#### FRANCHISE DISCLOSURE DOCUMENT



CGI INTERNATIONAL, INC. 7111-7115 Ohms Lane Minneapolis, Minnesota 55439 USA TEL: 952-835-1338

Specialists in color restoration & repair FAX: 952-835-1395

As a franchisee, you will operate a COLOR GLO Business for the repair and restoration of leathers, vinyls, velour, hard plastics, fabrics, carpet and wood grain panels.

The total investment necessary to begin operation of a Color Glo franchise is \$56,300.00 to \$61,375.00. This includes the \$33,000.00 initial fee and \$21,500.00 start-up fee that must be paid to the franchisor or its affiliate(s).

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. Note, however, that no governmental agency has verified the information contained in this document.

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Gary Smith, at 7111-7115 Ohms Lane, Minneapolis, Minnesota 55439; telephone (952) 835-1338.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600b Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising. There may also be laws on franchising in your state. Ask your state agencies about them.

Date of Issuance: January 4, 2022

## How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Color Glo business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be Color Glo franchisee?	Item 20 lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

## What You Need To Know About Franchising Generally

<u>Continuing responsibility to pay fees</u>. You may have to pay royalties and other fees even if you are losing money.

**Business model can change**. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier restrictions</u>. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

<u>Operating restrictions</u>. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor</u>. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal**. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

<u>When your franchise ends</u>. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

## Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit B.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

## Special Risks to Consider About This Franchise

Certain states require that the following risk(s) be highlighted:

1. <u>Out-of-State Dispute Resolution</u>. The franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration and/or litigation only in Minnesota. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in Minnesota than in your own state.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

**Mandatory Minimum Payments.** You must make minimum royalty or advertising fund payments, regardless of your sales levels. Your inability to make the payments may result in termination of your franchise and loss of your investment

# FRANCHISE DISCLOSURE DOCUMENT COLOR GLO INTERNATIONAL

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## ITEM 1: The Franchisor and any Parents, Predecessors, and Affiliates

The purpose of this FRANCHISE DISCLOSURE DOCUMENT is to familiarize you with the important legal and business aspects of "Color Glo," the franchisor, 7111-7115 Ohms Lane, Minneapolis, Minnesota 55439, and the franchise it offers to qualified franchisees.

"Color Glo" means Color Glo International, a division of CGI International, Inc., the Franchisor. CGI International, Inc. was incorporated under the laws of the State of Minnesota on February 25, 1983, for the purpose of offering Color Glo business format franchises. Color Glo businesses restore and repair leather, vinyl, velour, cloth and hard plastics commonly found in the markets of automotive, aircraft, marine and furniture. Color Glo products had previously been marketed as a business opportunity pursuant to the business opportunity laws of several states by a corporation named Color Glo International, Inc., which had been incorporated on March 31, 1977. CGI International, Inc. purchased and merged with Color Glo International, Inc. on November 1, 1993. Business opportunities subject to the business opportunities laws of several states are no longer offered. There have been no predecessors in the past ten years.

CGI International, Inc. also sells "Coustic-Glo" business format franchises resulting from a merger of Coustic-Glo International, Inc., first incorporated on September 17, 1979, and CGI International, Inc. on March 22, 1994. "Coustic-Glo" franchises have been sold since November 1981 and CGI International, Inc. continues to sell "Coustic-Glo" franchises. "Coustic-Glo" businesses clean and restore acoustical ceilings and walls. There are currently seven "Coustic-Glo" franchises in operation in the United States. "Coustic-Glo" franchises are sold from the same location as "Color Glo" franchises but are currently not available in all states. "Coustic-Glo" franchises are described and sold pursuant to a separate disclosure document which may be requested from the CGI International, Inc. corporate office.

In the FRANCHISE DISCLOSURE DOCUMENT, "you" means the person who buys the franchise. "You" must be an individual and not a corporation.

The business you will operate under this franchise agreement is a mobile service that repairs and restores leather, vinyl, velour, and plastic under our trademarks, service marks. Trade names, color schemes and logos (collectively, the "Marks") using our distribution programs, processes, standards, manuals and other confidential business systems, practices and materials (collectively, the "System") which has been developed and improved by "Color Glo," its principals, predecessors and franchisees since 1976. The business operated under our Marks and Systems is referred to in this FRANCHISE DISCLOSURE DOCUMENT as the "Franchised Business." We have never operated a business of this type but reserve the right to do so in territories in which no franchisee is currently under contract or in operation.

Competition with the Franchised Business is limited. Color Glo franchisees acquire skills obtained through training and experience incorporating Color Glo products that enable Color Glo franchisees to perform services and achieve results for customers that cannot be realized by consumers or employees of the commercial entities for whom you will perform services. Because the market does not possess those skills acquired through training and experience, Color Glo franchisees are trained to know which products are to be used in connection with specified tasks. Although you are not required to perform the actual labor yourself, you must acquire the knowledge through training and experience to supervise your employees or contractor laborers when owning and managing a Color Glo business.

You must comply with all local, state, and federal laws and regulations that apply to your Franchised Business. Our system involves the use of chemicals, adhesives, water based dyes and related supplies. As with any chemical product at work OSHA regulations may apply. The normal operation of your Franchised Business may require disposal of small quantities of other materials. As with other chemicals,

improper disposal of these materials may result in a violation of federal, state and local environmental laws and regulations.

Color Glo Franchised Businesses are typically based out of a home office; however, a retail location is suitable and acceptable to us.

## ITEM 2: Business Experience

President, Chief Operating Officer and Director: Gary E. Smith

Mr. Gary Smith was Office Manager for Color Glo International, Inc. from 1976 to December 1, 1993 and Chem-Glass International, Inc. during the same time. He was an officer of CGI International, Inc. from February, 1983 to December 1, 1993. He was an officer of Coustic-Glo International, Inc. since September 1982, a Director since September 1983 and President since July 1991.

Chief Financial Officer and National and International Sales Marketing Director: Scott L. Smith

Mr. Scott Smith has been a sales representative for Color Glo International, Inc. since 1976. Mr. Smith has been an officer of CGI International, Inc. since February, 1983. He has been employed in various capacities with the Franchisor since June 1980, including the position of Secretary since July 1991, and has been a Director since September 1983.

## ITEM 3: Litigation

On December 14, 2012 a lawsuit was filed by American Refinishing, LLC, John Sellenberg and Judy Sellenberg against Color Glo International, Inc. and Gary E. Smith. The lawsuit was filed in the Chancery Court of Davidson County, Tennessee as file number 12-1748-II. The plaintiffs were former Color Glo franchisees of the Nashville, Tennessee area and were seeking a rescission of the contract and/or damages under the Tennessee Consumer Protection Act based upon the claim that the product did not work properly. Color Glo denied that there was any fraud or misrepresentation and counterclaimed for damages based on the refusal of the plaintiffs to follow the instructions regarding marketing and training and the proper use of the Color Glo products. The case was settled and an Order of Dismissal was entered on July 16, 2014. The terms of the settlement included payments to the plaintiff in the amount of \$70,000. The area has been resold.

Other than this one action, no litigation is required to be disclosed in this Item.

#### ITEM 4: Bankruptcy

No bankruptcy information is required to be disclosed in this Item.

#### ITEM 5: Initial Fees

When you sign the Franchise Agreement you will pay us in cash or another form of payment that will make the funds immediately accessible to us, such as a cashier's check or wire transfer.

The total investment necessary to begin operation of a Color Glo Franchise Business is \$56,300.00 to \$61,375.00. This includes the Initial Fee, Start-up fee, Equipment and Supplies, Working capital, and

Travel Expenses while training. The Initial Fee is nonrefundable. Refer to Schedule A for a complete list of FRANCHISOR supplied Products and Equipment.

You must pay us a start-up fee of \$21,500.00 (plus shipping) which includes legal and administrative costs, initial training costs for 2 people (but not travel) and the purchase of the Start-Up Kit containing an initial supply of all required Color Glo products and supplies. The start-up fee is nonrefundable. Other than as described in this Item, you are not required to pay an affiliate, or us, any additional sums before you begin the Franchised Business.

For each 10,000 population; exceeding 500,000 you will pay an additional 500.00.

ITEM 6: Other Fees

Type of Fee	Amount	Due Date	Remarks
Royalty Fee (Note 1)	4% of gross sales or \$150.00 per month, whichever is greater. \$200.00 per month for the second year and \$300.00 per month for each following year of business (Note 2)	Payable each month on the 15 <sup>th</sup> day of the month	Gross sales include the total collected dollar amount of your Color Glo business not including taxes if applicable in your location.
Product Purchases (Note 1)	\$2,500.00 per year	\$208.33 payable each month on the 15 <sup>th</sup> day of the month if you would prefer to pay on a monthly basis.	If you elect to not pay \$208.33 on a monthly basis, you will be required to pay in cash to Color Glo, by the end of each fiscal year, the difference between \$2,500.00 and the actual amount of product purchased from Color Glo. This is deemed a material provision of the Franchise Agreement, breach of which can result in termination by Color Glo. \$2,500.0 is the

			minimum required annual purchase of Product.
Audit (Note 1)	Cost of Audit	30 days after billing	Payable only if audit shows an understatement of at least 2% of gross sales for any month.
Insurance	Estimated cost of \$1,500.00 to \$3,000.00 per year (excluding automobile liability insurance)	On purchase of insurance	You are required to procure and pay for general liability insurance, personal property insurance, automobile liability insurance and other necessary insurance. General liability coverage must have a limit of \$1,000,000.00 and name Color Glo as an additional insured.
Transfer Fee	\$10,000.00	Prior to consummation of transfer	Payable when you sell or transfer your Franchise Business.

#### Notes:

- (1) All fees are imposed by or payable to Color Glo. All fees are nonrefundable. Any purchase/fee not paid when due will be assessed a \$5.00 per month late fee until all fees are brought current.
- (2) 4% of gross sales, including cash, or a minimum of \$150.00 a month for the first full year of business; \$200.00 per month for the second full year of business and \$300.00 a month for each following year of business. "Gross Sales" means the total amount of money you receive for all goods sold and all services rendered within your Exclusive Territory or in connection with the Color Glo trade name or marks, excluding sales tax.

**ITEM 7: Estimated Initial Investment** 

YOUR ESTIMATED INITIAL INVESTMENT				
Type of Expenditure	Amount	Method of Payment	Date Due	To whom the payment is to be made
Initial Franchise Fee	\$33,000.00 (Note 1)	Lump Sum	At signing of Franchise Agreement	Color Glo
Start-Up Fee (Notes 2 & 5)	\$21,500.00 + shipping costs (Notes 6 & 7)	Lump Sum	At signing of Franchise Agreement	Color Glo

YOUR ESTIMATED INITIAL INVESTMENT				
Type of Expenditure	Amount	Method of Payment	Date Due	To whom the payment is to be made
Travel Expenses While Training	\$500.00 to \$2,500.00	As Incurred	During Training	Airlines, Hotels and Restaurants
Business Vehicle/Signs	\$175 to \$1500 (Note 3 & 8)	(Note 3 & 8)	(Note 3 & 8)	(Note 3 & 8)
Business Licenses/Permits (Note 9)	\$50.00 to \$200.00	As Incurred	As required by payee	Governmental units
Equipment and Supplies	\$200.00 to \$300.00 (Note 4)	As Incurred	At signing of Franchise Agreement	Suppliers
Computer equipment, IPad, IPhone	\$250 to \$750 (Note 10)	As Incurred	As Incurred	Merchants
Additional Funds (Working Capital)	\$500.00 to \$1,500.00 (Note 4)	As Incurred	As Incurred	Suppliers, employees, etc.
Internet Marketing (Note 10)	\$125.00 (Note 10)	As Incurred	As required by payee	Google
Total expenditures (Note 11)	\$56,300 to \$61,375	\$54,500 Lump Sum The remainder As Incurred		

## Notes:

(1) When you sign the Franchise Agreement you will pay us in cash or another form of payment that will make the funds immediately accessible to us such as a cashier's check or wire transfer, the Initial Fee of \$33,000.00. The Initial Fee is nonrefundable.

- (2) When you sign the Franchise Agreement, you must pay us a Start-up fee of \$21,500.00 (plus shipping), which includes legal and administrative costs, initial training costs for 2 people (but not travel), and the Start-Up Kit, containing an initial supply of all required Color Glo Products and Supplies. The start-up fee is nonrefundable.
  - Other than as described in Item 6, you are not required to pay us or an affiliate any additional sums before you begin the Franchised Business.
- (3) Work Vehicle. Your work vehicle must present a professional appearance and must be licensed and insured. You must obtain our approval of your work vehicle before beginning operation of the Franchised Business. The low estimate assumes you will use your personal vehicle as your work vehicle. The high estimate assumes you will lease a used vehicle, with a \$340.00 down payment and monthly lease payment of \$328.00 for three month. Both estimates include \$175.00 for gasoline during the first three months of operations.
- (4) You will need approximately \$500.00 to \$1,500.00 for working capital. The amounts needed for Working capital will vary depending upon the size of your business, whether you use Working capital for economic factors, household bills family expenses, etc. Although these amounts are not paid to Color Glo, payments by you made from working capital are generally not refundable as they are typically considered monthly expenses.
- (5) Color Glo International does not offer direct or indirect financing to FRANCHISEES for any part of the initial investment.
- (6) A FRANCHISEE may acquire a larger Exclusive Territory for an additional fee. More than 90% of our FRANCHISEES operate in a standard size Exclusive Territory. If you choose to have a larger than normal Exclusive Territory, you will pay an additional \$500.00 fee per increase of 10,000 in population. All fees must be paid in full before we will schedule training.
- (7) The Start-up fee includes legal and administrative costs for 2 people (but not travel), and the purchase of the Start-Up Kit that contains an initial supply of all required Color Glo Products and Supplies. The Start-up fee must be paid in full before we will schedule training and includes all shipping costs incurred by the initial supply package.
- (8) Vehicle Signs. Before beginning operations, you must have all required vehicle signs applied to your work vehicle, exactly according to our specifications. These will be supplied as part of the initial supply package at no additional cost.
- (9) Business Licenses/Permits. You must obtain all necessary permits and licenses, required by applicable law, before you begin the Franchised Business.
- (10) Marketing. You must spend the current monthly minimum expenses (currently \$125.00) with Google AdWords or other approved supplier to market your Franchised Business. We will coordinate with your marketing supplier, but you will pay Google Ad Word or another approved supplier directly. The \$125.00 estimate is for 3 months at the minimum monthly rate.

## ITEM 8: Restrictions on Sources of Products and Services

To maintain compliance with Color Glo's standards of uniformity and quality of products and services by all FRANCHISEES, you must purchase certain items and services according to our specifications. These specifications may include minimum standards for quality, performance, design, appearance, delivery and other restrictions. These specifications are maintained in the Operations Manual and other support material we make available to you (collectively, the "Manual"). The Manual is available to you online through our website. We may periodically change these specifications either by notice to you or through changes to the Manual, and you must promptly comply with the changed standard. You may incur expenses or increase costs to comply with these changes.

You must purchase certain items and services from Color Glo or products that we have approved in the Manual. This includes the Start-Up Kit, Color Glo products, Craftsman's Choice products, marketing materials and promotional products. All required product purchases are included in the Start-Up Kit. Color Glo products include those manufactured by Color Glo or from agreements with manufacturers committed to the quality and specifications required by Color Glo. A complete list of these items and services and approved suppliers for each is contained in the Manual. The approved suppliers have demonstrated to our satisfaction that they have the ability to meet standards and specifications for relevant items and services, that they possess adequate quality controls, and that they have the capacity to supply your needs promptly and reliably. Color Glo derives no benefit for/or volume discount for requiring the use of a specific supplier. We have the right to change the list of approved suppliers, and you must promptly change suppliers if required.

We are the sole designated supplier of the proprietary Color Glo products, including Dash Repair, Velour Adhesives and Promoters, Bases, Additives and Conditioners, Top Coatings and Flatteners, Deodorizers and Neutralizers, Cleaners and Solvents, Colorants, Aniline Leather Dyes, Colorants of Distinction, Cyanoacrylates. Adhesives, Activators, Leather Fillers, Hot Cures, Velour Fibers, Headlight Restoration and Specialty Furniture Cleaning Products.

Color Glo has no affiliates which are approved suppliers for any products or supplies which are not proprietary Color Glo products. Color Glo has no purchase agreements with any suppliers and derives no revenue from suppliers. No negotiated purchase agreements exist with suppliers, including price terms, for the benefit of the FRANCHISEES.

Color Glo derives a profit from the sale of these products by charging more than its cost. In the fiscal year ending August 31, 2021, Color Glo's revenue from the sales of these products was \$822,712.56 or 58% of Color Glo's total revenue of \$1,418,469.93.

Except for the initial equipment and supplies package you must first purchase from us, there are no other products or equipment needed to operate your Franchise Business that you must purchase from us for that first calendar year you start your Franchised Business. There are no required purchases of computer hardware or software from Color Glo or approved suppliers.

100% of FRANCHISEE'S required purchases will be from FRANCHISOR.

If you desire to use or offer additional items or services that we have not approved, you must first obtain our written consent. We do not have any formal policies or procedures for approving new items or services, or for revoking approval. The primary factors in our analysis of possible new items and services are whether the item or service would be a good fit in our franchise system and whether the supplier has the capacity to supply our franchisees needs promptly, reliably, and economically. This analysis involves the subjective opinion of Color Glo International management.

In connection with any request by you for approval of additional items, services, or suppliers, we may require you to provide us with photographs, drawings, specifications, samples, or any additional materials or information we desire to evaluate your request. You must pay for our reasonable expenses in evaluating your request. We will notify you of our approval or disapproval of any new item, service or supplier requested by you within a reasonable time (usually within 120 days) after we have received all of the relevant information requested. We may uphold approval of any item, service, or supplier at any time for any reason, and we will notify you of any revocation of approval.

It is estimated that the required purchases are approximately 13% of your total on-going operating expenses. Color Glo is not involved with any purchasing or distribution cooperatives. Except as set forth above, you are not obligated to purchase or lease any goods, services, products, or materials from Color Glo or from designated sources. Currently there are no suppliers of which an officer of CGI International, Inc. owns an interest. Whenever possible, an officer of CGI International, Inc. will negotiate purchase agreement with suppliers for the benefit of its FRANCHISEES.

We may conduct a review of your purchase history to ensure your compliance with the minimum purchase requirements. All products, equipment and supplies used and offered for sale by you in the Franchise Business must meet our current standards and specifications, including but not limited to branding requirements (including our color and label requirements) as established in the Manuals or otherwise in writing.

We may also identify certain products you must use without reference to a particular manufacturer. We reserve the right to change these requirements and you will be responsible, at your expense to make these changes.

You must own a work vehicle that creates a professional appearance for a service vehicle and must be licensed and insured. Most FRANCHISEES use a minivan, station wagon, SUV or similar vehicle in the operation of the franchise. We do not have any color, make or model requirements. You must obtain approval of your work vehicle before beginning operation of your Color Glo service. We require you to submit a photograph and written details regarding the proposed vehicle from which we can determine the vehicle's body condition and other factors affecting your vehicle's appearance. You must permanently display, at you own expense, on all vehicles you use for the franchised service, all signs (provided in Start-Up Kit) of any nature, form, color, number, location and size that we require, exactly according to the specification that we have designated in the Manual or in writing.

You must procure and maintain, during the term of the Franchise Agreement, the types and amounts of insurance covering the operation of the Franchise Business and the Office from insurance carriers reasonably acceptable to us.

## ITEM 9: Franchisee's Obligations

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

FRANCHISEE'S OBLIGATIONS				
Obligation	Section in Agreement	Disclosure Document Item		
a. Site selection and acquisition/lease	Article 1	Item 11		
b. Pre-opening purchase/leases	Article 7	Item 8		

FRANCHISEE'S OBLIGATIONS				
Obligation	Section in Agreement	Disclosure Document Item		
c. Site development and other pre-opening requirements	Articles 4, 6, 7, 8, 13, & 14	Items 6, 7, & 11		
d. Initial and ongoing training	Article 13	Item 11		
e. Opening	Article 1	Item 11		
f. Fees	Articles 4, 5, 6, 7, 13, 15, & 16	Items 5 & 6		
g. Compliance with standards and policies/Operating Manual	Articles 1,7, 8, & 14	Item 11		
h. Trademarks and proprietary information	Article 3	Items 13 & 14		
i. Restrictions on products/services offered.	Article 7	Item 16		
j. Warranty and customer service requirements	Not Applicable	Not Applicable		
k. Territorial development and sales quota	Not Applicable	Not Applicable		
1. Ongoing product/service purchases	Articles 7 & 8	Item 8		
m. Maintenance, appearance and remodeling requirements	Not Applicable	Not Applicable		
n. Insurance	Article 14	Item 6		
o. Advertising	Not Applicable	Not Applicable		
p. Indemnification	Article 15	Not Applicable		
q. Owner's participation management/ staffing	Articles 7 & 8	Item 15		
s. Inspections and Audits	Articles 7 & 16	Items 6 & 11		
t. Renewal	Article 2	Item 17		
u. Non-competition covenants	Article 12	Item 17		
v. Dispute resolution	Not Applicable	Not Applicable		

#### ITEM 10: Financing

We do not offer direct or indirect financing. We do not guarantee your Note, lease or obligation. We are able to refer you to lenders who may be willing to enter into a financial arrangement with you.

## ITEM 11: Franchisor's Assistance, Advertising, Computer Systems, and Training

Except as listed below, Color Glo is not required to provide you with any assistance.

Color Glo will not provide any assistance in finding a site if FRANCHISEE decides to operate from a fixed location. Color Glo does not determine or consider for FRANCHISEE any factors in selecting or approving sites. Color Glo does not maintain a funded advertising program nor does Color Glo require FRANCHISEE to buy an electronic cash register or computer system. Color Glo does not restrict any FRANCHISEE from advertising in their own location. During the operation of your Franchise Business, Color Glo will loan you a copy of our Operations Manual.

FRANCHISEE must use its best efforts to promote the Color Glo business to all industry targets throughout the Exclusive Territory. To do this the FRANCHISEE must actively market its Color Glo,

business according to our recommendations, including electronic advertising, direct mail and direct inperson customer contact.

In order for a FRANCHISEE to make full use of the online resources to communicate with us while at job sites, you must have a smart phone or tablet computer, such as an iPad with paid Internet service for Internet access, purchased at the current market rate. FRANCHISEE must also monitor and participate in the communication/ forum group available for all Color Glo FRANCHISEES through the Color Glo Intranet system. There are no restrictions on the FRANCHISEE'S use of the Internet. Color Glo does not have independent access to the information stored or generated on your systems.

Except as discussed below, Color Glo need not provide any assistance to you. Before you open your Franchise Business, Color Glo will:

- (1) provide you with a schedule of all supplies and equipment approved by the FRANCHISOR for use in the FRANCHISEE'S business (Article 13, page 14 of the Franchise Agreement); and
- (2) provide you with an initial supply of Color Glo products as set forth in Exhibit E of this Franchise Disclosure Document; and
- (3) provide one copy of Color Glo's Operating Manual (Article 7, page 8 of the Franchise Agreement).

#### TRAINING PROGRAM

## Outline of Week #1 of Color Glo's Training Program

Monday - Friday

Subject	Instructional Material	Hours of Classroom Training	Hours of On-the- Job Training	Location
Introduction to staff and Color Glo System	N/A	3 hours	N/A	Classroom Training held at Corporate Office, in Minneapolis, Minnesota
Equipment Overview	Equipment and tools supplied in Franchise Start-Up package	2 hours	N/A	Classroom Training held at Corporate Office, in Minneapolis, Minnesota
Procedures for how to perform a successful repair on Auto & Marine interiors	Color Glo Products and recommended tools	20 hours	Varies with training performed in the field	Classroom Training held at Corporate Office, in Minneapolis, Minnesota. Field training varies with Trainer
Color Mixing & Matching	Color Glo Dye system; color mixing & matching literature, color wheel, and misc. mixing supplies	6 hours	Varies with training performed in the field	Classroom Training held at Corporate Office, in Minneapolis, Minnesota. Field training varies with Trainer
Understanding of the Color Glo Bases	Color Glo Bases & Bases literature	2 hours	N/A	Classroom Training held at Corporate Office, in Minneapolis, Minnesota

Subject	Instructional Material	Hours of Classroom Training	Hours of On-the- Job Training	Location
Proper application of your dye and base mixture	Color Glo Bases & Dyes and recommended HVLP spray gun w/compressor	2 hours	Varies with training performed in the field	Classroom Training held at Corporate Office, in Minneapolis, Minnesota. Field training varies with Trainer
Weekly Review	Varies upon FRANCHISEES questions and concerns	5 hours	N/A	Classroom Training held at Corporate Office, in Minneapolis, Minnesota

## Outline of Week #2 of Color Glo's Training Program

## Monday - Friday

Subject	Instructional Material	Hours of Classroom Training	Hours of On- the-Job Training	Location
Hazmat Training, Operations Manuals, MSDS review, FAA Review, Respirator fit test	Operations Manual's SDS, Franchisee's Assigned Respirator, FAA literature	3 Hours	N/A	Classroom Training held at Corporate Office
In the field, hands on training	Color Glo Products & recommended tools	N/A	15 Hours	Field Training varies with trainer
The repair and servicing of both residential and commercial furniture	Color Glo Products & recommended tools	10 Hours	N/A	Field Training varies with trainer
Sales and Marketing	Color Glo Brochures, Sales Aids, Mailings	4 Hours	N/A	Classroom Training held at Corporate Office
Introducing you and your service, Customer billing	Invoices, work proposal sheets, billing statements	4 hours	N/A	Classroom Training held at Corporate Office, in Minneapolis, Minnesota
Weekly Review	Any remaining questions, concerns or product and repair technique review	4 hours	Varies with each FRANCHISEE	Classroom Training held at Corporate Office, in Minneapolis, Minnesota. Field training varies with Trainer

#### Outline of Week #3 of Color Glo Training

Subject	Instructional Material	Hours of Classroom Training	Hours of On-the- Job Training	Location	
Unpack and inventory products, vehicle and product setup	ects, vehicle and vehicle & Color Glo		8 hours	Franchisee's Market Area Field Training varies with Trainer	
Mapping of service N/A route		N/A	3 hours	Franchisee's Market Area Field Training varies with Trainer	
Soliciting of service Vehicle & Product route		N/A	37 hours/ 4 days	Franchisee's Market Area Field Training varies with Trainer	
Weekly Review  Varies upon FRANCHISEE'S questions and concerns		5 hours	N/A	Classroom Training held at Corporate Office, in Minneapolis, Minnesota	

Training is begun within 90 days of execution of the Franchise Agreement and must be attended by the new FRANCHISEE. CGI's classroom instructor has ten years of experience. The field training is done by a FRANCHISEE with a minimum of ten years of experience. Refresher training and additional training is conducted during regional seminars and our annual seminar in Minneapolis. The Franchise Agreement shall be terminated if the FRANCHISEE fails to commence operations of the Color Glo business within 90 days of execution of the Franchise Agreement.

