



1919-2013

Charlevoix Area Hospital

Partnering with  MUNSON HEALTHCARE

Annual Report **2013**

*Hometown
Health Care,
World-Class
Caring*



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They say these days that if you work in the healthcare industry and you're not nervous... you're just not paying attention!

It's true that our industry is undergoing massive upheaval from the Affordable Care Act and other unrelated regulation that will forever change the way health care is delivered and paid for in our country. There are many uncertainties ... will the ACA work as planned? Will 32 million more Americans have health insurance coverage? Will the promise of increased access to preventive care ultimately save the system real money and improve overall health status? Will small, rural hospitals like ours survive? (See *letter from Dr. Ruth Hoppe, Board Chairperson.*)

But there are also many things of which I am certain.

I know for sure that at CAH, we have staff that genuinely cares for each and every patient coming here for care and we have a bright future.

I know that our physicians and nurses are among the best anywhere ... delivering services with hometown attitude and world-class caring.

I know that CAH is an economic force in our region – with a payroll of over \$18 million and over \$54 million in local economic impact each year.

I know that with our focus on strategic planning and a facility plan to match, we will not only survive, but thrive into the future.

I know that with the support of the people we serve, CAH can continue to be a leader among rural hospitals nationwide.

Thank you for your continued use of and faith in our hospital.

— *Lyn Jenks*

President and CEO of Charlevoix Area Hospital



Dear Community Member:

On behalf of the Charlevoix Area Hospital Board, I would like to share with you our collective sense of enthusiasm and optimism about the future of our hospital. The last year has seen an incredible amount of creative activity directed at placing the hospital on a firm foundation for the changes coming to all American health care institutions over the next several years. Under the able leadership of CEO Lyn Jenks, we have worked together with hospital leaders, physicians, and staff to develop revised mission and vision statements, producing in turn specific strategies that will guide our work over the next year.

We have launched a board education agenda, striving to hone our skills to meet the rapid and complex changes that are coming. We have approved a long range plan for improvements to our physical plant. We have developed a plan of partnership with Munson Healthcare that maintains our independence, but which seeks to deliver “the right care in the right place” for all who see our physicians, at the outpatient venues we operate, and at the hospital itself.

Foremost, we understand that success in today’s changing health care world demands creating value for patients: the best possible care at the lowest possible cost. This means renewed focus on quality and efficiency, and we are calling on everyone to innovate toward this goal. All this, while maintaining the warm and compassionate care for which we are best known.

There is much more to come, but we are off to a fine start.

Sincerely,

Ruth B. Hoppe, MD

Chair, Charlevoix Area Hospital Board

“Foremost, we understand that success in today’s changing health care world demands creating value for patients: the best possible care at the lowest possible cost. This means renewed focus on quality and efficiency, and we are calling on everyone to innovate toward this goal.”

From the Beginning

Each year, Charlevoix Area Hospital helps bring 200 newborns into the world. For the Jacobs family, the birth of their son Salem was both an exciting and terrifying experience. Throughout Jacqueline's pregnancy, everything was normal and proceeded as usual. With a planned Cesarean delivery, Jacqueline and Marc were expecting to have a healthy baby boy. Once Salem was born, however, it was discovered that the baby needed additional specialized care. Pediatrician Dr. Rod Tinney decided it was necessary to relocate baby Salem to Munson Medical Center's Neonatal Intensive Care Unit (NICU).

Salem was transferred to Munson Medical Center (MMC) by ambulance. Marc made the tough decision to follow his son to MMC while leaving Jacqueline behind at Charlevoix Area Hospital to recuperate from her delivery. According to Marc, "It was extremely difficult to leave Jacqueline. I wanted to be in two places at once. It was by far one of the hardest things I have ever had to do."

While Jacqueline recovered at CAH, she received many updates from her husband. The nurses at Charlevoix Area Hospital also tried to ease Jacqueline's fear by explaining the changes that were occurring with baby Salem. *Jacqueline said, "The nurses were very supportive and understanding. It was an extremely*



difficult time not being able to be at Munson with Marc and Salem. Whenever there was an update, the nurses took the time to explain what was happening." Once released from the hospital, Jacqueline hurried to Munson's NICU where she was reunited with her family.

Salem would spend a total of ten days in the NICU at MMC. Through the collaboration, teamwork, and partnership between Charlevoix Area Hospital and Munson Medical Center, the transition from one hospital to another happened seamlessly, making a stressful situation a little less so for the Jacobs family.

Six months later, Salem is a healthy baby boy. Jacqueline happily shared, "I'm thankful that my son is healthy. You would never guess he was so sick, looking at him now. The partnership between Charlevoix and Munson made this experience less terrifying. They worked together to help my son and I get better."

Wellness Wednesday 2014 Dates:

January 8 July 2
March 5 August 6
May 7 October 1
June 4 December 3

8:00—11:00am in the
Hospital Solarium



Wellness Wednesday

Community health and wellness are important parts of the Hospital's mission. To do their part, the Hospital's Director of Community Health Education, Kathy Jacobsen, created the Wellness Wednesday program. Community members are able to have preventive screenings to gain a better understanding of their overall health. Registered nurses help individuals understand their wellness results while offering helpful suggestions for maintenance or improvement. Various tests offered during an individual's visit include a total cholesterol check, glucose levels, body mass index (BMI) score, blood pressure, and pulse.

For one local couple, Wellness Wednesday was an eye-opening experience. Having heard about the program through the local health department, Jay and Patty Nowell scheduled a visit in January. In light of the holiday season, the couple knew they had not been eating well; however, they were both taken aback by their wellness numbers. Patty remembers, "I was extremely surprised by the numbers. It was very shocking to see the overview of our health. After seeing our numbers, I knew Jay and I would have to make several significant lifestyle changes."

Since attending their first Wellness Wednesday in January, the Nowells have attended this program on three different occasions. As a result of simple lifestyle changes — small modifications to their daily meals, incorporating moderate exercise — both Jay and Patty succeeded in turning their health around by significantly reducing their cholesterol, BMI and blood pressure. For Patty, "The support we received from the nurses at Charlevoix Area Hospital was tremendous. It was wonderful to have feedback and have the pat on the back with our continued efforts. It has been a challenge and a game."

“The lifestyle changes that we have made are pretty significant. We have seen a huge improvement in our health and numbers as a result of Wellness Wednesday.”

Walk with a Doc

One of the remarkable qualities about living “Up North” is the close-knit feel of the community. Where else would you get the chance to take a leisurely stroll with one of the doctors from your local hospital? Charlevoix Area Hospital physicians and other staff have started “Walk with a Doc” — giving residents the opportunity to meet people like the Hospital’s Chief Medical Officer, Dr. Craig Boss, and its newest general surgeon, Dr. Sarah Foster. The event started this past September, when doctors from the Hospital and staff from Cardiac Rehab invited community members to walk a mile together around downtown Charlevoix.

Cardiac Rehab’s motto, “Healthy Hearts Start Here,” promotes healthy lifestyle choices through exercise and eating correctly. Tina Foltz, Program Coordinator for Cardiac Rehabilitation and Wellness notes, “We are taking our motto to the streets, making exercise fun and informative. Walk with a Doc is a great way for the community to meet different doctors and staff. People have the opportunity to ask questions about their health and have a casual conversation in a relaxed atmosphere.”

Community member Jane Zipp commented, “Having attended both Walk with a Doc events, I enjoyed both tremendously. Both Dr. Boss and Dr. Foster were extremely nice and welcoming. I appreciate all of the time they took to discuss my health related questions.”



