

### WESTPOINT VISION

YOUR Comfort

IS OUR WHOLE Business





Dear Business Partners & Colleagues:

I am pleased to present WestPoint Vision's 2024 Corporate Responsibility Report on behalf of our international family of businesses including WestPoint Home, WestPoint Hospitality, and Vision Linens. This report details our Company's environmental and sustainability achievements while reaffirming our commitment to several social governance values including equity, diversity, and community engagement.

WestPoint Vision's flagship plant is in the Kingdom of Bahrain and offers our company a wide range of competitive advantages. It is a vertically integrated textile plant with spinning, weaving, and dyeing capabilities. Importing sustainably grown Better Cotton Initiative cotton enables us to have complete quality control

of the manufacturing process from fiber to finished product. Excess travel of raw or intermediate materials is eliminated, minimizing our Scope 3 emissions, while extra storage time of intermediate goods enables us to ship products directly to our customers in an efficient manner. A reduction in excess labor and transportation costs are also possible by eliminating the loss or damage of intermediate goods that are normally experienced between different manufacturers.

Because of these factors, WestPoint Vision can produce top quality textiles at extremely competitive prices. When these physical assets are combined with our in-house finishing expertise and pool of talented designers and creatives, WestPoint Vision stands alone in the home textile industry for being on trend and fashion forward.

We are exceptionally proud of our 200 plus-year history of embracing sustainable practices in our business pathways. We will continue to be the proactive leader in the textile industry by incorporating high-value product innovations while maintaining excellence across our business operations.

STEVE BURNS, PRESIDENT & CEC

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- OUR FAMILY OF LEGENDARY & LICENSED BRANDS
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#### **OUR PRODUCTS**

• SUSTAINABLE INNOVATIONS:
RFID TECHNOLOGY
MARTEX® ECO PURE
STAY-BRIGHT®
LOOP-LOCK™
DRY-FAST®
MARTEX® GREEN
CLEAN DESIGN HOME® x
MARTEX®
MARTEX®
MARTEX®
TENCEL™ LYOCELL

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#### WESTPOINT VISION AT A GLANCE



**200+ years** 

Established in 1813



2,500+

Employees worldwide



15,943,703 lbs

Annual average cotton consumption



9.9 million

Sheets produced annually



74,558,180

Plastic bottles used to create polyester fiber



17,396,416

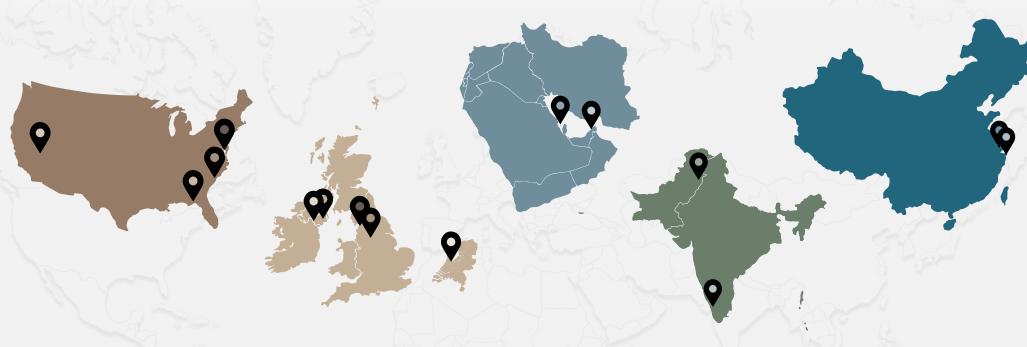
Meters of fabric produced in 2023



40 million

Units shipped annually

#### **GLOBAL CAPABILITIES •**



#### **USA**

- NEW YORK, NY WestPoint Home (WPH) Corporate, Sales, Design
- ANDERSON, SC WPH Sales & Operations Center
- CHIPLEY, FL WPH Manufacturing & Distribution
- RENO, NV WPH Distribution Center

#### EUROPE

- BLACKBURN ENGLAND Vision Head Office
- SALFORD ENGLAND Vision Sales Office and Warehouse
- LISBURN IRELAND Vision Sales Office
- DUBLIN IRELAND **Dixon International Logistics**
- AMSTERDAM NETHERLANDS **CTS Logistics**

#### MIDDLE EAST

- ASKAR BAHRAIN WPH Manufacturing
- DUBAI UAE WestPoint Vision (WPV) Sourcing Office

