

June 2021

2020 Urban Water Management Plan

for Westborough Water District



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ABBREVIATIONS

AB	Assembly Bill
ABAG	Association of Bay Area Governments
ACWD	Alameda County Water District
AF	acre-feet
AFY	acre-feet per year
AWSP	Alternative Water Supply Planning
AWWA	American Water Works Association
BAIRWMP	Bay Area Integrated Regional Water Management Plan
BARR	Bay Area Regional Reliability
BAWSCA	Bay Area Water Supply and Conservation Agency
BDPL	Bay Division Pipeline
BG	billions of gallons
CCR	California Code of Regulations
CCWD	Contra Costa Water District
Census	United States Census
CEQA	California Environmental Quality Act
CII	commercial, industrial, and institutional
CWC	California Water Code
DBP	disinfection by-product
DDW	Division of Drinking Water
DMM	demand management measures
DOF	Department of Finance
DRA	Drought Risk Assessment
DSOD	DWR Division of Safety of Dams
DSS Model	Demand Management Decision Support System Model
DWR	Department of Water Resources
EBMUD	East Bay Municipal Utilities District
EIR	Environmental Impact Report
EIS	Environmental Impact Statement
EKI	EKI Environment & Water, Inc. (formerly known as Erler & Kalinowski, Inc.)
ETo	reference evapotranspiration
FY	fiscal year
GPCD	gallons per capita per day
gpf	gallons per flush
gpm	gallons per minute
GSRP	Groundwater Storage and Recovery Project
Guidebook	<i>2015 Urban Water Management Plans Guidebook for Urban Water Suppliers</i>
HET	High-Efficiency Toilet
HHLSM	Hetch Hetchy and Local Simulation Model
HTWTP	Harry Tracy Water Treatment Plant
IPCC	Intergovernmental Panel on Climate Change
ISA	Interim Supply Allocation

ISG	Individual Supply Guarantee
ISL	Interim Supply Limitation
JPA	Joint Powers Authority
kWh	kilowatt-hour
LCSD	Lower Crystal Springs Dam
LOS	Level of Service
LVE	Los Vaqueros Reservoir Expansion
MCL	Maximum Contaminant Level
Methodologies	<i>Methodologies for Calculating Baseline and Compliance Urban Per Capita Water, California Department of Water Resources Division of Statewide Integrated Water Management Water Use and Efficiency Branch</i>
MG	million gallons
MGD	million gallons per day
MID	Modesto Irrigation District
MMWD	Marin Municipal Water District
MWELO	Model Water Efficient Landscape Ordinance
NCCWD	North Coast County Water District
PG&E	Pacific Gas & Energy
PWS	Public Water System
R-GPCD	residential gallons per capita per day
RUWMP	Regional Urban Water Management Plan
RWS	Regional Water System
SB	Senate Bill
SFPUC	San Francisco Public Utilities Commission
SMP	Surface Mining Permit
Strategy	BAWSCA Long Term Reliable Water Supply Strategy
SVCW	Silicon Valley Clean Water
SVWTP	Sunol Valley Water Treatment Plant
SWAP	Shared Water Access Program
SWRCB	State Water Resources Control Board
Target	water use target
TDS	total dissolved solids
TID	Turlock Irrigation District
Title 22	California Code of Regulations, Title 22
TRVA	Tuolumne River Voluntary Agreement
USD	Union Sanitary District
USEPA	United States Environmental Protection Agency
UV	ultraviolet
UWMP	Urban Water Management Plan
UWMP Act	Urban Water Management Planning Act
WMRP	Washing Mashing Rebate Program
WQD	Water Quality Division
WSA	Water Supply Agreement
WSAP	Water Shortage Allocation Plan

Introduction and Overview
2020 Urban Water Management Plan
Westborough Water District



WSCP	Water Shortage Contingency Plan
WSAP	Water Shortage Allocation Plan
WSIP	Water System Improvement Program
WWD	Westborough Water District
WWTP	wastewater treatment plant

1. INTRODUCTION AND OVERVIEW

This chapter discusses the importance and uses of this Urban Water Management Plan (UWMP or Plan), the relationship of this Plan to the California Water Code (CWC), and how this Plan is organized and developed in general accordance with the *Urban Water Management Plan Guidebook 2020* (UWMP Guidebook 2020).¹

1.1 Background and Purpose

The Westborough Water District (WWD or District) was formed in 1961 under the County Water District Act of California. The District serves approximately 12,500 people in the Westborough area of the City of South San Francisco (City). The District provides potable water to residential, commercial, and landscape irrigation customers. Residential customers comprised approximately 94% of WWD’s service connections and 66% of water use in the District in 2020.

This UWMP is a foundational document and source of information about the District’s historical and projected water demands, water supplies, supply reliability and potential vulnerabilities, water shortage contingency planning, and demand management programs. The UWMP integrates local and regional land-use planning, regional water supply, infrastructure, and demand management projects, as well as statewide issues of concern like climate change and regulatory revisions.

The District’s last UWMP was completed in 2016, referred to herein as the “2015 UMWP.” This Plan is an update to the 2015 UWMP and carries forward information that remains current and relevant to this Plan, and provides additional information as required by amendments to the UWMP Act (California Water Code (CWC) §10610 – 10657). Although this Plan is an update to the 2015 UWMP, it was developed to be a self-contained, stand-alone document.

1.2 Urban Water Management Planning and the California Water Code

The Urban Water Management Planning Act (UWMP Act) requires urban water suppliers to prepare an UWMP every five years and to submit this plan to the Department of Water Resources (DWR), the California State Library, and any city or county within which the supplier provides water supplies. All urban water suppliers, either publicly or privately owned, providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet annually are required to prepare an UWMP (CWC §10617).

The UWMP Act was enacted in 1983. Over the years it has been amended in response to water resource challenges and planning imperatives confronting California. A significant amendment was made in 2009 as a result of the governor’s call for a statewide 20% reduction in urban water use by 2020, referred to as “20x2020,” the Water Conservation Act of 2009, and “SB X7-7.” This amendment required urban retail

¹ The UWMP Guidebook 2020 is available at: <https://water.ca.gov/Programs/Water-Use-And-Efficiency/Urban-Water-Use-Efficiency/Urban-Water-Management-Plans>.

water suppliers to establish water use targets for 2015 and 2020 that would result in statewide water savings of 20% by 2020. Beginning in 2016, urban retail water suppliers were required to comply with the water conservation requirements in SB X7-7 in order to be eligible for state water grants or loans. Chapter 5 of this plan contains the data and calculations used to determine compliance with these requirements.

A subsequent substantial revision to the UWMP Act was made in 2018 through a pair of bills (i.e., Assembly Bill 1668 and Senate Bill 606), referred to as “Making Water Conservation a California Way of Life” or the “2018 Water Conservation Legislation.” These changes include significant revisions and additions to the required content for an UWMP and its associated Water Shortage Contingency Plan (WSCP). As applicable, the District’s 2020 UWMP reflects the following significant revisions to the UWMP Act that have been made since 2015.

- **Five Consecutive Dry-Year Water Reliability Assessment.** The Legislature modified the dry-year water reliability planning from a “multiyear” time period to a “drought lasting five consecutive water years.”
- **Drought Risk Assessment.** The Drought Risk Assessment (DRA) requires a supplier to assess water supply reliability over a five-year period from 2021 to 2025 that examines water supplies, water uses, and the resulting water supply reliability under a reasonable prediction for five consecutive dry years.
- **Energy Intensity Analysis.** UWMPs are now required to include water system energy usage information that can be readily obtained.
- **Seismic Risk.** The Water Code now requires suppliers to specifically address seismic risk to various water system facilities and to have a mitigation plan, and for this to be described in their WSCPs.
- **Water Shortage Contingency Plan.** In 2018, the UWMP Act was modified to require a WSCP with specific elements, including developing procedures to perform an annual water supply and demand assessment.
- **Groundwater Supplies Coordination.** The Water Code now requires that the 2020 UWMPs for suppliers that utilize groundwater as a supply source are consistent with Groundwater Sustainability Plans, in areas where those plans have been completed by the Groundwater Sustainability Agencies.
- **Lay Description.** The Legislature included a new statutory requirement for suppliers to include a lay description of the fundamental determinations of the UWMP, especially regarding water service reliability, challenges ahead, and strategies for managing reliability risks.

1.3 Relationship to Other Planning Efforts

This Plan provides information specific to water management and planning by the District. However, water management does not happen in isolation; there are other planning processes that integrate with the UWMP to accomplish urban planning. Some of these relevant planning documents include relevant General Plans, Water Master Plans, and others. This Plan is informed by and helps to inform these other planning efforts. In particular, this Plan utilizes information contained in District records and local and regional water resource plans to the extent data from these plans are applicable and available.

1.4 Plan Organization

The organization of this Plan follows the same sequence as outlined in the UWMP Guidebook 2020.

- Chapter 1 Introduction and Overview
- Chapter 2 Plan Preparation
- Chapter 3 System Description
- Chapter 4 Water Use Characterization
- Chapter 5 SB X7-7 Baselines, Targets, and 2020 Compliance
- Chapter 6 Water Supply Characterization
- Chapter 7 Water Service Reliability and Drought Risk Assessment
- Chapter 8 Water Shortage Contingency Plan
- Chapter 9 Demand Management Measures
- Chapter 10 Plan Adoption, Submittal, and Implementation
- Chapter 11 References

In addition to these eleven chapters, this Plan includes a number of appendices providing supporting documentation and supplemental information. Pursuant to CWC §10644(a)(2), this Plan utilizes the standardized forms, tables, and displays developed by DWR for the reporting of water use and supply information required by the UWMP Act. This Plan also includes additional tables, figures, and maps to augment the set developed by DWR, as appropriate. The table headers indicate if the table is part of DWR's standardized set of submittal tables.

1.5 Demonstration of Consistency with the Delta Plan for Participants in Covered Actions

Although not required by the UWMP Act, in the Guidebook (DWR, 2020a), DWR recommends that all suppliers that are participating in, or may participate in, receiving water from a proposed project that is considered a “covered action” under the Delta Plan—such as a (1) multiyear water transfer; (2) conveyance facility; or (3) new diversion that involves transferring water through, exporting water from, or using water in the Sacramento-San Joaquin Delta (Delta)—provide information in their UWMP to demonstrate consistency with the Delta Plan policy WR P1, Reduce Reliance on the Delta Through Improved Regional Water Self-Reliance (California Code of Regulations, Title 23, Section 5003).

The SFPUC, the District's wholesale agency, has made a legal determination that this requirement does not apply to their water sources.²

² Email from BAWSCA, dated 9 February 2021.

1.6 Lay Description

CWC § 10630.5

Each plan shall include a simple lay description of how much water the agency has on a reliable basis, how much it needs for the foreseeable future, what the agency's strategy is for meeting its water needs, the challenges facing the agency, and any other information necessary to provide a general understanding of the agency's plan.

This Urban Water Management Plan (UWMP or Plan) is prepared for the Westborough Water District (WWD or District), which served drinking water to a population of approximately 12,500 in 2020. This UWMP serves as a foundational planning document and includes descriptions of historical and projected water demands, and water supplies and reliability over a 20-year planning horizon. This document also describes the actions the District is taking to promote water conservation, both by the District itself and by its customers (referred to as “demand management measures”), and includes a plan to address potential water supply shortages such as drought or other impacts to supply availability (the “Water Shortage Contingency Plan”). This UWMP is updated every five years in accordance with state requirements under the Urban Water Management Planning Act and amendments (Division 6 Part 2.6 of the California Water Code [CWC] §10610 – 10656). Past plans developed for the District are available on the California Department of Water Resources (DWR) Water Use Efficiency Data Portal website: <https://wuedata.water.ca.gov/>. This document includes eleven chapters, which are summarized below.

Chapter 1 - Introduction

This chapter presents the background and purpose of the UWMP, identifies the Plan organization, and provides this lay description overview of the document.

Chapter 2 - Plan Preparation

This chapter discusses key structural aspects related to the preparation of the UWMP, and describes the coordination and outreach conducted as part of the preparation of the Plan, including coordination with cities (i.e., City of Daly City, City of South San Francisco, and City of San Bruno), relevant agencies (i.e., North Coast County Water District, Mid-Peninsula Water District, and Coastside County Water District), and the public.

Chapter 3 - System Description

This chapter provides a description of the District's water system and the service area, including information related to the climate, population, and demographics. The District serves a population of approximately 12,500 and enjoys a moderate climate characterized by dry summers and cool wet winters. The majority of precipitation falls during late autumn, winter, and spring, averaging 20 inches of rainfall annually. The District is largely built-out and anticipates 0.6% annual population growth on average through 2045 and no net employment growth.

Chapter 4 - Water Use Characterization

This chapter provides a description and quantifies the District's current and projected demands through the year 2045. The District provides drinking water (also referred to as “potable water”) to customers. Water demands refer not only to the water used by customers, but also includes the water used as part of the system maintenance and operation, as well as unavoidable losses inherent in the operation of a

water distribution system. Water demand within the District was 292 million gallons (MG) per year on average between 2016 and 2020. Taking into account historical water use, expected population increases, climatic variability, and other assumptions, water demand within the District is projected to increase to 310 MG per year by 2045, an increase of 6% compared to the 2016-2020 average.

Chapter 5 - SB X7-7 Baselines, Targets, and 2020 Compliance

In this chapter, the District demonstrates compliance with its per capita water use target for the year 2020. The Water Conservation Act of 2009 (Senate Bill X7-7) was enacted in November 2009 and requires the state of California to achieve a 20% reduction in urban per capita water use by December 31, 2020. In order to achieve this, each urban retail water supplier was required to establish water use targets for 2015 and 2020 using methodologies established by DWR. The District is in compliance with its 2020 water use target of 124 gallons per capita per day (GPCD), having reduced its water use in 2020 to 72 GPCD.

Chapter 6 - Water Supply Characterization

This chapter presents an analysis of the District's water supplies, as well as an estimate of water-related energy-consumption. The intent of this chapter is to present a comprehensive overview of the District's water supplies, estimate the volume of available supplies over the UWMP planning horizon, and assess the sufficiency of the District's supplies to meet projected demands under "normal" hydrologic conditions.

The sole source of water supply for the District is wholesale water provided by San Francisco Public Utilities Commission (SFPUC), and there are no new sources of supply currently planned. The District's Individual Supply Guarantee through its SFPUC contract is 1.32 million gallons per day (MGD), or approximately 482 MG per year.

Calculation and reporting of water system energy intensity is a new requirement for the 2020 UWMPs. Energy intensity is defined as the net energy used for water treatment, conveyance, and distribution for all water entering the distribution system, less the amount of energy produced within the water system itself. Thus, the energy intensity for the District is 1,630 kilowatt-hours per million gallons of water (kWh/MG).

Chapter 7 - Water Service Reliability and Drought Risk Assessment

This chapter assesses the reliability of WWD's water supplies, with a specific focus on potential constraints such as water supply availability, water quality, and climate change. The intent of this chapter is to identify any potential constraints that could affect the reliability of WWD's supply (such as drought conditions) to support WWD's planning efforts to ensure that it can meet projected demands. Water service reliability is assessed during normal, single dry-year, and multiple dry-year hydrologic conditions. Based on this analysis, WWD expects the available supplies to be sufficient to meet projected demands in normal year conditions; however, significant shortfalls are projected in dry year conditions, which if realized would require WWD to enact its Water Shortage Contingency Plan (WSCP). Numerous uncertainties exist in the assumptions that drive the projected dry year shortage estimates, and WWD anticipates revising its water service reliability assessment within the next five years as some of these uncertainties are resolved.

Chapter 8 - Water Shortage Contingency Plan

This chapter describes the WSCP for the District. The WSCP serves as a standalone document to be engaged in the case of a water shortage event, such as a drought or supply interruption, and defines specific policies and actions that will take be implemented at various shortage level scenarios. For

example, implementing customer water budgets and surcharges, or restricting landscape irrigation to specific days and/or times. Consistent with Department of Water Resources (DWR) requirements, the WSCP includes six levels to address shortage conditions ranging from up to 10% to greater than 50% shortage.

Chapter 9 - Demand Management Measures

This chapter includes descriptions of past and planned conservation programs that District implements within each demand management measure (DMM) category outlined in the UWMP Act, specifically: (1) water waste prevention ordinances, (2) metering, (3) conservation pricing, (4) public education and outreach, (5) distribution system water loss management, (6) water conservation program coordination and staffing support, and (7) “other” DMMs. The District has developed a suite of conservation programs and policies which address each DMM category.

Chapter 10 - Plan Adoption, Submittal

This chapter provides information on a public hearing, the adoption process for the UWMP, the adopted UWMP submittal process, plan implementation, and the process for amending the adopted UWMP. Prior to adopting the Plan, the District held a formal public hearing to present information on its UWMP on 10 June 2021, 7:30 PM. In addition, this chapter provides information on the adoption of the included WSCP. This UWMP and the associated WSCP were submitted to DWR within 30 days of adoption and by the 1 July 2021 deadline.

Chapter 11 - References

This chapter contains key references and sources used throughout the document.

2. PLAN PREPARATION

This chapter discusses the type of Urban Water Management Plan (UWMP or Plan) Westborough Water District (WWD or District) has prepared and includes information that will apply throughout the Plan. Coordination and outreach during the development of the Plan is also discussed.

2.1 Compliance with the UWMP Act, Including Changes Since 2015

CWC § 10617

“Urban water supplier” means a supplier, either publicly or privately owned, providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet of water annually. An urban water supplier includes a supplier or contractor for water, regardless of the basis of right, which distributes or sells for ultimate resale to customers. This part applies only to water supplied from public water systems subject to Chapter 4 (commencing with Section 116275) of Part 12 of Division 104 of the Health and Safety Code.

CWC § 10620 (b)

Every person that becomes an urban water supplier shall adopt an urban water management plan within one year after it has become an urban water supplier.

CWC § 10621 (a)

Each urban water supplier shall update its plan at least once every five years on or before July 1, in years ending in six and one, incorporating updated and new information from the five years preceding each update.

CWC § 10621 (f)(1)

Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.

CWC § 10644 (a)(2)

The plan, or amendments to the plan, submitted to the department ... shall include any standardized forms, tables, or displays specified by the department.

In 1983, the California Legislature enacted the UWMP Act, which has been subsequently amended (California Water Code §10610 – 10657, 10608). The UWMP Act states that every urban water supplier that provides water to 3,000 or more customers, or that provides over 3,000 acre-feet (AF) of water annually, should make every effort to ensure the appropriate level of water service reliability to meet the needs of its customers during normal, dry, and multiple dry years. The UWMP Act requires urban water suppliers to update their UWMP for submittal to the DWR in years ending in five and zero. On behalf of the District, EKI Environment & Water, Inc. (EKI) has prepared this 2020 update to WWD’s UWMP in accordance with the UWMP Act.

As a water system that provides drinking water for human consumption, the District is regulated as a Public Water System (PWS) by the State Water Resources Control Board (SWRCB), Division of Drinking Water. Table 2-1 lists the District’s PWS identification number. The SWRCB requires that water agencies report water usage and other relevant PWS information via the electronic Annual Reports to the Drinking Water Program (eARDWP). These data are used by the state to determine, among other things, whether

an urban retail water supplier has reached the threshold (3,000 or more connections or 3,000 AF of water supplied) for submitting an UWMP.

As shown in Table 2-1, WWD provided water to 3,970 connections in 2020, and is therefore subject to requirements of the UWMP Act.

Table 2-1 Public Water Systems (DWR Table 2-1)

Public Water System Number	Public Water System Name	Number of Municipal Connections 2020	Volume of Water Supplied 2020
CA4110027	Westborough Water District	3,970	329
TOTAL		3,970	329
NOTES: Volumes are in units of MG.			

As indicated in Table 2-2, WWD’s 2020 UWMP is an individual UWMP that describes how the current and future water resources and demands within WWD service area will be managed to provide an adequate and reliable water supply. Additionally, and as applicable, WWD’s 2020 UWMP reflects the significant revisions to the UWMP Act that have been made since 2015.

Table 2-2 Plan Identification Type (DWR Table 2-2)

Select Only One	Type of Plan	Name of RUWMP or Regional Alliance if applicable
X	Individual UWMP	
	Water Supplier is also a member of a RUWMP	
	Water Supplier is also a member of a Regional Alliance	
	Regional Urban Water Management Plan (RUWMP)	
NOTES:		

WWD’s 2020 UWMP has been prepared in general accordance with the format suggested in DWR’s *Urban Water Management Plan Guidebook 2020*, dated March 2021 (Guidebook; DWR, 2021). Text from the UWMP Act has been included in text boxes at beginning of relevant sections of this UWMP. The information presented in the respective UWMP sections and the associated text, figures, and tables are collectively intended to fulfill the requirements of that sub-section of the UWMP Act. To the extent practicable, supporting documentation has also been provided in Appendices A through N. Other sources for the information contained herein are provided in the references section of the document.

Per CWC §10644(a)(2), selected information for the 2020 UWMP updates must be presented in standardized tables for electronic submittal to DWR. The tables presented in this UWMP are adapted from

the standardized submittal tables and have been renumbered. The original DWR table numbers are included in parentheses in the table titles. This UWMP includes selected additional tables beyond those required for submittal to DWR.

2.2 Coordination and Outreach

As described below, this UWMP and Water Shortage Contingency Plan (WSCP), included as Chapter 8) have been prepared in coordination with the Bay Area Water Supply and Conservation Agency (BAWSCA), the BAWSCA member agencies, the San Francisco Public Utilities Commission (SFPUC), the public, and other appropriate entities.

2.2.1 Role of BAWSCA and the UWMP Common Language

Among its other functions, BAWSCA represents the District and the 25 other water districts, cities, and utilities, collectively referred to as the “Wholesale Customers”, in negotiations and other coordination efforts with the SFPUC. Together with the SFPUC, BAWSCA developed common language for inclusion in each Wholesale Customers’ 2020 UWMP regarding the following common issues:

- Description of BAWSCA;
- Regional Water Demand and Conservation Projections;
- Long Term Reliable Water Supply Strategy;
- Making Conservation a Way of California Life Strategic Plan
- Tier One Drought Allocations;
- Tier Two Drought Allocations;
- SFPUC Regional Water System
- Individual Supply Guarantees (ISGs);
- 2028 SFPUC Decisions (formerly 2018 SFPUC Decisions);
- Reliability of the Regional Water System;
- Climate Change;
- SFPUC’s Efforts to Develop Alternative Water Supplies
- Rate Impacts of Water Shortages; and
- BAWSCA Conservation Programs.

For clarification purposes, and as shown below, the common language provided by BAWSCA and SFPUC is shown in grey font and has been indented for emphasis; it is otherwise presented unchanged from the original text. As a result, there may be some redundancy in the information presented and the number of times that certain terms are abbreviated or defined. A description of BAWSCA’s role generally and related to the 2020 UWMP development process is provided below.

BAWSCA provides regional water reliability planning and conservation programming for the benefit of its 26 member agencies that purchase wholesale water supplies from the San Francisco Public Utilities Commission (SFPUC). Collectively, the BAWSCA member agencies deliver water to over 1.8 million residents and nearly 40,000

commercial, industrial and institutional accounts in Alameda, San Mateo and Santa Clara Counties.

BAWSCA also represents the collective interests of these wholesale water customers on all significant technical, financial, and policy matters related to the operation and improvement of the SFPUC's Regional Water System (RWS).

BAWSCA's role in the development of the 2020 Urban Water Management Plan (UWMP) updates is to work with its member agencies and the SFPUC to seek consistency among UWMP documents.

2.2.2 Wholesaler Coordination

CWC § 10631 (h)

An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available. The wholesale agency shall provide information to the urban water supplier for inclusion in the urban water supplier's plan that identifies and quantifies, to the extent practicable, the existing and planned sources of water as required by subdivision (b), available from the wholesale agency to the urban water supplier over the same five-year increments, and during various water-year types in accordance with subdivision (f). An urban water supplier may rely upon water supply information provided by the wholesale agency in fulfilling the plan informational requirements of subdivisions (b) and (f).

As indicated in Table 2-3, the SFPUC is a wholesale water supplier to all of the BAWSCA member agencies, and is the only wholesale water supplier to WWD. As part of the coordination effort for the 2020 UWMP, and in compliance with CWC §10631(h), WWD supplied BAWSCA with its water demand projections through 2045 for transmittal to the SFPUC.³

Additionally, as described in more detail in Chapter 7, WWD has relied upon the water supply reliability projections provided by the SFPUC for the purposes of analyzing the reliability of its SFPUC supplies during normal and dry years through 2045.⁴

³ Email to BAWSCA dated 27 January 2021, see **Error! Reference source not found..**

⁴ Email from BAWSCA dated 25 January 2021, and information provided by the SFPUC, Appendix F.

Table 2-3 Water Supplier Information Exchange (DWR Table 2-4)

The retail Supplier has informed the following wholesale supplier(s) of projected water use in accordance with Water Code Section 10631.
Wholesale Water Supplier Name
San Francisco Public Utilities Commission
NOTES:

2.2.3 Agency Coordination

CWC § 10620 (d) (2)

Each urban water supplier shall coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.

As a member of BAWSCA and the BAWSCA Water Management Representative Committee, WWD has coordinated closely with BAWSCA and its 25 other member agencies throughout the update of WWD’s UWMP. Between 12 February 2021 and 9 April 2021, WWD attended a series of five webinars on supply reliability hosted by BAWSCA. During the webinars, BAWSCA and the member agencies reviewed the water supply reliability projections provided by the SFPUC, as well as the updated dry year supply allocations described in Chapter 7. District staff also attend monthly water management meetings with BAWSCA and its member agencies that, among other topics, include discussion of items pertinent to the preparation of the 2020 UWMPs.

In addition, on 17 December 2020, WWD notified local and regional water retailers and public agencies of WWD’s intent to prepare this 2020 UWMP and WSCP and the associated public hearings, specifically the cities of Daly City, San Bruno, and South San Francisco, the North Coast County Water District (NCCWD), Mid-Peninsula Water District, and Coastside County Water District. On 22 February 2021, WWD provided this same notice to the County of San Mateo. The seven entities that received notices are listed in Table 2-4, and a copy of the notice is provided in Appendix A.

Table 2-4 Notification to Cities, Counties, and Other Agencies (DWR Table 10-1)

City Name	60 Day Notice	Notice of Public Hearing
City of Daly City	x	x
City of South San Francisco	x	x
City of San Bruno	x	x
County Name	60 Day Notice	Notice of Public Hearing
County of San Mateo	x	x
Other Agency Name	60 Day Notice	Notice of Public Hearing
North Coast County Water District	x	x
Mid-Peninsula Water District	x	x
Coastside County Water District	x	x
NOTES:		

2.2.4 Public Participation

CWC § 10642

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. Prior to any of these hearings, notice of the time and place of the hearing shall be published within the jurisdiction of the publicly owned water supplier pursuant to Section 6066 of the Government Code. The urban water supplier shall provide notice of the time and place of a hearing to any city or county within which the supplier provides water supplies. Notices by a local public agency pursuant to this section shall be provided pursuant to Chapter 17.5 (commencing with Section 7290) of Division 7 of Title 1 of the Government Code. A privately owned water supplier shall provide an equivalent notice within its service area. After the hearing or hearings, the plan or water shortage contingency plan shall be adopted as prepared or as modified after the hearing or hearings.

WWD maintains a website as part of its communication with its customers. A copy of the Draft 2020 UWMP and WSCP was posted on this website for public review on 27 May 2021.

On 27 May 2021 and 3 June 2021, WWD published notices in the *San Mateo County Times* informing the public that the Draft 2020 UWMP would be available for public review and that the 2020 UWMP public

hearing would be held virtually on 10 June 2021. These notices are consistent with requirements of California Government Code 6066⁵. Copies of the newspaper announcements are included in Appendix B.

2.2.5 UWMP Structure, Standard Units, and Basis for Reporting

Per CWC §10644(a)(2), selected information for the 2020 UWMP updates must be presented in standardized tables for electronic submittal to DWR. The tables presented in this UWMP have been re-numbered, but the content has been preserved and the original DWR table numbers are included in parentheses in the table titles.

Per the Guidebook, the UWMP preparer is requested to complete a checklist of specific UWMP requirements to assist the DWR review of the submitted UWMP. The completed checklist is included in Appendix C.

As indicated in Table 2-5, WWD is a retailer and information presented in this UWMP is reported on a fiscal year basis. As such, “2020” refers to Fiscal Year 2019-20, and so forth. The unit of measure for reporting water volumes is million gallons (MG) and is maintained consistently throughout the Plan, unless otherwise noted.

Further, consistent with the Guidebook, the terms “water use”, “water consumption”, and “water demand” are used interchangeably in this UWMP.

⁵ Government Code section 6066. Publication of notice pursuant to this section shall be once a week for two successive weeks. Two publications in a newspaper published once a week or oftener, with at least five days intervening between the respective publication dates not counting such publication dates, are sufficient. The period of notice commences upon the first day of publication and terminates at the end of the fourteenth day, including therein the first day.

Table 2-5 Supplier Identification (DWR Table 2-3)

Type of Supplier	
	Supplier is a wholesaler
X	Supplier is a retailer
Fiscal or Calendar Year	
	UWMP Tables are in calendar years
X	UWMP Tables are in fiscal years
If using fiscal years provide month and date that the fiscal year begins (mm/dd)	
<i>07/01</i>	
Units of measure used in UWMP	
Unit	MG
NOTES:	

3. SYSTEM DESCRIPTION

CWC § 10631 (a) A plan shall be adopted in accordance with this chapter that shall do all of the following:

Describe the service area of the supplier, including current and projected population, climate, and other social, economic, and demographic factors affecting the supplier's water management planning. The projected population estimates shall be based upon data from the state, regional, or local service agency population projections within the service area of the urban water supplier and shall be in five-year increments to 20 years or as far as data is available. The description shall include the current and projected land uses within the existing or anticipated service area affecting the supplier's water management planning. Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

The Westborough Water District (WWD or District) is located in northern San Mateo County, about nine miles south of San Francisco (**Figure 3-1**). The District serves the Westborough area of the City of South San Francisco (City), which includes approximately 20% of the City's population. The California Water Service, a private investor owned utility, also serves customers within the City.

Figure 3-2 shows the WWD service area. The District encompasses about one square mile of land on the eastern slopes of the coastal mountains overlooking San Bruno Mountain, South San Francisco and San Francisco Bay, and features hilly terrain, with elevations ranging from 400 to 600 feet above sea level.

The District was formed in 1961 under the County Water District Act of California. WWD is governed by a five-member Board of Directors and is an independent special district. WWD is a member of the Bay Area Water Supply and Conservation Agency (BAWSCA) and purchases all of its potable water from the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS). The District has no locally developed surface or groundwater supplies, and no recycled water or desalinated water is distributed in its service area by WWD or others.

As required by the Urban Water Management Planning Act (UWMP Act), specific information about the WWD service area, population, and climate is provided below. A brief description of WWD's potable water distribution system is also included herein.

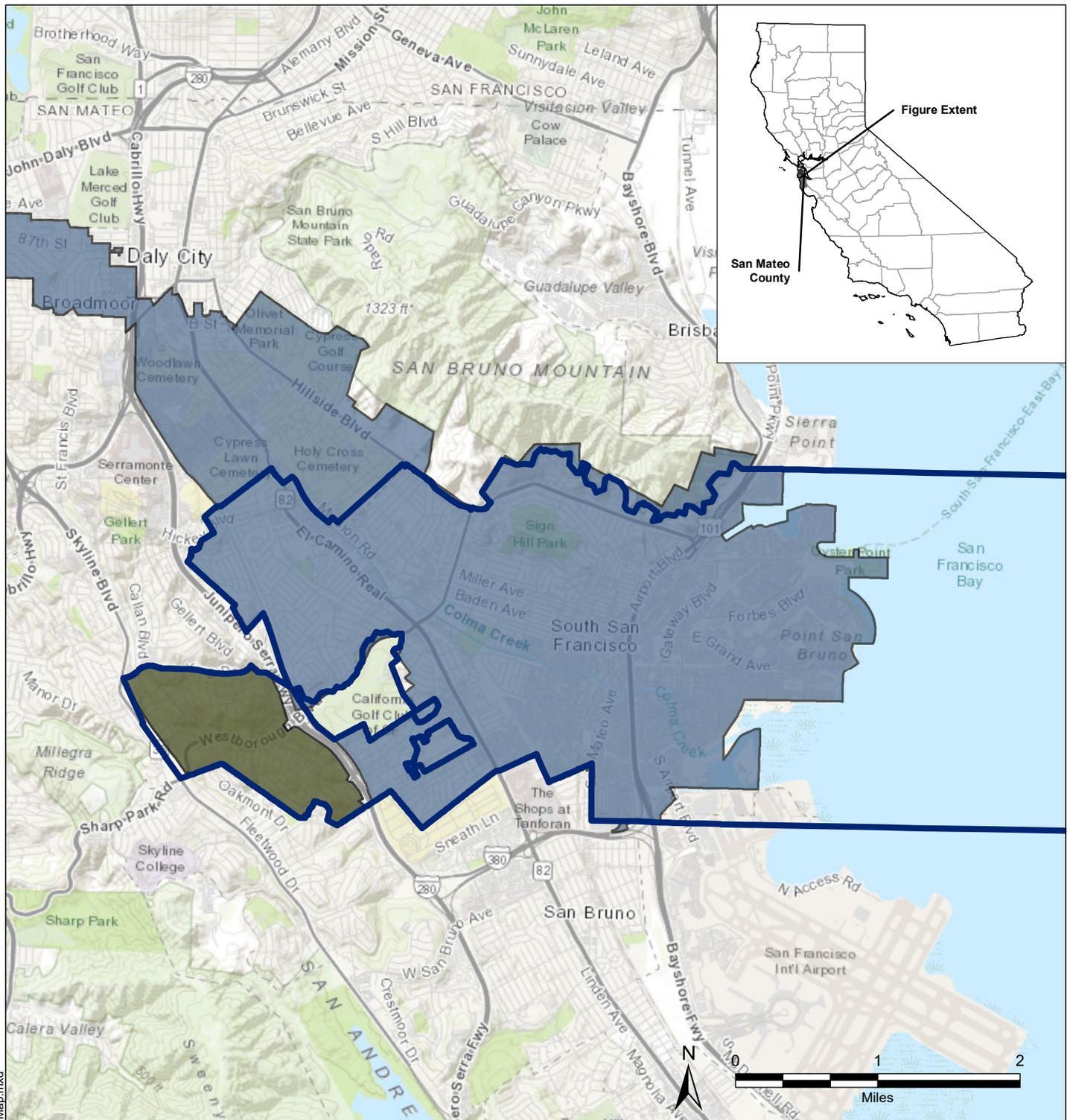
3.1 Land Uses Within Service Area

General Plans are required by State law to guide land use and development within cities (California Government Code §65030.1). The City of South San Francisco, where WWD is located, is in the process of updating the City's 2040 General Plan. Figure 8 in Chapter 2 of the City of South San Francisco's Existing Conditions Report (City of South San Francisco, 2019) details existing land use within the WWD service area.

The Westborough area of the City was developed in the in the 1960s and early 1970s, shortly before Interstate 280 was built, and is primarily a residential community with local-serving commercial uses. The District's service area is largely built-out. Currently, 22 residential units (8 townhomes and 14 single family dwelling units on a 4.91 acre site, referred to as "Oakmont Meadows"), located west of Oakmont Drive

and southeast of Westborough Boulevard, are under development, and anticipated to be complete in 2021. In addition, a Mercedes Benz dealership is anticipated to be developed along Gellert Blvd., and will replace an existing commercial shopping center.⁶ As discussed in Section 4.2, the demands for these known development projects are included in the projected water demands for the District.

⁶ Further information on these two developments are available on the South San Francisco Development and Construction Map website: <https://construction.ssf.net/>



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Legend

- City of South San Francisco
- Westborough Water District Service Area
- California Water Service South San Francisco District

Sources

World Topographic base map provided by ArcGIS Online

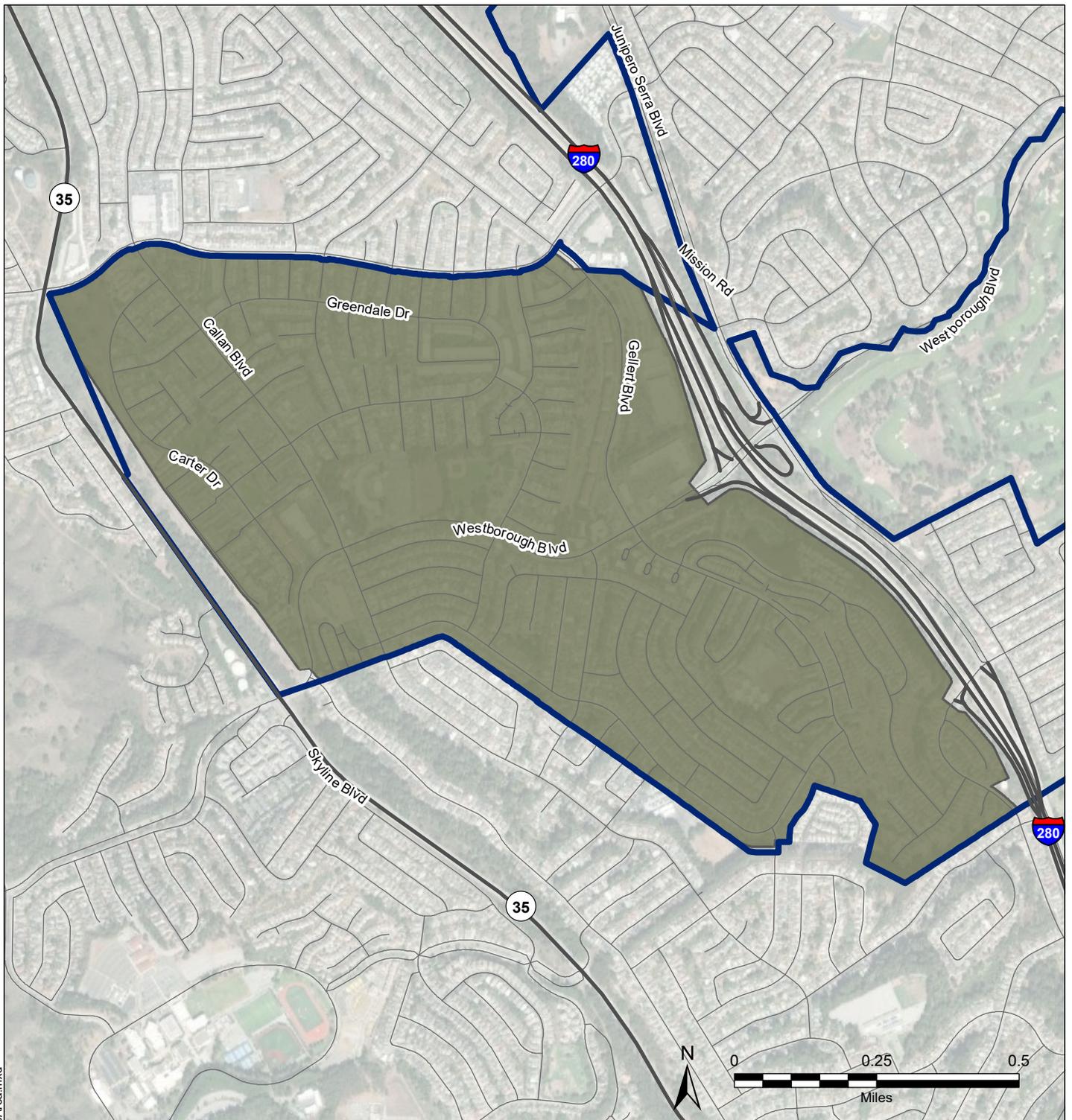
Regional Vicinity Map

Westborough Water District
 2020 Urban Water Management Plan
 South San Francisco, CA



June 2021
 EK1 C00032.00

Figure 3-1



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Legend

- City of South San Francisco
- Westborough Water District Service Area
- Highway
- Road

Notes

1. All locations are approximate.
2. Service area data was provided by Westborough Water District on 16 February 2016.

Sources

Aerial base map provided by ArcGIS Online

Westborough Water District Service Area

Westborough Water District
 2020 Urban Water Management Plan
 South San Francisco, CA
 June 2021



EKI C00032.00

Figure 3-2

3.2 Population and Employment Trends Within the Service Area

WWD’s water distribution system currently provides water retail service to a population of 12,452 through 3,970 connections. The historical and projected population and employment data from 2015 through 2045 within the WWD service area are shown in Tables 3-1 and 3-2 and the associated charts. Consistent with Department of Water Resources (DWR) requirements, the current population served by WWD has been estimated herein using the DWR population tool as documented in Section 5.1.

3.2.1 Future Population Growth

The WWD service area is largely built-out and has a very stable population, with limited opportunities for future growth. Most of the easily developable land in the Westborough area has been utilized since the early 1980s. The District served a population of 12,291⁷ in 1990, only 161 less than the current population of 12,452. Overall, the population of the District is not expected to increase significantly over the next 25 years. As identified in Section 3.1, the District anticipates the completion of 22 new residential units at Oakmont Meadows in 2021. Since the area was previously vacant, the development is expected to result in a net population increase of approximately 69 people to the service area, based on the City of South San Francisco estimate of 3.12 persons per household (Census, 2019).

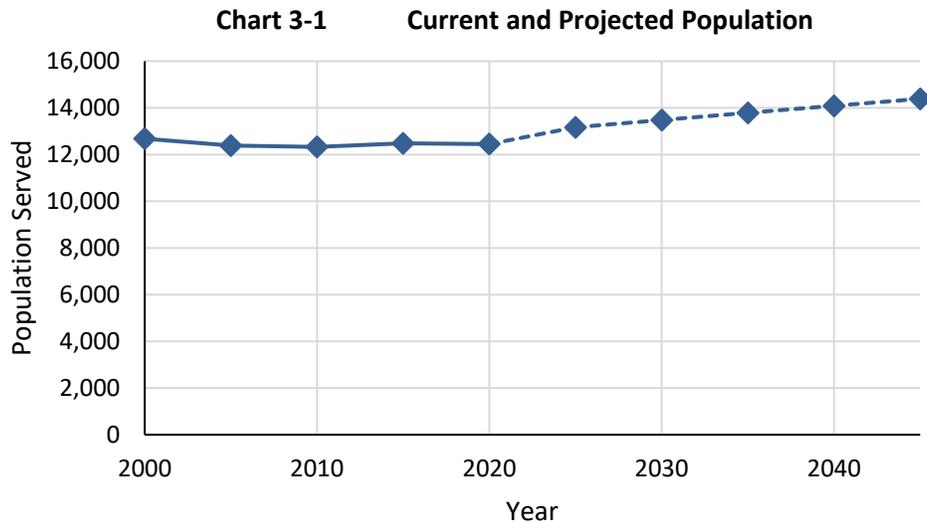
Table 3-1 and its associated chart show the projected population for the District through 2045, which is based on population projections used in the District’s 2015 Urban Water Management Plan (UWMP), and adjusted for an increase of 69 people beginning in 2025 to account for the Oakmont Meadows development; thus the demand projections identified in Section 4.2 are inclusive of this development. Based on this, the total projected population within the WWD service area is expected to be 14,388 by 2045, which is equivalent to a 0.6% average annual increase over 25 years relative to the 2020 population of 12,452. Given the limited historical growth in population within the District, illustrated in the chart below, these population projections are considered conservative for planning purposes.

Table 3-1 Population - Current and Projected (DWR Table 3-1)

Population Served	2020	2025	2030	2035	2040	2045
	12,452	13,170	13,480	13,790	14,089	14,388

NOTES:
 (a) Projected population is based on the projection used in the 2015 UWMP, with the addition of 69 people beginning in 2025, to account for the development of 22 residential units at Oakmont Meadows.
 (b) Population in 2020 was calculated using DWR Population Tool.

⁷ 1990 U. S. Census data, Census Tracts 6025 and 6026. Source: South San Francisco Planning Department.



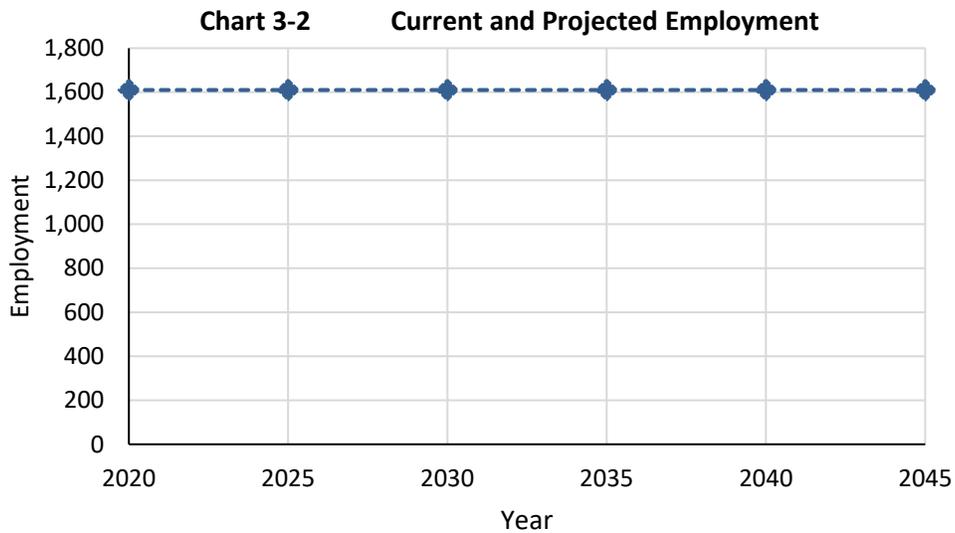
3.2.2 Future Employment Growth

The District also supplies water to its commercial customers, which are estimated to provide 1,610 jobs in 2020 within the WWD service area. The District currently has 50 commercial accounts, and 91 dedicated irrigation accounts, and the number of commercial and irrigation accounts has remained relatively constant over time. The job growth in the WWD service area is expected to be nominal over the planning horizon, because only a limited amount of new commercial space is available. As such, the number of jobs within the WWD service area is anticipated to remain stable at 1,610 through 2045.

As identified in Section 3.1, the District anticipates the construction of a Mercedes Benz dealership, which will replace an existing shopping center located along Gellert Blvd. Given that this new dealership is replacing existing business, the District does not anticipate a net increase in employment associated with this development.

Table 3-2 Employment - Current and Projected

Service Area	2020	2025	2030	2035	2040	2045
Employment	1,610	1,610	1,610	1,610	1,610	1,610
NOTES:						



3.3 Service Area Social, Economic, and Demographic Factors

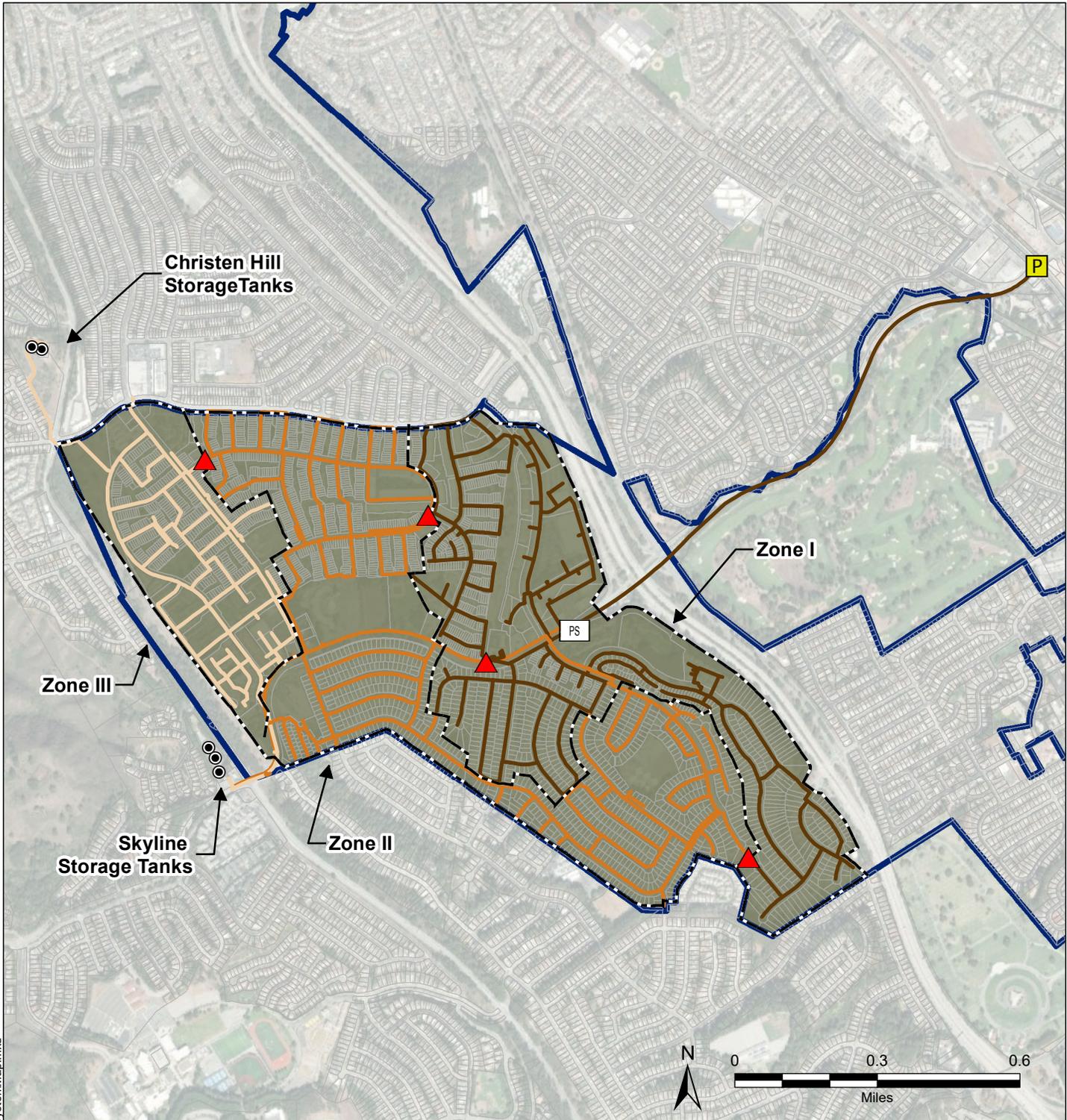
The District serves a portion of the City of South San Francisco. Demographics for the City are summarized in Table 3-3. The same data are also provided for the state of California as a whole, and were obtained from the U.S. Census Bureau QuickFacts website (U.S. Census, 2021).

Relative to the rest of California, the City’s population is slightly older and more racially diverse. Median and per capita income in the City is higher than for the state as a whole and the population below the poverty level is comparatively lower.

Table 3-3 Demographic and Housing Characteristics

Demographics (a)	City of South San Francisco	California
Age and Sex		
Persons under 5 years	4.7%	6.0%
Persons under 18 years	18%	22.5%
Persons 65 years and older	16%	14.8%
Female persons	51%	50.3%
Race and Hispanic Origin		
White alone	35%	71.9%
Black or African American alone	1.8%	6.5%
American Indian and Alaska Native alone	0.3%	1.6%
Asian alone	41%	15.5%
Native Hawaiian and Other Pacific Islander alone	1.1%	0.5%
Two or More Races	5.9%	4.0%
Hispanic or Latino	33%	39.4%
White alone, not Hispanic or Latino	20%	36.5%
Families & Living Arrangements		
Persons per household	3.12	2.95
Living in same house 1 year ago, percent of persons age 1 year+	92%	87.1%
Language other than English spoken at home, age 5 years+	57%	44.2%
Education		
High school graduate or higher, persons age 25 years+	86%	83.3%
Bachelor's degree or higher, persons age 25 years+	36%	33.9%
Income & Poverty		
Median Household Income (2019 dollars)	\$105,459	\$75,235
Per capita income in past 12 months (2019 dollars)	\$42,962	\$36,955
Persons in poverty	6.9%	11.8%
NOTES: (a) Demographic data per the U.S. Census Bureau QuickFacts website (U.S. Census, 2021).		

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Legend

- | | | |
|----------------------|-----------------------------|---------------|
| City of SSF | Pipelines by Pressure Zones | Pump Station |
| WWD Service Area | Pipeline-Zone 1 | SFPUC Turnout |
| Parcels | Pipeline-Zone 2 | Storage Tank |
| Pressure Zone Bounds | Pipeline-Zoon 3 | PRV |

2. Water system data was provided by WWD on 16 February 2016.

Sources

Aerial base map provided by ArcGIS Online

Abbreviations

- PRV = Pressure Regulating Valve
- SFPUC = San Francisco Public Utilities Commission
- SSF = South San Francisco
- WWD = Westborough Water District

Notes

1. All locations are approximate.

**Westborough Water District
Water System**

Westborough Water District
2020 Urban Water Management Plan
South San Francisco, CA
June 2021



EKI C00032.00
Figure 3-3

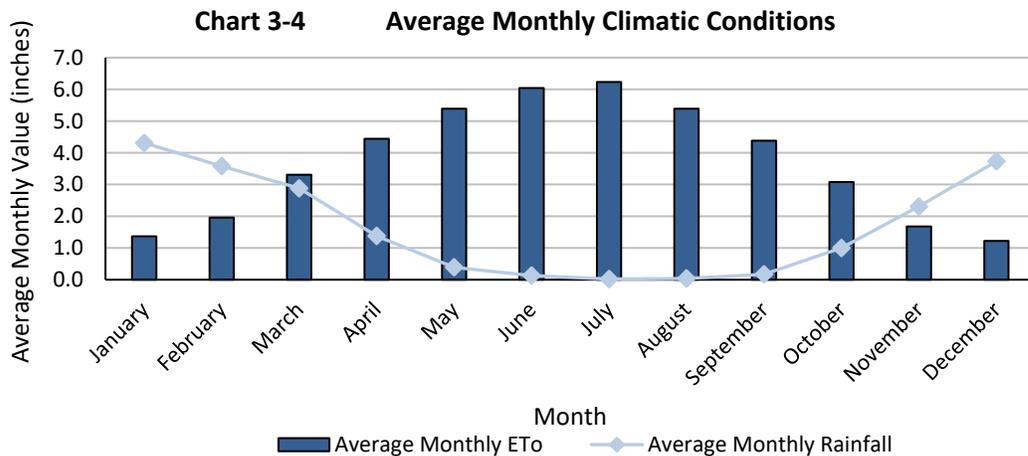
3.4 Climate

The WWD service area is located within a region characterized by a Mediterranean climate with cool, wet winters and warm, dry summers. As shown in Table 3-4, rainfall in the area averages 20 inches per year and is generally confined to the wet season from late October to early May. The average reference evapotranspiration (ET₀) for the region is 44 inches per year. The ET₀ is a standard measurement related to the water demand by plants in a specific region. Because the average annual ET₀ is approximately 24 inches more than the average annual precipitation, and because 91% of the annual precipitation occurs between the months of November and April, growing turf or other plantings in this region requires some amount of irrigation during the dry season. This irrigation demand contributes to the observed small seasonal variation in water demand throughout the WWD service area (see Section 4.6).

Table 3-4 Climate Characteristics

Month	Average Temperature		Standard Average ETo (inches)	Average Rainfall (inches)
	Min (°F)	Max (°F)		
January	42.6	55.8	1.4	4.31
February	45	59.1	2.0	3.58
March	46.2	61.2	3.3	2.88
April	47.7	63.8	4.4	1.38
May	50.2	66.7	5.4	0.39
June	52.8	70	6.0	0.13
July	54.1	71.4	6.2	0.02
August	55	72	5.4	0.04
September	54.8	73.4	4.4	0.17
October	52.1	70.2	3.1	1
November	47.4	62.9	1.7	2.31
December	43.3	56.4	1.2	3.73
Annual	49	65	44	20

NOTES:
 (a) Temperature and Precipitation data are from the Western Regional Climate Center for San Francisco International Airport monitoring station from July 1945 to September 2016.
 (b) Reference evapotranspiration data are for Union City monitoring station, Department of Water Resources, California Irrigation Management Information System.



3.5 Climate Change Considerations

Projections of climate change in California indicate a further intensification of wet and dry extremes and shifting temperature. Within the County of San Mateo, the average temperature is expected to increase 3.2°F to 5.4°F by 2090 (County of San Mateo, 2016; Cal EMA et al., 2012).

Changing climate can affect both water uses and supplies. For example, extreme and higher temperatures can lead to increases in water use; declining snowpack and earlier runoff patterns could result in changes in stream flows and reservoir operations; projection of frequent, severe, prolonged droughts could lead to not only less surface water available, but also exacerbate ongoing stressors in groundwater basins. Some of these pressures are already apparent in California as of 2021.

Several sections in the California Water Code (CWC) relevant to UWMPs refer to climate change. Pursuant to CWC requirements and the UWMP Guidebook, this Plan incorporates climate change considerations into following relevant chapters:

- Chapter 3 – System Description,
- Chapter 4 – Water Use Characterization,
- Chapter 6 – Water Supply Characterization, and
- Chapter 7 – Water Service Reliability and Drought Risk Assessment.

The Sea Level Rise Vulnerability Assessment completed in 2018 (San Mateo County, 2018) is the first step of the Sea Change San Mateo County Initiative and provides an overview of the risk within the County from current and future flooding. The assessment identified many built and natural assets in San Mateo County that are vulnerable, including stormwater, power, and wastewater infrastructure. Due to its elevation relative to the San Francisco Bay (approximately 400 to 600 feet above mean sea level), no vulnerable assets within the WWD service area were identified by this study. However, impacts to regional infrastructure outside of the service area have the potential to impact WWD.

In 2019, as a result of the Sea Change convenings, the cities and County of San Mateo formed a Flood and Sea Level Rise Resiliency District to address sea level rise, flooding, coastal erosion, and large-scale storm water infrastructure improvements through integrated regional planning, investment, and project implementation.

Chapters 4, 6, and 7 of this Plan discuss the potential impacts of climate change on water demand and water sources. As detailed in Chapter 9 of this Plan, WWD has established robust water conservation programs to increase drought resiliency. The District continues to plan for future water needs and to enhance the resiliency of its water system.

3.6 Water Distribution System

Water from the SFPUC RWS is delivered to the District’s main pump station via a 14-inch pipeline in Westborough Boulevard, which is connected to the SFPUC’s transmission pipeline near West Orange Avenue. The District operates and maintains a distribution system that includes three pressure zones, five pumps, three water tanks, and four pressure regulating valves (**Figure 3-3**). The system includes many miles of water mains with fire hydrants at regular intervals along all the streets in the service area. The District has the ability to transfer water between pressure zones either in a pump up or flow down mode.

WWD has three storage tanks with a capacity of 5.8 million gallons (MG) and uses a portion of a fourth tank that is owned by the North Coast County Water District (NCCWD). This tank supplies 0.5 MG of additional working storage for WWD, pursuant to a joint agreement between the two districts. The current storage capacity provides an adequate reserve for fire defense and is sufficient to supply six days of emergency water supply based on the current level of demand. WWD’s storage tank capacities are listed below in Table 3-5.

Table 3-5 WWD Treated Water Storage Facilities

Tank Identification	Capacity (gallons)
Skyline #1	1,500,000
Skyline #2	2,500,000
Skyline #3	1,800,000
Christen Hill tank allocation (a)	500,000
Total	6,300,000
NOTES: (a) WWD has 0.5 MG of storage capacity in the 3.5 MG Christen Hill tank owned by the NCCWD.	

WWD has interties with the adjoining water systems operated by the NCCWD and the City of Daly City. Water from the SFPUC RWS is routinely transferred and exchanged between the District and NCCWD in

the course of operating the shared storage tank. The intertie with Daly City is not frequently used, but is available to either purveyor in the event of a local emergency.

The interties and exchanges with these adjoining purveyors are neither a current or planned source of water supply for the District. The interconnection with the NCCWD is used to manage existing supplies, while both the NCCWD and Daly City interconnections provide potential emergency back-up sources of water.

4. WATER USE CHARACTERIZATION

CWC § 10631 (d) (1) A plan shall be adopted in accordance with this chapter that shall do all of the following:

For an urban retail water supplier, quantify, to the extent records are available, past and current water use, over the same five-year increments described in subdivision (a), and projected water use, based upon information developed pursuant to subdivision (a), identifying the uses among water use sectors, including, but not necessarily limited to, all of the following:

(A) Single-family residential.

(B) Multifamily.

(C) Commercial.

(D) Industrial.

(E) Institutional and governmental.

(F) Landscape.

(G) Sales to other agencies.

(H) Saline water intrusion barriers, groundwater recharge, or conjunctive use, or any combination thereof.

(I) Agricultural.

(J) Distribution system water loss.

(2) *The water use projections shall be in the same five-year increments described in subdivision (a).*

For the purposes of this Urban Water Management Plan (UWMP), potable water demand is defined as the volume of potable water that the Westborough Water District (WWD or District) purchases from the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS). Among other things, water demand is dependent on climate, population, industry, and the types of development present in a community. Sections 4.1 and 4.2 describe the historical and projected water demands for the residential, commercial, and landscape irrigation sectors within WWD's service area, as well as distribution system water loss (water use sectors A, B, C, F and J per CWC §10631(d)(1)). As described in Section 4.3, this discussion does not include demands for water use sectors D, E, and G through I per CWC §10631(d)(1) as they are not applicable or present within WWD's service area.

4.1 Current and Historic Total Water Demand

All demands within WWD's service area are currently met with potable water, which is purchased wholesale from the SFPUC RWS. The following section of the UWMP presents the District's current and historical water demands and projected future demand in 5-year increments between 2025 and 2045. The current and historical total water demands within WWD's service area include the water consumed by metered accounts in the service area ("metered water consumption"), unmetered water consumption including uses for firefighting and training ("unmetered water consumption"), and the water that is lost within the distribution system ("losses").

4.1.1 Current and Historical Potable Water Demand

Total water demand within WWD's service area was approximately 329 million gallons (MG) in 2020. From 2015 to 2020, water demand has been lower than previous years due to demand hardening as a result of the drought from 2013 to 2016. During the drought, calls for water use cutbacks locally and the mandatory state-wide restrictions issued by the State Water Resources Control Board (SWRCB)⁸ led to significant declines in water use within WWD's service area (i.e., an 18% reduction between 2013 and 2016).

Water demand within WWD's service area is measured using water meters that are installed at each customer account. Records of current and historical water use at each account are maintained by WWD. Water demand within WWD's service area is tracked and reported on a bi-monthly basis for the following sectors:

- Single Family Residential;
- Multi-Family Residential;
- Commercial;
- Landscape (i.e., dedicated irrigation accounts); and
- Other.

As shown in Table 4-1 and associated charts, water use in the District's service area is predominantly associated with residential use. Residential customers accounted for an average of approximately 73% of the potable water demand in WWD's service area between 2016 and 2020 (i.e., single family residential demands were approximately 63% of the potable water demand, while multi-family residential demands accounted for the remaining 10%). WWD has a small commercial base, which accounted for approximately 9% of potable water demand, while Landscape customers accounted for 8% of potable water demand for the 2016-2020 period.

⁸ On 28 July 2014, the SWRCB adopted emergency regulations to mandate water agencies, including WWD, to implement their Water Shortage Contingency Plan and minimum actions to reduce outdoor water use. On 5 May 2015, SWRCB adopted Resolution 2015-0032 that mandated further minimum actions by water suppliers and their customers to reduce potable water use and assigned a mandatory water conservation savings goal to each water supplier based on their residential water use. This mandatory reduction was in place through May 2016. WWD had a SWRCB-mandated reduction target of 8%. Through May 2016, WWD surpassed its SWRCB-mandated reduction target and achieved a cumulative 23.5% reduction in water demand relative to water demand in 2013.

Table 4-1 Demands for Potable and Non-Potable Water - Actual (DWR Table 4-1)

Use Type	Additional Description <i>(as needed)</i>	Level of Treatment When Delivered	Volume				
			2016	2017	2018	2019	2020
Single Family		Drinking Water	178	180	184	184	188
Multi-Family		Drinking Water	28	28	28	27	28
Commercial		Drinking Water	28	26	25	28	27
Landscape	Dedicated irrigation accounts	Drinking Water	15	16	28	30	29
Losses		Drinking Water	44	18	21	14	57
TOTAL			292	267	287	284	329

NOTES:
 (a) Volumes are in units of MG.
 (b) Water demand was obtained from WWD's monthly metered water consumption billing data, and is presented on a fiscal year basis.
 (c) Total water demand was calculated from volume of water delivered from SFPUC.
 (d) Water loss reported in Table 4-2 is on calendar year basis. The water losses reported here is the difference between metered water consumption and water delivered from SFPUC. Losses include distribution system real losses and unmetered consumption.

Chart 4-1A Annual Water Demand by Sector: 2016-2020

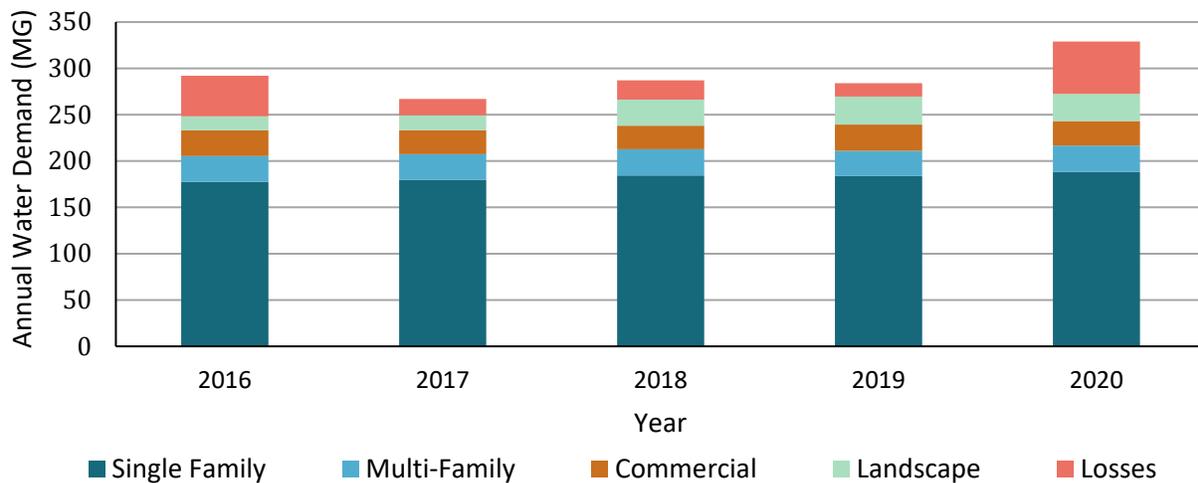
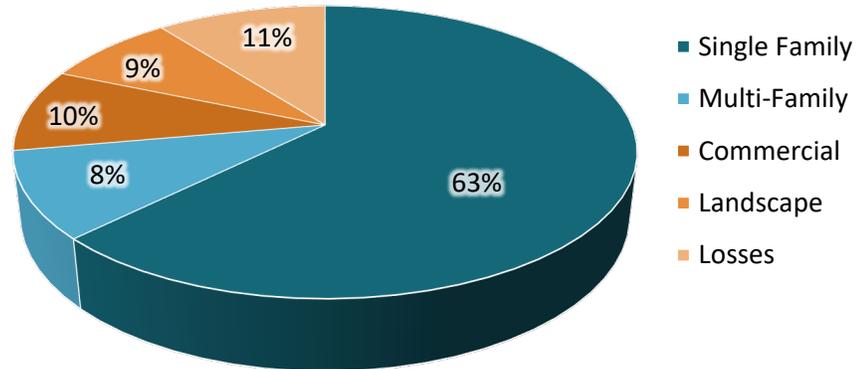


Chart 4-1B Percentage of Total Water Demand by Sector: 2016-2020



4.1.2 Current and Historical Non-Potable Water Demand

There are no current or historical water demands that are met with non-potable water supplies within WWD’s service area.

4.1.3 Distribution System Water Loss

CWC § 10631 (3)

(A) The distribution system water loss shall be quantified for each of the five years preceding the plan update, in accordance with rules adopted pursuant to Section 10608.34.

(B) The distribution system water loss quantification shall be reported in accordance with a worksheet approved or developed by the department through a public process. The water loss quantification worksheet shall be based on the water system balance methodology developed by the American Water Works Association.

(C) In the plan due July 1, 2021, and in each update thereafter, data shall be included to show whether the urban retail water supplier met the distribution loss standards enacted by the board pursuant to Section 10608.34.

Distribution system water losses for the previous five calendar years are summarized in. Water loss is the sum of apparent and real losses. Apparent loss is associated with metering inaccuracies, billing and administrative errors, authorized unmetered uses (e.g., system flushing and firefighting), and unauthorized uses. Real loss is associated with physical water lost through line breaks, leaks and seeps, and overflows of storage tanks. Since 2016, urban retail water suppliers have been required under CWC §10608.34 and California Code of Regulations (CCR) §638.1 et seq to quantify distribution system water losses using the American Water Works Association (AWWA) Free Water Audit Software (referred to as the “AWWA Water Loss Worksheet”). This analysis separates water loss into “apparent” and “real” losses. Apparent losses include metering inaccuracies, systematic data handling errors, and unauthorized consumption. Real losses represent water loss attributable to the distribution system and include physical water losses from the pressurized system and storage tanks up to the point of customer consumption.

The District’s water losses are analyzed on a calendar year basis. Of the total demand of 284 MG in calendar year 2019, 272 MG were attributable to metered consumption and 11 MG were estimated to be non-revenue water demand, which includes unmetered consumption and distribution system water loss. Of the 12 MG of non-revenue water in 2019, 7 MG was estimated to be attributed to real water losses, based on the AWWA Water Loss Worksheet (Table 4-2). Non-revenue water demand for 2016 through 2020 averaged 11%.

CWC §10631 (3)(c) requires that this UWMP demonstrate whether the distribution loss standards enacted by the SWRCB pursuant to §10608.34 have been met. However, the SWRCB has yet to establish these standards, and thus consistency with these standards cannot be demonstrated herein.

Table 4-2 12 Month Water Loss Audit Reporting (DWR Table 4-4)

Reporting Period Start Date	Volume of Water Loss
01/2015	42
01/2016	17
01/2017	17
01/2018	24
01/2019	11
NOTES: (a) Volumes are in units of MG. (b) Water loss is the "water losses" value calculated in WWD's AWWA Water Loss Worksheets. (c) Reporting basis is in calendar years.	

4.2 Projected Total Water Demand

Per CWC §10631(d)(1), potable and non-potable water demand projections are discussed in the following sections.

4.2.1 Projected Potable Water Demand

In 2020, future water demands for WWD’s service area were projected by Bay Area Water Supply and Conservation Agency (BAWSCA) on behalf of WWD in the *Regional Water Demand and Conservation Projections Report* (BAWSCA, 2020). Future water demands were projected using the Demand Management Decision Support System Model (DSS Model) and were based on population and employment projections within WWD’s service area, which were in turn developed using Association of Bay Area Governments (ABAG) 2018 population projection data population and an assumption of no net employment growth within the District. A detailed description of the DSS Model and the associated water demand and conservation projection methodology is provided in the *Regional Water Demand and Conservation Projections Report* (BAWSCA, 2020). A brief description of BAWSCA’s 2020 demand projections is provided below.

In June 2020, BAWSCA completed the Regional Water Demand and Conservation Projections Report (Demand Study).⁹ The goal of the Demand Study was to develop transparent, defensible, and uniform demand and conservation savings projections for each wholesale customer using a common methodology to support both regional and individual agency planning efforts and compliance with the new statewide water efficiency targets required by Assembly Bill (AB) 1668 and Senate Bill (SB) 606.

Through the Demand Study process, BAWSCA and the wholesale customers (1) quantified the total average-year water demand for each BAWSCA member agency through 2045, (2) quantified passive and active conservation water savings potential for each individual wholesale customer through 2045, and (3) identified 24 conservation programs with high water savings potential and/or member agency interest. Implementation of these conservation measures, along with passive conservation, is anticipated to yield an additional 37.3 MGD of water savings by 2045. Based on the revised water demand projections, the identified water conservation savings, increased development and use of other local supplies by the wholesale customers, and other actions, the collective purchases of the BAWSCA member agencies from the SFUC are projected to stay below 184 MGD through 2045.

As part of the Demand Study, each wholesale customer was provided with a demand model that can be used to support ongoing demand and conservation planning efforts, including UWMP preparation.

In 2020, as part of the 2020 UWMP update, WWD's DSS Model was revised to account for minor changes in population growth since the demand projections were estimated by BAWSCA; the updated population growth estimates are provided in Section 3.2.1.

Total projected potable water demand for each water use sector within WWD's service area is shown in five-year increments through 2045 in Table 4-3. The total projected potable water demand in WWD's service area is estimated to be 310 MG in 2045, as shown in Table 4-3. Projected water savings associated with passive and active conservation (53 MG and 1 MG, respectively in 2045) are also estimated using the DSS Model, as shown in Table 4-6.

WWD's service area has a per capita demand that is significantly lower than regional peers and the statewide average (see Section 5.2). Moreover, the District experienced a reduction in water use during the drought period described in the 2015 UWMP, with water demands dropping 10% from 2013 to 2015. Demand from 2015 to 2020 increased 13%. However, the average water demand from 2015 through 2020 was 292 MG, which remains below pre-drought levels.

It is possible that a portion of WWD's service area may be "demand-hardened," meaning that additional water savings due to passive or active conservation may not be possible; although, the full extent of this demand hardening is not known. If significant demand hardening is experienced in WWD's service area, then active conservation measures in the future may not result in as much water savings as anticipated. Therefore, as a conservative approach, water savings associated with the implementation of active

⁹ Phase III Final Report: http://bawasca.org/uploads/pdf/BAWSCA_Regional_Water_Demand_and_Conservation%20Projections%20Report_Final.pdf

conservation programs are not included in the projected water demands used for planning purposes and in comparisons to available supply (Section 6.1).

As above, it is estimated that the potable water demand will be approximately 310 MG in 2045 within WWD’s service area, which represents a 6% decrease relative to the actual 2020 water demand of 329 MG. Over the same period, population is estimated to increase by 16% in WWD’s service area. The decrease in water demands in spite of an increase in the projected population is primarily due to assumptions regarding the increased water efficiency in the residential and non-residential sectors as a result of plumbing code changes (see Section 4.2.4).

Table 4-3 Use for Potable and Non-Potable - Projected (DWR Table 4-2)

Use Type	Additional Description (as needed)	Projected Water Use				
		2025	2030	2035	2040	2045
Single Family		204	201	199	199	199
Multi-Family		27	27	27	26	26
Commercial		22	22	21	21	21
Landscape	Dedicated irrigation accounts	43	43	43	43	43
Losses		22	22	21	21	21
TOTAL		317	313	311	310	310

NOTES:

- (a) Volumes are in units of MG.
- (b) Projected water demands and conservation were estimated using the updated DSS model, provided by Maddaus Water Management Inc. in June 2020, adjusted for revised population projections provided in Table 3-1.
- (c) Total water demand is the sum of metered water consumption and losses. The projected water demands include anticipated passive savings from plumbing codes. Savings from anticipated active water conservation programs are not included.

Chart 4-3 Current and Projected Water Demand by Sector

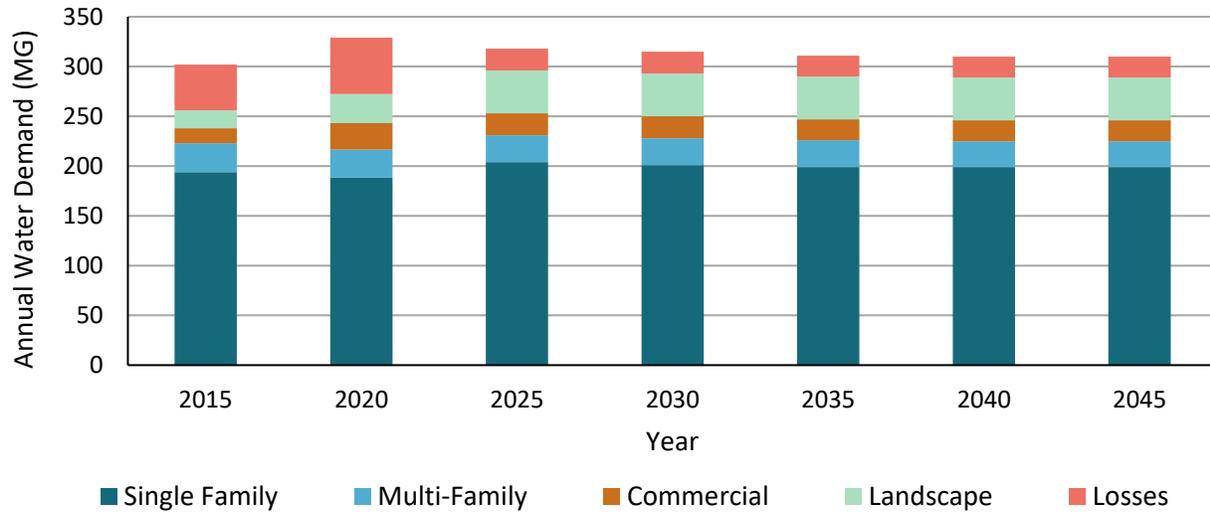


Table 4-4 Inclusion in Water Use Projections (DWR Table 4-5)

Are Future Water Savings Included in Projections?	Yes
If "Yes" to above, state the section or page number, in the cell to the right, where citations of the codes, ordinances, or otherwise are utilized in demand projections are found.	Section 4.2.4
Are Lower Income Residential Demands Included In Projections?	Yes
NOTES:	

4.2.2 Projected Non-Potable Water Demand

WWD does not supply non-potable water and no non-potable water demand projections are available at this point in time.