*Beginning in the summer of 2014,
Charlevoix Area Hospital will host Walk
with a Doc each month—come join us!*





School Nurse Program is a Finalist for a National Award

The School Nurse Program, sponsored by the Hospital, is a finalist in Jackson Healthcare's Hospital Charitable Services Award Program. This competition will evaluate the School Nurse Program on its innovative ideas and the measured successes of the program.

To participate in this competition, the School Nurse Program must demonstrate a clear vision of its future impact on the community; meet a well-defined, measurable community need; have a track record of measured accomplishments, and demonstrate the uniqueness of the program in comparison to other programs.

On February 4, 2014, the winner will be announced at the Hospital Charitable Services Conference in Atlanta, Georgia. Through the dedicated work of the school nurses, students not only receive day to day care, but also have the opportunity to learn about healthy lifestyle habits that will last a lifetime.

The CAH School Nurse Program places registered nurses in nine local schools. Through the dedicated work of the school nurses, students have the opportunity to learn about healthy lifestyle habits that will last a lifetime.

“Kathy Jacobsen, Directory of Community Health Education, is “delighted that the School Nurse Program is a finalist in Jackson Healthcare’s Hospital Charitable Services Award Program. It is a great honor and privilege to have been selected.” Further Ms. Jacobsen is “extremely proud of our School Nurse Program and the accomplishments of our school nurses.”

Becoming a Doctor

At a time when the need for primary care physicians has never been greater, it has also become increasingly difficult to recruit these physicians. In an effort to attract and retain new medical students to rural health care, Michigan State University encourages their medical students to consider studying rural medicine. Michigan State University's College of Human Medicine recently expanded its Rural Community Health Program to include three new rural health care sites, including Charlevoix Area Hospital. This program is designed to help future physicians understand how care is delivered across a rural population as well as special challenges encountered by rural health systems.

Once selected for this program, MSU's medical students will spend up to twenty-four months in the greater Charlevoix area. Students will learn clinical skills and also gain experience with the varied roles of a rural physician, from treating medical needs to providing leadership in public health and community health improvement.

The students rotate through the Health Department, the physicians' offices, the emergency room, and numerous other departments throughout the Hospital. The Charlevoix Area Hospital Foundation, along with the Hospital, recently renovated a house for the medical students to use while they study in Charlevoix.



Dan Hanba, a medical student currently interning at Charlevoix Area Hospital chose the Rural Community Health Program because "there's not a lot of chances for medical students to experience the medical field in a rural community. I've been allowed more hands-on experiences in comparison to many other medical students. The Rural Community Health Program has provided me with a unique medical education I may not have otherwise had."

Dr. Andrea Wendling, MD, FAAFP, a Family Care Physician at Boyne Area Medical Center,

(a Charlevoix Area Hospital Affiliate), has accepted the position of Director of Rural Health Curriculum at Michigan State, a role she will fill while continuing to care for her patients at Boyne Area Medical Center. As part of her new position, Dr. Wendling has been working with MSU to develop the Rural Community Health Program.

"Ultimately," Dr. Wendling said, "the goal is to highlight what our rural health care system already does well, and to teach the students how it can be done even more effectively. We have wonderful health care management providers and practices in place up here, we just need to focus on maintaining and improving these practices as well as attracting future rurally-minded health care providers so that all communities can benefit, and this program is a great place to start."

One of the greatest benefits to the community and another major goal of the program is to eventually increase the number of rural physicians in Michigan and to improve the retention of physicians working in rural communities. Developing relationships with the staff of CAH as well as the patients of northern Michigan will foster a personal connection that hopefully encourages students to return north for their medical careers.

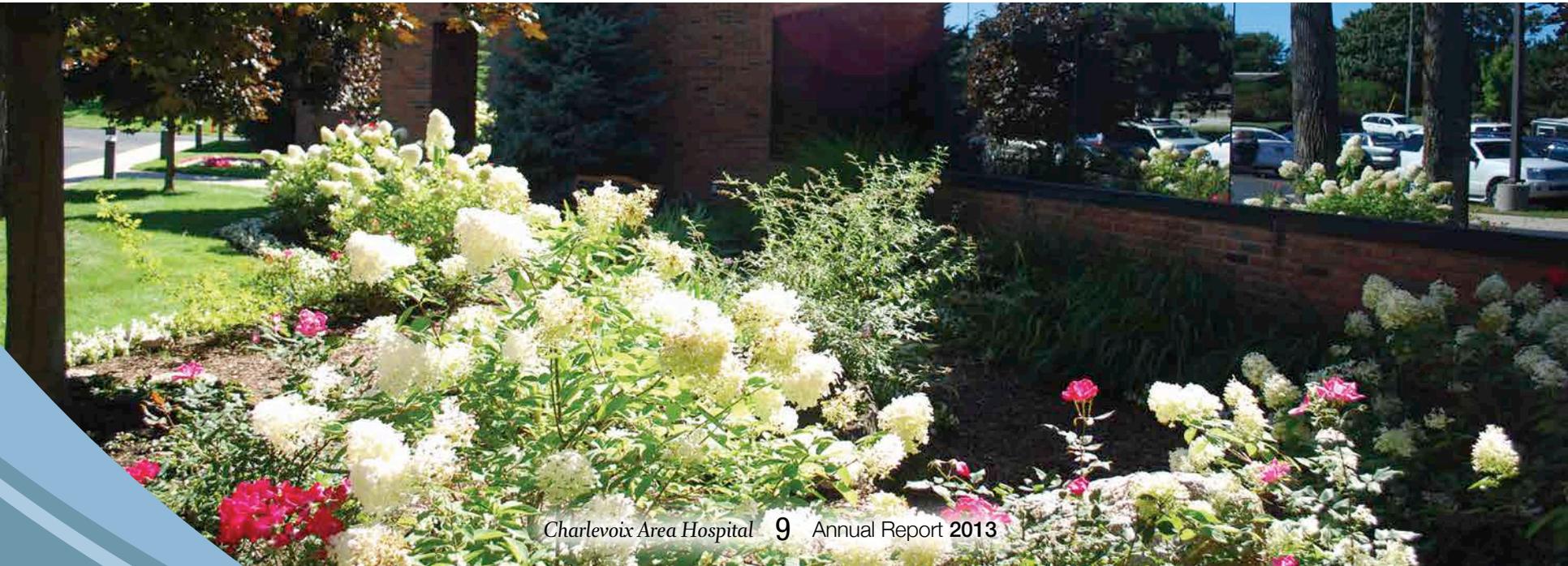
Chemotherapy and Infusion Center

The Charlevoix Area Hospital Board of Directors has given approval for the building of a Chemotherapy Infusion Center. The Infusion Center, opening late spring of 2014, will be a six-chair facility overlooking the tranquil, healing waters of Lake Michigan. This new service will provide treatment for patients requiring chemotherapy, blood products, antibiotics, hydration therapy and other support infusions.

Patients will no longer need to travel long distances to receive their infusions; rather patients can receive their infusion care closer to home. Each patient will enjoy the breathtaking views of Lake Michigan in a calming, private atmosphere. Dr. Craig Boss, Chief Medical Officer of Charlevoix Area

Hospital, believes, "We have the opportunity to provide personalized, quality care to the community in a unique atmosphere and, most importantly, close to home."

This new state-of-the-art infusion center will offer patients the care they need with the compassion they deserve. Along with receiving necessary infusions, patients have the support of the Circle of Strength program. This support group offers emotional and financial support for individuals who are fighting for this cure. The Circle of Strength and the staff of Charlevoix Area Hospital offer assistance, care, and encouragement for each individual dealing with this serious illness.



