

TERMS AND CONDITIONS

Official English Translation - Weguest Services

1) CONDITIONS OF SERVICE

Weguest allows short and medium-term home lessors (hereinafter, the Client, the Lessor, or the Host) to outsource certain services derived from the lease, facilitating the execution of a series of activities, such as, without this list being exhaustive, communication with guests, check-in/check-out, cleaning, and laundry, thereby increasing the convenience of the rental for owners and guests alike.

These Terms and Conditions govern your access and use of the website (hereinafter, the Website), the services offered, and the contracting thereof by clients, as well as all collective content, and also constitute a binding contract between you and Weguest.

Please read these Terms and Conditions carefully every time you access the Website, as they may undergo modifications.

Please read our Privacy Policy carefully, as well as the Legal Notice, available on this Website.

You unreservedly accept that:

- Weguest is not a PARTY to any agreement signed between short and medium-term home lessors and guests. The lease agreement for the property will bind only the Lessor and the guest.
- Weguest is not a real estate agency, agent, or insurer, and will not negotiate or execute agreements with guests on your behalf.
- Weguest has no control over the conduct of lessors, guests, and/or other users of the website, the services offered by third parties, or the condition of the accommodations, and that
- Weguest disclaims all liability in this regard, to the maximum extent permitted by law.

2) OBJECT OF THE CONTRACT

The object of the contract is the provision of management services in relation to the short and medium-term leasing of properties, by Weguest in favor of the Lessor, our Client.

3) ACCOUNT REGISTRATION

To access certain features of the Website and to contract the Services, it is necessary to register to create a Weguest account. You can register to receive the Services directly through the Website.

By registering on our Website, you express your agreement with these Terms and Conditions.

Your Weguest account for the use of the Website will be created based on the personal information you provide.

By signing up on the Website, you declare that you are of legal age, with full legal capacity to act, and that you are empowered—without any limitation—to contract the services offered by Weguest.

The data you provide at the time of registration is important and must be authentic, complete, and correct. If any change in your data occurs, you accept and undertake to update such information to keep it accurate, current, and complete.

During the registration process, a strictly personal username and password will be created, which you agree to keep confidential. You are responsible for safeguarding your password and are obligated to immediately notify Weguest of any unauthorized use of your Weguest account. Under no circumstances may you assign or transfer your Weguest account to any other party. You will be responsible for any and all activities carried out through your Weguest account.

4) EXTERNAL PLATFORM ACCOUNT

To carry out the short and medium-term leasing of properties by Weguest under the FULL management services modality, it is necessary for the client to have an account on the platform where the advertisement will be published. This account will be the property of the Client, even after Weguest's services have ended. Hereinafter "The Client Account".

When creating "The Client Account," the Lessor will provide Weguest, without limitation, with all the necessary information or documentation to register their profile, as well as successive information or documentation required by the platform, so that Weguest can create and/or modify the Account on the platform where the advertisement will be published.

The Client accepts that, for the duration of the FULL management services—that is, until the effective date of the termination agreed upon according to clause 10 and/or until the full payment of the amounts owed to Weguest has been made—Weguest shall have the right, with no other limitation than not contradicting these Terms & Conditions, to modify all the options permitted on the platform.

Advertisements for those properties whose exploitation has been contracted will be published by WEGUEST on the Client Account. These advertisements are published by WEGUEST using its technology and are hosted on its systems; therefore, in the event of contractual termination, the property advertisement will be removed from the external platform.

5) SERVICES

The services offered by Weguest are detailed below. The Client may review and modify through their client area within the Website, certain information regarding their accommodation, such as, without this list being exhaustive, a calendar of selected and available dates or visitor and income information.

For proper management and communication with the guest, it is mandatory that the property has a wireless internet connection (WIFI).

5.1) FULL ESSENTIAL Management Services

The services defined below will be included within the Full management contract for short and medium-term home lessors.

5.1.1) Pricing and Calendar Management Service

The Weguest pricing management service aims to review and optimize the property's prices throughout the period in which the services subject to this document are provided.

Weguest will update at its discretion the pricing parameters, minimum stay, cancellation policy, promotions, and discounts, taking into account different factors (including, but not limited to, the time of year, competition, or the type of property building) that may influence the rental of the property.

