



## Gleddoch Golf Club – Rules & Procedures during Coronavirus Pandemic

Version 1 – Updated 25<sup>th</sup> May 2020

### Access/Use of the facilities

- Until otherwise notified, the golf course and associated facilities (e.g. practice green, academy holes etc) can only be used by **members only**. This is to allow all members to have a fair chance to use the course in the coming weeks. Visitors and guests of members are not allowed.
- Only members who have paid for their 2019/20 membership will be allowed to play. For those who have not yet renewed their membership, please do so as soon as possible. Until membership has been renewed, access to BRS and to book your tee times will be suspended.
- In order to re-new your membership or if you have a friend who wishes to become a member, please contact Tom Eckford on 01475 540704 or 01475 540711.
- Junior members (those under 18 years old) must be accompanied by an adult member at all times.

### Booking Your Round

- All golf must be pre-booked before play. This is to help control the flow of members arriving, playing, and departing the Club.
- To book your tee time either use the online booking system BRS or by contacting Tom and Martin on 01475 540704 or 01475 540711.
- Tee times will not be given to any member that turns up ad-hoc to book a time and you will be politely asked to leave the club until you have a time booked which has been arranged online or via the Pro Shop.
- Bookings for tee times can only be made up to 72 hours in advance.
- Tee time slots will be every 10 minutes.
- Gleddoch golf club reserves the right to cancel your tee time in order to enforce fair usage amongst all members.

### Arriving at the Club/Car Park

- Please arrive at the Club no earlier than 15 minutes before your pre-booked tee time.
- Please be mindful of the need to be ready to play at your allocated time.
- Where possible, when parking your car, please leave one empty space between your car and any other car already in the car park.

- Once you have retrieved your clubs, trolley etc from your car, changed your shoes in the car park and are ready to play, please make your way swiftly to the Pro Shop to register that you have arrived for play.
- Everyone must register upon arrival before going to play.
- Please avoid congregating.

## The Pro Shop

- As the Pro Shop is considered a “non-essential” retail outlet, the shop itself will be closed to members. However, we will still be retailing all our products (it will just mean that a member of staff will have to go and retrieve it for you).
- Up to two Members at a time (as long as they are in the same party) will be permitted to enter the building.
- Upon entering the building, we ask that you sanitise your hands at the sanitising station before doing anything else.
- Where possible, please avoid paying with cash and ideally pay using a contactless method. Paying by cash not only increases risk of infection spread, but it also puts our staff at risk as they would then have to go to the bank to deposit the takings.
- Please avoid congregating inside for longer than is necessary.
- Buggies are limited to one person at a time unless with another person from the same household. Buggies and trolley handles will be sanitised prior to hiring.
- There will be floor markers outside the building to indicate where you should stand to wait (should there be a queue).
- We kindly request that you use a face covering when inside the building.
- We are currently operating on limited staffing resource and under unprecedented circumstances. Hence, your patience and understanding on this is much appreciated.

## The Clubhouse

- The hotel is currently closed. This include the locker rooms, showers and all food and beverage facilities.
- Toilet facilities will be available on request.
- If items are currently stored at the club, we will arrange for collection of your clubs from lockers as you arrive to play the first time since restrictions have been eased. Following completion of your round, clubs and trolleys should be removed from the club until the Government restrictions are further relaxed.

## The Practice Area

- The Academy course and putting green restricted to two players at one time and will remain open.
- Until we receive further clarity from official guidance, the driving range will remain closed.