#### **EAST ASIA**

- LAHORE PAKISTAN WPV Business Office
- MARADU COCHIN INDIA WPV Sourcing Office

#### ASIA

- SHANGHAI CHINA **WPV Sourcing Office**
- NINGBO CHINA **WPV Sourcing Office**

#### **AWARDS & RECOGNITIONS •**



#### **BEST HOTEL QUALITY SHEET IN 2024:**

Marriott Preferred Comfort Sheet Set manufactured by WestPoint Hospitality

#### RALPH LAUREN

#### **RALPH LAUREN:**

Named Strategic Home Supplier by WestPoint Home Retail



#### LAUNDRY AND DRY **CLEANERS AWARDS:**

Responsible Business Award - 2023 Best New Product (Hotel Linen Checker) - 2022

OUR FAMILY OF LEGENDARY & LICENSED BRANDS •











ecopure



## RALPH LAUREN













#### **OUR PARTNERSHIPS** •



































OUR **PROFILE** 

#### TRUSTED BY THE WORLD'S LEADING RETAILERS •

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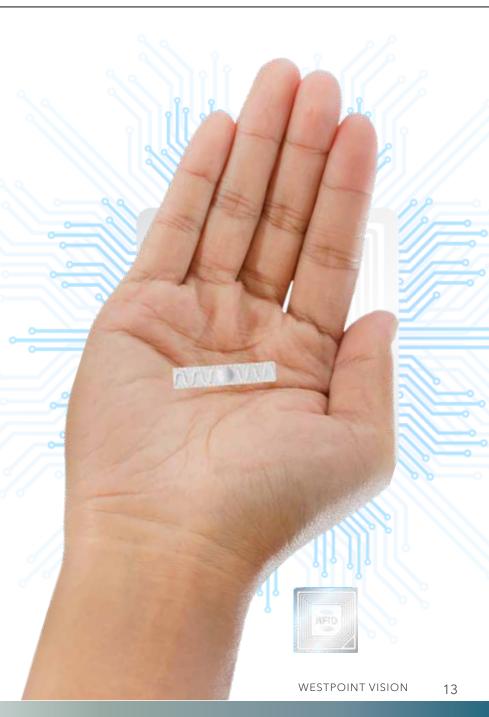






## INVENTORY CONTROL AND LABOR-SAVING MANAGEMENT WITH RFID

- Radio-Frequency Identification (RFID) is a cutting-edge technology that uses electromagnetic fields to identify and track objects, making it an essential sustainability tool for various industries.
- In the context of the hospitality industry, RFID offers innovative solutions for managing textiles and linens efficiently, enhancing guest experiences, and streamlining operations.
- RFID allows for real-time tracking to help reduce time spent on manual inventory checks. This helps ensure that items are accounted for, minimizing the need for staff to search, saving time and labor as well as reducing the chance of human error.





## SOFT, LOFTY POLYESTER FIBERFILL MADE FROM RECYCLED BOTTLES

- Designed to reduce the burden on the Earth's landfills and resources through using, renewing, and recycling.
- Provides the same benefits as virgin polyester.
- Hypo-allergenic.





## EXCLUSIVE TECHNOLOGY THAT MAINTAINS THE BRILLIANT COLORS

- Manufacturing process bonds the color to the fiber.
   Stands up against repeated washings, pool chlorine, and sun exposure.
- Bleach and cosmetic friendly resists fading and discoloration from skincare products and acne creams.
- Keeps the product looking new, extends the product life, reduces replacement costs, and ultimately saves money.





#### SNAG FREE USING LOOP-LOCK™ TECHNOLOGY

- Ring spun cotton loops.
- Loops will not pull out or unravel.
- Longer life and durability.





#### A PROPRIETARY PROCESS THAT PERMANENTLY INFUSES FAST-DRYING PROPERTIES INTO FIBERS

**OUR PRODUCTS** 

- Proven 30% reduction in drying time.
- Enhances stain recovery and wrinkle-release properties.
- Reduces carbon footprint emissions.
- Lowers costs, increases operational efficiency.



Reduction in rewashes

30%

Reduction in drying time

41.6%

ROI total annualized savings

## martex green

A COLLECTION OF HOSPITALITY PRODUCTS THAT USES EARTH-FRIENDLY SUSTAINABLE FIBERS AND PROVIDES ENHANCED PERFORMANCE

- Sustainably sourced cotton/recycled polyester blended fabrics.
- DryFast® technology in sheeting provides energy savings & stain-resistance.
- OEKO-TEX® safe-chemicals processing.
- ECOPure® recycled fiber in filled products.
- Available in a full line of bedding & bath products.
- One twin bedding set and towels = 246 recycled water bottles.





