contains, as designated and determined by Franchisor, mandatory and, as applicable, suggested specifications, standards and operating procedures that Franchisor prescribes for Little Medical School Businesses. Franchisee shall operate the Franchised Business in strict accordance with the standards, specifications, and requirements set forth in the operations manual as, such standards, specifications, and requirements but not limited to, the Approved Services and Products, System Supplies, and, authorized and designated suppliers, as of the Effective Date of this Agreement, and, as they may be supplemented, modified, changed, and/or replaced in the future and, from time to time, by Franchisor, in Franchisor's Reasonable Business Judgment. Franchisee shall keep and maintain the confidentiality of the operations manual and, shall keep and maintain all files, data and information contained in the operations manual in a secure location and/or in a protected confidential state and, as otherwise directed by Franchisor. The master copy and official version of the operations manual is and shall be the copy and/or version maintained and

designated by Franchisor in Franchisor's ordinary course of business.

Franchisor shall provide Franchisee with reasonable notice of modifications and changes made to the operations manual and, such notice may take form of electronic communications including emails and, if the operations manual is maintained on an online web based platform, notifications within said platform. Franchisor shall provide Franchisee with a reasonable period of time, as determined by Franchisor, in Franchisor's Reasonable Business Judgment, to implement change and modifications to the as set forth in the operations manual. Without limitation to the foregoing, Franchisee may only offer and sell the Approved Services and Products and utilize the System Supplies as designated by Franchisor, in Franchisor's Reasonable Business Judgment, in the operations manual and, in accordance with the terms, specifications and requirements set forth in the operations manual and as Franchisor may supplement and modify the operations manual from time to time or, as Franchisor may otherwise designate in writing.

## ARTICLE 5 <u>FEES</u>

## 5.A. INITIAL FRANCHISE FEE

Upon execution of this Agreement Franchisee shall pay to Franchisor a non-recurring initial franchisee fee of \$35,000 (the "Initial Franchise Fee"). The Initial Franchise Fee is fully earned by Franchisor upon execution of this Agreement and is not refundable.

## 5.B. ROYALTY FEES

Throughout the Term of this Agreement, Franchisee shall pay to Franchisor a continuing monthly nonrefundable royalty fee (the "Royalty Fee") in an amount equal to the greater of either: (a) 8% (the "Royalty Rate") of Franchisee's monthly Gross Sales; or (b) the amount of your then applicable monthly minimum Royalty Fee requirement (the "Monthly Minimum Royalty Fee Requirement") as determined in accordance with the schedule below.

Monthly Minimum Royalty Fee Requirement	
Months	Monthly Minimum
Months $1-2$	\$0 per month
Months $3 - 12$	\$300 per month
Months 13 – 24	\$450 per month
Months 25 – 36	\$600 per month
Months 37 and each month thereafter	\$750 per month
<u>Commencement</u> : In determining the applicable Monthly Minimum Royalty Fee Requirement "Month 1" automatically commences on the earlier of Actual Business Commencement Date or the Scheduled Business Commencement Date.	
<u>Renewal Term</u> : During any applicable renewal term, the Monthly Minimum Royalty Fee Requirement shall be not less than the Monthly Minimum Royalty Fee Requirements applicable in months 37 and each month thereafter and shall be subject to increase as determined by us.	

The Royalty Fee shall be calculated on a monthly basis for each respective monthly Accounting Period. The Royalty Fee during any Renewal Term shall be determined by Franchisor but shall not be less than the Royalty Fee and Royalty Rate set forth in this Agreement. If any federal, state or local tax or withholding obligation, other than an income tax, is imposed on the Royalty Fee paid by Franchisee to Franchisor that, Franchisor cannot directly and, dollar for dollar, offset against taxes required to be paid by Franchisor under any applicable federal or state laws, then Franchisee must compensate Franchisor in amounts that offset the tax / withholding obligations.

<u>On-Going Obligation</u>: The Royalty Fee is an on-going obligation due from Franchisee to Franchisor, is payable in United States Dollars and, as designated by Franchisor, is to be calculated and paid monthly (unless another recurring Accounting Period is designated by Franchisor) on the Gross Sales for the previous monthly Accounting Period for each and every month throughout the Term of this Agreement and any applicable renewal term.

<u>Payment and Due Date</u>: Royalty Fee payments will be paid monthly and sent by ACH, electronic funds transfer, or as otherwise designated by Franchisor and shall be due on the 5<sup>th</sup> of each monthly Accounting Period (for the preceding month and each month thereafter throughout the entire Term of this Agreement) or such other specific day of the month that Franchisor designates from time to time or for such other period that Franchisor may designate (the "Due Date")(the term Due Date is further defined in <u>Article 1</u> of this Agreement).

<u>Tax Obligations</u>: If any federal, state or local tax, other than an income tax, is imposed on the Royalty Fee paid by Franchisee to Franchisor that, Franchisor cannot directly and, dollar for dollar, offset against taxes required to be paid by Franchisor under any applicable federal or state laws, Franchisee must compensate Franchisor in the manner prescribed by Franchisor so that the net amount or net rate received by Franchisor for the Royalty Fee is not less than that which has been established by this Agreement and which was due to Franchisor on the effective date of this Agreement.

<u>Payment Authorization</u>: Upon the request of Franchisor and in no event not later than 30 days prior to the earlier of the Actual Business Commencement Date or the Scheduled Business Commencement Date, Franchisee shall execute Franchisor's designated ACH Authorization Form and such other authorization agreements, in the form proscribed by Franchisor and permitting Franchisor's direct withdrawal and/or electronic transfer of sums from Franchisee's designated business bank account, for the on-going payment of Royalty Fees, and other fees and sums due from Franchisee under this Agreement. As of the Effective Date, Franchisor's current ACH Authorization that must be executed and complied with by Franchisee is attached to this Agreement as <u>Exhibit 4</u>. Franchisor may require Franchisee to pay the Royalty Fees and other amounts due under this Agreement by means other than ACH and/or automatic debit whenever Franchisor deems appropriate, and Franchisee agrees to comply with Franchisor's payment instructions.

<u>Royalty and Activity Reports</u>: On the Due Date each month, Franchisee shall report, transmit, confirm, and/or otherwise make available to Franchisor, as designated by Franchisor, a Royalty and Activity Reports containing information as designated by Franchisor and relating to the Gross Sales, financial performance, and operations of the Franchised Business for the preceding monthly Accounting Period (the "Royalty and Activity Report"). Franchisor shall have the right to verify such royalty payments from time to time, as it deems necessary in any reasonable manner.

## 5.C. OTHER FEES

As designated by Franchisor in this Agreement, the operations manual, or otherwise, Franchisee shall pay to Franchisor and/or as otherwise directed by Franchisor, each of the following additional fees:

(1) <u>Technology Fee</u> – Throughout the Term of this Agreement, Franchisee shall pay to Franchisor a continuing monthly non-refundable technology fee (the "Technology Fee"). Franchisor, in Franchisor's Reasonable Business Judgment, possesses the right, at any and all times throughout the Term of this Agreement, to implement and charge Franchisee a monthly Technology Fee in an amount designated by Franchisor but provided that such monthly fee does not exceed \$500 per

month. The Technology Fee is a general administrative fee and is not connected to any particular service. The Technology Fee shall be paid to Franchisor each and every month on the Due Date.

(2) <u>Brand Development Fund Fee</u> – Franchisee shall pay to Franchisor, Franchisor's affiliates, or Franchisor's designees the Brand Development Fund Fee as set forth in <u>Article 9.A.</u> of this Agreement.

(3) <u>Online Ordering, Customer Rewards, and Gift Card System Fees</u> – Franchisee shall pay to Franchisor, Franchisor's affiliates, or Franchisor's designees on-going weekly, monthly, and/or per use fees related to licensing and utilizing the technology systems and platforms used for facilitating, managing, and integrating online ordering, customer rewards and/or gift card processing as designated and specified by Franchisor, in Franchisor's Reasonable Business Judgment.

(4) <u>Annual Conference Fees</u> – Franchisee shall be responsible for all expenses of its personnel attending the Annual System Conference including travel, meals and lodging. Franchisee shall be required to pay to Franchisor an Annual Conference Attendance Fee. Franchisee agrees that if Franchisee fails to attend the Annual System Conference that Franchisor shall, nevertheless, charge and Franchisee shall pay the Annual Conference Attendance Fee – even if Franchisor waives such fee for franchisees who attend the Annual System Conference.

(5) <u>Supplemental Training Fees</u> – Franchisee shall pay to Franchisor all training fees in accordance with the terms of this Agreement including, but not limited to, Additional Initial Training Fees, Supplemental Training Fees, and Continuing Education Fees.

(6) <u>Non-Compliance Fees</u> – Franchisee shall pay to Franchisor all non-compliance fees in accordance with the terms of this Agreement including, but not limited to, Payment Non-Compliance Fees, Operations Non-Compliance Fees, and Reporting Non-Compliance Fees.

(7) <u>Supplemental System Curriculum and Materials</u> – Franchisee shall pay to Franchisor, Franchisor's affiliates, or Franchisor's designees the supplemental System Curriculum and Materials fee which is an ongoing additional cost up to \$900 per unit of System Curriculum and Materials. Franchisee must purchase a minimum of \$5,000 in designated System Supplies per annum. This minimum is subject to a 10% increase per annum.

(8) <u>Website Maintenance and Promotion Fees</u> – Franchisee shall pay to Franchisor, Franchisor's affiliates, or Franchisor's designees a fee of up to \$125 per hour if Franchisor updates and/or promotes the Franchisee's website or other Digital Media at Franchisee's request.

(9) <u>Background Check Fee</u> – Franchisee shall pay a fee to the background check service provider for each county and national background check performed when hiring instructors.

(10) <u>All Other Fees and Obligations Set Forth in this Agreement</u> – Franchisee shall pay to Franchisor, Franchisor's affiliates, or Franchisor's designees all other fees, charges, and/or expenses set forth in this Agreement and in accordance with the terms of this Agreement. If no particular due date is stated in this Agreement then such date or dates shall be determined by Franchisor in Franchisor's Reasonable Business Judgment.

# 5.D. PAYMENT NON-COMPLIANCE FEES AND CHARGES

In addition to all other rights afforded to Franchisor under this Agreement, in connection with each and every fee, charge, and/or obligation payable and due from Franchisee to Franchisor under the terms of this Agreement including, but not limited to, this <u>Article 5</u>, within 14 days of Franchisor's invoice, Franchisee

shall pay to Franchisor: (a) a payment non-compliance fee in the amount of \$150 (the "Payment Non-Compliance Fee") for each and every instance where a fee, charge, and/or obligation payable to Franchisor under this Agreement is not paid in full when due; <u>plus</u> (b) interest on all unpaid fees, sums, and/or obligations payable and due from Franchisee to Franchisor at an interest rate equal to the lesser of either 18% per annum, or the maximum interest rate allowed by applicable law and with interest accruing on the date when such fee, sum, or obligation was due; <u>plus</u> (c) all costs incurred by Franchisor in the collection of such unpaid and past due obligations including, but not limited to, reasonable attorney's fees, costs, and expenses. Additionally, if Franchisee's bank account possesses insufficient funds and/or fails to process a payment related to any fee due to Franchisor, Franchisor may charge the greater of either (i) 5% of the amount; (ii) \$50 for each instance; or (iii) the maximum amount allowed by law. The foregoing does not constitute Franchisor's agreement to accept payments after they are due or a commitment by Franchisor to extend credit to, or otherwise finance Franchise's operation of the Franchised Business. Nothing contained in this <u>Article 5.D.</u> shall be interpreted as interfering with and/or negating Franchisor's rights and remedies as set forth in <u>Article 16</u> and, as otherwise set forth in this Agreement. All rights and remedies of Franchisor are cumulative and shall be interpreted as cumulative to one another.

## 5.E. APPLICATION OF PAYMENTS

Franchisor has sole discretion to apply any payments received from Franchisee or to offset any indebtedness of Franchisee to Franchisor to any past due indebtedness of Franchisee for Royalty Fees, Advertising Contributions, purchases from Franchisor or its affiliates, interest or any other indebtedness of Franchisee to Franchisor or its affiliates.

# 5.F. WITHHOLDING PAYMENTS UNLAWFUL

Franchisee agrees that under no circumstance is Franchisee entitled to withhold payments due to Franchisor under this Agreement. Among other things and without limitation to the foregoing, Franchisee expressly agrees that any claim by Franchisee as to the alleged non-performance of Franchisor's obligations shall not permit and/or entitle Franchisee to withhold payments due Franchisor under this Agreement.

## ARTICLE 6 RESTRICTIVE COVENANTS AND OBLIGATIONS

## 6.A. NECESSITY FOR RESTRICTIVE COVENANTS

Franchisee agrees that only through the course of entering into this Agreement is Franchisee being provided with access to the System, Franchisor's training, use of the Licensed Marks and, access to the operations manual and Confidential Information. Franchisee agrees that competition by Franchisee, Owners, Spouses and/or Immediate Family Members could jeopardize the entire System and cause irreparable harm to Franchisor and franchisees of Little Medical School Businesses. Accordingly, Franchisee and Franchisee's Owners and Spouses agree to comply with the restrictive covenants set forth in this <u>Article 6</u> and throughout this Agreement.

## 6.B. RESTRICTIVE COVENANTS: KNOW-HOW

Franchisee agrees that, at all times, both during the Term of this Agreement and after its expiration or termination, Franchisee: (a) shall not use the Know-How in any business or capacity other than the operation of the Franchised Business pursuant to this Agreement and as instructed by Franchisor; (b) shall maintain the confidentiality of the Know-How at all times; (c) shall not make unauthorized copies of documents containing any Know-How; (d) shall take all reasonable steps that Franchisor requires from time to time to prevent unauthorized use or disclosure of the Know-How; and (e) shall stop using the Know-How immediately upon the expiration, termination or Transfer of this Agreement. Franchisee agrees that the foregoing covenants and obligations shall also apply to: (a) Franchisee's Owners and Spouses shall each execute and deliver to Franchisor the Franchise Owner and

Spouse Agreement and Guaranty in the form attached to this Agreement as <u>Exhibit 1</u>; and (b) Franchisee's directors, officers, employees and agents where disclosure of the Know-How was necessary for the operations of the Franchised Business and where such director, officer, employee and/or agent previously executed and timely delivered to Franchisor the Confidentiality Agreement in the form attached as <u>Exhibit 2</u>.

## 6.C. RESTRICTIVE COVENANTS: CONFIDENTIAL INFORMATION

Franchisee agrees that, at all times, both during the Term of this Agreement and, after its expiration or termination, Franchisee: (a) shall not use the Confidential Information in any business or capacity other than the Little Medical School Business operated by Franchisee; (b) shall maintain the confidentiality of the Confidential Information at all times; (c) shall not make unauthorized copies of documents containing any Confidential Information; (d) shall take such reasonable steps as Franchisor may ask of Franchisee from time to time to prevent unauthorized use or disclosure of the Confidential Information; and (e) shall stop using the Confidential Information immediately upon the expiration, termination or Transfer of this Agreement. Franchisee agrees that the foregoing covenants and obligations shall also apply to: (a) Franchisee's Owners and Spouses and that Franchisee's Owners and Spouses shall each execute and deliver to Franchisor the Franchise Owner and Spouse Agreement and Guaranty in the form attached to this Agreement as <u>Exhibit 1</u>; and (b) Franchisee's directors, officers, employees and agents where disclosure of the Confidential Information was necessary for the operations of the Franchised Business and where such director, officer, employee and/or agent previously executed and timely delivered to Franchisor the Confidential Information was necessary for the operations of the Franchised Business and where such director, officer, employee and/or agent previously executed and timely delivered to Franchisor the Confidential Information was necessary for the operations of the Franchised Business and where such director, officer, employee and/or agent previously executed and timely delivered to Franchisor the Confidentiality Agreement in the form attached as <u>Exhibit 2</u>.

# 6.D. RESTRICTIVE COVENANTS: UNFAIR COMPETITION AND IN-TERM NON-COMPETITION OBLIGATIONS

Franchisee agrees that during the Term of this Agreement, Franchisee shall not engage in the following activities (the "Prohibited Activities"): (a) owning and/or having any legal or equitable interest whether, as an individual proprietor, owner, partner, member or shareholder of a Corporate Entity, or, in any similar capacity, in a Competitive Business other than, owning an interest of 3% or less in a publicly traded company that is a Competitive Business; (b) operating, managing, funding and/or performing services whether, as an employee, officer, director, manager, consultant, representative, agent, and/or creditor or, in any similar capacity, for or benefitting a Competitive Business; (c) diverting or attempting to divert any business or customers from Franchisor or, one of Franchisor's affiliates or franchisees; (d) inducing any customer or client of Franchisor, Franchisor's affiliates, franchisees of the System, or, of Franchisee, to any other person or business that is not a Little Medical School; and/or (e) engaging in any actions, inactions, and/or activities in violation of Articles 6.B. and/or 6.C. of this Agreement (all, individually and, collectively, referred to as the "Prohibited Activities"). Franchisee agrees that if Franchisee were to engage in the Prohibited Activities that such actions would be unfair, would constitute unfair competition and would cause harm to Franchisor, the System and other Little Medical School Business franchisees. Franchisee agrees that the foregoing covenants and obligations shall also apply to Franchisee's Owners and Spouses and that Franchisee's Owners and Spouses shall each execute and deliver to Franchisor the Franchise Owner and Spouse Agreement and Guaranty in the form attached to this Agreement as Exhibit 1.

# 6.E. RESTRICTIVE COVENANTS: UNFAIR COMPETITION AND POST-TERMINATION NON-COMPETITION OBLIGATIONS

Franchisee agrees that during the Post-Term Restricted Period, Franchisee shall not engage in any Prohibited Activities provided, however, that the Prohibited Activities relating to Franchisee's having an interest in a Competitive Business will only apply with respect to a Competitive Business that is located within a Restricted Territory. If Franchisee is engaged in any Prohibited Activities during the Post-Term Restricted Period, Franchisee agrees that Franchisee's Post-Term Restricted Period will be extended by the period of time during which Franchisee was engaging in the Prohibited Activity and, any such extension of

time will not be construed as a waiver of Franchisee's breach or otherwise impair any of Franchisor's rights or remedies relating to Franchisee's breach. Franchisee agrees that the foregoing covenants and restrictions shall also apply to Franchisee's Owners and Spouses and that Franchisee's Owners and Spouses shall each execute and deliver to Franchisor the Franchise Owner and Spouse Agreement and Guaranty in the form attached to this Agreement as <u>Exhibit 1</u>. Franchisee agrees that the covenants and restrictions set forth in this <u>Article 6.E.</u> and, otherwise in this <u>Article 6</u>, are fair and reasonable and, that if Franchisee engaged in any Prohibited Activity that such actions would constitute acts of unfair competition, causing irreparable harm to Franchisor and the System.

# 6.F. IMMEDIATE FAMILY MEMBERS

Franchisee agrees that should Franchisee circumvent the restrictive covenants and obligations of this Article 6 by disclosing Confidential Information or Know-How to an Immediate Family Member, that Franchisor and the System will be irreparably harmed. Franchisee agrees that if Franchisee or, one of Franchisee's Owners, discloses Confidential Information or Know-How to an immediate family member and the immediate family member of Franchisee or an Owner uses the Confidential Information or Know-How to engage in activities that, for Franchisee, qualify as Prohibited Activities, that Franchisor and the System will be irreparably harmed. Franchisee agrees that as between Franchisee and Franchisor, that Franchisee and Franchisee's Owners are in a better position to know if Franchisee permitted and/or provided an immediate family member with access to the Confidential Information or Know-How and that, therefore, Franchisee agrees that Franchisee will be presumed to have violated the terms of this Agreement and, in particular, the restrictive covenants and obligations set forth in this Article 6 if any member of Franchisee's immediate family or the immediate family of an Owner: (a) engages in any Prohibited Activities during any period of time during which Franchisee is prohibited from engaging in the Prohibited Activities; and/or (b) uses or discloses the Confidential Information and/or Know-How. Franchisee may rebut the foregoing presumption by providing evidence conclusively demonstrating that neither Franchisee nor Franchisee's Owners disclosed the Confidential Information or Know-How and did not permit disclosure of the Confidential Information to the family member of Franchisee or Franchisee's Owner. Franchisee agrees that the foregoing covenants, obligations, representations, and burden of proof shall also apply to Franchisee's Owners and Spouses and that Franchisee's Owners and Spouses shall each execute and deliver to Franchisor the Franchise Owner and Spouse Agreement and Guaranty in the form attached to this Agreement as Exhibit 1.

# 6.G. REASONABLENESS OF RESTRICTIVE COVENANTS AND OBLIGATIONS

Franchisee agrees that: (a) the terms of this <u>Article 6</u> are reasonable both in time and in scope of geographic area; and (b) Franchisee has sufficient resources and business experience and opportunities to earn an adequate living while complying with the terms of this <u>Article 6</u>. Franchisee hereby waives any right to challenge the terms of this <u>Article 6</u> as being overly broad, unreasonable or otherwise unenforceable. Although Franchisee and Franchisor both believe that the restrictive covenants and obligations of this <u>Article 6</u> to be reasonable in terms of scope, duration and geographic area, Franchisor may at any time unilaterally modify the terms of this <u>Article 6</u> (provided that such modification is in writing and signed by Franchisor) by limiting the scope of the Prohibited Activities, narrowing the definition of a Competitive Business, shortening the duration of the Post-Term Restricted Period, reducing the geographic scope of the Restricted Territory and/or reducing the scope of any other covenant imposed upon Franchisee under this <u>Article 6</u> to ensure that the terms and covenants are enforceable under applicable law.

# 6.H. BREACH OF RESTRICTIVE COVENANTS AND OBLIGATIONS

Franchisee agrees that Franchisee's failure and/or Franchisee's Owner(s) failure to comply with the restrictive covenants and obligations set forth in this <u>Article 6</u> will cause irreparable harm to Franchisor and/or other Little Medical School Business franchisees for which there is no adequate remedy at law. Franchisee agrees that any violation of these <u>Article 6</u> covenants and obligations by either Franchisee and/or any Owner(s) will entitle Franchisor to injunctive relief. Franchisee agrees that Franchisor may apply for

such injunctive relief, without bond, but upon due notice, in addition to such further and other relief as may be available at equity or law, and the sole remedy of Franchisee, in the event of the entry of such injunction, will be the dissolution of such injunction, if warranted, upon a hearing duly held (all claims for damages by reason of the wrongful issuance of any such injunction being expressly waived hereby). If a court requires the filing of a bond notwithstanding the preceding sentence, the Franchisee and Franchisor agree that the amount of the bond shall not exceed \$1,000. Franchisor's remedies under this <u>Article 6.H.</u> are not exclusive of any other, but may be combined with others under this Agreement, or at law or in equity, including injunctive relief, specific performance and recovery of monetary damages.

## 6.I. OWNERSHIP OF INNOVATIONS, IMPROVEMENTS, AND INFORMATION

Franchisee agrees that with regard to the Franchised Business all customer lists and their contents and information represent Confidential Information and constitute an asset of Franchisor whether or not such information was supplied by Franchisor. During the Term of this Agreement and in connection with the development, establishment, marketing, promotion and operation of the Franchised Business, Franchisee shall disclose to Franchisor all of Franchisee's ideas, concepts, methods and products conceived or developed by Franchisee and Franchisee's affiliates, Owners, agents, and employees relating to the development and operation of Little Medical School Businesses. Franchisee hereby assigns to Franchisor and Franchisee agrees to procure from Franchisee's Owners, affiliates and employees assignment of any such ideas, concepts, methods, and products that Franchisee is required to disclose to Franchisor under this <u>Article 6.I.</u> Franchisor shall have no obligation to make any lump sum or on-going payments to Franchisee or Franchisee agrees that Franchisee will not use nor will Franchisee allow any other person or entity to use any such concept, method or product without obtaining Franchisor's prior written approval.

## ARTICLE 7 OPERATING STANDARDS

# 7.A. OPERATIONS, MAINTENANCE, AND APPEARANCE

At all times, Franchisee and the Franchised Business shall: (a) exclusively offer and sell the Approved Services and Products as designated by Franchisor in the operations manual and/or as otherwise designated by Franchisor in writing and as may be modified by Franchisor from time to time; (b) exclusively operate the Little Medical School Business in accordance with the standards, specifications, and operational requirements as designated by Franchisor in this Agreement, the operations manuals, and/or as otherwise designated by Franchisor in writing and as may be modified by Franchisor from time to time; (c) exclusively purchase and use the System Supplies as designated by Franchisor in the operations manual and as may be modified by Franchisor from time to time; (d) maintain a complete and updated inventory and supply of System Supplies as designated by Franchisor in the operations manual and as may be modified by Franchisor from time to time; (e) maintain Franchisee's Little Medical School Business Center and Third Party Sites in a clean, sanitary, functional and well maintained condition and in compliance with all federal, state, and local laws, rules, regulations, and ordinances; (f) maintain, update and recondition Franchisee's Little Medical School Center and Administrative Office as designated by Franchisor in the operations manual and/or as otherwise designated by Franchisor in writing and, as may be modified by Franchisor from time to time; and (g) take all requested corrective measures and actions designated and/or requested, in writing, by Franchisor and/or Franchisor's agents following on-site inspections, reviews, and/or assessments, including secret shopper programs and other announced or unannounced.

## 7.B. UPDATING AND UPGRADING

Upon written request of Franchisor, Franchisee must add to, improve, modify and remodel Franchisee's Little Medical School Business, Little Medical School Business Facility, Little Medical School Business equipment, Little Medical School Business fixtures and/or Little Medical School Business furniture to comply with and satisfy Franchisor's then current standards and specifications as designated and

determined by Franchisor, in Franchisor's Reasonable Business Judgment. Franchisee agrees to make such improvements or modifications when changes to Franchisor's standards, specifications, and operational requirements are made applicable to Franchisee's Little Medical School Business and, upon not less than 30 days written notice to Franchisee. Notwithstanding the foregoing, Franchisee expressly acknowledges and agrees that the foregoing relates to brand standards and specifications associated with the Licensed Marks and the Approved Services and Products and that, at all times, Franchisee is and shall exclusively remain responsible for conditions involving the safety of customers at Third Party Sites and, if applicable, Franchisee's Center.

# 7.C. REMEDIES FOR NON-COMPLIANCE WITH UPDATES, UPGRADES, AND APPEARANCE REQUIREMENTS

If Franchisee fails or refuses to initiate within 30 days after Franchisor's request, and/or fails to continue in good faith and with due diligence, any required improvement, modification, refurbishment, renovation, and/or remodel of Franchisee's Little Medical School Business, then Franchisor has the right, but is not obligated, to enter upon Franchisee's Little Medical School Business Facility and Franchisee's Little Medical School Business Facility and Franchisee's Little Medical School Business request, modification, refurbishment, renovation, and/or remodel on Franchisee's behalf, and Franchisee must pay the entire cost to Franchisor on demand.

# 7.D. DAMAGE CAUSED BY CASUALTY

If Franchisee's Little Medical School Business is damaged or destroyed by fire or any other casualty, Franchisee must, as soon as practicable but in no event later than two months after such casualty, initiate repairs or reconstruction, and thereafter in good faith and with due diligence continue until completion of the repairs or reconstruction, to restore the premises of the Franchised Business, Franchisee's Little Medical School Business Facility to its original condition before casualty and otherwise in compliance with Franchisor's standards and specifications.

# 7.E. ALTERATIONS

Franchisee shall not make any material alterations to Franchisee's Little Medical School Business Facility without Franchisor's prior written consent. Franchisee shall not replace or make any unapproved replacements of or material alterations to the fixtures, equipment, furniture, designs or signs, comprising or being a part of Franchisee's Little Medical School Business Facility. Franchisor has the right, in its sole discretion and at the sole expense of Franchisee, to rectify any material alterations to Franchisee's Little Medical School Business Facility not previously approved by Franchisor or contrary to the specifications and standards of Franchisor as contained in the operations manual or otherwise set forth by Franchisor. Franchisor will provide written notice to Franchisee before Franchisor makes the correction, if Franchisor elects to do so.

# 7.F. BRAND STANDARDS AND FRANCHISOR DESIGNATED REQUIREMENTS

Franchisee shall develop and operate the Franchised Business in strict conformity with the methods, standards, specifications, procedures, and operational requirements as, designated and determined by Franchisor, in Franchisor's Reasonable Business Judgment, and as set forth in the operations manual, as prescribed Franchisor in writing, and, as Franchisor, in Franchisor's Reasonable Business Judgment, may supplement, modify, and amend from time to time. Supplementing, and without limitation to the foregoing, Franchisee, agrees that the foregoing standards, specifications, procedures, and operational requirements shall relate and include, among other things, the Approved Services and Products, the System Supplies, System standards and service requirements as designated by Franchisor, authorized and mandatory inventory levels and inventory items, authorized and mandatory supplies and inventory supply levels, designated suppliers, standards related to brand uniformity including, brand standards regarding uniforms, marketing materials, marketing media, the appearance and operations of the Franchised Business, customer service and satisfaction standards including, customer rewards programs, refund policies, gift card policies, special promotions and other customer incentive and goodwill programs, brand standards and brand

standard requirements as to employee knowledge and implementation of System brand standards but, not related to employment or joint employment policies, secret shopper programs, Franchisor designated secret quality control inspections, payment processing systems, Franchisor access to Business Management Systems, and, the overall operations of the Franchised Business.

## 7.G. APPROVED SERVICES, PRODUCTS, EQUIPMENT AND SUPPLIERS

Franchisee agrees that, among other things, the products and services to be offered and sold by the Franchised Business, the products, inventory, supplies, suppliers and equipment used by the Franchised Business, the methods for monitoring customer satisfaction and, the methods for marketing and promoting the Franchised Business must conform to Franchisor's System standards and specifications as determined by Franchisor, in Franchisor's Reasonable Business Judgment, and, as designated by Franchisor in the operations manual and, as modified by Franchisor from time to time. Without limitation to the foregoing, Franchisee agrees that:

(1) The Franchised Business shall exclusively offer and sell the Approved Services and Products to customers located within Franchisee's Designated Territory, and only those Approved Services and Products designated and authorized by Franchisor, in Franchisor's Reasonable Business Judgment, and, as may be modified by Franchisor from time to time in Franchisor's Reasonable Business Judgment.

(2) The Franchised Business shall exclusively: (a) offer and sell the Approved Services and Products; (b) provide the Approved Services and Products in accordance with the System's standards and specifications; (c) exclusively purchase all System Supplies, including, but not limited to, merchandise, inventory, and supplies, from Franchisor or Franchisor's designated suppliers; (d) exclusively purchase and use equipment, supplies, promotional materials, point of sale systems and Business Management Systems designated by Franchisor and subject to Franchisor's specifications; (e) purchase interior displays, point of sale displays, uniforms, supplies, marketing materials and promotional materials including, but not limited to, System Supplies, as designated by Franchisor and only from Franchisor or Franchisor's approved supplier(s); and (f) purchase from distributors and other suppliers approved by Franchisor all other materials, inventory, goods, and supplies including, but not limited to, System Supplies, used in offering, selling, preparing, providing, marketing, and/or selling the Approved Services and Products.

(3) Franchisor has and will periodically approve suppliers and distributors of the equipment, materials, supplies and products including, but not limited to, System Supplies, that meet Franchisor's standards, specifications, and requirements including, without limitation, standards, specifications, and requirement and supplies to be used by the Franchised Business.

(4) Franchisor, in Franchisor's Reasonable Business Judgment, may from time to time modify the list of approved brands, suppliers and distributors of System Supplies and approved equipment, supplies and services to be utilized by the Franchised Business and Franchisee shall, after receipt in writing of such modification, not reorder any brand and/or purchase from any supplier or distributor that is no longer designated or approved by Franchisor.

