

Payment Details

We require a non-refundable deposit of £25.00 per room per night to secure a reservation, the balance is due on departure. We accept the following forms of payment: cash, Credit/Debit card and bank transfer.

Cancellation

In the unlikely event that you cancel or curtail your booking, we are entitled to charge for booked accommodation not taken up. If cancellation occurs within 7 days of arrival, the full charge of your booked stay will apply. We respectfully ask you to take out travel/cancellation insurance (which is relatively inexpensive), as no exceptions will be made in the event of cancellation or curtailment. We will endeavour to re-let the accommodation on your behalf and if successful there will be no further charge. However, if we fail to re-let or only manage to re-let for part of your stay we reserve the right to make a charge for the day/days we failed to re-let, less the deposit of £25 per day.

Non-availability

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however, if this was not possible or unacceptable to you we would refund all monies paid by you. Our liability would not extend beyond this refund.

Arrival and Departure

Your room is available to you from 4.00pm on the day of arrival and we ask you to vacate your room by 10.00am on day of departure, unless either of these times have been otherwise arranged. Your bill for the accommodation and any extras or services taken during your stay is payable upon departure.

Damages and Breakages

You are responsible and liable for any breakages or damages which you or any member of your party cause to the accommodation or its contents. Please report these as soon as

they occur. We don't normally charge for minor breakages but we reserve the right to make a charge for repair or making good if the damage is significant. We may make an additional charge if you do not report this.

Liability

We do not accept liability for damage, loss or injury to any member of your party or any vehicles or possessions unless proven to be caused by negligent act by ourselves or contractors whilst acting in the course of employment.

Children and Pets

Children are welcome over the age of 10 years. Unfortunately, we are unable to accept pets.

Data

Any data gathered during the course of this booking may be held on computer.