## Driving Change in Government with Modern Technology

Julie Donaldson

Oracle Public Sector Solution Consulting Manager







#### Program Agenda

- 1 Technology Trends
- **E-Business Suite**
- 3 Cloud Adoption & Infrastructure
- 4 Transparency in Government



#### Adapting to Technology

https://www.youtube.com/watch? v=JW2Jf29hIXA



## How would you answer this question in 1980's or 1990's? Then how would you answer today?

#### What if.....

 Any person in the country could contact your agency, anywhere, anytime

#### And

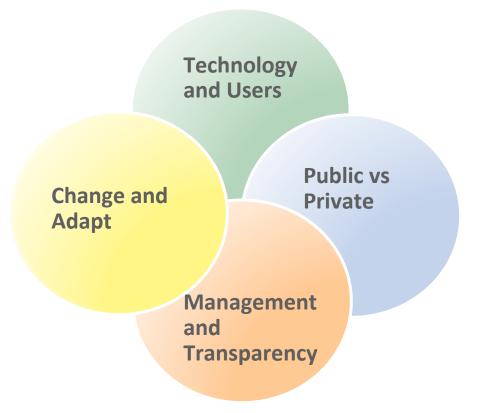
 Any person could find and read essentially any information on any topic, anytime

#### Then

How does this change the way your agency operates?



#### Modern Technology Interactions





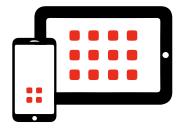


#### Oracle's Adoption of Modern Technology



Social

Average worker collaborates with 10 or more people daily



**Mobile** 

Nearly two-thirds use personal devices for work



**Business Analytics** 

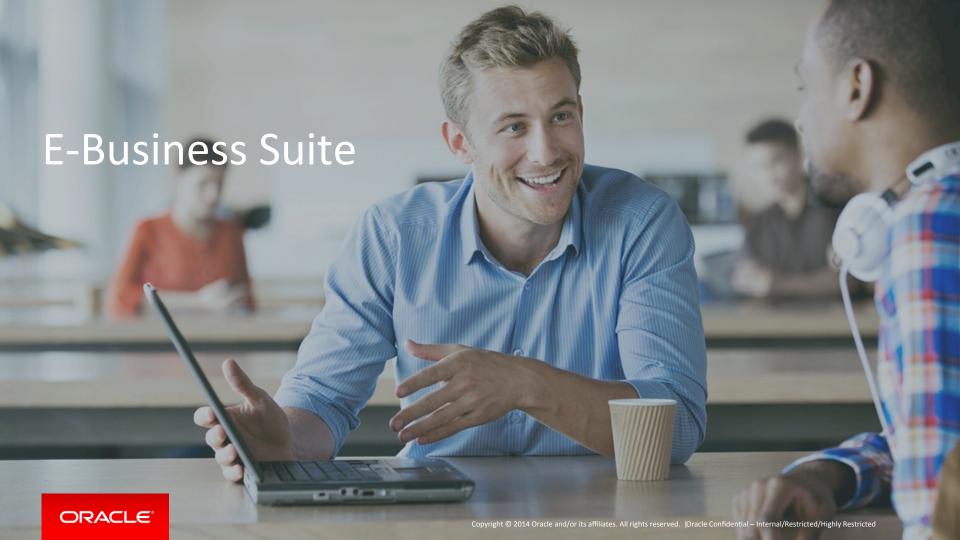
21% use own tools



Cloud

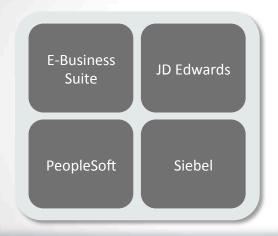
24% source own technology





#### **Applications Unlimited**

**Consistent Strategy - Continuing Innovation in All Product Lines** 



Protecting Your Investment and Enabling Innovation with New Releases and Enhancements

#### Oracle E-Business Suite – Strategy and Roadmap

**Applications Unlimited - Continuing Innovation** 



#### **Ongoing Investment Priorities**

- 1. User Experience Innovation
- 2. Functional Innovation
- 3. Operational Efficiency

