



NOW HIRING! 2018 – 2019 SEASON

GUEST SERVICES ATTENDANT

MISERY MOUNTAIN SKI AREA



WHY WORK FOR US?

Misery Mountain is a small local resort focused on providing the local community with a fun, safe, and positive on-snow experience in a cost friendly manner. We are in the middle of beautiful Peace River, Alberta. We are a small resort that offers room for staff members to rise and go above and beyond. We are flexible with hours and are looking for full-time and part-time positions.

WHAT'S IN IT FOR YOU?

We offer many benefits for all employees, these benefits include;

- Free Season Pass that offers discounts at other resorts
- Flexible hours
- Full-time and Part-time availability

POSITION SUMMARY

A guest services attendant provides a number of services to guests. They help guests by offering information, and generally strive to make each and every guests visit enjoyable. Work can be very fast-paced, especially during the peak hours. Guest services attendants are often the eyes and ears of the Misery Mountain Ski Area.

SKILLS, INTERESTS AND VALUES

- ~ Have an outgoing, approachable and friendly personality and show commitment to exceeding guest expectations at all times.
- ~ Good organizational and time management skills.
- ~ Ability to work with minimal supervision and work independently.
- ~ Well-developed interpersonal skills to interact with customers of various ages with animation and patience.
- ~ Ability to relay work instructions to staff as directed by the Manager.
- ~ The ability to pay close attention to detail.
- ~ Community involvement would be considered as an asset.

WORKING CONDITIONS

- ~ Position is primarily non-physical with intermittent periods of sitting or standing with an office base.
- ~ This position is seasonal and hours of work are primarily on weeknights, weekends and holidays.
- ~ The length of a working day may vary depending on how busy the ski area is or deadlines that need to be met for a particular project.
- ~ Assess patrons ability to use lifts and abide by the Alpine Responsibility Code
- ~ Responsible to ensure that all patron have read, understood they are waiving of certain rights and all questions are answered, when completing legal documents.
- ~ Safely climb ladders
- ~ Safely use power tools
- ~ A clean, up to date Vulnerable Sector Check and Intervention Record Check are required for anyone 18 years of age or older.

PERSONAL REQUIREMENTS

- ~ There are no standard education requirements for Guest Services, as they are trained primarily on the job. Familiarity with word and excel would be considered an asset.
- ~ Must at all times be fit for duty and not under the influence of any forms of drugs or alcohol be it prescription or recreational
- ~ All staff over 18 will be part of the evacuation team and must be fit for duty to climb towers and ladders, properly rig evacuation belay devices, ensuring all components are in correct operational status, and be responsible for the lives of our patrons

MORE INFORMATION:

- ~ A full job description will be provided upon request

HOW TO APPLY?

Apply today by emailing your resume and cover letter to SkiMiseryMountain@gmail.com