4.2.3 Water Use for Lower Income Households

CWC § 10631.1

(a) The water use projections required by Section 10631 shall include projected water use for single-family and multifamily residential housing needed for lower income households, as defined in Section 50079.5 of the Health and Safety Code, as identified in the housing element of any city, county, or city and county in the service area of the supplier.

(b) It is the intent of the Legislature that the identification of projected water use for single-family and multifamily residential housing for lower income households will assist a supplier in complying with the requirements under Section 65589.7 of the Government Code to grant a priority for the provision of service to housing units affordable to lower income households.

Per Health and Safety Code 50079.5, a lower income household is defined as a household with lower than 80% of the City’s median income. WWD has identified three multi-family residential accounts serving lower income households within WWD’s service area, which include 102 housing units and comprise approximately 21% of the multi-family residential accounts. Based on this, the estimated projected water use by lower income customers is shown in Table 4-5 below.

According to the City of South San Francisco’s 2015-2023 Housing Element (Dyett and Bhatia, 2015), the City has the potential to accommodate new housing during the planning period in three focus areas: Downtown, South El Camino Real, and the Transit Village. The potential sites in all of these areas are projected to be developed at densities of up to 30 units per acre, which are assumed to be able to accommodate lower-income housing.

The Housing Element does not identify any sites in WWD’s service area as having the potential for the development of lower income housing. Nevertheless, the water demand in described above and shown in Table 4-3 considers all potential residential growth and water for any lower income units that might be built in WWD’s service area.

Table 4-5 Projected Potable Water Demand of Lower-Income Households

Lower-income Water Demand Sector	Projected Water Use (MG)				
	2025	2030	2035	2040	2045
Multi-Family	5.8	5.8	5.8	5.6	5.6
NOTES:					

4.2.4 Water Savings from Codes, Standards, Ordinances, or Transportation and Land Use Plans

CWC § 10631 (d) (4)

(A) Water use projections, where available, shall display and account for the water savings estimated to result from adopted codes, standards, ordinances, or transportation and land use plans identified by the urban water supplier, as applicable to the service area.

(B) To the extent that an urban water supplier reports the information described in subparagraph (A), an urban water supplier shall do both of the following:

(i) Provide citations of the various codes, standards, ordinances, or transportation and land use plans utilized in making the projections.

(ii) Indicate the extent that the water use projections consider savings from codes, standards, ordinances, or transportation and land use plans. Water use projections that do not account for these water savings shall be noted of that fact.

“Passive conservation” refers to water savings resulting from actions and activities that do not depend on direct financial assistance or educational programs implemented by water suppliers. These savings result primarily from: (1) the natural replacement of existing plumbing fixtures with water-efficient models required under current plumbing code standards,¹⁰ and (2) the installation of water-efficient fixtures and equipment in new buildings and retrofits as required under CALGreen Building Code Standards, and (3) inclusion of low-water use landscaping and high-efficiency irrigation systems to minimize outdoor water use in new connections and projects in accordance with the State’s Model Water Efficient Landscape Ordinance (MWEL0; DWR, 2015).

“Active conservation” refers to water savings resulting from the District’s implementation of water conservation programs, education programs, and the offering of financial incentives (e.g., rebates). The District’s current and planned active conservation programs are discussed in Chapter 9.

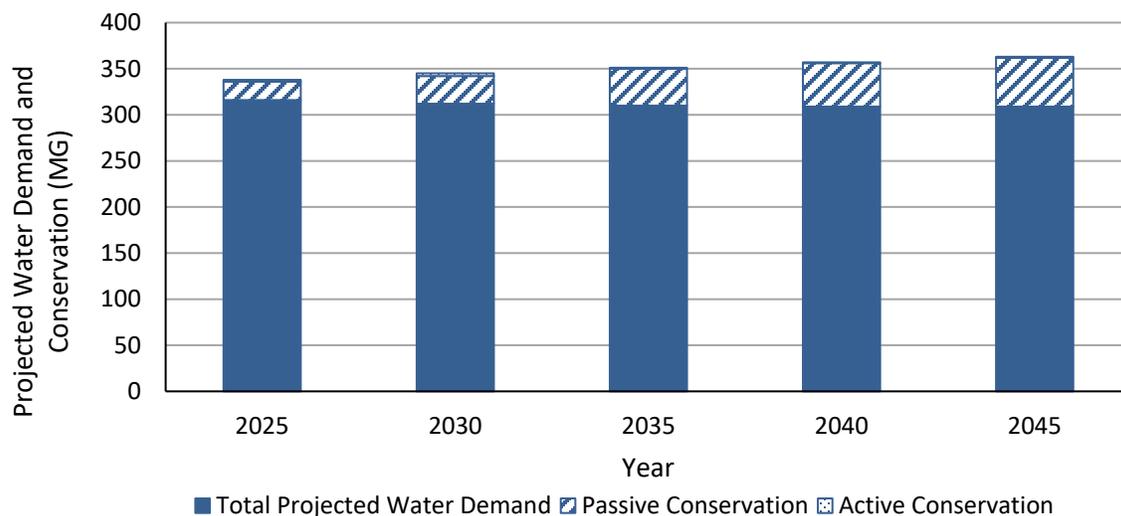
The potable water demand projections discussed in Section 4.2.1 take into account the effects of passive conservation savings. Additional water savings are expected due to the District’s active conservation efforts; however, for conservative planning purposes these conservation savings are not included in the total potable water demand projections. As can be seen in Table 4-6, by 2045, it is estimated that passive conservation savings will reduce total projected water demand by 53 MG within WWD’s service area (i.e., the total 2045 demand will be reduced from 363 MG to 310 MG). An additional 1.2 MG of water savings may be achieved through active conservation through 2045.

¹⁰ Including the California Energy Commission Title 20 appliance standards for toilets, urinals, faucets, and showerheads – The appliance standards determine what can be sold in California and therefore will impact both new construction and replacement fixtures in existing homes.

Table 4-6 Projected Potable Water Demand and Projected Passive and Active Water Conservation

Water Conservation Type	Projected Total Water Demand				
	2025	2030	2035	2040	2045
Projected Water Demand	338	345	351	357	363
Projected Water Conservation					
Passive Conservation	21	32	40	47	53
Active Conservation	0.8	1.4	1.4	1.4	1.2
Projected Water Demand after Passive Conservation Savings	317	313	311	310	310
Projected Water Demand after Passive and Active Conservation Savings	316	312	310	309	309
NOTES:					
(a) Volumes are in units of MG.					
(b) Projected water demands and conservation were estimated using the updated DSS Model, provided by Maddaus Water Management Inc. in June 2020, adjusted for revised population a projections provided in Table 3-1.					
(c) Total water demand is the sum of metered water consumption and losses.					
(d) Totals may not sum due to rounding.					

Chart 4-6 Projected Water Demand and Conservation



4.2.5 Projected Total Water Demand

WWD’s total projected water demands, including both potable and recycled water demands, are summarized in Table 4-7.

Table 4-7 Total Water Use (Potable and Non-Potable) (DWR Table 4-3)

	2020	2025	2030	2035	2040	2045
Potable Water, Raw, Other Non-potable <i>From DWR Tables 4-1 and 4-2</i>	329	317	313	311	310	310
Recycled Water Demand <i>From DWR Table 6-4</i>	0	0	0	0	0	0
Optional Deduction of Recycled Water Put Into Long-Term Storage						
TOTAL WATER USE	329	317	313	311	310	310
NOTES: (a) Volumes are in units of MG.						

4.2.6 Characteristic Five-Year Water Use

A critical component of the new statutory language in CWC §10635(b) is the requirement to prepare the five-year Drought Risk Assessment (DRA), which is included in Chapter 7. This five-year DRA can also be used to provide the water service reliability assessment for a drought lasting five years.

As a first step, DWR recommends that the expected gross water use for the next five years without drought conditions (also known as *unconstrained demand*) be estimated. These numbers can then be adjusted to estimate the five-years’ cumulative drought effects. The DRA is based on WWD’s demand projections from the 2021 DSS Model over the next five years, as shown in Table 4-8.

Table 4-8 Characteristic Five-Year Water Use

2021	2022	2023	2024	2025
302	307	312	317	317
NOTES: (a) Volumes are in units of MG.				

4.3 Water Use Sectors Not Included in the Demand Projections

Several water use sectors listed in CWC §10631(d)(1) are not included in the water demand projections described in Section 4.2 because they are not applicable to the District, The following sectors were not included in the demand projections in this Plan:

- Industrial (CWC §10631(d)(1)(D)) – The District does not currently, nor does it plan to, provide water for industrial uses.

- Institutional and governmental (CWC §10631(d)(1)(#)) – The District does not currently, nor does it plan to, provide water for institutional or governmental uses.
- Sales to Other Agencies (CWC §10631(e)(1)(G)) – WWD and NCCWD routinely exchange water through shared use of the Christen Hill tank. However, WWD does not sell water to other agencies and does not plan to in the future.
- Saline Water Intrusion Barriers, Groundwater Recharge, or Conjunctive Use (CWC §10631(e)(1)(H)) – The District does not currently use, nor does it plan to use, water for saline water intrusion barriers, groundwater recharge, or conjunctive use.
- Agricultural (CWC §10631(e)(1)(I)) – The District does not currently, nor does it plan to, provide water for agricultural uses.

4.4 Climate Change Impacts to Demand

CWC § 10635(b)

(4) Considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.

Hotter and drier weather may lead to an increased demand in landscape irrigation. The DSS Model assesses the sensitivity of the District’s water demand to weather and then incorporates predicted weather and climate change data into demand projections. Therefore, the demand projections presented in Section 4.2 includes considerations of climate change.

A description of the weather and climate change data incorporated into the DSS Model is provided Section 3.6 of the BAWSCA Demand Study (BAWSCA, 2020). Based on data published by Intergovernmental Panel on Climate Change (IPCC) and the California’s Fourth Climate Change Assessment San Francisco Bay Area Summary Report, a predicted annual mean temperature increase of 1.7°F was incorporated into the DSS Model demand forecast for the time period of 2019 to 2045.

4.5 Coordinating Water Use Projections

CWC § 10631 (h)

An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available.

The District provides the SFPUC with water use projections annually as part of reporting to the BAWSCA Annual Surveys and other BAWSCA-led water demand and supply coordination efforts as dictated by the 2009 Water Supply Agreement. As part of the coordination effort for the 2020 UWMP, and in compliance

with CWC §10631(h), WWD supplied BAWSCA with its water demand projections through 2045 for transmittal to the SFPUC.¹¹

4.6 Urban Water Use Objectives (New Requirements)

CWC § 10609.20

(a) Each urban retail water supplier shall calculate its urban water use objective no later than January 1, 2024, and by January 1 every year thereafter.

(b) The calculation shall be based on the urban retail water supplier's water use conditions for the previous calendar or fiscal year.

CWC § 10609.22

(a) An urban retail water supplier shall calculate its actual urban water use no later than January 1, 2024, and by January 1 every year thereafter.

(b) The calculation shall be based on the urban retail water supplier's water use for the previous calendar or fiscal year.

CWC § 10609.24

(a) An urban retail water supplier shall submit a report to the department no later than January 1, 2024, and by January 1 every year thereafter. The report shall include all of the following:

(1) The urban water use objective calculated pursuant to Section 10609.20 along with relevant supporting data.

(2) The actual urban water use calculated pursuant to Section 10609.22 along with relevant supporting data.

(3) Documentation of the implementation of the performance measures for CII water use.

(4) A description of the progress made towards meeting the urban water use objective.

(5) The validated water loss audit report conducted pursuant to Section 10608.34.

(b) The department shall post the reports and information on its internet website.

(c) The board may issue an information order or conservation order to, or impose civil liability on, an entity or individual for failure to submit a report required by this section.

Beginning in 2023, urban water retailers will be required to report on “annual water use objectives” by January of each year and to achieve these objectives by 1 January 2027 (CWC §10609.25). The annual water use objectives will be calculated based on standards for indoor residential water use, outdoor residential water use, and distribution system water loss. Additionally, it is anticipated that performance-based standards for the commercial, industrial, and institutional sectors, separate from the annual water use objectives, will also be developed by DWR and implemented in the future. However, the specific standards that will be used to determine a retailer’s annual urban water use objectives are currently under development by DWR, and thus, the annual urban water use objectives for the District cannot be calculated or estimated. Once the urban water use objectives are released, the District will evaluate its

¹¹ Email to BAWSCA dated 27 January 2021, see **Error! Reference source not found..**

historical and current water use compared to the new objectives, and will evaluate the need to adjust its conservation and water loss management measures to meet the new objectives.

One of the components for calculating the future water use objectives is provided for in CWC §10609.4.(a), which states “(1) Until January 1, 2025, the standard for indoor residential water use shall be 55 gallons per capita daily. (2) Beginning January 1, 2025, and until January 1, 2030, the standard for indoor residential water use shall be the greater of 52.5 gallons per capita daily or a standard recommended pursuant to subdivision (b). (3) Beginning January 1, 2030, the standard for indoor residential water use shall be the greater of 50 gallons per capita daily or a standard recommended pursuant to subdivision (b).”¹²

Table 4-9 shows an estimate of WWD’s projected future per capita residential water use, broken out by estimated indoor and outdoor water use, based on the DSS Model projections. Based on these estimates, per capita indoor residential potable water use is expected to be at or below the indoor use standards presented in the legislation. Although indoor residential water use is expected to be within the indoor residential water use standard, it should be noted that because standards have not yet been developed for the outdoor water use or water loss components of the future water use objectives, it cannot be known whether projected demands for the District will be in compliance with the pending requirements.

¹² While the legislation appears to be clear on the method to calculate the indoor residential water use component, the SWRCB has begun the California Environmental Quality Act (CEQA) process for the new water use objective requirements and has expressed concern that using the 55 gallons per capita per day (GPCD) number in the legislation will constitute “backsliding” (compared to the reduction required by SB X7-7) and thus may need to be lowered.

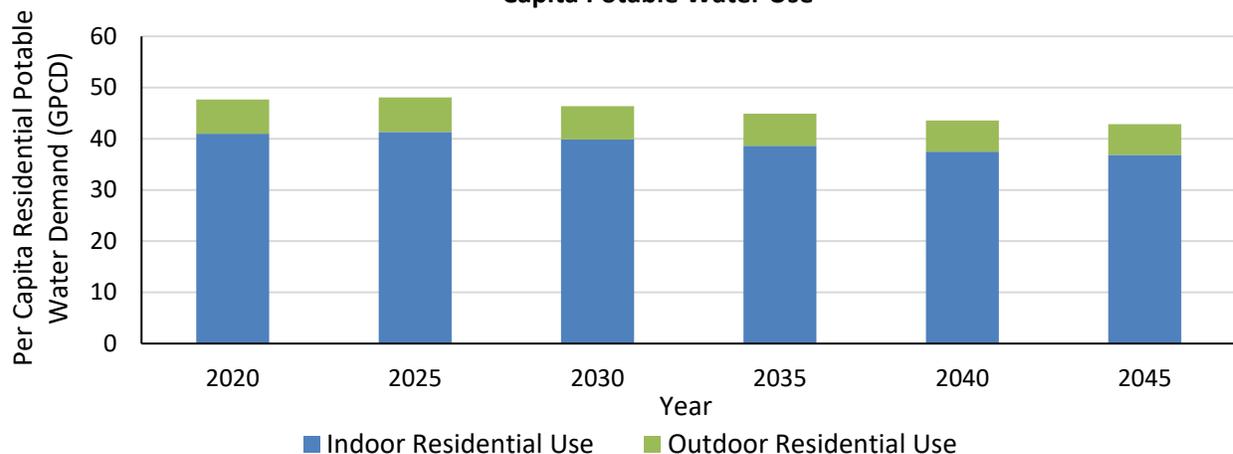
Table 4-9 Current and Projected Residential Per Capita Water Use

Year	Residential Potable Water Demand	Service Area Population	Per Capita Residential Potable Water Use (GPCD)	Approximate Per Capita Indoor Residential Potable Water Use (GPCD)	Approximate Per Capita Outdoor Residential Potable Water Use (GPCD)
2020	217	12,452	48	41	7
2025	231	13,170	48	41	7
2030	228	13,480	46	40	6
2035	226	13,790	45	39	6
2040	225	14,089	44	37	6
2045	225	14,388	43	37	6

NOTES:

- (a) Unless otherwise noted, volumes are in units of MG.
- (b) Detailed current and projected water demand data from 2020 through 2045 are documented in Table 4-3.
- (c) Detailed current and projected service area population from 2020 through 2045 are documented in Table 3-1.
- (d) Per capita residential potable water use is calculated by dividing the annual residential potable water demand by the service area population and the number of days in a year.
- (e) Indoor use percentage was estimated in the DSS Model by estimating the lowest monthly demand as indoor use across the year. The indoor use for single-family residential use was estimated as 88% and multi-family residential use was estimated as 75%.

Chart 4-9 Current and Projected Estimated Indoor and Outdoor Residential Per Capita Potable Water Use



5. SB X7-7 BASELINES, TARGETS, AND 2020 COMPLIANCE

The Water Conservation Act of 2009 (Water Conservation Act) directed the Department of Water Resources (DWR) to develop technical methodologies and criteria to ensure the consistent implementation of the Water Conservation Act and to provide guidance to urban retail water suppliers in developing baseline and compliance water use. The Water Conservation Act was incorporated into Division 6 of the CWC commencing with §10608 of Part 2.55. The methodologies for developing baseline and compliance water use are established in *Methodologies for Calculating Baseline and Compliance Urban Per Capita Water, California Department of Water Resources Division of Statewide Integrated Water Management Water Use and Efficiency Branch*, March 2016 update (Methodologies; DWR, 2016)

The Water Conservation Act specifically calls for developing seven methodologies and a set of criteria for adjusting daily per capita water use at the time compliance is required (the 2015 and 2020 compliance years) under CWC §10608.20(h)(1):

CWC § 10608.20 (h) (1)

The department, through a public process and in consultation with the California Urban Water Conservation Council, shall develop technical methodologies and criteria for the consistent implementation of this part, including, but not limited to, both of the following:

- A. *Methodologies for calculating base daily per capita water use, baseline commercial industrial, and institutional water use, compliance daily per capital water use, gross water use, service area population, indoor residential water use, and landscaped area water use.*
- B. *Criteria for adjustments pursuant to subdivisions (d) and (e) of Section 10608.24.*

The CWC §10608.20 and 10608.28 allow water suppliers the choice of complying individually or regionally by mutual agreement with other water suppliers or regional agencies. The DWR has also developed a methodology for regional compliance. The following calculation methodologies have been developed and are described in Methodologies (DWR, 2016):

- Methodology 1: Gross Water Use
- Methodology 2: Service Area Population
- Methodology 3: Base Daily Per Capita Water Use
- Methodology 4: Compliance Daily Per Capita Water Use
- Methodology 5: Indoor Residential Use
- Methodology 6: Landscaped Area Water Use
- Methodology 7: Baseline Commercial, Industrial, and Institutional Water Use
- Methodology 8: Criteria for Adjustments to Compliance Daily Per Capita Water Use
- Methodology 9: Regional Compliance

Baselines and water use targets for the Westborough Water District (WWD or District) service area were presented in the 2010 Urban Water Management Plan (UWMP) in response to the Water Conservation Act. Per requirements of the DWR described in Section 5.4, the 2020 UWMP analyzes WWD's compliance with its 2020 water use target. Water use targets and 2020 compliance data are summarized in Tables 5-1 through 5-3. Detailed calculations are included in Appendix D.

5.1 Service Area Population

CWC § 10608.20 (e)

An urban retail water supplier shall include in its urban water management plan due in 2010 pursuant to Part 2.6 (commencing with Section 10610) the baseline daily per capita water use, urban water use target, interim urban water use target, and compliance daily per capita water use, along with the bases for determining those estimates, including references to supporting data.

CWC § 10608.20 (g)

An urban retail water supplier may update its 2020 urban water use target in its 2015 urban water management plan required pursuant to Part 2.6 (commencing with Section 10610).

Methodology 2 Service Area Population.

DWR will examine discrepancy between the actual population estimate and DOF's projections for 2010; if significant discrepancies are discovered, DWR may require some or all suppliers to update their baseline population estimates. (DWR, 2016)

WWD estimated its service area population for baseline periods spanning from 1996 through 2007 in the 2010 UWMP. Per the Methodologies, DWR examined the actual population estimates and the Department of Finance's projections for 2010, and required that water suppliers recalculate their baseline population for the 2015 UWMPs using 2000 and 2010 Census data if a water supplier did not use 2010 Census data for its baseline population calculations in the 2010 UWMP. WWD was subject to this requirement, as the full 2010 Census data set was not available until 2012, while WWD submitted its 2010 UWMP update in 2011. As a result, WWD modified its baseline and target gallons per capita per day (GPCD) values in its 2015 UWMP.

Per the Methodologies, this 2020 UWMP uses the DWR Population Tool to estimate service area population for the 2020 compliance year. The DWR Population Tool utilizes Census data, electronic maps of the water supplier's service area, and the number of service connections to calculate population for both census and non-census years. The resultant service area population estimates for the baseline periods and 2020 are shown in Table 5-1. The 2020 population for WWD service area is estimated to be 12,452. Outputs from the DWR Population Tool are included in Appendix E.

Table 5-1 SB X7-7 Service Area Population (SB X7-7 Table 3)

SB X7-7 Table 3: Service Area Population		
Year		Population
10 to 15 Year Baseline Population		
Year 1	1996	11,947
Year 2	1997	12,148
Year 3	1998	12,316
Year 4	1999	12,512
Year 5	2000	12,681
Year 6	2001	12,599
Year 7	2002	12,585
Year 8	2003	12,535
Year 9	2004	12,461
Year 10	2005	12,386
5 Year Baseline Population		
Year 1	2003	12,535
Year 2	2004	12,461
Year 3	2005	12,386
Year 4	2006	12,311
Year 5	2007	12,237
2020 Compliance Year Population		
2020		12,452
NOTES:		

5.2 Baseline Water Use

Water suppliers must define a 10- or 15-year base (or baseline) period for water use that is then used to develop their future target per capita water use. Water suppliers must also calculate water use over a 5-year baseline period and use that value to determine a minimum required reduction in water use by 2020. Utilizing a 15-year baseline period is only allowed for water suppliers that meet at least 10% of their 2008 measured retail water demand through recycled water; WWD does not meet this criterion and thus selected a 10-year baseline.

The 10-year baseline water use was calculated using gross per capita water usage data (calculated as total water entering WWD’s water distribution system, including uses by commercial and landscape, as well as water losses, divided by total population) for the 10-year period between 1 January 1996 and 31 December 2005. The 10-year baseline water use calculated in WWD’s 2010 UWMP was 76 GPCD. After correcting the baseline population, the 10-year base daily per capita water use increased to 84 GPCD. The 5-year baseline water use was calculated using per capita water usage data for the 5-year period between 1 January 2003 and 31 December 2007. The updated 5- and 10-year baseline water uses are shown in Table 5-2 in the following section and in Appendix D.

5.3 Water Use Targets

CWC § 10608.20 (b)

An urban retail water supplier shall adopt one of the following methods for determining its urban water use target pursuant to subdivision (a):

(1) Eighty percent of the urban retail water supplier's baseline per capita daily water use.

(2) The per capita daily water use that is estimated using the sum of the following performance standards:

(A) For indoor residential water use, 55 gallons per capita daily water use as a provisional standard. Upon completion of the department's 2016 report to the Legislature pursuant to Section 10608.42, this standard may be adjusted by the Legislature by statute.

(B) For landscape irrigated through dedicated or residential meters or connections, water efficiency equivalent to the standards of the Model Water Efficient Landscape Ordinance set forth in Chapter 2.7 (commencing with Section 490) of Division 2 of Title 23 of the California Code of Regulations, as in effect the later of the year of the landscape's installation or 1992. An urban retail water supplier using the approach specified in this subparagraph shall use satellite imagery, site visits, or other best available technology to develop an accurate estimate of landscaped areas.

(C) For commercial, industrial, and institutional uses, a 10-percent reduction in water use from the baseline commercial, industrial, and institutional water use by 2020.

(3) Ninety-five percent of the applicable state hydrologic region target, as set forth in the state's draft 20x2020 Water Conservation Plan (dated April 30, 2009). If the service area of an urban water supplier includes more than one hydrologic region, the supplier shall apportion its service area to each region based on population or area.

(4) A method that shall be identified and developed by the department, through a public process, and reported to the Legislature no later than December 31, 2010. The method developed by the department shall identify per capita targets that cumulatively result in a statewide 20-percent reduction in urban daily per capita water use by December 31, 2020. In developing urban daily per capita water use targets, the department shall do all of the following:

(A) Consider climatic differences within the state.

(B) Consider population density differences within the state.

(C) Provide flexibility to communities and regions in meeting the targets.

(D) Consider different levels of per capita water use according to plant water needs in different regions.

(E) Consider different levels of commercial, industrial, and institutional water use in different regions of the state.

(F) Avoid placing an undue hardship on communities that have implemented conservation measures or taken actions to keep per capita water use low.

CWC § 10608.22

Notwithstanding the method adopted by an urban retail water supplier pursuant to Section 10608.20, an urban retail water supplier's per capita daily water use reduction shall be no less than 5 percent of base daily per capita water use as defined in paragraph (3) of subdivision (b) of Section 10608.12. This section does not apply to an urban retail water supplier with a base daily per capita water use at or below 100 gallons per capita per day.

Water use targets were calculated in WWD's 2010 UWMP and were updated in the 2015 UWMP.

The Water Conservation Act requires that agencies calculate their 2020 water use targets (Targets) using one of the following four methods:

- Method 1: Eighty percent of the water supplier’s baseline per capita water use;
- Method 2: Per capita daily water use estimated using the sum of performance standards applied to indoor residential use, landscaped area water use, and commercial, industrial, and institutional uses;
- Method 3: Ninety-five percent of the applicable state hydrologic region target as stated in the State’s 20x2020 Water Conservation Plan, dated February 2010; or
- Method 4: Total savings subtracted from baseline water use. Savings include metering savings, residential savings, commercial, industrial, and institutional savings, and landscape and water loss savings.

The CWC §10608.20(b) directs that water suppliers must compare their actual water use in 2020 with their calculated Target to assess compliance. WWD’s 2020 Target was calculated by Method 3 at 124 GPCD, which is 95% of the 2020 Target for the San Francisco Bay Hydrologic Region (DWR, 2016). The 2015 Interim Target is calculated as 104 GPCD, which the midpoint between the 10-year baseline and the 2020 Target. Complete Target calculations are included in Appendix D.

The CWC §10608.22 requires a minimum allowable cutback in per capita water consumption for all urban water suppliers, except those that have a base daily per capita water use at or below 100 GPCD. The District is exempt from this requirement as its 10-year base daily per capita water use was 84 GPCD.

Table 5-2 Baselines and Targets Summary (DWR Table 5-1)

Baseline Period	Start Year	End Year	Average Baseline GPCD	Confirmed 2020 Target GPCD
10-15 year	1996	2005	84	124
5 Year	2003	2007	88	
NOTES:				

5.4 2020 Target Compliance

CWC § 10608.24 (b)

Each urban retail water supplier shall meet its urban water use target by December 31, 2020.

CWC § 10608.24 (d)

(1) When determining compliance daily per capita water use, an urban retail water supplier may consider the following factors:

(A) Differences in evapotranspiration and rainfall in the baseline period compared to the compliance reporting period.

(B) Substantial changes to commercial or industrial water use resulting from increased business output and economic development that have occurred during the reporting period.

(C) Substantial changes to institutional water use resulting from fire suppression services or other extraordinary events, or from new or expanded operations, that have occurred during the reporting period.

(2) If the urban retail water supplier elects to adjust its estimate of compliance daily per capita water use due to one or more of the factors described in paragraph (1), it shall provide the basis for, and data supporting, the adjustment in the report required by Section 10608.40.

CWC § 10608.40

Urban water retail suppliers shall report to the department on their progress in meeting their urban water use targets as part of their urban water management plans submitted pursuant to Section 10631. The data shall be reported using a standardized form developed pursuant to Section 10608.52.

The CWC §10608.24 (b) directs that water suppliers must calculate their actual water use in 2020 to determine whether or not they have met their 2020 Target. Per the Methodologies (DWR, 2016), there are several allowable adjustments that can be made to a supplier's 2020 per capita water use calculations as part of evaluating target compliance. However, no adjustments were made to WWD's 2020 per capita water use calculations.

As above, in 2020, actual water demand within WWD's service area was 329 MG and the service area population was 12,452. Therefore, the calculated per capita water use in 2020 was 72 GPCD, approximately 42% of WWD's 2020 Target of 124 GPCD (Table 5-3 and Table 5-4). Therefore, WWD is in compliance with its 2020 Target.

Table 5-3 2020 Compliance (DWR Table 5-2)

2020 GPCD			2020 Confirmed Target GPCD	Did Supplier Achieve Targeted Reduction for 2020?
Actual 2020 GPCD	2020 TOTAL Adjustments	Adjusted 2020 GPCD (Adjusted if applicable)		
72	0	72	124	Yes
NOTES:				

Table 5-4 Current and Historical Potable Water Demand and Population

Year	Potable Water Demand	Service Area Population	Per Capita Potable Water Use (GPCD)
2011	313	12,358	69
2012	321	12,389	71
2013	336	12,420	74
2014	289	12,450	64
2015	302	12,481	66
2016	292	13,028	61
2017	267	12,864	57
2018	287	12,755	62
2019	284	12,613	62
2020	329	12,452	72
NOTES: (a) Unless otherwise noted, volumes are in units of MG. (b) Detailed historical and current water demand data from 2016 through 2020 are documented in Table 4-1. Demands are based on purchases from SFPUC, on a fiscal year basis. (c) Service area population from 2011 through 2015 are estimated from Westborough Water District's 2015 UWMP. Service area population data from 2016 through 2020 are estimated from the DWR Population Tool by interpolating persons-per-connection for 2015 and 2020. (d) Per capita potable water use is calculated by dividing the total annual potable water demand by the service area population and the number of days in a year.			

Chart 5-4A Current and Historical Water Demand and Population

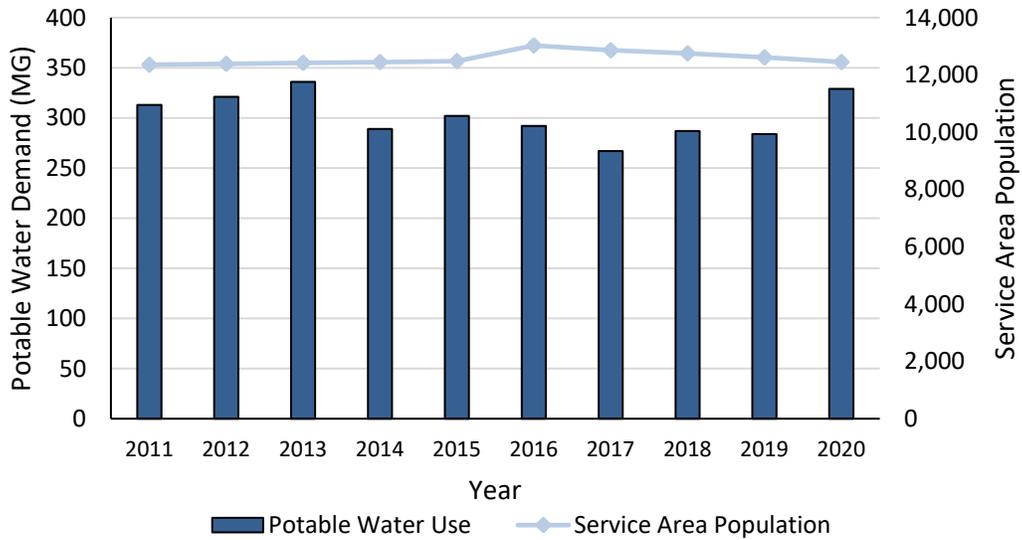
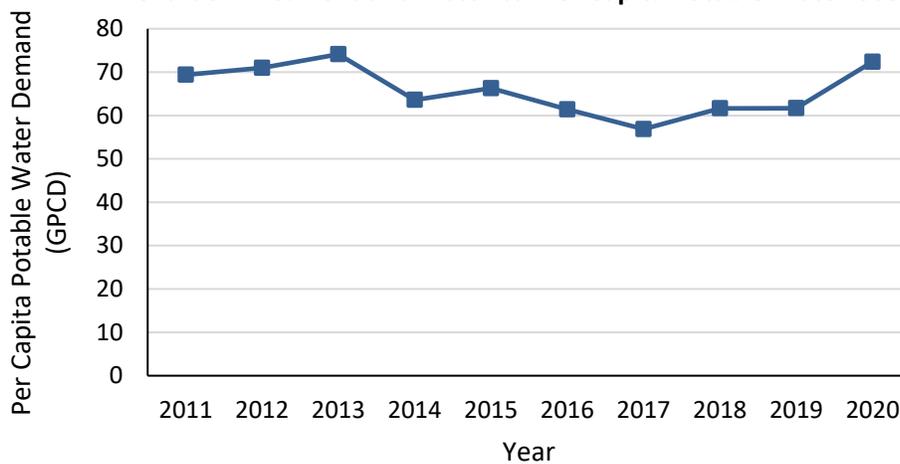


Chart 5-4B Current and Historical Per Capita Potable Water Use



6. WATER SUPPLY CHARACTERIZATION

CWC § 10631 (b) *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a).

This chapter describes Westborough Water District’s (WWD’s or District’s) existing and planned sources of water supply, as well as an estimate of water-related energy consumption. The District’s sole source of water supply is purchased water from the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS).

To maintain consistency with the Urban Water Management Plans (UWMPs or Plans) prepared by the SFPUC and the other Bay Area Water Supply and Conservation Agency (BAWSCA) member agencies, much of the language describing the SFPUC wholesale water supply in the following sections is common language provided by BAWSCA, in coordination with the SFPUC.

6.1 Purchased or Imported Water

This section describes the sources of wholesale water provided by SFPUC, and the process for allocating water between SFPUC, BAWSCA, and wholesale customers.

6.1.1 Description of SFPUC RWS

Approximately 85% of the water supply to the SFPUC RWS originates in the Hetch Hetchy watershed, located in Yosemite National Park, and flows down the Tuolumne River into the Hetch Hetchy Reservoir. Water from the Hetch Hetchy watershed is managed through the Hetch Hetchy Water and Power Project. The remaining 15% of the water supply to the SFPUC RWS originates locally in the Alameda and Peninsula watersheds and is stored in six different reservoirs in Alameda and San Mateo Counties. Details of the various components of the SFPUC RWS are provided below and are shown on Figure 6-1. Information regarding the Hetch Hetchy, Alameda, and Peninsula water systems is sourced from the SFPUC’s 2020 UWMP and is provided verbatim below.

6.1.1.1 Water Distribution

The RWS, shown in [Figure 6-1], consists of more than 280 miles of pipelines, 60 miles of tunnels, 11 reservoirs, five pump stations, and two water treatment plants. It includes the Hetch Hetchy Project and the Bay Area water system facilities. The Hetch Hetchy Project is generally composed of the reservoirs, hydroelectric generation and transmission facilities, and water transmission facilities from the Hetch Hetchy Valley west to the Alameda East Portal of the Coast Range Tunnel in Sunol Valley. Water system components of the Hetch Hetchy Project are also referred to as the Hetch Hetchy System. The local Bay Area water system is comprised of two parts—the Alameda System and the Peninsula System—generally consisting of the facilities west of the Alameda East Portal of the Coast Range Tunnel, including the 63,000-acre Alameda and Peninsula watersheds, storage reservoirs, two water treatment plants, and the distribution system that delivers water to both retail and wholesale customers.

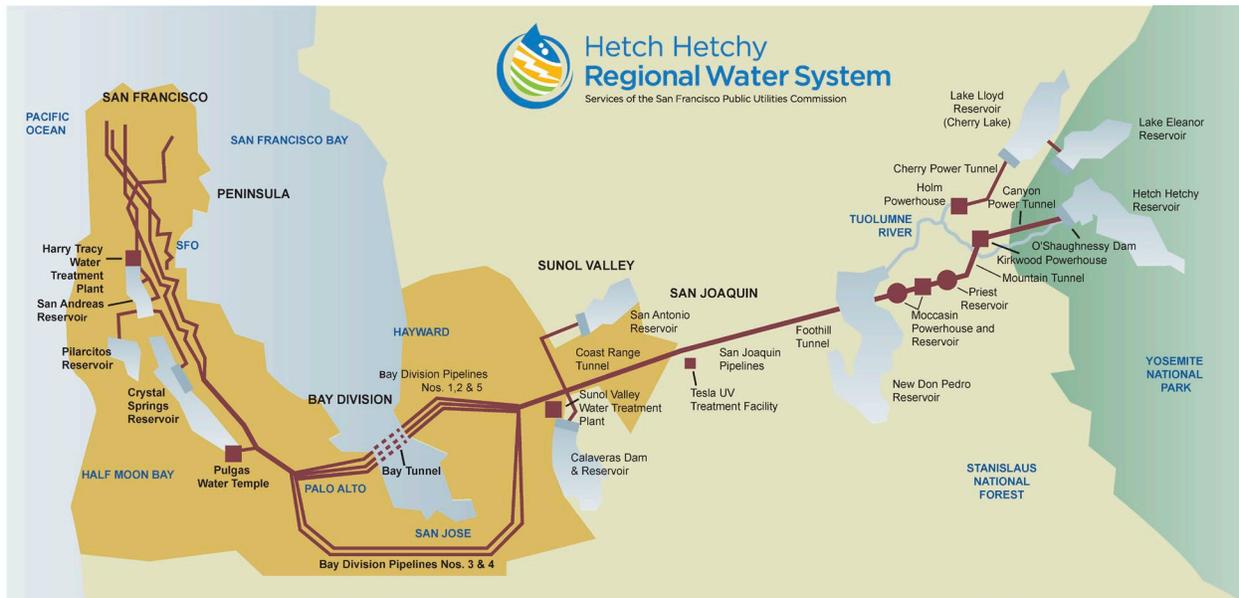


Figure 6-1 Regional Water System

The Hetch Hetchy, Alameda, and Peninsula Systems are described in more detail below.

- **Hetch Hetchy System:** In the Hetch Hetchy System, water is diverted from Hetch Hetchy Reservoir into a series of tunnels and aqueducts from the Sierra Nevada to the San Joaquin Pipelines that cross the San Joaquin Valley to the Coast Range Tunnel, which connects to the Alameda System at the Alameda East Portal. Hetch Hetchy System water is disinfected at the Tesla Treatment Facility.
- **Alameda System:** The Alameda System includes two reservoirs, San Antonio Reservoir and Calaveras Reservoir, which collect water from the San Antonio Creek, Upper Alameda Creek, and Arroyo Hondo watersheds in Alameda County. San Antonio Reservoir also receives water from the Hetch Hetchy System. Conveyance facilities in the Alameda System connect the Hetch Hetchy System and Alameda water sources to the Peninsula System. The BDPLs cross the South Bay to the Peninsula System delivering water to customers along the pipeline route. The Sunol Valley Water Treatment Plant (SVWTP) filters and disinfects water supplied from San Antonio Reservoir and Calaveras Reservoir.
- **Peninsula System:** The Peninsula System includes conveyance facilities connecting the BDPLs to the in-City distribution system and to other customers on the Peninsula. Two reservoirs, Crystal Springs Reservoir and San Andreas Reservoir, collect runoff from the San Mateo Creek watershed. Crystal Springs Reservoir also receives water from the Hetch Hetchy System. A third reservoir, Pilarcitos Reservoir, collects runoff from the Pilarcitos Creek watershed and directly serves one of the Wholesale Customers, the Coastside County Water District (which includes the City of Half Moon Bay), along with delivering water to Crystal Springs and San Andreas Reservoirs. The Harry Tracy Water

Treatment Plant (HTWTP) filters and disinfects water supplied from Crystal Springs Reservoir and San Andreas Reservoir before it is delivered to customers on the Peninsula and the in-City distribution system.

6.1.1.2 Water Treatment

The Hetch Hetchy Reservoir is the largest unfiltered water supply on the West Coast, and one of only a few large unfiltered municipal water supplies in the nation. The water originates from well-protected wilderness areas in Yosemite National Park, which flows down the Tuolumne River to Hetch Hetchy Reservoir. This water meets or exceeds all federal and State criteria for watershed protection. Water from Hetch Hetchy Reservoir is protected in pipes and tunnels as it is conveyed to the Bay Area, and requires pH adjustment to control pipeline corrosion and disinfection for bacteria control. Based on the SFPUC's disinfection treatment practice, extensive bacteriological quality monitoring, and high operational standards, the U.S. Environmental Protection Agency (USEPA) and the SWRCB Division of Drinking Water (DDW) determined that the Hetch Hetchy water source meets federal and State drinking water quality requirements without the need for filtration.

A new USEPA regulation took effect in 2012 requiring secondary disinfection for all unfiltered drinking water systems to control the waterborne parasite cryptosporidium. To comply with this regulation, the SFPUC completed construction of a new ultraviolet (UV) treatment facility in 2011. The Tesla Treatment Facility is a key component of the Water System Improvement Program (WSIP) and enhances the high-quality water from the RWS. The facility has a capacity of 315 mgd, making it the third largest UV drinking water disinfection facility in the U.S.

All water derived from sources other than Hetch Hetchy Reservoir is treated at one of two treatment plants: the SVWTP or the HTWTP. The SVWTP primarily treats water from the Alameda System reservoirs and has both a peak capacity and sustainable capacity of 160 mgd. Treatment processes include coagulation, flocculation, sedimentation, filtration, disinfection, fluoridation, corrosion control treatment, and chloramination. Fluoridation, chloramination, and corrosion control treatment can also be provided for the combined Hetch Hetchy System and SVWTP water at the Sunol Valley Chloramination Facility. The HTWTP treats water from the Peninsula System reservoirs and has a peak capacity of 180 mgd and a sustainable capacity of 140 mgd. Treatment processes include ozonation, coagulation, flocculation, filtration, disinfection, fluoridation, corrosion control treatment, and chloramination. Major upgrades to the SVWTP were completed in 2013 and to the HTWTP in 2015.

6.1.1.3 Water Storage

The majority of the water delivered by the SFPUC is supplied by runoff from the upper Tuolumne River watershed on the western slope of the central Sierra Nevada. Three major reservoirs collect runoff: Hetch Hetchy Reservoir, Lake Lloyd (a.k.a., Cherry Lake), and Lake Eleanor. A "water bank" in Don Pedro Reservoir is also integrated into

system operations.¹³ Don Pedro Reservoir, which is jointly owned and operated by Modesto Irrigation District and Turlock Irrigation District (the Districts), is located on the Tuolumne River downstream of the Hetch Hetchy System.

As a by-product of water delivery and water supply management, hydroelectric power is generated by the Hetch Hetchy Water and Power System. Water stored in Hetch Hetchy Reservoir is used for hydroelectric generation and also satisfies instream flow requirements when released downstream. Normally, only Hetch Hetchy Reservoir water supplies are exported to the Bay Area, while releases from Lake Eleanor and Lake Lloyd are used to satisfy instream flow requirements, satisfy Raker Act entitlements to the Districts downstream, and produce hydroelectric power. The Hetch Hetchy Water and Power System includes three major hydroelectric powerhouses along the Tuolumne River—Holm, Kirkwood, and Moccasin—that have a collective generating capacity of nearly 400 megawatts.

Downstream of the Hetch Hetchy System, the SFPUC utilizes local watersheds in the Bay Area. Crystal Springs, San Andreas, and Pilarcitos Reservoirs, located in San Mateo County, capture local runoff in the Peninsula watershed, and Calaveras and San Antonio Reservoirs, located in Alameda County, capture local runoff in the Alameda watershed. In addition to capturing local runoff, San Andreas, San Antonio, and Crystal Springs Reservoirs also provide storage for water from the Hetch Hetchy System and, along with Calaveras Reservoir, are an important water supply in the event of an interruption to Hetch Hetchy System deliveries.

Calaveras Reservoir had been operating in recent years at one-third of its capacity due to restrictions imposed by the DWR Division of Safety of Dams (DSOD). The Calaveras Dam Replacement Project, which took place from 2011 to 2019, involved the construction of a new dam downstream of the existing dam. The SFPUC began impounding water behind the new dam in the winter of 2018/2019 and continued the initial fill of the reservoir during the 2019/2020 winter season.

Calaveras Reservoir had been operating in recent years at one-third of its capacity due to restrictions imposed by the DWR Division of Safety of Dams (DSOD). The Calaveras Dam Replacement Project, which took place from 2011 to 2019, involved the construction of a new dam downstream of the existing dam. The SFPUC began impounding water behind the new dam in the winter of 2018/2019 and continued the initial fill of the reservoir during the 2019/2020 winter season.

¹³ The Turlock Irrigation District and Modesto Irrigation District have senior water rights to the City for the Tuolumne River water and are provided the first increment of flow in the Upper Tuolumne River watershed according to the apportionment set forth in the Raker Act of 1913 (38 Stat. 242). The water bank at Don Pedro Reservoir provides a credit and debit system, which allows the City to divert water upstream while meeting its obligations to the Turlock Irrigation District and Modesto Irrigation District. Through this mechanism, the SFPUC may pre-deliver the Turlock Irrigation District's and Modesto Irrigation District's entitlements and credit the water bank so that at other times the SFPUC may retain water upstream while the Turlock Irrigation District and Modesto Irrigation District debit the water bank.

Regional Water System Storage Capacity

Reservoir	Storage	
	Acre-Foot (AF)	Billions of Gallons (BG)
Up-Country ^a		
Hetch Hetchy	360,360	117.4
Lake Lloyd ^b	273,300	89.1
Lake Eleanor	27,100	8.8
Subtotal Up-Country	660,760	215.3
Local		
Calaveras (East Bay) ^c	96,800	31.5
San Antonio (East Bay)	50,500	16.5
Crystal Springs (Peninsula) ^d	69,300	22.6
San Andreas (Peninsula)	19,000	6.2
Pilarcitos (Peninsula)	3,100	1.0
Subtotal Local	238,700	77.8
Total Regional Water System^e	899,460	293.1

- a Three other regulating reservoirs are also part of the RWS: Early Intake, Priest, and Moccasin Reservoirs.
- b Storage capacity shown includes flashboards, which are structures placed in a spillway to increase the capacity of a reservoir.
- c Calaveras Reservoir was constructed with a storage capacity of 96,800 AF. Since December 2001, in response to safety concerns about the seismic stability of the dam and a directive from the Division of Safety of Dams (DSOD), the SFPUC held the maximum water level at approximately 37,800 AF (roughly 40% of its maximum capacity). The construction of a new replacement dam downstream was completed in 2019 to restore the dam's full storage capacity and the dam was continuing to be filled over the 2019/2020 winter season.
- d Crystal Springs Reservoir has a maximum storage capacity of 22.6 BG (at 291.8 feet). Based on permit conditions, the reservoir is currently operated at 287.8 feet (4 feet below capacity).
- e This includes 63,700 AF in dead storage (i.e., the volume in a reservoir below the lowest controllable level). In addition, the SFPUC may draw against a credit of up to 570,000 AF in storage in a water bank account in Don Pedro Reservoir, for total storage for planning purposes of 1,469,460 AF.

6.1.2 Individual Supply Guarantees

San Francisco has a perpetual commitment (Supply Assurance) to deliver 184 mgd to the 24 permanent Wholesale Customers collectively. San Jose and Santa Clara are not included in the Supply Assurance commitment and each has temporary and interruptible water supply contracts with San Francisco. The Supply Assurance is allocated among the 24 permanent Wholesale Customers through Individual Supply Guarantees (ISG), which represent each Wholesale Customer's allocation of the 184 mgd Supply Assurance.

The District's Individual Supply Guarantee (ISG) is 1.32 million gallons per day (MGD), or approximately 482 million gallons (MG) per year. Between 2016 and 2020, the District purchased between 56% and 68% of its ISG (see Section 6.9).

6.1.3 2028 SFPUC Decisions (formerly 2018 SFPUC Decisions)

Information regarding the 2028 SFPUC Decisions (formerly 2018 SFPUC Decision) was provided by BAWSCA in coordination with SFPUC and is provided verbatim below.

In the 2009 WSA, the SFPUC committed to make three decisions before 2018 that affect water supply development:

- Whether or not to make the cities of San Jose and Santa Clara permanent customers,
- Whether or not to supply the additional unmet supply needs of the Wholesale Customers beyond 2018, and
- Whether or not to increase the wholesale customer Supply Assurance above 184 mgd.

Events since 2009 made it difficult for the SFPUC to conduct the necessary water supply planning and CEQA analysis required to make these three decisions before 2018. Therefore, in the 2018 Amended and Restated WSA, the decisions were deferred for 10 years to 2028.

Additionally, there have been recent changes to instream flow requirements and customer demand projections that have affected water supply planning beyond 2018. As a result, the SFPUC has established an Alternative Water Supply Planning program to evaluate several regional and local water supply options. Through this program, the SFPUC will conduct feasibility studies and develop an Alternative Water Supply Plan by July 2023 to support the continued development of water supplies to meet future needs.

6.2 Groundwater

CWC § 10631

(b) (4) If groundwater is identified as an existing or planned source of water available to the supplier, all of the following information:

(A) The current version of any groundwater sustainability plan or alternative adopted pursuant to Part 2.74 (commencing with Section 10720), any groundwater management plan adopted by the urban water supplier, including plans adopted pursuant to Part 2.75 (commencing with Section 10750), or any other specific authorization for groundwater management for basins underlying the urban water supplier’s service area.

(B) A description of any groundwater basin or basins from which the urban water supplier pumps groundwater. For basins that a court or the board has adjudicated the rights to pump groundwater, a copy of the order or decree adopted by the court or the board and a description of the amount of groundwater the urban water supplier has the legal right to pump under the order or decree. For a basin that has not been adjudicated, information as to whether the department has identified the basin as a high- or medium-priority basin in the most current official departmental bulletin that characterizes the condition of the groundwater basin, and a detailed description of the efforts being undertaken by the urban water supplier to coordinate with groundwater sustainability agencies or groundwater management agencies listed in subdivision (c) of Section 10723 to maintain or achieve sustainable groundwater conditions in accordance with a groundwater sustainability plan or alternative adopted pursuant to Part 2.74 (commencing with Section 10720).

(C) A detailed description and analysis of the location, amount, and sufficiency of groundwater pumped by the urban water supplier for the past five years. The description and analysis shall be based on information that is reasonably available, including, but not limited to, historic use records.

To date, the District has not utilized groundwater as a potable water source (i.e., as described above, the sole source of the District’s potable water has been wholesale water supplied by the SFPUC RWS) and does not expect to utilize groundwater as a regular potable water sources in the future. Therefore, as indicated in Table 6-1, the District has not completed the California Department of Water Resources (DWR) Table 6-1.

Table 6-1 Groundwater Volume Pumped (DWR Table 6-1)

X	Supplier does not pump groundwater. The supplier will not complete the table below.					
	All or part of the groundwater described below is desalinated.					
Groundwater Type	Location or Basin Name	2016	2017	2018	2019	2020
TOTAL						
NOTES:						

6.3 Surface Water

Water that is self-supplied to agencies from streams, lakes and reservoirs is considered a surface water supply. Although the District's potable water supply is originally derived from surface water, it is categorized as "purchased" water since the water is obtained from the SFPUC RWS. The District does not currently, nor does it plan to in the future, use self-supplied surface water as part of its water supply portfolio.

6.4 Stormwater

The District does not currently, nor does it plan to in the future, use diverted stormwater as part of its water supply portfolio.

6.5 Wastewater and Recycled Water

CWC § 10633

The plan shall provide, to the extent available, information on recycled water and its potential for use as a water source in the service area of the urban water supplier. The preparation of the plan shall be coordinated with local water, wastewater, groundwater, and planning agencies that operate within the supplier's service area.

Recycling water involves treating wastewater to an acceptable level such that it can be reused for irrigation, cooling, and other non-potable applications. A key benefit of water recycling is its potential to offset the use of potable supplies. The regulatory requirements for recycled water are defined in the California Code of Regulations, Title 22, Article 3 (Title 22) and differ for different uses (e.g., irrigation for food crops, landscape, and recreation). Because recycled water is treated wastewater, its availability is closely linked to the location and treatment capability of the wastewater treatment plant that receives and treats wastewater from a water supplier's service area.

The District does not currently use recycled water and does not have plans to use recycled water in the future. The following section describes wastewater collection and treatment for the District service area.

6.5.1 Wastewater Collection, Treatment, and Disposal

CWC § 10633 (a)

A description of the wastewater collection and treatment systems in the supplier's service area, including a quantification of the amount of wastewater collected and treated and the methods of wastewater disposal.

CWC § 10633 (b)

A description of the quantity of treated wastewater that meets recycled water standards, is being discharged, and is otherwise available for use in a recycled water project.

The District operates and maintains the sewage collection system that serves all of its customers. The collected sewage is delivered to the North San Mateo County Sanitation District (Sanitation District), a subsidiary of the City of Daly City. The Sanitation District operates a wastewater treatment plant in Daly

City at 153 Lake Merced Boulevard. Table 6-2 summarizes the volume of wastewater collected within the District service area in 2020.

The Daly City wastewater treatment plant has a permitted capacity of 8.0 MGD (dry weather flows) and a design capacity of 10.3 MGD. It serves the City of Daly City and portions of South San Francisco, including the District's service area. The plant provides secondary treatment and discharges to the Pacific Ocean through an ocean outfall pipe. Wastewater collected from the District's service area is treated and disposed of outside of the District service area, as indicated in Table 6-3.

A portion of the wastewater treatment plant's secondary effluent is diverted to a tertiary treatment plant that was completed in 2004. This plant provides reclaimed wastewater for irrigation use in the City of Daily City and for in-plant use.

The District is at the opposite end of the Sanitary District's collection system, more than 4.5 miles from the wastewater treatment plant, and at a higher elevation. Although there are likely some potential recycled water application sites in the District service area, they have not been inventoried or investigated because it is not currently feasible to transport the recycled water from the wastewater treatment plant to the District's service area. At this time, the District has concluded that there are no sources of recycled water that are likely to become available within the District's service area in the foreseeable future.

Table 6-2 Wastewater Collected Within Area in 2020 (DWR Table 6-2)

There is no wastewater collection system. The supplier will not complete the table below.						
100	Percentage of 2020 service area covered by wastewater collection system <i>(optional)</i>					
100	Percentage of 2020 service area population covered by wastewater collection system <i>(optional)</i>					
Wastewater Collection			Recipient of Collected Wastewater			
Name of Wastewater Collection Agency	Wastewater Volume Metered or Estimated?	Volume of Wastewater Collected from UWMP Service Area 2020	Name of Wastewater Treatment Agency Receiving Collected Wastewater	Treatment Plant Name	Is WWTP Located Within UWMP Area?	Is WWTP Operation Contracted to a Third Party? <i>(optional)</i>
Westborough Water District	Estimated	222	North San Mateo County Sanitation District	Daly City Wastewater Treatment Plant	No	No
Total Wastewater Collected from Service Area in 2020:		222				
NOTES: (a) Volumes are in units of MG. (b) Total collected wastewater was estimated as the lowest residential and CII monthly water use in 2020.						

Table 6-3 Wastewater Treatment and Discharge Within Service Area in 2020 (DWR Table 6-3)

X	No wastewater is treated or disposed of within the UWMP service area. The supplier will not complete the table below.										
Wastewater Treatment Plant Name	Discharge Location Name or Identifier	Discharge Location Description	Wastewater Discharge ID Number <i>(optional)</i>	Method of Disposal	Does This Plant Treat Wastewater Generated Outside the Service Area?	Treatment Level	2020 volumes				
							Wastewater Treated	Discharged Treated Wastewater	Recycled Within Service Area	Recycled Outside of Service Area	Instream Flow Permit Requirement
						Total					
NOTES:											

6.5.2 Current and Projected Uses of Recycled Water

CWC § 10633 (c)

A description of the recycled water currently being used in the supplier's service area, including, but not limited to, the type, place, and quantity of use.

CWC § 10633 (d)

A description and quantification of the potential uses of recycled water, including, but not limited to, agricultural irrigation, landscape irrigation, wildlife habitat enhancement, wetlands, industrial reuse, groundwater recharge, indirect potable reuse, and other appropriate uses, and a determination with regard to the technical and economic feasibility of serving those uses.

CWC § 10633 (e)

The projected use of recycled water within the supplier's service area at the end of 5, 10, 15, and 20 years.

As indicated in Table 6-4, there is no current or projected future recycled water use within the District service area.

Table 6-4 Current and Projected Recycled Water Direct Beneficial Uses Within Service Area (DWR Table 6-4)

X	Recycled water is not used and is not planned for use within the service area of the supplier. The supplier will not complete the table below.									
Name of Supplier Producing (Treating) the Recycled Water:										
Name of Supplier Operating the Recycled Water Distribution System:										
Supplemental Water Added in 2020 (volume)										
Source of 2020 Supplemental Water										
Beneficial Use Type	Potential Beneficial Uses of Recycled Water (Describe)	Amount of Potential Uses of Recycled Water (Quantity)	General Description of 2020 Uses	Level of Treatment	2020	2025	2030	2035	2040	2045
				Total:						
2020 Internal Reuse										
NOTES:										

6.5.3 Comparison of Previously Projected Use and Actual Use

CWC § 10633 (e)

A description of the actual use of recycled water in comparison to uses previously projected pursuant to this subdivision.

Currently there is no recycled water use in the District service area and there were no recycled water use projections made for 2015 in previous WWD UWMPs, as indicated in Table 6-5.

Table 6-5 2015 UWMP Recycled Water Use Projection Compared to 2020 Actual (DWR Table 6-5)

X	Recycled water was not used in 2015 nor projected for use in 2020. The supplier will not complete the table below.		
Beneficial Use Type	2015 Projection for 2020	2020 Actual Use	
Total			
NOTES:			

6.5.4 Promoting Recycled Water Use

CWC § 10633 (e-g)

(e) The projected use of recycled water within the supplier’s service area at the end of 5, 10, 15, and 20 years and a description of the actual use of recycled water in comparison to uses previously projected pursuant to this subdivision.

(f) A description of actions, including financial incentives, which may be taken to encourage the use of recycled water, and the projected results of these actions in terms of acre-feet of recycled water used per year.

(g) A plan for optimizing the use of recycled water in the supplier’s service area, including actions to facilitate the installation of dual distribution systems, to promote recirculating uses, to facilitate the increased use of treated wastewater that meets recycled water standards, and to overcome any obstacles to achieving that increased use.

Currently there are no financial or other incentives to District customers to encourage use of recycled water, as recycled water is not available within the District’s service area, as indicated in Table 6-6. If and when recycled water becomes available within the District’s service area in the future, appropriate financial incentives would be considered to encourage recycled water use.

Table 6-6 Methods to Expand Future Recycled Water Use (DWR Table 6-6)

X	Supplier does not plan to expand recycled water use in the future. Supplier will not complete the table below but will provide narrative explanation.		
	Provide page location of narrative in UWMP		
Name of Action	Description	Planned Implementation Year	Expected Increase in Recycled Water Use
Total			
NOTES:			

6.6 Desalinated Water

CWC § 10631 (g) A plan shall be adopted in accordance with this chapter and shall do all of the following:

Describe the opportunities for development of desalinated water, including, but not limited to, ocean water, brackish water, and groundwater, as a long-term supply.

Opportunities to develop desalinated water supplies from ocean water, brackish surface, and brackish groundwater were investigated by BAWSCA as part of Phase II of its Long-Term Reliable Water Supply Strategy (Strategy, see Section 7.1.1). According to BAWSCA, there are high costs and intensive permitting requirements associated with desalination. However, it does potentially provide a substantial yield given the limited options for generating significant new water supplies for the region. SFPUC is also exploring desalination as part of its Alternative Water Supply Planning (AWSP) Program (see Section 7.1.1). Aside from its support to date for the development of the AWSP, the District does not anticipate opportunities for development of desalinated water supplies within the planning horizon of this UWMP.

6.7 Water Exchanges and Transfers

CWC § 10631 (c) A plan shall be adopted in accordance with this chapter and shall do all of the following:

Describe the opportunities for exchanges or transfers of water on a short-term or long-term basis.

The District has interties with the adjoining water systems operated by North Coast County Water District (NCCWD) and the City of Daly City. WWD shares a water storage tank with NCCWD and water from the SFPUC RWS is routinely exchanged between the District and NCCWD in the course of operating this storage tank. The interties and exchanges with these adjoining purveyors are neither a current or planned source of water supply for WWD. The interconnection with the NCCWD is used to manage existing supplies, while both the NCCWD and Daly City interconnections provide potential emergency backup sources of water.

There are other potential transfer and exchange opportunities within and outside of the SFPUC RWS. WWD does not presently anticipate the need for water right transfers during normal year conditions. However, should that condition change in the future, it is possible that WWD could purchase water from another agency or entity either within or outside of the SFPUC RWS.

Within the SFPUC RWS, it is possible to transfer water entitlements and/or banked water among agencies. The Water Shortage Allocation Plan (WSAP) adopted by all BAWSCA agencies and the SFPUC provides the basis for voluntary transfers of water among BAWSCA agencies during periods when mandatory rationing is in effect on the SFPUC RWS (see Section 7.1.1). Some BAWSCA agencies have the capacity to rely on groundwater or other sources during dry years and thus may be willing to transfer a portion of their wholesale water entitlement to other BAWSCA agencies in need of supply above their allocations.

Securing water from willing sellers outside the SFPUC RWS is a more complex process than transfers within the RWS, which requires both a contract with the seller agency and approval by the SFPUC. BAWSCA has the authority to plan for and acquire supplemental water supplies and continues to evaluate the feasibility of water transfers as part of its implementation of the Strategy (see Section 7.1.1).

6.8 Potential Water Supply Projects and Programs

CWC § 10631 A plan shall be adopted in accordance with this chapter and shall do all of the following:

(b) (3) For any planned sources of water supply, a description of the measures that are being undertaken to acquire and develop those water supplies.

(f) Include a description of all water supply projects and water supply programs that may be undertaken by the urban water supplier to meet the total projected water use, as established pursuant to subdivision (a) of Section 10635. The urban water supplier shall include a detailed description of expected future projects and programs that the urban water supplier may implement to increase the amount of the water supply available to the urban water supplier in normal and single-dry water years and for a period of drought lasting five consecutive water years. The description shall identify specific projects and include a description of the increase in water supply that is expected to be available from each project. The description shall include an estimate with regard to the implementation timeline for each project or program.

WWD's wholesaler SFPUC has been implementing its Water System Improvement Plan (WSIP) since it was adopted in 2008. The WSIP includes several water supply projects to address the Level of Service (LOS) Goals and Objective established in the WSIP and updated in February 2020. SFPUC has also developed an AWSP Program to explore other projects that would increase overall water supply resiliency. These programs and future water supply projects are described in Section 7.1.3.5. Currently, the District does not have plans for independent water supply projects or programs aside from its support for SFPUC's WSIP and AWSP. The effects of these SFPUC projects on WWD's long-term water supply are not all quantifiable at this point in time, therefore only narrative descriptions are provided above, as indicated in Table 6-7.

Table 6-7 Expected Future Water Supply Projects or Programs (DWR Table 6-7)

X	No expected future water supply projects or programs that provide a quantifiable increase to the agency's water supply. Supplier will not complete the table below.					
	Some or all of the supplier's future water supply projects or programs are not compatible with this table and are described in a narrative format.					
	Provide page location of narrative in the UWMP					
Name of Future Projects or Programs	Joint Project with other suppliers?		Description (if needed)	Planned Implementation Year	Planned for Use in Year Type	Expected Increase in Water Supply to Supplier
	Y/N	If Yes, Supplier Name				
NOTES:						

6.9 Summary of Existing and Planned Sources of Water

- CWC § 10631 (b)** Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a).
- CWC § 10631 (b) (4) (D)** A detailed description and analysis of the amount and location of groundwater that is projected to be pumped by the urban water supplier. The description and analysis shall be based on information that is reasonably available, including, but not limited to, historic use records.

The District purchases potable water from the SFPUC RWS to meet all of the water demands within the District's service area. The District purchased approximately 329 MG in 2020 from the SFPUC RWS. WWD's water supplies in 2020 are summarized in Table 6-8.

The District plans to continue to purchase wholesale water from the SFPUC RWS and does not anticipate developing additional long-term water supplies from other sources in the near future. Water supplies from the SFPUC RWS through 2045 are projected to be equivalent to WWD's ISG of 482 MG. The District's ISG is WWD's contractual entitlement to SFPUC wholesale water, which survives in perpetuity. WWD's total water supply projections are shown in Table 6-9 in five-year increments through 2045.

Table 6-8 Water Supplies - Actual (DWR Table 6-8)

Water Supply	Additional Detail on Water Supply	Actual Volume					Water Quality	Total Right or Safe Yield (optional)
		2016	2017	2018	2019	2020		
Purchased or Imported Water	SFPUC RWS	292	267	287	284	329	Drinking Water	482
Total		292	267	287	284	329		482

NOTES:
 (a) Volumes are in units of MG.
 (b) Total water demand was calculated from the volume of water delivered from SFPUC. A detailed account of water use by sector can be found in Table 4-1.

Table 6-9 Water Supplies - Projected (DWR Table 6-9)

Water Supply	Additional Detail on Water Supply	Projected Water Supply									
		2025		2030		2035		2040		2045	
		Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)
Purchased or Imported Water	SFPUC RWS	482		482		482		482		482	
Total		482		482		482		482		482	

NOTES:
 (a) Volumes are in units of MG.
 (b) Water supplies from the SFPUC RWS through 2045 are projected to be equivalent to WWD's ISG of 482 MG.

6.10 Special Conditions

CWC § 10635(b)

(4) Considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.

6.10.1 Climate Change Effects

Information regarding the impacts of climate change to the SFPUC RWS supply was provided by BAWSCA in coordination with SFPUC and is provided verbatim below:

The issue of climate change has become an important factor in water resources planning in California, and is frequently considered in urban water management planning processes, though the extent and precise effects of climate change remain uncertain. There is convincing evidence that increasing concentrations of greenhouse gasses have caused and will continue to cause a rise in temperatures around the world, which will result in a wide range of changes in climate patterns. Moreover, observational data show that a warming trend occurred during the latter part of the 20th century and virtually all projections indicate this will continue through the 21st century. These changes will have a direct effect on water resources in California, and numerous studies have been conducted to determine the potential impacts to water resources. Based on these studies, climate change could result in the following types of water resource impacts, including impacts on the watersheds in the Bay Area:

- Reductions in the average annual snowpack due to a rise in the snowline and a shallower snowpack in the low and medium elevation zones, such as in the Tuolumne River basin, and a shift in snowmelt runoff to earlier in the year;
- Changes in the timing, annual average, intensity and variability of precipitation, and an increased amount of precipitation falling as rain rather than snow;
- Long-term changes in watershed vegetation and increased incidence of wildfires that could affect water quality and quantity;
- Sea level rise and an increase in saltwater intrusion;
- Increased water temperatures with accompanying potential adverse effects on some fisheries and water quality;
- Increases in evaporation and concomitant increased irrigation need; and
- Changes in urban and agricultural water demand.

Both the SFPUC and BAWSCA participated in the 2020 update of the Bay Area Integrated Regional Water Management Plan (BAIRWMP), which includes an assessment of the potential climate change vulnerabilities of the region's water resources and identifies climate change adaptation strategies. In addition, the SFPUC continues to study the effect of climate change on the RWS. These works are summarized below.

6.10.1.1 Bay Area Integrated Regional Water Management Plan

Climate change adaptation continues to be an overarching theme for the 2019 BAIRWMP update. As stated in the BAIRWMP, identification of watershed characteristics that could potentially be vulnerable to future climate change is the first step in assessing vulnerabilities of water resources in the Bay Area Region (Region). Vulnerability is defined as the degree to which a system is exposed to, susceptible to, and able to cope with or adjust to, the adverse effects of climate change. A vulnerability assessment was conducted in accordance with the DWR’s Climate Change Handbook for Regional Water Planning and using the most current science available for the Region. The vulnerability assessment, summarized in the table below, provides the main water planning categories applicable to the Region and a general overview of the qualitative assessment of each category with respect to anticipated climate change impacts.

Summary of BAIRWMP Climate Change Vulnerability Assessment

Vulnerability Areas	General Overview of Vulnerabilities
Water Demand	<p>Urban and Agricultural Water Demand – Changes to hydrology in the Region as a result of climate change could lead to changes in total water demand and use patterns. Increased irrigation (outdoor landscape or agricultural) is anticipated to occur with temperature rise, increased evaporative losses due to warmer temperature, and a longer growing season. Water treatment and distribution systems are most vulnerable to increases in maximum day demand.</p>
Water Supply	<p>Imported Water – Imported water derived from the Sierra Nevada sources and Delta diversions provide 66 percent of the water resources available to the Region. Potential impacts on the availability of these sources resulting from climate change directly affect the amount of imported water supply delivered to the Region.</p> <p>Regional Surface Water – Although future projections suggest that small changes in total annual precipitation over the Region will not change much, there may be changes to when precipitation occurs with reductions in the spring and more intense rainfall in the winter.</p> <p>Regional Groundwater – Changes in local hydrology could affect natural recharge to the local groundwater aquifers and the quantity of groundwater that could be pumped sustainably over the long-term in some areas. Decreased inflow from more flashy or more intense runoff, increased evaporative losses and warmer and shorter winter seasons can alter natural recharge of groundwater. Salinity intrusion into coastal groundwater aquifers due to sea-level rise could interfere</p>

Vulnerability Areas	General Overview of Vulnerabilities
	<p>with local groundwater uses. Furthermore, additional reductions in imported water supplies would lead to less imported water available for managed recharge of local groundwater basins and potentially more groundwater pumping in lieu of imported water availability.</p>
Water Quality	<p>Imported Water – For sources derived from the Delta, sea-level rise could result in increases in chloride and bromide (a disinfection by-product (DBP) precursor that is also a component of sea water), potentially requiring changes in treatment for drinking water. Increased temperature could result in an increase in algal blooms, taste and odor events, and a general increase in DBP formation</p> <p>Regional Surface Water – Increased temperature could result in lower dissolved oxygen in streams and prolong thermocline stratification in lakes and reservoirs forming anoxic bottom conditions and algal blooms. Decrease in annual precipitation could result in higher concentrations of contaminants in streams during droughts or in association with flushing rain events. Increased wildfire risk and flashier or more intense storms could increase turbidity loads for water treatment.</p> <p>Regional Groundwater – Sea-level rise could result in increases in chlorides and bromide for some coastal groundwater basins in the Region. Water quality changes in imported water used for recharge could also impact groundwater quality.</p>
Sea-Level Rise	<p>Sea-level rise is additive to tidal range, storm surges, stream flows, and wind waves, which together will increase the potential for higher total water levels, overtopping, and erosion.</p> <p>Much of the bay shoreline is comprised of low-lying diked baylands which are already vulnerable to flooding. In addition to rising mean sea level, continued subsidence due to tectonic activity will increase the rate of relative sea-level rise.</p> <p>As sea-level rise increases, both the frequency and consequences of coastal storm events, and the cost of damage to the built and natural environment, will increase. Existing coastal armoring (including levees, breakwaters, and other structures) is likely to be insufficient to protect against projected sea-level rise. Crest elevations of structures will have to be raised or structures relocated to reduce hazards from higher total water levels and larger waves.</p>

Vulnerability Areas	General Overview of Vulnerabilities
Flooding	<p>Climate change projections are not sensitive enough to assess localized flooding, but the general expectation is that more intense storms would occur thereby leading to more frequent, longer and deeper flooding.</p> <p>Changes to precipitation regimes may increase flooding.</p> <p>Elevated Bay elevations due to sea-level rise will increase backwater effects exacerbating the effect of fluvial floods and storm drain backwater flooding.</p>
Ecosystem and Habitat	<p>Changes in the seasonal patterns of temperature, precipitation, and fire due to climate change can dramatically alter ecosystems that provide habitats for California’s native species. These impacts can result in species loss, increased invasive species ranges, loss of ecosystem functions, and changes in vegetation growing ranges.</p> <p>Reduced rain and changes in the seasonal distribution of rainfall may alter timing of low flows in streams and rivers, which in turn would have consequences for aquatic ecosystems. Changes in rainfall patterns and air temperature may affect water temperatures, potentially affecting coldwater aquatic species.</p> <p>Bay Area ecosystems and habitat provide important ecosystem services, such as: carbon storage, enhanced water supply and quality, flood protection, food and fiber production. Climate change is expected to substantially change several of these services.</p> <p>The region provides substantial aquatic and habitat-related recreational opportunities, including: fishing, wildlife viewing, and wine industry tourism (a significant asset to the region) that may be at risk due to climate change effects.</p>
Hydropower	<p>Currently, several agencies in the Region produce or rely on hydropower produced outside of the Region for a portion of their power needs. As the hydropower is produced in the Sierra, there may be changes in the future in the timing and amount of energy produced due to changes in the timing and amount of runoff as a result of climate change.</p> <p>Some hydropower is also produced within the region and could also be affected by changes in the timing and amount of runoff.</p>

Source: 2019 Bay Area Integrated Regional Water Management Plan (BAIRWMP), Table 16-3.

6.10.1.2 SFPUC Climate Change Studies

The SFPUC views assessment of the effects of climate change as an ongoing project requiring regular updating to reflect improvements in climate science, atmospheric/ocean modeling, and human response to the threat of greenhouse gas emissions. Climate change research by the SFPUC began in 2009 and continues to be refined. In its 2012 report "Sensitivity of Upper Tuolumne River Flow to Climate Change Scenarios," the SFPUC assessed the sensitivity of runoff into Hetch Hetchy Reservoir to a range of changes in temperature and precipitation due to climate change. Key conclusions from the report include the following:

- With differing increases in temperature alone, the median annual runoff at Hetch Hetchy would decrease by 0.7-2.1 percent from present-day conditions by 2040 and by 2.6-10.2 percent from present-day by 2100. Adding differing decreases in precipitation on top of temperature increases, the median annual runoff at Hetch Hetchy would decrease by 7.6-8.6 percent from present-day conditions by 2040 and by 24.7-29.4 percent from present-day conditions by 2100.
- In critically dry years, these reductions in annual runoff at Hetch Hetchy would be significantly greater, with runoff decreasing up to 46.5 percent from present day conditions by 2100 utilizing the same climate change scenarios.
- In addition to the total change in runoff, there will be a shift in the annual distribution of runoff. Winter and early spring runoff would increase and late spring and summer runoff would decrease.
- Under all scenarios, snow accumulation would be reduced and snow would melt earlier in the spring, with significant reductions in maximum peak snow water equivalent under most scenarios.

Currently, the SFPUC is conducting a comprehensive assessment of the potential effects of climate change on water supply using a wide range of plausible increases in temperature and changes in precipitation to address the wide uncertainty in climate projections over the planning horizon 2020 to 2070. There are many uncertain factors such as climate change, changing regulations, water quality, growth and economic cycles that may create vulnerabilities for the Regional Water System's ability to meet levels of service. The uncertainties associated with the degree to which these factors will occur and how much risk they present to the water system is difficult to predict, but nonetheless they need to be considered in SFPUC planning. To address this planning challenge, the project uses a vulnerability-based planning approach to explore a range of future conditions to identify vulnerabilities, assess the risks associated with these vulnerabilities that could lead to developing an adaptation plan that is flexible and robust to a wide range of future outcomes.

6.10.2 Regulatory Conditions and Project Development

Emerging regulatory conditions (e.g., issues surrounding the Water Quality Control Plan for the San Francisco/Sacramento-San Joaquin Delta Estuary [Bay-Delta Plan]) may affect planned future projects and the characterization of future water supply availability and analysis. A detailed description of the potential impacts of Bay-Delta Plan implementation on RWS supply reliability is included in Section 7.1.1. No new supply sources are currently planned for use by the District in the near future. If the District does move

forward with any plans to develop new supply projects, emerging regulatory conditions will be considered, and the associated water supply reliability impacts will be assessed in future UWMP updates.