The Client may, through their Weguest account, manage the availability calendar of their property, that is, they can open or close nights so they can be booked by tourists. The maximum limit of days that the Client can mark as unavailable is 30 days in a calendar year, understanding a calendar year as 365 days from the date of contracting.

5.1.2) Profile Optimization Service

Weguest may optimize the accommodation profile on the platforms that Weguest deems appropriate. The Host is solely responsible for the accuracy of all information shown in the listing. Regarding third-party platforms, Weguest expressly reserves the right to publish the accommodation on the platform(s) it deems appropriate.

5.1.3) Communications with Guests

Weguest will communicate with potential guests to provide information about the property and resolve any questions that may arise during the booking process. Weguest will also communicate with guests before, during, and after their stay to help guests enjoy their stay. The Client accepts that Weguest may use the Host's name when communicating with guests.

The guest communications service included in the Full management service will be provided from 8:00 AM to 12:00 AM (midnight), 365 days a year.

The communications service includes contacting guests to arrange check-in and check-out, providing explanations on how the house and appliances work, and recommending activities to do in the accommodation's location.

At the end of the stay, Weguest may provide a guest review on the booking portals. In turn, guest satisfaction will be verified, and their opinions will be recorded to optimize the services offered.

5.1.4) Check-In Service

Weguest will perform the guest check-in through one of the methods enabled for this purpose, including, among others, in-person check-in, opening via electronic lock (if the property has this device), or key collection from a lockbox/storage.

To provide the check-in service, the Client must deliver to Weguest the necessary number of property keys described in the FULL management setup process.

The check-in service must be confirmed by the guest at least 48 hours in advance. In the event of not having the necessary information regarding the guest's arrival time and means of transport, Weguest does not guarantee the correct execution of the check-in service.

The method selected in each case for performing the check-in will be at Weguest's discretion and will be governed by the following rules:

- It will be carried out by default between 4:00 PM and 8:00 PM on the day of the guests' arrival.
- Performing check-ins at times other than those mentioned above will be carried out—where applicable—under the following conditions:
 - Between 1:00 PM and 4:00 PM (on the day of the guests' arrival), it will be subject to Weguest's availability.
 - Between 8:00 PM and 11:00 PM (on the day of the guests' arrival), it will be subject to Weguest's availability, and should Weguest be able to perform it, it will incur an additional cost to the guest of €30.
 - The check-in service is not available before 1:00 PM or after 11:00 PM (on the day of the guests' arrival).

5.1.5) Cleaning Service

At the beginning of the management, the Client must provide the following:

Cleaning Utensils:

- Mop and bucket
- Broom and stand-up dustpan
- Vacuum cleaner
- Ladder
- Clothesline and pegs
- Small basin
- 2x Scouring pad (bathroom and kitchen)
- 2x Yellow cloth (bathroom and kitchen)
- 2x Rag
- Cleaning gloves

The replacement of the cleaning utensils listed in this section shall be borne by the Client.

Cleaning Products:

- Floor cleaner
- Degreaser spray
- Bathroom cleaner
- Glass cleaner
- Multi-surface spray
- "Fairy" (Dish soap)
- Liquid hand soap (one per bathroom)
- Pack of trash bags
- 12-roll pack of toilet paper

The replacement of the cleaning products listed in this section shall be borne by Weguest.

Cleaning utensils and products that Weguest must provide at the beginning of the management due to them not being provided by the Client are not included in the FULL management service and will be billed to the Client.

The Client authorizes Weguest to use the property's appliances to carry out the cleaning service.

The property cleaning services are performed by Weguest after the guests' stay ends, in accordance with these conditions.

This service includes the cleaning of the bathroom(s), kitchen, and bedroom(s), as well as sweeping and mopping the entire home and removing trash. Weguest will proceed to clean those items that are included in the cleaning points shared with the Client in their private area; therefore, Weguest has no obligation and is not responsible for cleaning any items not included in the list of items to clean that appears in their private area.

The cleaning service included within the Full management modality will be performed by default between 11:30 AM and 5:00 PM on the guests' departure day, although it may be performed after the departure day, with Weguest committing in all cases not to prejudice subsequent bookings.

