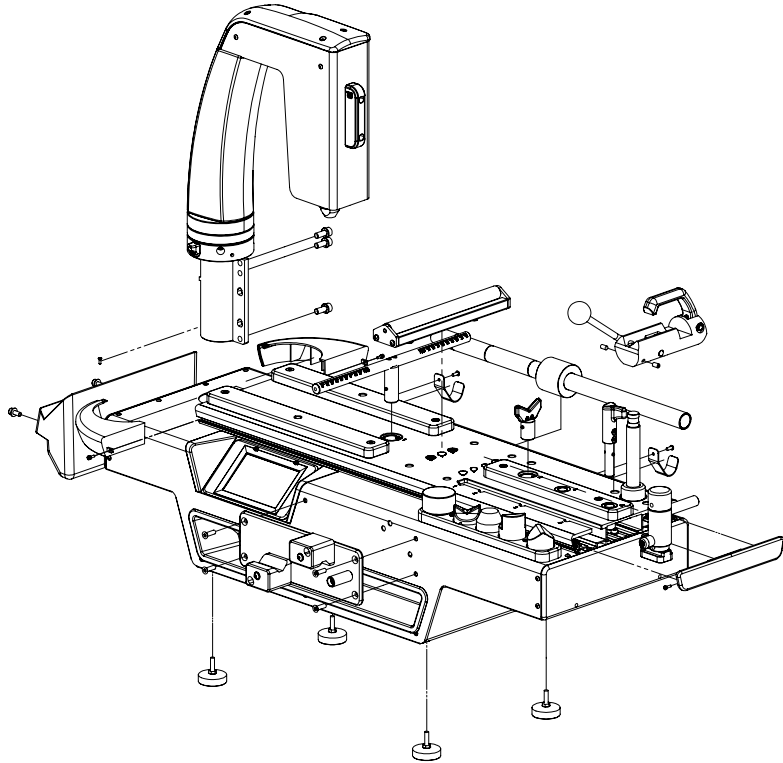


Wilson®



BAIARDO TUNE PRO

OPERATION MANUAL



CONGRATULATIONS ON PURCHASING THE WILSON BAIARDO TUNE PRO.

A groundbreaking machine for racquet diagnostics, the Baiardo Tune Pro introduces cutting-edge technology, clean design and supreme efficiency for racquet tuners across the world. Top features include:

- Measures weight, balance, swing weight, shaft bending, string bed stiffness, face deflection, horizontal bending and vertical bending across 7 racquet sports: tennis, badminton, squash, racquetball, padel, pickleball and platform
- Simultaneously measures weight and balance
- First machine that measures vertical bending
- Uses predictive software to take guesswork out of racquet customization
- Easily calibrates to ensure accuracy and repeatability
- Saves up to 6 racquet profiles

This manual provides basic information about assembling and using your Baiardo Tune Pro machine.

Further information can be found at www.wilson.com/baiardo.

Sincerely,
Baiardo Development Team

BAIARDO TUNE PRO

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WARNINGS & PRECAUTIONS



Save these instructions. Read all instructions before using the appliance.

Recommended for indoor use.

Recommended operating temperature is 10-40 °C, 50-104 °F

Keep all liquids away to reduce risk of electrical shock.

NEVER use if safety cover is missing or loose. Exposed moving parts could cause serious injury.

This machine is only to be powered by 24Vdc SELV power, such from the external power supply.

Extension cords should be chosen carefully and inspected regularly. Replace rather than repair.

Wilson will not be held liable for any damage (direct or indirect) caused by incorrect installation, poor maintenance, non-approved alterations or improper use. We will also not be held liable for failure to comply with safety standards for accidents, fire or the safety of electrical installations.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children are to be supervised so that they do not play with the product.

Make sure the machine is always turned off before cleaning it or servicing one of its components. Unplug the power cable from the mains socket. Never wash the machine using water, a hose or high-pressure cleaning device.

Children should not clean or perform maintenance on the machine.

Cleaning and maintenance should be done only as detailed at www.wilson.com/baiardo.

ASSEMBLING THE MACHINE

To assemble the machine, follow all steps listed on the included set-up guide in order.

To acquire a new or missing set-up guide, go to www.wilson.com/baiardo to view or download a copy.

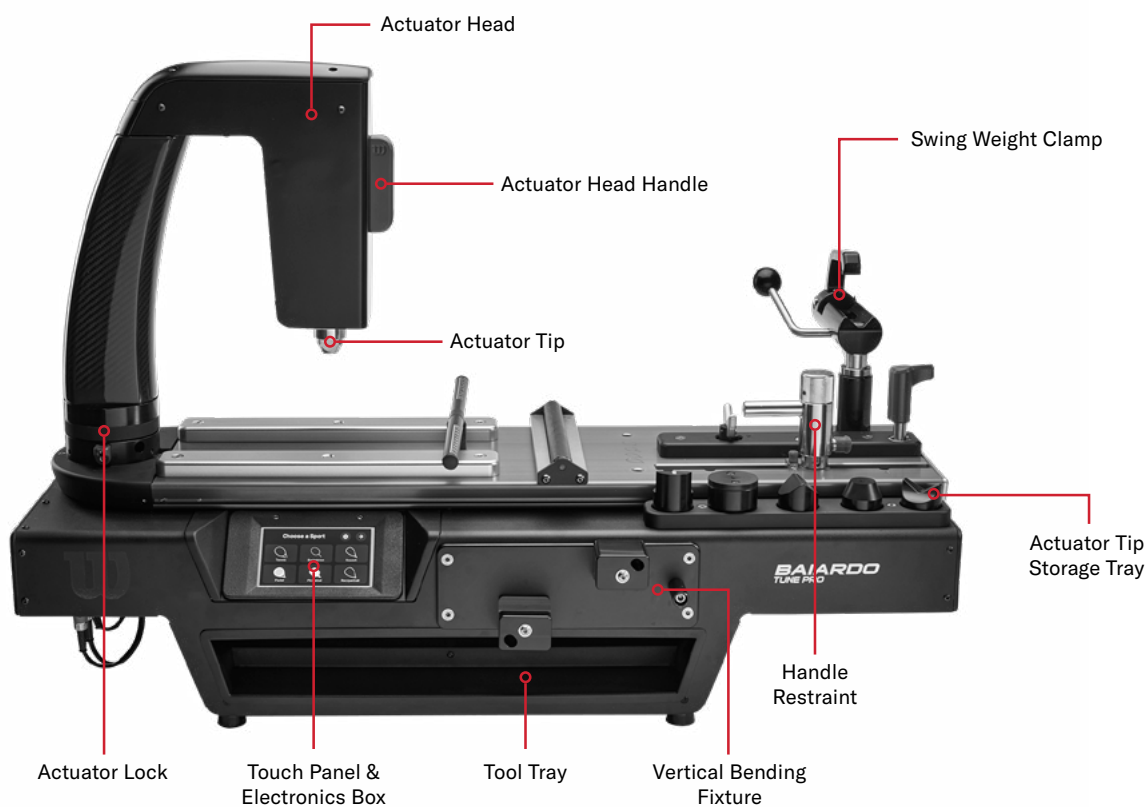
All parts are shown on the next page. Contact your Wilson representative immediately if any parts are missing. Most tools for assembly are included. You will need a Phillips #2 screwdriver in addition to included tools.

Some steps require two people.

Use EXTREME caution until fully assembled.

Ensure machine is level prior to use.

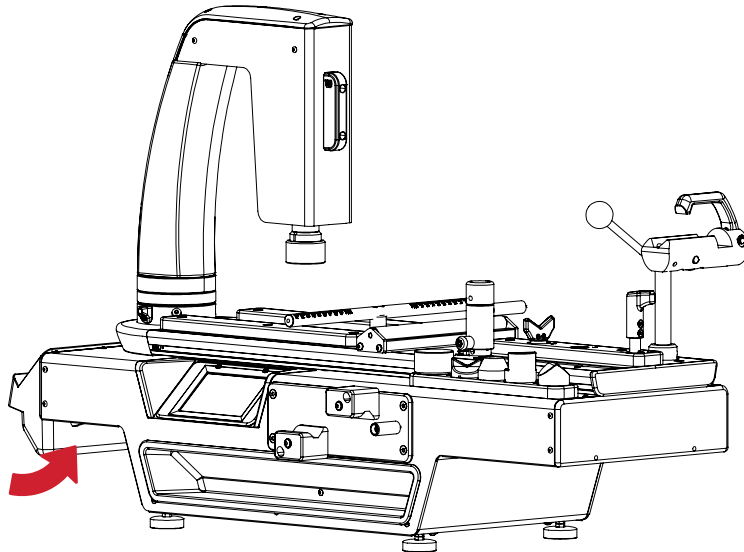
DESCRIPTION OF PARTS



START UP

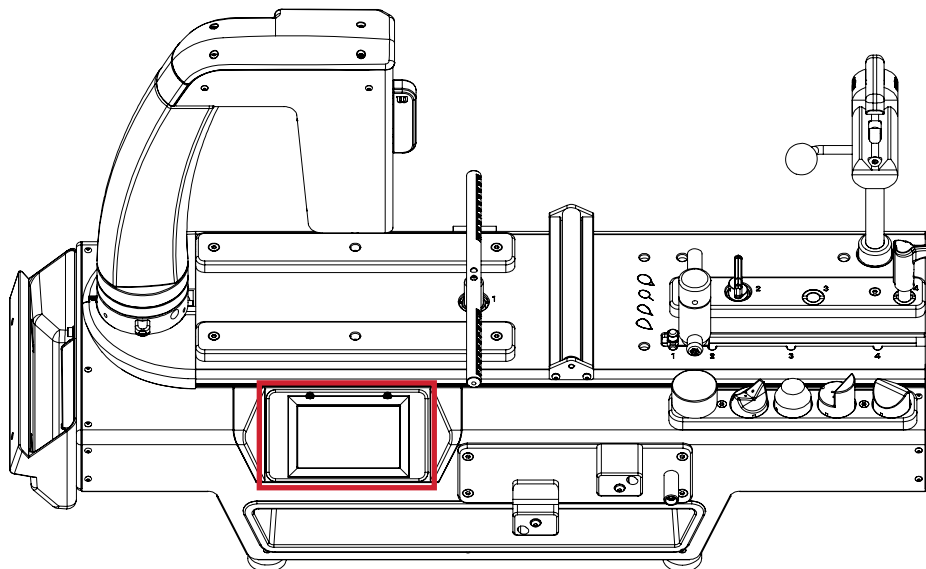
TURNING MACHINE ON

The red power switch is located on the left under the machine.



THE USER INTERFACE

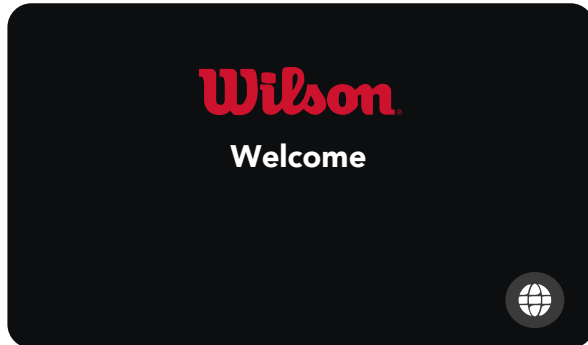
The touch screen is the only method of operating Baiardo Tune Pro.



