# WYOMING MEDICARE RURAL HOSPITAL FLEXIBILITY (FLEX) PROGRAM

### WY Quality Improvement Roundtable

January 11, 2018

Facilitated By: Rochelle Schultz Spinarski,

**Rural Health Solutions** 



### **AGENDA**

MBQIP: Reporting Changes and Reminders

QHi: Reminders, Reporting, and Next Steps

Diabetes Prevention Program – Updates and Changes

Flex Program Updates

**Upcoming Meetings and Reminders** 



FLEX PROGRAM: QI

MBQIP & QHi



### MBQIP: MEDICARE BENEFICIARY QI PROJECT

National Flex Program initiative that encourages and supports CAHs participation in CMS' Hospital Compare along with other areas of rural relevant QI.

### \*Immunizations

- HCP/OP-27: Influenza
   vaccination coverage among
   healthcare personnel
- IMM-2: Influenza Immunization

### \*HCAHPS:

- Communication about Nurses
- Communication about Doctors
- Responsiveness of Staff
- Pain Management
- Communication about Meds
- Cleanliness of Hospital
- Quietness of Hospital
- Discharge Information
- Care Transitions
- Overall Rating
- Willingness to Recommend

Antibiotic stewardship program established

### \*ED:

### 2018 MBQIP MEASURES

### \*EDTC:

- EDTC-1: Administrative Communication (2 data elements)
- EDTC-2: Patient Information (6 data elements)
- EDTC-3: Vital Signs (6 data elements)
- EDTC-4: Medication Information (3 data elements)
- EDTC-5: Physician or Practitioner Generated Information (2 data elements)
- EDTC-6: Nurse Generated Information (6 data elements)
- EDTC-7: Procedures and Tests (2 data elements)
- All Data Elements

### \*Outpatient:

- \* **OP-1:** Median time to Fibrinolysis
- \* **OP-2:** Fibrinolytic Therapy Received within 30 minutes
- \* **OP-3:** Median Time to Transfer to another Facility for Acute Coronary Intervention
- \* **OP-4:** Aspirin @ arrival
- \* **OP-5:** Median time to ECG
- \* **OP-18:** Median time ED to discharge
- \* **OP-20:** Door to diagnostic evaluation by a qualified medical professional
- \* **OP-21:** Median time to pain management for long bone fracture
- \* **OP-22:** Patient left without being seen

- ED-1: Median Time from ED Arrival to ED Departure for Admitted ED Patients
- ED-2: Admit Decision Time to ED Departure Time for Admitted Patients

# MBQIP ANTIBIOTIC STEWARDSHIP AND INPATIENT ED-1- AND ED-2 REPORTING FOR FISCAL YEAR 2018.

Inpatient ED-1 and ED-2: The first quarter of required reporting is 3Q 2017 (submission deadline February 1, 2018). Video training for reporting: <a href="https://www.youtube.com/watch?v=HEISUJ7AZGQ&list=PLrX6m5cvp8hAEJXD3Z">https://www.youtube.com/watch?v=HEISUJ7AZGQ&list=PLrX6m5cvp8hAEJXD3Z</a> 1NeP o1AxyTJw5w&index=8

**Antibiotic Stewardship:** CAHs should submit the 2017 NHSN Annual Facility Survey: <a href="https://www.cdc.gov/nhsn/forms/57.103">https://www.cdc.gov/nhsn/forms/57.103</a> pshospsurv blank.pdf. CDC encourages all CAHs to complete the survey by March 1, 2018.

\* Upcoming webinar: FORHP/CDC webinar for CAHs on January 23, 2018 1:00-2:00PM CST focusing on completion of the Annual Facility Survey and to answer questions you have about the survey. Register here:

https://cc.readytalk.com/registration/#/?meeting=uwh6mhxlpx6a&campaign=6u5vm83tbs31

## MBQIP: UPCOMING REPORTING REMINDERS

**January 31, 2018** 

Emergency Department Transfer Communication (EDTC):

Patients seen Q4 2017 (October, November, December)

Submitted to Kyle Cameron or entered into QHi

February 1, 2018

CMS Population and Sampling (optional)\*

Patients seen Q3 2017 (July, August, September)

Inpatient and outpatient

Entered via the Secure Portal on QualityNet

Contact Shanelle Van Dyke or Kyle Cameron for more information

February 1, 2018

**CMS Outpatient Measures:** 

Patients seen Q3 2017 (July, August, September)

CMS Hospital Outpatient Reporting Specifications Manual version 10.0a

Submitted to the QualityNet warehouse via CART or by vendor

CART version – 1.15

February 15, 2018

ED-1, ED-2, and IMM-2:

Patients seen Q3 2017 (July, August, September)

Submitted to the QualityNet warehouse via Inpatient CART or by vendor

March 1, 2018

NHSN Facility Survey



MBQIP QUESTIONS?