Partnering with Munson Healthcare

As an affiliate of the Munson Healthcare system, Charlevoix Area Hospital is one of a group of eight community hospitals with thousands of health care professionals who deliver high quality, safe, affordable care to Northern Michigan. Munson Healthcare hospitals include:

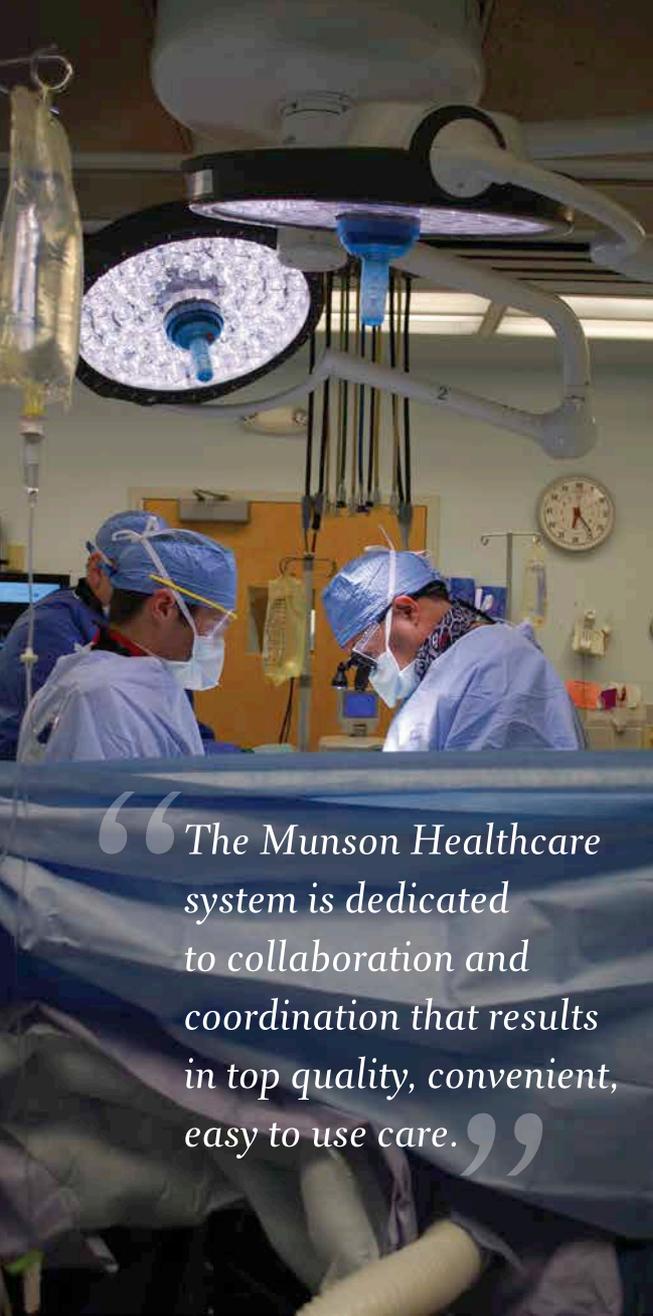
- › Charlevoix Area Hospital
- › Kalkaska Memorial Health Center
- › Mercy Hospital Cadillac
- › Mercy Hospital Grayling
- › Munson Medical Center
- › Otsego Memorial Hospital
- › Paul Oliver Memorial Hospital
- › West Shore Medical Center



Partners

- › Kalkaska and Munson Dialysis Centers
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- › Munson Hospice
- › North Flight EMS
- › Munson Mobile Imaging
- › Northern Michigan Supply Alliance
- › Great Lakes Mobile PET
- › Northwest Michigan Surgery Center

“The Munson Healthcare system is dedicated to collaboration and coordination that results in top quality, convenient, easy to use care.”



Dear Friends,



For over ten years, the Charlevoix Area Hospital Foundation has worked to support the Hospital in meeting the health care needs of our local communities. In return, our big-hearted communities have contributed countless volunteer hours and donor dollars to support the Hospital's mission.

Over the past year, our generous donors made it possible to:

- › Provide on-site medical resident housing for students involved in MSU's Rural Community Health Program
- › Install equipment for minimally invasive spinal surgery
- › Invest in enhancements and new equipment for the Imaging Technology Department
- › Continue to promote Community Health & Wellness Programs such as Fit4Life, Wellness Wednesday, and the School Nurse Program (now in nine area school systems)

We are extremely proud of the Hospital and the Foundation's efforts over the past year — work that could not have been accomplished without your continued giving. Looking to the future, the Foundation is taking the necessary steps to remain a strong supporter of the Hospital and the community — including strategic planning sessions, increased board engagement and a new Executive Director, Chelsea Townsend.

We are excited to see what the next year will bring! Thank you once again for your tremendous support and dedication.

Mary H. Faculak
Chair, Charlevoix Area Hospital Foundation



With Great Appreciation...

To all who are part of the growing Charlevoix Area Hospital Foundation Family, our heartfelt thanks. Your support enables us to grow.

This list recognizes those who have made a contribution to the hospital foundation during the calendar year of 2012. It also includes those whose cumulative and annual donations place them at or above the *Bridgebuilder* level. Every donor is important to us. Please, if you discover an error or omission, kindly call our Foundation office.

(*) *These cumulative donors made a gift to the hospital foundation during 2012. 🌿 These donors are members of the Charlevoix Area Hospital Staff.*

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 Robert and Shelley Laisure
 Melissa Makowski, D.D.S.
 Frank and Martha Lamesfield
 Erika Lanigan
 Hugh W. Larsen
 Dr. and Mrs. Richard E. Leja
 Robert and Bonnie Lenhart
 Mr. and Mrs. Larry C. Levegood
 Melvy and Milford T. Lewis
 Paul and Georgeann Lindberg

Robert and Linda Noll
 Jeff and Cynthia Novotny
 Joan and Paul Nowak
 John and Lani Ochs
 Mrs. Robert Ogle
 Rita J. Orlovski
 Michael and Nancy Ortwine
 Richard and Dana Pajtas
 Scott and Julie Papineau
 Jason and Heather Parrish
 James and Faye Parrish
 Brian and Kathy Peters
 Charles and Claire Ping
 Shelley Plumm
 Mr. and Mrs. William A. Powel III
 Dennis and Diane Priess
 Robert and Sherry Pursel
 Rhoda and Jordan Raider
 James and Henrietta Randolph
 Richard and Bernadette Raymond
 Holly B. Rothschild
 Mr. and Mrs. Andries H. Ruijssenaars
 Lorene F. Sakamoto
 Mr. and Mrs. William D. Schneider
 Bill and Helen See
 Gene and Gloria Seeley
 Steven W. Seely
 Isabelle D. Seidel
 Milburn L. Shafer (Mel)
 Sallie Shanahan
 Frank and Beth Shepherd
 Matthew and Amy Sherman
 Sarah L. Sievertson
 Lore Silberman and Bernie Wilson