#### **Color Glo Certified Trainers**

Currently our Certified Trainers are as follows:

- Bill Sachse, 37+ years of field experience and training certification
- Robert deHann, 40 + years of field experience and training certification
- Bob Litke, 15+ years of field experience and training certification
- Darcy Huber, 20+ years of field experience and training certification
- Dennis Stachowski, 18+ years of field experience and training certification
- Ruben Moodley, 19+ years of field experience and training certification

During the operation of the Franchise Business, Color Glo will:

- (1) Provide certain advertising production materials (Article 13, page 14 of the Franchise Agreement);
- (2) Inspect your business as often as Color Glo deems necessary (Article 13, page 14 of the Franchise Agreement);
- (3) Protect the Marks and Business System (Article 3, page 4 of the Franchise Agreement); and

(4) Provide the supplements and modifications to the Operating Manuals (Article 8, page 9 of the Franchise Agreement).

Your franchise area will be designated by the parties in the Franchise Agreement prior to execution. Generally, the area will be chosen by you based upon where you live. Site selection is generally based upon population (Article 1, page 2 of the Franchise Agreement). There is a 90-day time limit for the FRANCHISOR to approve an area. Should an area not be approved within this time limit, no franchise shall be awarded to the FRANCHISEE. The FRANCHISOR provides names and contact information of approved supplies for signs & decals only. Delivery and installation is the responsibility of the FRANCHISEE. Payment for the Franchise is due at the time of signing the Franchise Agreement. In most cases, it is less than 60 days from the time of signing the Franchise Agreement to the opening of the business. The only delay in commencing business will be the availability of financing to the FRANCHISEE. The FRANCHISOR is not required to spend any money on advertising in the FRANCHISEE'S area or territory. The FRANCHISOR is not required to participate in any local or regional advertising cooperatives. Further, there is no advertising council composed of FRANCHISEES. Any restrictions the FRANCHISOR has regarding the FRANCHISEE'S use of the Internet can be found in the Color Glo Social Media Policy, listed as Exhibit A, within this Franchise Document.

The FRANCHISOR does not require the FRANCHISEE to buy or use electronic cash registers or computer systems but does recommend a credit card debit system that can be used in conjunction with most mobile devices and cost on average \$15.00 - 20.00 per month. With these types of devices there are a few maintenance updates and several are done by the device at no charge. Support contracts associated with these devices are inclusive of your monthly fees.

Color Glo provides training to you in your franchised area or at another location designated by Color Glo. The content of the training program will include training in the use of all products used in operating the Color Glo business with specific emphasis on advertising and accounting procedures. The mandatory training program must have been completed by you or your on-premises supervisor to Color Glo's satisfaction. The length of the training is at the discretion of Color Glo; but will generally last three (3) weeks and takes place approximately two (2) weeks after signing the Franchise Agreement. You are responsible for all expenses in connection with attending the training including travel, room and board, salaries, and fringe benefits for all persons attending the training program. There is no actual cost to you for the training itself or for any materials used during the training session. These costs are included in the Initial Fee. Color Glo maintains a formal training staff and does implement a formal training procedure. The training instructors are experienced in all aspects of the operation of a Color Glo business and have trained for Color Glo for at least ten years. The particular training criteria used to train you is up to the discretion of Color Glo. Color Glo may; but is not required to offer additional training as it deems appropriate. Any such additional training is not mandatory and will be provided at no cost to you. You will be responsible for all expenses incurred in connection with attending any additional training sessions. The additional training sessions may be held in the franchise area or at such other location designated by Color Glo. The content of any additional training sessions will be instructions on new techniques and methods to be used in the Color Glo business. Such training will not exceed one day in length (Article13, page 14 of the Franchise Agreement).

Color Glo provides additional training for new products and services introduced at the annual International Seminar. Attendance, which will not exceed three days in duration, is mandatory. You must pay for any travel and daily living expenses for this additional training. Color Glo may charge a registration fee to offset its costs. The registration fee includes seminar meals and your seminar workbook.

FRANCHISEES generally commence their business in less than 60 days from the date the Franchise Agreement is executed. The only delay in commencing business will be the availability of financing to the FRANCHISEE.

During the operation of your business Color Glo will loan you a copy of our Operations Manual. This Manual is confidential and remains our property. (See Exhibit C for Contents of Operations Manual).

## **ITEM 12: Territory**

Each Color Glo franchise is granted an Exclusive Territory, but no specific location is designated for the premises of the Franchised Business. Each Color Glo FRANCHISEE is granted an Exclusive Territory, which requires a minimum population of 500,000, but no specific location is designated for the premises of the Franchised Business. Your Color Glo Service must be based within your Exclusive Territory. We do not have any approval rights as to the locations or relocation of your Franchised Business within your Exclusive Territory. There will normally be at least about 300,000-500,000 people in your Exclusive Territory. The exact boundaries of your territory will be negotiated in accordance with the most recent city and county census figures available. Your Color Glo Service must be based within your Exclusive Territory. You may not authorize another FRANCHISEE to use our Marks or other Marks to operate a similar or competitive Service in the Exclusive Territory, nor sell products to another Service Provider in the Exclusive Territory (including through our channels of distribution such as the Internet, catalog sales, telemarketing or other direct marketing sales). The Franchise Agreement restricts us and our affiliates from selling Proprietary Products to end users or product resellers in the Exclusive Territory. The Proprietary Products are those products that cannot be used without the required training provided to Franchised Territories. However, Color Glo and its affiliates and FRANCHISEES sell Craftsman's Choice Products® and CGI Boutique Services Products® to end users and resellers regardless of their locations (including through our channels of distribution such as the Internet, catalog sales, telemarketing or other direct marketing sales) Craftsman's Choice Products® and CGI Boutique Services Products® are products that may be used by consumers without the required training for the use of the Color Glo Proprietary Products. There are no territorial restrictions for the sales of Craftsman's Choice Products® and CGI Boutique Services Products® and we will not provide any compensation to you for any sales of Craftsman's Choice Products® and CGI Boutique Services Products in your Exclusive Territory.

We and our affiliates do not operate a franchise, and have no plans to operate a franchise or any competing business under any other marks.

Except for the rights expressly granted to you under the Franchise Agreement in your Exclusive Territory, the franchise is not-exclusive. We reserve the rights in the Trade Name, Marks, and System not expressly granted in the Franchise Agreement, including the rights to:

- (a) Sell at retail or wholesale or otherwise, directly or indirectly, or license others to sell or distribute any products or services which bear any proprietary marks, including the Trade Name or Marks, including any Proprietary Products, through any means of distribution not specifically prohibited by the Franchise Agreement;
- (b) Own, acquire, establish, operate or offer franchises to others for any business whatsoever outside the Exclusive Territory regardless of how close the business or territory is to your Exclusive Territory;
- (c) Sell Proprietary Products through any means of distribution not specifically prohibited by another provision of this Document or the Franchise Agreement including wholesale distribution to retail stores, catalog sales or Internet sales;

(d) Acquire or be acquired by any competing system including a competing system that has one or more units within your Exclusive Territory.

You may not solicit business nor provide services to a customer in another Color Glo FRANCHISEE'S Exclusive Territory (including by use of the Internet, mail order catalog, telemarketing, etc.). You may provide services to customers outside your Exclusive Territory only with our prior written consent and only upon the condition that you will immediately relinquish the customer, with receiving or accepting any consideration for so doing, if the territory is granted to another FRANCHISEE or if we withdraw our consent.

You will not be required to meet a quota or other condition to maintain the exclusivity of your Exclusive Territory or to keep us from modifying your Exclusive Territory. However, if you fail to make minimum annual purchases of Proprietary Products (minimum \$2,500.00 per year), you may lose your Franchise.

The only circumstance under which we might modify your Exclusive Territory would be if you ask us to cancel your franchise and to re-issue 2 or more franchises with smaller territories so that part of the Exclusive Territory may be sold to another FRANCHISEE.

If you fail to use your best efforts to promote the Franchised Business to all industry segments throughout your Exclusive Territory, we will encourage you to cooperate with other of our FRANCHISEES so that all industry segments in all of your Exclusive Territory are serviced by Color Glo FRANCHISEES.

Your Franchise does not give you an option to purchase additional franchises in neighboring territories.

## ITEM 13: Trademarks & Trademark Applications

Color Glo will grant you the right to use, and you must use, the Service Mark "COLOR GLO." Color Glo registered the COLOR GLO Service Mark on the United States Patent and Trademark Office principal register on December 9, 1980 as Registration Number 1,142,823. The following is a summary of the trademark and service mark registrations:

principal register of the United States Patent and Trademark Office (USPTO):

Registration No. 1,142,823 Registered: December 9, 1980

Mark: COLOR-GLO

Registration No. 1,579,707 Registered: January 30, 1990

Mark: COLOR GLO INTERNATIONAL and Rectangle Design INDUSTRIES

Registration No. 2,711,996 Registered: April 29, 2003 Mark: THE LEATHER GUYS

Registration No. 2,879,014 Registered: August 31, 2004

Mark: THE RIGHT BUSINESS AT THE RIGHT

TIME

Registration No. 1,244,071 Registered: July 5, 1983

Mark: SPRAY WAND DESIGN

Registration No. 2,904,454
Registered: November 23, 2004
Mark: SPECIALISTS IN COLOR
RESTORATION & REPAIR

Registration No. 3,144,089 Registered: September 19, 2006

Mark: COLOR GLO

You must follow all rules when you use these marks. You cannot use a name or mark as part of a corporate name or with modifying words, designs, or symbols except for those which Color Glo licensed to you. You may not use Color Glo's registered marks in connection with the sale of an unauthorized product or service or in a manner not authorized in writing by Color Glo.

There are presently no effective determinations of the United States Patent and Trademark Office, or the trademark administrator in an state or court, no pending interference, opposition or cancellation proceeding, no pending material litigation involving the trademarks which have limited or restricted the use of the FRANCHISOR'S trademarks, trade names, service marks or commercial symbols in any state.

There are no agreements in effect which significantly limit the rights of the FRANCHISOR to use or license its trademarks, trade names, service marks or commercial symbols in any manner material to the Franchise. To the knowledge of the FRANCHISOR there are no infringing uses which could materially affect the FRANCHISEE'S use of the COLOR GLO mark.

You must notify Color Glo immediately when you learn about an infringement of or challenge to your use of our service mark. Color Glo will take the action we think appropriate. Color Glo is obligated under the Franchise Agreement to protect rights which you have to use its trademarks and other related rights or to protect you against claims of infringement and unfair competition with respect to the trademarks. However, if anyone establishes to Color Glo's satisfaction this its rights are, for any legal reason, superior to any of Color Glo's trademarks, trade names or service marks, then you are required to use such variances of other service marks, trademarks or trade names as required by the FRANCHISOR to avoid conflict with such superior rights.

The FRANCHISOR has filed all required affidavits. All registrations remain in full effect and have been renewed. The FRANCHISOR will protect the FRANCHISEE'S right to use the trademarks, service marks, trade names, logotypes or other commercial symbols or indemnify the FRANCHISEE from any loss, costs or expenses arising out of any claim, suit or demand regarding the use of the name, Color Glo.

#### CGI INTERNATIONAL, INC.

#### **SEPTEMBER 1, 2015**

#### TRADEMARKS AND TRADEMARK APPLICATIONS

#### **U.S. Trademark Registrations**

U.S. Trademark

Registration No. 1,237,927 Registered: May 17, 1983 Mark: COUSTIC-GLO

Renewal Due Date: May 17, 2023

U.S. Trademark/Service Mark Registration No. 1,244,071

Registered: July 5, 1983

Mark: SPRAY WAND DESIGN Renewal Due Date: July 5, 2023

U.S. Trademark

Registration No. 1,743,163 Registered: December 29, 1992

Mark: COUSTIC GRID

Renewal Due Date: December 29, 2022

U.S. Service Mark

Registration No. 1,142,823 Registered: December 9, 1980

Mark: COLOR-GLO

Renewal Due Date: December 9, 2020

U.S. Trademark

Registration No. 1,579,707 Registered: January 30, 1990

Mark: COLOR GLO INTERNATIONAL

and Rectangle Design

Renewal Due Date: January 30, 2020

U.S. Service Mark

Registration No. 2,711,996 Registered: April 29, 2003 Mark: THE LEATHER GUYS

Renewal Due Date: April 29, 2023

U.S. Service Mark

Registered: March 15, 1988

Mark: COUSTIC-GLO

Renewal Due Date: March 15, 2018

U.S. Trademark

Registration No. 1,783,774 Registered: July 27, 1993 Mark: COUSTIC-COAT

Renewal Due Date: July 27, 2023

U.S. Service Mark

Registration No. 2,373,681 Registered: August 1, 2000

Mark: CEILING GUYS

Renewal Due Date: August 1, 2020

U.S. Service Mark

Registration No. 1,116,953 Registered: April 24, 1979 Mark: CHEM-GLASS

Renewal Due Date: April 24, 2019

U.S. Service Mark

Registration No. 2,252,584 Registered: June 15, 1999

Mark: CRAFTSMAN GUARANTEED

INDUSTRIES

Renewal Due Date: June 15, 2019

U.S. Trademark

Registration No. 2,798,481 Registered: December 23, 2003

Mark: CRAFTSMAN'S CHOICE

Renewal Due Date: December 23, 2023

#### **COLOR GLO**

South Africa Trademark Registration No. 2007/11192 Registered: April 14, 2010 Mark: COLOR GLO

Renewal Due Date: May 28, 2017

#### CGI BOUTIQUE SERVICES

South Africa Trademark Registration No. 2012/28372

Mark: CGI BOUTIQUE SERVICES Renewal Due Date: October 19, 2022

## **Foreign Trademark Applications**

Indian Trademark Application No. 1909148 Mark: COLOR GLO Nigeria Trademark Application No. Mark: COLOR GLO

#### LOOK UP

Australian Trademark Registration No. 1,114,679 Registered: May 22, 2006

Mark: LOOK UP

Renewal Due Date: May 22, 2016

#### THE CEILING GUYS

Australian Trademark Registration No. 1,157,311 Registered: January 22, 2007 Mark: THE CEILING GUYS

Renewal Due Date: January 22, 2017

#### **COLOR GLO**

New Zealand Service Mark Registration No. 700,710 Registered: March 9, 2004

Mark: COLOR GLO

Renewal Due Date: September 2, 2023

International Service Mark Registration No. 887,333 Registered: November 11, 2005

Mark: COLOR GLO

Countries: Armenia, Australia, P.R. China, S. Korea, Russian Federation, Ukraine, Singapore, Vietnam, Norway and

**European Community** 

(Austria, Benelux, Bulgaria, Cyprus, Czech Republic, Germany, Denmark, Estonia, Spain, Finland, France, United Kingdom, Greece, Hungary, Ireland, Italy, Lithuania, Latvia, Malta, Poland, Portugal, Romania, Sweden, Slovenia, Slovakia)

Renewal Due Date: November 11, 2015

Thailand Service Mark Registration No. 22,907 Registered: September 2, 2004

Mark: COLOR GLO

Renewal Due Date: September 30, 2023

Malaysian Trademark Registration No. 3,013,327 Registered: August 25, 2006

Mark: COLOR GLO

Renewal Due Date: October 2, 2023

Mexican Trademark Registration No. 838,751 Registered: June 18, 2004 Mark: COLOR GLO

Renewal Due Date: May 7, 2024

Hong Kong Trademark Registration No. 310549521 Registered: August 11, 2010

Mark: COLOR GLO

Renewal Due Date: February 23, 2020

#### **COUSTIC-GLO INTERNATIONAL**

Australian Trademark Registration No. 1,114,681 Registered: May 22, 2006

Mark: COUSTIC-GLO INTERNATIONAL

Renewal Due Date: May 22, 2016

#### **COUSTIC-COAT**

Canadian Trademark Registration No. 436,026

Registered: November 25, 1994 Mark: COUSTIC-COAT

Renewal Due Date: November 25, 2024

#### COLOR GLO INTERNATIONAL and Rectangle Design

Canadian Trademark Registration No. 382,893 Registered: April 12, 1991

Mark: COLOR GLO INTERNATIONAL and Rectangle Design

Renewal Due Date: April 12, 2021

#### **CRAFTSMAN GUARANTEED INDUSTRIES**

Canadian Service Mark Registration No. 534,700 Registered: October 17, 2000

Mark: CRAFTSMAN GUARANTEED INDUSTRIES

Renewal Due Date: October 17, 2015

#### THE LEATHER GUYS

Canadian Trademark
Registration No. 651,734
Registered: October 27, 2005
Mark: THE LEATHER GUYS

Renewal Due Date: October 27, 2020

#### **CRAFTSMAN'S CHOICE**

Canadian Trademark Registration No. 631,798 Registered: February 2, 2005 Mark: CRAFTSMAN'S CHOICE Renewal Due Date: February 2, 2020

September 1, 2015

U.S. Service Mark Registration No. 2,879,014 Registered: August 31, 2004

Mark: THE RIGHT BUSINESS AT

THE RIGHT TIME

Renewal Due Date: August 31, 2024

U.S. Trademark Registration No. 3,144,089 Registered: September 19, 2006

Mark: COLOR GLO

Renewal Due Date: September 19, 2016

U.S. Service Mark Registration No. 4,564,351 Registered: July 8, 2014

Mark: PRECISION LEATHER RESTORATION

Affidavit Due Date: July 8, 2020

U.S. Service Mark
Registration No. 2,904,454
Registered: November 23, 2004
Mark: SPECIALISTS IN COLOR
RESTORATION & REPAIR
Renewal Due Date: November 23, 2024

U.S. Service Mark
Registration No. 4,405,035
Registered: September 24, 2013
Mark: CGI BOUTIQUE SERVICES
Affidavit Due Date: September 24, 2019

U.S. Service Mark Registration No. 4,564,352 Registered: July 8, 2014

Mark: PRECISION LEATHER TUNING

Affidavit Due Date: July 8, 2020

#### **U.S. Trademark Applications**

U.S. Trademark Application No. 86/623,689 Mark: AGE STOP

#### **Foreign Trademark Registrations**

#### COUSTIC-GLO

Australian Trademark Registration No. 1,114,678 Registered: May 22, 2006 Mark: COUSTIC-GLO

Renewal Due Date: May 22, 2016

Hong Kong Trademark Registration No. 301549521 Registered: August 11, 2010 Mark: COUSTIC-GLO

Renewal Due Date: February 23, 2020

Indian Trademark
Registration No. 1,002,122
Registered: January 15, 2010
Mark: COUSTIC-GLO

Renewal Due Date: January 15, 2020

International Service Mark Registration No. 942,464 Registered: October 16, 2007 Mark: COUSTIC-GLO

Countries: S. Korea, P.R. China and

Singapore

Renewal Due Date: October 16, 2017

Macau Trademark Registration No. N/050192 Registered: October 25, 2010 Mark: COUSTIC-GLO

Renewal Due Date: October 25, 2017

September 1, 2015

## ITEM 14: Patents, Copyrights, and Proprietary Information

Color Glo may grant you the right to use copyrighted material in connection with F.A.A. approved aircraft cleaning and repairs. The copyrighted material is an instructional training manual protected by U.S. Copyright TXu-1-106-508, which was issued August 25, 2003 for the work titled "Aircraft Interior Repair/Restoration." Color Glo owns this U.S. Copyright and only FRANCHISEES who have successfully passed the F.A.A. training program are permitted to use it.

You must notify Color Glo immediately if you learn about an infringement or challenge of our copyrighted material. Color Glo will take the action we think is appropriate. Color Glo has the exclusive right to prosecute any litigation involving the copyrighted material.

There are presently no effective determinations of the United States Patent and Trademark Office, any pending interference, opposition, or cancellation proceeding and no pending material litigation involving the pending patent which have limited or restricted the use of Color Glo's patent in any state.

You must notify Color Glo immediately if you learn about an infringement or challenge to your use of our pending patent. Color Glo will take the action we think is appropriate. Color Glo has the exclusive right to prosecute any litigation involving the pending patent.

## ITEM 15: Obligation to Participate in the Actual Operation of the Franchise Business.

Color Glo does require you to personally manage or operate the Color Glo business. The operator or manager of the Color Glo business does have to complete the Color Glo training program. The manager cannot have an interest or business relationship with any of Color Glo's business competitors. Color Glo reserves the right to require operator or manager to sign a written agreement to maintain confidentiality of its trade secrets. However, Color Glo requires that the operator of the Color Glo business have a 10% ownership interest in the business. Upon request, you must provide the name and background information of any person managing your business.

## ITEM 16: Restrictions on What the franchisee May Sell.

The Franchise Agreement provides that you must sell all the products and services required by Color Glo. Furthermore, you are prohibited from offering or selling any products or services unauthorized by Color Glo in connection with the Color Glo marks or business system. You are not limited in the customers to whom you may sell services, but you are prohibited from selling or re-selling the Color Glo products to anyone not licensed by Color Glo. The FRANCHISOR reserves the right to change the types of authorized products and services without limitation.

## ITEM 17: Renewal, Termination, Transfer, and Dispute Resolution.

## You should read these provisions in the agreements attached to this Disclosure Document.

#### THE FRANCHISE RELATIONSHIP

Provision	Section in Franchise or Other Agreement	Summary  Term of Franchise Agreement is for ten years.  If you are in good standing you can renew for an additional term of ten years  Written notice 90 days prior to end of Franchise Agreement that you are going to renew, compliance with material terms of		
a. Length of the franchise term	Article 2(a)			
b. Renewal or extension of the term	Article 2(b)			
c. Requirements for FRANCHISEE to renew or extend the franchise system	Article2(b)	Term of Franchise Agreement is for ten years.  If you are in good standing you can renew for an additional term of ten years  Written notice 90 days prior to end of Franchise Agreement that you are going to renew, compliance with material terms of Franchise Agreement and material operating and quality standards, pay all money owed to Color Glo and have done so in a timely manner, sign a new Agreement which may contain materially different terms and conditions than the original Agreement.  The franchisee may terminate the agreement upon any grounds available by law.		
d. Termination by FRANCHISEE	Article 10			
e. Termination by FRANCHISOR without cause	Not Applicable	Not Applicable		
f. Termination by FRANCHISOR with	Article 9	Color Glo can terminate only if		

Provision	Section in Franchise or Other Agreement	Summary			
cause	16	FRANCHISEE defaults			
g. "Cause" defined – curable defaults	Article 9(A)	You have 30 days to cure: nonpayment of fees, nonpayment of liabilities, not purchasing any equipment required for the operation of a Color Glo business, abandonment, you or your employees are convicted or plead guilty to or no contest to a felony or law relating to the Color Glo business, failure to conform to the Business System, you are insolvent or bankrupt, make an assignment to creditors and/or trademark misuse  Not Applicable  Obligations include complete de-			
h. "Cause" defined – non-curable defaults	Not Applicable	Not Applicable			
i. Franchisee's obligations on termination/non-renewal	Article 11	Obligations include complete de- identification and payment of amounts due (also see "r" below)			
j. Assignment of Contract by FRANCHISOR	Article 17(A)	No restriction on Color Glo's right to assign except 30 days prior written notice must be given to the FRANCHISEE			
k. "Transfer" by FRANCHISEE – defined	Article 17	Includes transfer of Franchise Agreement or assets or ownership change			
FRANCHISOR approval of transfer by FRANCHISEE	Article 17(E)	Color Glo has the right to approve all transfers but will not unreasonably withhold approval			
m. Conditions for FRANCHISOR approval of transfer	17(E)	All of your obligations under the Franchise Agreement have been satisfied, you agree to perform all post-term obligations, new FRANCHISEE is personally liable to Color Glo, new FRANCHISEE qualifies, training completed by new FRANCHISEE, transfer fee paid (see also "r" below)			
n. FRANCHISOR'S right of first refusal to acquire FRANCHISEE'S business	Not Applicable	Not Applicable			
o. FRANCHISOR'S option to purchase FRANCHISEE'S business	Not Applicable	Not Applicable			
p. Death or disability of FRANCHISEE	Article 17 (C)	Franchise may be assigned, transferred or bequeathed to any person or beneficiary. However, transferee has to execute all necessary legal documents to transfer title & agree to be bound by the Franchise Agreement			
q. Non-Competition covenants during the term of the Franchise	Article 12(A)	No involvement in competing business			

Provision	Section in Franchise or Other Agreement	Summary
r. Non-Competition covenants after the term of the Franchise	Article 12(B)	No competing business, for the first year, within 25 miles of another Color Glo franchised area
s. Modification of the Agreement	Article 8(C) Article 18(C)	No modifications may be made except by written instrument. The Operating Manual is subject to change
t. Integration/merger clause	Article 18(H)	Only the terms of the Franchise Agreement are binding (subject to state law) Any restrictions or promises made outside the Disclosure Document and Franchise Agreement may not be enforceable. No provision in any Franchise Agreement is intended to disclaim the express representations made in this Disclosure Document
u. Dispute resolution by arbitration or mediation	Article 18(H)	Except for certain claims, all disputes are subject to mediation in the State of Minnesota (subject to state law).
v. Choice of Forum	State Cover Page	Mediation and litigation must be in the State of Minnesota (subject to state law).
w. Choice of Law	State Cover Page	The law of the state in which the Franchised Business is located applies

## ITEM 18: Public Figures

Color Glo does not use any public figure to promote its Franchise.