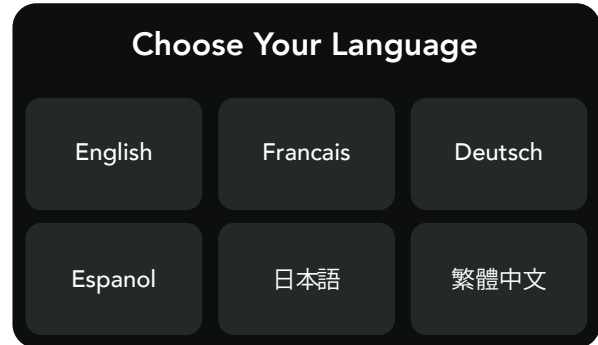
CHANGING LANGUAGES

The machine can run in several different languages.
This can only be changed during start up.

Touch the world icon on the start up screen to change languages.



Touch the world icon



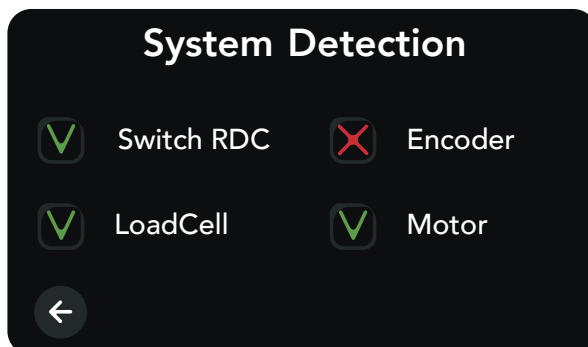
Touch the desired language

START UP DIAGNOSTICS

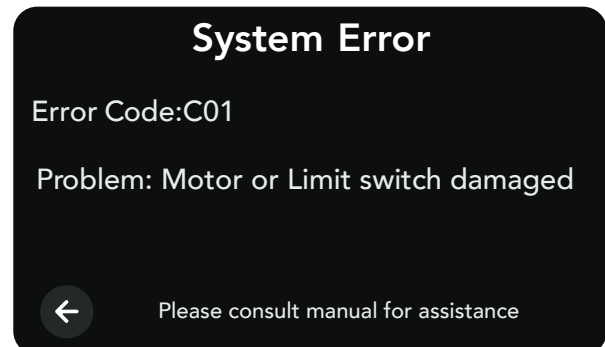
The machine will complete diagnostics during start up.

If problems are found, an error code will be displayed.

Errors listed at www.wilson.com/baiardo



Example of failed system check



Example of error code screen

BASIC OPERATING REMINDERS

Ensure all wires are connected underneath the machine.

Do not lean on machine or load cells!

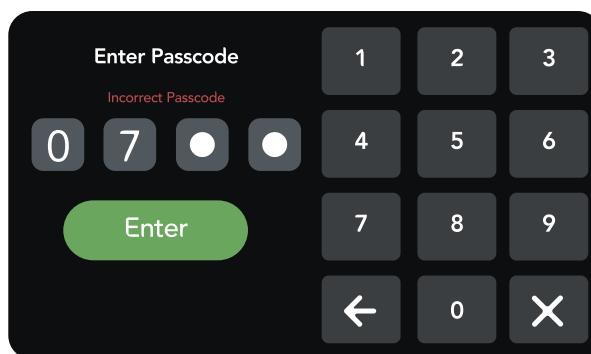
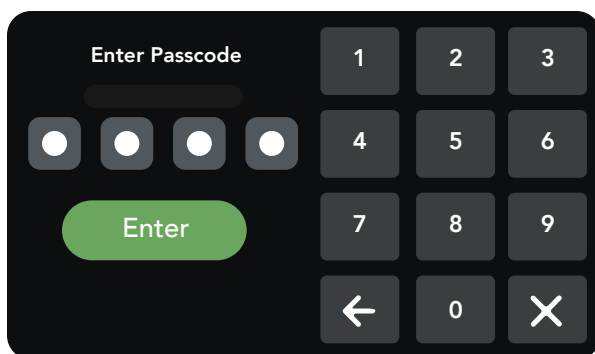
Do not leave machine in extreme temperatures. If so, allow the machine to warm to room temperature. It is recommended to leave machine in temperatures between 50 & 90 °F.

Never lift machine from Actuator Head.

PASSCODE

Default passcode is “0-0-0-0”

If passcode is lost, please use master passcode “7-3-5-6”



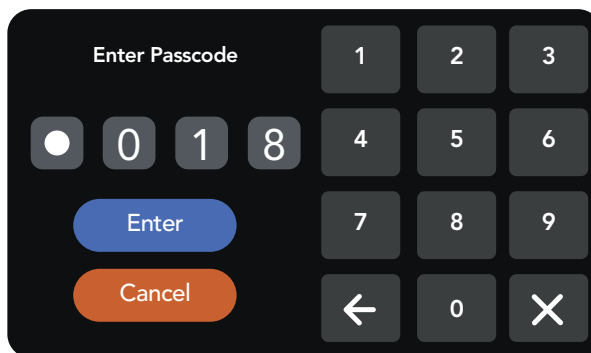
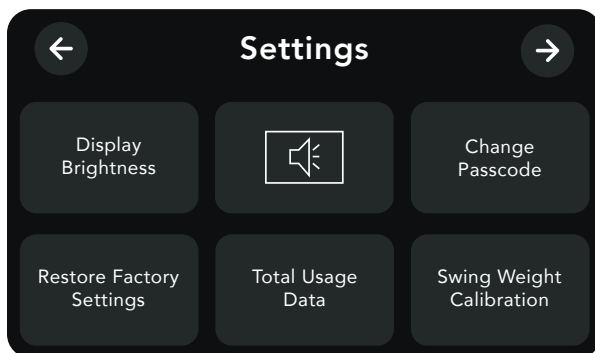
Example of incorrect passcode being entered

CHOOSE NEW PASSCODE

Select “Settings” from home screen

Select “Change Passcode”

Enter a 4 digit passcode



THE BASICS

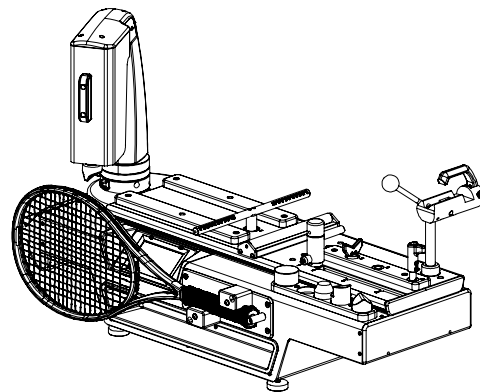
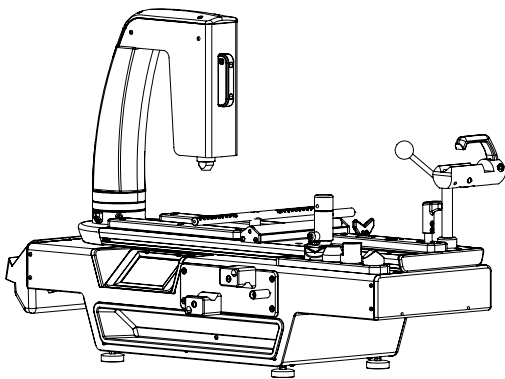
ACTUATOR HEAD

Has 5 interchangeable tips.

Measures Tennis, Badminton, Squash, Padel, Pickleball, Racquetball, and Platform equipment.

Actuator tip can be adjusted up and down. Actuator head can be laterally rotated to test vertical bending.

Never pick up machine from the actuator head or handle!



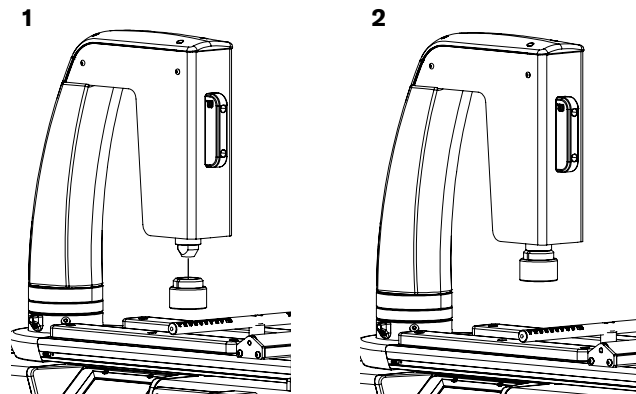
Example of actuator rotated for vertical bending test

ACTUATOR TIPS

All actuator tips should be included.

Switching out tips

1. Grab and pull down on tip that is attached to actuator.
2. Depending on test type, replace with correct actuator tip.



	String Bed and Face Deflection Tip: Tennis, Badminton, Squash, Racquetball, Padel, Platform
	Pickleball Face Deflection Tip: Pickleball
	Horizontal Bending Tip: Tennis, Squash, Racquetball, Padel, Platform, Pickleball
	Vertical Bending Tip: Tennis
	Shaft Bending Tip: Badminton

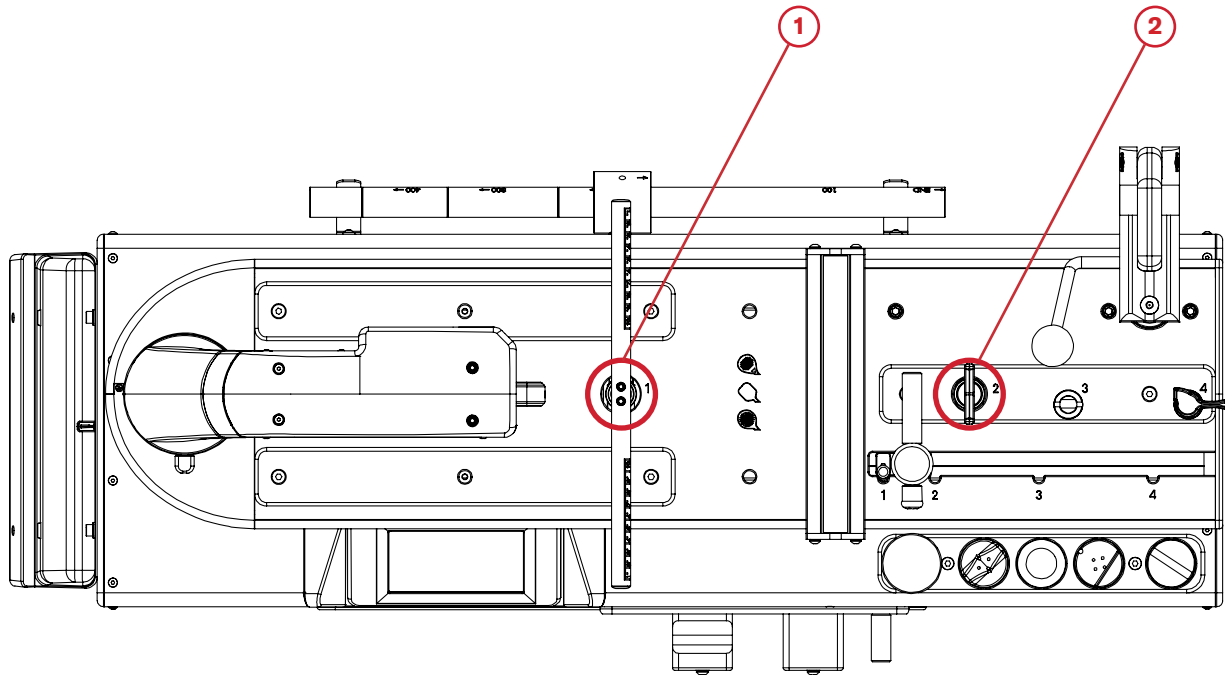
LOAD CELLS

Machine has two load cells that measure weight and balance of a racquet.