Harbormasters Club Continued

David and Cindy Simmons
 Anonymous
 Brice and Catherine Smith
 Dr. Deborah S. Smith and Mr. Daniel Buday
 Anonymous
 Richard and Linda Southby
 James and Peggy Spang
 Mark and Anne (Carey) Stanley
 Mr. and Mrs. David A. Stepanovich
 Paul and Mary Ann Stephan
 Mr. and Mrs. B. Thomas Stover
 Elise and James Straus
 Oral and Eleanor Sutliff
 Anonymous
 David and Jeanne Tennent
 Robert and Alice Timms
 Susan B. Ullrich
 Doug and Kathy Vance
 Erick and Gloria VanDuyne
 William and MaryLou VanLoo
 Susan and Gordon VanWieren
 Gary R. Vergon
 Ken and Nancy Visser
 James and Janet Wagar
 Jeannine L. Wallace
 Ralph and Peggy Ware
 Stephen and Nancy Weber
 Richard and Yvonne Wendt
 Roger and Elaine Westenbroek
 Anonymous
 Donna L. White
 Marc and Joy White
 Van White
 Jim and Sharon White
 Diane C. Whiteford

Chateau Chantal
 Design North
 Don Kelly's Furniture
 Dry Harbour Motor Sports
 Dumpster Dollies
 East Jordan Community Pool
 Elements
 Esperance
 Glen's Market of East Jordan
 Grand Traverse Resort and Spa
 Grey Gables Inn
 Health Occupational Students at Charlevoix High School
 Hufford Vision and Eye Care
 Inner Structure Interior Design, LLC
 J. Arnold Painting
 Jay Balasz, D.D.S.
 John Cross Fisheries, Inc.
 Kilwin's of Charlevoix
 Klevorn & Klevorn
 Korthase Flinn Insurance and Financial Services
 Lakeshore Sleep Medicine, PLC
 Landscape Logic
 Mary's of Boyne
 Mason & Kammermann, P.C.
 Michigan Scientific Corporation
 Neurosurgical Spine Specialists
 North Seas Gallery
 Northview Centre/Pace Interior Design
 Nub's Nob
 Picture This
 Preston Feather Building Centers
 Radio Shack of Charlevoix
 Robinson's Landscaping and Nursery

Douglas and Julie Bergmann
 Dr. Mark Berman
 Kirsten Berwick
 David and Lindsay Best
 Robert and Mary Best
 Peter W. Bigford
 Anonymous
 Mr. and Mrs. Walter M. Bleakney
 Janet Blossom
 Jenn and Joe Bober
 Catherine S. Bollinger
 Alfrred D. Bosley
 Ken and Myrna Boss
 Craig and Erica Boss
 Wilson and Judy Boss
 Tim and Susan Boyko
 Tom and Georgia Boyer
 Brian and Diane Brady
 William and Janis Breakey
 Bob and Marion Brewer
 Kelly Browe
 L. Erik and Meredith Brown
 Richard and Christine Brown
 Edward and Patricia Brun
 Bonnie and Michael Brunett
 Ann and David Burzyck
 Doug and Mary Ann Caldwell
 Caroline P. Campbell
 Hugh E. Campbell
 Frank and Sally Campi
 Anonymous
 Virginia Cash
 Anonymous
 Bob and Ruth Chapman
 Mrs. Elizabeth M. Ciszewski
 Norton Cohen and Edith Kaufman

David Guanci
 Dr. and Mrs. James A. Gunn
 Connie and Frank Hagelshaw
 Scott and Nichole Haley
 John and Ann Hall
 Thomas and Leanna Hart
 Kenneth and Ruth Heeres
 Don and Mary Hengesh
 Ann E. Henricksen
 Henry L. Hill
 Craig Hiltunen
 Herbert and Laurita Hodge
 C. Roger Hodney
 Kris Hoeksema
 Tom and Gerry Hogan
 Steve and Mary Holmes
 Jim and Evelyn Howell
 William P. Jamnick
 Patti Jensen
 Dennis and Marilyn Jesiek
 David W. and Nancy M. Jones
 Charles and Josephine Kavo
 John & Leland Keyser
 Brittany Kosheba
 Luther and Mary Kurtz
 Christie Lamoreaux
 Mary and Jim Larimer
 Anonymous
 Mr. and Mrs. Charles S. Lee, II
 Gary Leitner
 Kenneth and Pam Lester
 Gudrun M. Letica
 W. Jackson Letts
 Lois E. Lewis
 Mr. and Mrs. Steven H. Lewis
 Brad and Susan Light

Sally Pacillo
 Preston S. and Barbara J. Parish
 Robert and Penny Parmelee
 Mr. and Mrs. Angelo Parrish
 Steven and Kathleen Paterka
 John and Cathy Pearl
 Shannon Pemble
 Matt Perkins
 George and Wendy Perrett
 Robin Petty
 Scott and Karlee Philip
 Karen and Barry Pierce
 Anonymous
 Jack Poindexter
 Eldon and Anah Potter
 Nancy Priest
 Jeannie Putman
 Gary and Marge Ramsey
 Dr. and Mrs. R. Blaine Rawson
 Edward Renkiewicz, Jr.
 Dr. and Mrs. Jeffrey Ricks
 Susan L. Roache
 Joseph and Joy Rouleau
 Janet Rykse
 Merrill and Mark Saidman
 David H. Salisbury
 Kelli Saperstein
 Jerry and Karen Saxton
 Larry and Gail Schaefer
 Mary Schafer
 Mr. and Mrs. James Schlappi

William and Nancy Wieland
David R. Wilson
Dr. Ian and Onalee Wilson
Darcie and Jim Witherspoon
Arch and Trish Wright
Todd and Julie Wright
Dr. Anna and Mr. John Young 
A Matter of Taste
All-Phase Electric
American Spoon Foods
Attic Salt Art
Barbara Ellwanger Wallpapering
Bartlett's Home Interiors
Beacon Dental Center
Beaver Island Boat Company
Belvedere Golf Club
Bergmann Marine
Bingham Insurance Services
Blue Pelican Restaurant
Boyne City Ace Hardware
Brady's Carpet Cleaning
Burnette Foods
Carlson's Home Improvement
CASA CHAVEZ DESIGNS
Central Drug Store
Charlevoix Area Community Pool
Charlevoix Chapter #72, Order of the Eastern Star
Charlevoix Club
Charlevoix Courier
Charlevoix Family Dentistry, PLC
Charlevoix Screen Masters
Charlevoix Venetian Festival, Inc.

Rowe Inn
Scovie's Gourmet
Shanty Creek Resorts
Sky Dive of Harbor Springs
Spartan Stores, Inc.
The Clothing Company
The Inn at Bay Harbor
Valerie Mueller on Behalf of Venetian Boat Committee
Village Graphics, Inc.
Weathervane Restaurant
Weathervane Terrace Inn & Suites
Whitecap Charters
Wojan Plumbing and Heating

Lighthouse Club (\$100 - \$999 Annually)

Katherine Abraczinskas
Michael and Eilene Acker 
Dean and Lisa Ackerman
John and Raechel Alberts
James C. Alger
Mr. and Mrs. Fred Amos
Marty and Laura Anders
Steve and Meg Andreae
Paul and Margaret Archambault 
Sally Swinton Bales
Jim and Prudy Barber
Tom and Pam Barnes
Kevin Barton
J.C. and Mari Jo Bascom
Robert L. Beck
Jim and Erin Bemis
Charles and Sheryl Bergmann

Rick and Kathi Cohen
Robert and Anne Cohen
David and Frances Colton
Judith A. Coy 
Paul J. Creasey, Sr.
Ed and Judy Crook
Marcus Cunningham, Jr.
Chris J. Davis
Ronald and Cathy Davis
James E. Dearing
Don and Ann Denison
Charles and Darleen Dhaseleer
Bryan Diller
Nathan Diller
Gerroll Drenth
Anonymous
Jim and Jamie Echols
John, Patti and Peggy Eckhold
Charles and Julia Eisendrath
Lois Elzinga and David Dutcher
Anonymous
M. Eric Ernst
Robyn Evans 
Jon and Sally Fogg
Bill and Cinda Foley
Gary and Holly Fuchs
Keith and Angie Gee 
John G. Geiger
F. Christine Gengle
Janet E. Gilbert
Dennis and Linda Gocha
Walter and Marilyn Goebel
David and Amy Gray
Nelson R. Green
Carol Greenslade
Mary Ann and David Grumman