Inter-booking cleaning services during a guest's stay are not included in the price of the Cleaning Service and will incur an additional cost for the guest. Inter-booking cleaning services will be subject to availability.

5.1.6) Laundry Service

In order to guarantee the laundry service, the Client must leave inside the home at least:

- 3 sets of fitted sheets for each of the beds in the accommodation
- 3 sets of duvet covers for each of the beds in the accommodation
- 1 duvet for each of the beds in the accommodation
- 3 sets of bath towels per guest allowed in the accommodation
- 3 sets of hand towels per guest allowed in the accommodation
- 3 sets of bath mats for each bathroom in the accommodation

The Client authorizes Weguest to use the home's appliances to carry out the laundry service.

Weguest is not responsible for the loss or deterioration of bed linen, towels, or other textile elements of the property.

Weguest offers a washing and ironing service for sheets and towels. The laundry service includes the preparation and presentation of beds and bathrooms for the next booking.

The laundry service will be performed by default between 11:30 AM and 5:00 PM on the day of the guests' departure.

Inter-booking laundry services are not included in the price of the FULL management service, are subject to availability, and will incur an additional cost for the guest.

5.1.7) Laundry Garment Renting Service in Certain Locations

In those locations where Weguest provides sheet and towel rental services, Weguest will provide them subject to availability.

Thus, in said locations, the Client is not obliged to leave fitted sheet sets, duvet covers, or towels at the property, although they must leave 1 duvet for each of the beds in the accommodation.

The stock of rented sheets and towels is the property of Weguest. The Client undertakes to return the stock of sheets and towels upon termination of the FULL management contract.

In the event that the Client does not voluntarily return or permit the recovery of the stock of sheets and towels by Weguest at the end of the management contract, a penalty of €300 plus VAT per room existing in the Client's property will accrue in favor of Weguest.

5.1.8) Laundry Delivery Service

Weguest performs the laundry delivery service, which includes the delivery of the bed and bath linen included in the laundry service.

The delivery service will be performed by default between 11:30 AM and 5:00 PM on the day of the guests' departure.

Inter-booking delivery services are not included in the price of the FULL management service, are subject to availability, and will incur an additional cost for the guest.

5.1.9) Laundry Storage Service

Weguest performs the laundry storage service, which includes the storage of the bed and bath linen included in the laundry service.

5.1.10) Amenities Service

Weguest offers an amenities service for guests, which includes a toiletry kit in each bathroom.

5.1.11) Check-Out Service

The guests' departure from the accommodation will be performed, by default, before 11:00 AM on the day of departure.

After the guests' stay, Weguest will proceed to verify the condition of the home by reviewing those items that are included in the inspection points shared with the Client in their private area.

Weguest is not responsible for verifying any item not included in the inspection points shared with the Client in their private area.

The maximum amount assumed by Weguest in case of loss or damage to items for which Weguest is responsible, as included in your private area, will be equivalent to the amount charged by Weguest as the FULL Management Fee for the specific booking in which the incident occurred.

Weguest is not responsible for the loss or deterioration of any element of the home included in your private area.

Weguest recommends that the Lessor remove all valuables prior to the arrival of guests.

5.1.12) Management of Maintenance, Repairs, and Replacements

Weguest handles the management of maintenance tasks that may be necessary to offer the services and guarantee the guest's stay when a repair in the property is required.

Weguest commits to notifying the Client, as soon as possible, of the details of any incident that arises. The cost incurred for the maintenance work or the cost of the purchase will be borne, in all cases, by the Client:

- In the case of repairs or purchases with an amount less than €150 (taxes not included), Weguest will send the Client a request (via email and/or through the Platform) for authorization of the intervention. For operational reasons and to avoid unnecessary delays that harm the operation of the home, if the Client does not refuse the intervention within four (4) hours, it will be understood that they expressly authorize it, and Weguest will proceed with the repair without further formalities.
- In the case of repairs with an amount greater than €150 (taxes not included), Weguest may offer the Client the necessary professionals so that they can prepare an estimate. In the event that said estimate is accepted directly by the Client, Weguest may arrange for said professional to attend, such as a plumber,

appliance technical service, a locksmith, or an electrician. The cost incurred for the maintenance work will be borne by the Client.