## New Releases For 12.1.3 & 12.2+ EBS Extensions for Oracle Endeca Smartphone Applications In-Memory Applications

#### Oracle E-Business Suite Support Timelines





#### Support updates as of Sep 2013

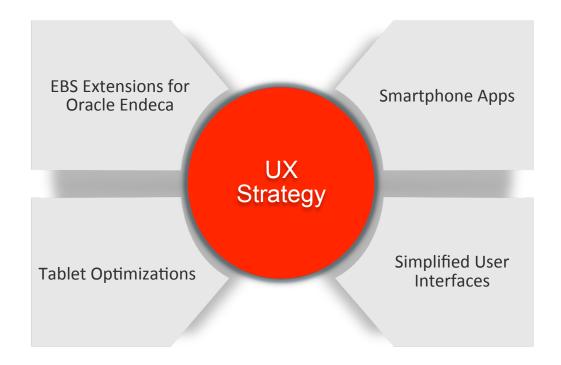
- 11.5.10 Sustainig Support Exception through Dec 2015 (from Dec 2014; additional 12 months)
  - 12.1 Premier Support through Dec 2016 (from May 2014; additional 31 months)
  - 12.1 Extended Support through Dec 2019 (from Dec 2018; additional 12 months)

For more info, see Oracle Lifetime Support Policy: Oracle Applications

# Oracle E-Business Suite Investment Priorities

- User Experience Innovation
- Functional Innovation
- Operational Efficiency

#### User Experience Innovation





#### **EBS Extensions for Endeca**



### Oracle E-Business Suite Extensions for Endeca What is Endeca & Why Use It?

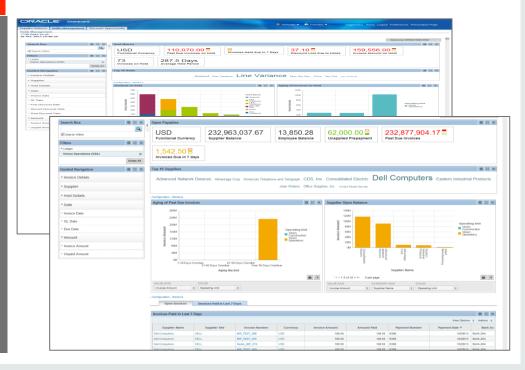
EBS Extensions for Endeca are integrated applications that allow enterprises to leverage information-driven navigation to discover and act on their most pressing business challenges.

- See More Discover Higher Priority Items Quicker
- Act Faster Resolve Business Issues and Address Challenges
- Leverage Existing Oracle E-Business Suite Investment

#### Oracle Payables Extensions for Endeca

#### **Key Features**

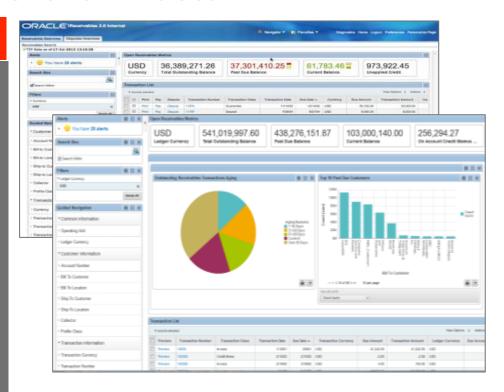
- Effectively manage working capital
  - Quickly identify crucial supplier invoices based on aging and amount due
  - Gain visibility into available discount opportunities and time your payments to realize these discounts
- Resolve holds to eliminate disputes
  - Assess invoice holds to eliminate potential disputes
  - Improve efficiency and streamline payables process by clearly understanding hold reasons and probable bottlenecks
- Strategic view of open payables
  - Obtain a quick view of health of outstanding balances
  - Easily identify suppliers with huge outstanding balance and invoices which are past due



#### Oracle Receivables Extensions for Endeca

#### **Key Features**

- Lower bad debt write-offs
  - Assess dispute activity and eliminate invalid disputes
  - Recognize potential problems early to enable focussed user attention
- Reduce days sales outstanding & improve cash flow
  - Improve management of processing exceptions across the end-to-end Receivables cycle
  - Empower customers to reconcile their own accounts and take advantage of available discounts
- Improve efficiency and payment collection
  - Obtain a 360 degree view of open receivables and quickly identify high value invoices that are past due
  - Identify and resolve receivables processing bottlenecks promptly to collect payments more quickly and effectively





