



1919-2013

# Charlevoix Area Hospital

Partnering with  MUNSON HEALTHCARE

Annual Report **2013**

*Hometown  
Health Care,  
World-Class  
Caring*



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# They say these days that if you work in the healthcare industry and you're not nervous... you're just not paying attention!

It's true that our industry is undergoing massive upheaval from the Affordable Care Act and other unrelated regulation that will forever change the way health care is delivered and paid for in our country. There are many uncertainties ... will the ACA work as planned? Will 32 million more Americans have health insurance coverage? Will the promise of increased access to preventive care ultimately save the system real money and improve overall health status? Will small, rural hospitals like ours survive? (See letter from Dr. Ruth Hoppe, Board Chairperson.)

But there are also many things of which I am certain.

*I know for sure that at CAH, we have staff that genuinely cares for each and every patient coming here for care and we have a bright future.*

I know that our physicians and nurses are among the best anywhere ... delivering services with hometown attitude and world-class caring.

I know that CAH is an economic force in our region – with a payroll of over \$18 million and over \$54 million in local economic impact each year.

I know that with our focus on strategic planning and a facility plan to match, we will not only survive, but thrive into the future.

I know that with the support of the people we serve, CAH can continue to be a leader among rural hospitals nationwide.

Thank you for your continued use of and faith in our hospital.

— Lyn Jenks

President and CEO of Charlevoix Area Hospital





## Dear Community Member:

On behalf of the Charlevoix Area Hospital Board, I would like to share with you our collective sense of enthusiasm and optimism about the future of our hospital. The last year has seen an incredible amount of creative activity directed at placing the hospital on a firm foundation for the changes coming to all American health care institutions over the next several years. Under the able leadership of CEO Lyn Jenks, we have worked together with hospital leaders, physicians, and staff to develop revised mission and vision statements, producing in turn specific strategies that will guide our work over the next year.

We have launched a board education agenda, striving to hone our skills to meet the rapid and complex changes that are coming. We have approved a long range plan for improvements to our physical plant. We have developed a plan of partnership with Munson Healthcare that maintains our independence, but which seeks to deliver “the right care in the right place” for all who see our physicians, at the outpatient venues we operate, and at the hospital itself.

Foremost, we understand that success in today’s changing health care world demands creating value for patients: the best possible care at the lowest possible cost. This means renewed focus on quality and efficiency, and we are calling on everyone to innovate toward this goal. All this, while maintaining the warm and compassionate care for which we are best known.

There is much more to come, but we are off to a fine start.

Sincerely,

**Ruth B. Hoppe, MD**

Chair, Charlevoix Area Hospital Board

“Foremost, we understand that success in today’s changing health care world demands creating value for patients: the best possible care at the lowest possible cost. This means renewed focus on quality and efficiency, and we are calling on everyone to innovate toward this goal.”

# From the Beginning

Each year, Charlevoix Area Hospital helps bring 200 newborns into the world. For the Jacobs family, the birth of their son Salem was both an exciting and terrifying experience. Throughout Jacqueline's pregnancy, everything was normal and proceeded as usual. With a planned Cesarean delivery, Jacqueline and Marc were expecting to have a healthy baby boy. Once Salem was born, however, it was discovered that the baby needed additional specialized care. Pediatrician Dr. Rod Tinney decided it was necessary to relocate baby Salem to Munson Medical Center's Neonatal Intensive Care Unit (NICU).

Salem was transferred to Munson Medical Center (MMC) by ambulance. Marc made the tough decision to follow his son to MMC while leaving Jacqueline behind at Charlevoix Area Hospital to recuperate from her delivery. According to Marc, "It was extremely difficult to leave Jacqueline. I wanted to be in two places at once. It was by far one of the hardest things I have ever had to do."

While Jacqueline recovered at CAH, she received many updates from her husband. The nurses at Charlevoix Area Hospital also tried to ease Jacqueline's fear by explaining the changes that were occurring with baby Salem. *Jacqueline said, "The nurses were very supportive and understanding. It was an extremely*



*difficult time not being able to be at Munson with Marc and Salem. Whenever there was an update, the nurses took the time to explain what was happening."* Once released from the hospital, Jacqueline hurried to Munson's NICU where she was reunited with her family.

Salem would spend a total of ten days in the NICU at MMC. Through the collaboration, teamwork, and partnership between Charlevoix Area Hospital and Munson Medical Center, the transition from one hospital to another happened seamlessly, making a stressful situation a little less so for the Jacobs family.

Six months later, Salem is a healthy baby boy. Jacqueline happily shared, "I'm thankful that my son is healthy. You would never guess he was so sick, looking at him now. The partnership between Charlevoix and Munson made this experience less terrifying. They worked together to help my son and I get better."

## Wellness Wednesday 2014 Dates:

January 8	July 2
March 5	August 6
May 7	October 1
June 4	December 3

8:00—11:00am in the  
Hospital Solarium



## Wellness Wednesday

Community health and wellness are important parts of the Hospital's mission. To do their part, the Hospital's Director of Community Health Education, Kathy Jacobsen, created the Wellness Wednesday program. Community members are able to have preventive screenings to gain a better understanding of their overall health. Registered nurses help individuals understand their wellness results while offering helpful suggestions for maintenance or improvement. Various tests offered during an individual's visit include a total cholesterol check, glucose levels, body mass index (BMI) score, blood pressure, and pulse.

For one local couple, Wellness Wednesday was an eye-opening experience. Having heard about the program through the local health department, Jay and Patty Nowell scheduled a visit in January. In light of the holiday season, the couple knew they had not been eating well; however, they were both taken aback by their wellness numbers. Patty remembers, "I was extremely surprised by the numbers. It was very shocking to see the overview of our health. After seeing our numbers, I knew Jay and I would have to make several significant lifestyle changes."

Since attending their first Wellness Wednesday in January, the Nowells have attended this program on three different occasions. As a result of simple lifestyle changes — small modifications to their daily meals, incorporating moderate exercise — both Jay and Patty succeeded in turning their health around by significantly reducing their cholesterol, BMI and blood pressure. For Patty, "The support we received from the nurses at Charlevoix Area Hospital was tremendous. It was wonderful to have feedback and have the pat on the back with our continued efforts. It has been a challenge and a game."

*“The lifestyle changes that we have made are pretty significant. We have seen a huge improvement in our health and numbers as a result of Wellness Wednesday.”*

# Walk with a Doc

One of the remarkable qualities about living “Up North” is the close-knit feel of the community. Where else would you get the chance to take a leisurely stroll with one of the doctors from your local hospital? Charlevoix Area Hospital physicians and other staff have started “Walk with a Doc” — giving residents the opportunity to meet people like the Hospital’s Chief Medical Officer, Dr. Craig Boss, and its newest general surgeon, Dr. Sarah Foster. The event started this past September, when doctors from the Hospital and staff from Cardiac Rehab invited community members to walk a mile together around downtown Charlevoix.

Cardiac Rehab’s motto, “Healthy Hearts Start Here,” promotes healthy lifestyle choices through exercise and eating correctly. Tina Foltz, Program Coordinator for Cardiac Rehabilitation and Wellness notes, “We are taking our motto to the streets, making exercise fun and informative. Walk with a Doc is a great way for the community to meet different doctors and staff. People have the opportunity to ask questions about their health and have a casual conversation in a relaxed atmosphere.”