### Measures:

- Quality
- Financial and Operations
  - Department Level
- Patient Satisfaction

Paid for By the Wyoming Flex Program for all CAHs to Use

### QHI PARTICIPATING HOSPITALS

### Data At/Near Current

**Crook County** 

North Big Horn Hospital

Powell Valley Healthcare

South Lincoln Medical Center

Weston County Health Services

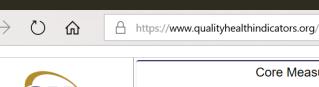
### **Data Entry Needed**

Star Valley Medical Center

Platte County Memorial Hospital

**Torrington Community Hospital** 

All Others:
Consider using
QHi for quality
and financial
benchmarking.
Contact Rochelle
for more
information/
sign-up.



during the reporting period.





Rochelle Spinarski
Mode: State
Provider Kind: Hospital
(Switch Modes)

Home

Data Submissions
Imports

Reports

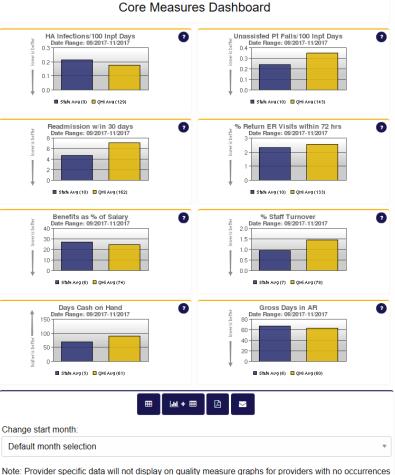
Dashboards

My Profile

Administration

Logout

Help



#### **Share Your Story**

#### Success Stories from the Kansas Healthcare Collaborative HIIN

The Kansas Healthcare Collaborative supports 117 Kansas hospitals with patient safety improvement efforts as one of 32 state partners with the Health Research and Educational Trust (HRET) of the American Hospital Association. Since 2012, QHi is proud to have served as the data... Read more...

#### What's New?

#### Kansas HIIN NHSN to QHi Transfer a Success

KHC HIIN hospitals that submit HAI (hospital-acquired infection) data to NHSN can now see their monthly aggregated NHSN data in QHi. KHC and the QHi team at the Kansas Hospital Association completed development of the new process to transfer HAI data submitted to NHSN to the Quality Health... Read more...

#### New Hospital and RHC Measures in QHi

Ten new hospital measures: four new CMS ED measures, three Swing Bed measures, three CMS OP-18 measures and one CMS SEP-1 measure and ten new RHC measures: five Pediatric Oral Health measures and five Adults with Diabetes Oral Health Measures. Read more...

#### Training and Education

#### November QHi Training Recording Available

Thank you to those that joined our November QHi Back to Basics session. The recording is available here. Read more...

### Submission Activity by State





Rochelle Spinarski

Mode: Provider

Provider Kind: Hospital

(Switch Modes)

Home

**Data Submissions** 

Imports

Reports

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**Dashboards** 

My Profile

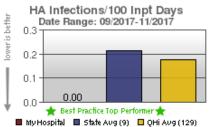
Administration

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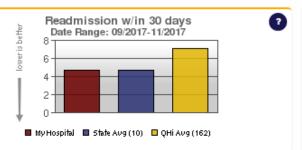
Help