## <u>ITEM 19</u> FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing about possible performance at a particular location or under particular circumstances.

Parts I and II of this Item 19 presents unaudited information about 65 Franchised Territories that were open and continuously operating from January 1 2021, through December 31, 2021 (the "2021 Reporting Period) and 65 Franchised Territories that were open and continuously operating from January 1 2020, through December 31, 2020 (the "2020 Reporting Period). We obtained the Gross Sales and Gross Profit information from unaudited franchisee reports submitted to us consistent with our reporting requirements. Neither we nor our independent certified public accountants have audited or verified any of the Gross Sales or Gross Profit information reported to us. Franchisees are not required to use generally accepted accounting principles when reporting these figures.

As of the end of the 2020 Reporting Period, there were 73 Franchised Territories open and operating in the United

States, and 65 of those Franchise Territories were open for the full 2020 Reporting Period. Of the 8 Franchised Territories excluded from the 2020 tables of this Item 19, (i) 1 Franchised Territory is excluded because the Color Glo Business for such territory was not continuously open for the full 2020 and was mutually terminated, (ii) 4 Franchise Territories are excluded due to franchisee retirement during the 2020 Reporting and were open less than the full 12 month reporting period, and (iii) 3 Franchise Territories are excluded from this item 19 because the Color Glo Business for such Territories commenced operations during the 2020 Reporting Period and were open less than the full 12 month Reporting Period.

As of the end of the 2021 Reporting Period, there were 71 franchised territories open and operating in the United States, and 65 of those Franchise territories were open for the full 2021 Reporting Period. Of the (6) Franchised Territories excluded from the 2021 table of this item (i) 1 Franchised Territory is excluded because of the Color Glo Business for such territory was not continuously open for the full 2021 Reporting Period and was mutually terminated; and (iii) 3 Franchise Territories are excluded from the 2021 Reporting Period due to retirement during the 2021 Reporting Period, and (ii) 2 Franchise Territories are excluded from item 19 because the Color Glo business for such Territories commenced operations during the 2021 Reporting Period and were open less than the full 12 months Reporting Period.

Part I and II of this Item 19 presents unaudited information about 65 Franchised Territories that were open and continuously operation from January 1, 2021 through December 31, 2021 (the 2021 Reporting Period) and 65 Franchised Territories that were open and continuously operating from January 1, 2020 through December 31, 2020 (the 2020 Reporting Period).

#### PART I - STATEMENT OF AVERAGE AND MEDIAN GROSS SALES

## TABLE 1A GROSS SALES OF THE 65 FRANCHISED TERRITORIES OPEN THE ENTIRE 2021 REPORTING PERIOD (NOTE 1)

Average Gross Sales (Notes 2 and 3)	High (Note 5)	Median (Note 4)	Low (Note 6)	Number & % Above Average (Note 7)	Number & % Below Average (Note 8)	Number & % Above Median (Note 9)	Number & % Below Median (Note 10)
\$63,233.22	\$463,178.00	\$77,472.00	\$21,531.00	50/77%	15/23%	32/50%	32/50%

## TABLE 1B GROSS SALES OF THE 65 FRANCHISED TERRITORIES OPEN THE ENTIRE 2020 REPORTING PERIOD (NOTE 1)

Average Gross Sales (Notes 2 and 3)	High (Note 5)	Median (Note 4)	Low (Note 6)	Number & % Above Average (Note 7)	Number & % Below Average (Note 8)	Number & % Above Median (Note 9)	Number & % Below Median (Note 10)
\$61,308.97	\$569,349.99	\$77,715.00	\$14,653.00	50/77%	15/23%	32/50%	36/50%

#### Footnotes to Tables 1A and 1B

(1) Table 1A includes all 65 Franchised Territories open the entire 2021 Reporting Period and Table 1B includes all 65 Franchised Territories open the entire 2020 Reporting Period, regardless of the number of full calendar years in operation.

- (2) Gross Sales As referenced above, "Gross Sales" means the results of the number of services performed multiplied by the price charged for the service.
- (3) Average Gross Sales In the above charts, Average Gross Sales is defined by the total Gross Sales of each time period divided by the number of Franchised Territories. As noted above, information relating to the Franchised Territories is based on unaudited franchisee reports submitted to us.
- (4) Median This is the Median Gross Sales amount for each grouping of Franchised Territories in the charts above. In calculating the median for the Franchised Territories in the tables above, the two central amounts for an even number of Franchised Territories were averaged.
- (5) High Discloses the highest Gross Sales from a Franchised Territory within each time period.
- (6) Low Discloses the lowest Gross Sales from a Franchised Territory within each time period.
- (7) Number & % Above Average Refers to the number and percentage of Franchised Territories for each time period whose Gross Sales met or exceeded the Average Gross Sales.
- (8) Number & % Below Average Refers to the number and percentage of Franchised Territories for each time period whose Gross Sales were less than the Average Gross Sales.
- (9) Number & % Above Median Refers to the number percentage of Franchised Territories for each time period whose Gross Sales met or exceeded Median Gross Sales.
- (10) Number & % Below Median Refers to the number and percentage of Franchised Territories for each time period whose Gross Sales were less than the Median Gross Sales.

## PART II: STATEMENT OF AVERAGE AND MEDIAN GROSS PROFITS

# TABLE 2A GROSS PROFITS BY OF THE 65 FRANCHISED TERRITORIES OPEN THE ENTIRE 2020 REPORTING PERIOD

Average Gross Profit (Notes 2 and 3)	High (Note5)	Median (Note 4)	Low (Note 6)	Number & % Above Average (Note 7)	Number & % Below Average (Note 8)	Number & % Above Median (Note 9)	Number & % Below Median (Note 10)
56,356.61	536,575.99	72,106.40	16,584.88	50/77%	15/23%	32/50%	32/50%

## TABLE 2B GROSS PROFITS BY OF THE 65 FRANCHISED TERRITORIES OPEN THE ENTIRE 2021 REPORTING PERIOD

Average Gross Profit (Notes 2 and 3)	High (Note5)	Median (Note 4)	Low (Note 6)	Number & % Above Average (Note 7)	Number & % Below Average (Note 8)	Number & % Above Median (Note 9)	Number & % Below Median (Note 10)
58,203.84	436,650.88	71,568.00	11,584.88	50/77%	15/23%	32/50%	32/50%

#### Footnotes to Tables 2A and 2B

- (1) Table 1A includes all 65 Franchised Territories open the entire 2021 Reporting Period and Table 1B includes all 65 Franchised Territories open the entire 2020 Reporting Period, regardless of the number of full calendar years in operation.
- Gross Profit As referenced above, "Gross Profit" means the total amount of money you receive for all goods sold and services rendered within your Franchise Territory or in connection with the Color Glo Tradename or marks, excluding sales tax, minus the cost of product for the goods sold and services rendered and royalty fee.
- (3) Average Gross Profit In the above charts, Average Gross Profit is defined by the total Gross Profits of each time period divided by the number of Franchised Territories in each time period. As noted above, information relating to the Franchised Territories is based on unaudited franchisee reports submitted to us.
- (4) Median This is the Median Gross Profit amount for each grouping of Franchised Territories in the charts above. In calculating the median for the Franchised Territories in the tables above, the two central amounts for an even number of Franchised Territories were averaged.
- (5) High Discloses the highest Gross Profits from a Franchised Territory within each time period.
- (6) Low Discloses the lowest Gross Profits from a Franchised Territory within each time period.
- (7) Number & % Above Average Refers to the number and percentage of Franchised Territories for each time period whose Gross Profits met or exceeded the Average Gross Profits.
- (8) Number & % Below Average Refers to the number and percentage of Franchised Territories for each time period whose Gross Profits were less than the Average Gross Profits.
- (9) Number & % Above Median Refers to the number and percentage of Franchised Territories for each time period whose Gross Profits met or exceeded Median Gross Profits.
- (10) Number & % Below Median Refers to the number and percentage of Franchised Territories for each time period whose Gross Profits were less than the Median Gross Profits.

## **COVID 19 RELATED INFORMATION**

Starting in March 2020, the COVID-19 virus pandemic impacted local, regional and national economies. New laws, rules and governmental orders were issued in response to the virus outbreak. As an essential business under the various local, state and federal orders/guidance, most franchisees were able to operate during the government mandated shut down period, and only 4 Franchised Territories closed for a portion of time during 2020 due to the COVID-19 pandemic. Of the 4 Franchised Territories that closed for a portion of time, 1 Franchised Territory closed for 1 week and 3 Franchised Territories closed for 4 weeks. All 4 Franchised Territories reopened after receiving designation as an essential service from their respective local government authority and such Franchised Territories are included in the table below. As of the date of this Disclosure Document, we do not intend to make any changes to our business model as a result of the COVID-19 pandemic.

#### Notes to Parts I and II of Item 19:

1. Some Franchised Territories have earned these amounts. Your individual results may differ. There is no assurance you will earn as much.

- 2. The Gross Sales and Gross Profit information included this Item 19 relates only to the Franchised Territories that were continuously open and operating during the entire 2020 Reporting Period and entire 2021 Reporting Period (as explained above). The tables do not include Gross Sales and Gross Profit information for Franchised Territories open less than the applicable 2020 and 2021 Reporting Period. You should conduct an independent investigation of the costs and expenses you will incur in operating your Territory. Current and former franchisees listed in this Disclosure Document may be one source of this information.
- 3. Written substantiation of all data presented in this Item 19 will be made available to you on reasonable request.
- 4. You are responsible for developing your own business plan for your Business. We encourage you to consult with your own accounting, business, and legal advisors in doing so.

Other than the preceding financial performance representation, we do not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing franchise territory, however, we may provide you with the actual records of that territory. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Gary Smith, our President at Color Glo International (7111 Ohms Lane Edina MN 55439, 952-835-1338), the Federal Trade Commission, and the appropriate state regulatory agencies.

Financial Performance information that differs from that included in Item 19 may be given only if: (a) a FRANCHISOR provides the actual records of an existing outlet you are considering buying; or (b) a FRANCHISOR supplements the information provided in their Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances. Written substantiation for the financial performance representation will be made available to the prospective FRANCHISEE upon request.

a. (See: During the most recent calendar year individual gross sales of existing Color Glo FRANCHISEES ranged from \$20,000.00 to \$300,000.0. A new FRANCHISEE'S Financial results may differ from the results stated. The actual amount of revenue may vary among FRANCHISEES as each FRANCHISEE has the right to charge more for each service or to discount, as necessary. Your individual results may differ. There is no assurance that you will earn this much. The calculation does not include any estimate of a FRANCHISEE'S overhead expenses such as office space, vehicle purchase price or costs, insurance advertising, or legal and accounting fees. Paying for office space is optional to each FRANCHISEE The purchase price of a vehicle vanes based upon the age and quality of the vehicle).

Some outlets have earned this amount. Your individual results may differ. There is no assurance that you'll earn as much.

Other than the preceding financial performance representation, Color Glo International does not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Color Glo International, Attn: Management; 7111 Ohms Lane, Edina, MN 55439, the Federal Trade Commission, and the appropriate state regulatory agencies.

# ITEM 20: Outlets and Franchisee Information

In some instances, current and former FRANCHISEES sign provisions restricting their ability to speak only about their experience with Color Glo International. You may wish to speak with current and former FRANCHISEES, but be aware that not all such FRANCHISEES will be able to communicate with you.

Franchise Owners & Locations as of August 31, 2021

## **ALASKA**

Jason Palenske Color Glo of Alaska Anchorage, AK 99521 907-441-7551

## **ARIZONA**

Randy TonLoy Color Glo East Valley 550 East McKellips #2027 Mesa, AZ 85203 480-430-7431

Shannon Hudgins Color Glo 15897 N. 162<sup>nd</sup> Avenue Surprise, AZ 85374 623-910-2878

## **CALIFORNIA**

James Violante Color Glo International of Kern County 1235 South Green Street Tehachapi, CA 93561 661-823-8435

Ben Campos Color Glo 29028 Summersweet Place Murrieta, CA 92563 951-377-6846

Cecil King Color Glo 5228 Moonlight Way Elk Grove, CA 95758 916-296-6297 Morgan Bigelow Color Glo 7049 Cowan Court Anderson, CA 96007 530-821-8077

# **COLORADO**

Marc Trujillo Color Glo 612 Zoin Colorado Springs, CO 80910 719-351-3422

# **FLORIDA**

Petra Garner Color Glo International, Inc. 2420 Hilton Drive Navarre, FL 32566 850-293-7666

Jeff Rankin Color Glo of Ft. Lauderdale 797 Wedge Lane Pompano Beach, FL 33069 954-560-1099

Kenny Frenchman K & G Color Restoration, Inc. 18887 SE Loxahatchee River Road Jupiter, FL 33458 561-741-4000 Doris Spall Color Glo 19390 Road 21 Lewis, CO 81327 970-759-5818

Tom Kneuer Color Glo International of Central FL 135 Teresa Lane Merritt Island, FL 32952 407-948-3057 Ben Yocum Color Glo of Naples 270 Nottingham Drive Naples, FL 34109 239-450-7332

#### **GEORGIA**

Michael Huddleston Color Glo 42 Marton Drive Ray City, GA 31645 229-834-3071

#### **IDAHO**

Gunner Harris CG/Treasure Valley 873 North Christine Lane Boise, ID 83704 208-375-0947

#### **IOWA**

Dave & Nick DeBuhr Dave's Custom Fabricating 1713 Continental Access Street Cedar Falls, IA 50613 319-277-8974

Rod Miller Color Glo of Eastern Iowa 470 Woodbine Drive Marion, IA 52302 317-241-8586

Bill Sachse Color Glo 315 Cedar Avenue Charter Oak, IA 51439 719-651-9920 Tracy Shank CGI/Magic Valley P.O. Box 702 Filer, ID 83328 208-326-3295

Troy Roth 5765 Derby Avenue SW Kalona, IA 52247 319-430-6174

#### **KANSAS**

Ed Laverentz Aero Int. Maint. 2120 S. 343<sup>rd</sup> West Cheney, KS 67025 316-542-0522

Colton Linville Renewed Interiors by Color Glo 320 W. 17<sup>th</sup> Street Junction City, KS 66441 785-307-9878

#### **MASSACHUSETTS**

Brian Dylewicz Color Glo of Central MA 14 Benson Street Worchester, MA 01604 508-755-2071

#### **MICHIGAN**

Brena Poe-Finkbeiner Great Lakes Color Glo 9487 Country Club Lane Davidson, MI 48423

#### **MINNESOTA**

Todd Earle CGI/Twin Cities 401 Pebblebrook Drive Bloomington, MN 55437 612-835-0084

Matt Smith Color Glo 6418 City West Parkway Eden Prairie, MN 55344 612-384-6238

Dennis Stachowski Color Glo 3926 Vera Cruz Avenue N. Robbinsdale, MN 55422 612-618-7635

#### **NEVADA**

Dan Bowen Color Glo 52 Woodland Drive Hanover, MA 02339 339-933-1061

Joe Foerster Color Glo 33025 Heather Street NW Cambridge, MN 55008 612-390-8387

Randy Thoennes Color Glo of Alexandria 6062 39<sup>th</sup> Avenue NE Alexandria, MN 53608 800-630-5628

Bob Litke Color Glo P.O. Box 438 Delano, MN 55328 651-470-9586 David Giordano Color Glo 2131 Inca Dove Court Sparks, NV 89441 775-771-4824 Serge Chevrier Color Glo of Las Vegas 041 Redbud Vine Street Las Vegas, NV 89085 702-505-6985

## **NEW MEXICO**

Mark Anderson P.O. Box 29331 Santa Fe, NM 87592 505-474-3702

## **NEW YORK**

Jeff Burt Color Glo P.O. Box 304 Hartwick, NY 13348 607-293-8831

# **NORTH CAROLINA**

Dave Bondi Color Glo 3346 Brooks Place Granite Falls, NC 28630 828-446-0868

## **OHIO**

Jack Hayes Color-Tech 4911 Black Road Monclova, OH 43542 419-878-0706 Bruce Raupp Color Glo International of Long Island 10 Glenridge Avenue Stonybrook, NY 11790 516-246-5180

Rick Ross Ross's Color Glo 8235 Sandy Point Road Elida, OH 45807 419-642-6372

#### **OREGON**

Jeremy Eickhoff Color Glo of the Pacific NW P.O. Box 1087 Fairview, OR 97024 503-481-5990

Terry Hanson Color Glo of Oregon 1112 SE Foxglove Drive Gresham, OR 97080 503-666-9593

Scott Thoensen Color Glo 1525 SE Sandy Dell Road Troutdale, OR 97060 503-618-8765

Adam Sears Sears Restoration PO Box 573 Bend, OR 97709 541-419-9035

#### **SOUTH CAROLINA**

George Elfering Elfering Enterprises, Inc. 2128 Raven Trail West Columbia, SC 29169 803-796-0059

Eve Coker Color Glo 2210 Ulverston Drive Rock Hill, SC 29732 980-254-7033

David Gimbel Color Glo 210 Golden Bear Walk Duncan, SC 29334

## **TENNESSEE**

Kenny O'Neal Color Glo of Nashville 4076 Locerbie Circle Richard Kitzel Main Jet, Inc. 2214 Avengale Drive Eugene, OR 97408 541-345-2737 Springhill, TN 37174 931-334-1692

## **TEXAS**

Tarek Itani Upstate Color Glo 111 Flint Lane Greer, SC 29651 864-201-8751

# **UTAH**

Chris O'Bryant Color Glo of Salt Lake County 2987 Warr Road Salt Lake City, UT 84109 801-898-3147

#### **WASHINGTON**

Greg Martsolf Color Glo West 21414 NE 174th Street Brush Prairie, WA 98606 360-885-1925

Julie Nord Color Glo of Thurston County 1420 Marvin Rd. NE Ste C, PMB343 Lacey, WA 98516 360-352-2176

Mark Rissell Color Glo 17803 51st Ave South Seatac, WA 98188 206-679-8619

Gary Whitcomb Color Match PO Box 40066 Spokane, WA 99202 509-245-3506

Darren Pen Color Glo PO Box 517 Everson, WA 98247 Stacy Monson Tri-Cities Color Glo 6855 W. Clearwater Ave. A101-378 Kennewick, WA 99336 509-947-1968

Joe Blessen Color Glo PO Box 28 Mead, WA 99021 509-290-6266

Steve Haugen Color Glo 16212 Bothell Everett Hwy, Suite F241 Milcreek, WA 98704

# **WISCONSIN**

Marty Griffin Color Glo 2242 Louisburg Road Cuba City, WI 53807 608-744-2083

Jenni Vaught Color Glo 2200 W. Greenbriar Ct. Oak Green, WI 53154

Currently, no known franchisees have signed confidentiality clauses during the last three years.

Franchisees who have had an outlet terminated, cancelled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the Franchise Agreement for the most recent fiscal year, or who have not communicated with the Franchisor within ten weeks of the application date are as follows:

Don Piper Color Glo 23700 South Yale, 2565 N 250 Road Mounds, OK 74047 Retired – 25 years

Joe Denver Color Glo 1873 North Hills Road York, PA 17406 Retired –10 years Joe Olson Color Glo 92538 State Champ Road Astoria, OR 97103 Retired – 10 Years

Marvin Banks Color Glo 2294 Bucolo Avenue Colorado Springs, CO 80951 *Mutual Release* 

If you buy a franchise, your contact information may be disclosed to other buyers when you leave the Franchise system. Franchisees are not required to sign a confidentially clause within the last 3 years.

## Systemwide Outlet Summary For years 2019 to 2021 Table 1

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2019	76	75	-1
	2020	77	73	-4
	2021	73	71	-2
Company	2019	0	0	0
Owned	2020	0	0	0
	2021	0	0	0
Total Outlets	2019	76	75	-1
	2020	77	73	-4
	2021	73	71	-2

Transfers of Outlets from Franchisees to New Owners (other than the Franchisor)
For years 2019 to 2021

Table 2

State	Year	Number of Transfers
California	2019	0
	2020	1
	2021	0
Colorado	2019	
	2020	1
	2021	0
Florida	2019	1
	2020	0
	2021	0
Georgia	2019	0
	2020	0
	2021	0
Louisiana	2019	0
	2020	0
	2021	0
Montana	2019	0
	2020	0
	2021	0
Nevada	2019	0
	2020	0
	2021	0
Oregon	2019	0
	2020	0
	2021	0
Total	2019	0
	2020	2
	2021	2

# Status of Franchise Outlets For years 2019 to 2021

Table 3

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non- Renewals	Reacquired by Franchisor	Ceased Operations- Other Reasons	Outlets at End of Year
	2019	1	0	0	0	0	0	1
AK	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2019	3	0	0	1	0	0	3
AZ	2020	3	0	0	1	0	0	3
	2021	3	0	0	1	0	1	2
	2019	8	3	1	1	0	1	9
CA	2020	9	1	0	0	0	0	10
	2021	10	0	0	2	0	0	8
	2019	4	1	0	0	0	0	4
CO	2020	4	0	0	0	0	0	4

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non- Renewals	Reacquired by Franchisor	Ceased Operations- Other Reasons	Outlets at End of Year
	2021	4	0	0	0	0	0	4
	2019	1	0	0	0	0	0	1
СТ	2020	0	0	0	0	0	0	0
	2021	0	0	0	0	0	by         Operations-Other Reasons         Yea           0         0         4           0         0         1           0         0         0	0
	2019	11	0	0	1	0	0	10
FL	2020	11	0	0	1	0		
	2021	8	0	0	1	0		
	2019	1	0	0	0	0		
GA	2020	1	0	0	0	0		
	2021	1	0	0	0	0	0	
	2019	1	0	0	0	0	0	
Ш	2020	1	0	0	1	0	0	0
	2021	0	0	0	0	0	1	
	2019	2	0	0	0	0		
ID	2020	2	0	0	0	0		
	2021	2	0	0	0	0		
	2019	1	0	0	0	1		
IL	2020	1	0	0	0	0		
	2021	0	0	0	0	0		
	2019	1	0	0	0			
IN	2020	1	0	0	1			
	2021	0	0	0	0			
	2019	3	0	0	0			
IA	2020	3	1	1	0			
	2021	3	0	1	0			
	2019	2	0	0	0			
KS	2020	2	0	0	0			
	2021	2	0	0	0			
	2019	1	0	0	0			
KY	2020	1	0	0	0		1	
	2021	0	0	0	0			
	2019	0	1	0	0			
MA	2020	1	1	0	0			
	2021	2	0	0	0	0	0	2
	2019	0	0	0	0	0	0	1
MI	2020	0	1	0	0			
	2021	1	0	0	0	0	.l	
MN	2019	6	0	0	0			
	2020	6	0	0	0	0		
	2021	6	0	0	0			
	2019	1	0	0	0			
MT	2020	1	0	0	0			
(	2021	0	0	0	0	0	0	0

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non- Renewals	Reacquired by Franchisor	Ceased Operations- Other Reasons	Outlets at End of Year
	2019	1	0	0	0	0	0	1
NM	2020	1	0	0	0	0	0	1
1,111	2021	1	0	0	0	0	0	1
	2019	2	0	0	0	0	0	2
NV	2020	2	0	0	0	0	0	2
	2021	2	0	0	0	0	0	2
	2019	2	0	0	0	0	0	2
NY	2020	2	0	0	0	0	0	2
	2021	2	0	0	0	0	0	2
	2019	1	0	0	0	0	0	1
NC	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2019	2	0	0	0	0	0	2
OH	2020	2	0	0	0	0	0	2
	2021	2	0	0	0	0	0	2
	2019	1	0	0	0	0	0	1
OK	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2019	6	0	0	0	0	0	6
OR	2020	6	1	0	0	0	1	6
	2021	6	0	0	1	0	0	5
ļ	2019	1	0	0	0	0	<u> </u>	
PA	2020	1	0	0	0	0		
	2021	1	0	0	0	0		
	2019	1	1	0	0	0	0 1 0 1 0 1 0 0 1 0 0 0 1 0 0 1 1 0 0 1 1 0 1 1 0 1	
SC	2020	2	1	0	0	0	0	3
	2021	1	2		1	0	0	1
777) T	2019	1	1	0	0	0	0	1
TN	2020 2021	1 1	0	0	0	0	0	1
	2019	0	1	0	0	0	0	1
					0	0	0	1
TX	2020	1	0	0				0
	2021	1	0	0	0	0	1	
	2019	3	0	0	1	0	1	1
UT	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2019	8	0	0	0	0	0	8
WA	2020	8	3	1	0	0	-1	9
	2021	9	0	0	0	0	0	9
	2019	1	0	0	0	0	0	1
WI	2020	1	0	0	0	0	0	1
., -	2021	1	0	0	0	0	0	1

Table 4

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non- Renewals	Reacquired by Franchisor	Ceased Operations- Other Reasons	Outlets at End of Year
INT'L	2019	50	2	0	0	0	0	52
TOTAL	2020	52	4	0	0	0	0	56
	2021	56	0	0	0	0	0	56
U.S.	2019	78	0	0	2	0	1	75
TOTAL	2020	75	3	0	4	0	1	73
	2021	73	2	0	3	0	1	71

# Status of Company-Owned Outlets for years 2018-2020

Table 5

Year	Outlets at Start of Year	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at the End of the Year
2019	0	0	0	0	0
2020	0	0	0	0	0
2021	0	0	0	0	0

# Projected New Franchised Outlets as of August 31, 2020

State	Franchise Agreements Signed but Outlet not Opened	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Company-Owned Outlets in the Current Fiscal Year
Florida	0	2	0
New York	0	1	0
North Carolina	0	1	0
South Carolina	0	1	0
Texas	0	1	0
Total	0	6	0

# Color Glo currently operates in the following Countries:

1. Armenia

4. Bahamas

7. Cambodia

2. Australia

5. Bahrain

8. Canada

3. Austria

6. Belgium

9. Crete

- 10. Cypress
- 11. Denmark
- 12. UAE
- 13. Finland
- 14. Germany
- 15. Greece
- 16. Hong Kong
- 17. India
- 18. Ireland
- 19. Israel
- 20. Italy
- 21. Japan
- 22. Kazakhstan
- 23. Kuwait
- 24. Lebanon
- 25. Luxembourg
- 26. Malaysia
- 27. Mexico
- 28. Namibia
- 29. Netherlands
- 30. New Zealand
- 31. Nigeria
- 32. Norway
- 33. Oman
- 34. Portugal
- 35. Puerto Rico
- 36. Qatar
- 37. Romania
- 38. Russia
- 39. Saudi Arabia
- 40. Singapore
- 41. South Africa
- 42. South Korea
- 43. Spain
- 44. Sweden
- 45. Switzerland
- 46. Thailand
- 47. Tunisia
- 48. Ukraine
- 49. United States
- 50. Zimbabwe
- 51. United Kingdom
- 52. Lithuania
- 53. Albania
- 54. France
- 55. Holland
- 56. Indonesia

#### ITEM 21: Financial Statements

1. The franchisor's audited financial statements for our fiscal years ending August 31, 2017, August, 31, 2018, and August 31, 2019 are attached to Exhibit F" to reflect the year 2020.