Community member Jane Zipp commented, “Having attended both Walk with a Doc events, I enjoyed both tremendously. Both Dr. Boss and Dr. Foster were extremely nice and welcoming. I appreciate all of the time they took to discuss my health related questions.”



*Beginning in the summer of 2014,  
Charlevoix Area Hospital will host Walk  
with a Doc each month—come join us!*







## School Nurse Program is a Finalist for a National Award

The School Nurse Program, sponsored by the Hospital, is a finalist in Jackson Healthcare's Hospital Charitable Services Award Program. This competition will evaluate the School Nurse Program on its innovative ideas and the measured successes of the program.

To participate in this competition, the School Nurse Program must demonstrate a clear vision of its future impact on the community; meet a well-defined, measurable community need; have a track record of measured accomplishments, and demonstrate the uniqueness of the program in comparison to other programs.

On February 4, 2014, the winner will be announced at the Hospital Charitable Services Conference in Atlanta, Georgia. Through the dedicated work of the school nurses, students not only receive day to day care, but also have the opportunity to learn about healthy lifestyle habits that will last a lifetime.

The CAH School Nurse Program places registered nurses in nine local schools. Through the dedicated work of the school nurses, students have the opportunity to learn about healthy lifestyle habits that will last a lifetime.

*“Kathy Jacobsen, Directory of Community Health Education, is “delighted that the School Nurse Program is a finalist in Jackson Healthcare’s Hospital Charitable Services Award Program. It is a great honor and privilege to have been selected.” Further Ms. Jacobsen is “extremely proud of our School Nurse Program and the accomplishments of our school nurses.”*”



## Becoming a Doctor

At a time when the need for primary care physicians has never been greater, it has also become increasingly difficult to recruit these physicians. In an effort to attract and retain new medical students to rural health care, Michigan State University encourages their medical students to consider studying rural medicine. Michigan State University's College of Human Medicine recently expanded its Rural Community Health Program to include three new rural health care sites, including Charlevoix Area Hospital. This program is designed to help future physicians understand how care is delivered across a rural population as well as special challenges encountered by rural health systems.

Once selected for this program, MSU's medical students will spend up to twenty-four months in the greater Charlevoix area. Students will learn clinical skills and also gain experience with the varied roles of a rural physician, from treating medical needs to providing leadership in public health and community health improvement.

The students rotate through the Health Department, the physicians' offices, the emergency room, and numerous other departments throughout the Hospital. The Charlevoix Area Hospital Foundation, along with the Hospital, recently renovated a house for the medical students to use while they study in Charlevoix.



Dan Hanba, a medical student currently interning at Charlevoix Area Hospital chose the Rural Community Health Program because "there's not a lot of chances for medical students to experience the medical field in a rural community. I've been allowed more hands-on experiences in comparison to many other medical students. The Rural Community Health Program has provided me with a unique medical education I may not have otherwise had."

Dr. Andrea Wendling, MD, FAAFP, a Family Care Physician at Boyne Area Medical Center,

(a Charlevoix Area Hospital Affiliate), has accepted the position of Director of Rural Health Curriculum at Michigan State, a role she will fill while continuing to care for her patients at Boyne Area Medical Center. As part of her new position, Dr. Wendling has been working with MSU to develop the Rural Community Health Program.

"Ultimately," Dr. Wendling said, "the goal is to highlight what our rural health care system already does well, and to teach the students how it can be done even more effectively. We have wonderful health care management providers and practices in place up here, we just need to focus on maintaining and improving these practices as well as attracting future rurally-minded health care providers so that all communities can benefit, and this program is a great place to start."

One of the greatest benefits to the community and another major goal of the program is to eventually increase the number of rural physicians in Michigan and to improve the retention of physicians working in rural communities. Developing relationships with the staff of CAH as well as the patients of northern Michigan will foster a personal connection that hopefully encourages students to return north for their medical careers.

# Chemotherapy and Infusion Center

The Charlevoix Area Hospital Board of Directors has given approval for the building of a Chemotherapy Infusion Center. The Infusion Center, opening late spring of 2014, will be a six-chair facility overlooking the tranquil, healing waters of Lake Michigan. This new service will provide treatment for patients requiring chemotherapy, blood products, antibiotics, hydration therapy and other support infusions.

Patients will no longer need to travel long distances to receive their infusions; rather patients can receive their infusion care closer to home. Each patient will enjoy the breathtaking views of Lake Michigan in a calming, private atmosphere. Dr. Craig Boss, Chief Medical Officer of Charlevoix Area

Hospital, believes, "We have the opportunity to provide personalized, quality care to the community in a unique atmosphere and, most importantly, close to home."

This new state-of-the-art infusion center will offer patients the care they need with the compassion they deserve. Along with receiving necessary infusions, patients have the support of the Circle of Strength program. This support group offers emotional and financial support for individuals who are fighting for this cure. The Circle of Strength and the staff of Charlevoix Area Hospital offer assistance, care, and encouragement for each individual dealing with this serious illness.





# Partnering with Munson Healthcare

As an affiliate of the Munson Healthcare system, Charlevoix Area Hospital is one of a group of eight community hospitals with thousands of health care professionals who deliver high quality, safe, affordable care to Northern Michigan. Munson Healthcare hospitals include:

- › Charlevoix Area Hospital
- › Kalkaska Memorial Health Center
- › Mercy Hospital Cadillac
- › Mercy Hospital Grayling
- › Munson Medical Center
- › Otsego Memorial Hospital
- › Paul Oliver Memorial Hospital
- › West Shore Medical Center



## Partners

- › Kalkaska and Munson Dialysis Centers
- › Munson Home Health
- › Munson Hospice
- › North Flight EMS
- › Munson Mobile Imaging
- › Northern Michigan Supply Alliance
- › Great Lakes Mobile PET
- › Northwest Michigan Surgery Center

“The Munson Healthcare system is dedicated to collaboration and coordination that results in top quality, convenient, easy to use care.”

Dear Friends,



*For over ten years, the Charlevoix Area Hospital Foundation has worked to support the Hospital in meeting the health care needs of our local communities. In return, our big-hearted communities have contributed countless volunteer hours and donor dollars to support the Hospital's mission.*

*Over the past year, our generous donors made it possible to:*

- › Provide on-site medical resident housing for students involved in MSU's Rural Community Health Program
- › Install equipment for minimally invasive spinal surgery
- › Invest in enhancements and new equipment for the Imaging Technology Department
- › Continue to promote Community Health & Wellness Programs such as Fit4Life, Wellness Wednesday, and the School Nurse Program (now in nine area school systems)

*We are extremely proud of the Hospital and the Foundation's efforts over the past year — work that could not have been accomplished without your continued giving. Looking to the future, the Foundation is taking the necessary steps to remain a strong supporter of the Hospital and the community — including strategic planning sessions, increased board engagement and a new Executive Director, Chelsea Townsend.*

*We are excited to see what the next year will bring! Thank you once again for your tremendous support and dedication.*

*Mary H. Faculak*  
*Chair, Charlevoix Area Hospital Foundation*





# With Great Appreciation...

To all who are part of the growing Charlevoix Area Hospital Foundation Family, our heartfelt thanks. Your support enables us to grow.

