



## Live-in Program For Hospice Patients



"Since one of the most common fears of patients is the fear of dying alone, hospice generally recommends someone be there continuously."<sup>1</sup>

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Premium 1 on 1 attention, when they need it the most.

There is nothing quite like having your own personal attendant when you are on hospice. There is a type of emotional security in it that is unparalleled. Someone is always there when needed.

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24/7 peace of mind : day or night, they are not alone.

Lives-ins work 16 hours a day assisting your loved one as needed, then sleep over unpaid overnight "just in case" help is needed. Always there care.

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Experienced Live-ins are ideal for hospice care at home.

They can assist your loved one as needed with transfers, ambulation, toileting, bathing, grooming, dressing and feeding. They can assist with medications, patient lifts, bed baths, and most of all, with human companionship.

Live-ins do almost anything that a family member would do to help out by moving in with the care recipient. That includes keeping the house maintained, cooking, cleaning and assisting the care recipient with anything that they need physical help with, including hands-on personal care (ADLs), and assistance with medications.



They will feed the cat , walk the dog, water the garden, bring in the mail and assist with food-shopping. Your loved one does not need to move to receive care, we move the care to them!

**Rated in the Top 1% in Home-Care**

Grandma Joan's Live-in Care was ranked in the top 1% of 45,000 screened and rated senior care companies in the US and Canada. The ranking is based on reviews from clients that were referred to the 45,000 senior care companies in 2014 and again in 2017.



# Only one out of ten caregivers passes our vigorous screening.

We have the toughest screening process in the industry. It includes a 10 panel drug test, a social security trace, county, federal and nationwide criminal checks. We require reference checks from previous families and agencies/ care facilities of employ and require a minimum of 3 interviews. Fewer than 10% of the caregivers will actually pass our vetting process. We only work with the best of the best private live-ins.

## Program Summary

An experienced live-in caregiver relocates to and moves in with the hospice patient, where ever they are in the US.

The live-in works 16 hours each day performing one on-one premium ADL care and companionship. This includes hands on assistance with bathing, toileting, ambulating, transferring , dressing, grooming, feeding and medications.

The live-in gets 8 hours off (unpaid) each night. They are “on-call” during this sleep-shift and will get up in an emergency or to help with a bathroom visit.

The live-in will work up to 104 hours each week + be “on-call” for an additional 56 hours overnights each week. Thats 160 hours of total peace of mind for the family. Someone is always there to help. 7 nights, and 6.5 days each week.

## How is this program different than your regular program?

The contract terms of our hospice care placement agreement are different than our regular placement agreement.

Our onetime placement fee is reduced by 50% for patients who qualify for this special program.

You may have to incur the one-time cost of relocating the live-in caregiver to your location from their location. This may be the cost of an airline flight, and transportation to/from the airport to the care recipient's address.

You may not be able to meet the candidate face to face before hiring them, due to logistics. You will always be able to speak to

**If you are not 100% satisfied with your live-in, we will replace them at no additional charge anytime within the contract period**



We want to make sure that you are happy with both our service and that of the live-in caregiver that you have chosen to hire.

## Program Requirements

- Care recipient must be on hospice.
- There needs to be a furnished guest room for the caregiver to use.
- The care recipient must be a one person transfer or your hospice provider needs to supply you with a patient lift.
- The live-in needs some breaks worked into their 16 hour day. Your hospice provider should be able to arrange respite breaks for the live-in by sending one of their home care aides to cover for an hour or two each day. Most live-ins will require 8 hours off at the end of the week to completely unplug from the job.
- The live-in needs to be able to sleep as much as possible between 11pm and 7am. They will always get up in an emergency or to help them use the commode. If the care recipient needs regular help, multiple times each night, then its time to bring in a relief caregiver to cover the live-ins unpaid sleep shift.
- You will need to provide the live-in with meals or groceries to prepare meals.

them beforehand by phone or a FaceTime/Skype video call.

We put a 90 day, 100% satisfaction guarantee on any candidate that passes the hospice program screening. If for any reason it does not work out, we will replace them at no charge. This guarantee does not include the cost of their relocation to you.

### **How long does the process usually take?**

In some cases you will be able to phone or video interview screened candidates to choose from within a few days of sending us back the placement agreement. Ideally we like to have 5-7 days.

### **How do we pay the live-in?**

Grandma Joan is national partners with HomePay, the largest household payroll service in the US. You pay HomePay and they will handle all of your payroll obligations / taxes for you. They are a turnkey solution. Their services and all of your payroll taxes are included in our quoted rates.

### **How much does a premium live-in cost through your model?**

The cost ranges from \$275-\$375 per day, which is half of the cost of 24 hour coverage by an agency. To get a rate for your specific situation and location go to: <http://grandmajoans.net/rate-quote>

### **What other costs should we be aware of?**

We charge a onetime set up and placement fee for finding and screening the best of the best private live-in for you. That fee includes our FBI level background checks and full drug screening, on top of our acclaimed vetting of live-in caregivers (90% of applicants fail our screening) Our regular fee is calculated as 5% of the annualized rate of the live-in. This special program qualifies you for 50% off of that rate.

### **What is the process to begin services?**

1. Fill out a Rate Quote form : <http://grandmajoans.net/rate-quote>
2. Speak to us and send back the Placement Agreement.
3. Get the guest room ready for the live-in to move in.

Grandma Joan acts solely as a recruiting, screening and placement service for private families seeking a non-medical live-in caregiver and does not employ or co-employ any live-in. No service in NJ, CT, IL, NV, SC, UT and WV due to their employment laws. Limited service in NY. CA has laws that limit live-in services. Services void where prohibited. Rates and fees quoted subject to change. Visit our website for current rates.

## Help at Home Whenever Needed



Grandma Joan has been recruiting and screening premium level live-in caregivers on the private-hire market since 2010. We do nothing else. Our job is to find and screen live-ins who meet your family's needs. We set you up with an FLSA compliant domestic payroll service to pay them following all state and federal laws. You can even get workers comp insurance for 100% liability protection. True 24/7 peace of mind.



**We LOVE Questions!**

**CALL NOW: 888.250.2631**