

Job searching

Applies to: Graduate schemes, internships, volunteering, jobs, work experience

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Contents

Job hunting - Objectives	3
Job searching explained	3
Preparation schedule	4
Boolean job searching techniques	5
Job boards & alerts	6
Rules for posting your CV	
Approaching recruiters	
Cold calling	8
Build your network	9
Fill your diary	9
Preparing for career fairs/networking events	
Elevator pitch structure	11
Help doors open	12
How to protect yourself from job scams	13
Staying motivated during job hunt	15
Disclosing a disability before being offered a role	16
Black, Asian and Minority Ethnic (BAME) career support	18



Job hunting - Objectives

This course aims to provide you with the knowledge to enable you to engage with job searching effectively and efficiently, including internships and graduate schemes.

Understand how to

- Prepare for job searching
- Effectively engage with job hunting channels
- Protect yourself from job scams

Supporting materials

Please see the additional supporting materials including a glossary of terms and websites for job searches, graduate jobs, volunteering, and internships.

Job searching explained

We know that job searching can feel overwhelming but there are key steps that will reduce the stress.



Image: https://www.live-recruitment.co.uk/blog/2018/02/how-to-approach-your-job-search-when-youre-already-employed_

Preparation

- What kind of job would suit you?
- What are your skills and experiences?
- Have you got a CV showing impact? (Master CV and tailored versions for each role)
- Is your LinkedIn profile reflective of your CV?
- Do you have an elevator pitch?
- How are you going to record who you've applied to, which CV you sent, the research conducted about the company?
- Do you know the key words being used in the industry & are using these in your applications/CV/LinkedIn etc?

Job searching

- · Identify the employers you would like to connect with/follow
- Familiarise yourself with job searching channels (general and specific/niche) and register

Page **3** of **18**

- Identify specific recruiters you could work with
- Network (online & face to face)

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University Centre **Peterborough** Make yourself relevant (keywords), consistent (CV, LinkedIn & recruiters have same info), attitude (professional & polite), and authentic (genuine interest in the role/opportunity).

We will explore these steps within this module.

Preparation schedule

Job hunting can be difficult. There is no easy solution to guarantee success, but there are several strategies you can put in place to facilitate the journey. The first is to identify a schedule to help you with the preparation.

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8:30 AM	Breakfast	Breakfast	Breakfast	Breakfast	Breakfast	Breakfast	Breakfast
9:00 AM	Determine						
9:30 AM	target						
10:00 AM	experience and complete target companies (25)	Attend a career "Meet Up" event	Learn about 5	Search for jobs through Handshake, LinkedIn & NY	Increase market intelligence by reading occupation/		
10:30 AM			more target	Jobs Express	industry		
11:00 AM	Have coffee	AND	companies	and keep track	publications		
11:30 AM	with Sam from			of the jobs you			
11.50 / 10	X company	Learn about ways to participate in the SB Alumni Association		like in an excel sheet			
12:00 PM	Lunch		Lunch	Lunch	Be active (e.g.	1	
12:30 PM					walk/run/swim/gym	Family	
1:00 PM	Learn about 5 companies on your target list	Have lunch with Mary, friend from college, working at X company	Look through career-related Group postings on LinkedIn; read articles and respond, with thought	Informational Interview with Scott. (he's working in your field of interest)	Lunch with friend AND Learn about 5 more companies on your	wedding – talk to three people you do not know and ask them about their job and how they	Be active (e.g. walk/run/swim/gy
1:30 PM	_	Be active (e.g.			target list	got into their	
2:00 PM	_	walk/run/swim/gym				career	
2:30 PM		Customize resume and cover letter for five target experience	Reach out to some old friends you haven't spoken to in a while and see what they are up to	Meet with Career Counselor to review your target companies and	Revisit LinkedIn profile and make sure summary and positions are branded for your future job		Follow up with friends/ new contacts and confirm lunch of coffee for the following week
3:00 PM				customized			
3:30 PM			Send Sam and Mary a follow-	resumes and cover letters	Write and send thank you email to		
4:00 PM	Create or work		up email. Reach		Scott		
4:30 PM	on your LinkedIn Profile		out to two others; schedule lunch or coffee				

BLUE = NETWORKING | GREEN = Market Intel | ORANGE = Career Plan Mgmt. | PURPLE = Wellness

Image: https://www.stonybrook.edu/commcms/career-center/alumni/jobhunt

Make a schedule & stick to it! Plan time to:

- Know yourself: really get to know your strengths and weaknesses, skills and preferences (See Skills module name TBC)
- Know what you want from a job (See Career Module name TBC)
- Update your CV & LinkedIn profile, using industry key words (See LInkedIn and CV modules)
- Create ways to organise your job searching (e.g. Notes, Word, Excel etc.) including
 - CV/application sent, research conducted, when applied, to whom, when expecting answer, follow up email date
- Identify who can provide your references & ask them if that is OK
- Ask for LinkedIn recommendations & endorsements
- Explore recruitment sites and sign up for alerts

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University Centre **Peterborough** Page **4** of **18**

- Update your answer phone msg., change your email address to a professional name
- Follow specific companies and professional organisations
- Develop network group (See Networking module)
- Attend career fairs, open days, events and conferences

Boolean job searching techniques

If you are doing an internet search, remember to apply the Boolena operator. This ensures your searches are specific and relevant.



Image:https://www.theguardian.com/careers/10step-guide-effective-job-hunting

For example, Google provides a guide on how to refine your search <u>https://support.google.com/websearch/answer/2466433?hl=en&visit_id=6372782319</u> 34065358-3818829217&rd=1

- If you are looking for an accounting job, consider where you want to work and what experience you have. Your search could look like, [Accounting job, Peterborough, no experience]
- You could look for a specific phrase in quotation marks such as ["Graduate trainee", Peterborough]
- Using the minus sign removes words from your search e.g. [-London] would exclude London
- Specific sector searches e.g. [accounts assistant site: gov.uk]
 - o Education establishments general end in ac.uk e.g. www.UCP.ac.uk
 - Government end in .gov.uk



Job boards & alerts



Job boards/sites enable companies and recruitment agencies to list vacancies, and for jobseekers to find roles to match their needs.

We would suggest you register with an aggregate site, a generalist site and a few specialist sites where possible. Depending upon the role, some employers will only recruit through specialist sites to increase the chances of them matching the role to the individual and reducing the possibility of time waster applications

- Aggregators search across multiple job sites in one go (Prospects, Indeed, Workhound, Simplyhired, Careerjet, LinkedIn)
 - Downside is that you will see duplication but upside is that, hopefully, you will not miss anything!
- Big generalist sites have thousands of jobs across all sectors (e.g. Reed, Monster, Totaljobs, Jobsite)
- Specialist sites focus on a sector or function (e.g. retailweekjobs, jobsgopublic, salesjobs, technojobs.co.uk, charityjob.co.uk)

Job sites

See the additional handouts relating to job sites, graduate jobs, internships and volunteering.

Job alerts



Image: https://www.fish4.co.uk/newalert/

Job alerts will send new jobs to you! Always use the advanced search options to set your criteria - get the right jobs sent to you rather than hundreds that are too general. If the jobs being emailed to you are not suitable, reset your parameters rather than ignoring the email.



Rules for posting your CV



Image: https://greenacre-recruitment.com/2014/06/02/5-ways-to-tailor-your-cv-to-a-particular-role/

Your CV should be tailored for the job board/site you are uploading to. A few considerations include:

- Your CV is written as a graduate CV with impact (See CV module)
- Identify what type of roles are being advertised on the selected job board/site
- Keep a note of which job boards/sites you have uploaded your CV to
- Keep a note of what dates you have uploaded your CV to
- Embed key words
 - explore the job descriptions and advertisements of similar roles to the ones you wish to apply for
 - highlight how you meet these requirements
- Re-post your CV every few weeks
 - This highlights that you are still actively looking and will prevent people wondering why you may have been job hunting for a long period of time

Approaching recruiters

Recruiters have provided the following advise:

- Database of agencies, you can see who is niche within your sector area
 - o OnRec https://www.onrec.com/directory/overview
 - UK Recruitment Agencies <u>https://www.freeindex.co.uk/categories/human_resources/recrui</u> <u>tment_agency/</u>
- Target your specific sector, at the right level e.g. graduate level (look at job boards will also help)
- Be proactive and call them (not just an email) to make yourself stand out
- Be honest, clear, precise and accurate about your skills and wants
- Have your own appropriate email address and phone number
- Have your CV ready
- Check what social media is out there about yourself and have already addressed
 any concerns
- Follow up your conversation with an email
- Include your contact details at the end of every email so they do not need to find them!
- Tell the recruiter when you have been employed

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University Centre **Peterborough** Page **7** of **18**

Cold calling



Image: https://www.thebalancecareers.com/how-to-make-a-successful-job-search-cold-call-2062610

Cold calling is an unscheduled call with aim of achieving a goal e.g. sell a product, ask for a job. It can be unnerving, intimidating and will frequently result in rejection but do not take this personally. Here are a few helpful hints.