This list recognizes those who have made a contribution to the hospital foundation during the calendar year of 2012. It also includes those whose cumulative and annual donations place them at or above the *Bridgebuilder* level. Every donor is important to us. Please, if you discover an error or omission, kindly call our Foundation office.

(\*) These cumulative donors made a gift to the hospital foundation during 2012.  These donors are members of the Charlevoix Area Hospital Staff.

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 Joseph and Ann Hollis  
 Ruth Hoppe and Yasmin Richmond  
 Hugh and Joan Hoyt  
 Walter J. Hufford  
 Kirk and Lynne Jabara  
 Larry and Cheryl Jacobs  
 Denny and Mary Jason  
 Madeline S. Johnson  
 Richard and Rosemary Johnson  
 Dan Kantor and Emmaline Weidman  
 Myrl and Joanne Keller  
 Anne T. Kelly  
 Greg and Jill Kingdon  
 Charles R. and Susan S. Kinnaird  
 Ken and Nancy Kline  
 Barbara Kluczynski  
 Ed and Sandy Knack  
 Robert and Andrea Knight  
 Steve and Pam Knysz  
 Ralph and Laurie Kooistra  
 Monte and Eleanor Korn  
 Dr. and Mrs. Douglas A. Kuhn  
 Robert and Shelley Laisure  
 Melissa Makowski, D.D.S.  
 Frank and Martha Lamesfield  
 Erika Lanigan  
 Hugh W. Larsen  
 Dr. and Mrs. Richard E. Leja  
 Robert and Bonnie Lenhart  
 Mr. and Mrs. Larry C. Levengood  
 Melvy and Milford T. Lewis  
 Paul and Georgeann Lindberg

Robert and Linda Noll  
 Jeff and Cynthia Novotny  
 Joan and Paul Nowak  
 John and Lani Ochs  
 Mrs. Robert Ogle  
 Rita J. Orlowski  
 Michael and Nancy Ortwine  
 Richard and Dana Pajtas  
 Scott and Julie Papineau  
 Jason and Heather Parrish  
 James and Faye Parrish  
 Brian and Kathy Peters  
 Charles and Claire Ping  
 Shelley Plumm  
 Mr. and Mrs. William A. Powel III  
 Dennis and Diane Priess  
 Robert and Sherry Pursel  
 Rhoda and Jordan Raider  
 James and Henrietta Randolph  
 Richard and Bernadette Raymond  
 Holly B. Rothschild  
 Mr. and Mrs. Andries H. Ruijsseenaars  
 Lorene F. Sakamoto  
 Mr. and Mrs. William D. Schneider  
 Bill and Helen See  
 Gene and Gloria Seeley  
 Steven W. Seely  
 Isabelle D. Seidel  
 Milburn L. Shafer (Mel)  
 Sallie Shanahan  
 Frank and Beth Shepherd  
 Matthew and Amy Sherman  
 Sarah L. Sievertson  
 Lore Silberman and Bernie Wilson



### Harbormasters Club Continued

David and Cindy Simmons  
Anonymous  
Brice and Catherine Smith  
Dr. Deborah S. Smith and Mr. Daniel Buday  
Anonymous  
Richard and Linda Southby  
James and Peggy Spang  
Mark and Anne (Carey) Stanley  
Mr. and Mrs. David A. Stepanovich  
Paul and Mary Ann Stephan  
Mr. and Mrs. B. Thomas Stover  
Elise and James Straus  
Oral and Eleanor Sutliff  
Anonymous  
David and Jeanne Tennent  
Robert and Alice Timms  
Susan B. Ullrich  
Doug and Kathy Vance  
Erick and Gloria VanDuyne  
William and MaryLou VanLoo  
Susan and Gordon VanWieren  
Gary R. Vergon  
Ken and Nancy Visser  
James and Janet Wagar  
Jeannine L. Wallace  
Ralph and Peggy Ware  
Stephen and Nancy Weber  
Richard and Yvonne Wendt  
Roger and Elaine Westenbroek  
Anonymous  
Donna L. White  
Marc and Joy White  
Van White  
Jim and Sharon White  
Diane C. Whiteford

Chateau Chantal  
Design North  
Don Kelly's Furniture  
Dry Harbour Motor Sports  
Dumpster Dollies  
East Jordan Community Pool  
Elements  
Esperance  
Glen's Market of East Jordan  
Grand Traverse Resort and Spa  
Grey Gables Inn  
Health Occupational Students at Charlevoix High School  
Hufford Vision and Eye Care  
Inner Structure Interior Design, LLC  
J. Arnold Painting  
Jay Balasz, D.D.S.  
John Cross Fisheries, Inc.  
Kilwin's of Charlevoix  
Klevorn & Klevorn  
Korthase Flinn Insurance and Financial Services  
Lakeshore Sleep Medicine, PLC  
Landscape Logic  
Mary's of Boyne  
Mason & Kammermann, P.C.  
Michigan Scientific Corporation  
Neurosurgical Spine Specialists  
North Seas Gallery  
Northview Centre/Pace Interior Design  
Nub's Nob  
Picture This  
Preston Feather Building Centers  
Radio Shack of Charlevoix  
Robinson's Landscaping and Nursery

Douglas and Julie Bergmann  
Dr. Mark Berman  
Kirsten Berwick  
David and Lindsay Best  
Robert and Mary Best  
Peter W. Bigford  
Anonymous  
Mr. and Mrs. Walter M. Bleakney  
Janet Blossom  
Jenn and Joe Bober  
Catherine S. Bollinger  
Alfred D. Bosley  
Ken and Myrna Boss  
Craig and Erica Boss  
Wilson and Judy Boss  
Tim and Susan Boyko  
Tom and Georgia Boyer  
Brian and Diane Brady  
William and Janis Breakey  
Bob and Marion Brewer  
Kelly Browe  
L. Erik and Meredith Brown  
Richard and Christine Brown  
Edward and Patricia Brun  
Bonnie and Michael Brunett  
Ann and David Burzyck  
Doug and Mary Ann Caldwell  
Caroline P. Campbell  
Hugh E. Campbell  
Frank and Sally Campi  
Anonymous  
Virginia Cash  
Anonymous  
Bob and Ruth Chapman  
Mrs. Elizabeth M. Ciszewski  
Norton Cohen and Edith Kaufman



David Guanci  
Dr. and Mrs. James A. Gunn  
Connie and Frank Hagelshaw  
Scott and Nichole Haley  
John and Ann Hall  
Thomas and Leanna Hart  
Kenneth and Ruth Heeres  
Don and Mary Hengesh  
Ann E. Henricksen  
Henry L. Hill  
Craig Hiltunen  
Herbert and Laurita Hodge  
C. Roger Hodney  
Kris Hoeksema  
Tom and Gerry Hogan  
Steve and Mary Holmes  
Jim and Evelyn Howell  
William P. Jamnick  
Patti Jensen  
Dennis and Marilyn Jesiek  
David W. and Nancy M. Jones  
Charles and Josephine Kavo  
John & Leland Keyser  
Brittany Kosheba  
Luther and Mary Kurtz  
Christie Lamoreaux  
Mary and Jim Larimer  
Anonymous  
Mr. and Mrs. Charles S. Lee, II  
Gary Leitner  
Kenneth and Pam Lester  
Gudrun M. Letica  
W. Jackson Letts  
Lois E. Lewis  
Mr. and Mrs. Steven H. Lewis  
Brad and Susan Light