### **Smartphone Applications**



#### E-Business Suite Smartphone Apps

#### Be Informed and Take Action on the Go

#### **Smartphone Apps**

#### <u>Horizontal Apps – for most employees</u>

- Approvals
- Expenses

- Timecards
- iProcurement

#### Line of Business Apps

- Sales Orders
- Inventory
- Product Information
- Procurement
- Project Manager

- Discrete Production Supervisor
- Process Production Supervisor
- Project Manufacturing
- Maintenance
- Field Service

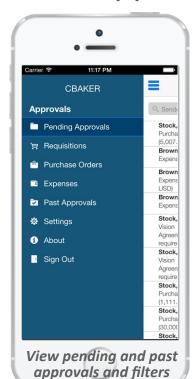
#### **Delivery Strategy**

- iOS and Android
- EBS 12.1.3 and 12.2.3 and above
- No additional costs for licensed users of base products

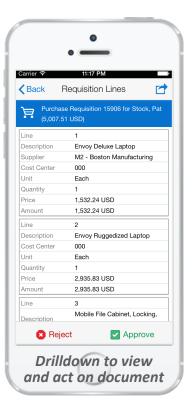
For app availability, check EBS Mobile Apps MOS Note <u>1641772.1</u> or search 'Oracle EBS America' on app store

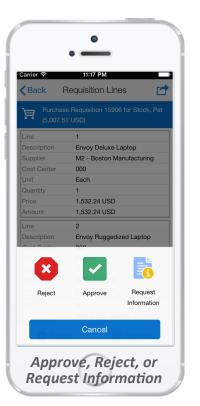


#### Mobile Approvals



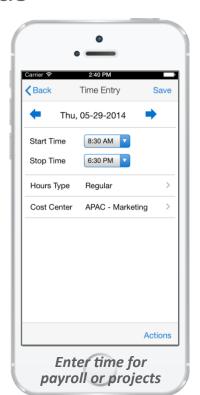


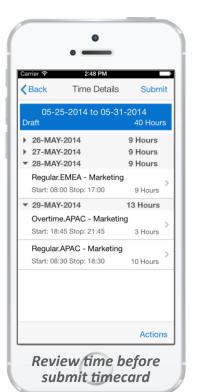




#### **Mobile Timecards**

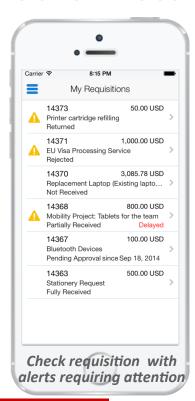


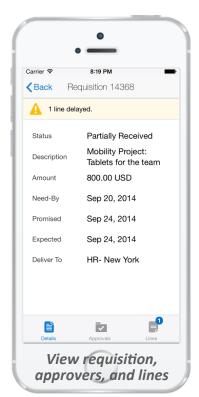


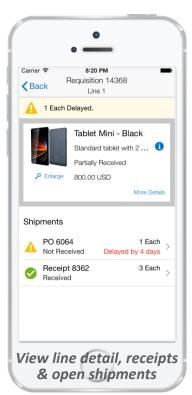


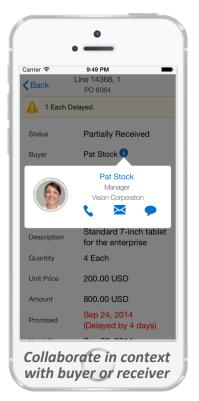


#### Mobile iProcurement

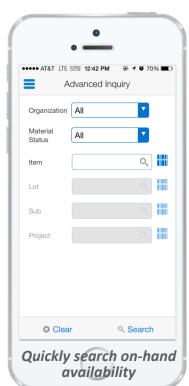




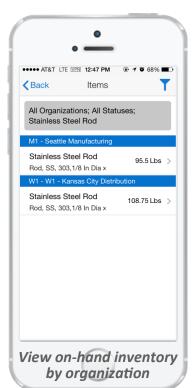


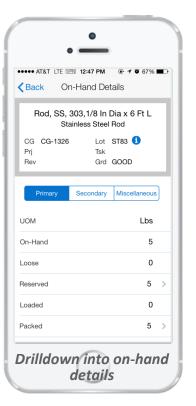


#### Mobile Inventory











### **Tablet Optimizations**



#### Oracle E-Business Suite on iPad

#### **OA Framework Certified on iOS Safari Browser**

#### **Key Benefits**

- All OA Framework Applications are certified with Apple iPad
  - Expenses
  - HR Self-Service
  - Projects time entry
  - iProcurement
  - Order Information Portal
  - Etc...
- All EBS Extensions for Oracle Endeca on iPad