Shane and Melissa Light 
Jay Lloyd 
Donna Looze 
Stephen Luedecker and Judith Walker
Drs. Nancy and Jim Maas
Geoffrey and Carolee MacFarlane
Scott and Jane Mackenzie
Brandyn Malpass
Jim and Cindy Mansen
Dr. David and Mrs. Cathie Martin
Anonymous
Melissa Walker Mason
Jerry and Rita McAvoy
Alan and Anna McBride
Drayton and Carol McClelland
Ryan Mcconnell 
Joseph and Pauline McDermott
Anonymous
Greg and Kim McMaster
Vivian Mettler
Robert and Sue Metzger
Rick and Sue Meyer
Jack and Char Meyering
Steve and Jana Middaugh 
Karen Miller 
Shena Miller 
Ron and Kelly Moreau
Alicia Mosher
Mark and Jana Mueller 
John and Barbara Murray
Ron and Lue Newmann
Raymond and Shannon Notestine 
Francis A. O'Brien and Ada M. O'Brien
Todd and Leah Olson

In Memory of Dekar Ezri Schmidt
Richard and Judy Seibert
Mr. and Mrs. Wilson W. Sick, Jr.
Sally and Robert Sippell
Nathan and Lindsey Skop
Tom Smiley
Joseph D. Smith
Patricia Sokolowski 
Jane and Jack Solomon
Dean and Patti Spencley
Lynn and Judi Sprout
Kathleen and Richard Stangis
Donna and Robert Stilson
Glen Stolt Family
Richard M. Stone
Clyde Sutton
Don and Connie Swank
Kevin and Barbara Swanson
Dr. Janet Talmo and Dr. Thomas Spooner 
Roger and Suzanne Tyrrell
John and Linda Van Andel
Terry Van Tine 
Scott VanAlmen
Genevieve Varnum
Glenn and Ellen Wachler
James, Dorren, Jim and Deb Warfield
Douglas K. Warner
Washburn Family
Donald and Patty Wells 
Michael and Carolyn West
Michael and Denise Westenbroek 
Jerry and Sandy White
Bill and Mary Whitlock
Candice Wiers 
Steven and Toni Wildern

Lighthouse Club Continued

Gordon and April Wilson
 Steven and Mary Wilson
 Marlena Wilson
 Norman and Marilyn Wise
 Dennis and Flo Wojan
 Rob and Keri Wojan
 Debra S. Woodward
 Richard and Donna Wyniawskij
 Tom and Flora Wynsma
 Linda and David Ziegler
 A Touch of Spring
 Adelia
 Airway Oxygen, Inc
 Alpine Chocolate Haus
 Atlas Electric, Inc.
 Big Ten Network
 Boyne Valley Lions Club
 Boyne's Beyond Borders
 Cathy's Hallmark
 Celeste Murdick's Fudge & Candy
 Kitchen
 Charlevoix Area Garden Club
 Charlevoix Floral
 Charlevoix High School Student
 Council
 Charlevoix Masonic Lodge #282
 City of Charlevoix
 Cliff's Shoes
 Community Reformed Church
 Cosmetic Skin & Laser Center
 Country Now and Then
 Dhaseleer Taxidermy and Gallery
 Douglas Lake Steak House
 Dr. Jeffrey Ricks & Staff
 East Jordan Lions Club
 Echo Valley

Edgewater Inn
 Ellsworth Lioness Club
 Family of Florence Brachel
 Ferguson and Chamberlain
 Associates, Inc
 Great Lakes Chamber Orchestra
 Harbor Health and Fitness Center
 Harry K. Golski, PLC
 Ilaria Hair Studio
 Jordan Valley Glassworks, Inc.
 Jordan Valley Late Bloomers Garden
 Club
 Maple Ridge Dental
 Marion School House Garden
 McDonald's Corporation
 McLean & Eakin Booksellers
 Michigan Medical
 Michigan Officeways
 Muscle Menders Therapeutic
 Massage
 Northwinds Recorder Society Quartet
 Paul Bunyan Lanes/Flight Deck
 Photography by M. Chris Leese
 Pointes North Inn
 RCI Aviation, L.L.C.
 ResMed Corporation
 Riverbend Taxidermy And Fur
 Company
 Rocking Horse Toy Company
 Shingle Roofing Service
 Spa at the Inn at Bay Harbor
 Stratus Marble and Granite
 Studio South
 Sunrise Electronics
 Sunshine Charters
 Sunshine Products

The House on the Hill
 The Insurance Shop
 The Rug Runner Custom Flooring
 Installation
 Torch Lake Grange
 Vitalcare Home Medical Equipment
 Ward Brothers Boats, Inc.
 Wildwood Rush
 Work 'N Play Shop
 Ye Nyne Olde Holles Golf Club

*Pine River Club
 (Under \$100 Annually)*

Marjorie Ackland
 Mr. and Mrs. Robert E. Albertson, Sr.
 Jodi Alger-Bergmann
 A.J. and N.K. Amschler
 Patrick and Beth Anzell
 Richard and Karen Arnold
 Nancy Balchik
 James and Joan Barker
 Mr. and Mrs. Dick Barnett
 Beverly C. Barrett
 Mandy Barrett
 Mr. and Mrs. Tom Belland
 Rod and Margaret Benson
 Steven and Sally Bergmann
 James and Eileen Bergmann
 Sam and Christy Bingham
 Jason and Rachel Borchard
 John R. Bradbury
 Ron and Gerri Braniecki
 Bob Brayton
 Leon W. Bush

Rich and Sue Heeres
 Madlyn Heise
 Dennis and Diana Hilligan
 Bob and Shirley Hoffman
 Gail G. Innes
 Paul and Judith Ivan
 Alison A. Ives
 Anonymous
 Steve and Karen Jarema Family
 Mr. and Mrs. Don Jeakle
 Jim Jeffery
 Della M. Johnson
 Dr. and Mrs. Stanley Katlein
 Scott and Luanne Keinath
 Shirley A. Kemp
 Adam Kennedy & Sheri Rhoads
 Anonymous
 Charles B. Kirkpatrick
 August R. Knop
 Marge J. Krchak
 Eric P. Krol
 Dennis and Peggy Kusina
 Glen M. LaFreniere
 Anonymous
 Kathleen M. Left
 Mrs. Irma Lesser and Mr. and Mrs.
 James Lesser
 Gunnar and Doris Lundteigen
 Richard J. Maddin
 Walter J. and Norean Martin
 Viola D. McCary
 Eleanor M. McDonough
 Richard and Thelma McKinnon
 Roy and Cathie Minton
 Gene and Mel Morrison
 Mr. and Mrs. Matt Mueller

Robert and Leona
 Winchester
 David and Donna Woiderski
 Mr. and Mrs. Robert Woudstra
 Reverend Walter J. Ziemba
 Aartvark Studio and Gallery
 Andy's Market & Deli
 Bay Harbor Equestrian Club
 BC Pizza of Charlevoix
 Bergmann Center
 Boyne Avenue Greenhouse
 Boyne Co-op True Value
 Boyne Parasail
 Boyne Valley Garden Club
 Charlevoix Cinema
 Charlevoix Wear
 Charlevoix Yoga
 Chelo's Salon
 Cherry Republic
 Consign Design
 Detroit Lions
 East Jordan Garden Club
 Essence Hair Salon
 Flap Jack Family Restaurant
 Giuseppe's Italian Grille
 Harbor View Cafe
 Harwood Heritage Gold Maple Syrup
 Hearts to Holly
 Horizon Books
 Jordan Valley Rehabilitation