Weguest does not screen or censor professionals, nor does it have control over the accuracy, reliability, capability, completeness, or timeliness of the profiles of the professionals in question, and makes no representations about them.

The Client expressly acknowledges that it is their sole responsibility to negotiate with the professional the terms relating to the execution of any maintenance and/or repair service, even in the case of repairs under €150, and therefore, Weguest assumes no responsibility in relation to agreements reached by or on behalf of/representing the Client.

Weguest assumes no responsibility in relation to the quality or suitability of any task performed, or not performed, by a professional.

Therefore, Weguest is not liable to the Client or to the professional in any conflict situation, act, or omission resulting therefrom, including any damage suffered, whether direct, indirect, consequential, loss of profits, and those originating from, caused by, and/or resulting from said maintenance, by way of illustration and not limitation. The Client accepts all risks associated with dealing with strangers or persons acting under false pretenses.

Furthermore, Weguest is not responsible for possible flaws or damage caused during the repair, nor for any warranty regarding the quality or nature of the maintenance services or any other warranty associated with this task.

5.1.13) Dispute Resolution

In the event of a dispute between the Lessor and the guest, Weguest may, at its sole discretion, perform mediation functions on behalf of and representing the Lessor, through the resolution center of the rental platform where the property is advertised, without assuming any responsibility whatsoever for the outcome of the mediation or for the actions taken, as necessary and/or appropriate, in the dispute resolution process.

5.2) Additional Services in the FULL Premium Management Modality

In properties where Weguest offers FULL management services in the Premium modality and the client wishes to contract it, Weguest will provide the following additional services to those included in the ESSENTIAL FULL management:

- Weguest will provide a priority customer service line.
- Weguest will conduct a photographic report of the property for the creation of the advertisement at no cost to the Client.
- Weguest will cover maintenance repairs at the property up to a limit of €300 (VAT included) per year.
- Weguest will provide a customized monthly report.
- Weguest will include premium amenities in each booking.
- Weguest will perform two annual maintenance inspections at the property at no cost to the Client.
- Weguest will perform two annual deep cleans at the property at no cost to the Client.

To contract the FULL Premium management modality, the client must confirm by email their intention to contract this modality, and it must be confirmed by Weguest.

5.3) Services Not Included in FULL Management

Weguest offers Lessors the following services that are outside the scope of "full management" and will be billed separately.

5.3.1) FULL Management Setup Services

To register a property under the short and medium-term rental modality, a series of services must be performed, such as, without this list being exhaustive, property inspection, property onboarding, ad creation or modification, key collection, or property preparation.

These mandatory services will be provided by Weguest at the beginning and only once, not being included within the FULL management services and therefore being subject to independent billing.

5.3.2) Electronic Lock Installation Service

To improve the quality and control of the booking and the services associated with it, the Client expressly authorizes Weguest to acquire and install an electronic lock, authorizing Weguest to access the described Property(ies) and empowering it to carry out any necessary actions for the electronic lock to be installed.

The elements of the electronic lock are or may be:

- Nuki Smart Lock
- Nuki Opener
- Nuki Bridge
- Nuki Keypad
- Nuki Power Pack
- Nuki Door sensor
- Nuki cylinder

Said installation will be carried out at no cost to the Client, and without the Client having the right to claim any compensation for allowing its installation in the Property(ies) owned by the Client.

The electronic lock is the property of Weguest.

The Client accepts the following rules regarding the operation of the electronic lock:

- They will not tamper with and will prevent any third party other than Weguest from tampering with the electronic lock.
- They will allow Weguest access to the lock installation site for any inspection or to carry out maintenance, and especially, if any incident occurs, in which case a Weguest representative is authorized to take photos of how the installation was left.
- They may not make alterations, expansions, relocations, or modify the original project regarding the location of the electronic lock.
- For the correct operation of the device, they will provide the property with a broadband internet connection and a stable and permanent 220V AC power outlet, with the economic cost caused by said connection and electricity being borne by the Client.