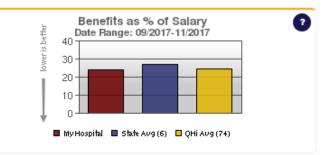
#### Core Measures Dashboard

2

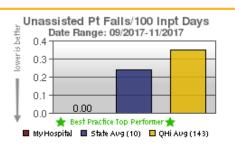




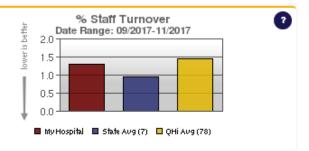




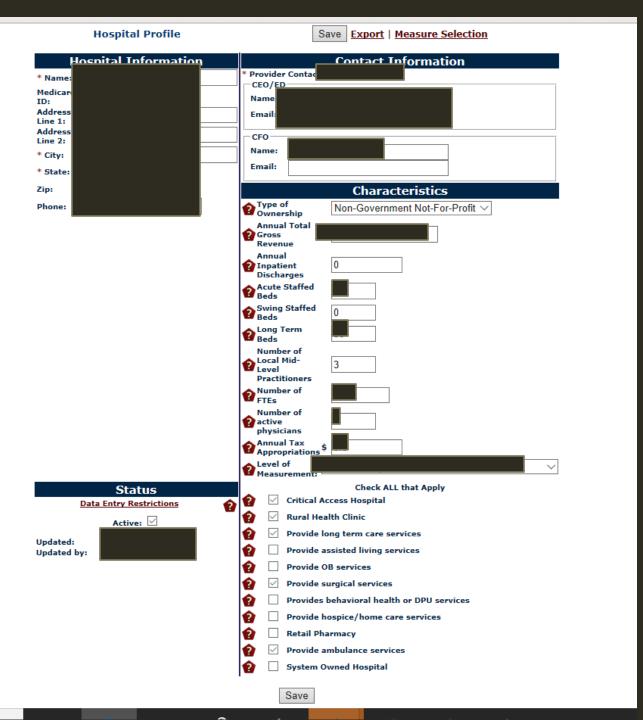




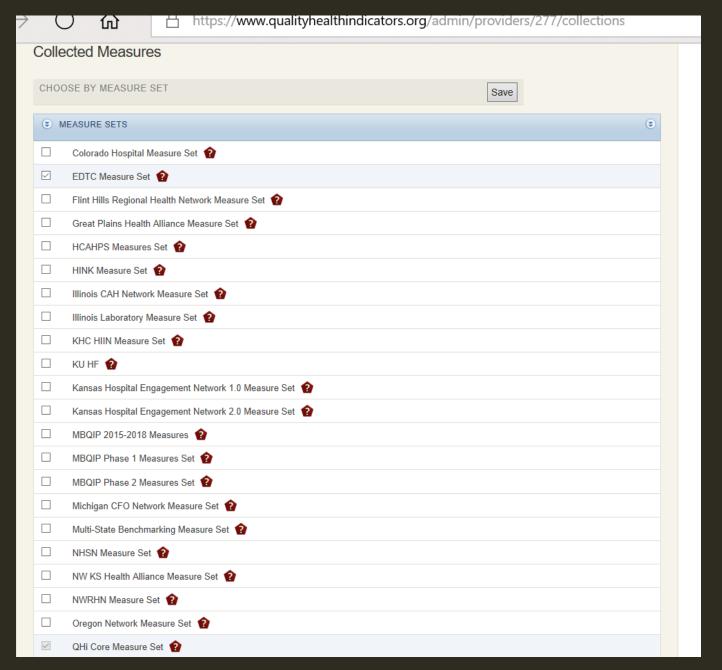








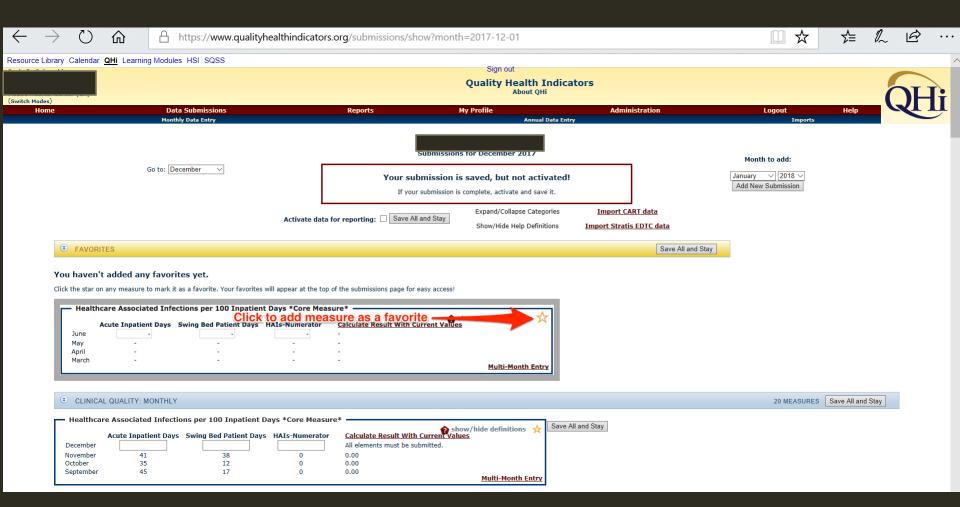
All Users: Please update your Hospital Profile Page. This is used to create cohorts for benchmarking.



Measure Selection

All Users: Please update your Measure Selection Page. QHi Core Measures will always be selected but you can selfselect all others. EDTC is a good set of measures to include. Look at others you want to work on.