(5) Franchisor reserves the right to designate from time to time a single supplier and/or distributor for any services, products, equipment, supplies, or materials including, but not limited to, the System Supplies and to require Franchisee to use such a designated supplier exclusively, which exclusive designated supplier and/or distributor may be Franchisor and/or Franchisor's affiliates. Franchisor and its affiliates may receive payments from suppliers and/or distributors on account of

such supplier's or distributor's dealings with Franchisee and other franchisees and Franchisor may use all amounts so received without restriction and, for any purpose, including Franchisor's profit.

(6) If Franchisee proposes or requests that Franchisor consider the approval of products, services, equipment, supplies, suppliers and/or distributors for use in the Franchised Business where such products, services, equipment, supplies, suppliers and/or distributors are not presently, at the time of Franchisee's request, approved for use in the System: (a) Franchisee must provide Franchisor with a written request where Franchisee specifies the product, service, equipment, supply, supplier and/or distributor, the reason for Franchisee's request; (b) shall timely submit to Franchisor such information, reports, specifications, and samples as Franchisor, in Franchisor's Reasonable Business Judgment requests; and (c) shall pay to Franchisor a Supplier Evaluation Fee per requested product, service, equipment, supply, supplier and/or distributor to be considered including, but not limited to, the Supplier Evaluation Fees that Franchisor, in Franchisor's Reasonable Business Judgment, establishes and assesses based on, among other things, the administrative costs and time associated with evaluating, assessing and testing the proposed product, service, equipment, supply, supplier and/or distributor including, but not limited to Franchisor's internal employees and independent third parties engaged and/or retained by Franchisor for evaluation and testing. The foregoing fees and payments shall be paid by Franchisee to Franchisor within 14 days of the date of Franchisor's invoice. Upon Franchisee's compliance with the foregoing, within 60 days of the completion of all inspections and evaluations, Franchisor shall notify Franchisee of Franchisor's approval or disapproval which shall be determined by Franchisor in Franchisor's Reasonable Business Judgment. Under no circumstance shall the foregoing be construed as implying that Franchisor is required to approve alternative suppliers.

## 7.H. MARKET RESEARCH AND TESTING

Franchisor may conduct market research and testing to evaluate, modify, test and/or sample the services, products, equipment and supplies authorized by Franchisor and to determine consumer trends and the viability of certain services and products. Franchisee agrees to participate in Franchisor's market research programs that may be conducted by Franchisor in its discretion, by test marketing services and/or products from the Franchised Business. Franchisee agrees to provide Franchisor with timely reports and other relevant information regarding such market research. Franchisee agrees to purchase a reasonable quantity of the tested products and effectively promote and make a reasonable effort to sell the products and/or services.

# 7.I. COMPLIANCE WITH LAWS AND GOOD BUSINESS PRACTICES

(1) Franchisee shall secure and maintain in full force all required licenses, permits and certificates relating to the operation of the Franchised Business, and Franchisee must operate the Franchised Business in full compliance with all applicable laws, ordinances, codes and regulations.

(2) Franchisee shall, at all times, investigate, review, and comply with all laws applicable to the operation of the Franchised Business, including, without limitation, all labor laws and obligations, wage and hour laws and obligations, employer practices laws and obligations, labor department rules and regulations, workers compensation and unemployment laws and rules, insurance obligations, and health and safety laws, rules and obligations.

(3) Franchisee shall, at all times, investigate, review, and comply with all laws, rules, and regulations related to all laws, rules, and regulations related to customer and employee privacy obligations and protections and, all laws, rules, and regulations, related to the privacy and protection of customer and employee information and data and, all laws, rules, and regulations related to customer and employee solicitations.

(4) Franchisee must immediately notify Franchisor in writing of any of the following concerning Franchisee, the Franchised Business, Franchisee's Little Medical School Business Center and/or Franchisee's Little Medical School Business Facility: (a) any cause of action, claim, lawsuit, proceeding, and investigation; (b) issuance of any order, writ, injunction, award, and/or decree by any court, agency, or other governmental entity; and (c) any notice of violation of any law, ordinance, code, permit, or regulation.

(5) Franchisee shall, at all times, ensure that all advertising and promotion of the Franchised Business by Franchisee is completely factual and conforms to the highest standards of ethical advertising, and is in conformity with Franchisor's standards and specifications. Franchisee shall refrain from any business practice, advertising practice, or personal conduct that may be injurious to Franchisor, the System, Little Medical School Businesses, and the Licensed Marks. Franchisor, in Franchisor's sole discretion, shall possess, among other things, the unilateral right to reject any and all advertising relating to the Franchised Business, Franchisor, the System, Little Medical School Businesses, and/or using the Licensed Marks.

(6) Franchisee and Owners agree to comply with, and/or to assist Franchisor to the fullest extent possible in Franchisor's efforts to comply with Anti-Terrorism Laws (as defined below). In connection with such compliance, Franchisee and each Owner certify, represent, and warrant that Franchisee's or any Owner's property or interests is not subject to being "blocked" under any of the Anti-Terrorism Laws, and Franchisee and each Owner are not otherwise in violation of any of the Anti-Terrorism Laws. Franchisee further certifies that Franchisee and each Owner are not listed on the Annex to Executive Order 13244 (the Annex is available at http://www.treasury.gov) and will not become so listed, hire any person so listed, or have dealings with any person so listed. Franchisee agrees to immediately notify Franchisor if Franchisee or any Owner become so listed. "Anti-Terrorism Laws" refers to and means Executive Order 13224 issued by the President of the United States, the USA PATRIOT Act, and all other present and future federal, state and local laws, ordinances, regulations, policies, lists and any other requirements of any governmental authority addressing, or in any way relating to, terrorist acts and acts of war. If Franchisee, an Owner, or Franchisee's employees violate any of the Anti-Terrorism Laws and/or become listed on the Annex to Executive Order 13244, then Franchisor may terminate this Agreement immediately without prior notice to Franchisee.

In connection with Franchisee's compliance with the terms of this <u>Article 7.I.</u>, if Franchisee discovers, learns of, and/or becomes aware of any conflict and/or discrepancy between Franchisee's obligations under this <u>Article 7.I.</u> with Franchisor's standards and/or specifications as contained in this Agreement, in the operations manual, and/or as otherwise designated by Franchisor from time to time, Franchisee shall immediately notify Franchisor in writing of such discrepancy. In the event of any conflict or ambiguity, Franchisor's determination and/or resolution made by Franchisor, in writing, and, specifically with regard to the presented conflict or ambiguity, shall be determinative as between Franchisor and Franchisee and the operations of the Franchised Business.

# 7.J. MANAGEMENT OF LITTLE MEDICAL SCHOOL BUSINESS

(1) Franchisee agrees that critical to the success of the Franchised Business is the active, continuing and substantial personal involvement and hands-on supervision of Franchisee's Managing Owner. At all times, Franchisee's Little Medical School Business must be under the active, continuing and substantial personal involvement and hands-on supervision of Franchisee's Managing Owner. The Managing Owner must at all times be actively involved in the operation of the Franchised Business unless Franchisee delegates management functions to an authorized Operating Manager who, among other things, satisfactorily completed Franchisor's Training Program and has otherwise meet the criteria and conditions for qualification as an Operating Manager. If the Operating Manager is a family member of Franchisee and/or an Owner then the Operating Manager must also sign and agree to be bound by the terms of the Franchise Owner and Spouse Agreement and Guaranty.

(2) Franchisee must, at all times, faithfully, honestly and diligently perform its obligations hereunder, and continuously exert its best efforts to promote and enhance the business of the Franchised Business and the goodwill of the Licensed Marks.

(3) If, at any time, the Franchised Business is not being managed by a Managing Owner or Operating Manager who satisfactorily completed the Training Program, Franchisor is authorized, but is not required, to immediately appoint a manager to maintain the operations of the Franchised Business for and on behalf of Franchisee. Franchisor's appointment of a manager of the Franchised Business does not relieve Franchisee of its obligations or constitute a waiver of Franchisor's right to terminate the Franchise pursuant to <u>Article 16</u>. Franchisor is not liable for any debts, losses, costs or expenses incurred in the operations of the Franchised Business or to any creditor of Franchisee for any products, materials, supplies or services purchased by the Franchised Business while it is managed by Franchisor, in Franchisor's Reasonable Business Judgment, for management services (the "Management Service Fees"). Any determination as to whether or not Franchisor may elect to provide management services, if any, and the extent of such services, and/or the discontinuation thereof, shall be exclusively determined by Franchisor's Reasonable Business Judgment. The Management Service Fee shall be immediately payable upon invoice by us.

(4) Franchisee will at all times maintain sufficient working capital to fulfill its obligations under this Agreement.

## 7.K. REMEDIES FOR NON-COMPLIANCE WITH OPERATIONAL STANDARDS

In addition to all other rights afforded to Franchisor under this Agreement, in connection with any, each, and every violation of any term, provision, and/or operational requirement as set forth in this Article 7 (an "Operations Violation"), within 14 days of Franchisor's invoice, Franchisee shall pay to Franchisor an operations non-compliance fee (the "Operations Non-Compliance Fee") in the amount of: (a) \$1,000 for each and every instance / event related to an Operations Violation involving the sale of services and/or products that are not Approved Services and Products; (b) \$1,000 for each and every instance / event related to an Operations Violation involving the failure to exclusively use System Supplies, and/or Franchisor designated suppliers; and (c) \$450 for all other Operations Violation. Additionally, in each of the foregoing instances, within 14 days of Franchisor's invoice, Franchisee shall pay to Franchisor all costs and expenses incurred by Franchisor in connection with any inspections, audits, and/or re-inspections directed and/or undertaken by Franchisor for the purpose, as determined by Franchisor in Franchisor's Reasonable Business Judgment, of determining whether or not Franchisee's Operations Violation has been cured in accordance with Franchisor's standards and specifications. The foregoing does not constitute Franchisor's consent to and/or acquiescence to Operations Violations. Nothing contained in this Article 7.K. shall be interpreted as interfering with and/or negating Franchisor's rights and remedies as set forth in Article 16, and as otherwise set forth in this Agreement. All rights and remedies of Franchisor are cumulative and shall be interpreted as cumulative to one another.

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## ARTICLE 8 INSURANCE

Franchisee must procure and maintain in full force at all times during the Term of this Agreement, at Franchisee's sole expense, on a primary rather than a participatory basis with Franchisor, an insurance policy or policies protecting Franchisee as named insured and naming, as additional insureds, Franchisor, Franchisor's affiliates, Franchisor's successors and assigns, and the officers, directors, shareholders, partners, agents, representatives, independent contractors and employees of Franchisor against any demand or claim with respect to personal injury, death or property damage, or any loss, liability or expense whatsoever arising or occurring upon or in connection with the Franchised Business. The policy or policies must be written by a responsible carrier or carriers with an AM Best Rating of at least A-, VII and reasonably acceptable to Franchisor.

The currently required insurance policies, insurance coverage requirements, and insurance coverage amounts are designated and set forth in the operations manual. Franchisor may, in Franchisor's Reasonable Business Judgment, periodically change the amounts of coverage required under such insurance policies and require different or additional kinds of insurance at any time, including excess liability insurance, to reflect inflation, identification of new risks, changes in law or standards of liability, higher damage awards or other relevant changes in circumstances. Notwithstanding the immediately foregoing sentence, Franchisor shall not increase such minimum coverage more than once every two years. All public liability and property damages policies must contain a provision that Franchisor is entitled to recover under these policies on any loss occasioned to Franchisor, Franchisor's affiliates, Franchisor's successors and assigns, and the officers, directors, shareholders, members, owners, partners, agents, representatives, independent contractors, and employees of Franchisor by reason of the negligence of Franchisee and/or Franchisee's officers, directors, shareholders, members, owners, partners, agents, representatives, independent contractors, and employees.

By the earlier of 90 days after the Effective Date or prior to the commencement of the Training Program, Franchisee must deliver, or cause to be delivered, to Franchisor a copy of the certificates of insurance demonstrating Franchisee's compliance with this <u>Article 8</u>. All insurance policies required must expressly provide that no less than 30 days' prior written notice shall be given to Franchisor in the event of a material alteration to, or cancellation of, any insurance policy Franchisee is required to maintain in accordance with this Agreement.

In the event Franchisee fails, for any reason, to procure or maintain the insurance required by this Agreement, then Franchisor has the right and authority (but not the obligation) to immediately to procure insurance and charge all costs, fees, and expenses associated with same to Franchisee, which such charges, together with a reasonable administrative fee for Franchisor's expenses in so acting, shall be immediately payable by Franchisee to Franchisor upon demand. The foregoing remedies are in addition to any other remedies Franchisor may have under this Agreement, at law, or in equity.

## ARTICLE 9 BRAND DEVELOPMENT AND MARKETING

Franchisor is not required to conduct any marketing on behalf of Franchisee or the System.

# 9.A. BRAND DEVELOPMENT FUND

At all times during the Term of this Agreement, as determined by Franchisor, in Franchisor's Reasonable Business Judgment, Franchisor may institute, implement, maintain, delegate and administer a brand development fund (the "Brand Development Fund"). The following shall apply to the Brand Development Fund at all times throughout the Term:

(1) If Franchisor institutes the Brand Development Fund, Franchisee shall pay, on the Due Date, a mandatory and continuing fee to the Brand Development Fund in an amount equal to either a fixed fee or a percentage of Gross Sales (as determined and designated by Franchisor in Franchisor's Reasonable Business Judgment) for each monthly Accounting Period (the "Brand Development Fund Fee"), provided, however, Franchisee will not be required to contribute more than an amount of up to 2% of the Gross Sales of the Franchised Business for each monthly Accounting Period;

(2) Franchisor will provide Franchisee with written notice of the amount that Franchisee is required to contribute to the Brand Development Fund. Upon such written notice to Franchisee, the amount to be paid by Franchisee to the Brand Development Fund will be applicable for each and every monthly Accounting Period thereafter during the Term until otherwise designated by Franchisor in writing. The Brand Development Fund Fee shall be paid to Franchisor on the Due Date and in accordance with the payment terms and method set forth in <u>Article 5.B.</u> for the payment of Royalty Fees;

(3) Franchisor, in Franchisor's Reasonable Business Judgment, shall direct all advertising, media placement, marketing and public relations programs and activities financed by the Brand Development Fund, with sole discretion over the strategic direction, creative concepts, materials, and endorsements used by the Brand Development Fund, and the geographic, market, and media placement and allocation thereof. Without limiting the foregoing, the Brand Development Fund may also be utilized for evaluation and monitoring of the Business Management Systems, maintenance and upgrades to the System Website, and development of Digital Media;

(4) Franchisee agrees that the purpose of the advertising, media, marketing and activities financed by the Brand Development Fund is and shall be for the general enhancement of the System brand as associated with the Licensed Marks and general public brand recognition and awareness of the Licensed Marks. The Brand Development Fund will not be utilized to directly or indirectly market or promote the Franchised Business or, unless otherwise directed by Franchisor, in Franchisor's Reasonable Business Judgment, pay for media placements that may benefit or include any media market that includes Franchisee's Little Medical School Business Facility or Designated Territory;

(5) Franchisee agrees that the Brand Development Fund may be used to pay various costs and expenses of Franchisor for such reasonable salaries, wages, administrative costs and overhead as Franchisor may incur in activities reasonably related to the administration, activities and/or the brand awareness goals of the Brand Development Fund including expenses incurred by Franchisor for advertising, marketing, product and service testing, product and service development, maintenance, evaluation and monitoring of the Business Management Systems, upgrades to the System Website, development of Digital Media and creative development that is internally administered or prepared by Franchisor and other marketing activities made by Franchisor, provided, however, that salary expenses for Franchisor's personnel paid by the Brand Development Fund shall be commensurate with the amount of that time spent by such personnel on Brand Development Fund matters. Franchisor shall not use contributions to the Brand Development Fund to defray any of Franchisor's general operating expenses, except for such reasonable salaries, administrative costs and overhead as Franchisor may incur in activities reasonably related to the administration and activities of the Brand Development Fund and creation or conduct of its marketing programs including, without limitation, conducting market research, preparing advertising and marketing materials and collecting and accounting for contributions to the Brand Development Fund. Franchisor may spend in a fiscal year an amount greater or less than the aggregate contributions of all Little Medical School Businesses to the Brand Development Fund in that year;

(6) Franchisee agrees to participate in all advertising, marketing, promotions, research and public relations programs instituted by the Brand Development Fund;

(7) Little Medical School Businesses owned by Franchisor or Franchisor's affiliates are not required to pay any Brand Development Fund Fee or contribute to or make any contribution to the Brand Development Fund;

(8) Franchisee and Franchisor acknowledge and agree that (a) the Brand Development Fund is not a trust, (b) Franchisor is not a trustee or fiduciary of the Brand Development Fund, and (c) Franchisor may deposit and maintain any and all funds of the Brand Development Fund Fee in Franchisor's general accounts. Brand Development Fund Fees are not required to be segregated from other assets or accounts of Franchisor. The Brand Development Fund is not required to expend Brand Development Fund Fees in the year that they are collected and the Brand Development Fund may borrow from Franchisor or other lenders at standard commercial interest rates to cover deficits of the Brand Development Fund, and Franchisor may cause the Brand Development Fund to invest any surplus for future use by the Brand Development Fund. All interest earned on monies contributed to the Brand Development Fund will be used to pay costs of the Brand Development Fund before other assets of the Brand Development Fund are expended. A summary statement of monies collected and costs incurred by the Brand Development Fund for Franchisor's immediately preceding fiscal year shall be made available to Franchisee upon Franchisee's written request. Franchisor will have the right to cause the Brand Development Fund to be incorporated or operated through an entity separate from Franchisor at such time as Franchisor deems appropriate, and such successor entity shall have all rights and duties of Franchisor pursuant to this Article 9.A.(8);

(9) Although Franchisor will endeavor to utilize the Brand Development Fund to develop advertising and marketing materials and programs, Franchisor undertakes no obligation to ensure that expenditures by the Brand Development Fund in or affecting any geographic area are proportionate or equivalent to the contributions to the Brand Development Fund by Little Medical School Businesses operating in that geographic area or that any Little Medical School Businesses will benefit directly or in proportion to its contribution to the Brand Development Fund from the development of advertising and marketing materials. Franchisor may use the Brand Development Fund to promote or benefit any type of Little Medical School Businesses in the System. Franchisor may use the Brand Development Fund to promote or benefit Little Medical School Businesses located within a particular region of the United States. Franchisee agrees that Franchisee's failure to derive any such benefit will not serve as a basis for a reduction or elimination of its obligation to contribute to the Brand Development Fund. Franchisee agrees that the failure (whether with or without Franchisor's permission) of any other franchisee to make the appropriate amount of contributions to the Brand Development Fund shall not in any way release Franchisee from or reduce Franchisee's obligations under this Article 9, such obligations being separate and independent obligations of Franchisee under this Agreement. Except as expressly provided in this Article 9, Franchisor assumes no direct or indirect liability, responsibility, or obligation to Franchisee with respect to the maintenance, direction, and/or administration of the Brand Development Fund; and

(10) Franchisor, in Franchisor's Reasonable Business Judgment, may establish a council to provide guidance respecting the administration of the Brand Development Fund and marketing matters concerning the Brand Development Fund. The council shall only serve in an advisory capacity and Franchisor shall select members of the council which may be comprised of employees of Franchisor, Franchisor, franchisees of the System and third-parties.

## 9.B. LOCAL MARKETING

Franchisor reserves the right to require that, on an on-going monthly basis, Franchisee spend not less than 2% of Franchisee's quarterly Gross Sales on the local marketing of the Franchised Business within and/or targeted to Franchisee's Designated Territory. On or before the 5<sup>th</sup> day of each month, or, such other dates as specified by Franchisor, Franchisee shall provide Franchisor with an accurate accounting of Franchisee's local marketing expenditures, placements, activities, and metrics for the immediately preceding month. At the request of Franchisor, Franchisee shall provide Franchisor with on-going access to any and all data and systems that record and/or report information related to Franchisee's local marketing activities and expenditures and to provide Franchisor such other periodic reports and records as may be requested by Franchisor.

If the Franchisee's expenditures in any and all monthly periods do not, in aggregate as to each respective monthly period, equal or exceed 2% of Gross Sales for the respective monthly period then Franchisor, in Franchisor's discretion and Reasonable Business Judgment, may require that the deficiency be added as additional local marketing expenditures, over and above 2% of Franchisee's Gross Sales, that Franchisee must spend within the immediately succeeding monthly period or periods, as directed by Franchisor, or, at Franchisor's discretion, be contributed to a Brand Development Fund. All marketing of the Franchised Business by Franchisee must be pre-approved, in writing by Franchisor.

Franchisor reserves the right to reject any and all marketing efforts requested by Franchisee and to prescribe all marketing, marketing media, marketing channels, promotions, copy, creative, and messaging that Franchisee may or may not use in Franchisee's marketing of the Franchised Business. Franchisee further agrees that:

(1) In addition to calendar year quarterly reports, Franchisee shall provide Franchisor with monthly reports documenting Franchisee's marketing initiatives, expenses incurred, placements secured, and other metrics and financial information as designated by Franchisor;

(2) Prior to opening the Franchised Business, Franchisee shall submit to Franchisor, Franchisee's grand opening marketing plan for review and approval by Franchisor. Franchisee shall use only those portions of its grand opening marketing that are pre-approved by Franchisor and consistent with Franchisor's standards and specifications. Not less than 30 days prior to the opening of the Franchised Business, Franchisee shall market and promote the grand opening of the Franchised Business in accordance with Franchisor's standards and specifications;

(3) At all times, Franchisee's marketing efforts and the distribution of each marketing channel and media engaged by Franchisee must be directly targeted to Franchisee's Designated Territory. Franchisee shall not direct or target Franchisee's marketing efforts with the purpose or effect of soliciting or attracting customers outside of Franchisee's Designated Territory. To the extent that Franchisee's marketing efforts involve a marketing medium or distribution channel that is targeted to Franchisee's Designated Territory but reaches outside of and beyond Franchisee's Designated Territory Franchisor, in Franchisor's Reasonable Business Judgment, shall have the right to direct and require Franchisee to discontinue such marketing; and

(4) At all times, Franchisee hereby grants to Franchisor the right, without compensation to Franchisee, to use Franchisee's name, address, photograph, and biographical information in any publication related to the System, including in relation to the sale of Little Medical School Business franchises.

# 9.C. REQUIRED FRANCHISOR APPROVAL OF ALL MARKETING

All marketing and promotion of the Franchised Business and all marketing media, campaigns, marketing

channels, and efforts used by Franchisee must conform to Franchisor's standards and specifications as set forth in the operations manual or, as may be otherwise directed by Franchisor in writing from time to time.

If Franchisee wishes to propose to Franchisor for approval or disapproval marketing or promotional efforts, campaigns, and/or media that are not presently and expressly approved and authorized by Franchisor, Franchisee shall submit a written request, including samples of all proposed marketing materials and a description of the marketing channels and distribution to Franchisor for Franchisor's approval or disapproval, that shall be at the sole discretion of Franchisor, in Franchisor's Reasonable Business Judgment. Provided that Franchisee has satisfied the written notice requirements set forth in this <u>Article 9.C.</u> and provided that Franchisee otherwise timely responds in writing to any and all requests by Franchisor for additional information, if Franchisor does not notify Franchisee that Franchisee may commence using the materials. However, Franchisor may still disapprove such materials by notice to Franchisee, and Franchisee must then cease using such materials upon receipt of such notice. Franchisee must not use any advertising or promotional materials that Franchisor has disapproved.

## 9.D. WAIVERS OR DEFERRALS

On written request from Franchisee with reasons supporting such request, Franchisor may, at Franchisor's sole discretion and on conditions Franchisor deems appropriate, temporarily waive or defer the obligations of Franchisee under the Brand Development Fund and/or, if applicable, Advertising Cooperative. In no event shall such waiver or deferral extend beyond six months. However, at the end of any waiver or deferral period, Franchisee may resubmit a request for waiver or deferral of its obligations under the Brand Development Fund and/or, if applicable, Advertising Cooperative. Under no circumstance shall Franchisor be under any obligation to grant any waiver of deferral. Franchisor may reject Franchisee's request for a waiver or deferral based on any reason or no reason at all and nevertheless grant the request of another system franchisee.

# 9.E. DIGITAL MEDIA AND WEBSITE PROHIBITIONS

Franchisee's use of Digital Media shall be subject to and require Franchisor's express written consent which shall and may be withheld by Franchisor for any or no reason at all. Without limitation to the foregoing, Franchisee possesses no right or authority to utilize Digital Media and Franchisee agrees that Franchisor reserves all rights respecting the marketing, sale and distribution of Approved Services and Products through Digital Media. Franchisee agrees that all Digital Media and Digital Media accounts associated with and/or relating to the Franchised Business and/or the System shall, upon demand of Franchisor, be transferred to Franchisor. Upon execution of this Agreement and any and all future dates demanded by Franchisor, Franchisee shall execute and deliver to Franchisor the Assignment of Telephone Numbers and Digital Media Accounts Agreement attached to this Agreement as <u>Exhibit 3</u>. Franchisee agree that the foregoing shall not be interpreted or construed as permitting Franchisee to establish, designate, utilize and/or otherwise establish accounts as to Digital Media respecting and/or concerning the Franchised Business and/or the System.

## 9.F. ADVERTISING COOPERATIVE

At all times Franchisor, in Franchisor's Reasonable Business Judgment, possesses the right to authorize, establish, designate and de-authorize a local or regional advertising cooperative within those markets that Franchisor designates (the "Advertising Cooperative"). Franchisee agrees that Franchisor possesses the sole and exclusive right to designate any geographic area in which two or more Little Medical School Business franchises are located as a region for the purpose of establishing an Advertising Cooperative. If Franchisee's Little Medical School Business or Designated Territory is located within the geographic area of an Advertising Cooperative, franchisee must participate in and contribute to the Advertising Cooperative. Franchisee agrees to the following:

(1) If Franchisor previously instituted or, in the future, institutes an Advertising Cooperative that includes, in whole or in part, Franchisee's Designated Territory or Franchisee's Little Medical School Business Facility, Franchisee shall participate in and make such on-going financial contributions to the Advertising Cooperative, as determined by the Advertising Cooperative;

(2) Franchisor may establish foundational and organizational requirements of the Advertising Cooperative including voting provisions that allows the Advertising Cooperative to make decisions based on the simple majority vote (1 vote per franchisee Little Medical School Business located within the designated area of the Advertising Cooperative) with a quorum constituting 25% of those franchisees within the Advertising Cooperative;

(3) Unless otherwise authorized and approved by Franchisor in writing, each Advertising Cooperative shall be organized for the exclusive purpose of administering marketing programs and the development of media (all subject to the review and approval of Franchisor) for use by members of the Advertising Cooperative in local or regional marketing;

(4) If at the time of execution of this Agreement an Advertising Cooperative has been established for a geographic area that includes, in whole or in part, Franchisee's Little Medical School Business Facility or Designated Territory, or if such Advertising Cooperative is established during the Term of this Agreement, Franchisee shall fully participate in the Advertising Cooperative and Franchisee shall execute, at the request of Franchisor, all documents required by Franchisor and Franchisee shall become a member of the Advertising Cooperative subject to the terms of those documents;

(5) Franchisee shall contribute to the Advertising Cooperative in the amounts as determined and required by the Advertising Cooperative or, otherwise in accordance with those documents governing the operation of the Advertising Cooperative; provided, however, Franchisee's contributions to the Advertising Cooperative shall not exceed Franchisee's local minimum marketing obligations set forth in <u>Article 9.B.</u> of this Agreement and Franchisee's contributions to the Advertising Cooperative shall count toward satisfaction of Franchisee's minimum local marketing obligations set forth in <u>Article 9.B.</u>;

(6) Franchisee shall submit to the Advertising Cooperative and to Franchisor such statements and reports as may be required by the Advertising Cooperative and approved by Franchisor. All contributions to the Advertising Cooperative shall be maintained and administered in accordance with the documents governing the Advertising Cooperative. The Advertising Cooperative shall be operated solely for the purpose of collection and expenditure of the Advertising Cooperative's fees for the purpose set forth in this <u>Article 9.F.</u>;

(7) No marketing materials, plans, or media may be used by the Advertising Cooperative or its members without the prior written approval of Franchisor;

(8) Little Medical School Businesses owned by Franchisor and/or Franchisor's affiliates that are located within the geographic area of the designated Advertising Cooperative are not required to make contributions to the Advertising Cooperative; and

(9) The Advertising Cooperative must comply with the rules and regulations established by Franchisor in the operations manual which may be modified by Franchisor from time to time.

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#### ARTICLE 10 RELATIONSHIP OF THE PARTIES AND INDEMNIFICATION

## 10.A. INDEPENDENT CONTRACTORS AND NO JOINT EMPLOYER RELATIONSHIP

This Agreement does not create a fiduciary relationship between Franchisor and Franchise. Franchisor and Franchisee are independent contractors and nothing in this Agreement is intended to nor shall it make either party an agent, legal representative, subsidiary, joint ventures, partner, or employee of the other for any purpose. The parties' relationship is strictly a Franchisor and Franchisee relationship. At all times Franchisee, in accordance with Franchisor's brand standards, must conspicuously identify itself at the premises of the Franchised Business and in all dealings with customers, lessors, contractors, suppliers, public officials and others as the owner of a Little Medical School Business under a franchise from Franchisor, and Franchisee must place other notices of independent ownership on signs, forms, stationery, advertising and other materials as Franchisor requires. Franchisee shall not employ any Licensed Mark in signing any contract, lease, mortgage, check, purchase agreement, negotiable instrument, or other legal obligation. Franchisee shall not employ any Licensed Mark in a manner that is likely to result in liability of Franchisor for any indebtedness, action, inaction, or obligation of Franchisee. Franchisor and Franchisee shall not make any express or implied agreements, guaranties or representations, or incur any debt, in the name, or on behalf, of the other. Franchisor and Franchisee shall not represent that their relationship is anything other than franchisor and franchisee. Franchisor and Franchisee shall not be obligated by, or have any liability under, any agreements or representations made by the other that are not expressly authorized. Franchisor shall not be obligated for any damages to any person or property directly or indirectly arising out of the operation of the Franchised Business, whether or not caused by Franchisee's negligent, willful act or failure to act. Franchisor shall have no liability for any sales, use, excise, gross receipts, property or other taxes, whether levied upon Franchisee, the Franchised Business or its assets, or upon Franchisor in connection with sales made, services performed or business conducted by Franchisee.

At all times, Franchisee will be, is, and shall remain the sole and exclusive employer of all employees of the Franchised Business. Franchisor is not a joint employer and nothing contained in this Agreement shall be interpreted as creating a joint employer relationship. Franchisee possesses the sole right to select, hire and discharge Franchisee's employees. Franchisee is responsible for all decisions regarding hiring, firing, training, supervising, disciplining, scheduling, paying wages to, and withholding and paying taxes for all employees. Franchisee, each Owner, each Spouse, and Franchisee's officers, directors, manager, agents, representatives, independent contractors and employees are not employees, representatives, or agents of Franchisor.

There is no joint employer relationship between Franchisor and Franchisee or Franchisee's employees. Franchisee's compliance with all federal, state and local labor laws rules and regulations shall be exclusively determined and managed by Franchisee. To the extent that the operations manual and/or any other communications from Franchisor includes information, specifications, procedures, criteria and/or requirements as to employees of the Franchised Business, such requirements shall be interpreted, exclusively, for the purpose of maintaining brand standards associated with the System, to protect the good will associated with the System, and to ensure System uniformity requirements and standards concerning the Approved Services and Products, and under no circumstance shall same relate to the employer-employee relationship. As to the foregoing issue of joint employer and the non-existence thereof, in the event of any inconsistency or conflict between this Agreement and the operations manual, the terms of this Agreement shall take precedence and govern.