## LINENS DESIGNED TO PROTECT AND MITIGATE ALLERGIES

- Designed in collaboration with asthma and allergy specialist Robin Wilson, Clean Design Home® x Martex® allows you to live a comfortable and allergy-managed lifestyle.
- Several products are made with 100% cotton fabric tightly woven with a unique technology to block allergy triggers larger than 5 microns, which prevents dust mites and pet dander from getting through.
- Towels are made with 100% Supima® Cotton loops, naturally low-linting fibers which reduce allergy triggers.





## ANTIMICROBIAL TECHNOLOGY, KEEPING FABRICS FRESHER LONGER

- SILVERbac™ is not a finish or coating, but a process in which silver is woven into the fiber which inhibits the growth of odor-causing bacteria, mold, and mildew keeping fabrics fresher longer.
- There are no additional water demands in this process.
- No discharge of harmful chemicals into the water system.
- Efficacy increases with each wash.
- Protection lasts throughout the normal expected life of the products.





#### **ENVIRONMENTALLY FRIENDLY COTTON BLENDS**

- A key fabrication for our customers within several product lines, environmentally friendly TENCEL™ Lyocell and TENCEL™ Lyocell blends provide the consumer with silky-soft temperature regulating products that provide an innovative track to sustainability.
- Made from wood, a natural renewable raw material sourced from responsibly managed forests and are manufactured using resource efficient production methods.



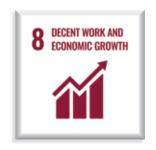


#### **HEALTH & SAFETY**



#### SAFETY TRAINING FOR OUR EMPLOYEES

Health and Safety training is the top priority for our WestPoint Vision employees, especially at our manufacturing plants and warehouses. In Bahrain we have over 700 employees who receive training on health/safety areas covering over 2000 training hours every year.

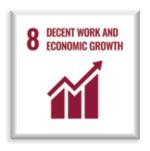


#### **ETHICS POLICY •**



#### **OUR BUSINESS ETHICS POLICY**

This policy communicates our expectations for ethical business conduct. The policy reinforces the responsibility of each employee, supplier and vendor to comply with WPV's social, legal and policy requirements. WPV maintains internal financial, administrative, and operational controls to manage these standards of conduct.





WPV also provides an anonymous ethics hotline and confidential portal for employees to report complaints related to business ethics and compliance issues.

#### RESPONSIBLE **SOURCING** •



#### PARTNERSHIPS AND SUPPLIERS

WestPoint Vision holds our suppliers to high standards when it comes to human rights and social conditions as well as environmental achievements. More than 90% of our finished goods suppliers have third-party audits either SMETA, BSCI, or SA8000. More than 90% of our Tier I & Tier II suppliers possess an OEKO-TEX® Standard 100 Certificate.



Each new and existing supplier is vetted on these specific criteria as well as other measures to minimize risk and to provide the best quality linens to our customers.













#### ENSURING A HEALTHY AND SAFE WORK ENVIRONMENT



WestPoint Vision employees receive training on ethics, anti-bribery/ anti-corruption and sexual harassment principles (business ethics principles) once a year. Each employee also receives diversity and inclusion training to include those with disabilities.

#### IT SECURITY TRAINING •



#### CYBER SECURITY ASSETS

WestPoint Vision currently holds an ISO 27001 certificate which demonstrates our commitment to a full information management system keeping data safe.

All WPV employees receive quarterly training on cyber security, malware, and security risks.

WPV has invested millions of dollars in upgrading our data systems to increase our company's resilience to cyber attacks. We hold our customer's data security as a top priority.





#### **VOLUNTEER & COMMUNITY ENGAGEMENT**•







Covenant House WestPoint Home - New York, NY



The Brick Organization Vision Linens - Blackburn, UK









#### IN THE LAST 12 MONTHS, WPV HAS:

- Partnered with Habitat for Humanity to help build a home for a well deserving family.
- Completed several community litter pickups.
- Organized a school supply drive.
- Donated used office equipment and furniture to local charities.
- Disaster relief efforts.
- Partnered with Covenant House in New York City and The Brick which operates across the UK. Both organizations help support at-risk populations.
- Hosted an annual holiday fundraiser food drive.

#### COMMUNITY IMPACT THROUGH DONATIONS

















































#### COMMUNITY IMPACT THROUGH DONATIONS

WPV routinely supports local, national, and international organizations which serve on the front-lines of fighting poverty, homelessness, hunger, and other pervasive human issues. We are proud of our donation history within the communities in which we live and work. In the last 12 months rolling, we've donated over 1.6 million units (sheets, towels, blankets, etc.) to charitable organizations across the globe.



