

2018 SERVICE RATES

HOURLY SERVICE RATES\$125.00 per hour
Minimum two hours, billed in ½ hour increments plus expenses
Normal Work Hours: 8:00 a.m. - 5:00 p.m.

OVERTIME AND SATURDAY SERVICE RATES.....\$150.00 per hour
Overtime Hours: 5:01 p.m. - 7:59 a.m. plus expenses

SUNDAY SERVICE RATES\$195.00 per hour
plus expenses

HOLIDAY SERVICE RATES.....\$250.00 per hour
plus expenses

TRAVEL SERVICE RATES Discounted 25% off applicable rates
plus expenses

TYPICAL EXPENSES INCLUDE

COST OF TRAVEL

1. Air fare to and from job site.
2. Auto rental.
3. Auto rental gas
4. Airport Parking
5. Mileage @ 80 cents per mile if personal or company car is used.

ROOM AND BOARD

1. Hotel.
2. All meals. (not to exceed \$60.00 per person per day.)

MISCELLANEOUS

- Any parts or materials not covered by the original scope of the project.
- Change of flight cost from the original schedule

NOTE: ALL WORK WILL BE SCHEDULED ON A FIRST COME FIRST SERVED BASIS AND DEPENDENT ON AVAILABILITY AND SUBJECT TO CHANGE. TYPICAL LEAD TIME FOR SERVICE WORK RANGES FROM ONE TO THREE WEEKS AND DEPENDENT ON THE TYPE OF SERVICE WORK REQUIRED AND AVAILABILITY OF SERVICE PERSONEL. HIGHLIGHT WILL SCHEDULE WORK TO BE PERFORMED DURING NORMAL HOURS UNLESS OTHERWISE REQUESTED.

ON SITE TREATMENT OF TECHNICIAN MUST BE WITH PROFESSIONALISM AND RESPECT BY THE CUSTOMER DURING THE WORK. SHOULD ANY HARASSMENT, VULGARITY, OR UNDO PRESSURE BE PUT ON THE TECH, THE TECH HAS THE AUTHORITY TO PACK UP AND LEAVE THE JOB, FINISHED OR NOT. THE CUSTOMER WILL BE CHARGED THE FULL AMOUNT DUE. NO REPLACEMENT HIGHLIGHT TECHNICIAN WILL BE SENT.