#### **Tablet Optimizations**

#### **Enhanced User Productivity and More Appealing User Experience**



- Home Page with Icons
- Touch-friendly Layout
  - Increased Row Height and Spacing
  - Increased Button Height
- Gesture Support
  - Page Navigation
  - Vertical Table Scrolling, Drag & Drop for Reordering, Pull Down to Refresh
- Device Support
  - Camera, Email, Maps
  - Responsive Layout for Portrait & Landscape (Planned)

### Simplified User Interface

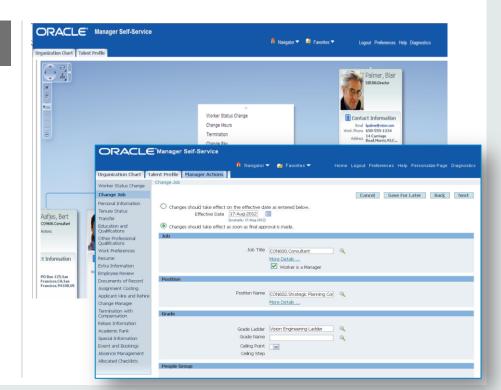


#### Self Service Human Resources - Example

**Simplified UI – 12.1.3+** 

#### **Key Benefits**

- Launch from Organization Chart and Talent Profile
- Side Menu bar
- Effective date page in first page of transaction
- Review page optional



# Oracle E-Business Suite Investment Priorities

- User Experience Innovation
- Functional Innovation
- Operational Efficiency

#### E-Business Suite 12.1.3+ Functional Highlights

#### **Customer-Driven Features**

#### Financials

- Mobile Expenses application
- Financials: Integration with Fusion Accounting Hub, Integration with Hyperion DRM, Global Updates
- Environmental Accounting and Reporting Solution(Green Initiative/Sustainability)

#### Procurement

- Customer Driven Enhancements: AME for PO Approvals
- Supplier Lifecycle Mgt (SLM): Parallel Approvals, Mandatory Internal Reqmts, Enhanced Registration UI
- Contract Lifecycle Management

#### Projects

- Inhanced Intercompany Billing
- Project Procurement
- Enhanced Labor Costing with Projects & Payroll

#### Human Capital Management

- Simplified SS HR Manager Flows
- What-If Paycheck Modeling

#### Supply Chain Management

- SCM: Contingent Worker Support
- WMS: Mobile Personalizations

#### Asset Lifecycle Mgt & Service

- EAM: Linear Asset Management Support
- EAM: Safety Management: Lockout Tagout

#### Master Data Management

- Product Hub: APIs, Enhanced Rules
- Site Hub: Spatial Support; Google Map API update

#### Applications Technology

OAF Certification for iOS



# Oracle E-Business Suite Investment Priorities

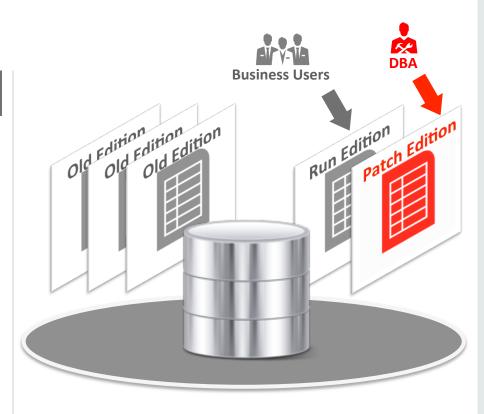
- User Experience Innovation
- Functional Innovation
- Operational Efficiency