#### DRIVING DIVERSITY ACROSS THE GLOBE •



#### **DIVERSITY IN LEADERSHIP AND SUPPLIERS**

WestPoint Vision proudly utilizes suppliers from around the world. Quite literally, geographical supplier diversity is built into our business model.

Depending on the region of operation, WPV female identifying employees represent up to 62% of the leadership team in the region.







We continue to seek opportunities which support our internal and external diversity goals.

#### **HUMAN RESOURCES GOALS** •

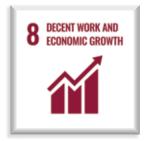


#### **EMPOWERING OUR EMPLOYEES**

WPV invests in our employees through training and education. By coaching and mentoring our employees, we create leaders of the future within our company. These actions lead to employee retention and greater employee satisfaction.



The Middle East & Africa region (MEA) Future Leaders Challenge has a unique opportunity to inspire young people to engage in the Hospitality industry and presents an opportunity to establish the Middle East & Africa region as a global leader for hospitality talent. WPV is a proud to be a Gold industry sponsor for the 3rd year in a row to create an employee pipeline into the Hospitality industry.





#### GREENHOUSE GAS EMISSIONS •



Our Bahrain Plant is a vertically integrated spinning, weaving, and dyeing facility which represents approximately 95% of all GHG emissions for the entire company. This facility, as well as other company facilities, has undertaken several innovative measures to reduce Scope 1 and 2 emissions over the last five years.

Our Company has established significant absolute GHG reduction goals across our entire operational footprint for 2030 and has set a net zero goal by 2050. Our 2023 GHG reduction goal of 4.2% across all BUs was not only met but exceeded.



#### CARBON INTENSITY

GHG in Metric Tons Normalized Data WPH Bahrain Plant





Our Bahrain Plant allows WPV to minimize excess transportation of goods, raw materials, and eliminate emissions from multiple processing plants.

Our manufacturing carbon intensity is one of the lowest in the textile industry giving our customers a built-in low carbon footprint for all WPV manufactured finished products.

#### **OUR PLANET**

#### SUSTAINABILITY PROJECT UPDATES •

#### **WASTE & RECYCLING EFFORTS**

Our Company has an overall landfill diversion and recycling rate of 84% across all operations. WPV takes extraordinary efforts to avoid landfilling any of our wastes. Not only is landfilling a permanent depletion from our planet, but the decay adds a tremendous GHG load to our atmosphere.

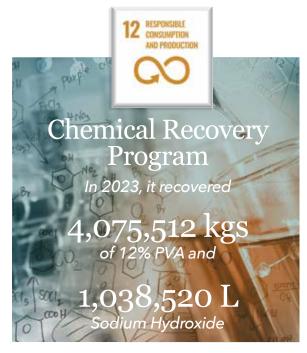


#### **PVA RECOVERY**

Since the early 1980's, our Bahrain Plant has set the gold standard for polyvinyl alcohol (PVA) recovery and additional chemical recovery of sodium hydroxide. In 2023, the Bahrain plant recovered 4.0 million kilograms of 12% PVA and over 1 million liters of sodium hydroxide.

#### **RECYCLED POLYESTER USE**

The WPV Chipley plant has used 95% recycled polyester for all of its fill for pillows, comforters, etc. The recycled polyester is sourced from a local GRS certified supplier and in 2023, the Chipley plant used 1.3 million pounds of rPET.





#### **SUSTAINABILITY PROJECT UPDATES •**

#### LED LIGHTING CONVERSION

The Bahrain Plant, Chipley Plant, Unit 5 Blackburn Warehouse, and Salford Warehouse have converted to energy efficient LED lighting. Future lighting upgrades are planned for other facilities as well.

## OZONE WASTEWATER TREATMENT

In recent years, WPV Bahrain replaced traditional wastewater treatment with ozone technology, likely making it the world's only textile plant to do so. This change has reduced sludge waste, waste disposal and energy costs, and has lowered emissions.

#### WATER MANAGEMENT PLAN

WPV Bahrain prioritizes natural resource conservation, including freshwater. From 2016 to 2022, Bahrain reduced water use by 240,000 cubic meters. WPV's Chipley, FL plant also has a system to promptly detect and fix water leaks as part of its Environmental Management System.





#### SUSTAINABILITY PROJECT UPDATES •

#### **PACKAGING**

We're transitioning to YUPO pulp-free paper and FSC-certified paper for product inserts, ensuring sustainable sourcing. At WPV UK, we utilize FSC cardboard, and at WPV US, we use corrugated materials with 49.1% recycled content. Additionally, we continue to eliminate single-use plastics wherever possible.