- Identify what companies are expanding, relocating or developing a new product/service
- Find out the name of the department manager
- Send your CV and cover letter in ahead and explain that you will be calling to explore opportunities
- Ask if it is a convenient time to talk first. If it isn't, ask what time you could call back
- Be able to speak intelligently about the company website and industry news
- Whilst you shouldn't read from the script when you call, writing a script will help you to get your thoughts in order and give you something to refer to
- Learn from each encounter, improve your script and continue to make a positive impression on every hiring manager you contact.
- No matter what the outcome, send an email thanking the person

What to write/structure

If you are unsure of what to write in your email, see the 'Cover letter' module under $\ensuremath{\mathsf{CVs}}$

When to send your email/when to call

There are certain times to avoid: Monday morning, lunch times and Friday afternoons. A mid-afternoon and the midweek slot offers the highest chance of your email being read/phone being answered.

Follow up

Send a follow up email after a week. Politely phone or email to ask if they had a chance to read your email and whether they can provide further information. Include your tailored CV and contact details at the bottom of the email.

Do your due diligence, take care over your email, and you'll have very little to lose.

Page **8** of **18**

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Build your network



Image: https://careersblog.enterprise.co.uk/a-beginners-guide-to-networking/

Sometimes it really is who you know not what you know!

The wider your network, and the more often you use it, the better it works. Talk to friends, relatives or people you meet as they may know where there are jobs that are not advertised. Maintain contact with ex-colleagues and meet with them as well as recruiters and past employers. Networks need to be maintained regularly (even when you're in employment) to get them to work effectively for you.

These modules may be of use

- Networking & making connections
- Working with mentors

Fill your diary



Attending career events, networking events and conferences allow you to network with people face to face: potential employers, recruiters, mentors, connectors.



Join networking groups on LinkedIn and take note of events being held; attend alumni meet-ups, breakfast meetings and talks and lectures. Ideally, you should be aiming to attend at least two or three gatherings each month.





- www.ukcareersfair.com/candidates
- www.thejobfairs.co.uk/network/jobseeker
- www.prospects.ac.uk/events
- www.gradjobs.co.uk/exhibitions
- www.stemgraduates.co.uk/blog/2019/09/graduate-fair-guide-the-ultimateguide-to-uk-careers-fairs
- www.grb.uk.com/careers-advice/graduate-career-fairs
- www.eventbrite.co.uk/

Websites promoting conferences & networking events

- www.prospects.ac.uk/events
- www.eventbrite.co.uk/
- LinkedIn groups (See LinkedIn module)

Consider approaching your local Chamber of Commerce, Federation of Small Businesses or networking groups for a one-off visit. Generally, there is a fee to join but they may be open to one-off attendance by a local student.

Preparing for career fairs/networking events

These are a great way to explore work experience, internships, and graduate opportunities. Speak to recruiters and employers to gain valuable insight into the industry and identify potential opportunities.

- Identify who will be there and research about the employer
- Follow them on LinkedIn
- Have your CV printed, with a few different versions, depending upon who you are talking to
- Ensure your LinkedIn profile is up to date and matches your CV
- Consider having business cards
- Develop your elevator pitch
- Dress in appropriate business attire
- Networking it's tough but consider having a few questions to hand such as, "What direction is your company going in over the next few years", "What changes have you recently seen in your sector", "Is there anything I do to help ..."
- Consider what questions you may be asked and how you want to answer them
- Be approachable, polite & professional
- Exchange contact details and connect on LinkedIn
- Follow-up on any good leads
 - Thank them for their time

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University Centre **Peterborough** Page **10** of **18**

- Highlight what you were discussing
- Outline your objectives
- Provide them with your CV

Elevator pitch structure

An elevator pitch is quite simply the way you will alert your network as to your career intentions.

Imagine you get in an elevator with the manager of the company you want to work for - can you create a powerful first impression in 60 seconds?

Image: <u>https://justcreative.com/2020/05/04/elevator-pitch-guide</u>



- Who are you?
- What do you do?
 - Both with your studies and outside
 - What are you looking for?
 - Is your vision clear to who you are speaking to

When preparing it, consider:

- 1. Where you are: Careers fair, employer presentation, on Twitter, Facebook or LinkedIn, email an application, preparing for an interview?
- 2. Who you are: What motivates you, what you are skilled at
- 3. What you want: Work experience, mentor, internship, graduate role, placement, advice
- 4. Who you are speaking to: A recruiter, a CEO/manager, a colleague, an academic, as the tone will change
- 5. What you have to offer: What is your unique selling point? What is your proposition? What can you bring? Why should they give you their time?