Robert and Patricia Byar
 Rebekah Carey
 Myrtle I. Carson
 Deborah Cesaro 
 Bob and Judy Colt
 Janet and Michael Coltman
 Aimee and Bill Cooper
 Michael and Dawn Crain
 Marian Daneff
 Richard and Jan Dille
 Yong Sheng Dong and Yu Zhen Chen
 Patricia L. and Harold N. Elrich
 Polly and Arnold Evans
 Garry and Ruth Evans
 Jack and Ginny Ewing
 Gordon and Marilyn Ferweda
 Larry and Marilyn Finck
 Gary and Adele Forbrig
 Gordon and Marsha Forrest
 Gary L. Francis
 Gordie Freedman
 Larry and Jan Freedman
 Marjorie L. Gabriel
 Deborah Gallagher 
 Vale and Vera Gee
 Mr. and Mrs. Guy Gendron
 Anonymous
 Harry and Jan Gibbs
 Shirley L. Gibson
 Peter and Roberta Gluck
 Debra Godfrey 
 Lois Goldman
 Rosalyn J. Goldstick
 Kathy and Roger Gowell
 Mr. and Mrs. Samuel Haberman
 Jackie Hayes

Ms. Mary Ellen Murphy
 Alice M. Murray
 Mr. and Mrs. Bruce E. Murray
 Anonymous
 Margaret M. Myers-Culver
 Anita Pentecost
 Marilyn L. Reed
 June E. Riley
 Mr. and Mrs. Daniel C Ross
 Arthur Ruis
 Gary and Beth Schmidt 
 Diane Scott
 Betty E. Shaver
 Gale and Sherry Sheldon
 Lyle K. Shipe
 Chris Signs-Warsler 
 Emory and Wendy Sloan
 Scott and Sharon Smith
 Sharon L. Smorch
 Anonymous
 Karen Stankevich
 Gene and Barbara Steele
 Robert and Rose Straebel
 Jeff and Kari Streele
 Mr. and Mrs. Lyle D Taylor
 Lauren Thornhill
 Mary Fitzsimons Toomey
 Jesus and Bethany Torres 
 R.J. Waddell
 William and Linda Warfield
 Leila J. Webb
 Judith Wedemeier
 Bob and Sue Welke
 Nancy B. White 
 Sally A. Whitley 
 Anonymous

Local Flavor
 McDonald's of Charlevoix
 Monte's Soft Cloth Auto Wash
 Pine Hill Nursery
 Pink Kayaks Photography
 Pizza Hut of Charlevoix
 Pugsley Correctional Facility
 Employees Club
 Raven Hill Discovery Center
 Red Mesa Grill
 Revolution Bike, LLC
 Round Lake Bookstore
 Sears of Charlevoix
 Shabby Girls Salon & Spa
 Shepler's Mackinac Island Ferry
 Soaps N' Such
 Steven Voci, O.D.
 Stover Creek Detailing
 Sturgeon River Pottery
 Subway of Charlevoix-Bradley R.
 Investments
 Sunglass Shoppe of Charlevoix
 Swan's Cove Lake Spa & Salon
 The Bird's Nest
 The Peacock
 the Spa Charlevoix
 The Well Being Massage
 Upsey Daisy Floral
 Wineguys Restaurant Group

