

## Live-in Program For Hospice Patients



"Since one of the most common fears of patients is the fear of dying alone, hospice generally recommends someone be there continuously."

Premium 1-on-1 attention, when they need it the most.

There is nothing quite like having your own personal attendant when you are on hospice. There is a type of emotional security in it that is unparalleled. Someone is always there when needed.

24/7 peace of mind : day or night, they are not alone.

Lives-ins work 16 hours a day assisting your loved one as needed, then sleep over unpaid overnight "just in case" help is needed. Always there care.

Experienced Live-ins are ideal for hospice care at home.

They can assist your loved one as needed with transfers, ambulation, toileting, bathing, grooming, dressing and feeding. They can assist with medications, patient lifts, bed baths, and most of all, with human companionship.

Live-ins do almost anything that a family member would do to help out by moving in with the care recipient. That includes keeping the house maintained, cooking, cleaning and assisting the care recipient with anything that they need physical help with, including hands-on personal care (ADLs), and assistance with medications.



They will feed the cat , walk the dog, water the garden, bring in the mail and assist with food-shopping. Your loved one does not need to move to receive care, we move the care to them!

Rated in the Top 1% in Home-Care

Grandma Joan was ranked in the top 1% of 18,000 senior care companies in the US and Canada for customer satisfaction.(2014 and again in 2017)



# Only one out of ten caregivers passes our vigorous screening.

We have the most stringent screening process in the industry. It includes a 10 panel drug test, a social security trace, county, federal and nationwide criminal checks. We require reference checks from previous families and agencies/ care facilities of employ and require a minimum of 2 interviews. We only work with the best of the best private live-ins.

## Hospice Assist Program Summary

An experienced live-in caregiver relocates to and moves in with the hospice patient, wherever they are in the US. This allows the hospice patient to come home for the end of their journey, and be surrounded by loved ones in familiar surroundings.

The live-in works up to 16 hours each day performing one on-one premium ADL care and companionship. This includes hands-on assistance with bathing, toileting, ambulating, transferring, dressing, grooming, feeding and medications.

The live-in gets 8 hours off each night to sleep. They are “on-call” during this sleep-shift and will get up in an emergency or to help with a bathroom visit.

The live-in can be scheduled to work as needed (usually 5-7 days each week). Most live-ins will require some time off each week to “unplug” and recharge (8-12 hrs).

## How is this program different than your regular program?

The contract terms of our hospice care placement agreement are different than our regular placement agreement.

You may not be able to meet the candidate face to face before hiring them, due to logistics. You will always be able to speak to them beforehand by phone or a FaceTime/Skype video call.

We put a 6 month, 100% satisfaction guarantee on any candidate that passes the hospice program screening. If for any reason it does not work out, we will replace them at no charge. This guarantee does not include the cost of their relocation to you.

## How long does the process usually take?

In some cases you will be able to phone or video interview

If you are not 100% satisfied with your live-in, we will replace them at no additional charge anytime within the contract period



We want to make sure that you are happy with both our service and that of the live-in caregiver that you have chosen to hire.

## Program Requirements

- Care recipient must be on hospice.
- There needs to be a furnished guest room for the caregiver to use.
- The care recipient must be a one person transfer or the hospice provider needs to supply the family with a patient lift.
- The live-in needs some breaks worked into their 16 hour day. The hospice provider should be able to arrange respite breaks for the live-in by sending one of their home care aides to cover for an hour or two each day. Most live-ins will require 8 hours off at the end of the week to completely unplug from the job.
- The live-in needs to be able to sleep as much as possible between 11pm and 7am. They will always get up in an emergency or to help them use the commode. If the care recipient needs regular help, multiple times each night, then its time to bring in a relief caregiver to cover the live-ins unpaid sleep shift.
- The family will need to provide the live-in with meals or groceries to prepare meals.

candidates to choose from within a few days of sending us back the placement agreement. Ideally we like to have 7-10 days.

### How do we pay the live-in?

Grandma Joan is national partners with HomePay, the largest household payroll service in the US. You pay HomePay and they will handle all of your payroll obligations / taxes for you. Their services and all of your payroll taxes are included in quoted rates.

### How much does a hospice assist live-in caregiver cost?

Most of our clients pay the equivalent of \$11.50 hour, (\$275 a day) *which is half of the cost of 24 hour coverage by an home-care agency.* That rate covers 16 hours on, and 8 more hours "on-call" while they sleep in the house. To get a rate quote for your specific situation and location go to: <http://grandmajoans.net/rate-quote>

### What other costs should we be aware of?

- Grandma Joan charges a onetime setup and placement fee for finding, screening and vetting a private live-in for you. The fee is calculated at 5% of the annualized rate, which is just 1/3 of what an employment or nanny agency charges for the same service.
- A live-in requires "room and board." Board includes all of their meals.
- Not common, but possible: The family may have to incur the one-time cost of relocating the live-in caregiver to their location. This may be the cost of an airline flight, and transportation to/from the airport to the care recipient's address.
- In some cases, if overnight help becomes frequently needed each night, the family will need to bring in additional overnight support so that the live-in can get some sleep.

### How do I start services?

1. Fill out a short form : <http://grandmajoans.net/rate-quote>
2. Speak to us and send back the Placement Agreement.
3. Get the guest room ready for the live-in to move in.

Legal: Grandma Joan acts solely as a recruiting, screening and placement service for families seeking a non-medical live-in caregiver and does not employ or co-employ any live-in. Family is the employer. Quoted rates are based on market rates and include the employer's payroll taxes. Any rates listed or quoted are to be used as a guideline. No service in NJ, CT, IL, NV, SC, UT and WV due to their employment laws. CA has laws that limit live-in services or raise the daily rate. Services void where prohibited.

## Help at Home Whenever Needed



Grandma Joan has been recruiting and screening premium level live-in caregivers on the private-hire market since 2010. We do nothing else. Our job is to find and screen live-ins who meet your family's needs. We set you up with an FLSA compliant domestic payroll service to pay them following all state and federal laws. You can even get workers comp insurance for 100% liability protection. True 24/7 peace of mind.



**CALL NOW: 888.250.2631**

#### Notes