# ITEM 22: Contracts

Exhibit A is the Color Glo International FRANCHISE AGREEMENT.

ITEM 23: Receipts

Attached to this Disclosure Document as Exhibit I is a detachable acknowledgment of receipt.

**EXHIBIT A: Color Glo International Franchise Agreement** 



# Specialists in color restoration & repair

# FRANCHISE AGREEMENT

**BETWEEN** 

COLOR GLO INTERNATIONAL,

A Division of CGI International, Inc.

7111 Ohms Lane

Minneapolis, Minnesota 55439

(952) 835-1338

and

Name(s) of

Franchisee

Street

City State Zip

Area Code Telephone

# **COLOR GLO INTERNATIONAL**

# FRANCHISE AGREEMENT

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day of\_\_\_\_\_, 20\_, by an

THIS FRANCHISE AGREEMENT, made and entered into this \_\_\_\_\_

between COLOR GLO INTERNATIONAL, a Division of CGI International, Inc., a Minnesota corporation, hereinafter referred to as the "FRANCHISOR", and hereinafter referred to as the "FRANCHISEE".

#### WITNESSETH:

WHEREAS, the FRANCHISOR has developed a plan, method and system for color restoration of leathers, vinyls, velour, fabrics, carpet and wood grain panels and exterior bumper repair at reasonable prices under its COLOR GLO service mark (hereinafter referred to as the "Business System"); and

WHEREAS, the FRANCHISOR has the right to license the use of the name "COLOR GLO" and such other trade names, trademarks and service marks as may be designated by the FRANCHISOR for use in connection with the Business System (hereinafter "Marks"); and

WHEREAS, the FRANCHISEE desires, upon the terms and conditions herein fully set forth, to be trained and licensed by the FRANCHISOR to operate a business under the COLOR GLO Business Systems; and

WHEREAS, the FRANCHISEE has had a full and adequate opportunity to be thoroughly advised of the terms and conditions of this FRANCHISE AGREEMENT, and has had sufficient time to evaluate and investigate the COLOR GLO Business System, the competition in the field and the procedures and financial requirements associated with the Business System; and

WHEREAS, the FRANCHISEE has provided the FRANCHISOR with sufficient evidence to demonstrate that it has adequate financial resources to pay for the Initial Service Fee and the startup costs and expenses required for the FRANCHISEE's COLOR GLO business; and

WHEREAS, the FRANCHISEE recognizes the importance to the FRANCHISOR, to other COLOR GLO Franchisees and to the public of maintaining the distinctive standards, qualities, attributes and services identified by the COLOR GLO service mark and is willing to maintain such standards, qualities and attributes;

NOW, THEREFORE, the parties, in consideration of the mutual promises herein expressed and for other good and valuable consideration, the receipt and adequacy of which is acknowledged, hereby agree to the following provisions of the FRANCHISE AGREEMENT.

# <u>ARTICLE 1</u> GRANT OF THE FRANCHISED AREA

- The FRANCHISOR hereby grants to the FRANCHISEE a personal license to (1)operate a COLOR GLO business in conformity with the FRANCHISOR'S Business System and further grants the FRANCHISEE a personal license to operate the COLOR GLO business in the hereinafter referred to as following area the "FRANCHISED AREA" and the FRANCHISEE hereby undertakes the obligation to operate a COLOR GLO business under the FRANCHISOR's Business System in strict compliance with the terms and conditions of the FRANCHISE AGREEMENT. The FRANCHISOR agrees that except as set forth herein it will not operate or license others to operate a COLOR GLO business in the FRANCHISED AREA provided the FRANCHISEE is in complete compliance with the terms and conditions of the FRANCHISE AGREEMENT. Except for limited product sales on the Internet to aviation customers, the FRANCHISOR further agrees that it will not sell the "COLOR GLO" products or process to any retail operations, with the exception of franchisees who qualify and are trained for the specialized "Color Glo" services specific to the aviation industry, in the FRANCHISED AREA provided the FRANCHISEE is in complete compliance with this FRANCHISE AGREEMENT. The FRANCHISEE must obtain the FRANCHISOR's prior written approval on any "assumed" or fictitious names adopted or filed by the FRANCHISEE.
- (2) The rights and privileges granted to the FRANCHISEE under this FRANCHISE AGREEMENT are applicable only to this EXCLUSIVE TERRITORY, are personal in nature, and may not be used elsewhere or at any other location by the FRANCHISEE. The FRANCHISEE shall not have the right to sub-franchise and sublicense. The FRANCHISEE shall not have a right to assign or transfer its rights under this FRANCHISE AGREEMENT, except as specifically provided in the FRANCHISE AGREEMENT.

#### ARTICLE 2

## TERM OF LICENSE: FRANCHISEE'S RIGHT TO RENEW

- (A) The term of this FRANCHISE AGREEMENT shall be for ten (10) years commencing on the date of this FRANCHISE AGREEMENT. This FRANCHISE AGREEMENT shall not be considered executed and shall not be enforceable until it has been signed by both the FRANCHISEE and FRANCHISOR. This FRANCHISE AGREEMENT shall be terminated if the FRANCHISEE fails to commence operations of the COLOR GLO business within ninety (90) days of execution of the FRANCHISE AGREEMENT.
- (B) The FRANCHISEE shall have the right to renew its license for the LICENSED AREA for continuing ten (10) year terms provided that the following conditions have been met:
- (1) The FRANCHISEE has given the FRANCHISOR written notice at least ninety (90) days prior to the end of the term of this FRANCHISE AGREEMENT or any renewal term of its intention to renew; and

- (2) The FRANCHISEE has complied with all of the material terms and conditions of this FRANCHISE AGREEMENT and has complied with the FRANCHISOR's material operating and quality standards and procedures; and
- (3) All monetary obligations owed by the FRANCHISEE to the FRANCHISOR have been satisfied prior to renewal, and have been paid in a timely manner throughout the term of this FRANCHISE AGREEMENT; and
- (4) The FRANCHISEE has agreed, in writing, to make such reasonable capital expenditures necessary to replace and modernize the supplies and equipment used in the FRANCHISEE's business so that the FRANCHISEE's business will conform to the FRANCHISOR's then-current standards.
- AREA by executing the then-current standard FRANCHISE AGREEMENT; however, the FRANCHISEE shall not be required to pay another Initial Fee if the FRANCHISEE exercises its right to renew. The FRANCHISOR will not offer to license the LICENSED AREA at the end of the term of this FRANCHISE AGREEMENT to any other person or entity on more favorable terms or conditions than those offered to the FRANCHISEE. The FRANCHISEE acknowledges that the terms and conditions of the then-current standard FRANCHISE AGREEMENT of the FRANCHISOR may, at that time, vary in substance and form from the terms and conditions of this FRANCHISE AGREEMENT.

# **ARTICLE 3**

# FRANCHISOR'S RIGHT TO LICENSE THE TRADE MARKS

- (A) The FRANCHISOR has the right to license the name "COLOR GLO" and other Marks and trade symbols. Any and all improvements by the FRANCHISEE relating to the Marks and Business System shall become the sole and absolute property of the FRANCHISOR who shall have the sole and exclusive right to register and protect all such improvements in its name. The FRANCHISEE's right to use and identify with the Marks and Business System shall exist concurrently with the term of this FRANCHISE AGREEMENT and such use by the FRANCHISEE shall inure exclusively to the benefit of the FRANCHISOR. The FRANCHISEE further agrees not to contest or aid in contesting, directly or indirectly, the validity or ownership of the Marks and Business System.
- (B) The FRANCHISEE agrees that its personal right to use the name "Color Glo" as the name of the FRANCHISEE's business and its right to use the Marks and Business System applies only to the LICENSED AREA and only so long as the FRANCHISEE shall fully perform and comply with all of the conditions, terms and covenants of this FRANCHISE AGREEMENT. The FRANCHISEE acknowledges and agrees that the FRANCHISOR shall have the absolute right to license others to use the licensed Marks and Business System anywhere outside of the LICENSED AREA. The FRANCHISEE shall not have or acquire any rights in any of the Marks and Business System other than the right of use. The FRANCHISEE shall have the right to use the Marks and Business only in the manner prescribed, directed and approved by the FRANCHISOR in writing.

If, in the judgment of the FRANCHISOR, the acts of the FRANCHISEE infringe upon or demean the goodwill, standards of uniformity or quality, or business standing associated with the Marks and Business System, then the FRANCHISEE shall immediately, upon written notice from the FRANCHISOR, modify its use of the Marks and Business System in the manner prescribed by the FRANCHISOR in writing.

- (C) If there is a claim by any party that its rights are superior and if the FRANCHISOR determines that such claim is legally meritorious, then upon receiving written notice from the FRANCHISOR, the FRANCHISEE, at its expense, will immediately use such changes and amendments to the conflicting marks as may be required by the FRANCHISOR and, if so required, the FRANCHISEE will immediately cease using the conflicting marks. The FRANCHISEE will not make any changes or amendments whatsoever in or to the use of the Marks and Business System unless directed by the FRANCHISOR in writing.
- (D) The FRANCHISEE will have no obligation to and shall not, without the written consent of the FRANCHISOR, defend or enforce the licensed Marks in any Court or other proceedings for or against imitation, infringement, any claim of prior use, or for any other allegation. However, the FRANCHISEE will give the FRANCHISOR prompt and timely written notice of any claims or complaints made against the FRANCHISEE with respect to the Marks and will, at its expense, cooperate in all respects with the FRANCHISOR in any Court or other proceedings involving the Marks. The cost and expense of all litigation incurred by the FRANCHISOR including attorney's fees, specifically relating to the Marks, shall be paid by the FRANCHISOR. However, the FRANCHISEE may, at its option and expense, retain an attorney to represent it individually in all such litigation and Court proceedings, and shall do so with respect to matters involving only the FRANCHISEE (i.e. not involving the FRANCHISOR or its interests); however, the FRANCHISOR's legal counsel shall have the absolute right to control and conduct such litigation. The FRANCHISOR shall have no liability to the FRANCHISEE for any costs that the FRANCHISEE incurs in such litigation and the FRANCHISEE shall pay for all costs, including attorneys' fees, which it may incur under the ARTICLE.

# ARTICLE 4

# INITIAL FEE

Upon signing this FRANCHISE AGREEMENT, the FRANCHISEE shall pay the FRANCHISOR in cash or another form of payment that will make the funds immediately accessible to the FRANCHISOR, such as cashier's check or wire transfer, an initial franchise fee is \$33,000.00. Generally, the Exclusive Territory covered by each FRANCHISE AGREEMENT will include at least a population of 500,000 (or a portion thereof) in your licensed area. For each 10,000 population exceeding 500,000 you will pay an additional \$500.00.

Should the FRANCHISEE request a larger Exclusive Territory, the FRANCHISOR may grant a larger Exclusive Territory to the FRANCHISEE, at our discretion, upon the payment of the additional fee. Generally in this case, the extra territory to be included in the FRANCHISEE's Exclusive Territory and would be capable of supporting a Sub-Franchisee.

Other than situations where a FRANCHISEE desires a larger than normal Exclusive Territory, the initial franchise fee is uniform for all FRANCHISEES. The initial fee is nonrefundable

In addition when you sign the FRANCHISE AGREEMENT, you must pay the FRANCHISOR a Start-Up Fee of \$21,500.00 (plus shipping), which includes legal and administrative costs, initial training costs for 2 people (but not travel) and the purchase of the start-up kit containing an initial supply of all required Color Glo products and supplies. This fee is not refundable. Other than as described in this Article 4, you are not required to pay the FRANCHISOR or an affiliate any additional sums before you begin the franchised business.

# **ARTICLE 5**

#### **MAINTENANCE FEE**

In addition to the Initial Fee and Start-Up Fee, the FRANCHISEE shall, for the term of this FRANCHISE AGREEMENT, pay the FRANCHISOR 4% of gross sales, including cash, or a minimum of \$150.00 a month for the first full year of business; \$200.00 for the second full year of business; and \$300.00 a month for each following full year of business. See Note 1 for definition of Gross Revenue.

- Note 1: "Gross Revenue" means the total amount of money you receive for all goods sold and services rendered within your Exclusive Territory or in connection with the Color Glo trade name or marks, excluding sales tax.
- B. The Maintenance Fee shall be payable to the FRANCHISOR by the FRANCHISEE during the entire term of this FRANCHISE AGREEMENT and is a material provision of this FRANCHISE AGREEMENT. The FRANCHISEE's obligation to pay the FRANCHISOR the Maintenance Fee under the terms of this FRANCHISE AGREEMENT shall be absolute and shall remain in full force and effect until the term of this FRANCHISE AGREEMENT has expired or until this FRANCHISE AGREEMENT is terminated in accordance with the terms and conditions set forth in this FRANCHISE AGREEMENT.
- C. The Maintenance Fee payable by the FRANCHISEE shall be paid to the FRANCHISOR on or before the 15th day of each month for the preceding month. In the event the FRANCHISEE fails to remit the Maintenance Fee due to the FRANCHISOR within fifteen (15) days after the end of each month, as provided for in this FRANCHISE AGREEMENT, a surcharge in the amount of \$5.00 shall be added to the unpaid balance due to the FRANCHISOR.
- D. The Maintenance Fee is, in part, payment to the FRANCHISOR for: (1) the services and materials provided to the FRANCHISEE by the FRANCHISOR pursuant to ARTICLE 13 of this FRANCHISE AGREEMENT; (2) costs incurred in protecting the Marks and Business System licensed to the FRANCHISEE; (3) legal fees and accounting fees incurred by the FRANCHISOR to comply with federal, state and local laws, including all continuing requirements under franchise laws; (4) the services to be performed by the FRANCHISOR under this FRANCHISE AGREEMENT; AND (5) selling, general and administrative expenses.

# **ARTICLE 6**

## ANNUAL LICENSE FEE AND PRODUCT PURCHASES

During each twelve (12) month period under this FRANCHISE AGREEMENT, the FRANCHISEE shall pay the FRANCHISOR an annual License Fee of (\$2,500.00) Two Thousand, Five Hundred Dollars per year due and payable on the 15<sup>th</sup> of each month in the amount of \$208.33. Product purchases are counted toward the annual license fee. The \$208.33 paid monthly will be used as a credit from which products may be ordered. Shipping and handling fees will be billed separately. Should the product order exceed the current credit on file than the difference will be paid by credit card at the time of the product being shipped. Failure to comply with this Article 6 shall be deemed a material breach of this FRANCHISE AGREEMENT and shall constitute cause for termination under Article 9.

#### ARTICLE 7

# OUALITY CONTROL, UNIFORMITY AND STANDARDS REQUIRED OF THE FRANCHISEE

It is recognized by the FRANCHISEE that the FRANCHISOR and its predecessors have expended large sums of money to popularize the Marks and Business System licensed to the FRANCHISEE so that the same represents very valuable goodwill distinctive of the FRANCHISOR's business and reputation. It is also recognized that the FRANCHISOR must promulgate, from time to time, uniform standards of quality and service regarding the business operations of the FRANCHISEE's COLOR GLO business so as to protect (for the benefit of all Franchisees and the FRANCHISOR), the distinction, valuable goodwill and uniformity represented and symbolized by the Marks and Business System. Accordingly, to insure that all Franchisees will maintain the uniform requirements and quality standards for goods and services associated with COLOR GLO businesses and with the Marks and Business System, the FRANCHISEE agrees to maintain the uniformity and quality standard required by the FRANCHISOR for all products and services and agrees to the following terms and conditions to assure the public that all COLOR GLO businesses will be uniform in nature and will sell and dispense quality products and services.

# (A) The FRANCHISEE will operate its business so that it is clearly identified and

advertised as a COLOR GLO business. However, the style and form of the words "COLOR GLO" in any advertising must have the prior written approval of the FRANCHISOR. Whenever practical, the FRANCHISEE will use the name "COLOR GLO" and the other Marks which now or hereafter may form a part of the FRANCHISOR's Business System, on all vehicles, uniforms, paper supplies, advertising materials, signs or other articles in the identical combination and manner as may be prescribed by the FRANCHISOR in writing. The FRANCHISEE will, at its expense, comply with all notices of registration required by the FRANCHISOR and will, at its expense; comply with any other trademark, trade name, service mark, copyright or patent notice marking requirements.

(B) The FRANCHISEE shall not use the words "COLOR GLO" or anything confusingly similar or "CGI" in its corporate or partnership name but must file a certificate of assumed name indicating that FRANCHISEE shall hold itself out to the public as an independent

contractor operating its business pursuant to a license from the FRANCHISOR. The FRANCHISEE shall clearly indicate on its business checks, stationery, purchase orders, business cards, receipts, promotional

materials and other written materials that the FRANCHISEE is the owner of the business and that the FRANCHISEE is a COLOR GLO franchisee.

- (C) The FRANCHISEE will use only approved advertising and promotional materials. In the event that the FRANCHISEE desires to use any unapproved advertising or promotional materials bearing the name "COLOR GLO" or other Marks, then the FRANCHISEE must obtain written approval from the FRANCHISOR prior to using any such materials.
- (D) The FRANCHISEE will use the Marks and Business System in strict compliance with the standards, operating procedures, specifications, requirements and instructions required of all COLOR GLO Businesses, which may be amended and supplemented by the FRANCHISOR from time to time.
- (E) The FRANCHISEE will sell only those products and services in connection with COLOR GLO Marks or Business System which have been approved by the FRANCHISOR in writing and will offer for sale all products and services prescribed by the FRANCHISOR. The FRANCHISEE will conform to all quality and customer service standards prescribed by the FRANCHISOR in writing.
- (F) The FRANCHISEE will use only the approved COLOR GLO restoration products in connection with the COLOR GLO restoration process and shall not use any products which have not been approved by the FRANCHISOR. The FRANCHISEE shall not substitute, alter, dilute or in any way change or modify the approved COLOR GLO product. The FRANCHISOR agrees that it has taken all reasonable and necessary steps to insure that FRANCHISEE will have access to the COLOR GLO products and has made arrangements for the dissemination of the FRANCHISOR's formulas to its FRANCHISEES in the event the FRANCHISOR or its successors are unable for any reason to sell said product to the Franchisees.
- (G) The FRANCHISEE acknowledges and agrees that the FRANCHISOR must police the use of its COLOR GLO products to insure that only authorized Franchisees of the FRANCHISOR use the COLOR GLO products. The FRANCHISEE shall not, directly or indirectly, sell or resell any COLOR GLO products.
- (H) The FRANCHISEE will purchase, from vendors and suppliers approved in writing by the FRANCHISOR, all equipment, supplies, products and services (sometimes referred to in this FRANCHISE AGREEMENT as "goods and services"), which the FRANCHISOR determines must meet the standards of quality and uniformity symbolized by and associated with the Marks and Business System. If the FRANCHISEE desires to purchase these goods or services from any vendors or suppliers for any reason, then the FRANCHISEE shall have the right and option to purchase them from other vendors or suppliers; provided however, that such goods and services must conform in quality to the FRANCHISOR's standards and specifications.

If the FRANCHISEE desires to purchase any goods and services from such other sources, then the FRANCHISEE shall submit samples and specifications to the FRANCHISOR for testing to determine whether the goods and services comply with the FRANCHISOR's standards and specifications and the prior written approval of the FRANCHISOR must be obtained by the FRANCHISEE prior to the

time that any unapproved goods and services are used in the FRANCHISEE's COLOR GLO Business.

- (I) All mechanical equipment shall be kept in good working order by the FRANCHISEE at all times and shall meet the FRANCHISOR's quality standards. Any replacement equipment must comply with the FRANCHISOR's then-existing specifications.
- (J) The FRANCHISEE will, at its expense, comply with all applicable local, state, federal and municipal laws, ordinances, rules and regulations pertaining to the operation of the FRANCHISEE's business.
- (K) The FRANCHISEE will pay on a timely basis all of its obligations and liabilities due and payable to the FRANCHISOR, suppliers, lessors and creditors. The FRANCHISEE shall be absolutely and exclusively responsible and liable for the prompt payment of all taxes payable as a result of the FRANCHISEE's business. The FRANCHISOR shall have no liability for these or any other taxes and the FRANCHISEE will indemnify the FRANCHISOR for any such taxes that may be assessed or levied against the FRANCHISOR which arise or result from the FRANCHISEE's business. In the event that FRANCHISEE does not meet any of its monetary obligations to FRANCHISOR in a timely fashion, FRANCHISOR can require the FRANCHISEE to post an irrevocable letter of credit in such amount as FRANCHISOR reasonably deems necessary to secure FRANCHISEE's monetary obligations to FRANCHISOR. FRANCHISOR expressly reserves the right to withhold or delay the shipment of COLOR GLO cleaning compounds to FRANCHISEE if the FRANCHISEE is in arrears with respect to any amount owed to FRANCHISOR and FRANCHISEE fails to post the required letter of credit.
- (L) The FRANCHISEE will comply with such programs of standardization as may from time to time be promulgated by the FRANCHISOR to promote the common business image and to protect the goodwill associated with the Marks and Business System.
- (M) The FRANCHISEE will hire a sufficient number of adequately trained and competent persons to guarantee efficient service to the FRANCHISEE's customers. If requested by FRANCHISOR, FRANCHISEE will provide FRANCHISOR with an up-to-date customer list in the form prescribed as well as copies of customer invoices. FRANCHISOR shall have the right to contact FRANCHISEE's customers to ascertain the quality of work performed and the level of customer satisfaction.
- (N) The FRANCHISOR will have the absolute right to photograph employees, equipment, vehicles, and other goods, fixtures and equipment at the FRANCHISEE's business at all reasonable times.

#### ARTICLE 8

## CONFIDENTIAL OPERATING MANUALS AND OTHER INFORMATION

(A) In order to protect the reputation and goodwill of the FRANCHISOR and to maintain uniform operating standards under the Marks and Business System, the FRANCHISEE shall conduct its business in accordance with the FRANCHISOR's Confidential Operating Manuals

(hereinafter the "Manuals"), one copy of which the FRANCHISEE acknowledges having received on loan from the FRANCHISOR for the term of this FRANCHISE AGREEMENT.