# 10.B. INDEMNIFICATION BY FRANCHISEE

Franchisee and each Owner shall indemnify, defend through counsel acceptable to Franchisor, and hold Franchisor, Franchisor's affiliates, and their respective officers, directors, shareholders, members, owners, partners, agents, representatives, independent contractors, employees, assigns and successors (the

"Franchisor Indemnified Parties") harmless from all losses, expenses, claims, causes of action, lawsuits, liabilities, taxes, costs, demands, proceedings, investigations, hearings, and/or damages arising out of, or relating to, Franchisee's Little Medical School Business Facility, Franchisee's Little Medical School Business Center, and/or the Franchised Business (including, without limitation, the ownership and operation of the Franchised Business), unless such loss, expense, claim, cause of action, lawsuit, liability, tax, cost, demand, proceeding, or damage is solely due to Franchisor's gross negligence, and Franchisee shall pay all of the Franchisor Indemnified Parties' reasonable costs, fees and expenses of defending any such claim, cause of action, lawsuit, demand, proceeding, investigation, and/or hearing brought against any of the Franchisor Indemnified Parties or any such claim, cause of action, lawsuit, demand, proceeding, investigation, and/or hearing in which any of the Franchisor Indemnified Parties is named as a party, including, without limitation, reasonable accountant fees, attorney fees, and expert witness fees, court costs, deposition fees, travel expenses and other litigation expenses. At the expense and risk of Franchisee and each Owner, Franchisor may elect to assume (but is not obligated to undertake) the defense and/or settlement of any action, lawsuit, proceeding, claim, or demand. Such an election by Franchisor to assume its defense shall not diminish the obligation of Franchisee and each Owner to indemnify, defend and hold harmless Franchisor. Franchisee and each Owner acknowledge and agree that the terms of this Article 10.B. shall survive the termination, expiration or Transfer of this Agreement. Under no circumstances are the Franchisor Indemnified Parties required or obligated to seek recovery from third parties or otherwise mitigate their respective losses in order to maintain a claim against Franchisee or any Owner. Franchisee and each of the Owners agree that Franchisor's failure to pursue recovery or mitigate loss in no way reduces the amounts recoverable from Franchisee or any Owner.

## **10.C. INDEMNIFICATION BY FRANCHISOR**

Franchisor shall indemnify, defend, and hold Franchisee and Franchisee's officers, directors, shareholders, members, owners, partners, agents, representatives, independent contractors, employees, assigns and successors (the "Franchisee Indemnified Parties") harmless from all losses, expenses, claims, causes of action, lawsuits, liabilities, taxes, costs, demands, proceedings, investigations, hearings, and/or damages solely arising out of, or solely relating to, Franchisor's gross negligence in the operation of Franchisee's Little Medical School Business that was the direct cause of any such loss, expense, liability or damage provided Franchisee immediately notifies Franchisor of such claim, cause of action, lawsuit, demand, proceeding, investigation or hearing, and Franchisor shall pay all of the Franchisee Indemnified Parties' reasonable costs, fees and expenses of defending any such claim, cause of action, lawsuit, demand, proceeding, investigation, and/or hearing brought against any of the Franchisee Indemnified Parties or any such claim, cause of action, lawsuit, demand, proceeding, investigation, and/or hearing in which any of the Franchisee Indemnified Parties is named as a party, including, without limitation, reasonable accountant fees, attorney fees, and expert witness fees, court costs, deposition fees, travel expenses and other litigation expenses provided Franchisee immediately notifies Franchisor of such claim, cause of action, lawsuit, demand, proceeding, investigation or hearing. Franchisor agrees that the terms of this Article 10.C. shall survive the termination, expiration or Transfer of this Agreement.

## ARTICLE 11 LICENSED MARKS AND SYSTEM; INNOVATIONS TO SYSTEM

## 11.A. OWNERSHIP AND GOODWILL

Franchisee agrees that Franchisor is the owner of all right, title and interest in and to the Licensed Marks, the System, Web Based Media, Published Content and the goodwill associated with the Licensed Marks and the System. Except as otherwise specifically provided in this Agreement, Franchisee further agrees that Franchisee possesses no interest or right, whatsoever, in or to the Licensed Marks, the System, Web Based Media, Published Content and the goodwill associated with the Licensed Marks, the System, Web Based Media, Published Content and the goodwill associated with the Licensed Marks and the System, and Franchisee's right to use the Licensed Marks and the System is derived solely from this Agreement. Any unauthorized use of the Licensed Marks and/or the System by Franchisee or any of Franchisee's affiliates

shall constitute an infringement of the rights of Franchisor in and to the Licensed Marks and/or the System. Franchisee agrees that all usage of the Licensed Marks and/or the System by Franchisee, and all goodwill associated with the Licensed Marks and System, shall exclusively benefit Franchisor without granting any goodwill interests or rights to Franchisee except for Franchisee's non-exclusive interest and limited right to use the Licensed Marks and the System in the operation of the Franchised Business, subject to the terms and conditions of this Agreement. Franchisee shall not, at any time during the Term or after the expiration, termination or Transfer of this Agreement, contest the validity or ownership of the Licensed Marks, the System, Web Based Media, Published Content, and/or the goodwill associated with the Licensed Marks, the System, and at no time shall Franchisee assist any other person in contesting the validity or ownership of the Licensed Marks, the System, Web Based Marks, the System. Franchisee and each Owner shall not take any action that prejudices or interferes with the validity of Franchisor's rights with respect to Licensed Marks, the System, Web Based Media, Published Content, and/or the goodwill associated with the Licensed Marks and the System. Franchisee and each Owner shall not take any action that prejudices or interferes with the validity of Franchisor's rights with respect to Licensed Marks, the System, Web Based Media, Published Content, and/or the goodwill associated with the Licensed Marks and the System.

## 11.B. USE OF THE LICENSED MARKS

Franchisee agrees that the Licensed Marks shall be the sole identification of the Franchised Business. Franchisee must operate, advertise and market the Franchised Business only under the Licensed Marks as designated and specified by Franchisor in Franchisor's Reasonable Business Judgment. Franchisee shall not use the Licensed Marks as part of its corporate or other legal name, and Franchise shall not use the Licensed Marks with modifying words, terms, designs, or symbols, or in any modified form. Franchisee shall comply with Franchisor's instructions in filing and maintaining their requisite trade name or fictitious name registrations as may be required by applicable law.

## 11.C. NOTIFICATION OF INFRINGEMENT AND CLAIMS

Franchisee must notify Franchisor immediately in writing of any apparent infringement of, or challenge to, Franchisee's use of any Licensed Mark and/or the System or of any claim by any person claiming any rights in any manner with respect to the Licensed Mark, the System, or any similar trade name, trademark or service mark of which Franchisee becomes aware. Franchisee must not communicate with any person other than Franchisor and its counsel in connection with any infringement, challenge, or claim by any third party to the Licensed Marks and/or the System. Franchisor and/or Franchisor's licensor shall possess sole and complete discretion, in Franchisor's Reasonable Business Judgment, to take any action and/or to refrain from taking action, Franchisor and/or Franchisor's licensor deems appropriate, including, without limitation, the right to exclusively control any litigation or administrative proceeding arising out of, or relating to, any infringement, challenge, claim or otherwise relating to any Licensed Mark and/or the System. Franchisee agrees to execute all documents, render assistance, and take all actions as may be necessary or advisable to protect and maintain the interests of Franchisor and/or Franchisor's licensor in any litigation or administrative proceeding or to otherwise protect and maintain, as directed by Franchisor, the interests of Franchisor and/or Franchisor's licensor in the Licensed Marks. Franchisor will reimburse Franchisee for reasonable direct expenses incurred by Franchisee in assisting Franchisor in any such litigation or administrative proceeding provided Franchisee timely notifies Franchisor of such litigation or administrative proceeding, and Franchisee complies with the written instructions of Franchisor respecting any such litigation or administrative proceeding.

## 11.D. DISCONTINUANCE OF USE OF LICENSED MARKS

Franchisee agrees that at any time should Franchisor determine, in Franchisor's sole discretion and based on Franchisor's Reasonable Business Judgment, that it is advisable for Franchisor, the System, and/or Franchisee to replace, modify, substitute, and/or discontinue use of any Licensed Marks, then Franchisee shall comply with Franchisor's determination and instructions as to the replacement, modification, substitution, and/or discontinuance of such Licensed Mark(s). Franchisee shall comply within the foregoing requirements within a reasonable time period after notice by Franchisor. If Franchisee is required to take action pursuant to instruction by Franchisor pursuant to this <u>Article 11.D.</u> or, if Franchisee is otherwise required to replace, modify, substitute, and/or discontinue use of any Licensed Marks, the sole liability and obligation of Franchisor to Franchisee shall be to reimburse Franchisee for the reasonable and direct costs incurred by Franchisee in complying with this obligation, which Franchisee shall document to the satisfaction of Franchisor. Franchisor maintains the exclusive right, in Franchisor's Reasonable Business Judgment, to, in whole or in part, replace, modify, substitute and/or discontinue any and all features and/or components of the Licensed Marks and/or the System at any time.

## 11.E. INDEMNIFICATION OF FRANCHISEE

If Franchisee is sued in a legal proceeding or is threatened with legal action and/or a notice of infringement by a third party where the claims and/or causes of action directly relate to a third party claiming trademark infringement, unfair competition, and/or trademark dilution as a result of Franchisee's use of the Licensed Marks in accordance with the terms of this Agreement and the System (the "IP Claim"), then Franchisor shall indemnify Franchisee for the reasonable and direct costs incurred by Franchisee and/or a judgment entered against Franchisee, provided: (i) Franchisee immediately notified Franchisor of the IP Claim by a written notice sent to Franchisor via priority overnight courier; (ii) Franchisee provided and afforded Franchisor the absolute opportunity and right to defend against the IP Claim and to select and appoint legal counsel of Franchisor's choosing; and (iii) Franchisee agrees that time is of the essence with respect to notifying Franchisor of the IP Claim in accordance with this Agreement, including this <u>Article 11.E</u>.

## 11.F. OWNERSHIP OF INNOVATIONS, IMPROVEMENTS AND INFORMATION

Franchisee agrees that with regard to the Franchised Business, all customer lists, including the contents and information contained in all customer lists, constitute Confidential Information and an asset of Franchisor whether or not such information was supplied by Franchisor. During the Term, and in connection with the development, establishment, marketing, promotion and operation of the Franchised Business, Franchisee shall disclose to Franchisor all of Franchisee's ideas, concepts, methods, and products conceived or developed by Franchisee, any Owner, and/or Franchisee's affiliates, officers, directors, shareholders, partners, agents, members, representatives, independent contractors, servants and employees relating to the development and operation of Little Medical School Businesses and the System. Franchisee hereby assigns to Franchisor, and Franchisee agrees to procure an assignment of any such ideas, concepts, methods, and products that Franchisee is required to disclose to Franchisor under this Article 11.F. from each Owner and Franchisee's affiliates, officers, directors, shareholders, partners, agents, members, representatives, independent contractors, servants and employees. Franchisor shall have no obligation to tender any lump sum payment, on-going payments, or any other consideration to Franchisee, any Owner, each Owner and Franchisee's affiliates, officers, directors, shareholders, partners, agents, members, representatives, independent contractors, servants and employees with respect to any such idea, concept, method, technique or product. Franchisee agrees that Franchisee shall not use, or allow any other person or entity to use, any such concept, method, technique, or product without obtaining Franchisor's prior written approval.

## ARTICLE 12 RECORDS AND REPORTS

# 12.A. MAINTENANCE AND PRESERVATION OF RECORDS

Franchisee shall maintain during the Term, and preserve for at least three years from the dates of their preparation, full, complete and accurate books, records, and accounts from the Franchised Business. Such records shall be maintained and preserved in the form and manner by Franchisor in the operations manual or otherwise in writing.

## **12.B REPORTING OBLIGATIONS**

In additional to the reporting obligations otherwise set forth in this Agreement, Franchisee agrees to the

following additional reporting obligations that shall be compiled, organized, and contain all of the data and information requested by Franchisor, in Franchisor's Reasonable Business Judgment, and as may be modified by Franchisor from time to time:

(1) <u>Royalty and Activity Reports</u> – on the Due Date each month, Franchisee shall report, transmit, confirm, and/or otherwise make available to Franchisor, the Royalty and Activity Report as designated by Franchisor and in accordance with the terms of this Agreement.

(2) <u>Monthly Financial Statements and Reports</u> – within 30 days of the end of each calendar month Franchisee shall submit to Franchisor monthly financial statements and other reports related to the operations of the Franchised business including, but not limited to, income statement, statement of cash flows, balance sheet, and other operational reports designated by Franchisor. At all times Franchisee represents that the financial statements, information, and reports submitted to and/or made available to Franchisor shall be and remain true and accurate. The financial statements must be prepared in accordance with GAAP and, additionally, shall reconcile Gross Sales per GAAP to Gross Sales per this Agreement;

(3) <u>Annual Financial Statements and Reports</u> – within 60 days of the end of each calendar year, Franchisee shall submit to Franchisor Franchisee's annual financial statements and other reports related to the operations of the Franchised business including, but not limited to, income statement, statement of cash flows, balance sheet, and other operational reports designated by Franchisor. The financial statements must be prepared by a licensed CPA and in accordance with GAAP and, additionally, shall reconcile Gross Sales per GAAP to Gross Sales per this Agreement;

(4) <u>Tax Returns</u> – Franchisee shall provide to Franchisor, Franchisee's annual federal, state and local tax returns as same are prepared and submitted to the applicable federal, state and local entities. Said tax returns shall be submitted to Franchisor within 45 days of Franchisee or Franchisee's agent filing such returns with the applicable federal, state and local entities; and

(5) <u>Other Reports</u> – Franchisee shall timely submit to Franchisor, all other forms, reports, records, information, and data as Franchisor may reasonably request in writing or as otherwise set forth in the operations manuals.

# 12.C. REMEDIES FOR NON-COMPLIANCE WITH RECORDS AND REPORTING

In addition to all other rights afforded to Franchisor under this Agreement, in connection with any, each, and every violation of any term, provision, and/or operational requirement as set forth in this <u>Article 12</u> (a "Reporting Violation"), within 14 days of Franchisor's invoice, Franchisee shall pay to Franchisor a reporting non-compliance fee (the "Reporting Non-Compliance Fee") in the amount of \$150 for each and every failure to timely submit a report and/or record as set forth in this <u>Article 12</u>. The foregoing does not constitute Franchisor's consent to and/or acquiescence to Reporting Violations. Nothing contained in this <u>Article 12.C.</u> shall be interpreted as interfering with and/or negating Franchisor's rights and remedies as set forth in <u>Article 16</u>, and as otherwise set forth in this Agreement. All rights and remedies of Franchisor are cumulative and shall be interpreted as cumulative to one another.

## ARTICLE 13 INSPECTION AND AUDITS

# 13.A. FRANCHISOR'S RIGHT TO INSPECT

Franchisor has the right at any and all times during business hours, throughout the terms of this Agreement and without prior notice to Franchisee, to inspect Third Party Sites utilized by Franchisee, Franchisee's Administrative Office, and Franchisee's Center. Franchisee shall fully cooperate with representatives of Franchisor making any inspection and permit such representatives of Franchisor to take photographs, videos, and/or recordings of Franchisee's Third Party Sites, Franchisee's Administrative Office, and Franchisee's Center, Franchisee offering and providing Approved Services and Products at Third Party Sites, interview employees and customers of the Franchised Business, conduct secret-shopper inspections, and other inspections either with or without notice to Franchisee. Franchisor shall undertake reasonable efforts to minimize the impact of any inspection on the operations of the Franchised Business.

#### 13.B. FRANCHISOR'S RIGHT TO EXAMINE BOOKS AND RECORDS

Franchisor has the right at any time during business hours, and without prior notice to Franchisee, to examine or audit, or cause to be examined or audited by a third party, the business records, cash control devices, bookkeeping and accounting records, bank statements, sales and income tax records and returns, and other books, statements, and records of the Franchised Business and Franchisee. Franchisee shall maintain complete and accurate copies of all such books, statements, records and supporting documents at Franchisee's Administrative Office or Franchisee's Center. Franchisee must fully cooperate with Franchisor, representatives of Franchisor, and third parties hired by Franchisor to conduct any such examination or audit. In the event Franchisor's examination of Franchisee's records reveals that Franchisee underreported any figure to Franchisor by more than 2%, then Franchisee shall reimburse to Franchisor, all of Franchisor's costs in connection with Franchisor's audit/examination.

## ARTICLE 14 TRANSFER OF INTEREST

## 14.A. TRANSFER BY THE FRANCHISOR

At all times, Franchisor possesses and maintains the sole, absolute and unilateral right to Transfer and/or assign Franchisor's rights and obligations under this Agreement and the Ancillary Agreements, in whole and/or in part, for any purpose and in any form of transaction as may be designated and/or elected by Franchisor, in Franchisor's sole discretion, to any person, entity, Corporate Entity and/or third party without the consent of Franchisee and without the approval of Franchisee or any other party. Nothing contained in this Agreement shall prevent, prohibit, restrict, hinder, enjoin or otherwise restrain Franchisor from selling, transferring, conveying, or assigning this Agreement and the Ancillary Agreements, and/or Franchisor's rights and obligations under this Agreement and the Ancillary Agreements, to any person, entity, Corporate Entity or other third party. Franchisor has an unrestricted and unequivocal right to Transfer and/or assign any or all of its rights or obligations under this Agreement and the Ancillary Agreements, in whole or in part, in Franchisor's sole discretion. In the event Franchisor Transfers and/or assigns this Agreement and/or the Ancillary Agreements, and/or any or all of Franchisor's rights and obligations set forth in this Agreement and/or the Ancillary Agreements, to a person, an entity, Corporate Entity, or other third party, this Agreement and the Ancillary Agreements, shall survive, remain in full force and effect, and inure to the benefit of the purchaser, transferee, conveyee, and/or assignee of this Agreement and/or the Ancillary Agreements.

## 14.B. FRANCHISEE MAY NOT TRANSFER WITHOUT FRANCHISOR APPROVAL

Franchisee agrees, and Franchisee represents and warrants that Franchisee's Owners understand and agree, that the rights and duties set forth in this Agreement are personal to Franchisee and each Owner. Therefore, Franchisee agrees that:

(1) No ownership interest of any Owner in Franchisee may be Transferred without the prior written consent of Franchisor;

(2) No obligations, rights or interest of Franchisee in (a) this Agreement, (b) the lease or ownership interests in Franchisee's Little Medical School Business Center and Franchisee's Little Medical School Business Facility, (c) the Franchised Business, or (d) all or substantially all of the assets of

the Franchised Business may be Transferred without the prior written consent of Franchisor. This restriction shall not prohibit Franchisee from granting a mortgage, charge, lien, or security interest in the assets of the Franchised Business or this Agreement for the exclusive purpose of securing financing for the initial development (occurring prior to the Actual Business Commencement Date) of the Franchised Business;

(3) Without limitation to the foregoing, any Transfer by Franchisee respecting and/or relating to this Agreement and/or the Franchised Business and/or assets associated with the Franchised Business will require the prior written consent of Franchisor where such Transfer occurs by virtue of: (a) divorce or legal dissolution of marriage; (b) insolvency; (c) dissolution of a Corporate Entity; (d) last will and testament; (e) intestate succession; or (f) declaration of, or transfer in trust;

(4) Any purported Transfer without the written consent of Franchisor, or otherwise in violation of this Agreement including, but not limited to this <u>Article 14.B.</u> shall constitute a breach of this Agreement and shall convey to the transferee no rights or interests in this Agreement; and

(5) In the event of a Transfer of this Agreement that is approved by Franchisor, Franchisee shall not be relieved of Franchisee's obligations under this Agreement whether said obligations accrued and/or arose prior to and/or after the date of Transfer.

## 14.C. CONDITIONS FOR APPROVAL OF TRANSFER

Provided Franchisee and each Owner and Spouse, respectively, are in substantial compliance with this Agreement and the Ancillary Agreements, and Franchisor does not elect to exercise Franchisor's right of first refusal as set forth in <u>Article 14.F.</u> below, Franchisor shall not unreasonably withhold its approval of a Transfer by Franchisee or an Owner. The proposed transferee (including such assignee's owner(s) and spouse(s) if the proposed transferee is a Corporate Entity) must be of good moral character, have sufficient business experience, aptitude and financial resources to own and operate a Little Medical School Business, and otherwise meet Franchisor's then applicable standards for franchisees as determined by Franchisor in its sole, but reasonable discretion. Furthermore, the proposed transferee and the proposed transferee's owners and spouses may not own or operate, or intend to own or operate, a Competitive Business. Franchisee agrees that Franchisor may condition approval of a Transfer upon Franchisee's satisfaction (either before, or contemporaneously with, the effective date of the Transfer) of the following:

(1) Franchisee must provide written notice to Franchisor of the proposed Transfer of this Agreement at least 30 days prior to the Transfer, and Franchisee must have also satisfied the obligations set forth in <u>Article 14.F.</u> below;

(2) All accrued monetary obligations of Franchisee and all other outstanding obligations to Franchisor and/or Franchisor's affiliates under this Agreement and the Ancillary Agreements must be satisfied in a timely manner, and Franchisee must satisfy all trade, supplier, and vendor accounts and other debts, of whatever nature or kind, in a timely manner;

(3) Franchisee, each Owner, and each Spouse must not be in default or material breach of this Agreement or the Ancillary Agreements;

(4) The transferee shall be bound by all terms and conditions of this Agreement, and each owner of the transferee and their respective spouses shall personally execute the Franchise Owner and Spouse Agreement and Guaranty in the form attached to this Agreement as <u>Exhibit 1</u>. Each owner of the transferee shall also be required to execute such further agreements designated by Franchisor whereby the proposed transferee assumes each and every obligation and responsibility of Franchisee as set forth in this Agreement;

(5) All obligations of Franchisee under this Agreement and the Ancillary Agreements shall be assumed by the transferee, each individual owner of transferee, and their respective spouses in a manner satisfactory to Franchisor;

(6) Franchisee, each Owner, and each Spouse must execute the General Release attached to this Agreement as <u>Exhibit 5</u> releasing Franchisor, Franchisor's affiliates and Franchisor's past and present officers, directors, shareholders, members, partners, agents, representatives, independent contractors, servants and employees, of any and all claims against Franchisor for matters arising on, or before, the effective date of the Transfer;

(7) If the proposed Transfer includes or entails the Transfer of this Agreement, substantially all of the assets of the Franchised Business, a controlling interest in Franchisee, or is one of a series of Transfers which in the aggregate Transfers substantially all of the assets of the Franchised Business or a controlling interest in Franchisee, then, at the election of Franchisor and upon notice from Franchisor to Franchisee, the transferee may be required to execute (and/or, upon Franchisee's request, shall cause all interested parties to execute) for a term ending on the expiration date of the original Term of this Agreement, Then current standard form Franchise Agreement offered to new franchisees of Little Medical School Businesses and any other agreements as Franchisor requires. Such agreements shall supersede this Agreement and its associated agreement in all respects, and the terms of Franchisor's then current agreements may differ from the terms in this Agreement, provided that such agreements shall provide for the same Royalty Fee, Advertising Contributions, and all other financial or monetary obligations established in this Agreement;

(8) The transferee, at its expense, must improve, modify, refurbish, renovate, remodel, and/or otherwise upgrade Franchisee's non-residential Administrative Office or Center to conform to the then current standards and specifications of Franchisor, and the transferee must complete such improvements, modifications, refurbishments, renovations, remodeling, and/or upgrading within the time period Franchisor reasonably specifies;

(9) Franchisee, each Owner, and each Spouse shall remain liable for all obligations to Franchisor set forth in this Agreement;

(10) At the transferee's expense, the transferee, and the transferee's Managing Owner, Managers and/or any other applicable employees of transferee's Little Medical School Business must complete any training programs then in effect for franchisees of Little Medical School Businesses upon terms and conditions set forth in this Agreement or as Franchisor otherwise reasonably requires;

(11) Franchisee must pay a fixed sum of \$5,000 to Franchisor (the "Transfer Fee");

(12) Franchisor's approval of the material terms and conditions of the Transfer, and Franchisor determines in Franchisor's Reasonable Business Judgment that the price and terms of payment are not so burdensome as to be detrimental to the future operations of the Franchised Business by the transferee;

(13) Transferee's employees, directors, officers, independent contractors, and agents who will have access to Confidential Information shall execute the Confidentiality Agreement attached hereto as <u>Exhibit 2</u>;

(14) Franchisee entering into an agreement with Franchisor agreeing to subordinate any obligations of transferee to make installment payments of the purchase price to Franchisee to the transferee's

obligations to Franchisor, including, without limitation, transferee's obligations with respect to Royalty Fees and Advertising Contributions;

(15) Franchisee and transferee acknowledge and agree that Franchisor's approval of the Transfer indicates only that the transferee meets, or Franchisor waived, the criteria established by Franchisor for franchisees as of the time of such transfer, and Franchisor's approval thereof does not constitute a warranty or guaranty by Franchisor, express or implied, of the suitability of the terms of sale, successful operation, or profitability of the Franchised Business;

(16) Franchisee and transferee acknowledge and agree that Franchisor's approval of the Transfer at issue does not constitute Franchisor's approval of future or other Transfers or the waiver of the requirement that Franchisor must approve such future or other Transfers in accordance with this Agreement;

(17) The Transfer must be made in compliance with all applicable laws;

(18) The Transfer of the Franchised Business, the lease for Franchisee's Little Medical School Business Facility, Little Medical School Business Center and the assets of the Franchised Business shall be made only in conjunction with a Transfer of this Agreement, approved by Franchisor in accordance with and subject to this <u>Article 14</u> and the terms and conditions of this Agreement; and

(19) Franchisor's consent to a Transfer of any interest that is subject to the restrictions of this Agreement shall not constitute a waiver of any claims it may have against Franchisee or deemed a waiver of Franchisor's right to demand strict and exact compliance with this Agreement by the transferee.

#### 14.D. DEATH OR DISABILITY OF FRANCHISEE OR AN OWNER

(1) If Franchisee is an individual and not a Corporate Entity, upon the death or permanent disability of Franchisee, the executor, administrator, conservator or other personal representative of Franchisee, must appoint a manager that meets the equivalent of an Operating Manager within a reasonable time, which shall not exceed 30 days from the date of death or permanent disability. The appointed manager (as applicable) must serve and qualify as an Operating Manager and attend and successfully complete the Training Program within 60 days of the appointment. If Franchisee's Little Medical School Business is not being managed by a Franchisor approved Operating Manager (as applicable) within 30 days after such death or permanent disability, Franchisor is authorized, but is not required, to immediately appoint a manager to maintain the operations of Franchisee's Little Medical School Business for, and on behalf of, Franchisee at Franchisee's sole costs until an approved Operating Manager is able to assume the management and operation of Franchisee's Little Medical School Business. Franchisor's appointment of a manager for Franchisee's Little Medical School Business does not relieve Franchisee of its obligations under this Agreement, including this Article 14.D., or constitute a waiver of Franchisor's right to terminate this Agreement pursuant to Article 16, below. At all times, including while Franchisee's Little Medical School Business may be managed by Franchisor's appointed manager, Franchisor shall not be liable for any debts, losses, costs, or expenses incurred in the operations of Franchisee's Little Medical School Business or to any creditor of Franchisee for any products, materials, supplies or services purchased by Franchisee's Little Medical School Business. Franchisor has the right to charge a reasonable fee for such management services and may cease to provide management services at any time.

(2) If Franchisee is a Corporate Entity, upon the death or permanent disability of Franchisee's Managing Owner, the remaining Owners within a reasonable time, which shall not exceed 30 days

from the date of death or permanent disability must appoint a new Managing Owner that is approved by Franchisor. The appointed Managing Owner must attend and successfully complete the Training Program within 60 days of the appointment. If Franchisee's Little Medical School Business is not being managed by a Franchisor approved Managing Owner (as applicable) within 30 days after such death or permanent disability, Franchisor is authorized, but is not required, to immediately appoint a manager to maintain the operations of Franchisee's Little Medical School Business for, and on behalf of, Franchisee at Franchisee's sole costs until an approved Managing Owner is able to assume the management and operation of Franchisee's Little Medical School Business. Franchisor's appointment of a manager for Franchisee's Little Medical School Business does not relieve Franchisee of its obligations under this Agreement, including this Article 14.D., or constitute a waiver of Franchisor's right to terminate this Agreement pursuant to Article 16, below. At all times, including while Franchisee's Little Medical School Business may be managed by Franchisor's appointed manager, Franchisor shall not be liable for any debts, losses, costs, or expenses incurred in the operations of Franchisee's Little Medical School Business or to any creditor of Franchisee for any products, materials, supplies or services purchased by Franchisee's Little Medical School Business. Franchisor has the right to charge a reasonable fee for such management services and may cease to provide management services at any time.

Notwithstanding the foregoing, if Franchisee is a Corporate Entity and the Managing Owner is the only Owner of Franchisee, then <u>Article 14.D.(1)</u> shall apply as if the Managing Owner were the sole individual Franchisee.

(3) Upon the death of Franchisee or any Owner, the executor, administrator, conservator or other personal representative of that deceased person must transfer his interest to a person Franchisor approves within a reasonable time, not to exceed 12 months from the date of death.

(4) If Franchisee is an individual, then in the event of the death or permanent disability of Franchisee, this Agreement may be Transferred to any designated person, heir or beneficiary without the payment of the Transfer Fee. Notwithstanding the immediately foregoing sentence, the Transfer of this Agreement to such transferee of Franchisee shall be subject to the applicable terms and conditions of this <u>Article 14</u>, and the Transfer shall not be valid or effective until Franchisor has received the properly executed legal documents, which Franchisor's attorneys deem necessary to properly and legally document such Transfer of this Agreement. Furthermore, said transferee must agree to be unconditionally bound by the terms and conditions of this Agreement, personally guarantee the performance of Franchisee's obligations under this Agreement, and execute the Franchise Owner and Spouse Agreement and Guaranty attached to this Agreement as <u>Exhibit 1</u>.

## 14.E. TRANSFER TO WHOLLY OWNED CORPORATE ENTITY

In the event Franchisee is an individual/are individuals, this Agreement may be Transferred by Franchisee to a Corporate Entity (the "Assignee Corporate Entity"), provided that: (a) Franchisee has provided Franchisor with 30 days prior written notice of the proposed Assignment of this Agreement; (b) Franchisee (individually, jointly and severally as to each individual Franchisee) sign and be bound by the Franchise Owner and Spouse Agreement and Guaranty attached to this Agreement as <u>Exhibit 1</u>; (c) the Spouse of each Franchise (individually, jointly and severally as to each individual Spouse) sign and be bound by the Franchise Owner and Spouse Agreement and Guaranty attached to this Agreement as <u>Exhibit 1</u>; (d) Franchisee has provided Franchisor with true and accurate copies of corporate formation documents related to the Assignee Corporate Entity and the ownership of the Assignee Corporate Entity and has further provided Franchisor with all additional documentation as Franchise may request concerning the proposed assignment and/or Assignee Corporate Entity; and (e) Franchisee is otherwise in compliance with the terms and conditions of this Agreement and any Ancillary Agreements. Franchisee agrees that an assignment to an Assignee Corporate Entity shall not relieve Franchisee of Franchisee's individual obligations under this

Agreement as such obligations existed between Franchisee and Franchisor prior to the date of any assignment to the Assignee Corporate Entity.