## TREE PLANTING PROJECT

In 2023, WPV partnered with One Tree Planted to plant more than 1500 trees in India. Most of these trees were fruit trees to improve nutrition and fight hunger in the region.

#### **UN GLOBAL COMPACT**

In 2023, WPV joined the UN
Global Compact to formalize our
commitment to reducing GHG
emissions in line with its goals.
As part of our sustainability
strategy, we aim for 25%
renewable energy by 2030 and
Net Zero GHG emissions by 2050.







#### SUSTAINABILITY PROJECT UPDATES •

#### **GLOBAL SUPPLIER COMPLIANCE SYSTEM**

Using new technology, WPV has invested our time in a robust global supplier system which tracks all of our suppliers' environmental and sustainability credentials including green textile certificates held by the company. This process will ensure that our products meet the highest textile standards.

## **CLIMATE RESILIENCE INVESTMENTS**

In the past year and moving forward, WPV is investing millions of dollars in its two manufacturing plants to enhance climate resilience. This includes energy efficiency projects, weatherization upgrades, and plans to diversify our energy portfolio.



#### **MICROPLASTICS**

The Bahrain plant's wastewater system uses a membrane bioreactor with a 0.01-micron pore size, preventing plastic from contaminating treated water. Trace amounts of fibers, including polyester, are collected by the pre-screening system, processed in a sludge dryer, and then sent to landfills.





#### CERTIFICATIONS & STANDARDS

#### **STANDARD** 100

Products that surpass the highest criteria of testing for harmful chemicals and synthetics. Both Bahrain and Chipley, Florida have been awarded OEKO-TEX® STANDARD 100 Certifications. As part of this certification, all WestPoint Vision manufacturing facilities are PFAS free.

#### **STeP**

WestPoint Vision is proud to have the FIRST textile factory in North America that is OEKO-TEX® STeP Certified, the most distinguished accreditation earned through OEKO-TEX®.

Both Bahrain and Chipley, Florida have been awarded OEKO-TEX® STeP Certifications.

## MADE IN

Certification allows the company to use the MADE IN GREEN designation on several products manufactured in Bahrain and Chipley, Florida Plants. OEKO-TEX® MADE IN GREEN is a traceable consumer label for sustainable textiles.



#### CERTIFICATIONS & STANDARDS





The worldwide leading textile processing standard for organic fibers, including ecological and social criteria, backed up by independent certification of the entire textile supply chain.



## ORGANIC CONTENT STANDARD (OCS)

An international, voluntary standard that provides chain of custody verification for materials originating on a farm certified to recognized national organic standards. The standard is used to verify organically grown cotton.



#### RECYCLED CLAIM STANDARD (RCS)

An international, voluntary standard that sets requirements for third-party suppliers. RCS is a chain of custody standard to track recycled raw materials through the supply chain. It uses the chain of custody requirements of the Content Claim Standard.

#### CERTIFICATIONS & STANDARDS •



ISO CERTIFICATION is a globally recognized standard for Quality Management Systems that helps businesses operate more efficiently and effectively. It is an essential tool for organizations that want to enhance their credibility, improve customer satisfaction, and increase profitability.

#### **CERTIFICATIONS & STANDARDS •**



Ecovadis bronze is awarded to the top tier of companies who have demonstrated a strong management system that addresses over 21 sustainability criteria.



The Carbon Disclosure Project (CDP) is a global non-profit organization that helps WPV measure and manage our environmental impacts while maintaining transparency.



The Higg Index helps us assess our environmental and social impacts throughout the supply chain.



As a manufacturing member of the Better Cotton initiative, WPV responsibly sources BCI Cotton to improve environmental and social impacts in regards to cotton production.



Cotton Egypt Association certifies our use of genuine Egyptian cotton in our product assortments to provide high quality linens to our customers.





WPV is part of a growing global non-profit that promotes sustainability and provides the tools needed to achieve our sustainability goals.



#### Member

Supplier Ethical Data Exchange (SEDEX) is the largest collaborative network platform where we can share and manage information to create a more socially responsible supply chain.



Insights. Action. Impact.

The Corporate Fiber & Materials Benchmark is a program that helps us evaluate and improve our sourcing practices for fibers and materials to make the best informed sourcing decisions.



Sustainable Development Goals (SDGs) are a set of 17 goals set by the United Nations to transform the world by 2030. WPV joined the UN Global Compact in 2023.

#### SUSTAINABILITY GOALS •

#### OUR **PRODUCTS**



#### OUR **PEOPLE**



#### OUR **PLANET**









# WESTPOINT VISION Weaving A PROMISING Future

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## WESTPOINT VISION