Both load cell fixtures are removable.

Never lean or place anything on top of load cells!

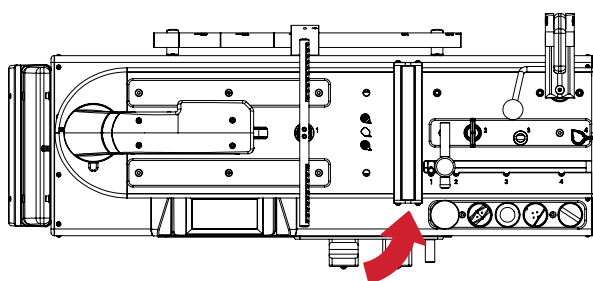
Remove loading bars when not in use.



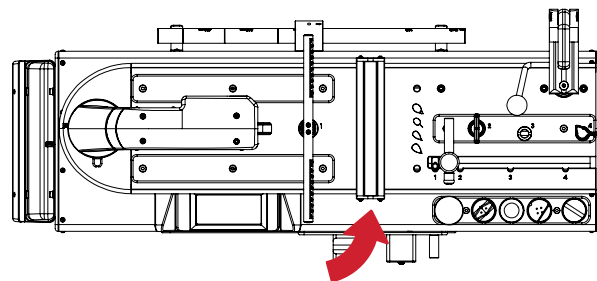
FULCRUM BAR

Machine has a fulcrum bar used for horizontal bending tests.

Fulcrum bar is removable and has two positions.



Fulcrum Bar in position for Tennis, Racquetball, Badminton, and Squash



Fulcrum Bar in position for Padel, Pickleball, and Platform Tennis

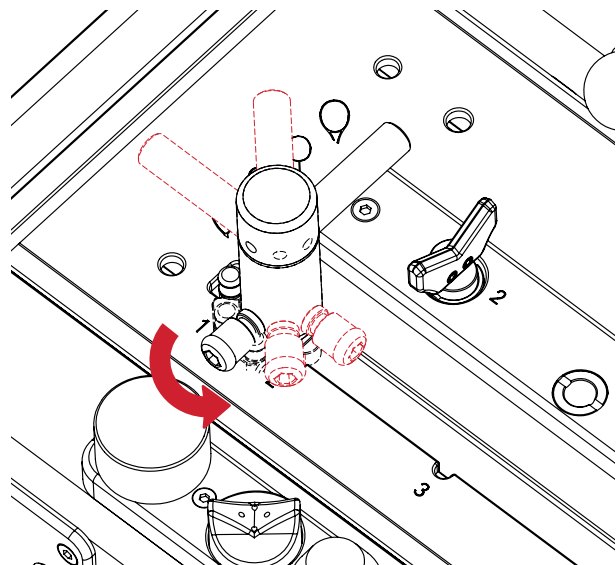
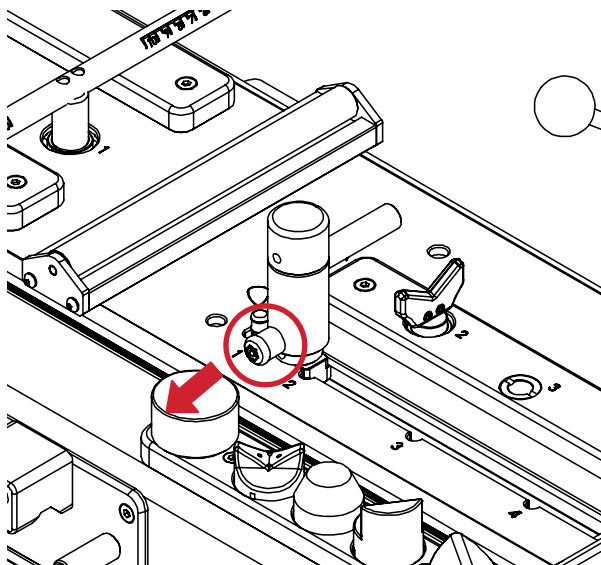
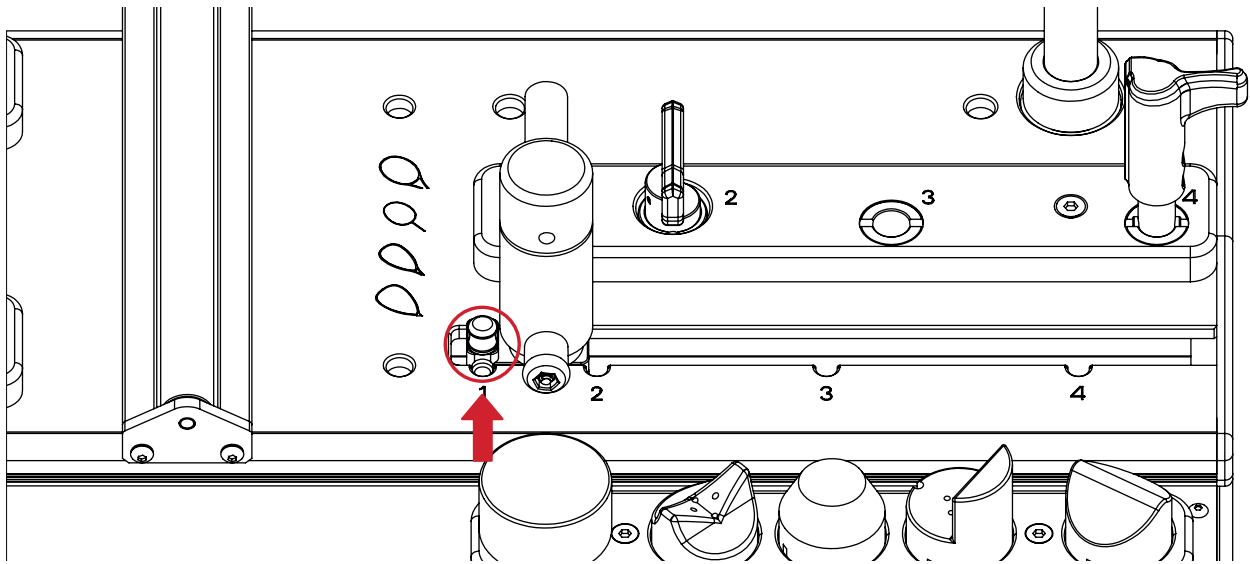
HANDLE RESTRAINT

Machine has a handle restraint used for horizontal bending tests.

Handle restraint should be moved to different positions depending on the racquet being used. To slide, PUSH in the small red pin and push the handle restraint down the glide rail. The pin will lock back when in the next position.

- Position 1: Pickleball
- Position 2: Padel, Platform Tennis
- Position 3: Racquetball
- Position 4: Tennis, Squash, Badminton

Handle restraint rotates out of the way by PULLING back on the large red knob.



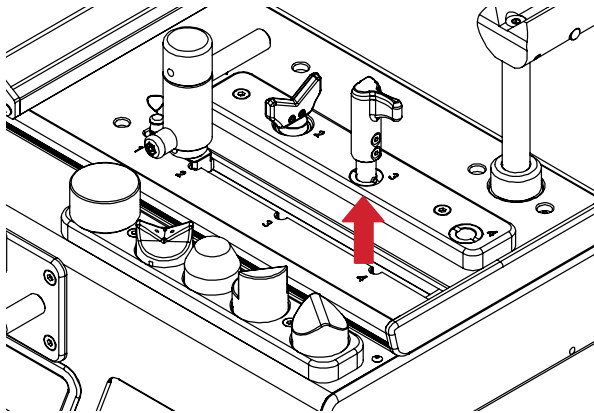
HANDLE ALIGNMENT CAM

Machine has an alignment cam for weight and balance test.

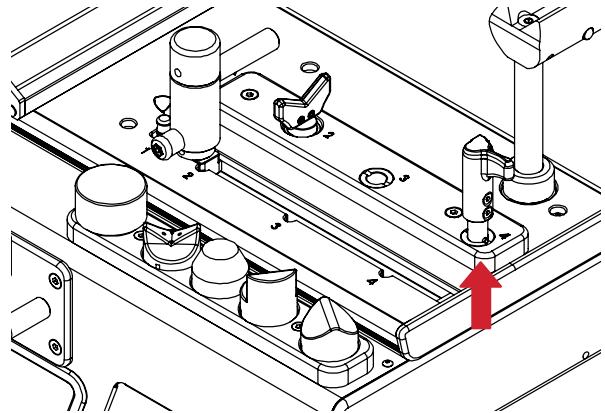
The cam ensures the racquet is properly aligned for each test.

Alignment Cam is removable and has two positions:

- Position 3: Padel, Pickleball, Platform, Racquetball
- Position 4: Tennis, Squash, Badminton



Alignment Cam in position 3

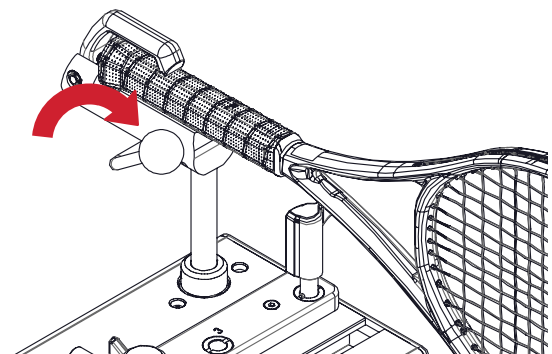
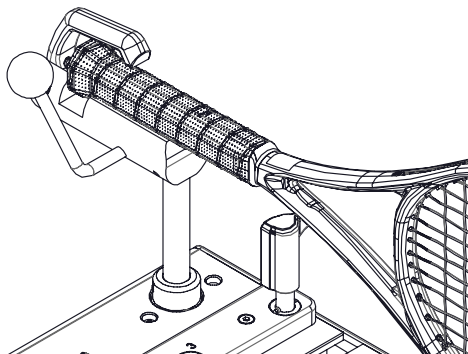


Alignment Cam in position 4

SWING WEIGHT CLAMP

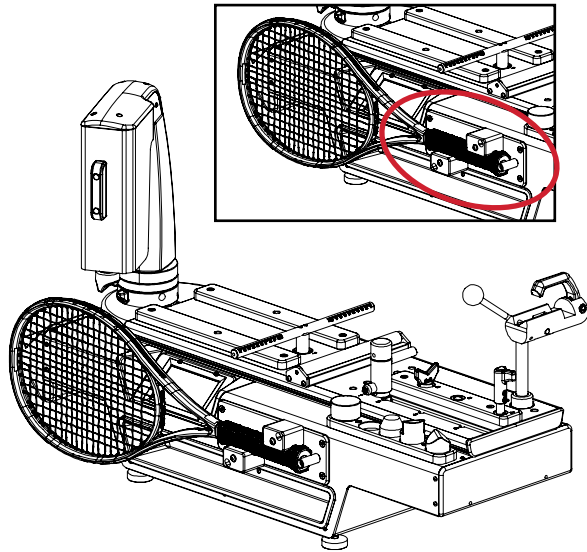
Machine has a swing weight clamp to secure a racquet or paddle handle to measure swing weight.

