﻿

# Generated privacy notice - general business

## Diamond Windows (Droitwich) customer privacy notice

**Registered name:** Diamond Windows (Droitwich) Ltd

This privacy notice tells you what to expect us to do with your personal information.

* [Contact details](#contact)
* [What information we collect, use, and why](#collect)
* [Lawful bases and data protection rights](#lawful)
* [Where we get personal information from](#infofrom)
* [How long we keep information](#retention)
* [How to complain](#complain)

## Contact details

### Post

Diamond Windows, 23 North Street Industrial Estate, DROITWICH, Worcestershire, WR9 8JB, GB

### Telephone

01905795758

### Email

diamondwin@hotmail.co.uk

## What information we collect, use, and why

We collect or use the following information to **provide services and goods, including delivery**:

* Names and contact details
* Addresses

We collect or use the following information for **the operation of customer accounts and guarantees**:

* Names and contact details
* Addresses

## Lawful bases and data protection rights

### Our lawful bases for the collection and use of your data

Our lawful bases for collecting or using personal information to **provide services and goods** are:

* Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.

Our lawful bases for collecting or using personal information for **the operation of customer accounts and guarantees** are:

* Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.

## Where we get personal information from

* Directly from you

## How long we keep information

* Lifecyle of product to ensure guarantee

## How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we’ve used your data after raising a complaint with us, you can also complain to the ICO.

The ICO’s address:

Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

Website: [https://www.ico.org.uk/make-a-complaint](https://ico.org.uk/make-a-complaint/)

## Last updated

12 October 2024