#### 14.F. FRANCHISOR'S RIGHT OF FIRST REFUSAL

If Franchisee or an Owner desires to engage, in whole or in part, in a Transfer of Franchisee, this Agreement, Franchisee's Little Medical School Business, Franchisee's Little Medical School Business Facility, and/or Franchisee's Little Medical School Business Center, then Franchisee or such Owner (as applicable) must obtain a bona fide, signed written offer from the fully disclosed purchaser (the "Offer") and submit an exact copy of the Offer to Franchisor. Franchisor shall have 30 days after receipt of the Offer to decide whether Franchisor will purchase the interest in Franchisee, Franchisee's Little Medical School Business, Franchisee's Little Medical School Business Facility, and/or Franchisee's Little Medical School Business Center for the same price and upon the same terms contained in the Offer (however, Franchisor may substitute cash for any form of payment proposed in the Offer). If Franchisor notifies Franchisee that Franchisor intends to purchase the interest within said 30 day period, Franchisee or Owner (as applicable) must sell the interest to Franchisor. Franchisor will have at least an additional 60 days to prepare for closing. Franchisor shall be entitled to receive from Franchisee or Owner (as applicable) all customary representations and warranties given by Franchisee or Owner (as applicable) as the seller of the assets and/or the ownership interest or, at Franchisor's election, the representations and warranties contained in the offer. If Franchisor does not exercise its right of first refusal, Franchisee or Owner (as applicable) may complete the Transfer to the purchaser pursuant to and in accordance with the terms of the Offer, provided that separate and apart from this Article 14.F. right of first refusal, Franchisee complies with the terms of this Article 14. However, if the sale to the purchaser is not completed within 120 days after delivery of the Offer to Franchisor, or there is a material change in the terms of the sale, Franchisor will again have the right of first refusal specified in this Article 14.F. Franchisor's right of first refusal in this Article 14.F. shall not apply to any Transfer pursuant to Article 14.E. of this Agreement.

## ARTICLE 15 RENEWAL OF FRANCHISE

#### 15.A. FRANCHISEE'S RIGHT TO RENEW

Subject to Franchisee's satisfaction of the terms of this Agreement, including this <u>Article 15</u>, Franchisee shall possess the option to renew the franchise for Franchisee's continued license and franchised operation of the Franchised Business for up to two additional five year renewal terms (each, a "Renewal Term") comprised of the First Renewal Term and the Second Renewal Term provided that as to each Renewal Term Franchisee is in compliance with the terms of this Agreement (including any renewal Franchise Agreement) and timely and independently complies with the renewal conditions set forth in this <u>Article 15</u> as to both the First Renewal Term and the Second Renewal Term, respectively.

## **15.B. CONDITIONS FOR RENEWAL**

Franchisee's renewal rights under this <u>Article 15</u> are subject to and contingent upon Franchisee's satisfaction of the following conditions and criteria:

(1) Not less than 180 days prior to the expiration of the initial Term Franchisee must provide Franchisor written notice (the "Renewal Notice") of Franchisee's election to renew;

(2) At the time of delivering the Renewal Notice and at all times thereafter, Franchisee and Franchisee's Owners must be in compliance with the terms of this Agreement and all Ancillary Agreements, and without any default of this Agreement or the Ancillary Agreements;

(3) Franchisee must possess, present, and demonstrate to Franchisor and, subject to Franchisor's reasonable satisfaction, that: (a) Franchisee maintains and has secured the legal right to remain in

possession of Franchisee's Little Medical School Business Facility and Little Medical School Business Center through the entire Renewal Term, or Franchisee has selected a proposed new Little Medical School Business Center within the Designated Territory that Franchisor, at Franchisor's sole discretion, has approved in writing and that may be timely developed by Franchisee, in accordance with Franchisor's standards and specifications, for the development and operation of the Franchisee's Little Medical School Business throughout the duration of the Renewal Term; and (b) Franchisee possesses the right to occupy and maintain Franchisee's non-residential Administrative Office in accordance with Franchisor's then current standards and specifications;

(4) Franchisee must satisfy the maintenance, update, and upgrade obligations as set forth in this Agreement;

(5) Franchisee pays the Renewal Fee and Franchisee agrees to, signs, and delivers to Franchisor, within 30 days of the date of delivery by Franchisor to Franchisee, Franchisor's then current form Little Medical School Business Franchise Agreement for the Renewal Term (the "Renewal Franchise Agreement");

(6) Franchisee's Owners and their Spouses, respectively, must agree to, sign, and deliver to Franchisor, within 30 days of the date of delivery by Franchisor to Franchisee, Franchisor's then current individual guaranty agreements, and, thereby, among other things, individually and jointly guarantee the full and complete performance of the Renewal Franchise Agreement including, but not limited to, payment obligations, non-compete obligations, and restrictive covenants (the "Renewal Ancillary Agreements");

(7) Franchisee and the Owners must, prior to the Renewal Term, undertake and complete, to Franchisor's satisfaction, such additional training, if any, as designated and determined by Franchisor in Franchisor's Reasonable Business Judgment; and

(8) Franchisee and the Owners must agree to, sign, and deliver to Franchisor, within 30 days of the date of delivery by Franchisor to Franchisee, Franchisor's then current form of general release whereby Franchisee and Franchisee's Owners shall each fully release and discharge Franchisor, Franchisor's affiliates and it's officers, directors, shareholders, partners, agents, representatives, independent contractors, servants, employees, successors and assigns from any and all claims, causes of action, and suits arising from and/or related to this Agreement. If local law precludes Franchisee's issuance of a general release, Franchisor at Franchisor's election, may condition renewal on Franchisee's and each Owner's delivery to Franchisor of an estoppel letter advising and informing Franchisor that the undersigned possesses no legal claim or cause of action against Franchisor and is not aware of any facts of circumstances involving any breach of this Agreement by Franchisor or Franchisor's agents or employees.

Failure by Franchisee, and, as applicable, each Owner and Spouse to timely comply with the foregoing conditions shall be deemed an election by Franchisee not to renew the franchise.

#### 15.C. RENEWAL FRANCHISE AGREEMENT

Franchisee expressly acknowledges and agrees that the Renewal Franchise Agreement and Renewal Ancillary Agreements, as determined by Franchisor in Franchisor's sole discretion, may contain terms, conditions, requirements, and rights that are materially and substantively different from those granted and contained in this Agreement.

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#### ARTICLE 16 DEFAULTS, TERMINATION AND REMEDIES

## 16.A. DEFAULTS BY FRANCHISEE AND TERMINATION BY FRANCHISOR

(1) **Defaults and Automatic Termination** – Franchisee shall be in default of this Agreement, and, this Agreement shall be automatically and immediately terminated, without notice to Franchisee and without providing Franchisee any opportunity to cure, upon the occurrence of any one or more of the following actions, inactions, omissions, events, and/or circumstances:

(a) Franchisee becomes insolvent, and/or Franchisee makes a general assignment for the benefit of creditors or takes any other similar action for the protection or benefit of creditors;

(b) Franchisee admits in writing Franchisee's inability to pay its debts as they mature, and/or Franchisee gives notice to any governmental body or agency of insolvency, pending insolvency, suspension of operations and/or pending suspension of operations;

(c) Franchisee files a voluntary petition in bankruptcy, Franchisee is adjudicated bankrupt or insolvent, and/or Franchisee files any petition or answer seeking any reorganization, arrangement, composition, readjustment, liquidation, dissolution or other similar relief under any applicable federal and/or state law relative to bankruptcy, insolvency or similar relief for debtors;

(d) An involuntary petition in bankruptcy is filed against Franchisee and Franchisee fails to have the involuntary petition discharged within 35 days of the petition filing, and/or Franchisee seeks, consents to, or acquiesces in, the appointment of any trustee, receiver, conservator, custodian or liquidator for Franchisee's business or any assets of Franchisee;

(e) A bill in equity or other proceeding for the appointment of any trustee, receiver, conservator, custodian or liquidator of Franchisee for Franchisee's business or any assets of Franchisee is filed and Franchisee consents to same;

(f) A court of competent jurisdiction appoints or orders any trustee, receiver, conservator, custodian or liquidator for Franchisee's business or any assets of Franchisee and such appointment or order remains for an aggregate of 60 days, whether or not consecutive, from the date of entry thereof;

(g) Franchisee initiates proceedings for a composition with creditors under any state or federal law or such a proceeding is initiated against Franchisee;

(h) This Agreement, or any of Franchisee's rights under this Agreement, is levied upon under any attachment or execution, and/or Execution is levied upon or against the Franchised Business or any assets of Franchisee, and/or a final judgment against Franchisee remains of record or unsatisfied for 30 days or more, unless an appeal and/or bond is filed;

(i) Franchisee is dissolved, and/or Franchisee's leasehold interests and/or rights in or to Franchisee's Little Medical School Business Center are terminated;

(j) A cause of action or lawsuit to foreclose any lien or mortgage against Franchisee's Little Medical School Business Center if Franchisee is the fee simple owner of Franchisee's Little Medical School Business Center;

(k) A cause of action or lawsuit to foreclose any lien against equipment used in the operation of Franchisee's Little Medical School Business or located at Franchisee's Little Medical School Business Center is instituted against Franchisee and not dismissed within 60 days after the summons is served on Franchisee;

(1) Real or personal property of Franchisee used in the operation of Franchisee's Little Medical School Business is sold after levy thereupon by any sheriff, marshal or other law enforcement officer; and/or

(m) Upon termination by Franchisor pursuant to <u>Article 16.A.(2)</u>, <u>Article 16.A.(3)</u>, or <u>Article 16.A.(4)</u> of this Agreement.

(2) **Defaults and Automatic Termination upon Written Notice without Cure Period** – Franchisee shall be in default of this Agreement, and, this Agreement may be terminated by Franchisor, at Franchisor's sole discretion, upon written notice from Franchisor to Franchisee and without providing Franchisee any opportunity to cure, upon the occurrence of any one or more of the following actions, inactions, omissions, events, and/or circumstances, with such termination effective on the date of Franchisor's notice:

(a) Franchisee, on three or more instances and/or occasions, engages, commits, and/or suffers an action, inaction, omission, event, and/or circumstance that constitutes or qualifies as a default under <u>Articles 16.A.(3)</u> and/or <u>16.A.(4)</u> of this Agreement, irrespective of whether or not such action, inaction, omission, event, and/or circumstance is the subject of a notice of default from Franchisor to Franchisee pursuant to <u>Articles 16.A.(3)</u> and/or <u>16.A.(4)</u> of this Agreement and irrespective of whether or not such default was timely cured and irrespective of whether or not Franchisee paid any penalties or additional fees to Franchisor;

(b) Franchisee, intentionally and knowingly, refuses to comply with and/or breaches any term, condition, provision, and/or requirement of this Agreement with the intent of causing harm to Franchisor, the System, other System franchisee and/or customers of the Franchised Business;

(c) Franchisee intentionally, knowingly, with prior notice, and/or through negligence, at any time, develops, manages, maintains, and/or operates the Franchised Business in violation of federal, state, and/or local laws, rules, regulations, ordinances, permits, codes and/or conduct resulting in a foreseeable, immediate and/or imminent threat to the health and/or safety of any third party including customers, employees, and/or the public at large;

(d) Franchisee abandons, surrenders and/or fails to continuously and actively operate the Franchised Business, unless prevented from doing so by casualty that is the subject of <u>Article</u> <u>7.D.</u> of this Agreement and that is cured/remedied in accordance with <u>Article 7.D.</u>;

(e) Franchisee loses and/or fails to maintain possession of the leasehold and/or other legal interests providing Franchisee with the uninterrupted legal right and ability to occupy and to continue to occupy Franchisee's Little Medical School Business Facility throughout the Term and to maintain and operate Franchised Business in accordance with the terms of this Agreement and the standards, specifications, and requirements set forth in the operations manual and/or as otherwise communicated by Franchisor from time to time;

(f) Franchisee and/or Franchisee's Owners intentionally misrepresent and/or omit material information in any submitted application and during the application process;

(g) As to information, records, statements, and/or data that Franchisee must maintain and/or report to Franchisor pursuant to the terms of this Agreement, the operations manual, or as otherwise requested by Franchisor from time to time, the information, records, statements, and/or data maintained by Franchisee and/or reported by Franchisee contains intentional inaccuracies and/or material inaccuracies that are either misleading or false;

(h) Franchisee attempts to Transfer, or purportedly attempts to Transfer, this Agreement or any of Franchisee's rights under this Agreement, without Franchisor's prior approval, written consent, and/or otherwise not in accordance with this Agreement;

(i) If Franchisee is a Corporate Entity, an Owner of Franchisee attempts to Transfer or, purportedly Transfers, the Owner's equity interests, ownership interests, and/or rights in Franchisee without Franchisor's prior approval, written consent, and/or otherwise not in accordance with this Agreement;

(j) Franchisee discloses, divulges, provides access to, communicates, and/or permits the communication of the contents, data and/or information contained in the operations manual to any third party not otherwise authorized by Franchisor;

(k) Franchisee discloses, divulges, provides access to, communicates, and/or permits the communication of Confidential Information to any third party not otherwise authorized by Franchisor;

(1) Franchisee engages in any activity that injures, harms, damages, or otherwise has a material adverse effect on Franchisor, the System, the Licensed Marks, Little Medical School Businesses, Franchisee's Little Medical School Business, and/or the reputation of Little Medical School brand;

(m) Franchisee, an Owner, and/or a Spouse, as applicable and whether individually or jointly, breaches or is in default of an Ancillary Agreement, and, if the applicable agreement provides for the opportunity to cure, fails to timely cure the breach or default of the Ancillary Agreement, including, without limitation, the Franchise Owner and Spouse Agreement and Guaranty;

(n) Franchisee and/or an Owner of Franchisee is convicted of a felony crime, and/or pleads guilty or nolo contendere to a felony crime;

(o) Franchisee and/or an Owner of Franchisee engages in intentionally dishonest and/or unethical conduct that, in Franchisor's Reasonable Business Judgment, results in embarrassment to Franchisor, the System, the Licensed Marks, Little Medical School Businesses, Franchisee's Little Medical School Business, and/or the reputation of Little Medical School brand;

(p) Franchisee fails to complete, to Franchisor's reasonable satisfaction, the Training Program and/or supplemental training programs designated by Franchisor;

(q) Franchisee fails, upon receiving actual or constructive notice, shall: (1) immediately notify Franchisor of any known breach of the Confidentiality Agreement by any person or entity; (2) immediately notify Franchisor of facts and information that would cause a reasonable person to believe that a person or entity violated the Confidentiality Agreement and/or is in the process of violating the Confidentiality Agreement; and (3) take reasonable steps including ,notice to Franchisor and Franchisee's consultation with Franchisee's legal counsel, to prevent any person or entity from violating the terms of the Confidentiality Agreement and/or otherwise publicly disseminating Confidential Information;

(r) Franchisee misappropriates, misuses, or makes any unauthorized use of the Licensed Marks, the Confidential Information, and/or the System and/or Franchisee materially impairs the goodwill associated with the Licensed Marks, and/or Franchisee applies for registration of the Licensed Marks anywhere in the world; <u>and/or</u>

(s) Franchisee and/or an Owner fails to comply with Anti-Terrorism Laws or becomes listed on the Annex to Executive Order 13244.

(3) **Defaults and Automatic Termination After 10 Day Cure Period** – Franchisee shall be in default of this Agreement and, this Agreement shall be terminated, upon the occurrence of any one or more of the following actions, inactions, omissions, events, and/or circumstances, unless, Franchisee timely cures, to the satisfaction of Franchisor, such default / action, inaction, omission, event, and/or circumstance within 10 calendar days of Franchisor's written notice:

(a) Franchisee fails, refuses, and/or is unable to timely pay the Royalty Fee, Advertising Contribution, and/or any other payment, fee, financial obligation, charge, and/or monetary obligation payable and/or due to Franchisor pursuant to the terms of this Agreement, under this Agreement, and/or any other agreement between Franchisor and Franchisee;

(b) Franchisee and/or Franchisee's affiliate fails, refuses, and/or is unable to pay any payment, fee, financial obligation, charge, and/or monetary obligation payable to Franchisor and/or Franchisor's affiliates pursuant to this Agreement and/or any other agreement between or among Franchisor, Franchisor's affiliate, Franchisee and/or Franchisee's affiliate; <u>and/or</u>

(c) Franchisee fails or refuses, at any time, and, without legal justification as may be determined by Franchisor in Franchisor's Reasonable Business Judgment, to pay any third party supplier or vendor for any goods, products, supplies, equipment, materials and/or any other items used by, benefitting, and/or intended to benefit the Franchised Business.

The foregoing events of default set forth in this <u>Article 16.A.(3)</u> shall exclude events of default that are otherwise governed by and/or constitute events of default under <u>Article 16.A.(1)</u> or <u>Article 16.A.(2)</u>. In the event of any inconsistency or conflict between the provisions of this <u>Article 16.A.(3)</u> with <u>Article 16.A.(1)</u>, <u>Article 16.A.(1)</u> shall take precedence and govern. In the event of any inconsistency or conflict between the provisions of this <u>Article 16.A.(2)</u>, <u>Article 16.A.(2)</u> shall take precedence and govern.

(4) **Defaults and Automatic Termination After 30 Day Cure Period** – Franchisee shall be in default of this Agreement and, this Agreement shall be terminated, upon the occurrence of any one or more of the following actions, inactions, omissions, events, and/or circumstances, unless, Franchisee timely cures, to the satisfaction of Franchisor, such default / action, inaction, omission, event, and/or circumstance within 30 calendar days of Franchisor's written notice:

(a) Franchisee fails or refuses to comply with and/or breaches any term, condition, provision, and/or requirement of this Agreement that is not otherwise a default under <u>Articles 16.A.(1)</u>, <u>16.A.(2)</u>, or <u>16.A.(3)</u> of this Agreement;

(b) Franchisee fails or refuses to comply with and/or breaches any term, condition, provision, and/or requirement of any agreement, other than this Agreement, between Franchisor and

Franchisee, and/or an affiliate of Franchisor and Franchisee;

(c) Franchisee fails or refuses, in accordance with the terms of this Agreement, to obtain and secure a signed lease agreement or fee simple ownership interest in a location that is approved by Franchisor, in Franchisor's Reasonable Business Judgment, as Franchisee's Little Medical School Business Center;

(d) Franchisee fails or refuses to develop and open the Franchised Business on or before the Scheduled Business Commencement Date, in compliance with the terms of this Agreement, as designated or specified in the operations manual, and/or in accordance with Franchisor's standards and specifications as communicated to Franchisee from time to time;

(e) Franchisee fails or refuses, at any time, to manage, maintain, and/or operate the Franchised Business in compliance with the terms of this Agreement, as designated or specified in the operations manual, and/or in accordance with Franchisor's standards, specifications, and requirements as communicated to Franchisee from time to time;

(f) Franchisee fails or refuses, at any time, to develop, manage, maintain, and/or operate the Franchised Business in compliance with all applicable federal, state, and local laws, rules, regulations, ordinances, permits, and codes;

(g) At any time, an inspection and/or evaluation of the operations of the Franchised Business – whether by mystery shopper programs, third party inspection services, or as otherwise designated by Franchisor, and, whether or not such inspections are on notice or secret – Franchisor, in Franchisor's Reasonable Business Judgment, determines that the operations of the Franchised Business do not meet or are in violation of the operational standards and requirements set forth in this Agreement, the operations manual, and/or as communicated to Franchisee from time to time;

(h) Franchisee fails or refuses to timely submit to Franchisor records, reports, stored media, recordings, financial statements, books, accounts, statements, data, documentation and/or other information as required by this Agreement, as set forth in the operations manual, and/or as requested by Franchisor

(i) If any inspection or review of Franchisee's records, reports, books, accounts, statements, data, documentation and/or other information discloses, within any week, month, or Accounting Period selected by Franchisor, the underreporting of Franchisee's Gross Sales, and/or any other metrics or data, resulting in the underpayment, by 5% or more, of the obligations, payments, and/or fees due by Franchisee to Franchisor under the terms of this Agreement;

(j) Franchisee fails or refuses, at any time, to maintain the required insurance policies and insurance coverage required for the Franchised Business as set forth in this Agreement, and/or in the operations manual; <u>and/or</u>

(k) Franchisee fails to timely satisfy and pay all vendors, suppliers and/or contractors in connection with the development, construction, and/or establishment of the Franchised Business.

The foregoing events of default set forth in this <u>Article 16.A.(4)</u> shall exclude events of default that are otherwise governed by and/or constitute events of default under <u>Article 16.A.(1)</u> or <u>Article</u>

<u>16.A.(2)</u>. In the event of any inconsistency or conflict between the provisions of this <u>Article</u> <u>16.A.(4)</u> with <u>Article 16.A.(1)</u>, <u>Article 16.A.(1)</u> shall take precedence and govern. In the event of any inconsistency or conflict between the provisions of this <u>Article 16.A.(4)</u> with <u>Article 16.A.(2)</u>, <u>Article 16.A.(2)</u> shall take precedence and govern.

## 16.B. TERMINATION BY FRANCHISEE

If Franchisee, each Owner and Spouse (as applicable) are in full compliance with each and every term and provision of this Agreement, any amendment or successor agreement, and any of the Ancillary Agreements, and Franchisor materially breaches Franchisor's substantive and material obligations set forth in this Agreement, Franchisee may terminate this Agreement in the event of the following:

(1) Franchisor does not correct the material breach within 30 days after Franchisor's receipt of Franchisee's written notice of such material breach to Franchisor; or

(2) In a case where Franchisor's material breach cannot reasonably be cured within 30 days, within 30 days of Franchisor's receipt of Franchisee's written notice of Franchisor's material breach, Franchisor shall be provided a reasonable time period to cure such material breach provided that Franchisor provides reasonable evidence to Franchisee of Franchisor's current, continuing and/or planned efforts to correct the material breach within a reasonable time.

In either case, Franchisee's termination of this Agreement shall not take effect until expiration of the 30 day period set forth above and or such reasonable time period as necessary to cure the material breach, and Franchisee delivers to Franchisor a separate written notice of termination. The termination date must be at least 10 days after Franchisor's receipt of Franchisee's notice of termination. Franchisee's termination of this Agreement for any reason other than as set forth in and in compliance with this <u>Article 16.B.</u> shall not constitute the termination of this Agreement and shall constitute a material breach of this Agreement by Franchisee.

## 16.C. FRANCHISOR'S ADDITIONAL RIGHTS, REMEDIES, AND DAMAGES

Franchisee agrees that <u>Article 16.A.</u> sets forth actions, inactions, omissions, events, and/or circumstances that, among other things, constitute, in each and every instance and subject to any applicable cure period, if any, a default of this Agreement permitting Franchisor to, among other things, terminate this Agreement and/or resulting in the automatic termination of this Agreement. The grounds constituting a default under <u>Article 16.A.</u> are in addition to any and all other grounds for default as may be otherwise set forth in the Franchise Agreement. In the event of an event of default of this Agreement by Franchisee under <u>Article 16.A.</u> or, as otherwise set forth in this Agreement, Franchisee agrees that termination of this Agreement is not the sole or exclusive remedy of Franchisor and that Franchisor's right or remedy of termination shall be in addition to any and all other rights set forth in this Agreement, and as otherwise available to Franchisor in law or equity.

Without limitation to the foregoing, additionally, in the event of the termination of this Agreement as a result of a default or breach by Franchisee and/or, by Franchisee's Owners and/or affiliates of any Ancillary Agreements, Franchisor, in addition to any and all other rights and remedies available to Franchisor as set forth in this Agreement, and, at law and in equity, shall possess the following rights and remedies, each of which are not exclusive of the other and may be/are in conjunction with one another:

(1) To void and terminate this Agreement, and thereafter to market, sell, transfer, convey and assign the rights granted to Franchisee under this Agreement to any other person or entity in Franchisor's sole discretion and without compensation to Franchisee.

(2) To hold Franchisee and Franchisee's Owners liable for, and recover from each of them, jointly

and severally, all payments, fees, monetary obligations, financial obligations, interest, and charges due and owing to Franchisor from Franchisee pursuant to this Agreement, the Ancillary Agreements, and/or any other agreements between Franchisee and Franchisor, including, without limitation, Royalty Fees and Advertising Contributions with each and every payment and obligation to be accelerated and due immediately.

(3) To hold Franchisee and Franchisee's Owners liable for, and recover from each of them, jointly and severally, lost revenues, profits, and fees including, but not limited to Royalty Fees, Brand Development Fund Fee, Advertising Contributions, and all other fees, revenues and/or expenses that would have been paid to Franchisor, under the terms of this Agreement and throughout the Term of this Agreement, had a breach not occurred and had Franchisor not terminated this Agreement. In calculating and determining the foregoing Franchisee agrees that in calculating and in determining such damages that it is fair and reasonable to use Franchisee's most recent calendar year Gross Sales in calculating and determining Franchisor lost revenues and fees and by assuming that such Gross Sales would have been earned in each and every year throughout the remainder of the Term had this Agreement not been terminated. If, however, the Franchised Business has been open and in operation for less than one calendar year, Franchisee agrees that it is fair and reasonable to use an average of Little Medical School Business Gross Sales across the System during the year in which this Agreement was terminated and to use such average Gross Sales for the purpose of calculating and determining Franchisor lost revenues and fees and, in doing so, by assuming that such Gross Sales would have been earned in each and every year throughout the remainder of the Term had this Agreement not been terminated. Franchisee agrees that the foregoing is a form of liquidated damages, and that it is fair and reasonable.

(4) To hold Franchisee and Franchisee's Owners liable for all costs, fees, expenses, and/or damages incurred by Franchisor and/or suffered by Franchisor as a result of a breach or termination including, but not limited to, the recovery of reasonable attorney fees and expenses including court costs, arbitration fees, mediation fees, arbitrator fees, mediator fees, depositions and other related expenses.

(5) To enjoin, restrain, and otherwise prohibit Franchisee from operating Franchisee's Little Medical School Business or exercising any rights granted to Franchisee under this Agreement pursuant to a court order restraining order, injunction or other means.

(6) Declaratory judgment that this Agreement and all rights granted to Franchisee under this Agreement are terminated, null and void.

(7) All other remedies and/or rights available to Franchisor as otherwise set forth in the Agreement and/or as may be otherwise available by law or equity.

In the event of a breach or default of this Agreement, should Franchisor elect, at Franchisor's sole discretion, to not terminate this Agreement, such action shall be without prejudice and without waiver of Franchisor's rights in the future. Further, at all times, and without prejudice to Franchisor's right to declare a default and, among other things, terminate this Agreement, Franchisor may: (i) temporarily or permanently suspend any existing credit arrangements or accommodations previously extended to Franchisee and/or refrain from offering or making available to Franchisee any credit arrangements or accommodations that may be offered or made available to other System franchisees; (ii) modify payment terms for approved products, supplies, or other merchandise purchased by Franchisee which may include, without limitation, requiring cash on delivery; (iii) disqualify Franchisee from being eligible for, or from participating in, special promotion programs, rebates, and/or rebate sharing that may be offered or made available to other System franchisees; to reach a solution offered or made available to other sharing that may be offered or made available to other System franchises from being eligible for, or from participating in, special promotion programs, rebates, and/or rebate sharing that may be offered or made available to other System franchisees; and/or (iv) refrain from providing or making available to Franchisee promotional materials or other

materials developed by the Brand Development Fund and/or Advertising Cooperative.

If Franchisor does not pursue termination of this Agreement in the event of a default or breach by Franchise, and/or Franchisor accepts any royalties, payments, contributions, funds, or other monetary sums from Franchisee, such actions do not constitute a waiver or acceptance of Franchisee's default or breach, and Franchisor reserves the right to pursue any and all additional remedies set forth in this Agreement, at law, or in equity. Franchisor's rights and remedies are cumulative, and no exercise or enforcement by Franchisor of any such right or remedy precludes the exercise or enforcement by Franchisor of any other right or remedy which Franchisor is entitled by law to enforce.

#### ARTICLE 17 OBLIGATIONS UPON TERMINATION, EXPIRATION AND CONTINUING OBLIGATIONS

## 17.A. PAYMENT OF AMOUNTS OWED TO FRANCHISOR

Without limitation as to any other Article or provision of this Agreement, upon expiration or termination of this Agreement for any reason, Franchisee shall immediately pay to Franchisor all sums and fees due from Franchisee to Franchisor under the terms of this Agreement including, but not limited to Royalty Fees and Advertising Contributions and all other sums and fees due from Franchisee to Franchisor and/or Franchisor affiliates and/or suppliers for products and services including, but not limited to, System Supplies.

## 17.B. CEASE OPERATIONS AND PROTECTION OF THE SYSTEM

Upon expiration, termination, or Transfer of this Agreement for any reason, Franchisee shall immediately:

(1) Permanently cease to be a franchise owner of the Little Medical School Business that was the subject of this Agreement and cease to operate such Little Medical School Business under the System;

(2) Refrain from directly or indirectly, holding oneself/itself out to any person or entity, or represent themselves/itself as a present or former Little Medical School franchisee;

(3) Permanently cease to use, in any manner: (a) the System including, without limitation, the Confidential Information, the Licensed Marks, the Business Management System Data, and the operations manual; (b) any methods, procedures, or techniques associated with the System in which Franchisor possesses proprietary rights or that constitute Franchisor's trade secrets; (c) System Supplies, including communicating with or ordering products from Franchisor's designated suppliers and vendors of System Supplies; (d) the Approved Services and Products; and (e) any other advertising, marketing, media, and any other information, documents or things associated with Franchisor, the System, the Licensed Marks, Little Medical School Businesses, the Franchised Business, and Franchisee's former Little Medical School Business, including, without limitation, any confidential, proprietary methods, procedures, descriptions of products, techniques, trade secrets, proprietary marks, distinctive forms, slogans, symbols, signs, stationary, advertising material, articles, logos, devices, items and all other things, tangible or intangible, associated with Franchisor, the System, the Licensed Marks, and Little Medical School Businesses;

(4) Return to Franchisor the operations manual (including any and all parts, supplements, and copies of the operations manual), the Confidential Information (including without limitation the Business Management System Data and all customer lists and information), and all other confidential materials, equipment, software, information, and property owned by Franchisor and all copies thereof provided, however, that Franchisee may retain Franchisee's copies of this

Agreement, correspondence between Franchisor and Franchisee, but not including Confidential Information that may be contained in or attached thereto, and other documents that Franchisee needs to retain pursuant to applicable law;

(5) Permanently cease accessing, immediately disconnect from, and discontinue using any and all digital media, intra-nets, cloud based systems, and/or servers that store, maintain, and/or provide access to the operations manual, Confidential Information, and all other standards, specifications of Franchisor;

(6) Immediately notify Franchisor, in writing, of any and all locations where Franchisee may have maintained and/or stored digital files and/or media containing all or parts of the operations manual, any Confidential Information, and all other standards and specifications of Franchisor, immediately turn over such digital files and media to Franchisor, and follow Franchisor's instructions as to the destruction of such digital files and media;

(7) Except in the event an authorized transferee continues to operate Franchisee's former Little Medical School Business at Franchisee's Little Medical School Business Center subsequent to a Transfer, at Franchisee's sole cost and expense: (a) modify and alter Franchisee's former Little Medical School Business, Franchisee's former Little Medical School Business Facility, and Franchisee's Little Medical School Administrative Office, as reasonably necessary or otherwise required by Franchisor, to ensure that Franchisee's Little Medical School Business Facility and Franchisee's Little Medical School Administrative Office have been completely de-identified and differentiated from its former appearance to prevent any confusion by the public as to the continued existence of a Little Medical School Business at the Little Medical School Administrative Office; (b) remove from Franchisee's Little Medical School Business Facility and Franchisee's Little Medical School Administrative Office all distinctive physical and structural features identifying a Little Medical School Business and all distinctive signs, trade dress and emblems associated with the System including, without limitation, signs, trade dress, and emblems bearing the Licensed Marks; and (c) make specific additional changes to Franchisee's Little Medical School Business Facility and Franchisee's Little Medical School Administrative Office as Franchisor reasonably requests for the purpose of completely de-identifying Franchisee's former Little Medical School Business. Franchisee shall immediately initiate the foregoing actions and complete such actions within the period of time designated by Franchisor, and Franchisee agrees that Franchisor and/or Franchisor's designated agents may enter the premises of Franchisee's Little Medical School Business Facility and Franchisee's Little Medical School Administrative Office at any time to make foregoing alterations at Franchisee's sole risk and expense. Franchisee further agrees that Franchisee's failure to timely make modifications and alterations to Franchisee's Little Medical School Business Facility and Franchisee's Little Medical School Administrative Office will cause irreparable injury to Franchisor, and Franchisee consents to the entry, at Franchisee's expense, of any ex-parte order by any court of competent jurisdiction authorizing Franchisor or its agents to take action, if Franchisor seeks such an order;

(8) Take all actions necessary and/or reasonably required to cancel all fictitious or assumed names or equivalent registrations relating to the Licensed Marks;

(9) At no cost to Franchisor, take such action as may be determined by Franchisor to: (a) provide and assign to Franchisor the Business Management System, the Business Management System Data, and all customer lists, customer information, and customer data; and (b) transfer, disconnect, and/or otherwise assign, as directed by Franchisor, all telephone numbers, email addresses, yellow pages telephone directories, telephone directory type listings, Web Based Media listings, accounts and log-in information used in connection with Franchisee's former Little Medical School Business and/or otherwise associated with the System and/or the Licensed Marks, cancel Franchisee's interests in same as such cancellation may be directed by Franchisor, and effectuate, perform, honor, and comply with Franchisee's obligations under the Assignment of Telephone Numbers and Digital Media Accounts attached to this Agreement as <u>Exhibit 3</u>;

(10) Abide by, and comply with, the restrictive covenants and obligations set forth in this Agreement, including, without limitation, the restrictive covenants and obligations set forth in <u>Article 6.B.</u> through <u>Article 6.E.</u> of this Agreement; and

(11) Provide Franchisor, within 30 days of the expiration, termination, or Transfer of this Agreement, with written proof demonstrating that Franchisee has complied with the terms of this <u>Article 17</u> and all other obligations under this Agreement that Franchisee must perform, abide by, and comply with, subsequent to the termination, expiration, or Transfer of this Agreement.