Clamp is locked when lever is rotated forward. Check clamp bubble level to ensure machine is properly leveled before use.



VERTICAL BENDING FIXTURE

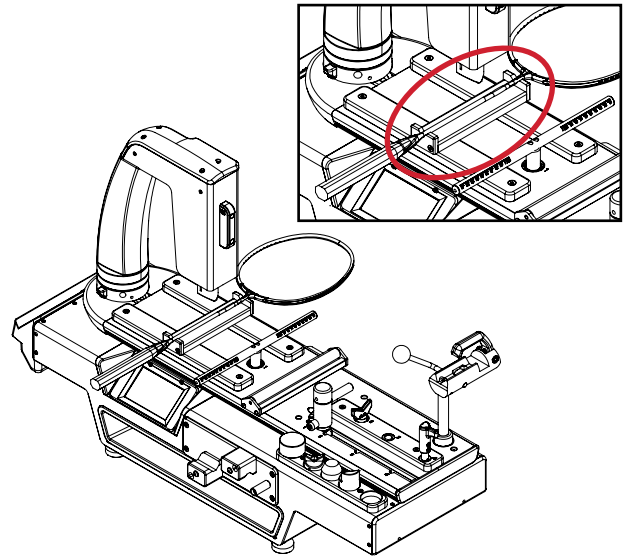
Machine has a fixture to hold the tennis racquet handle in place for the vertical bending test.



BADMINTON SHAFT BENDING FIXTURE

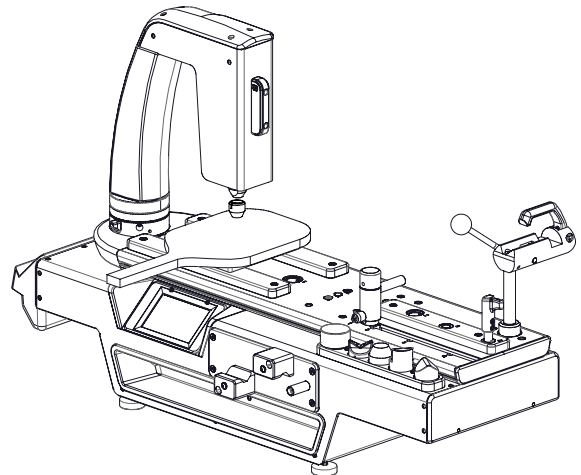
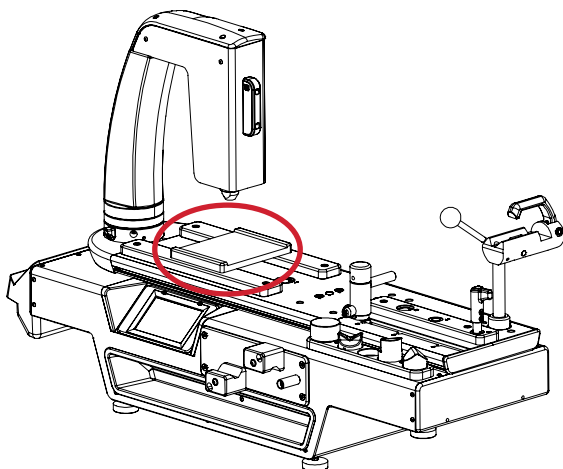
Machine has a fixture to hold the shaft of a badminton racquet for shaft bending.

Align the shaft of the badminton racquet in the V-blocks.



PICKLEBALL FACE DEFLECTION FIXTURE

Machine has a fixture to hold the face of a pickleball paddle for measuring face deflection according to USA Pickleball standards.



OPERATING THE MACHINE

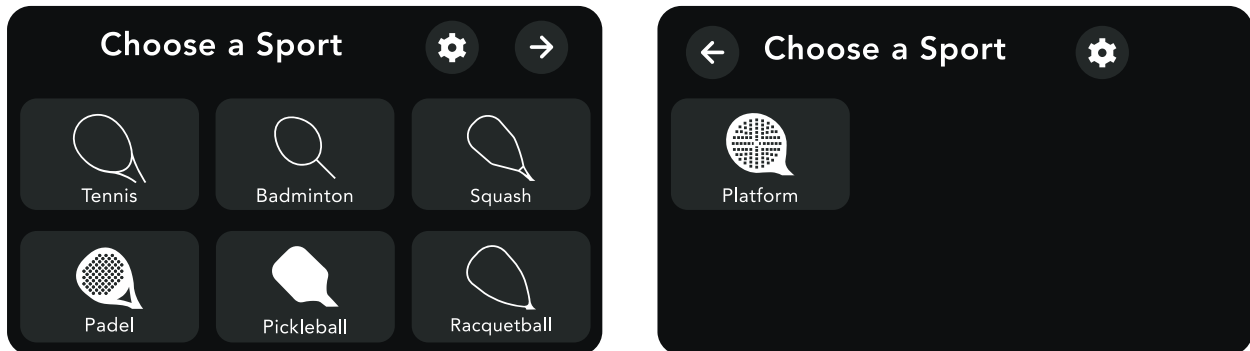
COMMON TOUCH SCREEN PROCESSES

	Touch to return to previous screen		Touch to bring up test setup guide
	Touch to bring up the settings screen		Touch to save test data
	Touch to return to Choose Sport screen		Touch to clear test data
	Touch to bring up test history screen		Touch to zero test data
	Touch to switch between English and Metric units		Touch to return to test start screen
	Touch ENTER to confirm a selection		
	Touch START to begin the test		
	Touch SAVE to archive the results		
	Touch TUNING MODE to enter tuning mode		
	Touch STOP or anywhere on screen to immediately abort a test		

CHOOSE A SPORT

The machine will prompt to choose a sport.

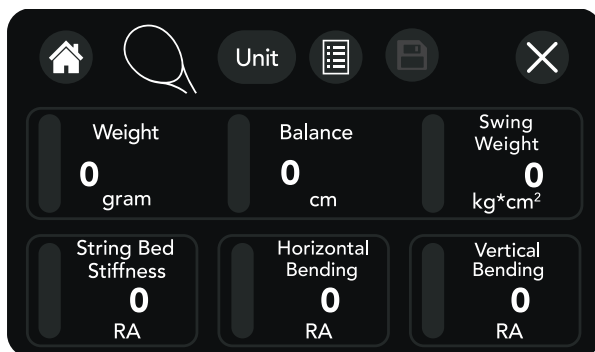
Touch any of the icons depending on the product being tested.



SETTING UP A TEST

The machine will prompt which test to choose.

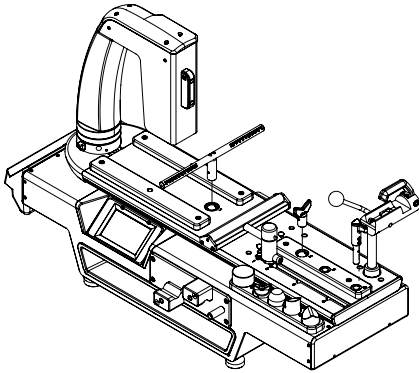
Touch any of the icons depending on which test is desired.



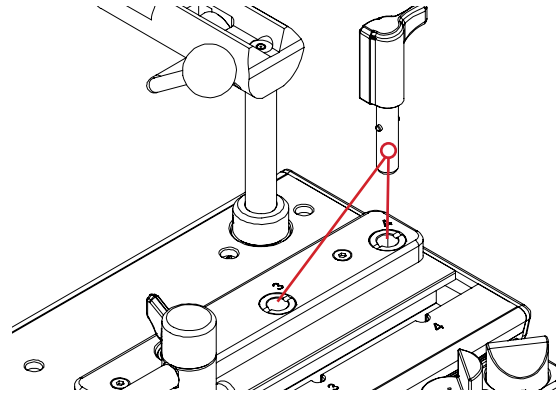
Example of blank test selection screen

WEIGHT AND BALANCE

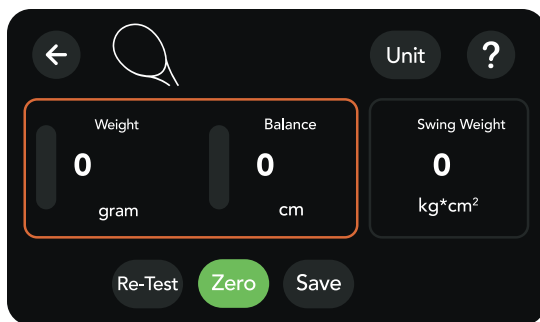
1. Place hoop and handle loading fixture in correct location.



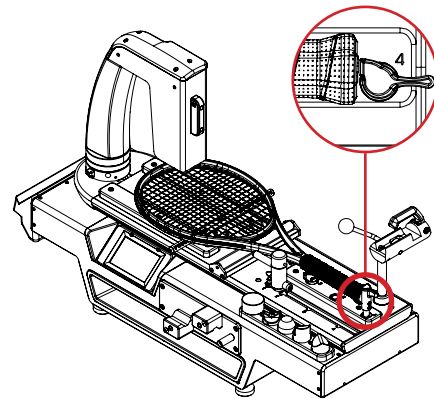
2. Place alignment cam in correct position.



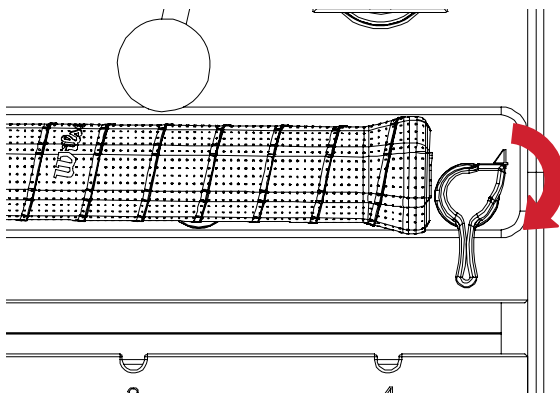
3. Touch the weight icon and zero the scale.



