



Dear Technician,

As technology advances, many companies, including NORA, have begun to move toward paperless systems that requires an email account to access. If you do not have an email account, it will only take a minute or two to register for one. Registering for an email account with most providers (Google, Yahoo, MSN, AOL etc.) is free and this will allow you to access the new NORA education self-service website.

Once you setup an account in the new system you can manage your record, make account changes, and print documents on demand, including your technician card and certificate. That means no more waiting for snail mail. You can check your test results online 3-4 weeks after the exam date. In order to do this, please visit <http://learning.noraweb.org/> and follow the prompts to setup a new account.

On behalf of all of us at the National Oilheat Research Alliance, we want to thank you for choosing the NORA Education Center to help you further your career goals.

Best Wishes,

A handwritten signature in black ink, appearing to read "John J. Huber".

John J. Huber  
President, National Oilheat Research Alliance