All actions that need to be performed as a result of the following are excluded from this service: (i) expansion, improvement, or modification of the electronic lock; (ii) technical assistance not due to defects or

malfunctions of the electronic lock; (iii) technical assistance for those components of the electronic lock not supplied by Weguest; (iv) tampering or improper use, whether by fraud or negligence, by the Client of the electronic lock; (v) actions resulting from prior breach by the Client of their obligations; (vi) breakdowns and/or changes in service by the Fixed or Mobile Telephony Company and/or the power company owning the network, as well as those caused by power surges, lightning, and other cases of force majeure or acts of God.

Work and travel by the technical service contracted by Weguest that have their cause in any of the above situations will be billed to the Client. A "breakdown" shall be understood as damage that prevents the proper functioning of the Lock to fulfill the purpose for which it is intended, and a "technical problem" as an incident that implies the necessary intervention by Weguest to verify it, whether in person or not, and which in no case prevents the total operation of the electronic lock.

Upon termination of this Contract, the Client expressly consents and agrees that the electronic lock will be uninstalled from the described Property(ies). For this purpose, Weguest will notify by any written means proving notification the time at which said uninstallation will take place.

In the event that the Client does not permit the recovery of the fully installed electronic lock or any of the installed electronic lock elements by Weguest, a penalty of €500 plus VAT will accrue in favor of Weguest.

5.3.3) Setup Cleaning Service

This mandatory cleaning service is performed when the accommodation has been closed and uncleaned for the 30 days prior to a booking. It is performed to ensure that the accommodation is in good condition to receive guests.

This service will be provided by Weguest, not being included within the FULL management services and being, therefore, subject to independent billing.

5.3.4) Seasonal Inspection Service

In order to provide optimal service to Guests and to maintain the proper functioning and condition of the home, Weguest performs a seasonal inspection service annually or biannually, depending on what circumstances dictate, in which different aspects of the property are checked by a professional technician, such as, without this list being exhaustive, checking the operation of air conditioning and heating, hot water, appliances, or lighting, among others.

This mandatory service will be provided by Weguest, not being included within the ESSENTIAL FULL management services and being, therefore, subject to independent billing.

5.3.5) Optional Post-Owner Cleaning Service

The Client may contract cleaning and laundry services from Weguest after their own stay through their private area. Post-owner cleaning services must be notified to Weguest at least 72 hours in advance.

This service will be provided by Weguest, falling outside the scope of FULL management services.

5.3.6) FULL Management Termination Services

Once the full management services contract is finalized, it is necessary to perform a series of services such as, without this list being exhaustive, key return or textile collection/return.

These services are mandatory and will be provided by Weguest, not being included within the FULL management services and being, therefore, subject to independent billing.

6) RATES

6.1) FULL Management Rate

6.1.1) Essential Full Management Rate

The ESSENTIAL FULL management modality includes all services offered directly by Weguest, detailed in section 5.1 ESSENTIAL Full Management Services.

Weguest's full management fee will be 16% plus the corresponding VAT on the total rental booking amount, plus the cleaning fee.

- The total rental booking amount is the result of multiplying the price per night by the number of nights paid by the guest.
- The cleaning fee (including but not limited to; cleaning, laundry, laundry delivery, storage, and amenities) will be paid by the guests through the external platform account. The amounts paid by guests for this concept are managed by Weguest for the payment of cleaning services operated by third parties.

In the event that a booking canceled by a guest before their arrival entails penalties and the Client has the right to receive said penalty, Weguest will charge 16% plus the corresponding VAT on the total penalty amount.

6.1.2) Premium Full Management Rate

The PREMIUM FULL management modality includes all services offered directly by Weguest, detailed in section 5.1 ESSENTIAL Full Management Services, plus the services detailed in section 5.2 Premium FULL Management Services.

Weguest's full management fee will be 20% plus the corresponding VAT on the total rental booking amount, plus the cleaning fee.

- The total rental booking amount is the result of multiplying the price per night by the number of nights paid by the guest.
- The cleaning fee (including but not limited to; cleaning, laundry, laundry delivery, storage, and amenities) will be paid by the guests through the external platform account. The amounts paid by guests for this concept are managed by Weguest for the payment of cleaning services operated by third parties.

In the event that a booking canceled by a guest before their arrival entails penalties and the Client has the right to receive said penalty, Weguest will charge 20% plus the corresponding VAT on the total penalty amount.

6.2) Rates for Services Not Included in FULL Management

6.2.1) Full Management Setup Services

The setup service fee will be €240 plus VAT.

