



Kia Rea Te Hapori  
Manaaki



Growing  
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# Papanui Community Voices

by

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# Papanui Community Voices

## Background

In March 2018 Northgate Community Services Trust (Northgate Trust) and Papanui Baptist Freedom Trust (Freedom Trust) collaborated to undertake a community survey focused on the Papanui and Harewood community wards. Both trusts partner with the community to provide a range of community services and the survey was designed to help target resources in ways that effectively align with the strengths, concerns and needs identified by the local residents.

Northgate Trust and Freedom Trust provide community and support services predominantly to residents in the Papanui area but also to people living in other wards, especially the Harewood, Fendalton, Waimairi and Innes community wards. A recent survey of Freedom Trust service users found that 61% lived in the Papanui-Innes wards and 33% in the Fendalton-Waimairi-Harewood wards. Neither trust has a strict geographical policy and people are welcome to access services even if they do not live in the designated neighbourhood. However, in broad terms the focus of the trusts is on the area bounded by Styx Mill Road to the north, Grimseys Road and Cranford Street to the east, Innes Road and Wairakei Road to the south and Breens Road and Gardiners Road to the west.

The most recent community profile for Papanui (Christchurch City Council, 2014) indicates that Papanui is considered a major suburb of Christchurch with significant commercial, retail and government services, including the large Northlands shopping mall. A major arterial route leading north of the city runs through the area. The community is considered a middle income area with an average age of 38.7 years. There are nine retirement villages in Papanui, contributing to a higher percentage (20%) of people over 65 living in the area compared to the national average.

The Christchurch City Council (2014) identified a number of key issues for Papanui. Firstly, concerns about absent business proprietors or landowners, empty sections and the impact of the new public transport hub. Secondly, concerns about the lack of a single community identity and the potential to develop the area as a boutique shopping experience. These issues highlight the impact of environmental and infrastructure concerns on the community. In contrast, this survey primarily focused on the social needs of the area, whilst also acknowledging that the environment and infrastructure has a significant impact on the lived experience of local residents.

## Method

A survey (Appendix 1) was prepared that included the collection of demographic data, including street name, ethnicity, numbers of males and females in the house and the ages of those in the household. One question asked whether participants agreed or disagreed with eight strength based statements about their community. The survey asked participants to rank these statements on a five point Likert scale, from strongly disagree to strongly agree. A second question asked about the concerns of participants, from a list of eight possibilities. Two qualitative questions about the activities that would benefit the community and general comments about the neighbourhood were also included along with the opportunity to make any other general comments. Participants were also provided with an opportunity to enter a prize draw to win a \$100 supermarket voucher. The prize draw was undertaken on June 1st 2018 and a local resident was awarded the voucher the following week.

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On March 11<sup>th</sup> 2018 a community day was held at Northcity Church and people were given the opportunity to complete a paper copy of the survey. A research assistant provided support by asking the questions and recording the answers given by participants. 44 people completed the survey at the community day. The survey was then loaded into Survey Monkey and publicised through the local community newsletter and online marketing. A further 78 people completed the survey online between March 13<sup>th</sup> and May 31<sup>st</sup> 2018.

Quantitative analysis was undertaken to examine the answers to the questions about the strengths of the community and the concerns of participants. Results were compared between participants from different community wards, between those identifying as Māori and Pākehā and between those from different household types. Interestingly, there was very little difference in the perspectives of the various sub-groups. That is, those aspects which were considered the greatest and weakest strengths of their neighbourhoods were generally the same regardless of ethnicity, ward, household size, and household age composition. Likewise, those concerns considered the most significant and least significant were generally the same across all sub-groups. Although there were small statistical differences between the various subcategories, these were not statistically significant for the purposes of analysis. This means we can with some confidence infer that overall results are generally representative of the whole. It is also worth noting that findings throughout the survey generally supported each other. For example, those aspects considered the greatest strengths were congruent with those aspects considered the least concerning.

