

NEOPOST IS5000

2017 postage rate download instructions



1. Press menu, scroll down to online services.
2. Press 'OK',
3. Scroll down to generic call.
4. Press 'OK'.
5. A 'Server call successful' message will be displayed when the call is complete and the new rate has been downloaded.
6. Press 'OK' to continue.
7. Press 'Return to current task' to return to your user screen.

Please contact our service team with any problems.

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