### This is the top of the data submission page

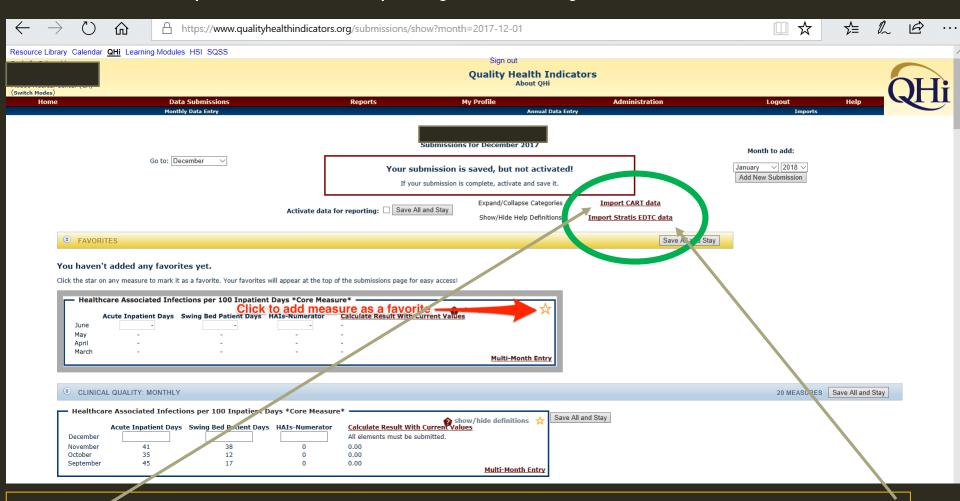


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	EDTC - All or Sampling size (limit 15) of emergency department patients who are transferred to another healthcare facility- Denominator	All EDTC - Pts transferred to healthcare facility whose medical record documentation indicated all relevant elements for 7 sub- measures were communicated to receiving facility within 60 mins of discharge-Numerator	Occurrences	Calculate Result With Current Values				
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Benefits as a Percentage of Salary *Core Measure*  Total Salary Expense-Denominator Total Cost of Benefits-Numerator  December \$								

Data Submission

If you have measures on your data submission page that you are no longer using remove them from your measure selection page.

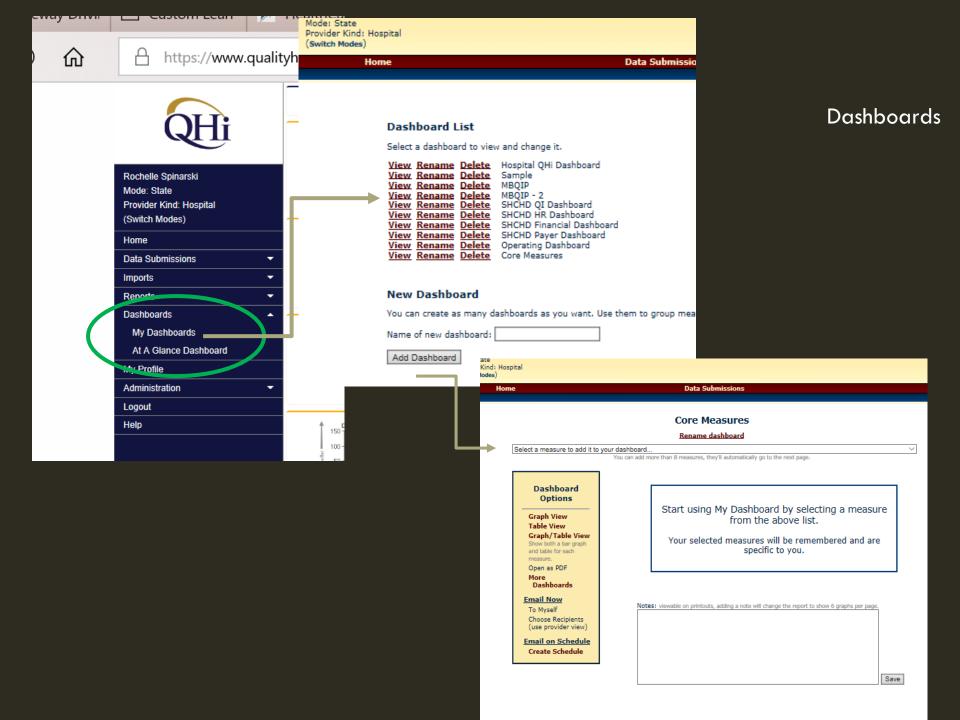
### EDTC and Outpatient Measure Reporting and Tracking



Find the EDTC reporting tool, upload feature and instructions for uploading data.

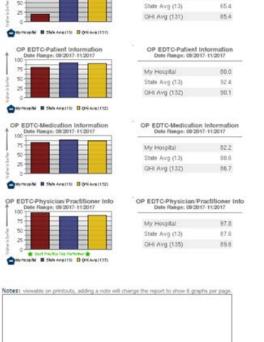
Find the instructions and where to upload inpatient and outpatient measures from CART (CMS)

Any measures for upload MUST be selected on data selection page to populate into tool.



