May 25, 2018





Company News

Required!!!!



TB Skin Test - June 4-8

We are <u>required by the state</u> to administer TB Skin Tests to all of our caregiving staff. This is a fairly simple test that only takes a few minutes. The skin test will be administered on

Monday, June 4 or Tuesday, June 5 and results <u>must be</u> read 48-72 hours later... Thursday, June 7 or Friday, June 8. This will require you to come into the office two times that week!

Testing will be done at the HopeBridge office on those days between the hours of 8AM-5PM on a walk-in basis. No need to call ahead. This is free for our staff. If you already have had a recent (within a year) test, please stop in with or email your certified results.

Virtual Dementia Tour - Thursday, June 21

A 20-minute Virtual Dementia Tour is being offered by Highgate Senior Living and we have reserved slots on **Thursday, June 21** starting at 10:30 am until 2:50 pm. <u>ALL caregiving staff are REQUIRED to attend a 20-minute session!!</u>

Please read the details <u>*HERE*</u> and reply to Stephanie (*stephaniek@focusednursing.com*) with your preferred time slot asap.





Adaptability

Providing care for individuals with memory issues is often a challenge to your creativity and adaptability. You need to get things done but in a way that allows them to participate; to feel respected, not just in the way that is the most efficient. Understand also, people with dementia can be very rigid in their thinking and you will have to utilize your adaptability to help them adjust when their life routines need to change. Help them adjust, smooth the path for them, make change and transition OK for them. That is what we are there for!



Our Fingerprints

7 - Appreciate the power of "yes" & say "no" as little as possible

When we tell people a flat "No," WE are taking control in the situation and people don't like being controlled or treated like a child. What people like is to be respected and treated like a friend. Most of the time we are there because people are NOT safe on their own; because they make poor choices. So what do we do when they start to make those poor choices? Encourage people towards different directions, redirect, use your creativity. Even people with severe memory issues have emotional memory. They may not remember what happened but they will remember that they "like" you or "don't like" you!

There are times that you will have to say "no" for safety sake but make it rare.



June Activity Calendar



Upcoming Events



Week of June 4 - 8

TB Skin Testing (State Requirement) Test Administered June 4 or 5. Results reading June 7 or 8 at HopeBridge office between 8am and 5pm

Thursday, June 14, 12:00

Team Member Luncheon Abby's Pizza on Tieton

Thursday, June 21

Virtual Dementia Tour (caregiving staff requirement) 20 minute sessions from 10:30-2:50 Highgate Senior Living pre-register for preferred time slot



Team Updates

We are happy to announce**Hannah T**. as our newest House Manager!



Kudos to You

Nancy has been super helpful... she has taken time to talk to me after her shift is over to give advice. I have appreciated her a lot.

Courtney is always on top of everything, she makes you feel like we're doing a good job.

Thank you to Beckie and Sherri for showing up early to the HB Birthday Party to help get set up. Without even asking, they arrived early to help.



from the Marketing Dept

New team members (and old): PLEASE take the time to fill out your team member bio.

It is so important for potential new clients to be able to see and learn about our staffing. It adds an element of trust, familiarity and professionalism.

Team Member Bio

Handy Links & Important Numbers

Request Time Off: <u>HERE</u> Admin Message Line (call or text): 630-474-4383 HopeBridge Office (8:30-5:00 M-F): 509-452-0509 Office Hours Nursing (Tracy) (8:30-5:00 M-F): 509-969-2673 Office Hours Management (Jonathan) (8:00-5:00 M-F): 509-901-6903 After-Hours Nursing (emergency): 509-730-5683 Important information, dates, policies, etc can be found <u>www.hbcareteam.com</u>