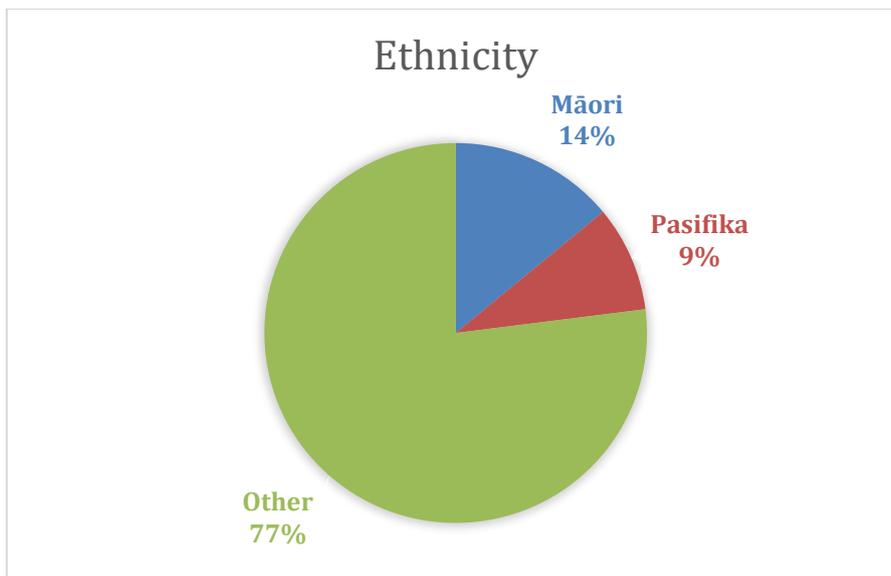
Thematic analysis was also undertaken on the open ended questions. Importantly, survey findings were once again internally congruent, qualitative findings being consistent with quantitative findings. Themes were identified on the basis of frequency of response and strength of the comments made and grouped using increasing levels of abstraction. This combined analysis revealed five primary themes: community spirit, community supports, mentors for children and youth, safety and infrastructure.

### Participants

A total of 122 people completed the community survey. 76% of participants provided their street names as being in either the Papanui or Harewood community wards. Specifically, 59.8% were from Papanui-Innes and 27.9% from Fendalton-Waimairi-Harewood. This is significant as it is very similar to the composition of the community programme participants and support service recipients for Northgate and Freedom trusts. This means that inferences can be confidently drawn from this survey to those people in the community the two trusts are hoping to work with.

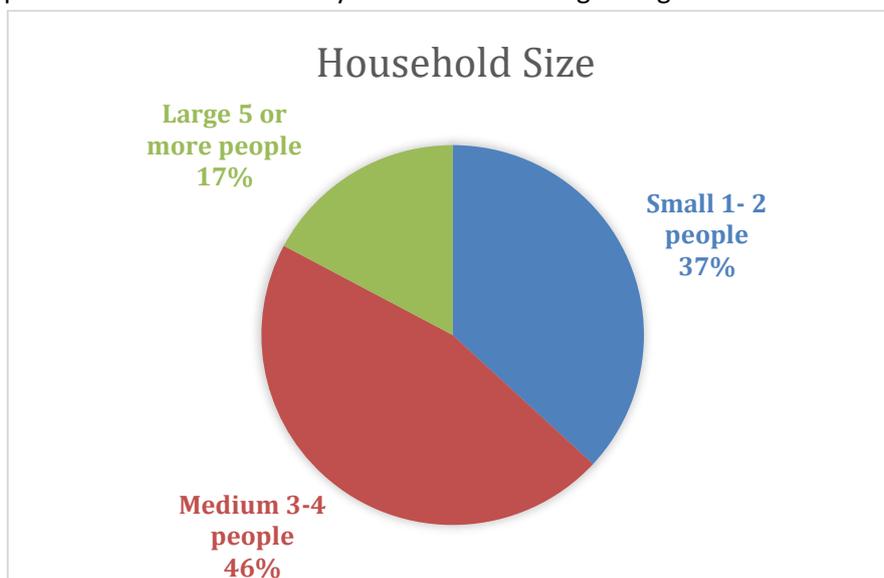
The survey asked participants to identify their ethnicity. 14% of respondents identified as being Māori (Figure 1), which is above the population demographics (8.9%) published in the most recent community profile for Papanui (Christchurch City Council, 2014). 4% of survey participants identified as Pasifika, compared to 3.8% in the community profile. This suggests that the views of Māori and Pacific people have been adequately represented in this survey.

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**Figure 1:** Self-identified ethnicity of survey respondents.

The survey also asked respondents to identify how many people live in their home in certain age groups. 37% of respondents were classified as living alone or with one other person (Figure 2), slightly lower than the statistic for couples without children (38.2%) reported in the most recent community profile for Papanui (Christchurch City Council, 2014). 46% of survey participants were classified as living in medium family units of 3 or 4 people and 17% in larger family units of 5 or more people. 77% of respondents indicated that they had children or youth under the age of 18 living in their home, higher than the statistic for families with children (61.8%) reported in the most recent Papanui profile (Christchurch City Council, 2014). 21% of survey respondents indicated that people over the age of 60 were living in their home, broadly consistent with the census figure of 20% of the Papanui population being aged over 65 (Christchurch City Council, 2014). These figures indicate that the survey was completed by a higher percentage of people living in a family with children than is the average for the local community, perhaps unsurprising since 38% of surveys were completed at a community day with children's activities. However, the sample of respondents is broadly in line with the demographics of the local community and included a range of ages and household types.



**Figure 2:** Size of households survey respondents belonged to.

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## Findings

Analysis of the survey data revealed five significant themes. Firstly, participants commented on the evidence of a community spirit and expressed a desire for this to increase. The importance of community support services was also highlighted as a significant concern. Thirdly, survey respondents identified the need for additional services for children and young people that can provide mentoring support. Safety was also an important theme, with a range of views expressed about whether local people feel safe. The final theme identified in the data was the value placed on infrastructure by local people, relating to some of the issues identified by Christchurch City Council (2014) in their community profile.