Gifts

Gifts in Memory

Jane Anders

Marty and Laura Anders

Marabeth Belenski

Charlevoix Area Hospital Guild

Charles Bergmann

Peg and Tom Belland

Douglas and Julie Bergmann

James and Eileen Bergmann

Steven and Sally Bergmann

Nate and Kathy Boss

Patti, Jim and Jamie Echols

Gary and Adele Forbrig

Mr. and Mrs. Guy Gendron

Lois Goldman

Kenneth and Ruth Heeres

Rich and Sue Heeres

Bob and Shirley Hoffman

Della M. Johnson

Marge J. Krchak

Mrs. Irma Lesser

Mr. and Mrs. James Lesser

Mr. and Mrs. Matt Mueller

Wendy and Kirk Post

Elise and James Straus

Lauren Thornhill

James and Dorren Warfield

Rob & Deb Warfield

William and Linda Warfield

Joan Deater

Pugsley Correctional Facility
Employees Club

Robert A. Elzerman

Robin Petty

Julius Elzinga

Aimee and Bill Cooper

Rose E. Elzinga

Judith Engelsmann

Anonymous

Jim Faraone

Suzanne and Norman Goodwin

George Ferber

Curt and Karen Ferber

Phyllis Fitzpatrick

Henry L. Hill

William Fochtman

Casey and Deborah Culbertson
McDonald's Corporation, Dept.
014

Eleanor L. Freedman

Trip and Emily Beynon

Barbara C. Bump

Caroline P. Campbell

Charlevoix Area Hospital Guild

Kathleen Krueger

Doug and Kathy Vance

Mrs. Robert Ogle

Joan Gigg

June E. Riley

Betty Gilroy

Sarah L. Sievertson

Camille Greene

Jenn and Joe Bober

Margaret Haggerty

Mr. and Mrs. Larry C. Levengood

Shawn McCraney

Jodi Alger-Bergmann

Buddy G. McFall

Kathleen Krueger

John R. Michael

Jeanne E. Michael

Katherine Molesta

Bergmann Marine

Jeffrey Muha

Anonymous

Robert & Mamie Myers

Oral and Eleanor Sutliff

Evelyn Noirot

Bryan & Barb Noirot - In Loving
Memory of Evelyn Noirot

G. Franklin Ochs

John and Lani Ochs

Robert H. Ogle

Mrs. Robert Ogle

Frank and Marion Oleksy

Katherine Abraczinskas

Mary Therese Oleksy

Katherine Abraczinskas

Arlene Page

John T. and Nancy A. Cisne

Charles Papineau

Frank and Corinne Fisher

Robert Pew

Bergmann Marine

Barbara A. Powell

Mr. and Mrs. Thomas Duke

Ruth Price

Bill and Betsy Stewart

William W. Price

Bill and Betsy Stewart

Eileene Wachler

Suzanne and Norman Goodwin

Robert and Sandra Moers

Jordan Wachler

Robert and Sandra Moers

Quintin A. Walker, II

Melissa Walker Mason

Gordon Ware

Mr. and Mrs. Peter S. Hellman

Richard J. Webb

Leila J. Webb

Brent L. Wojan

Rob and Keri Wojan

Josephine M. Young

James W. Asquith

Pete and Leona Zeitler

Joe and Wendy Nuyen

Margaret Mary Zelle-Schmidt

Marjorie Ackland

Gifts in Honor

The Ackerman Family

Ms. Dorothy Bacon

Mr. and Mrs. Dan Behm

Mr. and Mrs. Carl L. Bekofske

Dr. and Mrs. Nate Boggs

Mr. and Mrs. C. Brouillet

Ms. Eleanor Brownell

Mr. and Mrs. Emil Buchbinder

Mr. and Mrs. Lew Campbell

Mr. and Mrs. Charles D. Center

Mr. and Mrs. Kurt Christensen

Mr. and Mrs. Ken Coe

Mr. and Mrs. David Costello

Charles and Margaret Smith Family

Forker-Smith Foundation,
C/O The Private Client
Reserve

Barb Clagett

Wishing you a Happy Birthday
Marge McGoff

Tim Clagett

In honor of your 90th birthday
Dave and Nancy Fowler

Rhea Dow

Wishing you a Happy Birthday
Marge McGoff

Dr. James Gels and Staff

Edith O. Close

Dr. Jeffrey Ricks & Staff

Edith O. Close

Elizabeth Forker Family

Forker-Smith Foundation, C/O The
Private Client Reserve

James Gels

In honor of your retirement
Barbara C. Bump
Kathleen Krueger

Bill Jackson

Robert and Sandra Moers

Lyn A. Jenks

Robert and Sandra Moers

Mrs. Margaret McGoff

Jim and Patti Aikin

Florence Brachel

Family of Florence Brachel

Andrew Brumm

Judith Wedemeier

Andrew Carey

Jason and Rachel Borchart

Esther and Thomas Carey

Rebekah Carey

Don & Joan Carey

Mark and Anne (Carey) Stanley

Tom Carey

Nannette and Donald Binns

Ann Hite Bisbee

Jason and Rachel Borchart

Bill and Judy Carey

Charlevoix Masonic Lodge #282

Joyce P. Duke

Gordon and Marsha Forrest

Dave and Nancy Fowler

John and Carol Gagnon

Madlyn Heise

Kathleen Krueger

James W. Ochs

Sarah L. Sievertson

Jeannine L. Wallace

Donna L. White

Robert and Leona Winchester

Robert M. Clemons

Barbara C. Bump

Barbara Cook

Jim and Faye Parrish

Geri Creasey

Bergmann Marine

Tom and Georgia Boyer

Robert Hamilton

F. Christine Gengle

Dick Harwick

Suzanne M. Harwick

Dr. James Hilligan

Robert and Sandra Moers

Mary Lou Holecheck

Mr. and Mrs. Fred Amos

Merlin House

Sarah L. Sievertson

Anna Hufford

Walter J. Hufford

Jane F. Johnson

Richard and Rosemary Johnson

Richard Kelly

Anne T Kelly

Dorothy Kenney

Anonymous

Phyllis Kirkpatrick

Charles B. Kirkpatrick

Richard Krueger

Tom Smiley

Gerald Left

Kathleen M. Left

Richard Lepman

Bergmann Marine

Eleanor L. Freedman

Robert and Sandra Moers

Patricia A. Martin

Thomas and Mary Alice Armstrong

Jerry Mason

Mr. and Mrs. Gunnar Lundteigen

Norman M. Mason

Ann Hite Bisbee

DeeAnn Matthews

Tom and Flora Wynsma

Arthur Ranger

Kathleen Krueger

Mr. and Mrs. Larry C. Levengood

Robert and Sandra Moers

Paul and Linda Weston

Goldie Reinhart

Larry and Marilyn Finck

Lynda L. Salisbury

David H. Salisbury

Dekar E. Schmidt

In Memory of Dekar Ezri Schmidt

Doug Sloan

Emory and Wendy Sloan

Jane Sooy

Lore Silberman and Bernie Wilson

Gerald D. Staublin

Marty and Laura Anders

Jerry & Arla Staublin

Marty and Laura Anders

Barbara Stone

Bergmann Marine

Richard M. Stone

Mr. and Mrs. Thurman Sutliff

Oral and Eleanor Sutliff

Reverend and Mrs. Donald Swinton

Sally Swinton Bales

Christina Temple

Thomas and Mary Alice Armstrong

Florence S. Uhrick

Eleanor L. Freedman

Paul and Linda Weston

Betty VanAvery

Donna DeSoto

Mr. and Mrs. Ken Ewing

Mr. and Mrs. Dan Fair

Mr. and Mrs. S. Frenette

Mr. and Mrs. Nick S. George

Mr. and Mrs. A. Highstreet

Dr. and Mrs. John Hinterman

Ms. Mary Ittigson

Mr. and Mrs. Danny Jones

Mr. and Mrs. Karl Jurries

Mr. and Mrs. Bill Lawson

Mr. and Mrs. David Loring

Mr. and Mrs. Ed Loznak

Mr. and Mrs. John Mair

Mr. and Mrs. Gene McNeill

Ms. Polly Miller

Mr. and Mrs. William H. Moeller

Mr. and Mrs. Malcolm Morrison

Mr. William Piper

Mr. Bill Pressprich

Mrs. Gay Pung

Mr. and Mrs. J. Robertson

Mr. and Mrs. Perry Ryan

Dr. and Mrs. James E. Straley

Dr. and Mrs. Jeff Straley

Mr. and Mrs. Robert G. Tambellini

Mr. and Mrs. Tom Thrun

Mr. and Mrs. Gerrit Verbung

Mr. and Mrs. Paul C. Visser

Mr. and Mrs. Jack Vitek

Dr. and Mrs. Dan Zaroff

Wishing you Happy Holidays

Dr. and Mrs. Marshall H.

