



Refund Policy

All potential participants and parents/guardians should fully understand the refund policy prior to registering. There are limited roster positions on each team. We secure your position upon receiving your registration and full payment.

Refunds will ***not*** be issued due to over scheduling or schedule conflicts of a participant. All Castle Pines Athletics programs require a minimum commitment of two hours per week. Any potential player schedule conflicts should be listed in detail at the time of registration. Participants who are unwilling or unable to participate will not be refunded for any practices and/or missed games.

Castle Pines Athletics also discourages participants from registering on the condition of being placed on a specific team, or with a specific player and/or coach. Player and coach requests cannot be guaranteed, and players are placed on requested teams in the order the registrations are received. In the event a player does not receive the team, coach, or player requested, refunds will ***not*** be issued.

Other conditions:

- All refund requests received after team formation, but prior to the start of the season will be returned, less a \$40.00 administration fee. Any non-resident fees charged to a player will also not be refunded, as these fees are transferred to the City of Castle Pines.
- We incur expenses for each player who registered and committed to our program, and absolutely **no refunds** are given if a player withdraws from the program **after the start of the season.**
- Refunds are *only considered* in the event of an illness, injury or other medical situation; however, to be considered for a refund, Castle Pines Athletics must receive a signed note from the attending Physician stating the reason a player cannot participate. The refund may be pro-rated and administrative costs may be deducted.

Refund requests may be sent to us at: play@castlepinesathletics.com.