## **17.C. CONTINUING OBLIGATIONS**

All obligations under this Agreement that expressly, or by their nature, survive, or are intended to survive, the expiration, termination, or Transfer of this Agreement shall continue in full force and effect subsequent to, and notwithstanding, this Agreement's termination, expiration, or Transfer until such obligations are satisfied in full or, by the nature and/or terms, such obligation(s) expire.

Franchisee further agrees that in the event of a Transfer of this Agreement by Franchisee, whether or not such Transfer is authorized by Franchisor or made in violation of this Agreement, under no circumstance shall Franchisee be relieved of Franchisee's Obligations under this Agreement and under no circumstance shall each Owner and Spouse be relieved of their respective guarantees, agreements, and obligations related to, or associated with, this Agreement, including, without limitation, the guarantees, agreements, and obligations set forth in the Franchise Owner and Spouse Agreement and Guaranty attached to this Agreement as <u>Exhibit 1</u>. The immediately foregoing shall not be interpreted or otherwise construed as constituting consent to any Transfer of this Agreement without the express written consent by Franchisor and Franchisee's compliance with this Agreement respecting any such Transfer.

## ARTICLE 18 ENFORCEMENT AND CONSTRUCTION

## **18.A.** SEVERABILITY AND SUBSTITUTION OF VALID PROVISIONS

(1) Except as expressly provided to the contrary in this Agreement, each and every term and provision of this Agreement shall be interpreted or otherwise construed to be independent of each other and severable. Although each term and provision of this Agreement is considered by the parties to be reasonable and intended to be enforceable, if any such term or provision of this Agreement is found by a court of competent jurisdiction, agency, or other government agency to be unenforceable as written or otherwise, then such term and condition shall be modified, rewritten, interpreted, or "blue-lined" to include as much of its nature and scope as will render it enforceable. If such term and condition cannot be so modified, rewritten, interpreted, or "redlined" in any respect, then it will not be given effect and severed from this Agreement, and the remainder of this Agreement shall be interpreted, construed and enforced as if such term and condition was not included in this Agreement.

(2) If any applicable and binding law or rule requires a greater prior notice of the termination of this Agreement than is required in this Agreement, or the taking of some other action not required by this Agreement, or if under any applicable and binding law or rule, any term and condition of this Agreement, or any specification, standard, or operating procedure Franchisor prescribes is invalid or unenforceable, then the greater prior notice and/or other action required by law or rule

shall be substituted for the comparable provisions, and Franchisor has the right, in its sole discretion, to modify the invalid or unenforceable term and condition, specification, standard, or operating procedure to the extent required to be valid and enforceable. Franchisee agrees to be bound by any such substituted and/or modified term and condition of this Agreement imposing the maximum duty permitted by law that is prescribed within the terms of any provision of this Agreement as though it were originally and separately articulated in, and made a part of, this Agreement as of the Effective Date and/or any specification, standard or operating procedure Franchisor prescribes, which may result from striking from any terms and conditions, specifications, standards, or operating procedures, and any portion or portions thereof, a court may hold to be unenforceable or from reducing the scope of any promise or covenant to the extent required to comply with a court order. Modifications to this Agreement shall be effective only in those jurisdictions in which such terms and conditions, specifications, standards, or operating proceedures are found to be unenforceable, unless Franchisor elects to give them greater applicability, in which case, this Agreement shall be enforced as originally made in all other jurisdictions.

## **18.B.** WAIVER OF OBLIGATIONS

No delay, waiver, omission, or forbearance on the part of Franchisor to enforce any term and condition of this Agreement or exercise any of Franchisor's rights, options, or powers under this Agreement constitutes a waiver by Franchisor to enforce any other term and condition of this Agreement or exercise any of Franchisor's other rights, options, or powers under this Agreement. No such delay, waiver, omission, or forbearance shall constitute a waiver by Franchisor to subsequently enforce such term and condition of this Agreement or subsequently exercise such right, option, or power. Acceptance by Franchisor of any payments, fees, charges, or other amount from Franchisee payable to Franchisor pursuant to this Agreement shall not constitute a waiver or acceptance of Franchisee's default or breach of this Agreement or otherwise a waiver of any term and condition of this Agreement, and Franchisor reserves the right to pursue any and all additional remedies set forth in this Agreement, at law, or in equity. Franchisor shall likewise not be deemed to have waived or impaired any term and condition, right, option or power set forth in this Agreement by virtue of any custom or practice of the parties at variance with the terms and conditions of this Agreement or Franchisor's insistence upon Franchisee's strict compliance with Franchisee's obligations, including any mandatory specification, standard or operating procedure. No waiver by Franchisor of any term and condition of this Agreement shall be valid unless in writing and signed by Franchisor.

## **18.C. FORCE MAJEURE**

If either Franchisor or Franchisee is delayed in performing any obligation under this Agreement by any cause reasonably beyond its control when such cause would affect any person or entity similarly situated, including, without limitation, war, civil disorder, catastrophic weather, power outage, acts of God, including, but not limited to, natural disaster, tornados, earthquakes, wildfires, and pandemics and/or labor strikes unassociated with Franchisee or Franchisor (collectively, "Force Majeure"), then the time period for performing such obligation shall be extended by a period of time equal to the period of delay. Notwithstanding the immediately foregoing sentence, any delay resulting from Force Majeure shall not excuse Franchisee's payment of any fee, charge, amount, and/or any other monetary or financial obligation to Franchisor under this Agreement, including, without limitation, the payment of the Royalty Fee and Advertising Contributions, and the non-performance of any obligation under this Agreement due to Force Majeure shall not be extended or otherwise excused for more than six months.

# **18.D.** SPECIFIC PERFORMANCE AND INJUNCTIVE RELIEF

Nothing in this Agreement bars Franchisor's right to obtain specific performance of the provisions of this Agreement and injunctive relief under legal and/or equity rules against threatened conduct that will cause damages or loss to it, the Licensed Marks or the System. Without limitation to the rights set forth in <u>Article</u>

<u>6</u> of this Agreement, Franchisee agrees that Franchisor may obtain such injunctive relief. Franchisee agrees that Franchisor will not be required to post a bond (other than as set forth in <u>Article 6.H.</u> of this Agreement) to obtain injunctive relief and that Franchisee's only remedy if an injunction is entered against Franchisee will be the dissolution of that injunction, if warranted, upon a hearing duly held (all claims for damages by reason of the wrongful issuance of any such injunction being expressly waived hereby). The remedies available to Franchisor under <u>Article 6.H.</u> are not exclusive of one another and may be combined with others under this Agreement, or at law or in equity, including injunctive relief, specific performance and recovery of monetary damages. Without limitation to the foregoing Franchisee agrees that in the event of a breach of this Agreement by Franchisee respecting and/or concerning the System and/or the Licensed Marks shall cause irreparable harm to Franchisor, the System and the Licensed Marks. The foregoing shall not be interpreted to invalidate the mediation and arbitration requirements set forth in <u>Article 18.G.</u> of this Agreement and shall be consistent with same.

## **18.E. RIGHTS OF PARTIES ARE CUMULATIVE**

The rights under this Agreement are cumulative and no exercise or enforcement by a party of any right or remedy precludes the exercise or enforcement by that party of any other right or remedy which Franchisor or Franchisee is entitled by law to enforce.

## **18.F. GOVERNING LAW**

EXCEPT TO THE EXTENT GOVERNED BY THE UNITED STATES TRADEMARK ACT OF 1946 (LANHAM ACT, 15 U.S.C. §§ 1051 *ET SEQ.*) OR OTHER FEDERAL LAW, THIS AGREEMENT AND THE RELATIONSHIP BETWEEN THE PARTIES HERETO SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE INTERNAL LAWS OF THE STATE OF MISSOURI, EXCEPT THAT ITS CHOICE OF LAW AND CONFLICTS OF LAWS RULES SHALL NOT APPLY AND ANY FRANCHISE REGISTRATION, DISCLOSURE, RELATIONSHIP OR SIMILAR STATUTE WHICH MAY BE ADOPTED BY THE STATE OF MISSOURI SHALL NOT APPLY UNLESS ITS JURISDICTIONAL REQUIREMENTS ARE MET INDEPENDENTLY WITHOUT REFERENCE TO THIS PARAGRAPH.

# 18.G. NON-BINDING MEDIATION AND BINDING ARBITRATION

(1) <u>Non-Binding Mediation</u> – Franchisee and Franchisor agree that before either party may bring any action, dispute and/or controversy arising from or related to this Agreement and/or the franchise relationship between Franchisor and Franchisee in arbitration, the parties must first mediate the dispute through non-binding mediation. Mediation shall be non-binding and shall be conducted by the American Arbitration Association ("AAA") in accordance with the AAA's then current rules for the mediation of commercial disputes. All mediation proceedings shall be conducted in St. Louis County, Missouri or, if a mediator is not available in St. Louis County, Missouri then at a suitable location selected by the mediator and if Franchisor and Franchisee cannot agree on a mediator then the mediator shall be selected by AAA. Mediation shall be conducted within 45 days of AAA's designation and/or acknowledgment of the selected mediator or such longer period as may be agreed to between Franchisor and Franchisee in writing and signed by each respective party. Franchisor and Franchisee shall each be responsible for their own costs associated with mediation and Franchisee shall each be responsible for and shall each pay 50% of the mediator's fee and AAA's mediation fees.

Notwithstanding the preceding paragraph, Franchisor and Franchisee agree this <u>Sub-Article</u> <u>18.G.(1)</u> and, thereby, the prerequisite requirement of non-binding mediation, shall not, at Franchisor's election, apply to: (a) any claims or disputes related to or concerning a breach of this Agreement by Franchisee that, under the terms of this Agreement, may entitle Franchisor to the

award of injunctive relief including, but not limited to, Franchisee's violation or purported violation of <u>Article 6</u> of this Agreement; and/or (b) claims by either Franchisor or Franchisee under this Agreement that relates to either Franchisor's or Franchisee's failure to pay fees or other monetary obligations due under this Agreement.

(2) <u>Arbitration</u> – Subject to the prerequisite requirements of non-binding mediation as set forth in <u>Sub-Article 18.G.(1)</u>, and, except, at Franchisor's election, as to any claims or disputes related to or concerning a breach of this Agreement by Franchisee that, under the terms of this Agreement, may entitle Franchisor to the award of injunctive relief including, but not limited to, Franchisee's violation or purported violation of <u>Article 6</u> of this Agreement, Franchisor and Franchisee agree that all disputes, controversies, and claims, arising from and/or related to this Agreement, the relationship between Franchisor and Franchisee, the System, and/or the validity of this Agreement and/or the Ancillary Agreements, shall be submitted, on demand of either Franchisor or Franchisee, to AAA for binding arbitration. Arbitration shall be conducted by one arbitrator in accordance with AAA's then current rules for commercial disputes, except as may be otherwise required in this <u>Article 18.G.</u> All arbitration proceedings shall be conducted in St. Louis County, Missouri or, if suitable AAA facilities are not available in St. Louis County, Missouri.

In connection with binding arbitration, Franchisor and Franchisee further agree that:

- (a) All matters relating to arbitration, will be governed by the United States Federal Arbitration Act, except as expressly or otherwise set forth in this Agreement;
- (b) The arbitration hearing shall be conducted within 180 days of the demand for arbitration;
- (c) The arbitrator shall render written findings of fact and conclusions of law;
- (d) Except as may be otherwise required and/or prohibited by this Agreement including, but not limited to <u>Articles 18.I.</u>, <u>18.J.</u>, <u>18.N.</u>, <u>18.O.</u>, <u>18.R.</u>, <u>18.T.</u>, and <u>18.X.</u> of this Agreement, the arbitrator has the right to award or include in his or her award any relief that he or she determines to be proper, including monetary damages, interest on unpaid sums, specific performance, injunctive relief, attorneys' fees, and costs and expenses as allowable under this Agreement. Notwithstanding the foregoing, under no circumstance shall the Arbitrator be authorized to award or declare the Licensed Marks to be generic or invalid;
- (e) They shall each be bound to the limitations periods set forth in <u>Article 18.I.</u> of this Agreement and that, in any arbitration proceeding, Franchisor and Franchisee must each timely submit, within the same arbitration proceeding, any claim that would constitute a compulsory counterclaim as such claims are defined and set forth under Rule 13 of the United States Federal Rules of Civil Procedure. Any claim that is not submitted or filed as required shall be forever barred;
- (f) Judgment upon the arbitrator's award may be entered in any court of competent jurisdiction; and
- (g) Arbitration and/or any arbitration award must be conducted in accordance with the terms of this Agreement including, but not limited to, the requirements set forth in this <u>Article 18</u>.

(3) <u>Consent to Jurisdiction and Venue</u> – Subject to the non-binding mediation and arbitration provisions set forth in this <u>Article 18.G.</u>, Franchisor and Franchisee agree that any judicial action or legal proceeding must be brought in a court of competent jurisdiction located within Missouri and within St. Louis County or the county closest to St. Louis County. Franchisor and Franchisee do hereby irrevocably consent to and waive any objection to such jurisdiction or venue. Without limitation to the foregoing and notwithstanding same, Franchisor and Franchisee agree that Franchisor, at Franchisor's election, may bring any legal action or proceeding seeking a temporary restraining order, preliminary injunction, or any action seeking Franchisor's enforcement of an arbitration award or any judicial decision in the federal or state court located in the county and state where either the Franchised Business was located or where Franchisee resides.

## **18.H. VARIANCES**

FRANCHISEE AGREES THAT FRANCHISOR HAS AND MAY AT DIFFERENT TIMES, IN FRANCHISOR'S ABSOLUTE AND SOLE DISCRETION, APPROVE EXCEPTIONS OR CHANGES FROM THE UNIFORM STANDARDS OF THE SYSTEM, WHICH FRANCHISOR DEEMS DESIRABLE OR NECESSARY UNDER PARTICULAR CIRCUMSTANCES. FRANCHISEE UNDERSTANDS THAT IT HAS NO RIGHT TO OBJECT TO OR AUTOMATICALLY OBTAIN SUCH VARIANCES, AND ANY EXCEPTION OR CHANGE MUST BE APPROVED IN ADVANCE BY FRANCHISOR IN WRITING. FRANCHISEE UNDERSTANDS THAT EXISTING FRANCHISEES MAY OPERATE UNDER DIFFERENT FORMS OF AGREEMENTS AND THAT THE RIGHTS AND OBLIGATIONS OF EXISTING FRANCHISEES MAY DIFFER MATERIALLY FROM THIS AGREEMENT.

## **18.I.** LIMITATIONS OF CLAIMS

EXCEPT FOR CLAIMS BROUGHT BY FRANCHISOR WITH REGARD TO FRANCHISEE'S OBLIGATIONS TO MAKE PAYMENTS TO FRANCHISOR PURSUANT TO THIS AGREEMENT, FRANCHISOR'S ENFORCEMENT OF THE RESTRICTIVE COVENANTS SET FORTH IN <u>ARTICLE</u> <u>6</u> OF THIS AGREEMENT, AND FRANCHISEE'S OBLIGATION TO INDEMNIFY FRANCHISOR IN ACCORDANCE WITH THIS AGREEMENT, ANY AND ALL CLAIMS AND/OR CAUSES OF ACTIONS ARISING OUT OF, OR RELATING TO, THIS AGREEMENT, OR THE RELATIONSHIP BETWEEN FRANCHISEE AND FRANCHISOR RESULTING FROM THIS AGREEMENT, SHALL BE BARRED UNLESS SUCH CLAIM AND/OR CAUSE OF ACTION IS COMMENCED WITHIN TWO YEARS FROM THE DATE ON WHICH THE ACT OR EVENT GIVING RISE TO THE CLAIM OCCURRED OR ONE YEAR FROM THE DATE ON WHICH FRANCHISEE OR FRANCHISOR KNEW, OR SHOULD HAVE KNOWN, IN THE EXERCISE OF REASONABLE DILIGENCE, OF THE FACTS GIVING RISE TO SUCH CLAIM AND/OR CAUSE OF ACTION, WHICHEVER OCCURS FIRST IN TIME.

## 18.J. WAIVER OF PUNITIVE DAMAGES AND LIMITATION OF DAMAGES

FRANCHISOR AND FRANCHISEE HEREBY WAIVE TO THE FULLEST EXTENT PERMITTED BY LAW, ANY RIGHT TO OR CLAIM FOR ANY PUNITIVE, EXEMPLARY, CONSEQUENTIAL OR SPECULATIVE DAMAGES AGAINST THE OTHER AND AGREE THAT IN THE EVENT OF A DISPUTE BETWEEN THEM, EXCEPT AS OTHERWISE PROVIDED HEREIN, EACH SHALL BE LIMITED TO THE RECOVERY OF ACTUAL DAMAGES SUSTAINED BY IT, PROVIDED THAT SUCH WAIVER SHALL NOT APPLY TO ANY CLAIM FOR DAMAGES: (A) ALLOWED BY FRANCHISOR OR FRANCHISEE FOR ATTORNEY'S FEES OR COSTS AND EXPENSES UNDER THIS AGREEMENT; AND/OR (B) FOR LOST PROFITS, FEES, AND/OR OTHER PAYMENTS OR OBLIGATIONS THAT OTHERWISE WOULD HAVE BEEN PAYABLE AND DUE UNDER THIS AGREEMENT BY FRANCHISOR OR FRANCHISEE AND/OR THE OWNERS UPON OR ARISING OUT OF A BREACH RESULTING IN THE TERMINATION OF THIS AGREEMENT. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT, IF ANY OTHER TERM OF THIS AGREEMENT IS FOUND OR DETERMINED TO BE UNCONSCIONABLE OR UNENFORCEABLE FOR ANY REASON, THE FOREGOING PROVISIONS OF WAIVER BY AGREEMENT OF PUNITIVE, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES SHALL CONTINUE IN FULL FORCE AND EFFECT.

## **18.K. WAIVER OF JURY TRIAL**

FRANCHISOR AND FRANCHISEE IRREVOCABLY WAIVE TRIAL BY JURY IN ANY ACTION, PROCEEDING, OR COUNTERCLAIM, WHETHER AT LAW OR IN EQUITY, BROUGHT BY EITHER OF THEM AGAINST THE OTHER, WHETHER A LEGAL ACTION, IN MEDIATION, OR IN ARBITRATION.

## **18.L. BINDING EFFECT**

This Agreement is binding upon the parties of this Agreement and their respective executors, administrators, heirs, assigns and successors in interest, and shall not be modified except by written agreement signed by both Franchisee and Franchisor.

## **18.M. COMPLETE AGREEMENT**

This Agreement, and the Schedules and Exhibits to this Agreement, as executed and, as applicable, constitute the entire, full and complete Agreement between Franchisor and Franchisee concerning the subject matter of this Agreement and supersedes all prior related agreements between Franchisor and Franchisee. The foregoing shall not constitute and does not constitute any disclaimer as to the express representations made by Franchisor in the Franchise Disclosure Document disclosed to Franchisee in connection with this Franchise Agreement.

## **18.N.** ATTORNEY FEES AND EXPENSES

Franchisee agrees that in the event that an arbitrator in any arbitration proceeding and/or, a court of competent jurisdiction shall issue an award, judgment, decision and/or order finding, holding and/or declaring Franchisee's breach of this Agreement than Franchisor shall also be entitled to the recovery of all reasonable attorney fees, costs and expenses associated with and/or related to such arbitration and/or litigation. Said fees, costs and expenses shall include, but not be limited to, attorney fees, arbitration fees, arbitrator fees, deposition expenses, expert witness fees and filing fees.

# 18.0. NO CLASS ACTION OR MULTI-PARTY ACTIONS

FRANCHISOR AND FRANCHISEE AGREE THAT ALL PROCEEDINGS AND/OR LEGAL ACTIONS ARISING OUT OF OR RELATED TO THIS AGREEMENT AND/OR THE OFFER AND SALE OF LITTLE MEDICAL SCHOOL FRANCHISE FROM FRANCHISOR TO FRANCHISEE, WILL BE CONDUCTED ON AN INDIVIDUAL BASIS AND NOT A CLASS-WIDE BASIS, AND THAT ANY PROCEEDING BETWEEN FRANCHISEE, FRANCHISEE'S OWNERS, SPOUSES AND/OR GUARANTORS AND FRANCHISOR AND/OR FRANCHISOR'S AFFILIATES, OFFICERS, DIRECTORS AND/OR EMPLOYEES MAY NOT BE CONSOLIDATED WITH ANY OTHER PROCEEDING BETWEEN FRANCHISOR AND ANY OTHER THIRD PARTY.

## **18.P.** ACCEPTANCE BY FRANCHISOR

This Agreement will not be binding on Franchisor unless and until an authorized officer of Franchisor has signed it.

# **18.Q.** OPPORTUNITY FOR REVIEW BY FRANCHISEE'S ADVISORS

Franchisor recommends that Franchisee have this Agreement and the Franchise Disclosure Document reviewed by Franchisee's lawyer, accountant, and other business advisors, prior to signing this Agreement.

# **18.R.** NO PERSONAL LIABILITY BY FRANCHISOR'S EMPLOYEES, OFFICERS OR AGENTS

Franchisee agrees that the fulfillment of any of Franchisor's obligations written in this Agreement or based on any oral communications ruled to be binding in a court of law shall be Franchisor's sole obligation and none of Franchisor's employees, officers and/or authorized agents shall be personally liable to Franchisee for any reason. In addition to the foregoing, Franchisor and Franchisee are not joint employers. The foregoing shall not be construed to imply that Franchisor and/or Franchisor's agents have made any oral promises as pursuant to <u>Article 18.M.</u> of this Agreement, this written Agreement represents the sole Agreement between Franchisor and Franchisee.

## **18.S. NON-UNIFORM AGREEMENTS**

Franchisee agrees that Franchisor makes no representations or warranties that all other agreements with LMS Franchising, LLC franchisees entered into before or after the Effective Date do or will contain terms substantially similar to those contained in this Agreement. Franchisee agrees that Franchisor may waive or modify comparable provisions of other Franchise Agreements to other System franchisees in a non-uniform manner.

## **18.T** NO RIGHT TO OFFSET

Franchisee shall not, on grounds of the alleged nonperformance, material breach, or default by Franchisor of this Agreement, any other agreement between Franchisor and Franchisee, or for any other reason, withhold any payment, fee, or any other amount payable by Franchisee to Franchisor pursuant to this Agreement, including, without limitation, the payment of the Royalty Fee and Advertising Contributions, or any other payment obligation by Franchisee to Franchisor. Franchisee shall not have the right to offset or withhold any liquidated or unliquidated amount allegedly due to Franchisee from Franchisor against any payment, fee, or any other amount payable to Franchisor pursuant to this Agreement or any other payment obligation by Franchisor pursuant to this Agreement or any other payment obligation by Franchisor pursuant to this Agreement or any other payment obligation by Franchisor pursuant to this Agreement or any other payment obligation by Franchisor pursuant to this Agreement or any other payment obligation by Franchisor pursuant to this Agreement or any other payment obligation by Franchisor pursuant to this Agreement or any other payment obligation by Franchisor.

## **18.U. HEADINGS**

The headings and subheadings in this Agreement are strictly for convenience and reference only, and they shall not limit, expand, or otherwise affect the interpretation and construction of the terms and conditions of this Agreement.

## **18.V. AUTHORITY TO EXECUTE**

Each party agrees, warrants and represents that it has all requisite power and authority to enter into this Agreement. The execution, delivery, and performance of this Agreement has been duly and lawfully authorized by all necessary actions of each party, and the signatory to this Agreement for each party has been duly and lawfully authorized to execute this Agreement for and on behalf of the party for whom each signatory has signed.

## 18.W. COUNTERPARTS, ELECTRONIC SIGNATURES, AND MULTIPLE COPIES

This Agreement may be executed electronically. This Agreement may be executed in counterparts, all of which counterparts shall be deemed originals and taken together shall constitute a single agreement. Executed electronic or print duplicates of this Agreement, if any, and their respective signatures shall be deemed originals.

## **18.X. JOINT AND SEVERAL LIABILITY**

If Franchisee consists of more than one person or entity, then their liability under this Agreement shall be deemed joint and several.

# [REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

#### **18.Y. RECITALS**

The parties agree that the recitals and representations contained on the first page of this Agreement constitute a part of this Agreement and are hereby fully incorporated into the terms of this Agreement.

## ARTICLE 19 NOTICES

All written notices and reports permitted or required to be delivered by this Agreement shall be deemed so delivered, at the time delivered by hand, one business day after being placed in the hands of a national commercial courier service for overnight delivery (properly addressed and with tracking confirmation), or three business days after placed in the U.S. mail by registered or certified mail, postage prepaid, and addressed to the party to be notified at its most current principal business address of which the notifying party has been notified. Reports requiring delivery shall be delivered by certified U.S. mail and/or electronically, as designated by Franchisor. The addresses for the parties set forth in the initial paragraph of this Agreement shall be used unless and until a different address has been designated by written notice to the other party. Any notice required under this Agreement shall not be deemed effective or given by Franchisee to Franchisor unless given in strict compliance with this Agreement. Notwithstanding the foregoing, the operations manual and modifications to the operations manual may be delivered and/or noticed to Franchisee by such means selected by Franchisor, including electronic notice and email.

In all cases where Franchisor's prior approval is required and no other method or timing for obtaining such approval is prescribed, Franchisee shall request such approval in writing, and, unless otherwise expressly proscribed in this Agreement, Franchisor shall respond within 10 business days after receiving Franchisee's written request and all supporting documentation, provided if Franchisor does not respond, such request shall be deemed unapproved. Franchisor's consent to, or approval of, any act or request by Franchisee shall be effective only to the extent specifically stated, and Franchisor's consent or approval shall not be deemed to waive, or render unnecessary, consent or approval of any other subsequent similar act or request.

[SIGNATURE PAGE TO FOLLOW]

**IN WITNESS WHEREOF**, the parties have executed, sealed and delivered this Agreement as of the Effective Date set forth in the first paragraph of this Agreement.

Franchisor: LMS Franchising, LLC	Franchisee:	Franchisee:	
<u>By:</u> Signature	Signature		
Name and Title (please print)	Name (please print)		
Dated	Dated		
Signature			
Name (please print)			
Dated			



**Franchise Agreement – Schedule 1** Designated Territory Acknowledgement

Pursuant to the Franchise Agreement dated \_\_\_\_\_\_, 20\_\_ by and between LMS Franchising, LLC, as Franchisor, and \_\_\_\_\_\_, as Franchisee (the "Franchise Agreement"), Franchisor and Franchisee agree:

**Franchisee's Designated Territory** – Franchisee's "Designated Territory," as such term is defined in the Franchise Agreement, including, but not limited to <u>Articles 1</u> and <u>2.A.</u>, is designated as follows:

# [IF LEFT INCOMPLETE THE DESIGNATED TERRITORY SHALL BE DESIGNATED AND DETERMINED BY FRANCHISOR]

The foregoing Designated Territory has been determined based on negotiations initiated by Franchisee. To the extent that the foregoing description of the Designated Territory includes and/or delineates geographic or political boundaries such determinations will be considered fixed as of the Effective Date of the Franchise Agreement and will not change for the purpose of this Agreement notwithstanding a change or reorganization to such boundaries or regions. All street boundaries, if any, will be deemed to end at the street center lines unless otherwise specified above.

Dated:

**Franchisor:** LMS Franchising, LLC Franchisee:

By: Signature

Signature

Name and Title

Name (please print)

Signature

Name (please print)



Franchise Agreement – Schedule 2 Statement of Franchise Owners

Franchisee represents that the following schedule is complete and accurately identifies Franchisee's Owners, Franchisee's Managing Owner, and their respective ownership interests in Franchisee. Defined terms shall have the meanings set forth in the Franchise Agreement between Franchisor and Franchisee.

If Franchisee is a Corporate Entity, Franchisee represents and affirms to Franchisor that the following list identifies each and every Owner of Franchisee and their respective ownership interests.

Owner Name	Owner Address	Ownership Interest Percentage
Name of designated Managing Owner:		

#### Dated:

**Franchisor:** LMS Franchising, LLC Franchisee:

By:

Signature

Signature

Name and Title

Name (please print)

Signature

Name (please print)



**Franchise Agreement – Schedule 3** Center Location Acknowledgement

As of the Effective Date of the Franchise Agreement, Franchisor and Franchisee agree that:

1. Franchisee's Designated Territory is:

[DESIGNATED TERRITORY TYPE]

2. Initial Franchise Fee. Franchisee's Initial Franchise Fee is:

[APPLICABLE FRANCHISE FEE]

3. <u>Franchisee's Center Location</u>. If the Franchised Business is a Mobile Little Medical School Plus Center and if the location of the Center is known and approved by Franchisor, the approved Center location is identified below:

Dated:

**Franchisor:** LMS Franchising, LLC Franchisee:

By: Signature

Signature

Name and Title

Name (please print)

Signature

Name (please print)



**Franchise Agreement – Exhibit 1** Franchise Owner and Spouse Agreement and Guaranty



## FRANCHISE OWNER AND SPOUSE AGREEMENT AND GUARANTY

This Franchise Owner and Spouse Agreement and Individual Guaranty (the "Agreement") is individually entered into by you as either an owner of \_\_\_\_\_\_\_\_\_ (hereinafter referred to as "**Franchisee**"), Franchisee, or the spouse of the owner of franchisee and is given and signed by you in favor of LMS Franchising, LLC, franchisor of the Little Medical School franchise system and in favor of LMS Franchising, LLC's successors and assigns, upon the terms and conditions set forth in this Agreement. In this Agreement LMS Franchising, LLC is referred to as "**us**", "**our**" or "**we**", and each individual that signs this Agreement is referred to as "**you**".

