

Terms and Conditions

Chelsie's Cleaning Services

{|CurrentDate|}

I, {|ClientFirstName|} {|ClientLastName|} , agree to these terms that Chelsie's Cleaning Services will be entering my home for a home cleaning.

Payment of Service

I agree to pay in full before or at time of service by cash, check or credit/debit card, no exceptions, no refunds. If I am writing a check please make it out to, Chelsie Dusseault, as she is the Owner and sole cleaner at this time. Chelsie's Cleaning Service's will send an Order of Service/Quote of expected services and cost of visit. Chelsie's Cleaning Services has authority to change the cost of service before or at the time of service based on these conditions; client desires a deep clean and didn't ask for it in quote; Chelsie's Cleaning Services will add an additional cost to the final price based on size of home, client asks for Chelsie's Cleaning Services to use 1-3 of customers products and in return will receive a 10% discount, When Chelsie's Cleaning Services enters home and does walk through, and home is in disarray or has extreme Knick knacks or items to which the surface they are on are not visible, Chelsie's Cleaning Services will add an additional cost based on size of home.

Cancellation

I agree that I must call 48 hours in advance to reschedule or cancel appt. If I do not, there will be a \$25 cancellation fee added to my account. I must pay fee before Chelsie's Cleaning Service will return for scheduled cleaning.

If Chelsie's Cleaning Services arrives at my home at time expected, and I or any member of household is not present, a key is not left, or key doesn't work, Chelsie's Cleaning Service will call number on file. If no answer, we will wait for 15 minutes, and will notate it. In the event that Chelsie's Cleaning Services follows this procedure and I do not show or call, Chelsie's Cleaning Service will charge a \$50 no-show fee to my

account. I must pay fee before Chelsie's Cleaning Service will return for scheduled cleaning.

Unsatisfactory Service

I agree to contact Chelsie's Cleaning Services within 24 hours of service if the services rendered do not comply with these terms and conditions. In the event that Chelsie's Cleaning Services damages any items in the home as a result of services, the client will be reimbursed accordingly. Chelsie's Cleaning Services will take note of any pre-existing damage encountered during the service and inform the client of any damage as a result of the service.

Chelsie's Cleaning Services Agreement

I, Chelsie Dusseault, Owner and employee of Chelsie's Cleaning Services, agree that I will do a full walk through with client before I begin my services, to ensure of what needs to be done, to find location of certain products if in need of them, to check if house is in a disarray and to inform client at that time of addition cost before I begin cleaning, and to inspect home of any dangerous or toxic items.

Refusal of Service

Chelsie's Cleaning Services has the right to decline any services for any client before or during services in these conditions; client is distracting to the well-being, to the safety, and to the welfare of the employee, Chelsie Dusseault or Chelsie's Cleaning Services.

General Clean:

clean from high to low, fans, light fixtures, blinds, window sills, all surface areas, accessible Knick knacks, small and large appliances outside, microwave inside and out, sinks, tubs, showers, stove top, toilets, vanities, vacuum and mop.

Deep Clean:

clean baseboards, light switches, outlets, fronts of cabinets, front of furniture pieces, doors, door frames, grout scrubbed in high traffic, calcium build up, hard water, stove knobs, upholstery vacuumed.

Jumpstart:

clean from high to low, fans, light fixtures, blinds, window sills, all surface areas, accessible knick knacks, small and appliances outside, microwave inside and out, sinks,

stovetop, tubs, showers, toilets, vanities, baseboards, light switches, outlets, fronts of cabinets, front of furniture pieces, doors, door frames, grout scrubbed in high traffic areas, calcium build up, hard water removal, stove knobs, upholstery vacuumed, vacuum and mop floors.

Move Out/In:

clean from accessible high - low, fans, light fixtures, blinds, window sills, all surface areas, microwave inside and out, fridge inside and out, outside of dishwasher, sinks, tubs, showers, toilets, vanities, stove tops, vacuum and mop, clean baseboards, spot check walls, light switches, outlets, fronts of cabinets, inside of cabinets, doors, door frames, grout scrubbed in high traffic, calcium build up, hard water, stove knobs.

The items Chelsie's Cleaning Services does NOT clean:

Windows are not included in services, if you are wanting windows cleaned it will be an additional cost including materials. If there is human or pet waste located anywhere but the toilet or surrounding flooring of toilet, Chelsie's Cleaning Services will not clean it up and will work around it. Washing or putting away dishes is not included. Any dishes will be taken out of sink, clean the sink and then place the dishes back. If sink is completely full of dishes Chelsie's Cleaning Services will not clean sink. Any dishes found in home other than sink, will be placed in sink for your convenience. Inside of stoves are not done, however the outside and edges are included in all services. If your stove top has removal grates, they are not included, the surrounding areas will be cleaned.

Updates

Chelsie's Cleaning Services has the right to change any details regarding the information in the terms. In the event this happens and you are a reoccurring client, Chelsie's Cleaning Services will send you a new copy. Updated terms will apply to any future services you may have from the time the updated terms have been sent to you.