- (B) The FRANCHISEE shall at all times treat the Manuals, and other manuals created for or approved for use in the operation of the FRANCHISEE's COLOR GLO business, and the information contained therein as secret and confidential, and shall use all reasonable efforts to maintain such information as secret and confidential. The FRANCHISEE shall not at any time, without the FRANCHISOR's prior written consent, copy, duplicate, record, or otherwise reproduce the foregoing materials, in whole or in part, nor otherwise make the same available to any unauthorized person.
- (C) The Manuals shall at all times remain the sole property of the FRANCHISOR. The FRANCHISOR may from time to time revise the contents of said Manuals and the FRANCHISEE expressly agrees to comply with each new or changed standard. The FRANCHISEE shall at all times insure that its copy of said Manuals is kept current and up to date, and in the event of any dispute as to the contents of said Manuals, the terms of the master copy of the Manuals maintained by the FRANCHISOR shall be controlling.
- The FRANCHISEE shall not, during the term of this FRANCHISE AGREEMENT (D) or thereafter, communicate, divulge or use for the benefit of any other person or entity any confidential information, knowledge or know-how concerning the methods of operation of the COLOR GLO business which may be communicated to the FRANCHISEE, or of which the FRANCHISEE may be apprised, by virtue of the FRANCHISEE's operation under the terms of this FRANCHISE AGREEMENT. The FRANCHISEE shall divulge such confidential information only to such of its employees as must have access to it in order to operate the COLOR GLO business. Any and all information, knowledge and know-how, including, without limitation, drawings, materials, equipment, methods, procedures, specifications, techniques and other data, which the FRANCHISOR designates as confidential shall be deemed confidential for purposes of this FRANCHISE AGREEMENT, except information which the FRANCHISEE can demonstrate came to its attention prior to disclosure thereof by the FRANCHISOR; or which, at the time of disclosure by the FRANCHISOR to the FRANCHISEE, had become part of the public domain, through publication or communication by others; or which after disclosure to the FRANCHISEE by the FRANCHISOR, becomes a part of the public domain, through publication or communication by others.
- (E) The FRANCHISOR reserves the right to require the FRANCHISEE to have all of FRANCHISEE's employees and agents (and all officers, directors, and shareholders if the FRANCHISEE is a corporation; and all partners if the FRANCHISEE is a partnership) to execute agreements, in a form satisfactory to the FRANCHISOR, to maintain the confidentiality during the course of employment and thereafter of all information designated by the FRANCHISOR as confidential. Copies of the executed agreements shall be submitted to the FRANCHISOR upon request.
- (F) FRANCHISEE acknowledges that the FRANCHISOR's list of authorized Franchisees is FRANCHISOR's proprietary information. FRANCHISEE agrees that it will not contact the other COLOR GLO Franchisees for purposes of soliciting or marketing purposes or for any reason unrelated to the COLOR GLO business.

- (G) The FRANCHISOR shall have the right to use and incorporate into the Business System for the benefit of other Franchisees of the FRANCHISOR or company-owned businesses, any modifications, changes and improvements, in whole or in part, developed or discovered by the FRANCHISEE or its employees or agents in connection with the FRANCHISEE's COLOR GLO business, without any liability or obligation to the developer thereof. In addition, the FRANCHISOR shall have the right to introduce on an experimental or research basis different products, methods or procedures to a limited number of licensed or company-owned COLOR GLO business without offering such products, methods or procedures to all Franchisees.
- (H) FRANCHISEE must permanently display, at his/her own expense, on all vehicles FRANCHISEE use in the franchised service, COLOR GLO signs of any nature, form, color, number, location and size containing any legends that FRANCHISOR has designated in writing.

# **ARTICLE 9**

# FRANCHISOR'S TERMINATION RIGHTS

- In addition to the other rights of termination contained in this FRANCHISE (A) AGREEMENT, the FRANCHISOR shall have the right and privilege to terminate this FRANCHISE AGREEMENT, as provided herein, if (1) the FRANCHISEE fails to commence operations of the COLOR GLO business within ninety (90) days from the date of this FRANCHISE AGREEMENT; (2) the FRANCHISEE violates any material provision, term or condition of this FRANCHISE AGREEMENT, including, but not limited to, failure to pay any monetary obligations to the FRANCHISOR; (3) the FRANCHISEE or any of its managers, directors, officers or majority stockholders are convicted of, plead guilty to or no contest to (a) a charge of violating any law relating to the COLOR GLO business or (b) any felony; (4) the FRANCHISEE fails to conform to the Business System or the standards of uniformity and quality for the products and services promulgated by the FRANCHISOR in connection with the Business System; (5) the FRANCHISEE fails to pay in a timely manner any of its non-contested or liquidated obligations or liabilities (including, if applicable, federal and state taxes) due and owing to the FRANCHISOR, suppliers, banks, purveyors, creditors or any federal, state or municipal government; (6) FRANCHISEE is insolvent within the meaning of any state or federal law, files for bankruptcy or is adjudicated a bankrupt under any state or federal law;
- (7) the FRANCHISEE makes an assignment for the benefit of creditors or enters into any similar arrangement for the disposition of its assets for the benefit of creditors; (8) any check issued by the FRANCHISEE is dishonored because of insufficient funds or closed accounts; (9) the FRANCHISEE fails to purchase and pay for the equipment, fixtures or supplies required for the business operations of a COLOR GLO business prior to the opening of the FRANCHISEE's business; (10) the FRANCHISEE voluntarily or otherwise abandons the COLOR GLO business; or
- (11) the FRANCHISEE is involved in any act or conduct which materially impairs the goodwill associated with the name "COLOR GLO" or with any other Marks of the Business System.
- (B) The FRANCHISOR shall not be entitled to terminate this FRANCHISE AGREEMENT unless and until: (1) written notice by personal service or registered or certified mail setting forth the alleged breach in detail has been delivered to the FRANCHISEE by the FRANCHISOR; and (2) after receiving the written notice the FRANCHISEE fails to correct the

alleged

breach within the period of time specified by applicable law. In the event that applicable law does not specify a time period to correct an alleged breach, then the FRANCHISEE shall have thirty (30) days after receipt of written notice by personal service or registered or certified mail to correct the alleged breach. If the FRANCHISEE fails to correct the alleged breach within the applicable period of time specified by law or within thirty (30) days after receiving written notice of the alleged breach and the FRANCHISOR's notice of intent to terminate, then this FRANCHISE AGREEMENT may be terminated by the FRANCHISOR as provided in this FRANCHISE AGREEMENT. For the purposes of this FRANCHISE AGREEMENT, an alleged breach of this FRANCHISE AGREEMENT by the FRANCHISEE shall be deemed to be "corrected" if both the FRANCHISOR and FRANCHISEE agree in writing that the alleged breach has been corrected.

- (C) Nothing in the ARTICLE 9 shall preclude the FRANCHISOR from seeking other remedies under state law against the FRANCHISEE, including but not limited to, damages suffered by the FRANCHISOR as a result of FRANCHISEE's breach of the FRANCHISE AGREEMENT or other conduct detrimental to the FRANCHISOR and its interests.
- (D) In the event that the provisions of this ARTICLE 9 are inconsistent with applicable state law, then the applicable state law shall apply.
- (E) In the event of termination according to the provisions of this ARTICLE 9 all business and financial rights and obligations between the FRANCHISEE and the SUBFRANCHISEE(S), if any, will be automatically transferred as business and financial rights and obligations between the FRANCHISOR and the SUBFRANCHISEE(S), as the FRANCHISOR takes the place of the FRANCHISEE. However, any financial and business obligations in the contract between the FRANCHISEE and the SUBFRANCHISEE which are not approved by the FRANCHISOR shall not obligate the FRANCHISOR.

# **ARTICLE 10**

# FRANCHISEE'S TERMINATION RIGHTS

(A) The FRANCHISEE shall have the right and privilege to terminate this FRANCHISE AGREEMENT, as provided herein, if the FRANCHISOR violates any material provision, term or condition of this FRANCHISE AGREEMENT.

The FRANCHISEE shall not be entitled to terminate this FRANCHISE AGREEMENT or to commence an action against the FRANCHISOR for injunctive relief, violation of any state or federal law, violation of common law (including allegations of fraud and misrepresentation), recession, general or punitive damages, or termination, unless and until: (1) written notice by personal service or registered or certified mail setting forth the alleged breach in detail has been delivered to the FRANCHISOR by the FRANCHISEE; and (2) the FRANCHISOR fails to correct the alleged breach within thirty (30) days after receipt of the written notice by personal service or registered or certified mail. If the FRANCHISOR fails to correct the alleged breach as provided herein within thirty (30) days after receiving written notice of the alleged breach and the FRANCHISEE's notice or intent to terminate, then this FRANCHISE AGREEMENT may be terminated by the FRANCHISEE as provided in this FRANCHISE AGREEMENT. For the purposes of this FRANCHISE AGREEMENT, an alleged breach of this FRANCHISE AGREEMENT by the

FRANCHISOR shall be deemed to be "corrected" if both the FRANCHISOR and FRANCHISEE agree in writing that the alleged breach has been corrected.

- (B) The FRANCHISEE must give the FRANCHISOR immediate written notice of an alleged breach or violation of this FRANCHISE AGREEMENT after the FRANCHISEE has knowledge of, determines, or is of the opinion that there has been an alleged breach or violation of this FRANCHISE AGREEMENT by the FRANCHISOR. If the FRANCHISEE fails to give written notice to the FRANCHISOR of an alleged breach of this FRANCHISE AGREEMENT within one (1) year from the date that the FRANCHISEE has knowledge of, determines or is of the opinion that there has been an alleged breach by the FRANCHISOR, then the alleged breach shall be deemed to be condoned, approved and waived by the FRANCHISEE, and the alleged breach or violation shall not be deemed to be a breach or violation of this FRANCHISE AGREEMENT.
- (C) Minnesota law provides franchisees with certain termination and non-renewal rights. Minn. St. Sec. 80C.14, Subd. 3, 4 and 5 require, except in certain specified cases, that a franchisee be given ninety (90) days' notice of termination (with sixty (60) days to cure) and 180 days' notice for non-renewal of the franchise agreement.

## **ARTICLE 11**

# FRANCHISEE'S OBLIGATIONS UPON TERMINATION

In the event this FRANCHISE AGREEMENT is terminated for any reason, then the FRANCHISEE will (1) not use the FRANCHISOR's name, marks, designs, commercial symbols and business systems; (2) within five (5) days after termination, pay all amounts due and owing to the FRANCHISOR; (3) not use any names, signs, decor, commercial symbols, logos, business features or the like which would be confusingly similar to the FRANCHISOR's; (4) remain liable for any leases or other contracts for equipment, supplies, rental and other business contracts then in effect; (5) maintain records of the operation of the FRANCHISEE's COLOR GLO business in a secure place for five (5) years; (6) return to FRANCHISOR by first class prepaid United States mail all manuals, advertising materials, and all other printed materials pertaining to the operation of the COLOR GLO business; and (7) comply with all other applicable provisions of the FRANCHISE AGREEMENT. Upon termination of this FRANCHISE AGREEMENT for any reason, the FRANCHISEE's right to use the name COLOR GLO and the other marks in the business shall terminate immediately.

# **ARTICLE 12**

# FRANCHISEE'S COVENANTS NOT TO COMPETE

(A) The FRANCHISEE will not, during the term of this FRANCHISE AGREEMENT, on its own account or as an employee, consultant, partner, officer, director or shareholder of any other person, firm entity, partnership or corporation, own operate, lease, franchise, conduct, engage in, be connected with, have any interest in, or assist any person or entity engaged in any other color restoration of leathers, vinyls, velour, fabrics, carpet and wood grain panels business or any other competitive business.

- (B) The FRANCHISEE will not, for a period of one (1) year after the termination or expiration of this FRANCHISE AGREEMENT, on its own account or as an employee, consultant, partner, officer, director or shareholder of any other person, firm, entity, partnership or corporation, own, operate, lease, franchise, conduct, engage in, be connected with, have any interest in or assist any person or entity engaged in any business which offers services similar to the services offered by COLOR GLO businesses, including but not limited to color restoration of leathers, vinyls, velour, fabrics, carpet and wood grain panel businesses which is located in the LICENSED AREA or within a twenty-five (25) mile radius of any COLOR GLO licensed area. The FRANCHISEE expressly agrees that the one (1) year period and the twenty-five (25) mile radius are the reasonable and necessary time and distance needed to protect the FRANCHISOR if this FRANCHISE AGREEMENT is terminated for any reason. (Covenants not to compete upon termination or expiration of the Franchise Agreement are generally unenforceable in the states of Michigan, North Dakota and South Dakota and may be unenforceable in the state of California. By law, in Indiana, the restrictive covenant is limited to the LICENSED AREA.)
- (C) The FRANCHISEE agrees that damages alone cannot adequately compensate the FRANCHISOR if there is a violation of these noncompetitive covenants and that injunctive relief is essential for the protection of the FRANCHISOR. The FRANCHISEE therefore agrees that in case of any alleged breach or violation of this ARTICLE by it, the FRANCHISOR may seek injunctive relief, in addition to all other remedies that may be available to the FRANCHISOR at equity or law.

## **ARTICLE 13**

## TRAINING: FRANCHISOR'S OTHER OBLIGATIONS

(A) The FRANCHISOR will, at its expense, provide training to the FRANCHISEE in the FRANCHISES AREA or at such other location designated by the FRANCHISOR to familiarize and acquaint the FRANCHISEE with the operation of a COLOR GLO business. The training will consist of on-the-job instruction on basic operating skills and such topics as may be selected by the FRANCHISOR. The period of training will be three (3) weeks and shall be scheduled by the FRANCHISOR in its sole discretion. If applicable, the FRANCHISEE shall be responsible for the payment of any salaries, expenses, fringe benefits, payroll taxes, unemployment compensation, workers' compensation insurance, travel costs and other expenses for persons being trained and will comply with all applicable state and federal laws pertaining to employees.

FRANCHISOR will have additional training for new products and services introduced at the International Seminar. FRANCHISEE's attendance, which will not exceed three days in duration, is mandatory. FRANCHISEE must pay for any travel and daily living expenses for this additional training. FRANCHISOR may charge a registration fee to offset its costs. The registration fee includes seminar meals and FRANCHISEE's seminar workbook.

(B) Consistent with the FRANCHISOR's uniform requirements and quality standards adopted from time to time, the FRANCHISOR will (1) provide the FRANCHISEE with a schedule of all supplies and equipment necessary and required for the operation of the FRANCHISEE's COLOR GLO business; (2) provide the FRANCHISEE upon request with an approved list of vendors and suppliers of the supplies and equipment required for the FRANCHISEE's business; (3) provide advertising production materials upon request in the type and quantity determined by

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FRANCHISOR in its sole discretion; (4) maintain supervision over the FRANCHISEE's business to assure compliance with the FRANCHISOR's uniform requirements and quality standard; (5) inspect the FRANCHISEE's business as often as the FRANCHISOR deems necessary; (6) protect the Marks and Business System for the benefit of all Franchisees; (7) provide the FRANCHISEE with an initial supply of COLOR GLO products and other materials as set forth and described in Schedule A which is attached hereto; and (8) provide the FRANCHISEE with the Manuals and all continuing supplements and modifications to the Manuals. The FRANCHISOR reserves the right to revise, combine or eliminate the Manuals at any time during the term of the FRANCHISE AGREEMENT.

## **ARTICLE 14**

#### **INSURANCE**

The FRANCHISEE shall procure and maintain in full force and effect, at its sole cost and expense, insurance policies insuring the FRANCHISEE, the FRANCHISOR, and their respective officers, directors and employees from and against liability claims or expenses connected to such claims including bodily injury, personal injury, death, property damage, contractual liability, and all other occurrences resulting from the operation of the business. Such policy or policies shall:

Be written by insurer(s) licensed and admitted to write coverage in the state in which the FRANCHISEE'S business is located and with a rating of "A" or better as set forth in the most recent edition of Best's Key Rating Guide;

Name FRANCHISOR and its affiliates, and their partners officers, subsidiaries, shareholders, directors, regional directors, agents, and employees as additional insured's on a primary noncontributory bases to the general liability policy and the auto liability policy;

The additional insured coverage must be provided on an Additional Insured Grantor of FRANCHISOR; and

Comply with FRANCHISOR'S written requirements at the time such policies are obtained, and provide at least the types and minimum amounts of coverage specified below or as described within FRANCHISOR'S written notice to you.

Such policies shall include, at the minimum, the following policies:

Comprehensive general liability insurance, including products and completed operations, in an amount of not less than the following combined single limits: \$1,000,000 per occurrence and \$2,000,000 completed operations/products aggregate.

All "risk" or "special" property insurance covering all real and personal property and equipment on a replacement costs basis.

Automobile liability coverage, including coverage of owned, non-owed, rented or hired vehicles with coverage in amounts not less than \$1,000,000 combined single limit.

Workers' compensation insurance for statutory limits and employer's liability insurance in an amount not less than \$1,000,000.

## **ARTICLE 15**

# INDEPENDENT CONTRACTORS: INDEMNIFICATION OF THE FRANCHISOR

(A) The FRANCHISOR and FRANCHISEE are each an independent contractor. Neither the FRANCHISOR nor the FRANCHISEE shall make any agreements, representations or warranties in the name of or on behalf of the other or that their relationship is other than Franchisor and Franchisee and neither the FRANCHISOR nor the FRANCHISEE shall be obligated by or have any liability under any agreements, representations or warranties made by the other nor shall the FRANCHISOR be obligated for any damages to any person or property directly or indirectly arising out of the operation of the FRANCHISEE's business conducted pursuant to this FRANCHISE AGREEMENT, whether caused by the FRANCHISEE's negligent or willful action or failure to act. The FRANCHISEE agrees to indemnify the FRANCHISOR against and to reimburse the FRANCHISOR for all such obligations and damages for which it is held liable and for all costs reasonably incurred by the FRANCHISOR in the defense of any such claim brought against it or in any action in which it is named as a party including without limitation reasonable attorneys' fees, cost of investigation and proof of facts, court costs, other litigation expenses and travel and living expenses. The FRANCHISOR shall have the right to defend such claim against it.

The FRANCHISOR agrees to indemnify the FRANCHISEE against and to reimburse the FRANCHISEE for any obligations or liability for damages attributable to agreements, representations or warranties of the FRANCHISOR, or caused by the negligence or willful action of the FRANCHISOR, and for costs (as hereinabove defined) reasonably incurred by the FRANCHISEE in defense of any such claim brought against him or the LICENSED AREA or in any action in which he is named as a party, provided that the FRANCHISOR shall have the right to participate in and, to the extent the FRANCHISOR deems necessary, to control any litigation or proceeding which might result in liability or of expense to the FRANCHISEE subject to such indemnification. The indemnities and assumptions of liabilities and obligations set forth in this FRANCHISE AGREEMENT shall continue in full force and effect subsequent to and notwithstanding the expiration or termination of this FRANCHISE AGREEMENT.

(B) The FRANCHISEE will pay costs and expenses, including reasonable attorneys' fees, incurred by the FRANCHISOR in enforcing any term, condition or provision of this FRANCHISE AGREEMENT or in seeking to enjoin any violation of this FRANCHISE AGREEMENT in the event the FRANCHISOR prevails.

#### **ARTICLE 16**

#### SALES REPORTS

(A) The FRANCHISEE will maintain an accurate written record of gross sales and will remit a signed and verified statement of the monthly gross sales generated by, at, or from the FRANCHISEE's business using such forms as the FRANCHISOR may prescribe in writing. The monthly statement of gross sales shall accompany the FRANCHISEE's monthly Maintenance Fee

and, thus, shall be provided to the FRANCHISOR on or before the 15th day of each month for the preceding calendar month.

(B) The FRANCHISEE will make all of its books and records available for Color Glo related services and for inquiries to the FRANCHISOR at all reasonable times for review and audit by the FRANCHISOR or its designee, and the books and records for each fiscal and calendar year of the FRANCHISEE shall be kept in a secure place by the FRANCHISEE and shall be available for audit by the FRANCHISOR for at least five (5) years. In the event that an audit by the FRANCHISOR results in a determination that the monthly Maintenance Fees paid to the FRANCHISOR are deficient (underpaid) by more than two percent (2%), then the FRANCHISEE shall pay the FRANCHISOR for all reasonable costs and expenses (including salaries of the FRANCHISOR's employees, travel costs, room and board, and audit fees) that it has incurred as a result of the audit.

#### **ARTICLE 17**

#### **ASSIGNMENT OF FRANCHISE AGREEMENT**

- (A) The FRANCHISE AGREEMENT may be assigned and transferred by the FRANCHISOR by giving thirty (30) days prior written notice to the FRANCHISEE and shall inure to the benefit of the FRANCHISOR's successors and assigns. Any such assignment or transfer shall require the assignee to fulfill the FRANCHISOR's obligations under this FRANCHISE AGREEMENT.
- (B) This FRANCHISE AGREEMENT may be transferred or assigned by the FRANCHISEE to a corporation which is owned or controlled by the FRANCHISEE, provided that the FRANCHISEE and all of the shareholders of the assignee corporation remain primarily liable for the FRANCHISEE's obligations under this FRANCHISE AGREEMENT, and further provided that the FRANCHISEE furnishes prior written proof to the FRANCHISOR substantiating that the corporation will be financially able to perform all of the terms and conditions of this FRANCHISE AGREEMENT. The FRANCHISEE will give the FRANCHISOR fifteen (15) days written notice prior to the proposed date of assignment or transfer of this FRANCHISE AGREEMENT to an owned or controlled corporation of the FRANCHISEE; however, the transfer or assignment of this FRANCHISE AGREEMENT shall not be valid or effective until the FRANCHISOR has received the legal documents which it deems necessary to properly and legally document the transfer or assignment of this FRANCHISE AGREEMENT to the corporation as provided herein.
- (C) In the event of the death or permanent disability of the FRANCHISEE, this FRANCHISE AGREEMENT may be assigned, transferred or bequeathed by the FRANCHISEE to any person or beneficiary. However, the assignment of this FRANCHISE AGREEMENT to the transferee, assignee or beneficiary shall not be valid or effective until the FRANCHISOR has received the properly executed legal documents which its legal counsel deems necessary to properly and legally document the transfer, assignment or bequest of this FRANCHISE AGREEMENT, and until the transferee, assignee or beneficiary agrees to be unconditionally bound by the terms and conditions of this FRANCHISE AGREEMENT and to personally guarantee the performance of the FRANCHISEE's obligations under this FRANCHISE AGREEMENT.

- (D) If the FRANCHISEE desires to sell its COLOR GLO business, the FRANCHISEE may list the business with a third party (such as a broker, sales agent or consultant) provided that the listing agreements contain exclusion for any purchaser located by the FRANCHISOR. There shall be no commission or other remuneration payable as a result of a sale of the FRANCHISEE's COLOR GLO business to a purchaser located by the FRANCHISOR.
- (E) The FRANCHISEE shall not sell, assign or transfer any interest in the COLOR GLO business without the prior written consent of the FRANCHISOR. The FRANCHISOR shall not unreasonably withhold its consent to any transfer of an interest in the FRANCHISEE or in this FRANCHISE AGREEMENT, subject to any or all of the conditions set forth below which the FRANCHISOR may, in its sole discretion, deem necessary. The conditions which the FRANCHISOR may impose prior to the time of the transfer, including any transfer by a trustee in bankruptcy, are as follows:
- (1) All of FRANCHISEE's obligations under this FRANCHISE AGREEMENT (including all accrued monetary obligations and fee reports) shall have been satisfied, and the FRANCHISEE shall not be in default under this FRANCHISE AGREEMENT.
- (2) The FRANCHISEE shall have agreed to observe all applicable post-term obligations and covenants contained in this FRANCHISE AGREEMENT.
- (3) The transferee Franchisee shall be personally liable to discharge all of the FRANCHISEE's obligations under this FRANCHISE AGREEMENT.
- (4) The transferee Franchisee shall have demonstrated to the FRANCHISOR's satisfaction that he meets the FRANCHISOR's managerial, financial, and business standards for new Franchisees, possesses a good business reputation and credit rating, and has the aptitude and ability to conduct the licensed business (as may be evidenced by prior related business experience or otherwise) and that he has the then-current equipment package to operate the COLOR GLO business.
- (5) Prior to the date of transfer, the transferee Franchisee shall have successfully completed the training program prescribed by the FRANCHISOR. The current FRANCHISEE will be required to be available to the transferee FRANCHISEE for a period of 90 days to assist the transferee FRANCHISEE in developing the relationship necessary to take over the current FRANCHISEE's existing accounts as well as any on-site technical support the transferee FRANCHISEE requires while taking over the current FRANCHISEE's existing business. Any and all costs of training shall be the responsibility of the FRANCHISEE.
- (F) If this FRANCHISE AGREEMENT is assigned, transferred or bequeathed to another person or entity, or if the FRANCHISEE transfers his capital stock to another person or entity, then the FRANCHISEE will pay the FRANCHISOR a fee of Ten Thousand (\$10,000.00) for the cost incurred by the FRANCHISOR for attorneys' fees, accountants' fees, out-of-pocket expenses, long distance telephone calls, and the time of its employees.