Sally Pacillo  
Preston S. and Barbara J. Parish  
Robert and Penny Parmelee  
Mr. and Mrs. Angelo Parrish  
Steven and Kathleen Paterka  
John and Cathy Pearl  
Shannon Pemble  
Matt Perkins  
George and Wendy Perrett  
Robin Petty  
Scott and Karlee Philip  
Karen and Barry Pierce  
Anonymous  
Jack Poindexter  
Eldon and Anah Potter  
Nancy Priest  
Jeannie Putman  
Gary and Marge Ramsey  
Dr. and Mrs. R. Blaine Rawson  
Edward Renkiewicz, Jr.  
Dr. and Mrs. Jeffrey Ricks  
Susan L. Roache  
Joseph and Joy Rouleau  
Janet Rykse  
Merrill and Mark Saidman  
David H. Salisbury  
Kelli Saperstein  
Jerry and Karen Saxton  
Larry and Gail Schaefer  
Mary Schafer  
Mr. and Mrs. James Schlappi










William and Nancy Wieland  
 David R. Wilson  
 Dr. Ian and Onalee Wilson  
 Darcie and Jim Witherspoon  
 Arch and Trish Wright  
 Todd and Julie Wright  
 Dr. Anna and Mr. John Young   
 A Matter of Taste  
 All-Phase Electric  
 American Spoon Foods  
 Attic Salt Art  
 Barbara Ellwanger Wallpapering  
 Bartlett's Home Interiors  
 Beacon Dental Center  
 Beaver Island Boat Company  
 Belvedere Golf Club  
 Bergmann Marine  
 Bingham Insurance Services  
 Blue Pelican Restaurant  
 Boyne City Ace Hardware  
 Brady's Carpet Cleaning  
 Burnette Foods  
 Carlson's Home Improvement  
 CASA CHAVEZ DESIGNS  
 Central Drug Store  
 Charlevoix Area Community Pool  
 Charlevoix Chapter #72, Order of the Eastern Star  
 Charlevoix Club  
 Charlevoix Courier  
 Charlevoix Family Dentistry, PLC  
 Charlevoix Screen Masters  
 Charlevoix Venetian Festival, Inc.







Rowe Inn  
 Scovie's Gourmet  
 Shanty Creek Resorts  
 Sky Dive of Harbor Springs  
 Spartan Stores, Inc.  
 The Clothing Company  
 The Inn at Bay Harbor  
 Valerie Mueller on Behalf of Venetian Boat Committee  
 Village Graphics, Inc.  
 Weathervane Restaurant  
 Weathervane Terrace Inn & Suites  
 Whitecap Charters  
 Wojan Plumbing and Heating

### Lighthouse Club (\$100 - \$999 Annually)

Katherine Abraczinskas  
 Michael and Eilene Acker   
 Dean and Lisa Ackerman  
 John and Raechel Alberts  
 James C. Alger  
 Mr. and Mrs. Fred Amos  
 Marty and Laura Anders  
 Steve and Meg Andreae  
 Paul and Margaret Archambault   
 Sally Swinton Bales  
 Jim and Prudy Barber  
 Tom and Pam Barnes  
 Kevin Barton  
 J.C. and Mari Jo Bascom  
 Robert L. Beck  
 Jim and Erin Bemis  
 Charles and Sheryl Bergmann

Rick and Kathi Cohen  
 Robert and Anne Cohen  
 David and Frances Colton  
 Judith A. Coy   
 Paul J. Creasey, Sr.  
 Ed and Judi Crook  
 Marcus Cunningham, Jr.  
 Chris J. Davis  
 Ronald and Cathy Davis  
 James E. Dearing  
 Don and Ann Denison  
 Charles and Darleen Dhaseleer  
 Bryan Diller  
 Nathan Diller  
 Gerroll Drenth  
 Anonymous  
 Jim and Jamie Echols  
 John, Patti and Peggy Eckhold  
 Charles and Julia Eisendrach  
 Lois Elzinga and David Dutcher  
 Anonymous  
 M. Eric Ernst  
 Robyn Evans   
 Jon and Sally Fogg  
 Bill and Cinda Foley  
 Gary and Holly Fuchs  
 Keith and Angie Gee   
 John G. Geiger  
 F. Christine Gengle  
 Janet E. Gilbert  
 Dennis and Linda Gocha  
 Walter and Marilyn Goebel  
 David and Amy Gray  
 Nelson R. Green  
 Carol Greenslade  
 Mary Ann and David Grumman

Shane and Melissa Light   
 Jay Lloyd   
 Donna Looze   
 Stephen Luedecker and Judith Walker  
 Drs. Nancy and Jim Maas  
 Geoffrey and Carolee MacFarlane  
 Scott and Jane Mackenzie  
 Brandyn Malpass  
 Jim and Cindy Mansen  
 Dr. David and Mrs. Cathie Martin  
 Anonymous  
 Melissa Walker Mason  
 Jerry and Rita McAvoy  
 Alan and Anna McBride  
 Drayton and Carol McClelland  
 Ryan Mcconnell   
 Joseph and Pauline McDermott  
 Anonymous  
 Greg and Kim McMaster  
 Vivian Mettler  
 Robert and Sue Metzger  
 Rick and Sue Meyer  
 Jack and Char Meyering  
 Steve and Jana Middaugh   
 Karen Miller   
 Shena Miller   
 Ron and Kelly Moreau  
 Alicia Mosher  
 Mark and Jana Mueller   
 John and Barbara Murray  
 Ron and Lue Newmann  
 Raymond and Shannon Notestine   
 Francis A. O'Brien and Ada M. O'Brien  
 Todd and Leah Olson

In Memory of Dekar Ezri Schmidt  
 Richard and Judy Seibert  
 Mr. and Mrs. Wilson W. Sick, Jr.  
 Sally and Robert Sippell  
 Nathan and Lindsey Skop  
 Tom Smiley  
 Joseph D. Smith  
 Patricia Sokolowski   
 Jane and Jack Solomon  
 Dean and Patti Spencley  
 Lynn and Judi Sprout  
 Kathleen and Richard Stangis  
 Donna and Robert Stilson  
 Glen Stolt Family  
 Richard M. Stone  
 Clyde Sutton  
 Don and Connie Swank  
 Kevin and Barbara Swanson  
 Dr. Janet Talmo and Dr. Thomas Spooner   
 Roger and Suzanne Tyrrell  
 John and Linda Van Andel  
 Terry Van Tine   
 Scott VanAlmen  
 Genevieve Varnum  
 Glenn and Ellen Wachler  
 James, Dorren, Jim and Deb Warfield  
 Douglas K. Warner  
 Washburn Family  
 Donald and Patty Wells   
 Michael and Carolyn West  
 Michael and Denise Westenbroek   
 Jerry and Sandy White  
 Bill and Mary Whitlock  
 Candice Wiers   
 Steven and Toni Wildern

