



## Refunds and deferrals at DHHM2018

Dear cross-country runners, plodders, sprinters, trotters, wanderers and meanderers,

A very small handful of you have asked about race refunds and deferrals, mostly due to illness and personal injury. We understand how very frustrating illness and injury can be and the race organisers, without exception, have all experienced periods of not being able to run for these reasons.

The moment you enter our race we start to incur costs. We also make commitments to our suppliers, partners, sponsors, and the numerous local causes that we support based on the number of entries we have, and that number heavily influences the deals we get for the supply of race essentials. The current runner drop-out rate for winter running races is about 15% and this number forms part of the careful calculations that we make when planning the race finances in a way that provides the best combination of good value for money for our runners and a good outcome for our supported causes.

If refunds were issued to those who are not able to attend then the race would not be financially viable and the local causes that we support would not gain from our community event.

Consequently we don't issue refunds or postponements to future events at this time. If, in the future, this becomes a more prevalent issue then we will revisit the policy and consider increasing the race entry fee to cover refunds, though based on the number of queries so far this is not a priority for the race team at this time.

We're genuinely sorry to those who can't run DHHM2018 but hope you will return for a future event.

With our very best regards,

The DHHM race organisers at  
Emersons Green Running Club

[www.emersonsgreenrunningclub.co.uk](http://www.emersonsgreenrunningclub.co.uk)

[www.doyntonhardhalfmarathon.co.uk](http://www.doyntonhardhalfmarathon.co.uk)