

**THIS IS HOW JUDICATE WEST DESCRIBES THEMSELVES**

**I PAID JUDICATE WEST \$10,000 FOR THEIR SERVICES**

**AFTER READING CRAIG HIGGS DECISION, DO YOU BELIEVE THIS IS THE LEVEL OF SERVICE I GOT AS A CLIENT OF JUDICATE WEST WHEN THEY OFFERED UP CRAIG HIGGS FROM THEIR EXPERTS "ROSTER"?**

As the Gold Standard in Private Dispute Resolution we are proud to be home to many of the nation's most experienced and successful arbitrators. Our roster of neutrals includes highly experienced attorney arbitrators. Innovative solutions, experienced case managers and top-tier neutrals solidify our commitment to excellence as we continually strive to become the gold standard of private dispute resolution. We work tirelessly to attract, develop and retain a roster of best in class neutrals. Our case management team has extensive on-the-job training and are required to pass a rigorous internal testing process to validate their knowledge and competency. Each senior case manager and case consultant is adept at matching clients' needs to the neutral's personality, style and specialty expertise. Our case consultants have at least a dozen years of experience in private dispute resolution, are widely recognized as industry experts, and routinely assist in helping our clients, neutrals, and case managers with their most challenging cases. We can help successfully bring together the right people, at the right time, before the right neutral. Judicate West neutrals deliver results daily, resolving many of thousands of cases a year. We have set the standard very high for admission to our roster, and we work with only full-time neutrals who are dedicated to being the best the industry has to offer. We are proud to promote our talented, broadly diverse group with expertise in resolving all types of civil matters especially business/commercial, class action and all types of torts. We pride ourselves on our ability to seek out noted attorneys who after successful legal careers are now refocusing their dedication by serving as neutrals. Judicate West neutrals are not "retired"; they are actively engaged in their second or third legal career as professional dispute resolution practitioners. All Judicate West arbitrators, regardless of their widely varying experience and professional styles, have certain bedrock skills and objectives in common. In short, they recognize and create resolution possibilities that go beyond the dispute while helping the parties move past conflict. In that way, we help our clients achieve results that will please and surprise even the most experienced litigator. The legal community seeks out Judicate West arbitrators for their integrity, dedication and experience. Mastery of the process, including a proficiency in case management, discovery and swift and efficient direction and control of the hearing; Skill at writing sound, reasoned opinions or simply delivered decisions that, with or without a written rationale, satisfy principles of procedural and substantive due process and take pride in researching and following the law to reach just results.

**REALLY? ALL LAWS? EXCEPT "CONTRACT LAW"?**