



Company News

Thank you for attending the Virtual Dementia Tour. We had 20 caregivers attend. We are so impressed with your dedication. The winner of the attendance drawing is ... **Stacey!** Congrats! Please come by the office to pick up your gift card!!

Core Values



Adaptability

When you work with people who have dementia, there is a new set of rules that you need to follow to make sure that you fit in their world.

Some things are always right, like making sure they know that you like them and are there for them. Don't argue with them even if they say that it's 1985 and Ronald Ragan is still president. (Fingerprint #6)

But some rules for getting along with THAT PARTICULAR dementia patient you will find as you go. How can you get the patient back to emotional baseline? By the way, there is no answer key to this very live quiz.

Time to show your Adaptability and Heart. If you feel like you're not safe, of course, get out of the situation and call your HM. But your job is to be equal parts creative and compassionate. Ask questions, listen closely make it better. You've got this!



Our Fingerprints

Fingerprint #1

Our first job is to provide for the physical safety of our patients. That is why the first thing you should be doing as you get on shift is to do a quick safety sweep. Walk through the house and look for safety hazards. Are there are tripping risks from extension cords across walkways? Is there a spill on the floor? Debris in sidewalks or on stairs? Is there inadequate lighting in walkways?

When you find it, fix it. If you can't fix the problem immediately, report it to your HM and make sure the patient remains safe.

Meaningful Activities

Saturday, June 23
Yakima Walking Tour
Historic Train Depot
10am, 1.5 hours, free



Wednesday, June 27
Senior BBQ
Harman Center
11am-noon, \$5

Thursday, June 28
Farmers Market
VM Memorial Hospital
10am-2pm

For other ideas for meaningful activities, please check out the [June Activities Calendar!](#)

Upcoming Events

Thursday, July 12 Team Member Luncheon

Details coming soon!



TEAM UPDATE

Welcome New Team Members:
Oswaldo (Ozzy) Acevedo
Tracy Steinmetz

We want to recognize some staff that have celebrated one year at HopeBridge over the last few months! Thank you for your loyalty!

Courtney M. 3/23
Hunter M. 4/3
Roni H. 5/30
Nancy J. 5/28



KUDOS TO YOU

Adriana is so sweet and attentive to RM and treats her with kindness and respect. I admire her!

To all the Silent Angels who I share houses with (AM, BA, JM, CG, DD, etc.).... Thank You!!

Nancy, Adriana I., Ashlee - a great team to work with; they go beyond and above the call of duty!!

Madi, she is good people and does a great job.

Hunter always making sure Ms.H.H house in good condition making sure things that need to be fix get fixed.

Hunter and Victoria. They both have been running our house like pros. Even though I haven't been there lately, they handle themselves well and take great care of our clients needs.



FROM THE ADMINS

It appears most of you missed the short empathy video in last week's email. Here it is again:

The Power of Empathy

It really is worth the 2.5 minutes of your time.

Handy Links & Important Numbers

Request Time Off: [HERE](#)

Admin Message Line (call or text): 630-474-4383

HopeBridge Office (8:30-5:00 M-F): 509-452-0509

HR Department (Shanna) (8:30-5:00 M-F): 509-288-4797

Office Hours Nursing (Tracy) (8:30-5:00 M-F): 509-969-2673

Office Hours Management (Jonathan) (8:00-5:00 M-F): 509-901-6903

After-Hours Nursing (emergency): 509-730-5683

Important information, dates, policies, etc can be found www.hbcareteam.com