

Car Wash Associate

Position Description



About VOCEC

VOCEC exists to create rehabilitative job opportunities for people living with mental illness.

We facilitate the road to recovery and help people reach their full potential.

Recovery is our focus—it's possible through work!

Purpose:

The Car Wash Associate works in a team environment to carefully wash customers vehicles all by hand. Associates ensure we consistently turn out clean, dry and shiny vehicles that satisfy our valued customers

Skills You Will Develop:

- Work in an effective team
- Customer service skills
- Best processes for cleaning vehicles
- Health and safety considerations
- Handling cash
- Following and giving written and verbal instruction
- Problem solving
- Arriving to work on time
- Appropriate workplace behaviors
- Use of pressure washer and vacuum

Duties and Responsibilities:

- Greet Customers and take order
- Perform pre-wash inspections to identify existing damage
- Wash vehicles using sponges, brushes, pressure washer, hoses, cleaning cloths
- Vacuums vehicle interior
- Wash Windows, dash, consoles, mats, mirrors, tires, rims etc.
- Perform post-wash quality assurance inspections
- Perform routine maintenance on equipment—clean filters, empty receptacles, unclog hoses etc.
- Dilute detergents
- Follow written policies and procedures
- Work in a safe, efficient manner
- Suggest process improvements, make recommendations on hours of operation, rates, equipment needs
- Ensure all equipment functional and in safe working order
- Be polite and available to address all customer concerns and handle them in a professional manner that is satisfactory to both the customer and to the car wash

Qualifications:

- Self identify as living with a severe, persistent mental illness
- No experience necessary
- Must be able to meet the physical demands of the position

Working Conditions:

Exposure to noise, weather elements, bending, twisting, reaching, lifting