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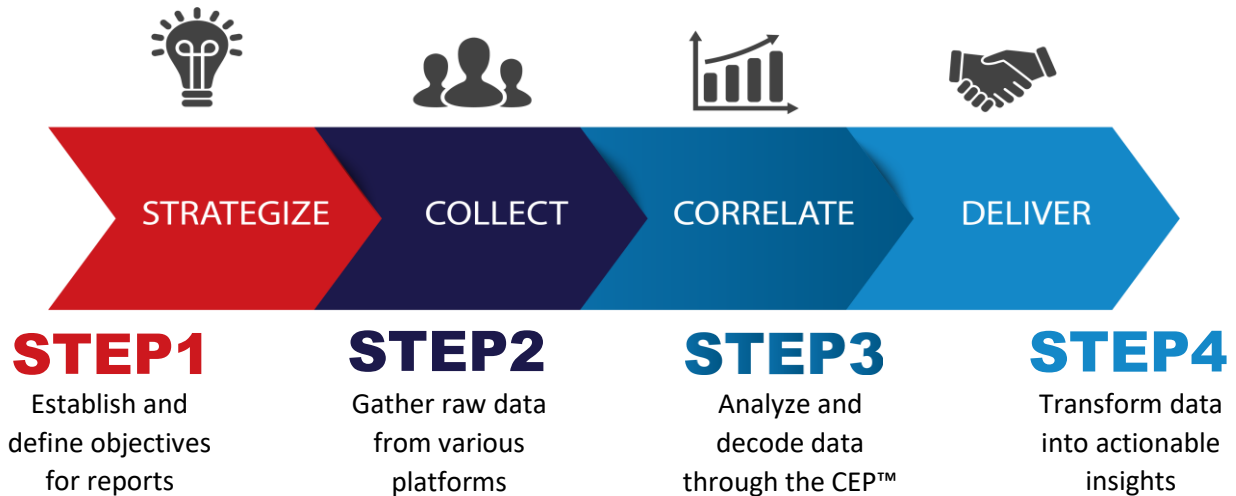
WHO IS ETHOSIQ?

ethosIQ™ is a business and government analytics software platform focused on the customer support efforts of large multimedia contact centers, which are operated by various Fortune 500 companies. Our company’s solution portfolio includes unique “cradle to grave” customer journey data capturing and reporting capabilities in real-time – all attributable to the company’s unique source-agnostic Customer Engagement Platform™ (CEP).

WHAT WE DO

At ethosIQ™, we specialize in cloud and premise-based software that enables organizations and government agencies to collect, correlate and leverage data across multiple platforms in real-time.

OUR PROCESS



PARTNERS

ORACLE verizon AVAYA VERINT

DIR GENESYS Callminer NICE

CUSTOMERS



EVIDENCE-DRIVEN DECISION MAKING AT YOUR FINGERTIPS!

Utility & Telecom

ethosIQ's patent-pending technology, Utility Management Services (eUMS), is the solution that assist enterprises in auditing, managing and reporting universal utility services.

Agency and Business identify opportunities for Utility and Telecom cost-savings to avoid waste:

- Duplicate invoice numbers
- Overlapping billing dates
- Agency/Organization's financial system compared to vendor accounts to ensure invoices are not paid where there is no account
- No payment made for invoice amount exceeding previous months bill by 10%
- State Statutory: No late fees paid until invoice due date exceeds 31st day from date received in Auditor's Office
- Equipment charges reviewed to each order to ensure vendor incentives are received
- No payment if exceeding Grant timeline

Federal Emergency (FEMA)

Local governments, utilities and contractors are required to adequately document cost they claim post disaster cleanup. ethosIQ can take the pain points out of tracking disaster recovery cost by providing dashboard reporting designed specifically around best practices for ensuring organizations maximize financial recovery, prevent fraud, waste, and abuse of disaster funds.

- Special account disaster code for procurement and expenditures.
- Upload all expenditures from financial system into dashboard to report percent operations verses disaster related.
- Develop FEMA reports and identify filing period for Agency to seek reimbursement.
- In some cases, Agencies with technology can view dashboard reporting via iPads at all locations to better manage recovery cost.

Fleet

Fleet Management avoids pain points in managing basic fragmented fleet data through dashboard reporting.

- Fleet Flat-Line Budgeting: Formula based depreciation valuing (Hrs/Miles) provides list of vehicles with forecasted budget value that are scheduled for replacement in upcoming fiscal year.
- Fuel Monitoring (Internal/External) from disparate data sources.

Accelerated Financials

Your financial data is the heart of the organization. ethosIQ, provides Agency and Business with real-time evidence driven decision making for tracking financial data through dashboard reporting and special financial reports tied to all sub-ledgers and disparate data sources. Robust specialized reporting helps streamline organization efficiencies bringing cost savings:

- Capital Projects
- Journal Entry Fund Reconciliation
Reduce review per Fund to 30 minutes from days
- License Management Resources
- Encumbrances and Contracts
- Historical Analytics

Contact Information

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AWARD WINNING TECHNOLOGY