### *Lighthouse Club Continued*

Gordon and April Wilson  
Steven and Mary Wilson  
Marlena Wilson  
Norman and Marilyn Wise  
Dennis and Flo Wojan  
Rob and Keri Wojan  
Debra S. Woodward  
Richard and Donna Wyniauskij  
Tom and Flora Wynsma  
Linda and David Ziegler  
A Touch of Spring  
Adelia  
Airway Oxygen, Inc  
Alpine Chocolate Haus  
Atlas Electric, Inc.  
Big Ten Network  
Boyne Valley Lions Club  
Boyne's Beyond Borders  
Cathy's Hallmark  
Celeste Murdick's Fudge & Candy  
Kitchen  
Charlevoix Area Garden Club  
Charlevoix Floral  
Charlevoix High School Student  
Council  
Charlevoix Masonic Lodge #282  
City of Charlevoix  
Cliff's Shoes  
Community Reformed Church  
Cosmetic Skin & Laser Center  
Country Now and Then  
Dhaseleer Taxidermy and Gallery  
Douglas Lake Steak House  
Dr. Jeffrey Ricks & Staff  
East Jordan Lions Club  
Echo Valley

Edgewater Inn  
Ellsworth Lioness Club  
Family of Florence Brachel  
Ferguson and Chamberlain  
Associates, Inc  
Great Lakes Chamber Orchestra  
Harbor Health and Fitness Center  
Harry K. Golski, PLC  
Ilaria Hair Studio  
Jordan Valley Glassworks, Inc.  
Jordan Valley Late Bloomers Garden  
Club  
Maple Ridge Dental  
Marion School House Garden  
McDonald's Corporation  
McLean & Eakin Booksellers  
Michigan Medical  
Michigan Officeways  
Muscle Menders Therapeutic  
Massage  
Northwinds Recorder Society Quartet  
Paul Bunyan Lanes/Flight Deck  
Photography by M. Chris Leese  
Pointes North Inn  
RCI Aviation, L.L.C.  
ResMed Corporation  
Riverbend Taxidermy And Fur  
Company  
Rocking Horse Toy Company  
Shingle Roofing Service  
Spa at the Inn at Bay Harbor  
Stratus Marble and Granite  
Studio South  
Sunrise Electronics  
Sunshine Charters  
Sunshine Products

The House on the Hill  
The Insurance Shop  
The Rug Runner Custom Flooring  
Installation  
Torch Lake Grange  
Vitalcare Home Medical Equipment  
Ward Brothers Boats, Inc.  
Wildwood Rush  
Work 'N Play Shop  
Ye Nyne Olde Holles Golf Club

### *Pine River Club (Under \$100 Annually)*

Marjorie Ackland  
Mr. and Mrs. Robert E. Albertson, Sr.  
Jodi Alger-Bergmann  
A.J. and N.K. Amschler  
Patrick and Beth Anzell  
Richard and Karen Arnold  
Nancy Balchik  
James and Joan Barker  
Mr. and Mrs. Dick Barnett  
Beverly C. Barrett  
Mandy Barrett  
Mr. and Mrs. Tom Belland  
Rod and Margaret Benson  
Steven and Sally Bergmann  
James and Eileen Bergmann  
Sam and Christy Bingham  
Jason and Rachel Borchard  
John R. Bradbury  
Ron and Gerri Braniecki  
Bob Brayton  
Leon W. Bush

Rich and Sue Heeres  
Madlyn Heise  
Dennis and Diana Hilligan  
Bob and Shirley Hoffman  
Gail G. Innes  
Paul and Judith Ivan  
Alison A. Ives  
Anonymous  
Steve and Karen Jarema Family  
Mr. and Mrs. Don Jeakle  
Jim Jeffery  
Della M. Johnson  
Dr. and Mrs. Stanley Katlein  
Scott and Luanne Keinath  
Shirley A. Kemp  
Adam Kennedy & Sheri Rhoads  
Anonymous  
Charles B. Kirkpatrick  
August R. Knop  
Marge J. Krchak  
Eric P. Krol  
Dennis and Peggy Kusina  
Glen M. LaFreniere  
Anonymous  
Kathleen M. Left  
Mrs. Irma Lesser and Mr. and Mrs.  
James Lesser  
Gunnar and Doris Lundteigen  
Richard J. Maddin  
Walter J. and Noreen Martin  
Viola D. McCary  
Eleanor M. McDonough  
Richard and Thelma McKinnon  
Roy and Cathie Minton  
Gene and Mel Morrison  
Mr. and Mrs. Matt Mueller

Robert and Leona  
Winchester  
David and Donna Woiderski  
Mr. and Mrs. Robert Woudstra  
Reverend Walter J. Ziemba  
Aartvark Studio and Gallery  
Andy's Market & Deli  
Bay Harbor Equestrian Club  
BC Pizza of Charlevoix  
Bergmann Center  
Boyne Avenue Greenhouse  
Boyne Co-op True Value  
Boyne Parasail  
Boyne Valley Garden Club  
Charlevoix Cinema  
Charlevoix Wear  
Charlevoix Yoga  
Chelo's Salon  
Cherry Republic  
Consign Design  
Detroit Lions  
East Jordan Garden Club  
Essence Hair Salon  
Flap Jack Family Restaurant  
Giuseppe's Italian Grille  
Harbor View Cafe  
Harwood Heritage Gold Maple Syrup  
Hearts to Holly  
Horizon Books  
Jordan Valley Rehabilitation



Robert and Patricia Byar  
 Rebekah Carey  
 Myrtle I. Carson  
 Deborah Cesaro  
 Bob and Judy Colt  
 Janet and Michael Coltman  
 Aimee and Bill Cooper  
 Michael and Dawn Crain  
 Marian Daneff  
 Richard and Jan Dilley  
 Yong Sheng Dong and Yu Zhen Chen  
 Patricia L. and Harold N. Elrich  
 Polly and Arnold Evans  
 Garry and Ruth Evans  
 Jack and Ginny Ewing  
 Gordon and Marilyn Ferweda  
 Larry and Marilyn Finck  
 Gary and Adele Forbrig  
 Gordon and Marsha Forrest  
 Gary L. Francis  
 Gordie Freedman  
 Larry and Jan Freedman  
 Marjorie L. Gabriel  
 Deborah Gallagher  
 Vale and Vera Gee  
 Mr. and Mrs. Guy Gendron  
 Anonymous  
 Harry and Jan Gibbs  
 Shirley L. Gibson  
 Peter and Roberta Gluck  
 Debra Godfrey  
 Lois Goldman  
 Rosalyn J. Goldstick  
 Kathy and Roger Gowell  
 Mr. and Mrs. Samuel Haberman  
 Jackie Hayes