## **Recitals and Representations**

WHEREAS, you agree that we have developed a distinctive and proprietary system (the "System") for the establishment, development and operation of a Little Medical School Business, a Mobile Business with or without a Center that offers, sells and provides curriculum-based educational programs that focus on medicine, science and the benefits of good health for children ages four to 14 years old, and other products and services that Franchisor authorizes (the "Approved Services and Products") under the Licensed Marks (defined below) (each, a "Little Medical School");

WHEREAS, Franchisee has entered into a Little Medical School Business Franchise Agreement (the "Franchise Agreement") for the ownership, development and operation of a Little Medical School Business (the "Franchised Business");

WHEREAS, you have received and have thoroughly reviewed the completed Franchise Agreement, including the completed Schedules and Exhibits attached thereto;

WHEREAS, we have recommended that you thoroughly review the Franchise Agreement, this Agreement and all exhibits and schedules to the Franchise Agreement with a lawyer selected and hired by you;

WHEREAS, you represent to us that you are either: (a) an Owner of Franchisee such that you own or control a legal, equitable or beneficial ownership or equity interest in Franchisee and/or otherwise meet the definition of an "Owner" as set forth in this Agreement; and/or that you are (b) the "Spouse" of an Owner of Franchisee;

WHEREAS, you acknowledge that this Agreement will apply to you individually, jointly and severally with all others who sign this Agreement (including if this Agreement is signed in counterparts or electronically among other Owners and Spouses);

WHEREAS, you acknowledge that this Agreement personally obligates you to guarantee Franchisee's obligations to us and obligates you to brand protection, confidentiality and non-competition restrictions and covenants and that you enter into this Agreement to induce us to enter into the Franchise Agreement with Franchisee; and

WHEREAS, you acknowledge that we are relying on this Agreement and that without this Agreement we would not have entered into and/or would not be simultaneously entering into the Franchise Agreement with Franchisee.

NOW THEREFORE, to induce us to enter into the Franchise Agreement and as consideration to us for entering into the Franchisee Agreement with Franchisee and other consideration, the receipt and sufficiency of which you acknowledge, you agree as follows:

## 1. Recitals and Representations.

You agree that the foregoing Recitals and Representations are true and accurate and constitute a material part of this Agreement and are hereby incorporated into the main body of this Agreement.

## 2. Definitions.

Supplementing the terms and definitions contained in the Recitals and Representations:

"<u>Administrative Office(s)</u>" refers to and means the fixed administrative offices and/or facilities from which Little Medical School Businesses are established, operated and managed.

"<u>Approved Services and Products</u>" shall have the meaning defined in the "Recitals" section of this Agreement and shall further refer to and mean those products and services that we authorize for sale by Little Medical School Businesses. We shall exclusively designate and determine the Approved Services and Products and we, in our Reasonable Business Judgment, may change, modify, reduce or supplement the Approved Services and Products that must be offered and sold by the Franchised Business and those products and services that may not be sold by the Franchised Business. The operations manual, subject to changes that we may make from time to time and our right to change and modify the Approved Services and Products, shall designate the Approved Services and Products that must be offered and sold by the Franchised Business. The Services and Products and Services and Products, shall designate the Approved Services and Products that must be offered and sold by the Franchised Business. The Franchised Business. The Approved Services and Products that must be offered and sold by the Franchised Business. The Proved Services and Products that must be offered and sold by the Franchised Business. The Franchised Business may only offer and sell the Approved Services and Products.

"Business Management System" refers to and means the software, internet, web based and/or cloud based system or systems, point of sale system or systems and customer relationship management system or systems as same may be individually or collectively designated by us, in our Reasonable Business Judgment, as being required for use by the Franchised Business, including, but not limited to, the day-to-day sales, ordering, operations and management of the Franchised Business. We reserve the right to modify and designate alternative Business Management Systems as we determine in our Reasonable Business Judgment. Without limitation to the foregoing, the Business Management System may include: (a) multiple point of sale systems installed and maintained on-site at the Administrative Office or Little Medical School Business Center; (b) portable tablet and/or computer systems utilized on-site when providing services to customers of the Franchised Business; (c) web based, private server based, network based and/or cloud based customer ordering systems, processing systems, production systems and/or service delivery systems; and (d) customer membership and rewards systems.

"Business Management System Data" refers to and means the forms, data, tools, customer information, inventory and sales information that: (a) is pre-populated or entered into the Business Management System utilized by Franchisee; (b) is entered (whether by us or Franchisee) into the Business Management System utilized by Franchisee; and/or (c) is recorded, stored and/or maintained by the Business Management System in connection with the management and operations of the Franchised Business.

"<u>Center</u>" refers to and means a fixed retail location from which a System franchisee offers and provides Approved Services and Products.

"<u>Competitive Business</u>" refers to and means any business that is the same as or similar to a Little Medical School Business including any business that offers, sells and/or provides services and/or

products relating to children's educational and entertainment programs and related products and/or services.

"<u>Confidential Information</u>" refers to and means all of Franchisor's and Franchisor's affiliates trade secrets, methods, standards, techniques, procedures, data and information, as same may exist as of the Effective Date of this Agreement and as same may be developed, modified and supplemented in the future, constituting and comprising: (a) methods, specifications, standards, policies, procedures, information, concepts, programs and systems relating to the development, establishment, marketing, promotion and operation of Little Medical School Businesses; (b) information concerning consumer preferences for services, products, materials and supplies used or sold by Little Medical School Businesses, and specifications for and knowledge of suppliers of inventory, equipment, products, supplies and procedures used or sold by Little Medical School Businesses; (c) information concerning customers, customer lists, email lists, database lists, product sales, operating results, financial performance and other financial data of Little Medical School Businesses; (d) Business Management System Data; (e) current and future information contained in the operations manual; (f) Know-How; and (g) System Curriculum and Materials, other than those portions of the System Curriculum and Materials that are authorized for disclosure to customers of the Franchised Business.

"<u>Copyrights</u>" refers to and means all works and materials for which we or any affiliate of ours has secured common law or registered copyright protection and we utilize and/or allow Little Medical School Business franchisees to use, sell or display in connection with the development, marketing and/or operation of a Little Medical School Business, whether as of the Effective Date or any time in the future.

"<u>Core Curriculum Suite</u>" refers to and means, as designated by Franchisor in Franchisor's Reasonable Business Judgment, a core suite of lesson plans and other materials and supplies for students and instructors. Franchisor, in Franchisor's Reasonable Business Judgment may modify, replace, and/or substitute the programs comprising the Core Curriculum Suite. Franchisee must use the Core Curriculum Suite in the services offered by the Franchised Business.

"<u>Corporate Entity</u>" refers to and means a corporation, limited liability company, partnership or other corporate legal entity that is not an individual person.

"Digital Media" refers to and means any interactive or static electronic document, application or media that is connected to and/or in a network of computers, servers and/or other devices linked by communications software, part of the world wide web (including, but not limited to websites), linked by the internet or part of a web based application, software application, smart phone based application or social media platform including, but not limited to social media platforms and applications such as Facebook, LinkedIn, Twitter, Pinterest, Instagram, SnapChat, and YouTube, and world wide web and internet based directories and local directories that refers, references, identifies, reviews, promotes and/or relates, in any way, to Little Medical School Businesses, the Franchised Business, the Licensed Marks, the System and/or us. Digital Media further includes the System Website, web pages and website subdomains associated with and/or related to the Franchised Business and all web pages, blog posts, videos, articles, social media accounts and pages, website directory pages, information, sub-domains and all other media and/or publications relating to the System that is displayed and/or transmitted digitally.

"<u>Effective Date</u>" refers to the "Effective Date" of the Franchise Agreement as the term "Effective Date" is set forth and defined in the Franchise Agreement. If, for any reason, the Effective Date cannot be determined by reference to the Franchise Agreement, the Effective Date shall be the date that you sign this Agreement.

"<u>Franchised Business</u>" refers to and means Little Medical School Business to be developed, owned and operated by Franchisee pursuant to the terms of the Franchise Agreement.

"<u>Franchisee's Administrative Office</u>" refers to and means the Little Medical School Administrative Office from which Franchisee establishes, operates and manages the Franchised Business.

"<u>Franchisee's Designated Territory</u>" refers to and means the "Designated Territory" as such term is set forth and defined in the Franchise Agreement.

"<u>Franchisee's Little Medical School Business Center</u>" refers to and means, if applicable, the Center from which Franchisee offers and provides Approved Services and Products in accordance with the System and the terms and conditions of this Agreement and the operations manual.

"<u>Immediate Family</u>" refers to and means the spouse of a person and any other member of the household of such person, including, without limitation, children of such person.

"Intellectual Property" refers to and means, individually and collectively, our Licensed Marks, Copyrights, Know-How, and System.

"<u>Know-How</u>" refers to means our trade secrets and proprietary information relating to the development, establishment, marketing, promotion and/or operation of a Little Medical School Business including, but not limited to, methods, techniques, inventory, products and services standards and specifications and information reflected in, included in, comprising and/or constituting a part of the System. Without limitation to the foregoing, Know-How shall further include information contained in the operations manual and the Confidential Information.

"<u>Licensed Marks</u>" refers to and means the trademarks, service marks, emblems and indicia of origin, including the "Little Medical School" trademark, Little Medical School logo, Trade Dress, and other trade names, service marks, trademarks, logos, slogans and designs authorized by us in connection with the identification of Little Medical School Businesses and the Approved Services and Products, provided that such trade names, trademarks, service marks, logos and designs are subject to modification, replacement and discontinuance by us in our Reasonable Business Judgment.

"Operations Manual" refers to and means, individually and collectively, the manual(s) designated by us and relating to the development and/or operations of Little Medical School Businesses including, but not limited to, the policies, procedures and requirements for the development and operation of Little Medical School Businesses. The operations manual may consist of one or more volumes, handbooks, manuals, written materials, videos, electronic media files, cloud/internet based list-service, intranet, internet based and accessed databases, computer media, email, webinars and other materials as may be modified, added to, replaced or supplemented by us from time to time in our Reasonable Business Judgment, whether by way of supplements, replacement pages, franchise bulletins, or other official pronouncements or means. Subject to our modification from time to time and based on our Reasonable Business Judgment, the operations manual shall, among other things, designate the Approved Services and Products that must be offered and sold by the Franchised Business. Only Approved Services and Products may be offered and sold by the Franchised Business.

"<u>**Owner**</u>" refers to and means collectively, individually, jointly and, as of the Effective Date: (a) the officers and directors of Franchisee (including the officers and directors of any general partner of Franchisee) who hold an ownership interest in Franchisee and/or in any Corporate Entity that maintains an ownership interest in Franchisee; (b) the managing member or manager of Franchisee, if franchisee

is a limited liability company; (c) all holders of a 5% or more direct or indirect ownership interest in Franchisee and/or of any entity directly or indirectly controlling Franchisee; and (d) the Managing Owner(s).

"<u>Prohibited Activities</u>" refers to and means any or all of the following: (a) owning and/or having any legal or equitable interest (whether as an individual proprietor or as an owner, partner, member or shareholder of a Corporate Entity or, in any similar capacity) in a Competitive Business (other than owning an interest of 3% or less in a publicly traded company that is a Competitive Business); (b) operating, managing, funding and/or performing services (whether as an employee, officer, director, manager, consultant, representative, agent, and/or creditor or in any similar capacity) for a Competitive Business; (c) diverting or attempting to divert any business or customers from us (or one of our affiliates or franchisees); and/or (d) inducing any customer or client of ours (or of one of our affiliates or franchisees) or of Franchisee to any other person business that is not a Little Medical School Business.

"Reasonable Business Judgment" refers to our business judgment and means and relates to any and all decisions, actions and choices made by us concerning or relating to this Agreement, the Franchise Agreement, the System, Little Medical School Businesses, Franchisee's Little Medical School Business Center, and/or the Franchised Business where we undertake or make such decision with the intention of benefitting or acting in a way that could benefit the System including, as examples and without limitation, enhancing the value of the Licensed Marks, increasing customer satisfaction, minimizing potential customer confusion as to the Licensed Marks, determining designated territory markets, minimizing potential customer confusion as to the location of Little Medical School Businesses, expanding brand awareness of the Licensed Marks, implementing marketing and accounting control systems, approving products, services, supplies and equipment. Franchisee agrees that when a decision, determination, action and/or choice is made by us in our Reasonable Business Judgment that such decision, determination, action or choice made by us shall take precedence and prevail, even if other alternatives, determinations, actions and/or choices are reasonable or arguably available and/or preferable. Franchisee agrees that in connection with any decision, determination, action and/or choice made by us in our Reasonable Business Judgment that: (a) we possess a legitimate interest in seeking to maximize our profits; (b) we shall not be required to consider Franchisee's individual economic or business interests as compared to the overall System; and (c) should we economically benefit from such decision, determination, action and/or choice that such economic benefit to us shall not be relevant to demonstrating that we did not exercise reasonable business judgment with regard to our obligations under the Franchise Agreement and/or with regard to the System. Franchisee agrees that neither Franchisee and/or any third party, including, but not limited to, any third party acting as a trier of fact, shall substitute Franchisee's or such third party's judgment for our Reasonable Business Judgment. Franchisee further agrees that should Franchisee challenge our Reasonable Business Judgment in any legal proceeding that Franchisee shall possess the burden of demonstrating, by clear and convincing evidence, that we failed to exercise our Reasonable Business Judgment.

"Restricted Period" refers to and means the 24 month period after the earliest to occur of the following: (a) the expiration of the Franchise Agreement; (b) the termination of the Franchise Agreement; (c) the date on which Franchisee, in compliance with the terms of the Franchise Agreement, assigns the Franchise Agreement to another person (other than you or your Spouse or an Immediate Family Member) provided that you do not and your Spouse does not own or hold, in the assignee, any direct or indirect ownership and/or equity interest whether legal, equitable or otherwise; (d) if you are an Owner of Franchisee, the date on which you, in compliance with the terms of the Franchise Agreement, cease to be an Owner of Franchise; or (e) if you are the Spouse of an Owner of Franchisee, the date on which your Spouse, in compliance with the terms of the Franchise Agreement, ceases to be an Owner of Franchisee, that if a court of competent jurisdiction determines that this period of time is too long to be enforceable, then the "Restricted Period" means the 18 month period after the earliest to occur of the following: (a) the expiration of the Franchise Agreement; (b) the termination of the Franchise Agreement; (c) the date on which Franchisee, in compliance with the terms of the Franchise Agreement, assigns the Franchise Agreement to another person (other than you or your Spouse or an Immediate Family Member) provided that you do not and your Spouse does not own or hold, in the assignee, any direct or indirect ownership and/or equity interest whether legal, equitable or otherwise; (d) if you are an Owner of Franchisee, the date on which you, in compliance with the terms of the Franchise the date on which your Spouse, in compliance with the terms of the Franchise the date on which your Spouse, in compliance with the terms of the Franchise Agreement, ceases to be an Owner of Franchisee.

"<u>Restricted Territory</u>" refers to and means the geographic area: (a) comprising Franchisee's Designated Territory; (b) within a 25 mile radius surrounding Franchisee's Designated Territory or, if Franchisee is not granted a designated territory, then a 25 mile radius surrounding Franchisee's Little Medical School Business Center; (c) within a 25 mile radius surrounding the Little Medical School Business Centers for all other Little Medical School Businesses operating and/or under development as of the Effective Date; and (d) within a 25 mile radius surrounding the Little Medical School Businesses Centers for all other Little Medical School Businesses that are in operation or under development during all or any part of the Restricted Period; provided, however, that if a court of competent jurisdiction determines that the foregoing Restricted Territory is too broad to be enforceable, then the "Restricted Territory" means the geographic area within Franchisee's Designated Territory plus a 25 mile radius surrounding Franchisee's Designated Territory or, if Franchisee's Little Medical School Businesses Center.

"Spouse" refers to and means, as of the Effective Date, the legal spouse of an Owner.

"System" refers to and means our system for the development, establishment and operation of Little Medical School Businesses including, but not limited to: (a) the Approved Services and Products, System Supplies and services, procedures and systems that are designated by us, whether presently or in the future, for use in connection with the development, establishment, marketing, promotion and operation of a Little Medical School Business; (b) the Licensed Marks; (c) the Trade Dress; (d) Copyrights; (e) other trade names, service marks, signs, and logos, copyrights and trade dress that is designated by us, whether presently or in the future, for use in connection and operation of a Little Medical School Business; (b) the Licensed Marks; (c) the Trade Dress; (d) Copyrights; (e) other trade names, service marks, signs, and logos, copyrights and trade dress that is designated by us, whether presently or in the future, for use in connection with the development, establishment, marketing, promotion and operation of a Little Medical School Business; (f) operations manual; (g) Business Management System Data; (h) Know-How; (i) Confidential Information; (j) Digital Media; and (k) System Curriculum and Materials. All determinations as to the system including components to the system and modifications and replacements thereto shall be determined by us in our Reasonable Business Judgment.

"<u>System Curriculum and Materials</u>" refers to and means the curriculum, course guides, program materials and such other programs, materials, equipment and products that we, in our Reasonable Business Judgment, designate from time to time and as may be modified, replaced and/or supplemented from time to time by us, in our Reasonable Business Judgment. Without limitation to the foregoing the System Curriculum and Materials includes the Core Curriculum Suite.

"<u>System Supplies</u>" refers to and means all: (a) merchandise, inventory, products, supplies, and/or goods constituting or comprising the Approved Services and Products or, a portion thereof, authorized for sale by the Franchised Business or designated for the preparation of Approved Services and Products; (b) products, supplies, services, and/or goods used to prepare, provide, offer, and/or sell services constituting or comprising the Approved Services and Products; (c) products, supplies, and/or goods as designated by Franchisor for the marketing, sale, provision, and/or delivery of the Approved Services and Products including, without limitation, uniforms, point of sale displays, packaging; (d) furniture, fixtures, and

equipment designated by Franchisor; and (e) other items as designated by us in the operations manual, and, as may be modified and supplemented by us from time to time, in our Reasonable Business Judgment, as being required for the development and operation of the Franchised Business.

"<u>System Website</u>" refers to and means the web page and/or pages located on the world wide web at the www.LittleMedicalSchool.com URL (uniform resource locator) and shall further include all webpages and subdomains that are a part of www.LittleMedicalSchool.com, or as designated by us as being associated with the URL of www.LittleMedicalSchool.com and/or Little Medical School Businesses.

"<u>Trade Dress</u>" refers to and means the Little Medical School Business designs, images, marketing materials, packaging, branding and/or branding images which we authorize and require Franchisee to use in connection with the operation of the Franchised Business and as may be revised and further developed by us from time to time.

"Transfer" refers to and means a transfer, sale and/or assignment whether legally, equitably or otherwise.

**3.** Additional Acknowledgments by You. In addition to the representations and acknowledgments contained in the Recitals and Representations, above, and incorporated into this Agreement, you acknowledge and represent that:

(a) as of the Effective Date you are an Owner and/or Spouse;

(b) that you are signing this Agreement in your individual capacity and that you are bound to the terms and conditions of this Agreement and irrespective of any change in your status as an Owner and/or Spouse;

(c) in your capacity as an Owner of Franchisee or as the Spouse of an Owner of Franchisee that you have and will be gaining access to, among other things, the System and Intellectual Property;

(d) you acknowledge that all of the components and aspects of the System and Intellectual Property (both individually and as they relate to one another collectively) are critical to our success as the franchisor of the System and to the overall System;

(e) you acknowledge that we need to protect the System and Intellectual property and that to do so we require that you, in your individual capacity, to agree to the brand protection, non-competition and other covenants and restrictions contained in this Agreement and that you personally guarantee the financial and other obligations of Franchisee to us; and

(f) you acknowledge that the terms of this Agreement are fair and reasonable and that you have elected, based on your own decision, to enter into this Agreement to induce us to enter into the Franchise Agreement with Franchisee.

## 4. Intellectual Property, Brand Protection and Non-Competition Covenants and Restrictions.

(a) <u>Know-How</u>. You agree that: (i) you will not use the Know-How in any business or capacity other than the Franchised Business; (ii) you will maintain the confidentiality of the Know-How at all times; (iii) you will not make unauthorized copies of documents containing any Know-How; (iv) you will take such reasonable steps as we may ask of you from time to time to prevent unauthorized use or disclosure of the Know-How; and (v) you will stop using the Know-How immediately if you are no longer an Owner of Franchisee or your Spouse is no longer an Owner of Franchisee, as applicable. You will not use the Intellectual Property for any purpose other than the

development and operation of the Franchised Business pursuant to the terms of the Franchise Agreement and operations manual. You agree to assign to us or our designee, without charge, all rights to any Improvement developed by you, including the right to grant sublicenses. If applicable law precludes you from assigning ownership of any Improvement to us, then such Improvement shall be perpetually licensed by you to us free of charge, with full rights to use, commercialize, and sublicense the same.

(b) <u>Non-Competition During Franchise Relationship</u>. Subject to the terms and conditions of <u>Article 5</u> of this Agreement, below, you represent and agree that while you are an Owner of Franchisee or while your Spouse is an Owner of Franchisee (as applicable) that you will not engage in any Prohibited Activities. You acknowledge and agree that this restriction is fair and reasonable and that if you did engage in a Prohibited Activity that such actions would constitute acts of unfair competition and will irreparably harm us and the System.

(c) <u>Non-Competition After Franchise Relationship</u>. You represent, acknowledge and agree that during the Restricted Period you will not engage in any Prohibited Activities; provided, however, that the Prohibited Activity relating to having an interest in a Competitive Business will only apply with respect to a Competitive Business that is located within or provides competitive goods or services to customers/clients who are located within the Restricted Territory. If you engage in any Prohibited Activities during the Restricted Period, then you agree that your Restricted Period will be extended by the period of time during which you were engaging in the prohibited activity (any such extension of time will not be construed as a waiver of your breach or otherwise impair any of our rights or remedies relating to your breach). You acknowledge and agree that this restriction is fair and reasonable and that if you did engage in a Prohibited Activity that such actions would constitute acts of unfair competition and will irreparably harm us and the System.

(d) <u>Confidentiality Restrictions</u>. You represent, acknowledge and agree that, at all times you: (i) shall not use the Confidential Information in any business or capacity other than the Franchised Business; (ii) shall maintain the confidentiality of the Confidential Information; (iii) shall not make unauthorized copies of documents containing any Confidential Information; (iv) shall take such reasonable steps as we may ask of you and/or Franchisee from time to time to prevent unauthorized use or disclosure of the Confidential Information; (v) shall immediately and permanently stop using the Confidential Information upon the expiration or termination of the Franchise Agreement; (vi) shall immediately and permanently stop using the Confidential Information if you are no longer an Owner of Franchisee and/or the Spouse of an Owner; (vii) shall immediately and permanently stop using the Confidential Information upon Franchisee's Transfer of the Franchise Agreement; and (viii) shall not disclose the Confidential Information to any third party except in a legal proceeding pursuant to an order of a court of competent jurisdiction and after affording us no less than 15 business days prior notice and an opportunity for us, at our election, to appear in such action.

(e) <u>Immediate Family Members</u>. You acknowledge that should you circumvent the purpose and protections (due to us) of this Agreement by disclosing Know-How to an immediate family member (*i.e.*, parent, sibling, child, or grandchild) we will and the System will be irreparably harmed. You acknowledge that if you did disclose the Know-How to an immediate family member and your immediate family member used the Know-How to engage in activities that, for you, qualify as Prohibited Activities as defined above, that we and the System will be irreparably harmed. You agree that as between you and us that you are in a better position to know if you permitted and/or provide an immediate family member with access to the Know-How. Therefore, you agree that you will be presumed to have violated the terms of this Agreement if any member of your immediate family (i) engages in any Prohibited Activities during any period of time during which you are prohibited from engaging in the Prohibited Activities or (ii) uses or discloses the Know-How. However, you may rebut this presumption by providing evidence conclusively demonstrating that you did not disclose the Know-How nor permit disclosure of the Know-How to the family member.

(f) <u>Reasonableness of Covenants and Restrictions</u>. You acknowledge and agree that: (i) the terms of this Agreement are reasonable both in time and in scope of geographic area; and (ii) you have sufficient resources and business experience and opportunities to earn an adequate living while complying with the terms of this Agreement. You waive any right to challenge the terms of this Agreement as being overly broad, unreasonable or otherwise unenforceable. Although you and we both believe that the covenants in this Agreement are reasonable in terms of scope, duration and geographic are, we may at any time unilaterally modify the terms of this <u>Article 4</u> (Intellectual Property, Brand Protection and Non-Competition Covenants and Restrictions) by limiting the scope of the Prohibited Activities, narrowing the definition of a Competitive Business, shortening the duration of the Restricted Period, reducing the geographic scope of the Restricted Territory and/or reducing the scope of any other covenant imposed upon you under this <u>Article 4</u> to ensure that the terms are enforceable under applicable law.

(g) <u>Breach</u>. You agree that failure to comply with these <u>Article 4</u> Intellectual Property, Brand Protection and Non-Competition Covenants and Restrictions will cause irreparable harm to us and/or other Little Medical School Business franchisees for which there is no adequate remedy at law. Therefore, you agree that any violation of these covenants will entitle us to injunctive relief. You agree that we may apply for such injunctive relief, without bond, but upon due notice, in addition to such further and other relief as may be available at equity or law, and the sole remedy of yours, in the event of the entry of such injunction, will be the dissolution of such injunction, if warranted, upon a hearing duly held (all claims for damages by reason of the wrongful issuance of any such injunction being expressly waived hereby). If a court requires the filing of a bond notwithstanding the preceding sentence, the parties agree that the amount of the bond shall not exceed \$1,000. None of the remedies available to us under this Article are exclusive of any other, but may be combined with others under this Agreement, or at law or in equity, including injunctive relief, specific performance and recovery of monetary damages.

# 5. Transfer Restrictions and Non-Competition Covenants and Restrictions.

Notwithstanding anything contained in this Agreement to the contrary, you expressly acknowledge and agree that if you are an Owner, and/or the Spouse of an Owner, that, prior to Transferring an Owner's equity and/or ownership interests in Franchisee that, among other things, Franchisee must notify us and obtain our written consent. Likewise, you acknowledge and agree that under the Franchise Agreement that prior to Franchisee's Transfer of the Franchise Agreement, among other things, Franchisee must notify us and obtain our written consent. For our protection and to prevent the subversion of the non-competition covenants contained in <u>Article 4</u> of this Agreement and, to induce us to enter into the Franchise Agreement with Franchisee, you agree, that:

(a) if you are an Owner, should Franchisee fail to properly and timely notify us in writing of the proposed Transfer of your equity and/or ownership interests in Franchisee and/or should Franchisee, fail to obtain our consent to the proposed Transfer of your equity and/or ownership interests in Franchisee (which we may either reject or approve, in accordance with the terms and conditions of the Franchise Agreement), you shall remain subject to the non-competition covenants contained in <u>Article 4</u> of this Agreement and irrespective of any purported and/or actual Transfer in violation of the terms and conditions of the Franchise Agreement;

(b) if you are a Spouse, should Franchisee fail to properly and timely notify us in writing of the proposed Transfer of your Spouse's equity and/or ownership interests in Franchisee and/or should Franchisee, fail to obtain our consent to the proposed Transfer of your Spouse's equity

and/or ownership interests in Franchisee (which we may either reject or approve, in accordance with the terms and conditions of the Franchise Agreement), you shall remain subject to the non-competition covenants contained in <u>Article 4</u> of this Agreement and irrespective of any purported and/or actual Transfer in violation of the terms and conditions of the Franchise Agreement;

(c) if you are an Owner, should Franchisee fail to properly and timely notify us in writing of the proposed Transfer of the Franchise Agreement to a third party and/or should Franchisee, fail to obtain our consent to the proposed Transfer of the Franchise Agreement to a third party (which we may either reject or approve, in accordance with the terms and conditions of the Franchise Agreement), you shall remain subject to the non-competition covenants contained in <u>Article 4</u> of this Agreement and irrespective of any purported and/or actual Transfer in violation of the terms and conditions of the Franchise Agreement; and

(d) if you are the Spouse of an Owner, should Franchisee fail to properly and timely notify us in writing of the proposed Transfer of the Franchise Agreement to a third party and/or should Franchisee, fail to obtain our consent to the proposed Transfer of the Franchise Agreement to a third party (which we may either reject or approve, in accordance with the terms and conditions of the Franchise Agreement), you shall remain subject to the non-competition covenants contained in <u>Article 4</u> of this Agreement and irrespective of any purported and/or actual Transfer in violation of the terms and conditions of the Franchise Agreement.

## 6. Personal Guaranty of Franchise Agreement and Financial Obligations.

To secure Franchisee's financial obligations under the Franchise Agreement and all ancillary agreements executed by Franchisee in connection with the Franchise Agreement, including, but not limited to, any agreement for the purchase of goods or services from us or an affiliate of ours (collectively the "<u>Ancillary</u> <u>Agreements</u>") you individually, jointly and severally, and personally and unconditionally:

(a) guarantee to us and our successor and assigns, that Franchisee shall punctually satisfy and pay all of Franchisee's payment and other obligations under the Franchise Agreement;

(b) guarantee to us and our successor and assigns, that Franchisee shall punctually satisfy and pay all of Franchisee's payment and other obligations under the Ancillary Agreements;

(c) agree, at all times, to be personally bound by and personally liable for each and every fee, payment and monetary obligation due from Franchisee to us pursuant to the terms of the Franchise Agreement (including, but not limited to, the fee obligations of <u>Article 5</u> of the Franchise Agreement, the advertising obligations of <u>Article 9</u> of the Franchise Agreement, and the indemnification obligations of <u>Article 10</u> of the Franchise Agreement);

(d) agree, at all times, to be personally bound by and personally liable for each and every fee, payment and monetary obligation due from Franchisee to us and/or our affiliates under the Ancillary Agreements;

(e) do, at all times, hereby personally guarantee payment of each and every fee, payment and monetary obligation due or that may become due from Franchisee to us pursuant to the terms of the Franchise Agreement including, but not limited to, the fee obligations of <u>Article 5</u> of the Franchise Agreement, the advertising obligations of <u>Article 9</u> of the Franchise Agreement, and the indemnification obligations of <u>Article 10</u> of the Franchise Agreement; and

(f) do, at all times, hereby personally guarantee payment of each and every fee, payment and monetary obligation due or that may become due from Franchisee to us pursuant to the terms of the Ancillary Agreements.

**You waive:** (a) acceptance and notice of acceptance by us of the foregoing undertakings; (b) notice of demand for payment of any indebtedness guaranteed; (c) protest and notice of default to any party with respect to the indebtedness guaranteed; (d) any right you may have to require that an action be brought against Franchisee or any other person as a condition of liability; and (e) the defense of the statute of limitations in any action hereunder or for the collection of any indebtedness hereby guaranteed.

You agree that: (a) your direct and immediate liability under this guaranty shall be joint and several with Franchisee and all other signatories to this Agreement; (b) you will render any payment required under the Franchise Agreement and the Ancillary Agreements upon demand if Franchisee fails or refuses punctually to do so; (c) your liability shall not be contingent or conditioned upon pursuit by us of any remedies against Franchisee or any other person; and (d) liability shall not be diminished, relieved or otherwise affected by any extension of time, credit or other indulgence that we may grant to Franchisee or to any other person, including the acceptance of any partial payment or performance, or the compromise or release of any claims, none of which shall in any way modify or amend this guarantee, which shall be continuing and irrevocable during the term of each of the Franchise Agreement and the Ancillary Agreements and following the termination, expiration or Transfer of each of the Franchise Agreement and the Ancillary Agreements to the extent any financial obligations under any such Franchise Agreement and Ancillary Agreements survive such termination, expiration or Transfer. This guaranty will continue unchanged by the occurrence of any bankruptcy with respect to Franchisee or any assignee or successor of Franchisee or by any abandonment of one or more of the Franchise Agreement and/or and Ancillary Agreements by a trustee of Franchisee. Neither your obligation to make payment in accordance with the terms of this undertaking nor any remedy for enforcement shall be impaired, modified, changed, released or limited in any manner whatsoever by any impairment, modification, change, release or limitation of the liability of Franchisee or its estate in bankruptcy or of any remedy for enforcement, resulting from the operation of any present or future provision of the U.S. Bankruptcy Act or other statute, or from the decision of any court or agency.

