



Company News

We've Moved!!

We are so excited to set up shop in our new space! Please note our new address:
2117-A W. Lincoln Ave
Yakima, WA 98902

Please mark your calendars for July 19, 4-6pm for an open house party!

Your bi-weekly Check In is here:

Don't forget to recognize team members that deserve some kudos!
Our first Employee of the Month will be announced next week!

[Check In](#)

Core Values



Heart

"Trust is the ultimate efficiency. If I trust you completely, I need absolutely no explanation whatsoever of your actions because I can believe you are operating in our best interest."
Ben Horowitz
From: The Hard Thing About Hard Things

Trust me: that is what I tell families. We will take care of your loved one; we will do our very best to look after them as well as you would.

Trust me: That is what I tell every new team member. We will treat you fairly, look out for your best interests, try to make this the best job you have ever had.

Trust me: That is what you tell clients every day you work.

Trust me... And it is good, till it's not. Wires get crossed, feelings get hurt, people let you down. People take unfair advantage, and you



Our Fingerprints

Fingerprint # 2 Stability check every morning.

How do you know when someone may have a fall? What is it about how they move or in their history that makes it a more significant chance that they will give the ground a big kiss?

Consider these things as risk-raising cues:

- The person is scared they will fall or has had a fall in the last 6 months (Big Red Flag).
- The patient is not well-balanced sitting up, tends to slump to the side or back.
- Needs help getting up to a standing position.
- Loses balance when they first get up.
- If you bump them, they lose their balance.
- They tend to take longer steps with one leg than the other.
- They can't walk in a straight line.
- If they close their eyes, they quickly lose their balance.

feel betrayed. Is it time to ditch the trust and take a tougher stance? This is where trade unions and divorce settlements come from: We have no trust between us, but we are forced to work together.

Take the path that has heart, the one that seeks to understand and rebuild trust. That may be with a co-worker, a client or family or with a supervisor. We are all human and make mistakes, make short-sighted decisions and have selfish moments. Have the courage to have a conversation about what is bothering you. Keeping the trust in the relationship is worth it.

If you see these, there may be an increased risk for falls. Make sure that Tracy and your team is made aware of what is happening.

Start every day with your client with a check for fall risk because kissing the ground is hard on the lips.

Meaningful Activities

Saturday, June 30
Yakima Trolley Rides
Historic Train Depot
10 am, 12pm or 2pm, \$4-10



Wednesday, July 4
Independence Day Celebration

Carlton Park, Selah
4 - 9pm, free

or

State Fair Park, Yakima
noon - 11pm, free

Upcoming Events

Thursday, July 19 4:00-6:00pm
New Office Open House!!

Note that we are moving our monthly luncheon and changing the date and time this month so we can celebrate our new office space!!!!



Please join us! Stop by to see the new space, grab some food and say hello!



TEAM UPDATE

Welcome to the Team:
Brittany Coats-Geho

We are sad to see **Janell** head out on a new adventure. Thank you for being a part of the team.
Best Wishes!

Celebrating your service... one-year anniversaries that happened in June:
Soi L. 6/23
David E. 6/28

Thank you!

KUDOS TO YOU

Melissa is again getting positive feedback from families.

Sherri manages her house amazingly well. She is a rockstar, so solid and reliable, even-tempered and compassionate.

Dottie is hitting the ground running and I love her excitement and can do attitude with her new position.

Hunter receives great positive feedback from everyone he works with.

All in all we have a great team and I am grateful that everyone jumps in and helps with filling shifts.

Erin and Shanna have been so great in getting the office caught up and humming!

Courtney has done a superb job straddling houses and always brings fun into any situation.

FROM THE ADMINS

Miss a newsletter? Newsletters are posted on [ourcare team website](#).

Handy Links & Important Numbers

Request Time Off: [HERE](#)

Admin Message Line (call or text): 630-474-4383

HopeBridge Office (8:30-5:00 M-F): 509-452-0509

HR Department (Shanna) (8:30-5:00 M-F): 509-288-4797

Office Hours Nursing (Tracy) (8:30-5:00 M-F): 509-969-2673

Office Hours Management (Jonathan) (8:00-5:00 M-F): 509-901-6903

After-Hours Nursing (emergency): 509-730-5683

Important information, dates, policies, etc can be found www.hbcareteam.com