If you want to email those on your team now

If you want to \
email those on your
team on a schedule



Sign out

Reports

Save

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Rochelle	Spinarski	
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### To Create a Schedule

- 1) Select schedule dates.
- 2) Select recipients. Note: They do not need to be QHi users.
- 3) Select Measures (if not done on last page)
- 4) Save Report

For all CAHs using QHi – I will set up a schedule report for QHi core measures and EDTC. If you do not want to get a monthly dashboard emailed to you, contact Rochelle



Rochelle Spinarski	
Mode: Provider	
Provider Kind: Hospital	Create a new report
Fairchild Medical Center (CA)	CHOOSE A DATE RANGE COMPAR
witch Modes)	Start Date October V 2017 V All QHi
10	End Date December ✓ 2017 ✓
Submissions -	Grouping Monthly ✓
nports •	Report Start January V
ports	
New Report	ADD COMPARISON PEER GROUPS
t Practice Report	Peer Group 1 ∨   Select criteria
a Activation Report	CHOOSE BY MEASURE SET
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port Recipients	CHOOSE INDIVIDUAL MEASURES
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t A Glance Dashboard	(*) EMPLOYEES
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Profile	
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	● Graph ○Table ○ Graph + Table □ Show Line Per Peer ※ At A Glance
	Note

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### All Other Reports

COMPARE PEER GROUPS

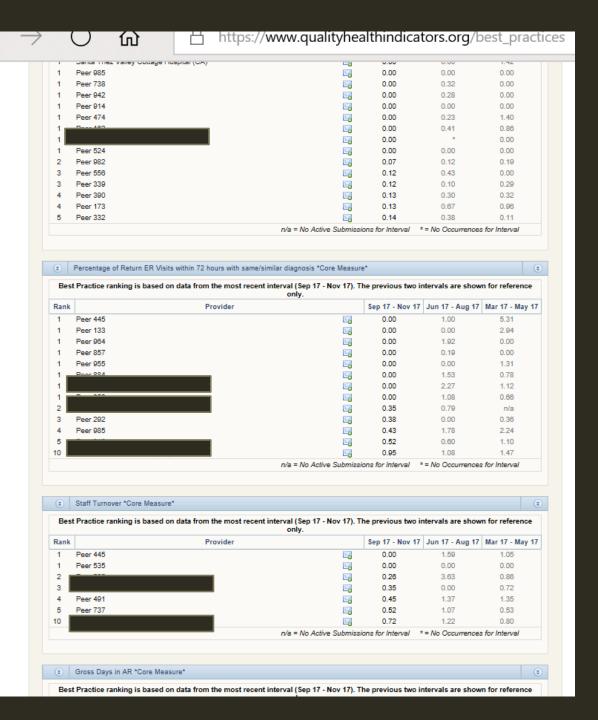
Filter measures...

Filter measures by measure set: All Measure Sets...

Select criteria first V Add peer group criteria

☐ Gray Scale ☐ Show average line

Table with detail Raw Data Report



### Best Practices Report

## FYI - NEXT STEPS — FINANCIAL AND OPERATIONAL BENCHMARKING

Focused on QI today but making steps for additional participation in financial and operational measures

Meeting on 1/16 with CAH financial teams and CEOs

Discuss department level measures and reporting

All CAHs are encouraged to have staff participate

Dial-in info:

U.S. Toll: 303.248.0285

Access Code: 7315211

https://cc.readytalk.com/r/dimur07t84cd&eom

### QUESTIONS ABOUT QHI?



## THE NATIONAL DIABETES PREVENTION PROGRAM

Hannah Herold, MPH, MA, CHES
Wyoming Department of Health - Chronic Disease Prevention Program

### THE STAGGERING COSTS OF DIABETES IN AMERICA Diabetes and prediabetes cost America **322** billion is spent caring for people with diabetes. diagnosed with diabetes. Today, diabetes will cause 200 Americans to undergo an amputation, 136 to enter end-stage kidney disease treatment and 1,795 to develop severe retinopathy that can lead to vision loss and blindness. is spent caring for people with diabetes.

Learn how to fight this costly disease at diabetes.org/congress

American Diabetes Association

## ESTIMATED COST OF DIABETES IN WYOMING



Total Inpatient Costs:

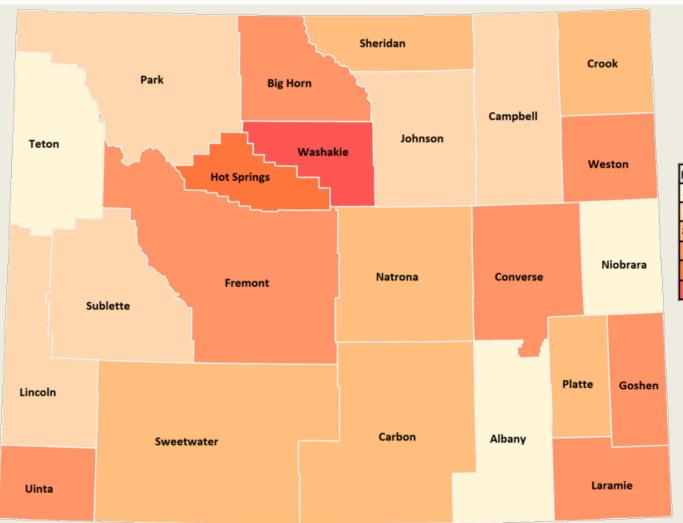
\$232,825,610

People with diabetes incur an average of

\$7,900

in medical costs per year.