#### **ARTICLE 18**

#### **ENFORCEMENT**

- The Franchise Agreement Requires you to resolve disputes with us by mediation (A) only in the state of Minnesota out-of-state litigation/arbitration/ mediation may force you to accept a less favorable settlement for dispute. It may also cost you more to litigate/arbitrate/mediate with us in Minnesota than in your state. The Franchise Agreement states that Minnesota law governs the agreement, and this law may not provide the same protections and benefits as local law. You may want to compare these laws. Should mediation not resolve the dispute, the FRANCHISOR shall be entitled to seek temporary and permanent injunctions and orders of specific performance enforcing the provisions of this FRANCHISE AGREEMENT relating to FRANCHISEE's use of the licensed Marks and Business System, the obligations of the FRANCHISEE upon termination or expiration of this FRANCHISE AGREEMENT and assignment of the licensed business and ownership interests in FRANCHISEE, and to prohibit any act or omission by FRANCHISEE, the FRANCHISEE's employees that constitutes a violation of any applicable law, ordinance or regulation, is dishonest or misleading to the FRANCHISEE's customers, or prospective customers, or other COLOR GLO businesses, or constitutes a danger to the FRANCHISEE's employees or customers or to the public, or may impair the goodwill associated with the licensed Marks or Business System. If the FRANCHISOR secures any such injunction or order of specific performance, the FRANCHISEE agrees to pay to the FRANCHISOR an amount equal to the aggregate of its cost of obtaining such relief, including without limitation reasonable attorneys' and expert witness fees, costs or investigation and proof of facts, court costs, other litigation expenses and travel and living expenses, and any damages incurred by the FRANCHISOR as a result of the breach of any such provision.
- (B) All provisions of this FRANCHISE AGREEMENT are severable and this FRANCHISE AGREEMENT shall be interpreted and enforced as if all completely invalid or unenforceable provisions were not contained herein and partially valid and enforceable provisions shall be enforced to the extent valid and enforceable. If any applicable and binding law or rule of any jurisdiction requires a greater prior notice of the termination of or refusal to renew this FRANCHISE AGREEMENT than required hereunder or the taking of some other action not required hereunder, or if under any applicable and binding law or rule of any jurisdiction, any provision of this FRANCHISE AGREEMENT or any specifications, standard or operating procedure prescribed by the FRANCHISOR is invalid or unenforceable, the prior notice or other action required by such law or rule shall be substituted for the notice requirements hereof, or such invalid or unenforceable provision, specification, standard or operating procedure shall be modified to the extent required to be valid and enforceable. Such modifications to this FRANCHISE AGREEMENT shall be effective only in such jurisdiction and shall be enforced as originally made and entered into in all other jurisdictions.
- (C) The FRANCHISOR and FRANCHISEE may by written instrument unilaterally waive any obligation of or restriction upon the other under the FRANCHISE AGREEMENT. No acceptance by the FRANCHISOR of any payment by the FRANCHISEE and no failure, refusal or neglect of the FRANCHISOR or FRANCHISEE to exercise any right under this FRANCHISE AGREEMENT or to insist upon full compliance by the other with its obligations hereunder, including without limitation any mandatory specification, standard or operating procedure, shall constitute a waiver of any provision of this FRANCHISE AGREEMENT.

- (D) The FRANCHISEE agrees that it will not, on grounds of the alleged non-performance by the FRANCHISOR of any of its obligations hereunder; withhold payment of any amounts due the FRANCHISOR.
- (E) The rights of the FRANCHISOR and FRANCHISEE hereunder are cumulative and no exercise or enforcement by the FRANCHISOR or FRANCHISEE of any right or remedy hereunder shall preclude the exercise or enforcement by the FRANCHISOR or FRANCHISEE of any other right or remedy hereunder or which the FRANCHISOR or FRANCHISEE is entitled by law to enforce.
- (F) Except to the extent governed by the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Section 1051 et seq.), this FRANCHISE AGREEMENT and the franchise relationship shall be governed by the laws of the state in which the LICENSED LOCATION is located.
- (G) This FRANCHISE AGREEMENT is binding upon the parties hereto and their respective executors, administrators, heirs, assigns and successors in interest.
- (H) This Agreement and all exhibits to this FRANCHISE AGREEMENT constitute the entire agreement between the parties and supersede any and all prior negotiations, understandings, representations, and agreements. Nothing in this or in any related agreement, however, is intended to disclaim the representations we made in the Franchise Disclosure Document that we furnished to you.

The preambles are part of this FRANCHISE AGREEMENT. The headings of the ARTICLES are for convenience only and do not define, limit, or construe the contents of the ARTICLES. The term "FRANCHISEE" as used herein is applicable to one or more persons, a corporation or a partnership, as the case may be. If the FRANCHISEE consists of more than one individual, then all individuals shall be bound jointly and severally by the terms and conditions of this FRANCHISE AGREEMENT.

You acknowledge that you are entering into this FRANCHISE AGREEMENT as a result of your own independent investigation of our franchised business and not as a result of the representations about us made by our shareholders, officers, directors, employees, agents, representatives, independent contractors or franchisees that are contrary to the terms set forth in this FRANCHISE AGREEMENT, or in any disclosure documents, prospectus, or other similar document required or permitted to be given to you pursuant to applicable law.

#### **ARTICLE 19**

#### **NOTICES**

All notices to the FRANCHISOR shall be in writing and shall be made by personal service or sent by prepaid registered or certified United States mail addressed to the FRANCHISOR at its principal place of business, 7111 Ohms Lane, Minneapolis, Minnesota 55439, or at such other address as the FRANCHISOR may designate in writing. All notices to the FRANCHISEE shall be prepaid by personal service or sent by registered or certified United States mail addressed to the FRANCHISEE at the LICENSED LOCATION, or such other address as the FRANCHISEE may designate in writing.

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#### **ARTICLE 20**

#### **DEFINITIONS**

For purposes of this FRANCHISE AGREEMENT, the following words shall have the following definitions:

- A "Abandon" as used in ARTICLE 9(A)(10) shall mean that the conduct of the FRANCHISEE, including acts of omission as well as commission, indicating a willingness, desire or intent to discontinue operating the licensed business in accordance with the quality standards, uniform requirements and Business System set forth in this FRANCHISE AGREEMENT.
- B. "Gross sales" shall mean the gross total dollar income collected of the FRANCHISEE's COLOR GLO business from all cash and credit sales of every kind and nature derived from the FRANCHISEE's business. Gross sales include, but are not limited to, all of FRANCHISEE's revenues arising out of services performed in color restoration of leathers, vinyls, velour, fabrics, carpet and wood grain panels and all other work billed to customers under a COLOR GLO invoice. "Gross sales" shall not include sales taxes.

#### **ARTICLE 21**

#### **ACKNOWLEDGMENTS**

- (A) The FRANCHISEE acknowledges that it has conducted an independent investigation of the business licensed hereunder, and recognizes that the business venture contemplated by this FRANCHISE AGREEMENT involves business risks and that its success will be largely dependent upon the ability of the FRANCHISEE as an independent business person.
- (B) The FRANCHISEE acknowledges that it has received, read and understood this FRANCHISE AGREEMENT and that the FRANCHISOR has fully and adequately explained the provisions of it to the FRANCHISEE's satisfaction and that the FRANCHISOR has accorded the FRANCHISEE time and opportunity to consult with advisors of its own choosing about the potential benefits and risks of entering into this FRANCHISE AGREEMENT.
- (C) The FRANCHISEE acknowledges that he received a copy of this FRANCHISE AGREEMENT at least five (5) business days prior to the date on which this FRANCHISE AGREEMENT was executed. The FRANCHISEE further acknowledges that he has received a Franchise Disclosure Document at least ten (14) business days prior to the date on which this FRANCHISE AGREEMENT was executed.

	VHEREOF, the FRANCHISOR and FRANCHISEE have respectively
signed and sealed this F	FRANCHISE AGREEMENT as of the day and year first above written.
	"" ANGINGOD

		"FRANCHISOR"
		COLOR GLO INTERNATIONAL,
		A Division of CGI International, Inc.
In the presen	ce of:	
		By Gary E. Smith
		ItsPresident
	Consult legal counsel to be	ne FRANCHISOR and FRANCHISEE. e sure that you understand your rights and ame and address of your attorney below.
Attorney's N	fame	
Address		
		"FRANCHISEE"
In the presen	ace of:	

FRANCHISOR'S REPRESENTATION

THE FRANCHISOR REPRESENTS THAT THIS REGISTERED PROSPECTUS DOES NOT KNOWINGLY OMIT ANY MATERIAL FACT OR CONTAIN ANY FALSE STATEMENT REGARDING A MATERIAL FACT.

#### Appendix A to Franchise Agreement

#### Acknowledgement Appendix to Color Glo International Franchise Agreement

As you know, you and we are entering into a Franchise Agreement for the operation of a Color Glo International ® franchise. The purpose of this Acknowledgement Appendix is to determine whether any statement or promises were made to you that we have not authorized or may be untrue, inaccurate or misleading, and to be certain that you understand the limitations on claims that may be made by you by reason of the offer and sale of the franchise and operation of your business. Please review each of the following questions carefully and provide honest responses to each question. All representations requiring prospective franchisees to consent to a release, estoppels or waiver of any liability are not intended to nor shall they act as a release, estoppels or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

#### \*Acknowledgement and Representations\*

1.	Did you receive a copy of our Franchise Disclosure Document (all exhibits and attachments) at least 14 calendar days prior to signing the Franchise Agreement?  Check one:   NO - If no, please comment
2.	Have you studied and reviewed carefully our Franchise Disclosure Agreement?  Check one: □ YES □ NO - If no, please comment
3.	Did you understand all the information contained in both the Franchise Disclosure Document and Franchise Agreement? Check one:   YES NO - If no, please comment:
4.	Was any oral, written or visual claim or representation made to you that contradicted the disclosures in the Franchise Disclosure Document? Check one: □ NO □ YES - If yes, please describe in detail:
5.	Except as stated in Item 19 of our Franchise Disclosure Document, did any employee or other person speaking on behalf of Color Glo International or CGI International, Inc. make any oral, written or visual claim, statement, promise or representation to you that stated, suggested, predicted or projected sales, revenues, earning, income or profit levels at any Color Glo International location or business, or likelihood of success at your franchised business? Check one: $\square$ NO $\square$ YES – If yes, please describe in detail:

•	Except as stated in Item 19 of our Franchise Disclosure Document did any employee of other person speaking on behalf of Color Glo International or CGI International, Inc. make any statement or promise regarding the costs involved in operation a franchise or that is contrary to, or different from the information contained in the Franchise Disclosure Document. Check one:   NOU YES – If yes, please describe in detail:
	Do you understand that the franchise granted is for the right to operate the Business in the territory, as stated in Article 1 Grant of License: Licensed area and we agree that except as set forth herein we will not operate or license others to operate a Color Glo business in the License Area provided the Franchisee is in complete compliance with the terms and conditions of the FRANCHISE AGREEMENT as stated in paragraph A.  Check one:   YES  NO – If no, please comment
•	Do you understand that the Franchise Agreement (and the representations in the Franchise Disclosure Document) constitutes the entire agreement between you and us concerning the franchise for the business, meaning that any prior verbal or written statements not set out in the Franchise Agreement will not be binding?  Check one:   YES  NO – If no, please comment
	Do you understand that the success or failure of your business will depend in a large part upon your skills and experience, your business acumen, your location, the local market for the service under the Color Glo registered trademarks, interest rates, the economy, inflation, the number of employees you may hire and their compensation, competition and other economic and business factors? Further you do understand that the economic and business factors that exist at the time you open your business may change?  Check one:   NO   YES – If yes, please comment

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injunction, default and termination of the Franchise Agreement?

do you understand that the term "Franchisee" for the purpose of the non-compete covenants is defined broadly in subparagraphs 12-A, 12-B and 12-C such that any actions in violation of the covenants by those holding any interest in the franchise entity may result in an

Check one: □ YES □ NO −	If no, please comment
Franchisee. The Franchisee we Color Glo business but as state "Color Glo" or anything similar file a certificate of assumed not public as an independent cont Franchisor.  Check one:   YES   NO –	Quality Control, Uniformity and Standards required of the vill operate its business so that it is clearly advertised as a sed in Subparagraph 7-B the Franchisee shall not use the word lar, or "CGI" in its corporate or partnership name but must ame indicating that the Franchisee shall hold itself out to the tractor operation its business pursuant to a license from the If no, please comment
addendum, you are representing that truthfully to the above questions. If n sheet and attach.	important to us and that we will rely on them by signing this you have considered each question carefully and responded nore space is needed for any answer, continue on a separate on, partnership, Limited Liability Company or other entity.
each of its principal owners must exec	cute this acknowledgement.
Signed:	
Print Name:	Print Name:
Date:	Date:
	APPROVED ON BEHALF OF CGI INTERNATIONAL, INC.
Signed:	Signed:
Print Name:	
Date:	Date:

# EXHIBIT B: List of State Administrators; Agent for Service of Process

# LIST OF STATE ADMINISTRATORS, AGENT FOR SERVICE OF PROCESS

STATE	STATE ADMINISTRATOR	AGENT FOR SERVICE OF PROCESS
CALIFORNIA	Department of Business Oversight Securities Regulation/Legal Division 320 W. 4 <sup>th</sup> Street, Suite 750 Los Angeles, CA 90013 213-576-7589	Corporations Commissioner 320 W. 4 <sup>th</sup> Street, Suite 750 Los Angeles, CA 90013
ILLINOIS	Franchise Division Office of the Attorney General 500 South Second Street Springfield, IL 62706 217-782-4465	Illinois Attorney General 500 South Second Street Springfield, IL 62706
INDIANA	Securities Commissioner Indiana Securities Division Room E 111 302 West Washington Street Indianapolis, IN 46204 317-232-6681	Indiana Secretary of State 201 State House 200 West Washington Street Indianapolis, IN 46204
MARYLAND	Office of the Attorney General Securities Division 200 St. Paul Place Baltimore, MD 21202 410-576-7044	Maryland Securities Commissioner 200 St. Paul Place Baltimore, MD 21202-2020
MICHIGAN	Michigan Department of Attorney General Consumer Protection Division Attention: Franchise Section G. Mennen Williams Building, First Floor 525 West Ottawa Street Lansing, MI 48933 517-373-7117	Michigan Department of Commerce Corporations and Securities Bureau G. Mennen Williams Building, First Floor 525 West Ottawa Street Lansing, MI 48933
MINNESOTA	Minnesota Department of Commerce 85 Seventh Place East, Suite 280 St. Paul, MN 55101 651-539-1600	Minnesota Commissioner of Commerce 85 Seventh Place East, Suite 280 St. Paul, MN 55101

NEW YORK	Office of the New York State Attorney General Bureau of Investor Protection and Securities New York State Department of Law 120 Broadway, 23 <sup>rd</sup> Floor New York, NY 10271	New York Secretary of State New York Department of State One Commerce Plaza, 99 Washington Avenue, 6th Floor Albany, NY 12231-0001
	212-416-8222	

STATE	STATE ADMINISTRATOR	AGENT FOR SERVICE OF PROCESS
NORTH DAKOTA	North Dakota Securities Department 600 East Boulevard Avenue State Capitol Fifth Floow Dept 414 Bismark, ND 58505-0510 701-328-4712	North Dakota Securities Department 600 East Boulevard Avenue State Capitol Fifth Floow Dept 414 Bismark, ND 58505-0510 701-328-4712
RHODE ISLAND	Division of Securities Department of Business Registration 1511 Pontiac Avenue John O. Pastore Center, Building 69-1 Cranston, RI 02920	Director of Department of Business Registration 1511 Pontiac Avenue John O. Pastore Center, Building 69-1 Cranston, RI 02920
SOUTH DAKOTA	Department of Labor and Regulation Division of Securities 124 South Euclid, Suite 104 Pierre, SD 57501 605-773-4823	Director of South Dakota Division of Securities 124 South Euclid, Suite 104 Pierre, SD 57501-3185
VIRGINIA	State Corporation Commission Division of Securities and Retail Franchising 1300 E. Main Street, First Floor Richmond, VA 23219 804-371-9051	Clerk of the State Corporation Commission 1300 E. Main Street, First Floor Richmond, VA 23219
WASHINGTON	Department of Financial Institutions Securities Division 150 Israel Rd S.W. Tumwater, WA 98501 360-902-8700	Director, Dept. of Financial Institutions Securities Division 150 Israel Rd S.W. Tumwater, WA 98501
WISCONSIN	Department of Financial Institutions Division of Securities 201 W. Washington Avenue, Suite 300 Madison, WI 53703 608-266-1365	Wisconsin Commissioner of Securities 201 W. Washington Avenue, Suite 300 Madison, WI 53703

# EXHIBIT C: Table of Contents to the Operations Manual

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	Adhesive & Activators
	re
	S
<ul> <li>Non-Aerosol Pro</li> </ul>	ducts
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	ated Supplies
	ated Supplies
	quipment/Supplies
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	elated Supplies
	plies
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• Gloves	
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• Respirator	
• Sewing System	
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Grain-It Process
Leather, Leather and More Leather  Automotive Leather Repair  Residential & Commercial Leather Repair  Example 1 – Tear/Cut in Leather Repair  Example 2 – Heavily Worn Full-Finished Leather.
Vinyl Repair  • Example Repair – V Shape Cut
Cloth & Velour Repair  • Example Repair – Cigarette Burn Repair
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Headlight Restoration Process
FAA Guidelines
Freezing Effects
Hazmat Review  • HAZMAT Test

# EXHIBIT D: List of Franchisor Supplied Equipment and Supplies

PART#	QTY. TO	SHIP DESCRIPTION
		ND RELATED SUPPLIES
101-SIL	1	COLOR GLO COMPRESSOR - WHEELS
102	1	AIR HOSE (50')
103	1	COMPRESSOR CONNECTION KIT
107	1	QUICK RELEASE CONNECTOR (MALE)
108	1	AIR BLOW GUN
149	1	EXTENSION CORD (100' 12 GAGE-3 OUTLET)
151	1	EXTENSION CORD (25' 14 GAGE SINGLE OUTLET)
152	1	CORD REEL
153	1	RYOBI SANDER
HEAT GI	JN & SPR	AY GUN & SUPPLIES
121	1	BINKS AIR BRUSH KIT
132	1	REDUCTION NOZZLE (20MM)
136	1	REDUCTION NOZZLE (9MM)
		STEINEL HEAT
137	1	GUN
138	1	WIRE PROTECTION TUBE
179	1	SPRAY GUN MATINTENANCE KIT
180	1	SATA SPRAY GUN
185	1	AIR MICRO METER
HEATING	G IRON &	SUPPLIES
140	1	HEATING IRON (BLACK BARON)
142	1	TEFLON MAT (12" X 12")
154	1	STEAM IRON
SMALL	HAND TO	
143	1	COOLING PLATE
144	1	PALLET KNIFE (3" OFFSET)
146	1	1" MINI PALLET KNIFE, OFFSET
147	1	DIP SPRAYER/MOUTH ATOMIZER
164	1	12" CUT OFF BLADE FOR PAPER TAPER
165	1	DELUXE PAPER TAPER (NO BLADE)
167	1	6" BLADE
168	1	TRU COLOR LIGHT
169	1	REPLACEMENT BULB FOR TRU COLOR LIGHT
170	1	OPTIVISOR
173	1	UNDER HOOD LIGHT
205	1	HOT STAPLE GUN
210	1	COOLING PAD (SET OF 2)
Management and services	TORCH K	IT & SUPPLIES
190	1	SELF IGNITING ULTRA TORCH W/ IRON SHOE
DASH &	VELOUR	REPAIR KITS & SUPPLIES
209	1	VELOUR SUB-PATCH
206	1	SPRAY TEXTURE, 13.5 OZ
222	2	S.B.V. ADHESIVE

0000	4	C D V ADUECIVE CLASS BOTTLE 2 O7
222G		S.B.V. ADHESIVE - GLASS BOTTLE, 2 OZ.  APPLICATOR TIP FOR SBV
223	•	
226		BASE PROMOTER, AEROSOL, 9.5 OZ.
224		VELOUR FABRIC ADHESIVE
228		VELOUR PENS 36/PK
233		VELOUR SPRAY ADHESIVE, AEROSOL, 4.5OZ
235-K		VELOUR WICKING SEALANT KIT (WITH CLEANER)
236		VELOUR MATTE SPRAY, 2 OZ.
299		SDRP, 8 OZ.
920		VELOUR TOOL KIT W/GLASS PUFFER
4100		VELOUR KIT, INCLUDES ALL VELOURS
SECTION SECTIONS SECTIONS		RIMERS. PROTECTANTS, & CLEANERS
301		CARPET BASE, GAL
302		DELUXE BASE, GAL.
305		VINYL LEATHER BASE, GAL
306		FURNITURE BASE, GAL.
307		FABRIC BASE, GAL
310		CROSSLINKER, 8 OZ.
312-P		NU REZ, 16 OZ.
314		"S" REDUCER, GAL.
320		NU-LEATHER, GAL.
321	1	VY-NU, GAL.
		NU-LEATHER 2,
322		QT.
326		FEEL MODIFIER, QT
328		"NO-GLOSS" FLAT ADDITIVE, 8 OZ.
329		FLAT TOP COAT, QT.
330		GLOSS COAT, 160Z.
331		BYCAST LEATHER TOP COAT, 16 OZ.
372		COLOR CLEAN, GAL.
382		ALL PURPOSE SOLVENT, GAL.
383		LO SOLVENT CLEANER, GAL.
387		WAX & SILICONE REMOVER, GAL.
388		GUM REMOVER, 20Z.
390		UNIVERSAL CLEANER, GAL.
392	1	RED STAIN REMOVER, 2 PART KIT
393	1	RED WINE STAIN REMOVER
394	1	STAIN GUARD, 1 QT.
301P	1	PEARLESCENT ADDITIVE FOR CARPET BASE
395	12	TOP SLIP,10 OZ. AEROSOL
STAN	DARD COLOR	ANTS
401	2	BLACK
402	2	WHITE
404	2	DARK BROWN
407	1	LIGHT BROWN
412	1	ROYAL BLUE
413	1	RUST RED
414	1	YELLOW GOLD
415	1	X-BLACK

SPECIAL	BLEND	COLORANTS
405	1	FIRE RED
406	1	KELLY GREEN
410	1	PURPLE
417	1	STONE
418	1	OPAQUE RED
420	1	CADET BLUE
422	1	CHARCOAL
423	1	DOVE GRAY
426	1	GRAY
427	1	BIQUE
428	1	LIGHT GREEN
433	1	SADDLE
434	1	ANTELOPE
435	1	KAHKI
BLEND C	OLORAN	
403	1	CANARY YELLOW
409	1	YELLOW ORANGE
411	1	REGAL RED
416	1	X-BROWN
419	1	CRANBERRY
421	1	BLACK CHERRY
424	1	SADDLE GOLD
425	1	WINE RED
429	1	ORANGE
METALLI	cs	
430	1	DARK GOLD METALLIC
431	1	LIGHT GOLD METALLIC
432	1	SILVER METALLIC
COLORE	SCENTS	
440	1	SILVER WHITE
441	1	WHITE
443	1	SILVER GREEN
444	1	SILVER RED
445	1	SILVER BLUE
ADHESIV	/ES, ACT	IVATORS, & SUPPLIES
503	1	SUPER VINYL ADHESIVE, 1 OZ.
		QUICK STICK, 1
511	2	OZ.
511C	1	CAP FOR QUICK STICK BOTTLE
	_	QUIK STIK ACTIVATOR (6 OZ.
515	2	AEROSOL)
517	4	BONDING GEL, 3 GR
518	1	LIQUID BONDING GEL, 1 OZ.
519	2	C.A.B., 1 OZ.
202	2	DASH COMPOUND, 4 OZ
204	2	D.C.A., 1 OZ.
520	1	DEBONDER, 1 OZ.
521	1	QUICK CURE EPOXY, 8 OZ.

