



Afterglow
LASER SPA

Cancellation Policy *COVID19/Illness Update

At Afterglow Laser Spa, we respect your time. We strive to be punctual, and make you feel comfortable, without feeling rushed, through your treatment. To be able to offer a service like this, we require all of our clients to arrive on time, and to give ample notice should they wish to change, or cancel bookings. This allows us to fill empty spaces and offer available times to those on a waitlist. We thank you in advance for your cooperation and understanding. Please fill in all blanks, and initial each policy in the space provided.

I, _____ (print full name), understand that it is my responsibility to give Afterglow Laser Spa **2 business days' notice**, should I need to cancel and/or reschedule my appointment. _____

*I agree to reschedule my appointment if I have a cough, am sneezing, have a cold or flu, a fever, runny nose or any other illness related symptom. I understand that I will not lose a prepaid session if I call to reschedule due to illness. I understand that I may not come to an appointment if I am sick. _____

*If I arrive sick, I understand I will be turned away, and my pre-paid session will be processed. _____

I understand that **it is my responsibility to remember my scheduled appointment date and time.** **Failure to arrive on time** can result in the loss of my prepaid service or a fee equal to \$15 for every 15 minutes booked, and I may be required to reschedule for another date and/or time. _____

I understand that **not showing up for OR rescheduling/cancelling (in less than 48 hours)** a scheduled appointment will result in the loss of my scheduled prepaid service or a fee equal to \$15 for every 15 minutes booked. The fee must be paid prior to booking another appointment. _____

I understand that **I cannot be treated if there is a tan in my treatment area**, and that if I arrive with a tan, Afterglow Laser Spa reserves the right to refuse treatment. I understand that my scheduled service will still be processed in this instance even if treatment is not undertaken. I understand that it is my responsibility to reschedule my appointment, giving 2 business days' notice, if I have a tan. _____

I understand that Afterglow Laser Spa reserves the right to cancel all further prepaid services should I miss **3 consecutive scheduled appointments**, without following this cancellation policy, and that no refund will be issued. _____

By signing below, you indicate that you understand, and agree to follow this cancellation policy, in full, and accept the implications should you fail to follow this cancellation policy. _____

Client Signature

Date