4. Align racquet so that the butt cap is touching the flat side of the alignment cam.



5. Rotate the alignment cam so that the flat no longer touches the butt cap.

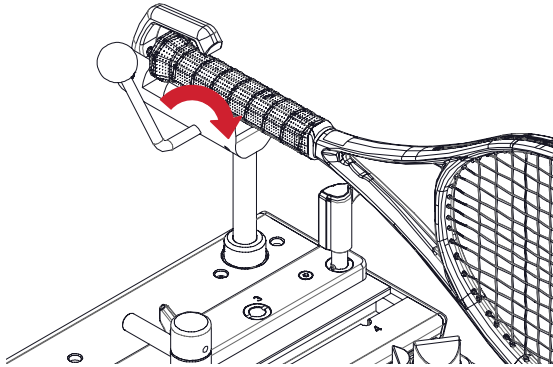


6. Machine will beep once the weight and balance has been measured.

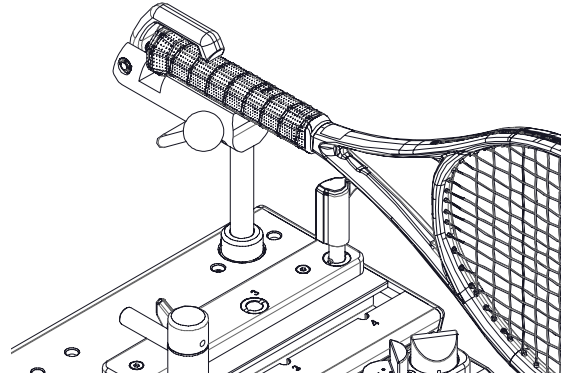
Note: If measurement seems incorrect, check that alignment cam is NOT touching the butt cap.

SWING WEIGHT TEST

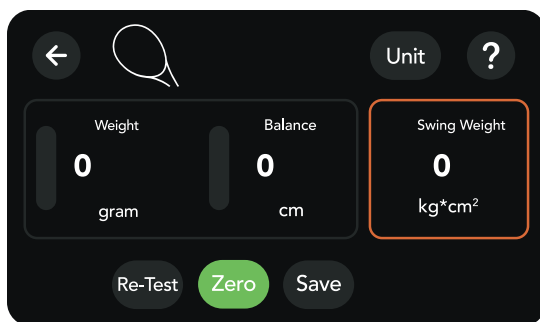
1. Align racquet handle in the swing weight clamp.



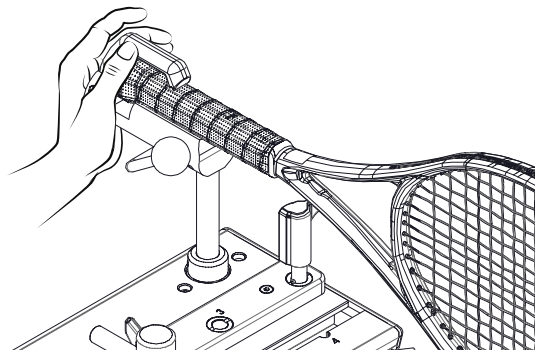
2. Rotate the swing weight knob down to lock the racquet in place.



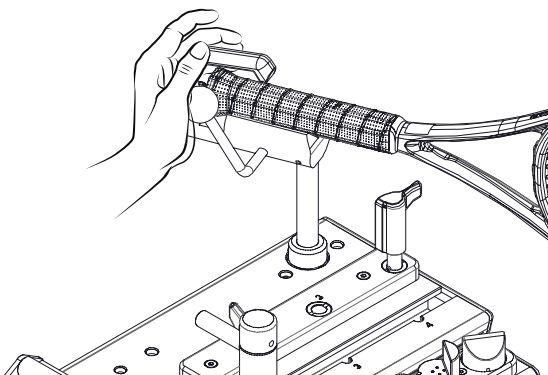
3. Touch the swing weight icon and zero the scale.



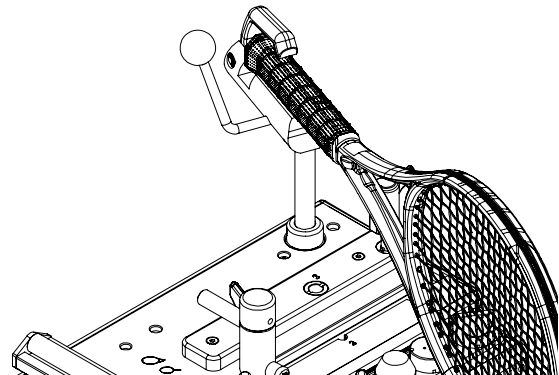
4. Grab back of swing weight clamp and rotate to the left.



5. Wait for an audible beep, let go of the clamp, and let clamp swing freely.



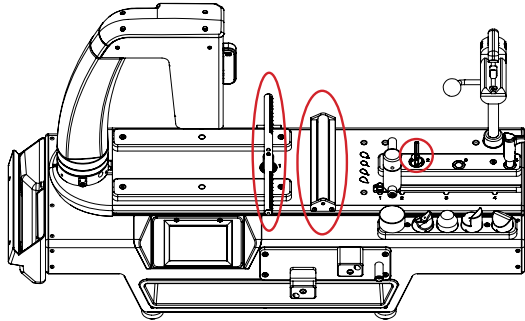
6. Machine will beep again once swing weight has been measured



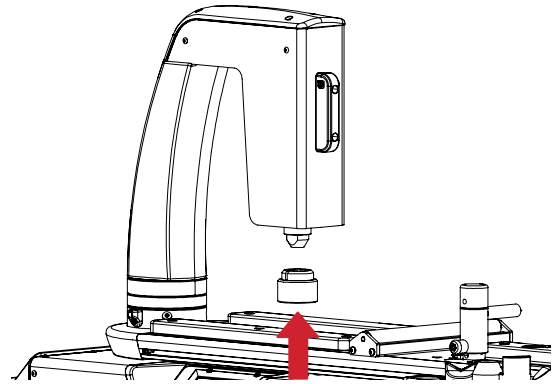
7. When test is complete, repeat steps 4 through 5 to re-test for confirmation.

STRING BED STIFFNESS

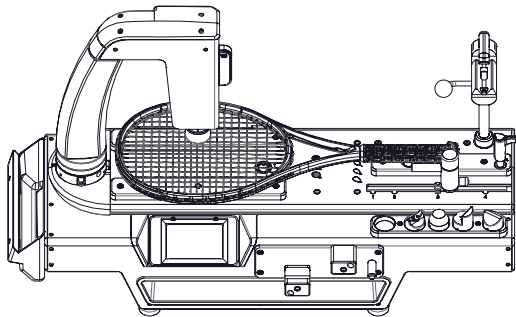
1. Remove hoop loading, handle loading, and fulcrum fixtures.



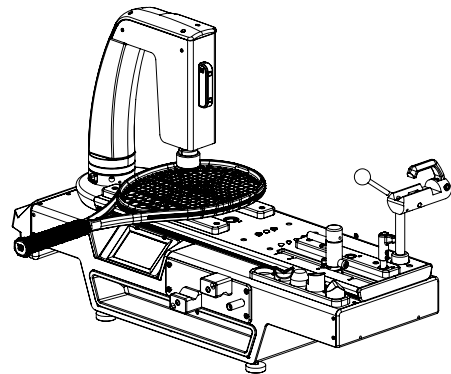
2. Attach String Bed Stiffness Tip.



3. Align racquet so that string bed is centered under tip.



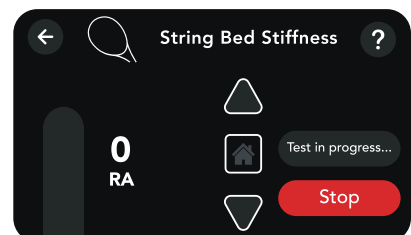
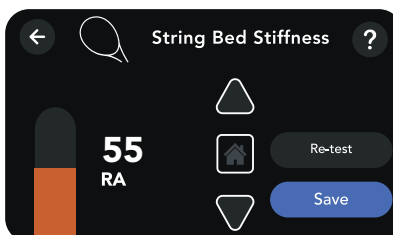
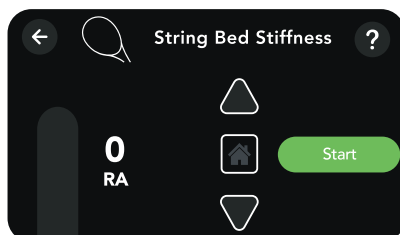
OR



4. Press START to begin test.

5. When test is complete machine will beep. Hit RE-TEST to run test again for confirmation. When done, hit SAVE to return to test setup screen.

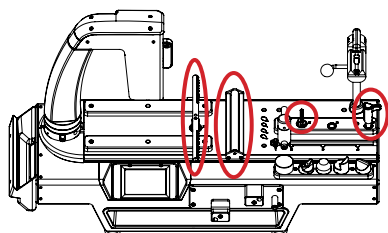
Warning: Press STOP or anywhere on screen to immediately stop test.



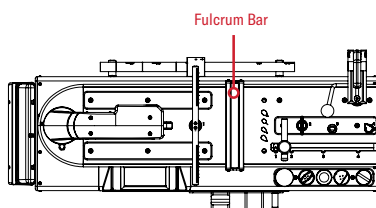
Note: If tip is too high, use arrows to adjust the starting height of the tip.

HORIZONTAL BENDING TEST

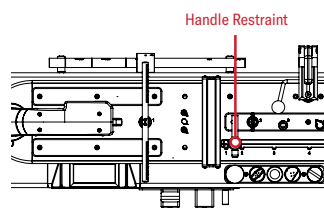
1. Remove hoop and handle loading fixtures.



2. Place fulcrum bar in correct location based on which sport is being tested.

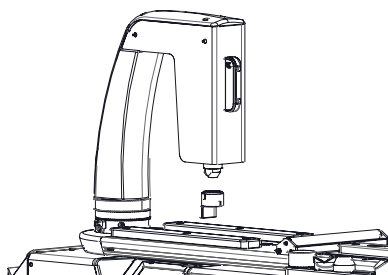


3. Slide handle restraint to correct location based on sport being tested. Reference help button as necessary.

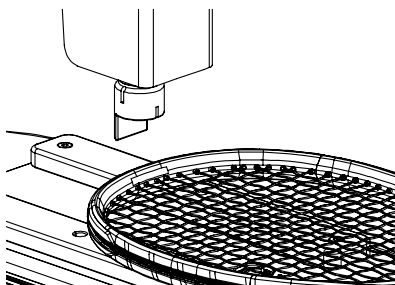


Position 1: Pickleball, **Position 2:** Padel & Platform Tennis, **Position 3:** Racquet Ball, **Position 4:** Tennis & Squash

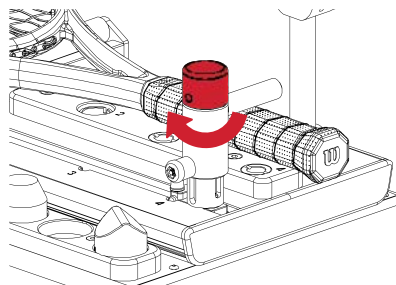
4. Attach Horizontal Bending Tip.



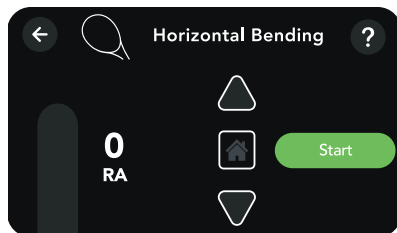
5. Align racquet so that the 12 o'clock is centered under the tip.



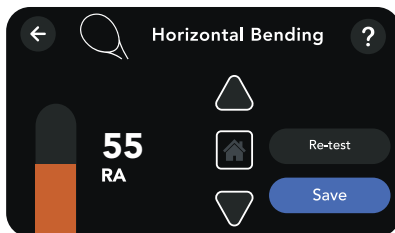
6. Tighten handle restraint by twisting top piece clockwise until restraint is in contact with racquet handle and racquet handle is horizontal and level.