## PREVALENCE OF DIABETES IN WYOMING



Diabetes Prevalence Rate
3.8 - 5.7%
5.8 - 8.2%
8.2 - 9.4%
9.5 - 11.3%
11.4 - 15.0%
>15.1%

Source: 2011-2015 Wyoming BRFSS, retrieved from https://health.wyo.gov/publichealth/prevention/chronicdisease/data/

### **NDPPS IN WYOMING**

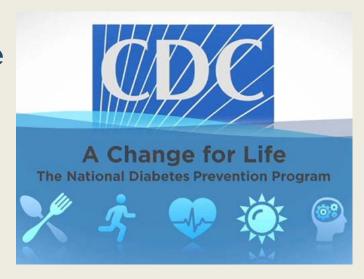


## NATIONAL DIABETES PREVENTION PROGRAM

(NDPP)

### NDPP OVERVIEW

- A lifestyle change program following an evidence-based, CDC-approved curriculum
- Designed for people who have prediabetes or are at risk for type 2 diabetes
- Consists of 16 weeks of intervention followed by 6 months of maintenance and follow-up
- Focuses on healthy habits



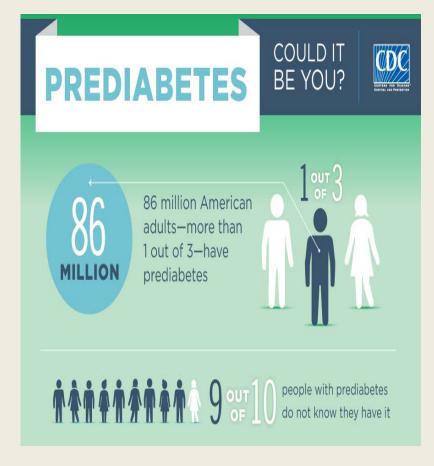
### WHAT IS PREDIABETES?

### A **reversible** cardiometabolic risk factor

- Plasma glucose levels are above normal, but not high enough for diagnosis of type 2 diabetes
- A1c between 5.7 6.4
- No prior diabetes diagnosis

### Risks factors for Prediabetes include:

- Overweight/Obesity
- Lack of physical activity
- Age (risk increases with age)
- Race/Ethnicity
- Low birth weight



Centers for Disease Control and Prevention. National diabetes statistics report: estimates of diabetes and its burden in the United States, 2014. Atlanta, GA: US HHS, CDC, 2014.

### STANDARD NDPP CURRICULUM

First 6 Months - Modules	Last 6 Months - Modules
Program Overview/Introduction	When Weight Loss Stalls
Get Active to Prevent T2	Take a Fitness Break
Track Your Activity	Stay Active to Prevent T2
Eat Well to Prevent T2	Stay Active Away from Home
Track Your Food	More About T2
Get More Active	More About Carbs
Burn More Calories Than You Take In	Have Healthy Food You Enjoy
Shop and Cook to Prevent T2	Get Enough Sleep
Manage Stress	Get Back on Track
Find Time for Fitness	Prevent T2 – For Life!
Cope with Triggers	
Keep Your Heart Healthy	
Take Charge of Your Thoughts	
Get Support	
Eat Well Away from Home	
Stay Motivated to Prevent T2	

https://www.cdc.gov/diabetes/prevention/lifestyle-program/curriculum.html

### NDPP OUTCOMES

NDPP is a result of a major clinical research study designed to test whether lifestyle changes (diet and physical activity) could prevent or delay onset of type 2 diabetes.

### National Institute of Health (NIH)-funded 3-arm Randomized Control Trial

Control Intervention
Group 1

Placebo Metformin

Intervention
Group 2

Intensive Lifestyle
Coaching\*

\*Individual counseling and motivational support on effective diet, exercise, and behavior modification

### Outcome – 3 years

**Intervention Group 2** 

A 5-7% body weight loss reduced the risk of developing type 2 diabetes by 58% in those with prediabetes (71% in those 60+ years).