Said amount may be subsidized by Weguest, provided that (i) the Client opts for a 1-year permanence commitment and (ii) complies with the provisions of section 5.1.1 regarding the limit of unavailable days.

To opt for the setup service fee subsidy, the Client must send an email confirming this option.

6.2.2) Setup Cleaning Service

The setup cleaning service fee will be calculated and established by Weguest based on the property's characteristics.

The final amount will be reflected in the communication sent by email before the service is performed.

6.2.3) Optional Post-Owner Cleaning Service

The optional post-owner cleaning service fee will be calculated and established by Weguest based on the property's characteristics.

The final amount will be reflected for the Client's knowledge prior to contracting and must be confirmed by them at the time of contracting.

6.2.4) Seasonal Inspection Service

The seasonal inspection service fee will be established by Weguest and will vary based on the property's characteristics.

The final amount will be reflected in the communication sent by email before the service is performed.

6.2.5) Full Management Termination Services

The FULL management termination service fee will be €59 plus VAT.

7) PAYMENTS AND PAYMENT METHODS

The Host commits to providing and maintaining a payment method with sufficient funds to process collections for the services performed by Weguest while the Contract remains in force and until the final service performed is paid. For this purpose, the Host authorizes Weguest to make recurring charges for the services provided through the payment method selected in the booking process.

Weguest may proceed to collect the fee for the services contracted and performed by it, through any of the available payment methods (i) the payment method provided by the Client for this purpose, or (ii) directly through the Platform account.

Weguest reserves the right to decide which payment method (among those listed above) it uses at any given time, and may use one method for certain services or part of each service, and another method for other services or another part of the services.

In the event of non-payment by the Client, Weguest may, without prejudice to exercising any legal actions deemed appropriate, request the inclusion of the Client's data in credit and solvency files. Additionally, Weguest may cease to provide service to the Client immediately.

Weguest may, at its exclusive choice, round up or down the amounts payable by the Hosts, to the nearest functional whole figure in which the corresponding currency is expressed.

When applicable, or at a Client's request, Weguest may issue an invoice to said Client.

8) CANCELLATIONS AND CHANGES

The Client is solely responsible for communicating to Weguest any cancellation and/or modification that takes place, assuming any penalties that may arise from it, exempting Weguest from any liability.

Weguest is not responsible for possible financial repercussions or repercussions of any other nature that the cancellation of the lease by the Host or the guest may entail.

The Client who cancels the vacation rental booking(s) on their own account and risk must handle canceling it on the corresponding platform, exonerating Weguest from any action, management, and/or cost, and must proceed accordingly.

9) HOST REPRESENTATIONS AND WARRANTIES

In addition to other warranties established in these Terms and Conditions, the Host guarantees compliance with the following clauses:

The Host is a legal owner, lessor, or authorized sublessor and has full authority to contract Weguest's services in connection with the terms of this Agreement.

The Host acknowledges and accepts that Weguest may provide the proposed services through one or more external providers. This Agreement is subject to the liability limitations set forth herein.

The Host acknowledges and accepts responsibility for all of their property rental advertisements. Weguest assumes no responsibility for a contractual breach between a third party and the Host.

The Host guarantees that the information provided in their advertisements on rental platforms is true and accurate in all respects. Under no circumstances will Weguest bear any liability for the inaccuracy, error, or omission in the property rental advertisement.

In the event that a guest remains in the rented property beyond the period agreed upon between them and the Lessor, Weguest shall be completely exempt from liability with respect to the eviction of the guests and/or expenses, losses, or damages associated with the guest's stay beyond the contracted period.

The Host acknowledges and agrees that, should the competent authorities of the place where the accommodation is located require the payment of any fee or tax, or the collection of any guest information, it will be the Host who must assume these responsibilities.

The Host acknowledges that they are responsible for the maintenance of the accommodation and does not hold Weguest responsible for any maintenance or replacement task that must be carried out in the property, except those expressly included in this contract.

Weguest does not assume the obligation to notify the Host of the property's condition. The Host may request that Weguest make arrangements to perform any maintenance task, which will be billed additionally and borne by the Host.