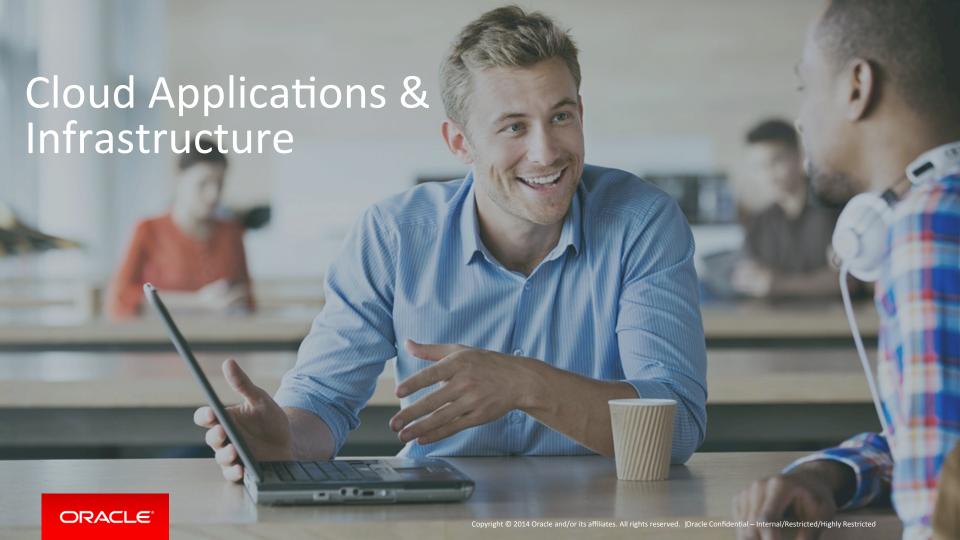
#### Online Patching

#### **Dramatically Reducing Patching Downtime**

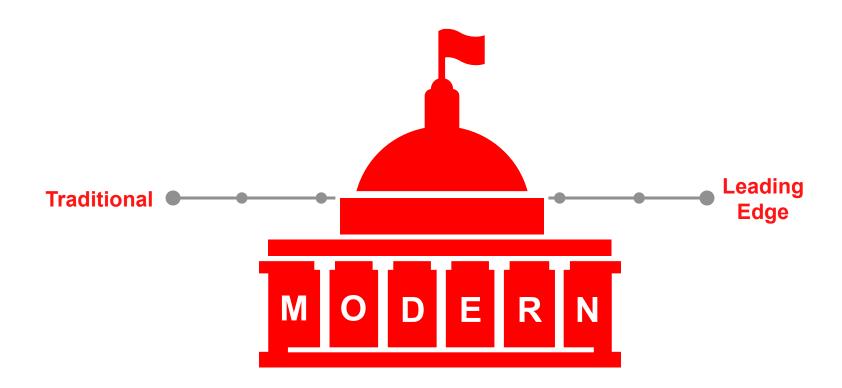
#### **NEW IN 12.2**

- Functionality leverages Oracle 11g R2 Edition-Based Redefinition features to support online patching
- Patches can be applied while the production system is fully operational
- Only a short downtime is required to complete patching process
- The amount of downtime required by any patch will be consistent











# As a Result, Orgs are Looking Towards Cloud Delivery Models



Leading Edge

On-Premise



VS.

**Private Cloud** 



Existing solutions maintained in 3<sup>rd</sup> party datacenter with managed services or onsite in centralized datacenter

