

# DM300/400

## 2017 postage rate download instructions



1. Check that your system is connected as for a normal postage refill. This can be via LAN connection or PC Meter Connect.
2. At the main screen press the 'Refill Postage' key.
3. Select 'Check PBP Balance'.
4. Select 'Continue'.
5. Press the Enter key if prompted.
6. The machine will automatically download and install rates. A series of status messages will be displayed.
7. When the update has finished, follow the prompts (if any), until you return to the main screen. Do not switch off until the process is finished.
8. You may receive a request to reconnect for a further upload/download, proceed by reconnecting and follow any prompts.

Please contact our service team with any problems.

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