523	1	EPOXY ADDITIVE	
REPAIR			
SUPPLIES	1	BLEMISH FILLER, 1QT.	
598 599	1 1	LEATHER FLEX, 1 OZ. BLACK	1
600	1	LEATHER FLEX, 1 OZ. GRAY	
601	1	LEATHER FLEX, 1 OZ. WHITE	
602	1	HOT CURE, WHITE, 4 OZ.	
603	1	HOT CURE, GRAY, 4 OZ.	
604	1	HOT CURE, BLACK, 4 OZ.	
605	1	HOT CURE, RED, 4 OZ.	
606	1	HOT CURE, BLUE, 4 OZ.	_
608	1	HOT CURE, NATURAL, 4 OZ.	_
609	1	LOW TEMP HOT CURE, 4 OZ.	_
610	1	GRAY LOW TEMP HOT CURE, 4 OZ.	4
613	1	COLD CURE, 4 OZ.	_
614	1	CRACK FILLER, 1 OZ.	_
641	1	BACKING FABRIC, (4" X 36")	_
642	1	REPAIR GAUZE (STANDARD)	_
643	1	REPAIR GAUZE (HEAVY DUTY)	$\dashv$
644	1	HARD PLASTIC BACKER	$\dashv$
645	1	WOVEN GRAPHITE	$\dashv$
651	1	GRAINING PAPER (1 OF EACH GRAIN) 15PK	_
673	1	GRAIN COPIER KIT	$\dashv$
0001	1	NUBUCK CLOTH	$\dashv$
0002	1	DEGREASER, AEROSOL, 6 3/4OZ.	
0003	1	INK-AWAY REMOVER KIT, 10Z.  MICRO FIBER CLOTH	_
0005	4 1	HOT STAPLE GUN	$\dashv$
205 175	1	TECH KIT,COMPLETE	-
MINI HEEL I		TEOTI NIT, COMI LETE	
701	1	RED	
702	1	TAUPE	コ
703	i 1	MAROON	
704	1	DARK GREEN	
705	1	GRAY	
707	1	DARK BLUE	
708	1	SLATE GRAY	
709	1	BROWN	
710	1	SADDLE	
711	1	CARAMEL	
713	1	BLACK	_
714	1	CHARCOAL	
SMALL HEE	ΞL		
PADS	4		
731	1	RED	
732	1	TAUPE	$\dashv$
733	์ 1	MAROON  DARK GREEN	$\dashv$
734	1	DANN GREEN	

735 1 GRAY 737 1 DARK BLUE 738 1 SLATE GRAY 739 1 BROWN 740 1 SADDLE 741 1 CARAMEL 741 1 CARAMEL 743 1 BLACK 744 1 CHARCOAL  LARGE HEEL PADS 761 1 RED 762 1 TAUPE 763 1 MAROON 764 1 DARK GREEN 765 1 GRAY 767 1 DARK BLUE 768 1 SLATE GRAY 769 1 BROWN 770 1 DARK BLUE 768 1 SLATE GRAY 769 1 BROWN 770 1 SADDLE 771 1 CARAMEL 773 1 BLACK 774 1 CARAMEL 773 1 BLACK 774 1 CARAMEL 775 1 DARK BUE 776 1 DARK BUE 776 1 DARK BUE 776 1 DARK BUE 776 1 DARK BUE 786 1 SLATE GRAY 787 1 DARK BUE 786 1 SLATE GRAY 789 1 BROWN 770 1 SADDLE 771 1 CARAMEL 773 1 BLACK 774 1 CHARCOAL  MISCELLANEOUS MATERALA'S SUPPLIES 6111 10 APPLICATION SPONGES (WHITE) 6116 10 APPLICATION SPONGES (ORANGE) PACK/ABSORBENT CLOTH TOWELS 6201 1 (12) 780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER 800 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 9" 803 2 MASKING PAPER, 9" 804 1 MASKING PAPER, 9" 805 2 MASKING PAPER, 9" 806 1 MASKING PAPER, 9" 807 2 MASKING PAPER, 9" 808 2 MASKING PAPER, 9" 809 3 1 MASKING PAPER, 9" 801 1 MASKING TAPE 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 "MASKING TAPE 815 1 11/2" MASKING TAPE 816 1 11/2" MASKING TAPE 817 1 PAPER/POLY TARP (9' X 12') 818 1 PAPER/POLY TARP (9' X 12') 819 1 PLASTIC RAZOR BLADES, 100/BOX 8133 1 RAZOR BLADES, 100/BOX 8134 2 MIXING GRUPS, 8 OZ, PACK OF 25 818 2 MIXING GRUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25 819 2 MIXING GUPS, 8 OZ, PACK OF 25			
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764 1 DARK GREEN 765 1 GRAY 767 1 DARK BLUE 768 1 SLATE GRAY 769 1 BROWN 770 1 SADDLE 771 1 CARAMEL 773 1 BLACK 774 1 CHARCOAL MISCELLANEOUS MATERIALS & SUPPLIES 6111 10 APPLICATION SPONGES (WHITE) 6116 10 APPLICATION SPONGES (WANGE) PACK/ABSORBENT CLOTH TOWELS 6201 1 (12) 780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER 800 1 MASKING PAPER, 12" 801 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 9" 802 2 MASKING PAPER, 6" 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 "MASKING TAPE 815 1 1 12" MASKING TAPE 816 1 1 12" MASKING TAPE 817 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, WHITE, 20/COUNT 823 1 RAZOR BLADES, 100/PACK 833 1 RAZOR BLADES, 100/PACK 833 1 RAZOR BLADES, 100/BOX 834 2 MIXING GUPS, 8 OZ., PACK OF 25 838 1 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 1 OZ., PACK OF 25		•	
765		1	
767 1 DARK BLUE 768 1 SLATE GRAY 769 1 BROWN 770 1 SADDLE 771 1 CARAMEL 773 1 BLACK 774 1 CHARCOAL  MISCELLANEOUS MATERIALS & SUPPLIES 6111 10 APPLICATION SPONGES (WHITE) 6116 10 APPLICATION SPONGES (WHITE) 6201 1 (12) 780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER 800 1 MASKING PAPER, 12" 801 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 9" 802 2 MASKING PAPER, 6" 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 1" MASKING TAPE 815 1 11/2" MASKING TAPE 816 1 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, GREY, 20/COUNT 831 1 PAPER/POLY TARP (9" X 12") 832 1 MIXING STICKS, 100/PACK 833 1 RAZOR BLADES, 100/BOX 833-P 1 PLASTIC RAJOR OF 25 838 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 8 OZ., PACK OF 25 839			
768		1	
Total		1	
770		1	
771 1 CARAMEL 773 1 BLACK 774 1 CHARCOAL  MISCELLANEOUS MATERIALS & SUPPLIES 6111 10 APPLICATION SPONGES (WHITE) 6116 10 APPLICATION SPONGES (ORANGE) PACK/ABSORBENT CLOTH TOWELS 6201 1 (12) 780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER 800 1 MASKING PAPER, 12" 801 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 8" 803 2 MASKING PAPER, 6" 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 1" MASKING TAPE 815 1 1 1/2" MASKING TAPE 821-20 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, GREY, 20/COUNT 831 1 PAPER/POLY TARP (9' X 12') 832 1 MIXING STICKS, 100/PACK 833 - P PLASTIC RAZOR BLADES, 100/BOX 834 2 MIXING BRUSH, 5 COUNT 835 1 WIPE-ITS, BUNDLE OF 76 837 4 MIXING CUPS, 4 OZ., PACK OF 25 838 2 MIXING CUPS, 8 OZ., PACK OF 25 839 2 MIXING CUPS, 1 OZ. (10 COUNT)		1	
773 1 BLACK 774 1 CHARCOAL  MISCELLANEOUS MATERIALS & SUPPLIES  6111 10 APPLICATION SPONGES (WHITE) 6116 10 APPLICATION SPONGES (ORANGE) PACK/ABSORBENT CLOTH TOWELS  6201 1 (12)  780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER  800 1 MASKING PAPER, 12"  801 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 8" 803 2 MASKING PAPER, 6" 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 1" MASKING TAPE 815 1 11/2" MASKING TAPE 816 1 1 1/2" MASKING TAPE 821-20 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, WHITE, 20/COUNT 831 1 PAPER/POLY TARP (9' X 12') 832 1 MIXING STICKS, 100/PACK 833 1 RAZOR BLADES, 100/BOX 833-P 1 PLASTIC RAZOR BLADES, 100/BOX 834 2 MIXING BRUSH, 5 COUNT 835 1 WIPE-ITS, BUNDLE OF 76 837 4 MIXING CUPS, 8 OZ, PACK OF 25 839 2 MIXING CUPS, 1 OZ. (10 COUNT)		1	
MISCELLANEOUS MATERIALS & SUPPLIES		1	
MISCELLANEOUS MATERIALS & SUPPLIES 6111 10 APPLICATION SPONGES (WHITE) 6116 10 APPLICATION SPONGES (ORANGE) PACK/ABSORBENT CLOTH TOWELS 6201 1 (12) 780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER 800 1 MASKING PAPER, 12" 801 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 3" 803 2 MASKING PAPER, 6" 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 1" MASKING TAPE 815 1 1 1/2" MASKING TAPE 816 1 1 1/2" MASKING TAPE 821-20 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, WHITE, 20/COUNT 831 1 PAPER/POLY TARP (9' X 12') 832 1 MIXING STICKS, 100/PACK 833 1 RAZOR BLADES, 100/BOX 833-P 1 PLASTIC RAZOR BLADES, 100/BOX 834 2 MIXING BRUSH, 5 COUNT 835 1 WIPE-ITS, BUNDLE OF 76 837 4 MIXING CUPS, 4 OZ., PACK OF 25 838 2 MIXING CUPS, 1 OZ. (10 COUNT)		1	
6111 10 APPLICATION SPONGES (WHITE) 6116 10 APPLICATION SPONGES (ORANGE) PACK/ABSORBENT CLOTH TOWELS 6201 1 (12) 780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER 800 1 MASKING PAPER, 12" 801 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 3" 803 2 MASKING PAPER, 6" 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 1" MASKING TAPE 815 1 1 1/2" MASKING TAPE 821-20 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, GREY, 20/COUNT 831 1 PAPER/POLY TARP (9' X 12') 832 1 MIXING STICKS, 100/PACK 833 1 RAZOR BLADES, 100/BOX 833-P 1 PLASTIC RAZOR BLADES, 100/BOX 834 2 MIXING BRUSH, 5 COUNT 835 1 WIPE-ITS, BUNDLE OF 76 837 4 MIXING CUPS, 4 OZ., PACK OF 25 838 2 MIXING CUPS, 8 OZ, PACK OF 25 839 2 MIXING CUPS, 1 OZ. (10 COUNT)			
6116 10 APPLICATION SPONGES (ORANGE) PACK/ABSORBENT CLOTH TOWELS 6201 1 (12) 780-21 1 AUTO CARPET COVER, 300' 781 1 AUTO CARPET COVER DISPENSER 800 1 MASKING PAPER, 12" 801 1 MASKING PAPER, 9" 802 2 MASKING PAPER, 3" 803 2 MASKING PAPER, 6" 811 1 SANDPAPER, PACK 813 1 3/4" MASKING TAPE 814 1 1" MASKING TAPE 815 1 1 1/2" MASKING TAPE 821-20 1 SCUFF PAD, WHITE, 20/COUNT 822-20 1 SCUFF PAD, GREY, 20/COUNT 831 1 PAPER/POLY TARP (9' X 12') 832 1 MIXING STICKS, 100/PACK 833 1 RAZOR BLADES, 100/BOX 833-P 1 PLASTIC RAZOR BLADES, 100/BOX 834 2 MIXING BRUSH, 5 COUNT 835 1 WIPE-ITS, BUNDLE OF 76 837 4 MIXING CUPS, 4 OZ., PACK OF 25 838 2 MIXING CUPS, 8 OZ, PACK OF 25 839 2 MIXING CUPS, 1 OZ. (10 COUNT)	E5789990000000000000000000000000000000000		
PACK/ABSORBENT CLOTH TOWELS  6201 1 (12)  780-21 1 AUTO CARPET COVER, 300'  781 1 AUTO CARPET COVER DISPENSER  800 1 MASKING PAPER, 12"  801 1 MASKING PAPER, 9"  802 2 MASKING PAPER, 3"  803 2 MASKING PAPER, 6"  811 1 SANDPAPER, PACK  813 1 3/4" MASKING TAPE  814 1 1" MASKING TAPE  815 1 1 1/2" MASKING TAPE  821-20 1 SCUFF PAD, WHITE, 20/COUNT  822-20 1 SCUFF PAD, GREY, 20/COUNT  831 1 PAPER/POLY TARP (9' X 12')  832 1 MIXING STICKS, 100/PACK  833 1 RAZOR BLADES, 100/BOX  833-P 1 PLASTIC RAZOR BLADES, 100/BOX  834 2 MIXING BRUSH, 5 COUNT  835 1 WIPE-ITS, BUNDLE OF 76  837 4 MIXING CUPS, 4 OZ., PACK OF 25  838 2 MIXING CUPS, 8 OZ, PACK OF 25  839 2 MIXING CUPS, 1 OZ. (10 COUNT)			
780-21         1         AUTO CARPET COVER, 300'           781         1         AUTO CARPET COVER DISPENSER           800         1         MASKING PAPER, 12"           801         1         MASKING PAPER, 9"           802         2         MASKING PAPER, 6"           811         1         SANDPAPER, PACK           813         1         3/4" MASKING TAPE           814         1         "MASKING TAPE           815         1         1/2" MASKING TAPE           815         1         1/2" MASKING TAPE           821-20         1         SCUFF PAD, WHITE, 20/COUNT           822-20         1         SCUFF PAD, GREY, 20/COUNT           831         1         PAPER/POLY TARP (9' X 12')           832         1         MIXING STICKS, 100/PACK           833         1         RAZOR BLADES, 100/BOX           833-P         1         PLASTIC RAZOR BLADES, 100/BOX           834         2         MIXING BRUSH, 5 COUNT           835         1         WIPE-ITS, BUNDLE OF 76           837         4         MIXING CUPS, 4 OZ., PACK OF 25           838         2         MIXING CUPS, 1 OZ. (10 COUNT)			
781         1         AUTO CARPET COVER DISPENSER           800         1         MASKING PAPER, 12"           801         1         MASKING PAPER, 9"           802         2         MASKING PAPER, 3"           803         2         MASKING PAPER, 6"           811         1         SANDPAPER, PACK           813         1         3/4" MASKING TAPE           814         1         1" MASKING TAPE           815         1         1/2" MASKING TAPE           821-20         1         SCUFF PAD, WHITE, 20/COUNT           822-20         1         SCUFF PAD, GREY, 20/COUNT           831         1         PAPER/POLY TARP (9' X 12')           832         1         MIXING STICKS, 100/PACK           833         1         RAZOR BLADES, 100/BOX           833-P         1         PLASTIC RAZOR BLADES, 100/BOX           834         2         MIXING BRUSH, 5 COUNT           835         1         WIPE-ITS, BUNDLE OF 76           837         4         MIXING CUPS, 4 OZ., PACK OF 25           838         2         MIXING CUPS, 1 OZ. (10 COUNT)	6201	1	(12)
800       1       MASKING PAPER, 12"         801       1       MASKING PAPER, 9"         802       2       MASKING PAPER, 6"         803       2       MASKING PAPER, 6"         811       1       SANDPAPER, PACK         813       1       3/4" MASKING TAPE         814       1       1" MASKING TAPE         815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	780-21	1	AUTO CARPET COVER, 300'
801       1       MASKING PAPER, 9"         802       2       MASKING PAPER, 3"         803       2       MASKING PAPER, 6"         811       1       SANDPAPER, PACK         813       1       3/4" MASKING TAPE         814       1       1" MASKING TAPE         815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	781	1	AUTO CARPET COVER DISPENSER
802       2       MASKING PAPER, 3"         803       2       MASKING PAPER, 6"         811       1       SANDPAPER, PACK         813       1       3/4" MASKING TAPE         814       1       1" MASKING TAPE         815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	800	1	MASKING PAPER, 12"
803       2       MASKING PAPER, 6"         811       1       SANDPAPER, PACK         813       1       3/4" MASKING TAPE         814       1       1" MASKING TAPE         815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	801	1	MASKING PAPER, 9"
811       1       SANDPAPER, PACK         813       1       3/4" MASKING TAPE         814       1       1" MASKING TAPE         815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	802	2	MASKING PAPER, 3"
813       1       3/4" MASKING TAPE         814       1       1" MASKING TAPE         815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	803	2	MASKING PAPER, 6"
814       1       1" MASKING TAPE         815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	811	1	SANDPAPER, PACK
815       1       1 1/2" MASKING TAPE         821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	813	1	3/4" MASKING TAPE
821-20       1       SCUFF PAD, WHITE, 20/COUNT         822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	814	1	1" MASKING TAPE
822-20       1       SCUFF PAD, GREY, 20/COUNT         831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	815	1	1 1/2" MASKING TAPE
831       1       PAPER/POLY TARP (9' X 12')         832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	821-20	1	SCUFF PAD, WHITE, 20/COUNT
832       1       MIXING STICKS, 100/PACK         833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	822-20	1	SCUFF PAD, GREY, 20/COUNT
833       1       RAZOR BLADES, 100/BOX         833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	831	1	PAPER/POLY TARP (9' X 12')
833-P       1       PLASTIC RAZOR BLADES, 100/BOX         834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	832	1	MIXING STICKS, 100/PACK
834       2       MIXING BRUSH, 5 COUNT         835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	833	1	RAZOR BLADES, 100/BOX
835       1       WIPE-ITS, BUNDLE OF 76         837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	833-P	1	PLASTIC RAZOR BLADES, 100/BOX
837       4       MIXING CUPS, 4 OZ., PACK OF 25         838       2       MIXING CUPS, 8 OZ, PACK OF 25         839       2       MIXING CUPS, 1 OZ. (10 COUNT)	834	2	MIXING BRUSH, 5 COUNT
838 2 MIXING CUPS, 8 OZ, PACK OF 25 839 2 MIXING CUPS, 1 OZ. (10 COUNT)	835	1	WIPE-ITS, BUNDLE OF 76
839 2 MIXING CUPS, 1 OZ. (10 COUNT)	837	4	MIXING CUPS, 4 OZ., PACK OF 25
	838	2	MIXING CUPS, 8 OZ, PACK OF 25
841 1 SMALL HAND MIXER	839	2	MIXING CUPS, 1 OZ. (10 COUNT)
	841	1	SMALL HAND MIXER

0.40	4	CHEMICAL RESISTENT GLOVES
842	1	NEO PRO DISPOSABLE GLOVES (L) 100/BOX
843L	1	DIAMOND GRIP DISPOSABLE GLOVES (L)
844L	1	100/BOX
850	1	FILTER, MESH/PAPER
		MATERIALS & SUPPLIES CONTINUED
874	1	INJECTOR NEEDLE, (10 COUNT)
87 <del>9</del>	1	SYRINGE, 1 CC, (10 COUNT)
075	'	THERMAL
345	1	FOGGER
554	1	STORAGE CAN FOR DESICCANT
7025	1	SAFETY GOGGLES
7032-8	1	EYE WASH 4OZ
7300	1	RESPIRATOR, HALF FACE
RP7301	1	3M 60926 CARTRIDGES
952	1	PIPETTES (50/PACK)
	ZERS &	NEUTRALIZERS
347	1	BUBBLEGUM, 1 GAL
343	1	LEATHER SCENT KIT
340	1	EXCEL DEODORIZER, GAL.
341	12	SMOKE ODOR BE-GONE, 5 OZ. AEROSOL
· · ·		MUST-GO DEODORIZER,
351	1	GAL.
BOTTLES	&	
CAPS		
1302	1	16 OZ. METAL CAN, OBLONG
1305	1	1 GAL. METAL CAN, OBLONG
1109	12	32 OZ. BOTTLE
3301	12	POP TOP, 28MM
1407	1	5 GALLON JUG
514	5	2 OZ. SPRAY PUMP
3403	34	YORKER SPOUT, 28MM
4502	1	1 QT. COMPRESSED AIR SPRAYER
4501	6	TRIGGER SPRAYER, 28MM
PRODUCT		
LABELS LBL301	4	CARPET BASE LABEL
LBL301	4	DELUXE BASE LABEL
LBL302 LBL306	4	FURNITURE BASE LABEL
LBL305	4	VINYL LEATHER BASE LABEL
LBL303	4	FABRIC BASE LABEL
LBL307	4	"S" REDUCER LABEL
	4	NU-LEATHER LABEL
LBL320	4	VY-NU LABEL
LBL321	4	COLOR CLEAN LABEL
LBL372		ALL PURPOSE SOLVENT LABEL
LBL382	4	LO SOLVENT LABEL
LBL383	4	WAX & SILICONE REMOVER LABEL
LBL387	4	UNIVERSAL CLEANER LABEL
LBL390	4	EXCEL DEODORIZER LABEL
LBL340	4	LAGE DEODONIZEN LABEL

LBL351	4	MUST-GO DEODORIZER LABEL
BROCHU		
G10	250	PLANES, TRAINS & AUTOMOBILES BROCHURE
BUSINES	S SUPPL	
K01	1	OPERATIONS MANUAL
F02	250	TRI-FOLD BUSINESS CARDS
F10	250	ENVELOPES
F05	250	INVOICES
F09	250	LETTERHEAD
F11	250	BLUE BUSINESS CARDS
0007	1	BUSINESS CARD TRUCK HOLDER (SET OF 2)
8000	1	COLOR GLO COOLER
UNIFORM		
U01	1	COLOR GLO CAP
U03	1	COLOR GLO APRON
U02	1	COLOR GLO SHIRT
SIGNS		DECALONGUIOLE BACKAOE
DVP	1	DECALS VEHICLE PACKAGE
CD ROM		
D03	1	COLOR GLO LOGO'S ON USB STICK
D04	1	COLOR GLO SDS ON USB STICK
PRICE BO	OK/REO	RDER CATALOG
F12	1	MONTHLY SALES REPORTS (PACK OF 12)
F13	1	REORDER PRICE BOOK
ANILINE I	DYES,	
<b>QT.</b> 470	1	DARK BROWN ANILINE DYE, 32 OZ.
470 471	1	GOLDEN BROWN ANILINE DYE, 32 OZ.
472	1	LIGHT BROWN ANILINE DYE, 32 OZ.
473	1	GREEN ANILINE DYE, 32 OZ.
474	1	BLACK ANILINE DYE, 32 OZ.
	·	YELLOW ANILINE DYE, 32
475	1	OZ.
476	1	BLUE ANILINE DYE, 32 OZ.
477	1.	BORDEAUX ANILINE DYE, 32 OZ,
478	1	RED ANILINE DYE, 32 OZ.
479	1	NEUTRAL ANILINE DYE, 32 OZ.
		TORATION
H13	1	HEADLIGHT KIT
SEWING	TOOLS	
929	1	SEWING PALM - RIGHT HAND
930	1	SEWING KIT COMPLETE  UPHOLSTERY THREAD - 3/PK
931	1 Naaniis Cl	HOICE PRODUCTS
to the second second second		CLEANING PEN
CC104	5 5	INK REMOVER PEN
CC105 CC108	5 1	TOUCH SCREEN CLEANER
CC108 CC109	2	DEODORANT POWDER, VEHICLE USE
00103	<b>~</b>	

CC109		
XL	2	DEODORANT POWDER, ROOM USE
		AUTO
CC110	1	KIT
CC111	1	HOME KIT
CC112	1	MINI KIT
CC113	1	DEALER KIT
CC115-		
Q	1	AGE STOP, QUART
CC117-		
Q	1	AGE STOP FLAT, QUART
VEHICLE (	GRAPHI	CS
SGK-S	1	136 GRAPHIC STARTER KIT

EXHIBIT E: List of Craftsman's Choice Products & CGI Boutique Services

Craftsman's Choice Products & CGI Boutique Services

CRAF	TSMAN'S	S CHOICE PRODUCTS
CC104	5	CLEANING PEN
CC105	5	INK REMOVER PEN
CC108	1	TOUCH SCREEN CLEANER
CC109	2	DEODORANT POWDER, VEHICLE USE
CC109 XL	2	DEODORANT POWDER, ROOM USE
CC110	1	AUTO KIT
CC111	1	HOME KIT
CC112	1	MINI KIT
CC113	1	DEALER KIT
CC115-Q	1	AGE STOP, QUART
CC117-Q	1	AGE STOP FLAT, QUART

	BOUTIQUE SERVICES PRODUCT LINE
B001	LIGHT BROWN POLISH
B002	GOLDEN BROWN POLISH
B003	DARK BROWN POLISH
B004	BLACK POLISH
B005	NEUTRAL POLISH
B006	FURNITURE POLISH

# EXHIBIT F: CGI International Financial Statements



# Financial Statements

# CGI International, Inc.

Edina, Minnesota

For the years ended August 31, 2021, 2020 and 2019



Edina Office

5201 Eden Avenue, Ste 250 Edina, MN 55436 P 952.835.9090 F 952.835.3261 Mankato Office

100 Warren Street, Ste 600 Mankato, MN 56001 P 507.625.2727 F 507.388.9139

## CGI International, Inc. Table of Contents August 31, 2021, 2020 And 2019

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Financial Statements	
Balance Sheets	5
Statements of Operations and Retained Earnings (Deficit)	6
Statements of Cash Flows	7
Notes to the Financial Statements	8



#### INDEPENDENT AUDITOR'S REPORT

Board of Directors CGI International, Inc. Edina, Minnesota

We have audited the accompanying financial statements of CGI International, Inc. (the Company), a Minnesota corporation, which comprise the balance sheets as of August 31, 2021, 2020 and 2019, and the related statements of operations and retained earnings (deficit) and cash flows for the years then ended, and the related notes to the financial statements.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the presentation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### **Auditor's Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatements of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. And audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

