



Puppy Love Tails

Welcome to the first ever newsletter for our growing Puppy Love pack. We are so grateful to have such a wonderful community of dogs & their parents. As this is our first issue, it contains a lot of information & is longer than future issues.

During our first months in this location, we have come up with some routines that work well for the dogs, the owners & our staff. The goal of this newsletter is to provide the latest updates so you are aware of the ways in which we care for the furry member of your family.

When you drop your dog off, we have sign in sheets for each of our services located on the desk. Please indicate if you have left food for your dog & if it is for breakfast or dinner & if you want additional services (such as a bath) when you check your dog in. Our staff will escort your pup to the designated area, please leave your leash on the hook near the door or take it with you if that is more convenient. Because many leashes look alike, we will be labeling them with your dog's name to avoid further confusion.

We strive to keep a calm, clean, & positive atmosphere at all times. When you enter & exit Puppy Love, please remember that dogs feed off of our energy. Please remain calm to avoid creating excitement in the pack. When you arrive to get your dog, you are welcome to observe, but please refrain from calling your dog as staff will get your dog to the lobby with a minimum of excitement.

Please do not enter any areas designated as employees only, unless you are escorted by an employee. Please remember to close and latch any doors and gates that you open.

Puppy Love is always happy to celebrate special moments with our pack. Please let us know your dog's birthday so we can plan something special if they spend it with us. Birthday party packages are now available.

Curious about what your dog does all day, who they are playing with & if they are having a good time? Be sure to check out our facebook & Instagram pages as they are updated often with pictures of happy pals.

Puppy love is happy to be open during the holiday season. There will be a fee of \$20.00 added to daycare and boarding on major holidays.

Visit our Website

November Sale
All leads & collars 20% off
Fromm Treats 2 for \$6.00

Upcoming Events

Essential Oils Make & Take Event
 Wednesday November 30 2016
 7:00 PM
 Cost is \$15.00 for supplies

Puppy Love uses a number of essential oils to assist the dogs in our pack in many ways. We are now offering some of our more popular blends for sale in our spa. Treat everything from canine separation anxiety to skin irritations and many things in between. While oils can never replace veterinary care, they can help in many ways.

We are often diffusing scents with a relaxation and calming effect, if you have any allergies to common essential oils or to coconut, please let our staff know.

Essential Oils For Pets		
	DI-GIZE: Gastrointestinal systems respond well to this blend. Nutmeg & ginger can be added for additional support.	
	FRANKINCENSE: Safe gentle oil that is a favourite for smaller pets & birds. Used in every aspect of pet care: wounds, tumours, behaviour, infections, bacterial & fungal control.	
	LAVENDER: Use for injuries. Gentle & anti-infectious. Combine with peppermint to speed healing, decrease pain/infection. Repels parasites, calms nervous system. May be helpful for masses & tumours.	
	LEMON: Used to increase awareness in training or cognitive issues. It is an anti-parasitic & can be combined with others safely. Excellent for skin conditions. Use topical, diffused or ingested.	
	MELROSE: Used in conjunction with R.C. Provides respiratory support & can be used on minor wounds, abrasions, & lacerations if Thieves blend cannot be tolerated.	
	PANAWAY: Best oil blend for injury. Can be used on cats if diluted. For urinary issues, osteo-arthritis pain, dental extraction or post-surgery. Use topically in warm compress, or vita-flex points on paws.	

www.fb.com/ElviesEssentials

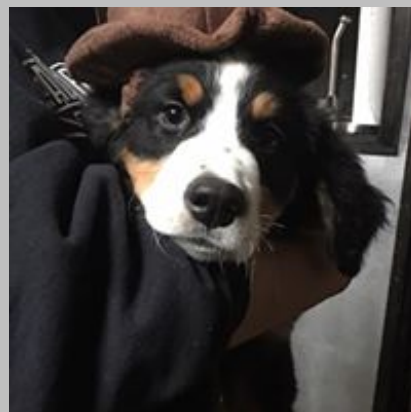
Groomers Corner

Puppy Love is excited to introduce Paula Stancil, our newest groomer who joins us with 5 years of experience as a groomer and has 4 fur babies of her own.

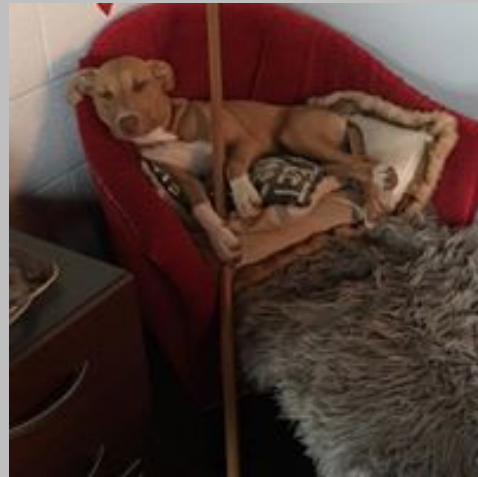
Paula is available currently on Monday, Tuesday, Friday & Saturday.

