### June 8, 2018







Virtual Dementia Tour - June 21.

You<u>must</u> attend a 20-minute session at Highgate Senior Living. Read details <u>*HERE*</u>. This is mandatory for caregiving staff. Sign up for an open slot by emailing <u>stephaniek@focusednursing.com</u>

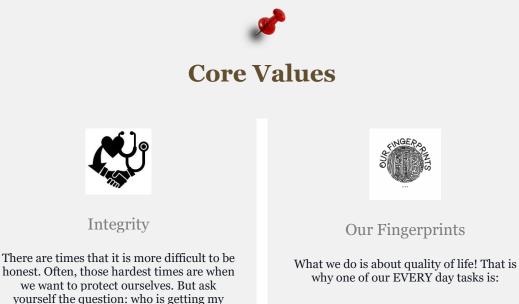
# Employee of the Month

loyalty? Yourself? The co-worker you're

protecting, when you know they did the wrong thing? Or are you being loyal to the client who truly deserves your loyalty? Pick

your loyalties carefully.

Beginning in July, HopeBridge will be announcing our first Employee of the Month!! We are implementing a reward-based program based on peer and family feedback, bi-weekly check-in forms and other performance-based factors. On the first Friday of every month, the chosen team member will be announced in the newsletter with a photo and recognition, featured online and on our Facebook page, and will receive a gift card. We want every single team member at HopeBridge to feel important, recognized and rewarded. Please continue to share with the administration when you witness exceptional care, receive positive feedback from families and when a fellow team members deserve recognition.



#9 Schedule one meaningful activity a day.

To clarify, that activity should be one that is meaningful to the CLIENT, You will never get in trouble for being truthful for the purpose of protecting a client. When you protect them, you protect all of us! You are all mandatory reporters for any suspected abuse, neglect or exploitation. But beyond that, if you have any concerns, please feel free to use the <u>Issue/Suggestion Form</u> (yes it can be anonymous). HopeBridge can use those concerns and suggestions as opportunities to get better. Thank you! Do they like to look at flowers? Dance? Hike? Paint? Get them out there! Let them teach you something new. It's all about being the person that lets them live every day to it's fullest.

Each newsletter has a *Meaningful Activities* section to help you find things to do. If you have ideas to add to the activities calendar, please let <u>Stephanie</u>know. Enjoy!



# **Meaningful Activities**

#### Tuesday, June 12, 1:30-2:30

Strawberry Social and Fashion Show Harman Center \$5

#### Thursday, June 14, 10am-2pm

Farmers Market Virginia Mason Memorial free (unless you buy something!)



Check out our June Activities Calendar! Ideas for creating meaningful activities for our clients!

June Activity Calendar



# **Upcoming Events**



Thursday, June 14, 12:00

Team Member Luncheon Abby's Pizza on Tieton

## Thursday, June 21

Virtual Dementia Tour (caregiving staff requirement) 20 minute sessions from 10:30-2:50 <u>DETAILS HERE</u> Highgate Senior Living pre-register for preferred time slot by emailing<u>stephaniek@focusednursing.com</u>



#### Team Updates

**Erin** has officially started as our new office manager! Happy to have you, Erin!

> Welcome to the team: Holly Jones



### Kudos to You

Sherri has shown so much positive leadership and kindness to her clients and the team members she works with!! Best house manager I could ask for. Very communicative and easy to talk to.

Shanna is doing a great job jumping in and trying to get everybody's schedule right. I don't think she's sitting in the office bored. Thanks Shanna!

Kris - She rocks! Anytime I need help or have issues, she's the girl! Awesome caregiver.



## from the Admin Depts

Do you have something positive to say about a fellow team member? You don't have to wait for your bi-weekly check in. Please feel free to<u>email our HR</u> <u>department</u> to share your feedback!

If you have not filled out your bio for our website, please do so now!

Team Member Bio

#### Handy Links & Important Numbers

Request Time Off: <u>HERE</u> Admin Message Line (call or text): 630-474-4383 HopeBridge Office (8:30-5:00 M-F): 509-452-0509 Office Hours Nursing (Tracy) (8:30-5:00 M-F): 509-969-2673 Office Hours Management (Jonathan) (8:00-5:00 M-F): 509-901-6903 After-Hours Nursing (emergency): 509-730-5683 Important information, dates, policies, etc can be found <u>www.hbcareteam.com</u>