# 7. Arbitration, Consent to Jurisdiction and Venue, and Cross-Default.

Any dispute between the parties relating to this Agreement shall be brought in accordance with the dispute resolution procedures set forth in the Franchise Agreement. Notwithstanding the foregoing, if any of the dispute resolution procedures set forth in the Franchise Agreement conflict with any of the terms of this Agreement, the terms of this Agreement shall prevail. Without limitation to the foregoing, you agree that:

(a) <u>Arbitration</u> – Except, at our option, as to any claims or disputes related to or concerning a breach of this Agreement by you that may entitle us to the award of injunctive relief, you agree that any and all disputes, controversies, and claims, arising from and/or related to this Agreement, shall be submitted to the American Arbitration Association ("AAA") for binding arbitration. Arbitration shall be conducted by one arbitrator in accordance with the AAA's then current rules for commercial disputes, except as may be otherwise required in this Agreement. All arbitration proceedings shall be conducted in St. Louis County, Missouri or, if suitable AAA facilities are not available in St. Louis County, Missouri then at a suitable AAA location selected by the arbitrator that is located closest to St. Louis County, Missouri.

In connection with binding arbitration, you agree that:

(i) All matters relating to arbitration, will be governed by the United States Federal Arbitration Act, except as expressly or otherwise set forth in this Agreement;

(ii) The arbitration hearing shall be conducted within 180 days of the demand for arbitration;

(iii) The arbitrator shall render written findings of fact and conclusions of law;

(iv) Except as may be otherwise required and/or prohibited by this Agreement, the arbitrator has the right to award or include in his or her award any relief that he or she determines to be proper, including monetary damages, interest on unpaid sums, specific performance, injunctive relief, attorneys' fees, and costs and expenses as allowable under this Agreement. Notwithstanding the foregoing, under no circumstance shall the Arbitrator be authorized to award or declare the Licensed Marks to be generic or invalid; and

(v) Judgment upon the arbitrator's award may be entered in any court of competent jurisdiction.

(b) <u>Consent to Jurisdiction and Venue</u> – You agree that any judicial action or legal proceeding must be brought in a court of competent jurisdiction located within Missouri and within St. Louis County or the county closest to St. Louis County. You do hereby irrevocably consent to and waive any objection to such jurisdiction or venue. Without limitation to the foregoing and notwithstanding same, you agree that we, at our election, may bring any legal action or proceeding seeking a temporary restraining order, preliminary injunction, or any action seeking our enforcement of an arbitration award or any judicial decision in the federal or state court located in the county and state where you reside.

(c) <u>Acknowledgment as to Cross-Default</u> – You acknowledge and agree that a breach of this Agreement by you shall constitute a material event of default under the Franchise Agreement, permitting us, among other things, to terminate the Franchise Agreement in accordance with the terms thereof.

#### 8. Miscellaneous.

(a) If either party hires an attorney or files suit against the other party in relating to and alleging a breach of this Agreement, the losing party agrees to pay the prevailing party's reasonable attorneys' fees and costs incurred in connection with such breach.

(b) This Agreement will be governed by, construed and enforced under the laws of Missouri and the courts in that state shall have jurisdiction over any legal proceedings arising out of this Agreement.

(c) Any claim, defense or cause of action that you may have against us or against Franchisee, regardless of cause or origin, cannot be used as a defense against our enforcement of this Agreement.

(d) Each section of this Agreement, including each subsection and portion thereof, is severable. In the event that any section, subsection or portion of this Agreement is unenforceable, it shall not affect the enforceability of any other section, subsection or portion; and each party to this Agreement agrees that the court may impose such limitations on the terms of this Agreement as it deems in its discretion necessary to make such terms reasonable in scope, duration and geographic area.

(e) You agree that we may deliver to you any notice or other communication contemplated by this Agreement in the same manner and to the same address listed in the notice provisions of the Franchise Agreement and any such delivery shall be deemed effective for purposes of this Agreement. You may change the address to which notices must be sent by sending us a written notice requesting such change, which notice shall be delivered in the manner and to the address listed in the Franchise Agreement.

#### [SIGNATURE PAGE TO FOLLOW]

IN WITNESS WHEREOF, each undersigned has executed this Agreement as of the dates set forth below.

Owner / Spouse:	Owner / Spouse:	
Signature of Owner / Spouse	Signature of Owner / Spouse	
Name (please print individual name)	Name (please print individual name)	
Date	Date	
Signature of Owner / Spouse	Signature of Owner / Spouse	
Name (please print individual name)	Name (please print individual name)	
Date	Date	

Franchise Agreement – Exhibit 2 Confidentiality Agreement



[THIS EXHIBIT IS FOR REFERENCE PURPOSES ONLY AS A SAMPLE FORM CONFIDENTIALITY AGREEMENT THAT FRANCHISOR MAY APPROVE FOR USE BY FRANCHISEE – BEFORE USING WITH AN EMPLOYEE OR CONTRACTOR FRANCHISEE SHOULD HAVE THIS AGREEMENT REVIEWED AND APPROVED BY AN INDEPENDENT LOCAL ATTORNEY HIRED BY FRANCHISEE]



#### **<u>CONFIDENTIALITY AGREEMENT</u>** (Sample Only)

This Agreement (the "Agreement") is entered into by the undersigned ("you") in favor of:

[Insert on the Line Below Name of Franchisee that Owns and Operates Little Medical School Franchised Business]

(hereinafter referred to as "<u>us</u>", "<u>our</u>" or "<u>we</u>")

**Recitals and Representations** 

WHEREAS, we are the owners of a licensed Little Medical School Business (hereinafter referred to as the "Little Medical School Business") that we independently own and operate as a franchisee;

WHEREAS, you are or are about to be an employee, independent contractor, officer and/or director of a Little Medical School Business that is independently owned and operated by us;

WHEREAS, in the course of your employment, independent contractor relationship and/or association with us, you may gain access to Confidential Information (defined below in this Agreement) and you understand that it is necessary to protect the Confidential Information and for the Confidential Information to remain confidential;

WHEREAS, our franchisor, LMS Franchising, LLC is not a party to this agreement and does not own or manage Little Medical School Business but is an intended third party beneficiary of this Agreement; and

WHEREAS, this Agreement is not an employment agreement and is only a confidentiality agreement in connection with information, materials and access that may be provided to you in connection with Little Medical School Business.

NOW THEREFORE, you acknowledge and agree as follows:

**1. Recitals and Representations.** You agree that the foregoing Recitals and Representations are true and accurate and shall constitute a part of this Agreement and are hereby incorporated into the main body of this Agreement.

**2. Definitions.** For purposes of this Agreement, the following terms have the meanings given to them below:

"<u>Business Management System</u>" refers to and means the software and/or internet or cloud based system and/or systems, point of sale system or systems and customer relationship management system or systems as used in connection with the operations of Little Medical School Business.

"<u>Business Management System Data</u>" refers to and means the forms, data, tools, customer information, inventory and sales information, and other information that is entered into and/or maintained on the Business Management System of Little Medical School Business.

"<u>Confidential Information</u>" refers to and means: (a) non-public methods, specifications, standards, policies, procedures, information, concepts, programs and systems relating to the development, establishment, marketing, promotion and operation of Little Medical School Business; (b) information concerning customers, customer lists, email lists, database lists, product sales, operating results, financial performance and other financial data of Little Medical School Business; (c) customer lists and information related to Little Medical School Business; (d) Business Management System Data; (e) current and future information contained in Little Medical School operations manual made available to the Little Medical School Business by LMS Franchising, LLC; and (f) class and event curriculum, course-work, instructional materials, merchandise, inventory, and service procedures that are not disclosed to the public but used by the Little Medical School Business.

"<u>Digital Media</u>" refers to and means any interactive or static electronic document, application or media including, but not limited to, www.LittleMedicalSchool.com, social media platforms and applications such as Facebook, LinkedIn, Twitter, Pinterest, Instagram, SnapChat, YouTube, and world wide web and internet based directories and local directories that refers, references, identifies, reviews, promotes and/or relates, in any way, to Little Medical School Business or other Little Medical School Business.

"<u>Licensed Marks</u>" refers to and means the word marks, trademarks, service marks, and logos now or hereafter utilized in the operation of a Little Medical School Business, including, but not limited to, the "Little Medical School" word mark, associated logos, and any other trademarks, service marks or trade names that we designate for use in a Little Medical School Business.

"<u>Operations Manual</u>" refers to and means the confidential operations manual made available to Little Medical School Business by our franchisor or as otherwise designated by us. The operations manual may consist of one or more volumes, handbooks, manuals, written materials, video, electronic media files, cloud/internet based list-service, intra-net, internet based and accessed databases, computer media, webinars and other materials as may be modified, added to, replaced or supplemented.

"*Trade Dress*" refers to and means Little Medical School designs, images, marketing materials, packaging, branding and/or branding images used in connection with the operation of Little Medical School Business.

**3**. Your Access to Confidential Information. In addition to the representations and acknowledgments contained in the Recitals and Representations, above, you acknowledge and represent that in your capacity as an employee, independent contractor, officer and/or director of Little Medical School Business that you will be gaining access to, among other things, the Confidential Information. You acknowledge that the terms of this Agreement are fair and reasonable.

**4. Protection of the Confidential Information.** You agree that: (i) you will not use the Confidential Information in any business or capacity other than the Little Medical School Business; (ii) you will maintain the confidentiality of the Confidential Information at all times; (iii) you will not make unauthorized copies of documents containing the Confidential Information; (iv) you will take such reasonable steps as the we may ask of you from time to time to prevent unauthorized use or disclosure of the Confidential Information; and (v) you will stop using the Confidential Information immediately at our request or demand. You will not use the Confidential Information for any purpose other than for the performance of your duties on behalf of us and in accordance with the scope of your work with us.

**5. Reasonableness of Covenants and Restrictions.** You agree that the terms of this Agreement are reasonable and fair and that you have sufficient resources and business experience and opportunities to earn an adequate living while complying with the terms of this Agreement. You hereby waive any right to

## challenge the terms of this Agreement as being overly broad, unreasonable or otherwise unenforceable.

**6. Breach.** You agree that failure to comply with the terms of this Agreement will cause irreparable harm to us and to our franchisor LMS Franchising, LLC, and other Little Medical School franchisees for which there is no adequate remedy at law. Therefore, you agree that any violation of these covenants will entitle us or our Franchisor LMS Franchising, LLC to injunctive relief. You agree that we and/or our Franchisor LMS Franchising, LLC to injunctive relief, without bond, but upon due notice, in addition to such further and other relief as may be available at equity or law, and the sole remedy of yours, in the event of the entry of such injunction, will be the dissolution of such injunction, if warranted, upon a hearing duly held (all claims for damages by reason of the wrongful issuance of any such injunction being expressly waived hereby). If a court requires the filing of a bond notwithstanding the preceding sentence, you agree that the amount of the bond shall not exceed \$1,000. None of the remedies available to us under this Article are exclusive of any other, but may be combined with others under this Agreement, or at law or in equity, including injunctive relief, specific performance and recovery of monetary damages.

#### 7. Miscellaneous.

(a) If we hire an attorney or file suit against you because you have breached this Agreement and if we prevail in such lawsuit, you agree to pay the reasonable attorney fees and costs that we incur.

(b) Each section of this Agreement, including each subsection and portion thereof, is severable. In the event that any section, subsection or portion of this Agreement is unenforceable, it shall not affect the enforceability of any other section, subsection or portion; and each party to this Agreement agrees that the court may impose such limitations on the terms of this Agreement as it deems in its discretion necessary to make such terms reasonable in scope, duration and geographic area.

#### (c) YOU ACKNOWLEDGE THAT THIS IS NOT AN EMPLOYMENT AGREEMENT.

#### (d) YOU ACKNOWLEDGE AND AGREE THAT OUR FRANCHISOR, LMS FRANCHISING, LLC, IS NOT A PARTY TO THIS AGREEMENT BUT IS AN INTENDED THIRD PARTY BENEFICIARY OF THIS AGREEMENT.

IN WITNESS WHEREOF, each of the undersigned has executed this Agreement as of the date or dates set forth below.

Individual Signature of Restricted Party

Individual Signature of Restricted Party

Name (please print)

Name (please print)

Date: \_\_\_\_\_

Date:



#### Franchise Agreement – Exhibit 3 Assignment of Telephone Numbers and Digital Media Accounts



#### ASSIGNMENT OF TELEPHONE NUMBERS AND DIGITAL MEDIA ACCOUNTS

(for the benefit of LMS Franchising, LLC and its assigns)

THIS ASSIGNMENT OF TELEPHONE NUMBERS AND DIGITAL MEDIA ACCOUNTS ASSIGNMENT ("Assignment") is entered into between \_\_\_\_\_\_ (the "Assignor") and LMS Franchising, LLC and its successors and assigns (the "Assignee").

WHEREAS, Assignee is the franchisor of the Little Medical School Business franchise system (the "Little Medical School Business Franchise System");

WHEREAS, Assignor, as franchisee, and Assignee, as franchisor, are parties to a Little Medical School Business Franchise Agreement (the "Franchise Agreement")

WHEREAS, the term "Digital Media" shall refer to and mean "any interactive or static electronic document, application or media that is connected to and/or in a network of computers, servers and/or other devices linked by communications software, part of the world wide web (including, but not limited to websites), linked by the internet or part of a web based application, software application, smart phone based application or social media platform including, but not limited to social media platforms and applications such as Facebook, LinkedIn, Twitter, Pinterest, Instagram, SnapChat, and YouTube, and world wide web and internet based directories and local directories that refers, references, identifies, reviews, promotes and/or relates, in any way, to a Little Medical School Business, Little Medical School Businesses, Assignor's Little Medical School Business and/or trademarks associated with Little Medical School Business website, web pages and website subdomains (including those related to, associated with and/or a part of Little Medical School Business Franchise System) associated with and/or related to Assignor's Little Medical School Business Franchise System) associated with and/or related to Assignor's Little Medical School Business Franchise System) associated with and/or related to Assignor's Little Medical School Business Franchise System) associated with and/or related to Assignor's Little Medical School Business Franchise System) associated with and/or related to Assignor's Little Medical School Business Franchise System) associated with and/or related to Assignor's Little Medical School Business and all web pages, blog posts, videos, articles, information, sub-domains, and all other media and/or publications relating to Little Medical School Business Franchise System that is displayed and/or transmitted digitally"; and

WHEREAS, in connection with Assignor's establishment and operation of a Little Medical School Business, Assignor will be utilizing accounts, information, phone numbers and Digital Media subject to strict requirements set forth in the Franchise Agreement.

NOW THEREFORE, Assignor, in exchange for good and valuable consideration provided and paid by Assignee (receipt of which is hereby acknowledged), agrees:

1. That Assignor does hereby assign to assignee all telephone numbers, facsimile numbers, listings, domain names and Digital Media that is associated with Assignor's Little Medical School Business including, the following (all collectively referred to as the "Media"):

- (a) All phone numbers, facsimile numbers and listings that are currently, or in the future, associated with Assignor's Little Medical School Business;
- (b) The following telephone and facsimile numbers:

#### (c) All Digital Media, all Digital Media accounts and all Digital Media log-in information.

The foregoing shall not be construed and/or interpreted as Assignees acknowledgment and/or agreement that Assignor owns and/or possesses any ownership interests in the foregoing telephone numbers, accounts and/or Digital Media. Any and all rights of Assignor in and to same exist subject to a limited license pursuant to Little Medical School Business Franchise Agreement which shall take precedence and govern. However, this Assignment is intended by Assignor and Assignee to be an instrument that may be relied upon by all third parties to authorize and permit the assignments and transfers set forth in this Assignment and to facilitate the transfer of accounts and media to within the control of Assignee. Nothing contained in this Assignment shall be used to construe nor imply that Assignor possesses any ownership interests or rights in the Digital Media and in the event of any inconsistency or conflict between this Assignment and the Franchise Agreement, the Franchise Agreement shall take precedence and govern.

2. This Assignment will become effective automatically upon the termination or expiration of the Franchise Agreement for any reason. As to all third parties proof of the expiration or termination of the Franchise Agreement shall exist exclusively upon the written declaration of Assignee and Assignee's declaration shall be dispositive and not subject to challenge. Assignor agrees that all third parties may rely on this Assignment for the purpose of taking any and all actions to ensure that access to and control of the Media is maintained by Assignee.

# UTILIZATION OF THIS ASSIGNMENT SHALL EXIST AT THE SOLE DISCRETION OF ASSIGNEE AND FOR THE SOLE BENEFIT OF ASSIGNEE.

Assignee: LMS Franchising, LLC Assignor:

Signature

Signature

Name and Title (please print)

Name (please print)

Dated

Dated



**Franchise Agreement – Exhibit 4** ACH Authorization Form



AUTOMATED CLEARING HOUSE PAYMENT AUTHORIZATION FORM

Franchisee Information:		
Franchisee Name		Business No.
Franchisee Mailing Address	(street)	Franchisee Phone No.
Franchisee Mailing Address	(city, state, zip)	
Contact Name, Address and I	Phone Number (if different fro	m above)
Franchisee Fax No.		Franchisee Email Address
Bank Account Information	:	
Bank Name		
Bank Mailing Address (street		
Bank Account No.	[] Checking [] (check one)	Savings Bank Routing No.
Bank Phone No.		
listed above and Franchisee a debit shall be made from tim between Franchisor and Fran Franchisor. Franchisee agree administration of these debit force and effect until Franch manner as to afford Franchiso	authorizes the Bank to accept the to time in an amount sufficient inchisee as well as to cover an es to be bound by the Nation entries. Debit entries will be in hisor has received written notion or and the Bank a reasonable op	nchisor") to initiate debit entries to Franchisee's account with the Bank and to debit the amount of such entries to Franchisee's account. Each ent to cover any fees payable to Franchisor pursuant to any agreement by purchases of goods or services from Franchisor or any affiliate of nal Automated Clearing House Association (NACHA) rules in the hitiated only as authorized above. This authorization is to remain in full fication from Franchisee of its termination in such time and in such portunity to act on it. Franchisee shall notify Franchisor of any changes m at least 30 days before such change becomes effective.
Signature:		Date:
Name:		Federal Tax TD No.:
Its:		
NOTE: FRANCHI	SEE MUST ATTACH A VO	DIDED CHECK RELATING TO THE BANK ACCOUNT



Franchise Agreement – Exhibit 5 General Release



#### **GENERAL RELEASE**

#### TO ALL TO WHOM THESE PRESENTS SHALL COME OR MAY CONCERN, KNOW THAT:

, as RELEASOR, in consideration of good and valuable consideration received from:

LMS Franchising, LLC, as RELEASEE, receipt of which is hereby acknowledged, releases and discharges the RELEASEE, RELEASEE'S heirs, officers, members, agents, executors, administrators, successors and assigns, from all claims, actions, causes of action, suits, debts, dues, sums of money, accounts, reckonings, bonds, bills, specialties, covenants, contracts, controversies, agreements, contracts, promises, variances, trespasses, damages, judgments, extents, executions, claims, and demands whatsoever, in law, admiralty or equity which against the RELEASEE, the RELEASOR, RELEASOR'S heirs, executors, administrators, successors and assigns ever had, now have or hereafter can, shall or may, have for, upon, or by reason of any matter, cause or thing whatsoever from the beginning of the world to the day of the date of this RELEASE. The words "RELEASOR" and "RELEASEE" include all releasors and releasees under this Release. This Release may not be changed orally.

The following language applies to franchisees in Washington State:

This General Release is not intended as a waiver of those rights of the undersigned which cannot be waived under applicable state franchise laws nor is it intended to relieve RELEASEE, directly or indirectly, from liability imposed by the Washington Franchise Investment Protection Act or the rules adopted thereunder.

[SIGNATURE PAGE TO FOLLOW]

IN WITNESS WHEREOF, the **RELEASOR** has hereunto set RELEASORS' hand and seal on the date set forth below.

**Releasor:** 

Signature

Name (please print)

Date \_\_\_\_\_

NOTARY SIGNATURE, SEAL AND INFORMATION: On \_\_\_\_\_\_\_before me, the undersigned, personally appeared \_\_\_\_\_\_\_personally known to me or proven to me on the basis of satisfactory evidence to be the individual(s) whose name(s) is (are) subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their capacity/capacities, and that by his/her/their signature(s) on the instrument, the individual(s), or the person upon behalf of which the individual(s) acted, executed the instrument.

Notary Signature and Seal



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT F** LIST OF FRANCHISEES

FRANCHISEE	S AS OF DECEMBER 31, 2023		
State	Designated Territory	Franchisee	Phone Number/Email
California	San Francisco Bay Area – East Bay	KalGold Technologies, Inc.	Hari Tirumalasetty (925) 380-9684
	San Francisco Bay Area – South Bay	KalGold Technologies, Inc.	Hari Tirumalasetty (925) 380-9684
	San Francisco Bay Area – South Bay	KalGold Technologies, Inc.	Hari Tirumalasetty (925) 380-9684
Colorado	Denver East	MTF Childcare LLC	Michael Fay (781) 879-5660
	Denver West	MTF Childcare LLC	Michael Fay (781) 879-5660
Florida	Suncoast	Shauniece O. Lee	Shauniece O. Lee (941) 840-3670
	Treasure Coast	Excellent Futures LLC	Jason Brown (772) 529-3828
	Tampa Bay	Inspiring Stem, LLC	Kristina Helton (813) 863-1896
	Broward County	Excellent Futures, LLC	Jason Brown (772) 529-3828
Georgia	North Atlanta	MTF Childcare LLC	Michael Fay (781) 879-5660
Hawaii	Oahu	Keiki Enrichment Hawaii LLC	Sam Kim (808) 735-8811
Illinois	Chicago West	JC Vek Holdings, LLC	Shaun & Sara Willis (630) 800-6801
Maryland	Baltimore	MTF Childcare, LLC	Michael Fay (781) 879-5660
	Montgomery East *	MTF Childcare LLC	Michael Fay (781) 879-5660
Mississippi	Mid South **	MidSouth LLC	Ulric & Keena Duncan (662) 280-0053
Missouri	Kansas City	Carey Rawson	Carey Rawson (913) 485-6684
	St. Louis	MTF Childcare LLC	Michael Fay (781) 879-5660
New Jersey	North East New Jersey	Sandhya Bohini	Sandhya Bohini (510) 789-3018
New York	Manhattan	Aurora Skills Enterprises, LLC	Dawn Young (917) 406-6813
	Queens	Aurora Skills Enterprises, LLC	Dawn Young (917) 406-6813
North Carolina	Research Triangle	Vast and Vested, LLC	Brittney McBride (984) 888-7919
Pennsylvania	Philadelphia	Academy for Cardiovascular Collaboration LLC	Jon George (215) 575-5906
	Pittsburgh	MTF Childcare LLC	Michael Fay (781) 879-5660
Texas	Houston North	Quality Education Services, LLC	Jay Hughes (713) 827-8084
	Houston Pearland	MTF Childcare LLC	Michael Fay (781) 879-5660
	Houston West	MTF Childcare LLC	Michael Fay (781) 879-5660

	Rio Grande Valley	Precision Management & Consulting Services, LLC	Maria Maples (956) 345-1163
	San Antonio	Bianca Brewster	Bianca Brewster (956) 898-2886
Virginia	Fairfax East	MTF Childcare LLC	(781) 879-5660
Washington	Seattle	Kanaiya Ventures LLC	Ashmeeta Madhav (650) 450-0067

\* Territory also includes portions of Tennessee \*\* Territory also includes portions of the District of Columbia



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT G** LIST OF FRANCHISEES THAT HAVE LEFT THE SYSTEM

FRANCHISEES THAT HAVE LEFT THE SYSTEM AS OF DECEMBER 31, 2023			
State	Designated Territory	Franchisee	Phone Number
California	Los Angeles	Lou Cottingham	(310) 913-2331
Georgia	North Atlanta	Unnati Tillu***	(631) 428-5731
Hawaii	Oahu	Sue Anne Bigelow***	(808) 639-7572
Maryland	Baltimore	Marion Beck***	(410) 994-8494
New Jersey	Middlesex County	Monica Patel	(732) 887-9827
		Jay Patel	
Pennsylvania	Pittsburgh	Kristin Lin***	(412) 897-9066

\*\*\*Transferred location



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT H** STATE SPECIFIC ADDENDA

#### California FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

### The registration of this franchise offering by the California Department of Financial Protection and Innovation does not constitute approval, recommendation, or endorsement by the commissioner.

1. <u>Item 17 "Renewal, Termination, Transfer and Dispute Resolution: The Franchise Relationship,"</u> is supplemented by the addition of the following:

A. THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE DISCLOSURE DOCUMENT.

B. The franchisor, any person or franchise broker in Item 2 of the FDD is not subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a *et seq.*, suspending or expelling such persons from membership in such association or exchange.

C. California Business and Professions Code Sections 20000 through 20043 establish the rights of the franchisee concerning termination, transfer, or non-renewal of a franchise. If the Franchise Agreement contains a provision that is inconsistent with the law, the law will control.

D. The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law. (11 U.S.C.A. Sec. 101 et seq.).

E. The Franchise Agreement contains a covenant not to compete, which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

F. The Franchise Agreement requires binding arbitration. The arbitration will occur in Missouri with the costs being borne by the franchisee and franchisor.

Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5 Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a Franchise Agreement restricting venue to a forum outside the State of California.

G. The Franchise Agreement requires application of the laws of the State of Missouri. This provision may not be enforceable under California law.

2. Section 31125 of the California Corporations Code requires us to give you a Disclosure Document, in a form containing the information that the commissioner may by rule or order require, before a solicitation of a proposed material modification of an existing franchise.

3. You must sign a general release of claims if you renew or transfer your franchise. California Corporations Code Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Sections 31000 through 31516).

4. Business and Professions Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 through 20043).

5. <u>Item 6 "Other Fees,"</u> is supplemented by the addition of the following statement: "The highest interest rate allowed by law in the State of California is 10%."

6. The following URL address is for the franchisor's website: <u>www.LittleMedicalSchool.com</u>.

7. California's Franchise Investment Law (Corporations Code sections 31512 and 31512.1) states that any provision of a franchise agreement or related document requiring the franchisee to waive specific provisions of the law is contrary to public policy and is void and unenforceable. The law also prohibits a franchisor from disclaiming or denying (i) representations it, its employees or its agents make to you, (ii) our ability to rely on any representations it makes to you, or (iii) any violation of the law.

OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF Financial Protection and Innovation. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF Financial Protection and Innovation AT <u>WWW.DFPI.CA.GOV</u>.

No disclaimer, questionnaire, clause, or statement signed by a franchisee in connection with the commencement of the franchise relationship shall be construed or interpreted as waiving any claim of fraud in the inducement, whether common law or statutory, or as disclaiming reliance on or the right to rely upon any statement made or information provided by any franchisor, broker or other person acting on behalf of the franchisor that was a material inducement to a franchisee's investment. Any statements or representations signed by a franchisee purporting to understand any fact or its legal effect shall be deemed made only based upon the franchisee's understanding of the law and facts as of the time of the franchisee's investment decision. This provision supersedes any other or inconsistent term of any document executed in connection with the franchise.

Connecticut FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

1. <u>Item 3 "Litigation,"</u> is supplemented by the addition of the following:

A. Neither the Franchisor nor any person identified in Items 1 or 2 above has any administrative, criminal or material civil action (or a significant number of civil actions irrespective of materiality) pending against him alleging a violation of any franchise law, fraud, embezzlement, fraudulent conversion, restraint of trade, unfair or deceptive practices, business opportunity law, securities law, misappropriation of property or comparable allegations.

B. Neither the Franchisor nor any other person identified in Items 1 or 2 above has during the 10 year period immediately preceding the date of this Disclosure Document, been convicted of a felony or pleaded nolo contendere to a felony charge or been held liable in any civil action by final judgment, or been the subject of any material complaint or other legal proceeding where a felony, civil action, complaint or other legal proceeding involved violation of any franchise law, fraud, embezzlement, fraudulent conversion, restraint of trade, unfair or deceptive practices, business opportunity law, securities law, misappropriation of property or comparable allegations or which was brought by a

present or former purchaser-investor or which involves or involved the business opportunity relationship.

C. Neither the Franchisor nor any person identified in Items 1 or 2 above is subject to any currently effective injunctive or restrictive order or decree relating to the franchise, or under any federal, state or Canadian franchise, securities, business opportunity, antitrust, trade regulation or trade practice law as a result of concluded or pending action or proceeding brought by a public agency, or is a party to a proceeding currently pending in which an order is sought, relating to or affecting business opportunity activities or the seller-purchaser-investor relationship, or involving fraud, including but not limited to, a violation of any business opportunity law, franchise law, securities law or unfair or deceptive practices law, embezzlement, fraudulent conversion, misappropriation of property or restraint of trade.

D. Neither Company nor any person identified in Item 2 above is subject to any currently effective order of any national securities association or national securities exchange (as defined in the Securities & Exchange Act of 1934) suspending or expelling these persons from membership in the association or exchange.

2. <u>Item 4 "Bankruptcy,"</u> is supplemented by the addition of the following:

No entity or person listed in Items 1 and 2 of this Disclosure Document has, at any time during the previous 10 fiscal years (a) filed for bankruptcy protection, (b) been adjudged bankrupt, (c) been reorganized due to insolvency, or (d) been a principal, director, executive officer or partner of any other person that has so filed or was adjudged or reorganized, during or within one year after the period that the person held a position with the other person.

If the seller fails to deliver the products, equipment or supplies or fails to render the services necessary to begin substantial operation of the business within 45 days of the delivery date stated in your contract be canceled.

#### DISCLOSURES REQUIRED BY CONNECTICUT LAW



The State of Connecticut does not approve, recommend, endorse or sponsor any business opportunity. The information contained in this disclosure has not been verified by the state. If you have any questions about this investment, see an attorney before you sign a contract or agreement.

#### BUSINESS OPPORTUNITY DISCLOSURE

The following business opportunity disclosure is provided by LMS Franchising, LLC, a registered business in the State of Connecticut.

Disclosure Document is dated: March 15, 2024

Exhibit J "FDD Receipts," is supplemented with the addition of the following:

The Receipt for this Disclosure Document (Exhibit "J") is supplemented to add the following:

1. THIS FRANCHISE WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

2. THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS BEFORE THE EXECUTION BY THE PROSPECTIVE FRANCHISEE, OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS BEFORE THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE DISCLOSURE DOCUMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

3. THIS DISCLOSURE DOCUMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT AND THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

4. NO STATEMENT, QUESTIONNAIRE OR ACKNOWLEDGEMENT SIGNED OR AGREED TO BY A FRANCHISEE IN CONNECTION WITH THE COMMENCEMENT OF THE FRANCHISE RELATIONSHIP SHALL HAVE THE EFFECT OF: (I) WAIVING ANY CLAIMS UNDER ANY APPLICABLE STATE FRANCHISE LAW, INCLUDING FRAUD IN THE INDUCEMENT, OR (II) DISCLAIMING RELIANCE ON ANY STATEMENT MADE BY ANY FRANCHISOR, FRANCHISE SELLER, OR OTHER PERSON ACTING ON BEHALF OF THE FRANCHISOR. THIS PROVISION SUPERSEDES ANY OTHER TERM OF ANY DOCUMENT EXECUTED IN CONNECTION WITH THE FRANCHISE.

> Illinois FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

#### DISCLOSURE REQUIRED BY THE STATE OF ILLINOIS

Illinois law governs the Franchise Agreement.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a Franchise Agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a Franchise Agreement may provide for arbitration to take place outside of Illinois.

Franchisee's rights upon Termination and Non-Renewal are set forth in Sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiting any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Indiana FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

1. <u>Item 8, "Restrictions on Sources of Products and Services,"</u> is supplemented by the addition of the following:

Under Indiana Code Section 23-2-2.7-1(4), the franchisor will not obtain money, goods, services, or any other benefit from any other person with whom the franchisee does business, on account of, or in relation to, the transaction between the franchisee and the other person, other than for compensation for services rendered by the franchisor, unless the benefit is promptly accounted for, and transmitted by the franchisee.

2. <u>Item 6, "Other Fees" and Item 9, "Franchisee's Obligations"</u>, are supplemented, by the addition of the following:

The franchisee will not be required to indemnify franchisor for any liability imposed upon franchisor as a result of franchisee's reliance upon or use of procedures or products that were required by franchisor, if the procedures or products were utilized by franchisee in the manner required by franchisor.