Some jurisdictions have laws that prohibit, restrict, or regulate the rental of properties for tourist use. In this regard, the Host assumes responsibility for administrative or civil sanctions that may occur due to non-compliance. Weguest urges the Host to review applicable local, regional, and state regulations and consult with an attorney before posting an advertisement on a rental housing platform.

Weguest has no obligation whatsoever to inform the user about vacation rental regulation laws, being exempt from all liability in this regard.

10) CONTRACT TERMINATION

10.1) Termination by the Client

The Client may terminate the FULL management services contract at any time in accordance with the following procedure:

1. Send an email to the address "contacto@Weguest.com" indicating the name and the property of the Client wishing to finalize the FULL management services.
2. Fill out the cancellation form sent by Weguest.
3. Indicate a contract termination date from which Weguest will not provide any FULL management service. Said date must be at least 31 days after the contractual termination notification date executed by the Client.
4. Accept the execution of and make the payment for the FULL management termination services.

In the event that the contract termination date communicated by the Client is prior to the booking date(s) that had been generated during the provision of FULL management services (including without any exception, each and every booking that occurred between the Client's registration date with Weguest and the Client's cancellation date with Weguest), Weguest shall have the right to collect the amount for the FULL management services effectively provided for said booking(s), including, with no other limitation than the effective provision of the service, the following:

- Pricing and Calendar Management Service
- Profile optimization service
- Setup service
- Guest communications services
- Check-in services
- Cleaning services
- Laundry services
- Laundry delivery services
- Laundry linen storage services
- Amenities Services

This right remains unaltered even if Weguest had not continued managing the aforementioned bookings after the termination.

Therefore, the amount to be charged for the booking(s) described in the previous paragraph (that is, all bookings produced between the Client's registration and cancellation with Weguest), will be the resulting amount to be charged under the Full Management Fee, excluding cleaning costs, that is, 16% or 20% plus the corresponding VAT according to the contracted rate, of the total rental booking amount, which is the result of multiplying the price per night by the number of nights paid by the guest.

The Weguest Client registration date is the date these terms are accepted, and the cancellation date as a Client is the one indicated by the Client in the contractual termination request.

10.2) Termination by Weguest

Weguest may terminate the contract with the Client in the following cases:

- **For breach by the Client:** The breach of any of the obligations and responsibilities of the Client may give rise to the immediate termination of the Contract, following notification to the Client via email at the contact address provided by them.
- **For supervening causes beyond Weguest's control:** In the event that causes arise that do not allow the correct provision of the service (without this list being exhaustive, withdrawal of providers in charge of third-party services, cessation of Weguest's activity in said location, and any other similar event), Weguest may terminate the contract with the Client in accordance with the following procedure:
 1. Weguest will send, via email to the contact address provided by the Client, the notification of contract resolution including the date on which said resolution will take effect, that is, the end date of the provision of full management services (effective date of resolution), which may be, at Weguest's discretion depending on the concurring circumstances (i) immediate or (ii) within ONE (1) MONTH from the notification of the resolution.
- **Resolution with Notice.** In the event that the effective date of the resolution is ONE (1) MONTH from the notification of the resolution, Weguest will continue providing the FULL management services for all confirmed bookings taking place within the period of ONE (1) MONTH from the notification date to the effective date of resolution, with the Client being obliged to pay for said services and expressly waiving the right to claim damages, as the contract has been resolved with Notice.
- **Resolution without Notice.** In the event that the resolution has an immediate effective date, Weguest will cease to provide (and bill) the FULL management services. In this case, it is agreed that the maximum penalty amount that Weguest would have to pay, if any, will be the amount that would have corresponded to it for the FULL management services (that is, 16% or 20% plus the corresponding VAT according to the contracted rate) for confirmed bookings during the month following the resolution (compensation being valid if there were amounts to offset against) and without the Client having the right to claim damages, as a substitute penalty for them has been agreed upon.

