

Privacy Notice

This privacy notice discloses the privacy practices for (<https://www.forgottenfirewinery.com>). This policy describes the types of information we may collect from you and our practices for collecting, using, maintaining, protecting, and disclosing that information. This policy applies to information we collect on this Website or in email, text, and other electronic messages with you. It does not apply to information we collect offline or through any other means, or to information collected by any third party, including through any application or content that may link to or be accessible from the Website.

Please read this policy carefully. If you do not agree with our policy, your choice is not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time. Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Information We Collect About You and How We Collect It

We are the sole owners of the information collected on this Website. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone. We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order. Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Children Under the Age of 21

Our Website is not intended for children under 21 years of age and we do not knowingly collect personal information from children under 21. No one under 21 may provide any personal information on the Website. If you are under 21, do not use or provide any information on this Website, make any purchases through the Website, or provide any information about yourself to us. If we learn we have received personal information from a child under 21 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 21, please contact us by sending an email or letter to the address listed at the end of this Policy.

Orders

When placing an order through our Website, you will be redirected to the third party Vinoshipper Website. We request information from you on our order form through the Vinoshipper Website. To place an order with us, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date) through the Vinoshipper Website. This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you. For the Vinoshipper Website privacy policy, [click here](#).

Cookies

We use "cookies" on this Website. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our Website and identify repeat visitors to our Website. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our Website. Cookies can also enable us to track and target the interests of our users to enhance the experience on our Website. Usage of a cookie is in no way linked to any personally identifiable information on our Website.

Sharing

We partner with the third party vendor, Vinoshipper, to provide online ordering. When the user signs up for these services, we will share names, or other contact information that is necessary for the third party to provide these services. These parties are not allowed to use personally identifiable information except for the purpose of providing these services.

Links

This Website contains links to third party vendors. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our Website and to read the privacy statements of any other site that collects personally identifiable information.

Surveys & Contests

From time-to-time our Website requests information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this Website.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our Website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the Website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to Vinoshipper in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you have any questions or comments about our Privacy Policy, or would like to review or update the information that you have provided to us, please contact us at:

Email Address:

forgottenfirewinery@gmail.com

Mailing Address:

Callowco LLC dba Forgotten Fire Winery
Attn: Website Privacy Policy
N2393 Schacht Road
Marinette, WI 54143

Phone Number:

715-582-3473

Effective Date of Policy

This policy was updated on February 25, 2019.