



Role Outline for Volunteer Yard Assistant

Responsible to

You will report to the Assistant Centre Manager who is responsible for your supervision. In their absence, please report to the Centre Manager.

Your impact

As a Volunteer Yard Assistant, you will help the Farm team keep the yard running smoothly by supporting with day-to-day tasks which frees up our expert grooms to spend time focusing on rehabilitating the horses, before being found loving new homes through our rehoming scheme.

What you will gain

You'll be part of a friendly, supportive and inclusive team, enjoy the satisfaction of making a real difference, and stay active with hands on tasks. There are also opportunities to join in with other charity activities, such as open days where you can meet new people. Whilst horse handling may be limited, the fun, friendship and sense of purpose are unlimited.

Your key tasks and activities

- Help with pulling of Ragwort in paddocks
- Maintain general tidiness of the yard, including sweeping, cobwebbing and tidying
- Clean tack and support with fixing and waterproofing rugs
- Keep yard tools in good condition, such as cleaning buckets
- Take part in general yard duties such as mucking out, bedding down, poo picking, making hay nets, laundry, sorting second hand tack donations and gathering and providing enrichment for the horses in our care.
- Where possible, assisting with the handling of horses/ponies (this will only be for the more experienced volunteer following competency assessments).

NOTE: If you wish to help hands on with the horses you must have steel toe cap footwear, a current BSI standard riding hat, gloves and suitable clothing for all weather conditions. However, all volunteers are required to have safety boots. We are happy to lend them to you until you are confident that you want to commit to a regular slot.

The skills, attitude and experience you need

- Enthusiastic communicator, comfortable interacting with a mix of people
- Good organisational skills
- Happy to work as part of a team or unsupervised
- Flexible approach
- Good timekeeper
- Must be kind, supportive and inclusive towards all volunteers, staff and visitors at all times.

How we'll support you

Training and support will be provided to you in relation to all yard duties. Regular check-ins will be provided by your supervisor, and you'll also benefit from a friendly and supportive team environment.

Expected standards of behaviour

Whilst volunteering with World Horse Welfare we ask that you follow our Volunteer Policy, respect decisions regarding our staff, volunteers and the horses in our care, and treat all visitors, volunteers and staff in a polite and friendly manner. We greatly value your contribution, but if your actions negatively affect our work or reputation, we may need to end your volunteering agreement.