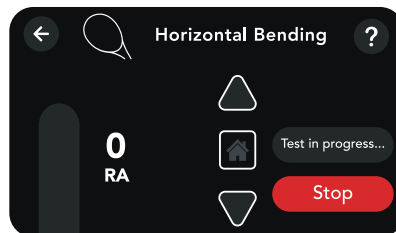
7. Press START to begin test.



8. When test is complete machine will beep. Hit RE-TEST to run test again for confirmation. When done, hit SAVE to return to test setup screen.



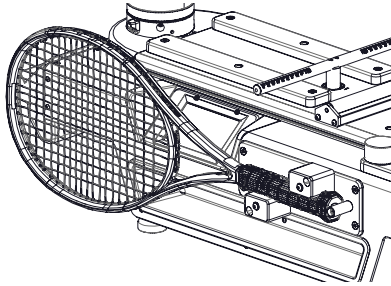
Warning: Press STOP or anywhere on screen to immediately stop test.



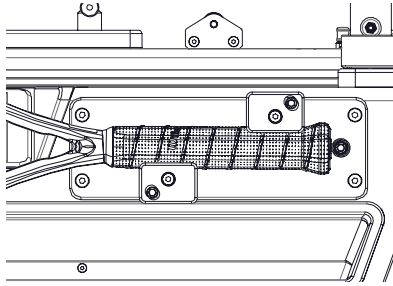
Note: If tip is too high, use arrows to adjust the starting height of the tip.

VERTICAL BENDING TEST

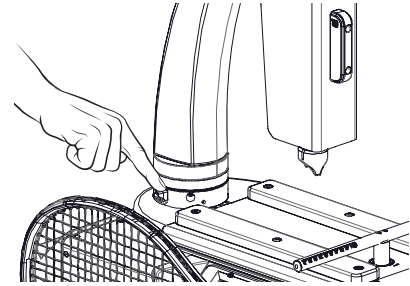
1. Place racquet handle in vertical bending fixture.



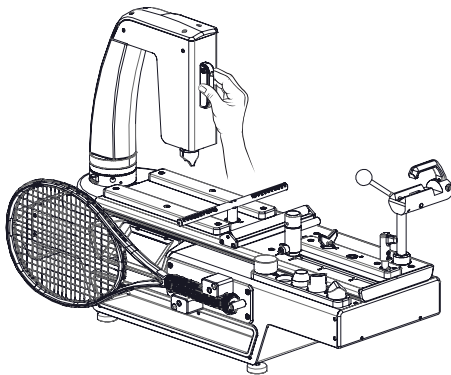
2. Ensure butt cap of the racquet touches the alignment pin.



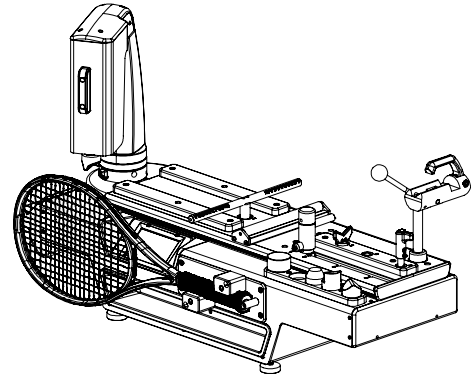
3. Press and hold down red actuator lock.



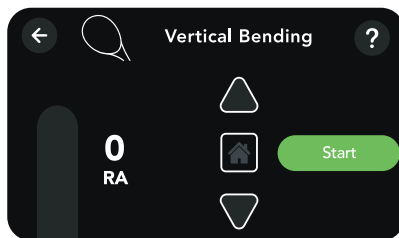
4. Grab actuator head handle and rotate the head until it locks out (clicks).



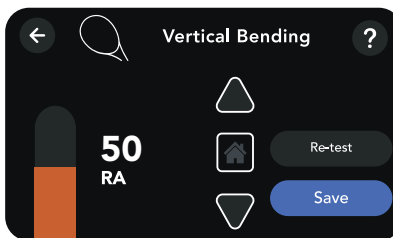
5. Attach Vertical Bending tip.



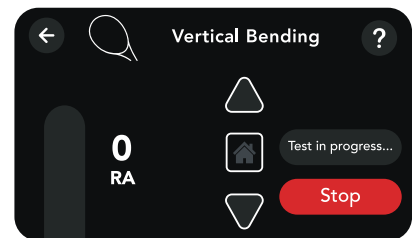
6. Press START to begin test.



7. When test is complete machine will beep. Hit RE-TEST to run test again for confirmation. When done, hit SAVE to return to test setup screen.



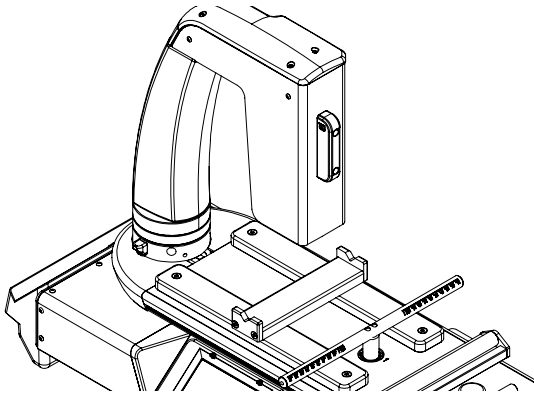
Warning: Press STOP or anywhere on screen to immediately stop test.



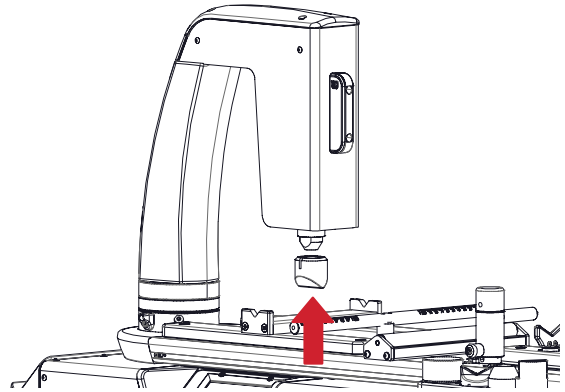
Note: If tip is too high, use arrows to adjust the starting height of the tip.

BADMINTON SHAFT BENDING TEST

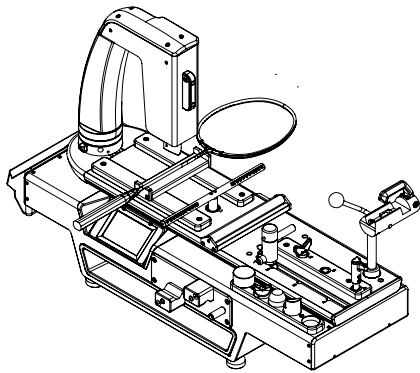
1. Align badminton shaft bending fixture in correct location under the actuator head.



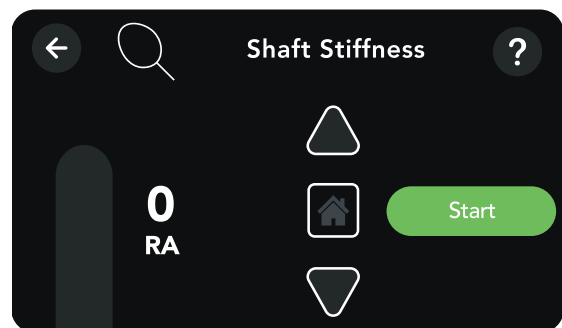
2. Attach shaft bending tip.



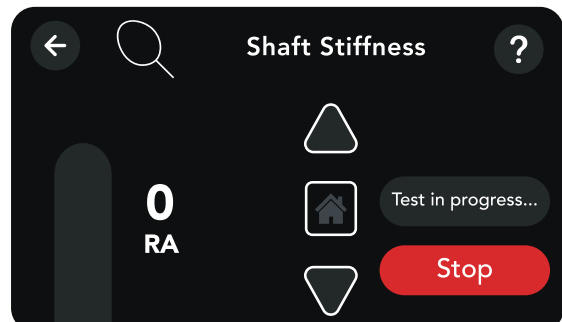
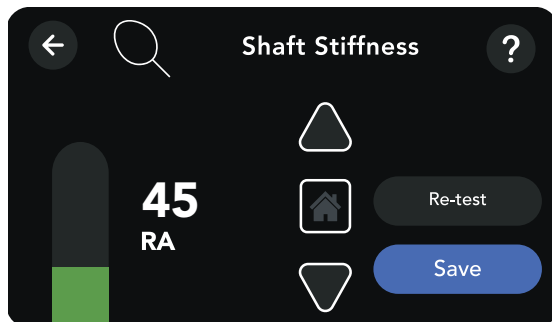
3. Align racquet so that the shaft is centered under the actuator tip.



4. Press START to begin test.



5. When test is complete machine will beep. Hit RE-TEST to run test again for confirmation. When done, hit SAVE to return to test setup screen.

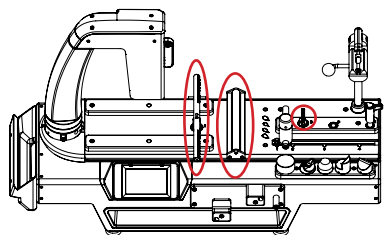


Warning: Press STOP or anywhere on screen to immediately stop test.

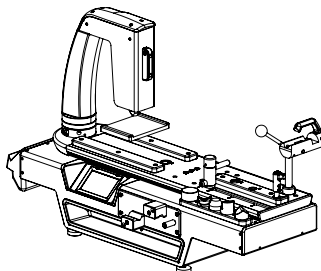
Note: If tip is too high, use arrows to adjust the starting height of the tip.

PICKLEBALL FACE DEFLECTION

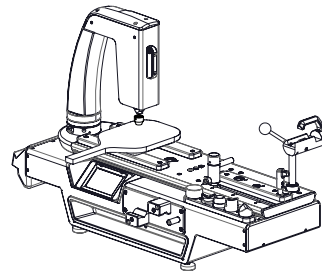
1. Remove hoop loading, handle loading, and fulcrum fixtures.



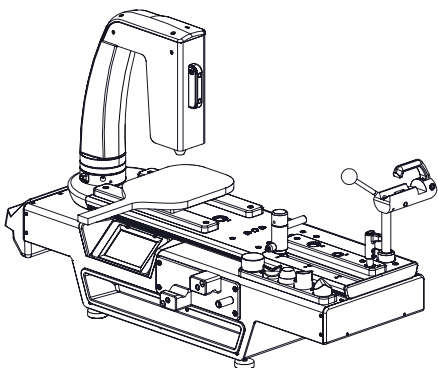
2. Align Pickleball Face Deflection fixture in correct location under the actuator head.



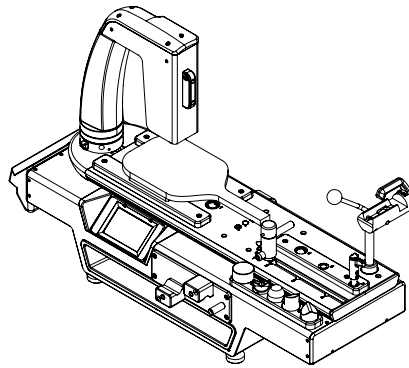
3. Attach Pickleball Face Deflection tip.