### ***Community Spirit***

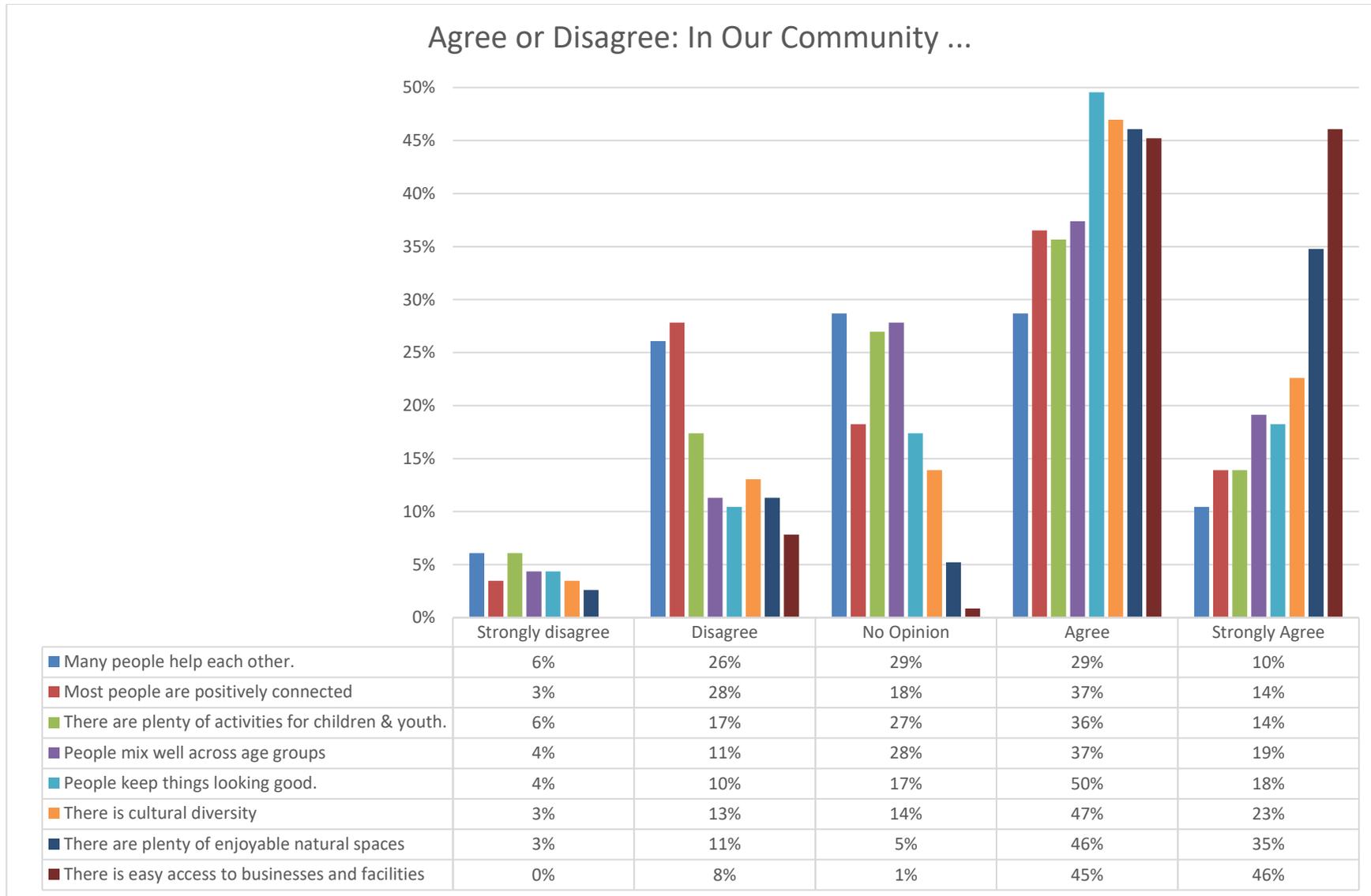
Several survey participants identified in the qualitative responses that their neighbourhood is a friendly place where people talk to each other. Even those who said they had little connection with their neighbours put this down to the busyness of life rather than basic unfriendliness. In general, participants' qualitative answers presented an encouraging picture of a friendly community with positive engagement between residents.

The survey also asked participants to indicate their opinion about a list of strengths in their community, using a five point Likert scale. Responses indicated a range of views about the connections between residents and the support they offer each other (Figure 3). In contrast to the positive comments about resident connection, some survey respondents referred to negative changes in their neighbourhood following the earthquakes. In particular, people mentioned the increase in families in short term rental accommodation and those living on welfare benefits. The negative impact of a more transient population and the increasing cost of rental accommodation were highlighted by one participant who identified specific controls on landlords that would benefit the community.

