

# **Car Park Terms and Conditions of Use**

## **DEFINITIONS**

**"Landlord"** means INVESCO (IREEF QUEENGATE PROPCO S.A.R.L.) Company Registration No: B182611 whose registered office is at 37a Avenue J.F. Kennedy, L-1855 Luxembourg and QUEENSGATE operated by JONES LANG LASALLE LIMITED Company Registration No: 01188567 whose registered office is at 30 Warwick Street, London, W1B 5NH

**"Centre"** means the land known as Queensgate Shopping Centre, Peterborough

**"Car Park(s)"** mean(s) the car park(s) located and managed by the Centre

**"Space"** means any space within the Car Park as the Ticket Holder shall choose to use on a first come first served basis excluding disabled or other spaces reserved by the Landlord

**"Vehicle"** means one motor car or motor bike belonging to the Ticket Holder

## **TERMS AND CONDITIONS**

1. **Entry:** You may park during the opening hours. On entry, please take a ticket from the equipment to activate the entry barrier. Please retain your ticket as you will need your ticket to exit this car park following payment. This is a short term car park and is not intended for long term parking.
2. **Parking your Vehicle:** Do not park any vehicle so as to cause obstruction. You must only park your vehicle within the designated parking bays. Only vehicles that display a valid disabled parking permit are permitted to park in the bays designated for disabled users. You must comply with all reasonable instructions of our staff.
3. **Securing your vehicle:** You must ensure that your vehicle is securely locked at all times whilst parked. Please ensure that your windows are fully closed and any security devices used. Please do not leave valuables or other possessions in your vehicle or where they are clearly visible.
  - **Complaints Procedure:** Should a vehicle suffer from loss, theft or damage whilst in the car park:
    - a. Immediately inform a member of the Centre staff, (contact details can be found at the end of this document) and;
    - b. In the cases of theft, immediately inform the Police, and;
    - c. Notify your insurers promptly.

4. **Safety:** The height restriction for vehicles is:  
Yellow Car Park : 6'10" / 2.1m  
Blue, Red and Green Car Park : 6'8" / 2.05m  
You must drive carefully; obey the speed limits and any directional or other signs. After you have parked and secured your vehicle, you should proceed to the nearest passenger lifts, stairs or exits as sign-posted on each level. Please be careful of other moving vehicles.
5. **Charges:** This car park charges for parking. The charges are displayed at the entrance to this car park and at the payment machine points. The charges are based on the period that your vehicle is parked. If your vehicle is parked overnight, then an overnight charge will also apply.
6. **Payment:** You must pay for your parking at the designated payment machine points prior to your exit using the ticket issued to you on entry. If you have lost or cannot produce your ticket, you must pay a charge equivalent to the period from the time of opening on the day of your entry until the time of your exit.
7. **Reporting of Incidents:** If your vehicle has been damaged or stolen or if you have damaged another vehicle you should report the matter immediately to a member of staff, together with the registration number(s). You should also notify your insurers and, in the case of theft, the Police.
8. **Restrictions:** You are not permitted to use the car park for any purpose other than the parking of your vehicle. In particular, any work including repairs, or cleaning or towing of vehicles or any activity in connection with the sale, hire or disposal of vehicles or other items, are prohibited.
9. **Relocation of Vehicles:** We reserve the right, by driving or otherwise, to relocate your vehicle for the proper operation of this car park, including if your vehicle is causing an obstruction or a risk to health and safety or in an emergency.
10. **Rubbish Disposal:** Do not deposit rubbish in the Car Park.
11. **Abandonment of Vehicles:** If we believe that a vehicle has been abandoned, we reserve the right to remove and sell the vehicle. Prior to any sale, we will make reasonable enquires to identify and contact the registered owner and give notice of our intention to sell the vehicle if it is not collected within 30 days. The proceeds of sale will be used to satisfy any parking charges and other costs in connection with the removal, storage and sale of the vehicle. The balance will be held on behalf of and paid to the registered owner on proof of ownership.
12. **Exit:** You can only exit this car park on production of a paid and validated ticket. If your vehicle is still parked after the car park closes, you will not be able to exit until this car park re-opens.  
Any reference to 'we', 'us' or 'our' above is a reference to the owners of the car park, together with the designated operators and centre management as appropriate.

### **CAR PARK OPERATING TIMES**

Operating hours are as published within the Car Park and via the website at [www.queensgate-shopping.co.uk](http://www.queensgate-shopping.co.uk). Times may vary due to seasonal trading times. Queensgate Management reserves the right to amend the operating times without prior notice.

### **VARIATION OF THE TERMS AND CONDITIONS**

The Landlord reserves the right to vary or add to these Terms and Conditions as is seen fit.

#### **Contact Details Queensgate Shopping Centre:**

Tel: 01733 311666 Option 1

e-mail: [management@queensgatecm.co.uk](mailto:management@queensgatecm.co.uk)