6.10.3 Other Locally Applicable Criteria

Other locally applicable criteria may affect characterization and availability of an identified water supply (e.g., changes in regional water transfer rules may alter the availability of a water supply that had historically been readily available). Reliability of the RWS supply is further discussed in Section 7.1.1. No new supply sources are currently planned for use by the District in the near future. If the District does move forward with any plans to develop new supply projects, emerging regulatory conditions will be considered, and the associated water supply reliability impacts will be assessed in future UWMP updates.

6.11 Energy Consumption

CWC § 10631.2

(a) In addition to the requirements of Section 10631, an urban water management plan shall include any of the following information that the urban water supplier can readily obtain:

- (1) An estimate of the amount of energy used to extract or divert water supplies.*
 - (2) An estimate of the amount of energy used to convey water supplies to the water treatment plants or distribution systems.*
 - (3) An estimate of the amount of energy used to treat water supplies.*
 - (4) An estimate of the amount of energy used to distribute water supplies through its distribution systems.*
 - (5) An estimate of the amount of energy used for treated water supplies in comparison to the amount used for nontreated water supplies.*
 - (6) An estimate of the amount of energy used to place water into or withdraw from storage.*
 - (7) Any other energy-related information the urban water supplier deems appropriate.*
- (b) The department shall include in its guidance for the preparation of urban water management plans a methodology for the voluntary calculation or estimation of the energy intensity of urban water systems. The department may consider studies and calculations conducted by the Public Utilities Commission in developing the methodology.*
- (c) The Legislature finds and declares that energy use is only one factor in water supply planning and shall not be considered independently of other factors.*

The District used the “Total Utility Approach” defined by DWR in the UWMP Guidebook 2020 to report water-related energy consumption. Calendar year 2020 is selected as the one-year reporting period, and utility bills for the whole year are used as the source for energy consumption data. It is estimated that a total of approximately 536,100 kilowatt hours (kWh) of energy was consumed for operation of water facilities in the District’s water system in 2020. As the total volume of water entering the system was 329 MG, the energy intensity was calculated to be 1,630 kWh/MG (Table 6-10).

Table 6-10 Recommended Energy Intensity - Total Utility Approach (DWR Table O-1B)

Urban Water Supplier: Westborough Water District

Water Delivery Product
Retail Potable Deliveries

Enter Start Date for Reporting Period	1/1/2020	Urban Water Supplier Operational Control		
End Date	12/30/2020			
Is upstream embedded in the values reported?		Sum of All Water Management Processes	Non-Consequential Hydropower	
<i>Water Volume Units Used</i>	MG	Total Utility	Hydropower	Net Utility
<i>Volume of Water Entering Process (volume unit)</i>		329	0	329
<i>Energy Consumed (kWh)</i>		536,100	0	536,100
<i>Energy Intensity (kWh/volume)</i>		1,630	0.0	1,630
Quantity of Self-Generated Renewable Energy				
0 kWh				
Data Quality				
Metered				
Data Quality Narrative:				
Energy consumed is metered by PG&E bills for Calendar Year 2020 and is the energy used to operate the District's potable water system, including SFPUC turnouts, pump stations, monitoring stations, and tanks. The volume of water is based off of FY 19-20.				
Narrative:				

7. WATER SERVICE RELIABILITY AND DROUGHT RISK ASSESSMENT

CWC § 10620 (f)

An urban water supplier shall describe in the plan water management tools and options used by that entity that will maximize resources and minimize the need to import water from other regions.

CWC § 10630.5

Each plan shall include a simple lay description of how much water the agency has on a reliable basis, how much it needs for the foreseeable future, what the agency's strategy is for meeting its water needs, the challenges facing the agency, and any other information necessary to provide a general understanding of the agency's plan.

This chapter assesses the reliability of the Westborough Water District's (WWD's or District's) water supplies, with a specific focus on potential constraints, including purchased water supply availability, water quality, and climate change. The intent of this chapter is to identify any potential constraints that could affect the reliability of the District's supply during normal, single dry-year, and multiple dry-year hydrologic conditions.

The District purchases all of its potable water supply from the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS). The reliability of the SFPUC RWS is anticipated to vary greatly in different year types. The District has relied on the supply reliability estimates provided by the SFPUC for the RWS and the drought allocation structure provided by SFPUC and the Bay Area Water Supply and Conservation Agency (BAWSCA) to estimate available RWS supplies in dry year types through 2045. In addition to the long-term reliability assessment, this chapter also presents a Drought Risk Assessment (DRA) to evaluate The District's supply risks under a severe drought period lasting for the next five consecutive years (i.e., through 2025).

7.1 Water Service Reliability Assessment

The following sections describe the District's water service reliability assessment, which presents the District's expected water service reliability for a normal year, single dry year, and five consecutive dry years projections in five-year increments between 2025 and 2045.

7.1.1 Service Reliability – Constraints on Water Sources

As discussed in Chapter 6, the District purchases all its potable water supply from the SFPUC RWS. The following narrative discusses potential issues and constraints on water supply availability. The District has identified several potential constraints on future supply availability, water quality, and climate change. These constraints are summarized in the following sections.

7.1.1.1 Regional Water System Supply Constraints

CWC § 10631 (h) *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available. The wholesale agency shall provide information to the urban water supplier for inclusion in the urban water supplier's plan that identifies and quantifies, to the extent practicable, the existing and planned sources of water as required by subdivision (b), available from the wholesale agency to the urban water supplier over the same five-year increments, and during various water-year types in accordance with subdivision (f). An urban water supplier may rely upon water supply information provided by the wholesale agency in fulfilling the plan informational requirements of subdivisions (b) and (f).

Detailed information is provided below regarding factors that impact the SFPUC RWS supply reliability. The source for this information is the common language provided by the SFPUC and BAWSCA (see Appendix F).

Level of Service Goals

The SFPUC historically has met demand in its service area in all year types from its watersheds, which consist of:

- Tuolumne River watershed
- Alameda Creek watershed
- San Mateo County watersheds

In general, 85 percent of the supply comes from the Tuolumne River through Hetch Hetchy Reservoir and the remaining 15 percent comes from the local watersheds through the San Antonio, Calaveras, Crystal Springs, Pilarcitos and San Andreas Reservoirs. The adopted Water Supply Improvement Program (WSIP) retains this mix of water supply for all year types.

In 2008, the SFPUC adopted Level of Service (LOS) Goals and Objectives in conjunction with the adoption of WSIP. The SFPUC updated the LOS Goals and Objectives in February 2020. The SFPUC's LOS Goals and Objectives related to water supply are:

Program Goal	System Performance Objective
Water Supply – <i>meet customer water needs in non-drought and drought periods</i>	<ul style="list-style-type: none"> • Meet all state and federal regulations to support the proper operation of the water system and related power facilities. • Meet average annual water demand of 265 mgd from the SFPUC watersheds for retail and Wholesale Customers during non-drought years for system demands consistent with the 2009 Water Supply Agreement. • Meet dry-year delivery needs while limiting rationing to a maximum 20 percent system-wide reduction in water service during extended droughts. • Diversify water supply options during non-drought and drought periods. • Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers.

Bay-Delta Plan Impacts

Based on information provided by SFPUC and BAWSCA (Appendix F and Appendix G) the adoption of the 2018 Bay-Delta Plan Amendment is anticipated to impact the reliability of the RWS supplies in the future.

In December 2018, the State Water Resources Control Board (SWRCB) adopted amendments to the Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Bay-Delta Plan Amendment) to establish water quality objectives to maintain the health of the Bay-Delta ecosystem. The SWRCB is required by law to regularly review this plan. The adopted Bay-Delta Plan Amendment was developed with the stated goal of increasing salmonid populations in three San Joaquin River tributaries (the Stanislaus, Merced, and Tuolumne Rivers) and the Bay-Delta. The Bay-Delta Plan Amendment requires the release of 30-50% of the “unimpaired flow”¹⁴ on the three tributaries from February through June in every year type. In SFPUC modeling of the new flow standard, it is assumed that the required release is 40% of unimpaired flow.

If the Bay-Delta Plan Amendment is implemented, the SFPUC will be able to meet the projected water demands presented in this Urban Water Management Plan (UWMP) in normal years but would experience supply shortages in single dry years or multiple dry years. Implementation of the Bay-Delta Plan Amendment will require rationing in all single dry years and multiple dry years. The SFPUC has initiated an Alternative Water Supply Planning Program (AWSP) to ensure that San Francisco can meet its

¹⁴ "Unimpaired flow represents the natural water production of a river basin, unaltered by upstream diversions, storage, or by export or import of water to or from other watersheds." (Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Dec. 12, 2018) p.17, fn. 14, available at https://www.waterboards.ca.gov/plans_policies/docs/2018wqcp.pdf.)

Retail and Wholesale Customer water needs, address projected dry years shortages, and limit rationing to a maximum 20 percent system-wide in accordance with adopted SFPUC policies. This program is in early planning stages and is intended to meet future water supply challenges and vulnerabilities such as environmental flow needs and other regulatory changes; earthquakes, disasters, and emergencies; increases in population and employment; and climate change. As the region faces future challenges – both known and unknown – the SFPUC is considering this suite of diverse non-traditional supplies and leveraging regional partnerships to meet Retail and Wholesale Customer needs through 2045.

The SWRCB has stated that it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, assuming all required approvals are obtained by that time. But implementation of the Plan Amendment is uncertain for multiple reasons.

First, since adoption of the Bay-Delta Plan Amendment, over a dozen lawsuits have been filed in both state and federal courts, challenging the SWRCB's adoption of the Bay-Delta Plan Amendment, including a legal challenge filed by the federal government, at the request of the U.S. Department of Interior, Bureau of Reclamation. This litigation is in the early stages and there have been no dispositive court rulings as of this date.

Second, the Bay-Delta Plan Amendment is not self-implementing and does not automatically allocate responsibility for meeting its new flow requirements to the SFPUC or any other water rights holders. Rather, the Bay-Delta Plan Amendment merely provides a regulatory framework for flow allocation, which must be accomplished by other regulatory and/or adjudicatory proceedings, such as a comprehensive water rights adjudication or, in the case of the Tuolumne River, may be implemented through the water quality certification process set forth in section 401 of the Clean Water Act as part of the Federal Energy Regulatory Commission's licensing proceedings for the Don Pedro and La Grange hydroelectric projects. It is currently unclear when the license amendment process is expected to be completed. This process and the other regulatory and/or adjudicatory proceedings would likely face legal challenges and have lengthy timelines, and quite possibly could result in a different assignment of flow responsibility (and therefore a different water supply impact on the SFPUC).

Third, in recognition of the obstacles to implementation of the Bay-Delta Plan Amendment, the SWRCB Resolution No. 2018-0059 adopting the Bay-Delta Plan Amendment directed staff to help complete a "Delta watershed-wide agreement, including potential flow measures for the Tuolumne River" by March 1, 2019, and to incorporate such agreements as an "alternative" for a future amendment to the Bay-Delta Plan to be presented to the SWRCB "as early as possible after December 1, 2019." In accordance with the SWRCB's instruction, on March 1, 2019, SFPUC, in partnership with other key stakeholders, submitted a proposed project description for the Tuolumne River that could be the basis for a voluntary substitute agreement with the SWRCB ("March 1st Proposed Voluntary Agreement"). On March 26, 2019, the Commission adopted Resolution No. 19-0057 to support the SFPUC's participation in the Voluntary Agreement negotiation process. To date, those negotiations are ongoing

under the California Natural Resources Agency and the leadership of the Newsom administration.¹⁵

Drought Allocation Methodology

Given the constraints described above, the SFPUC has provided all of the Wholesale Customers with estimates of the RWS reliability in all year types through 2045, as shown in Appendix G. The Tier One Plan describes the method for allocating RWS water between Retail and Wholesale Customers during system-wide shortages of 20% or less. The Tier Two Plan allocates the collective Wholesale Customer share from the Tier One Plan among each of SFPUC's 26 Wholesale Customers.

For the purposes of 2020 UWMP development only, SFPUC and BAWSCA have provided revised methodologies to allocate RWS supplies during projected future single dry and multiple dry years in instances where the projected supply shortfalls are greater than 20%. SFPUC and BAWSCA assumed that Tier One allocations for system-wide shortfalls of 16% to 20% would apply for all shortfalls greater than 20%. BAWSCA also provided a revised methodology to allocate RWS supplies to Wholesale Agencies. The inclusion of these revised methodologies, which serve as the preliminary basis for UWMP supply reliability analyses, does not in any way imply an agreement by BAWSCA member agencies as to the exact allocation methodologies.

The Tier One and Tier Two Plans and the drought allocation methodologies used in the 2020 UWMP for shortfalls of greater than 20% are further described below.

Tier One Drought Allocations

In July 2009, San Francisco and its Wholesale Customers in Alameda County, Santa Clara County, and San Mateo County (Wholesale Customers) adopted the Water Supply Agreement (WSA), which includes a Water Shortage Allocation Plan (WSAP) that describes the method for allocating water from the RWS between Retail and Wholesale Customers during system-wide shortages of 20 percent or less. The WSAP, also known as the Tier One Plan, was amended in the 2018 Amended and Restated WSA.

The SFPUC allocates water under the Tier One Plan when it determines that the projected available water supply is up to 20 percent less than projected system-wide water purchases. The following table shows the SFPUC (i.e., Retail Customers) share and the Wholesale Customers' share of the annual water supply available during shortages depending on the level of system-wide reduction in water use that is required. The Wholesale Customers' share will be apportioned among the individual Wholesale Customers based on a separate methodology adopted by the Wholesale Customers, known as the Tier Two Plan, discussed further below.

¹⁵ California Natural Resources Agency, "Voluntary Agreements to Improve Habitat and Flow in the Delta and its Watersheds," available at <https://files.resources.ca.gov/voluntary-agreements/>.

Level of System-Wide Reduction in Water Use Required	Share of Available Water	
	SFPUC Share	Wholesale Customers Share
5% or less	35.5%	64.5%
6% through 10%	36.0%	64.0%
11% through 15%	37.0%	63.0%
16% through 20%	37.5%	62.5%

The Tier One Plan allows for voluntary transfers of shortage allocations between the SFPUC and any Wholesale Customer as well as between Wholesale Customers themselves. In addition, water “banked” by a Wholesale Customer, through reductions in usage greater than required, may also be transferred.

As amended in 2018, the Tier One Plan requires Retail Customers to conserve a minimum of 5 percent during droughts. If Retail Customer demands are lower than the Retail Customer allocation (resulting in a “positive allocation” to Retail¹⁶) then the excess percentage would be re-allocated to the Wholesale Customers’ share. The additional water conserved by Retail Customers up to the minimum 5 percent level is deemed to remain in storage for allocation in future successive dry years.

The Tier One Plan will expire at the end of the term of the WSA in 2034, unless mutually extended by San Francisco and the Wholesale Customers.

The Tier One Plan applies only when the SFPUC determines that a system-wide water shortage exists and issues a declaration of a water shortage emergency under California Water Code Section 350. Separate from a declaration of a water shortage emergency, the SFPUC may opt to request voluntary cutbacks from its Retail and Wholesale Customers to achieve necessary water use reductions during drought periods.

As discussed above, the Tier One Plan only applies to system-wide shortages of 20% or less, and there is currently no methodology for sharing available water between SFPUC and Wholesale Customers for system-wide shortages of greater than 20%. SFPUC and BAWSCA assumed that Tier One allocations for System-Wide shortfalls of 16% to 20% would apply for all shortfalls greater than 20% for purposes of the UWMP supply reliability analyses. The analysis included herein does not in any way imply an agreement by BAWSCA member agencies with the assumed application of the Tier One allocations by SFPUC and BAWSCA for shortages of greater than 20%.

Tier Two Drought Allocations

The Wholesale Customers have negotiated and adopted the Tier Two Plan, referenced above, which allocates the collective Wholesale Customer share from the Tier One Plan among each of the 26 Wholesale Customers. These Tier Two allocations are based on

¹⁶ See Water Supply Agreement, Water Shortage Allocation Plan (Attachment H), Section 2.1.

a formula that takes into account multiple factors for each Wholesale Customer including:

- Individual Supply Guarantee;
- Seasonal use of all available water supplies; and
- Residential per capita use.

The water made available to the Wholesale Customers collectively will be allocated among them in proportion to each Wholesale Customer's Allocation Basis, expressed in millions of gallons per day (MGD), which in turn is the weighted average of two components. The first component is the Wholesale Customer's Individual Supply Guarantee, as stated in the WSA, and is fixed. The second component, the Base/Seasonal Component, is variable and is calculated using the monthly water use for three consecutive years prior to the onset of the drought for each of the Wholesale Customers for all available water supplies. The second component is accorded twice the weight of the first, fixed component in calculating the Allocation Basis. Minor adjustments to the Allocation Basis are then made to ensure a minimum cutback level, a maximum cutback level, and a sufficient supply for certain Wholesale Customers.

The Allocation Basis is used in a fraction, as numerator, over the sum of all Wholesale Customers' Allocation Bases to determine each wholesale customer's Allocation Factor. The final shortage allocation for each Wholesale Customer is determined by multiplying the amount of water available to the Wholesale Customers' collectively under the Tier One Plan, by the Wholesale Customer's Allocation Factor.

The Tier Two Plan requires that the Allocation Factors be calculated by BAWSCA each year in preparation for a potential water shortage emergency. As the Wholesale Customers change their water use characteristics (e.g., increases or decreases in SFPUC purchases and use of other water sources, changes in monthly water use patterns, or changes in residential per capita water use), the Allocation Factor for each Wholesale Customer will also change. However, for long-term planning purposes, each Wholesale Customer shall use as its Allocation Factor, the value identified in the Tier Two Plan when adopted.

Per WSA Section 3.11, the Tier One and Tier Two Plans will be used to allocate water from the Regional Water System between Retail and Wholesale Customers during system-wide shortages of 20% or less. For Regional Water System shortages in excess of 20%, San Francisco shall (a) follow the Tier 1 Shortage Plan allocations up to the 20% reduction, (b) meet and discuss how to implement incremental reductions above 20% with the Wholesale Customers, and (c) make a final determination of allocations above the 20% reduction. After the SFPUC has made the final allocation decision, the Wholesale Customers shall be free to challenge the allocation on any applicable legal or equitable basis. For purposes of the 2020 UWMPs, for San Francisco Regional Water System (RWS) shortages in excess of 20%, the allocations among the Wholesale Customers is assumed to be equivalent among them and to equal the drought cutback to Wholesale Customer by the SFPUC.

The Tier Two Plan, which initially expired in 2018, has been extended by the BAWSCA Board of Directors every year since for one additional calendar year. In November 2020, the BAWSCA Board voted to extend the Tier Two Plan through the end of 2021.

Revised Drought Allocation Plan

As detailed by BAWSCA in multiple memos and workshops (Appendix G), the Tier Two Plan was not designed for RWS shortages greater than 20%.¹⁷ In a memorandum dated March 1, 2021, BAWSCA provided a refined methodology to allocate RWS supplies during projected future single dry and multiple dry years in the instance where the supply shortfalls are greater than 20%. The revised methodology developed by BAWSCA allocates the wholesale RWS supplies as follows:

1. When the average Wholesale Customers' RWS shortages are 10 percent or less, an equal percent reduction will be applied across all agencies. This is consistent with the existing Tier Two requirement of a minimum 10 percent cutback in any Tier Two application scenario.
2. When average Wholesale Customers' shortages are between 10 and 20 percent, the Tier Two Plan will be applied.
3. When the average Wholesale Customers' RWS shortages are greater than 20 percent, an equal percent reduction will be applied across all agencies.

The associated allocations based on the updated BAWSCA methodology are included as Appendix G. While this allocation methodology has been used herein, WWD notes per BAWSCA's memoranda dated February 18, 2021 (Appendix G):

"BAWSCA recognizes that this is not an ideal situation or method for allocation of available drought supplies. In the event of actual RWS shortages greater than 20 percent, the Member Agencies would have the opportunity to negotiate and agree upon a more nuanced and equitable approach. Such an approach would likely consider basic health and safety needs, the water needs to support critical institutions such as hospitals, and minimizing economic impacts on individual communities and the region."

As such, this allocation method is only intended to serve as the preliminary basis for the 2020 UWMP supply reliability analysis. The analysis provided herein does not in any way imply an agreement by BAWSCA member agencies as to the exact allocation methodology. BAWSCA member agencies are in discussions about jointly developing an allocation method that would consider additional equity factors in the event that SFPUC is not able to deliver its contractual supply volume and cutbacks to the RWS supply exceed 20%.

7.1.1.2 Water Quality

CWC § 10634

The plan shall include information, to the extent practicable, relating to the quality of existing sources of water available to the supplier over the same five-year increments as described in subdivision (a) of Section 10631, and the manner in which water quality affects water management strategies and supply reliability.

¹⁷ Note that the Tier One Drought Allocations were also not designed for shortages greater than 20%. SFPUC and BAWSCA have assumed for UWMP planning purposes that the Wholesale Share will remain 62.5% for all shortfalls greater than 16%.

Impaired water quality also has the potential to affect water supply reliability. The District has and will continue to meet all state and federal water quality regulations. All drinking water standards are set by the U.S. Environmental Protection Agency (USEPA) under the authorization of the Federal Safe Drinking Water Act of 1974. In California, the State Water Resources Control Board (SWRCB), Division of Drinking Water (DDW) can either adopt the USEPA standards or set more stringent standards, which are then codified in Title 22 of the California Code of Regulations. There are two general types of drinking water standards:

- **Primary Maximum Contaminant Levels (MCLs)** are health protective standards and are established using a very conservative risk-based approach for each constituent that takes into potential health effects, detectability and treatability, and costs of treatment. Public water systems may not serve water that exceeds Primary MCLs for any constituent.
- **Secondary MCLs** are based on the aesthetic qualities of the water such as taste, odor, color, and certain mineral content, and are considered limits for constituents that may affect consumer acceptance of the water.

The District routinely monitors the water that is served to customers to ensure that water delivered to customers meets these drinking water standards. The results of this testing are reported to the SWRCB DDW following each test and are summarized annually in Water Quality Reports (also known as “Consumer Confidence Reports”), which are provided to customers by mail and made available on the District’s website: <https://www.westboroughwater.org/waterquality>.

As discussed in Chapter 4, most of the District’s potable water is supplied by the SFPUC RWS from the Hetch Hetchy Reservoir in the Sierra Nevada Mountains. The Hetch Hetchy Reservoir is considered a very high-quality water source due to low total dissolved solid (TDS) concentrations and other factors. Additional water supplies from the Alameda and Peninsula sources come from areas with restricted access to protect the source water quality.

The SFPUC’s Water Quality Division (WQD) regularly collects and tests water samples from reservoirs and designated sampling points throughout the RWS to ensure that the SFPUC’s water meets or exceeds federal and state drinking water standards. In 2019, the WQD conducted more than 53,650 drinking water tests in the sources and transmission systems. This is in addition to the extensive treatment process control monitoring performed by the SFPUC’s certified operators and online instruments. The SFPUC also has online instruments providing continuous water quality monitoring at numerous locations.

Given the District’s and SFPUC’s proactive monitoring and management of water quality, water quality is not expected to impact the reliability of District’s available supplies within the planning horizon (i.e., through 2045).

7.1.1.3 Climate Change

CWC § 10631 (b) (1)

...For each source of water supply, consider any information pertinent to the reliability analysis conducted pursuant to Section 10635, including changes in supply due to climate change.

Section 6.10.1 provides a summary of the assessments of the applicable climate change on supplies that SFPUC has previously performed and those planned for the near term. The anticipated effects of climate change have been directly factored into WWD's assessment of its supply reliability.

7.1.2 Service Reliability – Year Type Characterization

CWC § 10631 (b)

Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a), providing supporting and related information, including all of the following:

CWC § 10631 (b)(1)

A detailed discussion of anticipated supply availability under a normal water year, single dry year, and droughts lasting at least five years, as well as more frequent and severe periods of drought, as described in the drought risk assessment. For each source of water supply, consider any information pertinent to the reliability analysis conducted pursuant to Section 10635, including changes in supply due to climate change.

CWC § 10635 (a)

Every urban water supplier shall include, as part of its urban water management plan, an assessment of the reliability of its water service to its customers during normal, dry, and multiple dry water years. This water supply and demand assessment shall compare the total water supply sources available to the water supplier with the long-term total projected water use over the next 20 years, in five-year increments, for a normal water year, a single dry water year, and a drought lasting five consecutive water years. The water service reliability assessment shall be based upon the information compiled pursuant to Section 10631, including available data from state, regional, or local agency population projections within the service area of the urban water supplier.

Per the UWMP Guidebook 2020, the water service reliability assessment includes three unique year types:

- A normal hydrologic year represents the water supplies available under normal conditions, this could be an averaged range of years or a single representative year,
- A single dry year represents the lowest available water supply, and
- A five-consecutive year drought represents the driest five-year period in the historical record.

Identification of dry year periods consistent with the UWMP Guidebook 2020 methodology is provided in the language and supply projections provided by BAWSCA and the SFPUC in Appendix F and Appendix G and as presented in Table 7-1 and Table 7-2. The data and methods used to develop these dry year supply availabilities are described in the sections below.

Table 7-1 Basis of Water Year Data (Reliability Assessment) (DWR Table 7-1)

Year Type	Base Year	Available Supplies if Year Type Repeats	
		X	Quantification of available supplies is not compatible with this table and is provided elsewhere in the UWMP. Location ____ Table 7-2____
			Quantification of available supplies is provided in this table as either volume only, percent only, or both.
		Volume Available	% of Average Supply
Average Year			100%
Single-Dry Year			
Consecutive Dry Years 1st Year			
Consecutive Dry Years 2nd Year			
Consecutive Dry Years 3rd Year			
Consecutive Dry Years 4th Year			
Consecutive Dry Years 5th Year			
NOTES:			

7.1.2.1 SFPUC Supply Modeled RWS Dry Year Supply Availability

As described in SFPUC’s 2020 UWMP, SFPUC used the Hetch Hetchy and Local Simulation Model (HHLSTM) to estimate SFPUC RWS supply availability for water service reliability assessment and the drought risk assessment (DRA; Section 7.2). HHLSTM simulates supplies over a historical record of hydrology from 1920 through 2017 with a representation of current and planned SFPUC RWS infrastructure and operations.

Water supply shortfalls presented by SFPUC in Appendix G were estimated using SFPUC’s design drought methodology. The SFPUC uses a hypothetical 8.5-year design drought that is more severe than what the RWS has historically experienced as the basis for planning and modeling of future scenarios. The design drought consists of the 1987-92 drought, followed by an additional 2.5 years of dry conditions from the hydrologic record that include the 1976-77 drought. The five-consecutive-year dry sequence used for the UWMP represents years 2 through 6 of the design drought. However, the modeling approach assumes water supply rationing each year that is designed to provide sufficient carry-over water in SFPUC reservoirs to continue delivering water, although at reduced levels, during each year of the five-consecutive year drought and the remaining years of the design drought (SFPUC, 2021).

SFPUC provided results for two modeled scenarios, which show significantly different supply reliability projections for the RWS:

1. With full implementation of the Bay-Delta Plan Amendment in 2023
2. Without implementation of the Bay-Delta Plan Amendment

The SFPUC decided to present the water reliability analysis with full implementation of the Bay-Delta Plan Amendment in the SFPUC 2020 UWMP Submittal Tables and provided the following rationale for that decision:

The adoption of the Bay-Delta Plan Amendment may significantly impact the supply available from the RWS. SFPUC recognizes that the Bay-Delta Plan Amendment has been adopted and that, given that it is now state law, we must plan for a future in which it is fully implemented. SFPUC also acknowledges that the plan is not self-implementing and therefore does not automatically go into effect. SFPUC is currently pursuing a voluntary agreement as well as a lawsuit which would limit implementation of the Plan. With both of these processes occurring on an unknown timeline, SFPUC does not know at this time when the Bay-Delta Plan Amendment is likely to go into effect. As a result, it makes sense to conduct future supply modeling for a scenario that doesn't include implementation of the Bay-Delta Plan Amendment, as that represents a potential supply reliability scenario.

Because of the uncertainty surrounding implementation of the Bay-Delta Plan Amendment, the SFPUC conducted water service reliability assessment that includes: (1) a scenario in which the Bay-Delta Plan Amendment is fully implemented in 2023, and (2) a scenario that considers the SFPUC system's current situation without the Bay-Delta Plan Amendment. The two scenarios provide a bookend for the possible future scenarios regarding RWS supplies. The standardized tables associated with the SFPUC's UWMP contain the future scenario that assumes implementation of the Bay-Delta Plan Amendment starting in 2023.

Although the SWRCB has stated it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, given the current level of uncertainty, it is assumed for the purposes of the SFPUC's draft UWMP that the Bay-Delta Plan Amendment will be fully implemented starting in 2023.

As shown in Appendix G, SFPUC also provided results for each of the modeling scenarios described above assuming demands on the RWS equal to both: (1) the total of projected retail demands and projected Wholesale Customer purchases, and (2) a constant water demand of 265 million gallons per day (MGD) from the SFPUC watersheds for retail and Wholesale Customers, consistent with SFPUC's contractual obligation. According to the SFPUC, the modeling based on a demand of 265 MGD was used to "facilitate planning that supports meeting this Level of Service goal and their contractual obligations." Supply modeling results presented in the text of the SFPUC's 2020 UWMP reflect an input of projected retail and Wholesale demands on the RWS.

Consistent with SFPUC's approach and guidance from SFPUC and BAWSCA, WWD's UWMP presents results for the water service reliability assessment and the DRA (Section 7.2) based on the modeling scenario that assumes full implementation of the Bay Delta Plan Amendment in 2023 and uses projected demands on the RWS. SFPUC modeling results for this scenario showing the total RWS supply available to Wholesale Customers during the characteristic year types can be found in Tables 3a-3g of the SFPUC letter dated March 30, 2021. These results show total Wholesale RWS supply shortfalls ranging from 36% to 54% of projected purchases during dry years after 2023.

For comparison purposes, results for the scenario without the Bay-Delta Plan Amendment can be found in Tables 4a-4g of the same SFPUC letter. These results indicated that the SFPUC would be able to meet 100% of Wholesale projected purchases during all year types except during the fourth and fifth consecutive dry years for base year 2045 when 15% Wholesale supply shortages are projected.

7.1.2.2 WWD’s Year-Type Characterization

As discussed in Section 6.1.2, in accordance with the SFPUC’s perpetual obligation to WWD’s Supply Assurance, WWD has an Individual Supply Guarantee (ISG) of 1.32 MGD, or 482 million gallons (MG) per year. SFPUC is obligated to provide WWD with up to 100% of WWD’s ISG during normal years.

Using the SFPUC modeling results presented in the of the SFPUC letter dated March 30, 2021, BAWSCA provided single and five-consecutive dry-year allocations for each agency based on the methodology described in Section 7.1.1.1. As discussed therein, for the purposes for the 2020 UWMP supply reliability analysis only, Wholesale Agency drought allocations assume an equal percent reduction across all agencies when the average Wholesale Customers’ RWS shortages are greater than 20%. These percent reductions for the scenario that assumes the implementation of the Bay-Delta Plan Amendment in 2023 are included in Table E of the BAWSCA updated drought allocation memorandum data April 1, 2021 (Appendix G) and reproduced in Table 7-2, below, for base year 2025 through 2045. The percent reductions shown in Table 7-2 are applied to WWD’s projected potable demands listed in Table 4-7 for each respective base year to calculate the projected dry-year RWS supplies shown in Table 7-4 and Table 7-5.

Table 7-2 RWS Wholesale Supply Availability During Normal and Dry Years for Based Years 2025 through 2045 (Responds to DWR Table 7-1)

Base Year	Normal Year	Single Dry Year	Multiple Dry Years				
			Year 1	Year 2	Year 3	Year 4	Year 5
2025	100%	36%	36%	45%	45%	45%	45%
2030	100%	36%	36%	45%	45%	45%	45%
2035	100%	36%	36%	46%	46%	46%	50%
2040	100%	37%	37%	46%	46%	52%	52%
2045	100%	46%	46%	46%	46%	54%	54%

NOTES:
 (a) Normal-year water supply availability is presented in terms of percentage of WWD’s ISG (1.32 MGD).
 (b) Dry-year water supply availability is presented in terms of percentage of projected RWS demands for each base year (Table 4-3) consistent the revised BAWSCA Drought Methodology that assumes equal percent cutbacks across all Wholesale Agencies.
 (c) Results reflect scenario with Bay-Delta Plan Amendment implemented in 2023 and the use of projected RWS purchases.

7.1.3 Service Reliability – Supply and Demand Assessment

CWC § 10635 (a)

Every urban water supplier shall include, as part of its urban water management plan, an assessment of the reliability of its water service to its customers during normal, dry, and multiple dry water years. This water supply and demand assessment shall compare the total water supply sources available to the water supplier with the long-term total projected water use over the next 20 years, in five-year increments, for a normal water year, a single dry water year, and a drought lasting five consecutive water years. The water service reliability assessment shall be based upon the information compiled pursuant to Section 10631, including available data from state, regional, or local agency population projections within the service area of the urban water supplier.

The following sections compare WWD’s projected water demands, described in Chapter 4, with WWD’s projected water supply availability during normal, single dry, and multiple dry years to assess the reliability of WWD’s water supplies.

7.1.3.1 Water Service Reliability – Normal Year

Table 7-3 shows the projected supply and demand totals for a normal year. The supply and demand totals are consistent with those in Table 6-9 and Table 4-3 respectively. WWD is expected to have adequate water supplies during normal years to meet its projected demands through 2045.

Table 7-3 Normal Year Supply and Demand Comparison (DWR Table 7-2)

	2025	2030	2035	2040	2045
Supply totals <i>From DWR Table 6-9</i>	482	482	482	482	482
Demand totals <i>From DWR Table 4-3</i>	317	313	311	310	310
Difference	165	169	171	172	172
NOTES: (a) Volumes are in units of MG.					

7.1.3.2 Water Service Reliability – Single Dry Year

The reliability of the SFPUC RWS supply is anticipated to vary greatly in different year types. As described above and detailed in Appendix G, WWD has relied on the supply reliability estimates provided by the SFPUC for the RWS and the drought allocation structure provided by SFPUC and BAWSCA to estimate available RWS supplies in dry year types through 2045.

Table 7-4 shows the projected supply and demand totals for the single dry year.

Table 7-4 Single Dry Year Supply and Demand Comparison (DWR Table 7-3)

	2025	2030	2035	2040	2045
Supply totals	194	190	190	190	162
Demand totals	317	313	311	310	310
Difference	(123)	(123)	(121)	(120)	(148)
NOTES: (a) Volumes are in units of MG.					

7.1.3.3 Water Service Reliability – Multiple Dry Years

Based on the supply reliability estimates and allocation structure provided by SFPUC and BAWSCA, Table 7-5 shows the projected supply and demand totals for multiple dry year periods extending five years.

Table 7-5 Multiple Dry Years Supply and Demand Comparison (DWR Table 7-4)

		2025	2030	2035	2040	2045
First year	Supply totals	194	190	190	190	162
	Demand totals	317	313	311	310	310
	Difference	(123)	(123)	(121)	(120)	(148)
Second year	Supply totals	166	166	162	162	162
	Demand totals	317	313	311	310	310
	Difference	(151)	(148)	(149)	(148)	(148)
Third year	Supply totals	166	166	162	162	162
	Demand totals	317	313	311	310	310
	Difference	(151)	(148)	(149)	(148)	(148)
Fourth year	Supply totals	166	166	162	144	137
	Demand totals	317	313	311	310	310
	Difference	(151)	(148)	(149)	(166)	(173)
Fifth year	Supply totals	166	166	148	144	137
	Demand totals	317	313	311	310	310
	Difference	(151)	(148)	(163)	(166)	(173)
NOTES: (a) Volumes are in units of MG.						

7.1.3.4 Uncertainties in Dry Year Water Supply Projections

As shown in the above tables, significant water supply shortfalls are currently projected in future single and multiple dry years, directly because of the Bay-Delta Plan Amendment implementation. However, numerous uncertainties remain in the implementation of the Bay-Delta Plan Amendment. The water supply projections presented above likely represent a worst-case scenario in which the Bay-Delta Plan Amendment is implemented without the SFPUC and the State Water Resources Control Board (SWRCB) reaching a Voluntary Agreement and do not account for implementation of SFPUC’s Alternative Water Supply Program (AWSP), described in more detail below. Under this supply scenario, SFPUC appears not

to be able to meet its contractual obligations (i.e., Level of Service goals) and WWD's forecasted demands during droughts.

As discussed in Section 7.1.2.1, SFPUC also provided water supply reliability projections without the Bay-Delta Plan Amendment (see Appendix G), which likely represents a highly optimistic water supply reliability outcome. These projections indicated that without the Bay-Delta Plan Amendment, SFPUC would be able to supply 100% of projected RWS demands in all year types through 2045, except for the 4th and 5th consecutive dry year in 2045, during which 90% of projected RWS demands (85% of the Wholesale demands) would be met. The large disparity in projected water supply reliability between these two scenarios demonstrate the current level uncertainty.

In addition to these two UWMP scenarios, in a March 26, 2021 Special Commission Meeting, SFPUC staff presented HHLSM modeling results for 10 different scenarios, including scenarios with the implementation of the Tuolumne River Voluntary Agreement (TRVA), with the implementation of the Bay-Delta Plan Amendment and the AWSP, and with the use of a modified rationing policy and a modified design drought (Appendix H). Results for the scenarios with the TRVA and with the AWSP (particularly with a modified rationing policy and design drought) showed significantly improved RWS supply availability compared to the Bay-Delta Plan Amendment scenario shown herein.

The current sources of uncertainty in the dry year water supply projections are summarized below:

- Implementation of the Bay-Delta Plan Amendment is under negotiation. The SFPUC is continuing negotiations with the SWRCB on implementation of the Bay-Delta Plan Amendment for water supply cutbacks, particularly during droughts. The SFPUC, in partnership with other key stakeholders, has proposed a voluntary substitute agreement to the Bay-Delta Plan Amendment, the TRVA, that provides a collaborative approach to protect the environment and plan for a reliable and high-quality future potable water supply. This is a dynamic situation and the projected drought cutback allocations may need to be revised before the next (i.e., 2025) UWMP depending on the outcome of ongoing negotiations.
- Benefits of the AWSP are not accounted for in current supply projections. As discussed in Section 7.1.3.5 and Appendix G, SFPUC is exploring options to increase its supplies through the AWSP. Implementation of feasible projects developed under the AWSP is not yet reflected in the supply reliability scenarios presented herein and is anticipated to reduce the projected RWS supply shortfalls (Appendix H).
- SFPUC is considering modifications to its design drought methodology and rationing policy. Shortening the 8.5-year design drought or modifying the rationing policy to increase rationing in the early years of a drought are anticipated to reduce projected RWS supply shortfalls (Appendix H).
- Methodology for Tier One and Tier Two Wholesale drought allocations have not been established for wholesale shortages greater than 20%. As discussed in Section 7.1.1.1, the current Tier One and Tier Two Plans are not designed for RWS supply shortages of greater than 20%. For UWMP planning purposes per BAWSCA guidance, the Tier One Wholesale share for a 16% to 20% supply reduction (62.5%) has been applied for reductions greater than 20% and an equal percent reduction has been applied across all Wholesale agencies. BAWSCA member agencies have not formally agreed to adopt this shortage allocation methodology and are in discussions about jointly developing an alternative allocation method that would consider additional equity factors if

SFPUC is unable to deliver its contractual supply volume and cutbacks to the RWS supply exceed 20%.

- RWS demands are subject to change. The RWS supply availability is dependent upon the system demands. As discussed in Section 7.1.2, the supply scenarios are based on the total projected Wholesale Customer purchases provided by BAWSCA to SFPUC in January 2021. Many BAWSCA agencies have refined their projected demands during the UWMP process after these estimates were provided to SFPUC. Furthermore, the RWS demand projections are subject to change in the future based upon future housing needs, increased conservation, and development of additional local supplies.
- Frequency and duration of cutbacks are also uncertain. While the projected shortfalls presented in the UWMP appear severe, the actual frequency and duration of such shortfalls are uncertain. Based on the HHLSM simulations provided by BAWSCA for the with Bay-Delta Plan Amendment scenario (Appendix G), rationing is anticipated to be required 20% of years for base year 2025 through 2035, 23% of all years for base year 2040, and 25% of years for base year 2045. In addition to the supply volumes, the above listed uncertainties would also impact the projected frequency and duration of shortfalls.

As such, in addition to evaluating local options to increase supply reliability, WWD has placed high priority on working with BAWSCA and SFPUC in the upcoming years to better refine the estimates of RWS supply reliability and may amend this UWMP when new information becomes available.

The above uncertainties notwithstanding, BAWSCA's current drought allocation cutbacks will require WWD to apply its Water Shortage Contingency Plan (WSCP) Stage 6 for water use restrictions up to above 50% (see Appendix I) and will affect WWD's short- and long-term water management decisions. However, WWD acknowledges that significant drought reductions may be difficult to achieve given the District's low per capita water use. As described further below (Section 7.1.3.5), WWD is working independently and with the other BAWSCA agencies to identify regional mitigation measures to improve reliability for regional and local water supplies and meet its customers' water needs. If conditions for large drought cutbacks to the RWS persist, WWD will need to implement additional demand management practices to invoke strict restrictions on potable water use and accelerate efforts to develop alternative supplies of water.

WWD recommends that users of its 2020 UWMP contact WWD staff for potential updates about its water supply reliability before using the 2020 UWMP drought cutback projections for their planning projects and referencing the drought.

7.1.3.5 Strategies and Actions to Address Dry Year Supply Shortfalls

Although there remains significant uncertainty in future supply availability, as discussed above, WWD, SFPUC, and BAWSCA have developed strategies and actions to address the projected dry year supply shortfalls. These efforts are discussed in the following sections.

SFPUC and other Regional Actions and Strategies

Dry Year Water Supply Projects

The WSIP authorized the SFPUC to undertake a number of water supply projects to meet dry-year demands with no greater than 20% system-wide rationing in any one

year. Implementation of these projects is also expected to mitigate impacts of the implementation of the Bay-Delta Plan Amendment. Those projects include the following:

- Calaveras Dam Replacement Project. Calaveras Dam is located near a seismically active fault zone and was determined to be seismically vulnerable. To address this vulnerability, the SFPUC constructed a new dam of equal height downstream of the existing dam. Construction on the project occurred between 2011 and July 2019. The SFPUC began impounding water behind the new dam in accordance with California Division of Safety of Dams (DSOD) guidance in the winter of 2018/2019.
- Alameda Creek Recapture Project. As a part of the regulatory requirements for future operations of Calaveras Reservoir, the SFPUC must implement bypass and instream flow schedules for Alameda Creek. The Alameda Creek Recapture Project will recapture a portion of the water system yield lost due to the instream flow releases at Calaveras Reservoir or bypassed around the Alameda Creek Diversion Dam and return this yield to the RWS through facilities in the Sunol Valley. Water that naturally infiltrates from Alameda Creek will be recaptured into an existing quarry pond known as SMP (Surface Mining Permit)-24 Pond F2. The project will be designed to allow the recaptured water to be pumped to the Sunol Valley Water Treatment Plant or to San Antonio Reservoir. Construction of this project will occur from spring 2021 to fall 2022.
- Lower Crystal Springs Dam Improvements. The Lower Crystal Springs Dam (LCSD) Improvements were substantially completed in November 2011. The joint San Mateo County/SFPUC Bridge Replacement Project to replace the bridge across the dam was completed in January 2019. A WSIP follow up project to modify the LCSD Stilling Basin for fish habitat and upgrade the fish water release and other valves started in April 2019. While the main improvements to the dam have been completed, environmental permitting issues for reservoir operation remain significant. While the reservoir elevation was lowered due to DSOD restrictions, the habitat for the Fountain Thistle, an endangered plant, followed the lowered reservoir elevation. Raising the reservoir elevation now requires that new plant populations be restored incrementally before the reservoir elevation is raised. The result is that it may be several years before pre-project water storage volumes can be restored.
- Regional Groundwater Storage and Recovery Project. The Groundwater Storage and Recovery Project (GSRP) is a strategic partnership between SFPUC and three San Mateo County agencies – Cal Water, the City of Daly City, and the City of San Bruno – to conjunctively operate the south Westside Groundwater Basin. The project sustainably manages groundwater and surface water resources in a way that provides supplies during times of drought. During years of normal or heavy rainfall, the project would provide additional surface water to the partner agencies in San Mateo County in lieu of groundwater pumping. Over time, reduced pumping creates water storage through natural recharge of up to 20 billion gallons of new water supply available during dry years.

The project's Final Environmental Impact Report was certified in August 2014, and the project also received Commission approval that month. Phase 1 of this project consists of construction of thirteen well sites and is over 99 percent

complete. Phase 2 of this project consists of completing construction of the well station at the South San Francisco Main site and some carryover work that has not been completed from Phase 1. Phase 2 design work began in December 2019.

- 2 MGD Dry-year Water Transfer. In 2012, the dry-year transfer was proposed between the Modesto Irrigation District and the SFPUC. Negotiations were terminated because an agreement could not be reached. Subsequently, the SFPUC had discussions with the Oakdale Irrigation District for a one-year transfer agreement with the SFPUC for 2 MGD (2,240 acre-feet). No progress towards agreement on a transfer was made in 2019, but the irrigation districts recognize SFPUC's continued interest and SFPUC will continue to pursue transfers.

In order to achieve its target of meeting at least 80 percent of its customer demand during droughts with a system demand of 265 MGD, and to mitigate the impacts of the Bay-Delta Plan, the SFPUC must successfully implement the dry-year water supply projects included in the WSIP.

Furthermore, the permitting obligations for the Calaveras Dam Replacement Project and the Lower Crystal Springs Dam Improvements include a combined commitment of 12.8 MGD for instream flows on average. When this is reduced for an assumed Alameda Creek Recapture Project recovery of 9.3 MGD, the net loss of water supply is 3.5 MGD.

Alternative Water Supply Program

As discussed, below, BAWSCA has taken steps to ensure that SFPUC develops alternative water supplies:

With the adoption of the Bay-Delta Plan Phase 1 (Bay-Delta Plan) by the State Water Resources Control Board in December of 2018, coupled with the uncertainties associated with litigation and the development of Voluntary Agreements that, if successful, would provide an alternative to the 40% unimpaired flow requirement that is required by the Bay-Delta Plan, BAWSCA redoubled its efforts to ensure that the SFPUC took necessary action to develop alternative water supplies such that they would be in place to fill any potential gap in supply by implementation of the Bay-Delta Plan and that the SFPUC would be able to meet its legal and contractual obligations to its Wholesale Customers.

In 2019, BAWSCA held numerous meetings with the SFPUC encouraging them to develop a division within their organization whose chief mission was to spearhead alternative water supply development. On June 25, 2019, BAWSCA provided a written and oral statement to the Commissioners urging the SFPUC to focus on developing new sources of supply in a manner similar to how it addressed the implementation of the Water System Improvement Program (WSIP). BAWSCA urged that a new water supply program was called for, with clear objectives, persistent focus, a dedicated team, adequate funding, and a plan for successful execution. The SFPUC Commission supported BAWSCA's recommendation and directed staff to undertake such an approach.

In early 2020, the SFPUC began implementation of the Alternative Water Supply Planning Program (AWSP), a program designed to investigate and plan for new water supplies to address future long-term water supply reliability challenges and vulnerabilities on the RWS.

Included in the AWSP is a suite of diverse, non-traditional supply projects that, to a great degree, leverage regional partnerships and are designed to meet the water supply needs of the SFPUC Retail and Wholesale Customers through 2045. As of the most recent Alternative Water Supply Planning Quarterly Update, SFPUC has budgeted \$264 million over the next ten years to fund water supply projects. BAWSCA is heavily engaged with the SFPUC on its AWSP efforts.

SFPUC's AWSP is described in more detail below:

The SFPUC is increasing and accelerating its efforts to acquire additional water supplies and explore other projects that would increase overall water supply resilience through the AWSP. The drivers for the program include: (1) the adoption of the Bay-Delta Plan Amendment and the resulting potential limitations to RWS supply during dry years, (2) the net supply shortfall following the implementation of WSIP, (3) San Francisco's perpetual obligation to supply 184 MGD to the Wholesale Customers, (4) adopted LOS Goals to limit rationing to no more than 20 percent system-wide during droughts, and (5) the potential need to identify water supplies that would be required to offer permanent status to interruptible customers. Developing additional supplies through this program would reduce water supply shortfalls and reduce rationing associated with such shortfalls. The planning priorities guiding the framework of the AWSP are as follows:

1. Offset instream flow needs and meet regulatory requirements
2. Meet existing obligations to existing permanent customers
3. Make interruptible customers permanent
4. Meet increased demands of existing and interruptible customers

In conjunction with these planning priorities, the SFPUC considers how the program fits within the LOS Goals and Objectives related to water supply and sustainability when considering new water supply opportunities. The key LOS Goals and Objectives relevant to this effort can be summarized as:

- Meet dry-year delivery needs while limiting rationing to a maximum of 20 percent system-wide reduction in water service during extended droughts;
- Diversify water supply options during non-drought and drought periods;
- Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers;
- Meet, at a minimum, all current and anticipated legal requirements for protection of fish and wildlife habitat;
- Maintain operational flexibility (although this LOS Goal was not intended explicitly for the addition of new supplies, it is applicable here).

Together, the planning priorities and LOS Goals and Objectives provide a lens through which the SFPUC considers water supply options and opportunities to meet all foreseeable water supply needs.

In addition to the Daly City Recycled Water Expansion project¹⁸, which was a potential project identified in the SFPUC's 2015 UWMP and had committed funding at that time, the SFPUC has taken action to fund the study of potential additional water supply projects. Capital projects under consideration to develop additional water supplies include surface water storage expansion, recycled water expansion, water transfers, desalination, and potable reuse. A more detailed list and descriptions of these efforts are provided below.

The capital projects that are under consideration would be costly and are still in the early feasibility or conceptual planning stages. Because these water supply projects would take 10 to 30 years to implement, and because required environmental permitting negotiations may reduce the amount of water that can be developed, the yield from these projects are not currently incorporated into SFPUC's supply projections. State and federal grants and other financing opportunities would be pursued for eligible projects, to the extent feasible, to offset costs borne by ratepayers.

- Daly City Recycled Water Expansion (Regional, Normal- and Dry-Year Supply). This project can produce up to 3 MGD of tertiary recycled water during the irrigation season (~7 months). On an average annual basis, this is equivalent to 1.25 MGD or 1,400 AFY. The project is envisioned to provide recycled water to 13 cemeteries and other smaller irrigation customers, offsetting existing groundwater pumping from the South Westside Groundwater Basin; this will free up groundwater, enhancing the reliability of the Basin. The project is a regional partnership between the SFPUC and Daly City. The irrigation customers are located largely within California Water Service's (Cal Water's) service area. RWS customers will benefit from the increased reliability of the South Westside Basin for additional drinking water supply during droughts. In this way, this project supports the GSR Project, which is under construction.
- ACWD-USD Purified Water Partnership (Regional, Normal- and Dry-Year Supply). This project could provide a new purified water supply utilizing Union Sanitary District's (USD) treated wastewater. Purified water produced by advanced water treatment at USD could be transmitted to the Quarry Lakes Groundwater Recharge Area to supplement recharge into the Niles Cone Groundwater Basin or put to other uses in Alameda County Water District's (ACWD) service area. With the additional water supply to ACWD, an in-lieu exchange with the SFPUC would result in more water left in the RWS. Additional water supply could also be directly transmitted to the SFPUC through a new intertie between ACWD and the SFPUC.
- Crystal Springs Purified Water (Regional, Normal- and Dry-Year Supply). The Crystal Springs Purified Water (PREP) Project is a purified water project that could provide 6-12 MGD of water supply through reservoir water augmentation at Crystal Springs Reservoir, which is a facility of the RWS. Treated wastewater from Silicon Valley Clean Water (SVCW) and/or the City of San Mateo would go through an advanced water treatment plant to produce purified water that meets state and federal drinking water quality standards. The purified water

¹⁸ While this potential project was identified in the 2015 UWMP, it has since been approved by Daly City following environmental review and has a higher likelihood of being implemented.

would then be transmitted 10 to 20 miles (depending on the alignment) to Crystal Springs Reservoir, blended with regional surface water supplies and treated again at Harry Tracy Water Treatment Plant. Project partners include the SFPUC, Bay Area Water Supply and Conservation Agency (BAWSCA), SVCW, CalWater, Redwood City, Foster City, and the City of San Mateo. Partner agencies are contributing financial and staff resources towards the work effort.

- Los Vaqueros Reservoir Expansion (Regional, Dry Year Supply). The Los Vaqueros Reservoir Expansion (LVE) Project is a storage project that will enlarge the existing reservoir located in northeastern Contra Costa County from 160,000 acre-feet to 275,000 acre-feet. While the existing reservoir is owned and operated by the Contra Costa Water District (CCWD), the expansion will have regional benefits and will be managed by a Joint Powers Authority (JPA) that will be set up prior to construction. Meanwhile, CCWD is leading the planning, design and environmental review efforts. CCWD's Board certified the EIS/EIR and approved the LVE Project on May 13, 2020. The additional storage capacity from the LVE Project would provide a dry year water supply benefit to the SFPUC. BAWSCA is working in concert with the SFPUC to support their work effort on the LVE project.
 - Conveyance Alternatives: The SFPUC is considering two main pathways to move water from storage in a prospective LVE Project to the SFPUC's service area, either directly to RWS facilities or indirectly via an exchange with partner agencies. The SFPUC is evaluating potential alignments for conveyance.
 - Bay Area Regional Reliability Shared Water Access Program (BARR SWAP): As part of the BARR Partnership, a consortium of 8 Bay Area water utilities (including ACWD, BAWSCA, CCWD, EBMUD, Marin Municipal Water District (MMWD), SFPUC, Valley Water, and Zone 7 Water Agency) are exploring opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies. The BARR agencies are proposing two separate pilot projects in 2020-2021 through the Shared Water Access Program (SWAP) to test conveyance pathways and identify potential hurdles to better prepare for sharing water during a future drought or emergency. A strategy report identifying opportunities and considerations will accompany these pilot transfers and will be completed in 2021.
- Bay Area Brackish Water Desalination (Regional, Normal- and Dry-Year Supply). The Bay Area Brackish Water Desalination (Regional Desalination) Project is a partnership between CCWD, the SFPUC, Valley Water, and Zone 7 Water Agency. The East Bay Municipal Utilities District (EBMUD) and ACWD may also participate in the project. The project could provide a new drinking water supply to the region by treating brackish water from CCWD's existing Mallard Slough intake in Contra Costa County. While this project has independent utility as a water supply project, for the current planning effort the SFPUC is considering it as a source of supply for storage in LVE. While the allocations remain to be determined among partners, the SFPUC is considering a water supply benefit of between 5 and 15 MGD during drought conditions when combined with storage at LVE.

- Calaveras Reservoir Expansion (Regional, Dry Year Supply). Calaveras Reservoir would be expanded to create 289,000 acre-feet (AF) additional capacity to store excess Regional Water System supplies or other source water in wet and normal years. In addition to reservoir enlargement, the project would involve infrastructure to pump water to the reservoir, such as pump stations and transmission facilities.
- Groundwater Banking. Groundwater banking in the Modesto Irrigation District (MID) and Turlock Irrigation District (TID) service areas could be used to provide some additional water supply to meet instream releases in dry years reducing water supply impacts to the SFPUC service area. For example, additional surface water could be provided to irrigators in wet years, which would offset the use of groundwater, thereby allowing the groundwater to remain in the basin rather than be consumptively used. The groundwater that remains in the basin can then be used in a subsequent dry year for irrigation, freeing up surface water that would have otherwise been delivered to irrigators to meet instream flow requirements.

A feasibility study of this option is included in the proposed Tuolumne River Voluntary Agreement. Progress on this potential water supply option will depend on the negotiations of the Voluntary Agreement.

- Inter-Basin Collaborations. Inter-Basin Collaborations could provide net water supply benefits in dry years by sharing responsibility for in-stream flows in the San Joaquin River and Delta more broadly among several tributary reservoir systems. One mechanism by which this could be accomplished would be to establish a partnership between interests on the Tuolumne River and those on the Stanislaus River, which would allow responsibility for streamflow to be assigned variably based on the annual hydrology.

As is the case with Groundwater Banking, feasibility of this option is included in the proposed Tuolumne River Voluntary Agreement.

If all the projects identified through the current planning process can be implemented, there would still be a supply shortfall to meet projected needs. Furthermore, each of the supply options being considered has its own inherent challenges and uncertainties that may affect the SFPUC's ability to implement it.

Given the limited availability of water supply alternatives - unless the supply risks are significantly reduced or our needs change significantly - the SFPUC will continue to plan, develop and implement all project opportunities that can help bridge the anticipated water supply gaps during droughts. In 2019, the SFPUC completed a survey among water and wastewater agencies within the service area to identify additional opportunities for purified water. Such opportunities remain limited, but the SFPUC continues to pursue all possibilities.

BAWSCA's Long Term Reliability Water Supply Strategy

BAWSCA's Long-Term Reliable Water Supply Strategy (Strategy), completed in February 2015, quantified the water supply reliability needs of the BAWSCA member agencies through 2040, identified the water supply management projects and/or programs (projects) that could be developed to meet those needs, and prepared an implementation plan for the Strategy's recommendations.

When the 2015 Demand Study concluded it was determined that while there is no longer a regional normal year supply shortfall, there was a regional drought year supply shortfall of up to 43 MGD. In addition, key findings from the Strategy's project evaluation analysis included:

- Water transfers represent a high priority element of the Strategy.
- Desalination potentially provides substantial yield, but its high effective costs and intensive permitting requirements make it a less attractive drought year supply alternative.
- Other potential regional projects provide tangible, though limited, benefit in reducing dry-year shortfalls given the small average yields in drought years.

Since 2015, BAWSCA has completed a comprehensive update of demand projections and engaged in significant efforts to improve regional reliability and reduce the dry-year water supply shortfall.

- Water Transfers. BAWSCA successfully facilitated two transfers of portions of Individual Supply Guarantee (ISG) between BAWSCA agencies in 2017 and 2018. Such transfers benefit all BAWSCA agencies by maximizing use of existing supplies. BAWSCA is currently working on an amendment to the Water Supply Agreement between the SFPUC and BAWSCA agencies to establish a mechanism by which member agencies that have an ISG may participate in expedited transfers of a portion of ISG and a portion of a Minimum Annual Purchase Requirement. In 2019, BAWSCA participated in a pilot water transfer that, while ultimately unsuccessful, surfaced important lessons learned and produced interagency agreements that will serve as a foundation for future transfers. BAWSCA is currently engaged in the Bay Area Regional Reliability Partnership (BARR)¹⁹, a partnership among eight Bay Area water utilities (including the SFPUC, Alameda County Water District, BAWSCA, Contra Costa Water District, Santa Clara Valley Water District) to identify opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies.
- Regional Projects. Since 2015, BAWSCA has coordinated with local and State agencies on regional projects with potential dry-year water supply benefits for BAWSCA's agencies. These efforts include storage projects, indirect/direct water reuse projects, and studies to evaluate the capacity and potential for various conveyance systems to bring new supplies to the region.

BAWSCA continues to implement the Strategy recommendations in coordination with BAWSCA member agencies. Strategy implementation will be adaptively managed to account for changing conditions and to ensure that the goals of the Strategy are met in an efficient and cost-effective manner. On an annual basis, BAWSCA will reevaluate Strategy recommendations and results in conjunction with development of the BAWSCA's FY 2021-22 Work Plan. In this way, actions can be modified to accommodate changing conditions and new developments.

¹⁹ <https://www.bayareareliability.com/>

WWD Actions and Strategies

In addition to the management tools and options discussed below, WWD has been involved directly and through BAWSCA to advocate for an alternative to the Bay-Delta Plan Amendment, including submitting letters and testimony (see Appendix J) that identify, among other things, the significant impact to local water supply reliability.

Further, as part of this UWMP process, WWD submitted letters to both BAWSCA and SFPUC (see Appendix J) enumerating concerns regarding the fact that the SFPUC RWS supply allocations do not meet the Level of Service Goals included in the WSA (see Section 7.1.1.1) and, therefore, SFPUC is not meeting its contractual obligations to the Wholesale Customers.

WWD's letter to BAWSCA further states that while it is applying BAWSCA's revised Tier Two allocation methodology for RWS shortages greater than 20% for preliminary planning purposes, WWD is not agreeing to, or adopting, the revised Tier Two methodology. Among other issues, WWD notes that the revised Tier Two methodology does not take minimum health and safety standards into account.

As described in Section 7.1.4, WWD is committed to improving its supply reliability, including continued commitment to its water conservation program.

7.1.4 Management Tools and Options

CWC § 10620 (f)

An urban water supplier shall describe in the plan water management tools and options used by that entity that will maximize resources and minimize the need to import water from other regions.

At a regional level, WWD maintains active involvement in the work that SFPUC and BAWSCA are doing with respect to optimizing the use of regional water supplies and pursuing additional supplies. These efforts are detailed in Section 7.1.3.5.

WWD has also been implementing, and plans to continue to implement, the demand management measures described in Chapter 9. Further, in response to the anticipated future dry-year shortfalls, WWD has developed a robust WSCP that systematically identifies ways in which WWD can reduce water demands. The WSCP is included in Appendix I.

7.2 Drought Risk Assessment

CWC § 10635(b)

Every urban water supplier shall include, as part of its urban water management plan, a drought risk assessment for its water service to its customers as part of information considered in developing the demand management measures and water supply projects and programs to be included in the urban water management plan. The urban water supplier may conduct an interim update or updates to this drought risk assessment within the five-year cycle of its urban water management plan update. The drought risk assessment shall include each of the following:

(1) A description of the data, methodology, and basis for one or more supply shortage conditions that are necessary to conduct a drought risk assessment for a drought period that lasts five consecutive water years, starting from the year following when the assessment is conducted.

(2) A determination of the reliability of each source of supply under a variety of water shortage conditions. This may include a determination that a particular source of water supply is fully reliable under most, if not all, conditions.

(3) A comparison of the total water supply sources available to the water supplier with the total projected water use for the drought period.

(4) Considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.

In addition to the long-term water service reliability assessment presented above, the DRA evaluates WWD's supply risks under a severe drought period lasting for the next five consecutive years after the assessment is completed, i.e., from 2021 through 2025. The DRA is intended to inform the demand management measures and water supply projects and programs to be included in the UWMP (see Chapters 6 and 9). Suppliers may conduct an interim update or updates to this DRA within the five-year cycle of its urban water management plan update, i.e., before the 2025 UWMP.

7.2.1 Data, Methods, and Basis for Water Shortage Condition

As a first step to the DRA, WWD has estimated unconstrained water demand for the next five years (2021-2025). Unconstrained water demand is the expected water use in the absence of drought water use restrictions. The characteristic five-year water demand is described in Section 4.2.6 and is based upon the Decision Support System (DSS) Water Demand and Conservation Model results discussed in Section 4.2.1.

The available potable water supplies assumed in the DRA are based upon the same methodology and assumptions used for the long-term water service reliability assessment (Section 7.1) and relies on information provided by SFPUC and BAWSCA (Appendix F and Appendix G). The available RWS water supplies are estimated based on the following assumptions: (1) The RWS demands are held constant at 132.1 MGD (i.e., 2020 demand levels), (2) implementation of the Bay-Delta Plan Amendment occurs in 2023, and (3) the 2020 infrastructure conditions are maintained (see Table 1 of the 22 January 2021 SFPUC letter in Appendix G). Details of how WWD's available supplies are then estimated as part of the DRA are provided below.

7.2.2 Drought Risk Assessment Water Source Reliability

As described in Chapter 6, WWD purchases imported surface water from the SFPUC RWS to meet its potable water demands.

WWD’s available potable water supplies during the five-consecutive-year drought are based upon information provided by SFPUC and BAWSCA included in Appendix G, as indicated in Section 7.2.1. Specifically, based on the modeling results presented in the 30 March 2021 SFPUC letter, BAWSCA provided individual agency drought allocation volumes for 2021 to 2025 in Table F2 of the 1 April 2021 BAWSCA drought allocation tables, which are reproduced for WWD in Table 7-6, below, and serve as the basis for the RWS Reliability in the DRA.

Table 7-6 WWD 2020 Base Year Multiple Dry Year Drought Allocations

	2021	2022	2023	2024	2025
WWD Drought Allocation	307	307	157	157	157
NOTES: (a) Volumes are in units of MG. (b) Source: Table F2 from the BAWSCA drought allocation tables dated 1 April 2021. (c) Five consecutive year drought assumed to start in 2021. (d) Scenario reflects implementation of the Bay-Delta Plan Amendment in 2023. (e) Sufficient RWS supplies will be available to meet the Wholesale Customers’ purchase requests during the first two consecutive dry years, prior to implementation of the Bay-Delta Plan Amendment. Volumes for 2021 and 2022 reflect WWD’s near-term projected purchases previously provided to BAWSCA. (f) Per system-wide shortages are projected starting in 2023, Wholesale RWS demand is assumed to be static for the remainder of the drought sequence per the Water Supply Agreement.					

As shown in Table 7-6, prior to the assumed implementation of the Bay-Delta Plan Amendment in 2023, sufficient RWS supplies will be available to meet the Wholesale Customers’ purchase requests during the first two consecutive dry years (i.e., 2021 and 2022).

Shortages are projected to begin in 2023 with the implementation of the Bay-Delta Plan Amendment. In the event of a shortage, the current Tier 2 Drought Allocation Plan (Section 7.1.1.1) specifies that each agencies’ Allocation Factor would be calculated once at the onset of a shortage based on the previous year’s use and remain the same until the shortage condition is over. Therefore, for the purpose of drought allocations for the DRA, the available RWS supply is assumed to remain static in 2023-2025 as shown in Table 7-6.

7.2.3 Drought Risk Assessment Total Water Supply and Use Comparison

Table 7-7 provides a comparison of the water supply sources available to WWD with the total projected water use for an assumed drought period of 2021 through 2025. WWD is expected to experience significant shortfalls in years 2023-2025 of the DRA with unconstrained demands because of the assumed implementation of the Bay-Delta Plan Amendment in 2023.

WWD has developed a WSCP (Appendix I) to address water shortage conditions resulting from any cause (e.g., droughts, impacted distribution system infrastructure, regulatory-imposed shortage restrictions, etc.). The WSCP identifies a variety of actions that WWD will implement to reduce demands and further ensure supply reliability at various levels of water shortage. WWD intends to implement its WSCP to reduce water use and address the supply shortfalls. However, because WWD has the among the lowest per capita water use across the State, significant drought reductions may be difficult to achieve without affect essential water use of the District's customers. It should be noted again that numerous uncertainties exist in the assumptions that drive the above projected dry year shortage estimates and that the current Tier One and Tier Two Plans are not designed for RWS supply shortages of greater than 20%. BAWSCA member agencies have not formally agreed to adopt this shortage allocation methodology and are in discussions about jointly developing an alternative allocation method that would consider additional equity factors if SFPUC is unable to deliver its contractual supply volume and cutbacks to the RWS supply exceed 20%.

Given the current uncertainty discussed in Section 7.1.3.4, WWD could update its DRA prior to the 2025 UWMP update if significant new information becomes available. CWC §10635(b) permits urban water suppliers to conduct an interim update or updates to their DRA within the five-year cycle of its UWMP update. WWD anticipates that by the 2025 UWMP update, SFPUC will provide more specific information about the AWSP, with estimated water supply contributions from such projects. Additionally, WWD expects that SFPUC will provide more specific information and a refined estimate of the Bay-Delta Plan Amendment impacts to the SFPUC supply. Further, it is anticipated that the Wholesale Customers will negotiate a revised Tier Two allocation formula that could affect each agency's share of available supplies in drought years relative to what has been presented herein.

WWD recommends that users of its 2020 UWMP contact WWD staff for potential updates to the DRA presented in the 2020 UWMP for their planning projects.

Table 7-7 Five-Year Drought Risk Assessment Tables to Address Water Code 10635(b) (DWR Table 7-5)

2021	Total
Total Water Use	302
Total Supplies	302
Surplus/Shortfall w/o WSCP Action	
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	0
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	0

2022	Total
Total Water Use	307
Total Supplies	307
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	0
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	0

2023	Total
Total Water Use	312
Total Supplies	157
Surplus/Shortfall w/o WSCP Action	(155)
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	155
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	50%

Table 7-7 Five-Year Drought Risk Assessment Tables to Address Water Code 10635(b) (DWR Table 7-5)

2024	Total
Total Water Use	317
Total Supplies	157
Surplus/Shortfall w/o WSCP Action	(160)
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	160
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	51%

2025	Total
Total Water Use	317
Total Supplies	157
Surplus/Shortfall w/o WSCP Action	(160)
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	160
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	50%

NOTES:
 (a) Volumes are in units of MG.
 (b) It is assumed that the demand-reduction actions included in the WSCP (Appendix I) will be implemented to offset any shortfalls during the drought period.

8. WATER SHORTAGE CONTINGENCY PLAN

Westborough Water District’s (WWD’s or District’s) Water Shortage Contingency Plan (WSCP) is included as Appendix I. The WSCP serves as a standalone document to be engaged in the case of a water shortage event, such as a drought or supply interruption, and defines specific policies and actions that will be implemented at various shortage level scenarios. The primary objective of the WSCP is to ensure that the District has in place the necessary resources and management responses needed to protect health and human safety, minimize economic disruption, and preserve environmental and community assets during water supply shortages and interruptions. Consistent with California Water Code (CWC) §10632, the WSCP includes six levels to address shortage conditions ranging from up to 10% to greater than 50% shortage, identifies a suite of demand mitigation measures for the District to implement at each level, and identifies procedures for the District to annually assess whether or not a water shortage is likely to occur in the coming year, among other things.

Table 8-1 Water Shortage Contingency Plan Levels (DWR Table 8-1)

Shortage Level	Percent Shortage Range	Shortage Response Actions
1	Up to 10%	<ul style="list-style-type: none"> Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use up to 10% due to water supply shortages or an emergency. Includes implementation of voluntary restrictions on end uses for customers (see Table 8-2), as well as agency actions (see Table 8-3).
2	Up to 20%	<ul style="list-style-type: none"> Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 10% to 20% due to water supply shortages or an emergency. Includes implementation of voluntary restrictions on end uses and water use budgets for customers (see Table 8-2), as well as agency actions (see Table 8-3).
3	Up to 30%	<ul style="list-style-type: none"> Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 20% to 30% due to water supply shortages or an emergency. Includes implementation of mandatory restrictions on end uses and water use budgets for customers

Shortage Level	Percent Shortage Range	Shortage Response Actions
		(see Table 8-2), as well as agency actions (see Table 8-3).
4	Up to 40%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 30% to 40% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 8-2), as well as agency actions (see Table 8-3).
5	Up to 50%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 40% to 50% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 8-2), as well as agency actions (see Table 8-3).
6	>50%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use greater than 50% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 8-2), as well as agency actions (see Table 8-3).
NOTES:		

Table 8-2 Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference <i>(optional)</i>	Penalty, Charge, or Other Enforcement?
1	Other	5%	<ol style="list-style-type: none"> 1. The following uses for non-essential activities are prohibited: <ol style="list-style-type: none"> a. Use of potable water to clean, fill, or maintain levels in fountains, including recirculating fountains. b. Use of water for recreational toys and equipment. c. Use of water through a hose or pressure washer to clean the exterior of any building, home, or driveway, except prior to painting or if required for health or safety purposes. 2. Watering or irrigating of lawn or landscape is prohibited between the hours of 8:00 a.m. and 7:00 p.m. 3. Leaks, breaks, and malfunctions must be repaired in a timely manner. 4. Hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. 5. Other measures as may be approved by the Board of Directors. 	No
2	Other	15%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stage 1 except where superseded by more stringent requirements. 2. Water use not to exceed voluntary Stage 2 water budgets established by WWD for each customer. 3. Limiting water duration to 15 minutes per day and two days per week. 4. Other measures as may be approved by the Board of Directors. 	No

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference <i>(optional)</i>	Penalty, Charge, or Other Enforcement?
3	Other	25%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 and 2 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 3 water budgets for each customer. 3. Limiting water duration to 10 minutes per day and one day per week. 4. Filling of swimming pools is prohibited. 5. Vehicle washing is prohibited, except at facilities using recycled or recirculating water. 6. Leaks, breaks, and malfunctions must be repaired within 24 hours of notification. 7. No new water-using landscape may be installed by any customer. 8. No new potable water service shall be provided, including new temporary meters or permanent meters. 9. Other measures as may be approved by the Board of Directors. 	Yes
4	Other	35%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 3 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 4 water budgets for each customer. 3. Use of potable water for construction and dust control is prohibited. 4. No potable water service is provided to landscape accounts. 5. Other measures as may be approved by the Board of Directors. 	Yes
5	Other	45%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 4 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 5 water budgets for each customer. 	Yes
6	Other	55%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 5 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 6 water budgets for each customer. 	Yes
<p>NOTES: (a) The percentages listed in this table are the cumulative savings for each shortage level with implementation of corresponding supply augmentation and other agency actions in Table 8-3. Detailed saving estimates based on end use, response action, and implementation rates can be found in Attachment 3 of the WSCP.</p>				

Table 8-3 Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap?	Additional Explanation or Reference <i>(optional)</i>
1	Other	5%	<ol style="list-style-type: none"> 1. Inform customers that there is a water shortage emergency and the list of actions they can take to reduce water use (e.g., via direct mail, bill inserts, etc.). 2. Conduct coordination with BAWSCA, SFPUC, and California Water Service Company. 3. Schedule staff for enforcement and customer service.
2	Other	15%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stage 1. 2. Develop a voluntary water allocation program for all accounts and notice those accounts appropriately. 3. Increase public outreach, including information regarding fines or penalties for non-compliance. 4. Increase public outreach, including hosting public events and workshops. 5. Increase leak detection. 6. Accelerate water conservation program implementation.
3	Other	25%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 and 2. 2. Develop a mandatory water allocation program for all accounts and notice those accounts appropriately. 3. Impose an excess water use charge with the implementation of water allocations. 4. Require fixture retrofits prior to review of customer hardship exemptions from prohibitions and restrictions. 5. Establish moratorium on new connections and new landscaping. 6. Increase enforcement and water waste patrols. 7. Suspend routing flushing of water mains.
4	Other	35%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 3. 2. Switch to more frequent (e.g. monthly) billing. 3. Suspend water service to landscape accounts.

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap?	Additional Explanation or Reference <i>(optional)</i>
5	Other	45%	1. Continue with actions and measures from Stages 1 through 4.
6	Other	55%	1. Continue with actions and measures from Stages 1 through 5.
<p>NOTES: (a) The percentages listed in this table are the cumulative savings for each shortage level with implementation of corresponding demand reduction actions in Table 8-2. Detailed saving estimates based on end use, response action, and implementation rates can be found in Attachment 3 of the WSCP.</p>			

9. DEMAND MANAGEMENT MEASURES

CWC § 10631 (e)

Provide a description of the supplier's water demand management measures. This description shall include all of the following:

(1) (A) For an urban retail water supplier, as defined in Section 10608.12, a narrative description that addresses the nature and extent of each water demand management measure implemented over the past five years. The narrative shall describe the water demand management measures that the supplier plans to implement to achieve its water use targets pursuant to Section 10608.20.

(B) The narrative pursuant to this paragraph shall include descriptions of the following water demand management measures:

(i) Water waste prevention ordinances.

(ii) Metering.

(iii) Conservation pricing.

(iv) Public education and outreach.

(v) Programs to assess and manage distribution system real loss.

(vi) Water conservation program coordination and staffing support.

(vii) Other demand management measures that have a significant impact on water use as measured in gallons per capita per day, including innovative measures, if implemented.

This section provides an overview of Westborough Water District's (WWD or District) current and planned demand management measures (DMMs), which include specific types and groupings of water conservation measures typically implemented by water suppliers; the DMMs are closely aligned with the California Urban Water Conservation Council Best Management Practices. WWD administers several of its DMMs through participation in Bay Area Water Supply and Conservation Agency's (BAWSCA) Regional Water Conservation Program. The following sections describe BAWSCA's Regional Water Conservation Program and the nature and extent of the specific DMMs implemented by WWD.

9.1 Regional Water Conservation

WWD participates in BAWSCA's Regional Water Conservation Program, as a part of its overall water conservation program. The BAWSCA Regional Water Conservation Program is a two-tier program, consisting of "Core Programs" and "Subscription Programs," and is open to all member agencies. The BAWSCA Regional Water Conservation Program is implemented consistent with the intent of its Water Conservation Implementation Plan (BAWSCA, 2009), which was developed with input from the member agencies and serves as a coordinated, regional plan for implementing water conservation throughout the BAWSCA service area. Although the program was designed and available at a regional level, most of the implementation of the individual programs within WWD's service area is done by WWD staff.