Your elevator template

An elevator pitch can take the following forms:

- CV personal profile/career objective/summary
- LinkedIn summary
- Job interviews
- Speculative applications
- Networking

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At networking/career events, the following template may help.

"Hello, my name is _____ and I am a _____ year _____ (degree) student at University Centre Peterborough/Anglia Ruskin University. I am aspiring to work in _____industry as a _____ /become fully qualified and experienced in _____. During my time at university, I have been involved in ______ (societies, projects, interests etc.) and have developed skills in _____. I also have had an internship/work experience/experience as a _____ with _____ and found that I really enjoyed and excelled in _____. Could you please tell me more about _____?"

Help doors open



Image: https://unsplash.com/photos/IHtVbLRjTZU

Gaining experience to open doors can be difficult so consider how you use social media, and exploring unpaid or temporary work to help build your CV, acquire new skills, evidence a passion for the sector, develop networking opportunities, provide additional references and help you identify roles you may wish to explore further.

Volunteering/work experience

Volunteering can be for a short a period of time as you and the employer agree, you can decide how much of your time you can give.

- **Approach an employer directly:** Employers want top candidates who really love what they do, and doing it for free says exactly that. It also shows you are willing to go the extra mile to get the relevant skills and experience you need. LinkedIn will provide you with a contact.
- Consider who may benefit from your skills and offer your support e.g. media/marketing/accounting support for a small business, local school or charity, mentoring a student (any age), help a company arrange an employee/charity event
- Volunteer (physical and virtual) see Volunteering handout



Temp roles

Sometimes it is easier to look for work when you are already employed. It can provide a transition role between study and full time work. You can go back to Job boards & alerts to explore websites and alerts. See Jobs handout

Using social media

You can use social media to contribute to your sector and help raise your profile.

- Use LinkedIn to identify a mentor and network, explore potential opportunities and job opportunities
- Use Facebook to connect with ex colleagues/peers and ask friends/family help identify opportunities
- Use Twitter to promote what you are looking for, networking and attracting employers

Get a referral

Ask family and friends if they would refer you for a role. Some companies financial reward staff who provide referrals or introductions. Reach out to your contact and highlight your skills so that they will have a better understanding of your professional qualities.



How to protect yourself from job scams

Image: https://www.consumer.ftc.gov/articles/0243-job-scams

There is an increase in job scams (identity theft, financial theft) so be mindful of the following:

Being asked for money for CV writing, background checks, training programmes

Page **13** of **18**

- Being asked for personal information during the application process such as driving license number, date of birth, passport number
- Being asked to call a premium number for information/phone interview

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What to look for

- Jobs too good to be true (excessive pay & minimal expectation)
- Vague job description and requirements
- Poorly written job adverts or emails
- Missing contact information
- Personal email used by employer or email is not to the standard company's format
- They contact you about role you have not applied for
- You are offered a role without interview

Doing your checks

- Look at company website and check standard email address (although be mindful that small companies may not have a website)
- Check the company on Companies House
- Search for the [company name 'scam']

Further information

- <u>www.agencycentral.co.uk/articles/2017-06/what-jobseekers-need-to-know-about-fake-job-ads.htm</u>
- www.which.co.uk/consumer-rights/advice/job-scams-employment-fraud
- <u>https://luminate.prospects.ac.uk/the-rise-of-fake-job-adverts-and-recruitment-fraud-</u>

If you think you've stumbled across a fake, you can report it to SAFERjobs_or Action Fraud. They may decide that the advert needs removing or that the fake company's website needs taking down.



Staying motivated during job hunt

Rejection can make job hunting feel like a struggle.

JOB SEARCH FATIGUE

Remember to sustain a belief that you will gain employment even if you have to be a little flexible in your search criteria. You are more than your career!

Are persistence and motivation skills that you can learn? The more opportunities you engage with, the more experience you gain and the greater your network.

A problem shared is a problem halved

Sharing your woes with a trusted friend/family member or with the Employability Hub in UCP010. An open mind is crucial and a different perspective may be what's needed.

www.themuse.com/advice/18-different-ways-to-rebound-when-your-job-search-iswearing-you-down]

www.nytimes.com/2019/05/27/smarter-living/how-to-deal-with-job-searchdepression.html





Disclosing a disability before being offered a role

Do you have to tell the employers that you have a disability? No



"Disclosing a disability is an individual decision, and there is no obligation on anybody to do so.

