



The Green Mountain Railroad Cancellation Policy

- Gold Class tickets for the Champlain Valley Dinner Train and the Green Mountain Dinner Train may be canceled up to one week before your scheduled train ride with a 100% refund.
- All other tickets are subject to a 100% refund only if canceled by 4:00 pm, the day before your scheduled train ride.
- No call, no shows for all trains will result in no refund without exception.
- The Green Mountain Railroad operates on a time sensitive schedule and is not responsible for passengers who miss the train. Please allow plenty of time to commute and consider the weather, construction, and parking. If you do miss your train, we will try our best to reschedule your tickets based on availability at no additional charge. We cannot, however, refund your tickets. Our address' are located on our Locations & Directions page on www.trainridesvt.com if needed.