*Too many people moving in and out all the time. Better controls on rentals forcing landlords to keep rents low and more importantly stable for longer periods of time will encourage people to stay longer and invest in and participate in the neighbourhood they live in. Most people's incomes don't increase every year yet there is a constant threat of increased rent costs that people have to worry about – Survey Respondent.*

Participants identified the mixed nature of the community, some with sufficient resources and others struggling to pay for basic needs. Others made reference to the different cultures represented in the community, implying that this was also changing. In the face of increased transience, economic divergence and cultural diversity, the presence of prejudice was evident and acknowledged in the survey results. Some participants referred to a sense of loss and a reduction in care for the physical environment and for each other. These results suggest a need to support the community through these transitions and to help new residents to feel integrated into the community so they can make positive contributions as valued neighbours.

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**Figure 3: Survey participant identification of the strengths of the community.**

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Several survey respondents identified the value they place on people demonstrating community spirit. A range of activities were identified as examples of community spirit that were already taking place: a neighbourhood watch scheme, a gardening committee and a community newsletter. One participant mentioned how much she appreciated the community spirit embodied in sharing plants and assisting with security concerns.

*"I had a really nice neighbour give me some plants. She'd often plant them in front of our house when she walked by. I also felt secure letting a neighbour know about suspicious texts from someone before I went out and they were able to catch someone trying to break into our house and stop them. I was very thankful - Survey Respondent.*

Simple acts of kindness were identified as examples of looking out for one another without being invasive. For example, one participant referred to their neighbour who takes the bins out for people in the street and will cut lawns if people don't have mowers. Another respondent mentioned that she had made efforts to offer childminding and share baking, but these ideas did not last. This perhaps indicates the challenge for individuals to maintain initiatives on their own and the need for some help with coordination. A range of examples of community spirit were identified as highly valued, despite the acknowledgement that sustaining these could be challenging. A friendly community with positive examples of community spirit seemed to be the kind of place that survey respondents were celebrating.

The valuing of community spirit was also evident in suggestions for ways people could provide more support for each other. Examples of additional activities to promote community spirit included a time bank, a volunteer group, provision of food, social support, gardening and practical assistance. One participant made a specific suggestion about a way of providing childcare.

*If there were young or not so young mums needing support I think there is a great resource of retired or semi-retired women who could be available to offer some practical help and child care on occasions – Survey Respondent.*

Each of these proposals would involve a degree of coordination and go beyond the simple acts of kindness identified as already present in the community. Whilst positive examples of organised community spirit were mentioned, it appears that residents would welcome some additional coordinated opportunities for people to support each other with localised needs. A related concern identified in the survey was the need for good communication about what is happening in the community. Once again, this suggests coordination to inform residents about events, community initiatives or available support. The need for coordination and communication about community spirit initiatives appears to be one area that community organisations could respond to.

Survey participants identified community events as a strategy for increasing community connection. One respondent made reference to several events that had brought people together in the past.

*When we first moved here they had neighbourhood dinners at different places like the bowling club and the local church. That was a good way to meet some of the people in the area – Survey Respondent.*

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A range of other events were also identified in the survey: fairs, concerts, markets, movies in the park, family days, fun runs, street parties, barbeques, orienteering and tai chi in the park. Frequently reference was made to the importance of making such events free, or at least low cost, so that people can easily participate. The need for more free family social events was a common theme in the survey responses. Such events would clearly require a degree of organisation that necessitates support from community organisations.

It is important to acknowledge that 38% of surveys were completed at a free community event. It is possible that completing a survey whilst at a community event would prime participants to be more likely to make favourable references to such events. However, 62% of the surveys were completed online without the association of a community event and yet similar comments about the value of such events were consistent across the responses. Although it is important to be cautious when interpreting these results, it is reasonable to conclude that local residents perceive value in community events for bringing people together and creating a sense of social connection.

The interest in community events may in fact be related to the concept of community spirit that survey participants identified in certain individuals or groups. One way to understand a community event is that it is an expression of community spirit on a collective level, or an opportunity to encourage the development of such responses on an individual level. From this perspective, the apparent value placed by survey respondents on individual expressions of community spirit, or groups that promote community spirit, may be reflected in the frequent expressions of interest in community events. This analysis suggests the value that community groups such as Freedom Trust and Northgate Trust could add by acting as facilitators for the development of community spirit by coordinating groups or social events that encourage connection between local residents.