Ms. Mary Ellen Murphy  
 Alice M. Murray  
 Mr. and Mrs. Bruce E. Murray  
 Anonymous  
 Margaret M. Myers-Culver  
 Anita Pentecost  
 Marilyn L. Reed  
 June E. Riley  
 Mr. and Mrs. Daniel C Ross  
 Arthur Ruis  
 Gary and Beth Schmidt  
 Diane Scott  
 Betty E. Shaver  
 Gale and Sherry Sheldon  
 Lyle K. Shipe  
 Chris Signs-Warsler  
 Emory and Wendy Sloan  
 Scott and Sharon Smith  
 Sharon L. Smorch  
 Anonymous  
 Karen Stankevich  
 Gene and Barbara Steele  
 Robert and Rose Straebel  
 Jeff and Kari Streelman  
 Mr. and Mrs. Lyle D Taylor  
 Laureen Thornhill  
 Mary Fitzsimons Toomey  
 Jesus and Bethany Torres  
 R.J. Waddell  
 William and Linda Warfield  
 Leila J. Webb  
 Judith Wedemeier  
 Bob and Sue Welke  
 Nancy B. White  
 Sally A. Whitley  
 Anonymous

Local Flavor  
 McDonald's of Charlevoix  
 Monte's Soft Cloth Auto Wash  
 Pine Hill Nursery  
 Pink Kayaks Photography  
 Pizza Hut of Charlevoix  
 Pugsley Correctional Facility  
 Employees Club  
 Raven Hill Discovery Center  
 Red Mesa Grill  
 Revolution Bike, LLC  
 Round Lake Bookstore  
 Sears of Charlevoix  
 Shabby Girls Salon & Spa  
 Shepler's Mackinac Island Ferry  
 Soaps N' Such  
 Steven Voci, O.D.  
 Stover Creek Detailing  
 Sturgeon River Pottery  
 Subway of Charlevoix-Bradley R.  
 Investments  
 Sunglass Shoppe of Charlevoix  
 Swan's Cove Lake Spa & Salon  
 The Bird's Nest  
 The Peacock  
 the Spa Charlevoix  
 The Well Being Massage  
 Upsey Daisy Floral  
 Wineguys Restaurant Group