The Core Programs provided as a part of the Regional Water Conservation Program include conservation measures that benefit from regional implementation and provide overall regional benefit, and are funded through the annual BAWSCA budget. Measures provided across the BAWSCA service area as part of the Core Program include regional messaging, public outreach, landscape water efficiency education classes and tools, native garden tours and symposiums, support for adoption of local indoor and outdoor water efficiency ordinances, and access to BAWSCA's water conservation database.

The Subscription Programs are conservation measures that individual agencies must elect to participate in, and whose benefits are primarily realized within individual water agency service areas. As such, the Subscription Programs are funded by individual member agencies, based on their participation level. Since the 2015 UWMP, the High Efficiency Toilet (HET) Rebates and High-Efficiency Residential Washing Machine Rebates (WMRP) are no longer offered as a BAWSCA Subscription Program. The HET Rebates through BAWSCA ended 31 December 2019 and the WMRP ended 31 December 2016. WWD administers in-house programs for these rebate programs.

WWD's implementation, and participation in, the Core and Subscription Programs are described in detail below, as they relate to WWD's implementation of the DMMs.

9.2 Agency Water Conservation

CWC § 10631 (e)

Provide a description of the supplier's water demand management measures. This description shall include all of the following:

(1) (A) For an urban retail water supplier, as defined in Section 10608.12, a narrative description that addresses the nature and extent of each water demand management measure implemented over the past five years.

WWD implements each of the DMMs as described below.

9.2.1 DMM 1 – Water Waste Prevention Ordinances

As discussed in Chapter 8, WWD adopted Ordinance No. 69 to prohibit wasteful water use within the District. Prohibitions to prevent water waste are to remain in place at all times, irrespective of water supply conditions. Ordinance No. 69 prohibits the following water uses on a permanent, year-round basis:

- The use of water through a commercial meter when the customer has been given a 7-day notice to repair a broken or defective plumbing or sprinkler system.
- The application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
- The use of a hose that dispenses potable water to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
- The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased.

- The use of water for city street sweepers/washers, except when approved by the District.
- The use of water in non-recirculating water fountains and decorative water features, except where the water is part of a recirculating system.
- The application of potable water to driveways, sidewalks, patios, parking lots, tennis courts, or other hard-surface areas.
- The irrigation with potable water of ornamental turf on public street medians.
- The application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
- The irrigation with potable water of landscapes outside of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

9.2.2 DMM 2 – Metering

CWC § 526 (a)

Notwithstanding any other provision of law, an urban water supplier that, on or after January 1, 2004, receives water from the federal Central Valley Project under a water service contract or subcontract ... shall do both of the following:

(1) On or before January 1, 2013, install water meters on all service connections to residential and nonagricultural commercial buildings constructed prior to January 1, 1992, located within its service area.

(2) On and after March 1, 2013, or according to the terms of the Central Valley Project water contract in operation, charge customers for water based on the actual volume of deliveries, as measured by a water meter.

CWC § 527 (a)

(a) An urban water supplier that is not subject to Section 526 shall do both of the following:

(1) Install water meters on all municipal and industrial service connections located within its service area on or before January 1, 2025.

WWD has installed water meters on each water service connection, with the exception of fire services. All of the meters within WWD's service area are read on a bi-monthly basis. Some large irrigation sites, including City parks and schools, also have separate irrigation meters to monitor water use for landscape irrigation separately from indoor uses. The State's Model Water Efficient Landscape Ordinance (MWELO) requires non-residential projects to install a separate irrigation meter if landscaped areas meet specific size thresholds, as discussed in Chapter 4. The District's Indoor Water Conservation Regulations (Ordinance No. 58) also requires sub-meters in multi-family residential buildings and separate meters for landscape areas larger than 5,000 square feet.

9.2.3 DMM 3 – Conservation Pricing

WWD’s current water rate structure for all customers includes a fixed service charge plus a uniform water rate for all customers. The service charges are billed bi-monthly by the size of each customer’s meter; the current water rate is \$6.48 per unit.²⁰

9.2.4 DMM 4 – Public Education and Outreach

WWD implements a number of public education and outreach initiatives with support from the BAWSCA Regional Water Conservation Program. Specific initiatives include:

- Water efficient landscape education classes: WWD advertises the series of Water-Efficient Landscape Education Classes developed by BAWSCA that are free to the public and are designed to introduce homeowners and landscape professionals to the concepts of sustainable landscape design. The classes focus on creating beautiful, water-efficient gardens as an alternative to lawns. Examples of specific class topics include “Lawn Replacement 101”, “Drought Tolerant Plants”, and “From Graywater to Green Garden”, among others.
- Informative website, online tools, or social media: WWD maintains pages on its website (www.westboroughwater.com) that are dedicated to its water conservation program. The website provides information regarding its rebate programs, water-saving fixture giveaways, water regulations, and conservation tips.
- Media campaigns and other outreach: WWD encourages water conservation and markets its rebate programs and water-saving fixture giveaways through mailers and newsletters.

9.2.5 DMM 5 – Programs to Assess and Manage Distribution System Real Loss

As discussed in Section 4.1.3, distribution system water loss was estimated to be approximately 10% of the total water demand in WWD’s service area on average between 2016 and 2020. WWD does not currently implement a specific program to assess and manage distribution system losses.

9.2.6 DMM 6 – Water Conservation Program Coordination and Staffing Support

WWD’s water conservation program is administered and coordinated by two District staff members. Contact information for the District’s conservation program is listed below:

Phone: 650-589-1435

Email: wwd@westboroughwater.com

9.2.7 DMM 7 – Other DMMs

Other DMMs provided by WWD, in addition to those discussed above, include the following:

²⁰ One unit equals to 748 gallons or 100 cubic feet.

- Water-saving fixtures giveaway: WWD offers its residential customers free water-saving fixtures. WWD encourages its customers to pick up and utilize the following free water saving fixtures and items from its office:
 - Low-flow shower head - uses 1.5 gallons per minute (gpm)
 - Bathroom aerator - uses 1 gpm
 - Toilet leak detection dye strips
 - Kitchen aerator - uses 1.5 gpm
 - Precision spray patterns garden nozzle
 - Water conservation booklet

WWD gave out approximately 660 individual water savings fixtures and items in 2020.

- High-Efficiency Toilet (HET) Rebates: WWD locally administers an HET Rebate Program for its residential and commercial customers. The HET Rebate Program was initiated in September 2008. As part of this program, WWD offers customers a \$50 rebate per standard HET (i.e., between 1.06 gallons and 1.28 gallons per flush) for customers replacing a high-volume toilet (i.e., 3.5 gallons per flush (gpf), or more).

Up to three rebates are allowed per residential account and up to ten rebates are allowed per commercial customer account. Between 2016 and 2020, WWD provided a total of 179 rebates.

- High-Efficiency Residential Washing Machine Rebates: WWD locally administers a High-Efficiency Residential Washing Machine Rebate program for its residential customers includes a rebate of \$100 to customers that purchase a qualifying washing machine. The High-Efficiency Residential Washing Machine Rebate program is one of the Subscription Programs available to BAWSCA member agencies. Between 2016 and 2020, WWD provided 124 washing machine rebates to its customers, 45 of which were through the PG&E program.

9.3 Implementation Over the Past Five Years

Section 9.2 above summarizes the DMMs implemented by WWD and the extent of implementation (e.g., number of kits, number of rebates) for each of the programs listed under DMM-7 between 2016 and 2020. Through implementation of the DMMs, the District has been able to help its customers achieve water and cost savings.

9.4 Planned Implementation to Achieve Water Use Targets

CWC § 10631 (e)

Provide a description of the supplier's water demand management measures. This description shall include all of the following:

(1) (A) ... The narrative shall describe the water demand management measures that the supplier plans to implement to achieve its water use targets pursuant to Section 10608.20.

To continue to achieve the SB X7-7 water use targets described in Chapter 5, WWD intends to continue to implement the DMMs discussed above and will continue to participate in BAWSCA's Regional Water Conservation Program. In the future, specific program offerings may change as the market evolves. WWD's 2020 DSS Model, as described in Section 4.2, estimates projected water demands and quantifies passive and active conservation water savings potential. As shown in Chapter 5, the District's water use in 2020 was 72 gallons per capital per day (GPCD), which is substantially lower than its SB X7-7 water use target of 124 GPCD.

9.5 Urban Water Use Objectives (Future Requirement)

CWC §10609 requires that urban retail water suppliers develop new water use objectives that are based on specific standards for certain water use sectors. These water use objectives will not be developed until 2023. Suppliers are encouraged in this UWMP cycle to consider how they will align their conservation management actions in order to meet these future obligations.

WWD intends to continue and expand implementation of the DMMs discussed above and will continue to participate in BAWSCA's Regional Water Conservation Program.

BAWSCA led its member agencies in a multi-year effort to develop and implement a strategy to meet these new legislative requirements. BAWSCA's Making Conservation a Way of Life Strategic Plan (Strategic Plan) provided a detailed roadmap for member agencies to improve water efficiency. BAWSCA implementing the following elements of the Strategic Plan:

- Conducted an assessment of the agencies' current practices and water industry best practices for three components of the efficiency legislation that, based on a preliminary review, present the greatest level of uncertainty and potential risk to the BAWSCA agencies. The three components were:
 1. Development of outdoor water use budgets in a manner that incorporates landscape area, local climate, and new satellite imagery data.
 2. Commercial, Industrial, and Institutional water use performance measures.
 3. Water loss requirements.
- Organized an Advanced Metering Infrastructure symposium to enable information exchange, including case studies, implementation strategies, and data analysis techniques.

- Initiated a regional CII audit pilot program, which BAWSCA aims to complete in 2021.²¹
- Implemented a regional program for water loss control to help BAWSCA agencies comply with regulatory requirements and implement cost-effective water loss interventions.
- Engaged with the SFPUC to audit meter testing and calibration practices for SFPUC's meters at BAWSCA agency turnouts.

Finally, BAWSCA's Demand Study developed water demand and conservation projections through 2045 for each BAWSCA agency. These projects are designed to provide valuable insights on long-term water demand patterns and conservation savings potential to support regional efforts, such as implementation of BAWSCA's Long-Term Reliable Water Supply Strategy.

In the future, specific program offerings may change as the market evolves. WWD's 2020 DSS Model, as described in Section 4.2, estimates projected water demands and quantifies passive and active conservation water savings potential. As discussed in Section 4.6, the DSS Model projections demonstrate that per capita indoor residential potable water use within the WWD's service area is expected to be below the indoor use standards presented in the legislation.

²¹ Efforts on the CII audit pilot program stalled in March 2020 due to the COVID 19 pandemic and related shelter-in-place orders.

10. PLAN ADOPTION, SUBMITTAL, AND IMPLEMENTATION

Preparation of the Urban Water Management Plan (UWMP) and the Water Shortage Contingency Plan (WSCP) began in June 2020 for completion in July 2021, with notifications and interactions between stakeholders as discussed further below.

10.1 Notification of UWMP Preparation

CWC § 10621 (b)

Every urban water supplier required to prepare a plan pursuant to this part shall, at least 60 days before the public hearing on the plan required by Section 10642, notify any city or county within which the supplier provides water supplies that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. The urban water supplier may consult with, and obtain comments from, any city or county that receives notice pursuant to this subdivision.

On 21 January 2021, Westborough Water District (WWD or District) sent a letter to seven entities, including the cities of Daly City, San Bruno, and South San Francisco, the North Coast County Water District (NCCWD), Mid-Peninsula Water District, Coastside County Water District, and the County of San Mateo informing them that the District was in the process of updating its UWMP and WSCP and soliciting their input in the update process. A list of the entities contacted is provided in Table 2-4 and Appendix A. The letter was sent more than 60 days before the public hearing as required by California Water Code (CWC) §10621(b). A sample outreach letter is included in Appendix A.

10.2 Notification of Public Hearing

CWC § 10642

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. Prior to any of these hearings, notice of the time and place of the hearing shall be published within the jurisdiction of the publicly owned water supplier pursuant to Section 6066 of the Government Code. The urban water supplier shall provide notice of the time and place of a hearing to any city or county within which the supplier provides water supplies. Notices by a local public agency pursuant to this section shall be provided pursuant to Chapter 17.5 (commencing with Section 7290) of Division 7 of Title 1 of the Government Code. A privately owned water supplier shall provide an equivalent notice within its service area. After the hearing or hearings, the plan or water shortage contingency plan shall be adopted as prepared or as modified after the hearing or hearings.

10.2.1 Notice to Cities and Counties

On 27 May 2021, WWD sent a letter to each of the above-mentioned entities informing them of the locations the Public Review Draft 2020 UWMP and the updated WSCP would be available for review and welcoming their input and comments on the document. The Public Review Draft 2020 UWMP and the

WSCP was available for public review at the WWD office and on WWD's website. The letter also informed the agencies that the UWMP and WSCP public hearing would be occurring at WWD's office on 10 June 2021, 7:30 PM. A sample copy of the notification letters is included in Appendix A.

10.2.2 Notice to the Public

WWD issued public notifications soliciting public input during the preparation of 2020 UWMP and the WSCP. On 27 May 2021 and 3 June 2021, WWD published a notice in the *San Mateo County Times* informing the public that the 2020 UWMP and the WSCP would be available for public review at WWD's office and on WWD's website, consistent with requirements of California Government Code 6066. The notice also informed the public that the 2020 UWMP and WSCP public hearing would be held at WWD's office on 10 June 2021, 7:30 PM. Copies of the newspaper announcements are included in Appendix B.

10.3 Public Hearing and Adoption

CWC § 10608.26

(a) In complying with this part, an urban retail water supplier shall conduct at least one public hearing to accomplish all of the following:

(1) Allow community input regarding the urban retail water supplier's implementation plan for complying with this part.

(2) Consider the economic impacts of the urban retail water supplier's implementation plan for complying with this part.

(3) Adopt a method, pursuant to subdivision (b) of Section 10608.20, for determining its urban water use target.

As described above, WWD informed the public and the appropriate agencies of (1) its intent to prepare a UWMP and the associated WSCP, (2) where the UWMP and WSCP were available for public review, and (3) when the public hearing regarding the UWMP and WSCP would be held.

Pursuant to CWC §10608.26(a), as part of the public hearing, WWD provided the audience with information on compliance with the Senate Bill (SB) X7-7, including its baseline daily per capita water use, water use targets, implementation plan, and 2020 compliance.

This UWMP and WSCP (included as Appendix I) was adopted by Resolution No. 623 by the Board of Directors during its 10 June 2021 meeting. A copy of the resolution is included in Appendix K.

10.4 Plan Submittal

CWC § 10621

(f) (1) Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.

CWC § 10635 (c)

The urban water supplier shall provide that portion of its urban water management plan prepared pursuant to this article to any city or county within which it provides water supplies no later than 60 days after the submission of its urban water management plan.

CWC § 10644

(a) (1) An urban water supplier shall submit to the department, the California State Library, and any city or county within which the supplier provides water supplies a copy of its plan no later than 30 days after adoption. Copies of amendments or changes to the plans shall be submitted to the department, the California State Library, and any city or county within which the supplier provides water supplies within 30 days after adoption.

(2) The plan, or amendments to the plan, submitted to the department pursuant to paragraph (1) shall be submitted electronically and shall include any standardized forms, tables, or displays specified by the department.

(b) If an urban water supplier revises its water shortage contingency plan, the supplier shall submit to the department a copy of its water shortage contingency plan prepared pursuant to subdivision (a) of Section 10632 no later than 30 days after adoption, in accordance with protocols for submission and using electronic reporting tools developed by the department

A copy of the adopted 2020 UWMP and associated WSCP will be provided to the Department of Water Resources (DWR), the California State Library, San Mateo County, and SFPUC within 30 days of the adoption. An electronic copy of the adopted 2020 UWMP will be submitted to the DWR using the DWR online submittal tool.

10.5 Public Availability

CWC § 10645

(a) Not later than 30 days after filing a copy of its plan with the department, the urban water supplier and the department shall make the plan available for public review during normal business hours.

(b) Not later than 30 days after filing a copy of its water shortage contingency plan with the department, the urban water supplier and the department shall make the plan available for public review during normal business hours.

A copy of the adopted 2020 UWMP and associated WSCP will be available for public review in WWD's office during normal business hours and on WWD's website within 30 days of filing the plan with DWR.

10.6 Amending an Adopted Urban Water Management Plan or Water Shortage Contingency Plan

CWC § 10644 (b)

If an urban water supplier revises its water shortage contingency plan, the supplier shall submit to the department a copy of its water shortage contingency plan prepared pursuant to subdivision (a) of Section 10632 no later than 30 days after adoption, in accordance with protocols for submission and using electronic reporting tools developed by the department.

If the UWMP or WSCP are amended, each of the steps for notification, public hearing, adoption, and submittal will also be followed for the amended document.

References

2020 Urban Water Management Plan Westborough Water District



11. REFERENCES

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Appendix A

UWMP Agency Notification Letters

Kat Wuelfing

From: Darryl Barrow <dbarrow@westboroughwater.org>
Sent: Thursday, December 17, 2020 1:37 PM
To: citymanager@dalycity.org; 'acarr@nccwd.com'; Tammy Rudock; Mary Rogren; Futrell, Mike; CityManager@sanbruno.ca.gov
Cc: Sydney Cunniff; Anona Dutton; Kat Wuelfing; Patricia Mairena
Subject: Notice of Preparation of UWMP and Water Shortage Contingency Plan - 2020 Update

Dear City Managers, Water Agencies, and Special Districts Managers;

Re: Notice of Preparation of Urban Water Management Plan and Water Shortage Contingency Plan - 2020 Update

As part of our update process, the Urban Water Management Planning Act (California Water Code §10608–10656) requires the Westborough Water District (WWD) to update its Urban Water Management Plan (UWMP) and associated Water Shortage Contingency Plan (WSCP) every 5 years. WWD is currently reviewing its existing UWMP and associated WSCP, which were updated in 2016, and considering revisions to the documents. The updated UWMP and WSCP are due by July 1, 2021. We invite your agency's participation in this revision process.

A draft of the 2020 UWMP and WSCP will be made available for public review and a public hearing will be scheduled in 2021. In the meantime, if you would like more information regarding the District's 2015 UWMP and WSCP and the schedule for updating these documents, or if you would like to participate in the preparation of the 2020 UWMP and WSCP, please contact me at:

Westborough Water District
2263 Westborough Boulevard
South San Francisco, CA 94080
Phone: (650) 589-1435
Email – dbarrow@westboroughwater.org

Best regards,

Darryl A. Barrow
General Manager

Darryl Barrow
General Manager
Westborough Water District
dbarrow@WestboroughWater.org
Phone: 650-589-1435
Fax: 650-589-5167

2263 Westborough Blvd., So. San Francisco, CA 94080

WestboroughWater.org



Kat Wuelfing

From: Darryl Barrow <dbarrow@westboroughwater.org>
Sent: Monday, February 22, 2021 3:07 PM
To: Martha Poyatos; Climate Ready SMC
Cc: Kat Wuelfing; Patricia Mairena
Subject: Re: Notice of Preparation of UWMP and Water Shortage Contingency Plan - 2020 Update

Good afternoon Martha,

Subject: Notice of Preparation of UWMP and Water Shortage Contingency Plan - 2020 Update

Dear County of San Mateo, City Managers, Water Agencies, and Special Districts Managers;

Re: **Notice of Preparation of Urban Water Management Plan and Water Shortage Contingency Plan - 2020 Update**

As part of our update process, the Urban Water Management Planning Act (California Water Code §10608–10656) requires the Westborough Water District (WWD) to update its Urban Water Management Plan (UWMP) and associated Water Shortage Contingency Plan (WSCP) every 5 years. WWD is currently reviewing its existing UWMP and associated WSCP, which were updated in 2016, and considering revisions to the documents. The updated UWMP and WSCP are due by July 1, 2021. We invite your agency's participation in this revision process.

A draft of the 2020 UWMP and WSCP will be made available for public review and a public hearing will be scheduled in 2021. In the meantime, if you would like more information regarding the District's 2015 UWMP and WSCP and the schedule for updating these documents, or if you would like to participate in the preparation of the 2020 UWMP and WSCP, please contact me at:

Westborough Water District
2263 Westborough Boulevard
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Phone: (650) 589-1435
Email – dbarrow@westboroughwater.org

Best regards,

Darryl Barrow
General Manager
Westborough Water District
dbarrow@WestboroughWater.org
Phone: 650-589-1435
Fax: 650-589-5167
2263 Westborough Blvd., So. San Francisco, CA 94080
WestboroughWater.org



Appendix B

UWMP Public Notification Notices

NOTICE IS HEREBY GIVEN that the Board of Directors of the Westborough Water District will hold a public hearing to consider proposed revisions and updates to the 2020 Urban Water Management Plan (UWMP) and associated Water Shortage Contingency Plan (WSCP). The documents were last updated in 2016. In conjunction with the update to the UWMP and WSCP, the public may also provide input on the urban water use target included in the UWMP, any impacts to the local economy, and the District's method of determining its urban water use target.

The public hearing will be held on June 10, 2021 at 7:30 p.m. or as near as possible thereafter, by virtual meeting, at which time and place interested persons may participate and be heard on the matter. The UWMP and associated WSCP will be made available for public review at the District's office and <https://www.westboroughwater.org/waterquality>. Visit <https://www.westboroughwater.org/agenda> for the Board of Directors meeting agenda and for links to the virtual public hearing. If you have any questions about the 2020 UWMP or WSCP or the process for updating these documents, please contact:

Darryl Barrow
Westborough Water District
2263 Westborough Boulevard
South San Francisco, CA 94080
(650) 589-1435
dbarrow@westboroughwater.org

SMCT#6579171; May 27, June 3, 2021

Appendix C

Completed UWMP Checklist

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Chapter 1	10615	A plan shall describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation and demand management activities.	Introduction and Overview	Chapter 1
x	x	Chapter 1	10630.5	Each plan shall include a simple description of the supplier’s plan including water availability, future requirements, a strategy for meeting needs, and other pertinent information. Additionally, a supplier may also choose to include a simple description at the beginning of each chapter.	Summary	Section 1.6
x	x	Section 2.2	10620(b)	Every person that becomes an urban water supplier shall adopt an urban water management plan within one year after it has become an urban water supplier.	Plan Preparation	Section 2.1
x	x	Section 2.6	10620(d)(2)	Coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.	Plan Preparation	Section 2.2.3
x	x	Section 2.6.2	10642	Provide supporting documentation that the water supplier has encouraged active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of the plan and contingency plan.	Plan Preparation	Section 2.2.4

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x		Section 2.6, Section 6.1	10631(h)	Retail suppliers will include documentation that they have provided their wholesale supplier(s) - if any - with water use projections from that source.	System Supplies	Section 2.2.2
	x	Section 2.6	10631(h)	Wholesale suppliers will include documentation that they have provided their urban water suppliers with identification and quantification of the existing and planned sources of water available from the wholesale to the urban supplier during various water year types.	System Supplies	N/A
x	x	Section 3.1	10631(a)	Describe the water supplier service area.	System Description	Chapter 3
x	x	Section 3.3	10631(a)	Describe the climate of the service area of the supplier.	System Description	Section 3.4
x	x	Section 3.4	10631(a)	Provide population projections for 2025, 2030, 2035, 2040 and optionally 2045.	System Description	Section 3.2.1
x	x	Section 3.4.2	10631(a)	Describe other social, economic, and demographic factors affecting the supplier's water management planning.	System Description	Section 3.3
x	x	Sections 3.4 and 5.4	10631(a)	Indicate the current population of the service area.	System Description and Baselines and Targets	Section 3.2
x	x	Section 3.5	10631(a)	Describe the land uses within the service area.	System Description	Section 3.1

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 4.2	10631(d)(1)	Quantify past, current, and projected water use, identifying the uses among water use sectors.	System Water Use	Chapter 4
x	x	Section 4.2.4	10631(d)(3)(C)	Retail suppliers shall provide data to show the distribution loss standards were met.	System Water Use	Section 4.1.3
x	x	Section 4.2.6	10631(d)(4)(A)	In projected water use, include estimates of water savings from adopted codes, plans, and other policies or laws.	System Water Use	Section 4.2.4 and Table 4-6
x	x	Section 4.2.6	10631(d)(4)(B)	Provide citations of codes, standards, ordinances, or plans used to make water use projections.	System Water Use	Section 4.2.4
x	optional	Section 4.3.2.4	10631(d)(3)(A)	Report the distribution system water loss for each of the 5 years preceding the plan update.	System Water Use	Section 4.1.3 and Table 4-2
x	optional	Section 4.4	10631.1(a)	Include projected water use needed for lower income housing projected in the service area of the supplier.	System Water Use	Section 4.2.3 and Table 4-5
x	x	Section 4.5	10635(b)	Demands under climate change considerations must be included as part of the drought risk assessment.	System Water Use	Section 4.4
x		Chapter 5	10608.20(e)	Retail suppliers shall provide baseline daily per capita water use, urban water use target, interim urban water use target, and compliance daily per capita water use, along with the bases for determining those estimates, including references to supporting data.	Baselines and Targets	Chapter 5

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x		Chapter 5	10608.24(a)	Retail suppliers shall meet their water use target by December 31, 2020.	Baselines and Targets	Section 5.4
	x	Section 5.1	10608.36	Wholesale suppliers shall include an assessment of present and proposed future measures, programs, and policies to help their retail water suppliers achieve targeted water use reductions.	Baselines and Targets	N/A
x		Section 5.2	10608.24(d)(2)	If the retail supplier adjusts its compliance GPCD using weather normalization, economic adjustment, or extraordinary events, it shall provide the basis for, and data supporting the adjustment.	Baselines and Targets	Section 5.4 and Table 5-3
x		Section 5.5	10608.22	Retail suppliers' per capita daily water use reduction shall be no less than 5 percent of base daily per capita water use of the 5-year baseline. This does not apply if the suppliers base GPCD is at or below 100.	Baselines and Targets	Section 5.4
x		Section 5.5 and Appendix E	10608.4	Retail suppliers shall report on their compliance in meeting their water use targets. The data shall be reported using a standardized form in the SBX7-7 2020 Compliance Form.	Baselines and Targets	Section 5.4 and Appendix D
x	x	Sections 6.1 and 6.2	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought.	System Supplies	Chapter 6

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Sections 6.1	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought, <i>including changes in supply due to climate change.</i>	System Supplies	Section 6.10.1
x	x	Section 6.1	10631(b)(2)	When multiple sources of water supply are identified, describe the management of each supply in relationship to other identified supplies.	System Supplies	Section 6.9
x	x	Section 6.1.1	10631(b)(3)	Describe measures taken to acquire and develop planned sources of water.	System Supplies	Section 6.8
x	x	Section 6.2.8	10631(b)	Identify and quantify the existing and planned sources of water available for 2020, 2025, 2030, 2035, 2040 and optionally 2045.	System Supplies	Section 6.9 and Table 6-9
x	x	Section 6.2	10631(b)	Indicate whether groundwater is an existing or planned source of water available to the supplier.	System Supplies	Section 6.2
x	x	Section 6.2.2	10631(b)(4)(A)	Indicate whether a groundwater sustainability plan or groundwater management plan has been adopted by the water supplier or if there is any other specific authorization for groundwater management. Include a copy of the plan or authorization.	System Supplies	Section 6.2 (Groundwater is not a source)

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 6.2.2	10631(b)(4)(B)	Describe the groundwater basin.	System Supplies	Section 6.2 (Groundwater is not a source)
x	x	Section 6.2.2	10631(b)(4)(B)	Indicate if the basin has been adjudicated and include a copy of the court order or decree and a description of the amount of water the supplier has the legal right to pump.	System Supplies	Section 6.2 (Groundwater is not a source)
x	x	Section 6.2.2.1	10631(b)(4)(B)	For unadjudicated basins, indicate whether or not the department has identified the basin as a high or medium priority. Describe efforts by the supplier to coordinate with sustainability or groundwater agencies to achieve sustainable groundwater conditions.	System Supplies	Section 6.2 (Groundwater is not a source)
x	x	Section 6.2.2.4	10631(b)(4)(C)	Provide a detailed description and analysis of the location, amount, and sufficiency of groundwater pumped by the urban water supplier for the past five years	System Supplies	Section 6.2 (Groundwater is not a source)
x	x	Section 6.2.2	10631(b)(4)(D)	Provide a detailed description and analysis of the amount and location of groundwater that is projected to be pumped.	System Supplies	Section 6.2 (Groundwater is not a source)
x	x	Section 6.2.7	10631(c)	Describe the opportunities for exchanges or transfers of water on a short-term or long-term basis.	System Supplies	Section 6.7

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 6.2.5	10633(b)	Describe the quantity of treated wastewater that meets recycled water standards, is being discharged, and is otherwise available for use in a recycled water project.	System Supplies (Recycled Water)	Section 6.5.1
x	x	Section 6.2.5	10633(c)	Describe the recycled water currently being used in the supplier's service area.	System Supplies (Recycled Water)	Section 6.5.2
x	x	Section 6.2.5	10633(d)	Describe and quantify the potential uses of recycled water and provide a determination of the technical and economic feasibility of those uses.	System Supplies (Recycled Water)	Section 6.5.2
x	x	Section 6.2.5	10633(e)	Describe the projected use of recycled water within the supplier's service area at the end of 5, 10, 15, and 20 years, and a description of the actual use of recycled water in comparison to uses previously projected.	System Supplies (Recycled Water)	Section 6.5.3
x	x	Section 6.2.5	10633(f)	Describe the actions which may be taken to encourage the use of recycled water and the projected results of these actions in terms of acre-feet of recycled water used per year.	System Supplies (Recycled Water)	Section 6.5.4
x	x	Section 6.2.5	10633(g)	Provide a plan for optimizing the use of recycled water in the supplier's service area.	System Supplies (Recycled Water)	Section 6.5.4
x	x	Section 6.2.6	10631(g)	Describe desalinated water project opportunities for long-term supply.	System Supplies	Section 6.6

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 6.2.5	10633(a)	Describe the wastewater collection and treatment systems in the supplier's service area with quantified amount of collection and treatment and the disposal methods.	System Supplies (Recycled Water)	Section 6.5.1
x	x	Section 6.2.8, Section 6.3.7	10631(f)	Describe the expected future water supply projects and programs that may be undertaken by the water supplier to address water supply reliability in average, single-dry, and for a period of drought lasting 5 consecutive water years.	System Supplies	Section 6.8
x	x	Section 6.4 and Appendix O	10631.2(a)	The UWMP must include energy information, as stated in the code, that a supplier can readily obtain.	System Suppliers, Energy Intensity	Section 6.11 and Table 6-10
x	x	Section 7.2	10634	Provide information on the quality of existing sources of water available to the supplier and the manner in which water quality affects water management strategies and supply reliability	Water Supply Reliability Assessment	Chapter 7
x	x	Section 7.2.4	10620(f)	Describe water management tools and options to maximize resources and minimize the need to import water from other regions.	Water Supply Reliability Assessment	Section 7.1.4

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 7.3	10635(a)	Service Reliability Assessment: Assess the water supply reliability during normal, dry, and a drought lasting five consecutive water years by comparing the total water supply sources available to the water supplier with the total projected water use over the next 20 years.	Water Supply Reliability Assessment	Section 7.1.3
x	x	Section 7.3	10635(b)	Provide a drought risk assessment as part of information considered in developing the demand management measures and water supply projects.	Water Supply Reliability Assessment	Section 7.2
x	x	Section 7.3	10635(b)(1)	Include a description of the data, methodology, and basis for one or more supply shortage conditions that are necessary to conduct a drought risk assessment for a drought period that lasts 5 consecutive years.	Water Supply Reliability Assessment	Section 7.2.1
x	x	Section 7.3	10635(b)(2)	Include a determination of the reliability of each source of supply under a variety of water shortage conditions.	Water Supply Reliability Assessment	Section 7.2.2
x	x	Section 7.3	10635(b)(3)	Include a comparison of the total water supply sources available to the water supplier with the total projected water use for the drought period.	Water Supply Reliability Assessment	Section 7.2.3
x	x	Section 7.3	10635(b)(4)	Include considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated	Water Supply Reliability Assessment	Section 7.1

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
				regulatory changes, and other locally applicable criteria.		
x	x	Chapter 8	10632(a)	Provide a water shortage contingency plan (WSCP) with specified elements below.	Water Shortage Contingency Planning	Chapter 8 and Appendix J
x	x	Chapter 8	10632(a)(1)	Provide the analysis of water supply reliability (from Chapter 7 of Guidebook) in the WSCP	Water Shortage Contingency Planning	Appendix J, Chapter 2
x	x	Section 8.10	10632(a)(10)	Describe reevaluation and improvement procedures for monitoring and evaluation the water shortage contingency plan to ensure risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented.	Water Shortage Contingency Planning	Appendix J, Chapter 4
x	x	Section 8.2	10632(a)(2)(A)	Provide the written decision- making process and other methods that the supplier will use each year to determine its water reliability.	Water Shortage Contingency Planning	Appendix J, Chapter 4
x	x	Section 8.2	10632(a)(2)(B)	Provide data and methodology to evaluate the supplier’s water reliability for the current year and one dry year pursuant to factors in the code.	Water Shortage Contingency Planning	Appendix J, Chapter 4

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 8.3	10632(a)(3)(A)	Define six standard water shortage levels of 10, 20, 30, 40, 50 percent shortage and greater than 50 percent shortage. These levels shall be based on supply conditions, including percent reductions in supply, changes in groundwater levels, changes in surface elevation, or other conditions. The shortage levels shall also apply to a catastrophic interruption of supply.	Water Shortage Contingency Planning	Appendix J, Chapter 5
x	x	Section 8.3	10632(a)(3)(B)	Suppliers with an existing water shortage contingency plan that uses different water shortage levels must cross reference their categories with the six standard categories.	Water Shortage Contingency Planning	Appendix J, Chapter 5
x	x	Section 8.4	10632(a)(4)(A)	Suppliers with water shortage contingency plans that align with the defined shortage levels must specify locally appropriate supply augmentation actions.	Water Shortage Contingency Planning	Appendix J, Section 6.1
x	x	Section 8.4	10632(a)(4)(B)	Specify locally appropriate demand reduction actions to adequately respond to shortages.	Water Shortage Contingency Planning	Appendix J, Section 6.2 and Table 6-1
x	x	Section 8.4	10632(a)(4)(C)	Specify locally appropriate operational changes.	Water Shortage Contingency Planning	Appendix J, Section 6.3
x	x	Section 8.4	10632(a)(4)(D)	Specify additional mandatory prohibitions against specific water use practices that are in addition to state-mandated prohibitions are appropriate to local conditions.	Water Shortage Contingency Planning	Appendix J, Section 6.4

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 8.4	10632(a)(4)(E)	Estimate the extent to which the gap between supplies and demand will be reduced by implementation of the action.	Water Shortage Contingency Planning	Appendix J, Section 6.2 and Table 6-1
x	x	Section 8.4.6	10632.5	The plan shall include a seismic risk assessment and mitigation plan.	Water Shortage Contingency Plan	Appendix J, Chapter 7
x	x	Section 8.5	10632(a)(5)(A)	Suppliers must describe that they will inform customers, the public and others regarding any current or predicted water shortages.	Water Shortage Contingency Planning	Appendix J, Chapter 8
x	x	Section 8.5 and 8.6	10632(a)(5)(B) 10632(a)(5)(C)	Suppliers must describe that they will inform customers, the public and others regarding any shortage response actions triggered or anticipated to be triggered and other relevant communications.	Water Shortage Contingency Planning	Appendix J, Chapter 8
x		Section 8.6	10632(a)(6)	Retail supplier must describe how it will ensure compliance with and enforce provisions of the WSCP.	Water Shortage Contingency Planning	Appendix J, Chapter 9
x	x	Section 8.7	10632(a)(7)(A)	Describe the legal authority that empowers the supplier to enforce shortage response actions.	Water Shortage Contingency Planning	Appendix J, Chapter 10
x	x	Section 8.7	10632(a)(7)(B)	Provide a statement that the supplier will declare a water shortage emergency Water Code Chapter 3.	Water Shortage Contingency Planning	Appendix J, Chapter 10
x	x	Section 8.7	10632(a)(7)(C)	Provide a statement that the supplier will coordinate with any city or county within which it provides water for the possible proclamation of a local emergency.	Water Shortage Contingency Planning	Appendix J, Chapter 10

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 8.8	10632(a)(8)(A)	Describe the potential revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Appendix J, Chapter 11
x	x	Section 8.8	10632(a)(8)(B)	Provide a description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Appendix J, Chapter 11
x		Section 8.8	10632(a)(8)(C)	Retail suppliers must describe the cost of compliance with Water Code Chapter 3.3: Excessive Residential Water Use During Drought	Water Shortage Contingency Planning	Appendix J, Chapter 11
x		Section 8.9	10632(a)(9)	Retail suppliers must describe the monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance.	Water Shortage Contingency Planning	Appendix J, Chapter 12
x		Section 8.11	10632(b)	Analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas.	Water Shortage Contingency Planning	Appendix J, Section 6.4
x	x	Sections 8.12 and 10.4	10635(c)	Provide supporting documentation that Water Shortage Contingency Plan has been, or will be, provided to any city or county within which it provides water, no later than 30 days after the submission of the plan to DWR.	Plan Adoption, Submittal, and Implementation	Appendix J, Chapter 14

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 8.14	10632(c)	Make available the Water Shortage Contingency Plan to customers and any city or county where it provides water within 30 after adopted the plan.	Water Shortage Contingency Planning	Appendix J, Chapter 14
	x	Sections 9.1 and 9.3	10631(e)(2)	Wholesale suppliers shall describe specific demand management measures listed in code, their distribution system asset management program, and supplier assistance program.	Demand Management Measures	N/A
x		Sections 9.2 and 9.3	10631(e)(1)	Retail suppliers shall provide a description of the nature and extent of each demand management measure implemented over the past five years. The description will address specific measures listed in code.	Demand Management Measures	Chapter 9
x		Chapter 10	10608.26(a)	Retail suppliers shall conduct a public hearing to discuss adoption, implementation, and economic impact of water use targets (recommended to discuss compliance).	Plan Adoption, Submittal, and Implementation	Section 10.1
x	x	Section 10.2.1	10621(b)	Notify, at least 60 days prior to the public hearing, any city or county within which the supplier provides water that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. Reported in Table 10-1.	Plan Adoption, Submittal, and Implementation	Section 10.1

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 10.4	10621(f)	Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Sections 10.2.2, 10.3, and 10.5	10642	Provide supporting documentation that the urban water supplier made the plan and contingency plan available for public inspection, published notice of the public hearing, and held a public hearing about the plan and contingency plan.	Plan Adoption, Submittal, and Implementation	Section 10.3
x	x	Section 10.2.2	10642	The water supplier is to provide the time and place of the hearing to any city or county within which the supplier provides water.	Plan Adoption, Submittal, and Implementation	Section 10.2
x	x	Section 10.3.2	10642	Provide supporting documentation that the plan and contingency plan has been adopted as prepared or modified.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Section 10.4	10644(a)	Provide supporting documentation that the urban water supplier has submitted this UWMP to the California State Library.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Section 10.4	10644(a)(1)	Provide supporting documentation that the urban water supplier has submitted this UWMP to any city or county within which the supplier provides water no later than 30 days after adoption.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Sections 10.4.1 and 10.4.2	10644(a)(2)	The plan, or amendments to the plan, submitted to the department shall be submitted electronically.	Plan Adoption, Submittal, and Implementation	Section 10.4

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location
x	x	Section 10.5	10645(a)	Provide supporting documentation that, not later than 30 days after filing a copy of its plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Section 10.5
x	x	Section 10.5	10645(b)	Provide supporting documentation that, not later than 30 days after filing a copy of its water shortage contingency plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Section 10.5
x	x	Section 10.6	10621(c)	If supplier is regulated by the Public Utilities Commission, include its plan and contingency plan as part of its general rate case filings.	Plan Adoption, Submittal, and Implementation	N/A
x	x	Section 10.7.2	10644(b)	If revised, submit a copy of the water shortage contingency plan to DWR within 30 days of adoption.	Plan Adoption, Submittal, and Implementation	Section 10.6

Appendix D

SB X7-7 Compliance Tables

SB X7-7 2020 Compliance Form

The SB X7-7 2020 Compliance Form is for the calculation of 2020 compliance only. All retail suppliers must complete the SB X7-7 Compliance Form. Baseline and target calculations are done in the SB X 7-7 Verification Form.

The SB X7-7 Verification Form is for the calculation of baselines and targets and is a separate workbook from the SB X7-7 2020 Compliance Form.

Most Suppliers will have completed the SB X7-7 Verification Form with their 2015 UWMP and do not need to complete this form again in 2020. See Chapter 5 Section 5.3 of the UWMP Guidebook for more information regarding which Suppliers must, or may, complete the SB X7-7 Verification Form for their 2020 UWMP. 2020 compliance calculations are done in the SB X7-7 2020 Compliance Form.

Process Water Deduction tables will not be entered into WUE Data Portal tables.

SB X7-7 tables 4-C, 4-C.1, 4-C.2, 4-C.3, 4-C.4 and 4-D

A supplier that will use the process water deduction will complete the appropriate tables in Excel, submit them as a separate upload to the WUE Data Portal, and include them in its UWMP.

Where to submit? Suppliers submit the completed table data and UWMPs (including the Water Shortage Contingency Plan) electronically through the WUE Data Portal (<https://wuedata.water.ca.gov/>). The portal will be updated in Spring 2021 and will be announced to the urban listserv, DWR webpage and WUE Data Portal opening page when it is available for plan and table submittals.

Unlocking templates (use with caution): The templates provided in this workbook are formatted to mirror the structure of information that is submitted through the WUE Data Portal for the electronic submission of Submittal Tables in the UWMP. The tables are offered in a protected (locked) version to maintain the structure of the templates. However, for those needing to adjust the tables for their own planning needs beyond the Submittal Tables, the password to 'unprotect' each worksheet is 'dwr' (no quotes). To unprotect the worksheet, go to the Review tab, select Unprotect Sheet, and enter the password 'dwr' in the pop-up (no quotes). Preparers will still need to submit the information using the original template structure provided. To redownload the templates in their original format, visit <https://wuedata.water.ca.gov> in the Resources button of the Urban Water Management Plan section (no login necessary).

SB X7-7 Table 0: Units of Measure Used in 2020 UWMP*

(select one from the drop down list)

Million Gallons

**The unit of measure must be consistent throughout the UWMP, as reported in Submittal Table 2-3.*

NOTES:

SB X7-7 Table 2: Method for 2020 Population Estimate

Method Used to Determine 2020 Population
(may check more than one)

**1. Department of Finance (DOF) or
American Community Survey (ACS)**

2. Persons-per-Connection Method

3. DWR Population Tool

4. Other
DWR recommends pre-review

NOTES:

SB X7-7 Table 3: 2020 Service Area Population

2020 Compliance Year Population

2020	12,452
-------------	--------

NOTES:

SB X7-7 Table 4: 2020 Gross Water Use

Compliance Year 2020	2020 Volume Into Distribution System <i>This column will remain blank until SB X7-7 Table 4-A is completed.</i>	2020 Deductions					2020 Gross Water Use
		Exported Water *	Change in Dist. System Storage* (+/-)	Indirect Recycled Water <i>This column will remain blank until SB X7-7 Table 4-B is completed.</i>	Water Delivered for Agricultural Use*	Process Water <i>This column will remain blank until SB X7-7 Table 4-D is completed.</i>	
	329			-		-	329

* Units of measure (AF, MG , or CCF) must remain consistent throughout the UWMP, as reported in SB X7-7 Table 0 and Submittal Table 2-3.

NOTES:

SB X7-7 Table 4-A: 2020 Volume Entering the Distribution System(s), Meter Error Adjustment

Complete one table for each source.

Name of Source SFPUC

This water source is (check one) :

The supplier's own water source

A purchased or imported source

Compliance Year 2020	Volume Entering Distribution System ¹	Meter Error Adjustment ² <i>Optional</i> (+/-)	Corrected Volume Entering Distribution System
	329	-	329

¹ **Units of measure (AF, MG, or CCF)** must remain consistent throughout the UWMP, as reported in SB X7-7 Table 0 and Submittal Table 2-3. ² **Meter**

Error Adjustment - See guidance in Methodology 1, Step 3 of Methodologies Document

NOTES

SB X7-7 Table 5: 2020 Gallons Per Capita Per Day (GPCD)

2020 Gross Water <i>Fm SB X7-7 Table 4</i>	2020 Population <i>Fm</i> <i>SB X7-7 Table 3</i>	2020 GPCD
329	12,452	72

NOTES:

SB X7-7 Table 9: 2020 Compliance

Actual 2020 GPCD ¹	Optional Adjustments to 2020 GPCD					2020 Confirmed Target GPCD ^{1,2}	Did Supplier Achieve Targeted Reduction for 2020?
	Enter "0" if Adjustment Not Used			TOTAL Adjustments ¹	Adjusted 2020 GPCD ¹ <i>(Adjusted if applicable)</i>		
	Extraordinary Events ¹	Weather Normalization ¹	Economic Adjustment ¹				
72	-	-	-	-	72	124	YES

¹ All values are reported in GPCD

² **2020 Confirmed Target GPCD** is taken from the Supplier's SB X7-7 Verification Form Table SB X7-7, 7-F.

NOTES:

SB X7-7 Table 7: 2020 Target Method*Select Only One*

Target Method		Supporting Documentation
<input type="checkbox"/>	Method 1	SB X7-7 Table 7A
<input type="checkbox"/>	Method 2	SB X7-7 Tables 7B, 7C, and 7D <i>Contact DWR for these tables</i>
<input checked="" type="checkbox"/>	Method 3	SB X7-7 Table 7-E
<input type="checkbox"/>	Method 4	Method 4 Calculator

NOTES:

SB X7-7 Table 7-E: Target Method 3

Agency May Select More Than One as Applicable	Percentage of Service Area in This Hydrological Region	Hydrologic Region	"2020 Plan" Regional Targets	Method 3 Regional Targets (95%)
<input type="checkbox"/>		North Coast	137	130
<input type="checkbox"/>		North Lahontan	173	164
<input type="checkbox"/>		Sacramento River	176	167
<input checked="" type="checkbox"/>	100%	San Francisco Bay	131	124
<input type="checkbox"/>		San Joaquin River	174	165
<input type="checkbox"/>		Central Coast	123	117
<input type="checkbox"/>		Tulare Lake	188	179
<input type="checkbox"/>		South Lahontan	170	162
<input type="checkbox"/>		South Coast	149	142
<input type="checkbox"/>		Colorado River	211	200
Target <i>(If more than one region is selected, this value is calculated.)</i>				124
NOTES:				

SB X7-7 Table 7-F: Confirm Minimum Reduction for 2020 Target

5 Year Baseline GPCD From SB X7-7 Table 5	Maximum 2020 Target ¹	Calculated 2020 Target ²	Confirmed 2020 Target
88	N/A	124	124

¹ Maximum 2020 Target is 95% of the 5 Year Baseline GPCD except for suppliers at or below 100 GPCD.

² 2020 Target is calculated based on the selected Target Method, see SB X7-7 Table 7 and corresponding tables for agency's calculated target.

NOTES:

Appendix E

DWR Population Tool Outputs

Please print this page to a PDF and include as part of your UWMP submittal.

Confirmation Information			
Generated By Sydney Cunniff	Water Supplier Name Westborough Water District	Confirmation # 2493009269	Generated On 12/17/2020 7:44:52 AM

Boundary Information		
Census Year	Boundary Filename	Internal Boundary ID
1990	WWD_Boundary_Census.kml	889
2000	WWD_Boundary_Census.kml	889
2010	WWD_Boundary_Census.kml	889
1990	WWD_Boundary_Census.kml	889
2000	WWD_Boundary_Census.kml	889
2010	WWD_Boundary_Census.kml	889
1990	WWD_Boundary_Census.kml	889
2000	WWD_Boundary_Census.kml	889
2010	WWD_Boundary_Census.kml	889
1990	WWD_Boundary_Census.kml	889
2000	WWD_Boundary_Census.kml	889
2010	WWD_Boundary_Census.kml	889
1990	WWD_Boundary_Census.kml	889
2000	WWD_Boundary_Census.kml	889
2010	WWD_Boundary_Census.kml	889

Baseline Period Ranges	
10 to 15-year baseline period	
Number of years in baseline period:	<input type="text" value="10"/>
Year beginning baseline period range:	<input type="text" value="1996"/>
Year ending baseline period range ¹ :	<input type="text" value="2005"/>
5-year baseline period	
Year beginning baseline period range:	<input type="text" value="2003"/>
Year ending baseline period range ² :	<input type="text" value="2007"/>
<small>¹ The ending year must be between December 31, 2004 and December 31, 2010.</small>	
<small>² The ending year must be between December 31, 2007 and December 31, 2010.</small>	

Persons-Per-SF Connection and Persons-Per-MF/GQ Connection

Year	Census Block Group Level	Census Block Level			# SF Connections	# MF/GQ Connections	Persons per SF Connection	Persons per MF/GQ Connection
	% Population in SF Housing	Service Area Population	Population in SF Housing (calculated)	Population in MF/GQ Housing (calculated)				
1990	84.16%	10,927	9,196	1,731	3261	14	2.82	123.64
1991	-	-	-	-	-	-	2.86	124.79
1992	-	-	-	-	-	-	2.90	125.94
1993	-	-	-	-	-	-	2.95	127.09
1994	-	-	-	-	-	-	2.99	128.24
1995	-	-	-	-	-	-	3.03	129.39
1996	-	-	-	-	-	-	3.07	130.54
1997	-	-	-	-	-	-	3.11	131.69
1998	-	-	-	-	-	-	3.16	132.84
1999	-	-	-	-	-	-	3.20	133.99
2000	85.08%	12,681	10,789	1,892	3333	14	3.24	135.14
2001	-	-	-	-	-	-	3.18	144.90
2002	-	-	-	-	-	-	3.11	154.67
2003	-	-	-	-	-	-	3.05	164.44
2004	-	-	-	-	-	-	2.99	174.20
2005	-	-	-	-	-	-	2.92	183.96
2006	-	-	-	-	-	-	2.86	193.73
2007	-	-	-	-	-	-	2.80	203.50
2008	-	-	-	-	-	-	2.74	213.26
2009	-	-	-	-	-	-	2.67	223.02
2010	74.75%	12,908	9,649	3,259	3701	14	2.61	232.79
2011	-	-	-	-	-	-	2.55	242.55
2012	-	-	-	-	-	-	2.48	252.32
2013	-	-	-	-	-	-	2.42	262.08

2014	-	-	-	-	-	2.35	271.85
2015	-	-	-	-	-	2.29	281.61
2020	-	-	-	-	-	1.97 *	330.43 *

Population Using Persons-Per-SF Connection and Persons-Per-MF/GQ Connection

Year		# SF Connections	# MF/GQ Connections	Persons per SF Connection	Persons per MF/GQ Connection	SF Population	MF/GQ Population	Total Population
10 to 15 Year Baseline Population Calculations								
Year 1	1996	3294	14	3.07	130.54	10,119	1,828	11,947
Year 2	1997	3309	14	3.11	131.69	10,304	1,844	12,148
Year 3	1998	3313	14	3.16	132.84	10,456	1,860	12,316
Year 4	1999	3326	14	3.20	133.99	10,637	1,876	12,512
Year 5	2000	3333	14	3.24	135.14	10,789	1,892	12,681
Year 6	2001	3327	14	3.18	144.90	10,570	2,029	12,599
Year 7	2002	3346	14	3.11	154.67	10,419	2,165	12,585
Year 8	2003	3354	14	3.05	164.44	10,233	2,302	12,535
Year 9	2004	3354	14	2.99	174.20	10,022	2,439	12,461
Year 10	2005	3354	14	2.92	183.96	9,810	2,576	12,386
5 Year Baseline Population Calculations								
Year 1	2003	3354	14	3.05	164.44	10,233	2,302	12,535
Year 2	2004	3354	14	2.99	174.20	10,022	2,439	12,461
Year 3	2005	3354	14	2.92	183.96	9,810	2,576	12,386
Year 4	2006	3354	14	2.86	193.73	9,599	2,712	12,311
Year 5	2007	3354	14	2.80	203.50	9,388	2,849	12,237
2020 Compliance Year Population Calculations								
2020		3970	14	1.97 *	330.43 *	7,826	4,626	12,452

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Appendix F

SFPUC and BAWSCA Common Language for 2020 UWMPS

Draft Common Language for BAWSCA Member Agencies' 2020 UWMPs

Tier One Drought Allocations

In July 2009, San Francisco and its Wholesale Customers in Alameda County, Santa Clara County, and San Mateo County (Wholesale Customers) adopted the Water Supply Agreement (WSA), which includes a Water Shortage Allocation Plan (WSAP) that describes the method for allocating water from the Regional Water System (RWS) between Retail and Wholesale Customers during system-wide shortages of 20 percent or less. The WSAP, also known as the Tier One Plan, was amended in the 2018 Amended and Restated WSA.

The SFPUC allocates water under the Tier One Plan when it determines that the projected available water supply is up to 20 percent less than projected system-wide water purchases. The following table shows the SFPUC (i.e., Retail Customers) share and the Wholesale Customers' share of the annual water supply available during shortages depending on the level of system-wide reduction in water use that is required. The Wholesale Customers' share will be apportioned among the individual Wholesale Customers based on a separate methodology adopted by the Wholesale Customers, known as the Tier Two Plan, discussed further below.

Level of System-Wide Reduction in Water Use Required	Share of Available Water	
	SFPUC Share	Wholesale Customers Share
5% or less	35.5%	64.5%
6% through 10%	36.0%	64.0%
11% through 15%	37.0%	63.0%
16% through 20%	37.5%	62.5%

The Tier One Plan allows for voluntary transfers of shortage allocations between the SFPUC and any Wholesale Customer as well as between Wholesale Customers themselves. In addition, water "banked" by a Wholesale Customer, through reductions in usage greater than required, may also be transferred.

As amended in 2018, the Tier One Plan requires Retail Customers to conserve a minimum of 5% during droughts. If Retail Customer demands are lower than the Retail Customer allocation (resulting in a "positive allocation" to Retail¹) then the excess percentage would be re-allocated to the Wholesale Customers' share. The additional water conserved by Retail Customers up to the minimum 5% level is deemed to remain in storage for allocation in future successive dry years.

The Tier One Plan will expire at the end of the term of the WSA in 2034, unless mutually extended by San Francisco and the Wholesale Customers.

The Tier One Plan applies only when the SFPUC determines that a system-wide water shortage exists and issues a declaration of a water shortage emergency under California Water Code

¹ See Water Supply Agreement, Water Shortage Allocation Plan (Attachment H), Section 2.1.

Section 350. Separate from a declaration of a water shortage emergency, the SFPUC may opt to request voluntary cutbacks from its Retail and Wholesale Customers to achieve necessary water use reductions during drought periods.

Tier Two Drought Allocations

The Wholesale Customers have negotiated and adopted the Tier Two Plan, referenced above, which allocates the collective Wholesale Customer share from the Tier One Plan among each of the 26 Wholesale Customers. These Tier Two allocations are based on a formula that takes into account multiple factors for each Wholesale Customer including:

- Individual Supply Guarantee;
- Seasonal use of all available water supplies; and
- Residential per capita use.

The water made available to the Wholesale Customers collectively will be allocated among them in proportion to each Wholesale Customer's Allocation Basis, expressed in millions of gallons per day (mgd), which in turn is the weighted average of two components. The first component is the Wholesale Customer's Individual Supply Guarantee, as stated in the WSA, and is fixed. The second component, the Base/Seasonal Component, is variable and is calculated using the monthly water use for three consecutive years prior to the onset of the drought for each of the Wholesale Customers for all available water supplies. The second component is accorded twice the weight of the first, fixed component in calculating the Allocation Basis. Minor adjustments to the Allocation Basis are then made to ensure a minimum cutback level, a maximum cutback level, and a sufficient supply for certain Wholesale Customers.

The Allocation Basis is used in a fraction, as numerator, over the sum of all Wholesale Customers' Allocation Bases to determine each wholesale customer's Allocation Factor. The final shortage allocation for each Wholesale Customer is determined by multiplying the amount of water available to the Wholesale Customers' collectively under the Tier One Plan, by the Wholesale Customer's Allocation Factor.

The Tier Two Plan requires that the Allocation Factors be calculated by BAWSCA each year in preparation for a potential water shortage emergency. As the Wholesale Customers change their water use characteristics (e.g., increases or decreases in SFPUC purchases and use of other water sources, changes in monthly water use patterns, or changes in residential per capita water use), the Allocation Factor for each Wholesale Customer will also change. However, for long-term planning purposes, each Wholesale Customer shall use as its Allocation Factor, the value identified in the Tier Two Plan when adopted.

The Tier Two Plan, which initially expired in 2018, has been extended by the BAWSCA Board of Directors every year since for one additional calendar year. In November 2020, the BAWSCA Board voted to extend the Tier Two Plan through the end of 2021.

Individual Supply Guarantee

San Francisco has a perpetual commitment (Supply Assurance) to deliver 184 mgd to the 24 permanent Wholesale Customers collectively. San Jose and Santa Clara are not included in the Supply Assurance commitment and each has temporary and interruptible water supply

contracts with San Francisco. The Supply Assurance is allocated among the 24 permanent Wholesale Customers through Individual Supply Guarantees (ISG), which represent each Wholesale Customer's allocation of the 184 mgd Supply Assurance.

[Name of Agency's] ISG is _____ mgd.

2028 SFPUC Decisions (formerly 2018 SFPUC Decisions)

[Note: This section is intended to be optional language that individual BAWSCA member agencies may use.]

In the 2009 WSA, the SFPUC committed to make three decisions before 2018 that affect water supply development:

- Whether or not to make the cities of San Jose and Santa Clara permanent customers,
- Whether or not to supply the additional unmet supply needs of the Wholesale Customers beyond 2018, and
- Whether or not to increase the wholesale customer Supply Assurance above 184 mgd.

Events since 2009 made it difficult for the SFPUC to conduct the necessary water supply planning and CEQA analysis required to make these three decisions before 2018. Therefore, in the 2018 Amended and Restated WSA, the decisions were deferred for 10 years to 2028.

Additionally, there have been recent changes to instream flow requirements and customer demand projections that have affected water supply planning beyond 2018. As a result, the SFPUC has established an Alternative Water Supply Planning program to evaluate several regional and local water supply options. Through this program, the SFPUC will conduct feasibility studies and develop an Alternative Water Supply Plan by July 2023 to support the continued development of water supplies to meet future needs.

Reliability of the Regional Water System

In 2008, the SFPUC adopted Level of Service (LOS) Goals and Objectives in conjunction with the adoption of WSIP. The SFPUC updated the LOS Goals and Objectives in February 2020.

The SFPUC's LOS Goals and Objectives related to water supply are:

Program Goal	System Performance Objective
Water Supply – <i>meet customer water needs in non-drought and drought periods</i>	<ul style="list-style-type: none"> • Meet all state and federal regulations to support the proper operation of the water system and related power facilities. • Meet average annual water demand of 265 mgd from the SFPUC watersheds for retail and Wholesale Customers during non–drought years for system demands consistent with the 2009 Water Supply Agreement. • Meet dry-year delivery needs while limiting rationing to a maximum 20 percent system-wide reduction in water service during extended droughts. • Diversify water supply options during non-drought and drought periods. • Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers.

Factors Impacting Supply Reliability

Adoption of the 2018 Bay-Delta Plan Amendment

In December 2018, the State Water Resources Control Board (SWRCB) adopted amendments to the Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Bay-Delta Plan Amendment) to establish water quality objectives to maintain the health of the Bay-Delta ecosystem. The SWRCB is required by law to regularly review this plan. The adopted Bay-Delta Plan Amendment was developed with the stated goal of increasing salmonid populations in three San Joaquin River tributaries (the Stanislaus, Merced, and Tuolumne Rivers) and the Bay-Delta. The Bay-Delta Plan Amendment requires the release of 30-50% of the “unimpaired flow”² on the three tributaries from February through June in every year type. In SFPUC modeling of the new flow standard, it is assumed that the required release is 40% of unimpaired flow.

If the Bay-Delta Plan Amendment is implemented, the SFPUC will be able to meet the projected water demands presented in this UWMP in normal years but would experience supply shortages in single dry years or multiple dry years. Implementation of the Bay-Delta Plan Amendment will require rationing in all single dry years and multiple dry years. The SFPUC has initiated an Alternative Water Supply Planning Program to ensure that San Francisco can meet its Retail and Wholesale Customer water needs, address projected dry years shortages, and limit rationing to a maximum 20 percent system-wide in accordance with adopted SFPUC policies. This program is in early planning stages and is intended to meet future water supply challenges and vulnerabilities such as environmental flow needs and other regulatory changes; earthquakes, disasters, and emergencies; increases in population and employment; and climate

² "Unimpaired flow represents the natural water production of a river basin, unaltered by upstream diversions, storage, or by export or import of water to or from other watersheds." (Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Dec. 12, 2018) p.17, fn. 14, available at https://www.waterboards.ca.gov/plans_policies/docs/2018wqcp.pdf.)

change. As the region faces future challenges – both known and unknown – the SFPUC is considering this suite of diverse non-traditional supplies and leveraging regional partnerships to meet Retail and Wholesale Customer needs through 2045.

The SWRCB has stated that it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, assuming all required approvals are obtained by that time. But implementation of the Plan Amendment is uncertain for multiple reasons.

First, since adoption of the Bay-Delta Plan Amendment, over a dozen lawsuits have been filed in both state and federal courts, challenging the SWRCB's adoption of the Bay-Delta Plan Amendment, including a legal challenge filed by the federal government, at the request of the U.S. Department of Interior, Bureau of Reclamation. This litigation is in the early stages and there have been no dispositive court rulings as of this date.

Second, the Bay-Delta Plan Amendment is not self-implementing and does not automatically allocate responsibility for meeting its new flow requirements to the SFPUC or any other water rights holders. Rather, the Bay-Delta Plan Amendment merely provides a regulatory framework for flow allocation, which must be accomplished by other regulatory and/or adjudicatory proceedings, such as a comprehensive water rights adjudication or, in the case of the Tuolumne River, may be implemented through the water quality certification process set forth in section 401 of the Clean Water Act as part of the Federal Energy Regulatory Commission's licensing proceedings for the Don Pedro and La Grange hydroelectric projects. It is currently unclear when the license amendment process is expected to be completed. This process and the other regulatory and/or adjudicatory proceedings would likely face legal challenges and have lengthy timelines, and quite possibly could result in a different assignment of flow responsibility (and therefore a different water supply impact on the SFPUC).

Third, in recognition of the obstacles to implementation of the Bay-Delta Plan Amendment, the SWRCB Resolution No. 2018-0059 adopting the Bay-Delta Plan Amendment directed staff to help complete a "Delta watershed-wide agreement, including potential flow measures for the Tuolumne River" by March 1, 2019, and to incorporate such agreements as an "alternative" for a future amendment to the Bay-Delta Plan to be presented to the SWRCB "as early as possible after December 1, 2019." In accordance with the SWRCB's instruction, on March 1, 2019, SFPUC, in partnership with other key stakeholders, submitted a proposed project description for the Tuolumne River that could be the basis for a voluntary substitute agreement with the SWRCB ("March 1st Proposed Voluntary Agreement"). On March 26, 2019, the Commission adopted Resolution No. 19-0057 to support the SFPUC's participation in the Voluntary Agreement negotiation process. To date, those negotiations are ongoing under the California Natural Resources Agency and the leadership of the Newsom administration.³

Water Supply – All Year Types

The SFPUC historically has met demand in its service area in all year types from its watersheds, which consist of:

- Tuolumne River watershed
- Alameda Creek watershed

³ California Natural Resources Agency, "Voluntary Agreements to Improve Habitat and Flow in the Delta and its Watersheds," available at <https://files.resources.ca.gov/voluntary-agreements/>.

- San Mateo County watersheds

In general, 85 percent of the supply comes from the Tuolumne River through Hetch Hetchy Reservoir and the remaining 15 percent comes from the local watersheds through the San Antonio, Calaveras, Crystal Springs, Pilarcitos and San Andreas Reservoirs. The adopted WSIP retains this mix of water supply for all year types.

WSIP Dry Year Water Supply Projects

The WSIP authorized the SFPUC to undertake a number of water supply projects to meet dry-year demands with no greater than 20 percent system-wide rationing in any one year. Those projects include the following:

- **Calaveras Dam Replacement Project**

Calaveras Dam is located near a seismically active fault zone and was determined to be seismically vulnerable. To address this vulnerability, the SFPUC constructed a new dam of equal height downstream of the existing dam. Construction on the project occurred between 2011 and July 2019. The SFPUC began impounding water behind the new dam in accordance with California Division of Safety of Dams (DSOD) guidance in the winter of 2018/2019.

- **Alameda Creek Recapture Project**

As a part of the regulatory requirements for future operations of Calaveras Reservoir, the SFPUC must implement bypass and instream flow schedules for Alameda Creek. The Alameda Creek Recapture Project will recapture a portion of the water system yield lost due to the instream flow releases at Calaveras Reservoir or bypassed around the Alameda Creek Diversion Dam and return this yield to the RWS through facilities in the Sunol Valley. Water that naturally infiltrates from Alameda Creek will be recaptured into an existing quarry pond known as SMP (Surface Mining Permit)-24 Pond F2. The project will be designed to allow the recaptured water to be pumped to the Sunol Valley Water Treatment Plant or to San Antonio Reservoir. Construction of this project will occur from spring 2021 to fall 2022.

- **Lower Crystal Springs Dam Improvements**

The Lower Crystal Springs Dam (LCSD) Improvements were substantially completed in November 2011. The joint San Mateo County/SFPUC Bridge Replacement Project to replace the bridge across the dam was completed in January 2019. A WSIP follow up project to modify the LCSD Stilling Basin for fish habitat and upgrade the fish water release and other valves started in April 2019. While the main improvements to the dam have been completed, environmental permitting issues for reservoir operation remain significant. While the reservoir elevation was lowered due to DSOD restrictions, the habitat for the Fountain Thistle, an endangered plant, followed the lowered reservoir elevation. Raising the reservoir elevation now requires that new plant populations be restored incrementally before the reservoir elevation is raised. The result is that it may be several years before pre-project water storage volumes can be restored.

- **Regional Groundwater Storage and Recovery Project**

The Groundwater Storage and Recovery (GSR) Project is a strategic partnership between SFPUC and three San Mateo County agencies – the California Water Service Company (serving South San Francisco and Colma), the City of Daly City, and the City

of San Bruno – to conjunctively operate the south Westside Groundwater Basin. The project sustainably manages groundwater and surface water resources in a way that provides supplies during times of drought. During years of normal or heavy rainfall, the project would provide additional surface water to the partner agencies in San Mateo County in lieu of groundwater pumping. Over time, reduced pumping creates water storage through natural recharge of up to 20 billion gallons of new water supply available during dry years.

The project's Final Environmental Impact Report was certified in August 2014, and the project also received Commission approval that month. Phase 1 of this project consists of construction of thirteen well sites and is over 99 percent complete. Phase 2 of this project consists of completing construction of the well station at the South San Francisco Main site and some carryover work that has not been completed from Phase 1. Phase 2 design work began in December 2019.

- **2 mgd Dry-year Water Transfer**

In 2012, the dry-year transfer was proposed between the Modesto Irrigation District and the SFPUC. Negotiations were terminated because an agreement could not be reached. Subsequently, the SFPUC had discussions with the Oakdale Irrigation District for a one-year transfer agreement with the SFPUC for 2 mgd (2,240 acre-feet). No progress towards agreement on a transfer was made in 2019, but the irrigation districts recognize SFPUC's continued interest and SFPUC will continue to pursue transfers.

In order to achieve its target of meeting at least 80 percent of its customer demand during droughts with a system demand of 265 mgd, the SFPUC must successfully implement the dry-year water supply projects included in the WSIP.

Furthermore, the permitting obligations for the Calaveras Dam Replacement Project and the Lower Crystal Springs Dam Improvements include a combined commitment of 12.8 mgd for instream flows on average. When this is reduced for an assumed Alameda Creek Recapture Project recovery of 9.3 mgd, the net loss of water supply is 3.5 mgd.

Alternative Water Supply Planning Program

The SFPUC is increasing and accelerating its efforts to acquire additional water supplies and explore other projects that would increase overall water supply resilience through the Alternative Water Supply Planning Program. The drivers for the program include: (1) the adoption of the Bay-Delta Plan Amendment and the resulting potential limitations to RWS supply during dry years, (2) the net supply shortfall following the implementation of WSIP, (3) San Francisco's perpetual obligation to supply 184 MGD to the Wholesale Customers, (4) adopted Level of Service Goals to limit rationing to no more than 20 percent system-wide during droughts, and (5) the potential need to identify water supplies that would be required to offer permanent status to interruptible customers. Developing additional supplies through this program would reduce water supply shortfalls and reduce rationing associated with such shortfalls. The planning priorities guiding the framework of the Alternative Water Supply Planning Program are as follows:

1. Offset instream flow needs and meet regulatory requirements
2. Meet existing obligations to existing permanent customers
3. Make interruptible customers permanent
4. Meet increased demands of existing and interruptible customers

In conjunction with these planning priorities, the SFPUC considers how the program fits within the LOS Goals and Objectives related to water supply and sustainability when considering new water supply opportunities. The key LOS Goals and Objectives relevant to this effort can be summarized as:

- Meet dry-year delivery needs while limiting rationing to a maximum of 20 percent system-wide reduction in water service during extended droughts;
- Diversify water supply options during non-drought and drought periods;
- Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers;
- Meet, at a minimum, all current and anticipated legal requirements for protection of fish and wildlife habitat;
- Maintain operational flexibility (although this LOS Goal was not intended explicitly for the addition of new supplies, it is applicable here).

Together, the planning priorities and LOS Goals and Objectives provide a lens through which the SFPUC considers water supply options and opportunities to meet all foreseeable water supply needs.

In addition to the Daly City Recycled Water Expansion project⁴, which was a potential project identified in the 2015 UWMP and had committed funding at that time, the SFPUC has taken action to fund the study of potential additional water supply projects. Capital projects under consideration to develop additional water supplies include surface water storage expansion, recycled water expansion, water transfers, desalination, and potable reuse. A more detailed list and descriptions of these efforts are provided below.

The capital projects that are under consideration would be costly and are still in the early feasibility or conceptual planning stages. Because these water supply projects would take 10 to 30 years to implement, and because required environmental permitting negotiations may reduce the amount of water that can be developed, the yield from these projects are not currently incorporated into SFPUC's supply projections. State and federal grants and other financing opportunities would be pursued for eligible projects, to the extent feasible, to offset costs borne by ratepayers.

- **Daly City Recycled Water Expansion (Regional, Normal- and Dry-Year Supply)**

This project can produce up to 3 mgd of tertiary recycled water during the irrigation season (~7 months). On an average annual basis, this is equivalent to 1.25 mgd or 1,400 acre-feet per year. The project is envisioned to provide recycled water to 13 cemeteries and other smaller irrigation customers, offsetting existing groundwater pumping from the South Westside Groundwater Basin; this will free up groundwater, enhancing the reliability of the Basin. The project is a regional partnership between the SFPUC and Daly City. The irrigation customers are located largely within California Water Service's (Cal Water's) service area. RWS customers will benefit from the increased reliability of the South Westside Basin for additional drinking water supply during droughts. In this way, this project supports the GSR Project, which is under construction.

⁴ While this potential project was identified in the 2015 UWMP, it has since been approved by Daly City following environmental review and has a higher likelihood of being implemented.

- **ACWD-USD Purified Water Partnership** (Regional, Normal- and Dry-Year Supply)

This project could provide a new purified water supply utilizing Union Sanitary District's (USD) treated wastewater. Purified water produced by advanced water treatment at USD could be transmitted to the Quarry Lakes Groundwater Recharge Area to supplement recharge into the Niles Cone Groundwater Basin or put to other uses in Alameda County Water District's (ACWD) service area. With the additional water supply to ACWD, an in-lieu exchange with the SFPUC would result in more water left in the RWS. Additional water supply could also be directly transmitted to the SFPUC through a new intertie between ACWD and the SFPUC.

- **Crystal Springs Purified Water** (Regional, Normal- and Dry-Year Supply)

The Crystal Springs Purified Water (PREP) Project is a purified water project that could provide 6-12 mgd of water supply through reservoir water augmentation at Crystal Springs Reservoir, which is a facility of the RWS. Treated wastewater from Silicon Valley Clean Water (SVCW) and/or the City of San Mateo would go through an advanced water treatment plant to produce purified water that meets state and federal drinking water quality standards. The purified water would then be transmitted 10-20 miles (depending on the alignment) to Crystal Springs Reservoir, blended with regional surface water supplies and treated again at Harry Tracy Water Treatment Plant. Project partners include the SFPUC, BAWSCA, SVCW, CalWater, Redwood City, Foster City, and the City of San Mateo. Partner agencies are contributing financial and staff resources towards the work effort.

- **Los Vaqueros Reservoir Expansion** (Regional, Dry Year Supply)

The Los Vaqueros Reservoir Expansion (LVE) Project is a storage project that will enlarge the existing reservoir located in northeastern Contra Costa County from 160,000 acre-feet to 275,000 acre-feet. While the existing reservoir is owned and operated by the Contra Costa Water District (CCWD), the expansion will have regional benefits and will be managed by a Joint Powers Authority (JPA) that will be set up prior to construction. Meanwhile, CCWD is leading the planning, design and environmental review efforts. CCWD's Board certified the EIS/EIR and approved the LVE Project on May 13, 2020. The additional storage capacity from the LVE Project would provide a dry year water supply benefit to the SFPUC. BAWSCA is working in concert with the SFPUC to support their work effort on the LVE project.

- **Conveyance Alternatives:** The SFPUC is considering two main pathways to move water from storage in a prospective LVE Project to the SFPUC's service area, either directly to RWS facilities or indirectly via an exchange with partner agencies. The SFPUC is evaluating potential alignments for conveyance.
- **Bay Area Regional Reliability Shared Water Access Program (BARR SWAP):** As part of the BARR Partnership, a consortium of 8 Bay Area water utilities (including ACWD, BAWSCA, CCWD, EBMUD, Marin Municipal Water District (MMWD), SFPUC, Valley Water, and Zone 7 Water Agency) are exploring opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies. The BARR agencies are proposing two separate pilot projects in 2020-2021 through the Shared Water Access Program (SWAP) to test conveyance pathways and identify potential hurdles to better prepare for sharing water during a future drought or emergency. A strategy report identifying opportunities and considerations will accompany these pilot transfers and will be completed in 2021.

- **Bay Area Brackish Water Desalination** (Regional, Normal- and Dry-Year Supply)

The Bay Area Brackish Water Desalination (Regional Desalination) Project is a partnership between CCWD, the SFPUC, Valley Water, and Zone 7 Water Agency. East Bay Municipal Utilities District (EBMUD) and ACWD may also participate in the project. The project could provide a new drinking water supply to the region by treating brackish water from CCWD's existing Mallard Slough intake in Contra Costa County. While this project has independent utility as a water supply project, for the current planning effort the SFPUC is considering it as a source of supply for storage in LVE. While the allocations remain to be determined among partners, the SFPUC is considering a water supply benefit of between 5 and 15 mgd during drought conditions when combined with storage at LVE.

- **Calaveras Reservoir Expansion** (Regional, Dry Year Supply)

Calaveras Reservoir would be expanded to create 289,000 AF additional capacity to store excess Regional Water System supplies or other source water in wet and normal years. In addition to reservoir enlargement, the project would involve infrastructure to pump water to the reservoir, such as pump stations and transmission facilities.

- **Groundwater Banking**

Groundwater banking in the Modesto Irrigation District (MID) and Turlock Irrigation District (TID) service areas could be used to provide some additional water supply to meet instream releases in dry years reducing water supply impacts to the SFPUC service area. For example, additional surface water could be provided to irrigators in wet years, which would offset the use of groundwater, thereby allowing the groundwater to remain in the basin rather than be consumptively used. The groundwater that remains in the basin can then be used in a subsequent dry year for irrigation, freeing up surface water that would have otherwise been delivered to irrigators to meet instream flow requirements.

A feasibility study of this option is included in the proposed Tuolumne River Voluntary Agreement. Progress on this potential water supply option will depend on the negotiations of the Voluntary Agreement.

- **Inter-Basin Collaborations**

Inter-Basin Collaborations could provide net water supply benefits in dry years by sharing responsibility for in-stream flows in the San Joaquin River and Delta more broadly among several tributary reservoir systems. One mechanism by which this could be accomplished would be to establish a partnership between interests on the Tuolumne River and those on the Stanislaus River, which would allow responsibility for streamflow to be assigned variably based on the annual hydrology.

As is the case with Groundwater Banking, feasibility of this option is included in the proposed Tuolumne River Voluntary Agreement.