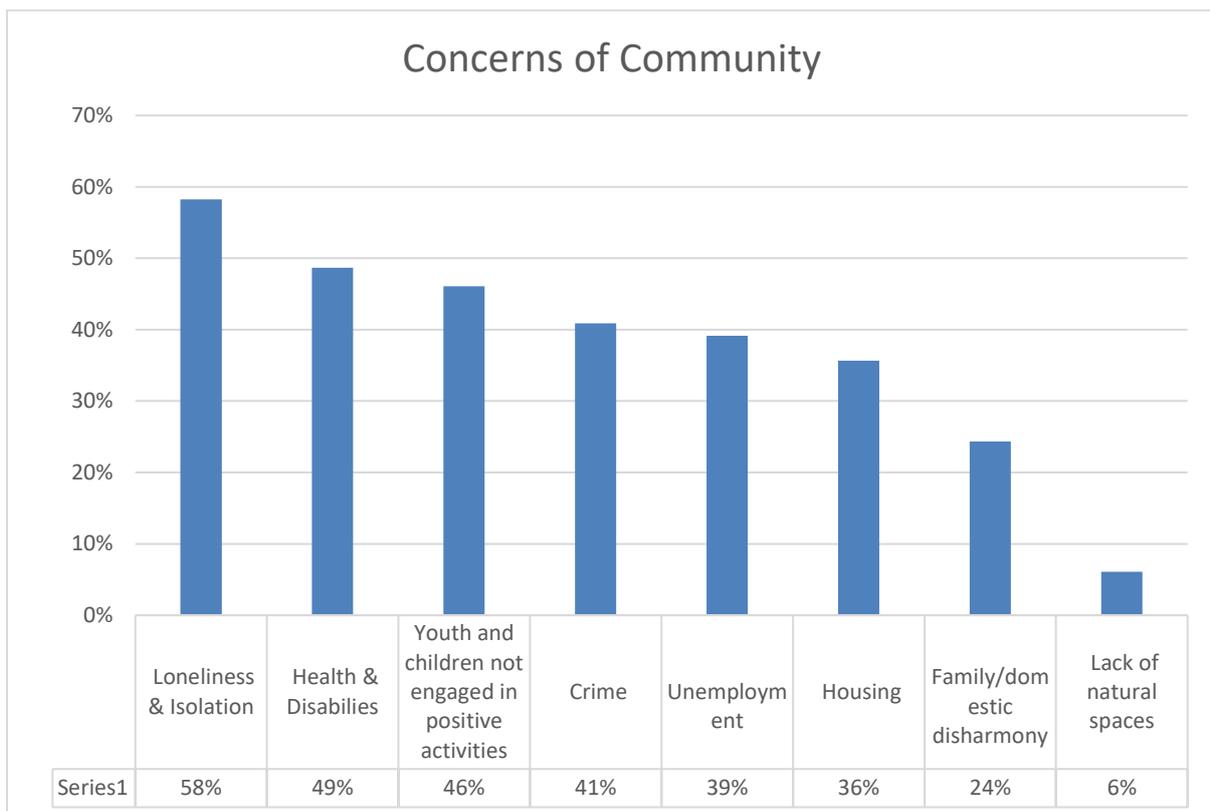
### ***Community Supports***

Survey participants identified a range of services and supports that they value in the community. The work of community agencies and educational services were specifically identified. High quality schools were highlighted as important to attract people to the neighbourhood. Access to quality retail businesses were also mentioned by respondents as positive aspects of the community. The contribution of local Churches from a range of denominations was also identified in the surveys, along with related activities such as mainly music, op-shops and food banks. At the same time, one participant did suggest that the local churches should be more active in the community and had not played a significant enough role following the earthquakes.

Although a number of valued community supports were identified, several respondents identified the need for additional support services. These fell into three categories. Firstly, participants identified the need for exercise classes or walking groups. Some respondents specifically made reference to these ideas in relation to people over the age of 50, and to the inclusion of other cultures. Secondly, participants made reference to various social groups, such as coffee mornings, singles groups, groups for the socially isolated, or cooking classes. Once again, reference was specifically made to older people by some respondents. Thirdly, support for people with disabilities was highlighted by a number of participants. Access issues, sports activities and social connection were all identified as needs to be addressed.

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Survey participants were asked to identify key areas of concern from a list of eight options, answering either yes or no. Analysis of the findings revealed that the primary concern was lonely or isolated people (58%). This finding was supported by the fact that those strengths most likely to mitigate loneliness - “Most people are well connected with others and have positive relationships” and “There are a lot of people in my neighbourhood who use their skills and experience to help each other out” - were the two strengths many respondents did not believe were true (about 31% disagreed or strongly disagreed with both statements). Furthermore, while not everyone “disagreed”, these two strengths did score below average across all demographic groups, while “Lonely isolated people” scored above average as a concern across all demographic groups. The second highest concern was people struggling with health or disability issues (49%). These quantitative findings (Figure 4) are congruent with the responses to the qualitative responses.



**Figure 4: Percentage of survey respondents identifying issues of concerned in their community.**

This analysis suggests that a primary objective in providing community support services is to address issues of isolation or health and wellbeing. A range of services may be necessary to meet these objectives for different groups of people. Community services can play a key role in addressing the primary concerns of residents about social connection and wellbeing.