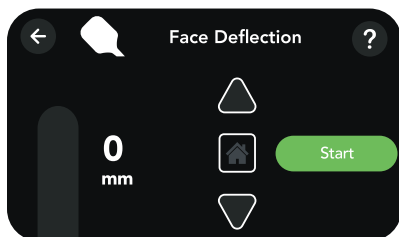
4. Align paddle so that the face is centered under the actuator tip.



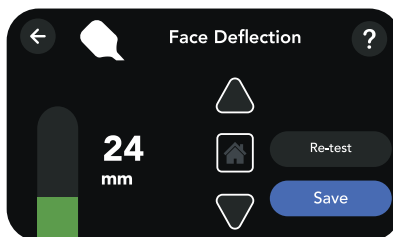
OR



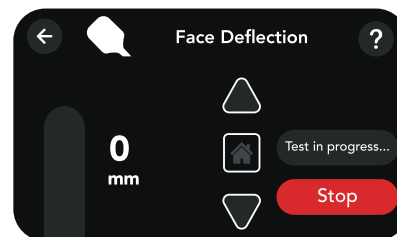
5. Press START to begin test.



6. When test is complete machine will beep. Hit RE-TEST to run test again for confirmation. When done, hit SAVE to return to test setup screen.



Warning: Press STOP or anywhere on screen to immediately stop test.



Note: If tip is too high, use arrows to adjust the starting height of the tip.

INTERPRETING A TEST

Test result will display immediately after the test is completed.

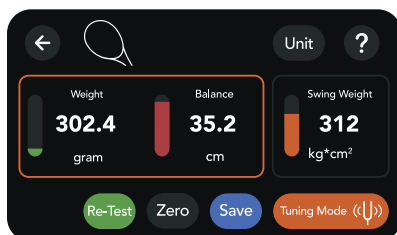
The results bar will either be green, orange, or red:

Green = Low end of range

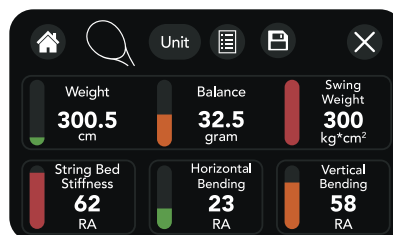
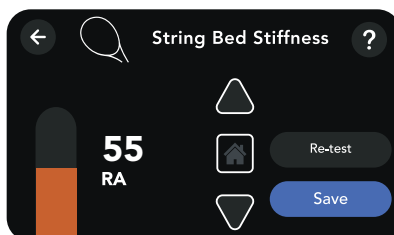
Orange = Middle of range

Red = High end of range

Results will also display on summary screen when SAVE button is hit.



Example of single test summary screen



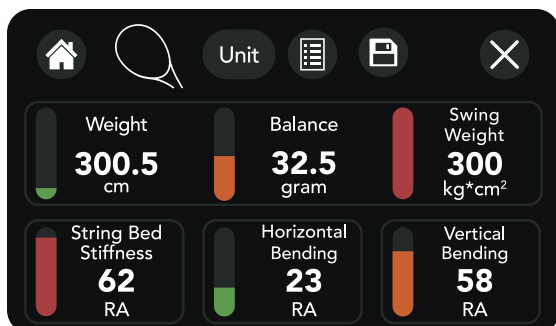
Example of test summary screen

SAVING A TEST

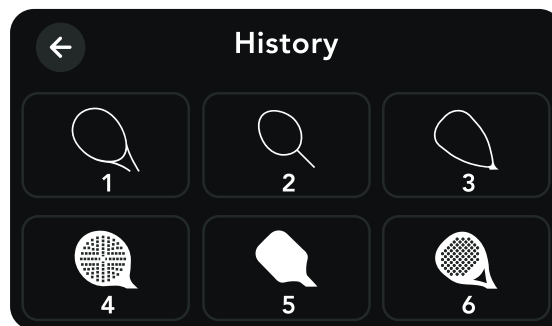
When a test is saved, it will be stored in two locations:

1. It will be stored on the test summary screen temporarily.
2. It will also be stored in the test history for viewing at a later time.

Note: The history will only store up to 6 data sets. After 6, the oldest entry will be erased.



Example of single test summary screen



Example of test history screen

TUNING MODE

WHAT IS TUNING MODE?

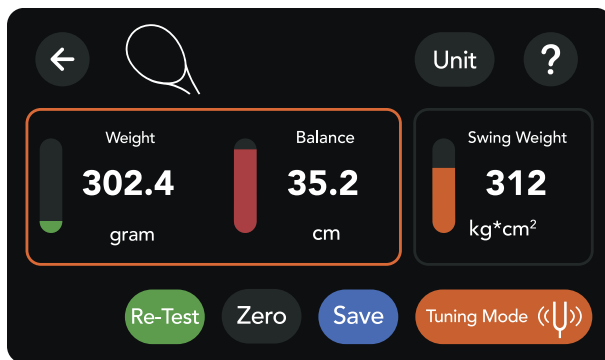
Tuning Mode is a real time customization guide designed to easily help you change specs of your racquet. Just by measuring Weight, Balance, and Swing Weight, Tuning Mode will tell you where and how much weight to add to your racquet to meet whatever spec you desire.

SETTING UP TUNING MODE

Tuning Mode icon will be not visible until Weight, Balance, and Swing Weight have been measured.

Once these specs have been measured, Tuning Mode icon will turn orange.

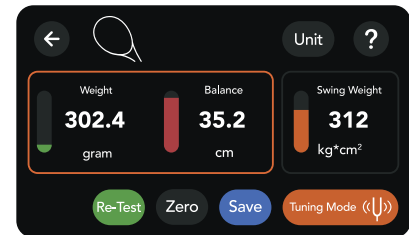
Touch Tuning Mode icon to enter program.



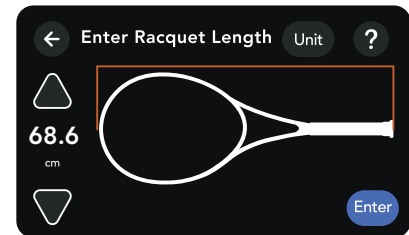
Example of screen with Tuning Mode illuminated

USING LIVE TUNING MODE

1. Enter Tuning Mode from Weight, Balance, Swing Weight screen.

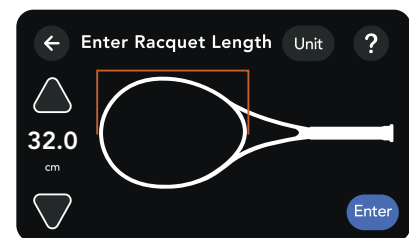


2. Enter the length of the racquet from end of handle.

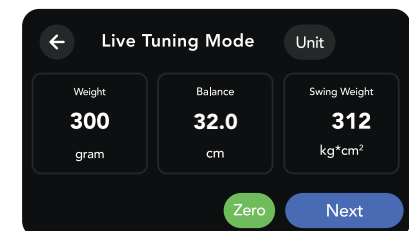


3. Enter head length from outer edge of hoop to outer edge of yoke.

4. Set up racquet on machine to measure weight and balance.

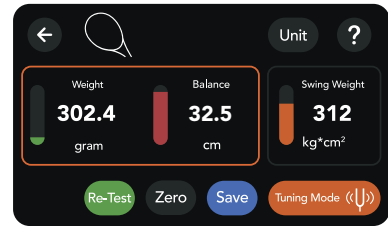


5. Machine will automatically calculate swing weight.
6. From here, add weight to anywhere on the racquet, and the numbers will adjust in real time.
7. Hit back arrow to return to weight/balance/swing weight measurement screen.

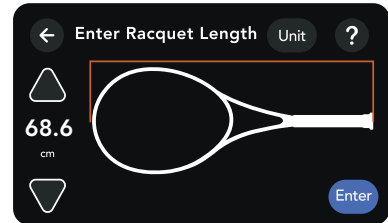


USING CALCULATE MODE

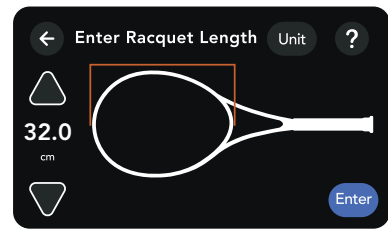
1. Enter Tuning Mode from Weight, Balance, Swing Weight screen.



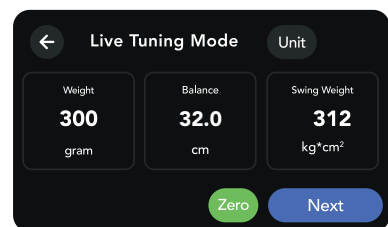
2. Enter the length of the racquet from end of handle.



3. Enter head length from outer edge of hoop to outer edge of yoke.
4. Set up racquet on machine to take measure weight and balance.

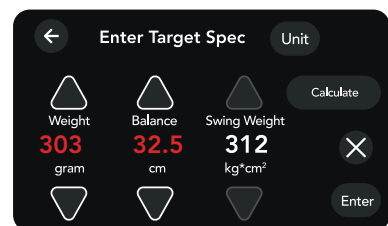


5. Machine will automatically calculate swing weight.
6. Hit NEXT to enter Calculate Mode.

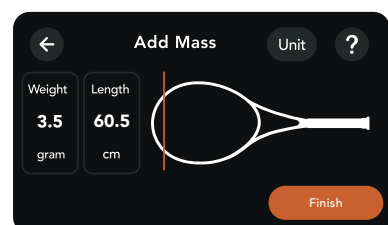


7. Enter 2 of 3 desired specs from Weight, Balance, and Swing Weight and press CALCULATE.
8. If calculated spec is acceptable, hit ENTER.

Note: All calculations are based on adding mass and therefore some desired spec combinations are not calculable.



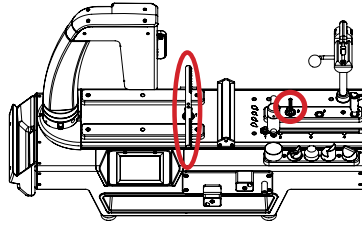
9. The final screen will show where to add mass on the racquet to achieve the desired spec.
10. Hit FINISH to return to Weight, Balance, and Swing Weight screen.



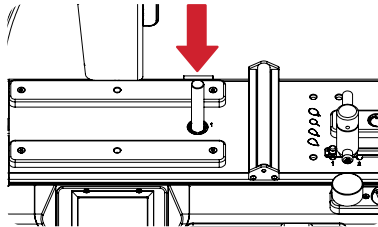
CALIBRATION

WEIGHT AND BALANCE

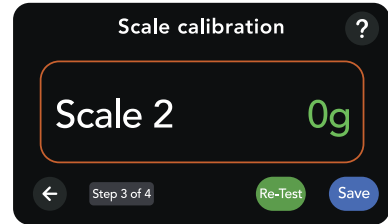
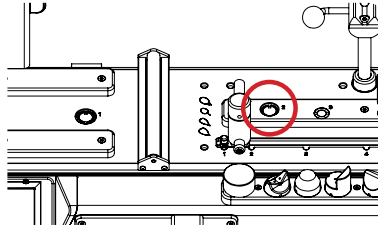
1. Enter Scale Loadcell Calibration through the Settings menu.
2. Remove the Handle and Hoop Load cell fixtures.
3. Measure Scale 1 with no weight. Hit SAVE.