11) DISCLAIMER OF LIABILITY

Without prejudice to the exemptions included in other sections of these terms and conditions, to which we refer, by accepting these terms, the Host declares to know and accept that:

- They are exclusively responsible for all their communications and interactions with potential guests within a property booking portal. Weguest rejects any responsibility in this regard.
- The signing of this Contract implies the use of a series of electronic security means with preventive and deterrent purposes that, in no way, guarantee the non-commission of illicit acts nor substitute the coverage of an insurance policy.
- They have received all the information needed for a proper use of the services provided.
- Weguest is not responsible for potential damages, breakages, or thefts within the property by the guest or other persons, the installed electronic lock being a purely preventive or deterrent element.
- Weguest is not responsible for the potential relocation of guests when this occurs for reasons beyond Weguest's control. In the event that relocation is necessary due to a failure by Weguest, the company will communicate with the guest as soon as possible, offering them a suitable alternative and acting with due diligence.

- Weguest does not guarantee the legality, quality, or existence of the advertisements published by the User, nor the truthfulness thereof. Weguest assumes no responsibility related to the User's identity.
- Weguest assumes no responsibility, there being no room for compensation for damages (including, but not limited to, fortuitous, consequential, or loss of profit) derived from, but not limited to, these terms and conditions and potential conflicts that might arise between these terms and conditions and those the User has established with the guest(s), service interruption or Website failure, any communications the User maintains with third parties, those derived from cleaning and laundry services, or those derived from maintenance or repairs.

12) COMPUTERIZED PROCESSING OF PERSONAL DATA

In compliance with the provisions of the General Data Protection Regulation, WEGUEST, S.L. informs those natural persons acting on their own behalf or representing legal entities that their personal data will be included in files owned by Weguest, the purpose of which is the exercise of rights and the fulfillment of obligations deriving from the contract.

The processing is strictly necessary for this purpose, and no automated decisions will be made that could affect the interested parties. The data will be kept for the entire duration of the Contract, and for the time necessary to comply with the legal and contractual obligations related to the contract. Personal data will not be transferred to third parties except under a legal obligation. Furthermore, in the event that you expressly grant consent by clicking on the corresponding box, WEGUEST will use your contact details to keep you informed, by any means, about products, services, promotions, news, or events from WEGUEST related to the marketing sector that may be of interest to you. Commercial communications via email will be managed through the HubSpot platform (HubSpot Ireland Limited). By using this service, the data may be processed on servers located in the US, with said international transfer carried out under the guarantees of the EU-US Data Privacy Framework and the use of Standard Contractual Clauses, ensuring full compliance with European data protection regulations.

Interested parties may request at any time access to their personal data, its rectification, deletion, opposition, limitation, portability, and revoke their consent by sending a written communication to the address Calle Escultor Roque López 6, Bajo, 30008 Murcia, Spain, or to the email address contacto@Weguest.com, providing a copy of their ID card or equivalent document and specifying their request. Likewise, if they consider their right to personal data protection violated, they may file a claim with the Spanish Data Protection Agency (www.aepd.es).

For more information, please also carefully read our Privacy Policy, available at <https://www.Weguest.com/privacidad>.

13) INTELLECTUAL AND INDUSTRIAL PROPERTY

Weguest owns the intellectual and industrial property rights in relation to all content and elements included on this website, and therefore they are strictly protected by the corresponding laws.

It is strictly forbidden to reproduce, copy, publicly communicate, distribute, transform, or modify the elements of the website, or to infringe any other right susceptible to protection under intellectual or industrial property law, unless authorization is obtained from the holder of the corresponding rights or it is legally permitted.

14) MODIFICATIONS

Weguest reserves the right to modify, at any time, the content, service rates, and website configuration, as well as its Legal Notice, Privacy Policy, and Terms and Conditions, in addition to the possibility of temporarily suspending its services on the Website. Should any change be made regarding any of the described points, the "Last updated" date at the top thereof will be updated. Likewise, notification of modifications will be issued by sending you an email at least thirty (30) days before they enter into force. If you do not agree with the modified Terms, you will have the right to terminate the Contract. We will inform you of your right to terminate the Contract in the notification email. If you do not terminate your Contract before the date the modifications come into force, your continued access to or use of the Weguest platform will constitute acceptance of the modifications made.

15) APPLICABLE LAW AND JURISDICTION

The contractual relationship between Weguest and the USER and these Terms and Conditions are governed by the applicable Spanish legislation and regulations.

Any dispute shall be submitted to the Courts and Tribunals of First Instance that have territorial jurisdiction to resolve the conflict.