3. <u>Item 17, "Renewal, Termination, Transfer and Dispute Resolution,"</u> is supplemented, by the addition of the following:

A. Indiana Code 23-2-2.7-1(7) makes unlawful unilateral termination of a franchise unless there is a material violation of the Franchise Agreement and termination is not in bad faith.

B. Indiana Code 23-2-2.7-1(5) prohibits a prospective general release of claims subject to the Indiana Deceptive Franchise Practices Law.

C. ITEM 17(r) is amended subject to Indiana Code 23-2-2.7-1(9) to provide that the post-term noncompetition covenant shall have a geographical limitation of the territory granted to Franchisee.

D. ITEM 17(v) is amended to provide that Franchisees will be permitted to commence litigation in Indiana for any cause of action under Indiana Law.

E. ITEM 17(w) is amended to provide that in the event of a conflict of law, Indiana Law governs any cause of action that arises under the Indiana Disclosure Law or the Indiana Deceptive Franchise Practices Act.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Item 17, "Renewal, Termination, Transfer and Dispute Resolution," is supplemented, by the addition of the following:

A. The general release required as a condition of renewal, sale, and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

B. A Franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

C. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

D. The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101, et seq.).

Michigan FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

1. THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU.

A. A prohibition of your right to join an association of Franchisees.

B. A requirement that you assent to a release, assignment, novation, waiver or estoppel that deprives you of rights and protections provided in this act. This shall not preclude you, after entering into a Franchise Agreement, from settling any and all claims.

C. A provision that permits us to terminate a franchise before the expiration of this term except for good cause. Good cause shall include your failure to comply with any lawful provision of the Franchise Agreement and to cure the failure after being given written notice of the failure and a reasonable opportunity, which in no event need be more than 30 days, to cure the failure.

D. A provision that permits us to refuse to renew a franchise without fairly compensating you by repurchase or other means for the fair market value at the time of expiration of your inventory, supplies, equipment, fixtures and furnishings. Personalized materials that have no value to us and inventory, supplies, equipment, fixtures and furnishings not reasonably required in the conduct of the franchise

business are not subject to compensation. This subsection applies only if: (a) the term of the franchise is less than five years, and (b) you are prohibited by the Franchise Agreement or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising or other commercial symbol in the same area subsequent to the expiration of the franchise or you do not receive at least six months advance notice of our intent not to renew the franchise.

E. A provision that permits us to refuse to renew a franchise on terms generally available to other Franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.

F. A provision requiring that litigation be conducted outside this state. This shall not preclude you from entering into an agreement, at the time of litigation, to conduct litigation at a location outside this state.

G. A provision that permits us to refuse to permit a transfer of ownership of a franchise, except for good cause. The subdivision does not prevent us from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

(i) The failure of the proposed transferee to meet our then current reasonable qualifications or standards.

(ii) The fact that the proposed transferee is our or Sub-franchisor's competitor.

(iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.

(iv) Your or proposed transferee's failure to pay us any sums or to cure any default in the Franchise Agreement existing at the time of the proposed transfer.

H. A provision that requires you to resell to us items that are not uniquely identified with us. This subdivision does not prohibit a provision that grants us a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants us the right to acquire the assets of a franchise for the market or appraised value and has failed to cure the breach in the manner provided in Item 17(g).

I. A provision that permits us to directly or indirectly convey, assign or otherwise transfer our obligations to fulfill contractual obligations to you unless a provision has been made for providing the required contractual services.

2. If our most recent financial statements are unaudited and show a net worth of less than \$100,000, you may request that we arrange for the escrow of initial investment and other funds you paid until our obligations, if any, to provide real estate, improvements, equipment, inventory, training or other items included in the franchise offering are fulfilled. At our option, a surety bond may be provided in place of escrow.

3. THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENFORCEMENT BY THE ATTORNEY GENERAL.

4. Any questions regarding this notice should be directed to: State of Michigan, Consumer Protection Division, Attention: Franchise Bureau, 670 Law Building, Lansing, MI 48913; telephone number (517) 373-3800.

#### ADDITIONAL RISK FACTORS:

1. THESE FRANCHISES HAVE BEEN REGISTERED UNDER THE MINNESOTA FRANCHISE ACT. REGISTRATION DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE COMMISSIONER OF COMMERCE OF MINNESOTA OR A FINDING BY THE COMMISSIONER THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

2. THE MINNESOTA FRANCHISE ACT MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WHICH IS SUBJECT TO REGISTRATION WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION, BY THE FRANCHISEE, WHICHEVER OCCURS FIRST, A COPY OF THIS PUBLIC OFFERING STATEMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE FRANCHISE. THIS PUBLIC OFFERING STATEMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR AN UNDERSTANDING OF ALL RIGHTS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

#### AMENDMENT OF FDD DISCLOSURES:

A. <u>Item 6, "Other Fees</u>", Not sufficient funds are governed by Minnesota Statute 604.113, which puts a cap of \$30 on service charges.

B. <u>Item 13, "Trademarks"</u>, Item 13 is supplemented by the addition of the following: As required by the Minnesota Franchise Act, Minn. Stat. Sec. 80C.12(g), we will reimburse you for any costs incurred by you in the defense of your right to use the marks, so long as you were using the marks in the manner authorized by us, and so long as we are timely notified of the claim and given the right to manage the defense of the claim including the right to compromise, settle or otherwise resolve the claim, and to determine whether to appeal a final determination of the claim.

C. <u>Item 17, "Renewal, Termination, Transfer and Dispute Resolution,"</u> Item 17 is supplemented by the addition of the following: With respect to franchises governed by Minnesota law, we will comply with Minn. Stat. Sec. 80C.14, Subds. 3, 4 and 5, which require, except in certain specified cases, that you be given 90 days- notice of termination (with 60 days to cure) and 180 days-notice of non-renewal of the Agreement.

D. <u>Item 17 "Renewal, Termination, Transfer and Dispute Resolution,"</u> Item 17 is supplemented by the addition of the following: Item 17 shall not provide for a prospective general release of claims against us that may be subject to the Minnesota Franchise Law. Minn. Rule 2860.4400D prohibits a franchisor from requiring a franchise to assent to a general release.

E. Minn. Stat. §80C.21 and Minn. Rule 2860.4400J prohibit us from requiring litigation to be conducted outside Minnesota. In addition, nothing in the Disclosure Document or Franchise Agreement can abrogate

or reduce any of your rights as provided for in Minnesota Statutes, Chapter 80C, or your rights to any procedure, forum or remedies provided for by the laws of the jurisdiction.

F. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

New York FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SERVICES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN ANYTHING IN THIS FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CAN NOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS THAT ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2. The following is to be added at the end of Item 3:

With the exception of what is stated above, the following applies to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal, or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature, or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation, or trade

practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of the "Summary" sections of Item 17(c), titled "**Requirements for a franchisee to renew or extend**," and Item 17(m), entitled "**Conditions for franchisor approval of transfer**":

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

4. The following language replaces the "Summary" section of Item 17(d), titled "**Termination by franchisee**": You may terminate the agreement on any grounds available by law.

5. The following is added to the end of the "Summary" sections of Item 17(v), titled "**Choice of forum**," and Item 17(w), titled "**Choice of law**":

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or the franchisee by Article 33 of the General Business Law of the State of New York

6. Franchise Questionnaires and Acknowledgements -- No statement, questionnaire, or acknowledgment signed or agreed to by a franchise in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any. statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

7. Receipts--Any sale made must be in compliance with § 683(8) of the Franchise Sale Act (N.Y. Gen. Bus. L. § 680 et seq.), which describes the time period a Franchise Disclosure Document (offering prospectus) must be provided to a prospective franchise before a sale may be made. New York law requires a franchisor to provide the Franchise Disclosure Document at the earlier of the first personal meeting, 10 business days before the execution of the franchise or other agreement, or the payment of any consideration that relates to the franchise relationship.

North Dakota FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

1. Item 5, "Initial fees", Item 5 is supplemented by the addition of the following:

Refund and cancellation provisions will be inapplicable to franchises operating under North Dakota Law, North Dakota Century Code Annotated Chapter 51-19, Sections 51-19-01 through 51-19-17. If franchisor elects to cancel this Franchise Agreement, franchisor will be entitled to a reasonable fee for its evaluation of you and related preparatory work performed and expenses <u>actually</u> incurred.

2. Item 6, "Other Fees", Item 6 is supplemented by the addition of the following:

No consent to termination or liquidated damages shall be required from franchisees in the State of North Dakota.

3. <u>Item 17, "Renewal, Termination, Transfer and Dispute Resolution,"</u> Item 17 is supplemented by the addition of the following:

A. Any provision requiring a franchisee to sign a general release upon renewal of the Franchise Agreement has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

B. Any provision requiring a franchisee to consent to termination or liquidation damages has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

C. Covenants restricting competition contrary to Section 9-08-06 of the North Dakota Century Code, without further disclosing that such covenants may be subject to this statute, are unfair, unjust and inequitable. Covenants not to compete such as those mentioned above are generally considered unenforceable in the State of North Dakota.

D. Any provision in the Franchise Agreement requiring a franchisee to agree to the arbitration or mediation of disputes at a location that is remote from the site of the franchisee's business has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law. The site of arbitration or mediation must be agreeable to all parties and may not be remote from the franchisee's place of business.

E. Any provision in the Franchise Agreement which designates jurisdiction or venue or requires the franchisee to agree to jurisdiction or venue in a forum outside of North Dakota is void with respect to any cause of action which is otherwise enforceable in North Dakota.

F. Apart from civil liability as set forth in Section 51-19-12 of the N.D.C.C., which is limited to violations of the North Dakota Franchise Investment Law (registration and fraud), the liability of the franchisor to a franchise is based largely on contract law. Despite the fact that those provisions are not contained in the franchise investment law, those provisions contain substantive rights intended to be afforded to North Dakota residents and it is unfair to franchise investors to require them to waive their rights under North Dakota Law.

G. Any provision in the Franchise Agreement requiring that the Franchise Agreement be construed according to the laws of a state other than North Dakota are unfair, unjust or inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

H. Any provision in the Franchise Agreement which requires a franchise to waive his or her right to a jury trial has been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

4. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any

statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

#### **Rhode Island FDD Amendment**

Amendments to the Little Medical School Franchise Disclosure Document

Item 17, "Renewal, Termination, Transfer and Dispute Resolution," Item 17 is supplemented by the addition of the following:

A. The Rhode Island Franchise Investment Act, R.I. Gen. Law Ch. 395 Sec. 19-28.1-14 provides that a provision in a Franchise Agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under the Rhode Island Franchise Investment Act.

B. Any general release as a condition of renewal, termination or transfer will be void with respect to claims under the Rhode Island Franchise Investment Act.

Virginia FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

Item 17, "Renewal, Termination, Transfer and Dispute Resolution," Item 17(h) is supplemented by the addition of the following:

Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the Little Medical School Franchise Agreement do not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Washington FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

RCW 19.100.180 may supersede the Franchise Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the Franchise Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the Franchise Agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the Franchise Agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the Franchise Agreement or elsewhere are void and unenforceable in Washington.

Franchisees who receive financial incentives to refer franchise prospects to Franchisors may be required to register as franchise brokers under the laws of Washington State.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Wisconsin FDD Amendment Amendments to the Little Medical School Franchise Disclosure Document

Item 17, "Renewal, Termination, Transfer and Dispute Resolution," Item 17 is supplemented by the addition of the following:

The Wisconsin Fair Dealership Law Title XIV-A Ch. 135, Section 135.01-135.07 may affect the termination provision of the Franchise Agreement.



### STATE SPECIFIC AMENDMENTS TO FRANCHISE AGREEMENT

#### CALIFORNIA FRANCHISE AGREEMENT AMENDMENT

Amendments to the LMS Franchising, LLC Franchise Agreement

In recognition of the requirements of California Franchise Investment Law, California Corporations Code Sections 31000 through 31516, the undersigned agree to the following modifications to the LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement") as follows:

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have duly executed and delivered this California Amendment to the LMS Franchising, LLC Franchise Agreement on the same date as the Franchise Agreement was executed.

Franchisor: LMS Franchising, LLC

Franchisee:

<u>By:</u> Signature

Signature

Name and Title (please print)

Name (please print)

Dated

Dated

#### HAWAII FRANCHISE AGREEMENT AMENDMENT

#### Amendments to The Little Medical School Franchise Agreement

In recognition of the requirements of the Hawaii Franchise Investment Law, the undersigned agree to the following modifications to the LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement"), as follows:

1. <u>Sub-Article 14.C.(6)</u>. Sub-article 14.C.(6), under the Article section titled "Conditions for Approval of Transfer," is supplemented by the addition of the following language:

; provided, however, that all rights enjoyed by Franchisee and any causes of action arising in Franchisee's favor from the provisions of the Hawaii Franchise Investment Law, shall remain in force; it being the intent of this provision that the non-waiver provisions of the Hawaii Franchise Investment Law be satisfied; and

The Hawaii Franchise Investment Law provides rights to the franchisee concerning non-renewal, termination and transfer of the Franchise Agreement. If this Sub-article contains a provision that is inconsistent with the Hawaii Franchise Investment Law, the Hawaii Franchise Investment Law will control.

2. <u>Sub-Article 15.B.(8)</u>. Sub-article 15.B.(8), under the Article section titled "Conditions for Renewal," is supplemented by the addition of the following:

; provided, however, that all rights enjoyed by Franchisee and any causes of action arising in Franchisee's favor from the provisions of the Hawaii Franchise Investment Law, shall remain in force; it being the intent of this provision that the non-waiver provisions of the Hawaii Franchise Investment Law be satisfied; and

The Hawaii Franchise Investment Law provides rights to the franchise concerning non-renewal, termination and transfer of the Franchise Agreement. If this subarticle contains a provision that is inconsistent with the Hawaii Franchise Investment Law, the Hawaii Franchise Investment Law will control.

3. Each provision of this amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Hawaii Franchise Investment Law are met independently without reference to this amendment.

4. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

#### [SIGNATURE PAGE TO FOLLOW]

IN WITNESS WHEREOF, the parties have duly executed and delivered this Hawaii State amendment to the LMS Franchising, LLC Franchise Agreement on the same date as the Franchise Agreement was executed.

Franchisor: LMS Franchising, LLC	Franchisee:	
Signature	Signature	
Name and Title (please print)	Name (please print)	
Dated	Dated	

# ILLINOIS FRANCHISE AGREEMENT AMENDMENT

### Amendments to The Little Medical School Franchise Agreement

In recognition of the requirements of the Illinois Franchise Disclosure Act, 815 ILCS 705/1 to 705/45, and Ill. Admin. Code tit. 15, §200.100 et seq., the undersigned agree to the following modifications to the LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement"), as follows:

Illinois law governs the Franchise Agreement.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a Franchise Agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a Franchise Agreement may provide for arbitration to take place outside of Illinois.

Franchisee's rights upon Termination and Non-Renewal are set forth in Sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiting any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have duly executed and delivered this Illinois amendment to the LMS Franchising, LLC Franchise Agreement and, if applicable, the Development Agreement on the same date as the Franchise Agreement and Development Agreement were, respectively, executed.

Franchisor: LMS Franchising, LLC	Franchisee:	
Signature	Signature	
Name and Title (please print)	Name (please print)	
Dated	Dated	

# MARYLAND FRANCHISE AGREEMENT AMENDMENT

## Amendments to The Little Medical School Franchise Agreement

In recognition of the requirements of the Maryland Franchise Registration and Disclosure Law, the parties to the attached LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement"), as follows:

1. The Franchise Agreement provides that disputes are resolved through arbitration. A Maryland franchise regulation states that it is an unfair or deceptive practice to require a franchise to waive its right to file a lawsuit in Maryland claiming a violation of the Maryland Franchise Law. In light of the Federal Arbitration Act, there is some dispute as to whether this forum selection requirement is legally enforceable.

2. The general release required as a condition of renewal, sale, and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

3. Article 18.G. of the Franchise Agreement, under the heading "Choice of Law, Non-Binding Mediation, Binding Arbitration, and Consent to Jurisdiction," shall be amended by the addition of the following statement added to Article 18.G. of the Franchise Agreement:

A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

4. Article 18.I. of the Franchise Agreement, under the heading "Limitations of Claims," shall be amended by the addition of the following statement added to Article 18.I. of the Franchise Agreement:

Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

A general release required as a condition of renewal, sale and/or assignment or transfer of a Franchise Agreement shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

5. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

6. Each provision of this amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law are met independently without reference to this amendment.

## [SIGNATURE PAGE TO FOLLOW]

IN WITNESS WHEREOF, the parties have duly executed and delivered this Maryland amendment to the LMS Franchising, LLC Franchise Agreement and, if applicable, the Development Agreement on the same date as the Franchise Agreement and Development Agreement were, respectively, executed.

Franchisor: LMS Franchising, LLC	Franchisee:	
Signature	Signature	_
Name and Title (please print)	Name (please print)	
Dated	Dated	
	Signature	
	Name (please print)	

Dated

## MINNESOTA FRANCHISE AGREEMENT AMENDMENT

#### Amendments to The Little Medical School Franchise Agreement

In recognition of the requirements of the Minnesota Statutes, Chapter 80C. and Minnesota Franchise Rules, Chapter 2860, the parties to the attached LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement"), as follows:

1.Article 14.C of the Franchise Agreement, under the heading "Conditions for Approval of Transfer," subarticle 14.C(6) is supplemented with the addition of the following language:

; provided, however, that all rights enjoyed by Franchisee and any causes of action arising in Franchisee's favor from the provisions of the Minnesota Franchise Act, Minn. Stat. Section 80C.14 et seq. and Minnesota Rules 2860.4400(D), shall remain in force; it being the intent of this provision that the non-waiver provisions of the Minnesota Rules 2860.4400(D) be satisfied; and

Minnesota law provides a franchisee with certain termination and non-renewal rights. Minn. Stat. Sect. 80C.14 Subdivisions 3, 4, and 5 require, except in certain specified cases, that franchisee be given 180 days-notice of nonrenewal of this Agreement by Franchisor.

2. Article 15.B of the Franchise Agreement, under the heading "Conditions for Renewal," sub article 15.B(8) is supplemented with the addition of the following language:

; provided, however, that all rights enjoyed by Franchisee and any causes of action arising in Franchisee's favor from the provisions of the Minnesota Franchise Act, Minn. Stat. Section 80C.14 et seq. and Minnesota Rules 2860.4400(D), shall remain in force; it being the intent of this provision that the non-waiver provisions of the Minnesota Rules 2860.4400(D) be satisfied; and

Minnesota law provides a franchisee with certain termination and non-renewal rights. Minn. Stat. Sect. 80C.14 Subdivisions 3, 4, and 5 require, except in certain specified cases, that franchisee be given 180 days-notice of nonrenewal of this Agreement by Franchisor.

3. Under Article 11 of the Franchise Agreement, under the heading "Notification of Infringement and Claims," the subarticle 11.C. shall be supplemented by the addition of the following:

Franchisor agrees to protect Franchisee, to the extent required by the Minnesota Franchise Act, against claims of infringement or unfair competition with respect to Franchisee's use of the Marks when, in the opinion of Franchisor's counsel, Franchisee's rights warrant protection pursuant to Article 11.E. of this Agreement.

4. Under Article 14 of the Franchise Agreement, under the heading "Conditions for Approval of Transfer," the subarticle 14.C. shall be supplemented by the addition of the following:

Franchisor shall not unreasonably withhold consent to transfer the Franchise Agreement.

5. Under Article 16 of the Franchise Agreement, under the heading "Defaults and Automatic Termination Upon Written Notice Without Cure Period," the subarticle 16.A.(2). shall be supplemented by the addition of the following:

Article 16.A.(2) will not be enforced to the extent prohibited by applicable law.

6. Under Article 16 of the Franchise Agreement, under the heading "Defaults and Automatic Termination After 30 Day Cure Period," the subarticle 16.A.(4)(f), shall be supplemented by the addition of the following:

Subarticle 16.A.(4)(f) will not be enforced to the extent prohibited by applicable law.

7. Under both subarticles 16.A.(2) and 16.A.(4) of the Franchise Agreement, the following is added:

Minnesota law provides a franchisee with certain termination rights. Minn. Stat. Sect. 80C.14 Subdivisions 3, 4, and 5 require, except in certain specified cases, that franchisee be given 90 daysnotice of termination (with 60 days to cure) of this Agreement.

8. Article 18.F. of the Franchise Agreement, under the heading "Governing Law", shall be amended by the addition of the following statement added to the end of the last sentence of Article 18.F.:

; except to the extent otherwise prohibited by applicable law with respect to claims arising under the Minnesota Franchise Act.

9. Article 18.G. of the Franchise Agreement and, if Franchisee executes a Development Agreement, Article 7.6 of the Development Agreement, under the heading "Choice of Law, Non-Binding Mediation, Binding Arbitration, and Consent to Jurisdiction", shall be amended by the addition of the following statement added to the end of the last sentence of Article 18.G. of the Franchise Agreement and Article 7.6 of the Development Agreement:

; except to the extent otherwise prohibited by applicable law with respect to claims arising under the Minnesota Franchise Act.

10. Article 18.K of the Franchise Agreement, and if Franchisee executes a Development Agreement, Article 7.10 of the Development Agreement, under the heading "Waiver of Jury Trial", shall be supplemented by the addition of the following statement at the end of the sentence contained in Article 18.K. of the Franchise Agreement and Article 7.10 of the Development Agreement:

; except that nothing in this Agreement should be considered a waiver of any right conferred upon Franchisee by the Minnesota Franchise Act.

11. Article 18.I. of the Franchise Agreement and, if Franchisee executes a Development Agreement, Article 7.8 of the Development Agreement, under the heading "Limitations of Claims," shall be supplemented by the addition of the following statement:

Under the Minnesota Franchise Act, any claims between the parties must be commenced within three years of the occurrence of the facts giving rise to such claim, or such claim shall be barred.

12. Article 18 of the Franchise Agreement and if Franchisee executes a Development Agreement, Article 7 of the Development Agreement, under the heading "Enforcement and Construction," shall be supplemented by the addition of the following new subarticle 18.Z. to the Franchise Agreement and Article 7.24 of the Development Agreement:

Any foregoing acknowledgments are not intended to nor shall they act as a release, estoppel or waiver or any liability under the Minnesota Franchise Act.

13. Each provision of this amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Minnesota Franchise Act are met independently without reference to this amendment.

14. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have duly executed and delivered this Minnesota State amendment to the LMS Franchising, LLC Franchise Agreement and, if applicable, the Development Agreement on the same date as the Franchise Agreement and Development Agreement were, respectively, executed.

Franchisor: LMS Franchising, LLC	Franchisee:	
Signature	Signature	
Name and Title (please print)	Name (please print)	
Dated	Dated	
	Signature	
	Name (please print)	

Dated

# NEW YORK FRANCHISE AGREEMENT AMENDMENT

#### Amendments to The Little Medical School Franchise Agreement

In recognition of the requirements of the New York General Business Law, Article 33, Sections 680 through 695, and of the regulations promulgated thereunder (N.Y. Comp. Code R. & Regs., tit. 13, §§ 200.1 through 201.16), the parties to the attached LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement"), as follows:

1. Under Article 14.C of the Franchise Agreement, under the heading "Conditions for Approval of Transfer," the subarticle 14.C(6) is supplemented with the addition of the following language:

; provided, however, that all rights and causes of action arising in favor of Franchisee from the provisions of New York General Business Law Sections 680-695 and the regulations issued thereunder, shall remain in force; it being the intent of this provision that the non-waiver provisions of N.Y. Gen. Bus. Law Sections 687.4 and 687.5 be satisfied.

2. Under Article 15.B of the Franchise Agreement, under the heading "Conditions for Renewal," the subarticle 15.B(8) is supplemented with the addition of the following language:

; provided, however, that all rights and causes of action arising in favor of Franchisee from the provisions of New York General Business Law Sections 680-695 and the regulations issued thereunder, shall remain in force; it being the intent of this provision that the non-waiver provisions of N.Y. Gen. Bus. Law Sections 687.4 and 687.5 be satisfied.

3. Article 18 of the Franchise Agreement and, if Franchisee executes a Development Agreement, Article 7 of the Development Agreement, under the heading "Enforcement and Construction," shall be supplemented by the addition of the following new subarticle 18.Z. to the Franchise Agreement and Article 7.24 of the Development Agreement:

Nothing in this Agreement should be considered a waiver of any right conferred upon franchisee by New York General Business Law, Sections 680-695.

4. There are circumstances in which an offering made by LMS Franchising, LLC would not fall within the scope of the New York General Business Law, Article 33, such as when the offer and acceptance occurred outside the State of New York. However, an offer or sale is deemed made in New York if you are domiciled in New York or the Outlet will be opening in New York. LMS Franchising, LLC is required to furnish a New York prospectus to every prospective franchisee who is protected under the New York General Business Law, Article 33.

5. Each provision of this amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the New York General Business Law, are met independently without reference to this amendment.

6. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

#### [SIGNATURE PAGE TO FOLLOW]

IN WITNESS WHEREOF, the parties have duly executed and delivered this New York amendment to the LMS Franchising, LLC Franchise Agreement and, if applicable, the Development Agreement on the same date as the Franchise Agreement and Development Agreement were, respectively, executed.

Franchisor: LMS Franchising, LLC	Franchisee:
Signature	Signature
Name and Title (please print)	Name (please print)
Dated	Dated
	Signature
	Name (please print)
	Dated

# NORTH DAKOTA FRANCHISE AGREEMENT AMENDMENT

## Amendments to The Little Medical School Franchise Agreement

In recognition of the North Dakota Franchise Investment Law, Section 51-19, the parties to the attached LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement") agree as follows:

The North Dakota Addendum is only applicable if you are a resident of North Dakota or if your Little Medical School Business outlet will be located within the State of North Dakota.

1. <u>Article 15</u> of the Franchise Agreement is hereby amended by the addition of the following language: "Provisions requiring North Dakota franchisees to sign a general release upon renewal of the Franchise Agreement are not enforceable in North Dakota."

2. <u>Article 16</u> of the Franchise Agreement is hereby amended by the addition of the following language: "Provisions requiring North Dakota Franchisees to consent to termination or liquidated damages are not enforceable in North Dakota."

3. <u>Articles 6 and 17</u> of the Franchise Agreement are hereby amended by the addition of the following language: "Covenants not to compete such as those mentioned above are generally considered unenforceable in the State of North Dakota."

4. <u>Article 18</u> of the Franchise Agreement is hereby amended by the addition of the following language: "Covenants requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota may not be enforceable in North Dakota."

5. <u>Article 18</u> of the Franchise Agreement is hereby amended by the addition of the following language: "for North Dakota Franchisees, North Dakota law shall apply."

6. <u>Article 18</u> of the Franchise Agreement is hereby amended by the addition of the following language: "Provisions requiring a franchise to consent to a waiver of trial by jury are not enforceable under Section 51-19-09 of the North Dakota Franchise Investment Law."

7. <u>Article 18</u> of the Franchise Agreement is hereby amended by the addition of the following language: "Provisions requiring the franchisee to consent to a waiver of exemplary and punitive damages are not enforceable under Section 51-19-09 of the North Dakota Franchise Investment Law."

8. <u>Article 18</u> of the Franchise Agreement is hereby amended by the addition of the following language: "Provisions requiring a franchisee to consent to a limitation of claims within one year have been determined to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law. Therefore, for North Dakota franchisees, the statute of limitations under North Dakota Law will apply."

9. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Each provision of this amendment shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of North Dakota Law are met independently without reference to this amendment.

IN WITNESS WHEREOF, the parties have duly executed and delivered this North Dakota amendment to the LMS Franchising, LLC Franchise Agreement and, if applicable, the Development Agreement on the same date as the Franchise Agreement and Development Agreement were, respectively, executed.

Franchisee:
Signature
Name (please print)
Dated
Signature
Name (please print)
_

Dated

## WASHINGTON STATE FRANCHISE AGREEMENT AMENDMENT

#### Amendments to The Little Medical School Franchise Agreement

In recognition of the Washington State Franchise Investment Protection Act, Chapter 19.100 RCW, the parties to the attached LMS Franchising, LLC Franchise Agreement (the "Franchise Agreement") agree as follows:

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

RCW 19.100.180 may supersede the Franchise Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the Franchise Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the Franchise Agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the Franchise Agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the Franchise Agreement or elsewhere are void and unenforceable in Washington.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any

statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Franchisees who receive financial incentives to refer franchise prospects to Franchisors may be required to register as franchise brokers under the laws of Washington State.

IN WITNESS WHEREOF, the parties have duly executed and delivered this Washington State amendment to the LMS Franchising, LLC Franchise Agreement on the same date as the Franchise Agreement was executed.

Franchisor: <u>LMS Franchising, LLC</u>	Franchisee:	
Signature	Signature	
Name and Title (please print)	Name (please print)	
Dated	Dated	



FRANCHISE DISCLOSURE DOCUMENT **EXHIBIT I** STATE EFFECTIVE DATES

### **State Effective Dates**

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration:

California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

Effective Dates		
California		
Hawaii		
Illinois		
Indiana		
Maryland		
Michigan		
Minnesota		
New York		
North Dakota		
Rhode Island		
South Dakota		
Virginia		
Washington		
Wisconsin		

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.



FRANCHISE DISCLOSURE DOCUMENT EXHIBIT J RECEIPTS

### RECEIPT

This Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Disclosure Document and all the agreements carefully.

If LMS Franchising, LLC offers you a franchise, we must provide this Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make a payment to, us or an affiliate of ours in connection with the proposed franchise sale, or sooner if required by applicable law.

Applicable state laws in New York and Rhode Island require that we give you this document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreements or the payment of any consideration that relates to the franchise relationship. Michigan requires that we give you this Disclosure Document at least 10 business days before the signing of any binding franchise or other agreement, or the payment of any consideration, whichever occurs first.

If LMS Franchising, LLC does not deliver this Disclosure Document on time of if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the applicable state administrator identified in Exhibit A of this Disclosure Document. We authorize the respective state agencies identified in Exhibit B of this Disclosure Document to receive service of process for us in the particular state.

Name	Principal Business Address	Telephone Number
Dr. Mary Mason	11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146	(888) 567-7836
Jennifer Griffard	11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146	(888) 567-7836
Jamie Marciel	780 Lynnhaven Parkway, Suite 240, Virginia Beach, Virginia 23452	(833) 920-0735
Kelly Wyatt	780 Lynnhaven Parkway, Suite 240, Virginia Beach, Virginia 23452	(757) 560-1040

The Issuance Date of this Disclosure Document is: <u>March 15, 2024</u> The franchise sellers for this offering are:

I received a Disclosure Document issued on March 15, 2024, that included the following exhibits:

A. List of State Administrators	F. List of Franchisees
B. List of Agents for Service of Process	G. List of Franchisees Who Have Left the System
C. Operations Manual Table of Contents	H. State Specific Addenda
D. Financial Statements	I. State Effective Dates
E. Franchise Agreement	J. Receipts

Date

Print Name

Signature

Date **Print Name** Signature

Please sign this copy of the receipt, date your signature, and return it to LMS Franchising, LLC, 11960 West line Industrial Drive, Suite 355, St. Louis, Missouri 63146.

#### RECEIPT

This Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Disclosure Document and all the agreements carefully.

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Name	Principal Business Address	Telephone Number
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	Louis, Missouri 63146	
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	Louis, Missouri 63146	
Jamie Marciel	780 Lynnhaven Parkway, Suite 240, Virginia	(833) 920-0735
	Beach, Virginia 23452	
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Date	Print Name	Signature
Date	Print Name	Signature

Please sign this copy of the receipt, date your signature, and return it to LMS Franchising, LLC, 11960 Westline Industrial Drive, Suite 355, St. Louis, Missouri 63146.