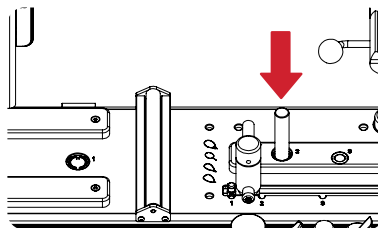
4. Measure Scale 1 with **300 gram** bar inserted. Hit SAVE.



5. Measure Scale 2 with no weight. Hit SAVE.



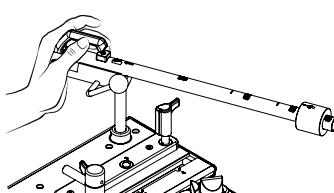
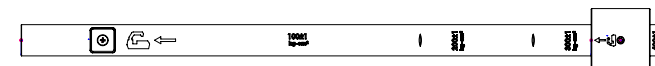
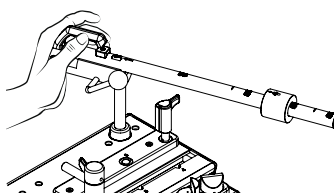
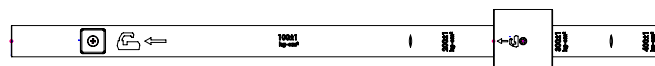
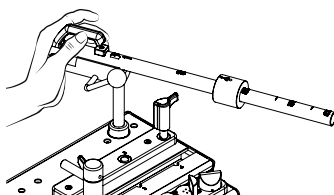
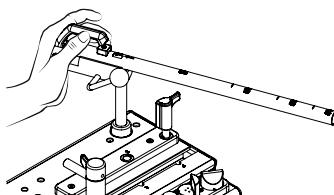
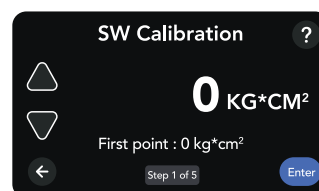
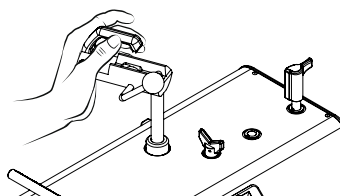
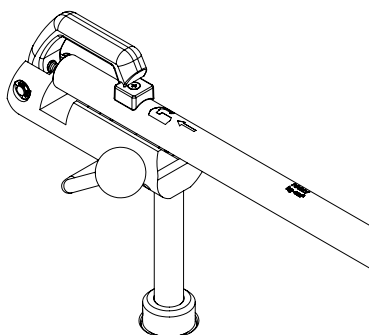
6. Measure Scale 2 with **300 gram** bar inserted. Hit SAVE.
7. Weight and Balance loadcells are now calibrated.



CALIBRATION: SWING WEIGHT

1. Ensure bubble in swing weight clamp is level.
2. Enter Swing Weight Calibration through the Settings menu.
3. Unloaded, rotate the swing weight clamp from the back toward the actuator head.
4. Once audible beep is heard, release the clamp and let freely swing.
5. Hit ENTER.
6. Repeat above steps for 100 kg*cm², 200 kg*cm², 300 kg*cm², and 400 kg*cm² loads.

Note: Insert Swing Weight Calibration Bar as shown into the clamp.

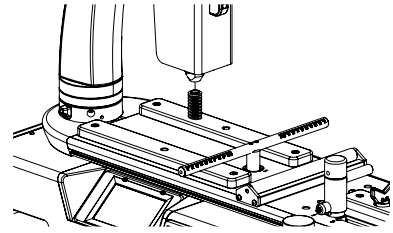


SWING WEIGHT CALIBRATION TO ANOTHER UNIT

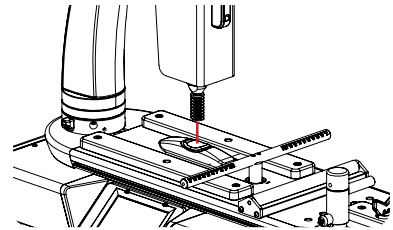
1. Record the measured swing weight of the calibration bar in another device at 100 kg*cm².
2. Load bar into this machine, rotate and release.
3. Use the arrow keys to adjust the number to the corresponding recorded numbers of the other device.
4. Repeat above steps for 200 kg*cm, 300 kg*cm, and 400 kg*cm loads.

CALIBRATION: RA

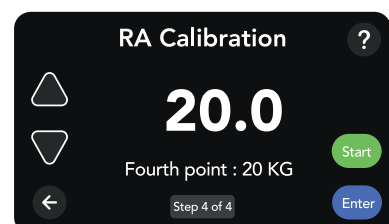
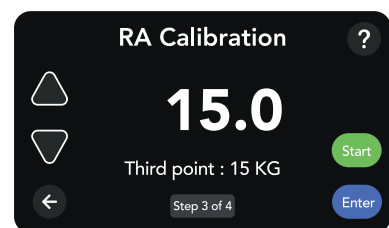
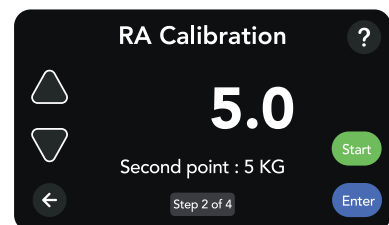
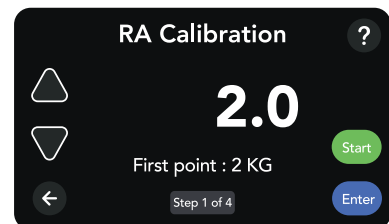
1. Enter RA Calibration through the Settings menu.
2. Attach Frame Stiffness Calibration spring.



3. Align scale under center of the spring.



4. Hit START.
5. Enter force recorded from scale on touch screen.
6. Hit ENTER to save to the machine.
7. Zero the scale.
8. Repeat steps for 5 kg, 15 kg, and 20 kg loads.



SERVICE, MAINTENANCE, & TROUBLESHOOTING

For any service, maintenance, or troubleshooting please visit www.wilson.com/baiardo for most current information. For further technical or servicing needs, please contact your Regional Service Provider for assistance.

Make sure to level and re-calibrate after transportation

Never use the machine outside or in extreme temperatures

Never lean on the loadcells

To emergency stop a test, touch anywhere on the touch screen during a test

Always zero the scales before conducting a new test

WARRANTY INFORMATION

WARRANTY COVERAGE

Wilson Sporting Goods Co. ("Wilson") warrant to the original purchaser that the Baiardo Tune Pro machine purchased is free from defects in materials and workmanship for a period of three (3) years from the date of original purchase for actuator motor and for a period of one (1) year from the date of original purchase for all other parts ("Warranty Period"). Should any defects covered by this warranty develop under normal use within the Warranty Period, Wilson will at its option, replace parts, repair or replace the defective Equipment. If a parts defect arises and a valid claim is received within the Warranty Period, at its option Wilson will either exchange the part with a new, used or refurbished part that is at least functionally equivalent to the original part. A replacement part assumes the remaining warranty of the original purchase or ninety (90) days from the date of replacement, whichever provides longer coverage for you. This warranty does not apply to any damage or defect caused by negligence, abuse, misuse, unauthorized alternation, corrosive environments, moisture, high voltage surges from external sources, shipping, handling, or part wear and tear as a result of normal use. Any parts or boards removed in the replacement or remanufacture process shall become the property of Wilson. This warranty is extended to the original end user purchaser only and is not assignable or transferable to any other party.

Routine maintenance, adjustment and cleaning are required to ensure proper operation and are the responsibility of the purchaser and are not covered under the terms of this warranty.

Wilson's obligation under this warranty is limited to replacement parts repair or replacement of defective Equipment, and no one is authorized to promise any other liability or warranty. Wilson will not be liable to you or anyone else for any damages that result from the failure of this Equipment or from the breach of any express or implied warranties including, without limitation, damage to other equipment, lost profits, or consequential, incidental, or punitive damages to the fullest extent permitted by law. In no event will Wilson be liable for any amount greater than the currently suggested retail price of this Equipment. The written warranty represents the entire warranty regarding this Equipment. This warranty is given in lieu of all other warranties, express or implied, including without limitation implied warranties of merchantability and fitness for a particular purpose. This warranty is limited to the Warranty Period. No warranties, either express or implied, will apply after the Warranty Period. This warranty gives you specific legal rights and you may also have other rights, which vary, based on local law and may provide you with additional benefits. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

OBTAINING WARRANTY SERVICE AND PARTS

Please review this manual or the online help resources referred to in this documentation posted at www.wilson.com/baiardo before seeking warranty service. If the part is still not functioning properly after making use of these resources, please contact your Regional Service Provider for replacement part or Equipment. Additional contact information can be found in the contact section www.wilson.com/baiardo. Only Wilson customer service or a Wilson authorized service center can determine whether the part or Equipment is covered by this warranty and if covered will assist in providing warranty service. Wilson has the right to use a 3rd party to perform repair service in lieu of shipping and returning a machine for replacement.

Warranty service applies to parts that are tendered or presented for service during the Warranty Period as permitted by law. Subject to applicable law you will be required to furnish proof of purchase details before receiving warranty service (NOTE: Proof of purchase from auction sites such as ebay, uBid, Overstock, etc. will not be accepted, as this warranty does not apply to Equipment purchased from such auction sites). Warranty service may be restricted to the country where purchased. Service options, parts availability and response times will vary according to country and you may be responsible for shipping and handling charges if the part cannot be serviced in the country it is in. Wilson reserves the right to change this warranty without prior written notice.

This product is in conformity with the provisions of the following:

Safety of Household and Similar Electrical Appliances

IEC 60335-1:2010, COR1:2010, COR2:2011, AMD1:2013, COR1:2014, AMD2:2016, COR1:2016;

EN 60335 1:2012 + A11:2014 + A13:2017 + A1:2019 + A14:2019 + A2:2019 + A15:2021;

EN 62233:2008

UL 73:2011 Ed.10+R:10Sep2021

CSA C22.2#68:2018 Ed.8+U1

BAIARDO TUNE PRO SPECIFICATIONS

Assembled Weight (N.W.): 40.94kg

Assembled Dimensions : 1009.83mm x 439.37mm x 657.59mm

Power Supply: External Switching, 100-240 volts (65 watts)

Box Size: 118cm x 53.5cm x 50cm

Box Weight (G.W.): 47.84kg

Main Material: Aluminum

Included Testing Tools: All testing tips, Hoop & Handle Loading Fixtures, Fulcrum, Alignment Cam, Badminton Shaft Bending Fixture, Pickleball Face Deflection Fixture, Frame Stiffness Calibration Spring, Swing Weight Calibration Rod, Weight & Balance Calibration Rod, Actuator Calibration Device

Included Assembly Tools: All necessary hex keys



RoHS
Compliant



24VDC, 0.81A, IP24

For further information, please log on to www.wilson.com/baiardo