# Gifts

## Gifts in Memory

### Jane Anders

Marty and Laura Anders

### Marabeth Belenski

Charlevoix Area Hospital Guild

### Charles Bergmann

Peg and Tom Belland

Douglas and Julie Bergmann

James and Eileen Bergmann

Steven and Sally Bergmann

Nate and Kathy Boss

Patti, Jim and Jamie Echols

Gary and Adele Forbrig

Mr. and Mrs. Guy Gendron

Lois Goldman

Kenneth and Ruth Heeres

Rich and Sue Heeres

Bob and Shirley Hoffman

Della M. Johnson

Marge J. Krchak

Mrs. Irma Lesser

Mr. and Mrs. James Lesser

Mr. and Mrs. Matt Mueller

Wendy and Kirk Post

Elise and James Straus

Lauren Thornhill

James and Dorren Warfield

Rob & Deb Warfield

William and Linda Warfield

### Joan Deater

Pugsley Correctional Facility  
Employees Club

### Robert A. Elzerman

Robin Petty

### Julius Elzinga

Aimee and Bill Cooper

Rose E. Elzinga

### Judith Engelsmann

Anonymous

### Jim Faraone

Suzanne and Norman Goodwin

### George Ferber

Curt and Karen Ferber

### Phyllis Fitzpatrick

Henry L. Hill

### William Fochtman

Casey and Deborah Culbertson  
McDonald's Corporation, Dept.  
014

### Eleanor L. Freedman

Trip and Emily Beynon

Barbara C. Bump

Caroline P. Campbell

Charlevoix Area Hospital Guild

Kathleen Krueger

Doug and Kathy Vance

Mrs. Robert Ogle

### Joan Gigg

June E. Riley

### Betty Gilroy

Sarah L. Sievertson

### Camille Greene

Jenn and Joe Bober

### Margaret Haggerty

Mr. and Mrs. Larry C. Levengood

### Shawn McCraney

Jodi Alger-Bergmann

### Buddy G. McFall

Kathleen Krueger

### John R. Michael

Jeanne E. Michael

### Katherine Molesta

Bergmann Marine

### Jeffrey Muha

Anonymous

### Robert & Mamie Myers

Oral and Eleanor Sutliff

### Evelyn Noirot

Bryan & Barb Noirot - In Loving  
Memory of Evelyn Noirot

### G. Franklin Ochs

John and Lani Ochs

### Robert H. Ogle

Mrs. Robert Ogle

### Frank and Marion Oleksy

Katherine Abraczinskas

### Mary Therese Oleksy

Katherine Abraczinskas

### Arlene Page

John T. and Nancy A. Cisne

### Charles Papineau

Frank and Corinne Fisher

### Robert Pew

Bergmann Marine

### Barbara A. Powell

Mr. and Mrs. Thomas Duke

### Ruth Price

Bill and Betsy Stewart

### William W. Price

Bill and Betsy Stewart

### Eileene Wachler

Suzanne and Norman Goodwin

Robert and Sandra Moers

### Jordan Wachler

Robert and Sandra Moers

### Quintin A. Walker, II

Melissa Walker Mason

### Gordon Ware

Mr. and Mrs. Peter S. Hellman

### Richard J. Webb

Leila J. Webb

### Brent L. Wojan

Rob and Keri Wojan

### Josephine M. Young

James W. Asquith

### Pete and Leona Zeitler

Joe and Wendy Nuyen

### Margaret Mary Zelle-Schmidt

Marjorie Ackland

## Gifts in Honor

### The Ackerman Family

Ms. Dorothy Bacon

Mr. and Mrs. Dan Behm

Mr. and Mrs. Carl L. Bekofske

Dr. and Mrs. Nate Boggs

Mr. and Mrs. C. Brouillet

Ms. Eleanor Brownell

Mr. and Mrs. Emil Buchbinder

Mr. and Mrs. Lew Campbell

Mr. and Mrs. Charles D. Center

Mr. and Mrs. Kurt Christensen

Mr. and Mrs. Ken Coe

Mr. and Mrs. David Costello

### Charles and Margaret Smith Family

Forker-Smith Foundation,  
C/O The Private Client  
Reserve

### Barb Claggett

Wishing you a Happy Birthday  
Marge McGoff

### Tim Claggett

In honor of your 90th birthday  
Dave and Nancy Fowler

### Rhea Dow

Wishing you a Happy Birthday  
Marge McGoff

### Dr. James Gels and Staff

Edith O. Close

### Dr. Jeffrey Ricks & Staff

Edith O. Close

### Elizabeth Forker Family

Forker-Smith Foundation, C/O The  
Private Client Reserve

### James Gels

In honor of your retirement  
Barbara C. Bump  
Kathleen Krueger

### Bill Jackson

Robert and Sandra Moers

### Lyn A. Jenks

Robert and Sandra Moers

### Mrs. Margaret McGoff

Jim and Patti Aikin

**Florence Brachel**

Family of Florence Brachel

**Andrew Brumm**

Judith Wedemeier

**Andrew Carey**

Jason and Rachel Borchard

Esther and Thomas Carey

Rebekah Carey

**Don & Joan Carey**

Mark and Anne (Carey) Stanley

**Tom Carey**

Nannette and Donald Binns

Ann Hite Bisbee

Jason and Rachel Borchard

Bill and Judy Carey

Charlevoix Masonic Lodge #282

Joyce P. Duke

Gordon and Marsha Forrest

Dave and Nancy Fowler

John and Carol Gagnon

Madlyn Heise

Kathleen Krueger

James W. Ochs

Sarah L. Sievertson

Jeannine L. Wallace

Donna L. White

Robert and Leona Winchester

**Robert M. Clemons**

Barbara C. Bump

**Barbara Cook**

Jim and Faye Parrish

**Geri Creasey**

Bergmann Marine

Tom and Georgia Boyer

**Robert Hamilton**

F. Christine Gengle

**Dick Harwick**

Suzanne M. Harwick

**Dr. James Hilligan**

Robert and Sandra Moers

**Mary Lou Holecheck**

Mr. and Mrs. Fred Amos

**Merlin House**

Sarah L. Sievertson

**Anna Hufford**

Walter J. Hufford

**Jane F. Johnson**

Richard and Rosemary Johnson

**Richard Kelly**

Anne T Kelly

**Dorothy Kenney**

Anonymous

**Phyllis Kirkpatrick**

Charles B. Kirkpatrick

**Richard Krueger**

Tom Smiley

**Gerald Left**

Kathleen M. Left

**Richard Lepman**

Bergmann Marine

Eleanor L. Freedman

Robert and Sandra Moers

**Patricia A. Martin**

Thomas and Mary Alice Armstrong

**Jerry Mason**

Mr. and Mrs. Gunnar Lundteigen

**Norman M. Mason**

Ann Hite Bisbee

**DeeAnn Matthews**

Tom and Flora Wynsma

**Arthur Ranger**

Kathleen Krueger

Mr. and Mrs. Larry C. Levensgood

Robert and Sandra Moers

Paul and Linda Weston

**Goldie Reinhart**

Larry and Marilyn Finck

**Lynda L. Salisbury**

David H. Salisbury

**Dekar E. Schmidt**

In Memory of Dekar Ezri Schmidt

**Doug Sloan**

Emory and Wendy Sloan

**Jane Sooy**

Lore Silberman and Bernie Wilson

**Gerald D. Staublin**

Marty and Laura Anders

**Jerry & Arla Staublin**

Marty and Laura Anders

**Barbara Stone**

Bergmann Marine

Richard M. Stone

**Mr. and Mrs. Thurman Sutliff**

Oral and Eleanor Sutliff

**Reverend and Mrs. Donald Swinton**

Sally Swinton Bales

**Christina Temple**

Thomas and Mary Alice Armstrong

**Florence S. Uhrick**

Eleanor L. Freedman

Paul and Linda Weston

**Betty VanAvery**

Donna DeSoto

**Mr. and Mrs. Ken Ewing**

Mr. and Mrs. Dan Fair

Mr. and Mrs. S. Frenette

Mr. and Mrs. Nick S. George

Mr. and Mrs. A. Highstreet

Dr. and Mrs. John Hinterman

Ms. Mary Ittigson

Mr. and Mrs. Danny Jones

Mr. and Mrs. Karl Jurries

Mr. and Mrs. Bill Lawson

Mr. and Mrs. David Loring

Mr. and Mrs. Ed Loznak

Mr. and Mrs. John Mair

Mr. and Mrs. Gene McNeill

Ms. Polly Miller

Mr. and Mrs. William H. Moeller

Mr. and Mrs. Malcolm Morrison

Mr. William Piper

Mr. Bill Pressprich

Mrs. Gay Pung

Mr. and Mrs. J. Robertson

Mr. and Mrs. Perry Ryan

Dr. and Mrs. James E. Straley

Dr. and Mrs. Jeff Straley

Mr. and Mrs. Robert G. Tambellini

Mr. and Mrs. Tom Thrun

Mr. and Mrs. Gerrit Verbarg

Mr. and Mrs. Paul C. Visser

Mr. and Mrs. Jack Vitek

Dr. and Mrs. Dan Zaroff

Wishing you Happy Holidays

Dr. and Mrs. Marshall H.

Cossmann

Dr. Nathan C. Boss

Jim and Nancy Maas

**Dr. Amy Mitchell**

Susan B. Ullrich

**Nurses & Staff @ Med/Surg Unit**

Rosalyn J. Goldstick

**Nurses Kendra, Nancy & Kathy**

Thank you for the special care during my recent hospital stay

J. Jefferson and Anne Miller

**Mr. and Mrs. Robert R. Parmelee**

Congratulations on winning the

2012 Venetian Boat Parade

Valerie Mueller on Behalf of

Venetian Boat Committee

**Pat Roski**

Happy Birthday

Marge McGoff

**Claudia and Bob Scherer**

John R. Bradbury

**Norma Teague**

In honor of your special

birthday

Robert and Sandra Moers

**Linda Weston**

Wishing you a Happy Birthday

Marge McGoff

## Thinking of You Rose

**Diane Kidder**

Thinking of You Rose

Norm and Vicky Perkins

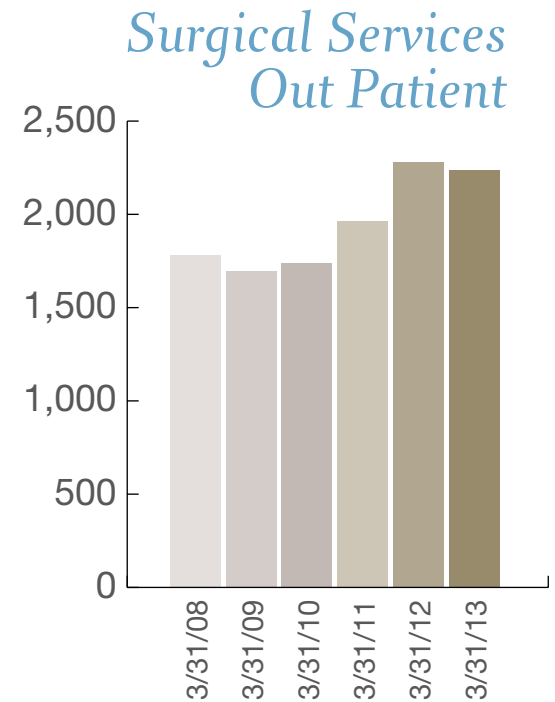
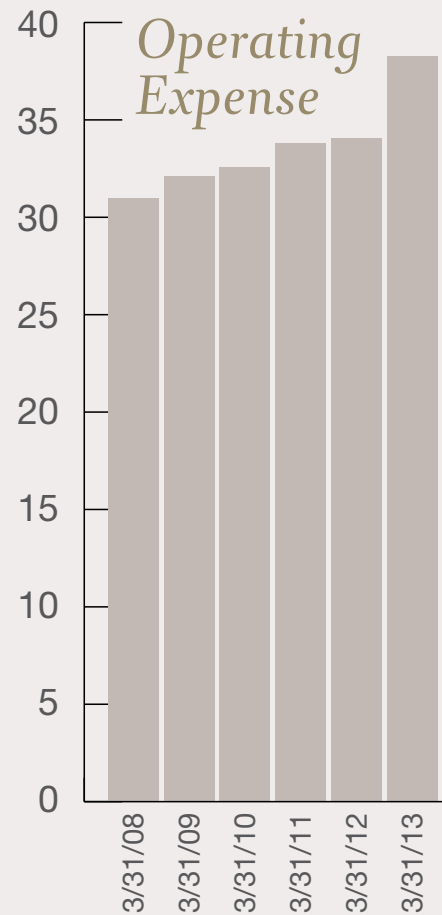
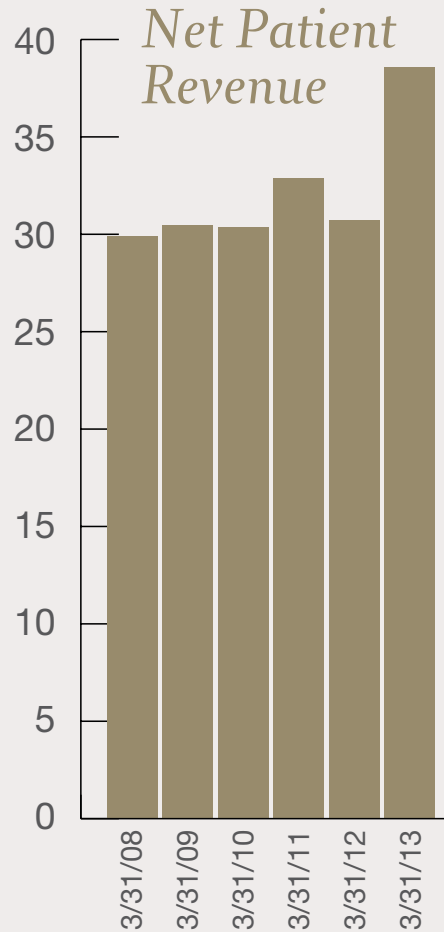
**Chris Wilhelm**