However, there are many reasons why disclosing a disability to a current or potential employer is a positive action that will empower, protect and assist you in the workplace.

Legislation is in place under the Equality Act 2010 to assist and protect a person with a disability in employment or seeking work, but in many cases the protection and assistance that legislation offers is dependent on the individual disclosing their disability."

Disclosing a disability (UCU) <u>https://www.ucu.org.uk/media/5445/Disclosing-a-disability-UCU-guidance/pdf/Disclosing_a_disability.pdf</u>

Reasonable adjustments

A '**reasonable adjustment**' is a change to remove or reduce the effect of: an employee's disability so they can do their job. a job applicant's disability when applying for a job.

The reasonable adjustment could be to:

- the workplace
- the ways things are done
- get someone to help the employee or job applicant

If an employee with a disability would like their employer to make reasonable adjustments for them, then they may well have to disclose their condition.

https://www.gov.uk/reasonable-adjustments-for-disabled-workers

Confidentiality

Once a disability has been disclosed, it should be kept confidential by the employer unless the candidate has made it clear they are happy for the information to be shared.

- <u>https://www.disabilityrightsuk.org/telling-people-you%E2%80%99re-disabled-clear-and-easy-guide-students</u>
- https://www.gov.uk/rights-disabled-person/employment

There are no rules about disclosing your disability - it is up to you if and when you inform an employer.

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Page **16** of **18**

Notifying before a job offer

There are a few things you may want to consider such as any reasonable adjustments you would like them to make in order for you to perform to your best within any interviews or assessment days.

First and foremost, consider your needs and don't let a fear of what might happen to stop you from doing what you want to do. Choose the approach that you are most comfortable with, there are companies out there looking for your exact skill set and experience.

Cover letters

You can inform a potential employer in a cover letter to explain and gaps in your employment or education history due to your disability. Remember to emphasis the positives: your additional strengths and skills because of your disability, your unique selling point, your resilience etc.

Application Form



At the beginning of the process, you may also be asked to fill in an application form that may ask questions about any serious health conditions or disabilities. These usually refer to any adjustments you may need during the selection process and beyond.

It's important that you consider the impact of not making them aware of your situation; do you perhaps have a disability that impacts your communication skills and that could make it harder for you to perform well in an

assessment center or interview? If the employer is aware of this they can then make the appropriate adjustments to help create a level playing field, allowing you to perform to the best of your abilities.

Interview/assessment centre



You can choose to disclose your disability at interview. Emphasis your skills and strengths, what you can bring to the company, your unique selling point. Be prepared to help the employer understand how they can best accommodate your needs, possibly providing supporting information that they can refer to after.

Additional support

UCP has a diverse student population contributing to our rich learning environment. The Employer Hub is here to support all students and recent graduates. If you are a student with disabilities, you can use the Student with disabilities Career support PDF guide for support, funding and employment links.

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University Centre **Peterborough** Page **17** of **18**

Black, Asian and Minority Ethnic (BAME) career support

There have been a number of headlines in graduate recruitment recently centred on the employability gap between Black, Asian and Minority Ethnic (BAME) groups and white groups. Recent TUC (Trades Union Congress) findings show us that BAME workers with qualifications from GCSEs to PhDs still have a tougher time in the jobs market.

Most UK graduate employers promote equal opportunities and diversity during their recruitment and selection processes and in the workplace. They recognise that employees from different backgrounds bring unique knowledge, skills and experience to their businesses. In addition, there are laws in place to protect people from discrimination in the workplace and in wider society.

University Centre Peterborough has a diverse student population contributing to our rich learning environment. The Employer Hub is here to support all students and recent graduates.

The following resource will either provide information on the range of support, funding and workplace opportunities. If you are from a Black, Asian or minority ethnic group, you can use BAME Career Support PDF to help you with your career goals.



Imge: https://www.universitiesuk.ac.uk/news/Pages/Universities-acting-to-close-BAME-student-attainment-gap.aspx

How can UCP support you?

UCP is committed to removing the BAME attainment gap and leading by example. We want to:

- 1. Have conversations about race and changing cultures: create more opportunities to talk directly about race, racism and the attainment gap and identify what students think is causing it.
- 2. **Develop racially diverse and inclusive environments**: work with their students, on ensuring that BAME students have a good sense of belonging at their university.
- 3. Understand what works: address gaps in the career support

Please contact the Employer Hub with any suggestion, ideas and comments regarding how UCP can support you (<u>employerhub@peterborough.ac.uk</u>).

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