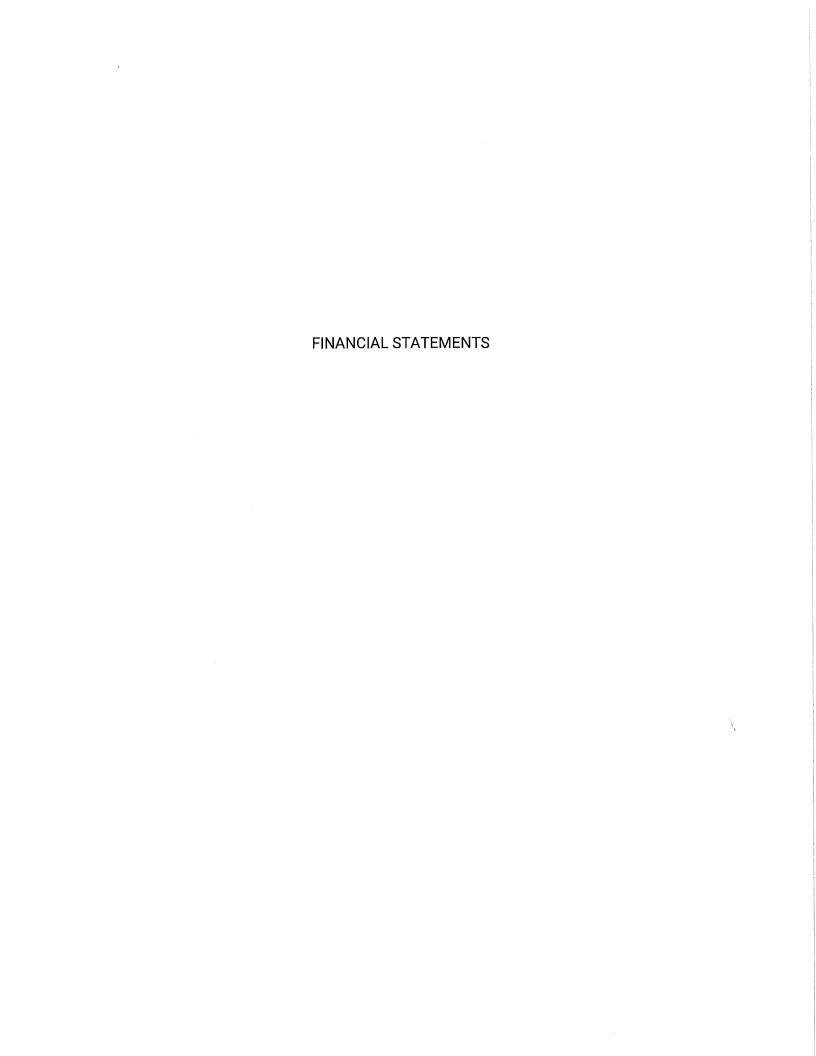
We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of CGI International, Inc. as of August 31, 2021, 2020 and 2019, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Abdo

Abdo Minneapolis, Minnesota December 28, 2021



# CGI International, Inc. Balance Sheets August 31, 2021, 2020 and 2019

	2021		2020		2019	
Assets Current Assets		_				
Cash and cash equivalents	\$	5,042	\$	12,568	\$	37,005
Accounts and contract receivable	*	203,164	•	283,742	·	133,039
Inventories, net		305,808		353,287		285,838
Total Current Assets		514,014		649,597		455,882
Other Assets						
Deferred tax asset		141,000		79,000		50,000
Total Assets	\$	655,014	\$	728,597	\$	505,882
Liabilities and Stockholders' Equity (Deficit)						
Current Liabilities	٨		٨		\$	47.500
Current portion of note payable - Shareholder	\$	<u>-</u>	\$	28,986	Þ	47,500
Current portion of PPP note payable Current portion of notes payable		28,392		26,714		- -
Accounts payable		100,339		66,522		194,109
Accounts payable Accrued expenses		15,646		14,494		42,446
Lines of credit		67,035		61,939		69,123
Total Current Liabilities		211,412		198,655		353,178
Long-term Liabilities						
Note payable to shareholder, net of current portion		110,000		97,500		-
PPP note payable, net of current portion		58,485		29,498		-
Notes payable, net of current portion		291,231		319,881		-
Total Long-term Liabilities		459,716		446,879	<del></del>	-
Total Liabilities		671,128		645,534		353,178
Stockholders' Equity Common stock, \$1 par value, 25,000 shares authorized,						
826 shares issued and outstanding,		826		826		826
Additional paid-in capital		45,299		45,299		45,299
Retained earnings (deficit)		(62,239)		36,938		106,579
Total Stockholders' Equity		(16,114)		83,063		152,704
Total Liabilities and Stockholders' Equity	\$	655,014	\$	728,597	\$	505,882

# CGI International, Inc. Statements of Operations and Retained Earnings (Deficit) For the Years Ended August 31, 2021, 2020 and 2019

	2021	2020	2019
Sales and Franchise Fees Initial franchise fees and transfers Continuing franchise fees Product sales, equipment sales and related shipping fees Total Sales and Franchise Fees	\$ 59,400	\$ 111,500	\$ 174,500
	231,614	216,687	236,906
	1,072,540	1,197,387	1,413,717
	1,363,554	1,525,574	1,825,123
Cost of sales Gross Profit Operating expenses Income (Loss) From Operations	852,433	824,158	876,273
	511,121	701,416	948,850
	717,537	783,978	769,791
	(206,416)	(82,562)	179,059
Other Income (Expense) Interest expense Gain on PPP loan forgiveness Other income	(28,457)	(18,874)	(11,269)
	58,484	-	-
	15,832	3,405	-
Income (Loss) Before Income Taxes	(160,557)	(98,031)	167,790
Provision For Income Tax Benefit (Expense)	61,380		(47,390)
Net Income (Loss)	(99,177)	(69,641)	120,400
Retained Earnings (Deficit), Beginning of Year	36,938	106,579	(13,821)
Retained Earnings (Deficit), End of Year	\$ (62,239)	\$ 36,938	\$ 106,579

#### CGI International, Inc. Statements of Cash Flows For the Years Ended August 31, 2021, 2020 and 2019

		2021	2020			2019
Cash Flows From Operating Activities		(00 477)		(60.641)	٨	100 400
Net income (loss)	\$	(99,177)	\$	(69,641)	\$	120,400
Adjustments to reconcile net income (loss) to net cash provided by (used in) operating activities						
Gain on PPP loan forgiveness		(58,484)		_		_
Gain on SBA debt forgiveness		(15,832)		-		_
Change in deferred taxes		(62,000)		(29,000)		44,000
Change in operating assets and liabilities		` ' '		` ' '		·
Accounts and contracts receivable		80,578		(150,703)		(58,105)
Inventories		47,479		(67,449)		(128,127)
Accounts payable		33,817		(127,587)		92,069
Accrued expenses		1,152		(27,952)		10,767
Checks in excess of cash in bank		-		-		(39,005)
Settlement payable		(70.467)		(470,000)		(4,479)
Net Cash Provided By (Used In) Operating Activities		(72,467)	······	(472,332)		37,520
Cash Flows From Financing Activities						
Net borrowings (payments) on line of credit		5,096		(7,184)		69,123
Proceeds from note payable to shareholder		64,350		65,000		
Proceeds from notes payable		-		350,000		-
Proceeds from PPP note payable		58,485		58,484		-
Payments on note payable to shareholder		(51,850)		(15,000)		(70,000)
Payments on notes payable		(11,140)	2.4	(3,405)		- (0.77)
Net Cash Provided By (Used In) Financing Activities		64,941		447,895		(877)
Net Increase (Decrease) In Cash and Cash Equivalents		(7,526)		(24,437)		36,643
Beginning Cash and Cash Equivalents		12,568		37,005		362
Ending Cash and Cash Equivalents	\$	5,042	\$	12,568	\$	37,005
Supplemental Disclosure of Cash Flow Information						
Cash paid during the year for:						
Interest	\$	28,457	\$	18,874	\$	11,269
	^					
Income taxes	\$	-	\$	-	\$	

#### **Note 1: Summary of Significant Accounting Policies**

#### **Nature of Business**

CGI International, Inc. (the Company), a Minnesota corporation, was incorporated in 1975 and is a franchisor/manufacturer/distributor of ceiling, wall and automotive cleaning and color systems and products, worldwide. As of August 31, 2021, 2020 and 2019 there were:

	8/31/2021	8/31/2020	8/31/2019
Domestic Franchisees			
Franchised locations open at beginning of the period	73	71	75
New Franchised locations opened during the period	2	2	1
Franchised locations closed during the period	(4)	-	(5)
Franchised shops open at the end of the period.	71	73	71
Foreign Franchisees			
Franchisees at beginning of period	54	54	52
New Franchisees rights sold during the period	-	-	2
Franchised locations closed during the period	-	-	M
Franchisees licenses active at the end of period	54	54	54

#### COVID-19

On January 30, 2020, the World Health Organization ("WHO") announced a global health emergency because of a new strain of coronavirus ("COVID-19") and the risks to the international community as virus spreads globally. On March 11, 2020, the WHO classified the COVID-19 outbreak as a pandemic, based on the rapid increase in exposure globally. In response to the pandemic, many states and jurisdictions in which the Company operates have issued stay-athome orders and other measures aimed at slowing the spread of the coronavirus.

In response to the pandemic, in May 2020, the Company entered into a promissory note agreement with US Bank in the amount of \$58,484 pursuant to Paycheck Protection Program (PPP) created by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) and governed by the Small Business Administration (SBA). In June 2021, the SBA approved the Company's PPP loan forgiveness application for the full loan amount. In January 2021, the Company entered into a loan agreement with Bank of Maple Plain in the amount of \$58,485 pursuant to the second round of PPP under the CARES Act. See Note 5 for further details.

In April 2020, the CARES Act also provided relief on debt payments whereby the SBA committed to pay principal and interest on existing SBA loans for 6 months in 2020. This relief applies to the West Town Bank & Trust credit facility listed in Note 5. The total forgiveness obtained for the year ended August 31, 2021 was \$15,832.

The full impact of the COVID-19 outbreak continues to evolve as of the date of this report. Due to the rapid development and fluidity of this situation, the Company cannot determine the ultimate impact that the COVID-19 pandemic will have on its financial condition, liquidity, and future results of operations, and therefore any prediction as to the ultimate impact on the Company's financial condition, liquidity, and future results of its operations is uncertain.

During the year ended August 31, 2021, the Company shows a net operating loss and a retained deficit. The Company has seen a drop in revenues as a result of the COVID 19 pandemic. Management expects revenue to increase subsequent to year end. The Company has availability to draw additional funds under the shareholder note, if needed. Management expects that its plans and forecasts of operations will allow CGI International, Inc. to continue operating as a going concern. Based on the aforementioned plans, the Company believes it will have sufficient liquidity resources to execute its business plans and meet all obligations through the year ended August 31, 2022.

#### Note 1: Summary of Significant Accounting Policies (Continued)

#### **Use of Estimates**

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions affecting the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

#### **Cash and Cash Equivalents**

The Company considers all highly liquid debt instruments purchased with a maturity of three months or less to be cash and cash equivalents. The balances in bank accounts are insured by the Federal Deposit Insurance Corporation (FDIC) up to \$250,000. As of August 31, 2021, 2020, and 2019 there were no balances in excess of FDIC insurance limits.

#### **Accounts and Contracts Receivable**

Accounts and contracts receivable, which are generally unsecured, include only those accounts considered by management to be collectible. Management provides for probable uncollectible amounts through a charge to earnings and a credit to allowance for doubtful accounts based on its assessment of the current status of individual accounts. Management determines the likelihood of collectability of receivables on an individual customer basis, based on length outstanding, likelihood of collecting, and the customer's current economic status. Balances which are still outstanding after management has used reasonable collection efforts are written off through a charge to allowance for doubtful accounts and a credit to accounts receivable. No allowance for doubtful accounts has been provided as of August 31, 2021, 2020 and 2019, since management expects all receivables to be collectible.

#### **Inventories**

Inventories consist of raw materials and finished goods and are stated at the lower of cost or net realizable value, with cost determined using the first-in first-out method.

#### **Income Taxes**

Income taxes are provided for tax effects of transactions reported in the financial statements and consist of taxes currently due on federal and state returns at tax rates in effect at the end of the reporting period. See Note 7 for material deferred tax differences as of the end of August 31, 2021, 2020 or 2019.

The Company files income tax returns in the U.S. federal jurisdiction and the State of Minnesota. With few exceptions, the Company is no longer subject to U.S. federal, state, and local income tax examinations by tax authorities for years before 2018.

The Company has reviewed its income tax filings and believes its income tax filing positions and deductions would be sustained on audit and does not anticipate any adjustments that would result in a material adverse effect on the Company's financial condition, results of operations or cash flow.

The Company recognizes accrued interest related to unrecognized tax benefits, if any, in interest expense and penalties as a component of the income tax provision. During the year ended August 31, 2021 the Company did not recognize any tax penalties or interest in relation to unrecognized tax benefits.

#### **Note 1: Summary of Significant Accounting Policies (Continued)**

#### **Shipping and Handling Costs**

Shipping and handling costs are recorded as a component of sales for inventory shipped to customers and as a component of cost of goods sold for inventory purchased for resale.

#### **Presentation of Sales Tax**

Certain states and municipalities impose a sales tax on the Company's sales to non-exempt customers. The Company collects the sales tax from customers and remits the entire amount to the proper government authorities. The Company's accounting policy is to exclude the tax collected and remitted from revenue and cost of sales.

#### Advertising

Costs associated with advertising are charged to expense as incurred. Advertising costs for the years ended August 31, 2021, 2020 and 2019 were \$101,707, \$94,404 and \$93,312, respectively.

#### **New Accounting Pronouncements**

The FASB issued ASU 2016-02, Leases (Topic 842) during February 2016, to increase transparency and comparability among organizations by recognizing lease assets and lease liabilities on the balance sheet and disclosing key information about leasing arrangements. To meet that objective, the FASB is amending the FASB Accounting Standards Codification and creating Topic 842, Leases. Leasing is utilized by many entities as a means of gaining access to assets, of obtaining financing, and/or of reducing an entity's exposure to the full risks of asset ownership. The prevalence of leasing and impact on the balance sheet raises the importance of leasing to users of financial statements. The absence of detailed reporting can impinge providing a faithful representation of an entities' risks and exposures from leasing transactions. Prior standards did not require lessees to recognize assets and liabilities arising from operating leases on the balance sheet. As a result, long-standing requests from many financial statement users has been to provide a complete and understandable picture of an entity's leasing activities. Users criticized prior lease accounting standards for failing to meet the needs of users because the standards did not always provide a faithful representation of leasing transactions. As a result, there had been long-standing requests from many users of financial statements to change the accounting standards to require recognition of the rights and obligations resulting from leases as assets and liabilities. This ASU is effective for fiscal years beginning after December 15, 2021. At this time, the Company has not determined the potential impact on its financial statements.

#### **Subsequent Events**

The Company has evaluated subsequent events through December 28, 2021, the date the financial statements were available to be issued.

#### **Note 2: Revenue Recognition**

#### **Revenue Recognition Policy**

Wholesale revenues are recorded at the time of product shipment which is at a point in time.

The Company collects ongoing fees (royalties) receivable from franchisees based upon the franchisees' previous months' gross revenue. Royalty revenue is recognized at a point in time when the underlying revenue is earned by the franchisees and received by the Company.

The Company also collects annual license fees for franchise rights from franchisees. Annual license fees are billed to franchisees monthly and are recognized at the point in time when billed.

Initial franchise fees and transfer fees charged to franchisees are collected prior to, or contemporaneously with, the first day of the term of a franchise agreement. The Company has determined that substantially all of these fees are related to services, training, and start-up inventory provided to franchisees in conjunction with the commencement of franchisee operations. As a result, the Company recognizes all revenue from initial franchise fees at a point in time when initial training has been provided and start-up inventory has been shipped to the franchisee, which is when the Company's performance obligations are deemed to have been satisfied.

#### **Contract Balances**

Billing for ongoing fees, annual license fees, and wholesales of products generally occurs concurrently with the recognition of revenue. The Company offers payment terms resulting in accounts receivable, which is considered a contract asset. The Company will occasionally receive deposits from customers before revenue is recognized, resulting in contract liabilities. These deposits are liquidated when revenue is recognized. The beginning balance of accounts receivable as of September 1, 2018 was \$74,934.

#### Note 3: Inventories

Inventories consisted of the following as of August 31, 2021, 2020 and 2019:

	 2021	 2020	<b></b>	2019
Finished Goods Raw Materials Total Inventory	\$ 209,067 106,741 315,808	\$ 240,499 122,788 363,287	\$	195,847 99,991 295,838
Less: Inventory Reserve	(10,000)	 (10,000)		(10,000)
Total	\$ 305,808	\$ 353,287	\$	285,838

#### Note 4: Lines of Credit

The Company has two approved credit lines with maximum borrowings of \$65,000 and \$5,000, respectively. The combined outstanding balances of both these lines as of August 31, 2021, 2020 and 2019 were \$67,035, \$61,939 and \$69,123, respectively. The lines of credit are renewed annually. The lines of credit had an interest rate of 8.25 and 21.90 percent, respectively as of August 31, 2021 and were secured by the Company's assets.

#### Note 5: Notes Payable

The Company has a note payable to a stockholder. The note is scheduled to mature August 31, 2025 and is to accrue interest at 2 percent annually. All principal and unpaid accrued interest is due to the stockholder upon maturity and is unsecured. As of August 31, 2021, 2020 and 2019, the balance of the note was \$110,000, \$97,500, and \$47,500, respectively.

In January 2021, the Company entered into a promissory note agreement with Bank of Maple Plain in the amount of \$58,485 pursuant to the Paycheck Protection Program (PPP) created by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) and governed by the Small Business Administration (SBA). The note accrues interest at 1 percent per annum, requires monthly payments of \$1,328 beginning May 2022, and is scheduled to mature in January 2026. Up to 100 percent of the loan is forgivable when used to pay specified payroll and other costs within 24 weeks of receiving the funding subject to certain limitations dependent on use of loan proceeds. The Company intends to use all of the PPP proceeds towards qualifying expenses and pursue forgiveness of the loan amount. The Company believes that 100 percent of the loan will be forgiven but cannot predict the outcome at this time. The balance of the note at August 31, 2021 was \$58,485.

In May 2020, the Company entered into a promissory note agreement with US Bank in the amount of \$58,484 pursuant to PPP created by the CARES Act and governed by SBA. The note accrued interest at 1 percent per annum, required monthly payments of \$3,291 beginning December 2020, and was scheduled to mature in May 2022. In June 2021, the SBA approved the Company's PPP loan forgiveness application for the full loan amount which resulted in \$58,484 to be recognized as other income in the accompanying statements of operations and retained earnings (deficit).

In May 2020, the Company entered into a promissory note agreement with West Town Bank & Trust which is secured by substantially all assets of the Company and by personal guarantees of the Company's stockholders. The note requires monthly payments of principal and interest of \$3,886. The note carries a variable interest rate at the Prime Rate plus 2.75 percent. As of August 31, 2021 the note bore interest at 6 percent. The balance of the note at August 31, 2021 was \$319,623.

Scheduled future maturities of long-term debt are as follows:

Year Ending August 31	Amount
2022	\$ 28,392
2023	30,143
2024	32,002
2025	33,976
2026	36,072
Thereafter	159,038
Total	\$ 319,623

#### **Note 6: Operating Lease Commitments**

The Company operates from office and warehouse space located in Edina, Minnesota. The Company leases this space under the terms of a 60-month agreement expiring April 30, 2022. The Company is required to pay monthly base rent payments as well as any common area maintenance charges. Rent expense for the years ended August 31, 2021, 2020 and 2019 was \$84,622, \$83,698 and \$82,624, respectively.

#### **Note 6: Operating Lease Commitments (Continued)**

Future minimum lease payments are as follows:

Year Ended August 31,		mount
2022	\$	52,492
Total	\$	52,492

#### **Note 7: Income Taxes**

Income tax benefit (expense) consisted of the following as of August 31, 2021, 2020 and 2019:

	 2021	 2020	•	2019
Federal: Deferred State: Current Year State: Deferred	\$ 46,000 (620) 16,000	\$ 18,000 (610) 11,000	\$	(33,000) (3,390) (11,000)
Total	\$ 61,380	\$ 28,390	\$	(47,390)

The primary components of the Company's deferred tax assets and liabilities as of August 31, 2021 are as follows:

	2021					
Deferred Tax Assets	 ederal		State		Total	
Net Operating Loss Carryforward Temporary Difference	\$ 99,000 2,000	\$	39,000 1,000	\$	138,000 3,000	
Net Deferred Tax Asset	\$ 101,000	\$	40,000	\$	141,000	

The deferred tax benefit for the year ended August 31, 2021 consists of the following:

			2021	
	F	ederal	State	 Total
Net Operating Loss Carryforwards	\$	46,000	\$ 16,000	\$ 62,000
Deferred Income Tax Benefit	\$	46,000	\$ 16,000	\$ 62,000

### **Note 7: Income Taxes (Continued)**

The primary components of the Company's deferred tax assets and liabilities as of August 31, 2020 are as follows:

, , , , , , , , , , , , , , , , , , ,			J	•		
				2020		
Deferred Tax Assets	F	ederal		State		Total
Net Operating Loss Carryforward Temporary Difference	\$	47,000 2,000	\$	29,000 1,000	\$	76,000 3,000
Net Deferred Tax Asset	\$	49,000	\$	30,000	\$	79,000
The deferred tax benefit for the year ended August 31, 2020 consists of the following:						
				2020		
	F	ederal		State		Total
Net Operating Loss Carryforwards	\$	18,000	\$	11,000	\$	29,000
Deferred Income Tax Benefit (Expense)	\$	18,000	\$	11,000	\$	29,000
The primary components of the Company's deferred tax assets and	l liabil	ities as of A	ugust	31, 2019 ard	e as fo	ollows:
Deferred Tax Assets	F	ederal		State		Total
Net Operating Loss Carryforward Temporary Difference	\$	29,000 2,000	\$	18,000 1,000	\$	47,000 3,000
Net Deferred Tax Asset	\$	31,000	\$	19,000	\$	50,000
The deferred tax expense for the year ended August 31, 2019 consists of the following:						
				2019		
	F	ederal		State		Total
Net Operating Loss Carryforward	\$	(33,000)	\$	(11,000)	\$	(44,000)

The Company's estimate of future average income tax rates for purposes of determining the carrying amount of deferred tax assets and liabilities is 21 percent for federal and 9.8 percent for state for the years ended August 31, 2021, August 31, 2020, and August 31, 2019.

#### **Note 7: Income Taxes (Continued)**

As of August 31, 2021 the Company has available net operating loss carryforwards as follows:

August 31,	Federal	Loss Expires	State	Loss Expires
2015 2017 2020 2021	\$ 59,654 95,397 98,640 219,661	8/31/2035 8/31/2037 No expiration No expiration	\$ 102,513 94,817 98,030 219,041	8/31/2030 8/31/2032 8/31/2035 8/31/2036
	\$ 473,352		\$ 514,401	

The Company evaluated available evidence supporting the realization of its deferred tax assets and determined that no valuation allowance was required at August 31, 2021, 2020, and 2019.

#### Note 8: Significant Concentrations of Credit Risk

#### Foreign Sales

Foreign sales for the years ended August 31, 2021, 2020 and 2019 were \$824,256, \$987,214, and \$1,167,346, respectively.

#### **Major Customers**

There was one customer that accounted for approximately 33% of total product sales for each year ending August 31, 2021, 2020 and 2019.

#### **Vendors**

The Company purchases a majority of select raw materials from few suppliers. Any disruption in the supply of these raw materials could have a significant impact on the Organization's operations.

#### Note 9: Related Party

#### **Stockholder Compensation**

There are consulting fees paid to two outside organizations for the services of two stockholders during the years end August 31, 2021, 2020, and 2019 in the amount of \$90,604, \$84,900 and \$77,334, respectively.

#### Note Payable to Shareholder

The Company has a note payable to a stockholder for cashflow of Company operations. See Note 5 for additional details. As of August 31, 2021, 2020 and 2019 there was interest accrued on the note of \$459, \$1,372, and \$25,957, respectively.

#### STATE EFFECTIVE DATES

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

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Pending

Florida

August 1, 2021

Illinois

Pending

Indiana

July 1, 2021

Michigan

March 20, 2021

Minnesota

Pending

New York

January 17, 2021

North Dakota

May 19, 2021

Rhode Island

June 2, 2021

South Dakota

Sept. 27, 2021

Virginia

Pending

Washington

January 4, 2022

Wisconsin

February 13, 2021

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

#### EXHIBIT H: Receipts

#### Receipt

This Disclosure Document summarizes certain provisions of the Franchise Agreement and other information in plain language. Read this Disclosure Document and all Agreements carefully.

If Color Glo International offers you a franchise, it must provide this Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the Franchisor or an affiliate in connection with the proposed franchise sale.

If Color Glo International does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and your state agency listed in Exhibit B.

You must also receive a Franchise Agreement containing all material terms at least ten (10) business days before you sign any Franchise Agreement.

The Franchisor is Color Glo International, located at 7111-7115 Ohms Lane, Minneapolis, Minnesota 55439. (952) 835-1338 / (800) 333-8523.

Issuance Da	ate: January	4.	2022
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The franchise seller for this offering is Gary E. Smith, President, Chief Operating Officer and Director, and/or Scott L. Smith, Chief Financial Officer, CGI International, Inc., 7111-7115 Ohms Lane, Minneapolis, Minnesota 55439. (952) 835-1338 / (800) 333-8523.

Color Glo International authorizes the respective state agencies identified on Exhibit B to receive Service of Process for it in that particular state.

This Disclosure Document included the following Exhibits:

- A. Franchise Agreement
- B. List of State Administrators
- C. Table of Contents to Operations Manual
- D. List of Franchisor Equipment & Supplies
- E. List of Craftsman's Choice & CGI Boutique Products
- F. CGI International Financial Statements
- G. State-Specific Addenda
- H. Receipts

have received a Franchise Disclosure Document dated:	
Date:	

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Date:	