## **Using Demonstrations to Communicate**

## "Show & Tell"

- Demonstrations are an <u>excellent</u> <u>way to communicate</u> with patients. They can be used to:
  - Explain a patient's eye problem.
  - Promote (or advertise) a product's features.
- To do this however, we need demonstration items available and we <u>need to use them</u>.

## Examples of Suggested Demonstrations

 Model eye &/or coloured wall charts to explain various eye conditions, like cataract or macular degeneration.



- 2. A <u>snow-storm tourist souvenier</u> to explain floaters
- 3. <u>Half a tennis ball</u> that can be squeezed to explain the distortions that occur in astigmatism.
- 4. <u>Demonstration frames in a "Lens</u> <u>Centre"</u>. Each frame has been fitted with a side-by-side comparison of two lens types. For example..
  - Progressive -vs- Bifocal lenses.
  - · Coated -vs- Uncoated anti-



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reflection lenses. (Put them on to demonstrate).

- Coated -vs- Uncoated scratch resistant lenses (with scratches on the uncoated lenses).
- Standard -vs- High Index lenses in a high minus power. This will demonstrate the difference in lens edge thickness.
- Standard -vs- Aspheric lenses in a high plus power. This will show the difference in centre thickness and weight.
- 5. Another option for presenting lens information is to use <u>colour</u> <u>transparencys in a light box</u>.



The transparencys are prepared with computer graphic software (eg Photoshop, Photo Editor or Powerpoint). Then a graphics bureau can print them on transparencys. Finally a light box cabinet is built by a joinery business and installed by an electrician.

 Sample "Transitions" lenses and a UV demonstrator to show how <u>photosensitive tints</u> work.



7. Sample <u>multi-coated lenses</u> where half the lens is uncoated for comparison. These are available from most lens laboratories.

 Photographs to show the benefits of <u>anti-reflection</u> treatments for <u>night driving</u> and for <u>cosmetic</u> <u>appearance</u> (again available from most lens laboratories).

## LOOK BETTER



- <u>Video tapes</u> to demonstrate <u>contact</u> <u>lens care</u> and handling (these are available from some of the contact lens & solution suppliers).
- 10. Make use of reference tables to demonstrate that you are <u>referring</u> to the latest information.





This is an exerpt from *The Option And Trans*, written by optometrist Dr Tony Hanks - now in its' 4th edition. The book is available on-line from www.hanksresources.com