If all the projects identified through the current planning process can be implemented, there would still be a supply shortfall to meet projected needs. Furthermore, each of the supply options being considered has its own inherent challenges and uncertainties that may affect the SFPUC's ability to implement it.

Given the limited availability of water supply alternatives - unless the supply risks are significantly reduced or our needs change significantly - the SFPUC will continue to plan,

develop and implement all project opportunities that can help bridge the anticipated water supply gaps during droughts. In 2019, the SFPUC completed a survey among water and wastewater agencies within the service area to identify additional opportunities for purified water. Such opportunities remain limited, but the SFPUC continues to pursue all possibilities.

Projected SFPUC Regional Water System Supply Reliability

The SFPUC will provide tables presenting the projected RWS supply reliability under normal, single dry year, and multiple dry year scenarios.

Climate Change

The issue of climate change has become an important factor in water resources planning in the State, and is frequently considered in urban water management planning processes, though the extent and precise effects of climate change remain uncertain. There is convincing evidence that increasing concentrations of greenhouse gasses have caused and will continue to cause a rise in temperatures around the world, which will result in a wide range of changes in climate patterns. Moreover, observational data show that a warming trend occurred during the latter part of the 20th century and virtually all projections indicate this will continue through the 21st century. These changes will have a direct effect on water resources in California, and numerous studies have been conducted to determine the potential impacts to water resources. Based on these studies, climate change could result in the following types of water resource impacts, including impacts on the watersheds in the Bay Area:

- Reductions in the average annual snowpack due to a rise in the snowline and a shallower snowpack in the low and medium elevation zones, such as in the Tuolumne River basin, and a shift in snowmelt runoff to earlier in the year;
- Changes in the timing, annual average, intensity and variability of precipitation, and an increased amount of precipitation falling as rain rather than snow;
- Long-term changes in watershed vegetation and increased incidence of wildfires that could affect water quality and quantity;
- Sea level rise and an increase in saltwater intrusion;
- Increased water temperatures with accompanying potential adverse effects on some fisheries and water quality;
- Increases in evaporation and concomitant increased irrigation need; and
- Changes in urban and agricultural water demand.

Both the SFPUC and BAWSCA participated in the 2020 update of the Bay Area Integrated Regional Water Management Plan (BAIRWMP), which includes an assessment of the potential climate change vulnerabilities of the region's water resources and identifies climate change adaptation strategies. In addition, the SFPUC continues to study the effect of climate change on the Regional Water System (RWS). These works are summarized below.

Bay Area Integrated Regional Water Management Plan

Climate change adaptation continues to be an overarching theme for the 2019 BAIRWMP update. As stated in the BAIRWMP, identification of watershed characteristics that could

potentially be vulnerable to future climate change is the first step in assessing vulnerabilities of water resources in the Bay Area Region (Region). Vulnerability is defined as the degree to which a system is exposed to, susceptible to, and able to cope with or adjust to, the adverse effects of climate change. A vulnerability assessment was conducted in accordance with the Department of Water Resources' (DWR's) *Climate Change Handbook for Regional Water Planning* and using the most current science available for the Region. The vulnerability assessment, summarized in the table below, provides the main water planning categories applicable to the Region and a general overview of the qualitative assessment of each category with respect to anticipated climate change impacts.

Summary of BAIRWMP Climate Change Vulnerability Assessment

Vulnerability Areas	General Overview of Vulnerabilities
Water Demand	<p>Urban and Agricultural Water Demand – Changes to hydrology in the Region as a result of climate change could lead to changes in total water demand and use patterns. Increased irrigation (outdoor landscape or agricultural) is anticipated to occur with temperature rise, increased evaporative losses due to warmer temperature, and a longer growing season. Water treatment and distribution systems are most vulnerable to increases in maximum day demand.</p>
Water Supply	<p>Imported Water – Imported water derived from the Sierra Nevada sources and Delta diversions provide 66 percent of the water resources available to the Region. Potential impacts on the availability of these sources resulting from climate change directly affect the amount of imported water supply delivered to the Region.</p> <p>Regional Surface Water – Although future projections suggest that small changes in total annual precipitation over the Region will not change much, there may be changes to when precipitation occurs with reductions in the spring and more intense rainfall in the winter.</p> <p>Regional Groundwater – Changes in local hydrology could affect natural recharge to the local groundwater aquifers and the quantity of groundwater that could be pumped sustainably over the long-term in some areas. Decreased inflow from more flashy or more intense runoff, increased evaporative losses and warmer and shorter winter seasons can alter natural recharge of groundwater. Salinity intrusion into coastal groundwater aquifers due to sea-level rise could interfere with local groundwater uses. Furthermore, additional reductions in imported water supplies would lead to less imported water available for managed recharge of local groundwater basins and potentially more groundwater pumping in lieu of imported water availability.</p>
Water Quality	<p>Imported Water – For sources derived from the Delta, sea-level rise could result in increases in chloride and bromide (a disinfection by-product (DBP) precursor that is also a component of sea water),</p>

Vulnerability Areas	General Overview of Vulnerabilities
	<p>potentially requiring changes in treatment for drinking water. Increased temperature could result in an increase in algal blooms, taste and odor events, and a general increase in DBP formation</p> <p>Regional Surface Water – Increased temperature could result in lower dissolved oxygen in streams and prolong thermocline stratification in lakes and reservoirs forming anoxic bottom conditions and algal blooms. Decrease in annual precipitation could result in higher concentrations of contaminants in streams during droughts or in association with flushing rain events. Increased wildfire risk and flashier or more intense storms could increase turbidity loads for water treatment.</p> <p>Regional Groundwater – Sea-level rise could result in increases in chlorides and bromide for some coastal groundwater basins in the Region. Water quality changes in imported water used for recharge could also impact groundwater quality.</p>
Sea-Level Rise	<p>Sea-level rise is additive to tidal range, storm surges, stream flows, and wind waves, which together will increase the potential for higher total water levels, overtopping, and erosion.</p> <p>Much of the bay shoreline is comprised of low-lying diked baylands which are already vulnerable to flooding. In addition to rising mean sea level, continued subsidence due to tectonic activity will increase the rate of relative sea-level rise.</p> <p>As sea-level rise increases, both the frequency and consequences of coastal storm events, and the cost of damage to the built and natural environment, will increase. Existing coastal armoring (including levees, breakwaters, and other structures) is likely to be insufficient to protect against projected sea-level rise. Crest elevations of structures will have to be raised or structures relocated to reduce hazards from higher total water levels and larger waves.</p>
Flooding	<p>Climate change projections are not sensitive enough to assess localized flooding, but the general expectation is that more intense storms would occur thereby leading to more frequent, longer and deeper flooding.</p> <p>Changes to precipitation regimes may increase flooding.</p> <p>Elevated Bay elevations due to sea-level rise will increase backwater effects exacerbating the effect of fluvial floods and storm drain backwater flooding.</p>

Vulnerability Areas	General Overview of Vulnerabilities
Ecosystem and Habitat	<p>Changes in the seasonal patterns of temperature, precipitation, and fire due to climate change can dramatically alter ecosystems that provide habitats for California’s native species. These impacts can result in species loss, increased invasive species ranges, loss of ecosystem functions, and changes in vegetation growing ranges.</p> <p>Reduced rain and changes in the seasonal distribution of rainfall may alter timing of low flows in streams and rivers, which in turn would have consequences for aquatic ecosystems. Changes in rainfall patterns and air temperature may affect water temperatures, potentially affecting coldwater aquatic species.</p> <p>Bay Area ecosystems and habitat provide important ecosystem services, such as: carbon storage, enhanced water supply and quality, flood protection, food and fiber production. Climate change is expected to substantially change several of these services.</p> <p>The region provides substantial aquatic and habitat-related recreational opportunities, including: fishing, wildlife viewing, and wine industry tourism (a significant asset to the region) that may be at risk due to climate change effects.</p>
Hydropower	<p>Currently, several agencies in the Region produce or rely on hydropower produced outside of the Region for a portion of their power needs. As the hydropower is produced in the Sierra, there may be changes in the future in the timing and amount of energy produced due to changes in the timing and amount of runoff as a result of climate change.</p> <p>Some hydropower is also produced within the region and could also be affected by changes in the timing and amount of runoff.</p>

Source: 2019 Bay Area Integrated Regional Water Management Plan (BAIRWMP), Table 16-3.

SFPUC Climate Change Studies

The SFPUC views assessment of the effects of climate change as an ongoing project requiring regular updating to reflect improvements in climate science, atmospheric/ocean modeling, and human response to the threat of greenhouse gas emissions. Climate change research by the SFPUC began in 2009 and continues to be refined. In its 2012 report “Sensitivity of Upper Tuolumne River Flow to Climate Change Scenarios,” the SFPUC assessed the sensitivity of runoff into Hetch Hetchy Reservoir to a range of changes in temperature and precipitation due to climate change. Key conclusions from the report include the following:

- With differing increases in temperature alone, the median annual runoff at Hetch Hetchy would decrease by 0.7-2.1% from present-day conditions by 2040 and by 2.6-10.2% from

present-day by 2100. Adding differing decreases in precipitation on top of temperature increases, the median annual runoff at Hetch Hetchy would decrease by 7.6-8.6% from present-day conditions by 2040 and by 24.7-29.4% from present-day conditions by 2100.

- In critically dry years, these reductions in annual runoff at Hetch Hetchy would be significantly greater, with runoff decreasing up to 46.5% from present day conditions by 2100 utilizing the same climate change scenarios.
- In addition to the total change in runoff, there will be a shift in the annual distribution of runoff. Winter and early spring runoff would increase and late spring and summer runoff would decrease.
- Under all scenarios, snow accumulation would be reduced and snow would melt earlier in the spring, with significant reductions in maximum peak snow water equivalent under most scenarios.

Currently, the SFPUC is conducting a comprehensive assessment of the potential effects of climate change on water supply using a wide range of plausible increases in temperature and changes in precipitation to address the wide uncertainty in climate projections over the planning horizon 2020 to 2070. There are many uncertain factors such as climate change, changing regulations, water quality, growth and economic cycles that may create vulnerabilities for the Regional Water System's ability to meet levels of service. The uncertainties associated with the degree to which these factors will occur and how much risk they present to the water system is difficult to predict, but nonetheless they need to be considered in SFPUC planning. To address this planning challenge, the project uses a vulnerability-based planning approach to explore a range of future conditions to identify vulnerabilities, assess the risks associated with these vulnerabilities that could lead to developing an adaptation plan that is flexible and robust to a wide range of future outcomes.

Common Language for BAWSCA Member Agencies'

2020 UWMP Updates

BAWSCA

Description of BAWSCA

BAWSCA provides regional water reliability planning and conservation programming for the benefit of its 26 member agencies that purchase wholesale water supplies from the San Francisco Public Utilities Commission (SFPUC). Collectively, the BAWSCA member agencies deliver water to over 1.8 million residents and nearly 40,000 commercial, industrial and institutional accounts in Alameda, San Mateo and Santa Clara Counties.

BAWSCA also represents the collective interests of these wholesale water customers on all significant technical, financial, and policy matters related to the operation and improvement of the SFPUC's Regional Water System (RWS).

BAWSCA's role in the development of the 2020 Urban Water Management Plan (UWMP) updates is to work with its member agencies and the SFPUC to seek consistency among UWMP documents.

Regional Water Demand and Conservation Projections

In June 2020, BAWSCA completed the Regional Water Demand and Conservation Projections Report (Demand Study).¹ The goal of the Demand Study was to develop transparent, defensible, and uniform demand and conservation savings projections for each Wholesale Customer using a common methodology to support both regional and individual agency planning efforts and compliance with the new statewide water efficiency targets required by Assembly Bill (AB) 1668 and Senate Bill (SB) 606.

Through the Demand Study process, BAWSCA and the Wholesale Customers (1) quantified the total average-year water demand for each BAWSCA member agency through 2045, (2) quantified passive and active conservation water savings potential for each individual Wholesale Customer through 2045, and (3) identified 24 conservation programs with high water savings potential and/or member agency interest. Implementation of these conservation measures, along with passive conservation, is anticipated to yield an additional 37.3 MGD of water savings by 2045. Based on the revised water demand projections, the identified water conservation savings, increased development and use of other local supplies by the Wholesale Customers, and other actions, the collective purchases of the BAWSCA member agencies from the SFPUC are projected to stay below 184 MGD through 2045.

As part of the Demand Study, each Wholesale Customer was provided with a demand model that can be used to support ongoing demand and conservation planning efforts, including UWMP preparation.

¹ Phase III Final Report: http://bawasca.org/uploads/pdf/BAWSCA_Regional_Water_Demand_and_Conservation%20Projections%20Report_Final.pdf

Long-Term Reliable Water Supply Strategy

BAWSCA's Long-Term Reliable Water Supply Strategy (Strategy), completed in February 2015, quantified the water supply reliability needs of the BAWSCA member agencies through 2040, identified the water supply management projects and/or programs (projects) that could be developed to meet those needs, and prepared an implementation plan for the Strategy's recommendations.

When the 2015 Demand Study concluded it was determined that while there is no longer a regional normal year supply shortfall, there was a regional drought year supply shortfall of up to 43 MGD. In addition, key findings from the Strategy's project evaluation analysis included:

- Water transfers represent a high priority element of the Strategy.
- Desalination potentially provides substantial yield, but its high effective costs and intensive permitting requirements make it a less attractive drought year supply alternative.
- Other potential regional projects provide tangible, though limited, benefit in reducing dry-year shortfalls given the small average yields in drought years.

Since 2015, BAWSCA has completed a comprehensive update of demand projections and engaged in significant efforts to improve regional reliability and reduce the dry-year water supply shortfall.

Water Transfers. BAWSCA successfully facilitated two transfers of portions of Individual Supply Guarantee (ISG) between BAWSCA agencies in 2017 and 2018. Such transfers benefit all BAWSCA agencies by maximizing use of existing supplies. BAWSCA is currently working on an amendment to the Water Supply Agreement between the SFPUC and BAWSCA agencies to establish a mechanism by which member agencies that have an ISG may participate in expedited transfers of a portion of ISG and a portion of a Minimum Annual Purchase Requirement. In 2019, BAWSCA participated in a pilot water transfer that, while ultimately unsuccessful, surfaced important lessons learned and produced interagency agreements that will serve as a foundation for future transfers. BAWSCA is currently engaged in the Bay Area Regional Reliability Partnership² (BARR), a partnership among eight Bay Area water utilities (including the SFPUC, Alameda County Water District, BAWSCA, Contra Costa Water District, Santa Clara Valley Water District) to identify opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies.

Regional Projects. Since 2015, BAWSCA has coordinated with local and State agencies on regional projects with potential dry-year water supply benefits for BAWSCA's agencies. These efforts include storage projects, indirect/direct water reuse projects, and studies to evaluate the capacity and potential for various conveyance systems to bring new supplies to the region.

BAWSCA continues to implement the Strategy recommendations in coordination with BAWSCA member agencies. Strategy implementation will be adaptively managed to account for changing conditions and to ensure that the goals of the Strategy are met in an efficient and cost-effective manner. On an annual basis, BAWSCA will reevaluate Strategy recommendations and results in conjunction with development of the BAWSCA's FY 2021-22 Work Plan. In this way, actions can be modified to accommodate changing conditions and new developments.

² <https://www.bayareareliability.com/>

Making Conservation a Way of Life Strategic Plan

Following the 2014-2016 drought, the State of California (State) developed the “Making Water Conservation a California Way of Life” framework to address the long-term water use efficiency requirements called for in executive orders issued by Governor Brown. In May of 2018, AB 1668 and SB 606 (collectively referred to as the efficiency legislation) went into effect, which built upon the executive orders implementing new urban water use objectives for urban retail water suppliers.

BAWSCA led its member agencies in a multi-year effort to develop and implement a strategy to meet these new legislative requirements. BAWSCA’s Making Conservation a Way of Life Strategic Plan (Strategic Plan) provided a detailed roadmap for member agencies to improve water efficiency. BAWSCA implementing the following elements of the Strategic Plan:

- Conducted an assessment of the agencies’ current practices and water industry best practices for three components of the efficiency legislation that, based on a preliminary review, present the greatest level of uncertainty and potential risk to the BAWSCA agencies. The three components were:
 1. Development of outdoor water use budgets in a manner that incorporates landscape area, local climate, and new satellite imagery data.
 2. Commercial, Industrial, and Institutional water use performance measures.
 3. Water loss requirements.
- Organized an Advanced Metering Infrastructure symposium to enable information exchange, including case studies, implementation strategies, and data analysis techniques.
- Initiated a regional CII audit pilot program, which BAWSCA aims to complete in 2021.³
- Implemented a regional program for water loss control to help BAWSCA agencies comply with regulatory requirements and implement cost-effective water loss interventions.
- Engaged with the SFPUC to audit meter testing and calibration practices for SFPUC’s meters at BAWSCA agency turnouts.

Finally, BAWSCA's Demand Study developed water demand and conservation projections through 2045 for each BAWSCA agency. These projects are designed to provide valuable insights on long-term water demand patterns and conservation savings potential to support regional efforts, such as implementation of BAWSCA’s Long-Term Reliable Water Supply Strategy.

³ Efforts on the CII audit pilot program stalled in March 2020 due to the COVID 19 pandemic and related shelter-in-place orders.

Tier Two Drought Allocations

The Wholesale Customers have negotiated and adopted the Tier Two Plan, referenced above, which allocates the collective Wholesale Customer share from the Tier One Plan among each of the 26 Wholesale Customers. These Tier Two allocations are based on a formula that takes into account multiple factors for each Wholesale Customer including:

- Individual Supply Guarantee;
- Seasonal use of all available water supplies; and
- Residential per capita use.

The water made available to the Wholesale Customers collectively will be allocated among them in proportion to each Wholesale Customer's Allocation Basis, expressed in millions of gallons per day (mgd), which in turn is the weighted average of two components. The first component is the Wholesale Customer's Individual Supply Guarantee, as stated in the WSA, and is fixed. The second component, the Base/Seasonal Component, is variable and is calculated using the monthly water use for three consecutive years prior to the onset of the drought for each of the Wholesale Customers for all available water supplies. The second component is accorded twice the weight of the first, fixed component in calculating the Allocation Basis. Minor adjustments to the Allocation Basis are then made to ensure a minimum cutback level, a maximum cutback level, and a sufficient supply for certain Wholesale Customers.

The Allocation Basis is used in a fraction, as numerator, over the sum of all Wholesale Customers' Allocation Bases to determine each Wholesale Customer's Allocation Factor. The final shortage allocation for each Wholesale Customer is determined by multiplying the amount of water available to the Wholesale Customers' collectively under the Tier One Plan, by the Wholesale Customer's Allocation Factor.

The Tier Two Plan requires that the Allocation Factors be calculated by BAWSCA each year in preparation for a potential water shortage emergency. As the Wholesale Customers change their water use characteristics (e.g., increases or decreases in SFPUC purchases and use of other water sources, changes in monthly water use patterns, or changes in residential per capita water use), the Allocation Factor for each Wholesale Customer will also change. However, for long-term planning purposes, each Wholesale Customer shall use as its Allocation Factor, the value identified in the Tier Two Plan when adopted.

Per WSA Section 3.11, the Tier One and Tier Two Plans will be used to allocate water from the Regional Water System between Retail and Wholesale Customers during system-wide shortages of 20% or less. For Regional Water System shortages in excess of 20%, San Francisco shall (a) follow the Tier 1 Shortage Plan allocations up to the 20% reduction, (b) meet and discuss how to implement incremental reductions above 20% with the Wholesale Customers, and (c) make a final determination of allocations above the 20% reduction. After the SFPUC has made the final allocation decision, the Wholesale Customers shall be free to challenge the allocation on any applicable legal or equitable basis. For purposes of the 2020 UWMPs, for San Francisco Regional Water System (RWS) shortages in excess of 20%, the allocations among the Wholesale Customers is assumed to be equivalent among them and to equal the drought cutback to Wholesale Customer by the SFPUC.

The Tier Two Plan, which initially expired in 2018, has been extended by the BAWSCA Board of Directors every year since for one additional calendar year. In November 2020, the BAWSCA Board voted to extend the Tier Two Plan through the end of 2021.

SFPUC's Efforts to Develop of Alternative Water Supplies

With the adoption of the Bay-Delta Plan Phase 1 (Bay-Delta Plan) by the State Water Resources Control Board in December of 2018, coupled with the uncertainties associated with litigation and the development of Voluntary Agreements that, if successful, would provide an alternative to the 40% unimpaired flow requirement that is required by the Bay-Delta Plan, BAWSCA redoubled its efforts to ensure that the SFPUC took necessary action to develop alternative water supplies such that they would be in place to fill any potential gap in supply by implementation of the Bay-Delta Plan and that the SFPUC would be able to meet its legal and contractual obligations to its Wholesale Customers.

In 2019, BAWSCA held numerous meetings with the SFPUC encouraging them to develop a division within their organization whose chief mission was to spearhead alternative water supply development. On June 25, 2019, BAWSCA provided a written and oral statement to the Commissioners urging the SFPUC to focus on developing new sources of supply in a manner similar to how it addressed the implementation of the Water System Improvement Program (WSIP). BAWSCA urged that a new water supply program was called for, with clear objectives, persistent focus, a dedicated team, adequate funding, and a plan for successful execution. The SFPUC Commission supported BAWSCA's recommendation and directed staff to undertake such an approach.

In early 2020, the SFPUC began implementation of the Alternative Water Supply Planning Program (AWSP), a program designed to investigate and plan for new water supplies to address future long-term water supply reliability challenges and vulnerabilities on the RWS.

Included in the AWSP is a suite of diverse, non-traditional supply projects that, to a great degree, leverage regional partnerships and are designed to meet the water supply needs of the SFPUC Retail and Wholesale Customers through 2045. As of the most recent Alternative Water Supply Planning Quarterly Update, SFPUC has budgeted \$264 million over the next ten years to fund water supply projects. BAWSCA is heavily engaged with the SFPUC on its AWSS efforts.

BAWSCA Conservation Programs

BAWSCA manages a Regional Water Conservation Program comprised of several programs and initiatives that support and augment member agencies' and customers' efforts to use water more efficiently. These efforts extend limited water supplies that are available to meet both current and future water needs; increase drought reliability of the existing water system; and save money for both the member agencies and their customers.

The implementation of the Regional Water Conservation Program builds upon both the Water Conservation Implementation Plan (WCIP, completed in September 2009) and the Regional Demand and Conservation Projections Project (Demand Study, completed in June of 2020). These efforts include both Core Programs (implemented regionally throughout the BAWSCA service area) and Subscription Programs (funded by individual member agencies that elect to participate and implement them within their respective service areas).

BAWSCA's Core Conservation Programs include organizing classes open to the public on topics such as water efficient landscape education and water-wise gardening, assistance related to automated metering infrastructure, and other associated programs that work to promote smart water use and practices. BAWSCA's Subscription Programs include numerous rebate programs, educational programs that can be offered to area schools, technical assistance to member agencies in evaluating water loss, and programs to train and certify contractors employed to install water efficient landscape. In total, BAWSCA offers 22 programs to its member agencies and that number continues to grow over time.

Each fiscal year, BAWSCA prepares an Annual Water Conservation Report that documents how all of BAWSCA's 26 member agencies have benefitted from the Core Conservation Programs. Additionally, the report highlights how all 26 member agencies participate in one or more of the Subscription Programs offered by BAWSCA, such as rebates, water loss management and large landscape audits. The Demand Study indicates that through a combination of active and passive conservation, 37.3 MGD will be conserved by BAWSCA's member agencies by 2045.

7. Additional language requested by the Member Agencies

SFPUC's Decision to use With Bay-Delta Plan Scenario in UWMP Submittal Tables

The adoption of the Bay-Delta Plan Amendment may significantly impact the supply available from the RWS. SFPUC recognizes that the Bay-Delta Plan Amendment has been adopted and that, given that it is now state law, we must plan for a future in which it is fully implemented. SFPUC also acknowledges that the plan is not self-implementing and therefore does not automatically go into effect. SFPUC is currently pursuing a voluntary agreement as well as a lawsuit which would limit implementation of the Plan. With both of these processes occurring on an unknown timeline, SFPUC does not know at this time when the Bay-Delta Plan Amendment is likely to go into effect. As a result, it makes sense to conduct future supply modeling for a scenario that doesn't include implementation of the Bay-Delta Plan Amendment, as that represents a potential supply reliability scenario.

Because of the uncertainty surrounding implementation of the Bay-Delta Plan Amendment, the SFPUC conducted water service reliability assessment that includes: (1) a scenario in which the Bay-Delta Plan Amendment is fully implemented in 2023, and (2) a scenario that considers the SFPUC system's current situation without the Bay-Delta Plan Amendment. The two scenarios provide a bookend for the possible future scenarios regarding RWS supplies. The standardized tables associated with the SFPUC's UWMP contain the future scenario that assumes implementation of the Bay-Delta Plan Amendment starting in 2023.

Bay-Delta Plan Implementation Starting Year

Because of the uncertainty surrounding implementation of the Bay-Delta Plan Amendment, the water service reliability assessment presented in the SFPUC's draft UWMP looks at two future supply scenarios, both with and without implementation of the Bay-Delta Plan Amendment. Although the SWRCB has stated it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, given the current level of uncertainty, it is assumed for the purposes of the SFPUC's draft UWMP that the Bay-Delta Plan Amendment will be fully implemented starting in 2023.

SFPUC's Decision to Present Both Modeling Results in its UWMP

A key input for the HHLSTM model is the anticipated level of demand on the RWS. Supply modeling results presented in the text of the SFPUC's UWMP reflect an input of projected demands on the RWS consisting of (1) projected retail demands on the RWS (total retail demands minus local groundwater and recycled water supplies), and (2) projected Wholesale Customer purchases. The SFPUC has a Level of Service objective of meeting average annual water demand of 265 mgd from the SFPUC watersheds for retail and Wholesale Customers during non-drought years, as well as a contractual obligation to supply 184 mgd to the Wholesale Customers. Therefore, the SFPUC has also conducted modeling based on a demand of 265 mgd in order to facilitate planning that supports meeting this Level of Service goal and their contractual obligations.

Appendix G

SFPUC Regional Water System Supply Reliability and BAWSCA Tier 2 Drought Implementation Scenarios

March 30, 2021

Danielle McPherson
Senior Water Resources Specialist
Bay Area Water Supply and Conservation Agency
155 Bovet Road, Suite 650
San Mateo, CA 94402

Dear Ms. McPherson,

Attached please find additional supply reliability modeling results conducted by the SFPUC. The SFPUC has conducted additional supply reliability modeling under the following planning scenarios:

- Projected supply reliability for years 2020 through 2045, assuming that demand is equivalent to the sum of the projected retail demands on the Regional Water System (RWS) and Wholesale Customer purchase request projections provided to SFPUC by BAWSCA on January 21st (see Table 1 below).
- Under the above demand conditions, projected supply reliability for scenarios both with and without implementation of the Bay-Delta Plan Amendment starting in 2023.

The SFPUC will be using this supply modeling in the text of its draft UWMP and moving the original modeling results into an appendix.

Table 1: Retail and Wholesale RWS Demand Assumptions Used for Additional Supply Reliability Modeling (mgd)

	2020	2025	2030	2035	2040	2045
Retail	66.5	67.2	67.5	68.6	70.5	73.7
Wholesale ^{1, 2}	132.1	146.0	147.9	151.9	156.3	162.8
Total	198.6	213.2	215.4	220.5	226.8	236.5

¹ Wholesale purchase request projections provided to the SFPUC by BAWSCA on January 21st, 2021

² Includes demands for Cities of San Jose and Santa Clara

Please note the following about the information presented in the attached tables:

OUR MISSION: To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.

London N. Breed
Mayor

Sophie Maxwell
President

Anson Moran
Vice President

Tim Paulson
Commissioner

Ed Harrington
Commissioner

Michael Carlin
Acting
General Manager



- Assumptions about infrastructure conditions remain the same as what was provided in our January 22nd letter.
- The Tier 1 allocations were applied to the RWS supplies to determine the wholesale supply, as was also described in the January 22nd letter; for any system-wide shortage above 20%, the Tier 1 split for a 20% shortage was applied.
- The SFPUC water supply planning methodology, including simulation of an 8.5-year design drought, is used to develop these estimates of water supply available from the RWS for five dry years. In each demand scenario for 2020 through 2045, the RWS deliveries are estimated using the standard SFPUC procedure, which includes adding increased levels of rationing as needed to balance the demands on the RWS system with available water supply. Some simulations may have increased levels of rationing in the final years of the design drought sequence, which can influence the comparison of results in the first five years of the sequence.
- Tables 7 and 8 in the attached document provide RWS and wholesale supply availability for the five-year drought risk assessment from 2021 to 2025. SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. Therefore, the supply projections for 2021 to 2025 are based on meeting 2020 levels of demand. However, in years when the Bay-Delta Plan Amendment is not in effect, sufficient RWS supplies will be available to meet the Wholesale Customers' purchase requests assuming that they are between the 2020 and 2025 projected levels. This is not reflected in Tables 7 and 8 because SFPUC did not want to make assumptions about the growth of purchase requests between 2020 and 2025.

In our draft UWMP, we acknowledge that we have a Level of Service objective of meeting average annual water demand of 265 mgd from the SFPUC watersheds for retail and Wholesale Customers during non-drought years, as well as a contractual obligation to supply 184 mgd to the Wholesale Customers. Therefore, we will still include the results of our modeling based on a demand of 265 mgd in order to facilitate planning that supports meeting this Level of Service objective and our contractual obligations. The results of this modeling will be in an appendix to the draft UWMP. As will be shown in this appendix, in a normal year the SFPUC can provide up to 265 mgd of supply from the RWS. The RWS supply projections shown in the attached tables are more accurately characterized as supplies that will be used to meet projected retail and Wholesale Customer demands.

It is our understanding that you will pass this information on to the Wholesale Customers. If you have any questions or need additional information, please do not hesitate to contact Sarah Triolo, at striolo@sflower.org or (628) 230 0802.

Sincerely,

A handwritten signature in blue ink that reads "Paula Kehoe". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Paula Kehoe
Director of Water Resources

Table 2: Projected Total RWS Supply Utilized and Portion of RWS Supply Utilized by Wholesale Customers in Normal Years [For Table 6-9]:

Year	2020	2025	2030	2035	2040	2045
RWS Supply Utilized (mgd)	198.6	213.2	215.4	220.5	226.8	236.5
RWS Supply Utilized by Wholesale Customers ^a (mgd)	132.1	146.0	147.9	151.9	156.3	162.8

^a RWS supply utilized by Wholesale Customers is equivalent to purchase request projections provided to SFPUC by BAWSCA on January 21, 2021, and includes Cities of San Jose and Santa Clara.

Basis of Water Supply Data: With Bay-Delta Plan Amendment

Table 3a: Basis of Water Supply Data [For Table 7-1], Base Year 2020, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2020	198.6	100%	132.1	
Single dry year		198.6	100%	132.1	
Consecutive 1 st Dry year		198.6	100%	132.1	
Consecutive 2 nd Dry year		198.6	100%	132.1	
Consecutive 3 rd Dry year ¹		119.2	60%	74.5	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 4 th Dry year		119.2	60%	74.5	• Same as above
Consecutive 5 th Dry year		119.2	60%	74.5	• Same as above

¹ Assuming this year represents 2023, when Bay Delta Plan Amendment would come into effect.

Table 3b: Basis of Water Supply Data [For Table 7-1], Base Year 2025, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2025	213.2	100%	146.0	
Single dry year		149.2	70%	93.3	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1 st Dry year		149.2	70%	93.3	• Same as above
Consecutive 2 nd Dry year		127.9	60%	80.0	• Same as above
Consecutive 3 rd Dry year		127.9	60%	80.0	• Same as above
Consecutive 4 th Dry year		127.9	60%	80.0	• Same as above
Consecutive 5 th Dry year		127.9	60%	80.0	• Same as above

Table 3c: Basis of Water Supply Data [For Table 7-1], Base Year 2030, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2030	215.4	100%	147.9	
Single dry year		150.8	70%	94.2	<ul style="list-style-type: none"> At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1 st Dry year		150.8	70%	94.2	<ul style="list-style-type: none"> Same as above
Consecutive 2 nd Dry year		129.2	60%	80.8	<ul style="list-style-type: none"> Same as above
Consecutive 3 rd Dry year		129.2	60%	80.8	<ul style="list-style-type: none"> Same as above
Consecutive 4 th Dry year		129.2	60%	80.8	<ul style="list-style-type: none"> Same as above
Consecutive 5 th Dry year		129.2	60%	80.8	<ul style="list-style-type: none"> Same as above

Table 3d: Basis of Water Supply Data [For Table 7-1], Base Year 2035, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2035	220.5	100%	151.9	
Single dry year		154.4	70%	96.5	<ul style="list-style-type: none"> At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1 st Dry year		154.4	70%	96.5	<ul style="list-style-type: none"> Same as above
Consecutive 2 nd Dry year		132.3	60%	82.7	<ul style="list-style-type: none"> Same as above
Consecutive 3 rd Dry year		132.3	60%	82.7	<ul style="list-style-type: none"> Same as above
Consecutive 4 th Dry year		132.3	60%	82.7	<ul style="list-style-type: none"> Same as above
Consecutive 5 th Dry year		121.3	55%	75.8	<ul style="list-style-type: none"> Same as above

Table 3e: Basis of Water Supply Data [For Table 7-1], Base Year 2040, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2040	226.8	100%	156.3	
Single dry year		158.8	70%	99.2	<ul style="list-style-type: none"> At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1 st Dry year		158.8	70%	99.2	<ul style="list-style-type: none"> Same as above
Consecutive 2 nd Dry year		136.1	60%	85.1	<ul style="list-style-type: none"> Same as above
Consecutive 3 rd Dry year		136.1	60%	85.1	<ul style="list-style-type: none"> Same as above
Consecutive 4 th Dry year		120.2	53%	75.1	<ul style="list-style-type: none"> Same as above
Consecutive 5 th Dry year		120.2	53%	75.1	<ul style="list-style-type: none"> Same as above

Table 3f: Basis of Water Supply Data [For Table 7-1], Base Year 2045, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2045	236.5	100%	162.8	
Single dry year		141.9	60%	88.7	<ul style="list-style-type: none"> At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1 st Dry year		141.9	60%	88.7	<ul style="list-style-type: none"> Same as above
Consecutive 2 nd Dry year		141.9	60%	88.7	<ul style="list-style-type: none"> Same as above
Consecutive 3 rd Dry year		141.9	60%	88.7	<ul style="list-style-type: none"> Same as above
Consecutive 4 th Dry year		120.6	51%	75.4	<ul style="list-style-type: none"> Same as above
Consecutive 5 th Dry year		120.6	51%	75.4	<ul style="list-style-type: none"> Same as above

Table 3g: Projected RWS Supply Availability [Alternative to Table 7-1], Years 2020-2045, With Bay-Delta Plan Amendment

Year	2020	2025	2030	2035	2040	2045
Average year	100%	100%	100%	100%	100%	100%
Single dry year	100%	70%	70%	70%	70%	60%
Consecutive 1 st Dry year	100%	70%	70%	70%	70%	60%
Consecutive 2 nd Dry year	100%	60%	60%	60%	60%	60%
Consecutive 3 rd Dry year ¹	60%	60%	60%	60%	60%	60%
Consecutive 4 th Dry year	60%	60%	60%	60%	53%	51%
Consecutive 5 th Dry year	60%	60%	60%	55%	53%	51%

¹ Assuming that at base year 2020, this year represents 2023, when Bay Delta Plan Amendment would come into effect.

Basis of Water Supply Data: Without Bay-Delta Plan Amendment

Table 4a: Basis of Water Supply Data [For Table 7-1], Base Year 2020, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2020	198.6	100%	132.1	
Single dry year		198.6	100%	132.1	
Consecutive 1 st Dry year		198.6	100%	132.1	
Consecutive 2 nd Dry year		198.6	100%	132.1	
Consecutive 3 rd Dry year		198.6	100%	132.1	
Consecutive 4 th Dry year		198.6	100%	132.1	
Consecutive 5 th Dry year		198.6	100%	132.1	

Table 4b: Basis of Water Supply Data [For Table 7-1], Base Year 2025, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2025	213.2	100%	146.0	
Single dry year		213.2	100%	146.0	
Consecutive 1 st Dry year		213.2	100%	146.0	
Consecutive 2 nd Dry year		213.2	100%	146.0	
Consecutive 3 rd Dry year		213.2	100%	146.0	
Consecutive 4 th Dry year		213.2	100%	146.0	
Consecutive 5 th Dry year		213.2	100%	146.0	

Table 4c: Basis of Water Supply Data [For Table 7-1], Base Year 2030, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2030	215.4	100%	147.9	
Single dry year		215.4	100%	147.9	
Consecutive 1 st Dry year		215.4	100%	147.9	
Consecutive 2 nd Dry year		215.4	100%	147.9	
Consecutive 3 rd Dry year		215.4	100%	147.9	
Consecutive 4 th Dry year		215.4	100%	147.9	
Consecutive 5 th Dry year		215.4	100%	147.9	

Table 4d: Basis of Water Supply Data [For Table 7-1], Base Year 2035, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2035	220.5	100%	151.9	
Single dry year		220.5	100%	151.9	
Consecutive 1 st Dry year		220.5	100%	151.9	
Consecutive 2 nd Dry year		220.5	100%	151.9	
Consecutive 3 rd Dry year		220.5	100%	151.9	
Consecutive 4 th Dry year		220.5	100%	151.9	
Consecutive 5 th Dry year		220.5	100%	151.9	

Table 4e: Basis of Water Supply Data [For Table 7-1], Base Year 2040, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2040	226.8	100%	156.3	
Single dry year		226.8	100%	156.3	
Consecutive 1 st Dry year		226.8	100%	156.3	
Consecutive 2 nd Dry year		226.8	100%	156.3	
Consecutive 3 rd Dry year		226.8	100%	156.3	
Consecutive 4 th Dry year		226.8	100%	156.3	
Consecutive 5 th Dry year		226.8	100%	156.3	

Table 4f: Basis of Water Supply Data [For Table 7-1], Base Year 2045, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2045	236.5	100%	162.8	
Single dry year		236.5	100%	162.8	
Consecutive 1 st Dry year		236.5	100%	162.8	
Consecutive 2 nd Dry year		236.5	100%	162.8	
Consecutive 3 rd Dry year		236.5	100%	162.8	
Consecutive 4 th Dry year		212.8	90%	139.1	<ul style="list-style-type: none"> At a 10% shortage level, the wholesale allocation is 64% of available supply The retail allocation is 36% of supply, which resulted in a positive allocation to retail of 2.9 mgd, which was re-allocated to the Wholesale Customers
Consecutive 5 th Dry year		212.8	90%	139.1	<ul style="list-style-type: none"> Same as above

Table 4g: Projected RWS Supply [Alternative to Table 7-1], Years 2020-2045, Without Bay-Delta Plan Amendment

Year	2020	2025	2030	2035	2040	2045
Average year	100%	100%	100%	100%	100%	100%
Single dry year	100%	100%	100%	100%	100%	100%
Consecutive 1 st Dry year	100%	100%	100%	100%	100%	100%
Consecutive 2 nd Dry year	100%	100%	100%	100%	100%	100%
Consecutive 3 rd Dry year	100%	100%	100%	100%	100%	100%
Consecutive 4 th Dry year	100%	100%	100%	100%	100%	90%
Consecutive 5 th Dry year	100%	100%	100%	100%	100%	90%

Supply Projections for Consecutive Five Dry Year Sequences

Table 5: Projected Multiple Dry Years Wholesale Supply from RWS [For Table 7-4], With Bay-Delta Plan Amendment

	2025	2030	2035	2040	2045
First year	93.3	94.2	96.5	99.2	88.7
Second year	80.0	80.8	82.7	85.1	88.7
Third year	80.0	80.8	82.7	85.1	88.7
Fourth year	80.0	80.8	82.7	75.1	75.4
Fifth year	80.0	80.8	75.8	75.1	75.4

Table 6: Projected Multiple Dry Years Wholesale Supply from RWS [For Table 7-4], Without Bay-Delta Plan Amendment

	2025	2030	2035	2040	2045
First year	146.0	147.9	151.9	156.3	162.8
Second year	146.0	147.9	151.9	156.3	162.8
Third year	146.0	147.9	151.9	156.3	162.8
Fourth year	146.0	147.9	151.9	156.3	139.1
Fifth year	146.0	147.9	151.9	156.3	139.1

Table 7: Projected Regional Water System Supply for 5-Year Drought Risk Assessment [For Table 7-5], With Bay-Delta Plan Amendment. This table assumes Bay Delta Plan comes into effect in 2023.

Year	2021	2022	2023	2024	2025
RWS Supply (mgd)	198.6	198.6	119.2	119.2	119.2
Wholesale Supply (mgd)	132.1	132.1	74.5	74.5	74.5

Table 8: Projected Regional Water System Supply for 5-Year Drought Risk Assessment [For Table 7-5], Without Bay Delta Plan

Year	2021	2022	2023	2024	2025
RWS Supply (mgd)	198.6	198.6	198.6	198.6	198.6
Wholesale Supply (mgd)	132.1	132.1	132.1	132.1	132.1

Section 1: Basis for Calculations. Projected Wholesale RWS Purchases Through 2045

Table A: Wholesale RWS Actual Purchases in 2020 and Projected Purchases for 2025, 2030, 2035, 2040, and 2045 (mgd)^a

Agency	2020	Projected Wholesale RWS Purchases				
	Actual	2025	2030	2035	2040	2045
ACWD	7.87	7.68	7.68	7.68	7.68	9.11
Brisbane/GVMID	0.64	0.89	0.89	0.88	0.89	0.89
Burlingame	3.48	4.33	4.40	4.47	4.58	4.69
Coastside	1.02	1.40	1.38	1.36	1.33	1.33
CalWater Total	29.00	29.99	29.74	29.81	30.27	30.70
Daly City	3.97	3.57	3.52	3.49	3.46	3.43
East Palo Alto	1.57	1.88	1.95	2.10	2.49	2.89
Estero	4.34	4.07	4.11	4.18	4.23	4.38
Hayward	13.92	17.86	18.68	19.75	20.82	22.14
Hillsborough	2.62	3.26	3.25	3.26	3.26	3.26
Menlo Park	2.96	3.55	3.68	3.87	4.06	4.29
Mid-Peninsula	2.66	2.86	2.84	2.88	2.89	2.93
Millbrae	1.90	2.29	2.50	2.45	2.82	3.20
Milpitas	5.92	6.59	6.75	7.03	7.27	7.53
Mountain View	7.67	8.60	8.90	9.20	9.51	9.93
North Coast	2.37	2.34	2.33	2.34	2.34	2.34
Palo Alto	9.75	10.06	10.15	10.28	10.51	10.79
Purissima Hills	1.75	2.09	2.09	2.12	2.13	2.15
Redwood City	8.76	8.46	8.49	8.64	8.74	8.90
San Bruno	0.95	3.24	3.22	3.20	3.20	3.21
San Jose	4.26	4.50	4.50	4.50	4.50	4.50
Santa Clara	3.27	4.50	4.50	4.50	4.50	4.50
Stanford	1.43	2.01	2.18	2.35	2.53	2.70
Sunnyvale	9.33	9.16	9.30	10.70	11.44	12.10
Westborough	0.82	0.86	0.85	0.85	0.84	0.84
Total	132.22	146.01	147.87	151.90	156.31	162.76

^a Wholesale RWS purchase projections for 2025, 2030, 2035, 2040, and 2045 were provided to BAWSCA between July 2020 and January 2021 by the Member Agencies following the completion of the June 2020 Demand Study.

Table B: Basis for the 5-Year Drought Risk Assessment Wholesale RWS Actual Purchases in 2020 and 2021-2025 Projected Purchases (mgd)

Agency	Projected and Estimated Wholesale RWS Purchases					
	2020 Actual	2021 ^b	2022 ^b	2023 ^c	2024 ^c	2025 ^c
ACWD	7.87	9.44	9.46	9.46	9.46	9.46
Brisbane/GVMID	0.64	0.62	0.65	0.65	0.65	0.65
Burlingame	3.48	3.34	3.35	3.35	3.35	3.35
Coastside	1.02	1.54	1.23	1.23	1.23	1.23
CalWater Total	29.00	29.66	29.81	29.81	29.81	29.81
Daly City	3.97	4.00	4.01	4.01	4.01	4.01
East Palo Alto	1.57	1.63	1.69	1.69	1.69	1.69
Estero	4.34	4.48	4.51	4.51	4.51	4.51
Hayward	13.92	14.47	15.12	15.12	15.12	15.12
Hillsborough	2.62	2.95	3.05	3.05	3.05	3.05
Menlo Park	2.96	2.92	2.93	2.93	2.93	2.93
Mid-Peninsula	2.66	2.65	2.80	2.80	2.80	2.80
Millbrae	1.90	1.95	2.15	2.15	2.15	2.15
Milpitas	5.92	5.88	5.34	5.34	5.34	5.34
Mountain View	7.67	7.80	8.05	8.05	8.05	8.05
North Coast	2.37	2.58	2.66	2.66	2.66	2.66
Palo Alto	9.75	9.44	9.66	9.66	9.66	9.66
Purissima Hills	1.75	1.97	2.02	2.02	2.02	2.02
Redwood City	8.76	8.72	9.07	9.07	9.07	9.07
San Bruno	0.95	3.39	3.40	3.40	3.40	3.40
San Jose	4.26	4.31	4.51	4.51	4.51	4.51
Santa Clara	3.27	3.29	3.50	3.50	3.50	3.50
Stanford	1.43	1.40	1.54	1.54	1.54	1.54
Sunnyvale	9.33	9.35	9.45	9.45	9.45	9.45
Westborough	0.82	0.84	0.81	0.81	0.81	0.81
Total	132.22	138.61	140.77	140.77	140.77	140.77

^b Wholesale RWS purchase projections for 2021 and 2022 were provided to Christina Tang, BAWSCA's Finance Manager, by the Member Agencies in January 2021.

^c The SFPUC's supply reliability tables assume the Bay-Delta Plan takes effect in 2023. In the event of a shortage, the Tier 2 Plan specifies that each agencies' Allocation Factor would be calculated once at the onset of a shortage based on the previous year's use and remains the same until the shortage condition is over. Therefore, for the purpose of drought allocations for the 5-year Drought Risk Assessment, wholesale RWS demand is assumed to remain static from 2022 through the drought sequence.

Section 2: Drought Allocations With Bay-Delta Plan

Table C: RWS Supply Available to the Wholesale Customers (Combined Tables 3a-3f from the SFPUC's March 30th letter) With Bay-Delta Plan (mgd)

	2020 ^e	2025	2030	2035	2040	2045
Projected Purchases ^d	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	138.6	93.3	94.2	96.5	99.2	88.7
Consecutive 2nd Dry Year	140.8	80.0	80.8	82.7	85.1	88.7
Consecutive 3rd Dry Year	74.5	80.0	80.8	82.7	85.1	88.7
Consecutive 4th Dry Year	74.5	80.0	80.8	82.7	75.1	75.4
Consecutive 5th Dry Year	74.5	80.0	80.8	75.8	75.1	75.4

^d Values for 2020 are actual purchases. This row aligns with what is labeled as an "Average Year" in Tables 3a-3f in the SFPUC's March 30th letter. However, these values do not represent an average year and instead are actual purchases for 2020 or projected purchases for 2025 through 2045.

^e In years when the Bay-Delta Plan is not in effect, sufficient RWS supplies will be available to meet the Wholesale Customers' purchase requests assuming that they are between the 2020 and 2025 projected levels. As such, RWS supply available to the Wholesale Customers in the 1st and 2nd consecutive dry years under base year 2020 is equal to the cumulative projected wholesale RWS purchases for 2021 and 2022, respectively.

Table D: Wholesale RWS Demand (Combined Totals from Tables A and B) (mgd)^f

	2020	2025	2030	2035	2040	2045
Projected Purchases ^d	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	138.6	146.0	147.9	151.9	156.3	162.8
Consecutive 2nd Dry Year	140.8	146.0	147.9	151.9	156.3	162.8
Consecutive 3rd Dry Year	140.8	146.0	147.9	151.9	156.3	162.8
Consecutive 4th Dry Year	140.8	146.0	147.9	151.9	156.3	162.8
Consecutive 5th Dry Year	140.8	146.0	147.9	151.9	156.3	162.8

^f The SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. Additionally, the Tier 2 Plan calculates each agencies' Allocation Factor once at the onset of a drought and it remains the same until the shortage condition is over. When system-wide shortages are projected, wholesale RWS demand is assumed to be static for the remainder of the drought sequence.

Table E: Percent Cutback to the Wholesale Customers With Bay-Delta Plan^g

	2020	2025	2030	2035	2040	2045
Projected Purchases ^d	0%	0%	0%	0%	0%	0%
Consecutive 1st Dry Year	0%	36%	36%	36%	37%	46%
Consecutive 2nd Dry Year	0%	45%	45%	46%	46%	46%
Consecutive 3rd Dry Year	47%	45%	45%	46%	46%	46%
Consecutive 4th Dry Year	47%	45%	45%	46%	52%	54%
Consecutive 5th Dry Year	47%	45%	45%	50%	52%	54%

^g Agencies that wish to use new or different projected RWS purchases may use the percent cutbacks listed in this table to determine their drought allocation.

Table F1: Basis of Water Supply Data [For Tables 7-1 and 7-5], Base Year 2020, With Bay-Delta Plan (mgd)

Year Consecutive Dry Year	2020 Actual	2021 1st	2022 2nd	2023 3rd	2024 4th	2025 5th
Wholesale RWS Demand	132.2	138.6	140.8	140.8	140.8	140.8
Wholesale RWS Supply Available	132.2	138.6	140.8	74.5	74.5	74.5
Percent Cutback	0%	0%	0%	47%	47%	47%

Table F2: Individual Agency Drought Allocations [For Tables 7-1 and 7-5], Base Year 2020, With Bay-Delta Plan (mgd)

Agency	2020	Wholesale RWS Drought Allocations				
	Actual	2021	2022	2023	2024	2025
ACWD	7.87	9.44	9.46	5.01	5.01	5.01
Brisbane/GVMID	0.64	0.62	0.65	0.34	0.34	0.34
Burlingame	3.48	3.34	3.35	1.77	1.77	1.77
Coastside	1.02	1.54	1.23	0.65	0.65	0.65
CalWater Total	29.00	29.66	29.81	15.78	15.78	15.78
Daly City	3.97	4.00	4.01	2.12	2.12	2.12
East Palo Alto	1.57	1.63	1.69	0.89	0.89	0.89
Estero	4.34	4.48	4.51	2.39	2.39	2.39
Hayward	13.92	14.47	15.12	8.00	8.00	8.00
Hillsborough	2.62	2.95	3.05	1.61	1.61	1.61
Menlo Park	2.96	2.92	2.93	1.55	1.55	1.55
Mid-Peninsula	2.66	2.65	2.80	1.48	1.48	1.48
Millbrae	1.90	1.95	2.15	1.14	1.14	1.14
Milpitas	5.92	5.88	5.34	2.83	2.83	2.83
Mountain View	7.67	7.80	8.05	4.26	4.26	4.26
North Coast	2.37	2.58	2.66	1.41	1.41	1.41
Palo Alto	9.75	9.44	9.66	5.11	5.11	5.11
Purissima Hills	1.75	1.97	2.02	1.07	1.07	1.07
Redwood City	8.76	8.72	9.07	4.80	4.80	4.80
San Bruno	0.95	3.39	3.40	1.80	1.80	1.80
San Jose	4.26	4.31	4.51	2.39	2.39	2.39
Santa Clara	3.27	3.29	3.50	1.85	1.85	1.85
Stanford	1.43	1.40	1.54	0.82	0.82	0.82
Sunnyvale	9.33	9.35	9.45	5.00	5.00	5.00
Westborough	0.82	0.84	0.81	0.43	0.43	0.43
Total	132.2	138.6	140.8	74.5	74.5	74.5

Table G1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2025, With Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	146.0	146.0	146.0	146.0	146.0
Wholesale RWS Supply Available	93.3	80.0	80.0	80.0	80.0
Percent Cutback	36%	45%	45%	45%	45%

Table G2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2025, With Bay-Delta Plan (mgd)

Consecutive Dry Year	Wholesale RWS Drought Allocations				
	1st	2nd	3rd	4th	5th
ACWD	4.91	4.21	4.21	4.21	4.21
Brisbane/GVMID	0.57	0.49	0.49	0.49	0.49
Burlingame	2.76	2.37	2.37	2.37	2.37
Coastside	0.89	0.77	0.77	0.77	0.77
CalWater Total	19.16	16.43	16.43	16.43	16.43
Daly City	2.28	1.96	1.96	1.96	1.96
East Palo Alto	1.20	1.03	1.03	1.03	1.03
Estero	2.60	2.23	2.23	2.23	2.23
Hayward	11.41	9.78	9.78	9.78	9.78
Hillsborough	2.08	1.79	1.79	1.79	1.79
Menlo Park	2.27	1.95	1.95	1.95	1.95
Mid-Peninsula	1.83	1.57	1.57	1.57	1.57
Millbrae	1.46	1.25	1.25	1.25	1.25
Milpitas	4.21	3.61	3.61	3.61	3.61
Mountain View	5.49	4.71	4.71	4.71	4.71
North Coast	1.49	1.28	1.28	1.28	1.28
Palo Alto	6.43	5.51	5.51	5.51	5.51
Purissima Hills	1.33	1.14	1.14	1.14	1.14
Redwood City	5.40	4.63	4.63	4.63	4.63
San Bruno	2.07	1.77	1.77	1.77	1.77
San Jose	2.88	2.47	2.47	2.47	2.47
Santa Clara	2.88	2.47	2.47	2.47	2.47
Stanford	1.28	1.10	1.10	1.10	1.10
Sunnyvale	5.85	5.02	5.02	5.02	5.02
Westborough	0.55	0.47	0.47	0.47	0.47
Total	93.3	80.0	80.0	80.0	80.0

Table H1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2030, With Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	147.9	147.9	147.9	147.9	147.9
Wholesale RWS Supply Available	94.2	80.8	80.8	80.8	80.8
Percent Cutback	36%	45%	45%	45%	45%

Table H2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2030, With Bay-Delta Plan (mgd)

Consecutive Dry Year	Wholesale RWS Drought Allocations				
	1st	2nd	3rd	4th	5th
ACWD	4.89	4.20	4.20	4.20	4.20
Brisbane/GVMID	0.56	0.48	0.48	0.48	0.48
Burlingame	2.80	2.40	2.40	2.40	2.40
Coastside	0.88	0.75	0.75	0.75	0.75
CalWater Total	18.94	16.25	16.25	16.25	16.25
Daly City	2.24	1.92	1.92	1.92	1.92
East Palo Alto	1.24	1.07	1.07	1.07	1.07
Estero	2.62	2.24	2.24	2.24	2.24
Hayward	11.90	10.21	10.21	10.21	10.21
Hillsborough	2.07	1.78	1.78	1.78	1.78
Menlo Park	2.35	2.01	2.01	2.01	2.01
Mid-Peninsula	1.81	1.55	1.55	1.55	1.55
Millbrae	1.59	1.37	1.37	1.37	1.37
Milpitas	4.30	3.69	3.69	3.69	3.69
Mountain View	5.67	4.86	4.86	4.86	4.86
North Coast	1.48	1.27	1.27	1.27	1.27
Palo Alto	6.47	5.55	5.55	5.55	5.55
Purissima Hills	1.33	1.14	1.14	1.14	1.14
Redwood City	5.41	4.64	4.64	4.64	4.64
San Bruno	2.05	1.76	1.76	1.76	1.76
San Jose	2.87	2.46	2.46	2.46	2.46
Santa Clara	2.87	2.46	2.46	2.46	2.46
Stanford	1.39	1.19	1.19	1.19	1.19
Sunnyvale	5.92	5.08	5.08	5.08	5.08
Westborough	0.54	0.47	0.47	0.47	0.47
Total	94.2	80.8	80.8	80.8	80.8

Table I1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2035, With Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	151.9	151.9	151.9	151.9	151.9
Wholesale RWS Supply Available	96.5	82.7	82.7	82.7	75.8
Percent Cutback	36%	46%	46%	46%	50%

Table I2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2035, With Bay-Delta Plan (mgd)

Consecutive Dry Year	Wholesale RWS Drought Allocations				
	1st	2nd	3rd	4th	5th
ACWD	4.88	4.18	4.18	4.18	3.83
Brisbane/GVMID	0.56	0.48	0.48	0.48	0.44
Burlingame	2.84	2.44	2.44	2.44	2.23
Coastside	0.86	0.74	0.74	0.74	0.68
CalWater Total	18.94	16.23	16.23	16.23	14.88
Daly City	2.22	1.90	1.90	1.90	1.74
East Palo Alto	1.33	1.14	1.14	1.14	1.05
Estero	2.66	2.28	2.28	2.28	2.09
Hayward	12.55	10.75	10.75	10.75	9.86
Hillsborough	2.07	1.78	1.78	1.78	1.63
Menlo Park	2.46	2.10	2.10	2.10	1.93
Mid-Peninsula	1.83	1.57	1.57	1.57	1.44
Millbrae	1.56	1.34	1.34	1.34	1.22
Milpitas	4.47	3.83	3.83	3.83	3.51
Mountain View	5.84	5.01	5.01	5.01	4.59
North Coast	1.49	1.27	1.27	1.27	1.17
Palo Alto	6.53	5.60	5.60	5.60	5.13
Purissima Hills	1.34	1.15	1.15	1.15	1.06
Redwood City	5.49	4.70	4.70	4.70	4.31
San Bruno	2.03	1.74	1.74	1.74	1.60
San Jose	2.86	2.45	2.45	2.45	2.25
Santa Clara	2.86	2.45	2.45	2.45	2.25
Stanford	1.49	1.28	1.28	1.28	1.17
Sunnyvale	6.80	5.83	5.83	5.83	5.34
Westborough	0.54	0.46	0.46	0.46	0.42
Total	96.5	82.7	82.7	82.7	75.8

Table J1: Basis of Water Supply Data [For Table 7-1 and 7-4], Base Year 2040, With Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	156.3	156.3	156.3	156.3	156.3
Wholesale RWS Supply Available	99.2	85.1	85.1	75.1	75.1
Percent Cutback	37%	46%	46%	52%	52%

Table J2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2040, With Bay-Delta Plan (mgd)

Consecutive Dry Year	Wholesale RWS Drought Allocations				
	1st	2nd	3rd	4th	5th
ACWD	4.87	4.18	4.18	3.69	3.69
Brisbane/GVMID	0.56	0.48	0.48	0.43	0.43
Burlingame	2.91	2.49	2.49	2.20	2.20
Coastside	0.85	0.73	0.73	0.64	0.64
CalWater Total	19.21	16.48	16.48	14.54	14.54
Daly City	2.20	1.88	1.88	1.66	1.66
East Palo Alto	1.58	1.36	1.36	1.20	1.20
Estero	2.69	2.30	2.30	2.03	2.03
Hayward	13.21	11.34	11.34	10.00	10.00
Hillsborough	2.07	1.78	1.78	1.57	1.57
Menlo Park	2.58	2.21	2.21	1.95	1.95
Mid-Peninsula	1.84	1.58	1.58	1.39	1.39
Millbrae	1.79	1.53	1.53	1.35	1.35
Milpitas	4.62	3.96	3.96	3.49	3.49
Mountain View	6.03	5.18	5.18	4.57	4.57
North Coast	1.49	1.27	1.27	1.12	1.12
Palo Alto	6.67	5.72	5.72	5.05	5.05
Purissima Hills	1.35	1.16	1.16	1.03	1.03
Redwood City	5.55	4.76	4.76	4.20	4.20
San Bruno	2.03	1.74	1.74	1.54	1.54
San Jose	2.86	2.45	2.45	2.16	2.16
Santa Clara	2.86	2.45	2.45	2.16	2.16
Stanford	1.61	1.38	1.38	1.22	1.22
Sunnyvale	7.26	6.23	6.23	5.49	5.49
Westborough	0.54	0.46	0.46	0.41	0.41
Total	99.2	85.1	85.1	75.1	75.1

Table K1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2045, With Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	162.8	162.8	162.8	162.8	162.8
Wholesale RWS Supply Available	88.7	88.7	88.7	75.4	75.4
Percent Cutback	46%	46%	46%	54%	54%

Table K2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2045, With Bay-Delta Plan (mgd)

Consecutive Dry Year	Wholesale RWS Drought Allocations				
	1st	2nd	3rd	4th	5th
ACWD	4.97	4.97	4.97	4.22	4.22
Brisbane/GVMID	0.49	0.49	0.49	0.41	0.41
Burlingame	2.56	2.56	2.56	2.17	2.17
Coastside	0.72	0.72	0.72	0.61	0.61
CalWater Total	16.73	16.73	16.73	14.22	14.22
Daly City	1.87	1.87	1.87	1.59	1.59
East Palo Alto	1.58	1.58	1.58	1.34	1.34
Estero	2.39	2.39	2.39	2.03	2.03
Hayward	12.07	12.07	12.07	10.26	10.26
Hillsborough	1.78	1.78	1.78	1.51	1.51
Menlo Park	2.34	2.34	2.34	1.99	1.99
Mid-Peninsula	1.59	1.59	1.59	1.36	1.36
Millbrae	1.74	1.74	1.74	1.48	1.48
Milpitas	4.11	4.11	4.11	3.49	3.49
Mountain View	5.41	5.41	5.41	4.60	4.60
North Coast	1.28	1.28	1.28	1.09	1.09
Palo Alto	5.88	5.88	5.88	5.00	5.00
Purissima Hills	1.17	1.17	1.17	1.00	1.00
Redwood City	4.85	4.85	4.85	4.12	4.12
San Bruno	1.75	1.75	1.75	1.49	1.49
San Jose	2.45	2.45	2.45	2.08	2.08
Santa Clara	2.45	2.45	2.45	2.08	2.08
Stanford	1.47	1.47	1.47	1.25	1.25
Sunnyvale	6.59	6.59	6.59	5.61	5.61
Westborough	0.46	0.46	0.46	0.39	0.39
Total	88.7	88.7	88.7	75.4	75.4

Section 3: Drought Allocations Without Bay-Delta Plan

Table L: RWS Supply Available to the Wholesale Customers (Combined Tables 4a-4f from the SFPUC's March 30th letter) Without Bay-Delta Plan (mgd)^h

	2020	2025	2030	2035	2040	2045
Projected Purchases ⁱ	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 2nd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 3rd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 4th Dry Year	132.2	146.0	147.9	151.9	156.3	139.1
Consecutive 5th Dry Year	132.2	146.0	147.9	151.9	156.3	139.1

^h The SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. However, the SFPUC has indicated that sufficient supplies are available to meet wholesale RWS demand so long as they reasonably stay within 2020 and 2040 levels. The SFPUC's modeling does not indicate cutbacks will be required till the 4th and 5th consecutive dry year at 2045 levels.

ⁱ Values for 2020 are actual purchases. This row aligns with what is labeled as an "Average Year" in Tables 4a-4f in the SFPUC's March 30th letter. However, these values do not represent an average year and instead are actual purchases for 2020 or projected purchases for 2025 through 2045.

Table M: Wholesale RWS Demand (Combined Totals from Tables A and B) (mgd)

	2020	2025	2030	2035	2040	2045
Projected Purchases ⁱ	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 2nd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 3rd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 4th Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 5th Dry Year	132.2	146.0	147.9	151.9	156.3	162.8

Table N: Percent Cutback to the Wholesale Customers Without Bay-Delta Plan

	2020	2025	2030	2035	2040	2045
Projected Purchases ⁱ	0%	0%	0%	0%	0%	0%
Consecutive 1st Dry Year	0%	0%	0%	0%	0%	0%
Consecutive 2nd Dry Year	0%	0%	0%	0%	0%	0%
Consecutive 3rd Dry Year	0%	0%	0%	0%	0%	0%
Consecutive 4th Dry Year	0%	0%	0%	0%	0%	15%
Consecutive 5th Dry Year	0%	0%	0%	0%	0%	15%

Table O1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2045, Without Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	162.8	162.8	162.8	162.8	162.8
Wholesale RWS Supply Available	162.8	162.8	162.8	139.1	139.1
Percent Cutback	0%	0%	0%	Tier 2 Plan	Tier 2 Plan

Table O2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2045, Without Bay-Delta Plan (mgd)

Consecutive Dry Year	Wholesale RWS Drought Allocations					Tier 2 Drought Cutback
	1st	2nd	3rd	4th	5th	
ACWD	9.11	9.11	9.11	8.20	8.20	10.0%
Brisbane/GVMID	0.89	0.89	0.89	0.74	0.74	16.8%
Burlingame	4.69	4.69	4.69	4.02	4.02	14.3%
Coastside	1.33	1.33	1.33	1.19	1.19	10.0%
CalWater Total	30.70	30.70	30.70	26.73	26.73	12.9%
Daly City	3.43	3.43	3.43	3.01	3.01	12.4%
East Palo Alto	2.89	2.89	2.89	2.68	2.68	7.3%
Estero	4.38	4.38	4.38	3.94	3.94	10.0%
Hayward	22.14	22.14	22.14	18.67	18.67	15.7%
Hillsborough	3.26	3.26	3.26	2.93	2.93	10.2%
Menlo Park	4.29	4.29	4.29	3.58	3.58	16.5%
Mid-Peninsula	2.93	2.93	2.93	2.63	2.63	10.0%
Millbrae	3.20	3.20	3.20	2.54	2.54	20.7%
Milpitas	7.53	7.53	7.53	6.55	6.55	13.1%
Mountain View	9.93	9.93	9.93	8.91	8.91	10.3%
North Coast	2.34	2.34	2.34	2.11	2.11	10.0%
Palo Alto	10.79	10.79	10.79	9.71	9.71	10.0%
Purissima Hills	2.15	2.15	2.15	1.41	1.41	34.5%
Redwood City	8.90	8.90	8.90	7.92	7.92	11.1%
San Bruno	3.21	3.21	3.21	2.60	2.60	19.1%
San Jose	4.50	4.50	4.50	2.95	2.95	34.5%
Santa Clara	4.50	4.50	4.50	2.95	2.95	34.5%
Stanford	2.70	2.70	2.70	2.27	2.27	16.0%
Sunnyvale	12.10	12.10	12.10	10.11	10.11	16.5%
Westborough	0.84	0.84	0.84	0.76	0.76	10.0%
Total	162.8	162.8	162.8	139.1	139.1	

Appendix H

**26 March 2021 SFPUC Commission Special Meeting – Water Workshop
Number 3 Water Supply Planning Scenarios SFPUC Staff Presentation
Materials**

Water Workshop Number 3 Water Supply Planning Scenarios

March 26, 2021

Introduction

- Ten water supply planning scenarios were run using our HHLSTM system modeling tool and the Regional Water System Supply and Demand Worksheet.
- For each scenario the ultimate result is either a surplus or deficit of supply, and each scenario produces different results, demonstrating the effect of the choices that are made.
- The assumptions and results for each scenario will be displayed in this presentation.
- The presentation concludes with a summary table of the bottom-line results for all the scenarios.

The Ten Scenarios

- I. Previous Demand Estimates
- II. Current Conditions
- III. Tuolumne River Voluntary Agreement
- IV. Bay-Delta Plan
- V. Bay-Delta Plan with Alternative Water Supply Projects
- VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy
- VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought
- VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought
- IX. NGO scenario 1: Current system, 198 mgd constant demand, Bay-Delta Plan flows
- X. NGO Scenario 2: Current system, 223 mgd constant demand, 7 ½ year design drought, Bay-Delta Plan flows

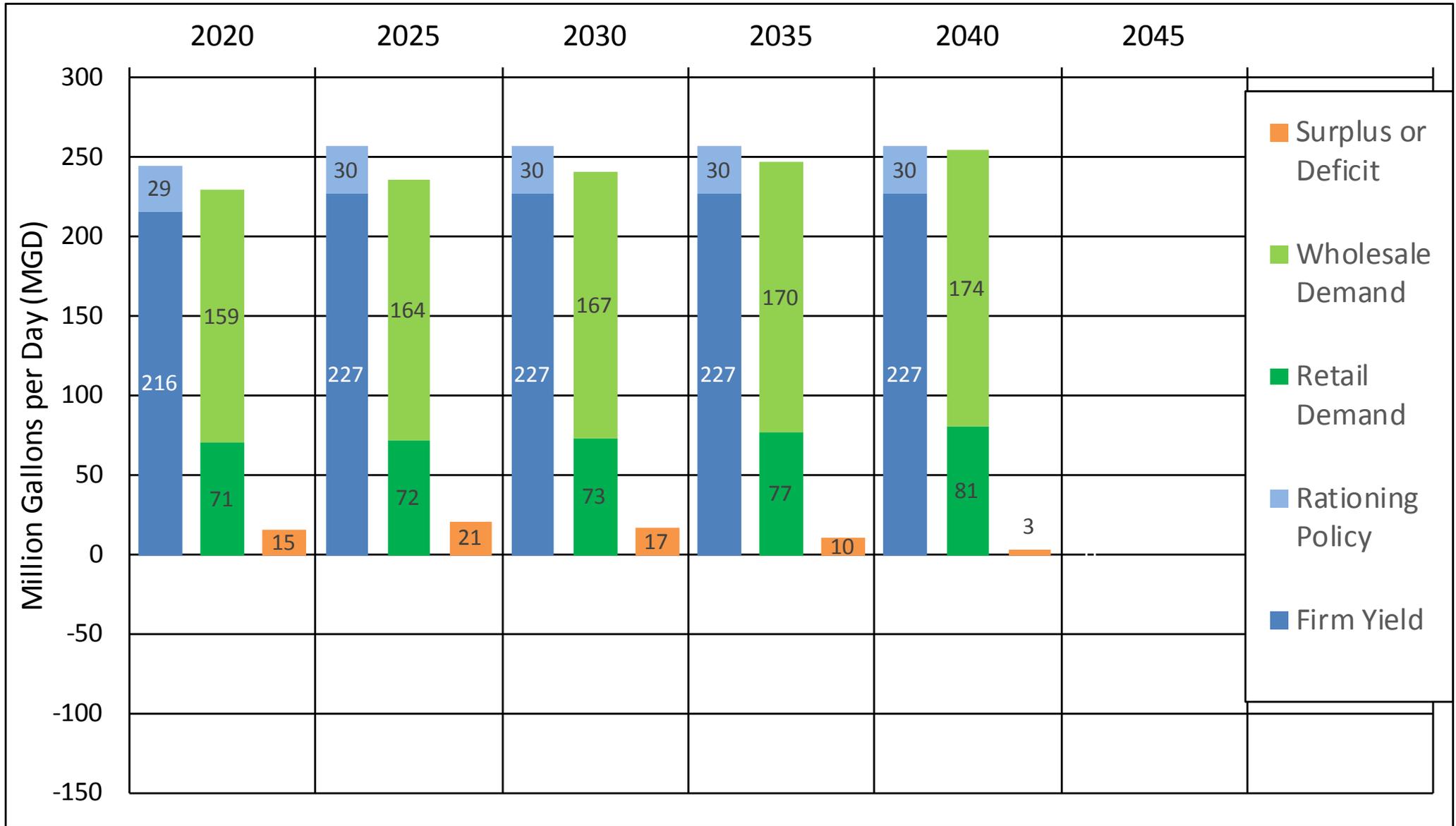
I. Prior Demand Estimates

- Includes retail demand projections from the 2015 Urban Water Management Plan
- Includes 2015 purchase projections from wholesale customers
- Includes current side agreement on flows in the lower Tuolumne River
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	2020	2025	2030	2035	2040	2045
Total Yield:	245	257	257	257	257	NA
RWS Demand:	230	236	241	247	255	NA
Lower Tuolumne Contribution:	NA	NA	NA	NA	NA	NA
Surplus or Deficit:	15	21	17	10	3	NA

I. Prior Demand Estimates



II. Current Conditions

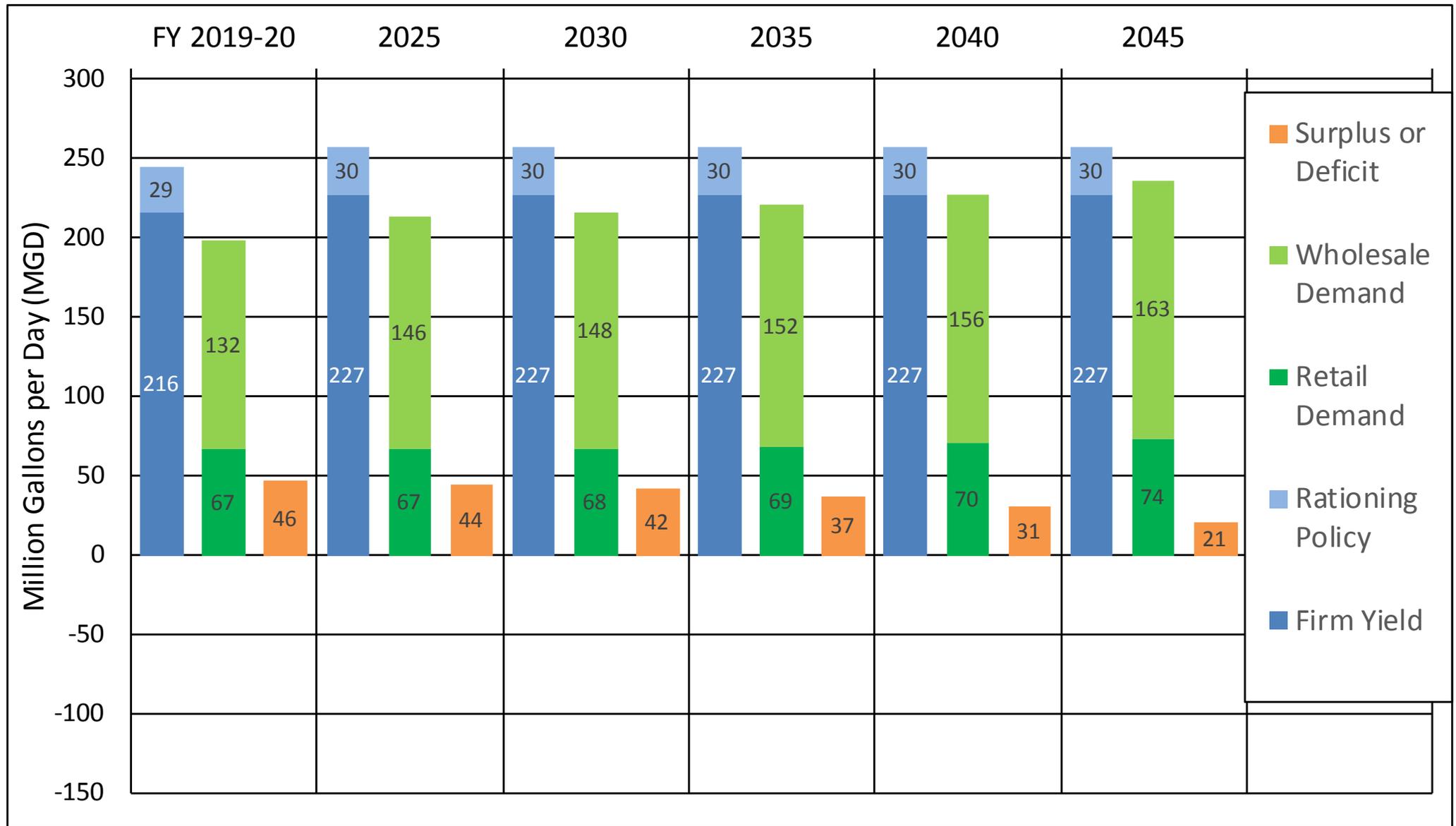
- Includes updated demand projections for anticipated development in retail service area*
- Includes most recent purchase projections from wholesale customers*
- Includes a total of 9 MGD for San Jose and Santa Clara*
- Includes the 1995 side agreement on flows in the lower Tuolumne River
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	257	257	257	257	257
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	NA	NA	NA	NA	NA
Surplus or Deficit:	46	44	42	37	31	21

* Base Conditions in later slides

II. Current Conditions



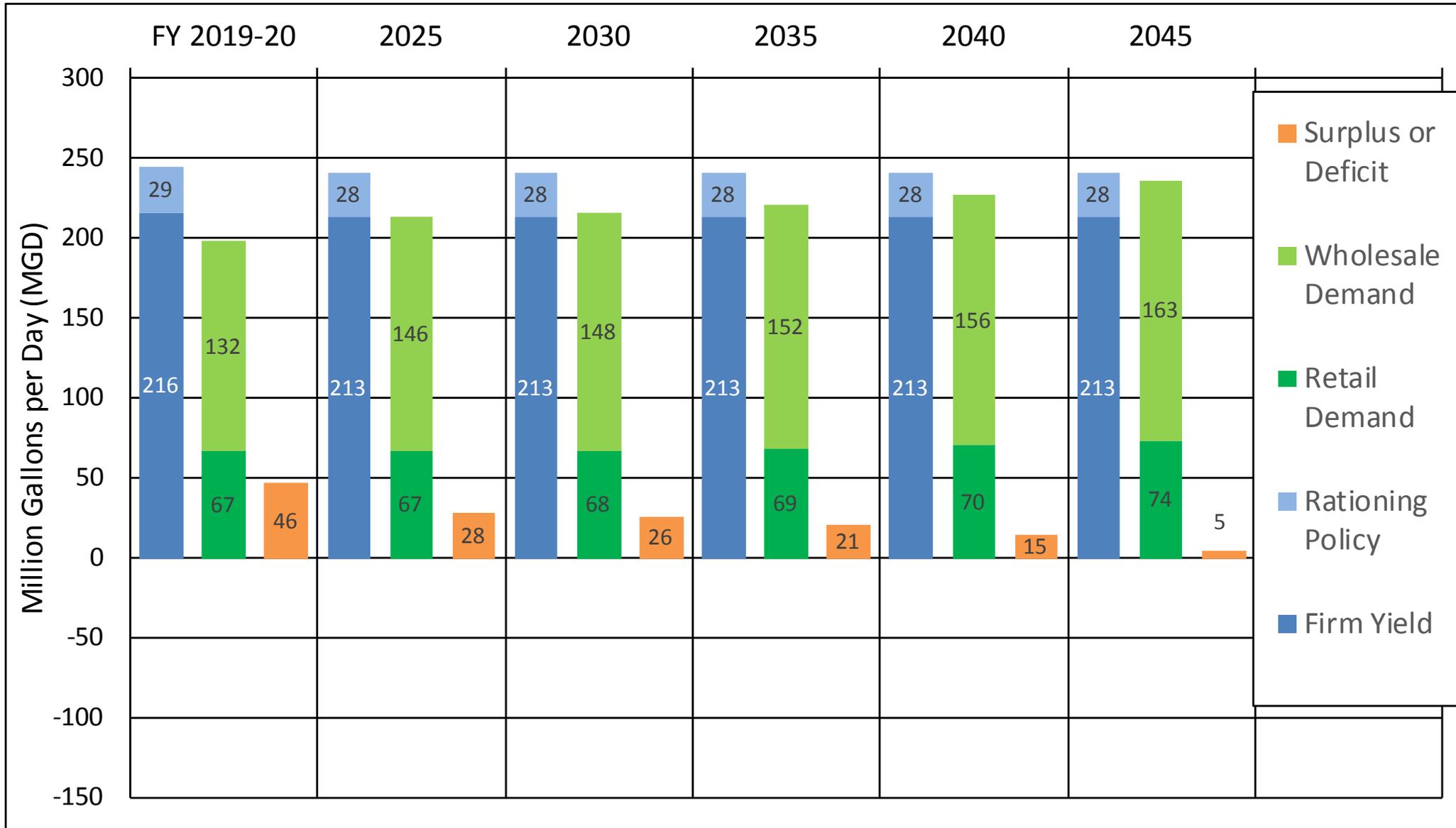
III. Tuolumne River Voluntary Agreement

- Base Conditions
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the TRVA, displayed in the graph as a reduction in Firm Yield
- SFPUC contributions are calculated according to the 4th Agreement and assumes continuation of the 1995 side agreement.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	241	241	241	241	241
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	14	14	14	14	14
Surplus or Deficit:	46	28	26	21	15	5

III. Tuolumne River Voluntary Agreement



IV. Bay-Delta Plan

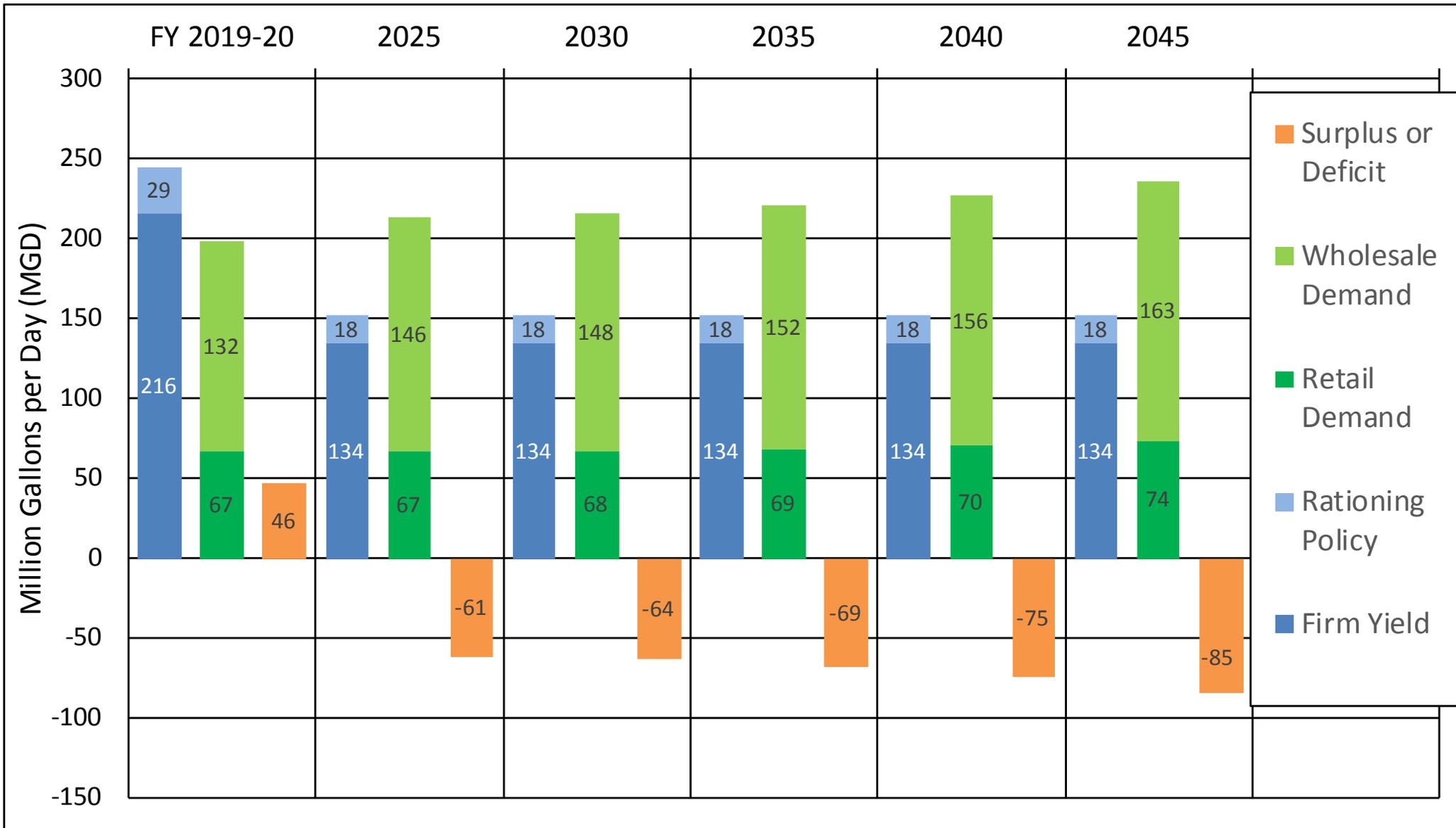
- Base Conditions
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.

