



Your weekly news & updates

Thank you for being a part of this amazing team!

Core Values

Competency:

Competency = continuing education.

And here is your chance to earn continuing education credits and learn from dementia expert, Teepa Snow on April 4.

We will have a booth at the event, a table at the seminar, and will be providing lunch for any team member wishing to attend. AND, we will be giving away a \$50 gift card to a lucky team member that attends! Space will be limited, so if you are interested in attending, please let us know by emailing stephaniek@focusednursing.com.

Because it is an all-day event and we have many clients to serve during the day, if you are only able to attend half the day, we would still love to have you join us. The morning session runs from 8:30 to 11:45, and the afternoon session runs from 12:45 to about 4:30. Please make schedule arrangements with management ahead of time if you want to attend. We will do our best to accommodate requests.

Details:

A Day with Teepa Snow
April 4, 2018 from 8:30-4:30
Yakima Convention Center
10 N 8th St, Yakima



Our Fingerprints

1. Safety sweep at every change of shift
2. Stability check every morning
3. Settle Uncertainty

Next is extremely practical and easy..

#4 Always address the client first. You are showing up on shift, you open the door and who do you address first: your team member or the client? Question answered: the client! That is the person that you are there for; the one that needs to feel respected and cared for. Address them first!



Meaningful Activities

Live music and dancing... the theme is Spring has Sprung! \$4 to attend!

March 21
1:30-3:45
Harman Center
101 N 65th Ave



Upcoming Events

We need your opinion!! Please take a moment to fill out a quick, anonymous survey about our Monthly Team Member Lunches.

[Team Building Survey](#)



Team Update

We are sad to say goodbye to **Cat B.**

Cat, you will be missed!

[Send Cat a message](#)



Kudos to You

Roni is an amazing worker and is great with the clients.

Courtney - always communicating and very helpful.

Stacey demonstrates all our core values and is really in it for all the right reasons.

Mandy is the rock star of all office managers! She keeps her cool when things get tough.

Jonathan, at least twice this week, was a caregiver when we couldn't find coverage. He truly walks the walk.



From the Marketing Dept.

LAST CHANCE!

Last chance to contribute to our "Caregiving Tips from the Pros" article and be entered into a drawing for a gift card! Just share a tip or trick that helps you as a caregiver!

[Tips from the Pros](#)

Handy Links & Important Numbers

[HB Care Team](#)

You can request time off here: [Time Off Requests](#)

TSheet Correction line: **630-474-4383**. Please use this number (call or text) especially outside of office hours to change your clock in/clock out time or if you clocked in with the wrong client code.