Cossman

Dr. Nathan C. Boss

Jim and Nancy Maas

Dr. Amy Mitchell

Susan B. Ullrich

Nurses & Staff @ Med/Surg Unit

Rosalyn J. Goldstick

Nurses Kendra, Nancy & Kathy

Thank you for the special care

during my recent hospital stay

J. Jefferson and Anne Miller

Mr. and Mrs. Robert R. Parmelee

Congratulations on winning the

2012 Venetian Boat Parade

Valerie Mueller on Behalf of

Venetian Boat Committee

Pat Roski

Happy Birthday

Marge McGoff

Claudia and Bob Scherer

John R. Bradbury

Norma Teague

In honor of your special

birthday

Robert and Sandra Moers

Linda Weston

Wishing you a Happy Birthday

Marge McGoff

Thinking of You Rose

Diane Kidder

Thinking of You Rose

Norm and Vicky Perkins

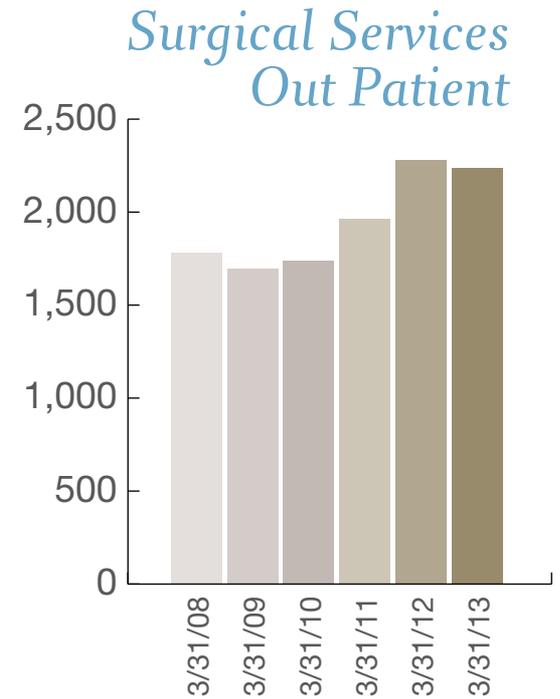
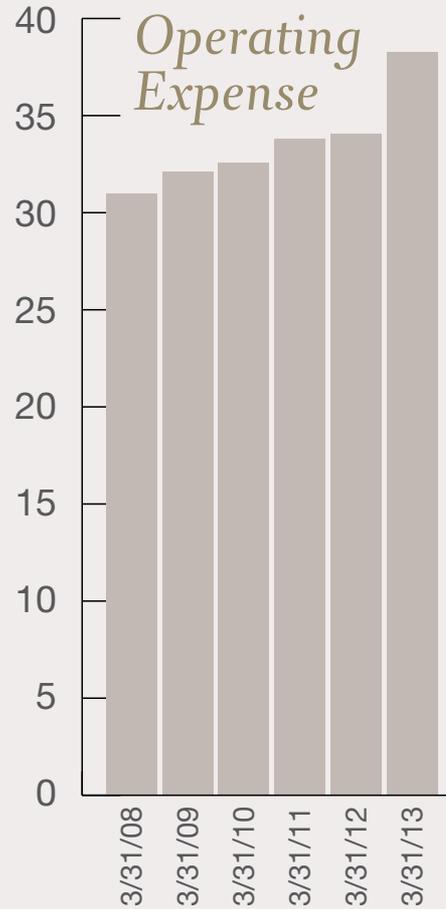
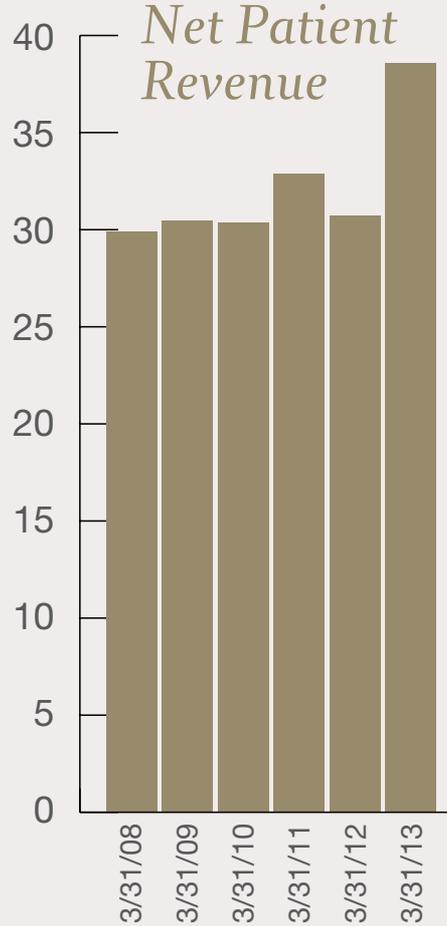
Chris Wilhelm

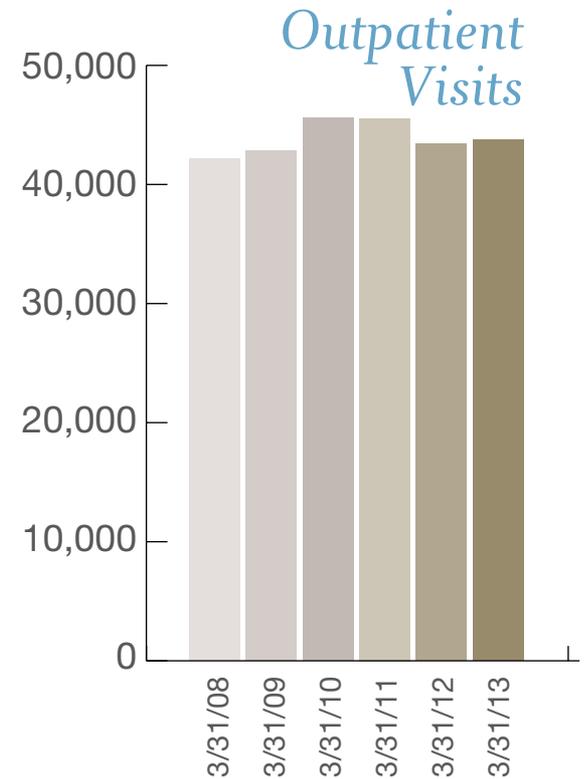
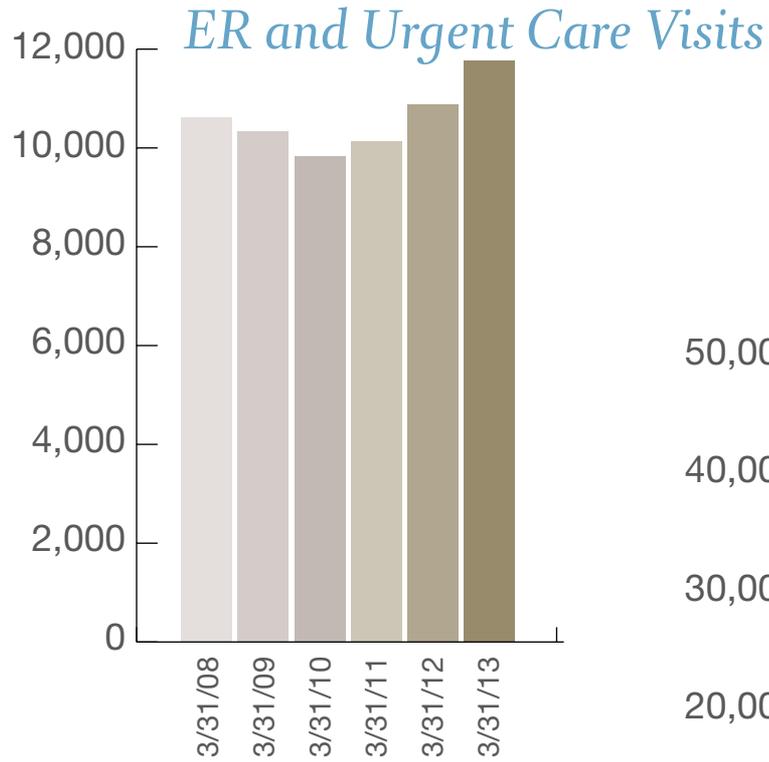
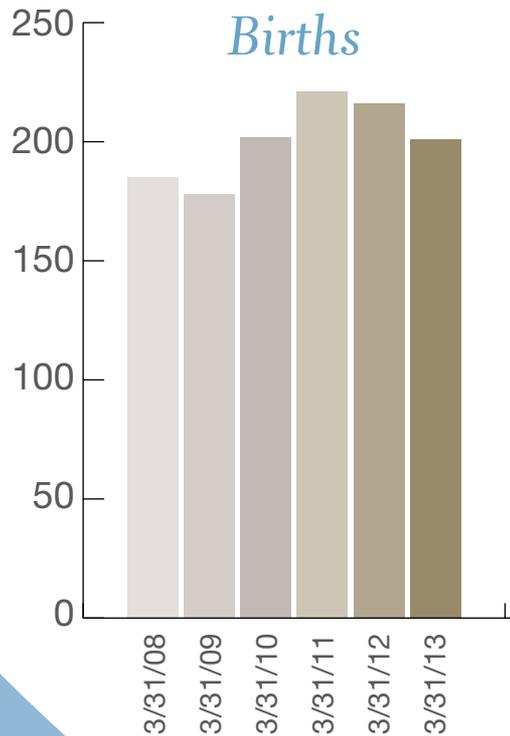
Thinking of You Rose

Norm and Vicky Perkins

Expenses and Revenue

Over the Past Six Years in Millions





Hometown Health Care... World-Class Caring

1919-2013

EMERGENCY WALK IN
URGENT CARE CENTER
SPORTS MEDICINE ► REHABILITATION





Charlevoix Area Hospital

Partnering with  MUNSON HEALTHCARE

14700 Lake Shore Drive
Charlevoix, Michigan 49720
231/547-4024 | www.cah.org

Annual Report **2013**

*Hometown Health Care,
World-Class Caring*