

1. A Member shall uphold and abide by the Rules of Conduct, regulations and other professional requirements adopted by the Institute.
2. A Member shall not carry on any activity or conduct which could reasonably be considered as conduct unbecoming of a member of the Institute.
3. A Member shall uphold the integrity and fairness of the arbitration and mediation processes.
4. A Member shall ensure that the parties involved in an arbitration or mediation are fairly informed and have an adequate understanding of the procedural aspects of the process and of their obligations to pay for services rendered.
5. A Member shall satisfy him/herself that he/she is qualified to undertake and complete an appointment in a professional manner.
6. A Member shall disclose any interest or relationship likely to affect impartiality or which might create an appearance of partiality or bias.
7. A Member, in communicating with the parties, shall avoid impropriety or the appearance of impropriety.
8. A Member shall conduct all proceedings fairly and diligently, exhibiting independence and impartiality.
9. A Member shall be faithful to the relationship of trust and confidentiality inherent in the office of arbitrator or mediator.
10. A Member shall conduct all proceedings related to the resolution of a dispute in accordance with applicable law.

本道德规范适用于加拿大仲裁委员会的所有会员。

1. 会员应当坚持并遵守《行为准则》、法律法规以及其他本会制定的其他专业要求。
2. 会员不得从事被合理地认为与其会员身份不相符的任何活动或行为。
3. 会员应当坚持仲裁和调解过程的统一与公平。
4. 会员应当确保仲裁或调解各方当事人具有平等的机会获得信息，并能充分理解仲裁程序的各个方面以及支付仲裁费用的义务。
5. 会员应当确保自己有资格接受并且完成仲裁。
6. 会员应当披露可能影响仲裁公正性或者可能产生不公正或者偏见印象的任何利益或关系。
7. 会员在跟当事人沟通时应当避免不妥当的言语和行为或者可能产生不妥印象的言语和行为。
8. 会员应当公平勤勉地开展仲裁活动，确保独立和公正。
9. 会员在进行仲裁或调节时应当忠实于客户的信任，并对所有仲裁和调节内容保密。
10. 会员在仲裁过程中应当根据所适用的法律来解决当事人之间的争议。