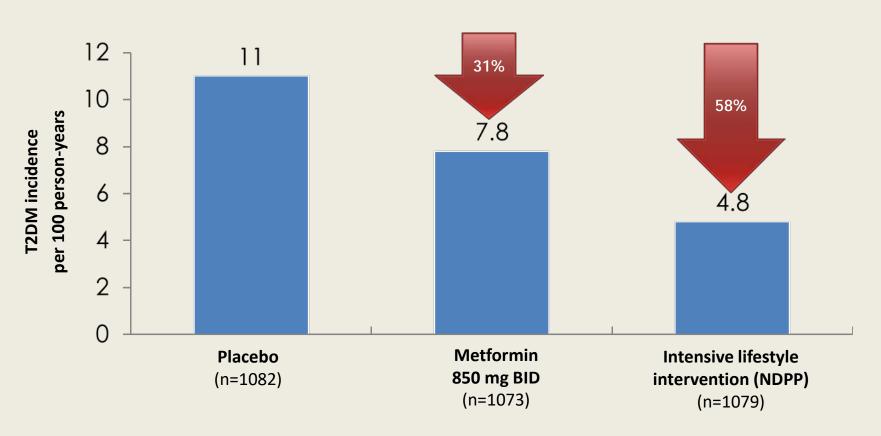
### Outcome – 10 years

**Intervention Group 2** 

**34% decrease** in prevalence of type 2 diabetes.

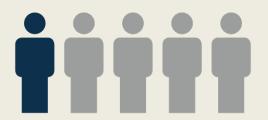
### NDPP OUTCOMES

### **Reduction in Risk of Developing Type 2 Diabetes**



Diabetes Prevention Program Research Group (2002). Reduction in the incidence of type 2 diabetes with lifestyle intervention or metformin. The New England Journal of Medicine, 346, 393-403. DOI: 10.1056/NEJMoa012512

### WHAT IS THE IMPORTANCE OF AN NDPP?



1 in 5 adults could have type 2 diabetes by 2025

In 2013, diabetes as a primary or secondary diagnosis cost the state of Wyoming \$232,825,610 in inpatient costs alone





Participation in an NDPP resulted in Medicare cost savings of \$2,650 per patient compared to control beneficiaries

Boyle JP, Thompson TJ, Gregg EW, Barker LE, Williamson DF. (2010) Projection of the year 2050 burden of diabetes in the US adult population: dynamic modeling of incidence, mortality, and prediabetes prevalence. Population Health Metrics. 2010;8:29, 2010.

State of Wyoming Hospital Discharge Data, 2013.

YMCA & CDC, 2016.

### BENEFITS OF OFFERING NDPP

#### Provides increased <u>visibility</u> to your organization.

 CDC lists all recognized lifestyle change programs on it's website

#### Provides increased credibility to your organization.

 The science behind the program and its association with the CDC brings added credibility.

#### Complements your current work.

 A DPP works to improve the health and well-being of individuals in your community – just like much of the other work you already do.

#### Expands reach in your community.

 Expanding your scope of services will expand the population you see and/or treat. This may translate to additional clients for services beyond the DPP.

#### Improves quality metrics.

- MIPS Quality Measures:
  - Preventive Care and Screening: BMI Screening and Follow-Up Plan
- NCQA Wellness & Health Promotion Performance Measures:
  - Percentage of adults who had at least one of the three core risk factors (obesity, cigarette smoking, or physical inactivity), as defined by a baseline HA and who reduced their risk, as identified by a follow-up HA
  - Percentage of adults who were obese and had at least one interactive contact specific to weight loss, and who have maintained their BMI or reduced their BMI by at least one point

#### Increases income.

- Potential to increase incentive payments
- In January 2018, NDPP became a covered benefit of Medicare
- NDPP may soon become a covered benefit of Wyoming Medicaid
- Covered by some private insurance companies:
  - GFHA
  - Humana
  - Kaiser Permanente
  - UnitedHealthcare
- Covered by some employers

### Your employees may see greater job satisfaction:

"It's the most beautiful transformation to witness, and to be a part of, and to say that you contributed to someone regaining their mobility. You contributed to someone getting their blood pressure management reduced. You contributed to them giving up the unhealthy choices and substituting those for now-healthy choices... that has been such a gift I have witnessed and experienced in this program."

- DPP Facilitator

# REMEMBER - WYOMING HAS A NEED FOR MORE NDPP!



### NDPP OPPORTUNITIES

IN-PERSON OR TELEHEALTH

#### NDPP VIA TELEHEALTH

What? High-quality <u>lifestyle interventions</u> with <u>frequent provider</u> <u>interaction</u> delivered to patients in <u>remote locations</u>

Why? Reduce cost burden to health systems and disease burden to Wyoming

#### How?

#### Provide:

- Facilities
- Facilitator
- Referrals and recruitment
- Video conferencing technology

#### Receive:

- CDC-recognized NDPP
- Trained Lifestyle Coach
- Cost savings
- Innovative program

#### NDPP VIA TELEHEALTH

#### Can a Telehealth NDPP be successful? Yes!

In Montana, a Telehealth NDPP resulted in:

- Reduction in diabetes incidence of ~19.3%
- ~7% weight loss among 45% of telehealth participants
  - Cost savings of ~\$1.1 million for 2010
    - Cost of \$470/participant (\*Medicaid reimbursed up to \$500/person/year)

Ali, MK et al. (2012). How Effective Were Lifestyle Interventions In Real-World Settings That Were Modeled On The Diabetes Prevention Program? Health Affairs, vol. 31 no. 1 67-75.

Vadheim, LM, et al. (2010). Adapted diabetes prevention program lifestyle intervention can be effectively delivered through telehealth. The Diabetes Educator, Jul-Aug;36(4):651-6.