Puppy Love in cooperates the use of essential oils and high end, natural & organic products to ensure that your dog is clean and healthy after a day in our spa. Check out our selection of shampoos for sale in our boutique. Puppy love does offer enhanced spa services such as a salt soak, mud bath, pet safe nail polish & hair color. Our scheduled has been filling up for the holiday season, so be sure to ask for any enhanced spa services at the time of your reservation.

It is very important to us that your dog looks as fabulous as you would like. Please be as specific as possible when you talking with the groomer and complete the grooming sign in sheet. Please let us know that you are happy with your services to ensure a consistent cut with every groom. It is always the intention of our grooming staff to ensure the comfort and safety the dog you love, matting is very painful for dogs and therefore we may have to shave a dog who is matted.



A message to the parents



We have been lucky enough to have an amazing pack of good canine citizens & we want to keep it that way. If your dog is highly anxious, overly excited & under exercised, it may require additional staffing or time on the treadmill to successfully integrate them into playtime. We will always do what is necessary for the entire pack, however additional charges may apply in these situations.

As we offer boarding services, we are always with the dogs we care for. However, in order for them to get sleep & our staff to have some rest, we are unable to continue late pick ups as it disrupts the calm atmosphere. If you are going to be more than 15 minutes late, your dog will be charged an after hours fee of an additional \$20 to their stay.

If you arrive and the door is locked, please call our phone as we are often playing music for the dogs and cannot hear the door.

We are so grateful to our loyal customers, new pack members and those who have been with us from the beginning. As we continue to expand and add more services & staff, we want to ensure you that we take very seriously the task of carrying for your dog.

Dog parents who tell friends about our services will receive \$5.00 off of a service with each new referral.

Winter Illnesses & Dogs

STEAM INHALATION

HOME REMEDIES FOR KENNEL COUGH IN DOGS

HONEY

COCONUT OIL

CHICKEN SOUP

PROBIOTICS

1. Take your dog into the bathroom and turn on a hot shower. Keep the door closed to allow the steam to build up.
2. Let your dog breathe in the steam for 15 to 20 minutes.
3. Repeat twice daily.

Top10 Home Remedies
To explore more, visit www.Top10HomeRemedies.com

Our dogs are our children, and like children, they spread germs amongst themselves. This can mean that they can pass around the flu, just like kids. In dogs, the flu is also known as kennel cough & it passed among buddies. Even though all of the dogs we care for are required to have the Bordetella vaccine (which is meant to protect against kennel cough) it is much like the flu shot. In some dogs it may prevent them from catching the virus or it may mean that if they get it, it will not be a severe case. Some dogs are known to be carriers and may not present with symptoms, but they can pass the virus to other dogs. If your dog or another dog in your home begins to show symptoms, please contact your vet & keep your dog out of daycare for at least 10 days.

The treatment for kennel cough is at the discretion of the veterinarian, in some cases antibiotics & cough

Kennel Cough In Dogs



suppressants are prescribed, though the virus needs to run its course much like the flu. Please notify Puppy Love if your dog does exhibit any symptoms. We do carry oils to address the congestion issues and alleviate the cough.

Symptoms of Kennel Cough

Dry Hacking Cough, throwing up clear bile
lethargy, loss of appetite, low grade fever



Puppy Love Food Service

Puppy Love offers two meal times a day, please send your pup a sack lunch & we will feed per your instructions. If you do not provide food, and you would like your dog to eat here, there will be a charge per meal for a variety of fromm dog food. Be aware that feeding your dog different types of foods can cause diarrhea.

We our proud to offer a variety of fromm flavors and are able to special order a variety of brands from our distributor.

If you are interested in ordering dog food, please speak with our staff for more details.

As dog owners we know that what our dogs eat really matters in keeping them healthy and with us for as long as possible. Because dogs are not people, there are no agencies that monitor the people who make money selling dog food. For this reason, they can put some unhealthy things in dog food and call them healthy. Some foods cause dogs to get sick, have allergies [Dog Food Advisor](#) other issues. If you ever have a question about the food you are buying, visit the dog food advisor: www.dogfoodadvisor.com

If you change your dog's food , please always use a transition food as going from a low star food to a high star food too quickly can cause your dog to get severely ill.

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STAY CONNECTED



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