



A more convenient peak for everyone: GLS Spain reaches 1.5M deliveries and collections at its Parcel Shops in November

Madrid, 4th of December 2023 - The Black Friday and Christmas campaigns bring with them a significant increase in the volume of shipments, with the Logistics and Transport Business Organisation UNO estimating that around 108 million will be handled, marking an increase of 6.8% over the previous year.

In this context, GLS Spain, a leader in national and international parcel services, expects to grow above these figures, delivering **18% more shipments than in 2022**. In the current campaign, the company plans to manage peaks of **50,000 shipments per hour** from its central hub in Madrid.

Sustained growth

This year, GLS Spain expects to surpass previous records, reaching a volume of packages **20% higher than in previous months**, with the textile sector leading this progress.

Commitment to sustainability

In its efforts to reduce the environmental impact of its business, GLS Spain has achieved a significant increase in **sustainable deliveries**. In 2022, it achieved close to 10 million sustainable deliveries, and by the end of this year it expects to reach **15 million**.

Since mid-2022, a **growing trend** in this type of deliveries has been observed, among other reasons due to the establishment of the out-of-home (OOH) delivery model as an increasingly preferred alternative for recipients. Without going any further, deliveries and collections at GLS **Parcel Shops** in October 2023 reached one million, and reached a record **1,500,000 in November**.

With this same purpose, so far this year, GLS Spain **has doubled deliveries made with low-emission vehicles**, compared to 2022, and aims to close the year with **more than 7 million deliveries** with this type of vehicle.

The 14 **Special Employment Centres** with which GLS Spain collaborates have also increased their activity and it is estimated to exceed **1.7 million deliveries** by the end of the year.

"The convenience delivery model is gaining momentum and we can only welcome this and continue to drive it forward as a company and as a leading logistics company. The record

numbers at our Parcel Shops are a clear indicator of this much-needed model change. At GLS, we will continue to promote alternative deliveries, as well as deliveries with low-emission vehicles, as part of our commitment to responsible and efficient logistics practices," says Luis Doncel, Group Region MD Iberia & Ireland.

These figures demonstrate GLS Spain's ability to efficiently absorb a high volume of parcels and its responsibility towards increasingly sustainable logistics also in periods of high demand.

About GLS Group

The GLS Group is one of Europe's largest independent parcel service providers, with a strong local presence in every country on the continent. It also operates through wholly owned subsidiaries in Canada and on the west coast of the US within a single GLS network. This allows the Group to seamlessly connect its customers and communities with millions of parcels and stories every day.

GLS proactively manages its network, flexibly connecting its markets to respond to their changing and dynamic nature. The company prides itself on offering its customers high-quality service that suits their needs in more than 40 countries. The GLS network comprises over 120 hubs and over 1,600 depots, supported by over 35,000 last-mile delivery vehicles and 4,700 long-haul trucks. This offers network resilience, enhanced flexibility, and greater reach. In 2022/23, GLS generated record revenues of EUR 5.4 billion and delivered 862 million parcels across all markets.

For more information, visit gls-group.com