### ***Children and Youth Mentors***

Concerns about the support available for children and youth was a common theme in the qualitative data and specifically identified by 46% of respondents to the quantitative question about concerns. A number of groups that make a positive contribution in this area were identified. For example, St John’s, Brownies, Scouts and the Zion dance studio were all identified as offering positive activities. However, the need for additional services for children and youth was frequently identified in the qualitative data.

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Interestingly, different age groups were specifically highlighted as requiring attention. Some respondents identified concerns for pre-school children, others, for those aged 11 to 13. One participant identified young people aged between 13 and 16 as an in-between group whose needs are not being met. Other participants identified specific concern for young people aged from 16 to 20. It is possible that respondents identified concerns for specific age groups due to their own experience within their families or other contact with young people. However, the variety of ages identified suggests that there is a broad concern in the community for children and young people, rather than a gap in services for one specific age group. This is not to imply that there are not unique needs for different age groups, or that more support services are not required, but rather that the thematic analysis suggests a multifaceted approach is required.

Specific references were made to the need for groups for mothers with babies or toddlers. Free classes in dance, arts or sports for younger children were also identified, and in particular activities that can be undertaken in the winter months. A playground for children over 5 years of age was identified as a specific need in Northlands mall although the availability of parks in the local area was highlighted as a positive aspect of the community more generally.

A range of suggestions were made for additional support for young people: youth nightclub, gardening groups, swimming and other sports groups, and dance classes. Specific services to help young people find employment were also highlighted. Other participants identified a general need for more facilities and group activities for young people but did not mention and specific solution.

The need for additional mentoring was an interesting theme across all age groups, including both young children and youth. The need for positive role models for children, mentors for youth and people to inspire young people to do positive work were all highlighted in the survey. These ideas connect to the existing groups that were identified as making a positive contribution, such as St John's, brownies or scouts, since all of these organisations emphasise the value of role models. It could also be argued that the other suggestions made by survey participants for clubs, sports or classes would all result in the provision of role models and informal mentors. Perhaps the specific groups are less important than the provision of mentoring, both formal and informal. Groups and activities become the vehicle for connecting children and young people with role models and mentors. Community groups such as Freedom Trust and Northgate Trust may have a role in providing increased opportunities for training and supporting mentors working with children and young people in a range of different groups and activities.

### **Safety**

A substantial portion of survey respondents (41%) identified their concern for safety in their community. A number of participants identified that they felt the community is a safe place to live and a good place for children. References were made to the number of people who walk or cycle with their children to school or kindergarten. Current neighbourhood watch groups and an active police presence were also identified as positive contributions to the community. It is clear that for some local residents they have a perception that they live in a safe neighbourhood with people who are looking out for each other.

In contrast to those who feel safe, some respondents identified that they live in areas with a lot of crime. For example, one participant said that she could not allow her children to play outside of her house.

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*Due to criminals on the street . . . I can't let my child play out the front of my home – Survey Participant.*

Other participants suggested ways to increase security in the neighbourhood. Proposals included, more police visibility, neighbourhood watch schemes and supervision on the streets. Some respondents believed that a criminal or gang contingent had moved into the area and this had resulted in an increase in crime. Access to drugs and alcohol were also identified as related neighbourhood concerns. The impact of these issues on children and young people were also highlighted.

Another area identified in the analysis of the survey that relates to safety is that of traffic dangers. On street parking was identified as one factor contributing to an increased safety risk. More commonly, participants made reference to the speed of cars in the local area. Of particular concern were several comments about young people attending local schools who drive too fast. Whilst this problem may be localised to specific streets, it is an important contributor to a sense of overall safety.

The survey suggests that there is a range of experiences in relation to crime and safety, with some people feeling safe and others identifying significant risks. Although a variety of views were expressed, the identification of positive and negative views about these issues highlights the importance of the safety of the neighbourhood and the need for continuous monitoring and dissemination of accurate information.

### ***Infrastructure***

Survey participants made frequent positive comments about the value of parks and green spaces in the neighbourhood and 81% agreed or strongly agreed that “there are plenty of gardens, parks and natural spaces to enjoy.” People clearly value the environment they live in and appreciate when it is kept clean and well maintained. References were made to the loss of trees to development, rubbish and graffiti as negatively impacting the community. The availability of a good transport links, cycle ways and buses were also highlighted as positive features of the area. This was also reflected in the survey responses to the questions about whether participants agreed or disagreed with eight statements about their community. Analysis of the results indicated that 91% of participants agreed or strongly agreed that they had good access to facilities (Figure 2).

Whilst some participants highlighted these positive aspects of their neighbourhood, others highlighted a need for increased provision of the same infrastructure resources. The positive and negative expression of these issues highlights the value that local residents place on their environment and the transport infrastructure.

