



Your weekly news & updates

Happy Pay Day! Thank you for being a part of this amazing team!

Important Company Information!

Mandatory Two-Week Check In:

[Two-week Check In](#)

RSVP! Please let us know if you and your family can attend our party:

[Evite RSVP](#)

Core Values

Heart: Heart is caring.

Heart has other synonyms: enthusiasm, eagerness, spirit, determination, resolve, purpose, courage, nerve, willpower, fortitude. When you approach your job, and your life, do you do so with heart?

Exhibiting true heart is to care for yourself, the people you love, the people you work for and with, using enthusiasm, determination, courage, etc. When you find yourself struggling with something, look at these words to give you the strength to use your heart to make it better.



Our Fingerprints

We have outlined our HopeBridge Fingerprints over the last 10 weeks. 10 tasks, rules, guidelines and points of true caring for all caregivers to follow to separate HopeBridge from other agencies. A fingerprint is an impression or mark made on a surface by a person's fingertip, especially as used for identifying individuals from the unique pattern of whorls and lines. If each of us follows this list, we can distinguish ourselves as unique and the very best at what we do. We hope this becomes our identity.



1. Safety sweep at every change of shift
2. Stability check every morning
3. Settle Uncertainty
4. Always address the client first
5. No smart phones at meals
6. Never argue with a client & when in doubt apologize
7. Appreciate the power of "yes" & say "no" as little as possible
8. Don't over-serve
9. Report off between shifts
10. Schedule one meaningful activity every day

Meaningful Activities

Harman Center 101 N 65th Ave, Yakima

Wednesday, May 9th, 1:30

Mother's Day Dance

\$4

Thursday, May 10th, 6pm

Classic Movie: *Some Like It Hot*

free!



Upcoming Events

HopeBridge Birthday Party!!

Saturday, May 12, 11:30-1:30

Chesterly Park Picnic Shelter

40th Ave and River Rd, Yakima



Bring your family! Bring some food to share! Prizes,

kids activities, fun! Let's celebrate!

PLEASE RSVP: [Evite RSVP Here](#)



Team Update

All Staff:

If you have not filled out our team member bio, please do so. Our professional presence on our web page is important to families looking for care:

[Team Member Bio](#)



Kudos to You

Courtney M has been doing a awesome job.

Glad to be part of the team!! Everyone is doing a good job.

Hunter - great communication, always makes sure to tell me everything

Hannah. She has heart and truly cares... Reports in regularly and communicates great ideas to provide client with quality care.



From the Marketing Dept.

To help HopeBridge survive, thrive and grow, we are all part of the team to make that possible.

Wear your name badges proudly, stop by the office to pick up business cards to give out to people you meet, be active on social media with HopeBridge, and always let us know if you have referrals, ideas or leads.

Thank you!

Handy Links & Important Numbers

You can request time off here: [Time Off Requests](#)

Admin Message Line (aka TSheet Correction Line): (630) 474-4383 (call or text)

Office Hours Nursing (aka Tracy): (509) 969-2673

Office Hours Management (aka Jonathan): (509) 901-6903

After-Hours Nursing (aka Emergency): (509) 730-5683

[HB Care Team](#)