SFPUC Water Supply and Demand Worksheet Results

All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	152	152	152	152	152
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	93	93	93	93	93
Surplus or Deficit:	46	-61	-64	-69	-75	-85

IV. Bay-Delta Plan





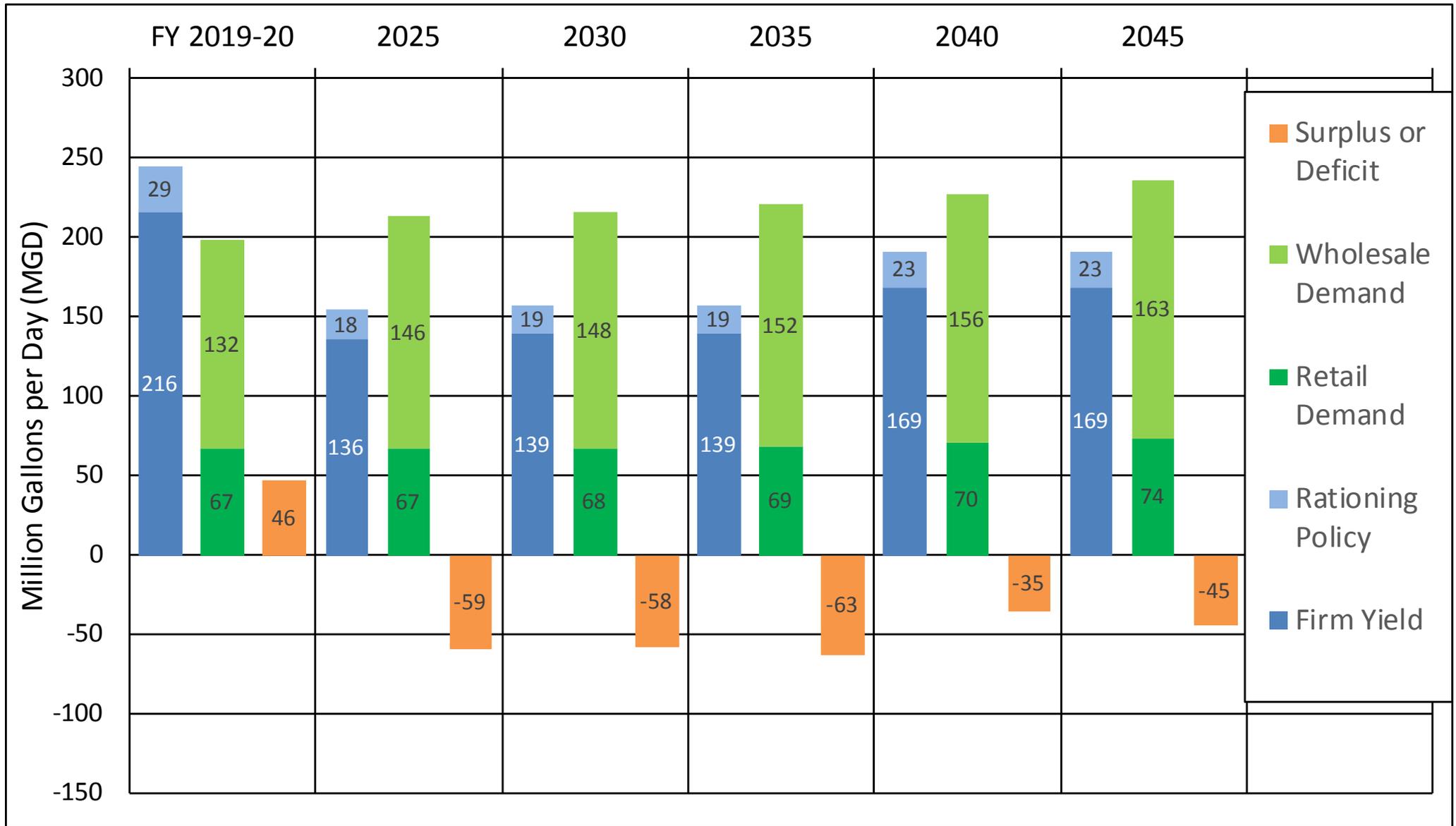
V. Bay-Delta Plan with Alternative Water Supply Projects

- Base Conditions
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, which are assumed to be added between 2025 and 2040. The firm yield from the new projects is shown separately in the table to demonstrate the estimated development of the projects over time. The new project yield is also included in the Total Yield shown in the table.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	154	158	158	192	192
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	93	93	93	93	93
Alternative Water Supply Projects:	NA	2	5	5	35	35
Surplus or Deficit:	46	-59	-58	-63	-35	-45

V. Bay-Delta Plan with Alternative Water Supply Projects





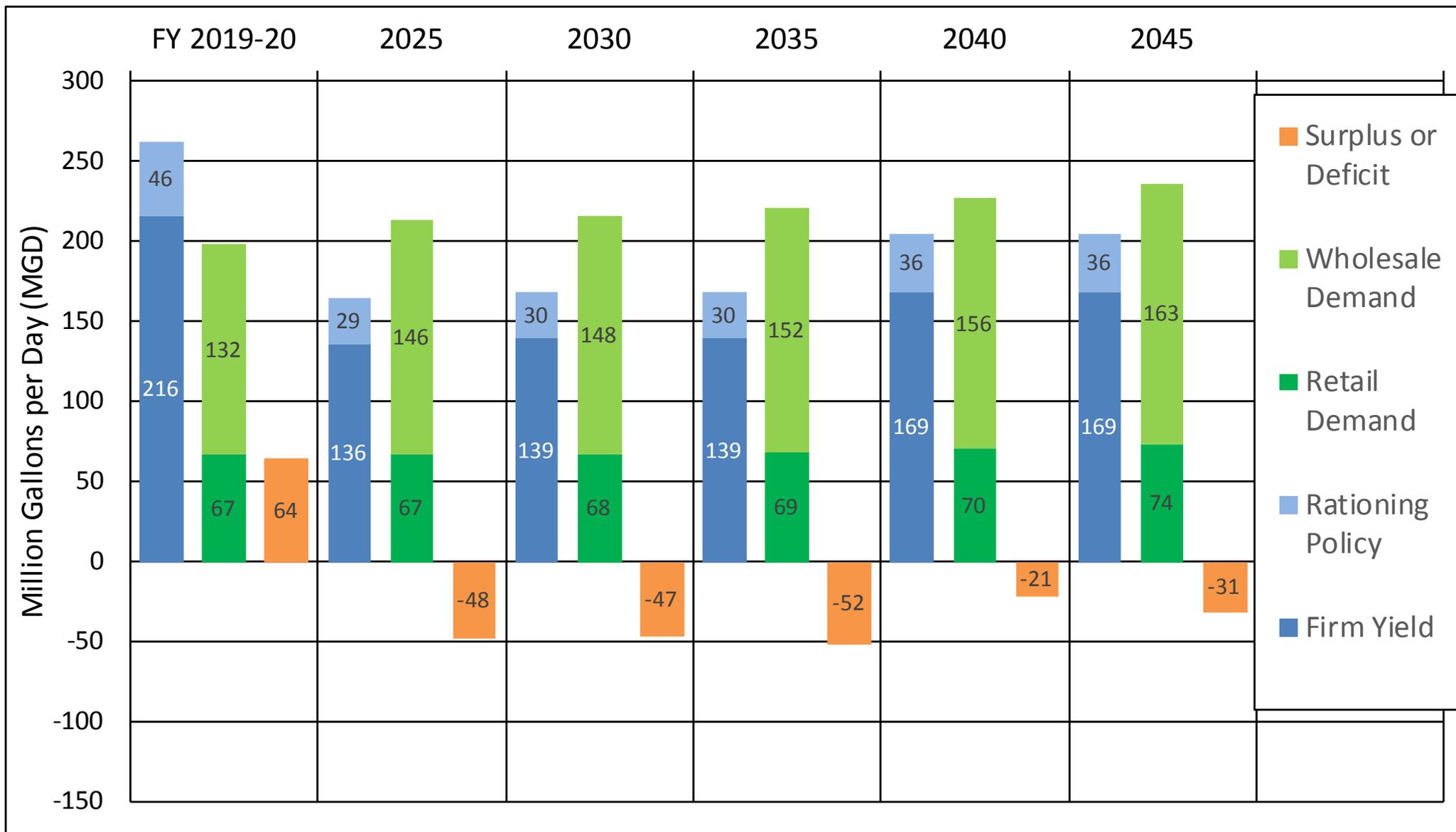
VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy

- Base Conditions
- Yield values are based on the 8.5-year design drought
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, as described on slide 12 for scenario V
- Includes 7.5 years of rationing at 20% in the 8.5-year design drought sequence

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	262	165	169	169	205	205
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	93	93	93	93	93
Surplus or Deficit:	64	-48	-47	-52	-21	-31

VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy





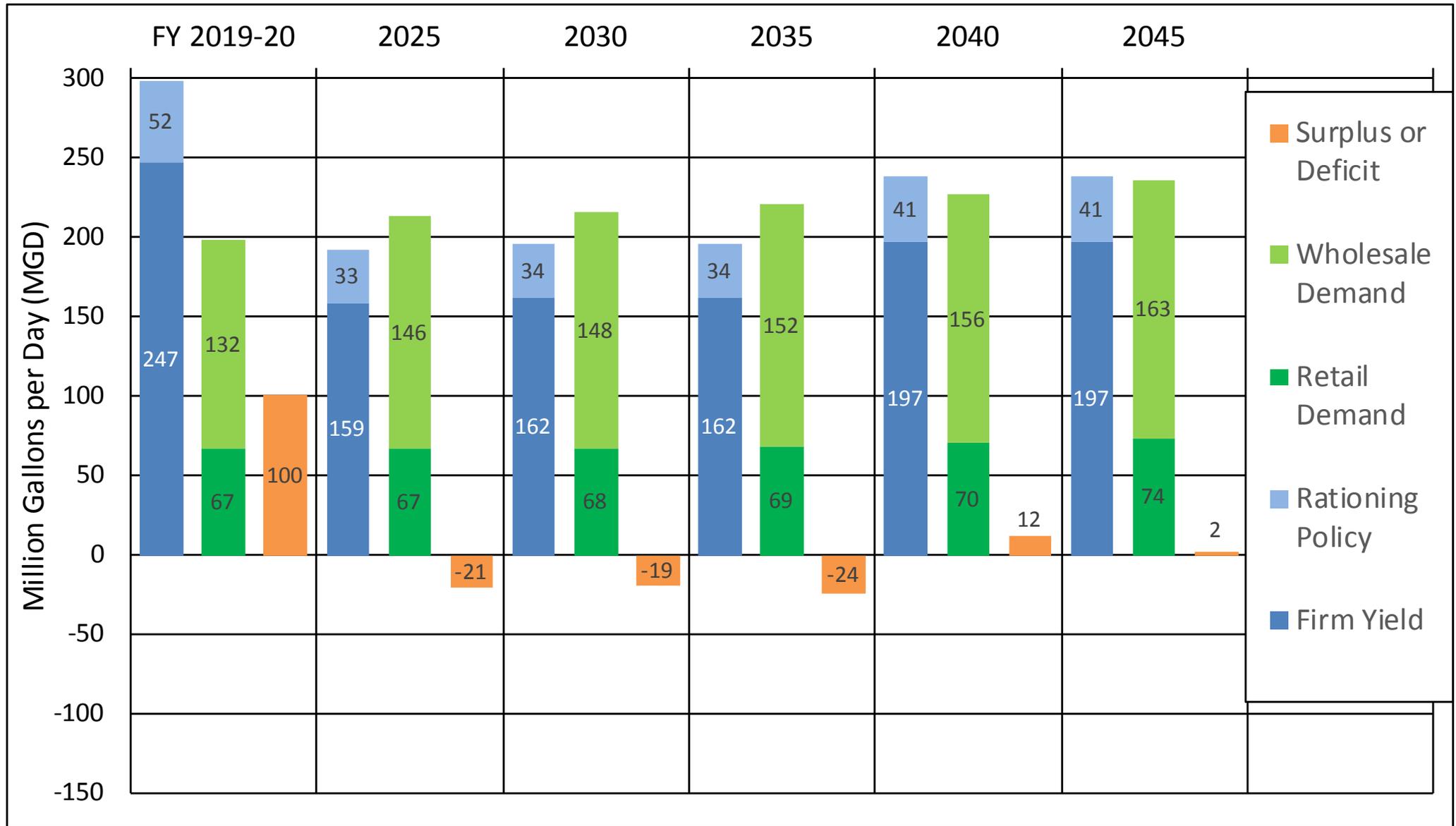
VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought

- Base Conditions
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, as described on slide 12 for scenario V
- Yield values are estimated using a 7.5-year design drought
- Includes 6.5 years of rationing at 20% in the 7.5-year design drought sequence.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	299	192	196	196	238	238
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	101	101	101	101	101
Surplus or Deficit:	100	-21	-19	-24	12	2

VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought





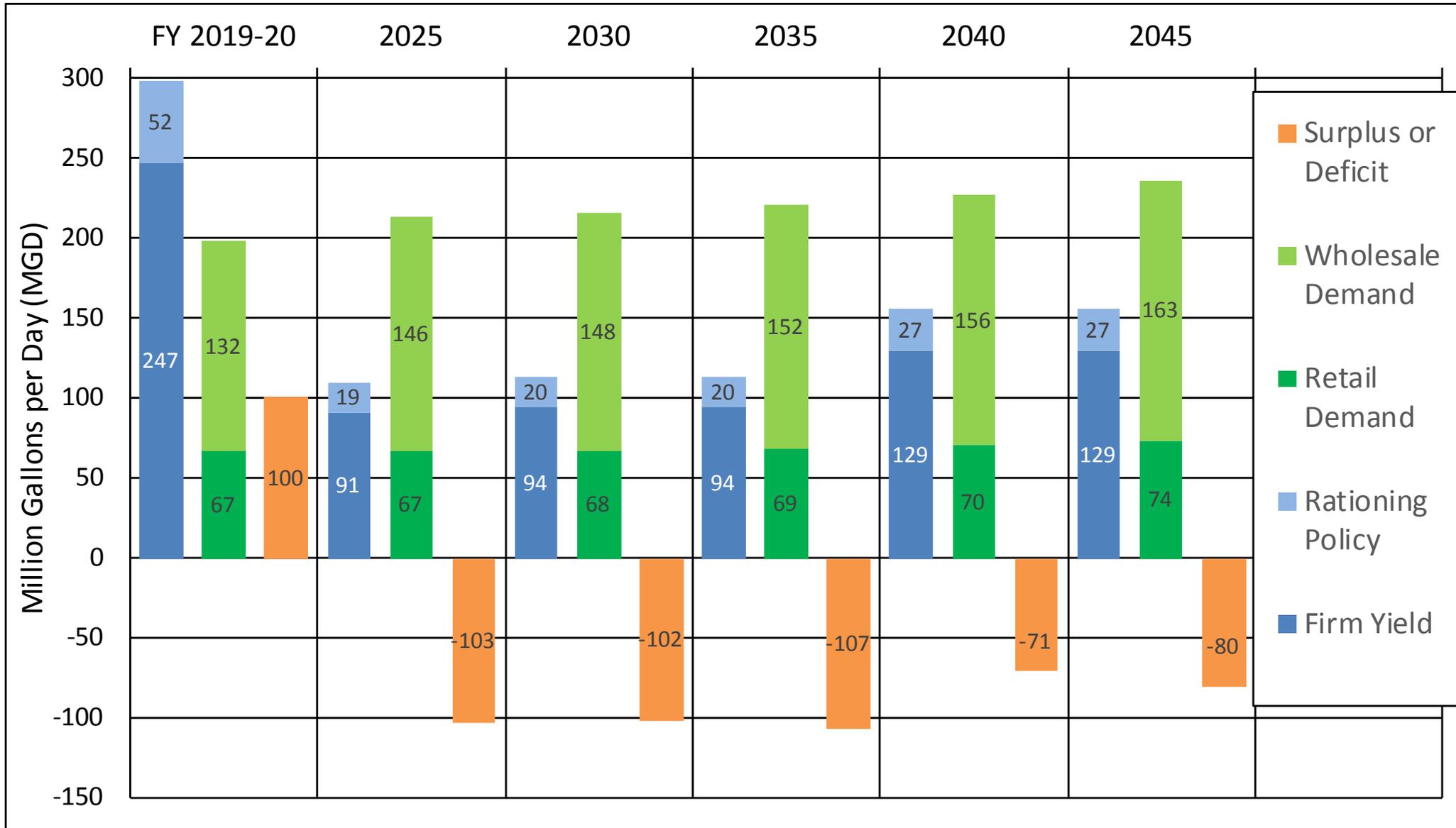
VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought

- Base Conditions
- Includes SFPUC contribution to the Section 401 water quality certification on the FERC license displayed in the graph as a reduction in Firm Yield.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, as described on slide 12 for scenario V
- Yield values are estimated using a 7.5-year design drought
- Includes 6.5 years of rationing at 20% in the 7.5-year design drought sequence.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	299	110	114	114	156	156
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	169	169	169	169	169
Surplus or Deficit:	100	-103	-102	-107	-71	-80

VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought



IX. NGO scenario 1: Current system, 198 mgd constant demand, Bay-Delta Plan flows

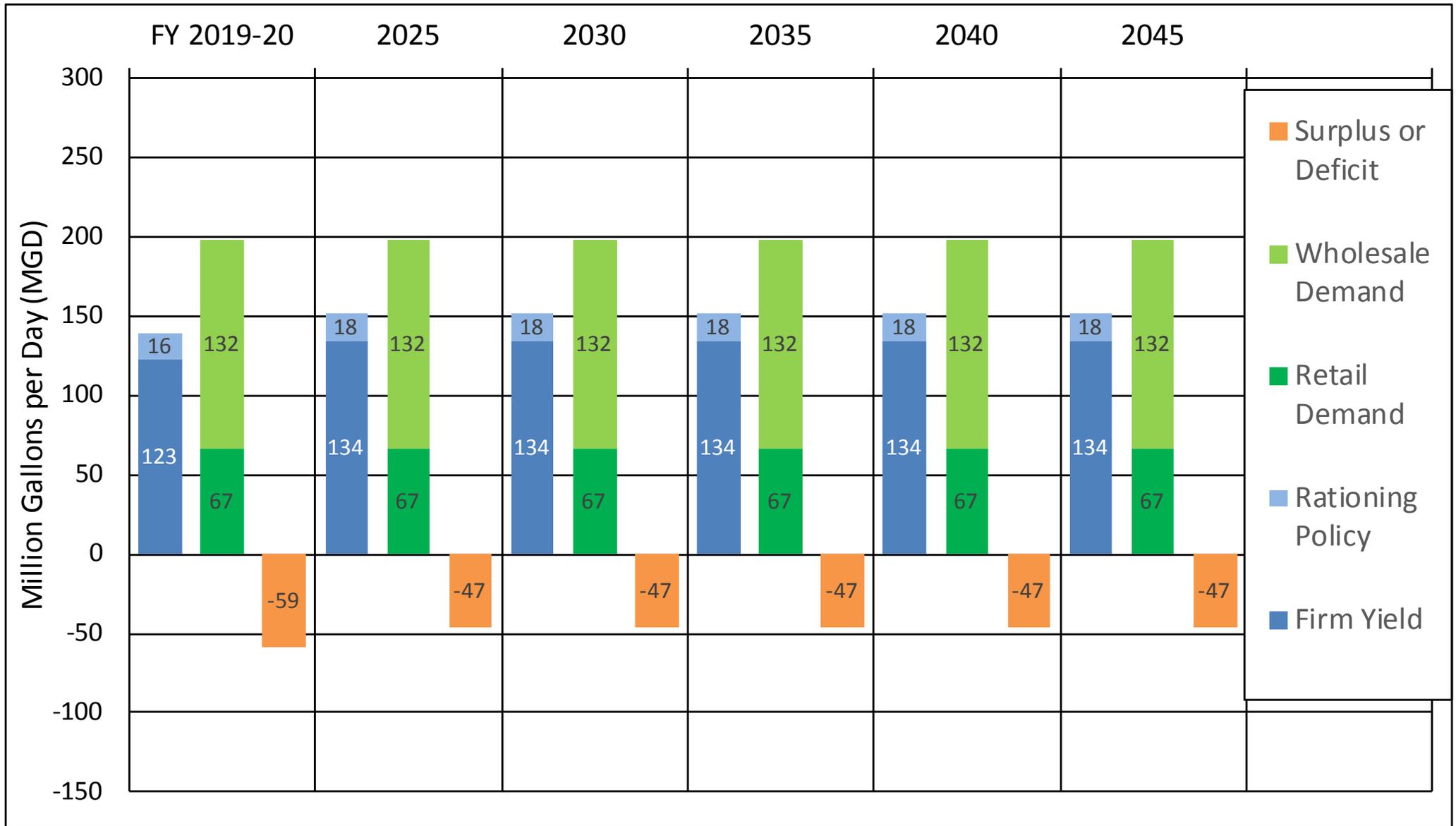
- Assumes that retail and wholesale demand on the RWS remain at the current level of approximately 198 MGD, and that SFPUC contributions to the Bay-Delta Plan are being made now
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the Bay-Delta Plan, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.

SFPUC Water Supply and Demand Worksheet Results

All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	139	152	152	152	152	152
RWS Demand:	198	198	198	198	198	198
Lower Tuolumne Contribution:	93	93	93	93	93	93
Surplus or Deficit:	-59	-47	-47	-47	-47	-47

IX. NGO scenario 1: Current system, 198 mgd constant demand, Bay-Delta Plan flows





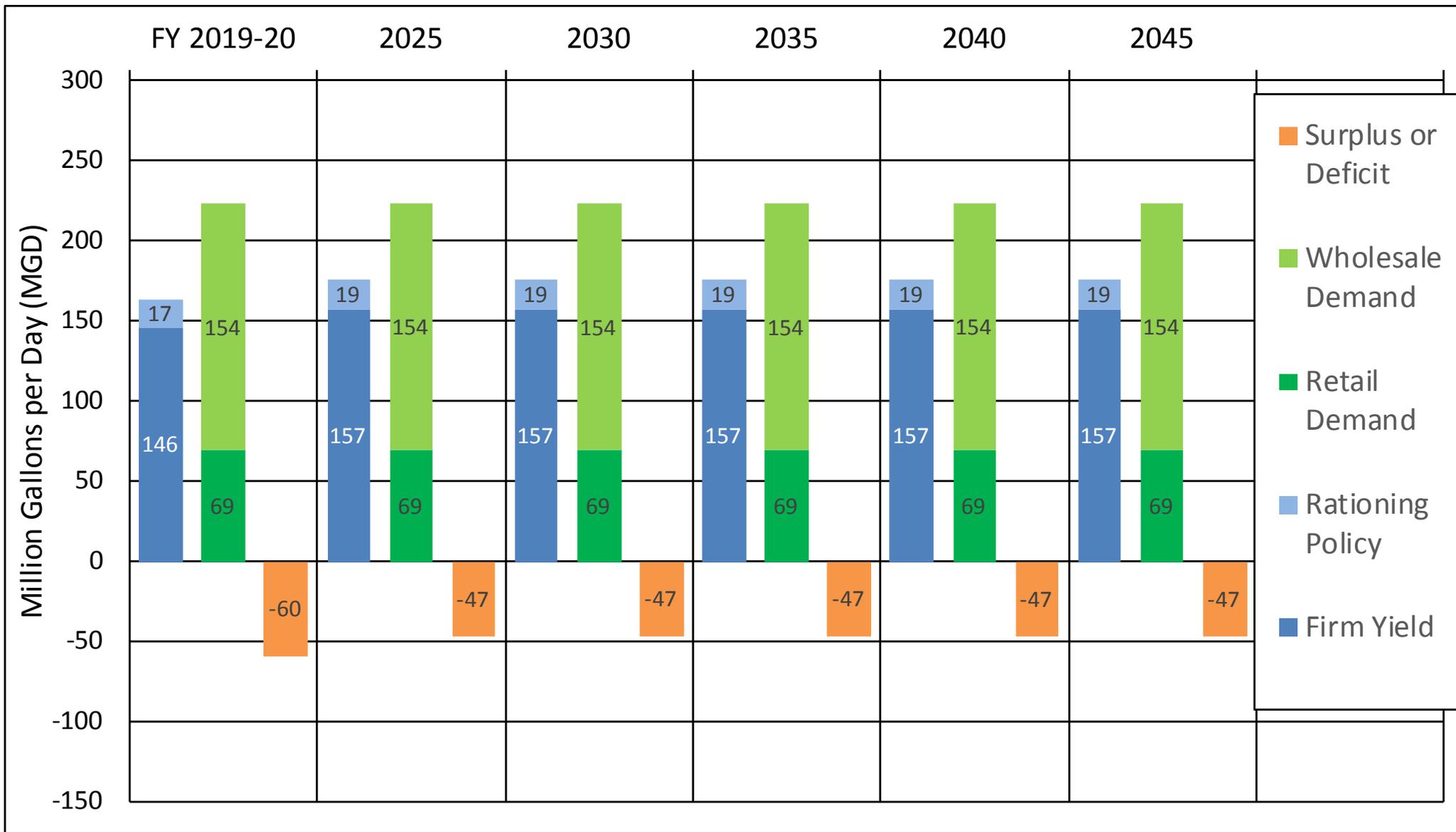
X. NGO scenario 2: Current system, 223 mgd constant demand, 7½ year design drought, Bay-Delta Plan flows

- Includes an assumed demand of 223 MGD for the SFPUC service area in all years
- Includes a total of 9 MGD for San Jose and Santa Clara
- Includes SFPUC contribution to the Bay-Delta Plan, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year. Assumes this contribution begins now.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Yield values are estimated using a 7.5-year design drought and a truncated version of the adopted WSIP rationing policy

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	163	176	176	176	176	176
RWS Demand:	223	223	223	223	223	223
Lower Tuolumne Contribution:	101	101	101	101	101	101
Surplus or Deficit:	-59	-47	-47	-47	-47	-47

X. NGO scenario 2: Current system, 223 mgd constant demand, 7½ year design drought, Bay-Delta Plan flows



SCENARIO SURPLUSES OR DEFICITS

SCENARIOS	FY19-20	2025	2030	2035	2040	2045
I. Previous Demand Estimates	15	21	17	10	3	NA
II. Current Conditions	46	44	42	37	31	21
III. Tuolumne River Voluntary Agreement	46	28	26	21	15	5
IV. Bay-Delta Plan	46	-61	-64	-69	-75	-85
V. Bay-Delta Plan with Alternative Water Supply Projects	46	-59	-58	-63	-35	-45
VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy	64	-48	-47	-52	-21	-31
VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design	100	-21	-19	-24	12	2
VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought	100	-103	-102	-107	-71	-80
IX. NGO scenario 1: Current system and 198 mgd constant demand and Bay-Delta Plan flows	-59	-47	-47	-47	-47	-47
X. NGO Scenario 2: Current system, 223 mgd constant demand, 7 ½ year design drought and Bay-Delta Plan	-60	-47	-47	-47	-47	-47

Appendix I

Water Shortage Contingency Plan



**Water Shortage Contingency Plan
2020 Update**

Westborough Water District

June 2021

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- Table 5-1 Stages of Water Shortage Contingency Plan (DWR Table 8-1)
- Table 6-1 Demand Reduction Actions (DWR Table 8-2)
- Table 6-2 Supply Augmentation and Other Actions (DWR Table 8-3)
- Table 6-4 Potential Water Allocations by Customer Sector
- Table 6-5 Baseline Residential Per Capita Water Demand
- Table 6-6 Baseline Water Use Profile

ATTACHMENTS

- Attachment 1. Westborough Water District Ordinance No. 69
- Attachment 2. Annual Water Supply and Demand Assessment Procedures
- Attachment 3. Drought Response Tool Quantitative Assessment
- Attachment 4. SFPUC Emergency Response Procedures

1. INTRODUCTION

CWC § 10640

(a) Every urban water supplier required to prepare a plan pursuant to this part shall prepare its plan pursuant to Article 2 (commencing with Section 10630). The supplier shall likewise periodically review the plan as required by Section 10621, and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

(b) Every urban water supplier required to prepare a water shortage contingency plan shall prepare a water shortage contingency plan pursuant to Section 10632. The supplier shall likewise periodically review the water shortage contingency plan as required by paragraph (10) of subdivision (a) of Section 10632 and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

Westborough Water District's (WWD's) Water Shortage Contingency Plan (WSCP) has been developed to serve as a flexible framework of planned response measures to mitigate future water supply shortages. This WSCP builds upon and supersedes the current WSCP that was presented in the 2015 Urban Water Management Plan (UWMP). Updates to the current WSCP reflect lessons learned during the recent drought and are intended to improve WWD's ability to respond effectively and efficiently in the event of a future water supply shortage or emergency.

Given WWD's low per capita water use (i.e., 72 gallons per capita per day [GPCD] in 2020), significant drought reductions may be difficult to achieve. As such, the WWD developed this WSCP based on the following guiding principle:

Eliminate water waste, prioritize the reduction of non-essential water uses, and preserve water uses that are essential to the health, safety, welfare, and economic vitality of WWD's customers during periods of water shortage.

Practically, this principle guides WWD to ask for a shared contribution from all of its customers towards meeting water use reduction goals during periods of water shortage. It further directs WWD to focus its water conservation efforts on reducing discretionary water uses such as outdoor irrigation, while attempting to minimize economic and other impacts to its residential and commercial customers.

2. WATER SUPPLY RELIABILITY ANALYSIS

CWC § 10632 (a) (1) *The analysis of water supply reliability conducted pursuant to Section 10635.*

This section provides a summary of the water supply reliability analysis in Chapter 7 of WWD’s 2020 UWMP, recognizing that the WSCP is intended to be a standalone document that can be adopted and amended independently.

WWD relies on the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS) for all of its potable water supply. In accordance with the SFPUC’s perpetual obligation to the wholesale customers (i.e., the Supply Assurance), WWD has an Individual Supply Guarantee (ISG) of 1.32 million gallons per day (MGD), or 482 million gallons (MG) per year.

WWD’s supply reliability relies on the reliability of the SFPUC RWS. The SFPUC has committed to, among other things, meeting the retail and wholesale customers’ average annual water demand during non-drought years and meeting dry-year delivery needs while limiting rationing to a maximum 20 percent (%) system-wide reduction in water service during extended droughts. However, several potential constraints have been identified on the future supply availability of the SFPUC RWS. One of the key factors is the adoption of the 2018 Bay-Delta Plan Amendment. If the Bay-Delta Plan Amendment is implemented, the SFPUC is anticipated to have sufficient supplies to meet the projected water demands in normal years but would experience significant supply shortages in single dry years or multiple dry years.

Based on the current allocation methodology¹ and SFPUC’s projected dry year cutbacks, WWD is anticipated to experience up to a 148 MG (48%) supply shortfall in single dry years by 2045 and up to 173 MG (56%) supply shortfall in multiple dry years by 2045.

However, numerous uncertainties remain in the implementation of the Bay-Delta Plan Amendment and the allocation of the available supply between the wholesale customers. The resultant actual supply reliability and the frequency of supply shortfalls for WWD cannot be known currently. WWD has placed high priority on working with SFPUC and the Bay Area Water Supply and Conservation Agency (BAWSCA) to better refine the estimates of RWS supply reliability and may revise its UWMP accordingly. The SFPUC and BAWSCA have also been taking various actions to improve the reliability of the RWS supply, including implementing a number of dry year water supply projects, exploring alternative water supplies, and implementing Long-Term Reliable Water Supply Strategy recommendations.

¹ The SFPUC and the wholesale customers have negotiated and adopted a plan to allocate the RWS supply during system-wide shortages of 20 percent or less. To address the instances where the supply shortfalls are projected to be greater than 20 percent, BAWSCA has developed a revised methodology to allocate the RWS supply. This allocation method is intended to serve as the preliminary basis for the 2020 UWMP supply reliability analysis and does not in any way imply an agreement by BAWSCA member agencies as to the exact allocation methodology. Details on the SFPUC RWS supply reliability are provided by the SFPUC and the BAWSCA and are documented in Sections 7.1 through 7.2 as well as Appendix G of the 2020 UWMP.

As part of the supply reliability analysis, WWD has conducted a Drought Risk Assessment (DRA), which evaluates the effects on available water supply sources during an assumed five-year drought commencing the year after the assessment is completed (i.e., from 2021 through 2025). WWD's supply is expected to be sufficient to meet demands in the first two years of the assumed drought (i.e., 2021 and 2022). Shortages are projected to begin in 2023 with the implementation of the Bay-Delta Plan Amendment and continue through 2025. The largest projected shortfall is estimated to be 160 MG (50%) in 2024.

WWD has developed this WSCP to address water shortage conditions resulting from any cause (e.g., droughts, impacted distribution system infrastructure, regulatory-imposed shortage restrictions, etc.). The WSCP identifies a variety of actions that WWD will implement to reduce demands and further ensure supply reliability at various levels of water shortage.

3. PRIOR DROUGHT ACTIONS

Water savings achieved by WWD during 2015 in response to the recent historic drought support the findings of the baseline water use profile described in Section 6.6.1 (i.e., that discretionary uses can be targeted to achieve the necessary water savings).

On 1 April 2015, Governor Brown issued the fourth in a series of Executive Orders regarding actions necessary to address California's severe drought conditions. Executive Order B-29-15 directed the State Water Resources Control Board (SWRCB) to impose the first ever mandatory restrictions on urban water suppliers to achieve a statewide 25% reduction in potable urban water usage through February 2016.² The Executive Order also required commercial, industrial, and institutional (CII) users to implement water efficiency measures, prohibited irrigation with potable water of ornamental turf in public street medians, and prohibited irrigation with potable water outside newly constructed homes and buildings that was not delivered by drip or microspray systems, along with numerous other directives.

On 5 May 2015, the SWRCB adopted Resolution 2015-0032 that mandated minimum actions by water suppliers and their customers to conserve water supplies into 2016 and assigned a mandatory water conservation savings goal to each water supplier based on their residential gallons per capita per day (R-GPCD). The Office of Administrative Law approved the regulations and modified the California Water Code (CWC) on 18 May 2015. On 2 February 2016, the SWRCB voted to extend the emergency regulations until October 2016 with some modifications.³ On 9 May 2016, the Governor issued Executive Order B-37-16, which directed the SWRCB to extend the emergency regulations through the end of January 2017 as well as make certain water use restrictions permanent. On 18 May 2016, the SWRCB adopted Resolution 2016-0029 that adjusted the water conservation savings goal and replaced the February 2016 emergency regulation. The SWRCB is expected to take separate action to make some of the requirements of the regulations permanent in response to the Executive Order.

The mandatory conservation standards included in CWC §865(c) range from 8% for suppliers with an R-GPCD below 65 R-GPCD, up to 36% for suppliers with an R-GPCD of greater than 215 GPCD. As with previous emergency drought regulations adopted by the SWRCB in 2014, the new water conservation regulation was primarily intended to reduce outdoor urban water use. Based on their R-GPCD, WWD was required to reduce water use by 8% relative to its 2013 water use.

Prior to the 2015 SWRCB Resolution, the WWD Board of Directors adopted Ordinance No. 64 (see Attachment 1) to respond to the 2014 SWRCB actions. Ordinance No. 64 put forth various prohibitions that targeted water waste and placed restriction on discretionary outdoor uses, including limiting landscape irrigation to two days a week, for 15 minutes a day. The Ordinance remained in place to meet

² Executive Order B-29-15 located online at https://www.gov.ca.gov/docs/11.13.15_EO_B-36-15.pdf, accessed 2 March 2016.

³ Adopted text of the extend Emergency Regulations located online at http://www.waterboards.ca.gov/water_issues/programs/conservation_portal/docs/emergency_reg/final_reg_ enacted.pdf accessed on 2 March 2016

the 2015 SWRCB-mandated reduction target. During the June 2015 through October 2016 compliance period, WWD surpassed its water use reduction target with a cumulative savings of 26% relative to its 2013 use.

In June 2016, WWD adopted its 2015 UWMP and associated WSCP update and implemented Stage 2 of the WSCP. In September 2016, WWD adopted Ordinance No. 69 that revised and superseded Ordinance No. 64. In April 2017, the Governor Brown ended the drought State of Emergency.

4. ANNUAL WATER SUPPLY AND DEMAND ASSESSMENT PROCEDURES

CWC § 10632 (a) (2)

The procedures used in conducting an annual water supply and demand assessment that include, at a minimum, both of the following:

(A) The written decision-making process that an urban water supplier will use each year to determine its water supply reliability.

(B) The key data inputs and assessment methodology used to evaluate the urban water supplier's water supply reliability for the current year and one dry year, including all of the following:

(i) Current year unconstrained demand, considering weather, growth, and other influencing factors, such as policies to manage current supplies to meet demand objectives in future years, as applicable.

(ii) Current year available supply, considering hydrological and regulatory conditions in the current year and one dry year. The annual supply and demand assessment may consider more than one dry year solely at the discretion of the urban water supplier.

(iii) Existing infrastructure capabilities and plausible constraints.

(iv) A defined set of locally applicable evaluation criteria that are consistently relied upon for each annual water supply and demand assessment.

(v) A description and quantification of each source of water supply.

CWC § 10632.1

An urban water supplier shall conduct an annual water supply and demand assessment pursuant to subdivision (a) of Section 10632 and, on or before July 1 of each year, submit an annual water shortage assessment report to the department with information for anticipated shortage, triggered shortage response actions, compliance and enforcement actions, and communication actions consistent with the supplier's water shortage contingency plan. An urban water supplier that relies on imported water from the State Water Project or the Bureau of Reclamation shall submit its annual water supply and demand assessment within 14 days of receiving its final allocations, or by July 1 of each year, whichever is later.

CWC § 10632.2

An urban water supplier shall follow, where feasible and appropriate, the prescribed procedures and implement determined shortage response actions in its water shortage contingency plan, as identified in subdivision (a) of Section 10632, or reasonable alternative actions, provided that descriptions of the alternative actions are submitted with the annual water shortage assessment report pursuant to Section 10632.1. Nothing in this section prohibits an urban water supplier from taking actions not specified in its water shortage contingency plan, if needed, without having to formally amend its urban water management plan or water shortage contingency plan.

On an annual basis, the District will conduct an Annual Supply-Demand Assessment (Annual Assessment) to identify whether there is likely to be a water shortage condition in the following year. Because the District's sole source of water supply is from the SFPUC RWS, the evaluation of District supplies for a particular year will be based on information provided by the SFPUC or BAWSCA. The District will conduct

the Annual Assessment as part of a coordinated effort lead by SFPUC and BAWSCA. The procedure used in conducting an Annual Assessment is outlined in Attachment 2 of this WSCP.

5. WATER SHORTAGE LEVELS

CWC § 10632 (a) (3)

(A) Six standard water shortage levels corresponding to progressive ranges of up to 10, 20, 30, 40, and 50 percent shortages and greater than 50 percent shortage. Urban water suppliers shall define these shortage levels based on the suppliers' water supply conditions, including percentage reductions in water supply, changes in groundwater levels, changes in surface elevation or level of subsidence, or other changes in hydrological or other local conditions indicative of the water supply available for use. Shortage levels shall also apply to catastrophic interruption of water supplies, including, but not limited to, a regional power outage, an earthquake, and other potential emergency events.

(B) An urban water supplier with an existing water shortage contingency plan that uses different water shortage levels may comply with the requirement in subparagraph (A) by developing and including a cross-reference relating its existing categories to the six standard water shortage levels.

Consistent with the requirements of CWC § 10632(a)(3), this WSCP is based on the six water shortage levels (also referred to as “stages”) shown in Table 5-1. These shortage stages are intended to address shortage caused by any condition, including the catastrophic interruption of water supplies. Table 5-1 summarizes the water supply reductions and supply conditions associated with each stage of action.

Table 6-1 describes the customer restrictions and prohibitions and consumption reduction methods (i.e., the actions to be taken by District staff) associated with each stage of action. Specific prohibitions and consumption reduction methods are discussed in more detail below. The monthly and cumulative annual water savings impacts associated with each restriction, prohibition and consumption reduction method were quantitatively estimated using the Drought Response Tool (DRT) for each stage of action, see Section 6.6.

Table 5-1 Stages of Water Shortage Contingency Plan (DWR Table 8-1)

Shortage Level	Percent Shortage Range	Shortage Response Actions
1	Up to 10%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use up to 10% due to water supply shortages or an emergency. • Includes implementation of voluntary restrictions on end uses for customers (see Table 6-1), as well as agency actions (see Table 6-2).

Shortage Level	Percent Shortage Range	Shortage Response Actions
2	Up to 20%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 10% to 20% due to water supply shortages or an emergency. • Includes implementation of voluntary restrictions on end uses and water use budgets for customers (see Table 6-1), as well as agency actions (see Table 6-2).
3	Up to 30%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 20% to 30% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 6-1), as well as agency actions (see Table 6-2).
4	Up to 40%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 30% to 40% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 6-1), as well as agency actions (see Table 6-2).
5	Up to 50%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 40% to 50% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 6-1), as well as agency actions (see Table 6-2).

Shortage Level	Percent Shortage Range	Shortage Response Actions
6	>50%	<ul style="list-style-type: none"> • Declaration by the Board of Directors upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use greater than 50% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 6-1), as well as agency actions (see Table 6-2).
NOTES:		

6. SHORTAGE RESPONSE ACTIONS

CWC § 10632 (a) (4)

Shortage response actions that align with the defined shortage levels and include, at a minimum, all of the following:

(A) Locally appropriate supply augmentation actions.

(B) Locally appropriate demand reduction actions to adequately respond to shortages.

(C) Locally appropriate operational changes.

(D) Additional, mandatory prohibitions against specific water use practices that are in addition to state-mandated prohibitions and appropriate to the local conditions.

(E) For each action, an estimate of the extent to which the gap between supplies and demand will be reduced by implementation of the action.

CWC § 10632 (b)

For purposes of developing the water shortage contingency plan pursuant to subdivision (a), an urban water supplier shall analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas, as defined in subdivision (a) of Section 115921 of the Health and Safety Code.

This section describes the response actions the District will take to deal with the shortages associated with each of the six stages enumerated in Section 5.

6.1 Supply Augmentation

WWD relies on the SFPUC RWS for its potable supplies. There are currently no supply augmentation actions planned in the District's shortage response actions. However, as discussed below and in Section 6.7 of the District's 2020 UWMP, potential transfer and exchange opportunities exist within and outside of the SFPUC RWS.

The Water Shortage Allocation Plan (WSAP) adopted by all BAWSCA agencies and the SFPUC provides the basis for voluntary transfers of water among BAWSCA agencies during periods when mandatory rationing is in effect on the SFPUC RWS (see also Section 7.1.1 of the UWMP). Some BAWSCA agencies have the capacity to rely on groundwater or other sources during dry years and thus may be willing to transfer a portion of their wholesale water entitlement to other BAWSCA agencies in need of supply above their allocations. Securing water from willing sellers outside the SFPUC RWS is a more complex process than transfers within the RWS, which requires both a contract with the seller agency and approval by the SFPUC. BAWSCA has the authority to plan for and acquire supplemental water supplies and continues to evaluate the feasibility of water transfers as part of its implementation of its Long-Term Reliable Water Supply Strategy (see Section 7.1.1 of the 2020 UWMP).

6.2 Demand Reduction Methods

The consumption reduction methods that WWD will implement during each stage of action to reduce WWD's own water consumption and encourage reduction in water use by its customers are presented in Table 6-1. The monthly and cumulative annual water savings impacts associated with each restriction, prohibition and consumption reduction method were quantitatively estimated using the DRT for each stage of action, see Attachment 3.

A main focus of WWD's planned consumption reduction measures is to increase public outreach and keep customers informed of the water shortage emergency and actions they can take to reduce consumption. The public outreach efforts that WWD will implement to respond to a water shortage are described in Section 8.

Table 6-1 Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference (optional)	Penalty, Charge, or Other Enforcement?
1	Other	5%	<ol style="list-style-type: none"> 1. The following uses for non-essential activities are prohibited: <ol style="list-style-type: none"> a. Use of potable water to clean, fill, or maintain levels in fountains, including recirculating fountains. b. Use of water for recreational toys and equipment. c. Use of water through a hose or pressure washer to clean the exterior of any building, home, or driveway, except prior to painting or if required for health or safety purposes. 2. Watering or irrigating of lawn or landscape is prohibited between the hours of 8:00 a.m. and 7:00 p.m. 3. Leaks, breaks, and malfunctions must be repaired in a timely manner. 4. Hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. 5. Other measures as may be approved by the Board of Directors. 	No
2	Other	15%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stage 1 except where superseded by more stringent requirements. 2. Water use not to exceed voluntary Stage 2 water budgets established by WWD for each customer. 3. Limiting water duration to 15 minutes per day and two days per week. 4. Other measures as may be approved by the Board of Directors. 	No

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference (optional)	Penalty, Charge, or Other Enforcement?
3	Other	25%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 and 2 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 3 water budgets for each customer. 3. Limiting water duration to 10 minutes per day and one day per week. 4. Filling of swimming pools is prohibited. 5. Vehicle washing is prohibited, except at facilities using recycled or recirculating water. 6. Leaks, breaks, and malfunctions must be repaired within 24 hours of notification. 7. No new water-using landscape may be installed by any customer. 8. No new potable water service shall be provided, including new temporary meters or permanent meters. 9. Other measures as may be approved by the Board of Directors. 	Yes
4	Other	35%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 3 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 4 water budgets for each customer. 3. Use of potable water for construction and dust control is prohibited. 4. No potable water service is provided to landscape accounts. 5. Other measures as may be approved by the Board of Directors. 	Yes
5	Other	45%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 4 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 5 water budgets for each customer. 	Yes
6	Other	55%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 5 except where superseded by more stringent requirements. 2. Water use shall not exceed Stage 6 water budgets for each customer. 	Yes
<p>NOTES: (a) The percentages listed in this table are the cumulative savings for each shortage level with implementation of corresponding supply augmentation and other agency actions in Table 6-2. Detailed saving estimates based on end use, response action, and implementation rates can be found in Attachment 3.</p>				

Table 6-2 Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference
1	Other	5%	<ol style="list-style-type: none"> 1. Inform customers that there is a water shortage emergency and the list of actions they can take to reduce water use (e.g., via direct mail, bill inserts, etc.). 2. Conduct coordination with BAWSCA, SFPUC, and California Water Service Company. 3. Schedule staff for enforcement and customer service.
2	Other	15%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stage 1. 2. Develop a voluntary water allocation program for all accounts and notice those accounts appropriately. 3. Increase public outreach, including information regarding fines or penalties for non-compliance. 4. Increase public outreach, including hosting public events and workshops. 5. Increase leak detection. 6. Accelerate water conservation program implementation.
3	Other	25%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 and 2. 2. Develop a mandatory water allocation program for all accounts and notice those accounts appropriately. 3. Impose an excess water use charge with the implementation of water allocations. 4. Require fixture retrofits prior to review of customer hardship exemptions from prohibitions and restrictions. 5. Establish moratorium on new connections and new landscaping. 6. Increase enforcement and water waste patrols. 7. Suspend routing flushing of water mains.
4	Other	35%	<ol style="list-style-type: none"> 1. Continue with actions and measures from Stages 1 through 3. 2. Switch to more frequent (e.g. monthly) billing. 3. Suspend water service to landscape accounts.

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference
5	Other	45%	1. Continue with actions and measures from Stages 1 through 4.
6	Other	55%	1. Continue with actions and measures from Stages 1 through 5.
NOTES: (a) The percentages listed in this table are the cumulative savings for each shortage level with implementation of corresponding demand reduction actions in Table 6-1. Detailed saving estimates based on end use, response action, and implementation rates can be found in Attachment 3.			

6.3 Operational Changes

The WSCP lists the operational changes that the District will implement during each stage of action including measures to: (1) reduce system losses through a reduction in flushing of water distribution mains, (2) increase enforcement and customer service, (3) implement a Water Allocation Program, and in certain conditions, (4) implement a moratorium on new service connections.

6.4 Defining Water Features

CWC § 10632 (b)

For purposes of developing the water shortage contingency plan pursuant to subdivision (a), an urban water supplier shall analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas, as defined in subdivision (a) of Section 115921 of the Health and Safety Code.

As required by CWC § 10632, the District distinguishes between “decorative water features” such as ponds, lakes, and fountains that are artificially supplied with water and “recreational water features” such as swimming pools and spas. Prohibitions on water use for decorative water features are listed separately from those for recreational water features (see Table 6-1).

6.5 Prohibitions on End Uses

Restrictions and prohibitions associated with each stage of action are presented in Table 6-2. As discussed above, these responses focus on the reduction of non-essential water uses such as ornamental landscape irrigation, and preserve water uses that are vital to the health, safety, welfare, and economic vitality of WWD’s customers. Lower stages of the WSCP focus on guiding customer actions through prohibitions on end uses, while subsequent levels of the WSCP include increasingly restrictive prohibitions and conformance with water allocations that will be assigned to each customer account. WWD has also adopted Ordinance No. 69 to prohibit wasteful water use within the District. Prohibitions to prevent water waste are to remain in place at all times, irrespective of water supply conditions.

Ordinance No. 69 prohibits the following water uses on a permanent, year-round basis:

- The use of water through a commercial meter when the customer has been given a 7-day notice to repair a broken or defective plumbing or sprinkler system.
- The application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
- The use of a hose that dispenses potable water to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

- The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased.
- The use of water for city street sweepers/washers, except when approved by the District.
- The use of water in non-recirculating water fountains and decorative water features, except where the water is part of a recirculating system.
- The application of potable water to driveways, sidewalks, patios, parking lots, tennis courts, or other hard-surface areas.
- The irrigation with potable water of ornamental turf on public street medians.
- The application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
- The irrigation with potable water of landscapes outside of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

Additionally, Ordinance No. 69 prohibits the following non-essential water uses during any drought, water shortage emergency, or voluntary water conservation period.

- Use of potable water to clean, fill, or maintain levels in fountains, including recirculating fountains.
- Use of water for recreational toys and equipment.
- Use of water through a hose or pressure washer to clean the exterior of any building, home, or driveway, except prior to painting or if required for health or safety purposes.
- Limiting watering duration to 15 minutes watering 2 days a week maximum. Watering or irrigating of lawn or landscape is also prohibited between the hours of 8:00 a.m. and 7:00 p.m.

WWD may develop and prescribe water allocations to each customer account during higher WSCP stages (i.e., Stages 2 through 6). Table 6-3 further describes potential allocations that could be distributed between water use sectors, in order to collectively achieve the target water savings associated with each stage of action. The measures and prohibitions described for each stage of action in Table 6-1 are designed to assist customers in meeting their target reductions and water budgets.

As discussed in the 2020 UWMP and Section 6.6.1 below, WWD serves water primarily to residential customers and has among the lowest residential per capita water use among BAWSCA agencies and across the State. Therefore, achieving the targeted demand reductions in Stages 5 and 6 would significantly impact essential water use of the District's residential and commercial, industrial, and institutional (CII) customers. It should be noted again that numerous uncertainties exist in the assumptions that drive projected dry year shortage estimates in the 2020 UWMP. Additionally, the current Tier One and Tier Two Plans are not designed for RWS supply shortages of greater than 20%. BAWSCA member agencies plan to negotiate and agree upon a more nuanced and equitable approach if SFPUC is unable to deliver its contractual supply volume and cutbacks to the RWS supply exceed 20%.

The District intends to only implement the level of rationing suggested in Table 6-4 below for Stages 5 and 6 during a short-term emergency, such as a critical supply interruption lasting less than a week. In the

event of a prolonged shortage condition, The District will prioritize securing water transfers or alternative supplies and consult with its customers to identify additional demand reduction actions.

Table 6-3 Potential Water Allocations by Customer Sector

Customer Category	Potential Water Allocations					
	Stage 1	Stage 2	Stage 3	Stage 4	Stage 5	Stage 6 (a)
Residential Customer	--	37 GPCD	32 GPCD	28 GPCD	25 GPCD	25 GPCD
Commercial Customer	--	90%	85%	60%	60%	60%
Irrigation Customer	--	75%	50%	25%	0%	0%
<p>NOTES:</p> <p>(a) Water Allocations for a commercial and irrigation customer are presented as the percentage of water use compared to the customer’s pre-drought baseline water use.</p> <p>(b) Residential customer allocations are maintained at 25 GPCD for health and safety uses. In the event of shortages greater than 50%, WWD will prioritize securing water transfers or alternative supplies and consult with its customers to identify additional demand reduction actions for other sectors.</p>						

6.6 Shortage Response Action Effectiveness

In order to evaluate and ensure that effective actions will be implemented with the proper level of intensity, WWD employed the DRT, an Excel spreadsheet model developed by EKI Environment and Water, Inc. The DRT model calculates monthly savings anticipated by implementing each stage of action as detailed below.

6.6.1 Baseline Water Use Profile

Using the DRT, WWD developed a baseline water use profile that reflected usage patterns within the WWD service area by major water use sector during 2019 and that was used to guide development of the WSCP. Key findings from this analysis are presented below.

Residential Per Capita Demand

The WWD’s baseline residential gallons per capita per day demand during 2019 was approximately 46 R-GPCD. This R-GPCD is significantly less than the average BAWSCA-wide average of 61 R-GPCD and the statewide average of 85 R-GPCD. The WWD has among the lowest residential per capita water use of the BAWSCA agencies and across the State.

Proportion of Outdoor Water Use

As shown on Table 6-5, outdoor water use, which can generally be considered as a “discretionary water use”, was estimated to be approximately 17% of the WWD’s total consumption during this pre-drought time period. Dedicated irrigation meters accounted for 11% of the total irrigation demand, indicating that the majority of outdoor water use within the WWD service area is separately metered and can be directly tracked and targeted. The seasonal variation in baseline water use reflects increased irrigation demands during the summer and fall months. Therefore, the greatest potential for reductions in non-essential water use is expected during these months.

Table 6-4 Baseline Residential Per Capita Water Demand

	Baseline Residential Per Capita Water Demand (R-GPCD)
WWD (a)	46
BAWSCA Agencies (b)	61
Statewide Average (c)	85

NOTES:
 (a) WWD R-GPCD calculated using 2019 metering data.
 (b) Average BAWSCA R-GPCD calculated from data provided in BAWSCA Annual Survey FY 2018-19 (BAWSCA, 2020).
 (c) State-wide R-GPCD for 2019 obtained from data provided at California State Water Resources Control Board Water Conservation Portal - Conservation Reporting, http://www.waterboards.ca.gov/water_issues/programs/conservation_portal/conservation_reporting.shtml, accessed April 2021.

Chart 6-4 Baseline Residential Per Capita Water Demand

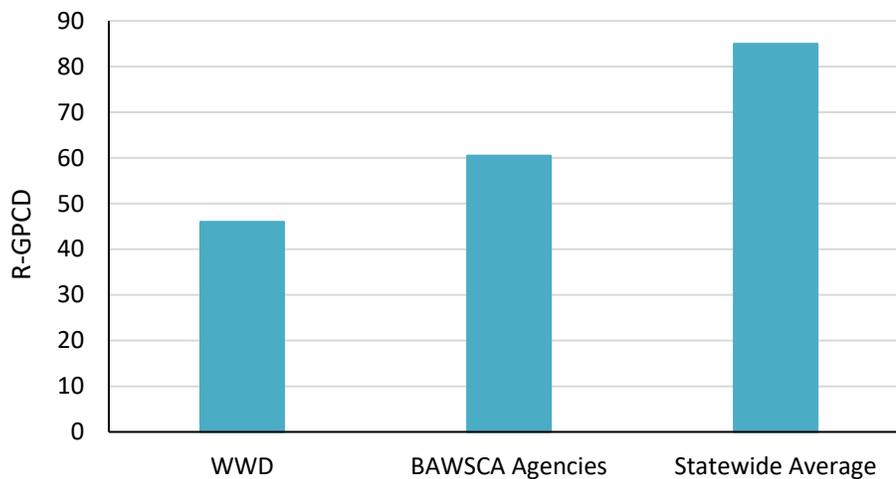
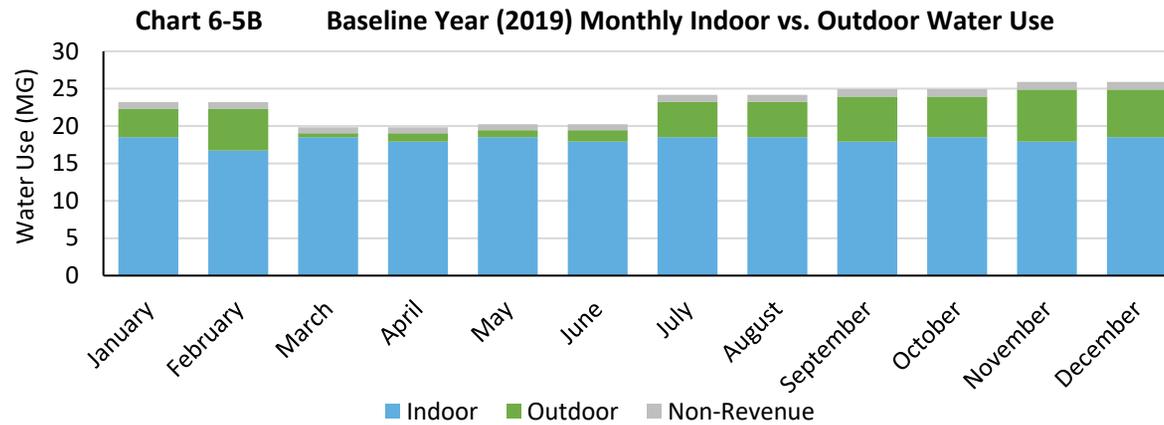
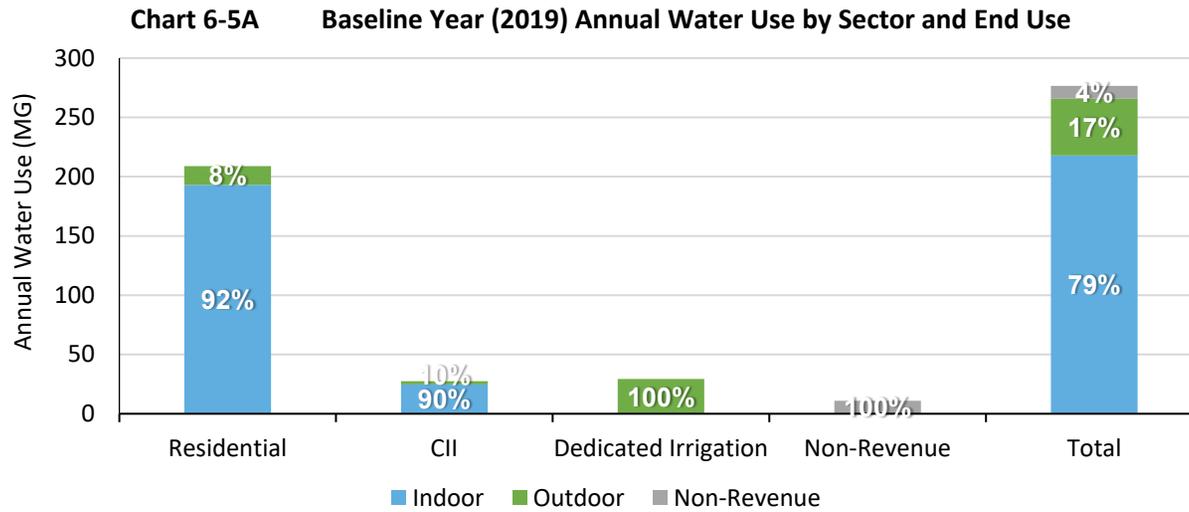


Table 6-5 Baseline Water Use Profile

Sector	End-Use	Baseline (2019) Water Use													Annual % of Total by Sector	
		January	February	March	April	May	June	July	August	September	October	November	December	Annual		
Residential	Indoor	16	15	16	16	16	16	16	16	16	16	16	16	16	193	92%
	Outdoor	1.8	3.3	0.1	0.7	0.0	0.5	1.1	1.1	1.6	1.1	2.6	2.1	16		7.6%
	<i>Subtotal Residential</i>	18	18	17	17	16	16	17	17	17	17	18	18	209		
CII	Indoor	2.1	1.9	2.1	2.0	2.1	2.0	2.1	2.1	2.0	2.1	2.0	2.1	25		90%
	Outdoor	0.3	0.5	0.1	0.2	0.0	0.1	0.2	0.2	0.3	0.2	0.3	0.2	3		9.2%
	<i>Subtotal CII</i>	2.4	2.4	2.3	2.3	2.1	2.1	2.3	2.3	2.3	2.3	2.3	2.3	27		
Dedicated Irrigation	Outdoor	1.7	1.7	0.3	0.3	0.9	0.9	3.5	3.5	4.2	4.2	4.1	4.1	29		100%
Non-Revenue	Non-Revenue	0.9	0.9	0.8	0.8	0.8	0.8	1.0	1.0	1.0	1.0	1.0	1.0	11		100%
Total	Indoor	19	17	19	18	19	18	19	19	18	19	18	19	218		79%
	Outdoor	3.8	5.6	0.5	1.1	0.9	1.5	4.7	4.7	6.0	5.4	7.0	6.4	48		17%
	Non-Revenue	0.9	0.9	0.8	0.8	0.8	0.8	1.0	1.0	1.0	1.0	1.0	1.0	11		4%
	Total	23	23	20	20	20	20	24	24	25	25	26	26	277		

NOTES:
(a) Volumes are in units of MG.
(b) Monthly water use is estimated based on bi-monthly billing.
(c) Totals may not sum due to rounding.



6.6.2 Shortage Response Action Effectiveness

The DRT provides a quantitative framework that allows the District to systematically estimate the monthly and cumulative annual demand reductions expected to result from particular combinations of drought response actions and associated implementation rates. Data inputs to the DRT include total production, sector-specific water use, population, and assumptions regarding the split between indoor and outdoor water use for each customer sector.

For each drought response action, the user specifies:

- The customer sector(s) and end use(s) that are affected;
- The percent savings for that end use for each account that implements the action. These are based on evaluations reported in the literature, or where such studies are not available, on best estimates based on WWD's experience; and
- The percentage of accounts assumed to implement the action, which is presumed to be the result of the intensity level of the District's program implementation, including but not limited to, marketing and enforcement activities.

An additional critical DRT user input is a set of constraints on demand reductions to ensure that usage levels do not endanger health and safety or result in unacceptable economic impacts. The DRT will not permit estimated usage reductions to violate these constraints, regardless of the demand reduction actions selected. The constraints are:

- A minimum residential indoor per capita daily usage of 25 gallons,
- A maximum residential outdoor usage reduction of 100%,
- A maximum CII indoor usage reduction of 40% except in the most extreme conditions, and
- A maximum CII outdoor usage reduction of 100%.

Based on the foregoing data, the DRT model calculates the resulting monthly savings. WWD adjusted the combination of actions and implementation levels to achieve the targeted savings levels at each of the six stages of action.

For each of the stages of action, the modeling targeted the mid-range of the required demand reduction range, ergo:

- 5% for Stage 1,
- 15% for Stage 2,
- 25% for Stage 3,
- 35% for Stage 4,
- 45% for Stage 5, and
- 55% for Stage 6.

The key DRT inputs and outputs for each of the stages of action are reproduced in Attachment 3.

Table 6-1 and Table 6-2 shows the water shortage reduction actions, savings assumptions, and implementation rates that are required for the District to achieve the required annual demand reductions

for each of the six stages of action. At each stage, there are two types of demand-reduction actions identified:

- Restrictions on customer water usage; and
- Consumption reduction actions by the District to encourage decreased water usage.

Many actions are implemented across a number of stages, some at increasing implementation levels. Therefore, the actions are listed as a row under the first stage at which they are implemented, and the implementation rate is listed under each stage column heading at the right. The unit savings represent a percentage savings of the end uses indicated in the table.

6.7 Catastrophic Supply Interruption

Catastrophic supply interruptions may be caused by a regional power outage, an earthquake, or other disaster. In the event of a catastrophic supply interruption, the response procedures that the WWD would follow are described in:

- SFPUC Emergency Operations Plan (EOP);
- San Mateo County's Operational Area EOP Potable Water Procurement and Distribution Annex; and
- WWD EOP.

Actions described in the SFPUC EOP focus on maintaining flow within, and from, the RWS pipelines. A summary of SFPUC's emergency response procedures is included as Attachment 4 hereto. The WWD EOP specifically addresses several potential emergency response scenarios in the local water distribution system, particularly including earthquakes, major pipeline breaks, and bacterial or chemical contamination of the water supply.

Together, these EOPs provide the framework for responding to major emergencies or disasters associated with natural disasters, technological incidents, and national security/terrorism emergencies. Sections of these EOPs outline specific strategies to prepare for, mitigate, respond to, and recover from an emergency or disaster that affects the water utilities that serve the population within San Mateo County and the WWD service area, in particular.

WWD's emergency planning efforts are summarized below.

6.7.1 WWD Emergency Operations Plan

The WWD has a written EOP, designed to provide guidance and direction for the activities of WWD's staff both during a water supply or water quality emergency and in mobilizing the post disaster response. Key provisions of the EOP are summarized below:

Readiness

The WWD's primary emergency operations center would be created at the District office, at 2263 Westborough Boulevard in South San Francisco. The WWD office is equipped with radios, telephones, telemetry equipment for operating the system, spare parts, emergency equipment, and supplementary documents and supplies. Diagrams and summaries for activating the interconnections with adjoining

water systems are available. In addition, equipment for portable hydrant systems is available at WWD's office. The emergency operations center would be the central point of coordination for government services, communications, and emergency public information.

Communication protocols have been established and damage evaluation procedures have been defined. In the immediate period following a major disaster, such as an earthquake, WWD's initial task would be to evaluate the water supply system and to isolate breaks in order to minimize water losses as quickly as possible.

The emergency operating center staffing would include the General Manager or his/her designee plus additional staff to help coordinate disaster control activities and communicate with the public. Other key WWD personnel would be assigned specific roles depending on the magnitude of the emergency as well as the time of occurrence. On non-business days and after hours, WWD maintains 24-hour response capability with the assignment of trained on-call workers who can be summoned by calls from the WWD answering service or the local Police and Fire Departments.

The WWD has assembled an inventory of equipment and spare parts, and maintains key vehicles in a "ready to respond" condition. The WWD also has arrangements with West Valley Construction for emergency backhoe and underground work, in the event there is more damage than WWD staff can manage. West Valley crews would assemble at the WWD Office and be taken to the emergency work site by WWD personnel who would also be responsible for operating the valves to isolate the break and oversee the emergency repair work.

Response

The goal of WWD's post disaster response actions is to maintain the water transmission and storage system intact and operational to the greatest extent possible. Emergency response protocols specify the leadership role of the on-call worker if the emergency is in off-hours. The response plan is very specific with regard to operating protocols for the supply pumps and the monitoring of tank levels to ascertain the presence of significant leaks or pipeline breaks. The San Andreas Fault runs through WWD, and WWD must be prepared for the possibility of pipeline breaks due to fault rupture.

Procedures for maintaining communication with the on-site personnel and other emergency service workers such as fire and police operations are established, as are the procedures for activating interconnections with either of two adjoining water distribution systems (i.e., North Coast County Water District and the City of Daly City).

The EOP also calls for staff at the emergency operations center to assemble information logs on the service activities, equipment and material used, estimates of damage, records of mutual aid or assistance requested, financial expenditures, etc. If necessary, the Board of Directors would be contacted for authorization of emergency expenditures.

The repair or shut down work would be coordinated from the WWD Office and field crews would report progress to the emergency operations team. Regular progress reports would then be filed with the appropriate Police and/or Fire Department personnel.

Interties and Back-Up Supplies

As noted in Section 3.2 of the UWMP, WWD has interties with the adjoining water systems operated by the NCCWD and the City of Daly City, and WWD shares a water storage tank with the NCCWD. Since these

agencies are largely supplied by the SFPUC, these sources may not be available during a drought or regional disaster, but they could be used to augment supplies in the event of a local emergency.

7. SEISMIC RISK ASSESSMENT

CWC § 10632.5

(a) In addition to the requirements of paragraph (3) of subdivision (a) of Section 10632, beginning January 1, 2020, the plan shall include a seismic risk assessment and mitigation plan to assess the vulnerability of each of the various facilities of a water system and mitigate those vulnerabilities.

(b) An urban water supplier shall update the seismic risk assessment and mitigation plan when updating its urban water management plan as required by Section 10621.

(c) An urban water supplier may comply with this section by submitting, pursuant to Section 10644, a copy of the most recent adopted local hazard mitigation plan or multihazard mitigation plan under the federal Disaster Mitigation Act of 2000 (Public Law 106-390) if the local hazard mitigation plan or multihazard mitigation plan addresses seismic risk.

The District conducted a Seismic Vulnerability Assessment in 2012 (Westborough Water District, 2012). The WWD water system is bisected by the active San Andreas fault. The assessment evaluated the water system for a repeat of the 1906 earthquake on the San Andreas fault with magnitude 7.9. For the San Andreas M 7.9 earthquake, the outcomes are severe for WWD water customers. Limited damage to the (future upgraded) SFPUC system will most likely isolate WWD from all SFPUC piped water supplies for one (1) day (and possibly up to seven days). Severe damage to WWD's pipeline network through the San Andreas fault zone is also projected. Water will drain from local storage tanks within about four to eight hours. Once the local storage tanks are drained, the WWD will be out of water until re-supply from SFPUC's SAPL 2 and SAPL 3 pipelines is possible. Once the SFPUC system is at least minimally restored to service, the WWD will be able to supply near average day demand flows to its customers. Without relying on outside crews, it will take up to 16 days to complete pipe repairs in the WWD.

