

Making it  
Easier to Care

**Austco**



# Medicom

The Reliable and Cost  
Effective Nurse Call Solution

- Minimal maintenance
- Easy to use, to configure and manage
- Flexible and scalable design
- Wireless phone and pager integration

# Medicom

## The reliable and cost effective Nurse Call Solution

Medicom is a reliable and cost effective Nurse Call Solution for those who like to keep things simple. The Medicom system, enables nurses and care givers to provide prompt and effective response to patients and residents' calls at all times. Built using solid and reliable technology and software, highly configurable, Medicom incorporates a comprehensive and flexible range of call types, priority levels, alarm handling and call indication options that can be tailored to meet the needs of any healthcare facility.

### How can Medicom help your healthcare facility?



#### Simplicity

Medicom is easy to learn, to configure and manage. Allowing healthcare personnel to focus on patient care.



#### Flexible and Scalable Design

Medicom's components are all designed with modular connectors for easy installation and future expansion.



#### Improve Infection Control

Medicom devices are manufactured with anti-bacterial additives for improved infection control, helping drive down Healthcare Acquired Infections (HAI).



#### Wireless Integration

Wireless telephone and pager integration allow nurses total mobility, with instant communication with patients or other staff.



#### Integrations

Medicom hosts a compatible interface to existing Nurse Call System, paging or telephone systems, fire alarms and smoke detection, which makes Medicom a highly flexible and cost-effective solution.



#### Automatic Fault Detection and Notification

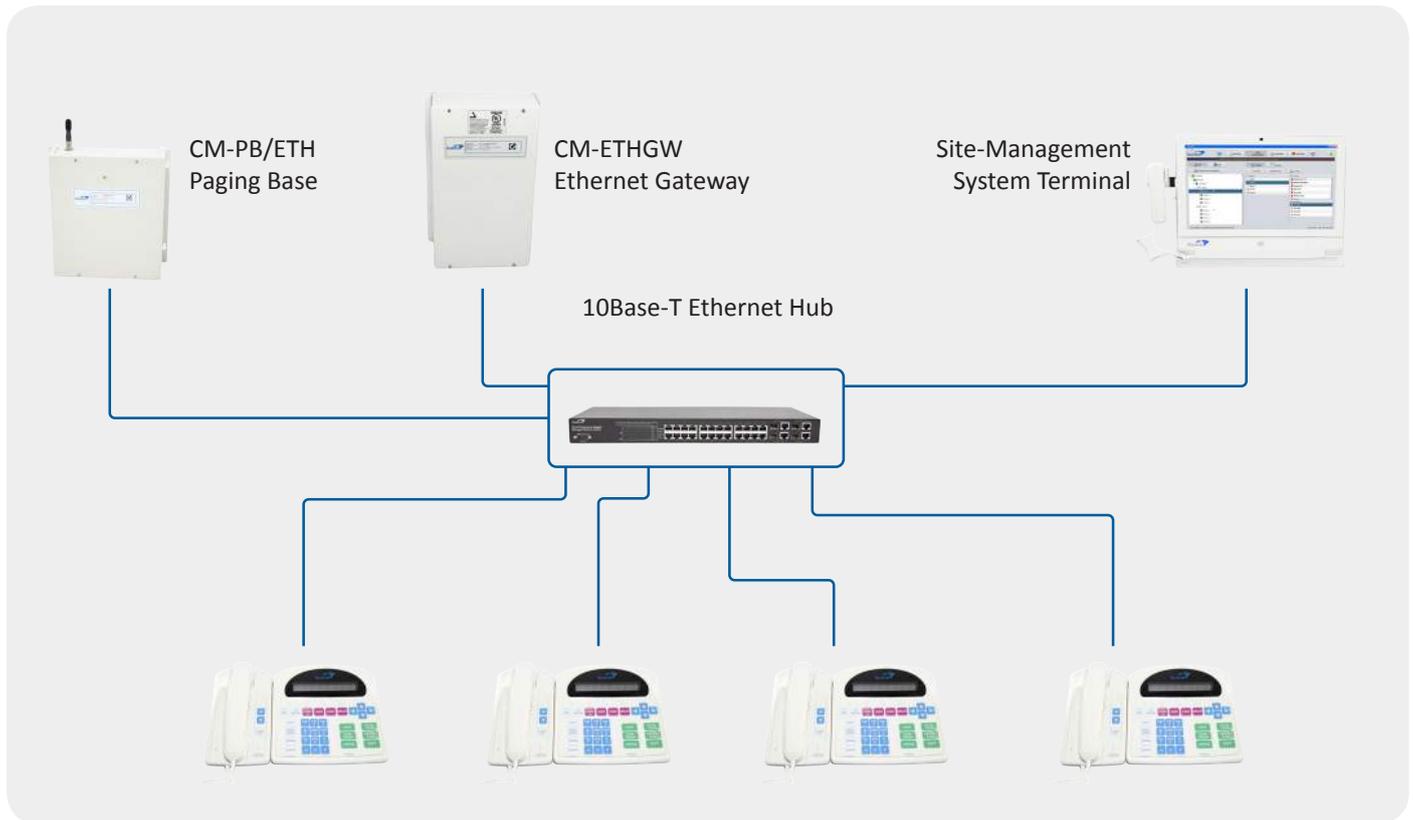
Medicom continuously checks the functionality of each device and immediately notifies maintenance staff if any problem is detected.



#### Audit Trail

Nurse stations may be networked for centralised paging, alarm logging and reporting of events hosting a complete audit trail.

## Network Diagram



## Proven Reliability

Medicom has a field-proven track record of reliability and meets the following international standards compliances:

- AS 3811:1998 Hard Wired patient Alarm
- AS 2999:1989 Alarm systems for the elderly and other persons at risk.
- HTM 08-03: Bedhead services
- UL 1069 Hospital Signaling and Nurse Call Equipment
- C-Tick Electromagnetic compatibility
- CE Mark of European Conformity
- IEC 60601-1, UL 60601-1 and CAN/CSA C22.2 No 601.1-M90: Medical electrical equipment-Part 1: General requirements for safety.
- Manufactured in general accordance with the requirements of international quality assurance standards ISO9002



## About Austco

Austco is a leading global provider of Nurse Call Communication technology and software solutions for environments where communication is critical. Founded in 1986, Austco serves over 8000 sites across 60 countries.

With solutions designed to comply with global Healthcare standards, Austco aims to maintain the highest level of integrity and dedication, using reliable hardware and forward thinking solutions, to help our customers improve efficiency, cut costs and successfully meet requirements of duty of care. Our flagship Solution Tacera, helps healthcare facilities provide the highest level of care and

service, through the advanced use of technology, real-time conversational interactions and the introduction of intelligent operational processes.

The flexibility of our solutions, allows us to integrate into various technologies enabling our customers to benefit from a truly complete communication and healthcare management solution.

Headquartered in Melbourne, Austco has offices in New Zealand, Singapore, UK, North America and Canada, with manufacturing facilities in Perth and Dallas, USA.



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