



COMMUNITY POLICING.COM

POLICE-COMMUNITY SURVEY

Why is the Village of Chester Police Department conducting this community survey? The Village of Chester Police Department is a progressive law enforcement agency that is concerned about improving how services are delivered. The best way to improve is to partner with the community to solve problems and to solicit feedback about issues that concern our residents, visitors and business owners. This survey will help us understand what issues affect your quality of life so we can address them with you as best as possible.

Part I. Part I of this survey is about specific conditions that affect your well being such as, juveniles, disorder, crime and fear.

Instructions. Please read each question and select the answer that best describes how you feel about the issue in your neighborhood, from “not at all concerned” (1) to “somewhat concerned” (3) to “extremely concerned” (5). Please circle the number corresponding with your level of concern from 1 to 5.

Statement: In the neighborhood or area where you live, how concerned are you about the following issues:

Topic	Not concerned at all	Somewhat concerned	Extremely concerned		
Juvenile Conditions					
Youths hanging out in public late at night	1	2	3	4	5
Youths hanging out in the parks late at night	1	2	3	4	5
Youths blocking the sidewalk so pedestrians cannot get through	1	2	3	4	5
Youths breaking bottles in the street, littering or walking in street blocking traffic	1	2	3	4	5
Underage youth drinking in public or buying alcohol	1	2	3	4	5
Youths fighting in the street	1	2	3	4	5
Other juvenile problems (please specify)					

Topic	Not concerned at all	Somewhat concerned	Extremely concerned		
Disorder Conditions					
Buying and selling drugs	1	2	3	4	5
Trash in the streets	1	2	3	4	5
Poor streets/streets in disrepair	1	2	3	4	5
Aggressive driving	1	2	3	4	5
Homeless in public areas (sidewalks, parks, bus stops, benches)	1	2	3	4	5
Vandalism	1	2	3	4	5
Parking violations/illegally parked cars	1	2	3	4	5
Noise and disturbances outside (loud music, loud parties)	1	2	3	4	5
Prostitution activity	1	2	3	4	5
Panhandlers	1	2	3	4	5
Gun shots being fired	1	2	3	4	5
Public drinking (adults, not juveniles)	1	2	3	4	5
Graffiti	1	2	3	4	5
Neighborhood Disputes	1	2	3	4	5
Other disorder condition (specify)					
Crime Conditions					
Sexual Assault	1	2	3	4	5
Robbery	1	2	3	4	5
Assault	1	2	3	4	5
Theft	1	2	3	4	5
Burglary	1	2	3	4	5
Auto theft	1	2	3	4	5

Topic	Not concerned at all		Somewhat concerned		Extremely concerned
Arson	1	2	3	4	5
Other crime condition (specify)					
Fear Conditions					
My personal safety, in general	1	2	3	4	5
Walking to and from public transportation	1	2	3	4	5
On public transportation (bus, train)	1	2	3	4	5
Gang activity	1	2	3	4	5
Abandoned houses in my neighborhood	1	2	3	4	5
Street lights out in my neighborhood	1	2	3	4	5
Becoming a victim of violent crime	1	2	3	4	5
Walking past a group a group of teenagers	1	2	3	4	5
The overall crime rate in the community	1	2	3	4	5
Walking in lobby or stairwells of my building	1	2	3	4	5
Walking around my neighborhood at night	1	2	3	4	5
Other fear conditions (specify)					

Part II. Part II of this survey is about your general impression of the Village of Chester Police Department.

Instructions. Please read each question and select the answer that best describes your level of agreement with the question, from “strongly agree” (7), to “neutral” (4), to “strongly disagree” (1). Please circle the number corresponding with your level of agreement from 1 to 7.

Question	Strongly Agree	Agree	Somewhat Agree	Neutral (neither agree or disagree)	Somewhat Disagree	Disagree	Strongly Disagree
Officers are fair in dealing citizens	7	6	5	4	3	2	1
Officers are courteous, helpful and generally professional	7	6	5	4	3	2	1
Officers’ response to calls is adequate	7	6	5	4	3	2	1
Officers have a positive attitude toward the community	7	6	5	4	3	2	1
The Village of Chester police are highly visible in my neighborhood	7	6	5	4	3	2	1
Officers approachable when I want to advise them of a problem or concern	7	6	5	4	3	2	1
Officers proactively scan the community for problems within the community	7	6	5	4	3	2	1
The response of the Village of Chester Police Department is adequate to community problems?	7	6	5	4	3	2	1
I would rate police management as excellent when it comes to addressing the needs of the community?	7	6	5	4	3	2	1
I would rate the rate the relationship between the residents of my neighborhood and the police department as excellent	7	6	5	4	3	2	1
I would rate the overall performance of the police as excellent	7	6	5	4	3	2	1

Question	Strongly Agree	Agree	Somewhat Agree	Neutral (neither agree or disagree)	Somewhat Disagree	Disagree	Strongly Disagree
In the past year I have witnessed criminal activity and I did not call the police	7	6	5	4	3	2	1
I would like officers to patrol my neighborhood more often	7	6	5	4	3	2	1
The police are good at sharing information with citizens (residents and business owners alike)	7	6	5	4	3	2	1
The police and citizens are good at solving problems in the community	7	6	5	4	3	2	1
The police are open to input and suggestions from the community	7	6	5	4	3	2	1
The police are good at providing feedback to the community about the results of matters brought to their attention	7	6	5	4	3	2	1
More officers are needed for the police department	7	6	5	4	3	2	1
I know one or more officers by name or sight	7	6	5	4	3	2	1
I support more police-community collaboration in problem solving	7	6	5	4	3	2	1
The police provide the services we want in our neighborhood	7	6	5	4	3	2	1
Overall, I am satisfied with the police services in our neighborhood	7	6	5	4	3	2	1
Overall, I feel the Village of Chester Police Department cares about the citizens' needs	7	6	5	4	3	2	1
Anything else you would like to tell us that can help us improve our service delivery?							

Question	Strongly Agree	Agree	Somewhat Agree	Neutral (neither agree or disagree)	Somewhat Disagree	Disagree	Strongly Disagree
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Part III. Part III of this survey is for you to tell us a little about yourself and your household.

Instructions. Please read each question and select the answer that best describes you and your neighborhood.

Sex	Male	Female							
Age	_____								
Race	White	Black	Hispanic	Asian	Mixed/ Multi-racial	Other	_____		
Marital status	Married	Divorced	Widowed	Separated	Never married				
How many children under 18 years of age live at your residence?	_____								
What is your connection to the community?	Resident	Business Owner	Both	Other	_____				
Do you rent or own?	Renter	Homeowner							
I live in a:	Single family home	Condo/ Townhouse	Apartment building	Duplex	Mobile home				
How many years are you in the community?	_____								
What is the highest educational degree you earned?	Less than high school	High school	Some college, but less than 2 years	Associates degree (2 years)	Bachelor's degree	Vocational or technical degree	Masters degree	Law degree	Doctoral degree
What is your approximate household income?	\$ _____								

Do you participate in a neighborhood association?

Yes

No

If you do not participate in a neighborhood association, what is the single best explanation that explains why not?

Apathy

Not beneficial

Lack of time/
too busy

Did not know
about it

Lack of trust in
police

Other

How many community meetings have you attended in the last year?

Please identify your neighborhood in which you live or work (ex: Whispering Hills, Downtown or Uptown Main Street, Maple Ave., Chester Mall, Quickway Plaza, Etc.)

**Please return to: Sergeant Brad Natalizio
Village of Chester Police Department
45 Main Street
Chester, NY 10918**