The District has assessed the feasibility of upgrading three of its water storage tanks to meet current seismic standards in the "Westborough Water District Skyline Tanks Condition Assessment" (Westborough Water District, 2018). The report provides preliminary structural assessment of the tanks' as-built conditions, provide rehabilitation recommendations, visual inspection, evaluation of tank paint and coating systems, and ultrasonic thickness measurements.

In the event of a major earthquake, Skyline Tank No. 3 has an automated seismic shutoff valve which will isolate the tank to preserve water for emergency fire fighting and drinking water. Skyline Tanks 1 & 2 may be sacrificed for fire fighting and lost water due to water main breaks.

8. COMMUNICATION PROTOCOLS

CWC § 10632 (a) (5)

Communication protocols and procedures to inform customers, the public, interested parties, and local, regional, and state governments, regarding, at a minimum, all of the following:

(A) Any current or predicted shortages as determined by the annual water supply and demand assessment described pursuant to Section 10632.1.

(B) Any shortage response actions triggered or anticipated to be triggered by the annual water supply and demand assessment described pursuant to Section 10632.1.

(C) Any other relevant communications.

Even before formal declaration of a water shortage, a public information program will be activated to provide customers with as much advance notice as possible. Following declaration of a shortage, WWD customers would need to be provided notice of water shortage rules and regulations via a variety of media and communications methods.

Coordination between WWD and with other public agencies can begin prior to formal declaration of a water shortage and can be accomplished through regular meetings, e-mail group updates, and presentations. The WWD will coordinate with California Water Service Company which serves portions of the City not included in WWD's service area, to ensure that City residents are aware of which water service area they reside in and the particular water shortage restrictions that apply. In a regional water shortage scenario, WWD would use the public outreach resources and materials provided by BAWSCA and/or the SFPUC. In addition to these materials, WWD may develop its own materials to communicate with customers, such as a dedicated customer service hotline, and expand its normal public outreach to support its water conservation efforts (see Section 9.2.4 of the UWMP).

As discussed in Section 9.2.6 of the UWMP, WWD currently has two staff members that jointly share the responsibilities for water conservation. Staff time dedicated to water conservation and enforcement action will increase with the severity of a supply shortage. Additional duties may be assigned to current WWD employees or hiring of temporary staff may be considered to meet staffing needs during extreme water shortages.

9. COMPLIANCE AND ENFORCEMENT

- CWC § 10632 (a) (6)** *For an urban retail water supplier, customer compliance, enforcement, appeal, and exemption procedures for triggered shortage response actions as determined pursuant to Section 10632.2.*

Enforcement of WWD's water use restrictions and prohibitions is focused on soliciting cooperation from water customers who are unaware of the restrictions or have failed to comply with the provisions of the WSCP. If discussions with the customer are unsuccessful in obtaining compliance, the WWD is authorized to issue penalties to customers that violate the restrictions and prohibitions per Ordinance No. 69. Actions range from violation notices, a citation, or discontinuance of water service. The WWD may also implement an excess water use charge in coordination with water allocations in higher WSCP stages.

10. LEGAL AUTHORITIES

CWC § 10632 (a) (7)

(A) A description of the legal authorities that empower the urban water supplier to implement and enforce its shortage response actions specified in paragraph (4) that may include, but are not limited to, statutory authorities, ordinances, resolutions, and contract provisions.

(B) A statement that an urban water supplier shall declare a water shortage emergency in accordance with Chapter 3 (commencing with Section 350) of Division 1.

(C) A statement that an urban water supplier shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency, as defined in Section 8558 of the Government Code.

CWC § 10632.3

It is the intent of the Legislature that, upon proclamation by the Governor of a state of emergency under the California Emergency Services Act (Chapter 7 (commencing with Section 8550) of Division 1 of Title 2 of the Government Code) based on drought conditions, the board defer to implementation of locally adopted water shortage contingency plans to the extent practicable.

The District's WSCP is adopted by Resolution 623, a resolution of the Board of Directors adopting a Water Shortage Contingency Plan.

The provisions of each water shortage stage of action are triggered upon the Board of Director's determination that a Governing Authority has required WWD to achieve a voluntary or mandatory reduction in water use because of water shortage conditions.

The stages of action will become effective after the Board of Directors declares a particular stage of action and WWD has published notice of this determination. Once effective, the provisions of a water shortage stage of action will stay in effect until: (1) a different stage of action is declared; or (2) the Board of Directors determines that the water shortfall condition no longer exists and WWD has published notice of this determination.

After the termination of the water shortage conditions, WWD will oversee any remaining termination and WSCP review activities. These activities could include:

- Publicize gratitude for the community's cooperation.
- Restore water utility operations, organization, and services to pre-event levels.
- Document the event and response and compile applicable records for future reference.
- Collect cost accounting information, assess revenue losses and financial impact, and review deferred projects or programs.
- Debrief staff to review effectiveness of actions, to identify the lessons learned, and to enhance response and recovery efforts in the future.
- Update the WSCP, as needed.

WWD shall declare a water shortage emergency in accordance with Water Code Chapter 3 (commencing with Section 350) of Division 1. The District shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency. A list of contacts for other cities and counties within the WWD service area is provided below:

- City of Daly
City Manager
City of Daly City
333 90th Street
Daly City, CA 94105
- City of South San Francisco
City Manager
City of South San Francisco
400 Grand Avenue
South San Francisco, CA 94080
- City of San Bruno
City Manager
City of San Bruno
567 El Camino
San Bruno, CA 94066
- San Mateo County
County Manager
400 County Center, 1st Floor
Redwood City, CA 94063
(650) 363-4123

WWD is a member of BAWSCA and anticipates coordinating with other Member Agencies via BAWSCA during a water shortage or emergency on the SFPUC RWS.

11. FINANCIAL CONSEQUENCES OF THE WSCP

CWC § 10632 (a) (8)

A description of the financial consequences of, and responses for, drought conditions, including, but not limited to, all of the following:

(A) A description of potential revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(B) A description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(C) A description of the cost of compliance with Chapter 3.3 (commencing with Section 365) of Division 1.

Implementation of the WSCP will lead to reduced water sales and revenues to WWD. To minimize the potential financial impacts of implementing this WSCP, WWD maintains a capital reserve fund that accumulates during non-drought years. These reserves can be used to offset revenue lost due to reduced water sales in emergency or water shortage conditions. When water allocation programs are implemented, WWD plans to increase water rates or implement an excess water use charge.

As shown in Table 6-1 and Table 6-2, the District will enforce a Water Allocation Program in each water shortage level, including assigning a water budget for residential customers based on a GPCD indoor allocation and a cutback from normal outdoor water use. The District's Water Allocation Program prohibits excessive water use pursuant to CWC §365 et seq. Therefore, the cost of compliance with CWC §365 et seq. has been considered in implementation of the WSCP discussed herein.

The administration of the WSCP will also have an impact on WWD's general and administrative costs. These costs will be considered whenever the District's budget is next adopted. Revenue from excess use charges as result of implementation of the water allocation program can also be applied towards the administration of the WSCP to help offset the revenue shortfalls.

12. MONITORING AND REPORTING

CWC § 10632 (a) (9) *For an urban retail water supplier, monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance and to meet state reporting requirements.*

WWD monitors water use through analysis of wholesale water purchases and customer meter readings. The WWD reads meters installed on each of its supply turnouts to monitor wholesale water purchases. In addition, each customer account is metered. Some large landscape sites, including parks and schools, have irrigation meters to monitor water use for landscape irrigation separately from indoor uses.

The WWD reads all meters read on a bi-monthly basis. During a supply shortage, WWD will continue to monitor water use on this schedule to determine the effectiveness of the customer response to the implementation of this WSCP. If necessary, WWD may increase the frequency of meter readings.

Pursuant to California Code of Regulations (CCR) Title 23 §991, WWD reports monthly water use and production to the SWRCB⁴. Effective October 1, 2020, during a governor declared drought emergency or when an urban water supplier invokes a water shortage level to respond to a drought greater than 10%, each supplier is required to submit an expanded report that contains the supplier's actions and statistics in achieving planning reductions.

⁴ Water supplier monthly reports can be accessed at https://www.waterboards.ca.gov/water_issues/programs/conservation_portal/conservation_reporting.html

13. WSCP REFINEMENT PROCEDURES

CWC § 10632 (a) (10) *Reevaluation and improvement procedures for systematically monitoring and evaluating the functionality of the water shortage contingency plan in order to ensure shortage risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented as needed.*

The WSCP is implemented as an adaptive management plan. WWD will evaluate the need to revise its WSCP every year after performing its Annual Assessment or commensurate with its UWMP updates. The evaluation will consider the effectiveness of WSCP actions and any anticipated water supply shortages assessed by the Annual Assessment. If the WSCP is revised, the Board of Directors will adopt a new resolution adopting the revised WSCP and, if necessary, declare a water shortage level to implement.

14. PLAN ADOPTION, SUBMITTAL, AND AVAILABILITY

CWC § 10632 (c) *The urban water supplier shall make available the water shortage contingency plan prepared pursuant to this article to its customers and any city or county within which it provides water supplies no later than 30 days after adoption of the water shortage contingency plan.*

As described in Section 10 of the UWMP, WWD informed the public and the appropriate agencies of: (1) its intent to prepare a WSCP, (2) where the WSCP was available for public review, and (3) when the public hearing regarding the WSCP would be held. All notifications were completed in compliance with the stipulations of Section 6066 of the Government Code.

A copy of the adopted WSCP including any amendments will be provided to the Department of Water Resources (DWR), the California State Library, San Mateo County, and SFPUC within 30 days of the adoption. An electronic copy of the adopted WSCP will be submitted to the DWR using the DWR online submittal tool.

A copy of the adopted WSCP will be available for public review in the WWD office during normal business hours and on the District's website within 30 days after filing the plan with DWR.

REFERENCES

BAWSCA, 2020. *Bay Area Water Supply and Conservation Agency Annual Survey FY 2018-19*, March 2020.

Westborough Water District, 2012. *Westborough Water District Seismic Vulnerability Assessment*, Prepared by G&E Engineering Systems Inc, dated 1 May 2012.

Westborough Water District, 2018. *Westborough Water District Skyline Tanks Condition Assessment*, prepared by TJC and Associates, Inc., dated 14 February 2018.

Attachment 1

Westborough Water District Ordinance No. 69

ORDINANCE NO. 69

PROHIBITING WASTEFUL WATER USE WITHIN THE DISTRICT

WESTBOROUGH WATER DISTRICT

THIS ORDINANCE is adopted in light of the following facts and circumstances, which are hereby found and declared by the Board of Directors of the Westborough Water District (“District”) and is intended to supersede District Ordinance 64:

WHEREAS, the District is a County Water District organized pursuant to the County Water District Law (Water Code Section 30001 et seq.), which provides potable water service within its jurisdiction, which is located in the City of South San Francisco, California; and

WHEREAS, California Water Code Section 375 et seq. authorizes the adoption of a water conservation ordinance after notice and a public hearing; and

WHEREAS, California Water Code Section 31026 et seq. authorizes the District to restrict the use of District water during any emergency caused by drought, or other threatened or existing water shortage and to prescribe and define by ordinance, the restrictions and prohibitions on water use; and

WHEREAS, the District obtains all of its water from the City and County of San Francisco, acting by the San Francisco Public Utilities Commission (“SFPUC”) and is entirely dependent on the SFPUC source of supply for its water; and

WHEREAS, on May 9, 2016, California Governor Jerry Brown issued Executive Order B-37-16, which required the State Water Resources Control Board to make permanent certain mandatory restrictions that were imposed by emergency regulations in 2014 and 2015; and

WHEREAS, on May 18, 2016, the State Water Resources Control Board adopted Resolution No. 2016-0029, adopting emergency regulations for statewide urban water conservation, and mandating certain actions by urban waters suppliers; and

WHEREAS, wasteful water use practices constitute a potential threat to, and an unacceptable diminution of, the District’s water supplies and its ability to meet water conservation goals, particularly in times of drought; and

WHEREAS, careful water management that includes active water conservation measures not only in times of drought, but at all times, is essential to ensure a reliable minimum supply of water to meet current and future water supply needs; and

WHEREAS, Best Management Practice (DMM #13 of Urban Water Management Plan) calls for the District to enact and enforce certain prohibitions against wasteful use on a year-round and on-going basis, i.e. during drought and non-drought periods.

WHEREAS, the Board of Directors finds and determines that this Ordinance is not subject to the California Environmental Quality Act (Public Resources Code Section 2100 et seq.) (“CEQA”) pursuant to Section 15307 (the activity assures the maintenance, restoration, enhancement, or protection of a natural resource) and Section 15378(b)(2) (the activity is not a project as it involves general policy and procedure making) of the State CEQA Guidelines, California Code of Regulations, Title 14, Chapter 3; and

WHEREAS, the adoption and enforcement of this Ordinance is necessary to manage the District’s water system, particularly during times of water shortage; and

WHEREAS, the District published notice of, and provided an opportunity for public input at a public hearing prior to adopting the Ordinance.

NOW, THEREFORE, BE IT ORDAINED by the Board of Directors of the Westborough Water District as follows:

Section 1: Prohibition of Wasteful Water Use

A. The following uses of District water listed in this section 1 are hereby determined to be unreasonable and constitute a waste and therefore are prohibited on a permanent, year-round basis:

[Note: Changes shown reflect language from State Water Resources Board Emergency Regulation, which is underlined. Conflicting language from the District's prior ordinance has been lined out. Shaded text is language from prior ordinance that could be included in new ordinance to supplement language from the SWRCB.]

1. The use of water through a commercial meter when the customer has been given a 7-day notice to repair broken or defective plumbing or sprinkler system.
2. The application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
3. The use of a hose that dispenses potable water to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
4. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels,

cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased.

5. The use of water for city street sweepers/washers, except when approved by the District.
6. The use of potable water in a fountain or other decorative water feature, except where the water is part of a recirculating system.
7. The application of potable water to driveways, sidewalks, patios, parking lots, tennis courts, or other hard-surface areas.
8. The irrigation with potable water of ornamental turf on public street medians.
9. The application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
10. The application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
11. The irrigation with potable water of landscapes outside of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

Section 2: Non-Essential Water Uses During Drought or Water Shortage Conditions

A. The following uses of District water listed in this section 2 are hereby determined to be non-essential activities during any drought, water shortage emergency or voluntary water conservation period that has been officially proclaimed by the District and therefore are prohibited, except where necessary to address an immediate health or safety need or to comply with a term or condition of a permit issued by a state or federal agency:

1. Use of potable water to clean, fill or maintain levels in fountains, including recirculating fountains.
2. Use of water for recreation toys and equipment.
3. Use of water through a hose or pressure washer to clean the exterior of any building, home, or driveway, except prior to painting or if required for health or safety purposes.

4. Limiting watering duration to 15 minutes watering 2 days a week maximum. Watering or irrigating of lawn or landscape is also prohibited between the hours of 8:00 a.m. and 7:00 p.m.

Section 3: Violations, Notices and Remedies

- A. Violations of section 1 or 2 will be considered waste and an unreasonable use of water and subject to penalties listed in this section 3.
- B. If the District believes that a customer has been or is using water in violation of this Ordinance, the General Manager will send a written notice to the customer that includes the following: (1) specifying the nature of the waste and the time of occurrence, to the extent known by the District; (2) requesting that the customer cease such use; (3) informing the customer of the process to seek an exception based on undue hardship or substantial risk to the health and safety of the customer; and (4) informing the customer that failure to comply with this Ordinance may result in the termination of water service, fine and imprisonment (“violation notice”). The District will make a reasonable, good faith effort to contact an adult person residing at the premises by telephone or in person to provide the customer with the violation notice.
- C. If the customer does not correct the violation within 72 hours of receiving the violation notice and the customer does not request an exception to the application of this Ordinance, the General Manager will post the violation notice on the property where the violation is occurring. If the customer does not correct the violation within 48 hours of the posting of the violation notice, the District may seek to enforce this Ordinance by restricting or terminating the customer’s water service. The customer shall be responsible for paying the District's costs incurred in enforcing this Ordinance, including the costs of terminating and restoring water service.
- D. The District may also seek to enforce this Ordinance as a criminal misdemeanor by coordinating with the District Attorney.

Section 4: Appeals

- A. Any person appealing a notice of noncompliance shall within fifteen days (15) days of receipt thereof, request for hearing by the Board of Directors. Request for hearing shall be made to the General Manager of the District. The General Manager shall provide the person with the date and time of the next available public hearing. The person is required to submit an explanation for appeal or attend the meeting to discuss this matter.
- B. Decision and Appeal. The final decision of the hearing shall be issued within thirty (30) days of the conclusion of the hearing and shall be delivered by first-class mail.

Section 5: Exceptions

A. Any customer who believes that the application of this Ordinance would create an undue hardship or would cause a substantial risk to the health or safety of the customer may submit a written request for an exception to the requirements of the Ordinance to the General Manager for consideration. A customer may appeal the decision of the General Manager to the Board of Directors. To do so, he or she must submit a written statement of the reason for the appeal, together with evidence in support of it.

Section 6: Severability

If any section, subsection, provision or part of this Ordinance, or its application to any person or circumstance, is held to be unconstitutional or otherwise invalid, the remainder of this Ordinance, and the application of such provision to other person or circumstances, shall not be affected thereby and shall remain in full force and effect and, to that end, the provisions of this Ordinance are severable.

Section 7: Effective Date

This Ordinance shall become effective upon adoption.

Section 8: Notice of Exemption

The General Manager hereby is authorized and directed to file a Notice of Exemption with the County Clerk to record the bases for which the actions taken by this Ordinance are exempt from the California Environmental Quality Act.

Section 9: Summary

The District Secretary shall publish a summary of the contents of this Ordinance in a newspaper of general circulation within 15 days of adoption, indicating the names of the directors who voted for and against the ordinance.

Passed and adopted this 8th day of September, 2016, by the following vote of the Board:

AYES:

NOES:

ABSENT:

President of the Board of Directors
Westborough Water District

ATTEST:

Secretary of the Board

Attachment 2

Annual Water Supply and Demand Assessment Procedures

ANNUAL WATER SUPPLY AND DEMAND ASSESSMENT PROCEDURES

Each year the SFPUC evaluates the amount of total water storage expected to occur throughout the RWS and compares it to expected demands. This annual Water Supply and Demand Assessment (WSDA) is described in the subsections below, which are organized by the sequential steps the SFPUC takes to conduct the assessment each year and reference the relevant California Water Code requirements for a WSDA.¹

The SFPUC's annual WSDA is a robust planning system that considers a range of input factors unique to the SFPUC's water supplies and system configuration while also providing the flexibility to consider new factors. Traditional surface water supplies from the SFPUC's up country, East Bay, and Peninsula reservoirs are the backbone of the water supply, but the SFPUC extends and protects those supplies in many additional ways by: (1) partnering with the community to help save water through robust conservation programs; (2) minimizing the need for additional water to serve new developments through an onsite water reuse program; (3) recycling wastewater resources to deliver water for large non-potable uses; (4) utilizing local groundwater supplies to supplement surface water supplies; (5) investigating new, alternative water supply options such as purified water and desalination; and (6) investing in innovations that allow for creative solutions to meet diverse needs. These efforts help the SFPUC conserve water and diversify supplies to reduce likelihood of a water shortage condition.

1.1 DEMAND ASSESSMENT [WATER CODE SECTION 10632(A)(2)(B)(I)]

To calculate unconstrained customer demand for the purpose of an annual WSDA, the SFPUC collects information on both the retail and wholesale system demands. Retail customer demand is estimated based on the best available information to date, and typically includes the previous year's demands as well as consideration of current demand use patterns or other conditions impacting demands, such as weather and growth. Each year, in February, the SFPUC receives from BAWSCA a report of estimated Wholesale Customer demand for the upcoming year. BAWSCA typically estimates unconstrained demands for the Wholesale Customers by using total water purchased by those customers in the prior year along with other relevant information. Relatively small demands from the two additional wholesale customers not part of the WSA are estimated based on the best available information to date, and typically includes the previous year's demands as well as consideration of current demand use patterns or other conditions impacting demands, such as weather and growth.

1.2 SUPPLY ASSESSMENT [WATER CODE SECTIONS 10632(A)(2)(B)(II) AND 10632(A)(2)(B)(V)]

The RWS collects water from the Tuolumne River watershed in the Sierra Nevada and from local reservoirs in the Alameda and Peninsula watersheds. The RWS draws an average of 85 percent of its supply from the Tuolumne River watershed. This water feeds into an aqueduct system delivering water 167 miles by gravity to Bay Area reservoirs and customers. The remaining RWS supply is drawn from local surface waters in the Alameda and Peninsula watersheds. The split between these resources varies from year to year depending on the water year hydrology and operational circumstances.

To project and evaluate water supply conditions, the SFPUC uses measurements of precipitation and snowpack in the watersheds above Hetch Hetchy, Cherry, and Eleanor Reservoirs. Snowpack conditions are evaluated regularly by the Cooperative Snow Survey (conducted by the SFPUC in partnership with state and federal agencies) beginning in late January of each year. The SFPUC also estimates snowpack conditions using information from airborne snow observatory (ASO) and other sources. The SFPUC maintains a hydrologic model

¹ California Water Code section 10632(a)(1) requires "the analysis of water supply reliability conducted pursuant to Section 10635." Additional information about the SFPUC's water supply reliability analysis can be found in Chapter 7 of the SFPUC's 2020 UWMP.

8. SFPUC DRAFT Water Supply and Demand Assessment Procedures

of the watersheds that uses this information to project expected runoff for the coming year. This process also includes a statistical analysis of additional expected precipitation. In addition to projected runoff, the determination of projected available water supply also takes into account stored water throughout the RWS, water acquired by the SFPUC from non-SFPUC sources, inactive storage, reservoir losses, and allowances for carryover storage.

Additionally, the SFPUC accounts for groundwater provided by the San Francisco Groundwater Supply Project for the in-City retail system and recycled water provided for irrigation at Harding Park, Fleming and Sharp Park Golf Courses.

The RWS relies on precipitation and snowmelt captured and stored in its reservoirs. During droughts, water supply deliveries can exceed inflows, such that water stored in previous years is relied upon to meet demands. Because of the importance of carry-over storage, the SFPUC constantly monitors and evaluates water supply conditions in the RWS. Look-ahead forecasts are updated as a year's hydrology and operations change. Generally, in early winter of any year, SFPUC staff can begin providing a forecast of water supply conditions for the upcoming year based on known and anticipated winter and spring precipitation and snowpack. The predictive power of this forecast improves greatly through the spring. The annual precipitation, snowmelt, and carry-over storage together constitute the SFPUC's reservoir storage condition. Using data for each of these factors, the SFPUC can determine whether the reservoir system will be capable of serving full deliveries to its customers. Section 1.3 describes the system modeling SFPUC conducts

Table 0-1 shows the availability of RWS supplies for retail customers and Wholesale Customers in normal years. Table 0-2 shows the current and projected RWS supply needs to meet retail and wholesale demands based on information and projections presented in the SFPUC's 2020 UWMP.

The SFPUC sells water to 26 of its 28 wholesale customers under the terms of the 25-year contract known as the Water Supply Agreement between the City and County of San Francisco and Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County (WSA) and associated individual water sales contracts with each Wholesale Customer. The WSA carries forward the SFPUC's "Supply Assurance" of 184 million gallons per day (mgd) to the Wholesale Customers. The SFPUC has agreed to deliver water to the Wholesale Customers up to the amount of the Supply Assurance, and this agreement is perpetual and survives the expiration of the WSA. The Supply Assurance is, however, subject to reduction due to water shortage, drought, scheduled RWS maintenance activities, and emergencies. The WSA also describes the temporary limitation on water sales established by the Phased Water System Improvement Plan (WSIP) in 2008. This "Interim Supply Limitation" (ISL) limits water sales from the RWS to an average annual amount of 265 mgd. The WSA allocations the ISL between the SFPUC's retail customers and Wholesale Customers as follows:

- Wholesale supply allocation: 184 mgd
- Retail supply allocation: 81 mgd²

Table 0-1. Regional Water System Supply Availability in Normal Years (mgd)

RWS Supply Allocation	Actual	Projected				
	2020	2025	2030	2035	2040	2045
Retail Customers ^{a, b}	81	81	81	81	81	81
Wholesale Customers ^{c, d}	184	184	184	184	184	184

² Groveland CSD is considered a retail customer of the SFPUC. Thus, RWS supplies to Groveland CSD are accounted for in the retail supply allocation of 81 mgd.

8. SFPUC DRAFT Water Supply and Demand Assessment Procedures

Total RWS Supplies	265	265	265	265	265	265
a	Groundwater and recycled water are assumed to be used before RWS supplies to meet retail demand. However, if these alternative supplies are not available, up to 81 mgd of RWS supply could be used in normal years.					
b	Groveland CSD is reported as a wholesale customer for the purposes of this 2020 UWMP, but it is considered a retail customer of the SFPUC solely for purposes of allocating RWS supplies between retail and Wholesale Customers. Its demands would be met by the retail supply allocation of 81 mgd.					
c	Projected Wholesale Customer deliveries are limited to 184 mgd, including the demands of the Cities of San Jose and Santa Clara, which are supplied on a temporary and interruptible basis, with their total supply not exceeding 9 mgd assuming supply is available (decision to be made by end of 2028).					
d	Cordilleras MWC is not a party to the WSA, and it is not included in the wholesale supply allocation of 184 mgd. The demands of Cordilleras MWC are minor (projected to be less than 0.01 mgd) and are anticipated to be met with RWS supplies through 2045.					

Table 0-2. Regional Water System Supply Utilized in Normal Years (mgd)

RWS Supply Allocation	Actual	Projected				
	2020	2025	2030	2035	2040	2045
Retail Customers ^{a, b}	66.5	67.2	67.5	68.6	70.5	73.7
Wholesale Customers ^{c, d}	132.1	146.0	147.9	151.9	156.3	162.8
Total RWS Supplies	198.6	213.2	215.4	220.5	226.8	236.5
a	Groundwater and recycled water are assumed to be used before RWS supplies to meet retail demand. However, if these alternative supplies are not available, up to 81 mgd of RWS supply could be used in normal years.					
b	Groveland CSD is reported as a wholesale customer for the purposes of this 2020 UWMP, but it is considered a retail customer of the SFPUC solely for purposes of allocating RWS supplies between retail and Wholesale Customers. Its demands would be met by the retail supply allocation of 81 mgd.					
c	Projected Wholesale Customer deliveries are limited to 184 mgd, including the demands of the Cities of San Jose and Santa Clara, which are supplied on a temporary and interruptible basis, with their total supply not exceeding 9 mgd assuming supply is available (decision to be made by end of 2028).					
d	Cordilleras MWC is not a party to the WSA, and it is not included in the wholesale supply allocation of 184 mgd. The demands of Cordilleras MWC are minor (projected to be less than 0.01 mgd) and are anticipated to be met with RWS supplies through 2045.					

1.3 INFRASTRUCTURE CONSIDERATIONS [WATER CODE SECTION 10632(A)(2)(B)(III)]

On an ongoing basis, the SFPUC's Hetch Hetchy Water and Power, Water Supply and Treatment Division, and Hydrology and Water Systems group conduct analyses of the RWS that incorporate planned facility outages and multiple levels of projected system demands to evaluate and plan for potential water delivery constraints. These groups meet quarterly to share plans and coordinate how facility outages, changes in service area demand, wet or dry weather, and other variables shape the operating plans each year. Facility outages due to maintenance or upgrades are coordinated in an adaptive manner to respond to changes as they occur. For new water supplies or new capital projects related to supply distribution, impacts on the system are evaluated extensively prior to initiation of any changes. Results from these modeling efforts are considered in the annual WSDA.

1.4 SYSTEM MODELING [WATER CODE SECTION 10632(A)(2)(B)(IV)]

To proactively plan for conditions that would result in a shortage of water supplies, the SFPUC models conditions using a hypothetical drought that is more severe than what the RWS has historically experienced. This drought sequence is referred to as the "design drought" and serves as the basis for planning and modeling of future scenarios. The design drought consists of an 8.5-year sequence of dry conditions.

8. SFPUC DRAFT Water Supply and Demand Assessment Procedures

In applying its water supply planning methodology, the SFPUC performs an initial model simulation of the system for the design drought sequence and then reviews the ability of the system to deliver water to the service area through the entire design drought sequence. If the projected water supply runs out before the end of the design drought sequence in the initial model run, system-wide water supply rationing is added and the scenario is re-run. This process continues iteratively until a model simulation of the system is achieved in which the water supply in storage at the end of the design drought sequence is brought to the system “dead pool,” where no additional storage is available for delivery (currently simulated as 96,775 acre-feet). Drawing system storage down to the dead pool without going below it indicates that water supply delivery, including the adjusted amount of rationing, is maintained through the design drought sequence.

Estimated rationing levels and corresponding storage threshold values can then be used to simulate the operation of the system through the historical record of hydrology, or to evaluate system water supply conditions during an ongoing drought. While the design drought sequence does not occur in the historical hydrology, the rationing and storage threshold values that are adjusted to allow a system configuration to maintain water delivery through the design drought sequence can be used to evaluate system performance in the historical record, or as a comparison for real-time system conditions. Through use of this planning method, the SFPUC can simulate a response to declining water supply in storage that is appropriate for the system conditions being evaluated.

The SFPUC plans its water deliveries using indicators for water supply rationing that are developed through analysis with the design drought sequence. As a result, the SFPUC system operations are designed to provide sufficient carry-over water in SFPUC reservoirs to continue delivering water, although at reduced levels, during multiple-year droughts.

1.5 DECISION-MAKING PROCESS [WATER CODE SECTION 10632(A)(2)(A)]

Regardless of the expectation of shortage conditions, as part of the normal course of business, the SFPUC provides a water supply condition update to its executive team every two weeks throughout the year. The SFPUC also provides water supply estimates to its Wholesale Customers on a monthly basis beginning February 1. A Wholesale Customer Annual Meeting is held in the last week of February at which the SFPUC makes a presentation on current water supply conditions and forecasts. The last snow survey of the season typically occurs within the first week of April, followed by a runoff forecast to determine total system storage expected as of July 1. By the middle of April, the SFPUC sends a formal letter to the Wholesale Customers summarizing the water supply availability for the coming year.

If the RWS appears incapable of meeting system-wide demand due to drought, the SFPUC is expected to declare a water shortage by March 31 of that drought year. The General Manager, or designee, is responsible for declaring such a shortage. A presentation would be made to the Commission as part of the General Manager’s report, showing conditions of precipitation to date, snowpack, and storage levels with more information as necessary depending on the particulars of the supply forecast. Depending on the level of shortage, the Commission may adopt a resolution declaring a water shortage emergency under the California Water Code, or lesser actions such as a call for voluntary conservation efforts.

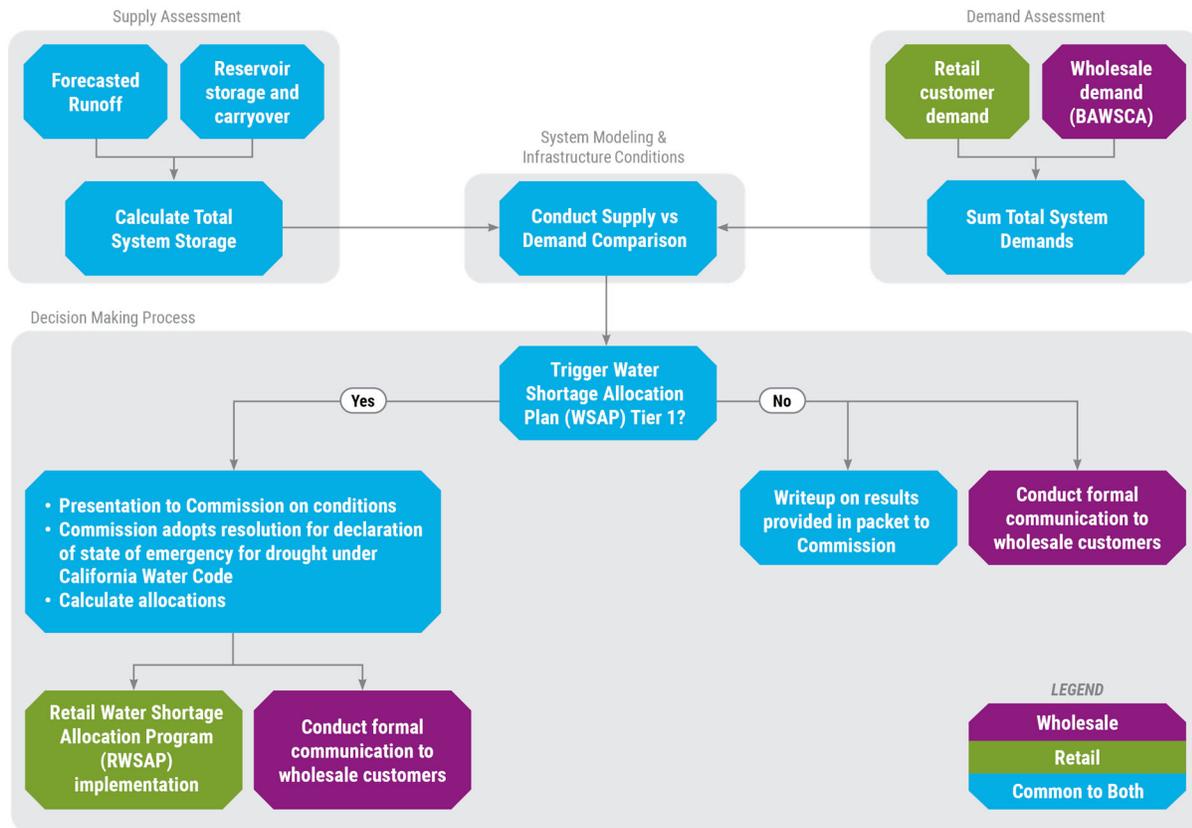
Prior to the initiation of any water delivery reductions to its retail customers, whether it be initial implementation of delivery reductions or implementing a different water shortage level, the SFPUC will outline a drought response plan to address the following: the water supply situation; proposed water use reduction objectives; alternatives to water use reductions; methods to calculate water use allocations and adjustments; compliance methodology and enforcement measures; and budget considerations. Details on the expected allocation program are described further in Section **Error! Reference source not found.** This drought response plan will be presented

8. SFPUC DRAFT Water Supply and Demand Assessment Procedures

at a regularly scheduled SFPUC Commission meeting and advertised in accordance with the requirements of Section 6066 of the California Government Code.

The overall WSDA process is described visually in the flowchart presented in Figure 0-1.

Figure 0-1: Water Supply and Demand Assessment Process



Attachment 3

Drought Response Tool Quantitative Assessment

- Home
- Input Baseline Year Water Use
- Baseline Year Water Use Profile
- Drought Response Actions
- Estimated Water Savings
- Drought Response Tracking

1 - Home Example Water District

Enter Agency Information	
Agency Name	Westborough Water District
Total Population Served	12,452
Conservation Goal (%)	15%
Drought Stage	Stage 2
Number of Residential Accounts	4,008
Number of Commercial, Industrial, and Institutional (CII) Accounts	50
Number of Dedicated Irrigation Accounts	93
Baseline Year(s)	2019
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of CII Indoor Use During Minimum Month (%)	100%
Comments	

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE PROFILE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.



Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile Drought Response Actions Estimated Water Savings Drought Response Tracking

1 - Home Example Water District

6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.
--------------------------------------	---



Drought Response Tool

Home

Input Baseline
Year Water Use

Baseline Year
Water Use
Profile

Drought
Response
Actions

Estimated
Water Savings

Drought
Response
Tracking

1 - Home

Example Water District

For questions about this tool or for additional information, contact:

Anona Dutton, P.G., C.Hg.
adutton@ekiconsult.com
(650) 292-9100



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2 - Input Baseline Year (2019) Water Use Westborough Water District

Input Baseline Year (2019) Production and Water Use

Units:

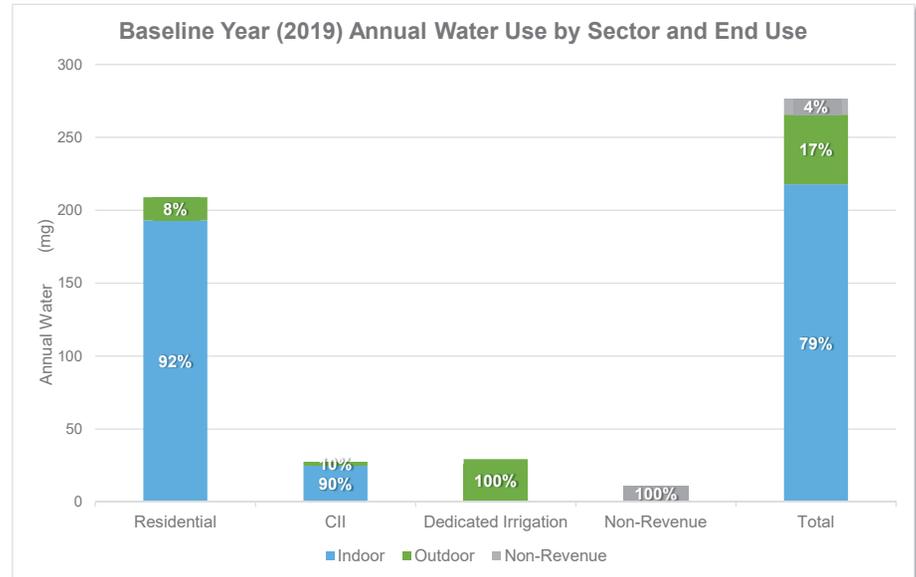
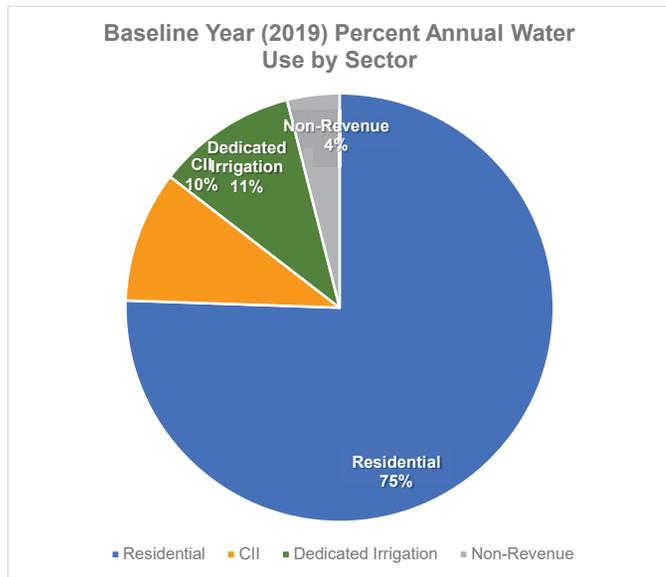


Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

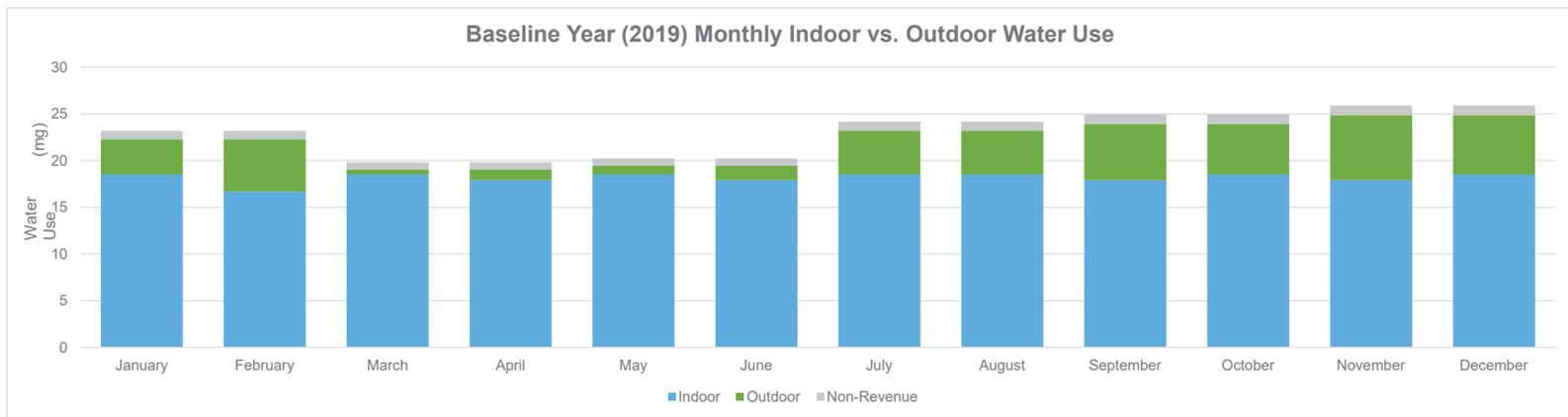
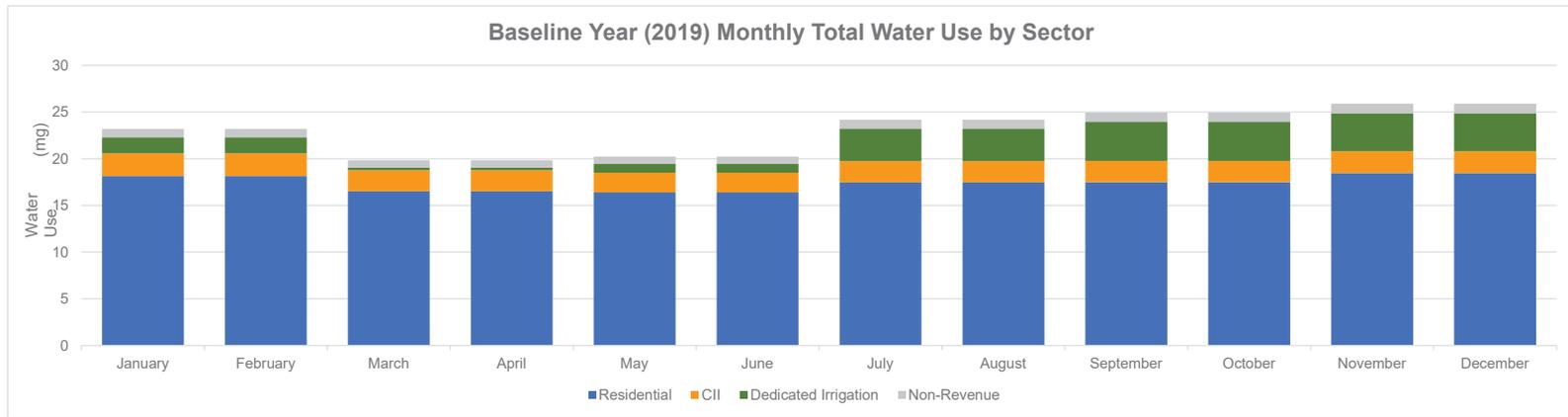
Date	Total Production (mg)	Residential Water Use (mg)	CII Water Use (mg)	Dedicated Irrigation Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
January	23	18	2.4	1.7	0.92	47	NRW is assumed to be 4.0%.
February	23	18	2.4	1.7	0.92	52	
March	20	17	2.3	0.3	0.78	43	
April	20	17	2.3	0.3	0.78	44	
May	20	16	2.1	0.9	0.80	42	
June	20	16	2.1	0.9	0.80	44	
July	24	17	2.3	3.5	0.96	45	
August	24	17	2.3	3.5	0.96	45	
September	25	17	2.3	4.2	0.99	47	
October	25	17	2.3	4.2	0.99	45	
November	26	18	2.3	4.1	1.02	49	
December	26	18	2.3	4.1	1.02	48	

3 - Baseline Year (2019) Water Use Profile Westborough Water District

Baseline Year (2019) Annual Water Use Summary						
Units: <input type="text" value="(mg)"/>						
<i>A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.</i>						
Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	277	209	27	29	11	
Total Indoor	218	193	25	--	--	
Total Outdoor	48	16	3	29	--	
Total Non-Revenue	11	--	--	--	11	
Total Indoor %	79%	92%	90%	0%	--	
Total Outdoor %	17%	8%	10%	100%	--	
Total Non-Revenue %	4%	--	--	--	100%	

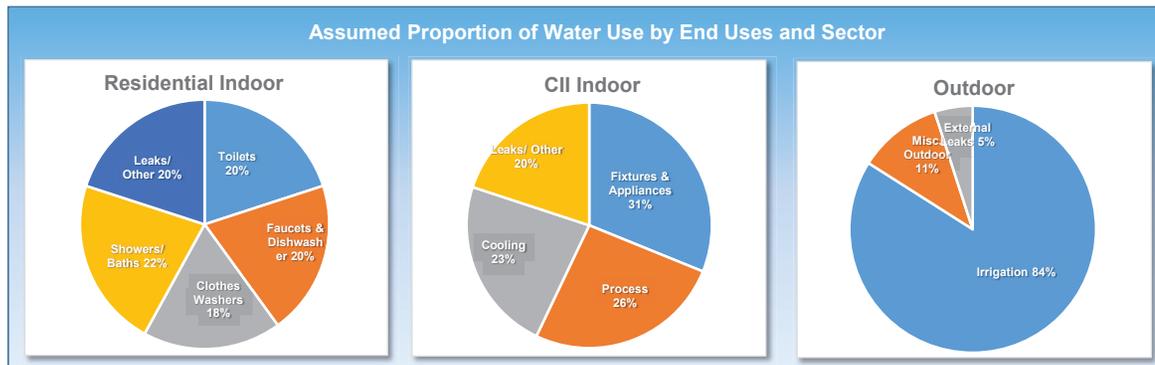


3 - Baseline Year (2019) Water Use Profile
Westborough Water District



4 - Drought Response Actions - Stage 2 Westborough Water District

Maximum Savings Potential		
<i>Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.</i>		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	51%	of Total Baseline Production



4 - Drought Response Actions - Stage 2 Westborough Water District

Drought Response Actions						
<i>Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (-) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.</i>						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Possible Mandatory Prohibitions	All Outdoor	<input checked="" type="checkbox"/>	14%	80%	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	<input type="checkbox"/>			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	<input type="checkbox"/>	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	<input type="checkbox"/>			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	<input type="checkbox"/>			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--



Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 2 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Agency Actions						
Media Campaign, Newspaper Articles, Website	All	<input checked="" type="checkbox"/>	1.0%	50%	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	<input checked="" type="checkbox"/>		50%	--	--
Water Efficiency Workshops, Public Events	All	<input checked="" type="checkbox"/>	1.0%	25%	EBMUD, 2011	--
Water Bill Inserts	All	<input checked="" type="checkbox"/>	1.0%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	<input type="checkbox"/>	100%		--	--
Home or Mobile Water Use Reports	All	<input type="checkbox"/>	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	<input type="checkbox"/>	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	<input type="checkbox"/>	45%	50%	DWR, 2015	Target 50% of leakage.
Implement Drought Rate Structure / Water Budgets	All	<input type="checkbox"/>	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	<input type="checkbox"/>	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	<input type="checkbox"/>			--	--
Moratorium on New Connections	All	<input type="checkbox"/>			--	--
Move to Monthly Metering / Billing	All	<input type="checkbox"/>	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	<input type="checkbox"/>			--	--
Establish Drought Hotline	All	<input type="checkbox"/>			--	--
Reduce Distribution System Pressures	Non Revenue Water	<input type="checkbox"/>	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► Dedicated Irrigation						
Conduct Irrigation Account Surveys	Irrigation	<input type="checkbox"/>	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input checked="" type="checkbox"/>	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	<input type="checkbox"/>	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	<input checked="" type="checkbox"/>	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	<input type="checkbox"/>	50%	50%	--	--
Establish Water Budget - 75% Reduction	Irrigation	<input type="checkbox"/>	75%	50%	--	--

4 - Drought Response Actions - Stage 2 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input checked="" type="checkbox"/>	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	<input type="checkbox"/>	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	<input type="checkbox"/>	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	<input type="checkbox"/>	10%	50%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	<input checked="" type="checkbox"/>	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input checked="" type="checkbox"/>	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	<input type="checkbox"/>		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	<input type="checkbox"/>	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	<input type="checkbox"/>	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	<input checked="" type="checkbox"/>	10%	50%	--	--
Establish Water Budget - 20% Reduction	All CII uses	<input type="checkbox"/>	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	<input type="checkbox"/>	30%	50%	--	--



Drought Response Tool

Home	Input Baseline Year Water Use	Baseline Year Water Use Profile	Drought Response Actions	Estimated Water Savings	Drought Response Tracking
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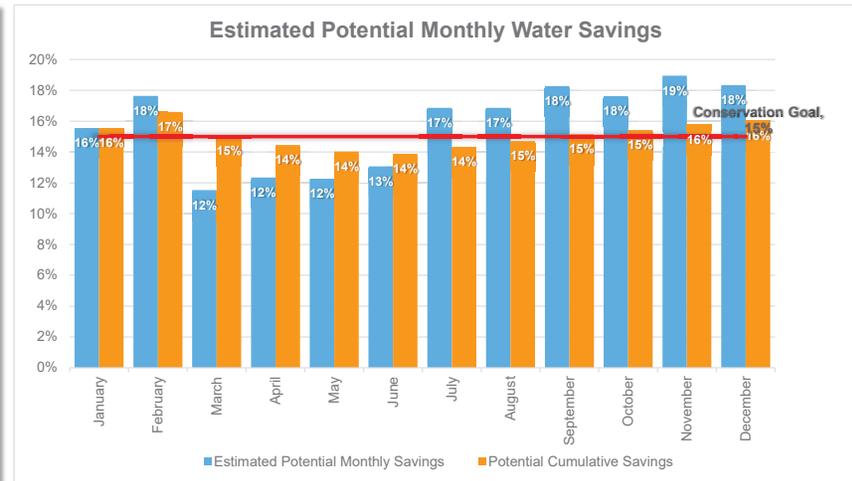
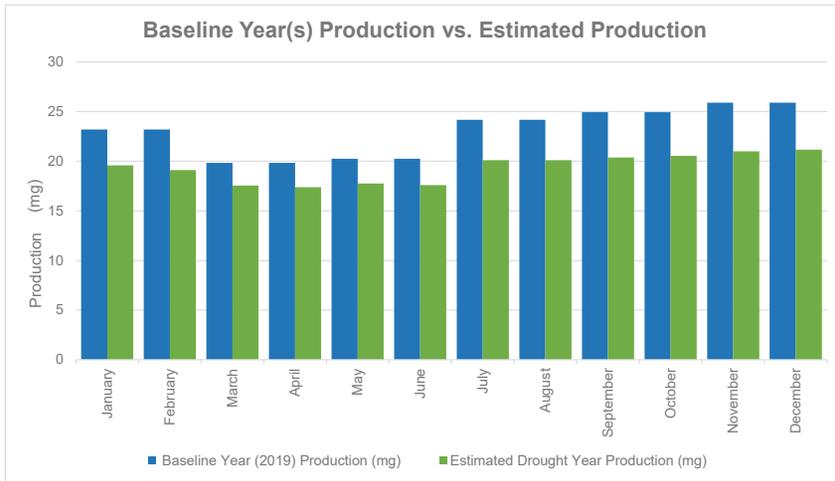
4 - Drought Response Actions - Stage 2

Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Residential Customer Actions to Encourage						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Install a Water-Efficient Showerhead	Showers/Baths	<input type="checkbox"/>			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Fill the Bathtub Halfway	Showers/Baths	<input type="checkbox"/>			--	--
Wash Only Full Loads of Clothes	Clothes Washers	<input type="checkbox"/>			--	--
Install a High-Efficiency Toilet	Toilets	<input type="checkbox"/>			--	--
Take Shorter Showers	Showers/Baths	<input type="checkbox"/>			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Reduce Outdoor Irrigation	Irrigation	<input type="checkbox"/>			--	--
Install Drip-Irrigation	Irrigation	<input type="checkbox"/>			--	--
Use Mulch	Irrigation	<input type="checkbox"/>			--	--
Plant Drought Resistant Trees and Plants	Irrigation	<input type="checkbox"/>			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	<input type="checkbox"/>			--	--
Flush Less Frequently	Toilets	<input type="checkbox"/>			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	<input type="checkbox"/>			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	<input type="checkbox"/>			--	--

5 - Estimated Water Savings - Stage 2 Westborough Water District

Estimated Monthly Water Use and Savings Summary						
Units: <input type="text" value="(mg)"/>						
<i>This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.</i>						
Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	23	20	16%	16%	15%	
February	23	19	18%	17%	15%	
March	20	18	12%	15%	15%	
April	20	17	12%	14%	15%	
May	20	18	12%	14%	15%	
June	20	18	13%	14%	15%	
July	24	20	17%	14%	15%	
August	24	20	17%	15%	15%	
September	25	20	18%	15%	15%	
October	25	21	18%	15%	15%	
November	26	21	19%	16%	15%	
December	26	21	18%	16%	15%	



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[Baseline Year Water Use Profile](#)
[Drought Response Actions](#)
[Estimated Water Savings](#)
[Drought Response Tracking](#)

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Example Water District

Enter Agency Information	
Agency Name	Westborough Water District
Total Population Served	12,452
Conservation Goal (%)	25%
Drought Stage	Stage 3
Number of Residential Accounts	4,008
Number of Commercial, Industrial, and Institutional (CII) Accounts	50
Number of Dedicated Irrigation Accounts	93
Baseline Year(s)	2019
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of CII Indoor Use During Minimum Month (%)	100%
Comments	

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE PROFILE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.



Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile Drought Response Actions Estimated Water Savings Drought Response Tracking

1 - Home Example Water District

6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.
--------------------------------------	---



Drought Response Tool

Home

Input Baseline
Year Water Use

Baseline Year
Water Use
Profile

Drought
Response
Actions

Estimated
Water Savings

Drought
Response
Tracking

1 - Home

Example Water District

For questions about this tool or for additional information, contact:

Anona Dutton, P.G., C.Hg.
adutton@ekiconsult.com
(650) 292-9100



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2 - Input Baseline Year (2019) Water Use Westborough Water District

Input Baseline Year (2019) Production and Water Use

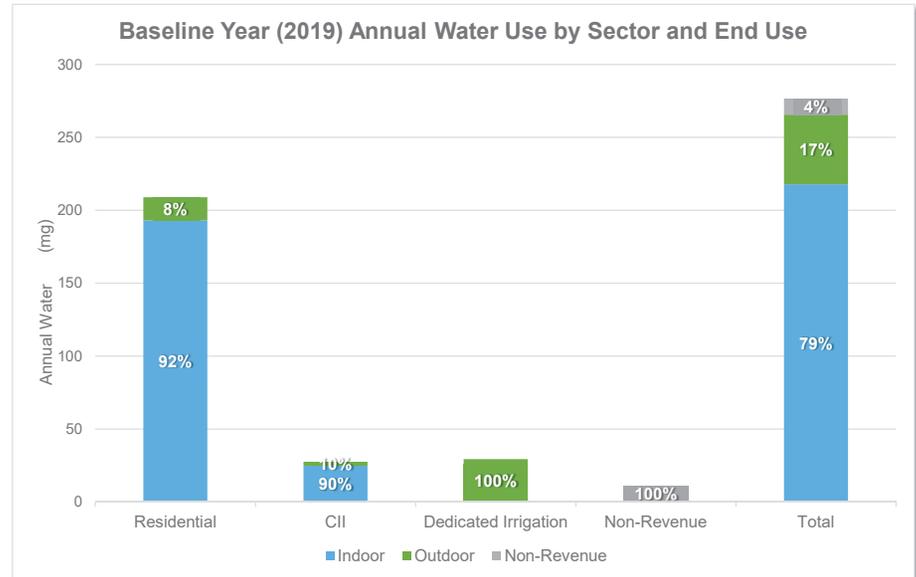
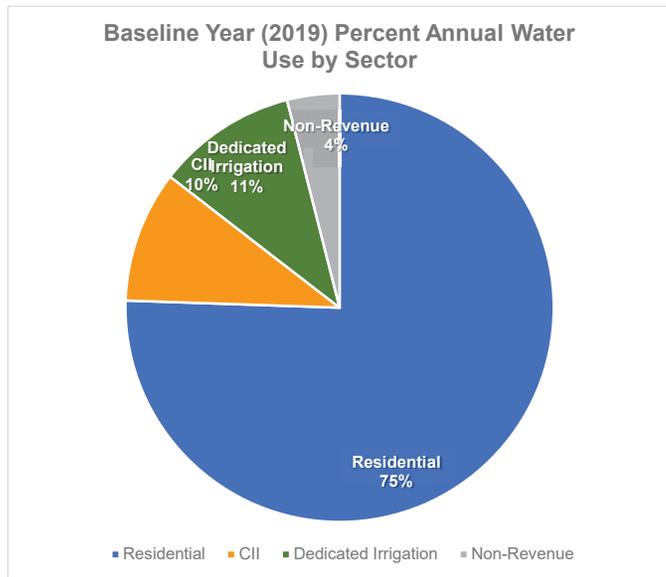
Units:

i Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

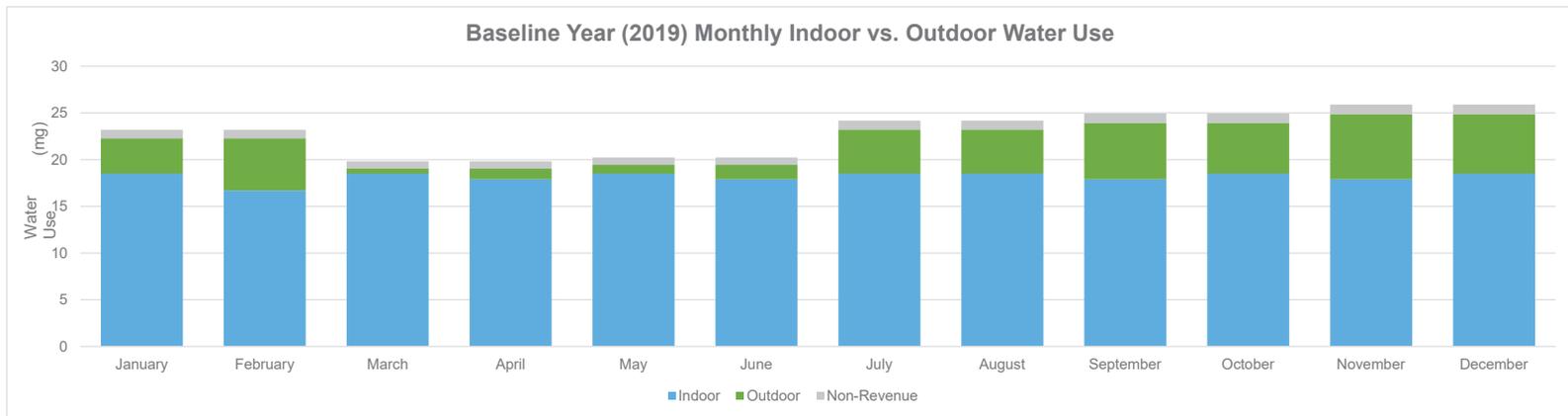
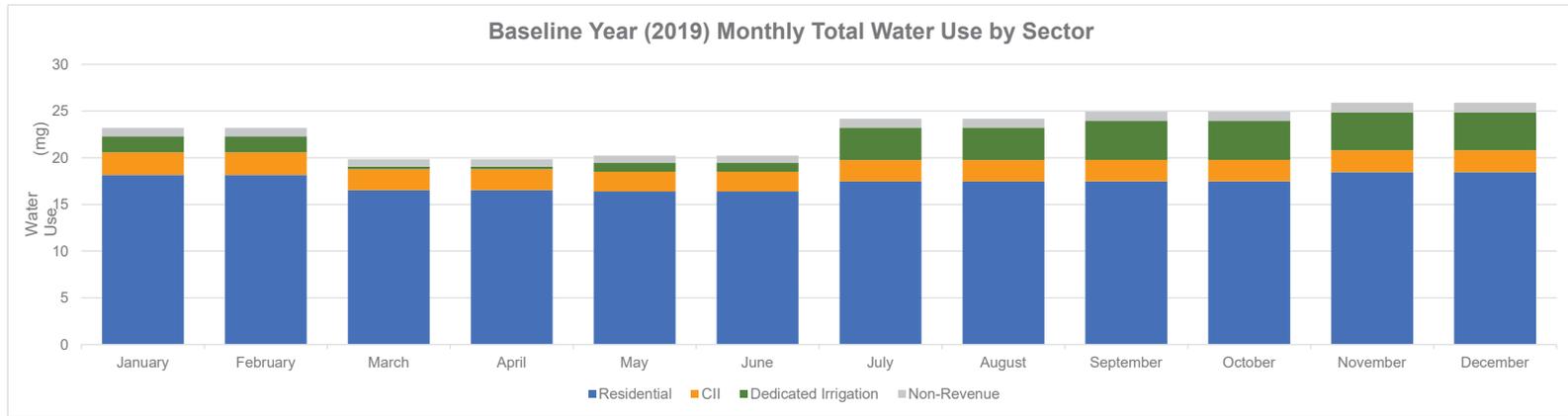
Date	Total Production (mg)	Residential Water Use (mg)	CII Water Use (mg)	Dedicated Irrigation Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
January	23	18	2.4	1.7	0.92	47	NRW is assumed to be 4.0%.
February	23	18	2.4	1.7	0.92	52	
March	20	17	2.3	0.3	0.78	43	
April	20	17	2.3	0.3	0.78	44	
May	20	16	2.1	0.9	0.80	42	
June	20	16	2.1	0.9	0.80	44	
July	24	17	2.3	3.5	0.96	45	
August	24	17	2.3	3.5	0.96	45	
September	25	17	2.3	4.2	0.99	47	
October	25	17	2.3	4.2	0.99	45	
November	26	18	2.3	4.1	1.02	49	
December	26	18	2.3	4.1	1.02	48	

3 - Baseline Year (2019) Water Use Profile Westborough Water District

Baseline Year (2019) Annual Water Use Summary						
Units: <input type="text" value="(mg)"/>						
<i>A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.</i>						
Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	277	209	27	29	11	
Total Indoor	218	193	25	--	--	
Total Outdoor	48	16	3	29	--	
Total Non-Revenue	11	--	--	--	11	
Total Indoor %	79%	92%	90%	0%	--	
Total Outdoor %	17%	8%	10%	100%	--	
Total Non-Revenue %	4%	--	--	--	100%	

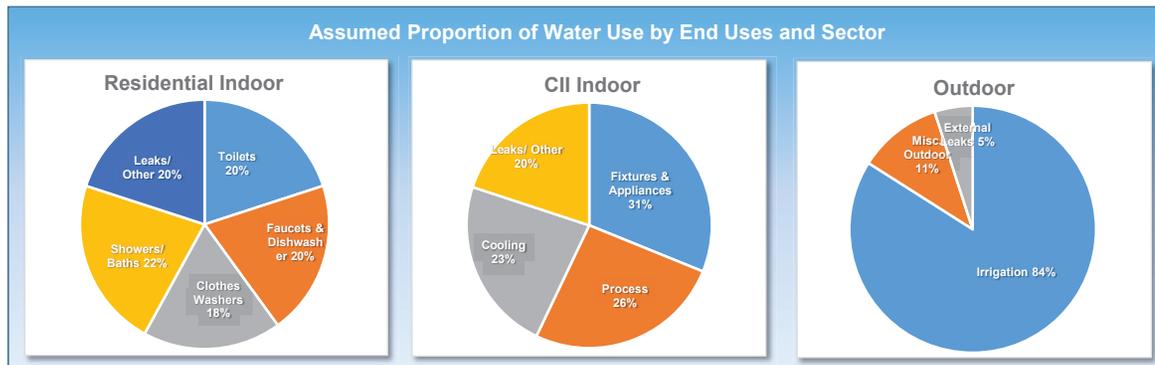


3 - Baseline Year (2019) Water Use Profile
Westborough Water District



4 - Drought Response Actions - Stage 3 Westborough Water District

Maximum Savings Potential		
<i>Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.</i>		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	75%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	75%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	75%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	46%	of Total Baseline Production





Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 3 Westborough Water District

Drought Response Actions						
<p><i>Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (-) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.</i></p>						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Possible Mandatory Prohibitions	All Outdoor	<input type="checkbox"/>	14%	75%	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	<input type="checkbox"/>			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	<input type="checkbox"/>	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	<input type="checkbox"/>			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	<input type="checkbox"/>			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--



Drought Response Tool

Home
Input Baseline Year Water Use
Baseline Year Water Use Profile
Drought Response Actions
Estimated Water Savings
Drought Response Tracking

4 - Drought Response Actions - Stage 3 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Agency Actions						
Media Campaign, Newspaper Articles, Website	All	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	<input type="checkbox"/>		50%	--	--
Water Efficiency Workshops, Public Events	All	<input type="checkbox"/>	0.5%	25%	EBMUD, 2011	--
Water Bill Inserts	All	<input type="checkbox"/>	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	<input type="checkbox"/>	100%		--	--
Home or Mobile Water Use Reports	All	<input type="checkbox"/>	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	<input type="checkbox"/>	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	<input type="checkbox"/>	45%	50%	DWR, 2015	Target 50% of leakage.
Implement Drought Rate Structure / Water Budgets	All	<input type="checkbox"/>	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	<input type="checkbox"/>	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	<input type="checkbox"/>			--	--
Moratorium on New Connections	All	<input type="checkbox"/>			--	--
Move to Monthly Metering / Billing	All	<input type="checkbox"/>	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	<input type="checkbox"/>			--	--
Establish Drought Hotline	All	<input type="checkbox"/>			--	--
Reduce Distribution System Pressures	Non Revenue Water	<input type="checkbox"/>	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► Dedicated Irrigation						
Conduct Irrigation Account Surveys	Irrigation	<input type="checkbox"/>	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	<input type="checkbox"/>	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	<input type="checkbox"/>	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	<input type="checkbox"/>	50%	90%	--	--
Establish Water Budget - 75% Reduction	Irrigation	<input checked="" type="checkbox"/>	50%	90%	--	--



Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 3 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	<input type="checkbox"/>	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	<input type="checkbox"/>	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	<input checked="" type="checkbox"/>	30%	90%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	<input type="checkbox"/>	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	<input type="checkbox"/>		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	<input type="checkbox"/>	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	<input type="checkbox"/>	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	<input checked="" type="checkbox"/>	15%	90%	--	--
Establish Water Budget - 20% Reduction	All CII uses	<input type="checkbox"/>	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	<input type="checkbox"/>	30%	50%	--	--



Drought Response Tool

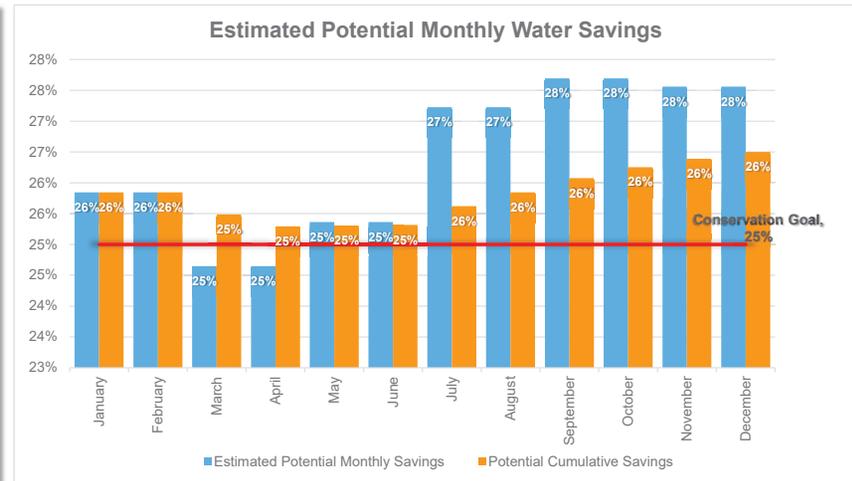
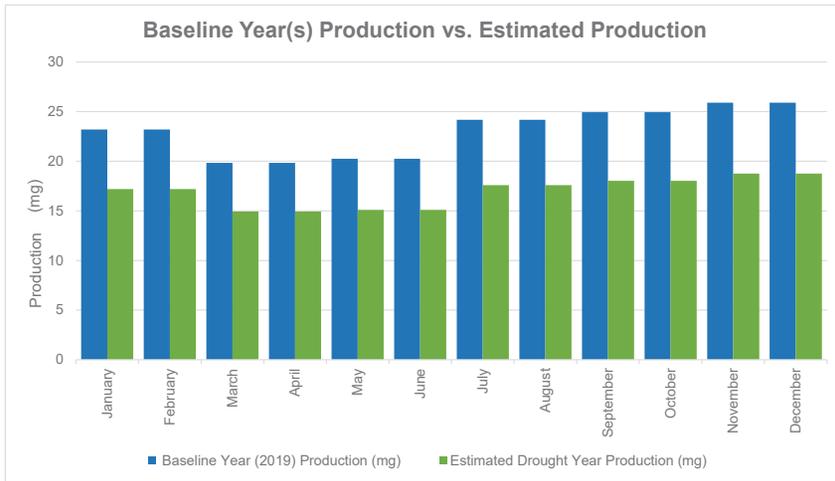
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[Baseline Year Water Use Profile](#)
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[Drought Response Tracking](#)

4 - Drought Response Actions - Stage 3 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Residential Customer Actions to Encourage						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Install a Water-Efficient Showerhead	Showers/Baths	<input type="checkbox"/>			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Fill the Bathtub Halfway	Showers/Baths	<input type="checkbox"/>			--	--
Wash Only Full Loads of Clothes	Clothes Washers	<input type="checkbox"/>			--	--
Install a High-Efficiency Toilet	Toilets	<input type="checkbox"/>			--	--
Take Shorter Showers	Showers/Baths	<input type="checkbox"/>			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Reduce Outdoor Irrigation	Irrigation	<input type="checkbox"/>			--	--
Install Drip-Irrigation	Irrigation	<input type="checkbox"/>			--	--
Use Mulch	Irrigation	<input type="checkbox"/>			--	--
Plant Drought Resistant Trees and Plants	Irrigation	<input type="checkbox"/>			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	<input type="checkbox"/>			--	--
Flush Less Frequently	Toilets	<input type="checkbox"/>			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	<input type="checkbox"/>			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	<input type="checkbox"/>			--	--

5 - Estimated Water Savings - Stage 3 Westborough Water District

Estimated Monthly Water Use and Savings Summary						
Units: <input type="text" value="(mg)"/>						
<i>This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.</i>						
Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	23	17	26%	26%	25%	
February	23	17	26%	26%	25%	
March	20	15	25%	25%	25%	
April	20	15	25%	25%	25%	
May	20	15	25%	25%	25%	
June	20	15	25%	25%	25%	
July	24	18	27%	26%	25%	
August	24	18	27%	26%	25%	
September	25	18	28%	26%	25%	
October	25	18	28%	26%	25%	
November	26	19	28%	26%	25%	
December	26	19	28%	26%	25%	



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1 - Home

Example Water District

Enter Agency Information	
Agency Name	Westborough Water District
Total Population Served	12,452
Conservation Goal (%)	30%
Drought Stage	Stage 4
Number of Residential Accounts	4,008
Number of Commercial, Industrial, and Institutional (CII) Accounts	50
Number of Dedicated Irrigation Accounts	93
Baseline Year(s)	2019
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of CII Indoor Use During Minimum Month (%)	100%
Comments	

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE PROFILE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.



