

## **Dunster Beach Huts Terms and Conditions**

Cancellation, deposit and in-house policies

Salad Days and Holi Moli both accommodate up to 2 people.

All linen, towels and electric included in the price.

Full refund issued if cancelled more than 8 weeks in advance of arrival date £100 charge if cancelled 4 to 8 weeks in advance of arrival date £200 charge if cancelled 2 to 4 weeks in advance of arrival date If cancelled within 14 days of arrival or during your stay no refund issued

Payment must be received in full, including deposit before access details are provided.

A £100 fully refundable deposit is required for both. If booked directly with us, we aim to return your deposit within 24 hours of departure if no damage or theft occurs.

No charge for dogs but if more than 1 please contact us before booking to ensure we can accommodate. Do not allow your dog to toilet inside the hut, owners allowing this will lose their deposit as it is not fair on other guests.

Do not allow your dog to toilet on the artificial grass, if they do please use the watering cans provided immediately. We request that your dog is not left unattended and remember the huts can get hot in the summer. No other animals permitted.

We operate a no smoking policy within the boundary, naked flames are also not permitted.

Charging of electric cars only permitted by prior arrangement and pre-payment of £10 per charge.

Complaints - In the unlikely event that you should have a complaint about Salad Days or Holi Moli please contact Brett & Susan directly by phone, email or letter. We take all complaints seriously and will ensure full communication advising of our findings and outcome.

Data Protection – We treat all guest information supplied as confidential.