



## GLS Spain opens its first sustainable flagship store in Madrid's city centre

- **A new Parcel Shop offering national and international parcel delivery, collection, and return services**
- **It is the first premium retail space, with sustainable packaging and zero-emission vehicles**

**Barcelona, 22 December 2021** – GLS Spain opens its first exclusive outlet in the heart of the Salamanca district, in Madrid's city centre. Located on the corner of Villanueva and Alcalá Streets, it is a high-profile commercial space for the recently launched new GLS image. In line with its commitment to putting customers at the centre of its business, this new GLS Spain outlet offers its services to companies and individuals, aiming to convey the company's values: quality, friendliness, sustainability, and flexibility in the management of shipments and deliveries.

Several areas offer fully adapted solutions to users' needs inside the premises. Recipients and senders can manage their national and international shipments directly using the self-service option and enjoy additional services, such as pick-up from Lockers, deposit lockers for parcels, returns, and cross-selling. Users can send all kinds of documents, national (**BusinessParcel**) and international parcels (**EuroBusinessParcel** and **EuroBusinessSmallParcel**), certified letters (**PrivateLetterService**), and registered faxes (**BurofaxService**).

In addition to offering services to private users, the new GLS Spain Parcel Shop in Madrid also provides bespoke solutions for the self-employed, small, and medium companies and information on GLS Spain's resources, services, and capacities as a logistic partner. With a far-reaching network, modern hubs, and a state-of-the-art IT infrastructure, parcel shipment is fast and reliable.

A highlight of the GLS Spain flagship store is its environmentally-friendly approach, as it offers sustainable packaging to clients, a recycling point, and delivery services with zero-emission vehicles. This Parcel Shop responds to the company's commitment to promoting last-mile sustainability through urban micro hubs that optimize the last leg of shipments. The entire store has been designed according to sustainability criteria: from the furniture to the paint used and its integration into the extensive network of more than 4,100 GLS Spain convenience points allows for the grouping of shipments, reducing door-to-door deliveries and with it, pollution,

These goals are part of the company's corporate culture, which results in various initiatives. One of them is **Climate Protect**, an environmental programme that adds value to the company's customers and, in turn, provides the necessary resources to achieve a more sustainable environment.

### About GLS Group

GLS Group is a leading cross-border parcel service provider. The company provides reliable, high-quality and personal parcel services to customers in 41 countries, complemented by freight



and express services. Thanks to the company's expansive cross-border network and strong local market knowledge, customers can expect the same seamless, flexible and personal service across Europe and beyond. GLS also operates through wholly-owned subsidiaries in Canada and on the USA's West Coast. The GLS network consists of 71 central and regional transshipment points and about 1,500 depots, which are supported by approximately 31,000 final-mile delivery vehicles and 4,000 long-distance trucks. GLS employs around 21,000 people. In 2020/21, GLS generated record revenues of 4.5 billion euros and delivered 840 million parcels, despite global challenges.

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