#### NDPP VIA TELEHEALTH

#### Can a Telehealth NDPP be successful? Yes!

In a meta-analysis of 28 NDPPs nationally,



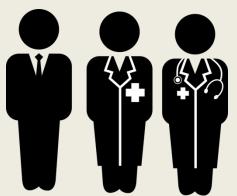
virtual programs had

<u>equivalent rates</u>

of participant retention

and weight loss

to in-person interventions.



Ali, MK et al. (2012). How Effective Were Lifestyle Interventions In Real-World Settings That Were Modeled On The Diabetes Prevention Program? Health Affairs, vol. 31 no. 1 67-75.

Vadheim, LM, et al. (2010). Adapted diabetes prevention program lifestyle intervention can be effectively delivered through telehealth. The Diabetes Educator, Jul-Aug;36(4):651-6.

### LOOKING FORWARD...

# ORGANIZATIONAL CAPACITY ASSESSMENT

The CDC provides an organization capacity assessment that will help you identify areas that may need enhanced prior to applying for CDC recognition.

We recommend you start reviewing this <u>now</u> – it will help in the process!

Capacity assessment can be found here:

https://www.cdc.gov/diabetes/prevention/pdf/capacity-assessment.pdf

(\*CDC has not yet updated website to reflect the 2018 capacity assessment)

#### **BECOMING A RECOGNIZED DPP**

#### Centers for Disease Control and Prevention (CDC)

- Diabetes Prevention Recognition Program (DPRP)
- https://www.cdc.gov/diabetes/prevention/lifestyleprogram/requirements.html (\*CDC has not yet updated website to reflect the 2018 standards)
- Standards for CDC recognition include:
  - CDC-approved curriculum
  - Ability to begin offering program <6 months from CDC approval</li>
  - Capacity and commitment to deliver program for >1 year
  - Ability to record and submit data on participant progress
  - Trained lifestyle coaches
  - Designated DPP Coordinator(s)

Support from Chronic Disease Prevention Program at the Wyoming Department of Health and Independent Contractors

### UPCOMING LIFESTYLE COACH TRAINING

- Lifestyle Coach training hosted by Wyoming
   Association of Diabetes Educators and supported
   by the Wyoming Department of Health.
- Travel stipends available through Wyoming FLEX program.

March 15 & 16, 2018

Casper, WY

Registration:

http://www.myaadenetwork.org/e/in/eid=1124

### WYOMING DEPARTMENT OF HEALTH – CHRONIC DISEASE PREVENTION PROGRAM

#### Hannah Herold, MPH, MA, CHES

Chronic Disease Prevention Program Manager hannah.herold@wyo.gov 307.777.3579

https://health.wyo.gov/publichealth/prevention/chronicdisease

#### INDEPENDENT CONTRACTORS

#### Maureen P. Molinari, PHD, RDN, LD, CDE

maureen\_molinari@hotmail.com 307.413.0165

#### Dian True, RN, MA, CDE, FAADE

dian.true@gmail.com 307.272.5817

### **QUESTIONS?**



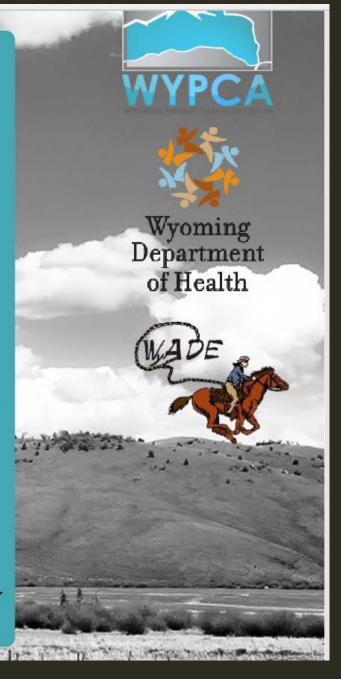
Thank you for participating!

# THE POWER OF RURAL

Meeting the Needs of Rural and Frontier Communities through Evidence, Partnership and Quality

The Wyoming Primary Care Association,
Wyoming Department of Health and the
Wyoming Association of Diabetes Educators
are pleased to invite you to this statewide
learning and networking opportunity. If your
rural surroundings impact how you deliver
health care to the community, this is the
conference for you. \*CEUs available

MAY 16 - 17 2018
RAMKOTA HOTEL - CASPER, WY





#### **Next QI Roundtable:**

**March 15,** 10:00 am — 11:00am

FORHP/CDC webinar for CAHs on January 23, 2018 1:00-

2:00PM CST, Register Here:

https://cc.readytalk.com/registration/#/?meeting=uwh6m

<u>hxlpx6a&campaign=6u5vm83tbs31</u>

Roundtable will focus on HCAHPS, including lessons learned from the Healthcare Service Excellence Conference

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