**Public Cloud** 

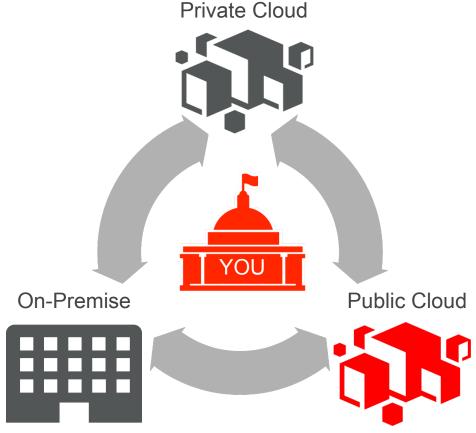


Solutions on Public or Community Cloud

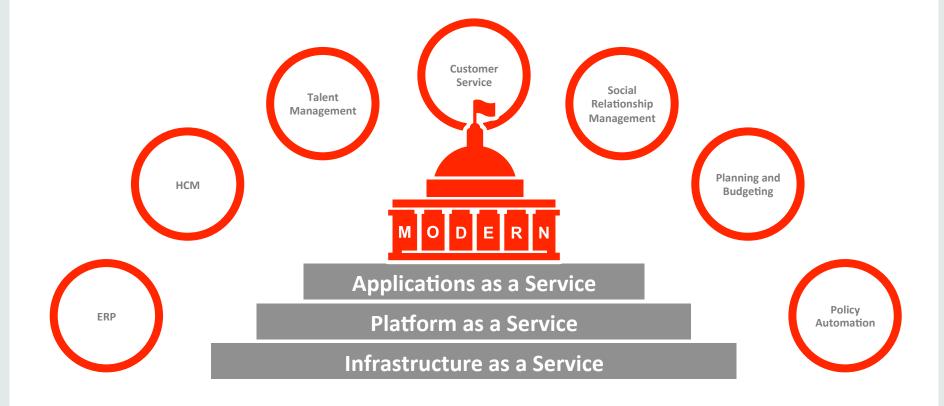
Existing solutions maintained in on-premise datacenter

VS.





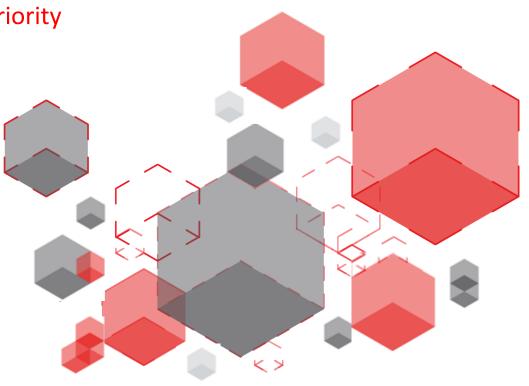




## Designed for Incremental Cloud Adoption

Modernize at Your Pace and Priority

- Customer Experience
- Talent Management
- Planning & Budgeting
- Infrastructure as a Service.
- Finance and Supply Chain
- Project Management
- Platform(s) as a Service



#### Infrastructure

## Complete Stack

- Best-of-Breed
- Open
- Vertical Integration
- Extreme Performance
- Engineered Systems



# Complete Choice

- On-Premise
- Private Cloud
- Public Cloud
- Hybrid Cloud



#### Benefits

- Performance
- Manageability
- Security
- Support
- Reliability



- I.T. Made Simple
- Catalyst for Innovation
- Fueling Business Growth
- Creating A Competitive Advantage

#### **Industries**



**Build** industry capability at every layer of the stack

**Provide** best-in-class industry functionality

**Deliver** end-to-end industry functionality through integration points with customer and third party apps



## **Customer to Cloud Program**

**Roadmap for Every Product Line** 



**MODERN GOVERNMENT. MODERN CLOUD.** 



- 1. Financial Incentives for Migration
- 2. Packaged Cloud Integrations

Oracle E-Business Suite | JD Edwards | PeopleSoft | Siebel | Hyperion



### Oracle Public Sector Cloud Customers















































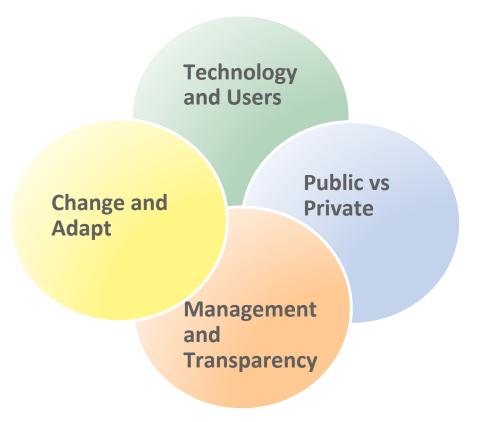




## Government Transparency

- State of Indiana <a href="http://www.in.gov/itp/index.htm">http://www.in.gov/itp/index.htm</a>
- Pinellas County https://spendinginthesunshine.pinellascounty.org/analytics/saw.dll?dashboard
- New York City <a href="http://www.nyc.gov/html/ops/cpr/html/">http://www.nyc.gov/html/ops/cpr/html/</a> <a href="http://www.nyc.gov/html/ops/cpr/html/">home/home.shtml</a>
- State of Massachusetts <a href="http://www.mass.gov/bb/gaa/fy2015/">http://www.mass.gov/bb/gaa/fy2015/</a>

#### In Conclusion





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