



Pet Name: _____

Parent's Name: _____

Reservation Dates: _____

Alumni Club Services

Policies and Pet Parent Agreement for Overnight Stays

NAWS strives to provide the best care for all our guests. The following policies are to ensure our guests receive the best care possible in a healthy and safe environment.

ADMISSION: All pets must be in good general health. We reserve the right to deny admittance to any pets lacking proof of vaccinations, and/or pets displaying signs of untreated or potentially contagious conditions, and/or aggressive behavior.

Puppies will be accepted as long as we receive documentation of their first two sets of puppy vaccinations.

Prior to participating in any social activity (e.g. Day Camp), dogs must be spayed or neutered, temperament tested and approved. Approved pets may have social privileges revoked if their behavior changes and they become aggressive or dominant.

NAWS follows a rigorous program of flea and tick elimination. All pets arriving with fleas and/or ticks will be treated at the pet parent's expense.

VACCINATIONS: All pets must be current on all vaccinations. We require the Distemper Combo Vaccination annually, Rabies Vaccination annually (except for the 3yr Rabies Vaccine), and Bordetella Vaccine every 6 months. We will consider accepting an alternate vaccination protocol with written recommendation from your veterinarian. All pet parents are strongly encouraged to fax or deliver current vaccination records several days prior to their check-in date.

MEDICATIONS: All medication supplied by pet parents must be clearly labeled with the pet's name, name of medication, dosage, frequency and time to administer, and reason for medication.

CHECK-IN / CHECK-OUT: You are welcome to check-in/out anytime during our lobby hours. We do ask that you let us know if the time changes from what was previously scheduled. We can make arrangements for early check-in (as early as 7:00am) on Saturday & Sunday by request.

EMERGENCIES: In case of an emergency we will contact you or your listed emergency contact. We will use the NAWS veterinarian, or your veterinarian, or the local 24-hour veterinary emergency hospital.

LOBBY HOURS: NAWS' lobby will be open Monday-Friday 7:00AM-7:00PM, Saturday 8:00AM-4:00PM, and Sunday 10:00AM-2:00PM. **Note – check for special Lobby Hours on Christmas Eve and New Year's Eve!**

HOLIDAYS: We will be closed to the public on the following holidays: Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Day, and New Year's Day. Absolutely NO CHECK-IN's or CHECK-OUT's will be permitted on these holidays. The Club will be fully staffed, but the lobby will not be available.

- Please Read and Sign Back Page -

CANCELLATION POLICY: We may require a one-night deposit at the time of booking during busy seasons. Deposits are fully refundable if cancellations are made no later than 2 days prior to arrival.

FOOD: We serve a variety of premium kibble to all pets. If your pet is prone to an upset tummy from a change in food, please bring your pet's own food and please prepare each meal's serving size in a separate baggie with his or her full name on it for the entire length of your pet's stay.

RATES AND SERVICES: All rates and services are subject to availability and change.

Pet Parent Agreement for Overnight Stays

This is an agreement between NAWS and the pet owner whose signature appears below (hereinafter referred to as "Pet Parent").

1. Pet parent agrees to pay the rate for pet care provided in effect on the date pet is checked into NAWS.
2. Pet parent understands and agrees that they are solely responsible for any harm or damages caused by their pet(s) during their stay at NAWS, and agrees to pay for said harm or damages in full.
3. Pet parent understands and agrees that in admitting their pet(s), NAWS has relied on their representation that their pet(s) are in good health and have not been ill with any communicable condition in the last 60 days. Pet parent further certifies that their pet(s) have not harmed or shown aggression or threatening behavior towards any person or other pet.
4. Pet parent understands and agrees that NAWS and their staff will not be liable for any problems that develop, provided reasonable care and precautions are followed, and pet parent hereby release them of any liability of any kind whatsoever arising from their pet(s) stay at NAWS.
5. Pet parent understands and agrees that any problems which develop with their pet(s) will be treated as deemed best by staff at NAWS, at their sole discretion and that pet parent assume full financial responsibility for any and all expenses involved.
6. Pet parent understands and agrees that if their pet(s) become ill or injured, or if the state of the pet(s) health otherwise require professional attention, NAWS, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet(s), and the expenses thereof shall be paid by the pet parent. NAWS' veterinarians will not be held liable for Club Services activities.
7. Pet parent understands and agrees that if their pet(s) are not picked up at by the end of the business day, NAWS is authorized to take whatever action is deemed necessary for the continuing care of their pet(s), and pet parent agrees to pay for any costs associated with continued care.

I certify that I have read and understand the policies of NAWS set forth in this agreement and I agree to abide by these policies and accept all the terms of this agreement.

Signature of Pet Parent: _____ Date _____