1 - Home Example Water District

6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.
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Drought Response Tool

Home

Input Baseline
Year Water Use

Baseline Year
Water Use
Profile

Drought
Response
Actions

Estimated
Water Savings

Drought
Response
Tracking

1 - Home

Example Water District

For questions about this tool or for additional information, contact:

Anona Dutton, P.G., C.Hg.
adutton@ekiconsult.com
(650) 292-9100



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2 - Input Baseline Year (2019) Water Use Westborough Water District

Input Baseline Year (2019) Production and Water Use

Units:

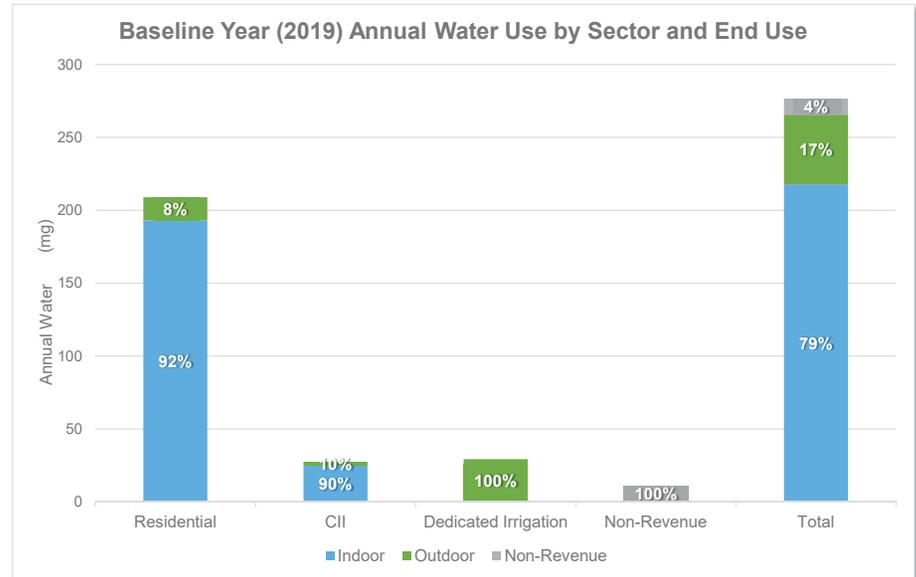
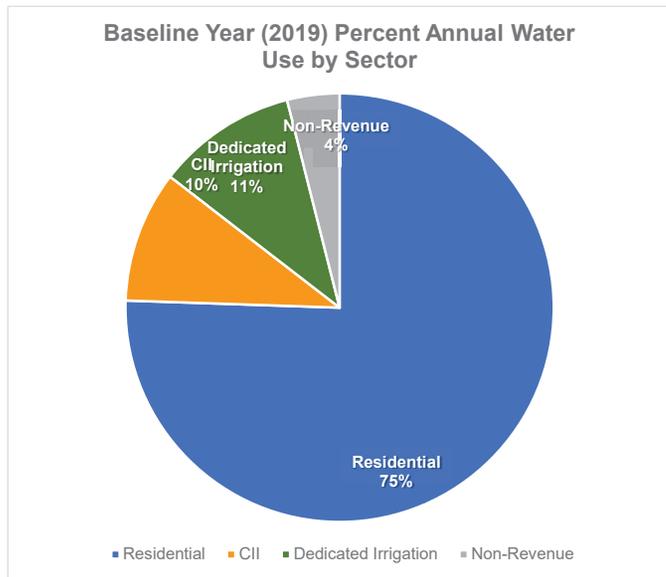


Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

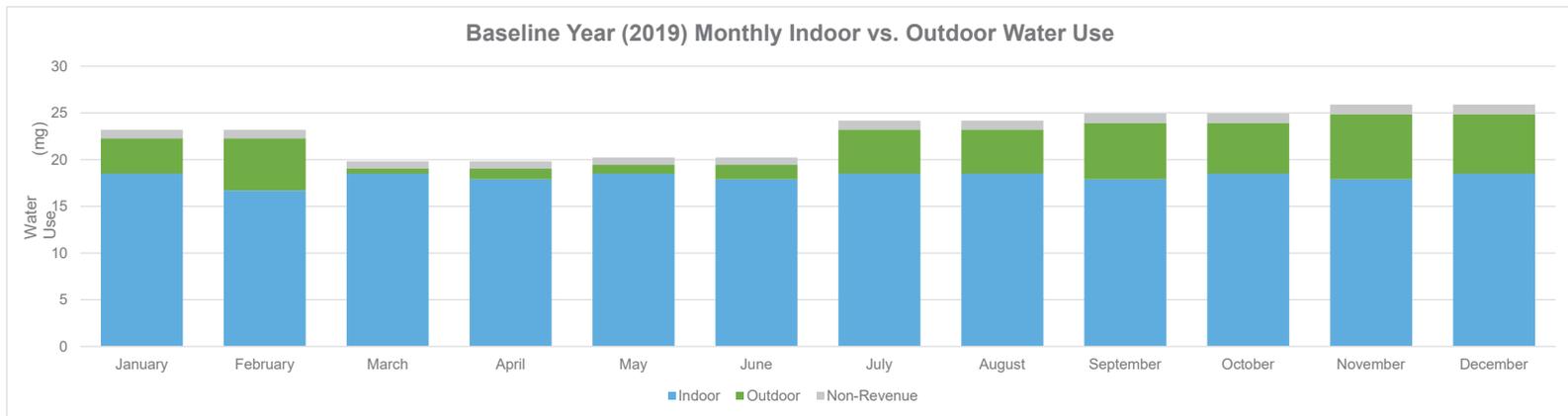
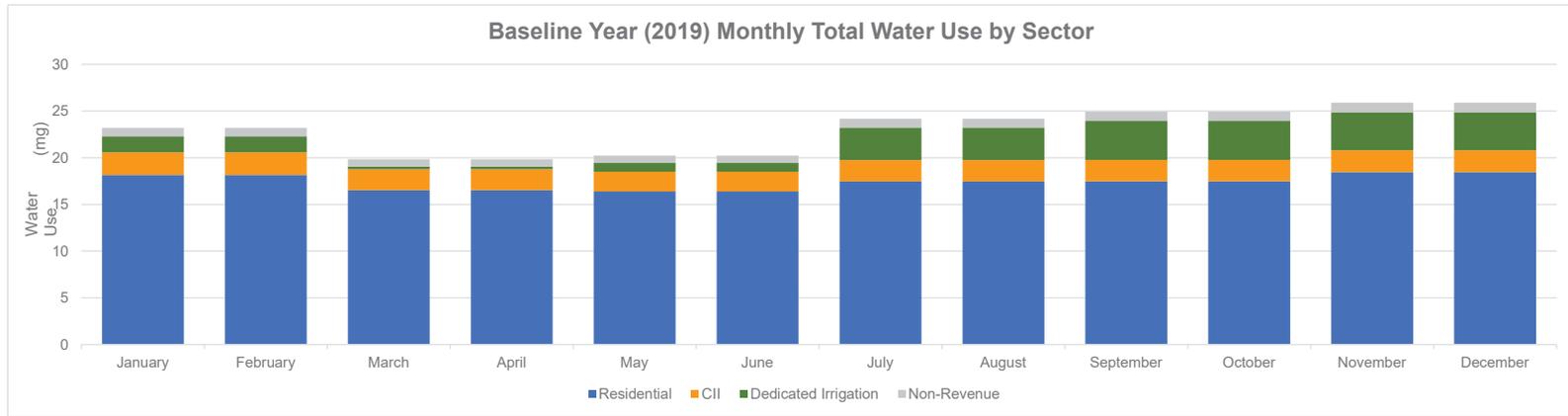
Date	Total Production (mg)	Residential Water Use (mg)	CII Water Use (mg)	Dedicated Irrigation Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
January	23	18	2.4	1.7	0.92	47	NRW is assumed to be 4.0%.
February	23	18	2.4	1.7	0.92	52	
March	20	17	2.3	0.3	0.78	43	
April	20	17	2.3	0.3	0.78	44	
May	20	16	2.1	0.9	0.80	42	
June	20	16	2.1	0.9	0.80	44	
July	24	17	2.3	3.5	0.96	45	
August	24	17	2.3	3.5	0.96	45	
September	25	17	2.3	4.2	0.99	47	
October	25	17	2.3	4.2	0.99	45	
November	26	18	2.3	4.1	1.02	49	
December	26	18	2.3	4.1	1.02	48	

3 - Baseline Year (2019) Water Use Profile Westborough Water District

Baseline Year (2019) Annual Water Use Summary						
Units: <input type="text" value="(mg)"/>						
<i>A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.</i>						
Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	277	209	27	29	11	
Total Indoor	218	193	25	--	--	
Total Outdoor	48	16	3	29	--	
Total Non-Revenue	11	--	--	--	11	
Total Indoor %	79%	92%	90%	0%	--	
Total Outdoor %	17%	8%	10%	100%	--	
Total Non-Revenue %	4%	--	--	--	100%	

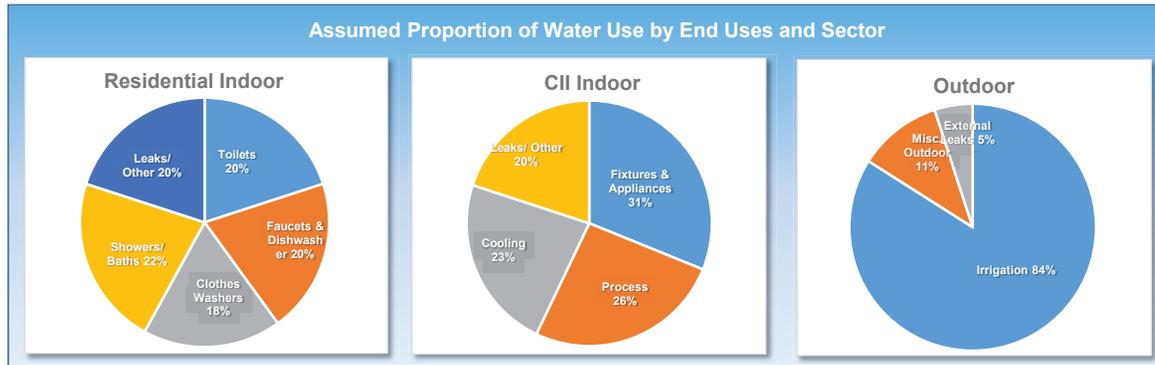


3 - Baseline Year (2019) Water Use Profile
Westborough Water District



4 - Drought Response Actions - Stage 4 Westborough Water District

Maximum Savings Potential		
<i>Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.</i>		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	50%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	52%	of Total Baseline Production





Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 4 Westborough Water District

Drought Response Actions						
<p><i>Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (-) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.</i></p>						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Possible Mandatory Prohibitions	All Outdoor	<input type="checkbox"/>	14%	75%	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	<input type="checkbox"/>			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	<input type="checkbox"/>	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	<input type="checkbox"/>			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	<input type="checkbox"/>			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--



Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 4 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Agency Actions						
Media Campaign, Newspaper Articles, Website	All	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	<input type="checkbox"/>		50%	--	--
Water Efficiency Workshops, Public Events	All	<input type="checkbox"/>	0.5%	25%	EBMUD, 2011	--
Water Bill Inserts	All	<input type="checkbox"/>	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	<input type="checkbox"/>	100%		--	--
Home or Mobile Water Use Reports	All	<input type="checkbox"/>	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	<input type="checkbox"/>	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	<input type="checkbox"/>	45%	50%	DWR, 2015	Target 50% of leakage.
Implement Drought Rate Structure / Water Budgets	All	<input type="checkbox"/>	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	<input type="checkbox"/>	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	<input type="checkbox"/>			--	--
Moratorium on New Connections	All	<input type="checkbox"/>			--	--
Move to Monthly Metering / Billing	All	<input type="checkbox"/>	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	<input type="checkbox"/>			--	--
Establish Drought Hotline	All	<input type="checkbox"/>			--	--
Reduce Distribution System Pressures	Non Revenue Water	<input type="checkbox"/>	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► Dedicated Irrigation						
Conduct Irrigation Account Surveys	Irrigation	<input type="checkbox"/>	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	<input type="checkbox"/>	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	<input type="checkbox"/>	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	<input type="checkbox"/>	50%	90%	--	--
Establish Water Budget - 75% Reduction	Irrigation	<input checked="" type="checkbox"/>	75%	90%	--	--



Drought Response Tool

Home
Input Baseline Year Water Use
Baseline Year Water Use Profile
Drought Response Actions
Estimated Water Savings
Drought Response Tracking

4 - Drought Response Actions - Stage 4 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	<input type="checkbox"/>	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	<input type="checkbox"/>	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	<input checked="" type="checkbox"/>	40%	90%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	<input type="checkbox"/>	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	<input type="checkbox"/>		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	<input type="checkbox"/>	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	<input type="checkbox"/>	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	<input checked="" type="checkbox"/>	40%	90%	--	--
Establish Water Budget - 20% Reduction	All CII uses	<input type="checkbox"/>	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	<input type="checkbox"/>	30%	50%	--	--



Drought Response Tool

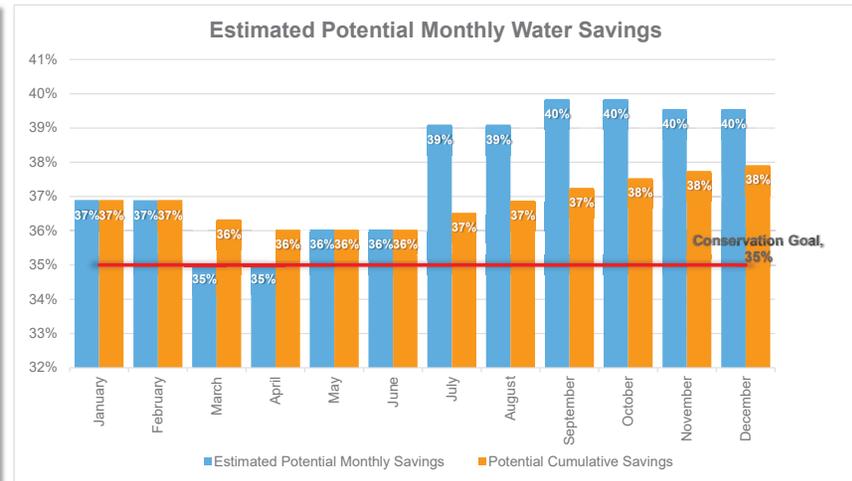
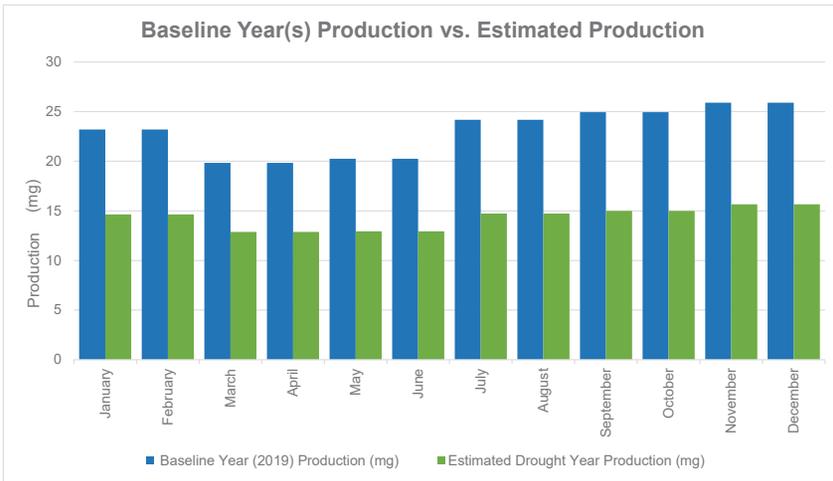
Home	Input Baseline Year Water Use	Baseline Year Water Use Profile	Drought Response Actions	Estimated Water Savings	Drought Response Tracking
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4 - Drought Response Actions - Stage 4 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Residential Customer Actions to Encourage						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Install a Water-Efficient Showerhead	Showers/Baths	<input type="checkbox"/>			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Fill the Bathtub Halfway	Showers/Baths	<input type="checkbox"/>			--	--
Wash Only Full Loads of Clothes	Clothes Washers	<input type="checkbox"/>			--	--
Install a High-Efficiency Toilet	Toilets	<input type="checkbox"/>			--	--
Take Shorter Showers	Showers/Baths	<input type="checkbox"/>			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Reduce Outdoor Irrigation	Irrigation	<input type="checkbox"/>			--	--
Install Drip-Irrigation	Irrigation	<input type="checkbox"/>			--	--
Use Mulch	Irrigation	<input type="checkbox"/>			--	--
Plant Drought Resistant Trees and Plants	Irrigation	<input type="checkbox"/>			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	<input type="checkbox"/>			--	--
Flush Less Frequently	Toilets	<input type="checkbox"/>			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	<input type="checkbox"/>			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	<input type="checkbox"/>			--	--

5 - Estimated Water Savings - Stage 4 Westborough Water District

Estimated Monthly Water Use and Savings Summary						
Units: <input type="text" value="(mg)"/>						
<i>This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.</i>						
Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	23	15	37%	37%	35%	
February	23	15	37%	37%	35%	
March	20	13	35%	36%	35%	
April	20	13	35%	36%	35%	
May	20	13	36%	36%	35%	
June	20	13	36%	36%	35%	
July	24	15	39%	37%	35%	
August	24	15	39%	37%	35%	
September	25	15	40%	37%	35%	
October	25	15	40%	38%	35%	
November	26	16	40%	38%	35%	
December	26	16	40%	38%	35%	



1 - Home

Example Water District

Enter Agency Information	
Agency Name	Westborough Water District
Total Population Served	12,452
Conservation Goal (%)	30%
Drought Stage	Stage 5
Number of Residential Accounts	4,008
Number of Commercial, Industrial, and Institutional (CII) Accounts	50
Number of Dedicated Irrigation Accounts	93
Baseline Year(s)	2019
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of CII Indoor Use During Minimum Month (%)	100%
Comments	

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE PROFILE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.



1 - Home Example Water District

6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.
--	---



Drought Response Tool

Home

Input Baseline
Year Water Use

Baseline Year
Water Use
Profile

Drought
Response
Actions

Estimated
Water Savings

Drought
Response
Tracking

1 - Home Example Water District

For questions about this tool or for additional information, contact:

Anona Dutton, P.G., C.Hg.
adutton@ekiconsult.com
(650) 292-9100



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2 - Input Baseline Year (2019) Water Use Westborough Water District

Input Baseline Year (2019) Production and Water Use

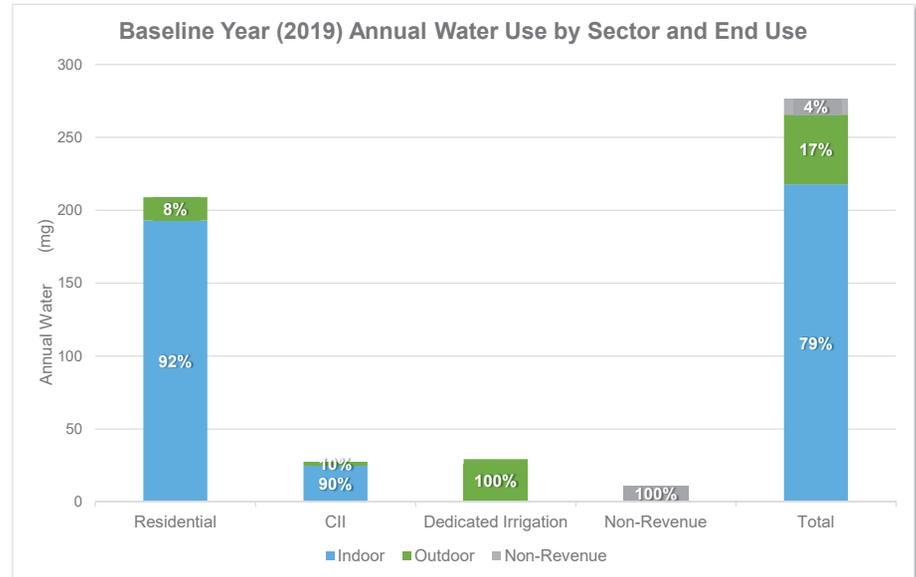
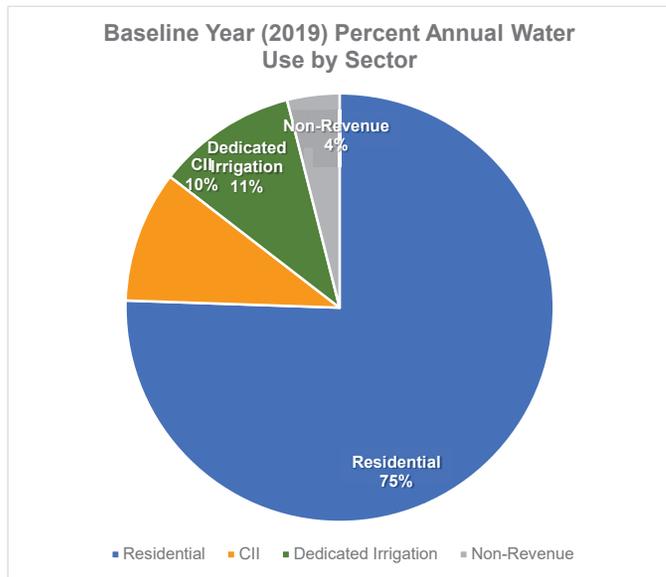
Units:

i Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

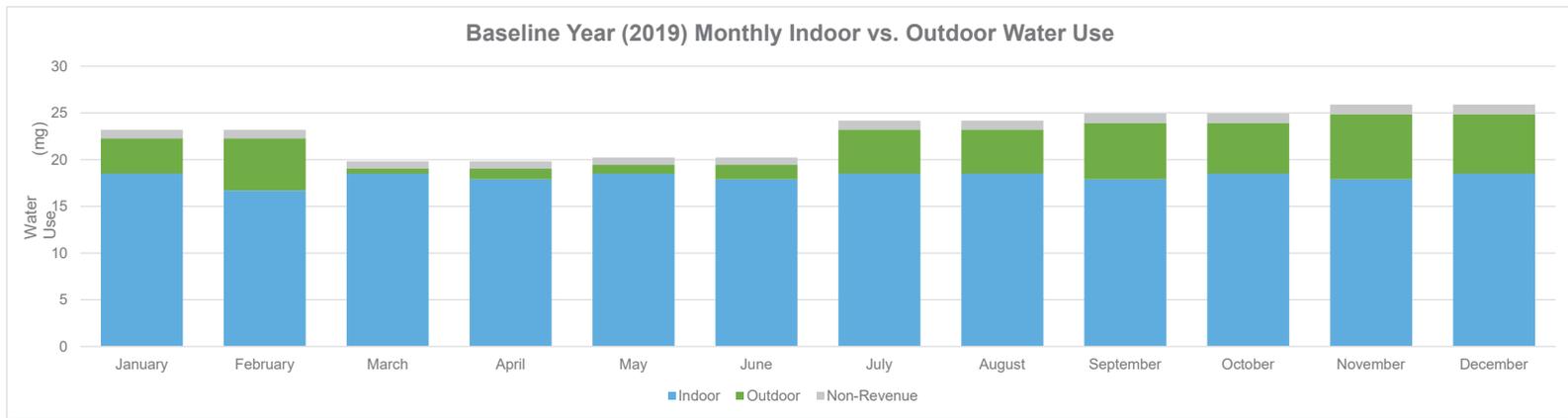
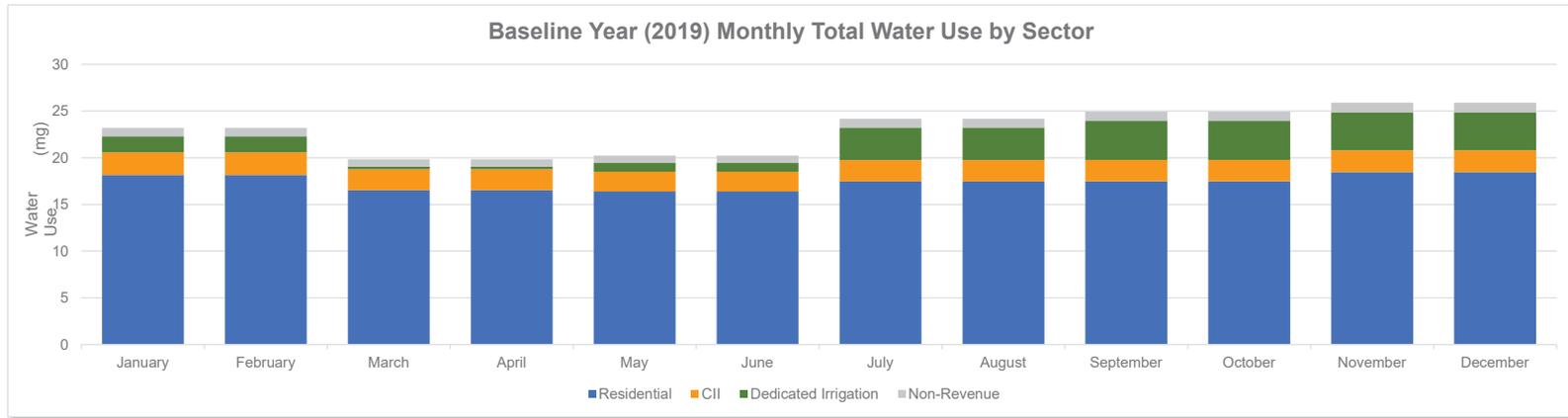
Date	Total Production (mg)	Residential Water Use (mg)	CII Water Use (mg)	Dedicated Irrigation Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
January	23	18	2.4	1.7	0.92	47	NRW is assumed to be 4.0%.
February	23	18	2.4	1.7	0.92	52	
March	20	17	2.3	0.3	0.78	43	
April	20	17	2.3	0.3	0.78	44	
May	20	16	2.1	0.9	0.80	42	
June	20	16	2.1	0.9	0.80	44	
July	24	17	2.3	3.5	0.96	45	
August	24	17	2.3	3.5	0.96	45	
September	25	17	2.3	4.2	0.99	47	
October	25	17	2.3	4.2	0.99	45	
November	26	18	2.3	4.1	1.02	49	
December	26	18	2.3	4.1	1.02	48	

3 - Baseline Year (2019) Water Use Profile Westborough Water District

Baseline Year (2019) Annual Water Use Summary						
Units: <input type="text" value="(mg)"/>						
<i>A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.</i>						
Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	277	209	27	29	11	
Total Indoor	218	193	25	--	--	
Total Outdoor	48	16	3	29	--	
Total Non-Revenue	11	--	--	--	11	
Total Indoor %	79%	92%	90%	0%	--	
Total Outdoor %	17%	8%	10%	100%	--	
Total Non-Revenue %	4%	--	--	--	100%	

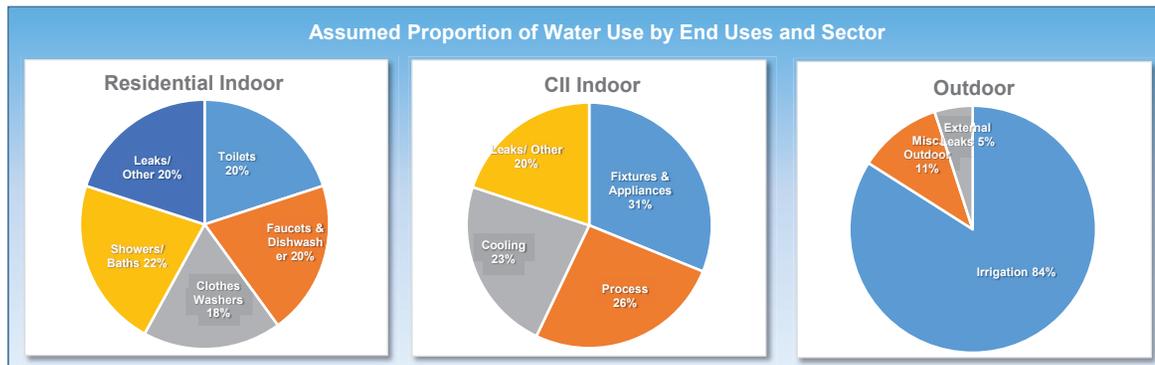


3 - Baseline Year (2019) Water Use Profile
Westborough Water District



4 - Drought Response Actions - Stage 5 Westborough Water District

Maximum Savings Potential		
<i>Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.</i>		
Minimum Residential Indoor GPCD	10	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	100%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	82%	of Total Baseline Production





Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 5 Westborough Water District

Drought Response Actions						
<i>Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (-) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.</i>						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Possible Mandatory Prohibitions	All Outdoor	<input type="checkbox"/>	14%	75%	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	<input type="checkbox"/>			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	<input type="checkbox"/>	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	<input type="checkbox"/>			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	<input type="checkbox"/>			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--



Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 5 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Agency Actions						
Media Campaign, Newspaper Articles, Website	All	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	<input type="checkbox"/>		50%	--	--
Water Efficiency Workshops, Public Events	All	<input type="checkbox"/>	0.5%	25%	EBMUD, 2011	--
Water Bill Inserts	All	<input type="checkbox"/>	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	<input type="checkbox"/>	100%		--	--
Home or Mobile Water Use Reports	All	<input type="checkbox"/>	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	<input type="checkbox"/>	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	<input type="checkbox"/>	45%	50%	DWR, 2015	Target 50% of leakage.
Implement Drought Rate Structure / Water Budgets	All	<input type="checkbox"/>	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	<input type="checkbox"/>	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	<input type="checkbox"/>			--	--
Moratorium on New Connections	All	<input type="checkbox"/>			--	--
Move to Monthly Metering / Billing	All	<input type="checkbox"/>	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	<input type="checkbox"/>			--	--
Establish Drought Hotline	All	<input type="checkbox"/>			--	--
Reduce Distribution System Pressures	Non Revenue Water	<input type="checkbox"/>	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► Dedicated Irrigation						
Conduct Irrigation Account Surveys	Irrigation	<input type="checkbox"/>	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	<input type="checkbox"/>	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	<input type="checkbox"/>	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	<input type="checkbox"/>	50%	90%	--	--
Establish Water Budget - 75% Reduction	Irrigation	<input checked="" type="checkbox"/>	100%	90%	--	--



Drought Response Tool

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4 - Drought Response Actions - Stage 5 Westborough Water District

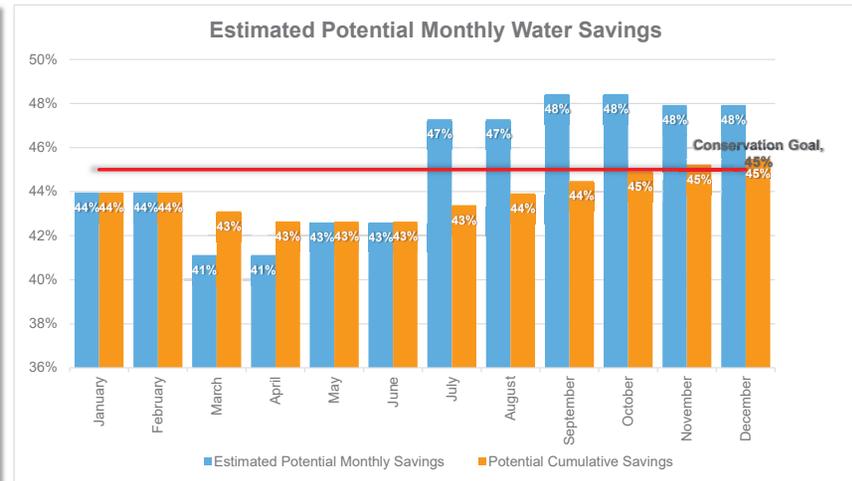
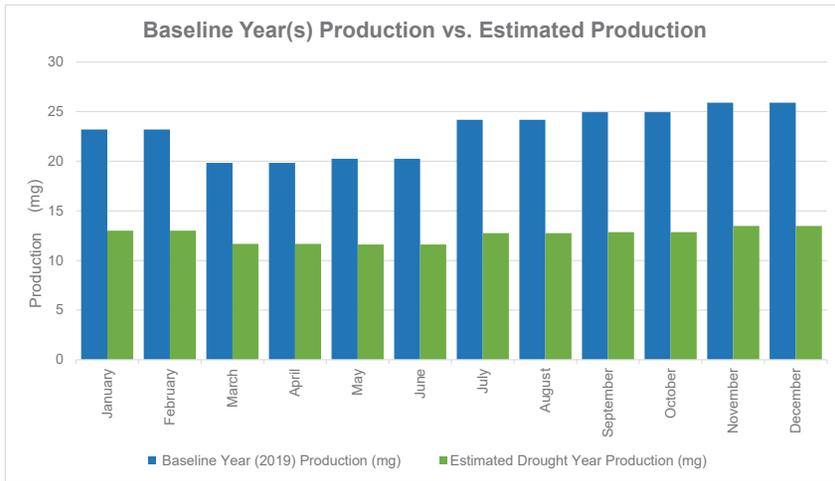
Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	<input type="checkbox"/>	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	<input type="checkbox"/>	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	<input checked="" type="checkbox"/>	45%	90%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	<input type="checkbox"/>	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	<input type="checkbox"/>		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	<input type="checkbox"/>	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	<input type="checkbox"/>	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	<input checked="" type="checkbox"/>	60%	90%	--	--
Establish Water Budget - 20% Reduction	All CII uses	<input type="checkbox"/>	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	<input type="checkbox"/>	30%	50%	--	--

4 - Drought Response Actions - Stage 5 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Residential Customer Actions to Encourage						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Install a Water-Efficient Showerhead	Showers/Baths	<input type="checkbox"/>			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Fill the Bathtub Halfway	Showers/Baths	<input type="checkbox"/>			--	--
Wash Only Full Loads of Clothes	Clothes Washers	<input type="checkbox"/>			--	--
Install a High-Efficiency Toilet	Toilets	<input type="checkbox"/>			--	--
Take Shorter Showers	Showers/Baths	<input type="checkbox"/>			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Reduce Outdoor Irrigation	Irrigation	<input type="checkbox"/>			--	--
Install Drip-Irrigation	Irrigation	<input type="checkbox"/>			--	--
Use Mulch	Irrigation	<input type="checkbox"/>			--	--
Plant Drought Resistant Trees and Plants	Irrigation	<input type="checkbox"/>			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	<input type="checkbox"/>			--	--
Flush Less Frequently	Toilets	<input type="checkbox"/>			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	<input type="checkbox"/>			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	<input type="checkbox"/>			--	--

5 - Estimated Water Savings - Stage 5 Westborough Water District

Estimated Monthly Water Use and Savings Summary						
Units: <input type="text" value="(mg)"/>						
<i>This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.</i>						
Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	23	13	44%	44%	45%	
February	23	13	44%	44%	45%	
March	20	12	41%	43%	45%	
April	20	12	41%	43%	45%	
May	20	12	43%	43%	45%	
June	20	12	43%	43%	45%	
July	24	13	47%	43%	45%	
August	24	13	47%	44%	45%	
September	25	13	48%	44%	45%	
October	25	13	48%	45%	45%	
November	26	13	48%	45%	45%	
December	26	13	48%	45%	45%	



1 - Home

Example Water District

Enter Agency Information	
Agency Name	Westborough Water District
Total Population Served	12,452
Conservation Goal (%)	30%
Drought Stage	Stage 6
Number of Residential Accounts	4,008
Number of Commercial, Industrial, and Institutional (CII) Accounts	50
Number of Dedicated Irrigation Accounts	93
Baseline Year(s)	2019
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of CII Indoor Use During Minimum Month (%)	100%
Comments	

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE PROFILE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.



1 - Home

Example Water District

6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.
--------------------------------------	---



Drought Response Tool

Home

Input Baseline
Year Water Use

Baseline Year
Water Use
Profile

Drought
Response
Actions

Estimated
Water Savings

Drought
Response
Tracking

1 - Home Example Water District

For questions about this tool or for additional information, contact:

Anona Dutton, P.G., C.Hg.
adutton@ekiconsult.com
(650) 292-9100



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2 - Input Baseline Year (2019) Water Use Westborough Water District

Input Baseline Year (2019) Production and Water Use

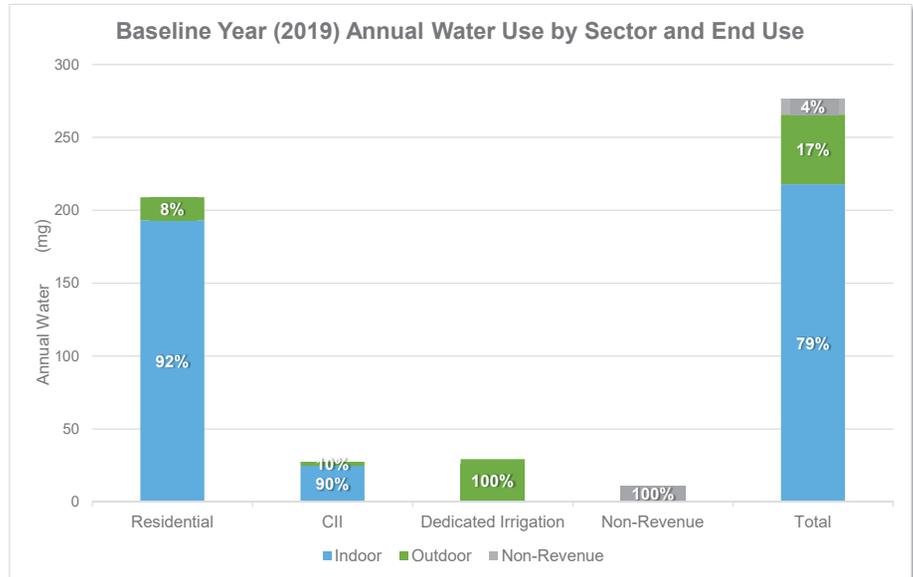
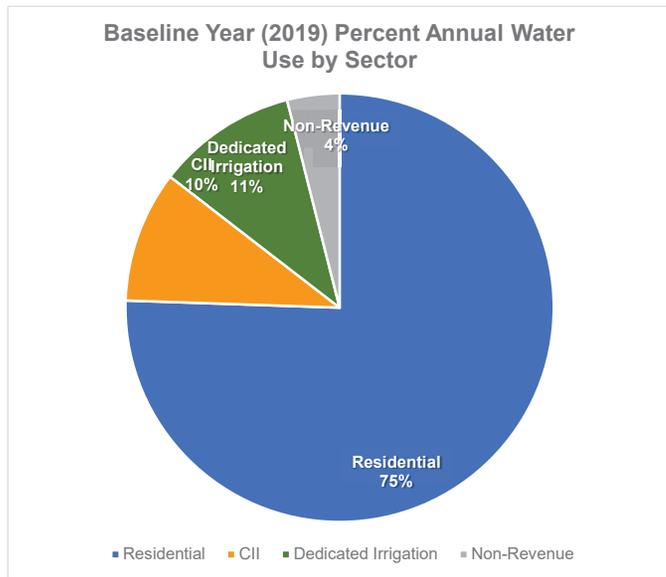
Units:

i Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

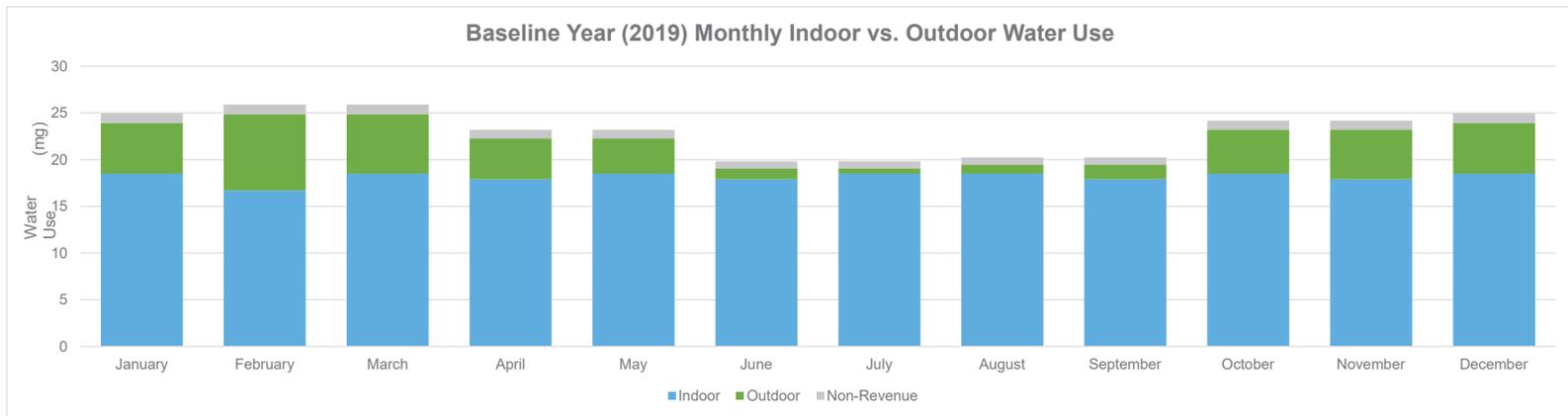
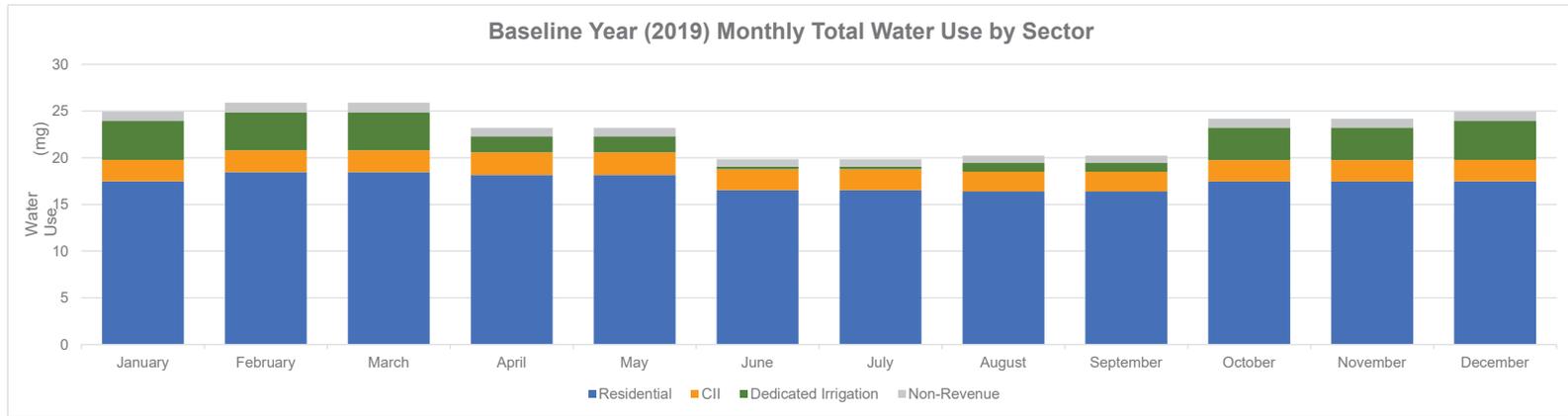
Date	Total Production (mg)	Residential Water Use (mg)	CII Water Use (mg)	Dedicated Irrigation Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
January	25	17	2.3	4.2	0.99	45	NRW is assumed to be 4.0%.
February	26	18	2.3	4.1	1.02	53	
March	26	18	2.3	4.1	1.02	48	
April	23	18	2.4	1.7	0.92	49	
May	23	18	2.4	1.7	0.92	47	
June	20	17	2.3	0.3	0.78	44	
July	20	17	2.3	0.3	0.78	43	
August	20	16	2.1	0.9	0.80	42	
September	20	16	2.1	0.9	0.80	44	
October	24	17	2.3	3.5	0.96	45	
November	24	17	2.3	3.5	0.96	47	
December	25	17	2.3	4.2	0.99	45	

3 - Baseline Year (2019) Water Use Profile Westborough Water District

Baseline Year (2019) Annual Water Use Summary						
Units: <input type="text" value="(mg)"/>						
<i>A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.</i>						
Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	277	209	27	29	11	
Total Indoor	218	193	25	--	--	
Total Outdoor	48	16	3	29	--	
Total Non-Revenue	11	--	--	--	11	
Total Indoor %	79%	92%	90%	0%	--	
Total Outdoor %	17%	8%	10%	100%	--	
Total Non-Revenue %	4%	--	--	--	100%	

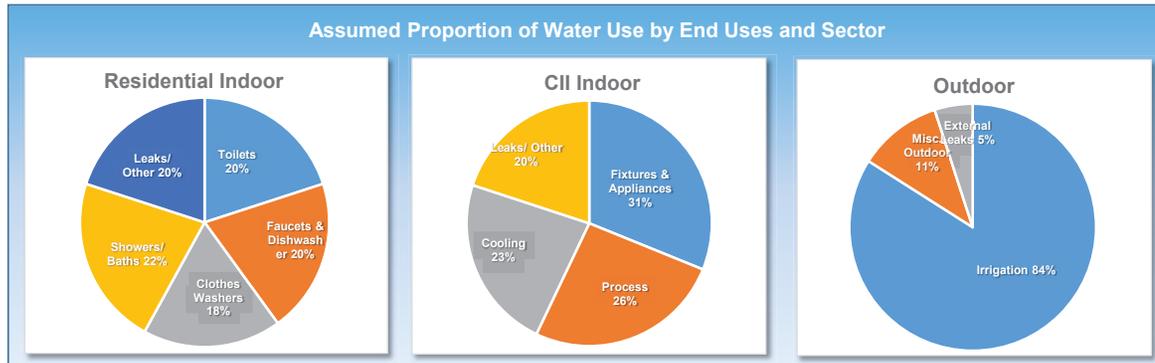


3 - Baseline Year (2019) Water Use Profile
Westborough Water District



4 - Drought Response Actions - Stage 6 Westborough Water District

Maximum Savings Potential		
<i>Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.</i>		
Minimum Residential Indoor GPCD	5	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	100%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	90%	of Total Baseline Production





Drought Response Tool

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[Estimated Water Savings](#)
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4 - Drought Response Actions - Stage 6 Westborough Water District

Drought Response Actions						
<p><i>Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (-) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.</i></p>						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Possible Mandatory Prohibitions	All Outdoor	<input type="checkbox"/>	14%	75%	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	<input type="checkbox"/>			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	<input type="checkbox"/>	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	<input type="checkbox"/>	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	<input type="checkbox"/>			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	<input type="checkbox"/>			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--



Drought Response Tool

Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 6 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Agency Actions						
Media Campaign, Newspaper Articles, Website	All	<input type="checkbox"/>	0.5%	50%	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	<input type="checkbox"/>		50%	--	--
Water Efficiency Workshops, Public Events	All	<input type="checkbox"/>	0.5%	25%	EBMUD, 2011	--
Water Bill Inserts	All	<input type="checkbox"/>	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	<input type="checkbox"/>	100%		--	--
Home or Mobile Water Use Reports	All	<input type="checkbox"/>	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	<input type="checkbox"/>	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	<input type="checkbox"/>	45%	50%	DWR, 2015	Target 50% of leakage.
Implement Drought Rate Structure / Water Budgets	All	<input type="checkbox"/>	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	<input type="checkbox"/>	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	<input type="checkbox"/>			--	--
Moratorium on New Connections	All	<input type="checkbox"/>			--	--
Move to Monthly Metering / Billing	All	<input type="checkbox"/>	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	<input type="checkbox"/>			--	--
Establish Drought Hotline	All	<input type="checkbox"/>			--	--
Reduce Distribution System Pressures	Non Revenue Water	<input type="checkbox"/>	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► Dedicated Irrigation						
Conduct Irrigation Account Surveys	Irrigation	<input type="checkbox"/>	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	<input type="checkbox"/>	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	<input type="checkbox"/>	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	<input type="checkbox"/>	50%	90%	--	--
Establish Water Budget - 75% Reduction	Irrigation	<input checked="" type="checkbox"/>	100%	90%	--	--

4 - Drought Response Actions - Stage 6 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	<input type="checkbox"/>	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	<input type="checkbox"/>	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	<input type="checkbox"/>	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	<input checked="" type="checkbox"/>	60%	90%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	<input type="checkbox"/>	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	<input type="checkbox"/>	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	38%	75%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	<input type="checkbox"/>	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	<input type="checkbox"/>		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	<input type="checkbox"/>	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	<input type="checkbox"/>	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	<input type="checkbox"/>	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	<input type="checkbox"/>	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	<input checked="" type="checkbox"/>	60%	90%	--	--
Establish Water Budget - 20% Reduction	All CII uses	<input type="checkbox"/>	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	<input type="checkbox"/>	30%	50%	--	--



Drought Response Tool

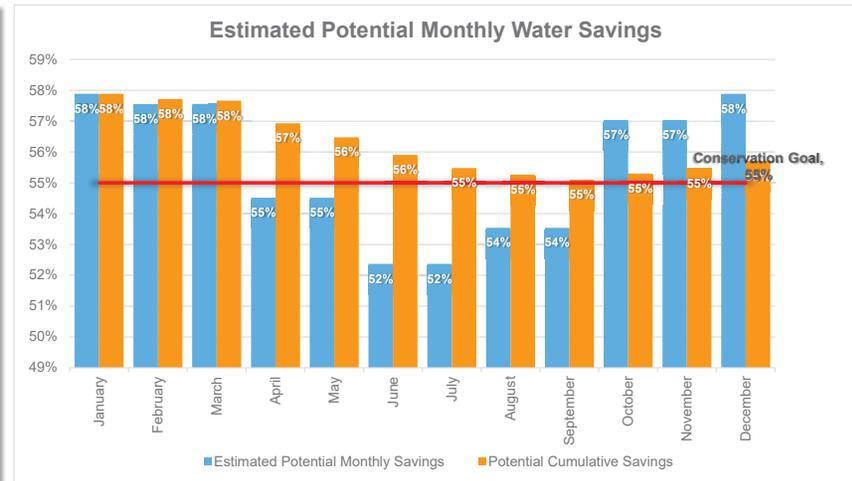
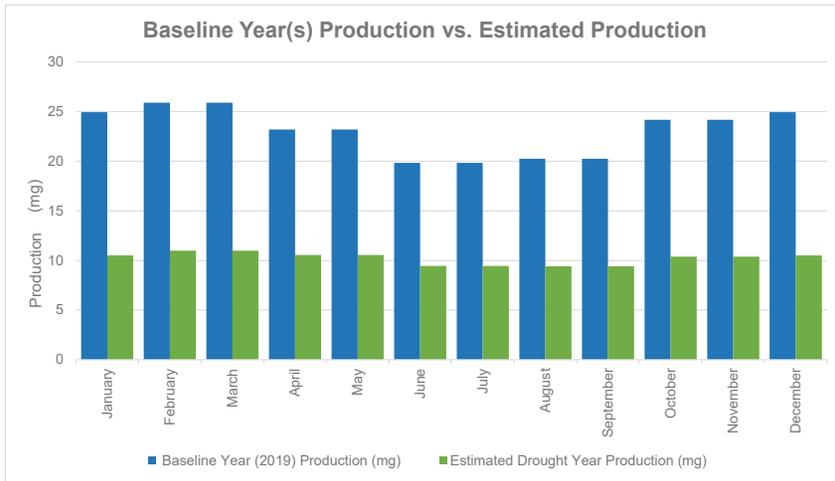
Home Input Baseline Year Water Use Baseline Year Water Use Profile **Drought Response Actions** Estimated Water Savings Drought Response Tracking

4 - Drought Response Actions - Stage 6 Westborough Water District

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Residential Customer Actions to Encourage						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Install a Water-Efficient Showerhead	Showers/Baths	<input type="checkbox"/>			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Fill the Bathtub Halfway	Showers/Baths	<input type="checkbox"/>			--	--
Wash Only Full Loads of Clothes	Clothes Washers	<input type="checkbox"/>			--	--
Install a High-Efficiency Toilet	Toilets	<input type="checkbox"/>			--	--
Take Shorter Showers	Showers/Baths	<input type="checkbox"/>			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	<input type="checkbox"/>			--	--
Reduce Outdoor Irrigation	Irrigation	<input type="checkbox"/>			--	--
Install Drip-Irrigation	Irrigation	<input type="checkbox"/>			--	--
Use Mulch	Irrigation	<input type="checkbox"/>			--	--
Plant Drought Resistant Trees and Plants	Irrigation	<input type="checkbox"/>			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	<input type="checkbox"/>			--	--
Flush Less Frequently	Toilets	<input type="checkbox"/>			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	<input type="checkbox"/>			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	<input type="checkbox"/>			--	--

5 - Estimated Water Savings - Stage 6 Westborough Water District

Estimated Monthly Water Use and Savings Summary						
Units: <input type="text" value="(mg)"/>						
<i>This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.</i>						
Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	25	11	58%	58%	55%	
February	26	11	58%	58%	55%	
March	26	11	58%	58%	55%	
April	23	11	55%	57%	55%	
May	23	11	55%	56%	55%	
June	20	9	52%	56%	55%	
July	20	9	52%	55%	55%	
August	20	9	54%	55%	55%	
September	20	9	54%	55%	55%	
October	24	10	57%	55%	55%	
November	24	10	57%	55%	55%	
December	25	11	58%	56%	55%	



Attachment 4

SFPUC Emergency Response Procedures

PREPARATION FOR CATASTROPHIC SUPPLY INTERRUPTION

The SFPUC maintains various planning documents which collectively address its emergency preparedness and planned response in the event of a catastrophic interruption of water supplies due to power outages, earthquakes, or other disasters. These plans are described in sections 1.1 (Emergency Preparedness Plans), 1.2 (Emergency Drinking Water Planning), and 1.3 (Power Outage Preparedness and Response) below. Section 1.4 addresses the seismic risk assessment and mitigation plan required by California Water Code Section 10632.5.(a). Should a catastrophic interruption occur, the SFPUC will coordinate with any city or county within which it provides water for the possible proclamation of a local emergency (California Government Code, California Emergency Services Act Article 2, Section 8558).

1.1 EMERGENCY PREPAREDNESS PLANS

Following the 1989 Loma Prieta Earthquake, the SFPUC created a departmental Emergency Operations Plan (EOP). The SFPUC EOP was originally released in 1992 and has been updated as necessary ever since. Most recently, the SFPUC developed a Water System Emergency Response Plan (Water ERP) to comply with the America's Water Infrastructure Act (AWIA) passed in 2018. The Water ERP acts as a unifying document, integrating and referencing common components of SFPUC plans and programs that have been developed to date. The Water ERP is intended to address water transmission and distribution systems and identify the Enterprises, Divisions, and Bureaus with direct roles and responsibilities. The Water ERP integrates directly into, and functions as an annex to, the SFPUC Emergency Operations Plan (EOP). The SFPUC EOP addresses a broad range of potential emergency situations that may affect the SFPUC and supplements the City's Emergency Response Plan, which was prepared by the Department of Emergency Management and most recently updated in 2017. Specifically, the purpose of the SFPUC EOP is to describe its emergency management organization, roles and responsibilities, and emergency policies and procedures.

In addition, SFPUC divisions and bureaus each have their own Division Emergency Operations Plans (DEOP) (in alignment with the SFPUC EOP), which detail that entity's specific emergency management organization, roles and responsibilities, and emergency policies and procedures. The SFPUC tests its DEOPs on a regular basis by conducting emergency exercises. Through these exercises, the SFPUC learns how well the plans and procedures will or will not work in response to an emergency. DEOP improvements are based on the results of these exercises and real-world event response and evaluation. The SFPUC also has an emergency response training plan that is based on federal, State, and local standards and exercise and incident improvement plans. SFPUC employees have emergency training requirements that are based on their emergency response roles.

The SFPUC EOP functions as a front end for the SFPUC's DEOPs, covering emergency response at the Department level; while each DEOP covers Division-specific information on the Division's emergency organization and response procedures specific to Division responsibilities, assets, technical scope, and operations. The types of events affecting SFPUC that may require emergency plans include but are not limited to:

- Major earthquake
- Loss of power
- Loss of water supply
- Major fire
- Hazardous material release that threatens water supply or environment
- Major pipeline breaks
- Dam break
- Significant outage of SFPUC services
- Man-made or intentional acts of terrorism resulting in damage to the system or interruption in service

9. SFPUC DRAFT Emergency Preparedness Procedures

In addition to the documents described above, the SFPUC also maintains various plans and procedures that deal with the possibility of alternate supply schemes and options. These include:

- Emergency Disinfection and Recovery Plan (EDRP)
- Emergency Response Action Plan (ERAP)
- Emergency Drinking Water Equipment and Alternatives Report
- Disinfection of SFPUC Water Trailers Procedure
- City Distribution Division Hydrant Manifold Standard Operating Procedure
- Pilot plant trailer (Mobile Pilot Plan O&M Plan)

1.2 EMERGENCY DRINKING WATER PLANNING

In February 2005, the SFPUC published the City Emergency Drinking Water Alternatives report. The purpose of this report was to outline a plan for supplying emergency drinking water in the City after damage and/or contamination of the SFPUC raw and/or treated water systems resulting from a major disaster. Since the publication of this report, the SFPUC has implemented a number of projects to increase its capability to support the provision of emergency drinking water during an emergency. These projects include:

- Completion of many Water System Improvement Program (WSIP) projects and other capital upgrades to improve security, detection, and communication (see Section 1.4);
- Public Information and materials for home and business;
- Construction of a disinfection and fill station at the existing San Francisco Zoo well, and obtaining a permit to utilize this well as a standby emergency drinking water source;
- Constructed six wells as part of the San Francisco Groundwater Supply Project, two of which also serve as emergency drinking water supplies, including a distribution system to fill emergency water tankers;
- Purchase and engineering of emergency-related equipment, including water tanker trucks and water distribution manifolds, to help with distribution post-disaster; and
- Coordination of planning with other City departments, neighboring jurisdictions, and other public and private partners to maximize resources and supplies for emergency response.

The SFPUC has also prepared the RWS Water Quality Notifications and Communications Plan. This plan, which was first prepared in 1996 and was most recently updated in 2017, provides contact information, procedures, and guidelines to be implemented by several SFPUC divisions, wholesale customers, and BAWSCA in the event of water quality impacts. The plan treats water quality issues as potential or actual supply problems, which fall under the emergency response structure of the SFPUC ERP.

1.3 POWER OUTAGE PREPAREDNESS AND RESPONSE

The SFPUC's water transmission system is primarily gravity fed from Hetch Hetchy Reservoir to the City. Within the in-City distribution system, key pump stations have generators on site and all others have connections in place that would allow portable generators to be used.

Although water conveyance throughout the RWS would not be greatly impacted by power outages because it is gravity fed, the SFPUC has prepared for potential regional power outages as follows:

9. SFPUC DRAFT Emergency Preparedness Procedures

- The Tesla Treatment Facility, the Sunol Valley Water Treatment Plant (SVWTP), and the San Antonio Pump Station have back-up power on site in the form of generators or diesel-powered pumps. Additionally, both the SVWTP and San Antonio Pump Station would not be impacted by a failure of the regional power grid because these facilities are powered by hydropower generated by the Hetch Hetchy Water and Power System.
- Both the Harry Tracy Water Treatment Plant (HTWTP) and the Baden Pump Station (part of the Peninsula System) have back-up generators in place.
- Administrative facilities that will act as emergency operation centers also have back-up power.
- The SFPUC has an emergency water supply connection with the Santa Clara Valley Water District (SCVWD), the SCVWD intertie, which also has back-up generators in place.
- Additionally, as described in the next section, the WSIP includes projects that expand the SFPUC's ability to remain in operation during power outages and other emergency situations.

1.4 SEISMIC RISK ASSESSMENT AND MITIGATION PLAN

As part of the Facilities Reliability Program and the Water System Improvement Program (WSIP), the SFPUC performed an extensive multi-year evaluation of seismic risks to its water system that resulted in major capital improvements to increase seismic reliability. The goals of WSIP include enhancing the ability of the SFPUC water system to meet identified service goals for water quality, seismic reliability, delivery reliability, and water supply. One of the original goals of WSIP was to limit rationing to no more than 20 percent on a system-wide basis; the WSIP was developed to reduce the likelihood of shortages, thereby reducing the likelihood of needing to implement the WSCP.

The WSIP projects include several projects located in San Francisco to improve the seismic reliability of the in-City distribution system, including more wells that can be used as emergency drinking water sources. The WSIP also incorporates many projects related to the RWS to address both seismic reliability and overall system reliability. As of August 2018, the WSIP is over 96 percent complete. Local San Francisco projects are 100 percent complete as of June 2020. The current forecasted date to complete the overall WSIP is December 2021.

WSIP seismic levels of service (LOS) informed development of capital projects and guided program implementation. The LOS established post-earthquake delivery and recovery objectives under the following seismic scenarios:

- Magnitude 7.9 event on the San Andreas fault
- Magnitude 7.3 event on the Hayward fault
- Magnitude 6.9 event on the Calaveras fault

An assessment of seismic risk and resilience is contained in the body of analysis performed to support the WSIP. The risks associated with the seismic scenarios considered are reflected in the delivery objectives established in the LOS, specifically:

- Delivery of winter month demand 24 hours after a major earthquake, and
- Delivery of average day demand 30 days after a major earthquake

9. SFPUC DRAFT Emergency Preparedness Procedures

In addition to the improvements that have or will come from the WSIP, the City has already constructed system interties for use during catastrophic emergencies, short-term facility maintenance and upgrade activities, and times of water shortages. These are listed below:

- A 35 mgd intertie with the EBMUD allowing EBMUD to serve the City of Hayward's demand and/or supply the SFPUC directly (and vice versa);
-
- A 40-mgd system intertie between the SFPUC and SCVWD; and,
-
- One permanent and one temporary intertie to the South Bay Aqueduct, which would enable the SFPUC to receive State Water Project water.

The WSIP also includes projects related to standby power facilities at various locations. These projects provide for standby electrical power at six critical facilities to keep them in operation during power outages and other emergency situations. Permanent engine generators are located at four locations (San Pedro Valve Lot, Millbrae Facility, Alameda West, and HTWTP), while hookups for portable engine generators are at two locations (San Antonio Reservoir and Calaveras Reservoir). The City of San Francisco also has a Hazard Mitigation Plan which was last updated in June 2014 and includes sections describing earthquakes hazards and mitigation for assets within the City's boundary, including state-regulated reservoirs (Sutro, Sunset North and South, and University Mound North and South).

Appendix J

Letters to SWRCB, BAWSCA, and SFPUC

December 19, 2016

Jeanine Townsend, Clerk to the Board
State Water Resources Control Board
Cal/EPA Headquarters
1001 "I" Street, 24th Floor
Sacramento, CA 95814-0100

Re: Comment Letter – 2016 Bay-Delta Plan Amendment & SED

Dear Ms. Townsend:

Westborough Water District submits the following comments regarding the *Recirculated Draft Substitute Environmental Document in Support of Potential Changes to the Water Quality Control Plan for the San Francisco Bay-Sacramento/San Joaquin Delta Estuary: San Joaquin River Flows and Southern Delta Water Quality (SED)*. In addition, the Westborough Water District would like to incorporate by reference separate comments submitted by the Bay Area Water Supply and Conservation Agency (BAWSCA) and the San Francisco Public Utilities Commission (SFPUC) that provide more detail of the SED proposal's impact on the Westborough Water District service area and the region.

Under the SED, the State Water Resources Control Board (SWRCB) proposes substantial changes to flow objectives for the Tuolumne River. These changes are anticipated to result in significantly reduced surface water available for diversions, thereby causing significant, potentially unavoidable impacts to water supply and the environment. Below we provide relevant information that the SWRCB must consider in conducting its analysis of the SED's impacts:

- As a wholesale customer of SFPUC that purchases 100% of its potable water supply from the San Francisco Regional Water System, water supply available to the Westborough Water District under the SED proposal could be reduced more than 50% under drought conditions for multiple consecutive years.
- Westborough Water District has made significant strides in water conservation in the past 10 years. Residential per capita water use decreased 21.4% from 84 gallons per capita per day (gpcd) to 66 gpcd.

Based on Westborough Water District 2015 Urban Water Management Plan, this significant cut to water supply would force the Westborough Water District to take a number of significant actions including, but not limited to, prohibit use of potable water for construction and dust control, prohibit potable water service provided to landscape accounts, prohibit all landscape irrigation, establish moratorium on new connections and

new landscape accounts, and minimize nonessential uses of water so that water is available for human consumption, sanitation, and fire protection.

- Westborough Water District serves water to 4,510 residential customers and over 45 businesses and other non-residential customers. Potential consequences of the SED proposal include health and safety concerns due to lack of potable supplies, major job losses, slower economic growth and delayed community development in Westborough Water District service area.
- Since outdoor use represents a relatively small proportion of the Westborough Water District's commercial, industrial, and institutional account water demand, commercial, industrial, and institutional customers generally have fewer opportunities to reduce water use without changing their operations or incurring significant economic impacts.

In the light of these aforementioned impacts as well as those articulated in the BAWSCA and SFPUC comment letters incorporated here by reference, the Westborough Water District requests that environmental and economic impacts of any shortage on the San Francisco Regional Water System, and the associated lost jobs and delayed development, be fully and adequately analyzed as part of the SWRCB's proposed flow alternatives. Such full and adequate analysis should be given at least equal weight with all other elements of the SWRCB's subsequent deliberations and decision making.

Last, the Governor has indicated his strong support for negotiated voluntary agreements to resolve these issues. The Westborough Water District requests that the SWRCB provide adequate time for a voluntary agreements to be reached amongst the stakeholders prior to any action on the SED. Please give this settlement process a chance for success instead of expediting implementation of the current proposal. The Westborough Water District shares BAWSCA's commitment to continue working closely with the diverse interests and stakeholders to develop that shared solution.

Sincerely,



Darryl A. Barrow
General Manager

DAB/db

Cc: BAWSCA

April 27, 2021

Nicole Sandkulla
Bay Area Water Supply and Conservation Agency
155 Bovet Road, Suite 650
San Mateo, CA 94402

Re: 2020 UWMP

Dear Nicole:

While we appreciate the assistance that BAWSCA has provided to the District with regard to the preparation of its Urban Water Management Plan, we need to take exception with the "equal allocation of cutbacks" methodology reflected in those materials, which were provided with your letter dated February 18, 2020 regarding the San Francisco Public Utility Commission's Regional Water System (RWS) Supply Reliability Letter of January 22, 2021. Specifically, while we appreciate BAWSCA's acknowledgement that "this is not an ideal situation or method for allocation of available drought supplies," we wish to take note your statement that:

In the event of actual RWS shortages greater than 20 percent, the Member Agencies would have the opportunity to negotiate and agree upon a more nuanced and equitable approach. Such an approach would likely consider basic health and safety needs, the water needs to support critical institutions such as hospitals, and minimizing economic impacts on individual communities and the region.

Given the many concerns that the District and others have expressed about this "equal allocation of cutbacks" methodology, the District must go on record to say that while we are using this method merely for planning purposes for the 2020 UWMP at your suggestion, the District is not in agreement with this methodology. Further, we understand that beginning in FY 2021, a revised allocation methodology will be likely negotiated among the wholesale customers.

We also want to point out that the current supply reliability numbers that were provided by SFPUC do not meet the level of service (LOS) goals included in the Water Supply Agreement (WSA). We expect that BAWSCA, in its role of administering the contract on behalf of the Wholesale Customers, will prioritize pressuring SFPUC to meet its contractual obligations, specifically its LOS goals and urge the SFPUC to expedite water supply projects to meet its supply assurance obligations of 184 million gallons per day (MGD) to its wholesale customers and Westborough's Individual Supply Guarantee of 1.32 MGD.

We also want to acknowledge and support the efforts that BAWSCA has made to advocate on behalf of the suburban customers of the Hetch Hetchy water system for a voluntary settlement

agreement in the Bay-Delta proceeding in order to avoid the very severe water supply cutbacks that would occur with the implementation of the Bay-Delta Plan (Plan) that was adopted by the State Water Resources Control Board in December of 2018. We urge you to redouble your efforts in this regard. We look forward to working with you to protect the interests of the water users served by the SFPUC system.

Sincerely,

A handwritten signature in blue ink that reads "Darryl A. Barrow". The signature is written in a cursive style with a long horizontal flourish extending to the right.

Darryl Barrow
General Manager

May 11, 2021

Michael Carlin, Acting General Manager
San Francisco Public Utilities Commission
525 Golden Gate Avenue
San Francisco, CA 94102

Re: Regional Water System Supply Reliability/SFPUC's 2020 UWMP

Dear Mr. Carlin:

We appreciate the efforts that the San Francisco Public Utilities Commission (SFPUC) has made to advocate on behalf of the users of the Hetch Hetchy water system for a voluntary settlement agreement in the Bay-Delta proceeding. As you know, such an agreement is essential in order to avoid the very severe water supply cutbacks that would occur with the implementation of the Bay-Delta Plan (Plan) that was adopted by the State Water Resources Control Board in December of 2018. As you know, we have made our concerns on this issue known for many years (see attached letter from December 2016).

The draconian cuts that implementation of the Plan would require, as evidenced in the materials we have been provided in conjunction with the SFPUC's Urban Water Management Plan, would have a devastating impact on the customers of the Westborough Water District. As you know, the District has made very aggressive efforts to conserve water which include; monitoring high water consumption by customers, conducting free water audits, offer free water conservation items, started meter replacement program for more accurate water use, mailing toilet dye test strips to customers with increasing water usage, newsletters and hanging banner for water conservation reminders. Our current water usage is a mere 66 gallons per capita/per day. In order to implement additional cuts, while still protecting the health and safety of its customers, the District would need to prohibit a range of important uses, including the use of potable water for construction and dust control, the use of water by landscape accounts, the use of water for landscape irrigation, and the issuance of new water connections. Based upon the modeling presented by the SFPUC in Section 7 and 8 concerning water supply reliability, system-wide supply shortages as high as 49% in dry years are assumed if the Bay-Delta Plan is implemented as adopted in December 2018. That translates to water supply shortages to Wholesale Customers like the Westborough Water District of between 45% and 54% in the third, fourth, and fifth consecutive years of a drought. That is not sustainable for basic health and safety needs for the Westborough Water District customers.

We urge you to redouble your efforts to secure a voluntary agreement in the Bay-Delta proceeding that would prevent these reductions in water supplies from ever occurring. We also

urge you to support an effort to hammer out an arrangement among the Bay Area Water Supply and Conservation Agency members to address what will occur in the event of a supply shortage that exceeds 20%, since the across-the-board cuts used in your projections are completely unacceptable to the District.

Finally, we urge the SFPUC to expedite water supply projects to meet its supply assurance obligations of 184 million gallons per day (MGD) to its wholesale customers and Westborough's Individual Supply Guarantee of 1.32 MGD. We note that the supply reliability letter you provided on January 21, 2021 does not reflect amounts that meet these obligations.

We appreciate your continued attention to these important matters and look forward to working with you to protect the needs of the water users served by the Hetch Hetchy system.

Sincerely,



Darryl A. Barrow
General Manager

Cc: BAWSCA



May 14, 2021

Mr. Darryl Barrow
General Manager
Westborough Water District
2263 Westborough Blvd
South San Francisco, CA 94080

Subject: Letter to BAWSCA Dated April 27, 2021 Regarding 2020 Urban Water Management Plan (UWMP) Matters

Dear Darryl,

BAWSCA received Westborough Water District's (WWD) letter dated April 27, 2021 within which WWD took exception with the "equal allocation of cutbacks" methodology that was applied by BAWSCA to allocate the San Francisco Regional Water System (RWS) supplies that were available, for 2020 UWMP development purposes, during shortfall conditions that would occur in either a single-year or multiple-dry year drought scenarios.

As WWD is aware, the supply allocation available for the collective BAWSCA member agencies was calculated by the San Francisco Public Utilities Commission (SFPUC). The SFPUC assumed that the currently adopted Bay-Delta Plan will be implemented, in particular the Plan's 40% unimpaired streamflow requirement that limits the water supply that would be available from the Tuolumne River. The SFPUC's analysis also incorporated projected SFPUC water purchases by member agencies, including WWD, through the 2045 planning horizon. BAWSCA system-wide shortages under those assumptions are as high as 49% in multiple dry years. That translated to shortages to the wholesale customers between 45% and 54% in the 3rd, 4th, and 5th consecutive years of a multi-year drought.

Impacts of the Bay-Delta Plan on Supply Reliability Were Recognized, Quantified and Discussed Beginning in FY 2016-17

The cutbacks, as noted above, do not come as a recent surprise. In a letter dated March 16, 2017, BAWSCA provided comments to the State Water Resources Control Board (State Board) on their *2016 Draft Revised Substitute Environmental Document (Draft SED) In Support of Potential Changes to the Water Quality Control Plan for the San Francisco Bay-Sacramento San Joaquin Delta Estuary: San Joaquin River Flows and Southern Delta Water Quality*. In that letter, BAWSCA included the following statement related to the impacts of a 40% unimpaired flow requirement on the member agencies:

"... using system-wide annual deliveries of 223 mgd, which is equivalent to Fiscal Year 2012-2013 RWS demand, if a 40 percent unimpaired flow objective were implemented on the Tuolumne River, the RWS deliveries to the Wholesale Customers would be cutback by 43 percent during the first 3 years of the drought, followed by 52 percent reductions in deliveries for the next 3 years..."

BAWSCA's review of the Draft SED as well as the ensuing comment letter was extensively discussed with BAWSCA's Water Management Representatives (WMR) and Board of Directors beginning in 2016. The cutbacks identified in BAWSCA's comments to the State Board mirror the results of the cutbacks calculated by the SFPUC and provided as part of the 2020 UWMP documentation.

WWD also submitted a comment letter, dated December 19, 2016, to the State Board on the Draft SED, noting the significant impacts of the proposed Bay-Delta Plan on its water supply reliability. WWD's letter included the following statement:

As a wholesale customer of SFPUC that purchases 100% of its potable water supply from the San Francisco Regional Water System, water supply available to the Westborough Water District under the SED proposal could be reduced more than 50% under drought conditions for multiple consecutive years.

BAWSCA Continues its Efforts to Engage Interested Parties on the Impacts of the Bay-Delta Plan

Since 2016 to the present, BAWSCA has provided statements, both in writing and through oral comments, to the State Board, at WMR meetings, at the SFPUC Commission, and to a number of other entities such as the Bay Area Council and the Harbor Industrial Association, discussing the severe impacts that the Bay-Delta Plan and its associated 40% unimpaired flow requirement on member agencies' water supply reliability.

While WWD may not recall specific prior discussions, letters, comments, or statements made by BAWSCA related to the Bay-Delta Plan, it is BAWSCA's belief that WWD and BAWSCA board members will likely recall that, in general, many concerns have been raised on the topic for many years by BAWSCA. BAWSCA continues to voice strong concerns about the impact of the Bay-Delta Plan on water supply reliability for its member agencies and their water customers, press for a voluntary agreement to be analyzed as an alternative to the adopted Plan, and urge the SFPUC to implement an Alternative Water Supply Planning effort to ensure it can meet its contractual and legal obligations to the member agencies.

BAWSCA Provided Extensive Support to Member Agencies with the 2020 UWMP Preparation

To support member agencies in their preparation of 2020 UWMPs, BAWSCA held five workshops between October 2020 and April 2021, inviting member agency staff, their consultants and legal counsel. Those workshops were thorough and thoughtful, and allowed for agencies and their consultants to pose questions and keep abreast of the status of documentation that was to be provided by BAWSCA and the SFPUC.

BAWSCA placed a high priority on providing member agencies with timely and accurate information. However, BAWSCA reminded its member agencies that BAWSCA does not control SFPUC's approach with its 2020 UWMP or its development schedule. Nor does BAWSCA control the various course changes made by the SFPUC on its 2020 UWMP, that in turn negatively impacted member agencies' 2020 UWMP development.

BAWSCA agrees that moving forward on the next cycle of UWMPs, the SFPUC should start its work earlier, such that member agencies are given more time to digest the information provided to them and more time to craft their UWMPs.

As was discussed during the above-reference workshops, supply shortfall allocation would prove to be challenging. The approach to the allocation of shortfalls is informed by the 2018 Amended and Restated Water Supply Agreement (WSA). Paragraph 3.11.C.3 of the WSA states:

For Regional Water System shortages in excess of 20%, San Francisco shall (a) follow the Tier 1 Shortage Plan allocations up to the 20% reduction, (b) meet and discuss how to implement incremental reductions above 20% with the Wholesale Customers, and (c) make a final determination of allocations above the 20% reduction. After the SFPUC has made the final allocation decision, the Wholesale Customers shall be free to challenge the allocation on any applicable legal or equitable basis.

Given the size of the system-wide shortfalls provided by the SFPUC, it was clear that the Tier 2 Plan, which allocates shortfalls of no greater than 20%, did not apply in all cases. Designing a technical approach to apply to system-wide cutbacks greater than 20% that all agencies would embrace within the 2020 UWMP development time frame was not possible. Developing such an approach requires significant time and detailed analysis, and further requires direct engagement with agency staff, agency-specific operational and system data, and feedback from the governing bodies. As WWD knows, previous efforts to develop the existing Tier 2 Plan took multiple years prior to the final negotiations and adoption.

Given these circumstances, for the purposes of the development of member agency 2020 UWMPs, BAWSCA considers applying an equal allocation of cutbacks remains the prudent approach for 2020 UWMP preparation purposes.

It is at the discretion of WWD, or any BAWSCA member agency, to propose a different allocation for use in their specific 2020 UWMP. If WWD believes that a shortage of this level is to happen, and some other allocation of supplies would be established and can be agreed upon, then WWD may provide that allocation as part of its 2020 UWMP documentation. Other member agencies may elect to do so as well, as there is no mandate to utilize the information BAWSCA provided.

BAWSCA Has Included an Update of the Tier 2 Plan in its FY 2021-22 Work Plan

BAWSCA intends to initiate an update to the Tier 2 Plan in FY 2021-22. That update will be a significant work effort. It is important that the updated Tier 2 Plan address system-wide shortages of between 10% and 20%. BAWSCA anticipates it will take at least a year or more to arrive at a new Tier 2 Plan that is acceptable to all member agencies. As part of that process, it may be possible to arrive at an updated Tier 2 Plan that would function for cutbacks greater than 20%. That can be determined as BAWSCA initiates the update, yet it is not certain at this time.

SFPUC's Level of Service (LOS) Goals are Contractual Requirements Referenced in the Water Supply Agreement (WSA) Between Member Agencies and San Francisco

WWD's letter referenced the fact that SFPUC is contractually required under the WSA to meet level of service (LOS) goals. Those LOS goals require that the SFPUC have sufficient supplies available in times of a drought such that no greater than 20% system-wide cutbacks are required. BAWSCA has provided the member agencies, including WWD, with suggested language for use in 2020 UWMPs to reference that requirement. Moreover, the joint language developed by the SFPUC for use in member agencies' 2020 UWMPs references alternative water supply projects that would be developed to help address drought shortfalls. BAWSCA encourages WWD to incorporate that information into the 2020 UWMP.

BAWSCA Continues its Engagement in Support of the Tuolumne River Voluntary Agreement that Reduces the Water Supply Impacts of the Bay-Delta Plan

Finally, WWD's letter noted the efforts that BAWSCA has undertaken in support of a voluntary agreement, which, if implemented, would significantly reduce the water supply impact of the Bay-Delta Plan. WWD asks that BAWSCA redouble its efforts, and BAWSCA is doing just that. WWD and other member agencies can support BAWSCA in this request by actively participating in various public discussions as appropriate. As an example, we have asked member agencies to prepare comments to the SFPUC's Draft 2020 UWMP, noting the extreme hardship that cutbacks in the range of 50% would create. Moreover, member agencies have been asked to speak at public meetings where the topic of SFPUC's 2020 UWMP, the Bay-Delta Plan or the proposed Tuolumne River Voluntary Agreement are on the agenda. BAWSCA expects that FY 2021-22 will include significant opportunities for individual member agencies to engage on this issue. BAWSCA is committed to serving the best interests of its member agencies and their water customers by ensuring a reliable supply of high-quality water at a fair price.

BAWSCA is aware that the preparation of 2020 UWMPs has presented significant challenges to BAWSCA's member agencies. It is BAWSCA's hope that its efforts to support the member agencies' 2020 UWMP preparations have proven to be of assistance. Please feel free to reach out to me if WWD would like to further discuss these matters.

Regards,



Nicole Sandkulla
Chief Executive Officer and General Manager

cc: Tom Chambers, BAWSCA Vice-Chair

Appendix K

Resolution 623, Urban Water Management Plan and Water Shortage Contingency Plan, 2020 Update

RESOLUTION NO. 623

**ADOPTING URBAN WATER MANAGEMENT PLAN AND WATER SHORTAGE
CONTINGENCY PLAN**

WESTBOROUGH WATER DISTRICT

WHEREAS, the Urban Water Management Planning Act (California Water Code Sections 10610, et. seq.) requires each urban water supplier, such as the Westborough Water District, to prepare and adopt an Urban Water Management Plan ("UWMP") and a Water Shortage Contingency Plan ("WSCP") (collectively, the "Plans"); and

WHEREAS, the Urban Water Management Planning Act requires that each urban water supplier update these Plan at least once every five years; and

WHEREAS, the District engaged the firm of EKI Environment & Water to prepare the Plans for the District; and

WHEREAS, the District has made the Plans available for public inspection and has held a public hearing regarding the Plans as required by California Water Code Section 10642.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the Westborough Water District hereby approves and adopts as the Urban Water Management Plan for the District the document entitled "2020 Urban Water Management Plan" as presented to the Board and attached to this Resolution.

BE IT FURTHER RESOLVED that the Board of Directors of the Westborough Water District hereby approves and adopts the Water Shortage Contingency Plan for the District the document entitled "Water Shortage Contingency Plan" as presented to the Board and attached to this Resolution.

BE IT FURTHER RESOLVED that the General Manager is authorized and directed to file a copy of the adopted Plans with the Department of Water Resources within 30 days of adoption as required by Water Code Section 10644.

PASSED AND ADOPTED this 10th day of June, 2021, by the following vote:

AYES: Medina, Al-Arabi, Bautista, and Chambers.

NOES: None.

ABSENT: Irwin.



President, Board of Directors

ATTEST:

Darryl A. Bassow
Board Secretary



2001 Junipero Serra Blvd., Suite 300 | Daly City, CA 94014
(650) 292-9100 | Fax (650) 552-9012 | Ekiconsult.com