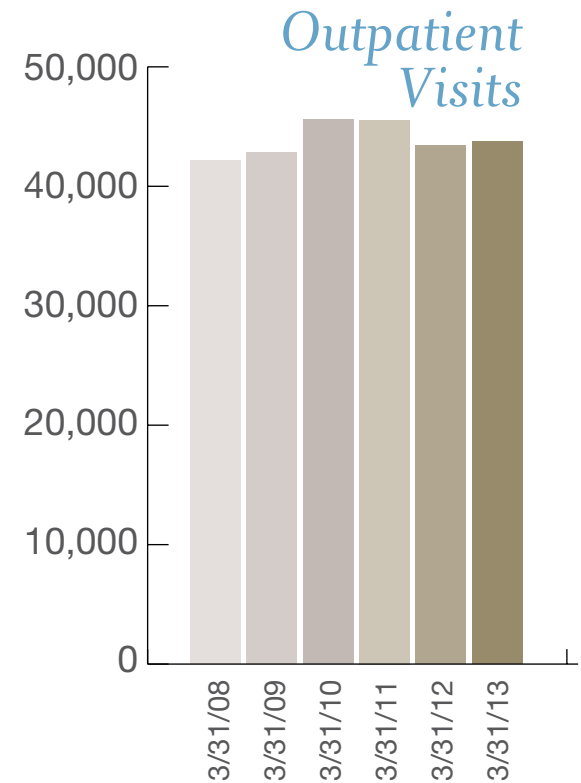
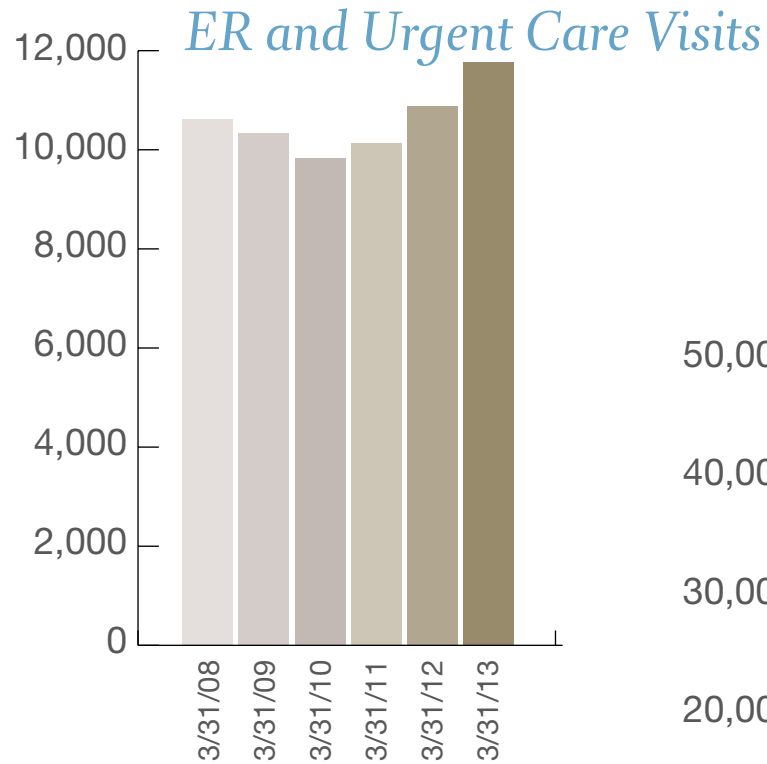
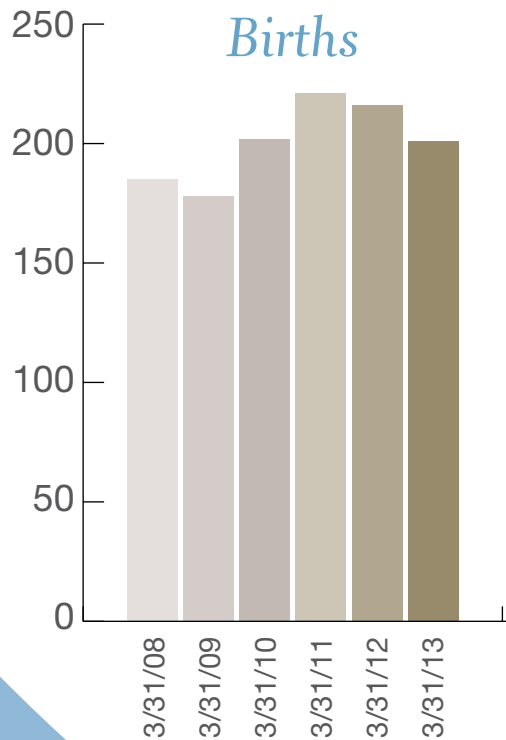
Thinking of You Rose

Norm and Vicky Perkins

# Expenses and Revenue

## Over the Past Six Years in Millions







# *Hometown Health Care... World-Class Caring*

1919-2013

EMERGENCY WALK IN  
URGENT CARE CENTER  
SPORTS MEDICINE > REHABILITATION





## Charlevoix Area Hospital

Partnering with  MUNSON HEALTHCARE

14700 Lake Shore Drive  
Charlevoix, Michigan 49720  
231/547-4024 | [www.cah.org](http://www.cah.org)

Annual Report **2013**

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World-Class Caring*