Although these aspects of the community are primarily the responsibility of local and national government, community agencies may also make a positive contribution. Working with local residents to address the examples of poorly maintained green spaces or specific streets may assist the development of pride in the local neighbourhood.

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## Discussion

The importance and value placed on community spirit has been highlighted by participants in this survey. This is particularly significant in communities where there is a perception of change, as has occurred in Christchurch following the earthquakes in 2010 and 2011. Papanui residents have experienced the value of local people working together to support each other in difficult times and they value individuals and organisations that demonstrate community spirit.

Community events have been identified in this survey as an important component in bringing people together and encouraging community spirit. Northgate Trust and Freedom Trust collaborate each year to provide a neighbourhood day in March. This provides fun free activities for children and young people, celebrates local talent and promotes family participation. Papanui Youth Development and Christchurch City Council also provide the Whakaoho family event on an annual basis, which provides a similar range of family activities and promotes local community groups. The analysis of this survey suggests that these events are valued by local residents and should continue to be provided. Greater levels of collaboration between community groups in organising these events may help to develop current provision and potentially provide opportunities for new events to be started.

Communicating information about local services and supports was also highlighted by participants in the community survey. The Papanui-Innes Community Board staff, Te Ora Hou and Freedom Trust have coordinated the production of a community newsletter for Papanui, delivered to 4000 homes every few months. Unfortunately, the newsletter has not had sufficient support from local organisations and it has been difficult to generate sufficient articles for an interesting publication. This places the production of a newsletter in jeopardy and it may be necessary to find alternative solutions to disseminating information. Social media, such as Facebook and Neighbourly, are already used by Northgate Trust and Freedom Trust to promote their services. It may be appropriate to explore the expansion of these communication methods to keep local residents informed about local events, supports or services in the Papanui area. This might also be a mechanism that could be utilised to coordinate practical support provided by a range of individuals or organisations. The need for information about safety concerns in the community was also highlighted in the survey and this is a further way in which social media could be used to support local residents. Analysis of this survey indicates that there could be value in local community organisations collaborating to explore innovative ways to provide residents with very localised information about events, services, groups or concerns.

Northgate Trust and Freedom Trust are already engaged in providing a number of support services that survey participants identified as important. Exercise classes for older people are provided on a weekly basis during school terms. Both Northgate and Freedom operate highly popular Foot Clinics which usually have waiting lists. Notably while service users hugely value the health benefits of these clinics, they also enthusiastically express gratitude for the community atmosphere and opportunity for social engagement these clinics provide. Opportunities for social connection are also provided through a variety of drop in groups and programmes – some examples of these being Freedom's Creative Sewing and Friendship Friday and Northgate's plethora of programmes which comprise their Feel Good Fridays. Activities are also provided for people with disabilities through the Hagley College Arts Integrated Programme, which is hosted at the Northcity Church building. The

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value of these kinds of activities was highlighted in the programme survey undertaken by Freedom Trust in 2017 (Freedom, 2017). This research found that 99% of participants agreed, or strongly agreed with the statements that “being part of this Papanui Baptist Freedom Trust programme increases my sense of belonging to a caring community”. The evaluation also found that 94% of participants agreed or strongly agreed that being part of the programme helped them to contribute to the lives of others. These findings highlight the value of groups that focus on building relationships between participants, regardless of the actual activity being undertaken. This analysis reinforces the value of the kinds of community based support groups currently being provided and the need to promote and expand this provision.

The importance of groups for children and young people that provide mentoring support is another area that local community groups are already involved in addressing. Northgate Trust and Freedom Trust are involved in providing Mainly Music groups for parents and young children, youth groups, youth workers and a dance school for children and young people. Other local organisations, such as Papanui Youth Development and Te Ora Hou Ōtautahi are also providing youth workers in local schools and a range of activities and groups to support young people. The findings from this survey reinforce the importance of the current service provision for children and young people. In particular it highlights the value of the mentoring that can be provided in these various contexts. Analysis of the survey suggests that there is a need to increase the provision of mentoring support, which highlights the need for additional trained mentors. Organisations such as Northgate Trust and Freedom Trust are well placed to collaborate with other organisations to deliver training for mentors. Northgate Trust already coordinates a mentoring programme for caregivers and this could potentially be used as a model for other initiatives, particularly in the provision of training for new mentors.

### **Conclusion**

Northgate Community Services Trust and Papanui Baptist Freedom Trust collaborated to undertake a survey of local residents in 2018. The purpose of the survey was to identify the views of local people about the strengths and challenges within the community. 122 people completed the survey, either during a community event or through an online platform. Results included both quantitative and qualitative data, which were analysed statistically and thematically. Five major themes were identified: community spirit, community support, children and youth mentors, safety and infrastructure. Although there were a range of views expressed, many survey participants highlighted positive aspects of their community. Analysis of the data also indicated that the current services provided by Northgate Trust and Freedom Trust are responding to many of the concerns of local people. Community events, health and wellbeing support groups for older people and people with disabilities and groups for children and young people are all responding to needs identified by survey participants. These services and groups could be developed and expanded through further collaboration with other local organisations. Analysis also highlighted the importance of developing new mechanisms for providing information to local residents about services, groups, supports and concerns. The survey findings provide support for the current activities of Northgate Trust and Freedom Trust but also provide some guidance for the collaborative development of their work and highlights the importance of ensuring that local people hear about the things that are available in their community.