# General Play Rules

In addition to the instruction on playing, the following rules always apply: -

- The course will open for play from 8am each day. The last tee time will be 4pm.
- Players can only start play from the 1st tee.
- Tee slots will be every 10 minutes.
- You may only play with people from one other household. Hence, 3 and 4-ball play is allowed, so long as no more than 2 households are playing at any one time.
- Arrive for your round no earlier than 15 minutes prior to your tee time.
- All rakes, ball washers, benches and bins have been removed. Therefore, please make your best effort, using your foot or club, to smooth bunkers.
- Please do not deposit rubbish in the frames where the bins are normally located. Please take any rubbish away with you and deposit it a bin at home.
- Do not touch the flagsticks. Flag Pins have been modified so you can easily retrieve your ball.
- Do not shake hands with your playing partners before, during or after your round.
- If you lose a ball, do NOT invite the group behind to play through. Please do not spend too long (ideally no more than a minute) looking for a lost ball and continue to keep up with the pace of play.
- More than ever, avoid slow play!
- Observe the 2-metre spacing for social distancing on all areas of the course and adhere strictly to all on-course signage or markings providing instructions.
- Do not approach any of the green staff who will be working on the course unless for in the case of an emergency (e.g. medical issue). In which case, please maintain the 2-metre distance.
- Once your round is complete, please change your shoes and leave the club promptly and avoid congregating for any length of time.
- Tom, Martin, and others will be marshalling the course to support all members enjoy a safe round of golf and help with any questions or issues.
- If given an instruction by Tom, a member of his team, or any other employee, please follow this instruction promptly.
- Changing shoes is permitted in the car park.
- Avoid touching handrails, door handles etc and please use the hand sanitisers that will be located at the Pro Shop to clean your hands as required.

- At this time, the shoe cleaner will remain closed and manual shoe cleaners removed to avoid contamination of the handles.

More than ever it is important that we do our best to support Stuart and the Greens Team whilst they work with reduced numbers. Therefore, please ensure that you replace all divots and repair pitch marks on greens to save the team from being diverted from other work on the course.

### **On the Tee**

- You may only play with people from one other household. Hence, 3 and 4-ball play is allowed, so long as no more than 2 households are playing at any one time.
- If the group of players ahead of you are still on a tee, please keep your distance and wait for them to leave the tee area before moving onto the tee.
- When teeing off, it is important that players do not stand on the tee at the same time. The player with the honour should enter the teeing area, play his shot, and then move to the opposite side of the teeing area to allow the second player to hit their shot.

### **On the Fairway**

- Always observe the 2-metre social distancing rules.
- If your playing partner loses a ball, please avoid assisting in finding this and breaching the 2-metre rule.
- 'Ready Golf' should always be in play and the pace of play maintained.
- Do not, for any reason, wave the group behind you through as this will lead to a build-up of players on tees and we must avoid this at all costs.

### **On the Green**

- Always observe the 2-metre social distancing rules.
- Avoid touching the flagsticks and retrieve your ball once you have holed out.
- The flag pins have been modified to make it easier to retrieve your ball without having to stick your hand deep inside.
- Players should not mark their balls and wait for their next shot.
- In turn, play your ball until it is in the hole, retrieve it and move to the side of the green adjacent to the next tee.

### **On the 18th Green**

Hopefully, you will have enjoyed a great, low-scoring round and have enjoyed being back out on the course!

- Please remember to maintain the 2-metre social distance and avoid shaking hands (or elbow bumping etc), no matter how strange it feels to do so!

- When exiting the 18th green, make your way back to your car.
- Again, avoid congregating in the car park thereby maintaining the social distancing requirement.

## **PENALITES**

Given the serious nature of the current crisis, alongside the need to ensure that Gleddoch Golf Club is doing everything possible to meet its duty of care towards all members, visitors and staff – **if anyone is found to be in breach of any of the two points listed below they will be given an initial warning. If they proceed to commit a further breach they will receive an immediate 4-week suspension of membership.** These penalties will be applied for the following:-

- Anyone found not to be adhering to these rules outlined in this document.
- Anyone found to be using abusive or insulting language (and/or behaviour) towards any member of staff.

The suspension will be applied immediately by either the Golf & Estates Manager, the Club Professional or the General Manager, and will involve the individual losing their access to BRS as well as receiving a ban from visiting the site for 4 weeks. **This penalty will not be subject to appeal. Anyone found in further breach will then lose their membership rights and access to the site for a further 4-week period.**

We thank you once again for your co-operation and understanding for the need for these rules and restrictions. We hope you play safe in order stay safe!