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# Papanui Community Voices

## Appendix 1: Survey

### Community Survey 2018

#### Participant Information

Thanks for being part of our community survey. The purpose of the survey is to find out what local people identify as the strengths and challenges facing the community located in Papanui and the surrounding neighbourhoods. Anyone living in, or regularly participating in, Papanui and the surrounding neighbourhoods is welcome to complete the survey. Participation in the community or neighbourhood might refer to local sports groups, community groups, facilities, churches, schools, parks, whatever is relevant to you. We really want to hear what's important to you!

This research is being undertaken by the Papanui Baptist Freedom Trust and Northgate Community Services Trust and the survey has been approved by both organisations. The survey is anonymous and your personal information will not be used or identified in any published reports. When you complete the survey you will be given a reference number so that we can identify your answers if you choose to withdraw at any point. You have the right to withdraw from the research up until the results are published by contacting the research team detailed below.

Participation in the survey is entirely voluntary and there are no obligations for further involvement unless you choose to participate in the prize draw or a future focus group. You may complete the survey on your own and return it to the person who gave it to you. If you would like any assistance with the survey then please ask and we will be happy to help.

Everyone who completes a survey also has the opportunity to join a prize draw for a \$100 Countdown voucher. If you would like to go into the draw then fill out the slip with your contact information. Your details will be kept separate from your survey answers to maintain your confidentiality. The results of the draw will be notified to participants on DATE.

Following the completion of the survey there is also an opportunity to join a one hour focus group to discuss the findings and possible new community initiatives. There will be a further prize draw for people who join a focus group. If you are interested in the results of the survey and participating in a focus group, please provide your details at the end of the survey and we will contact you with further details. Your contact information will be kept separate from your survey answers to maintain your confidentiality. The results of the survey will be published in a report to the board members of Papanui Baptist Freedom Trust and Northgate Community Services Trust and made available to anyone on request by October 2018.

If you have any questions about this research please contact Damian Ardell, Papanui Baptist Freedom Trust Community Worker (03 352 4227 or papbapfreedom@gmail.com) or Dominic Chilvers, Northgate Community Services Trust Community Development Coordinator (03 375 0850 or dominic@northgatetrust.co.nz).

Nga mihi nui! A huge thank you from all of us at Papanui Baptist Freedom Trust and Northgate Community Services Trust!

Your Survey Number



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There are a diverse range of people from different cultures.

1	2	3	4	5
Strongly Disagree	Disagree	No opinion	Agree	Strongly Agree

Young and old people mix well together.

1	2	3	4	5
Strongly Disagree	Disagree	No opinion	Agree	Strongly Agree

There are plenty of gardens, parks and natural spaces to enjoy.

1	2	3	4	5
Strongly Disagree	Disagree	No opinion	Agree	Strongly Agree

It is easy to access shops, businesses and public facilities.

1	2	3	4	5
Strongly Disagree	Disagree	No opinion	Agree	Strongly Agree

There are plenty of activities for children and youth to engage in.

1	2	3	4	5
Strongly Disagree	Disagree	No opinion	Agree	Strongly Agree

There are a lot of people who use their skills and experience to help each other out.

1	2	3	4	5
Strongly Disagree	Disagree	No opinion	Agree	Strongly Agree

People make an effort to keep the neighbourhood looking attractive

1	2	3	4	5
Strongly Disagree	Disagree	No opinion	Agree	Strongly Agree

Anything else you or your whanau/family appreciate or consider the strengths of your neighbourhood community?

.....

.....

.....

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.....  
.....

What things in your neighbourhood cause you concern?

Tick as many as apply plus add anything else you think in the space provided

- Lonely isolated people
- People struggling with health or disability issues
- People who find it hard to get paid work
- Children or youth who are not involved with positive activities
- Lack of affordable housing that is warm and dry
- Lack of parks, gardens and natural spaces for people to enjoy.
- People involved in criminal behavior
- Families/whanau who don't get on with each other and who argue a lot.

Any other concerns?

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What opportunities or activities would you like to see introduced into your neighbourhood?

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Do you have any other comments about your neighbourhood?

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# Papanui Community Voices

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Prize Draw:

- Please enter me into the draw to win a \$100 Countdown Voucher for answering this survey.

Focus Group:

- Please contact me about the possibility of participating in a focus group to discuss the results of the survey and possible future community initiative.

- Name:
- Phone number:
- Email: